

My Health LA (MHLA) Program Renewal and Reenrollment Rates Report Fiscal Year 2017 - 18

The Renewal Rate is defined by the percentage of MHLA Participants who completed a renewal before their term date and received an additional 12 months of MHLA coverage. Reenrollment Percentage is defined as the percentage of MHLA Participants who were disenrolled for failure to renew their application but re-enrolled in the subsequent 12 months. This metric is updated monthly with a 12 month "lookback" period beginning in August of each fiscal year.

MHLA Program Renewal and Reenrollment Rates								
Renewal Cohort Month / Total due to renew		Renewal was approved	Renewal was denied	Did not attempt to renew	Renewal Rate – Percentage approved	Reenrolled After Disenrollment*	Reenrolled Percentage	MONTHLY RATE
7/2017	6370	2759	61	3550	43%	1407	22%	65%
8/2017	7758	3744	74	3940	48%	1548	20%	68%
9/2017	11669	6687	98	4884	57%	2094	18%	75%
10/2017	19016	11788	165	7063	62%	3461	18%	80%
11/2017	15090	8848	96	6146	59%	2887	19%	78%
12/2017	12269	7051	83	5135	57%	2441	20%	77%
01/2018	13784	7029	90	6665	51%	3230	23%	74%
02/2018	12996	6886	92	6018	53%	2878	22%	75%
03/2018	12494	6226	71	6197	50%	2723	22%	72%
04/2018	10168	4891	69	5208	48%	2641	26%	74%
05/2018	9700	4733	49	4918	49%	2053	21%	70%
06/2018	8271	3856	68	4347	47%	1784	22%	68%
	139,585	74,498	1,016	64,071	53%	29,147	21%	74%

**Each month's reenrollment number will be updated monthly to reflect new reenrollments within fiscal year 2017-18.*

Notes:

- "No longer eligible" means the Participant attempted to renew but was not renewed because they became eligible for Medi-Cal, moved out of County, etc.
- Cohort Month = the month in which a participant must complete a renewal to continue coverage in My Health LA.