**MHLA DHS Central Fill Refill Request Instruction**

When **7 days prior** to running out of medications, please call our automated Rx refill hotline at: **1-800-500-1853.**

The answering machine will prompt the following:

Dial “1” for refill, then enter the prescription number which is a 10-digit number that starts with “020” on the prescription label.

The answering machine will then verify the first 3 letters of patient’s last name. Dial “1”, if that is correct.

If the prescription has no more refill remaining, at this point, the answering machine will inform you that there is no more refill remained for this prescription, and please **call your doctor for refill**.

If there is a refill remained, you will need to enter a valid telephone number for the pharmacy to contact you in case communication is needed. Then, your medication(s) will be delivered to the address you indicated on the enrollment form within the next 7 days.