

My Health LA (MHLA) Program Renewal and Reenrollment Rates Report Fiscal Year 2018 - 19

The Renewal Rate is defined by the percentage of MHLA Participants who completed a renewal before their term date and received an additional 12 months of MHLA coverage. Reenrollment Percentage is defined as the percentage of MHLA Participants who were disenrolled for failure to renew their application but re-enrolled in the subsequent 12 months. This metric is updated monthly with a 12 month "lookback" period beginning in August of each fiscal year.

MHLA Program Renewal and Reenrollment Rates								
Renewal Cohort Month / Total due to renew		Renewal was approved	Renewal was denied	Did not attempt to renew	Renewal Rate – Percentage approved	Reenrolled After Disenrollment*	Reenrolled Percentage	MONTHLY RATE
7/2018	7751	3603	45	4103	46%	1527	20%	66%
8/2018	9596	4471	55	5070	47%	1846	19%	66%
9/2018	11529	6272	79	5178	54%	2218	19%	74%
10/2018	18165	10371	167	7627	57%	3584	20%	77%
11/2018	14254	7998	100	6156	56%	2995	21%	77%
12/2018	11832	6275	81	5476	53%	2735	23%	76%
1/2019	13494	6560	101	6833	49%	3278	24%	73%
2/2019	12425	6504	94	5827	47%	2708	22%	74%
3/2019	11880	5927	84	5869	50%	2613	22%	72%
4/2019	10811	5196	77	5538	48%	2342	22%	70%
5/2019	10115	5019	53	5043	50%	1915	19%	69%
6/2019	8143	4357	39	3747	54%	1376	17%	70%
139,995		72,553	975	66,467	52%	29,137	21%	73%

*Each month's reenrollment number will be updated monthly to reflect new reenrollments within fiscal year 2018-19.

Notes:

- "No longer eligible" means the Participant attempted to renew but was not renewed because they became eligible for Medi-Cal, moved out of County, etc.
- Cohort Month = the month in which a participant must complete a renewal to continue coverage in My Health LA.