

Get Stroke Silli



My Stroke Education Binder

2024 Edition

MY WORK

Weekly to do List

Week of: ___/___/



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Weekly to do List

Week of: ___/___/



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^{*}Please bring with you to review at your next doctor's appointment.







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Please bring this log with you to review at your next doctor's appointment.













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Please bring this log with you to review at your next doctor's appointment.













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^{*}Please bring this log with you to review at your next doctor's appointment.







-SAMPLE-

Appointment Notice

An Appointment Notice for our outpatient appointment(s) will be sent to your mailing address on record. Your appointments are also always visible in the LA Health Portal.

*Please make sure to update us if your phone number or address changes.



Los Angeles County Health Agency Rancho Los Amigos National Rehabilitation Center Appointment Notice



05 18 2020



Medical Record Number:

Dubuc. Tobin PI

Dear JOHN.

You have an upcoming scheduled appointment(s):

Clinic Date Time Appointment Type Re source

RLA THERAPY DR 11 19'2019 02:00 pm OT New Day Rahab Omelas, Luini OT

Appt Address: Rancho Los Amigos Day Rehab

Instructions: Facility: Rancho Los Amigos National Rehabilitation Center

Building: OPB - Day Rehab, 7601 E Imperial Hwy, Downey, CA 90242 Phone: (562)

Additional Instructions: Check in Outpatient Bldg. 1st Floor, Therapy Registration

Adult East PC Return W'v. Gloria MD USC PC East 12 11 2019 03:40pm

Appt Address: LAC-USC Primary Care Adult East

Instructions: Facility: LAC+USC Medical Center Building: Building B (OPD) 4th Floor 4P81 - 2010 Zonal Avenue, Los Angeles CA 90033

Phone: (323) 409-5050

12/16/2019 RLA PSYCH OP 12:00 pm Psychology OP New Zuverza-Chavarria, Virginia PhD

Appt Address: Rancho Los Amigos Psychology

Instructions: Facility: Rancho Los Amigos National Rehabilitation Center

Building: OPB - Psychology, 7601 EImperial Hwy, Downey, CA 90242 Phone: (562)

Additional Instructions: Check in Outpatient Bldg. 2nd Floor, Psychology

RLA THERAPY DR 12/16/2019 01:00 pm ST New Day Rehab Solari, Caitlin SLP

Appt Address: Rancho Los Amigos Day Rehab

Facility: Rancho Los Amigos National Rehabilitation Center Instructions:

Building: OPB - Day Rehab, 7601 E Imperial Hwy, Downey, CA 90242 Phone: (562)

385-6847

Additional Instructions: Check in Outpatient Bldg. 1st Floor, Therapy Registration RLA THERAPY DR 12:16:2019 PT New Day Rehab

Appt Address: Rancho Los Amigos Day Rehab

01:00 pm

Facility: Rancho Los Amigos National Rehabilitation Center Building: OPB - Day Rehab, 7601 E Imperial Hwy, Downey, CA 90242 Phone: (562)

385-6847

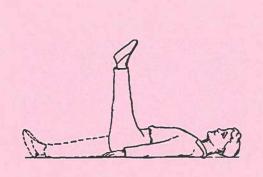
Additional Instructions: Check in Outpatient Bldg. 1st Floor, Therapy Registration

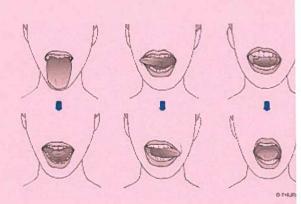




Home Exercise Programs





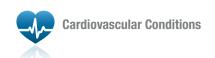


Ask your therapists to place copies of your Home Exercise Programs here!

- Occupational Therapy
- Physical Therapy
- Speech Therapy

MY STROKE AWARENESS







life is why™

What Are the Warning Signs of Stroke?

Stroke is the fifth leading cause of death in America today. It's also a major cause of severe, long-term disability. People over 55 years old have more chance of stroke, and the risk gets greater as you get older. Men, African Americans and people with diabetes or heart disease are the most at risk for stroke. About 6.6 million people who have had strokes are alive today.

To protect yourself and your loved ones from the serious effects of stroke, you should:

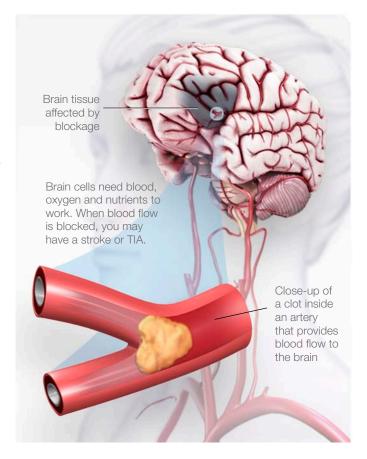
- Learn your risk factors.
- Reduce your risk factors.
- Learn the warning signs of stroke.
- Know what to do if you notice warning signs.

Knowing the signs of stroke is important. If you act fast and go to a hospital right away, you could reduce the effects of a stroke or save your life!

You and your family should learn the warning signs of stroke that are listed below. You may have some or all of them:

- Sudden numbness or weakness of the face, arm or leg, especially on one side of the body
- Sudden confusion, trouble speaking or understanding
- Sudden trouble seeing in one or both eyes
- Sudden trouble walking, dizziness, loss of balance or coordination
- Sudden, severe headache with no known cause

F.A.S.T. is an easy way to remember how to recognize a stroke and what to do. Spot a stroke FAST. Face drooping. Arm weakness. Speech Difficulty. Time to call **9-1-1**.



How does stroke happen?

A stroke happens when a blood vessel that feeds the brain gets blocked (ischemic stroke) or bursts (hemorrhagic stroke). Then that part of the brain can't work, and neither can the part of the body it controls.

TIAs, or transient ischemic attacks, are "warning strokes" that can happen before a major stroke. They happen when a blood clot clogs an artery for a short time. The signs of a TIA are like a stroke, but they usually last only a few minutes. If you have any of these signs, get to a hospital right away!

Uncontrolled high blood pressure, high blood cholesterol, smoking and heart disease put you at a higher risk for stroke.

What should I do if I suspect a stroke?

Call 9-1-1 or the emergency response number in your area (fire department or ambulance) immediately. It's important to get to a hospital right away.

(continued)









Also, check the time so you'll know when the first symptoms appeared. It's very important to take immediate action. If given within 3 to 4.5 hours of the start of symptoms, a clot-busting drug may improve the chances of getting better faster.

How can I help prevent stroke?

You can help prevent a stroke if you do these things:

- Don't smoke, and avoid second-hand smoke.
- Treat high blood pressure, if you have it.
- Eat a healthy diet that's low in saturated fat, *trans* fat, added sugars and salt.
- Be physically active.
- Reach and maintain a healthy weight.
- Control your blood sugar if you have diabetes.
- Follow your doctor's orders for taking medicine.
- Get regular medical check-ups.



HOW CAN I LEARN MORE?

- 1 Call 1-800-AHA-USA1 (1-800-242-8721), or visit heart.org to learn more about heart disease.
- Sign up to get Heart Insight, a free magazine for heart patients and their families, at heartinsight.org.
- 3 Connect with others sharing similar journeys with heart disease and stroke by joining our Support Network at heart.org/supportnetwork.

Do you have questions for the doctor or nurse?

Take a few minutes to write your questions for the next time you see your healthcare provider.

For example:

How would I recover from stroke?

How is stroke different from heart attack?

My Questions:

We have many other fact sheets to help you make healthier choices to reduce your risk, manage disease or care for a loved one. Visit **heart.org/answersbyheart** to learn more.







life is why

let's talk about

Risk Factors for Stroke

Knowing your risk factors for stroke is the first step in preventing a stroke. You can change or treat some risk factors, but others you can't. By having regular medical checkups and knowing your risk, you can focus on what you can change and lower your risk of stroke.



What risk factors can I change or treat?

- **High blood pressure.** This is the single most important risk factor for stroke because it's the leading cause of stroke. Know your blood pressure and have it checked every year. Normal blood pressure is below 120/80. If you have been told that you have high blood pressure, work with your healthcare provider to reduce it.
- **Smoking.** Smoking damages blood vessels. This can lead to blockages within those blood vessels, causing a stroke. Don't smoke and avoid second-hand smoke.
- Diabetes. Having diabetes more than doubles your risk of stroke. Work with your doctor to manage diabetes.
- **High cholesterol.** High cholesterol increases the risk of blocked arteries. If an artery leading to the brain becomes blocked, a stroke can result.
- Physical inactivity and obesity. Being inactive, obese, or both, can increase your risk of heart disease and stroke.
- Carotid or other artery disease. The carotid arteries in your neck supply most of the blood to your brain.

- A carotid artery damaged by a fatty buildup of plaque inside the artery wall may become blocked by a blood clot. This causes a stroke.
- Transient ischemic attacks (TIAs). Recognizing and treating TIAs can reduce the risk of a major stroke. TIAs produce stroke-like symptoms but most have no lasting effects. Know the warning signs of a TIA and seek emergency medical treatment immediately.
- Atrial fibrillation (AFib) or other heart disease. In AFib the heart's upper chambers quiver (like a bowl of gelatin) rather than beating in an organized, rhythmic way. This can cause the blood to pool and clot, increasing the risk of stroke. AFib increases risk of stroke five times. People with other types of heart disease have a higher risk of stroke, too.
- **Certain blood disorders.** A high red blood cell count makes clots more likely, raising the risk of stroke. Sickle cell anemia increases stroke risk because the "sickled" cells stick to blood vessel walls and may block arteries.
- Excessive alcohol intake. Drinking an average of more than one drink per day for women or more than two drinks a day for men can raise blood pressure. Binge drinking can lead to stroke.

(continued)







- Illegal drug use. Drugs including cocaine, ecstasy amphetamines, and heroin are associated with an increased risk of stroke.
- **Sleep apnea.** Sleep disordered breathing contributes to risk of stroke. Increasing sleep apnea severity is associated with increasing risk.

What are the risk factors I can't control?

- **Increasing age.** Stroke affects people of all ages. But the older you are, the greater your stroke risk.
- **Gender.** Women have a higher lifetime risk of stroke than men do. Use of birth control pills and pregnancy pose special stroke risks for women.
- **Heredity and race.** People whose close blood relations have had a stroke have a higher risk of stroke. African Americans have a higher risk of death and disability from stroke than whites. This is because they have high blood pressure more often. Hispanic Americans are also at higher risk of stroke.
- **Prior stroke.** Someone who has had a stroke is at higher risk of having another one.



Age, gender, heredity and race are among the stroke risk factors that you can't control.

HOW CAN I LEARN MORE?

- 1 Call 1-888-4-STROKE (1-888-478-7653) to learn more about stroke or find local support groups, or visit **StrokeAssociation.org.**
- Sign up to get Stroke Connection magazine, a free magazine for stroke survivors and caregivers at strokeconnection.org.
- 3 Connect with others sharing similar journeys with stroke by joining our Support Network at strokeassociation.org/ supportnetwork.

Do you have questions for the doctor or nurse?

Take a few minutes to write your questions for the next time you see your healthcare provider.

For example:

What are my risk factors for stroke?

What are the warning signs of TIAs and stroke?

My Questions:

We have many other fact sheets to help you make healthier choices to reduce your risk, manage disease or care for a loved one. Visit **strokeassociation.org/letstalkaboutstroke** to learn more.













life is why~

Parietal lobe

let's talk about

Changes Caused by Stroke

Your brain controls how you move, feel, communicate, think and act. Brain injury from a stroke may affect any of these abilities. Some changes are common no matter which side of the brain the injury is on. Others are based on which side of the brain the stroke injures.

Frontal lobe controls speech and controls personality. sensation (touch and reasoning, parts of pressure) speech, and muscles Temporal lobe Occipital lobe controls hearing, controls vision speech, and shortterm memory

What are the most common general effects of stroke?

- Hemiparesis (weakness on one side of the body) or hemiplegia (paralysis on one side of the body)
- Dysarthria (difficulty speaking or slurred speech), or dysphagia (trouble swallowing)
- Fatigue
- Loss of emotional control and changes in mood
- Cognitive changes (problems with memory, judgment, problem-solving or a combination of these)
- Behavior changes (personality changes, improper language or actions)
- Decreased field of vision (inability to see peripheral vision) and trouble with visual perception

What are common changes with a left-brain injury?

- Paralysis or weakness on the right side of the body.
- Aphasia (difficulty getting your words out or understanding what is being said).
- Behavior that may be more reserved and cautious than before.

What are common changes with a right-brain injury?

- Paralysis or weakness on the left side of the body.
- One-sided neglect, which is a lack of awareness of the left side of the body. It may also be a lack of awareness of what is going on to the survivor's left. For example, they may only eat from the right side of their plate, ignoring the left side of the plate.
- Behavior may be more impulsive and less cautious than before.
- It may be harder for the survivor to understand facial expressions and tone of voice. They also may have less expression in their own face and tone of voice when communicating.

What are common emotional effects of stroke?

- Depression
- · Apathy and lack of motivation
- Frustration, anger and sadness
- Pseudobulbar affect, also called reflex crying or emotional lability (emotions may change rapidly

(continued)









and sometimes not match the mood)

• Denial of the changes caused by the brain injury

Will I get better?

In most cases people do get better over time. The effects of a stroke are greatest right after the stroke. From then on, you may start to get better. How fast and how much you improve depends on the extent of the brain injury and your rehabilitation.

- Some improvement occurs spontaneously and relates to how the brain works again after it's been injured.
- Stroke rehabilitation (rehab) programs help you improve your abilities and learn new skills and coping techniques.
- Rehab begins after the stroke is over and you're medically stable.
- Depression after stroke can interfere with rehab. It's important to treat depression.
- Improvement often occurs most quickly in the first months after a stroke. Then it continues over years, perhaps at a slower pace, with your continued efforts.



Emotional changes such as depression are common effects of stroke, but most people do get better over time.

HOW CAN I LEARN MORE?

- 1 Call 1-888-4-STROKE (1-888-478-7653) to learn more about stroke or find local support groups, or visit StrokeAssociation.org.
- Sign up to get Stroke Connection magazine, a free magazine for stroke survivors and caregivers at strokeconnection.org.
- 3 Connect with others sharing similar journeys with stroke by joining our Support Network at strokeassociation.org/ supportnetwork.

Do you have questions for the doctor or nurse?

Take a few minutes to write your questions for the next time you see your healthcare provider.

For example:

Can other areas of the brain help the damaged part of the brain?

How has my stroke affected me?

My Questions:

We have many other fact sheets to help you make healthier choices to reduce your risk, manage disease or care for a loved one. Visit **strokeassociation.org/letstalkaboutstroke** to learn more.













life is why™

let's talk about

Feeling Tired After Stroke

After a stroke, almost all stroke survivors feel tired or some type of fatigue at some point. Stroke survivors often must work harder to make up for the loss of normal functions (such as being unable to use an arm or hand). But you'll probably start feeling less tired after a few months. For some people, tiredness may continue for years after a stroke, but they usually find ways to make the most of the energy they have.



Why am I so tired?

It's important to pinpoint what's causing you to be tired. Then you can take action to manage it. Consult with your healthcare provider to rule out any medical conditions that might cause tiredness or make it worse. You may feel tired after a stroke for four major reasons:

- You may have less energy than before because of sleeping poorly, not getting enough exercise, poor nutrition or the side effects of some of the medicine.
- You have as much energy as before, but you're using it differently. Because of the effects of your stroke, things, like dressing, talking or walking, take a lot more effort. Changes in thinking and memory take more concentration. You have to stay "on alert" all the time — and this takes energy.
- You also may feel tired due to emotional changes. Coping with frustration, anxiety, anger and sadness can be draining. Depressed feelings are common

- after a stroke. Often, loss of energy, interest or enthusiasm occurs along with a depressed mood.
- You may feel tired because of depression. Depression is very common after a stroke. Clinical depression is a treatable illness that happens to many stroke survivors. Symptoms include significant lack of energy, lack of motivation, and problems concentrating or finding enjoyment in anything. Talk to your doctor about an evaluation for clinical depression if tiredness continues. There is nothing to be ashamed of if you are feeling depressed. It is very common, and the good news is that it is treatable!

How can I increase my energy?

• Tell your doctor how you are feeling and make sure you have had an up-to-date physical. Your doctor can evaluate any medical reasons for your tiredness. He or she can also check to see if your fatigue could be a side effect of your medication.

(continued)











- Celebrate your successes. Give yourself credit when you accomplish something. Look at your progress, not at what's left to be done.
- Try naps, or schedule rest periods throughout the day. Rest as long as you need to feel refreshed.
- Learn to relax. Sometimes the harder you try to do something, the harder it is to do. You become tense, anxious and frustrated. All this takes more energy. Being relaxed lets you use your energy more efficiently.
- Do something you enjoy every day. A positive attitude or experience helps a lot to boost energy levels.
- Be social. It is very important that you get back into the "swing of things" and stay involved with friends and family. Go out into the community and interact with friends, family and other people.
- Physical activity is important. With permission from your doctor, consider joining a health and wellness program.



Being with family and friends may provide that energy boost you need.

HOW CAN I LEARN MORE?

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- 2 Sign up to get Stroke Connection magazine, a free magazine for stroke survivors and caregivers at strokeconnection.org.
- 3 Connect with others sharing similar journeys with stroke by joining our Support Network at strokeassociation.org/ supportnetwork.

Do you have questions for the doctor or nurse?

Take a few minutes to write your questions for the next time you see your healthcare provider.

For example:

What can I do to decrease my tiredness?

Could clinical depression be causing my tiredness?

Are the medicines I take causing my fatigue?

My Questions:

We have many other fact sheets to help you make healthier choices to reduce your risk, manage disease or care for a loved one. Visit **strokeassociation.org/letstalkaboutstroke** to learn more.











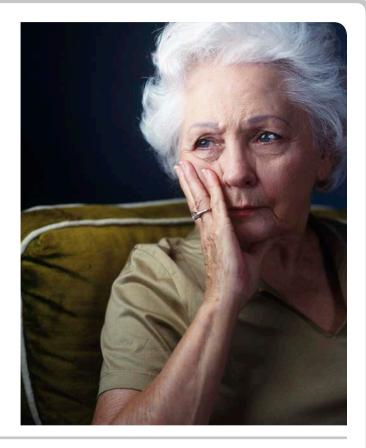


life is why™

let's talk about

Emotional Changes After Stroke

Right after a stroke, a survivor may respond one way, yet weeks later respond differently. Some survivors may react with sadness; others may be cheerful. These emotional reactions may occur because of biological or psychological causes due to stroke. These changes may vary with time and can interfere with rehabilitation.



How does stroke cause emotional changes?

Emotions may be hard to control, especially right after a stroke. Some changes are a result of the actual injury and chemical changes to the brain caused by the stroke.

Others are a normal reaction to the challenges, fears and frustrations that one may feel trying to deal with the effects of the stroke. Often, talking about the effects of the stroke and acknowledging these feelings helps stroke survivors deal with these emotions.

What are some common emotional changes after stroke?

Pseudobulbar Affect, also called "emotional lability," "reflex crying" or "labile mood," can cause:

- Rapid mood changes a person may "spill over into tears" for no obvious reason and then quickly stop crying or start laughing.
- Crying or laughing that doesn't match a person's mood.
- Crying or laughing at unusual times or that lasts longer than seems appropriate.

Post-stroke depression is characterized by:

- Feelings of sadness
- Hopelessness or helplessness
- Irritability
- Changes in eating, sleeping and thinking

Treatment for post-stroke depression may be needed. If not treated, depression can be an obstacle to a survivor's recovery. Don't hesitate to take antidepressant medications prescribed by your doctor.

Other common emotional reactions include:

- Frustration
- Anxiety
- Anger
- Apathy or not caring what happens
- Lack of motivation
- Depression or sadness

(continued)











How can I cope with my changing emotions?

- Tell yourself that your feelings aren't "good" or "bad."
 Let yourself cope without feeling guilty about your emotions.
- Find people who understand what you're feeling. Ask about a support group.
- Get enough exercise and do enjoyable activities.
- Give yourself credit for the progress you've made. Celebrate the large and small gains.
- Learn to "talk" to yourself in a positive way. Allow yourself to make mistakes.
- Ask your doctor for help. Ask for a referral to a mental health specialist for psychological counseling and/or medication if needed.
- Stroke may cause you to tire more easily. Rest when you feel fatigued. Make sure you get enough sleep.
 Sometimes lack of sleep can cause emotional changes and cause you not to cope as well.



Connecting with friends or joining a stroke support group may help you cope with your changing emotions.

HOW CAN I LEARN MORE?

- 1 Call **1-888-4-STROKE** (1-888-478-7653) to learn more about stroke or find local support groups, or visit
- 2 StrokeAssociation.org.

Sign up to get *Stroke Connection* magazine, a free magazine for

3 stroke survivors and caregivers at strokeconnection.org.

Connect with others sharing similar journeys with stroke by joining our Support Network at **strokeassociation.org/ supportnetwork**.

Do you have questions for the doctor or nurse?

Take a few minutes to write your questions for the next time you see your healthcare provider.

For example:

What can my family do to help me when I am emotional?

Will these emotional changes improve over time?

My Questions:

We have many other fact sheets to help you make healthier choices to reduce your risk, manage disease or care for a loved one. Visit **strokeassociation.org/letstalkaboutstroke** to learn more.









MY MEDICATIONS



Know Your Medications

Your doctor needs to know all the medications and remedies you use. The questions below may assist you to think about all the different kinds of medications you take.

What are the medications your doctor prescribed for you?

- Write them down using Rancho's "My Medication List" (see reverse)
- Ask your Pharmacist for a list of the medications you use
- View your medication list on the LA Health Portal

Do you use an inhaler? Commonly used for Asthma.

Do you take pills bought over-the-counter? Examples are:

Aspirin Advil[®], Motrin[®] (Ibuprofen)
Cough and cold medicine Tylenol[®] (Acetaminophen)

Do you use a medicine on a patch? You stick the patch on your skin.

These may be for birth control, hormone/estrogen, nausea or pain, smoking cessation

Do you use eye drops? Examples are:

Artificial tears Betoptic (betaxolol hydrochloride) Timoptic (timolol)

Bleph®-10 (sulfacetamide) Naphcon-A® (naphazoline hydrochloride and pheniramine)

Do you take pills or use anything else on a regular basis? Examples are:

Any vitamins or pills (multi-vitamins, vitamin E

Nutritional drinks (like Ensure*, Boost*, Sustacal*, Osmolyte* or

Minerals (like calcium or

glucosamine) iron)

Do you take home remedies or natural remedies? Examples are:

Soy isoflavones, St. John's Wort, ginseng, herbal medicines, or plants.

While you are at Rancho, please take <u>only the medications provided by your nurses</u>. And after you leave the hospital, you need to adhere to the medications prescribed by your physicians only.

Bring to Your Next Clinic Visit:

	Rancho's "My Medication List" (see reverse) will be completed accurately and explained to you by your
nurse;	and provided to you on your last day in the hospital.
	All of your medicines (prescription and over the counter).

Disclaimer: This list is provided for information purposes only. Your use of this information is your own choice. This list does not represent endorsement by or an official position of Rancho Los Amigos National Rehabilitation Center.

Provided as a courtesy by

Rancho Los Amigos National Rehabilitation Center

7601 Imperial Highway, Downey, CA 90242

Phone: (877) RANCHO-1 or (877) 726-2461 Please visit us at http://www.rancho.org

SP





Know Your Medications

Remember to update the list if you have changes with your medications.

Take the list with you to all of your doctor or clinic visits.

Today is:	Page number:

Date Started	Medication/Strength	How is it taken?	What is it for?	Date Stopped
4/20/2020	Aspirin, 81 mg	By mouth, 1 daily	Heart	
6/12/20	Ginseng, 2 tea bags	By mouth, 1 Cup every other day	To feel strong	

Rancho Los Amigos National Rehabilitation Center

7601 Imperial Highway
Downey, CA 90242 (877) RANCHO-1 or (877) 726-2461
http://www.rancho.org

Addressograph





Refill Your Medicine

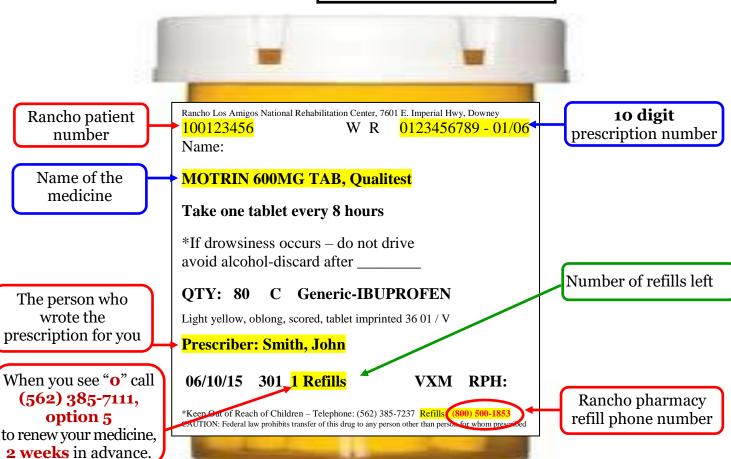
Call the Refill Line 24 hours a day, 7 days a week:

1-(800) 500-1853

- Pickup Hours: Monday to Friday, 8:00 A.M. to 6:00 P.M. Closed on Saturdays, Sundays, and holidays.
- Call the Refill Line when you have seven (7) days of medicine left.
- Your medicine will be ready 2 working days after you call in your refill.
- Questions? Please ask your doctor, nurse, or pharmacist!
- Use "MyWellness" patient portal

Review and Renew Your Medications

Review and renew your current medications.



Rancho Los Amigos National Rehabilitation Center 7601 Imperial Highway, Downey, CA 90242

Phone: (877) RANCHO-1 or (562) 385-7111 ● Please visit us at http://www.rancho.org





Outpatient Pharmacy



General Information			
Location	Outpatient Building Room 1065 (first floor)		
Hours of operation	Monday- Friday 8:00 AM to 6:00 PM (closed County Holiday)		
Phone number	(562) 385-7236 Main Rancho Pharmacy (800) 500-1853 LA County Refill Hotline		

Service	Description	
Onsite	 RLA pharmacy may only fill prescriptions from Rancho providers 	
Pharmacy	 New prescription activation is required by patients, either by phone or in person 	
Refills	 Refills can be made by calling the RLA Pharmacy, the Refill line or through the LA Health Portal App 	
	 Please allow 2 business days to process your prescription refill 	
Mail	Only refills can be mailed to patients	
Delivery	 Sign up at RLA Pharmacy or call the Central Pharmacy at (213) 288-8480 	
	 Takes 3 to 5 business days to receive a refill(s) 	
MATI	 Order your refills at least 7 business days before running out 	
	 Not all medications qualify for the mail delivery 	
	 Valid LA County address is required (No P.O. Box) 	
	• Call (562) 385-7111, Option 5 or through the	
Renewals	LA Health Portal App	
	 Renewal requests may take up to 2 to 3 business days 	

MY RISK FACTORS

My Stroke Risk Factors Quiz

Stroke Risk Quiz

Directions:

- For each risk factor, select the box (higher risk or lower risk) that applies to you.
 Select only one box per risk factor.
- 2. Enter a 1 on the blank line next to each checked box.
- 3. Add up your total for each vertical column.



Together to End Stroke™

Risk Factors*	Higher Risk	Lower Risk
Is your blood pressure greater than 120/80 mm/Hg?	Yes or Unknown	□ No
Have you been diagnosed with atrial fibrillation?	Yes or Unknown	□ No
Is your fasting blood sugar greater than 100 mg/dL?	Yes or Unknown	□ No
Is your body mass index greater than 25kg/m²?	Yes or Unknown	□ No
Is your diet high in saturated fat, trans fat, sweetened beverages, salt, excess calories?	Yes or Unknown	□ No
Is your total blood cholesterol greater than 180 mg/dL?	Yes or Unknown	□ No
Have you been diagnosed with diabetes mellitus?	Yes or Unknown	□ No
Do you participate in 40 minutes of moderate to vigorous physical activity 3-4 days a week?	☐ No or Unknown	☐ Yes
Do you have a family history of stroke?	Yes or Unknown	□ No
Do you smoke?	Yes or Unknown	□ No
TOTAL SCORE (add your points for each column)		

Learn more about the following stroke risk factors in this section:

- High Blood Pressure
- Diabetes
- High Cholesterol







Stroke Risk Factors

- 1. High Blood Pressure
- 2. Diabetes
- 3. High Cholesterol





What is High Blood Pressure?

Blood pressure is the force of blood pushing against blood vessel walls. It is measured in millimeters of mercury (mm Hg).

High blood pressure (HBP) means the pressure in your arteries is higher than it should be. Another name for high blood pressure is hypertension.

Blood pressure is written as two numbers, such as 112/78 mm Hg. The top (systolic) number is the pressure when the heart beats. The bottom (diastolic) number is the pressure when the heart rests between beats.

Normal blood pressure is below 120/80 mm Hg. If you're an adult and your systolic pressure is 120 to 129, and your diastolic pressure is less than 80, you have elevated blood pressure. High blood pressure is a systolic pressure of 130 or higher, or a diastolic pressure of 80 or higher, that stays high over time.

High blood pressure usually has no signs or symptoms. That's why it is so dangerous. But it can be managed.

Nearly half of the American population over age 20, has HBP, and many don't even know it. Not treating high blood pressure is dangerous. High blood pressure increases the risk of heart attack and stroke.

Make sure you get your blood pressure checked regularly and treat it the way your health care provider advises.

BLOOD PRESSURE CATEGORY	SYSTOLIC mm Hg (upper number)		DIASTOLIC mm Hg (lower number)
NORMAL	LESS THAN 120	and	LESS THAN 80
ELEVATED	120-129	and	LESS THAN 80
HIGH BLOOD PRESSURE (HYPERTENSION) STAGE 1	130-139	or	80-89
HIGH BLOOD PRESSURE (HYPERTENSION) STAGE 2	140 OR HIGHER	or	90 OR HIGHER
HYPERTENSIVE CRISIS (consult your doctor immediately)	HIGHER THAN 180	and/ or	HIGHER THAN 120

Am I at higher risk of developing HBP?

There are risk factors that increase your chances of developing HBP. Some you can control, and some you can't.

Those that can be controlled are:

- Cigarette smoking and exposure to secondhand smoke
- Diabetes
- · Being obese or overweight
- High cholesterol
- Unhealthy diet (high in sodium, low in potassium, and drinking too much alcohol)
- Physical inactivity

Factors that can't be modified or are difficult to control are:

- · Family history of high blood pressure
- Race/ethnicity
- · Increasing age
- · Gender (males)
- · Chronic kidney disease
- Obstructive sleep apnea

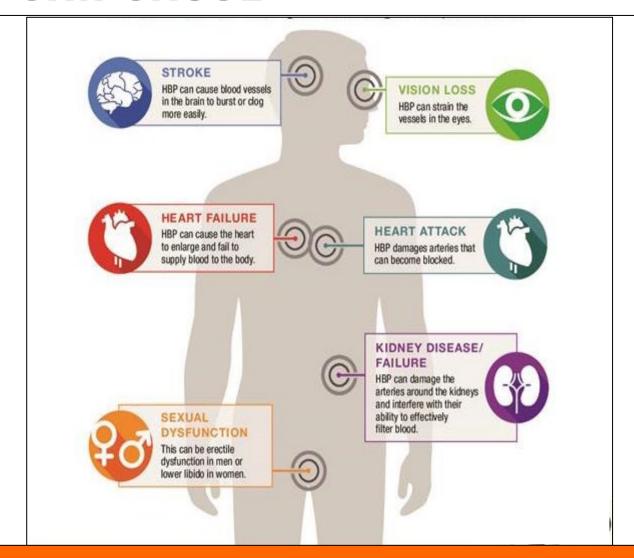
Socioeconomic status and psychosocial stress are also risk factors for HBP. These can affect access to basic living needs, medication, health care providers, and the ability to adopt lifestyle changes.

(continued)





HIGH BLOOD PRESSURE CAN CAUSE



YOU CAN CONTROL YOUR BLOOD PRESSURE

Monitor your blood pressure * Reduce stress

Take your medication as prescribed

Get good quality sleep * Quit smoking

Eat healthy * Limit alcohol * Exercise







How Can I Reduce

High Blood Pressure?

By treating high blood pressure, you can help reduce your risk for a stroke, heart attack, heart failure or kidney failure. Here are steps you can take now:

- Reach and maintain a healthy weight.
- Eat a heart-healthy diet that is rich in vegetables, fruits, and whole grains and includes low-fat dairy products, poultry, fish, legumes (beans and peas), nontropical vegetable oils and nuts; and limits intake of sodium, sweets, sugar sweetened beverages and red meats. Choose foods rich in potassium.
- Be more physically active.
- Don't smoke and avoid second-hand smoke.
- Limit alcohol to no more than one drink per day for women or two drinks a day for men.
- Take medicine the way your doctor tells you.
- Know what your blood pressure should be and work to keep it at that level.



Many people have high blood pressure without knowing it. Once you know about your condition, though, you can reduce your risk and live a healthier life. It takes proper treatment and some changes in your lifestyle. But it's worth it!

How can I lose weight?

In order to lose weight, you need to use up more calories than you eat and drink every day. Talk with your healthcare provider about a healthy eating and physical activity plan that will help you reach your weight loss goals. When you lose weight, your blood pressure often goes down! An initial weight loss goal of at least 5 percent will help reduce your blood pressure.

How do I limit sodium?

Eating a lot of sodium (salt) increases blood pressure in many people. Aim for an ideal limit of less than 1,500 mg per day of sodium. Even cutting back by 1,000 mg a day can help improve your blood pressure and heart health.

Read food labels so you'll know which foods are

high in sodium. For example: foods with 140 mg or less sodium per serving are considered low in sodium. And learn to use herbs and salt-free spices instead!

How do I limit alcohol?

Ask your doctor if you're allowed to drink alcohol, and if so, how much. If you drink more than two drinks a day if you're male or more than one drink a day if you're female, it may add to high blood pressure. One drink is equal to 12 ounces of beer, 5 ounces of wine, 1.5 ounces of 80-proof distilled spirits or 1 ounce of 100-proof spirits. If cutting back on alcohol is hard for you to do on your own, ask about community groups that can help.





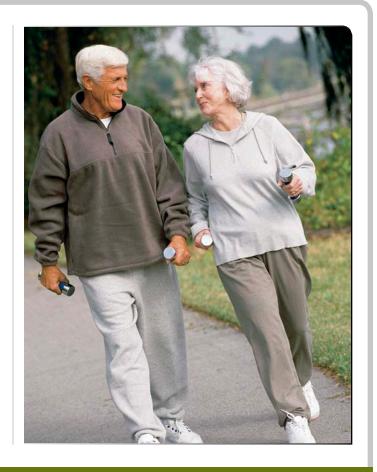
How can I be more active?

Regular physical activity helps to reduce blood pressure, control weight and reduce stress. It's best to start slowly and do something you enjoy, like taking brisk walks or riding a bicycle. Aim for at least 90 to 150 minutes of aerobic and/or dynamic resistance exercise per week and/or three sessions of isometric resistance exercises per week. Talk to your healthcare provider about a good plan for you.

What should I know about medicine?

Your doctors may prescribe different types of medicine for you. Don't be discouraged if you need to take blood pressure medicine from now on. Sometimes you can take smaller doses after your blood pressure is under control, but you may always need some.

What's most important is that you take your medicine exactly the way your doctor tells you to. Never stop treatment on your own. If you have problems or side effects with your medicine, talk to your doctor.



HOW CAN I LEARN MORE?

- 1 Call 1-800-AHA-USA1 (1-800-242-8721), or visit heart.org to learn more about heart disease and stroke.
- Sign up to get Heart Insight, a free magazine for heart patients and their families, at heartinsight.org.
- 3 Connect with others sharing similar journeys with heart disease and stroke by joining our Support Network at heart.org/supportnetwork.

Do you have questions for the doctor or nurse?

Take a few minutes to write your questions for the next time you see your healthcare provider.

For example:

Can I drink any alcohol?
How often should my blood pressure be checked?

My Questions:

We have many other fact sheets to help you make healthier choices to reduce your risk, manage disease or care for a loved one. Visit **heart.org/answersbyheart** to learn more.







Upper Arm, Digital Blood Pressure Monitor



We recommend purchasing a blood pressure monitor with the following:

- Rigid cuff, for easier use and improved accuracy
- Upper arm cuff is preferred to wrist cuff

Optional but helpful features:

- Memory to record your blood pressure readings over a period of time - A/C adaptor or battery

Upper arm blood pressure monitors average prices in the community:

*Prices are subject to change

Target \$35.99	CVS \$65.99	Walgreens \$59.99
Costco \$44.99	Walmart \$34.97	Sam's Club \$57.48
Amazon \$39.99	Rite-Aid \$55.99	

Provided as a courtesy by:

Rancho Los Amigos National Rehabilitation Center

Patient Education · 7601 Imperial Highway · Downey, CA 90242 Phone: 1-877-RANCHO-1 · FAX: 562-385-6690 · http://www.rancho.org



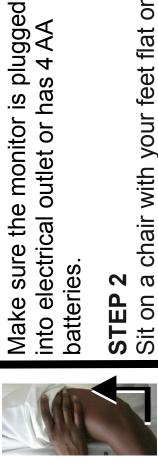
TAKING A MEASUREMENT

APPLYING THE CUFF

"When possible, apply cuff to the unaffected (or strong) arm"

STEP 1

not rolled up too tightly on your Roll up sleeve. Make sure it's



STEP 2

the floor. Place your arm on a table Sit on a chair with your feet flat on so the cuff is level with your heart.



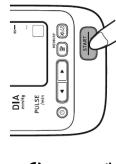
STEP 3

To turn monitor, on press the START/STOP button once.

Place the cuff to your upper arm so the

STEP 3





STEP 4

Hold still until cuff deflates and results are displayed

2.00 2.00 ----



Document on blood pressure log.



STEP 6

monitor.



Press the START/STOP to turn off



STEP 2

Turn the palm of your hand upward.



should be approximately 1/2 inch above thumb grip is centered on the inside of your inner arm. The bottom of the cuff your elbow.

STEP 4

Wrap the cuff firmly in place around your arm using the cloth fastener



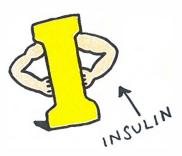
securely inserted in the main unit. Make sure the air plug is

Stroke Risk Factors

- High Blood Pressure
- 2. Diabetes
- 3. High Cholesterol

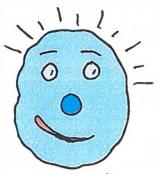


Diabetes means you have too much sugar in your blood. High blood sugar problems start when your body no longer makes enough of a chemical, or hormone, called insulin.

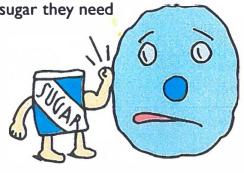




Your body changes much of the food you eat into a type of sugar called glucose. This sugar travels in your blood to all the cells in your body. Your body cells need the sugar to give you energy.



Insulin helps sugar move from your blood into your cells. Without insulin, your cells can't get the sugar they need to keep you healthy.



BODY CELL



By moving sugar from your blood to your body's cells, insulin helps keep your blood sugar level normal (not too high; not too low). When you don't have enough insulin to lower high blood sugar levels, you have diabetes.

No one knows what causes diabetes. You can't catch diabetes and you can't give it to someone else.

Diabetes can, and must, be treated. High blood sugar levels can cause serious health problems.

A simple test can tell you if you have diabetes. Talk to your doctor or health clinic for more information.





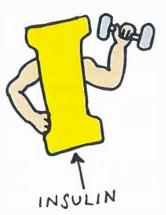
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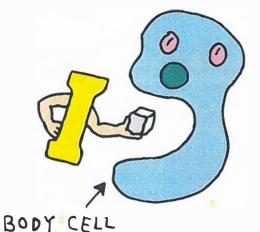




TYPE 2 DIABETES

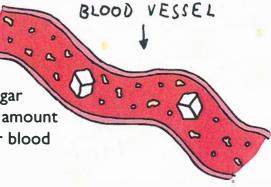
With type 2 diabetes, your body makes some insulin, but not enough. Or, the insulin your body makes does not work right.





Much of the food you eat is changed by your body into a kind of sugar. The medical word for this sugar is glucose. Insulin helps sugar move from your blood into your body's cells.

If you don't have enough insulin to move sugar from your blood into your body's cells, the amount of sugar in your blood goes up. When your blood sugar levels stay high, you have diabetes.





Type 2 diabetes is more common in adults, but the number of children and young people with type 2 diabetes is growing. Eating healthy foods, in the right amounts, and being physically active can help people lower their blood sugar. Most people with type 2 diabetes take diabetes pills and many also take insulin.

Diabetes cannot be cured, but you can control it! People who control their blood sugar levels can lead full and happy lives - just like everyone else. Talk to your doctor or health clinic for more information.





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HIGH BLOOD SUGAR (HYPERGLYCEMIA)

Keeping your blood sugar under control is important. Too much sugar in your blood, for too long, can cause serious health problems.

Common Causes: Too much food, not taking enough insulin or diabetes pills, being less active than normal, stress or illness.

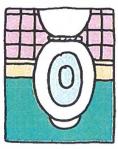
Symptoms include:



Thirsty all the time



Blurry vision



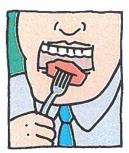
Need to urinate often



Weak or tired

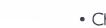


Dry skin



Often hungry

What to do:



- Check your blood sugar often
- Continue to take your medicine
- Follow your meal plan
- Drink lots of water
- Exercise if you can.

If your blood sugar is higher than your goal for 3 days and you don't know why, call your doctor or health clinic right away.





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LOW BLOOD SUGAR

(Hypoglycemia)

A low blood sugar can happen quickly. If not treated right away, low blood sugar can cause a medical emergency. You can even pass out.

Common causes: Skip a meal or not eat enough food; too much insulin or diabetes pills; more active than usual.

Warning signs include:



Shaky or dizzy



Blurry vision





Sweaty



Headache



Hungry

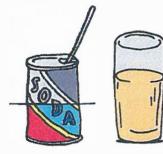


Upset or nervous

What to do?



Check your blood sugar right away. If it is below 70, treat for low blood sugar. If you can't check, treat anyway to be safe.



Treat by eating 3 packets or 1 tablespoon of regular sugar, 4 ounces of regular fruit juice, or 6 ounces of regular (not diet!) soda.



Check your blood sugar in 15 minutes. If it is still low (below 70), treat again. If you keep having problems and you don't know why, call your doctor or health clinic.



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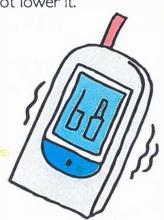


WHEN TO CALL THE DOCTOR

Calling the doctor or health clinic is always a good idea if you are having a problem with your diabetes care. But, one can be unsure at times about when to call.

Here are some times when you should always call the doctor or diabetes clinic:

- Whenever your blood sugar is above 300 and you cannot lower it.
- When your blood sugar is higher than your goal for 2 or 3 days and you don't know why.
- If you have ketones.
- When your blood sugar stays below 70 even after you have treated for a low blood sugar problem.
- Whenever you have a bruise, cut, or other injury especially on your feet – that is getting worse rather than better.





- Any time you cannot remember how much diabetes medicine to take, when to take your medicine, or what to do if you forget to take a dose of medicine.
- If you are sick and cannot hold down food because of diarrhea or vomiting.
- Any time you take a new medicine, either from a doctor or one you buy yourself, such as a cough or cold medicine.

Keep this simple reminder in a handy place, such as on the refrigerator or medicine cabinet. Calling your doctor or diabetes clinic when you have a problem controlling your diabetes is always the right thing to do.

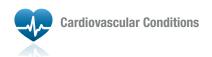


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What Is Diabetes and How Can I Manage It?

Your digestive track breaks down the carbohydrates that you eat into glucose — a type of sugar — which gets absorbed into the blood. Insulin is a hormone that helps your body's cells absorb the glucose from the blood and use it or store it for energy.

When you have diabetes, your body either doesn't make enough insulin or can't use its own insulin as well as it should, or both. This causes sugars to build up too high in your blood.



Between doctor visits, you can monitor your blood sugar with a home glucose monitor. They are available at many large retailers and pharmacies.

What types of diabetes are there?

There are two main forms of diabetes: **type 1 diabetes** and **type 2 diabetes**.

Type 2 is the most common. About 90 percent to 95 percent of American adults diagnosed with diabetes have type 2 diabetes. It most often develops in middle-aged and older adults. It's often linked with being overweight, obese and physically inactive.

Insulin resistance is a condition where the body produces insulin but does not use it efficiently and blood glucose goes up. If uncontrolled, insulin resistance can lead to pre-diabetes or type 2 diabetes.

Type 1 diabetes usually starts early in life, but it can also develop in adults. It results from the body's failure to produce insulin. People with it must take insulin each day to control their levels of blood glucose.

Am I at risk?

The number of people with diabetes is increasing. More people are overweight or obese, don't get enough physical activity and don't eat a healthy diet. These factors can increase risk of type 2 diabetes. While type 2 diabetes has historically been more common in adults, many younger people are developing diabetes at an alarming rate.

People in several ethnic groups seem to be more likely to develop type 2 diabetes. These groups include:

- Hispanics/Latinos
- African Americans
- Native Americans
- Asians (especially South Asians)

How can I control my risk for heart disease and stroke?

Diabetes is a major risk factor for stroke and heart disease. Other major risk factors are smoking, high cholesterol, high blood pressure, physical inactivity or obesity.

If you have diabetes, it's very important to have

(continued)





regular check-ups. Work closely with your healthcare provider to manage your diabetes and reduce any other risk factors:

- Manage your weight, blood pressure and cholesterol with a heart-healthy eating plan that is low in saturated fat, *trans* fat, salt (sodium) and added sugars.
- Be physically active. Aim for at least 150 minutes of moderate-intensity physical activity, such as brisk walking, or 75 minutes of vigorous-intensity aerobic activity each week.
- If you drink alcohol, don't have more than one drink per day for women or two per day for men.
- Lower your blood pressure, if it's too high. Aim for a normal blood pressure which is less than 120 mm Hg for the systolic (upper) number and less than 80 mm Hg for the diastolic (lower) number.
- Don't smoke, and avoid second-hand smoke.
- If you take medications, take them exactly as directed. If you have questions about the dosage or side effects, ask your healthcare provider or pharmacist.



Following a heart-healthy eating plan is a great way to manage your diabetes and reduce other risk factors.

HOW CAN I LEARN MORE?

- 1 Call 1-800-AHA-USA1 (1-800-242-8721), or visit heart.org to learn more about heart disease and stroke.
- Sign up to get Heart Insight, a free magazine for heart patients and their families, at heartinsight.org.
- 3 Connect with others sharing similar journeys with heart disease and stroke by joining our Support Network at heart.org/supportnetwork.

Do you have questions for the doctor or nurse?

Take a few minutes to write your questions for the next time you see your healthcare provider.

For example:

Can diabetes be cured?

What type of diet would be most helpful?

My Questions:

We have many other fact sheets to help you make healthier choices to reduce your risk, manage disease or care for a loved one. Visit **heart.org/answersbyheart** to learn more.





WHAT'S MY A1C?

The A1C is a blood test you get at the doctor's office or health clinic. It shows:

- Your average blood sugar level for the last 3 months
- Your risk (chance) of having other health problems because of diabetes

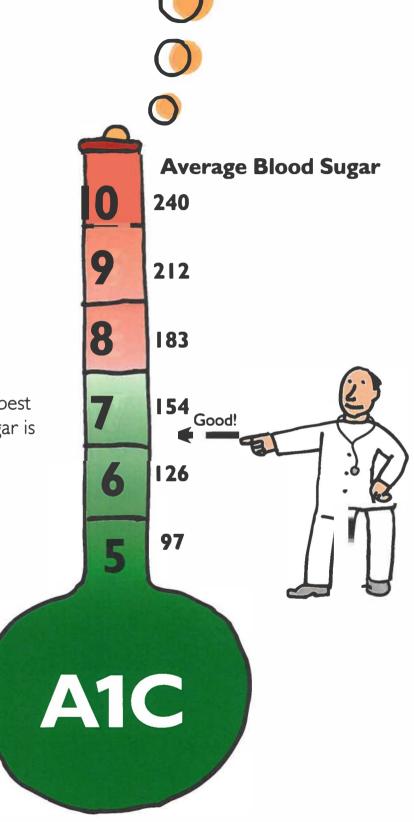
Why do I need it?

Your A1C test results are the best way to know if your blood sugar is under good control over time.

What is a good A1C number?

7 or lower. You and your doctor or diabetes educator will decide the A1C number (goal) that is best for you.

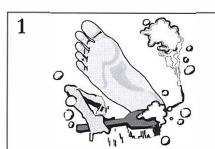
Be your BEST, **Get the TEST!**



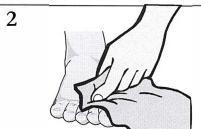




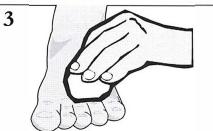
Foot Care for People with Diabetes



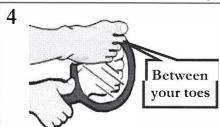
Wash your feet daily. Use lukewarm water and soap.



Dry your feet well. Work on between your toes.



Keep your skin soft. Use a moisturizing lotion. Do not apply between your toes.



Check your feet for blisters, cuts or sores. Tell your doctor if you find something wrong.



Use emery board to shape your toenails.

8



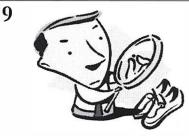
Change daily into clean, soft socks or stockings. They should not be too big or too small.



Keep your feet warm & dry. Wear special padded socks. Always wear shoes that fit you.



Never walk barefoot indoors or outdoors.



Check your shoes daily. Look for cracks, pebbles, nails or anything that could hurt your feet.

Disclaimer: This information is intended for your use as appropriate. There are other possible options. Always speak to your doctor, nurse, or other persons who you see for your health care needs if you have any questions.

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Inpatient Diabetes Education Program

The Diabetes Patient Education classes are taught by Sunshine Shahinian, RN, Certified Diabetes Care and Education Specialist. KnowBarriers Peer Mentors, individuals <u>living well</u> with diabetes, participate in the classes to share their personal experiences and strategies.

*Individuals who participate in the education classes are <u>three times less likely to be readmitted to the hospital</u>. Gucciardi, E., Xu, C., Vitale, M. *et al.* Evaluating the impact of onsite diabetes education teams in primary care on clinical outcomes. *BMC Fam Pract* **21**, 48 (2020). https://doi.org/10.1186/s12875-020-01111-2

Every Week

Monday 2-3 PM *Living with Diabetes* support group

Thursday 2-3 PM **Diabetes Discharge Transition** class

*1st & 3rd Week of the Month

Wednesday 10-11 AM **Healthy Eating with Diabetes** class

*2nd & 4th Week of the Month

Monday 10-11 AM *Making Healthy Choices* class

Thursday 10-11 AM **Diabetes Roadmap Management** class

Location: 2nd floor JPI, Activity Dining Room



You can Self-Manage!

in 4 short weeks

with our

Diabetes Self-Management Program

Better understanding & control



- Classes are virtual, attend by telephone or computer
- Consists of 4 consecutive virtual classes, 1:00-3:00pm
- Space is limited-- register early!

For more information or to register, please contact Diabetes Education Services:

(562) 385-6900

Rancho Los Amigos National Rehabilitation Center

7601 Imperial Highway Downey, CA 90242

(562) 385-7111| TTY/TTD (562) 385-8450 www.rancho.org

www.twitter.com/ranchorehab

www.facebook.com/rancholosamigosrehab

To request reasonable accommodation, contact the ADA Coordinator's office at (562) 385-7428 or by e-mail at lawong@dhs.lacounty.gov 5 days in advance.



Stroke Risk Factors

- 1. High Blood Pressure
- 2. Diabetes
- 3. High Cholesterol









How Do My Cholesterol Levels Affect My Risk?

High cholesterol can increase your risk of heart attack and stroke. If you're 20 or older, you should have your traditional risk factors (including cholesterol) checked every 4 to 6 years. If certain factors put you at risk, or if you already have heart disease, your healthcare provider may need you to have it checked more often.



What should my cholesterol levels be?

The best approach to risk reduction goes beyond cholesterol levels alone. It considers overall risk assessment and reduction.

It's still important to know your numbers, but work with your healthcare provider to treat your risk. They will assess your risk factors and work with you to choose the best treatment options.

- If you're between 40 and 75, ask your healthcare provider to assess your 10-year risk.
- If you're between 20 and 39, your healthcare provider should assess your lifetime risk. If your risks are high, lifestyle and statin medication may help manage your risk

If your risk remains uncertain, and treatment options are unclear, your healthcare provider may request a coronary artery calcium (CAC) measurement to provide greater insight into your risk and help in decision-making.

You can find out your risk with our Check. Change. Control. Calculator™. In minutes, you'll learn your risk for a heart attack or stroke.

How will I know my numbers?

Your healthcare provider will do a blood test to measure your cholesterol levels. This may be a "fasting" or "nonfasting lipoprotein profile". It assesses several types of fat in the blood. It is measured in milligrams per deciliter (mg/dL).

The test gives you four results: total cholesterol, LDL (bad) cholesterol and HDL (good) cholesterol, and triglycerides (blood fats).

What is HDL cholesterol?

HDL cholesterol is called "good" cholesterol. Having a higher level of HDL can lower your risk of heart attack and stroke.

HDL takes cholesterol away from your arteries and back to the liver. There, it's processed so that excess can be removed from your body. HDL may also remove cholesterol from plaque in the arteries.

What is LDL cholesterol?

LDL cholesterol is known as "bad" cholesterol. The (continued)

ANSWERS by heart



What Do My Cholesterol Levels Mean?

body's tissues use some of this cholesterol to build cells. But when you have too much of it, LDL can build up inside your arteries.

Together with other substances, it can form plaque (a thick, hard, fatty deposit). Plaque narrows the arteries and reduces blood flow. This is called atherosclerosis. If the buildup of plaque ruptures, a blood clot may form at this location or a piece may break off and travel in the bloodstream, causing a heart attack or stroke.

With LDL, lower is better.

What are triglycerides?

Triglycerides are the most common type of fat in your body. They're also a major energy source. They come

from food, and your body also makes them.

As people get older, gain excess weight (or both), their triglyceride and cholesterol levels tend to rise.

Should I track my numbers?

You can use the chart below to keep track of your numbers each time you have a test.

Make sure you discuss with your healthcare provider how these numbers and other risk factors you have affect your overall risk.

	1st Visit	2nd Visit	3rd Visit	4th Visit
Total Blood Cholesterol				
LDL Cholesterol				
HDL Cholesterol				
Triglycerides				

HOW CAN I LEARN MORE?

- 1 Call 1-800-AHA-USA1 (1-800-242-8721), or visit heart.org to learn more about heart disease and stroke.
- Sign up to get Heart Insight, a free magazine for heart patients and their families, at heartinsight.org.
- 3 Connect with others sharing similar journeys with heart disease and stroke by joining our Support Network at heart.org/supportnetwork.

Do you have questions for the doctor or nurse?

Take a few minutes to write your questions for the next time you see your healthcare provider.

For example:

How often should I have my cholesterol checked?

How can I reduce my cholesterol?

My Questions:

We have many other fact sheets to help you make healthier choices to reduce your risk, manage disease or care for a loved one. Visit heart.org/answersbyheart to learn more.



ANSWERS by heart





How Can I Improve My Cholesterol?

Most heart and blood vessel disease is caused by a buildup of cholesterol, plaque and other fatty deposits in artery walls. The arteries that feed the heart can become so clogged that the blood flow is reduced, causing chest pain. If a blood clot forms and blocks the artery, a heart attack can occur. Similarly, if a blood clot blocks an artery leading to or in the brain, a stroke results.

There are lifestyle changes that you can make to improve your cholesterol. You can eat hearthealthy foods, reach and maintain a healthy weight, be physically active and not smoke. Some people also need to take medicine to lower their cholesterol because changing their lifestyle and diet isn't enough. Your healthcare providers can help you set up a plan to improve your cholesterol. It is important that you follow your plan or talk to your healthcare provider if you have concerns about following it.



What should I eat?

Focus on eating foods low in saturated and trans fats such as:

- A variety of fruits and vegetables.
- A variety of whole grain foods like whole grain bread, cereal, pasta and brown rice. (At least half of the servings should be whole grains.)
- Fat-free, 1 percent and low-fat milk products.
- Poultry without skin and lean meats. When you choose to eat red meat and pork, select options labeled "loin" and "round." These cuts usually have the least amount of fat.
- Fatty fish such as salmon, trout, albacore tuna and sardines. Enjoy at least 8 ounces of non-fried fish each week, which may be divided over two 3.5- to 4-ounce servings.
- Unsalted nuts, seeds, and legumes (dried beans or peas).
- Nontropical vegetable oils like canola, corn, olive, or safflower oils.

What should I limit?

- Foods with a lot of sodium (salt)
- Sweets and sugar-sweetened beverages
- · Red meats and fatty meats that aren't trimmed
- Meats that have been processed with a lot of sodium
- Full-fat dairy products such as whole milk, cream, ice cream, butter, and cheese
- Baked goods made with saturated and trans fats like donuts, cakes cookies
- Foods that list the words "hydrogenated oils" in the ingredients panel
- Saturated oils like coconut oil, palm oil and palm kernel oil
- Solid fats like shortening, stick margarine and lard
- Fried foods

(continued)







What are some cooking tips for me?

- Add a variety of fruits and vegetables to your meals.
- Use a rack to drain off fat when you broil, roast or bake poultry and meats.
- Look for leaner cuts if you choose to eat meat.
- Don't baste with drippings; use wine, fruit juice or marinade.
- · Broil or grill instead of pan-frying.
- Cut off all visible fat from meat before cooking.
- Remove the skin from poultry pieces.
- Use a vegetable oil spray to brown or sauté foods.
- Serve smaller portions of higher-calorie dishes.
- Use low-fat, low-sodium options instead of regular cheese.



HOW CAN I LEARN MORE?

- 1 Call 1-800-AHA-USA1 (1-800-242-8721), or visit heart.org to learn more about heart disease and stroke.
- Sign up to get Heart Insight, a free magazine for heart patients and their families, at heartinsight.org.
- 3 Connect with others sharing similar journeys with heart disease and stroke by joining our Support Network at heart.org/supportnetwork.

Do you have questions for the doctor or nurse?

Take a few minutes to write your questions for the next time you see your healthcare provider.

For example:

What about eating out?

Why are weight control and physical activity important?

My Questions:

We have many other fact sheets to help you make healthier choices to reduce your risk, manage disease or care for a loved one. Visit heart.org/answersbyheart to learn more.





MY LIFESTYLE



Neuroplasticity

HEALING THE BRAIN

What is Neuroplasticity?

- The BRAIN tells your body how to move and how to talk by sending signals along nerves to important muscles in your arms, legs, and mouth.
- Stroke damages the communication between the brain and muscles. Some areas have been injured too much to recover. However, some other areas can recover after a stroke and your ACTIVITY will drive the CHANGE.
- The peak time for this CHANGE is the first 6-8 months after stroke...but research shows recovery continues!

How do you help HEAL the brain?

- USE IT or LOSE IT: nerves make stronger connections when you make them work.
- Practice the tasks you want to improve.
- Repetition, repetition: the more you practice the more you rewire the nerves.
- Intensity matters: you must challenge your body with activities that are a little hard or are challenging, in order to make changes.

Activity:

List one goal you are working on in therapy_____

What types of activities do you practice to achieve this goal?

- 1)
- 2)
- 3)



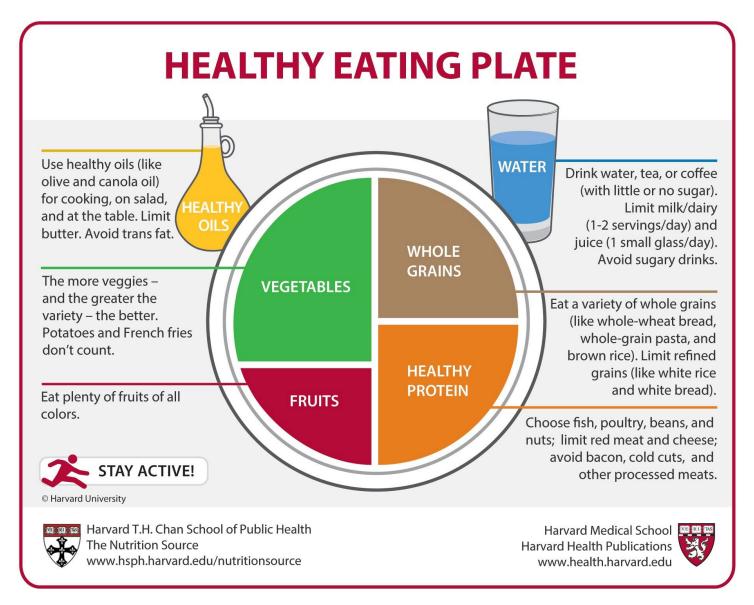
On a scale of 1 to 10, with 1 = *very easy* and 10 = *very hard*. How hard is it for you to practice the above activities?







STAYING HEALTHY AFTER A STROKE















HOW TO EAT BETTER



CREATE A HEALTHY EATING PATTERN

Make smart choices and swaps to build an overall healthy eating style. Watch calories and eat smaller portions.



vegetables, fruits, whole grains, beans, legumes, nuts, plant-based proteins, lean animal proteins, skinless poultry, fish and seafood.









sweetened drinks, alcohol, sodium, red and processed meats, refined carbohydrates like added sugars and processed grain foods, full-fat dairy products, highly processed foods, tropical oils like coconut and palm.









trans fat and partially hydrogenated oils (found in some commercial baked goods and fried foods).



READ NUTRITION LABELS



Learning how to read and understand food labels can help you make healthier choices.

When you have more than one choice, compare nutrition facts. Choose products with lower amounts of sodium, saturated fat and added sugars.

Learn more at heart.org/lifes8





Eat only as many calories as you use up through physical activity. Understand serving sizes and keep portions reasonable.



COOK AT HOME

Take control over the nutritional content of your food by learning healthy preparation methods.



The Heart-Check mark helps you find foods that can be part of a healthy eating plan.



The American Heart Association has hundreds of heart-healthy recipes to choose from.





HOW TO BE MORE ACTIVE



MOVE MORE

Adults should get a weekly total of at least



150

OR

MINI

of moderate aerobic activity (water aerobics, social dancing, gardening) of vigorous aerobic activity (running, swimming laps, jumping rope)

Or a combination of both, spread throughout the week.



Include muscle-strengthening activity (like resistance or weight training) at least twice a week.

ADD INTENSITY

Increase time, distance, amount or effort for more benefits.



Get up and move throughout the day.

KIDS & TEENS

should get at least 60 minutes of physical activity every day, including play and structured activities.







Learn more at heart.org/lifes8





SET GOALS

Set realistic goals and make small, lasting changes to prime yourself for success.



KEEP GOING

Once you reach these goals, don't stop. Gradually increase your activity and intensity to gain even more health benefits.



There are many ways to get active. You may find walking the easiest way to start.



STAY ACTIVE

Not only can it help you feel, think, sleep and live better, staying active also improves overall quality of life. Every active minute counts toward your goal.



ADD IT UP

Find ways to move more throughout your daily routine, whether it's at work, on your commute or at home. Every active minute counts toward your goal.



MAKE A HABIT

Do something active every day at about the same time so it becomes a regular habit. Put it on your schedule so you're less likely to miss a day.

Life's Essential HOLESTEROL

HOW TO CONTROL CHOLESTEROL



UNDERSTAND CHOLESTEROL

Cholesterol is a fat-like substance that comes from two sources: FOOD and your BODY.

It is found in foods from animal sources only. It travels in the body by lipoproteins (LDL and HDL).



HDL = GOOD

High-density lipoprotein is known as "good" cholesterol.



LDL = BAD

Low-density lipoprotein is known as "bad" cholesterol.

HDL helps keep LDL from sticking to artery walls and reduces plaque buildup. This process can lower the risk of heart disease and stroke.

heart.org/cholesterol

TRIGLYCERIDES

The most common type of fat in the body.

TOTAL CHOLESTEROL

HDL level + LDL level + 1/5th of triglyceride level = **total cholesterol level**.



TRACK LEVELS



A health care professional can measure your blood cholesterol and help you understand what the levels mean in context of your overall heart health..



Track your cholesterol levels over time and take steps to reduce high cholesterol.

Check your heart disease risk with the Check. Change. Control. Calculator.

Learn more at heart.org/lifes8





EAT SMART

Eat a healthy diet of vegetables, fruits, whole grains, beans, legumes, nuts, plant-based proteins, lean animal proteins like fish and seafood.

Limit sugary foods and drinks, red or processed meats, salty foods, refined carbohydrates and highly processed foods.



MOVE MORE

Physical activity helps improve cholesterol levels.



KNOW YOUR FATS

The fats you eat can affect your cholesterol levels. Replace saturated fats with unsaturated fats.



NO NICOTINE

Smoking lowers good HDL cholesterol. It also raises your risk of heart disease.



TAKE MEDICATION AS DIRECTED

Your health care professional may prescribe statins or other medications to control your cholesterol levels.





HOW TO GET HEALTHY SLEEP

Getting a good night's sleep every night is vital to cardiovascular health. Adults should aim for an average of 7-9 hours, and babies and kids need more depending on their age. Too little or too much sleep is associated with heart disease, studies show.



LEARN HOW SLEEP AFFECTS **YOUR HEALTH**

Most adults need 7 to 9 hours of sleep each night. Babies and kids need even more. Poor sleep may put you at higher risk for:

- Cardiovascular disease
- Cognitive decline and dementia
- Depression
- High blood pressure, blood sugar and cholesterol
- Obesity





LEARN THE BENEFITS OF SLEEP



HEALING and repair of cells, tissues and blood vessels



STRONGER immune system



IMPROVED mood and energy



BETTER BRAIN FUNCTION including alertness,

decision-making, focus, learning, memory, reasoning and problem-solving



LESS RISK of chronic disease

Learn more at heart.org/lifes8





MOVE IT.

Charge your device as far away from your bed as possible. Added bonus? The distance may help you feel less overwhelmed in general.



Dim your screen or use a red filter app at night. The bright blue light of most devices can mess with your circadian rhythm and melatonin production.



SET IT.

Alarms aren't just for waking up - set a bedtime alarm to remind you that it's time to wrap it up for the night.



LOCK IT.

If you've got a scrolling habit you need to kick, try an app-blocking app that makes it impossible to get lost in afterhours emails, social media or gaming.



BLOCK IT.

Tell notifications to buzz off if they're waking you up at night. Put your phone on "do not disturb" mode to block it all out when you're trying to sleep.



Life's Essential RESSURE

HOW TO MANAGE BLOOD PRESSURE



UNDERSTAND READINGS

Make smart choices and swaps to build an overall healthy eating style. Watch calories and eat smaller portions.

Blood pressure is typically recorded as two numbers, written as a ratio like this:



117 76

SYSTOLIC

The top number, the higher of the two numbers, measures the pressure in the arteries when the heart beats (when the heart muscle contracts).

DIASTOLIC

The bottom number, the lower of the two numbers, measures the pressure in the arteries when the heart is resting between heart beats.

Read as "117 over 76" millimeters of mercury.

BLOOD PRESSURE CATEGORY	SYSTOLIC MM HG (UPPER #)		DIASTOLIC MM HG (LOWER #)
Normal	Lower than 120	and	Lower than 80
Elevated Blood Pressure	120 -129	and	80
High Blood Pressure (Hypertension) Stage 1	130 -139	or	80 -89
High Blood Pressure (Hypertension) Stage 2	140 or higher	or	90 or higher
Hypertensive Crisis (Consult your doctor immediately)	Higher than 180	and/ or	Higher than 120



TRACK LEVELS



A diagnosis of high blood pressure must be confirmed with a health care professional. Any unusually low blood pressure readings should also be evaluated.

Health care professionals can take blood pressure readings and provide recommendations.

Learn more at heart.org/lifes8





EAT SMART

Eat a healthy diet of vegetables, fruits, whole grains, beans, legumes, nuts, plant-based proteins, lean animal proteins like fish and seafood.

Limit sugary foods and drinks, red or processed meats, salty foods, refined carbohydrates and highly processed foods.



MOVE MORE

Physical activity helps control blood pressure, weight and stress levels.



MANAGE WEIGHT

If you're overweight, even a slight weight loss can reduce high blood pressure.



NO NICOTINE

Every time you smoke, vape or use tobacco, the nicotine can cause a temporary increase in blood pressure.



SLEEP WELL

Short sleep (less than 7 hours) and poorquality sleep are associated with high blood pressure.

Life's Essential SUGAR

HOW TO MANAGE BLOOD SUGAR



UNDERSTAND BLOOD GLUCOSE

The first step to managing your blood sugar is to understand what makes blood sugar levels rise



The carbohydrates and sugars in what you eat and drink turns into glucose (sugar) in the stomach and digestive system. Glucose can then enter the bloodstream.

Insulin is a hormone made in the pancreas that helps the body's cells take up glucose from blood and lower blood sugar levels.

In Type 2 diabetes, glucose builds up in the blood instead of going into cells because:

The body develops "insulin resistance" and can't use the insulin it makes efficiently.



The pancreas gradually loses its ability to produce insulin.



The result can be a high blood glucose level.







TRACK LEVELS

Health care professionals can take blood glucose readings and provide recommendations. If you're diagnosed with Type 2 diabetes, you will need to monitor your blood sugar level regularly.

Visit **KnowDiabetesbyHeart.org** to learn how to manage your risk for heart disease and stroke if you have diabetes.

Fasting Blood Glucose	Diagnosis	What It Means
Lower than 100 mg/dl	Normal	Healthy range
100 to 125 mg/dl	Prediabetes (impaired fasting glucose)	At increased risk of developing diabetes.
126 mg/dl or higher	Diabetes Mellitus (Type 2 diabetes)	At increased risk of heart disease or stroke.

Learn more at heart.org/lifes8





EAT SMART

Eat a healthy diet of vegetables, fruits, whole grains, beans, legumes, nuts, plant-based proteins, lean animal proteins like fish and seafood.

Limit sugary foods and drinks, red or processed meats, salty foods, refined carbohydrates and highly processed foods.



MOVE MORE

Being physically active can lower your risk of developing diabetes and help you manage the disease if you already have it.



MANAGE WEIGHT

Stay at a healthy weight to help prevent, delay or manage diabetes



NO NICOTINE

Smoking, vaping, exposure to secondhand smoke or using tobacco can increase your risk of heart disease, stroke, many cancers and other chronic diseases. It may also make prediabetes and diabetes harder to manage.



Life's Essential

HOW TO MANAGE WEIGHT



KEEP TRACK

Understanding how many calories you take in and your activity level can help you identify changes you want to make. To lose weight, you need to burn more calories than you eat.

REDUCE CALORIES IN:

Keeping track of what and how much you're eating can help you know whether you're eating out of habit, stress or boredom instead of real hunger.



INCREASE CALORIES OUT:

An activity tracker can help you gauge how much physical activity you get.



🖊 LEARN YOUR BMI



Body Mass Index (BMI) is a numerical value of your weight in relation to your height. It can help you know whether you're at a healthy weight or need to lose weight. Optimal BMI is 25. You can calculate your BMI online or see your health care professional.





Learn about portion sizes and how much you might really be eating.



Sit less, move more and add intensity to burn more calories and improve your overall health.



EAT SMART

Eat a healthy diet of vegetables, fruits, whole grains, beans, legumes, nuts, plant-based proteins, lean animal proteins like fish and seafood.

Limit sugary foods and drinks, red or processed meats, salty foods, refined carbohydrates and highly processed foods.



GET HELP

If you aren't able to lose weight successfully on your own, talk with your health care professional.

Learn more at heart.org/lifes8





HOW TO QUIT TOBACCO



EDUCATE YOURSELF

The first step to quitting smoking, vaping and using tobacco is to understand the risks and health effects for you and your family.

- Within 1 year after quitting, your risk of heart disease goes down by half.
- Smoking is the most preventable cause of death in the U.S. It's linked to about one third of all deaths from heart disease and 90% of lung cancers.
- Smoking damages your circulatory system and increases your risk of multiple diseases.
- Cigarettes, e-cigarettes and tobacco products contain many toxic chemicals, as do their smoke, vapor and liquids.
- Tobacco use and nicotine addiction is a growing crisis for teens and young adults. You can be one of the millions of people who successfully quit every year.
- Vaping and secondhand smoke
- About half of U.S. children ages 3-11 are exposed to secondhand smoke and vapor.



MAKE A PLAN TO QUIT

You're more likely to quit tobacco for good if you prepare by creating a plan that fits your lifestyle.

SET a quit date within the next 7 days.

CHOOSE a method: cold turkey or gradually.

DECIDE if you need help from a health care professional, nicotine replacement or medicine.

PREPARE for your quit day by planning how to deal with cravings and urges

OUIT on your quit day.

Learn more at heart.org/lifes8





DEAL WITH URGES

Whether physical or mental, learn your triggers and make a plan to address them. Avoid situations that make you want to smoke or use tobacco until you're confident that you can handle them.



Physical activity can help you manage the stress and cravings when quitting. You'll feel better, too.



HANDLE STRESS

Learn other healthy ways to manage the stress of quitting.



GET SUPPORT

A buddy system or support program can help you with some of the common struggles of guitting. 1-800-QuitNow



STICK WITH IT

Quitting tobacco takes a lot of willpower. Reward yourself when you reach milestones and forgive yourself if you take a step backward. Get back on course as soon as possible to stay on track and kick the habit for good.

MY RESOURCES



Important Rancho Phone Numbers

Emergency Call911	
Don Knabe Wellness Center	562-385-6600
Medical Records (H.I.M.) (Copies of medical records, to whom it may concern letters, outside forms that need a physician signature)	562-385-7122
Nurse Advice Line	562-385-6211
Orthotics	562-385-8143
Outpatient Case Manager (Coordinates Durable Medical Equipment, Home health and referrals for medical treatment, and outside therapy, etc.)	
Outpatient Therapy(Cancel / reschedule therapy appointment)	562-385-6847
Patient Financial Services (Funding / billing questions)	562-385-7334
	nish 562-385-7237
Rancho Member Services (Patient Relations) (Medi-Cal plan information, assist with switching medical pla request Rancho as primary care provider)	
Rancho Resource Center. (Peer Mentors provide support, resource referral, and assistate apply for and use community resources, public computers	ance
Rancho Volunteer Services.	562-385-7651
RRI Transportation	562-385-6778
Social Work Clinic(Social support, community resources)	562-385-7867





STROKE RECOVERY RESOURCES 59

Programs at Rancho

Don Knabe Wellness Center

(562) 385-6600

Stroke Support Groups: Free weekly 1-hour support groups for stroke survivors, led by stroke survivors, to promote emotional health and wellness.

Gym: Monthly membership provides access to gym equipment, exercise and activity classes to physical health and wellness

KnowBarriers Life Coaching and Peer Mentor Services

(562) 385-8175

Individualized life coaching by people with disabilities.

- Achieve a Goal course: 6 week course to develop skills to achieve small personal goals
- Life coaching provides goal setting, accountability, peer support, resources and problem solving
- Resource Center: Staffed by Peer Mentors provide assistance to access useful resources
- Mon-Thurs 9 a.m. 3 p.m. Outpatient Building Rm. 1104

LifeStyle Redesign

(562) 385-6847

Group and individual sessions to help make health promoting lifestyle changes and implement healthy habits

Psychology (562) 385-8181

Promote healthy adjustment after stroke for emotional health and wellness

National and Local Organizations

American Heart Association and American Stroke Association

(800) 242-8721 http://www.heart.org

(800) 553-6321

http://www.stroke.org

The American Heart Association and the American Stroke Association provide information regarding stroke and how it affects the lives of stroke survivors and their families. The websites include information for the stroke survivor and care providers; printable handouts and videos. Content is in English and Spanish. They also have information on local events.

National Aphasia Association (NAA)

(800) 922-4622 http://www.aphasia.org

Provides an educational packet of information about coping with aphasia; including a list of support groups. They also offer online activities and support

National Institutes of Health / National Institutes of Neurological Disorders and Stroke

(800) 352-9424 http://www.stroke.nih.gov

This resource provides up to date information on research programs and clinical trials; as well as helpful fact sheets on stroke and recovery after stroke.

Stroke Association of Southern California

(310) 575-1699 http://www.strokesocal.org

This non-profit organization was started by a stroke survivor. They have a valuable list of local stroke support groups as well as other useful information.

Disclaimer: This list is provided for information purposes only. This list does not represent endorsement by an official position of Rancho Los Amigos National Rehabilitation Center





My Care Team



<u>Internal Medicine</u> (562) 385-8390

Internal medicine physicians are physicians who are equipped to deal with whatever medical condition a patient brings -- no matter how common or rare, or how simple or complex. They are specially trained to solve puzzling diagnostic problems and can handle severe chronic illnesses and situations where several different illnesses may strike at the same time. They also bring to patients an understanding of wellness (disease prevention and the promotion of health), women's health, substance abuse, mental health, as well as effective treatment of common problems of the eyes, ears, skin, heart, lungs, and reproductive organs.

<u>Physical Medicine and Rehabilitation Physicians</u> (Rehabilitation Service Only) (562) 385-7713 Physical medicine and rehabilitation (PM&R) physicians, treat injuries or illnesses that affect how you move, with the aim of enhancing performance. They guide the interdisciplinary team in the development of a comprehensive program putting the pieces of a person's life back together – medially, socially, emotionally and vocationally.

<u>Neurology</u> (562) 385-8390

A neurologist is a medical doctor with specialized training in diagnosing, treating, and managing disorders of the brain and nervous system. Our neurologists at Rancho Los Amigos have subspecialty training in a variety of conditions, including stroke, epilepsy, neuromuscular diseases, multiple sclerosis, dementia, and movement disorders. Neurologists will recommend testing to figure out the cause of your stroke, will start you on medications to prevent another stroke and improve your risk factors for stroke (such as high blood pressure, diabetes, and high cholesterol), and educate you on lifestyle changes to prevent another stroke or heart attack.

Neurologic disorders include:

~ Stroke ~ Headache ~ Alzheimer's disease ~ Parkinson's disease

~ Epilepsy ~ Multiple Sclerosis ~ Neuropathy ~ Brain tumors

Occupational Therapy

(562) 385-6847

Stroke can affect a person's vision, memory, speech, and muscle strength. As a result, stroke survivors may have difficulty caring for themselves, managing a household or a job, driving a car, and engaging in leisure activities. Occupational therapists (OTs) can help stroke survivors regain their strength to engage in daily and meaningful activities. They help stroke survivors lead a life that is as independent as possible.

Occupational Therapy services may include:

- ~ Recommending equipment that can aid a person in completing tasks, such as dressing, bathing, preparing meals, and driving
- ~ Evaluating the home for safety hazards and adapting the home by removing hazards
- ~ Providing activities that rebuild self-confidence and self-esteem

<u>Speech Therapy</u> (562) 385-8329

Speech language pathologists (SLPs) provide assessments and treatment for disorders of speech (i.e. voice, respiration and phonation), language (i.e., receptive and expressive communication), swallowing or dysphagia, and cognition (i.e., memory, thinking or cognitive ability). Training and education of family members, support personnel or other communication partners of stroke survivors is an important part of the Speech Therapy program. SLPs may also provide counseling and make referrals, when appropriate.





My Care Team



Physical Therapy (562) 385-6847

After a stroke, people may have weakness. Weakness can make it difficult to move around their house or community. Physical therapists are trained in helping people regain their ability to stand, walk, transfer, and return to normal activities.

Physical therapy services may include:

- ~ Balance training to ensure safety with community walking
- ~ Job-specific training to help individuals return to work
- ~ Family training for safe walking and exercise at home
- ~ Recommending equipment for home and community mobility

Recreation Therapy (562) 385-6335

Recreation therapy focuses on increasing a person's physical, cognitive (memory), social, and emotional functioning through the use of activities, education, and community reintegration. Recreation activities provide numerous benefits, including increasing physical strength, coordination, motor skills, and mobility; increasing attention, comprehension, and memory; increasing confidence, self-esteem, and positive interactions with others; and providing relaxation, stress relief, and meaningful use of free time. Some of these benefits can be particularly relevant and meaningful for an individual after he/she experiences a significant life changing event, such as a stroke.

Psychology (562) 385-8181

After a stroke it is common for individuals to experience depression and changes in mood. Tell your doctor if you have little interest or pleasure in doing things that you enjoyed before your stroke; feel down, depressed or hopeless; have trouble falling asleep/staying asleep or sleeping too much; feel tired or have little energy; have poor appetite or overeating; feel bad about yourself; have trouble concentrating; or have thoughts of hurting yourself in some way.

Psychology services may include:

- ~ Individual psychology therapy sessions
- ~ Group Interventions You can attend "Life after Stroke" psychology education group sessions
- ~ Comprehensive Neuropsychological Evaluations to monitor memory changes and track progress that could be beneficial for those who want to return to work or school
- ~ DMV evaluations

Medical Case Worker (Rehabilitation Service Only)

(562) 385-8184

Medical Case Workers interact with community services to provide information and referrals to patients and families. They assist with the placement process if a patient is unable to return home following hospitalization. And they provide support services to prepare patients and families for their return home.

Clinical Social Work (562) 385-7867

Clinical Social Workers are trained and experienced in addressing the needs of patients who have experienced a traumatic health event. They partner with patients and families to identify their strengths or abilities to cope with hospitalization and disability. They collaborate with patients and families in planning for their return to the community.



LA Health Portal

Rancho App for Patients/ Family Members



The LA Health Portal is a <u>FREE</u> and secure website and mobile app designed to connect you to your doctors and your health information.



Take Charge of Your Health

Regularly view your immunization records, prescriptions, procedures and doctor notes. For more information, click here: English or Spanish.



Contact Your Doctor

Contact your doctor for non-urgent questions. Receive health reminders and letters from your doctor's office.

Your doctor's office typically responds within 3 business days. Click here for more information.



Review and Renew Your Medications

Review, renew, and request your current medication(s). Click here for more information.



Request and View your Future Appointments

Online convenience to request, change, or cancel appointments with your primary care doctor.



Check Lab and Imaging Results

Easy access to your labs and other test results, such as blood pressure, blood work, cholesterol. For more information, click here: English or Spanish.



Connect Health Management Apps

Request access to your health and wellness data in an app of your choice.

Click here to request further details.



http://dhs.lacounty.gov/lahealthportal







LA Health Portal

SAVE TIME and SELF-ENROLL TODAY!

Step 1: Go to http://dhs.lacounty.gov/lahealthportal

Step 2: Click on "Enroll now"



You will need the following information to enroll:

 First and Last Name 	3:
---	----

2.	Date of E	Birth	
	/	1	

3. Medical Record Number OR email address listed in your medical record

<u>Step 3:</u> Once you successfully complete the enrollment process, and create your account. The next step is to download the *LA Health Portal* mobile app. The app is available for both iOS and Android/
Google. App Store Google Play Store



Note: If you prefer Spanish, you must select Spanish as your preferred language on the website. Log out and re-log into the mobile app for the language preference to be applied.

For assistance to enroll, contact the

Rancho Resource Center (562) 385-6007 or the Health Tech Navigator, Jennifer Esquivel (213) 574-9201





Accessible Transportation Services



	Access	RRI	Dial-A-Ride	Call the Car	МТА
Call	(800) 827-0829	(562) 385-6778	211	(888) 839-9909	(323) 466-3876
Eligibility	In-person evaluation is required, demonstrate you are unable to use public transportation	Waiting for Access to be approved, only for Rancho patient, exceptions are made case by case	Requirements vary per city, usually at least 60 years and older or persons with disabilities	Registered members of LA Care medical insurance plan under Medi-Cal	Eligible for all
Cost	\$2.75 - \$3.50 each way depending on the distance	Free	Varies by city \$0.25-\$2.00 A Ride	Free	Free with Access card, or reduced with reduced fare card
Service Area	Los Angeles County, (other counties have similar services)	Pick-up location must be within 25 miles from Rancho Los Amigos	Call 211 and find Out about your city	Los Angeles County	Los Angeles County
Ride Share (picks up others)	Yes	Yes	Yes	Yes, Rider can request no ride share	Yes
Reservation	At least 24 hours in advance. The earlier the better to receive desired time	2 months open for reservation at a time. Space is very limited - the earlier the better	At least 24 hours to one week in advance	At least 48 hours in advance, same day service is available if trip times are flexible	None
Extra passenger	One person can ride with passenger for free	One caregiver can ride with passenger for free	Assistants or caregivers can ride for free	One person can ride with passenger for free	None
Restrictions of use	None	Limited to appointments at Rancho Los Amigos. Only 18 and over may ride	Limited to the same city; some serve neighboring cities for medical appointments only	For non-emergency medical and therapy appointments only	None





Stroke Support Groups





Will I be able to take care of myself?

Will I enjoy life?

Will my family be O.K.?

The stroke support group will answer these questions with vital education and support. Meet experienced Stroke Survivors to be encouraged, optimistic, and empowered in recovery.

Time and Location

Wednesdays 12-1pm Via ZOOM

Contact: Jaqueline Ramirez M rlaknowbarriers@dhs.lacounty.gov 562.385.8175

Rancho Los Amigos National Rehabilitation Center

7601 Imperial Highway Downey, CA 90242 (562) 385-7111 TTY/TTD (562) 385-8450

www.rancho.org www.twitter.com/ranchorehab www.facebook.com/rancholosamigosrehab

To request reasonable accommodation, contact the ADA Coordinator's office at (562) 385-7428 or by e-mail at lawong@dhs.lacounty.gov 5 days in advance.



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Address: 7601 Imperial Hwy Downey, CA 90242

Phone: (562) 385-8488

E-mail: <u>outdooradventure@rancho.org</u>

Rancho Recreation Therapy

Adaptive Outdoor Adventure January 2024

**ACTIVITIES WILL BE HELD BASED ON INSTRUCTOR AVAILABILITY.

SOME ACTIVITIES MAY CANCEL DAY OF SESSION WITHOUT PRIOR NOTIFICATION.

Monday	Tuesday	Wednesday	Thursday	Friday
2024	10:30am – 12:00pm *Let's Get Social (Downey)	3 10:00am – 11:00am *AOA Participant Evaluation 11:00am – 12:00pm *Intro to Adaptive Cycling	4	5 10:00am – 11:30am *Adaptive Cycling around Rancho (Downey)
HAPPY NEW YEAR 8	9	10 10:30am – 1:30pm *Adaptive Cycling (Huntington Beach)	11 11:00am – 1:00pm *Adaptive Indoor Rock Climbing (Los Angeles) 1:00pm – 3:00pm *Bowling (Norwalk)	12
15	16 10:00am – 12:00pm *Trails Exploration (Long Beach)	17 10:00am – 12:00pm *AOA Participant Evaluation	9:30am – 11:30am *Beginners Golf Clinic (Downey)	19
10:30am – 1:30pm *Adaptive Cycling (Long Beach)	23	10:30am – 1:00pm *Sailing (Long Beach)	25 10:00am – 11:30am *Adaptive Cycling around Rancho (Downey)	9:30am – 11:30am *Disc Golf (Long Beach)
29	30	31 9:30am – 11:30am *Golf Clinic (Norwalk)	SAMP	LE

*Outdoor Adventure – Participant Requirements:

All requirements must be met in order to engage in all activities.

- Must be a past Rancho inpatient/outpatient at Rancho and discharged to an off-grounds placement OR are current outpatients at Rancho who are participating in the activities outside of their PT/OT/ST programs
- Participants must be at least 16 years old. *Ages 16-17 requires parental consent.
- Past participants and new participants must complete the AOA application AND a Physical Evaluation with RT before participating in activities
- Must sign program liability waivers, paperwork, and/or doctor's consent forms prior to participation in programs with this requirement
- Must provide their own transportation to and from activities and outings
- Reservation required at least two days in advance for each activity. No walk-ins allowed.
 24 hour advance cancellation requested
- Self-pay for activities with fees
- Masks are highly recommended during program activities







Generously funded by the Los Angeles County Department of Arts & Culture



Recreation Therapy

Adult Fine Arts Program

Come join our Adult Fine Arts Program offering various art techniques instructed by experienced art instructors! Learn how to create beautiful art using a variety of medians. Art sessions are offered 3 times a year. No prior experience required. Participants must be past Rancho patients or current Rancho outpatients to apply.

Length: 6-10 week sessions, classes meet 1x a week

Location: Rancho Los Amigos Wellness Center's Recreation Therapy Room #104

Class Size: 10-12 participants per session

\$20/person non-refundable session fees apply to help cover cost of supplies



For more information, please contact:

Christina Randle- RT Supervisor: (562) 385-6323 / cwebster@dhs.lacounty.gov





Important Telephone Numbers

Outpatient Pharmacy (OPB, 1st Floor) **Outpatient Pharmacy Refill Line**

(562)385-6011(English)

(562)385-7236

(562) 385-8432

(Spanish)

written, please call (562) 385-8390 for an appointment Refills are only valid for up to six months. If it has been over six months since the prescription was with your physician or care provider.

(562) 385-7046 Laboratory (OPB, 3rd Floor)

report for blood drawing and other tests. Your health care provider will review the results of your tests with You will be given instructions on when and where to you the same day or at your next visit. (562) 385-7535 Medical Imaging (OPB, 1st floor) (562) 385-6211 **Nurse Advice Line**

(562) 385-7121 Health Information Management / Medical Records

(SSB Room # 1005)

Call Health Information Management /Medical Records for copies of medical records or assistance with completing medical forms such as disability forms.

(562) 385-8143 Orthotics (Harriman Building)

Clinical Social Work

(562) 385-7867

(OPB, 2nd Floor)

Other Telephone Numbers

(562)385-6530562) 385-6554 (562) 385-7036 Inpatient Admissions Office **Outpatient Referral Office** Patient Advocate

Patient Financial Services Rancho Foundation

VolunteerServices

(562) 385-8450 (562)385-7651

(562) 385-7053

562) 385-7320



Directions

From the 710 Freeway:

School Road. Turn Left. Enter Rancho grounds and Take Imperial Highway East exit. Follow Imperial Highway approximately one mile to Old River park in the Parking Structure.

From the 605 Freeway:

exit, turn right, go to Imperial Highway, turn left to Take the 105 Freeway West to Paramount Blvd., Old River School Road, turn right. Enter Rancho grounds and park in the Parking Structure. Take Garfield Avenue exit, turn left, go to Imperial Highway, turn right, go to Old River School Road, turn left. Enter Rancho grounds and park in the Parking Structure.

From the 105 Freeway:

School Road, turn right. Enter Rancho grounds Take Paramount Blvd., exit, turn right, go to Imperial Highway, turn left, go to Old River

and park in the Parking Structure.

Available in Alternate Formats



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Specialized Care for People with Disabilities

AMBULATORY CARE SERVICES



Closed: Saturdays, Sundays, and Holidays Business Hours: 7:00 a.m.—6:00 p.m.

Rancho Los Amigos National

Rehabilitation Center

7601 Imperial Hwy

Downey, CA 90242

(562)385-7111

http://www.rancho.org

Rancho does not have Emergency Services — please call 9-1-1 for assistance.





Ambulatory Care Services Information Brochure

Welcome!



With more than 125 years of Rancho provides specialized excellence in rehabilitation, rehabilitation, medical, and dental services to residents of Los Angeles County.

help you, you will be seen by a Rancho doctor before To make sure Rancho can you are referred for ongoing services.

CENTERS OF EXCELLENCE

- Brain Injury
- ◆ Center for Applied
 - Technology (CART) Rehabilitation

◆ Post-Polio Program

 Pressure Ulcer Management

- ◆ Diabetes/Limb
 - Preservation /
- ◆ Gerontology Amputation
- ◆ Neurology

♦Vocational Services

◆ Spinal Cord Injury

◆ Stroke

♦Orthotics/Prosthetics

Check-In

Please check-in 15 minutes before your clinic visit at the clinic or therapy area.

We are committed to limiting the spread of COVID-19. Please remember to:

- Keep provided face mask over your nose and mouth. Wait behind the line until you are called to the desk.
 - Maintain physical distancing of 6 feet.
- Cover your coughs and sneezes.
- Wash your hands or use hand sanitizer frequently.
- Tell an employee if you have any symptoms.

What to Bring to Your Outpatient Visit

For your safety, you must bring identification and verification of your current address to each visit. (This is not for immigration purposes)

- Rancho Clinic card
- Photo ID, Driver's License, or passport
- Appointment notification letter or current utility bill
- (Medi-Cal card, Medicare card, insurance card, ATP or Verification of Pay Source or Insurance coverage. ORSA form, or authorization from CCS/HMO.)

Remember to bring:

◆ Pathokinesiology

◆ Pediatrics

- List of questions: any new symptoms or problems, such as pain, fever or weakness.
- medications (both prescribed & over-the-counter Original medication containers or lists of all your medications).
- X-rays or current medical records from your doctor or hospital (if other than Rancho.)



How to Get Your First Clinic Visit at Rancho

If you are a current inpatient at Rancho:

Your first visit will be scheduled before you leave the hos-

If you are not a patient at Rancho or have not been seen in Ambulatory Care for 3 years:

A doctor's referral is required. The referring doctor needs to call: (562) 385-6535 fax (562) 385-7604 for an Outpatient Evaluation.



Check-In Locations

Center for Applied Rehabilitation

Technology (CART) check in at the **CART Building**

To Cancel or Reschedule Your Appointments, Please Call:

(562) 385-8390	
Outpatient Care Clinics	

(562) 385-7251
Dental Center

100 (000)		(562) 385-7081
Delital Celltel	Rehabilitation Therapy Services	- Driver's Training

(562) 385-7664
- Day Rehabilitation Center (DRC)

Speech Therapy

(562)385-8329

	385-7721
	(562
•	- Vocational Evaluation

CenterforAppliedRehabilitation (562) 385-6 Technology(CART)
--

(562) 385-6800	(562) 385-8181
Center for Applied Rehabilitation Technology(CART)	Psychology

(562) 385-8181	(562) 385-8258
Psychology	Audiology



Don Knabe Wellness Center

Open for in-person services

Get ● Ready ● Optimize ● Wellness

Hours: 7:00am - 5:00pm, Monday through Friday By appointment only To book your appointment, call (562) 385-6600 or text (562) 539-4028

For updates and information visit: RLAFit.com



Monday	Tuesday	Wednesday	Thursday	Friday
9:00am Health Education Orientation	12:15pm Zumba Room 105	9:00 am Knitting Class (1st and 3rd Wed) Outside of DKWC	9:30am Wheelchair Sports Class (2nd and 4th Thursday of every month)	10:00 am English Class Room 111
1st Monday of the month Healthy Living 2nd Monday of the month Improve the Way You Move	12:30 pm Artist on the Rise Room 104	10:00 am English Class Room 105 11:00 am Aromatherapy/ Relaxation (2nd Wednesday of every month) Room 110 12:15 pm Zumba	OBP Basketball Courts 11:00am Aphasia Conversation Group- English Room 105 12:15 pm Zumba Room 105 1:00pm Aphasia Conversation Group- Spanish Room 105	10:00 am Brains in Motion Room 105 1:00pm Meditation and Mindfulness (1st and 3rd Friday of the month) Room 110 (starting July 7th)
3rd Monday of the month Blood Pressure 4th Monday of the month	1:00 pm Driving Support Group (2nd and 4th Tuesday of			
10:00am Health Education Goal Setting 1st Monday of the month Know your pain	every month) OPB, OP1019			
3rd Monday of the month		Room 105	Covid-19 Considerations	
10:00 am English Class Room 111 11:00 am Spanish ABI Support Group Room 105		1:00 pm The Performing Arts Peer Support Group (1st Wednesday of every month) Room 105	Covid-19 self screening at the entrance Rancho approved masks strongly encouraged Towel service is not provided Cleaning and disinfectant protocols in place Food or beverages are not permitted	
12:00 pm English ABI Support Group Room 105 12:30 pm		1:30 pm Bingo (1st Wednesday of every month) Room 104		
Artist on the Rise Room 104		2:00 pm Spanish Stroke Support	Scholarships are available for	





For more information, call us at (562) 385-6600 or email us at

rlawellness@dhs.lacounty.gov or text us to (562) 539-4028

Group

Room 105

Rancho Virtual Wellness

by Don Knabe Wellness Center

www.RLAFit.com

Get • Ready • Optimize • Wellness

Live Virtual Private Sessions

Virtual Nutrition Session—\$90-\$150/session *by appoinment only



*To make an appointment email: rlawellness@dhs.lacounty.gov or text to (562) 539-4028

Monday

11:00 am

Spanish ABI Support Group To join the group email:

JR<u>amirezMancilla@dhs.lacounty.gov</u> JRa<u>mirezMancilla@dhs.lacounty.gov</u>

English ABI Support Group To join the group email:

JRamırezMancilla@dhs.lacounty.gov

12:00 pm

Women's Support Group To join the group email: JRamirezMancilla@dhs.lacounty.gov Tuesday 12:00

English SCI Support Group To join the group

1:00 pm

Driving Support Group

2nd and 4th Tuesday of every month. To join group email: shayes@dhs.lacounty.gov and lphillips2@dhs.lacounty.gov

1:00 pm

Brains in Motion -Spanish

To join the group email:

rlaweliness@dhs.lacounty.gov

2:00 pm **Brains in Motion**

To join the group email: rlawellness@dhs.lacounty.gov Wednesday

12:00 pm

English Stroke Support Group To join the group email: JRamirezMancilla@dhs.lacounty.gov

1:00 pm Aphasia Conversation Group-English

To join the group email: rlawellness@dhs.lacounty.gov

1:30 pm

Aphasia Conversation Group-Spanish To join the group email:

rlaweliness@dhs.lacounty.gov

2:00 pm

Spanish Stroke Support Group To join the group email: JRamirezMancilla@dhs.lacounty.gov Thursday

12:00 Spanish SCI Support Group

To join the group email:

Friday 11:00 am Song Writing Class

with Charles To join the class email:

JRamirezMancilla@dhs.lacounty.gov rlawellness@dhs.lacounty.gov

Scholarships are available for **Virtual Private Sessions** and LIVE ZOOM Classes For more information, email us at rlawellness@dhs.lacounty.gov or text to (562) 539-4028

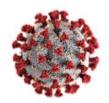






Coronavirus (COVID-19)

What You Need to Know



What is Coronavirus?

Coronavirus is a new virus that has made a lot of people very sick around the world. It causes a range of illnesses in humans, from a mild common cold to more serious respiratory illness.

How does it Spread?

- When an infected person coughs or sneezes
- Close contact with people including touching, shaking hands, hugging, sharing food or drinks
- Touching a surface with the virus and then touching your mouth, nose, eyes with unwashed hands
- Even if someone does not have any symptoms, they can pass the virus onto others

Prevent the Spread!



Practice **social distancing**. If you need to go out, stay at least **6 feet** away from others



Avoid the **three C's**: confined spaces, crowds, close contact!



Wash your hands **frequently** with soap and vater for at **least** 20 seconds



Wear a **face mask** (something that covers your mouth and nose)



Avoid touching your face! (Especially your eyes, mouth, and nose.)



Clean and disinfect surfaces that are frequently touched. Ex. Tables, door knobs, light switches, & phones



Stay home if you don't feel well

Seek Medical Care if...

- You have a **fever**
- You have a cough
- You have difficulty breathing



Is there a vaccine or medication available?



Yes! There are currently 2 FDA vaccines available that are planning to be distributed soon. The best way to prevent the infection is to avoid close contact with other people and to wash your hands frequently.

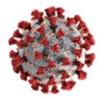






Coronavirus (COVID-19)

Resources



Los Angeles County Resources

http://publichealth.lacounty.gov/media/Coronavirus/resources.htm

- Resources including:
 - Food: food banks, individuals/families (giftcards for groceries), health coverage, pregnancy
 - Health: health coverage, pregnancy and breastfeeding
 - <u>Financial resources:</u> unemployment insurance claim, social security benefit information, economic impact payments (stimulus package), income tax filing assistance
 - Other resources: shelters, housing and eviction prevention assistance, public social services, childcare, hotlines, resources to connect virtually

COVID-19: Updates, Information, and Additional Resources

- LA County Department of Public Health:
 - o http://publichealth.lacounty.gov/media/Coronavirus/
- Centers for Disease Control and Prevention
 - o https://www.cdc.gov/coronavirus/2019-nCoV/index.html
- The City of Los Angeles
 - o https://corona-virus.la

Mental Health & Coping Resources

- A Reference for Maintaining Mental Health & Well-being http://publichealth.lacounty.gov/media/Coronavirus/docs/help/StrategiesForCoping.pdf
- Guide to Mental Health Resources for COVID-19: https://www.massgeneral.org/psychiatry/guide-to-mental-health-resources
- Beyond COVID: Living Well During & Beyond the Coronavirus Pandemic https://beyondcovid-19.com





Community Resources

Re-entering the community after an injury be may be challenging. There are numerous organizations and programs to help you regain your independence at home and in the community. Below is a list of resources that you might find helpful.

Community Participation

- City calendar, free / low cost community events (City specific)
- LA County Information line large variety of resources Call 2-1-1
- LA County Public Library (by zip code) https://lacountylibrary.org/Library-locator
- Volunteer opportunities (by zip code) <u>www.volunteermatch.org</u>

Financial Support / Benefit Programs

- California Lifeline Telephone Service (ULTS) https://www.cpuc.ca.gov/Lifeline
- California Telephone Access Program (CTAP) http://www.CaliforniaPhones.org
- CARE and other utility rebate programs
 - Southern California Edison (SCE) https://www.sce.com/residential/assistance/care-fera
 - o Los Angeles Department of Water & Power (LADWP) https://www.ladwpnews.com
 - o So Cal Gas Company https://www.socalgas.com/save-money-and-energy/assistance-programs/california-alternate-rates-for-energy
- IHSS Personal Assistant Service Council http://www.pascla.org/
- Medical Baseline Allocation (SCE & So Cal Gas Co)
 www.sce.com/residential/rates/medical-baseline-allocation.htm
- Utility Users Tax Exemption

 Home Modification Programs

 https://utility-tax-exemption.pdffiller.com

Home Modification Programs

- Handy Worker / Home Secure www.lacity.org/lahd/hndywrkr.htm
- City Development Block Grant (CDBG) funds (City specific) https://www.dmv.ca.gov/portal/dmv/dmv/offices/driversafetyoffices

Meal / Food Assistance Programs

- Cal Fresh http://dpss.lacounty.gov/wps/portal/dpss/main/programs-and-services/calfresh
- LA County Restaurant Meal Program http://dpss.lacounty.gov/wps/portal/dpss/main/programs-and-services/restaurant-meal
- L.A. Regional Food Bank-https://www.lafoodbank.org
- Home delivered meal program by city www.mealcall.org/locations/ca.htm
- Meals on Ride (City Specific) https://www.mealsonwheelsamerica.org/





Community Resources

To learn more about services at Rancho or in the community stop by and speak with our *life experts*.

KnowBarriers Peer Mentors are ready to assist you!

Rancho Resource Center

Outpatient Building, 1st floor Lobby Monday – Thursday, 9am –3pm



Recreation

- Accessibility features of CA State Parks http://access.parks.ca.gov
- Adaptive equipment for recreation https://store.accesstr.com
- America the Beautiful Land Access Pass https://www.nps.gov/planyourvisit/passes
- California Aquatic Therapy & Wellness Pools of Hope https://www.caaquatictherapy.com
- Don Knabe Wellness Center https://www.ranchoresearch.org/don-knabe-wellness-center
- Free Sport Fishing License https://wildlife.ca.gov/Licensing/Fishing/Free-Fishing-Days
- Los Angeles Department of Recreation & Parks <u>www.laparks.org</u>
- Outdoor adventure / adaptive recreation programs
 - Rancho Adaptive Outdoor Adventure program http://ranchofoundation.org/adaptive-outdoor-adventure
 - o UCLA https://www.recreation.ucla.edu/Adaptiveprograms
 - o US Adaptive Recreation Center www.usarc.org
- Southern California beaches with beach wheelchairs <u>www.coastal.ca.gov/access/beach-wheelchairs.html#ventura</u>

Return to Driving

- California DMV (status of license, test material etc.) https://www.dmv.ca.gov/portal/dmv
- DMV Driver Safety https://www.dmv.ca.gov/portal/dmv/dmv/offices/driversafetyoffices
- Rancho Driver Training (RRI) http://ranchofoundation.org/drivers-education-training-program

Return to School / Work

- Centers for Independent Living (by zip code) www.cfilc.org
- Rancho Occupational Therapy Vocational Service
- State Department of Vocational Rehabilitation https://www.dor.ca.gov/Home/VocationalRehabilitio











The Americans with Disabilities Act (ADA) enacted in 1990, is a civil rights law that prohibits discrimination against individuals with disabilities in all areas of public life, including jobs, schools, transportation, and all public and private places that are open to the public. An individual with a disability is defined as a person who:

- Has a physical or mental impairment that substantially limits one or more major life activities
- Has a record of such impairment
- Is regarded as having such an impairment

The ADA is divided into 5 titles (or sections) that relate to different areas of public life.

Title I: Employment

The ADA states that no covered employer shall discriminate against any qualified person with a disability in regards to all terms, conditions or privileges of employment.

- Employers with 15 or more employees or a state or local government regardless of the number of employees
- Persons with a disability that are required to perform the functions of a position with or
 without reasonable accommodations (reasonable accommodation refers to a modification
 in the work environment or in the job itself that will allow an individual with disabilities
 to perform a specific job)
- Enforced by Equal Employment Opportunity Commission (EEOC) making existing facilities accessible, assistive devices, interpreters etc.)
- Claims must be filed within 180 days of the discrimination action
- If a settlement cannot be reached, the complainant has the right to go to court

Title II: Public Services

Public Services shall operate their programs so that when viewed in their entirety, they are readily accessible to and usable by individuals with disabilities.

- May not refuse to allow a person with a disability to participate in a service, program or activity simply because of a person's disability
- Must make reasonable modifications to rules, practices and procedures that deny equal access
- Must ensure that individuals with disabilities are not excluded from services, programs and activities because buildings are inaccessible
- Must provide auxiliary aids and services when necessary to ensure effective communication. i.e. large print, Braille, sign language interpreters, assisted listening systems









Title III: Public Accommodations

Address public accommodations operated by a private entity such as restaurants, movie theaters, museums, hotels, hospitals, stores, day care centers, zoos, amusements parks etc.

- Remove architectural and structural communication barriers in existing facilities where readily achievable, i.e. installation of grab bars, accessible parking, installing ramps etc.
- Furnish auxiliary aids when necessary to ensure effective communication unless an undue burden or fundamental alteration would result
- Make reasonable modifications in policies, practices and procedures that deny equal access

Title IV: Telecommunications

Requires that any public service announcement funded in part or whole by Federal Government be closed-captioned

- Addresses telecommunication services for persons having speech or hearing impairments
- Phone companies are required to provide telecommunication access for persons with hearing and speech disabilities

Title V: Miscellaneous

Address miscellaneous previsions

- Allows states to protect persons seeking their rights from retaliation
- Allows states to be sued under ADA
- Encourages alternative methods of resolutions

ADA Resources

- ADA Information Line: 800-514-0301(Voice) / 800-514-0383(TTY)
- Disability Rights California. Largest non-profit disability rights group in the United States. See Resource page. www.disabilityrightsca.org 800.776.5746

To request reasonable accommodations for services at Rancho, contact the ADA Coordinator's office at (562) 385-7428 or by e-mail lawong@dhs.lacounty.gov 5 days in advance

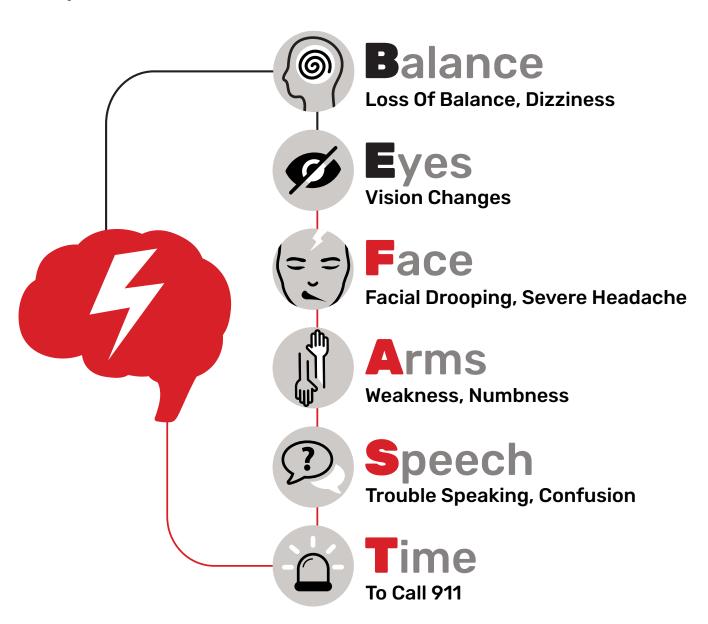




WHEN IT COMES TO STROKE,

BE FAST CALL 911

Any one of these sudden SIGNS could mean a STROKE



Text STROKE to 80395 or visit STROKEAWARENESS.COM to learn more.

By texting STROKE to 80395 you agree to receive up to three autodialed text messages from Genentech about the symptoms of stroke. Consent is not a requirement of purchase or enrollment. Message and data rates may apply. Additional information available at: https://www.pulsehealth.tech/tos-genentech.html

