

911 EMS Provider Ebola Virus Disease (EVD) Patient Assessment and Transportation Guidelines



Medical Dispatch, EMT or Paramedic determines if patient meets suspect EVD criteria

Symptoms may include: fever, headache, joint and muscle aches, weakness, fatigue, diarrhea, vomiting, stomach pain and lack of appetite, and in some cases, bleeding

Double gloves



Confirmed travel to Democratic Republic of Congo (DRC) and Guinea within 21 days (3 weeks) of symptom onset

If patient meets above criteria:

Implement recommended use of PPE against Ebola exposure during assessment, transport and treatment

PPE - Any combination of the following to eliminate any skin and mucous membrane exposure:

Level C splash protection Full body suit

Boots and boot covers

Hooded face shield or similar that covers the front and sides of the face

N95 mask (fluid resistant) or APR/PAPR/SCBA respirator

IMMEDIATELY call the Medical Alert Center (MAC) at (866) 940-4401 to

report a suspected EVD patient

MAC will place the caller in contact with the Department of Public Health (DPH) Administrator on Duty by calling: (213) 240-7941 (Monday through Friday 8:00 a.m. to 5:00 p.m.) or (213) 974-1234 (nights, weekends and holidays)

If DPH determines the patient is NOT a suspected EVD case, follow regular protocols and contact assigned base hospital for medical direction and patient destination, if applicable

If DPH determines patient is a suspected EVD case,

- 1. DPH will make arrangements with the designated special pathogen assessment hospital/treatment center
- 2. DPH will request a High-Risk Ambulance (HRA) through the MAC.

MAC must obtain the following information for transportation requests:

- 1. Patient information (name, gender, age, DOB, history of present illness)
- 2. Patient pick up location
- 3. Staging location, if applicable
- 4. Hospital destination
- 5. DPH point of contact information if additional information is needed

Effective: 11/12/14 Revised: 03/15/2021

Central Dispatch Office (CDO) will identify the designated Exclusive Operating Area (EOA) provider and contact their Dispatch Center to request a HRA.