HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
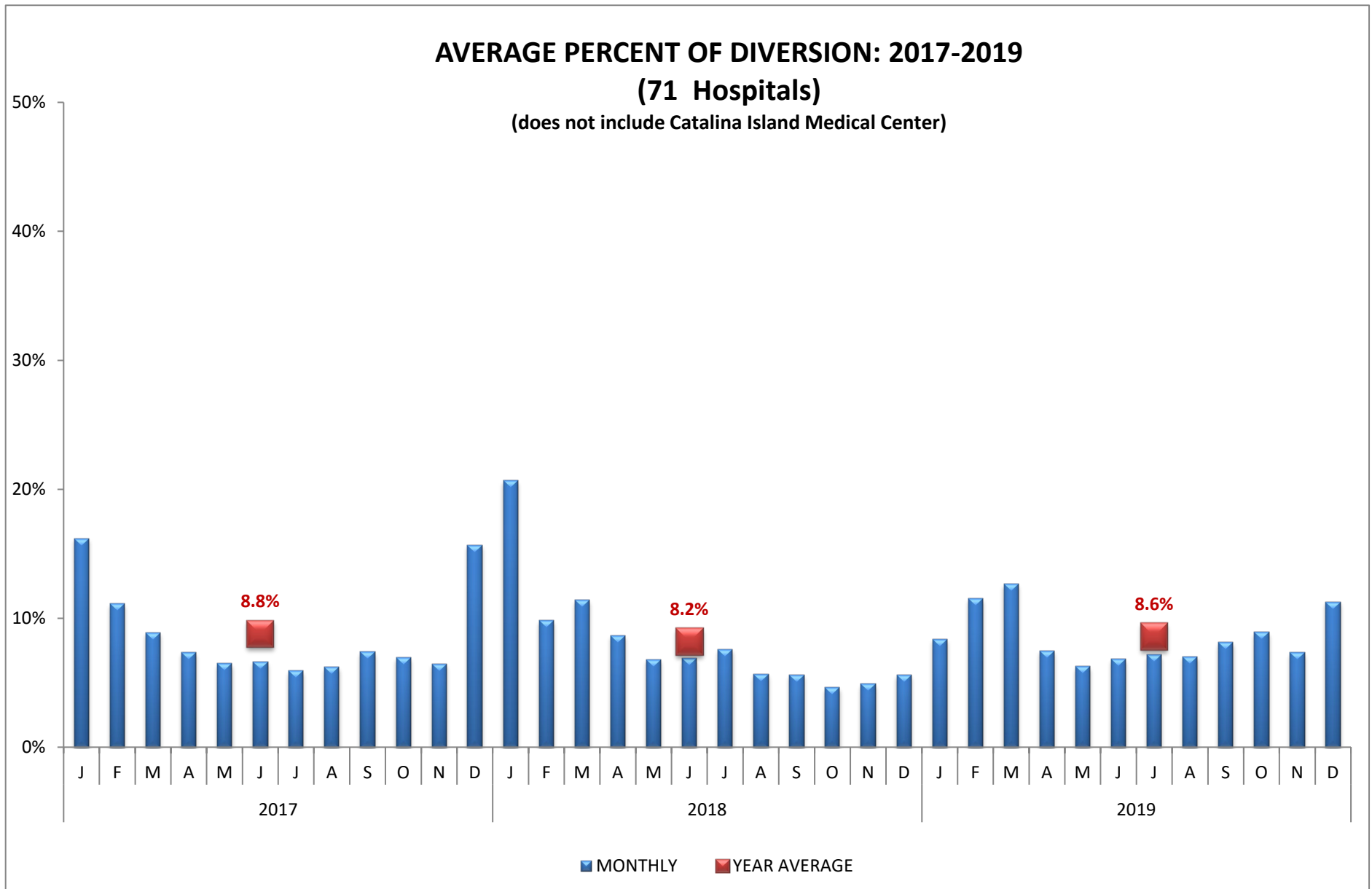## due TO EMERGENCY DEPARTMENT SATURATION

LOS ANGELES COUNTY 9-1-1 RECEIVING HOSPITALS (n=71 Hospitals)

AVERAGE PERCENT OF DIVERSION: 2017-2019

(71 Hospitals)

(does not include Catalina Island Medical Center)

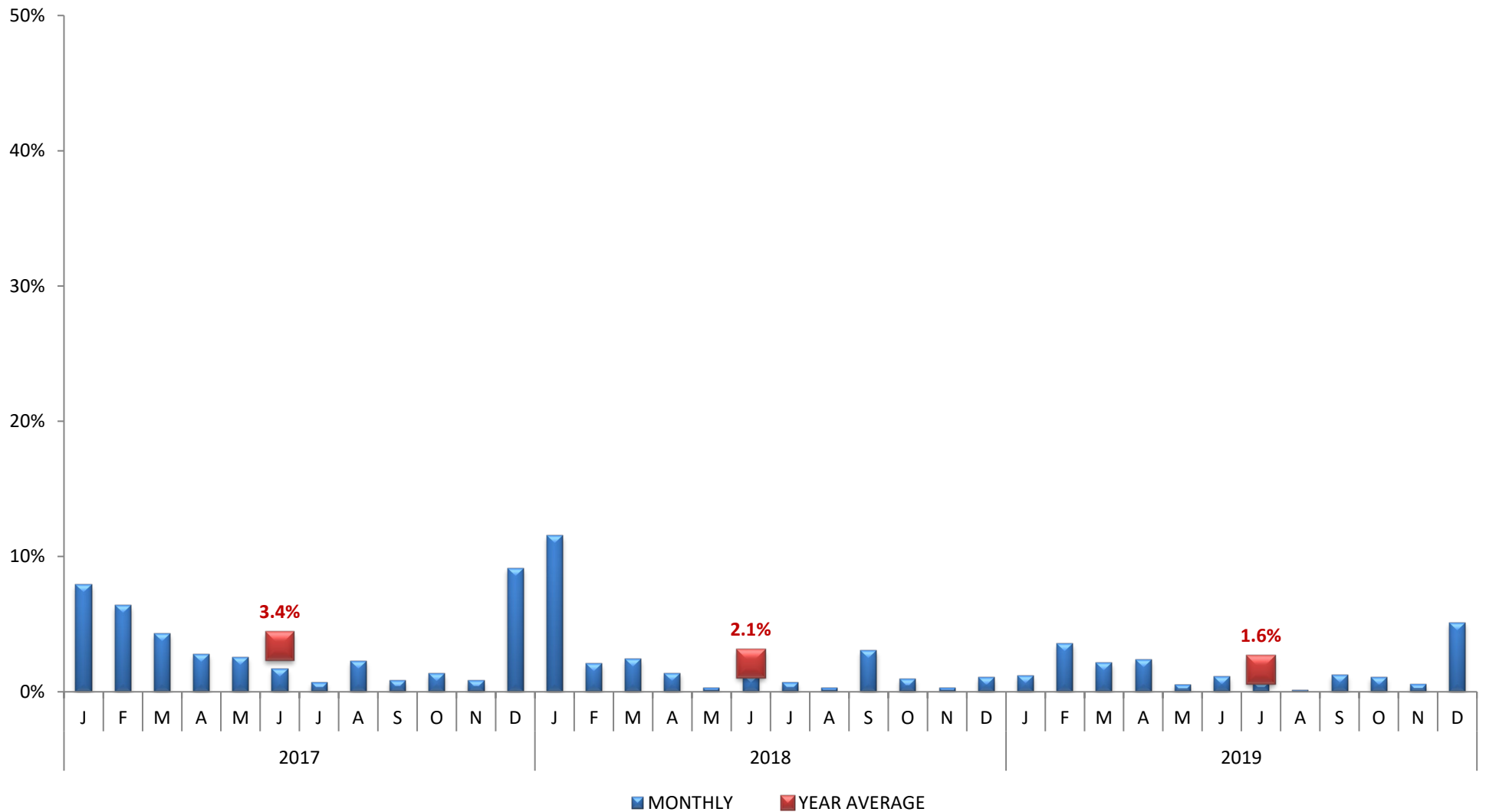**Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.**

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

ANTELOPE VALLEY - NEWHALL REGION (n=3 Hospitals)
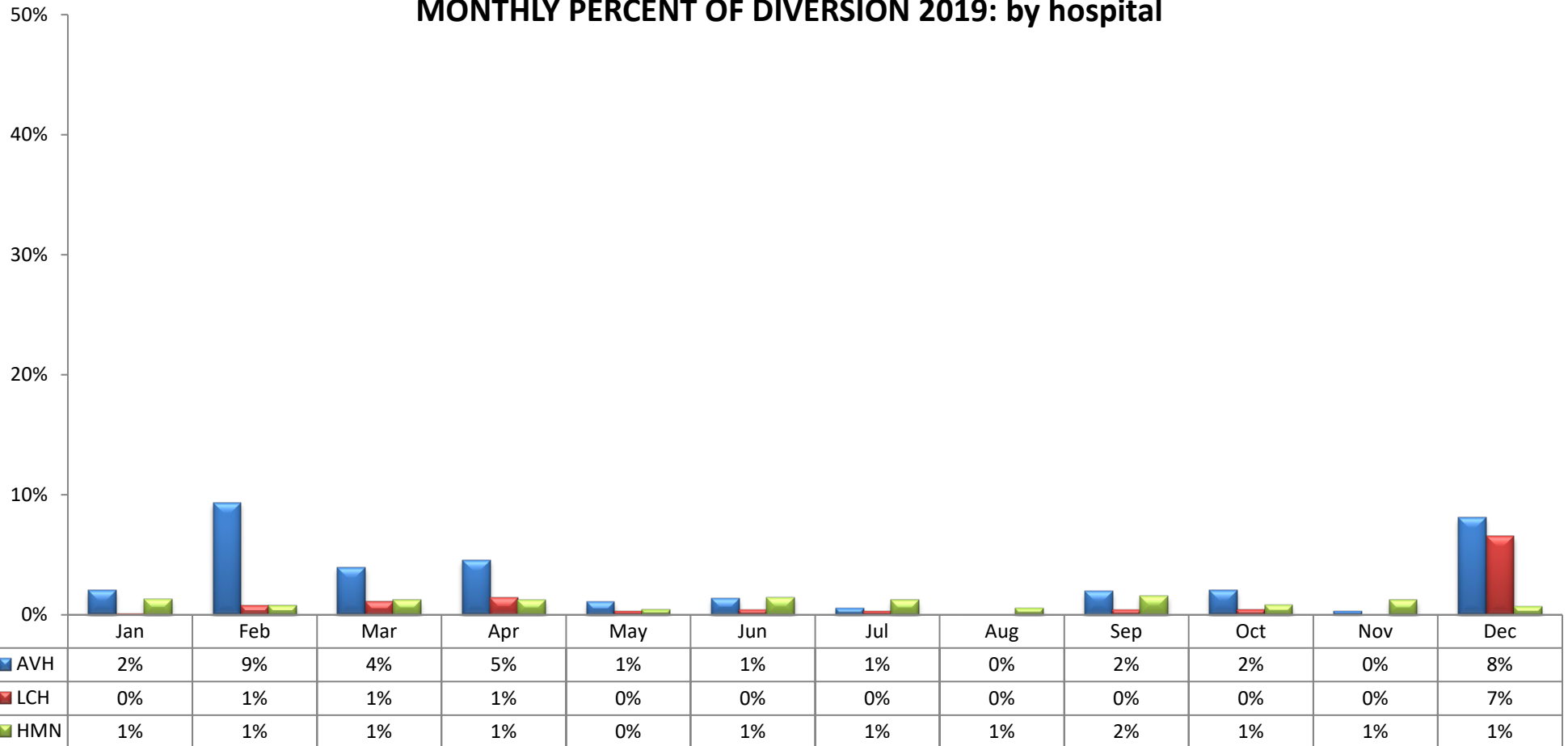

PERCENT OF DIVERSION: 2017-2019

Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

ANTELOPE VALLEY - NEWHALL REGION (n=3 Hospitals)

MONTHLY PERCENT OF DIVERSION 2019: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
AVH	2%	9%	4%	5%	1%	1%	1%	0%	2%	2%	0%	8%
LCH	0%	1%	1%	1%	0%	0%	0%	0%	0%	0%	0%	7%
HMN	1%	1%	1%	1%	0%	1%	1%	1%	2%	1%	1%	1%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
AVH	Antelope Valley Hospital	LCH	Palmdale Regional Medical Center	HMN	Henry Mayo Newhall Hospital

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

SAN FERNANDO VALLEY REGION (n=16 Hospitals)

PERCENT OF DIVERSION: 2017-2019
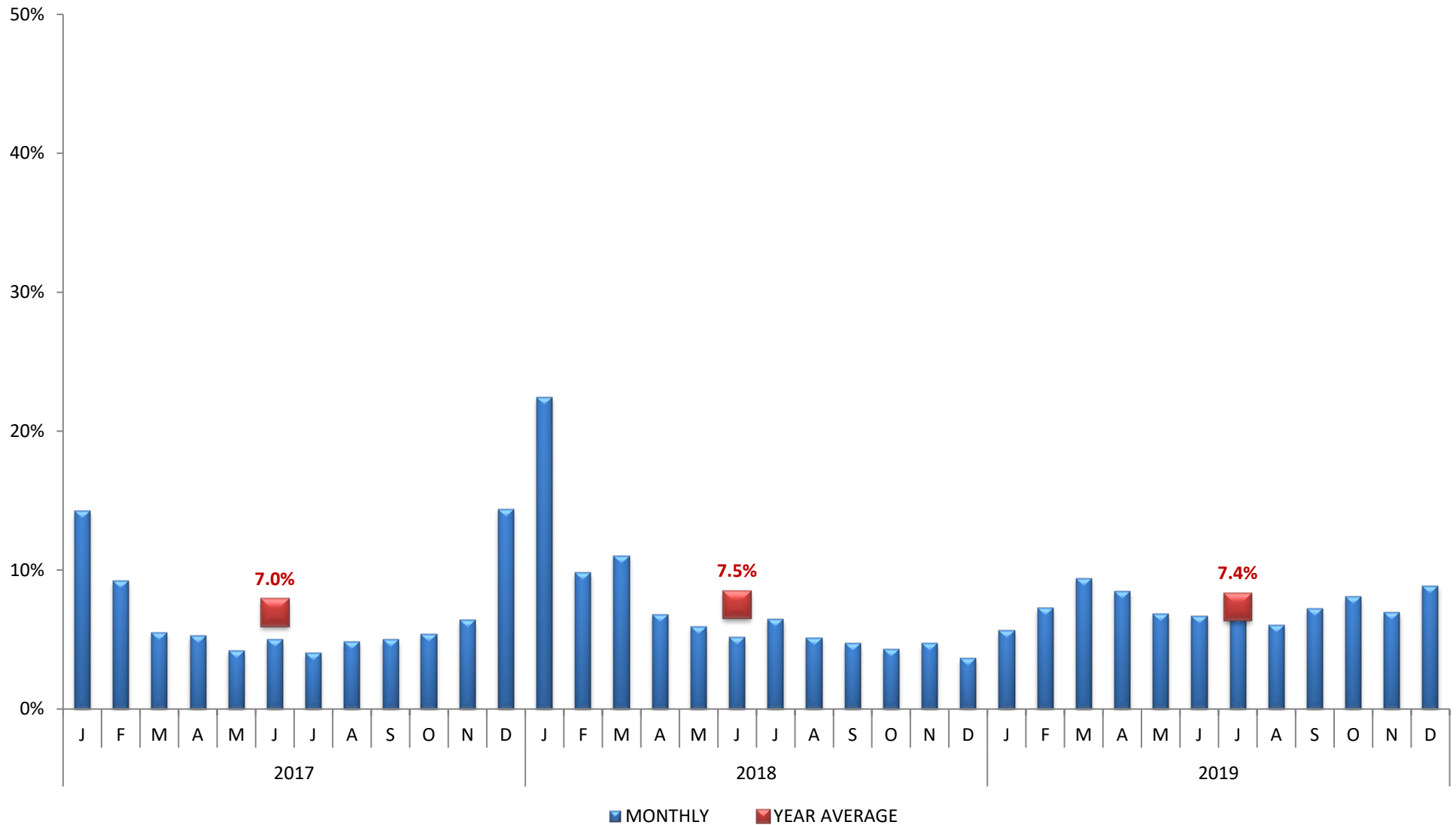
Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

SAN FERNANDO VALLEY REGION (n=16 Hospitals)

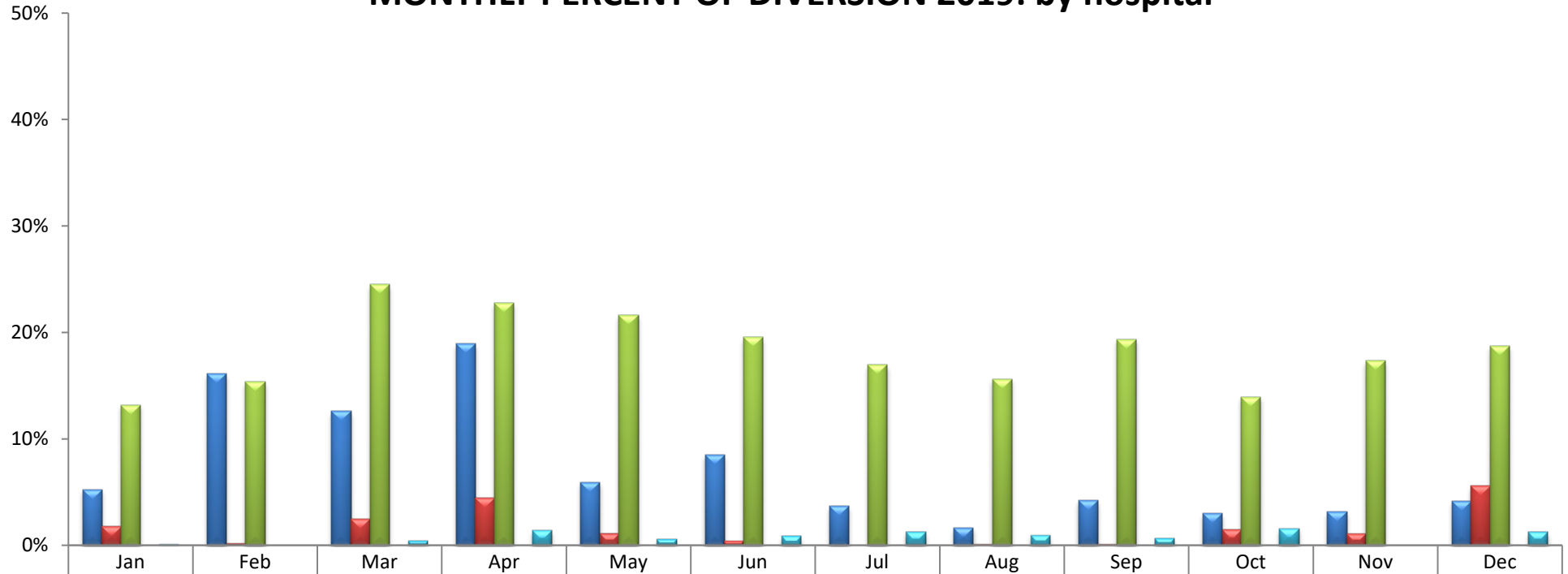### MONTHLY PERCENT OF DIVERSION 2019: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NRH	5%	16%	13%	19%	6%	8%	4%	2%	4%	3%	3%	4%
HWH	2%	0%	2%	4%	1%	0%	0%	0%	0%	1%	1%	6%
KFO	13%	15%	25%	23%	22%	20%	17%	16%	19%	14%	17%	19%
ENH	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
TRM	0%	0%	0%	1%	1%	1%	1%	1%	1%	2%	0%	1%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
NRH	Dignity Health Northridge Hospital M.C.	KFO	Kaiser Foundation, Woodland Hills	TRM	Providence Tarzana Medical Center
HWH	West Hills Hospital & Medical Center	ENH	Encino Hospital Medical Center		

SAN FERNANDO VALLEY REGION (n=16 Hospitals)

MONTHLY PERCENT OF DIVERSION 2019: by hospital
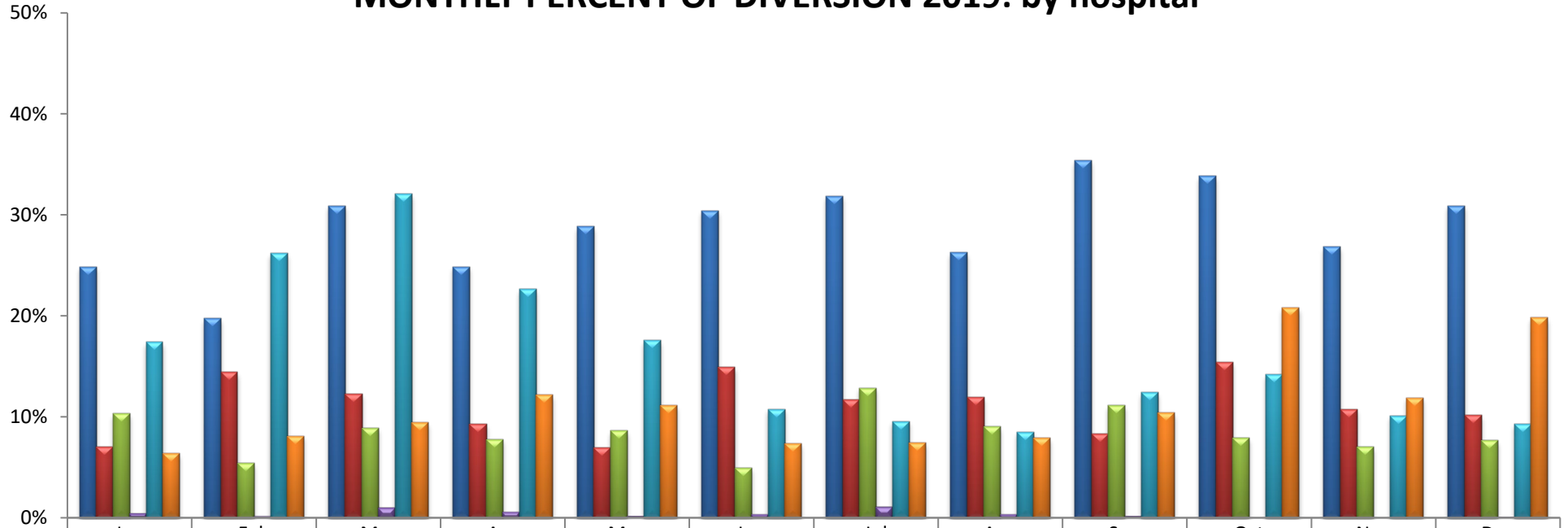
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
OVM	25%	20%	31%	25%	29%	30%	32%	26%	35%	34%	27%	31%
HCH	7%	14%	12%	9%	7%	15%	12%	12%	8%	15%	11%	10%
PAC	10%	5%	9%	8%	9%	5%	13%	9%	11%	8%	7%	8%
MCP	0%	0%	1%	1%	0%	0%	1%	0%	0%	0%	0%	0%
KFP	17%	26%	32%	23%	18%	11%	10%	8%	12%	14%	10%	9%
VPH	6%	8%	9%	12%	11%	7%	7%	8%	10%	21%	12%	20%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
OVM	LAC Olive View-UCLA Medical Center	PAC	Pacifica Hospital of the Valley	KFP	Kaiser Foundation Hospital, Panorama City
HCH	Providence Holy Cross Med. Center	MCP	Mission Community Hospital	VPH	Valley Presbyterian Hospital

SAN FERNANDO VALLEY REGION (n=16 Hospitals)

MONTHLY PERCENT OF DIVERSION 2019: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
■ SOC	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
■ SJS	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	1%	0%
■ GWT	1%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%
■ GMH	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	7%
■ VHH	4%	10%	14%	10%	6%	9%	11%	13%	13%	16%	23%	27%
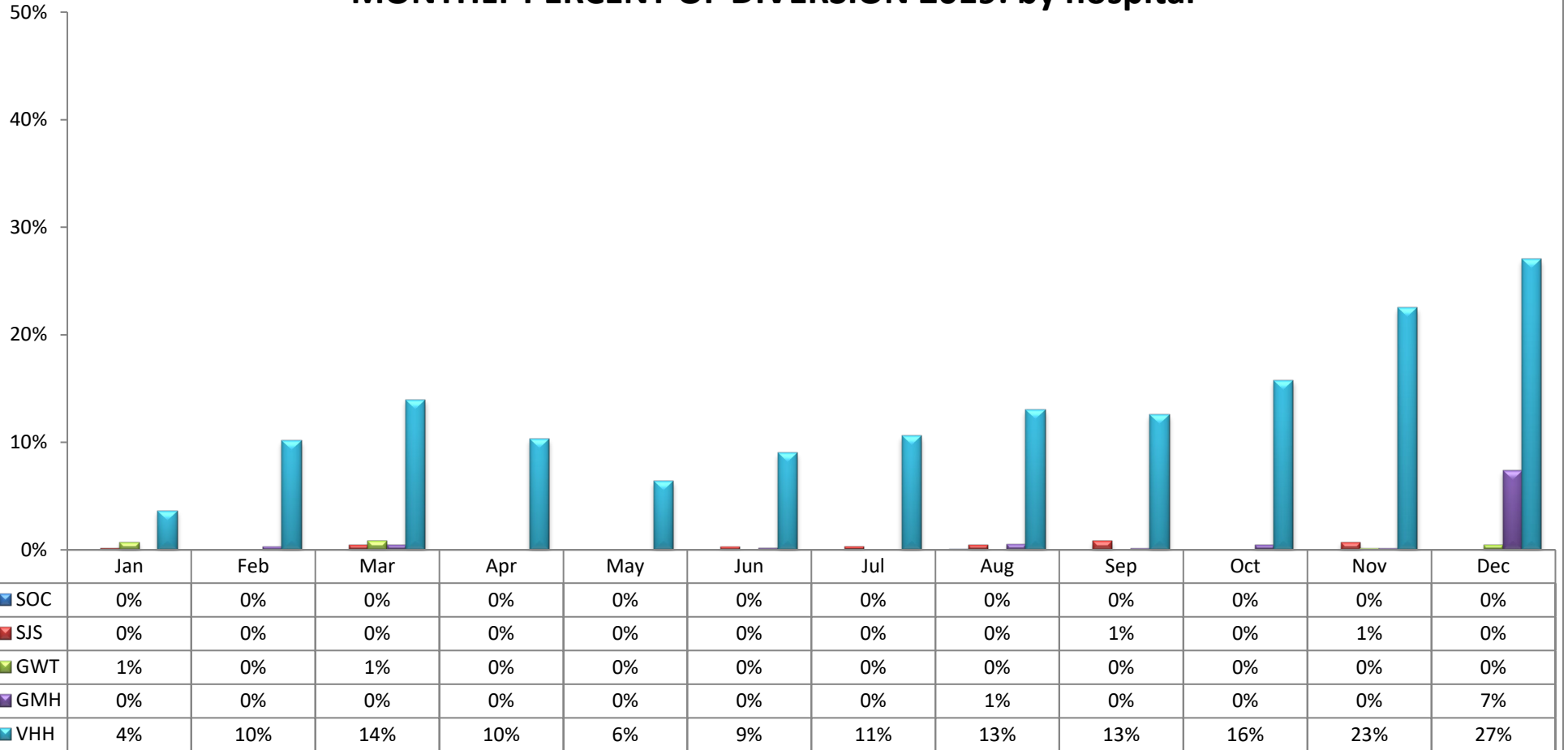
CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
SOC	Sherman Oaks Hospital	GWT	Adventist Health Glendale	VHH	USC Verdugo Hills Hospital
SJS	Providence St. Joseph Med. Center	GMH	Dignity Health Glendale Memorial Hosp. & Health Center		

SAN GABRIEL VALLEY REGION (n=14 Hospitals)

PERCENT OF DIVERSION: 2017-2019
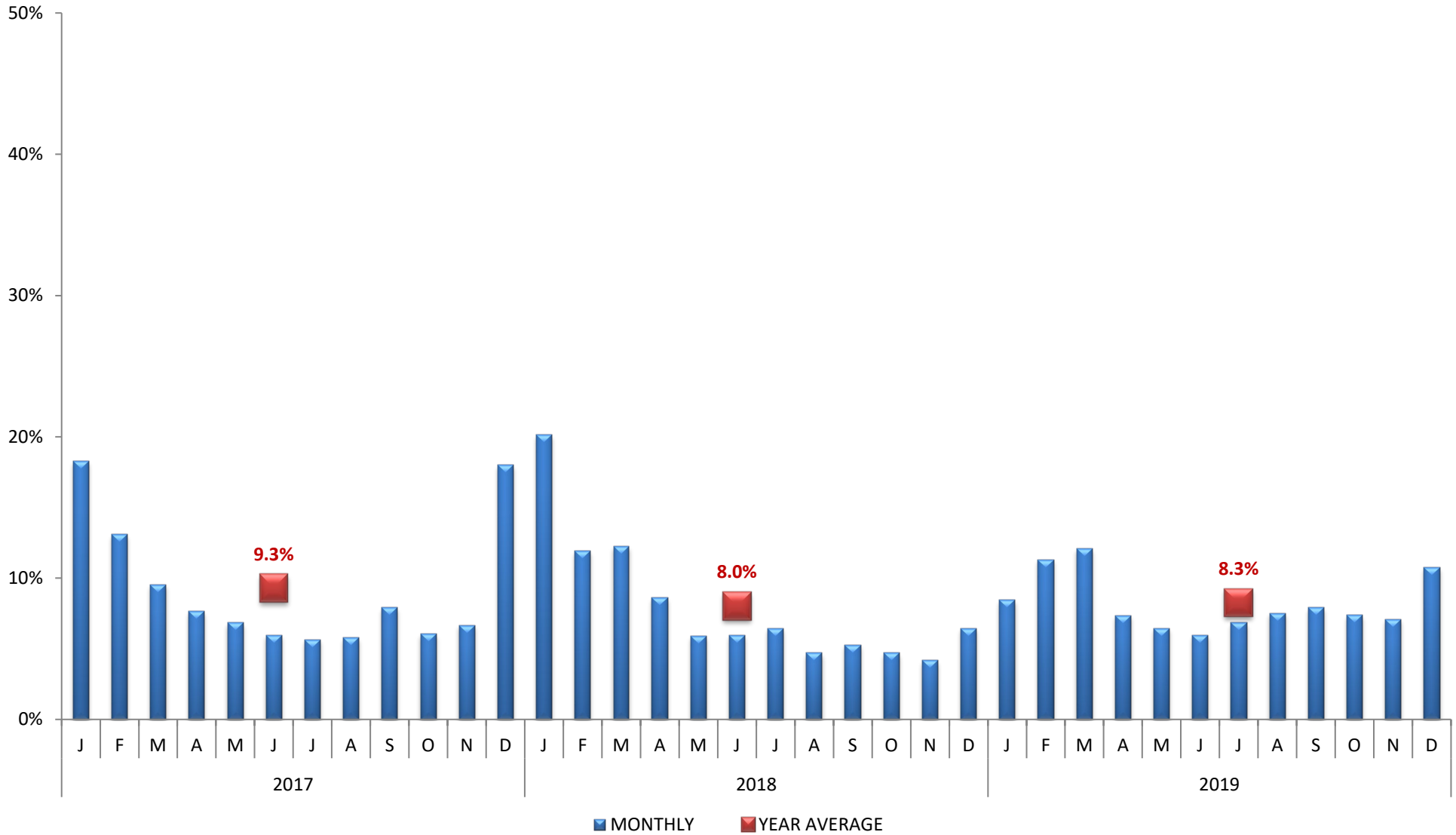
9.3% **8.0%** **8.3%**

2017   2018   2019

■ MONTHLY   ■ YEAR AVERAGE

Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

SAN GABRIEL VALLEY REGION (n=14 Hospitals)

MONTHLY PERCENT OF DIVERSION 2019: by hospital
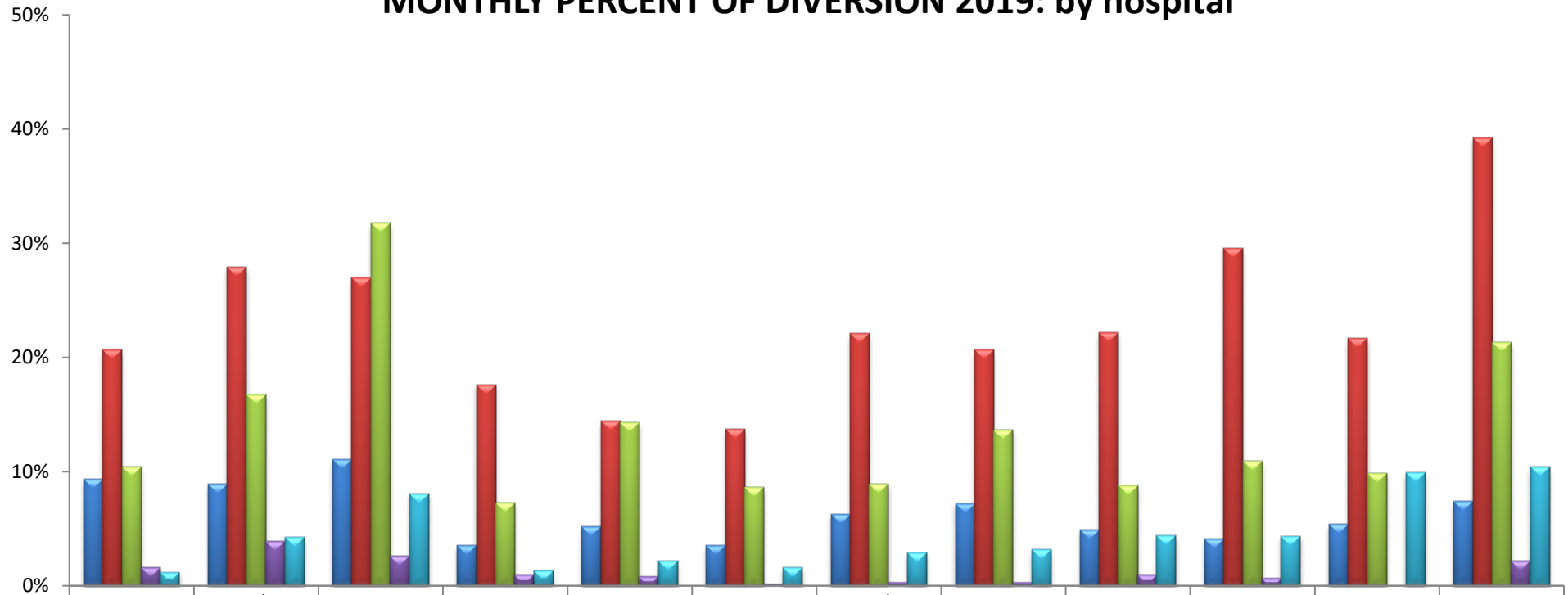
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ACH	9%	9%	11%	4%	5%	4%	6%	7%	5%	4%	5%	7%
HMH	21%	28%	27%	18%	14%	14%	22%	21%	22%	30%	22%	39%
AMH	10%	17%	32%	7%	14%	9%	9%	14%	9%	11%	10%	21%
SGC	2%	4%	3%	1%	1%	0%	0%	0%	1%	1%	0%	2%
GEM	1%	4%	8%	1%	2%	2%	3%	3%	4%	4%	10%	10%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
ACH	Alhambra Hospital Medical Center	AMH	Methodist Hospital of S. California	GEM	Greater El Monte Community Hosp.
HMH	Huntington Hospital	SGC	San Gabriel Valley Medical Center		

SAN GABRIEL VALLEY REGION (n=14 Hospitals)

MONTHLY PERCENT OF DIVERSION 2019: by Hospital
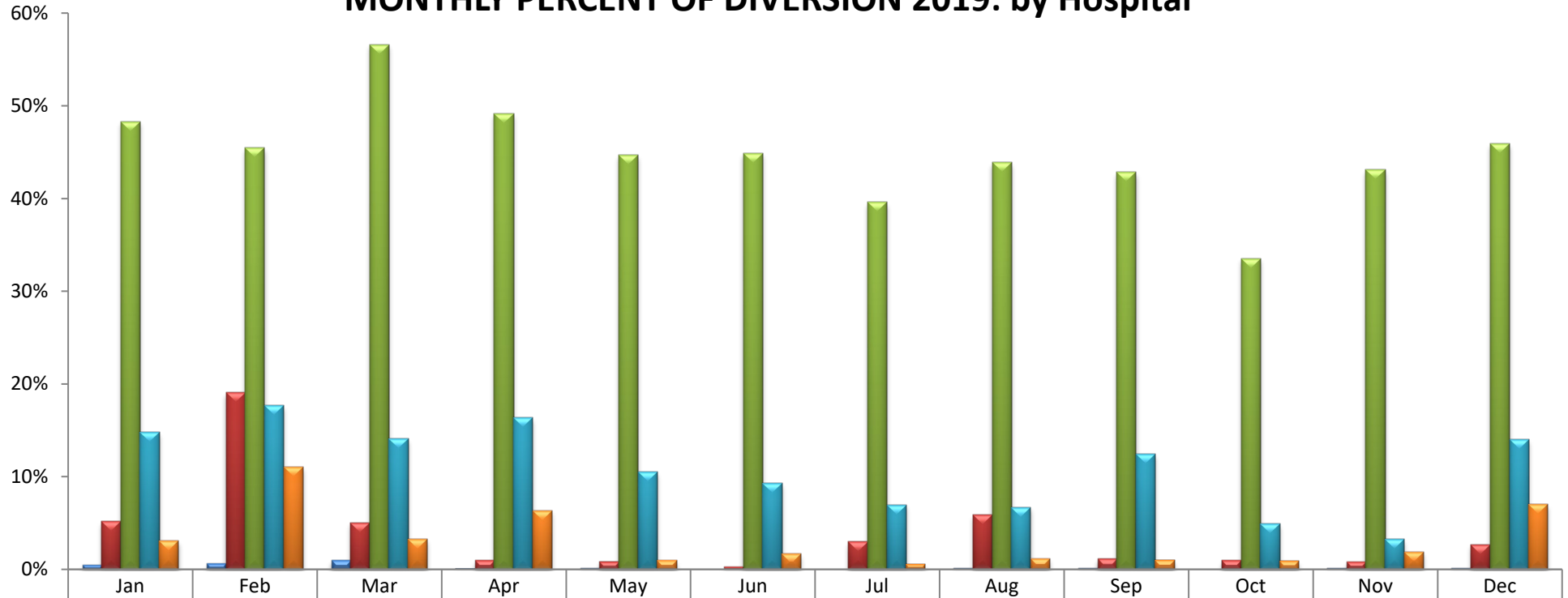
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
■ MPH	1%	1%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%
■ GAR	5%	19%	5%	1%	1%	0%	3%	6%	1%	1%	1%	3%
■ KFA	48%	45%	57%	49%	45%	45%	40%	44%	43%	34%	43%	46%
■ QVH	15%	18%	14%	16%	11%	9%	7%	7%	12%	5%	3%	14%
■ ICH	3%	11%	3%	6%	1%	2%	1%	1%	1%	1%	2%	7%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
MPH	Monterey Park Hospital	KFA	Kaiser Foundation, Baldwin Park	ICH	Emanate Health, Intercommunity
GAR	Garfield Medical Center	QVH	Emanate Health, Queen of the Valley		

SAN GABRIEL VALLEY REGION (n=14 Hospitals)

MONTHLY PERCENT OF DIVERSION 2019: by Hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
FPH	0%	3%	1%	3%	0%	0%	0%	0%	0%	0%	0%	2%
HEV	1%	0%	0%	0%	0%	1%	2%	7%	0%			
SDC	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
PVC	2%	3%	5%	2%	2%	1%	2%	3%	4%	3%	5%	6%
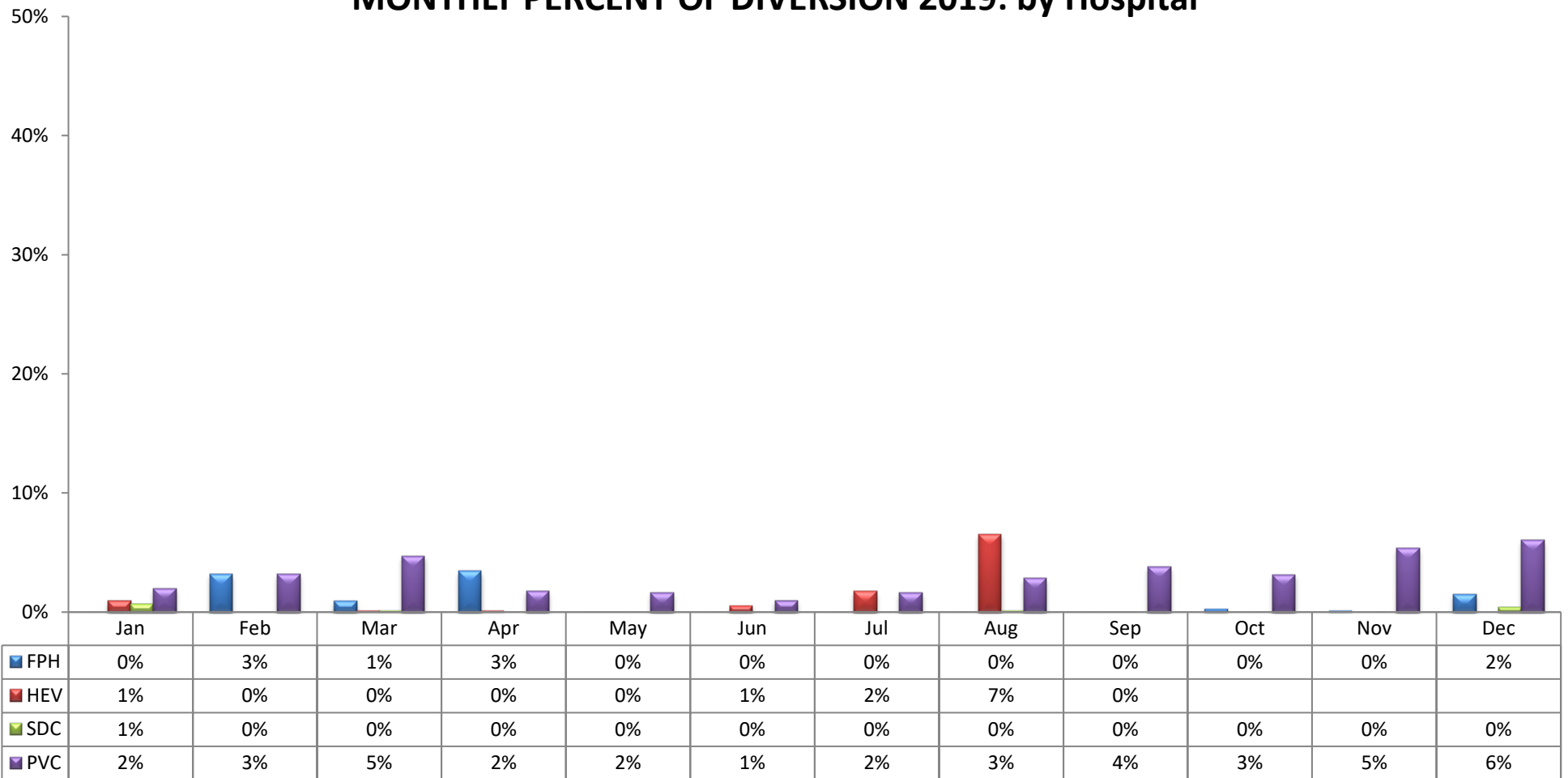
CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
FPH	Emanate Health Foothill Pres. Hospital	SDC	San Dimas Community Hospital
HEV ^	Glendora Community Hospital	PVC	Pomona Valley Hospital Medical Center

^ Closed 9/13/19

EAST REGION (n=8 Hospitals)

PERCENT OF DIVERSION: 2017-2019
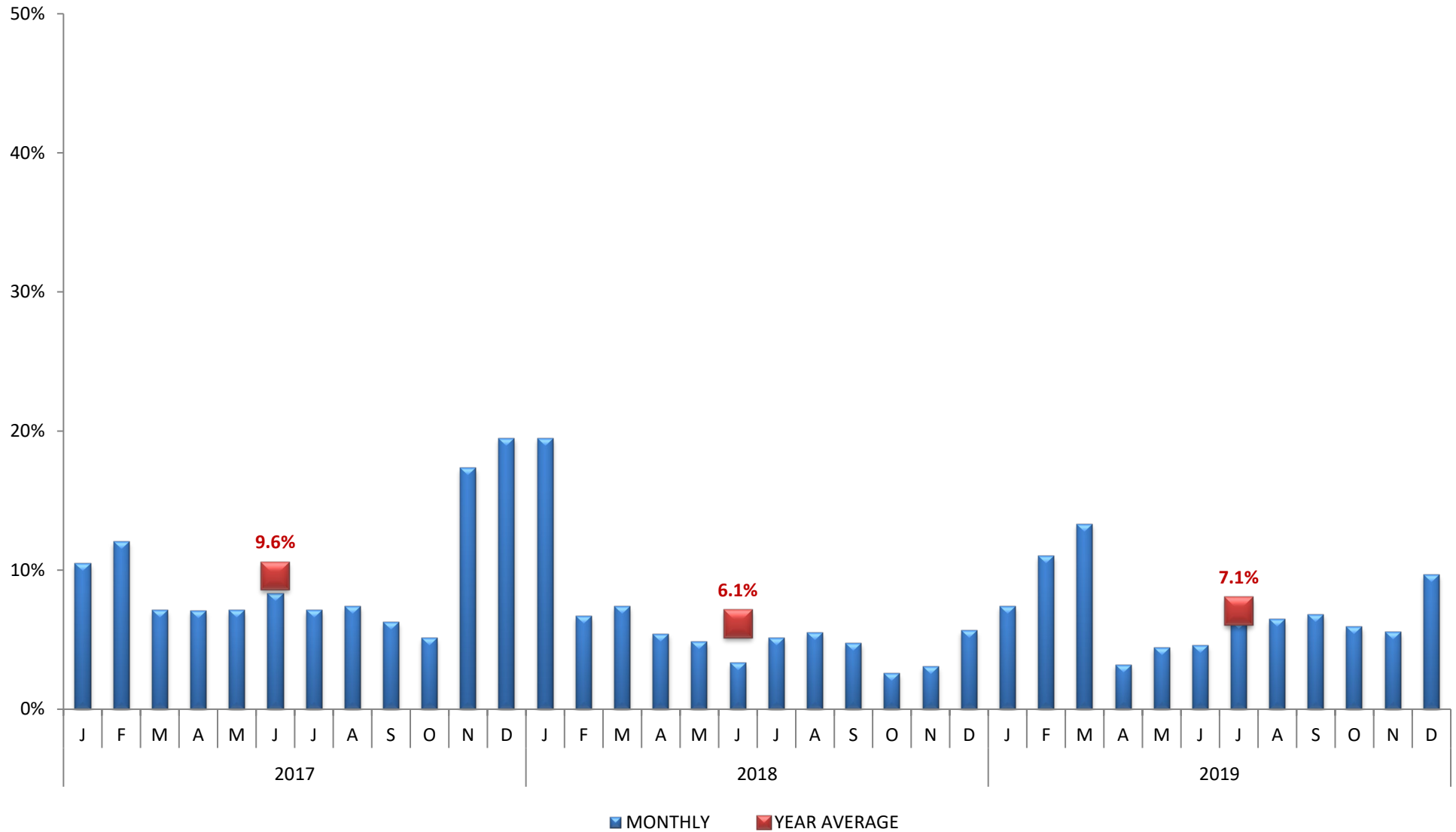
Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

EAST REGION (n=8 Hospitals)

MONTHLY PERCENT OF DIVERSION 2019: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
BEV	4%	9%	1%	0%	1%	0%	0%	0%	0%	2%	0%	5%
PIH	1%	9%	10%	5%	1%	2%	2%	0%	0%	0%	0%	1%
WHH	0%	1%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%
DCH	9%	18%	17%	3%	2%	3%	4%	5%	2%	4%	1%	5%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
BEV	Beverly Hospital	WHH	Whittier Hospital Medical Center
PIH	PIH Health Hospital Whittier	DCH	PIH Health Hospital Downey

EAST REGION (n=8 Hospitals)

MONTHLY PERCENT OF DIVERSION 2019: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
KFB	20%	19%	23%	11%	25%	20%	24%	30%	37%	27%	28%	39%
NOR	12%	12%	40%	6%	5.1%	12%	19%	15%	15%	14%	15%	27%
DHL	10%	20%	15%	0%	2%	0%	1%	1%	1%	1%	0%	2%
CPM	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
KFB	Kaiser Foundation, Downey	DHL	Lakewood Regional Medical Center
NOR	LA Community Hospital at Norwalk	CPM	Coast Plaza Hospital

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

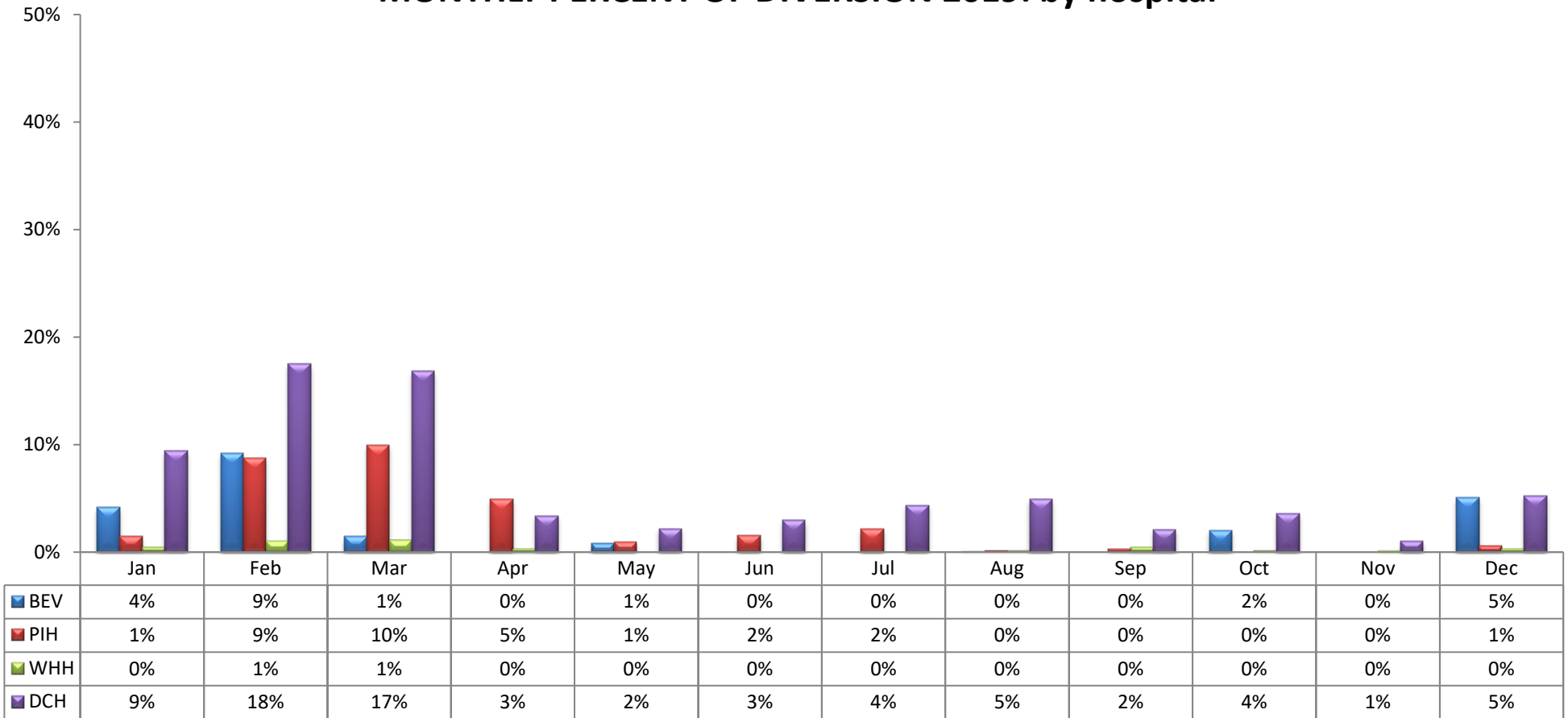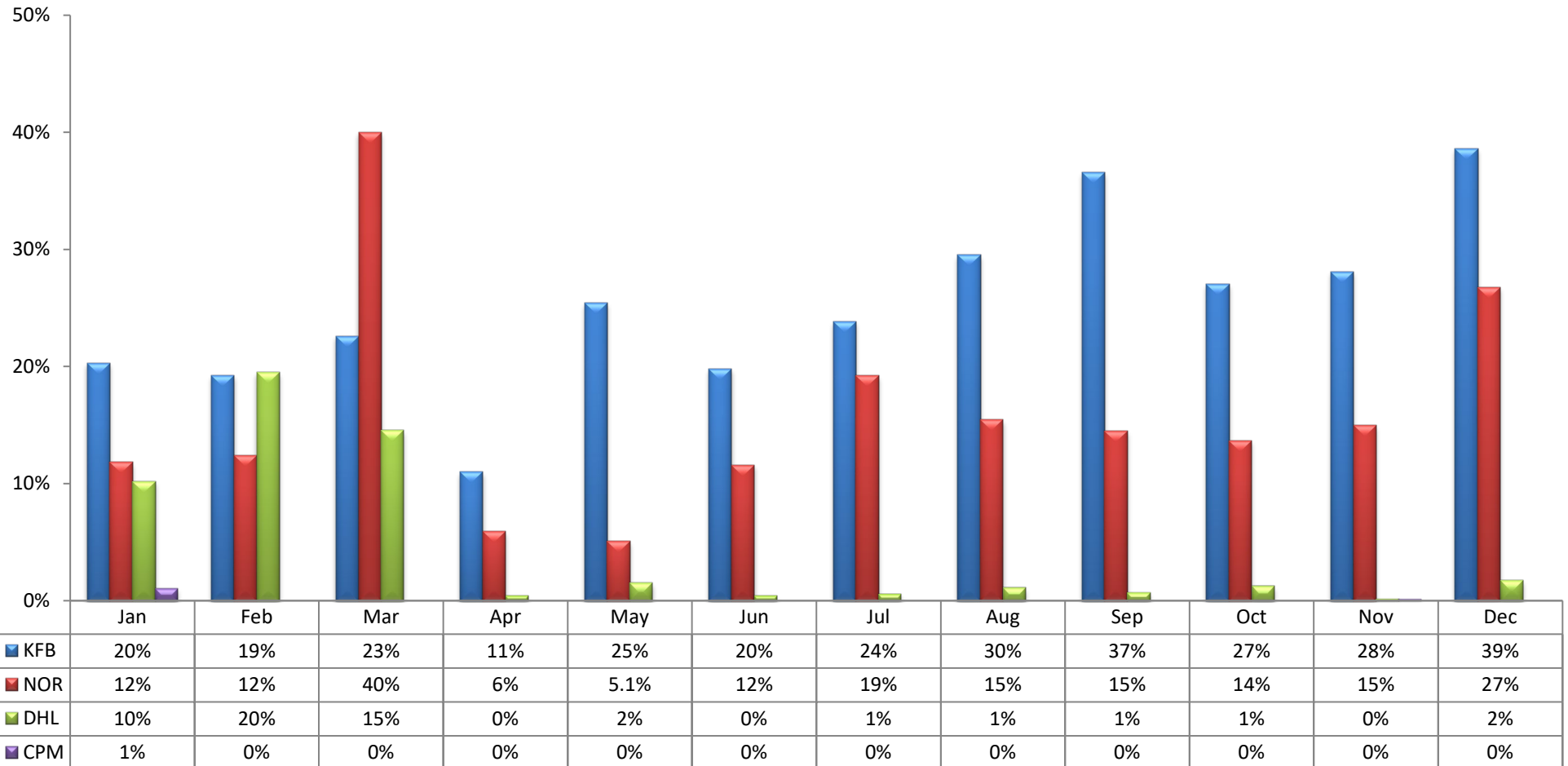**_METRO REGION (n=12 Hospitals)_**
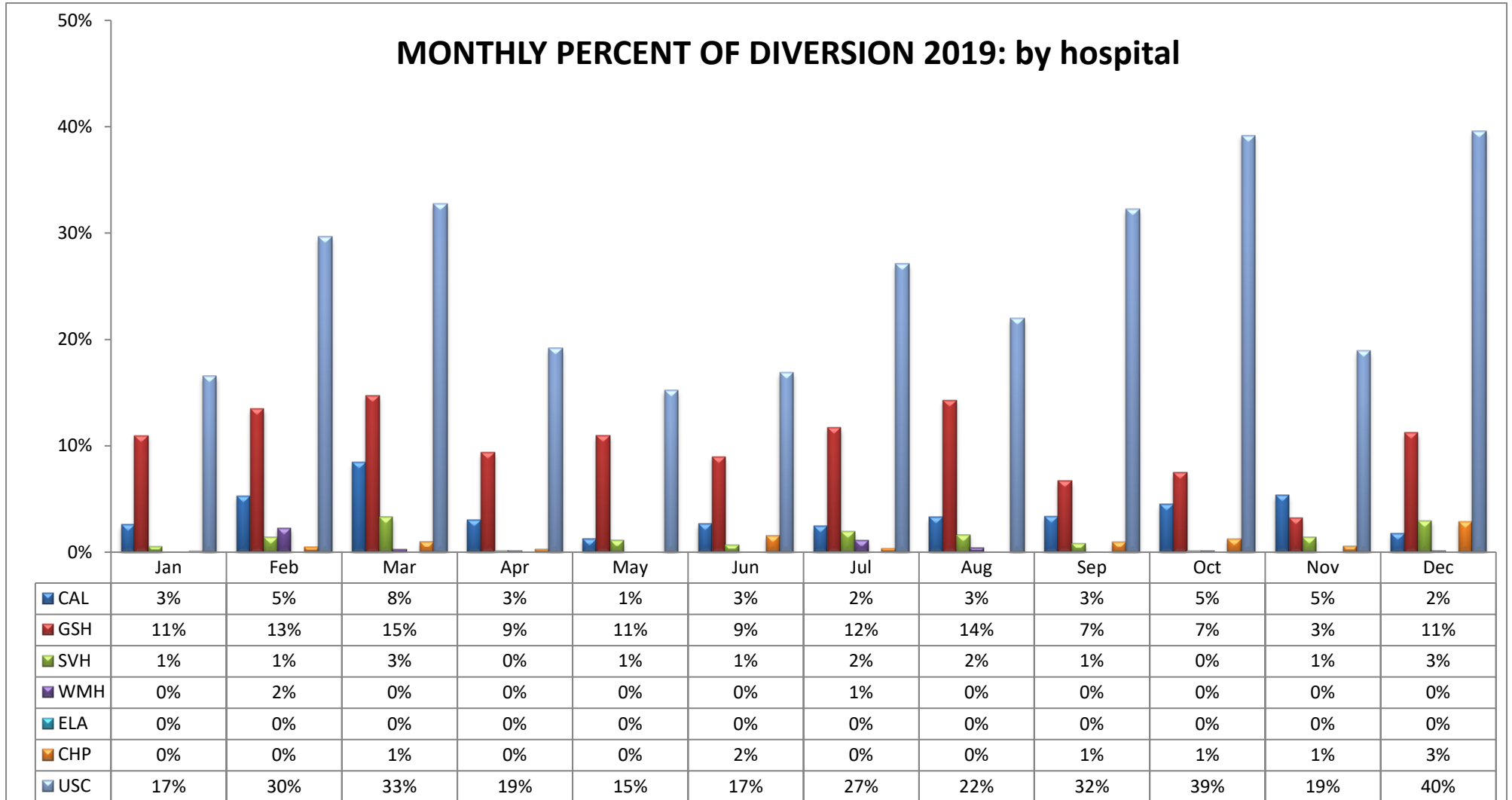

PERCENT OF DIVERSION: 2017-2019

Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

P:\TEMIS\911 Diversion Data\ED diversion files\Yearly 2017-2019-by region   Metro Region

METRO REGION (n=12 Hospitals)

MONTHLY PERCENT OF DIVERSION 2019: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
CAL	3%	5%	8%	3%	1%	3%	2%	3%	3%	5%	5%	2%
GSH	11%	13%	15%	9%	11%	9%	12%	14%	7%	7%	3%	11%
SVH	1%	1%	3%	0%	1%	1%	2%	2%	1%	0%	1%	3%
WMH	0%	2%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%
ELA	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
CHP	0%	0%	1%	0%	0%	2%	0%	0%	1%	1%	1%	3%
USC	17%	30%	33%	19%	15%	17%	27%	22%	32%	39%	19%	40%

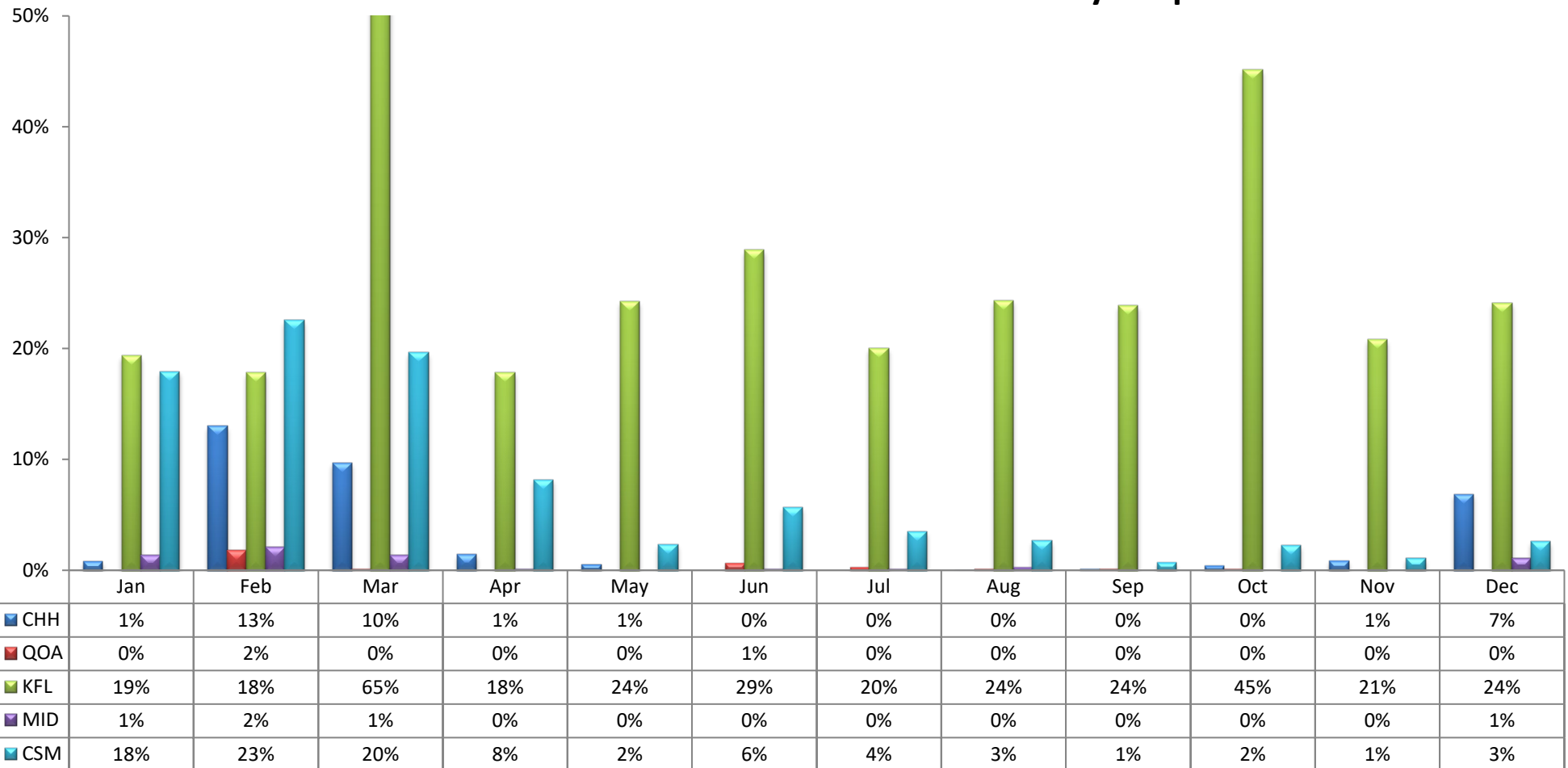| CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL Name
CAL**	Dignity Health California Hospital M.C.	WMH***	Adventist Health White Memorial	USC	LAC+USC Medical Center
GSH**	Good Samaritan Hospital	ELA***	East Los Angeles Doctors Hospital		
SVH**	St. Vincent Medical Center	CHP***	Community Hospital of Huntington Park		

** Combined Service Area - may divert to each other   *** Combined Service Area - ELA & CHP may divert to WMH

METRO REGION (n=12 Hospitals)

MONTHLY PERCENT OF DIVERSION: 2019: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
CHH	1%	13%	10%	1%	1%	0%	0%	0%	0%	0%	1%	7%
QOA	0%	2%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%
KFL	19%	18%	65%	18%	24%	29%	20%	24%	24%	45%	21%	24%
MID	1%	2%	1%	0%	0%	0%	0%	0%	0%	0%	0%	1%
CSM	18%	23%	20%	8%	2%	6%	4%	3%	1%	2%	1%	3%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
CHH	Children's Hospital Los Angeles	KFL	Kaiser Foundation, Los Angeles	CSM	Cedars Sinai Medical Center
QOA	Hollywood Presbyterian Medical Center	MID	Olympia Medical Center		

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

WEST REGION (n=6 Hospitals)

PERCENT OF DIVERSION: 2017-2019

Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

P:\TEMIS\911 Diversion Data\ED diversion files\Yearly 2017-2019-by region   West Region

WEST REGION (n=6 Hospitals)

MONTHLY PERCENT OF DIVERSION 2019: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
▪ BMC	3%	2%	2%	0%	0%	1%	1%	2%	1%	0%	0%	1%
▪ DFM	12%	11%	16%	11%	7%	11%	6%	6%	7%	5%	5%	8%
▪ KFW	3%	8%	3%	3%	4%	2%	2%	5%	4%	7%	3%	7%
▪ SJH	1%	6%	7%	0%	3%	5%	2%	1%	3%	5%	0%	5%
▪ SMH	8%	19%	12%	3%	5%	6%	9%	3%	5%	5%	6%	9%
▪ UCL	40%	62%	36%	46%	29%	42%	35%	35%	26%	46%	35%	40%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
BMC	S. California Hospital at Culver City	KFW	Kaiser Foundation, West Los Angeles	SMH	Santa Monica/UCLA Medical Center
DFM	Marina Del Rey Hospital	SJH	Providence St. John's Health Center	UCL	Ronald Reagan UCLA Medical Center

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

SOUTH REGION (n=12 Hospitals)

PERCENT OF DIVERSION: 2017-2019
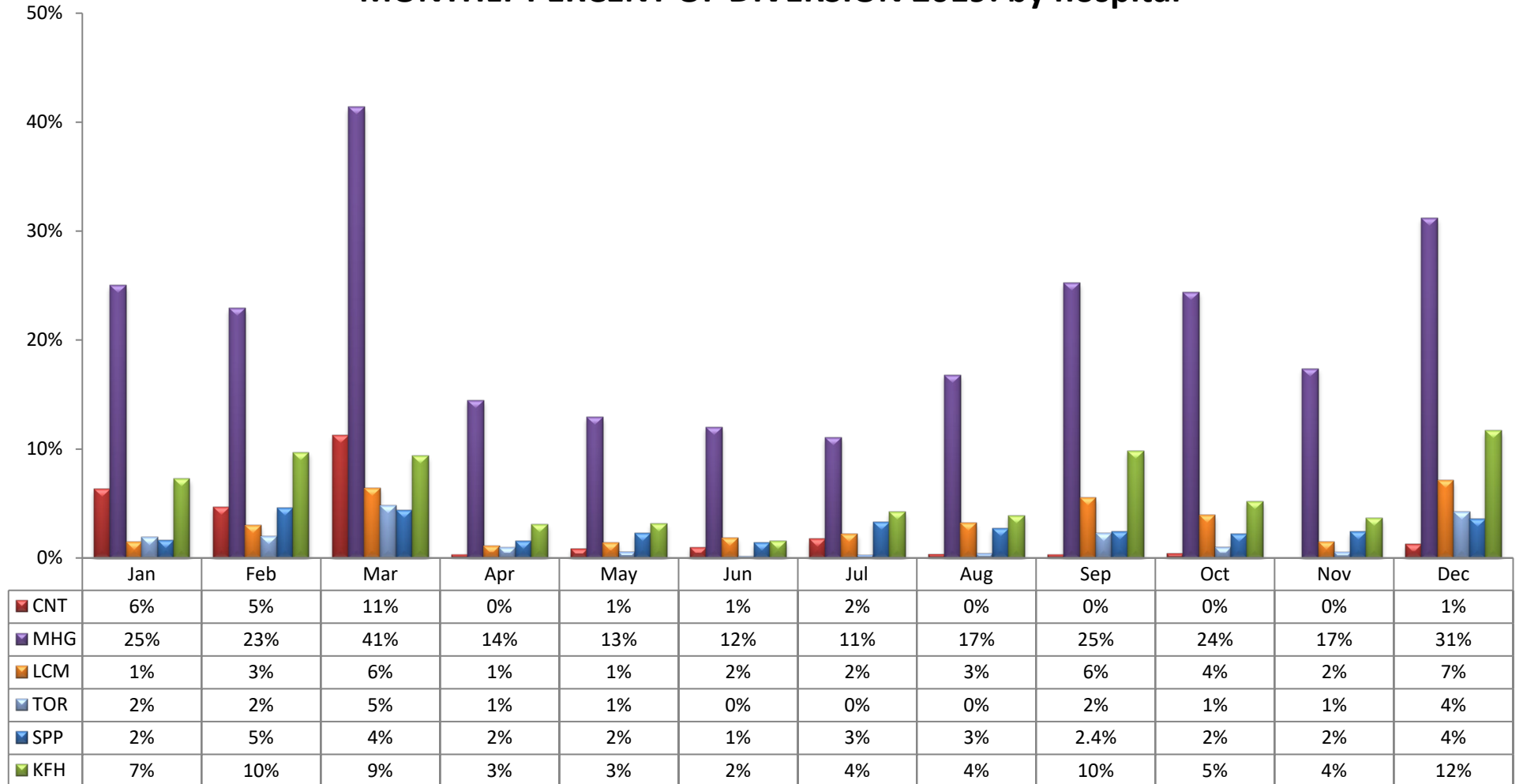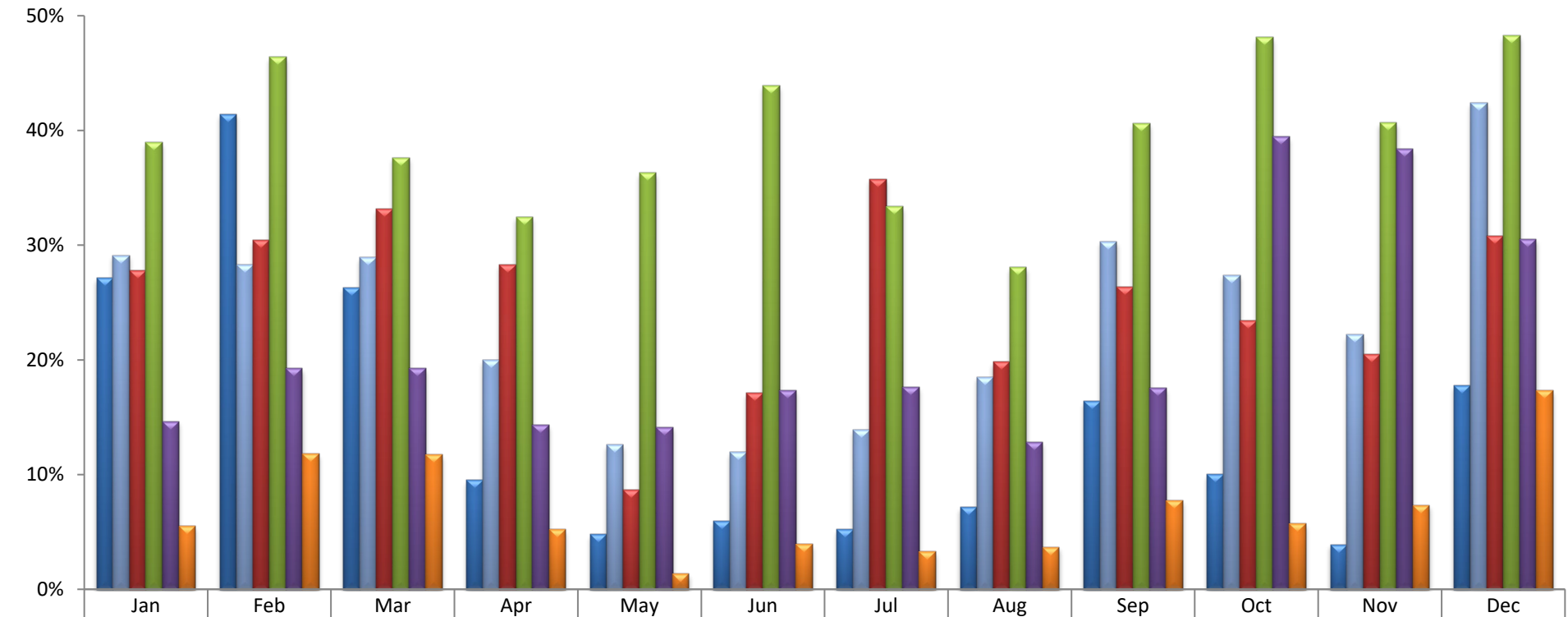
8.1%

12.4%

14.1%

2017   2018   2019

■ MONTHLY   ■ YEAR AVE.

Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

SOUTH REGION (n=12 Hospitals)

MONTHLY PERCENT OF DIVERSION 2019: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
■ CNT	6%	5%	11%	0%	1%	1%	2%	0%	0%	0%	0%	1%
■ MHG	25%	23%	41%	14%	13%	12%	11%	17%	25%	24%	17%	31%
■ LCM	1%	3%	6%	1%	1%	2%	2%	3%	6%	4%	2%	7%
■ TOR	2%	2%	5%	1%	1%	0%	0%	0%	2%	1%	1%	4%
■ SPP	2%	5%	4%	2%	2%	1%	3%	3%	2.4%	2%	2%	4%
■ KFH	7%	10%	9%	3%	3%	2%	4%	4%	10%	5%	4%	12%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
CNT*	Centinela Hospital Medical Center	LCM	Providence Little Company of Mary-Torrance	SPP	Providence Little Company of Mary-San Pedro
MHG	Memorial Hospital of Gardena	TOR	Torrance Memorial Medical Center	KFH	Kaiser Foundation - South Bay

* Service Area Hospital

SOUTH REGION (n=12 Hospitals)

MONTHLY PERCENT OF DIVERSION 2019: by Hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
SFM	27%	41%	26%	10%	5%	6%	5%	7%	16%	10%	4%	18%
MLK	29%	28%	29%	20%	13%	12%	14%	19%	30%	27%	22%	42%
HGH	28%	30%	33%	28%	9%	17%	36%	20%	26%	23%	20%	31%
LBM	39%	46%	38%	32%	36%	44%	33%	28%	41%	48%	41%	48%
PLB	15%	19%	19%	14%	14%	17%	18%	13%	18%	39%	38%	31%
SMM	6%	12%	12%	5%	1%	4.0%	3%	4%	8%	6%	7%	17%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
SFM	St. Francis Medical Center	HGH	LAC Harbor-UCLA Medical Center	PLB	College Medical Center
MLK	MLK Community Hospital	LBM	MemorialCare Long Beach Medical Center	SMM	St. Mary Medical Center

Note: Catalina Island Medical Center = 0% diversion