



PROVIDER INFORMATION NOTICE

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PIN: 21 – 01
TITLE: My Health LA Incentive Project
DATE: October 1, 2021

Background

The My Health LA (MHLA) agreement states, “Surplus program funds from any prior Fiscal Year may be used to augment the MGF by up to 10% to support quality improvement activities the details of which shall be outlined through the Provider Information Notice (PIN) process.”

The MHLA program had a budget surplus in Fiscal Year 2020-2021, primarily due to lower program enrollment and a decline in dental visits. DHS has allocated \$2.27 million of that surplus for a one-time quality improvement project. Each Community Partner (CP) agency is eligible to receive an incentive payment. The potential amounts per CP were calculated in September 2021 based on projected MGF expenditures for FY 2020-2021.

Project

The quality improvement project is designed to incentivize CPs to bring MHLA participants into their assigned medical home clinic for in-person “Included Services.” The CPT codes listed in [Provider Information Notice 18-06](#) are considered Included Services.

Whether a CP will receive an incentive payment, as well as the amount, will be based on improvement in the 9-month visit rate. The baseline visit rate is the percentage of MHLA enrolled participants in June 2021 who had an in-person visit between October 1, 2020 through June 30, 2021. The final visit rate is the percentage of MHLA enrolled participants in June 2022 who had an in-person visit between October 1, 2021 through June 30, 2022.

The 9-month visit rate baselines among all agencies range from 22% to 79%. To earn the full incentive payment, CPs must show improvement from the baseline visit rate to the final visit rate as follows:

- CPs with a 9-month visit rate baseline between 70-79% will receive a full incentive payment if the rate increases by 10 percentage points.
- CPs with a 9-month visit rate baseline between 50-69% will receive a full incentive payment if the rate increases by 15 percentage points.
- CPs with a 9-month visit rate baseline below 50% will receive a full incentive payment if the rate increases by 20 percentage points.

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CPs with any visit rate improvement will receive a portion of the incentive payment, as determined by MHLA. The incentive payments will be distributed to CPs following the end of FY 2021-2022.

If CPs have any questions, please contact Roberto Belloso at rbeloso@dhs.lacounty.gov or Anna Gorman at agorman@dhs.lacounty.gov.

Anna Gorman

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Director of Community Partnerships