



# The CP Connection

Issue 61

The Community Partner Newsletter

September 2020

Community Partners,

I hope everyone is staying safe and healthy through COVID-19, fires, protests, heat waves and more. We are now up to about two dozen health clinics offering community COVID testing. Demand for testing is down but we aren't sure what the next few months will look like with the flu season and the holidays. Again, we thank you for offering testing to the community. We are also trying to get the word out broadly about testing and prevention. DHS worked with the Departments of Public Health and Mental Health to put on a COVID-19 training for community health workers and promotoras. Thanks for allowing some of your staff to attend. They are a very important workforce for getting information into the community. Please check out the slide deck in [English](#) and [Spanish](#) and feel free to share.

We also wanted to share a few updates on specialty care. The recent Provider Information Notice on referrals (click [here](#)) updates information on labs and eConsult. In addition, DHS has a new contract with Lyft. MHLA participants who have specialty care visits may be offered rides through Lyft to get to their appointments. Finally, the deadline is approaching to take advantage of a grant to get signed up for LANES. LANES is still the best way to find out what happens when your participants go to DHS for care. If you commit by partnering with LANES by Oct. 31, you can benefit from the grant.

During this time, we know there is increased need for substance use disorder treatment. As a reminder, MHLA participants have access to free care. If you aren't part of the MHLA/SAPC pilot, the best way to connect with treatment is by calling (844) 804-7500. — Anna Gorman



## DHCS Announces COVID-19 Uninsured Group Program and Web Portal

On August 28, the California Association of Public Hospitals and Health Systems (DHCS) [launched a COVID-19 Uninsured Group portal](#) to process applications for the new COVID-19 Uninsured Group program. The COVID-19 Uninsured Group program replaces the Presumptive Eligibility (PE) for COVID-19

Program and covers COVID-19 diagnostic testing, testing-related services, and treatment services, including hospitalization and all medically necessary care, at no cost to the individual, for up to 12 months or the end of the public health emergency, whichever comes first.

Given this change, CAPH has updated its [guidance for members](#) that summarizes the various pathways and funding streams available for uninsured patients to receive testing and treatment for COVID-19.

### Featured in This Issue:

- ◇ **DHCS Announces COVID-19 Uninsured Group Program and Web Portal**
- ◇ **Flu Vaccine Resources for 2020-21**
- ◇ **Mental Health Prevention Services**
- ◇ **Affidavits for Phone Enrollments/Renewals**

Visit us on the MHLA [website](#)!

## Flu Vaccine Resources for 2020-21

Ray Plaza, Program Advocate



It is critically important for everyone get the flu vaccine this year, particularly for those in high risk groups for both Covid-19 and the seasonal flu.

To assist our Community Partners with procuring flu vaccinations, the County Department of Public Health (DPH) has developed it's 2020-21 Influenza Partner Planning Guide, posted on <http://publichealth.lacounty.gov/media/FluSeason/>. The guide is located in the Flu Toolkits section listed as "Guidance to Plan and Conduct Flu Clinics."

This guide includes a worksheet that will allow you to share with DPH what you need and will help DPH to determine what support they can provide.

Also, a friendly reminder that seasonal flu vaccination is one of the core elements in the annual audits.

## Mental Health Prevention Services

Francia Nava, Program Advocate



The joint MHLA-DMH Mental Health Prevention Project is underway at all CPs. This is to provide a couple of key reminders:

- ♦ When submitting encounter claims to AIA with the code H0002 (when participant goes through a complete screening process) please make sure to enter the two character score on the second modifier.
- ♦ If the score is zero make sure to enter 00—Do not leave it blank.

Article suggestion? Please contact Ray Plaza at [raplaza@dhs.lacounty.gov](mailto:raplaza@dhs.lacounty.gov).

- ♦ Please make sure to respond carefully and thoroughly to all of the Survey Monkey questions as this is DMH's way of verifying who has completed the training. If answers are missing or inaccurate, there may be delays in getting approval to begin providing services.
- ♦ If there is a change in your mental health lead, please let us know as soon as possible.
- ♦ Also, DMH is reaching out to CPs to schedule technical assistance calls. You can also reach out to DMH directly at [rlervine@dmh.lacounty.gov](mailto:rlervine@dmh.lacounty.gov) for technical assistance on clinical questions.
- ♦ We are calling all MHLA participants to let them know about the new services and connecting them to your clinic.
- ♦ Finally, DMH is finalizing the Grief and Loss training. As soon as it becomes available we will be posting it on the MHLA website under the "Prevention Practice Training".

## Affidavits for Phone Enrollments/Renewals

Tom Lau, Eligibility Review Unit

Since telephone enrollment and renewals are being permitted until further notice due to COVID-19, completing affidavits has become a little trickier. Applicants opting to enroll or renew remotely will not have affidavits or Income Verification Forms printed for them to fill out.

This makes telephone guidance by the CEC more important since the affidavit must be completed on a blank canvas known as a piece of paper.

The CEC should inform the applicant what is needed on the affidavit. The applicant should be asked to write the requirements down to remember. We do not want affidavits to arrive within 30 days, only to discover they are incomplete. Please refer to the Affidavit Completion Guide for all affidavit requirements (found in the "For Community Partners" link on the MHLA website).

In addition, the CEC must translate the affidavit if it is in another language before uploading it to One-e-App.



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