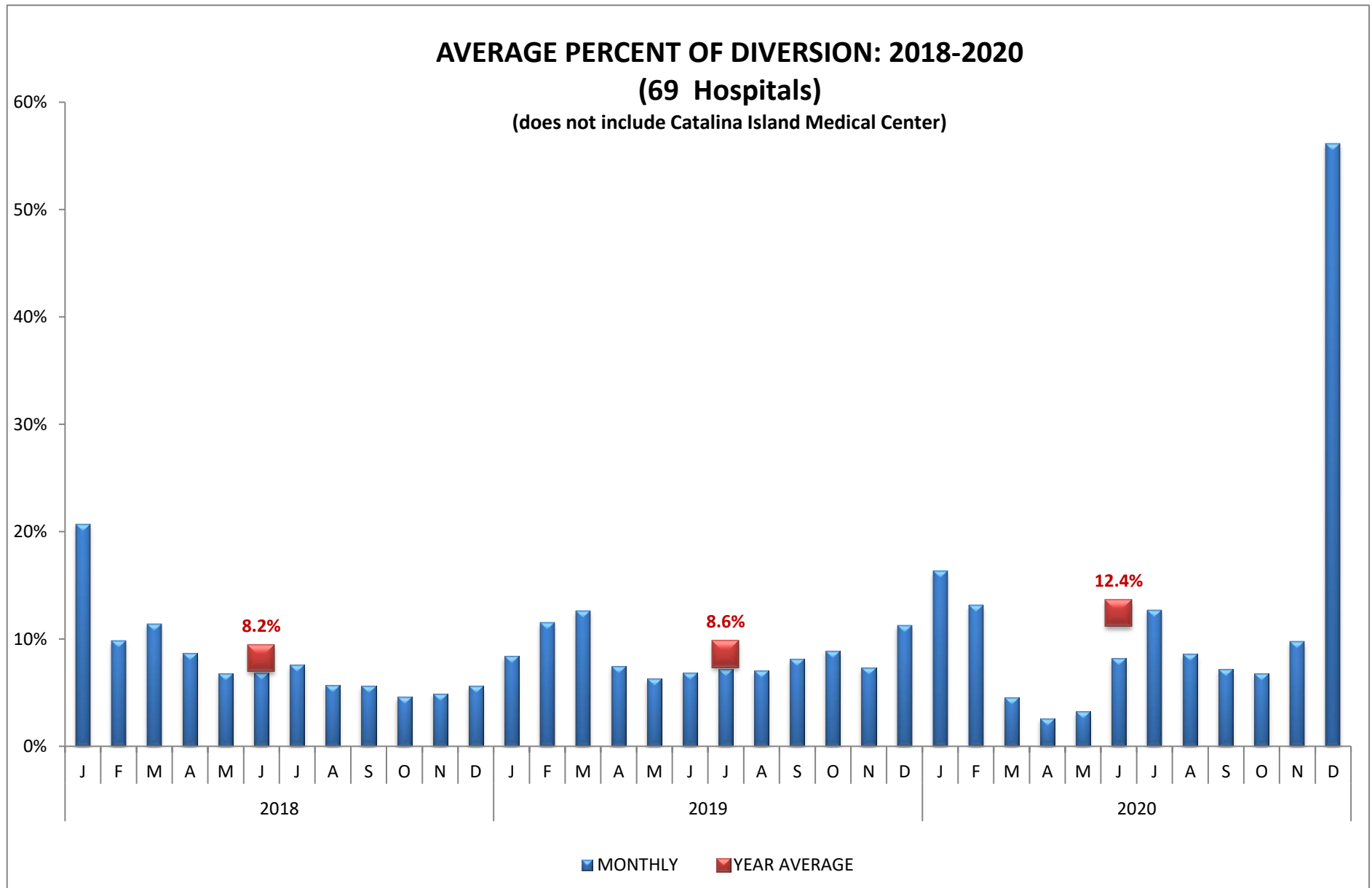


HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**LOS ANGELES COUNTY 9-1-1 RECEIVING HOSPITALS (n=69 Hospitals)**

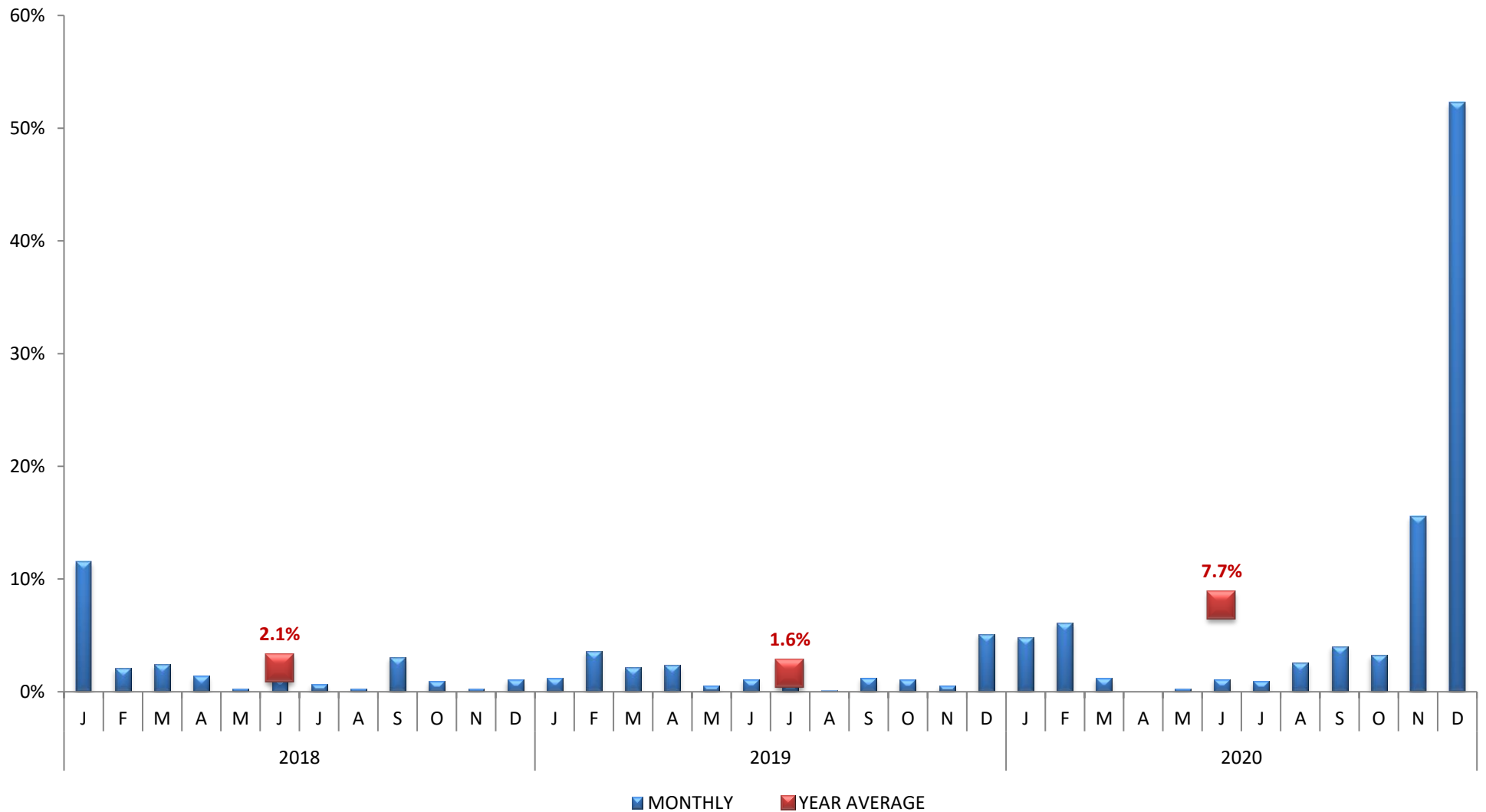


Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**ANTELOPE VALLEY - NEWHALL REGION (n=3 Hospitals)**

**PERCENT OF DIVERSION: 2018-2020**

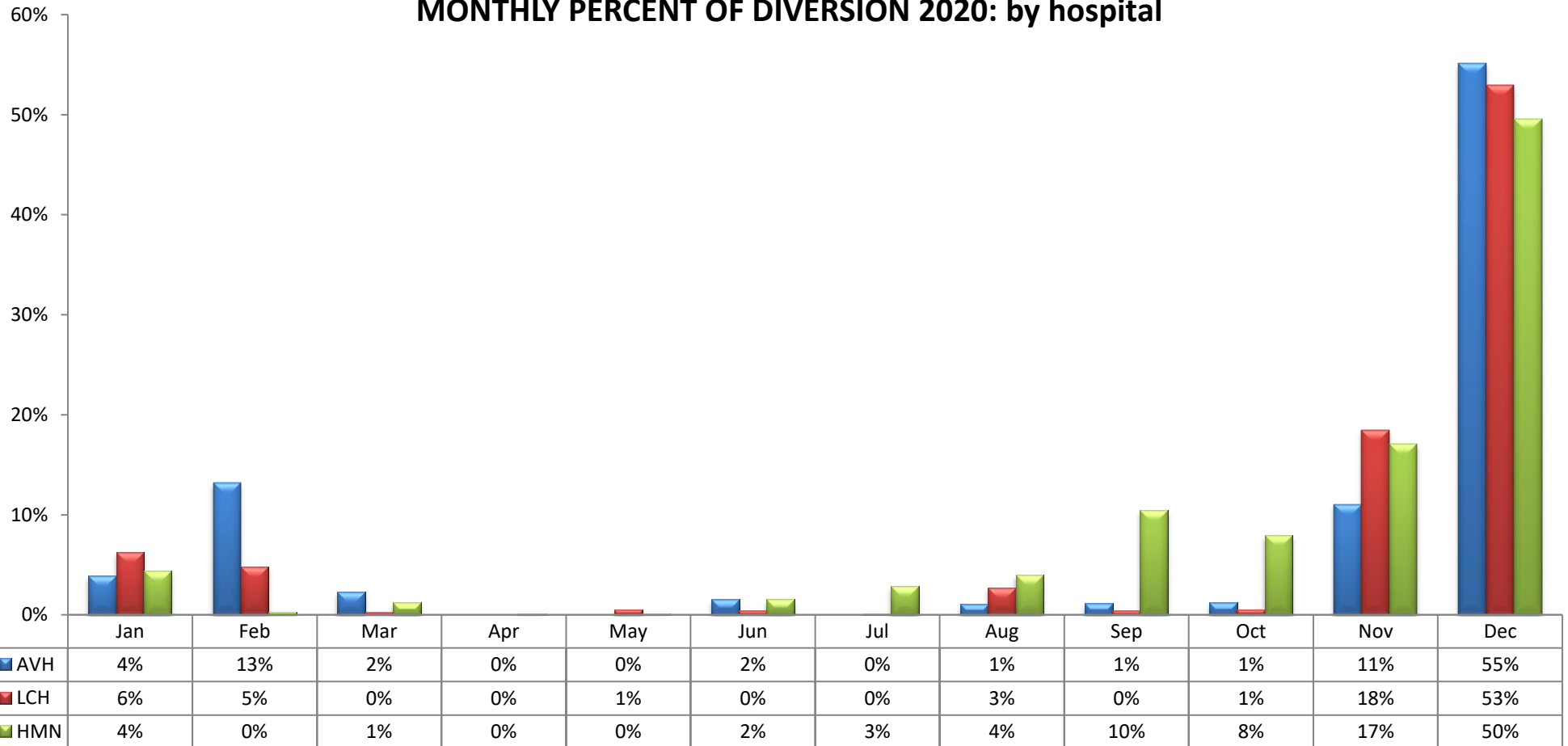


Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**ANTELOPE VALLEY - NEWHALL REGION (n=3 Hospitals)**

**MONTHLY PERCENT OF DIVERSION 2020: by hospital**

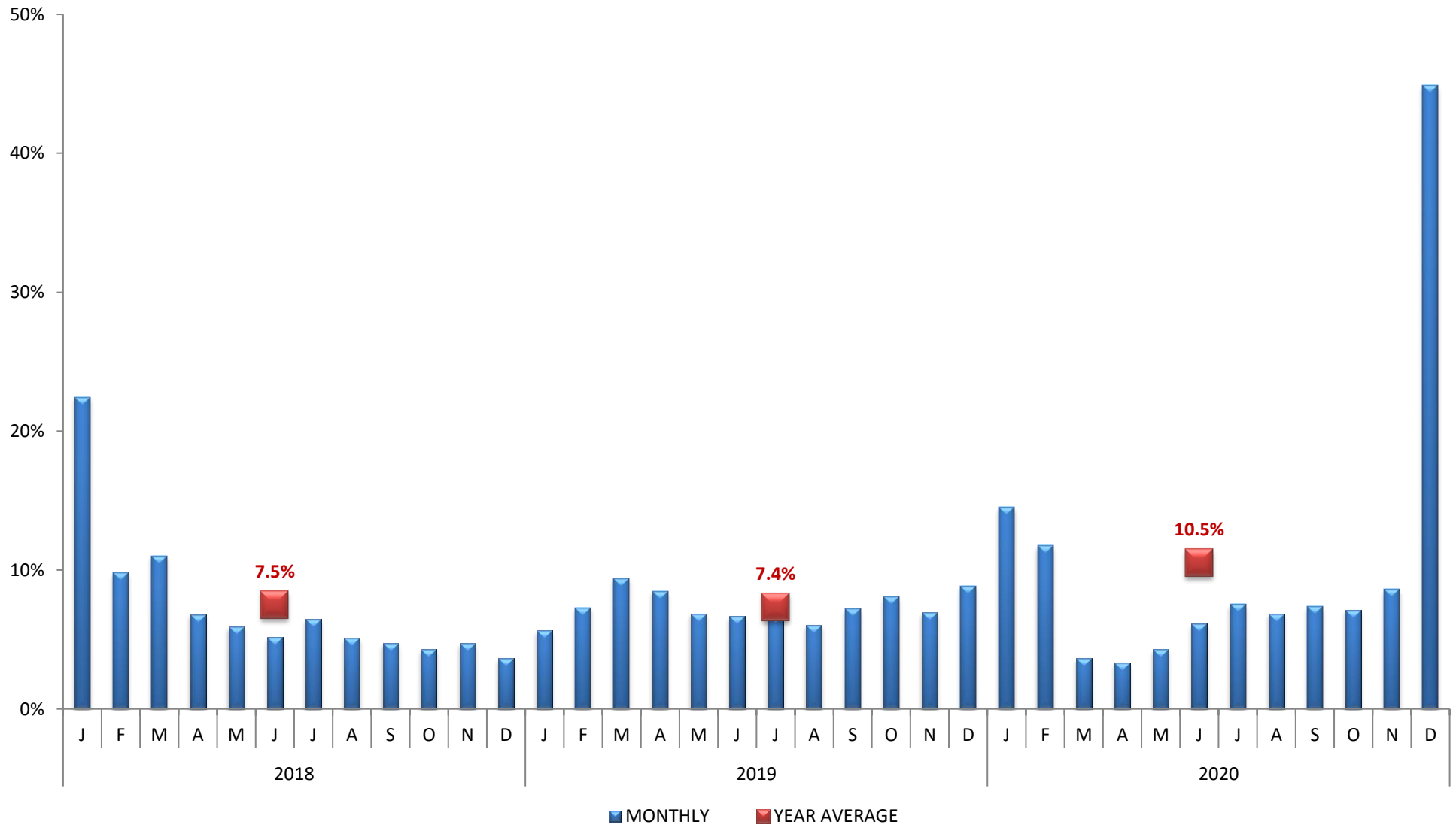


| CODE | HOSPITAL NAME            | CODE | HOSPITAL NAME                    | CODE | HOSPITAL NAME               |
|------|--------------------------|------|----------------------------------|------|-----------------------------|
| AVH  | Antelope Valley Hospital | LCH  | Palmdale Regional Medical Center | HMN  | Henry Mayo Newhall Hospital |

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**SAN FERNANDO VALLEY REGION (n=16 Hospitals)**

**PERCENT OF DIVERSION: 2018-2020**

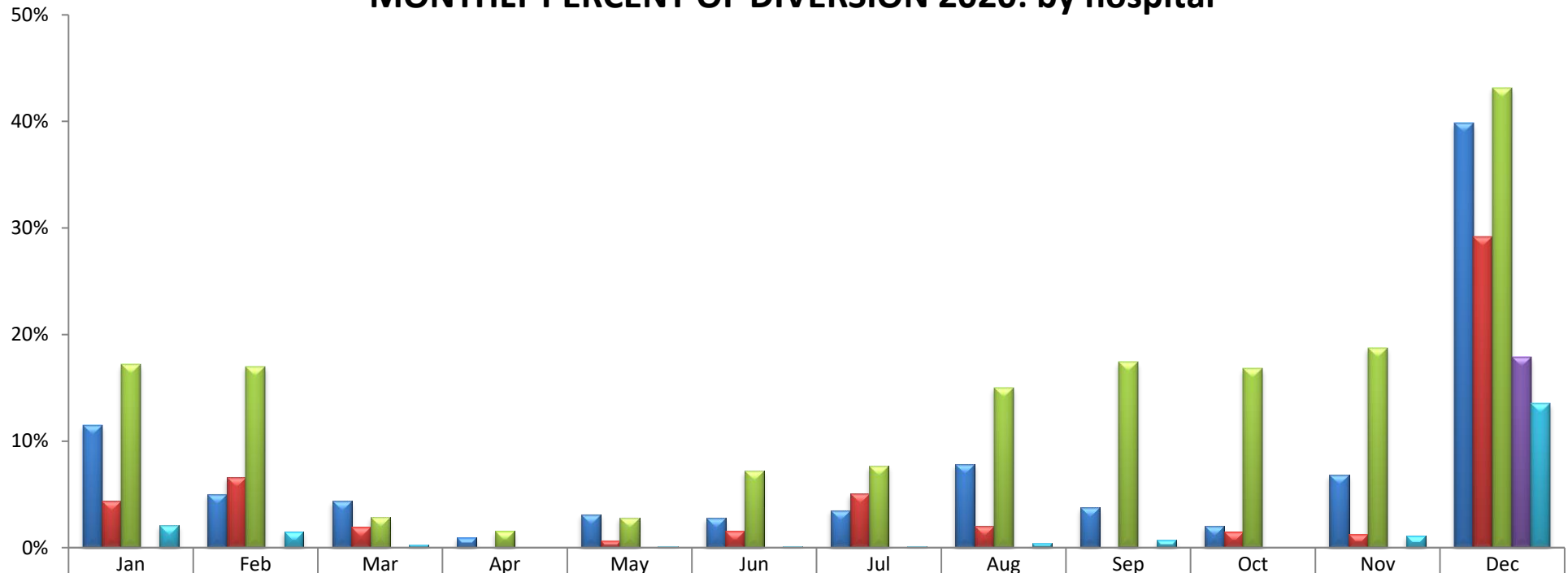


Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**SAN FERNANDO VALLEY REGION (n=16 Hospitals)**

**MONTHLY PERCENT OF DIVERSION 2020: by hospital**



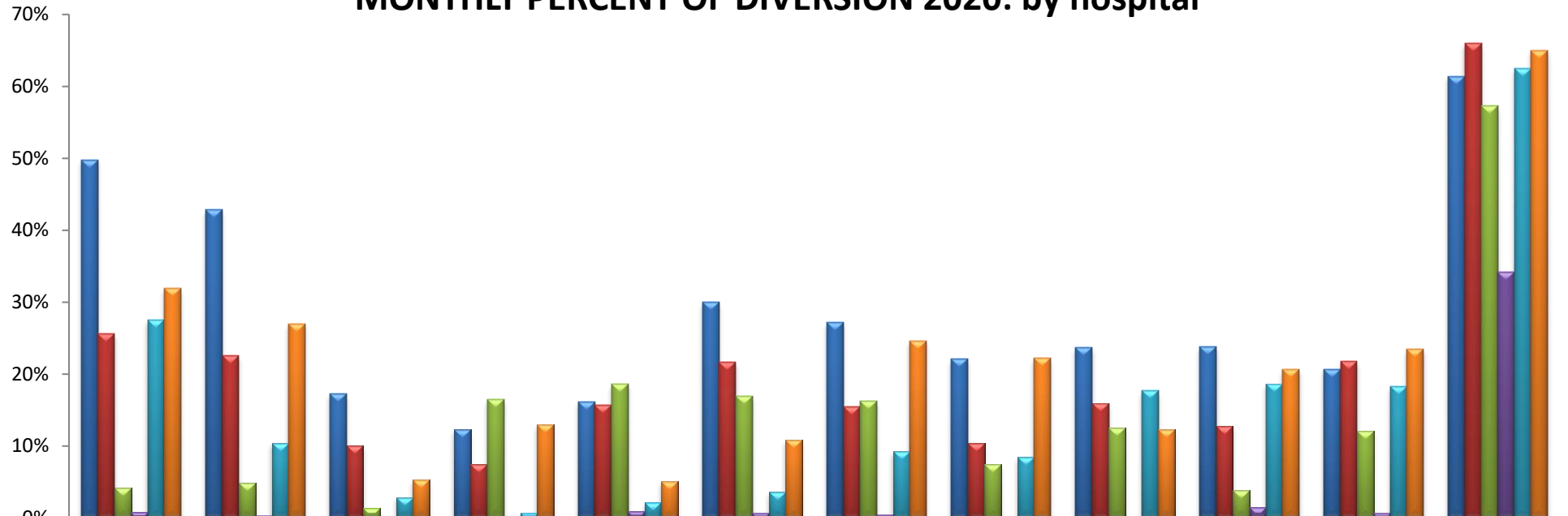
|     |     |     |    |    |    |    |    |     |     |     |     |     |
|-----|-----|-----|----|----|----|----|----|-----|-----|-----|-----|-----|
| NRH | 11% | 5%  | 4% | 1% | 3% | 3% | 4% | 8%  | 4%  | 2%  | 7%  | 40% |
| HWH | 4%  | 7%  | 2% | 0% | 1% | 2% | 5% | 2%  | 0%  | 2%  | 1%  | 29% |
| KFO | 17% | 17% | 3% | 2% | 3% | 7% | 8% | 15% | 17% | 17% | 19% | 43% |
| ENH | 0%  | 0%  | 0% | 0% | 0% | 0% | 0% | 0%  | 0%  | 0%  | 0%  | 18% |
| TRM | 2%  | 2%  | 0% | 0% | 0% | 0% | 0% | 0%  | 1%  | 0%  | 1%  | 14% |

| CODE | HOSPITAL NAME                           | CODE | HOSPITAL NAME                     | CODE | HOSPITAL NAME                                  |
|------|---|------|-----------------------------------|------|--|
| NRH  | Dignity Health Northridge Hospital M.C. | KFO  | Kaiser Foundation, Woodland Hills | TRM  | Cedars-Sinai Providence Tarzana Medical Center |
| HWH  | West Hills Hospital & Medical Center    | ENH  | Encino Hospital Medical Center    |      |  |

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**SAN FERNANDO VALLEY REGION (n=16 Hospitals)**

**MONTHLY PERCENT OF DIVERSION 2020: by hospital**



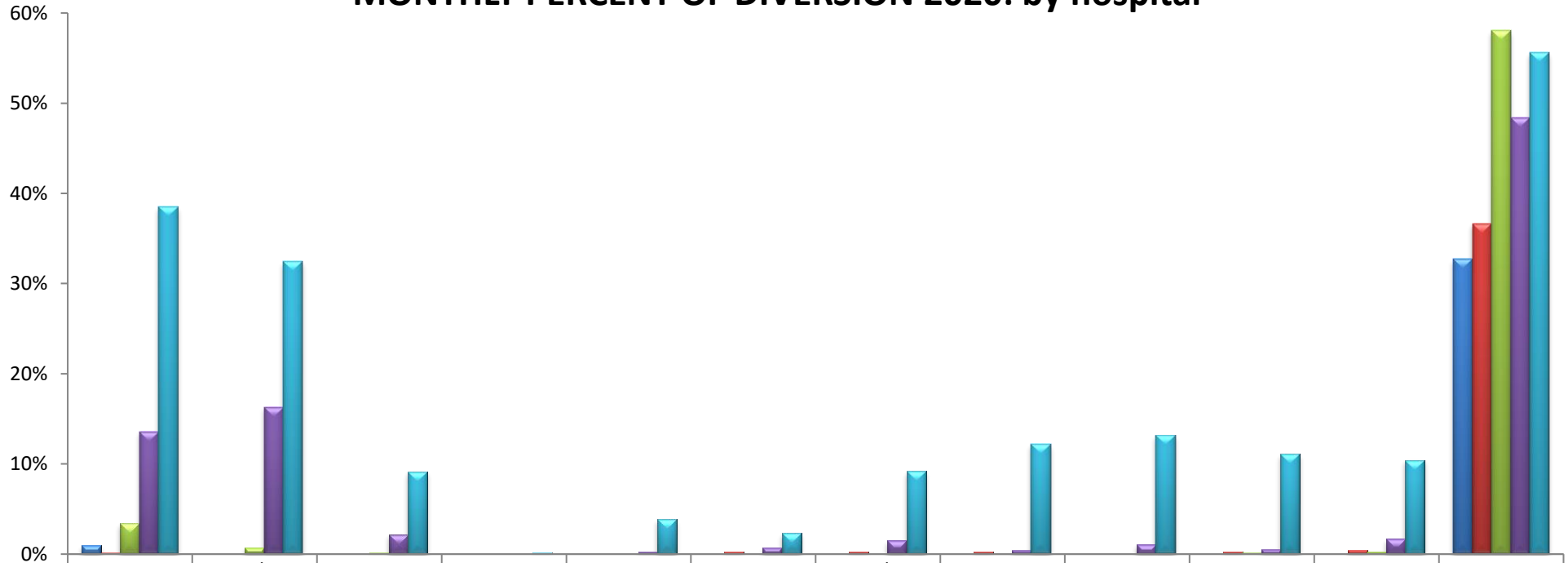
|       | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|-------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| ■ OVM | 50% | 43% | 17% | 12% | 16% | 30% | 27% | 22% | 24% | 24% | 21% | 61% |
| ■ HCH | 26% | 23% | 10% | 7%  | 16% | 22% | 15% | 10% | 16% | 13% | 22% | 66% |
| ■ PAC | 4%  | 5%  | 1%  | 17% | 19% | 17% | 16% | 7%  | 13% | 4%  | 12% | 57% |
| ■ MCP | 1%  | 0%  | 0%  | 0%  | 1%  | 1%  | 0%  | 0%  | 0%  | 2%  | 1%  | 34% |
| ■ KFP | 27% | 10% | 3%  | 1%  | 2%  | 4%  | 9%  | 8%  | 18% | 19% | 18% | 63% |
| ■ VPH | 32% | 27% | 5%  | 13% | 5%  | 11% | 25% | 22% | 12% | 21% | 23% | 65% |






| CODE | HOSPITAL NAME                      | CODE | HOSPITAL NAME                   | CODE | HOSPITAL NAME                             |
|------|------------------------------------|------|---------------------------------|------|---|
| OVM  | LAC Olive View-UCLA Medical Center | PAC  | Pacifica Hospital of the Valley | KFP  | Kaiser Foundation Hospital, Panorama City |
| HCH  | Providence Holy Cross Med. Center  | MCP  | Mission Community Hospital      | VPH  | Valley Presbyterian Hospital              |

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**SAN FERNANDO VALLEY REGION (n=16 Hospitals)**

**MONTHLY PERCENT OF DIVERSION 2020: by hospital**



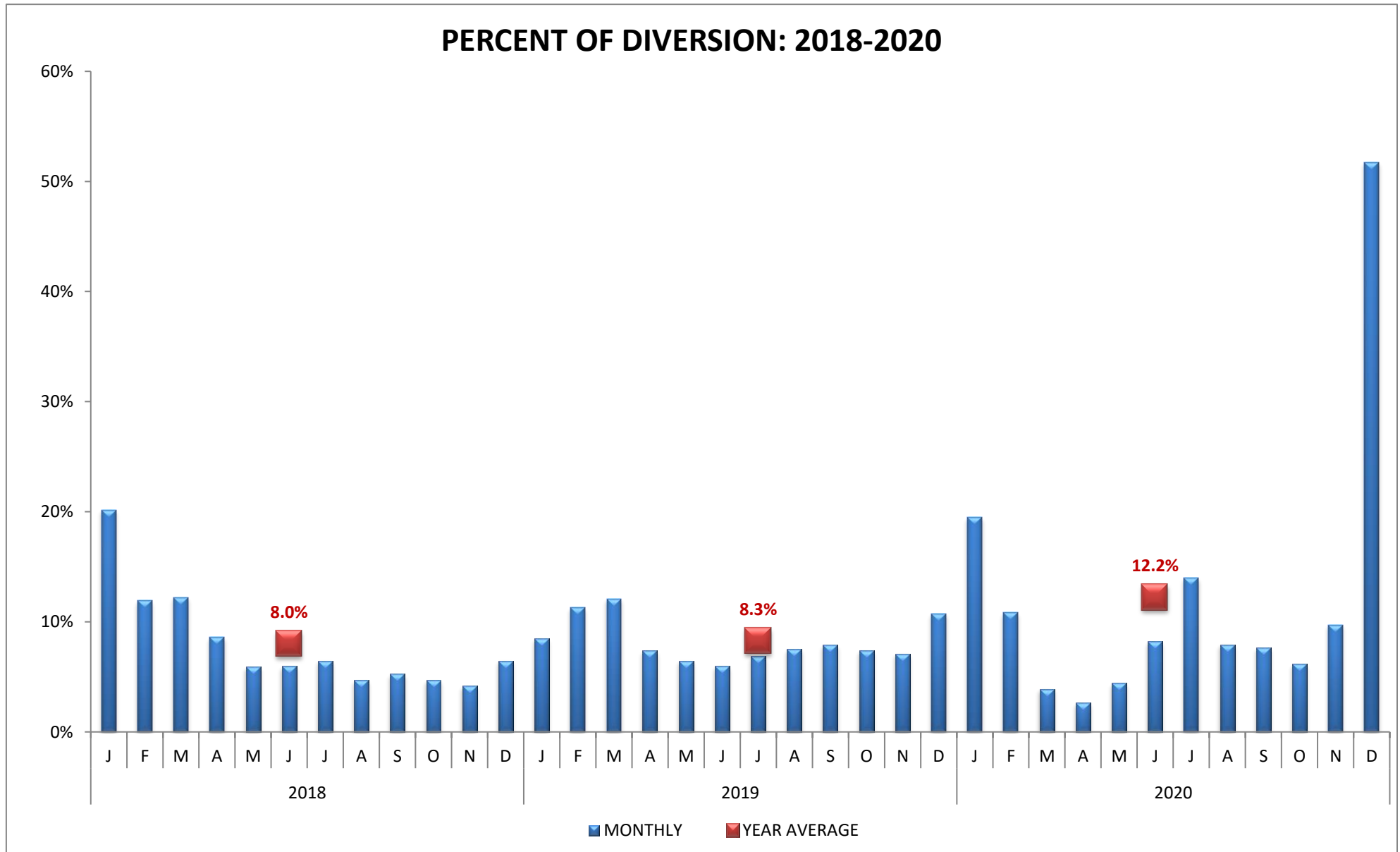
|   |     |     |     |    |    |    |    |    |     |     |     |     |
|---|-----|-----|-----|----|----|----|----|----|-----|-----|-----|-----|
|  | SOC | 1%  | 0%  | 0% | 0% | 0% | 0% | 0% | 0%  | 0%  | 0%  | 33% |
|  | SJS | 0%  | 0%  | 0% | 0% | 0% | 0% | 0% | 0%  | 0%  | 0%  | 37% |
|  | GWT | 3%  | 1%  | 0% | 0% | 0% | 0% | 0% | 0%  | 0%  | 0%  | 58% |
|  | GMH | 14% | 16% | 2% | 0% | 0% | 1% | 2% | 0%  | 1%  | 1%  | 48% |
|  | VHH | 38% | 32% | 9% | 0% | 4% | 2% | 9% | 12% | 13% | 11% | 56% |

| CODE | HOSPITAL NAME                     | CODE | HOSPITAL NAME  | CODE | HOSPITAL NAME              |
|------|-----------------------------------|------|--|------|----------------------------|
| SOC  | Sherman Oaks Hospital             | GWT  | Adventist Health Glendale                              | VHH  | USC Verdugo Hills Hospital |
| SJS  | Providence St. Joseph Med. Center | GMH  | Dignity Health Glendale Memorial Hosp. & Health Center |      |                            |

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**SAN GABRIEL VALLEY REGION (n=13 Hospitals)**

**PERCENT OF DIVERSION: 2018-2020**



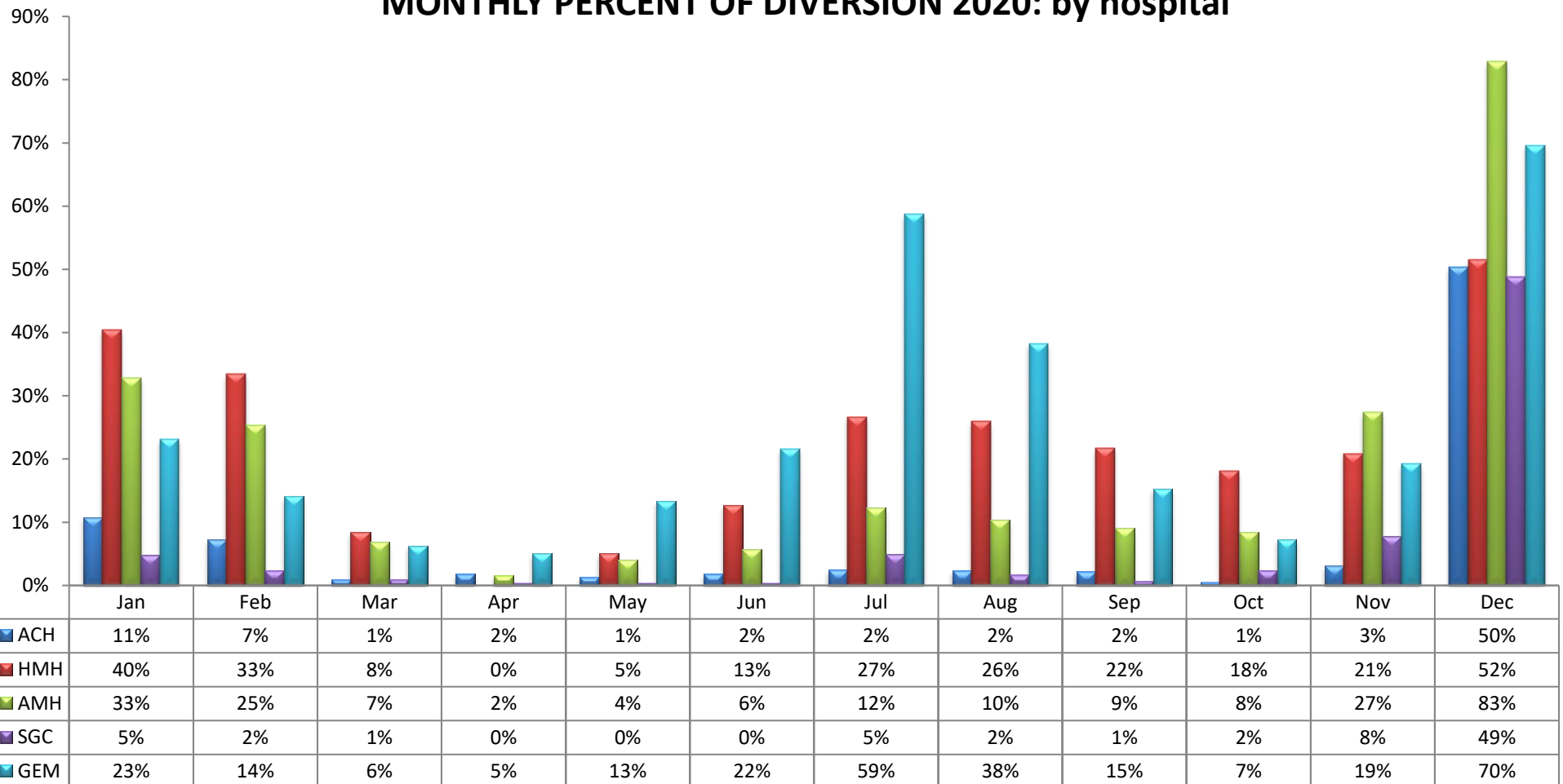
Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.



HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**SAN GABRIEL VALLEY REGION (n=13 Hospitals)**

**MONTHLY PERCENT OF DIVERSION 2020: by hospital**

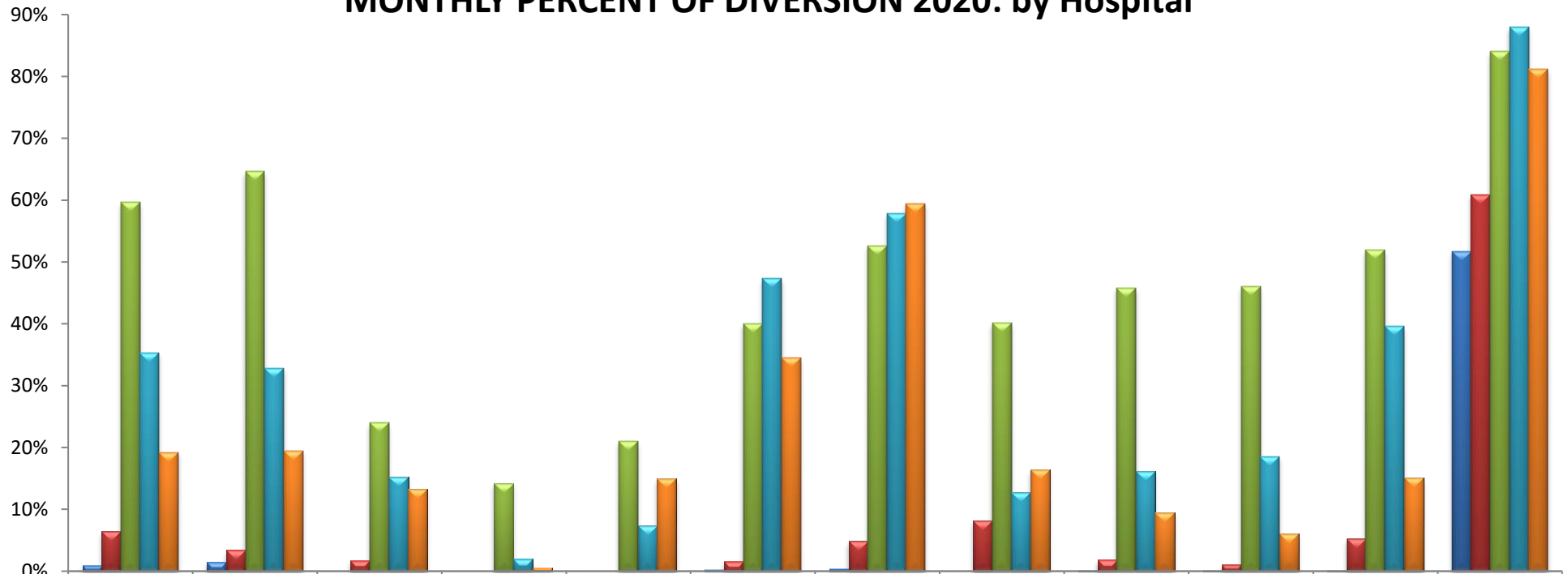


| CODE | HOSPITAL NAME                    | CODE | HOSPITAL NAME                       | CODE | HOSPITAL NAME                    |
|------|----------------------------------|------|-------------------------------------|------|----------------------------------|
| ACH  | Alhambra Hospital Medical Center | AMH  | Methodist Hospital of S. California | GEM  | Greater El Monte Community Hosp. |
| HMH  | Huntington Hospital              | SGC  | San Gabriel Valley Medical Center   |      |                                  |

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**SAN GABRIEL VALLEY REGION (n=13 Hospitals)**

**MONTHLY PERCENT OF DIVERSION 2020: by Hospital**



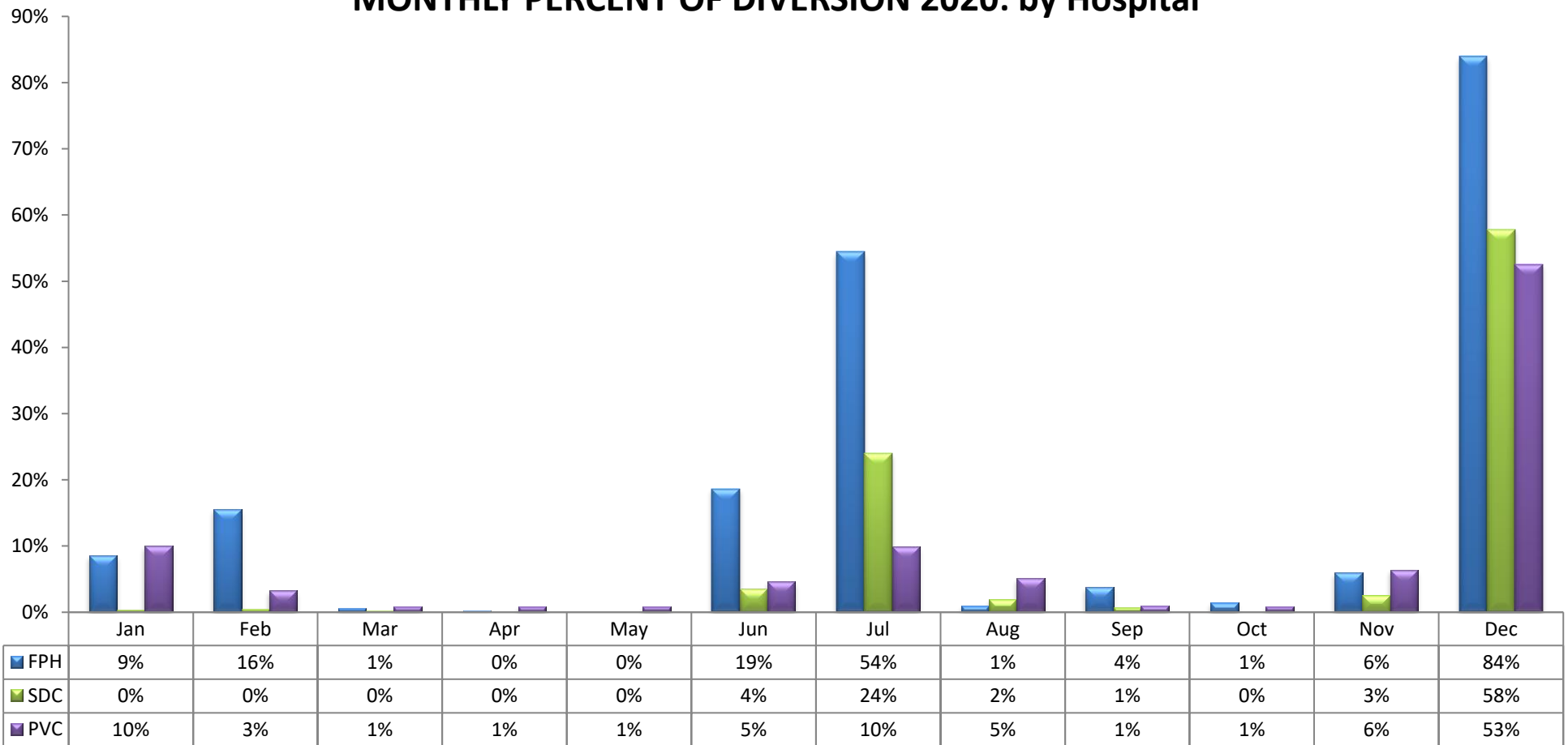
|     |     |     |     |     |     |     |     |     |     |     |     |     |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| MPH | 1%  | 2%  | 0%  | 0%  | 0%  | 0%  | 0%  | 0%  | 0%  | 0%  | 0%  | 52% |
| GAR | 6%  | 3%  | 2%  | 0%  | 0%  | 2%  | 5%  | 8%  | 2%  | 1%  | 5%  | 61% |
| KFA | 60% | 65% | 24% | 14% | 21% | 40% | 53% | 40% | 46% | 46% | 52% | 84% |
| QVH | 35% | 33% | 15% | 2%  | 7%  | 47% | 58% | 13% | 16% | 19% | 40% | 88% |
| ICH | 19% | 19% | 13% | 1%  | 15% | 34% | 59% | 16% | 9%  | 6%  | 15% | 81% |

| CODE | HOSPITAL NAME           | CODE | HOSPITAL NAME                                | CODE | HOSPITAL NAME                           |
|------|-------------------------|------|--|------|---|
| MPH  | Monterey Park Hospital  | KFA  | Kaiser Foundation, Baldwin Park              | ICH  | Emanate Health, Intercommunity Hospital |
| GAR  | Garfield Medical Center | QVH  | Emanate Health, Queen of the Valley Hospital |      |   |

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**SAN GABRIEL VALLEY REGION (n=13 Hospitals)**

**MONTHLY PERCENT OF DIVERSION 2020: by Hospital**

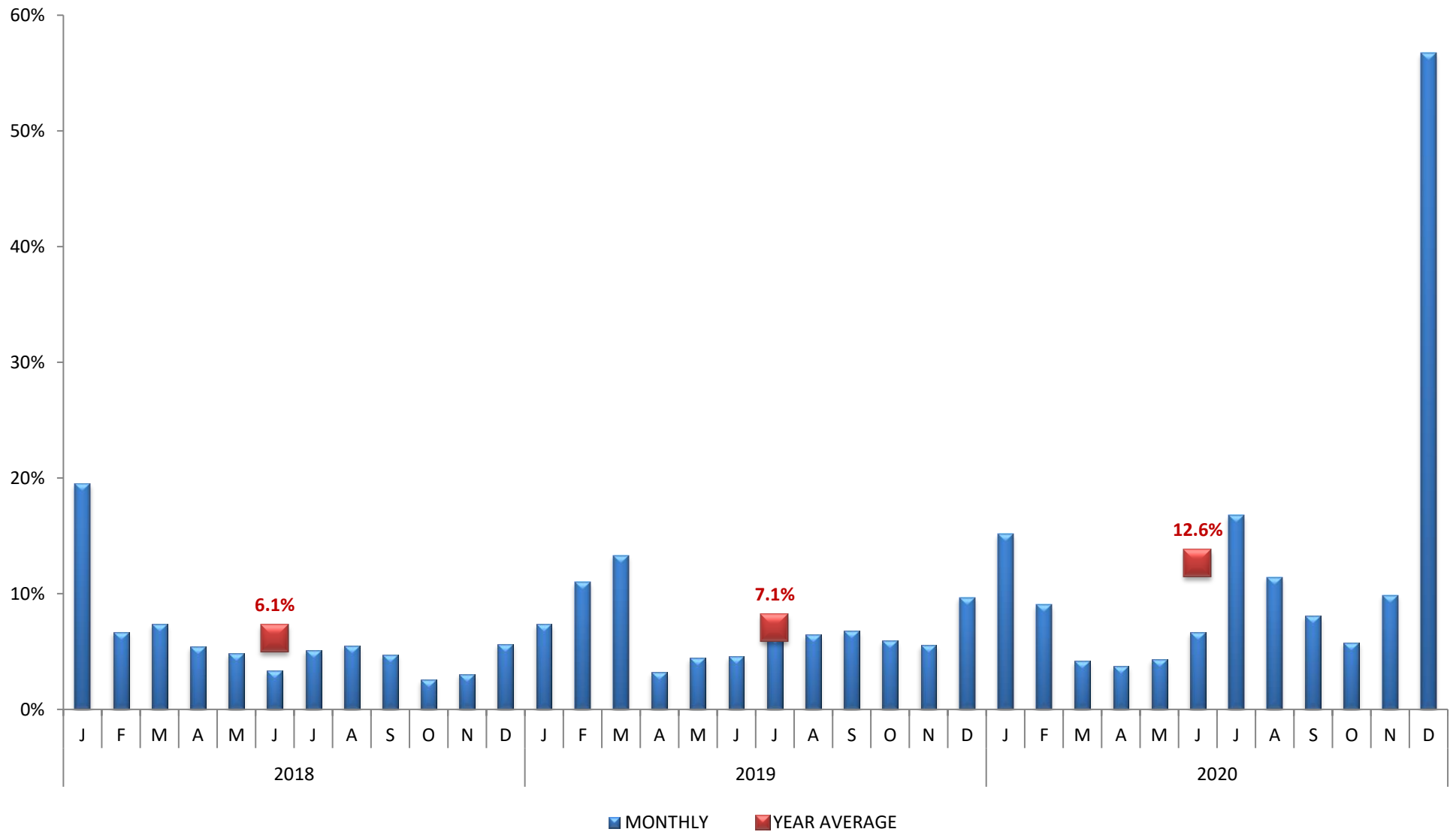


| CODE | HOSPITAL NAME                          | CODE | HOSPITAL NAME                |
|------|--|------|------------------------------|
| FPH  | Emanate Health Foothill Pres. Hospital | SDC  | San Dimas Community Hospital |
| PVC  | Pomona Valley Hospital Medical Center  |      |                              |

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**EAST REGION (n=8 Hospitals)**

**PERCENT OF DIVERSION: 2018-2020**

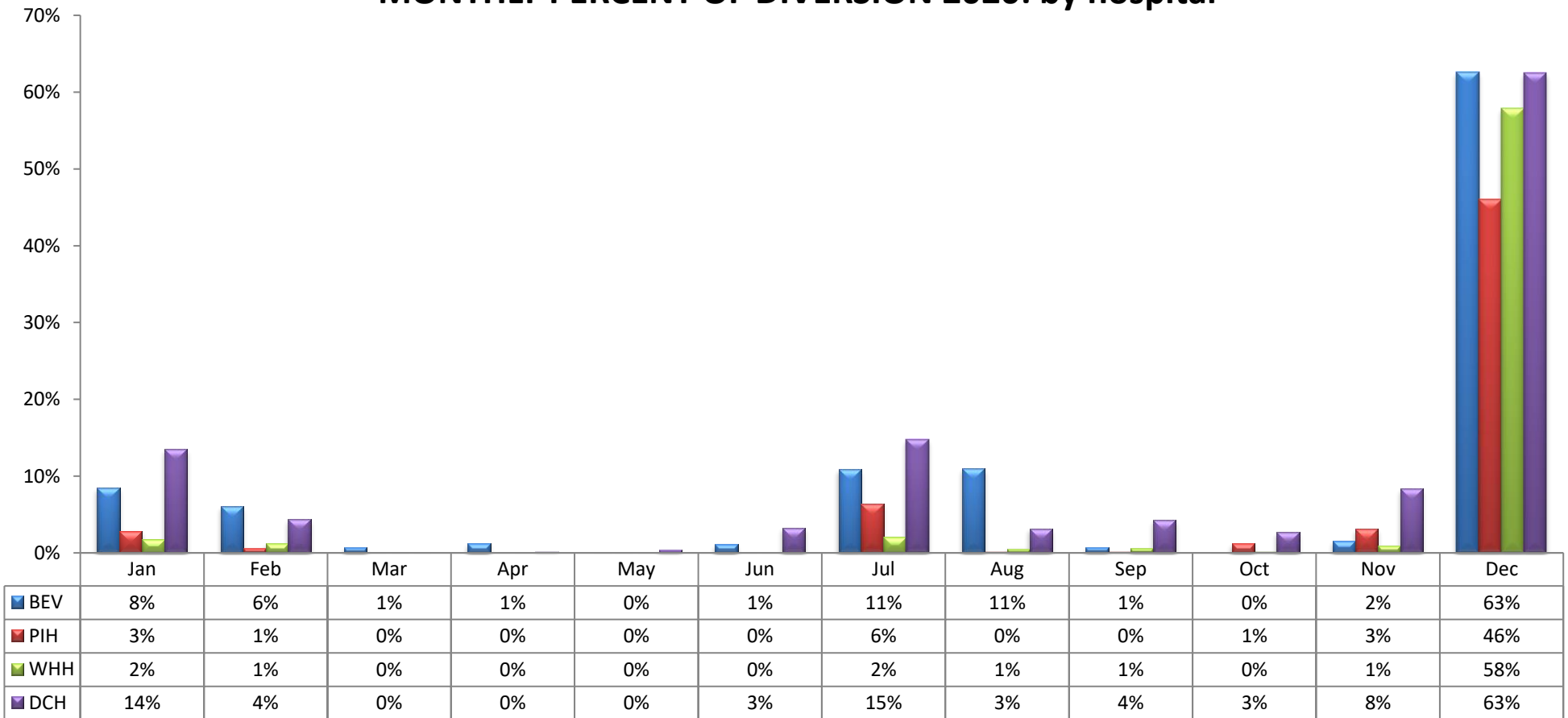


Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**EAST REGION (n=8 Hospitals)**

**MONTHLY PERCENT OF DIVERSION 2020: by hospital**

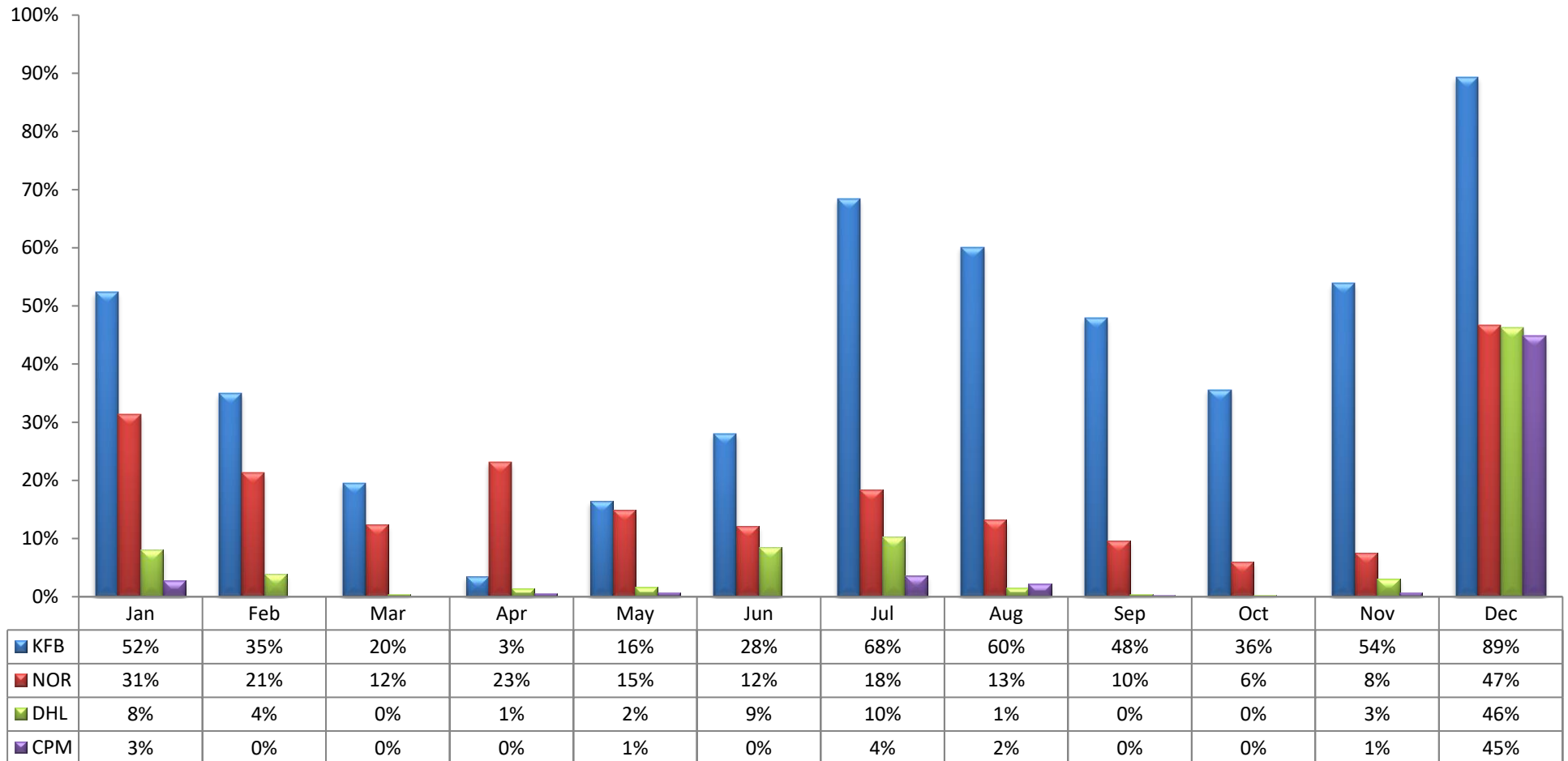


| CODE | HOSPITAL NAME                | CODE | HOSPITAL NAME                    |
|------|------------------------------|------|----------------------------------|
| BEV  | Beverly Hospital             | WHH  | Whittier Hospital Medical Center |
| PIH  | PIH Health Whittier Hospital | DCH  | PIH Health Downey Hospital       |

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**EAST REGION (n=8 Hospitals)**

**MONTHLY PERCENT OF DIVERSION 2020: by hospital**

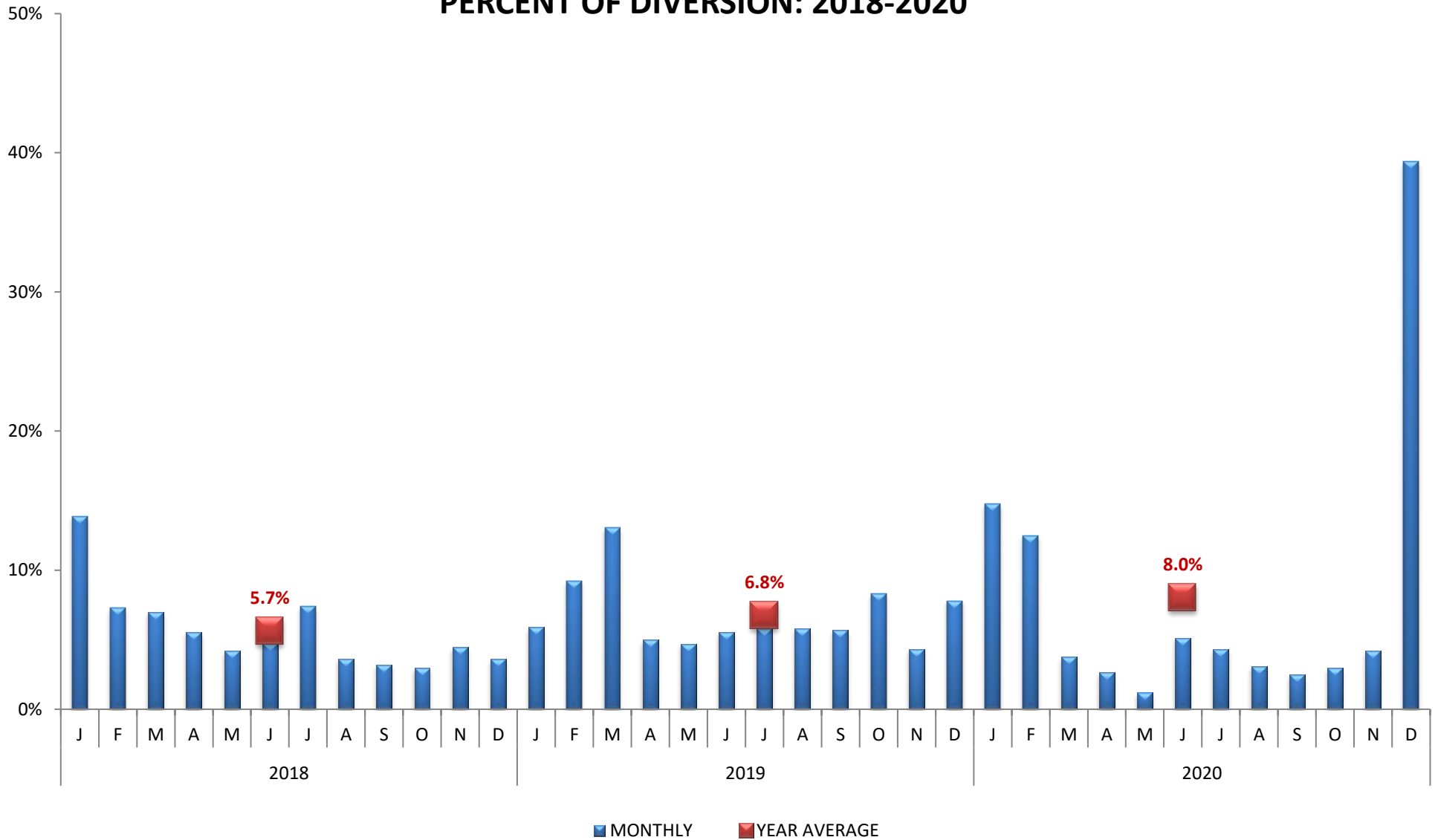


| CODE | HOSPITAL NAME                    | CODE | HOSPITAL NAME                    |
|------|----------------------------------|------|----------------------------------|
| KFB  | Kaiser Foundation, Downey        | DHL  | Lakewood Regional Medical Center |
| NOR  | LA Community Hospital at Norwalk | CPM  | Coast Plaza Hospital             |

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**METRO REGION (n=11 Hospitals)**

**PERCENT OF DIVERSION: 2018-2020**

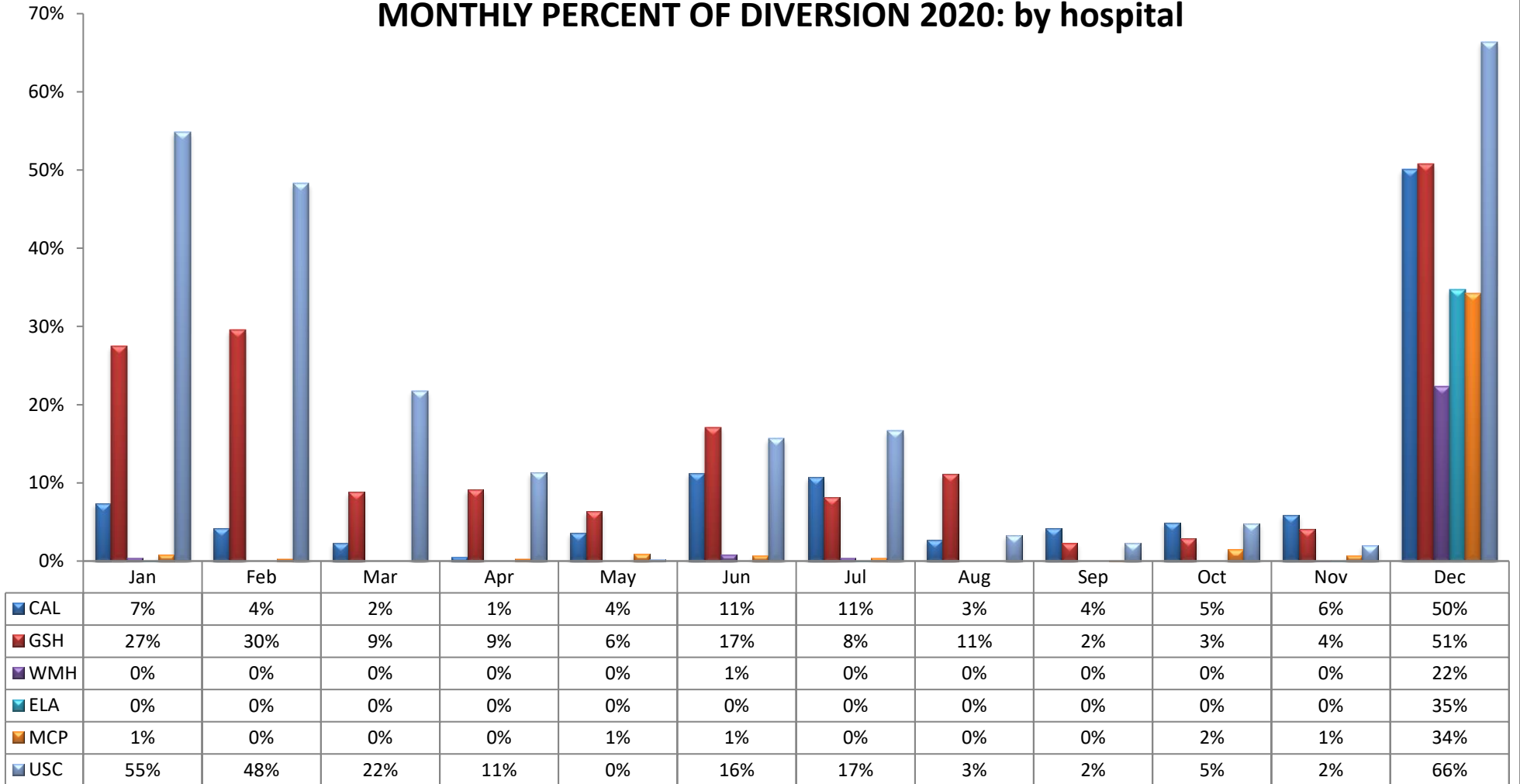


Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**METRO REGION (n=11 Hospitals)**

**MONTHLY PERCENT OF DIVERSION 2020: by hospital**



| CODE  | HOSPITAL NAME                           | CODE   | HOSPITAL NAME                         |
|-------|---|--------|---------------------------------------|
| CAL** | Dignity Health California Hospital M.C. | WMH*** | Adventist Health White Memorial       |
| GSH** | PIH Health Good Samaritan Hospital      | ELA*** | East Los Angeles Doctors Hospital     |
| USC   | LAC+USC Medical Center                  | CHP*** | Community Hospital of Huntington Park |

\*\* Combined Service Area - may divert to each other

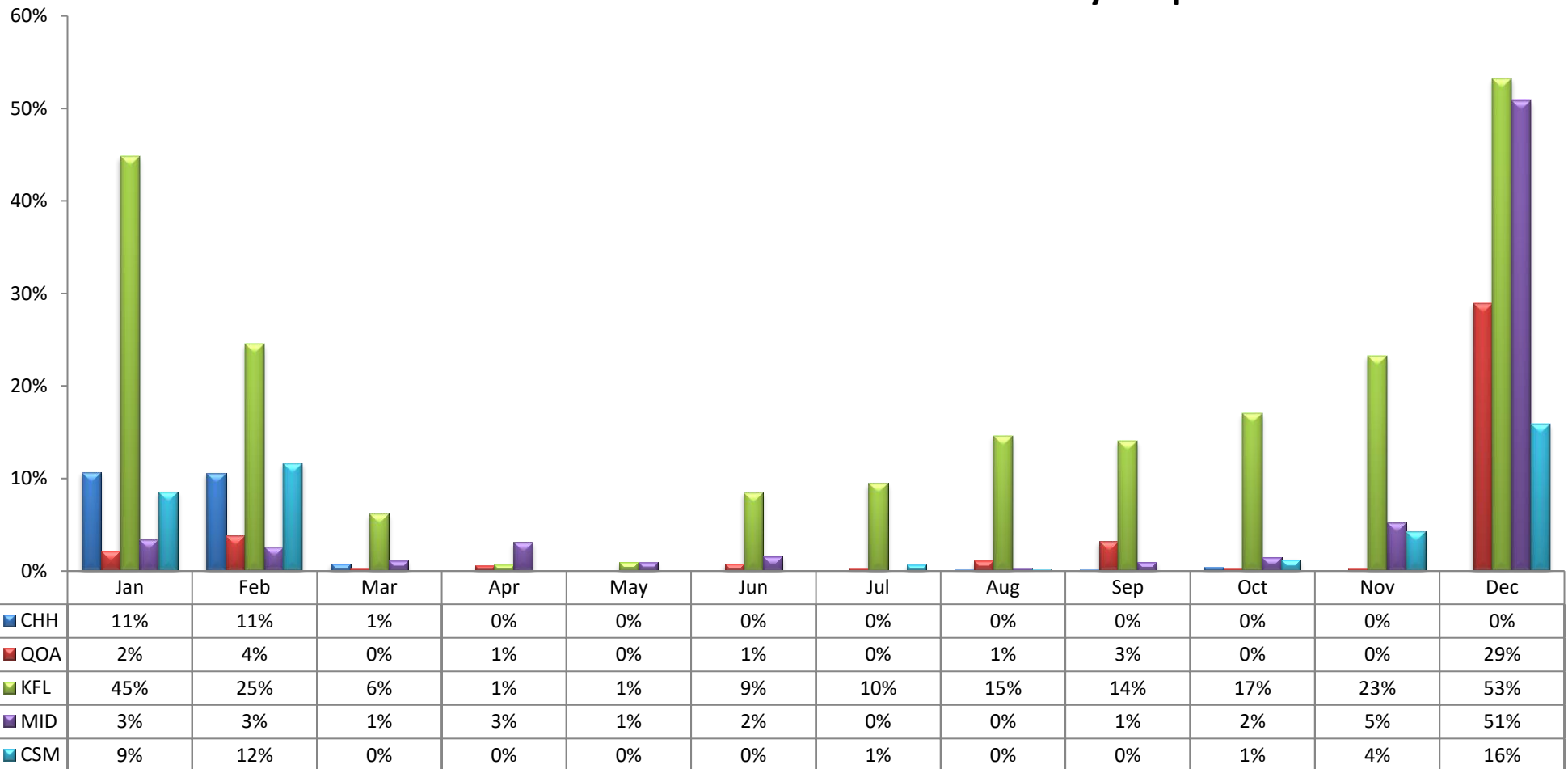
\*\*\* Combined Service Area - ELA & CHP may divert to WMH



HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**METRO REGION (n=11 Hospitals)**

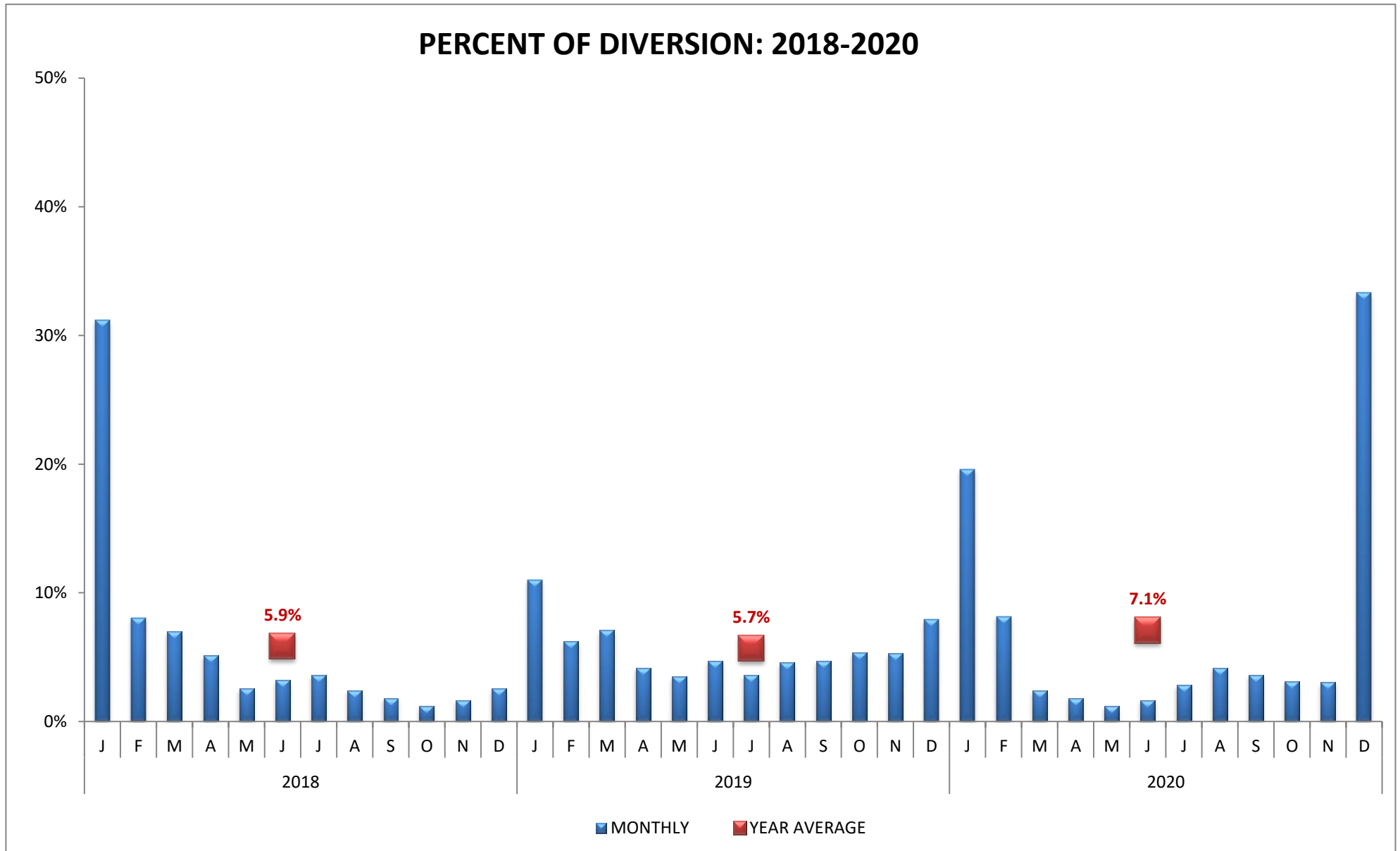
**MONTHLY PERCENT OF DIVERSION: 2020: by hospital**



| CODE | HOSPITAL NAME                         | CODE | HOSPITAL NAME                  | CODE | HOSPITAL NAME               |
|------|---------------------------------------|------|--------------------------------|------|-----------------------------|
| CHH  | Children's Hospital Los Angeles       | KFL  | Kaiser Foundation, Los Angeles | CSM  | Cedars Sinai Medical Center |
| QOA  | Hollywood Presbyterian Medical Center | MID  | Olympia Medical Center         |      |                             |

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**WEST REGION (n=6 Hospitals)**

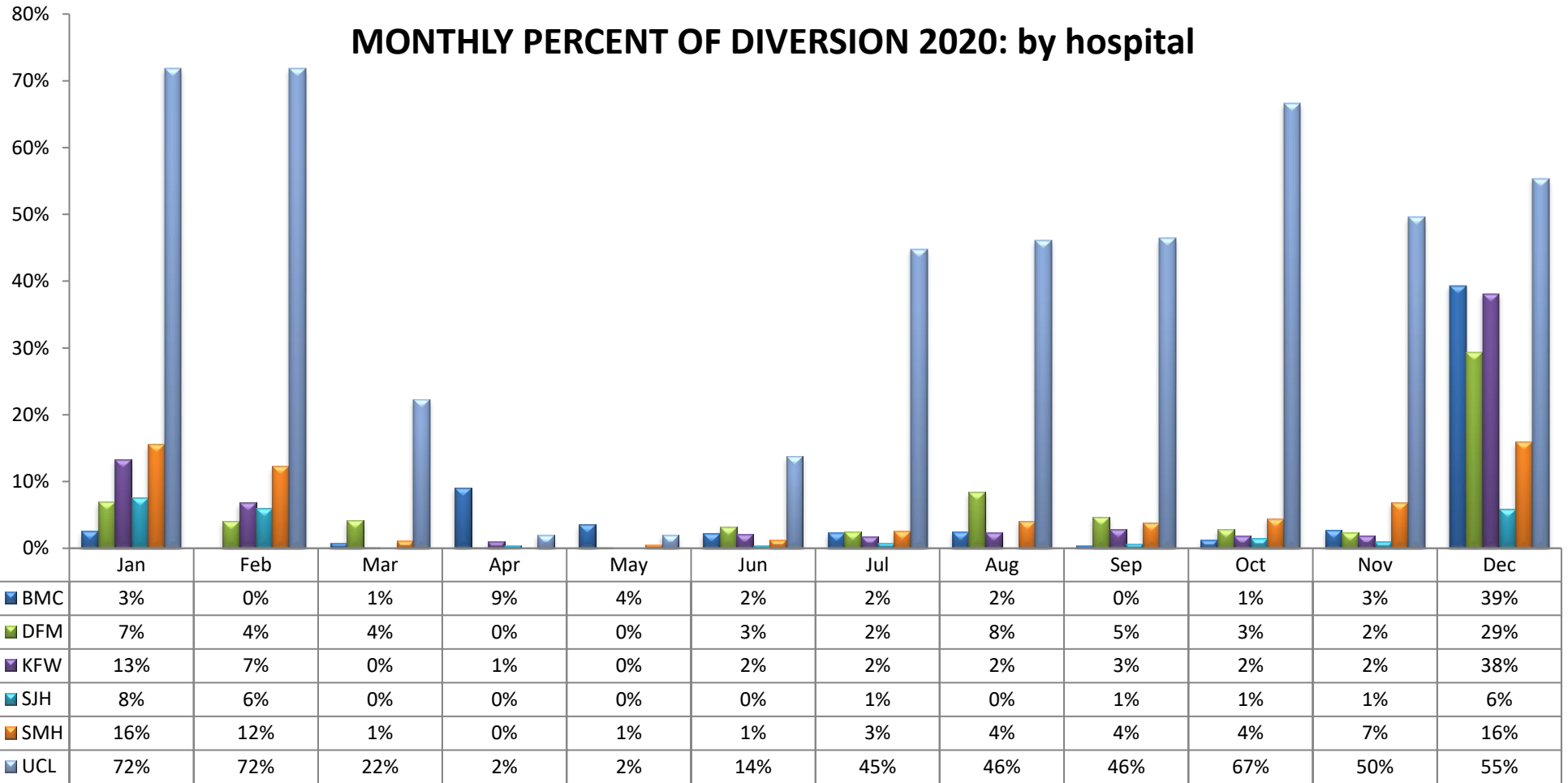


Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**WEST REGION (n=6 Hospitals)**

**MONTHLY PERCENT OF DIVERSION 2020: by hospital**

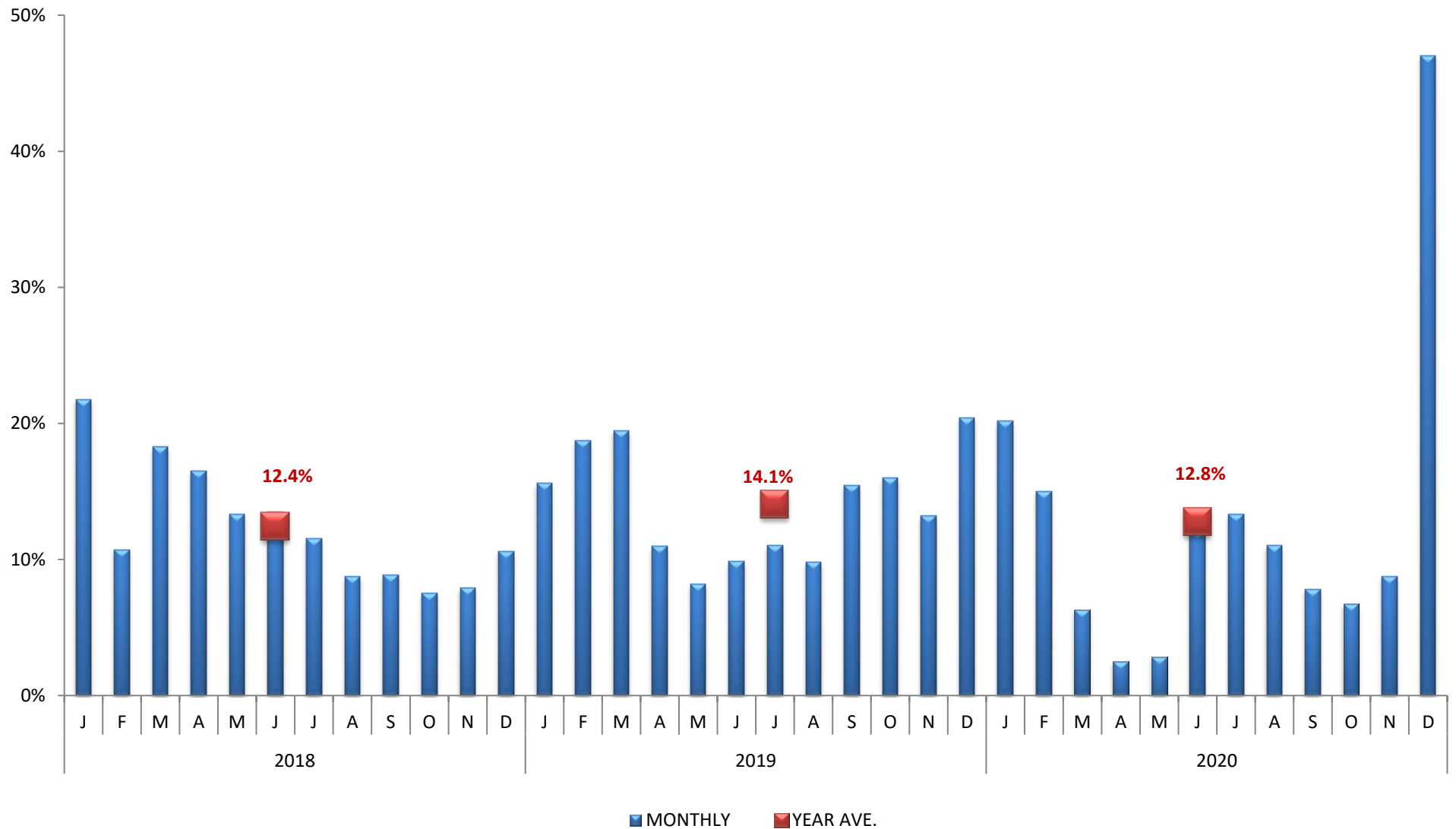


| CODE | HOSPITAL NAME                         | CODE | HOSPITAL NAME                       | CODE | HOSPITAL NAME                     |
|------|---------------------------------------|------|-------------------------------------|------|-----------------------------------|
| BMC  | S. California Hospital at Culver City | KFW  | Kaiser Foundation, West Los Angeles | SMH  | Santa Monica-UCLA Medical Center  |
| DFM  | Cedars-Sinai Marina Del Rey Hospital  | SJH  | Providence St. John's Health Center | UCL  | Ronald Reagan UCLA Medical Center |

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**SOUTH REGION (n=12 Hospitals)**

**PERCENT OF DIVERSION: 2018-2020**

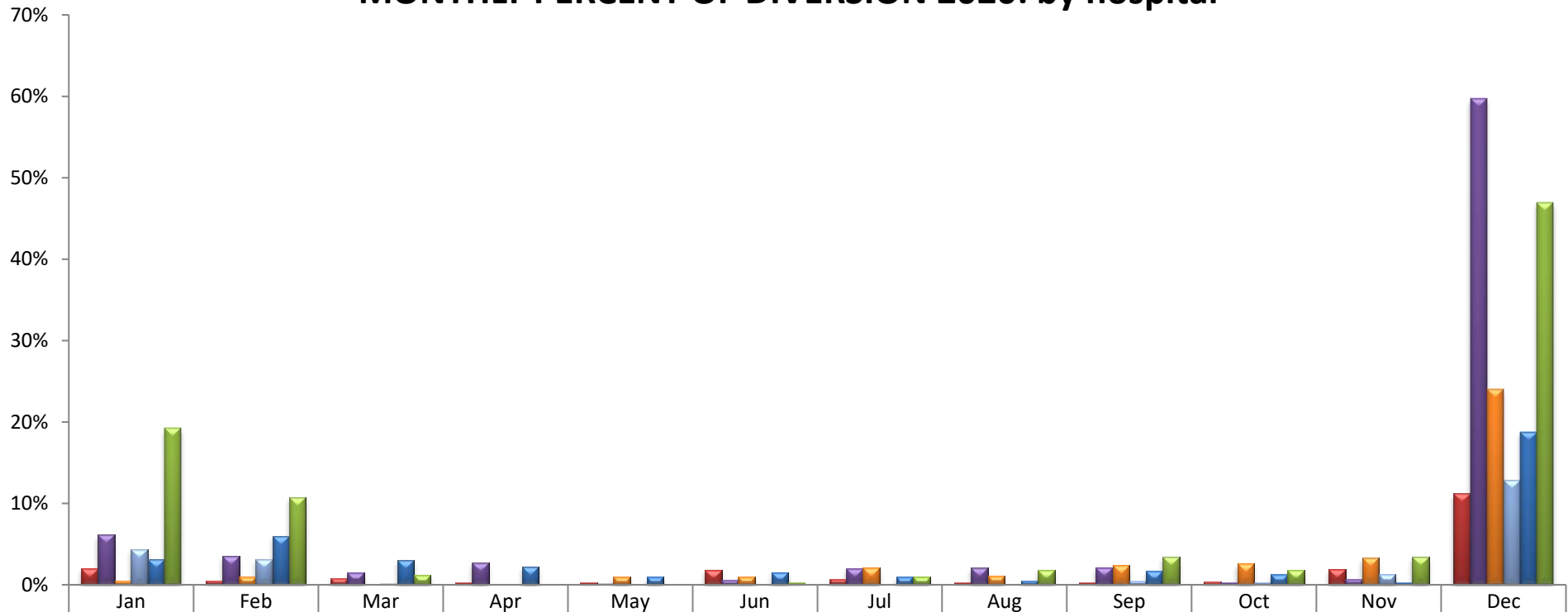








Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**SOUTH REGION (n=12 Hospitals)**

**MONTHLY PERCENT OF DIVERSION 2020: by hospital**



|   |     |     |    |    |    |    |    |    |    |    |    |     |
|---|-----|-----|----|----|----|----|----|----|----|----|----|-----|
|  CNT | 2%  | 0%  | 1% | 0% | 0% | 2% | 1% | 0% | 0% | 0% | 2% | 11% |
|  MHG | 6%  | 3%  | 1% | 3% | 0% | 1% | 2% | 2% | 2% | 0% | 1% | 60% |
|  LCM | 0%  | 1%  | 0% | 0% | 1% | 1% | 2% | 1% | 2% | 3% | 3% | 24% |
|  TOR | 4%  | 3%  | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 1% | 13% |
|  SPP | 3%  | 6%  | 3% | 2% | 1% | 2% | 1% | 1% | 2% | 1% | 0% | 19% |
|  KFH | 19% | 11% | 1% | 0% | 0% | 0% | 1% | 2% | 3% | 2% | 3% | 47% |

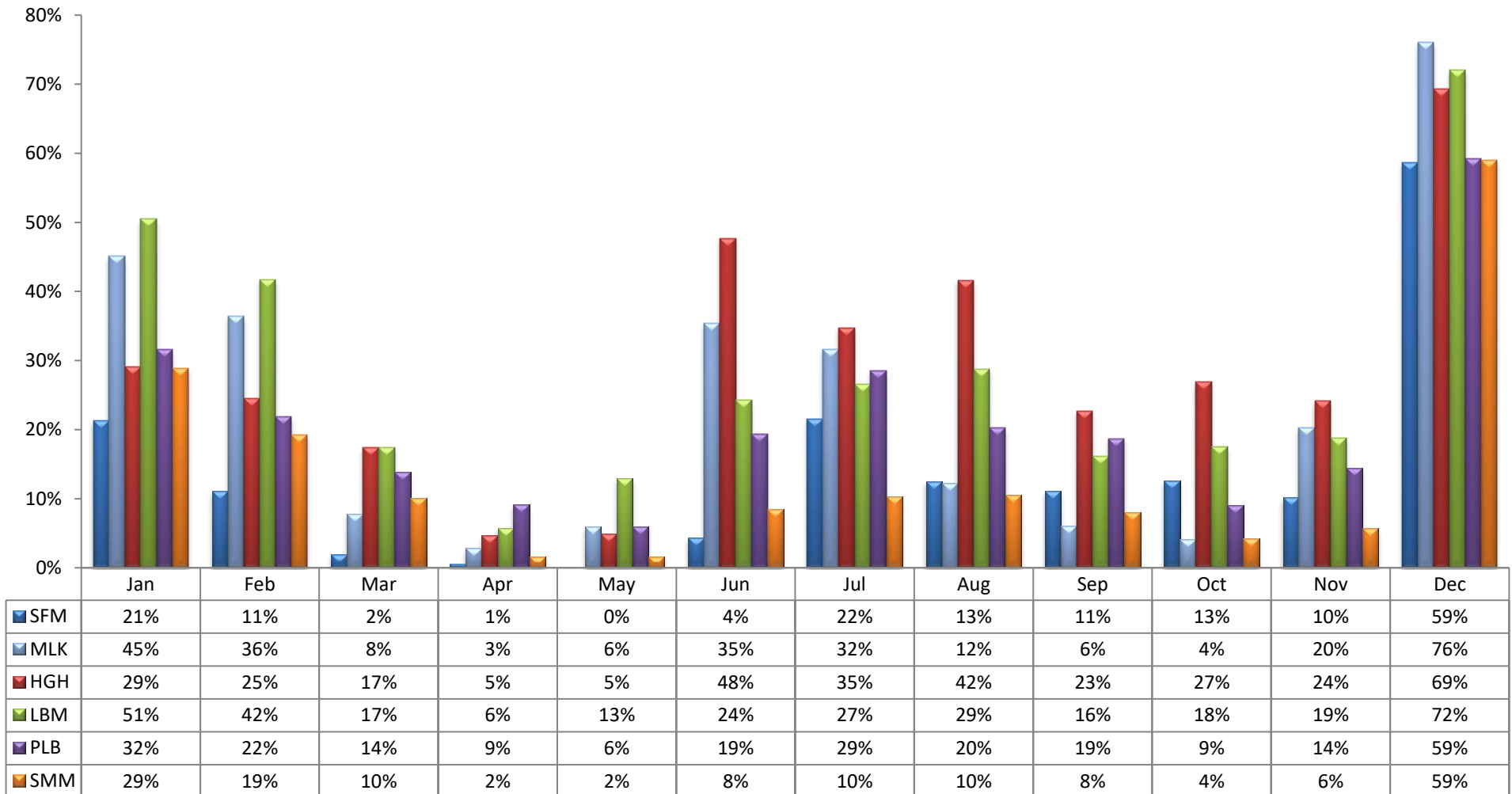
| CODE | HOSPITAL NAME                     | CODE | HOSPITAL NAME                                   | CODE | HOSPITAL NAME                                    |
|------|-----------------------------------|------|---|------|--|
| CNT* | Centinela Hospital Medical Center | LCM  | Providence Little Company of Mary M.C.-Torrance | SPP  | Providence Little Company of Mary M.C.-San Pedro |
| MHG  | Memorial Hospital of Gardena      | TOR  | Torrance Memorial Medical Center                | KFH  | Kaiser Foundation - South Bay                    |

\* Service Area Hospital

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC  
due TO EMERGENCY DEPARTMENT SATURATION

**SOUTH REGION (n=12 Hospitals)**

**MONTHLY PERCENT OF DIVERSION 2020: by Hospital**



| CODE | HOSPITAL NAME              | CODE | HOSPITAL NAME                          | CODE | HOSPITAL NAME                          |
|------|----------------------------|------|--|------|--|
| SFM  | St. Francis Medical Center | HGH  | LAC Harbor-UCLA Medical Center         | PLB  | College Medical Center                 |
| MLK  | MLK Community Hospital     | LBM  | MemorialCare Long Beach Medical Center | SMM  | Dignity Health-St. Mary Medical Center |

Note: Catalina Island Medical Center = 0% diversion