

My Health LA (MHLA) Program Renewal and Reenrollment Rates Report Fiscal Year 2016 – 17

The Renewal Rate is defined by the percentage of MHLA Participants who completed a renewal before their term date and received an additional 12 months of MHLA coverage. Reenrollment Percentage is defined as the percentage of MHLA Participants who were disenrolled for failure to renew their application but re-enrolled in the subsequent 12 months. This metric is updated monthly with a 12 month “lookback” period beginning in August of each fiscal year.

MHLA Program Renewal and Reenrollment Rates								
Renewal Cohort Month / Total due to renew		Renewal was approved	Renewal was denied	Did not attempt to renew	Renewal Rate – Percentage approved	Reenrolled After Disenrollment*	Reenrolled Percentage	MONTHLY RATE
7/2016	4635	1879	40	2716	41%	927	20%	61%
8/2016	5872	2730	72	3070	46%	966	16%	63%
9/2016	12206	6855	144	5207	56%	2157	18%	74%
10/2016	21376	12170	69	9137	57%	4429	21%	78%
11/2016	13799	8276	177	5346	60%	3507	25%	85%
12/2016	12567	6743	168	5656	54%	2265	18%	72%
01/2017	13900	6521	185	7194	47%	3154	23%	70%
02/2017	13636	6664	189	6783	49%	2781	20%	69%
03/2017	12142	5522	114	6506	45%	2626	22%	67%
04/2017	9015	4100	89	4826	45%	1785	20%	65%
05/2017	8369	3811	89	4469	46%	1736	21%	66%
06/2017	7162	3202	71	3889	45%	1552	22%	66%
	134,679	68,473	1,407	64,799	51%	27,885	21%	72%

*Each month’s reenrollment number will be updated monthly to reflect new reenrollments within fiscal year 2016-17.

Re-enrollment is updated from June 2017. Updated June 2018

Notes:

- “No longer eligible” means the Participant attempted to renew but was not renewed because they became eligible for Medi-Cal, moved out of County, etc.
- Cohort Month = the month in which a participant must complete a renewal to continue coverage in My Health LA.
- Renewal Cohort Month data beyond the 12 months “lookback” period (shaded) is no longer updated and therefore represents final data for that cohort.