

Community Partners,

I am sure you all share my sentiments in saying thank goodness this year is almost in our collective rear view mirror. I am in awe of all of you at the clinics, including clinicians, eligibility workers, referral coordinators, administrators, medical assistants and more, who partner with us to make My Health LA the essential program it is. Through this pandemic, you have continued to provide high-quality and compassionate care to our MHLA population. And it is a population that has been hard hit by the virus and everything it has led to, from job losses to food insecurity.

This past month has been particularly hard for all of the hospitals, which have seen an unprecedented and unsustainable rise in COVID-19 cases. We hope you will continue to urge your patients to stay home and stay safe for the holidays. If LA County residents gather like they did at Thanksgiving, our hospitals will hit a breaking point and will have to make difficult decisions about care. The one bright light at the end of this year is the arrival of the COVID-19 vaccine. We hope you all are working with DPH and CCALAC during the vaccine rollout but do let me know if you have any questions.

As the year comes to an end, we thank you for pivoting with us to establish new processes, including remote audits and remote enrollment. We also congratulate you for starting the mental health prevention project, which we hope is bringing some very important stress management and coping skills to MHLA participants. Early next year, we will begin offering DMH's Grief and Loss curriculum. Also, we will continue working with you all to bring our enrollment back up so people have health coverage.

Thank you also to all of the CP clinics that are offering COVID-19 testing to community members – and for being listed on our [LA County testing website](#). You are providing a critical service during this time. In case you haven't seen it, we are also doing a holiday [home test collection program](#) through Jan. 15 that allows certain residents to sign up to have a COVID-19 test shipped to your home.

Finally, I wanted to share an online resource for the holidays – a new website for COVID resources. <https://covidhelppla.org/> (English) or <https://covidhelppla.org/es/> (Spanish). See the images below!

Please stay safe and healthy and I wish you all happy holidays. — Anna Gorman



### CPs Selected for COVID-19 Outreach Work

Anna Gorman, Director

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  - ◆ Ventegra's Antibiotic Awareness Prog
  - ◆ Telephone Renewals

Congrats to six of our MHLA CPs for being selected for the [Community Equity Fund](#), a countywide project to reduce the spread of COVID-19 in disproportionately impacted neighborhoods. The clinics were among 51 community-based organizations chosen to receive grants to conduct outreach, education, case investigation and navigation to community resources. The CPs are Chinatown Service Center, Herald Christian Health Center, Kheir Clinic, Northeast Valley Health Corporation, QueensCare Health Centers and St. John's Well Child & Family Center. Find LA County COVID-19 resources here: <https://covid19.lacounty.gov/>.



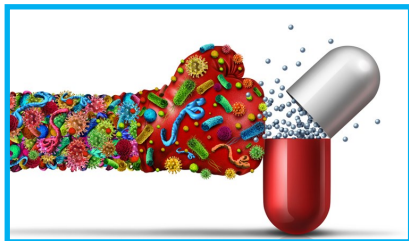
## MHLA Launches Redesigned Website!

Ray Plaza, Program Advocate

It's finally here! As a part of the DHS enterprise-wide effort, the MHLA [website](#) is completed with its new look and feel. This months-long effort was designed to provide an enhance user experience. **A technical note:** The new site is designed to be used with the Chrome and Edge browsers as Internet Explorer will longer be supported at some point in 2021. Enjoy our new site and let us know what you think!

## Ventegra's Antibiotic Awareness Program

Lia Torres, Contracts Administration



MHLA's Pharmacy Benefit Manager, Ventegra, recently launched an Antibiotic Awareness Program (AAP) to create awareness of the problem of antibiotic resistance. Antibiotic resistance is an urgent public health problem that results in over 2.8 million infections and more than 35,000 deaths annually in the U.S. The misuse of antibiotics has contributed to the growing problem of resistance and improving the use of antibiotics in healthcare to protect patients and reduce the threat of antibiotic resistance is a national priority.

For more information and tools on how to keep your employees, members, or patients healthy, and keeping the cost of health care affordable, Ventegra is providing a resource kit so you can join in this public health fight. Please visit Ventegra's Antibiotic Awareness Resource Center at: <https://www.ventegra.com/ResourceCenter/AntibioticAwareness.aspx>.

Article suggestion? Please contact Ray Plaza at [raplaza@dhs.lacounty.gov](mailto:raplaza@dhs.lacounty.gov).

## Learning Collaborative: Community Partnerships to Improve Depression Care

The University of Washington is partnering with the [Archstone Foundation](#) on an exciting new California learning collaborative to improve depression care and reduce mental health disparities for older adults in California through the **Learning Collaborative: Community Partnerships to Improve Depression Care**.

The Request for Proposals (RFP) for this opportunity will be released January 1, 2021. The award will provide \$20,000 to join a 12-month learning collaborative to be held July 2021 – June 2022. Through this funding opportunity, primary care clinics and community-based organizations (CBOs) partnerships will gain knowledge and build capacity to improve older adult (≥60) depression care. To learn more information about the RFP, please visit the [Care Partners website](#) as well as the Archstone Foundation [blog](#) on this topic.

There will be a webinar to discuss the RFP on **Thursday January 28, 9-10am Pacific**, but also please don't hesitate to contact me by phone or email if you have any questions.

**Questions?** Contact us at [uwcp2@uw.edu](mailto:uwcp2@uw.edu)  
[Download flyer for more information](#)

## Telephone Renewals with No Reported Changes

Tom Lau, Eligibility Review Unit



Renewals done by telephone offer great convenience during COVID-19 safer-at-home measures. If the participant reports that there are no changes in circumstance since the last MHLA application, then no verification is needed to approve the renewal.

However, the enroller should still examine that all required documents from the last application have been uploaded. If any documents are missing, the participant must submit those missing documents despite reporting no changes on the renewal. This applies even if the previous application was submitted by another CP.



## The CP Connection

The MHLA Community Partner Newsletter

Anna Gorman  
Raymond Plaza

Partnerships Director  
Newsletter Editor

Visit us on the MHLA [website](#)!

