



MHLA PROVIDER BULLETIN #6

MHLA Enrolled Patients Without Visits in a Prior 24 Month Period

November 15, 2018

This is to inform you that the Board of Supervisors' are anticipated to approve an important programmatic and administrative change to the MHLA Agreement to be effective July 1, 2019.

Beginning July 1, 2019, a patient will be required to have at least one allowable primary care visit in a prior 24 month period in order for the clinic to receive Monthly Grant Funding (MGF) on behalf of that patient. Primary care encounter data submitted by MHLA clinics will be used to determine whether a MHLA enrolled patient has had at least one MHLA-allowable visit within a prior twenty-four (24) month period.

To prepare for this change, some clinics have requested the opportunity to review a list of their currently enrolled patients who have not had a visit in the last 24 months. In the interest of giving clinics as much data as possible, MHLA queried any of your patients that:

1. Had MHLA eligibility in September 2018
2. Did not have a visit or an allowable MHLA visit¹ in a 24 month date range (between 7/1/16 – 7/1/18)²

If you believe that a patient on this list *did* receive a MHLA-allowable visit in the prior 24 month period, the issue could be that the encounter claim was accepted/was rejected by AIA. In that instance, simply resubmit that encounter claim to AIA using your usual claim submission process.

Beginning on November 19, 2018, AIA will accept from clinics historical encounter claims going back 24 months. However, in order to submit old claims, clinics must:

1. If billing electronically, separate out the files by fiscal year (i.e. submit FY 16/17, FY 17/18 and FY 2018-19 as separate files);
2. The appropriate Fiscal Year (i.e. 1617) must be in the file naming so AIA can identify the appropriate year for which clinics are submitting encounter claims; AIA will process these claims accordingly.

Failure to do both of these steps will result in encounter claim rejections. If you have any questions about this list, or this bulletin, please contact your Program Advocate.

¹ The CPT codes accepted by MHLA as an "allowable MHLA visit" during this time period were:

- 99201 – 99205 Evaluation & Management (E&M) for new patients
- 99211 – 99215 E&M for existing patients
- 99383 – 99387 Initial Comprehensive Preventive Medicine E&M for new patients
- 99393 – 99397 Periodic Comprehensive Preventive Medicine E&M existing patients

NOTE: The number of allowable CPT codes is expanding with dates of service December 1, 2018 (See PIN 18-06). As these codes were not accepted by MHLA between 7/1/16 and 7/1/18, they are not included in this analysis.

² This report actually includes a 27 month range, between 7/1/16 – 9/30/18, as we wanted to provide as up-to-date data for clinics as possible. It is likely that clinics have successfully submitted encounter data after 7/1/18 but the data has not yet made its way from AIA into the DHS data warehouse. If DHS *did* have in its data warehouse the encounter data that clinics submitted after 7/1/18, the Department went ahead and included it in this list.