

LA COUNTY Homeless Services & Housing

LOS ANGELES COUNTY
DEPARTMENT OF HOMELESS SERVICES & HOUSING

Health Program Manager III, Support Services

(Unclassified)

Annual Salary Range:
$167,276.88 - $260,149.44

Applications will be accepted from October 26, 2026, until the position is filled.

First consideration will be given to applications received by November 2, 2026.



The County of Los Angeles

The County of Los Angeles serves a demographically and geographically diverse population of more than 10 million residents. Employing over 100,000 employees across 39 departments who work in roles as broad as law, civil engineering, public safety, healthcare, and human services, the County operates with an annual budget of $54.2 billion for fiscal year 2026-2027.

The County is a Fair Chance employer, committed to diversity and inclusiveness in our workforce. It is a culturally diverse economic and cultural hub, driving major elements of the national and world economies. It is the center for the arts, media, and entertainment – unlike anywhere else.



The Department

Together with our partners, our mission is to lead a unified countywide response to homelessness that combines housing, health, and social services. Our vision is a just and compassionate system of care that prevents and ends homelessness in Los Angeles County.

The Department of Homeless Services and Housing (HSH) consolidates our countywide response to homelessness. The driving force behind HSH is increasing accountability and transparency, improving care for people experiencing or at risk of homelessness, and streamlining collaboration with partners including services providers, the County's 88 cities, Councils of Government, and unincorporated areas to deliver high-quality, life-saving care.

In collaboration with our partners, we deliver a variety of innovative programs and initiatives to prevent and end homelessness, including connecting people to interim and permanent housing, supporting clients with benefits assistance, providing wraparound clinical services, employing targeted homelessness prevention, and overseeing encampment outreach efforts.



The Position

The Health Program Manager III, Support Services is an unclassified, at-will executive position reporting to HSH's Chief Program Officer. The incumbent leads the Support Services Branch and oversees the planning, administration, and evaluation of Countywide programs focused on homelessness prevention, income stabilization, and supportive services for vulnerable populations, including the Countywide Benefits Entitlement Services Team (CBEST), the In-Home Caregiving (IHCG) Program, and the Homeless Prevention Unit (HPU).

The position plays a critical systemwide role in coordinating supportive services across Los Angeles County, aligning resources across homelessness prevention, outreach, interim housing, intensive case management, permanent housing, and HSH's clinical services to ensure timely, accessible, and coordinated support for people experiencing or at risk of homelessness. The incumbent exercises significant administrative and policy discretion in directing programs, coordinating cross-departmental initiatives, managing community-based contracts, and ensuring compliance with County, State, and federal requirements. The Health Program Manager III is accountable for program performance, equitable service delivery, and alignment with departmental priorities.

Key Responsibilities

- Provides strategic leadership and operational oversight of the Supportive Services Branch, directing the development, implementation, administration, and evaluation of countywide programs.

- Sets strategic priorities, drives cross-system collaboration, ensures program effectiveness and accountability, and aligns resources, policies, and service delivery to achieve measurable outcomes and address complex, evolving community needs.

- Provides executive leadership and supervision to managerial, professional, and administrative staff across complex program areas, establishing performance expectations and ensuring effective workforce management.

- Oversees multimillion-dollar budgets, multiple funding streams, and may have oversight of contracts with community-based organizations and service providers to ensure fiscal accountability, contract compliance, and responsible stewardship of resources.

- Analyzes program data and evaluates outcomes to inform policy development, identify opportunities to improve service delivery, and support data-informed decision-making.

- Represents HSH in Board briefings, public meetings, intergovernmental workgroups, and strategic partnerships with County departments, State and federal agencies, healthcare systems, community-based organizations, and other stakeholders to advance program objectives and service integration.

- Directs CBEST program development and administration to improve access to disability benefits and other eligible cash assistance programs for individuals experiencing or at risk of homelessness; oversees interagency coordination, contractor performance, service delivery, and program outcomes.

- Oversees the strategic and operational management of HPU, a Countywide, data-driven homelessness prevention program that uses predictive analytics to identify individuals and families at imminent risk of homelessness and connect them with housing stabilization services and financial assistance; leads cross-departmental collaboration, data partnerships, and program evaluation to improve prevention strategies and outcomes.

- Provides executive oversight of IHCG program development, implementation, and service delivery to address the caregiving needs of older adults who are ineligible for In-Home Supportive Services (IHSS); oversees eligibility and quality assurance processes, provider coordination, and program performance to promote effective and sustainable services.



Minimum Qualifications

Bachelor's degree from an accredited college or university in Public Administration, Social Work, Public Health, or a closely related field.

-AND-

Four (4) years of progressively responsible management experience leading, managing or overseeing complex programs, initiatives, or operations in homelessness, housing, human services, or a closely related field, including responsibility for managing staff, budgets, contracts, and strategic efforts.

LICENSE: A valid California Class "C" driver's license or the ability to use an alternative method of transportation when needed.

Desirable Qualifications

- Advanced degree in Public Administration, Social Work, Public Health, or a closely related field.
- Extensive executive leadership experience, preferably seven (7) or more years, directing complex programs or systems within housing, homelessness, public health, or human services.
- Proven experience overseeing public investments, complex program portfolios, diverse funding streams, and large-scale service contracts, with accountability for fiscal integrity and program performance.
- Demonstrated success establishing and leading cross-sector partnerships and interagency initiatives involving public agencies, healthcare systems, community-based organizations, and other key stakeholders.
- Demonstrated expertise in data-driven strategic planning, performance management, and program evaluation to inform policy development, optimize resource allocation, strengthen system coordination, and improve service outcomes.
- Proven ability to advance equity-centered policies and service delivery approaches that address systemic barriers and reduce disparities among vulnerable and underserved populations.

Compensation

Annual Salary Range: $167,276.88 - $260,149.44

Starting annual salary will depend on qualifications and career accomplishments. This is an unclassified (at-will) position and is subject to the provisions of the County's Management Appraisal and Performance Plan (MAPP) and is compensated at the MAPP Range of R14.

How to Apply

Applications will be accepted beginning **October 26, 2026,** until the position is filled. *First consideration will be given to applications received by* ***November 2, 2026.***

To apply, please submit your online application, cover letter, and resume via the County's online application system: LINK HERE

The County of Los Angeles is an Equal Opportunity Employer.

Benefits

The County provides an excellent benefits package that allows employees to choose benefits that meet their specific needs. The package includes:

- **Retirement Plan** – The successful candidate will participate in a defined benefit plan.
- **Cafeteria Benefit Plan** – Benefits may be purchased from the MegaFlex Cafeteria Benefit Plan using a tax-free cash allowance of an additional 14.5% of the employee's monthly salary.
- **Flexible Spending Accounts** – In addition to tax-free medical and dependent care spending accounts, the County contributes $100 per month to the Dependent Care Spending Account, up to the annual limit.
- **Savings Plan (401k)** – Optional tax-deferred income plan that may include a County matching contribution of up to 4% of the employee's salary.
- **Deferred Compensation Plan (457)** – Optional tax-deferred income plan that may include a County matching contribution of up to 4% of the employee's salary.
- **Paid Leave** – 10 non-elective, annual paid leave days with the option to buy up to 20 elective annual paid leave days. Annual paid leave can be used for vacation, sick, or personal leave.
- **Holidays** – 13 paid days per year.

For confidential inquiries, please contact:
Neetu Sangtani, Executive Recruiter
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