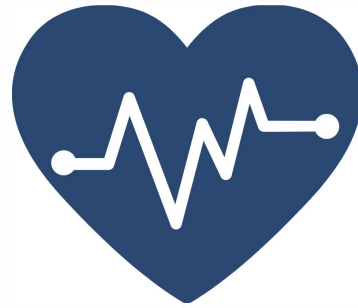


# HOSPITAL PATIENT TRANSFER PROCESS



## COVID-19

1

### SENDING HOSPITAL IDENTIFIES PATIENT FOR TRANSFER

- Patient being treated for Covid-19
- Consents to transfer



2

### SENDING HOSPITAL CONTACTS LOS ANGELES COUNTY MEDICAL ALERT CENTER (MAC) 866-940-4401

- 24/7 intake center
- Sending hospital submits completed Patient Transfer Checklist, face sheet, transfer consent, and release of medical information

3

### MAC OBTAINS BED ASSIGNMENT

- Confirm that patient is stable for transfer
- Verifies level of acuity and bed type
- Use data to objectively prioritize bed capacity
- Provide bed assignment to sending hospital



4

### MAC FACILITATES PEER TO PEER DISCUSSION BETWEEN SENDING AND RECEIVING FACILITIES

- Facilities physician to physician discussion
- Relay information for nursing report
- Confirm level of transport and transport needs
- 

5

### MAC COMPLETES TRANSFER PROCESS TO THE ACCEPTING FACILITY

- Instruct sending hospital to copy medical records and pertinent imaging studies
- Instruct sending hospital to arrange appropriate patient transportation
- Sending hospital is responsible for arranging appropriate transport
- MAC confirms patient arrival at accepting facility

