

HARBOR-UCLA MEDICAL CENTER

SUBJECT: MISSION STATEMENT

POLICY NO. 102

POLICY

Our Vision, Mission, and Core Values are statements of who we are, who we plan to be, and how we relate and support each as an academic medical center in delivering exceptional health care to our patients and providing lifelong learning opportunities for our work force members.

I. VISION

Harbor-UCLA Medical Center strives to be the leading choice for patient care, education, and innovation in our community.

II. MISSION

Harbor-UCLA Medical Center’s mission is to put patients first and provide exceptional patient-centered care with the compassion and respect we would want for our loved ones, regardless of the ability to pay.

III. GUIDING PRINCIPLES

Harbor-UCLA Medical Center’s Guiding Principles are Patients First, Teamwork, Respect, and Continuous Improvement.

We put patients first in all that we do and gain their trust by listening to their needs and communicating clearly with them about the care we provide.

We work together as a team, with our colleagues, patients, and their loved ones, to make sure we provide exceptional health care to all those who seek services.

We treat our patients with respect, compassion, and understanding of their individual experiences and needs. We respect each other in the work place, taking into account the knowledge, abilities, and contributions of our colleagues and, in doing so, celebrate our diversity.

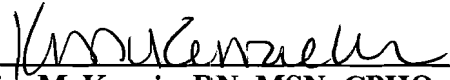
EFFECTIVE DATE: 5/1/82

SUPERSEDES:

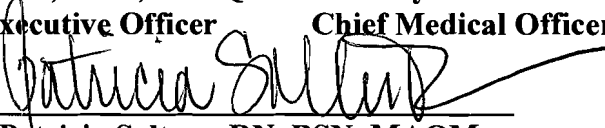
REVIEWED: 9/86, 9/89, 10/92, 5/95, 2/99, 1/02, 1/05, 8/07, 7/10, 11/15

REVISED: 5/95, 7/10, 11/15

REVIEWED COMMITTEE:

APPROVED BY: 
Kim McKenzie, RN, MSN, CPHQ
Interim Chief Executive Officer


Timothy L. Van Natta, MD, FACS
Chief Medical Officer


Patricia Soltero, RN, BSN, MAOM
Acting Chief Nursing Officer

HARBOR-UCLA MEDICAL CENTER

SUBJECT: MISSION STATEMENT

POLICY NO. 102

We embrace a culture of continuous improvement and continually seek to grow and improve both our organization and ourselves as we seek the goal of health care excellence.

IV. MOTTO

The Vision, Mission, and Guiding Principles all come together in our motto that “We Care”, which means that we:

Work together as a team

Expect the best from everyone

Care for our community

Actively partner with our patients in their care

Respect our patients, their loved ones, and each other

Educate and cultivate lifelong learning.