



LA COUNTY HOME HEALTH & HOSPICE (HHH) DISASTER NEWSLETTER



3rd Edition April 2019

Welcome to the Spring 2019 Home Health & Hospice (HHH) newsletter. Firstly I would like to thank the workgroup that continues to work with me on resources that we hope are helpful to the HHH community including this newsletter. We decided that the spotlight page in this edition would focus on the LA County EMS Agency's main communication tool called ReddiNet. As your local emergency preparedness officials, it is important that we have an easy method to communicate with all of you during an emergency so we are encouraging all agencies to sign up for this important program. See page 2 for more details.

Thank you to those who registered for and participated in the short communication exercise on November 15 2018. We hope that this year the EMS Agency will not have another real emergency and can participate fully.

If you have anything you would like to be placed in this newsletter, please let me know.

Thank you for being part of the LA HHH disaster/emergency preparedness community, *Elaine*



Community Chatter

- ◆ **Still seeking representatives for a few Disaster Resource Center (DRC) locations. Commitment includes being on their email list and attending 1 of their 6 annual meetings. If you are able to help with this please contact Elaine Forsyth.**
- ◆ **The next LA County Disaster Coalition Advisory Committee (DCAC) will be on Wednesday June 5, 2019 at 9:30am at the EMS Agency*. All are welcome to attend although only one of the two HHH representatives may vote on agenda items.**
- ◆ **If you have not yet completed the Home Health & Hospice Survey go to this link <https://www.surveymonkey.com/r/homehealthhospice2017> and fill in your agency's information.**



Link-Up

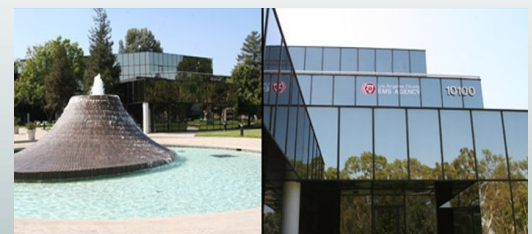


- ~ LA County EMS Agency Disaster Services
<http://tinyurl.com/LACoDisasterMedicalServices>
- ~ ReddiNet (online communication tool) registration contact:
Lewis West at lwest@hasc.org
- ~ Los Angeles Health Alert Network (LAHAN) - to subscribe go to
<http://publichealth.lacounty.gov/lahan/>
- ~ National Association for Home Care & Hospice
<https://www.nahc.org/>

Education & Training Corner

- **Save the date: LA County's Annual Medical and Health Exercise November 21, 2019. More information will follow later in the year.**
- **Anticipate, Plan and Deter: Maximizing Resilience of Healthcare Workers during Disasters.** This train-the-trainer class is being offered in May 2019 at 4 different locations across LA County. Classes are free and offer 2 hours of BRN CEU credit. Registration is required through the links below:
- May 9th: <https://anticipate-plan-deter-may-9th.eventbrite.com>
- May 13th: <https://anticipate-plan-deter-may-13th.eventbrite.com>
- May 17th: <https://anticipate-plan-deter-may-17th.eventbrite.com>
- May 28th: <https://anticipate-plan-deter-may-28th.eventbrite.com>

For more information on this training, go to the Disaster Services calendar on the EMS Agency website or contact Ami Boonjaluksa at aboonjaluksa@dhs.lacounty.gov



*Contact Us

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SPOTLIGHT - ReddiNet

ReddiNet is an internet based emergency medical communications network utilized by LA County. It facilitates information exchange among healthcare sectors, EMS agency, EMS providers, dispatch centers, public health, and other health care system professionals in local and regional communities.

ReddiNet is utilized both on a daily basis and during disasters or exercises. It is our preferred communication method with all healthcare sectors.

Daily uses include:

1. Patient transfers within the community
2. Monitoring emergency department diversion status (for ED saturation, CT scanner down, etc.)
3. Hospital bed polling (HAvBED) twice daily
4. Information sharing

During a disaster/emergency incident:

1. Information sharing related to the incident (can choose to send messages to all users, to a certain area or to an individual agency or facility)
2. Multiple casualty incident (MCI) management with on scene EMS providers
3. Service level polling of all registered medical and health entities (Hospitals, ambulatory surgery centers, home health & hospice agencies, etc.)
***See additional information on service levels for HHH below*
4. Requesting resources. ReddiNet has a resource request module where healthcare sectors can request resources such as supplies (e.g. IV fluids), equipment (e.g. ventilators) and medical personnel.
5. Family Reunification Center (FRC) module utilized by the County to assist in reuniting family members

ReddiNet is being offered to healthcare sectors within LA County including home health & hospice agencies. The EMS Agency will pay for this service, however, each agency will need to sign a user agreement with the Hospital Association of Southern California (HASC) who owns ReddiNet.

If interested, please contact Lewis West of HASC at lwest@hasc.org.

****Service Levels for Home Health/Hospice Agencies (HHH)**

If a ReddiNet Service Level poll is sent out, each agency should determine which of the following 4 color categories they fit into based on the current condition of the agency. Respond with one of the following color choices:

Green (Normal Operations): No assistance from the jurisdiction is required. Agency is operational and is in business-as-usual mode. **Can assist with response by accepting additional patients.**

Yellow (Under Control): No assistance from the jurisdiction is required. Agency is operational and is in business-as-usual mode. **Unable to accept additional patients.**

Orange (Modified Services): Some assistance from the jurisdiction is required. Agency has begun to modify their services as they are **unable to care for and/or reach all patients.**

Black (No Services): **Unable to care for/reach patients.** Assistance from jurisdiction is required to reach patients who have been triaged as high risk. Will be referred to County OEM/EOC.

Questions on service levels should be directed to Elaine Forsyth at eforsyth@dhs.lacounty.gov