



EMERGENCY MEDICAL SERVICES AGENCY
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"To advance the health of our communities by ensuring quality emergency and disaster medical services."



Health Services
<http://ems.dhs.lacounty.gov>

March 10, 2021

VIA E-MAIL

TO: Distribution
FROM: Cathy Chidester, MSN
Director, EMS Agency

SUBJECT: **COVID-19 EMS DIRECTIVE #3- SUSPENSION OF SERVICE AREA BOUNDARIES**

Effective immediately, Directive #3, Suspension of Service Area Boundaries (Ref. Nos. 509, 509.1 & 1a, 509.2 & 2a, 509.3& 3a, 509.4 & 4a), issued December 22, 2020, is **rescinded**.

Patients requiring emergency transports via the 9-1-1 system and are located within a designated service area shall be transported to the designated service area hospital in accordance with Ref. Nos. 509, et.al. Service area hospitals are expected to closely monitor ambulance patient offload times (APOT) to ensure timely and appropriate transfer of patient care.

Ref. No. 503.1, Diversion Request Requirements for Emergency Department Saturation, will be revised to allow EMS Providers to request a service area hospital be placed on ALS and/or BLS diversion if the diversion threshold is met due to prolonged APOT.

Thank you for your attention to this matter and your support of the EMS system. If you have any questions or concerns, feel free to contact us at (562) 378-1500.

CC/MGH/cac
03-04

Enclosures: Ref. Nos. 509, et.al.

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