



**COUNTY OF LOS ANGELES  
HEALTH SERVICES**

# **CAREER OPPORTUNITY**

## **CHIEF INFORMATION OFFICER**

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**COUNTY TITLE:  
CHIEF, INFORMATION SYSTEMS,  
HEALTH (UNCLASSIFIED)**

**FILING PERIOD BEGINS:  
OCTOBER 5, 2026**

**UNTIL THE NEEDS OF THE DEPARTMENT ARE MET**

**ANNUAL SALARY:  
\$189,520.08 - \$294,742.08**

**OPEN TO ALL INTERESTED AND QUALIFIED CANDIDATES**



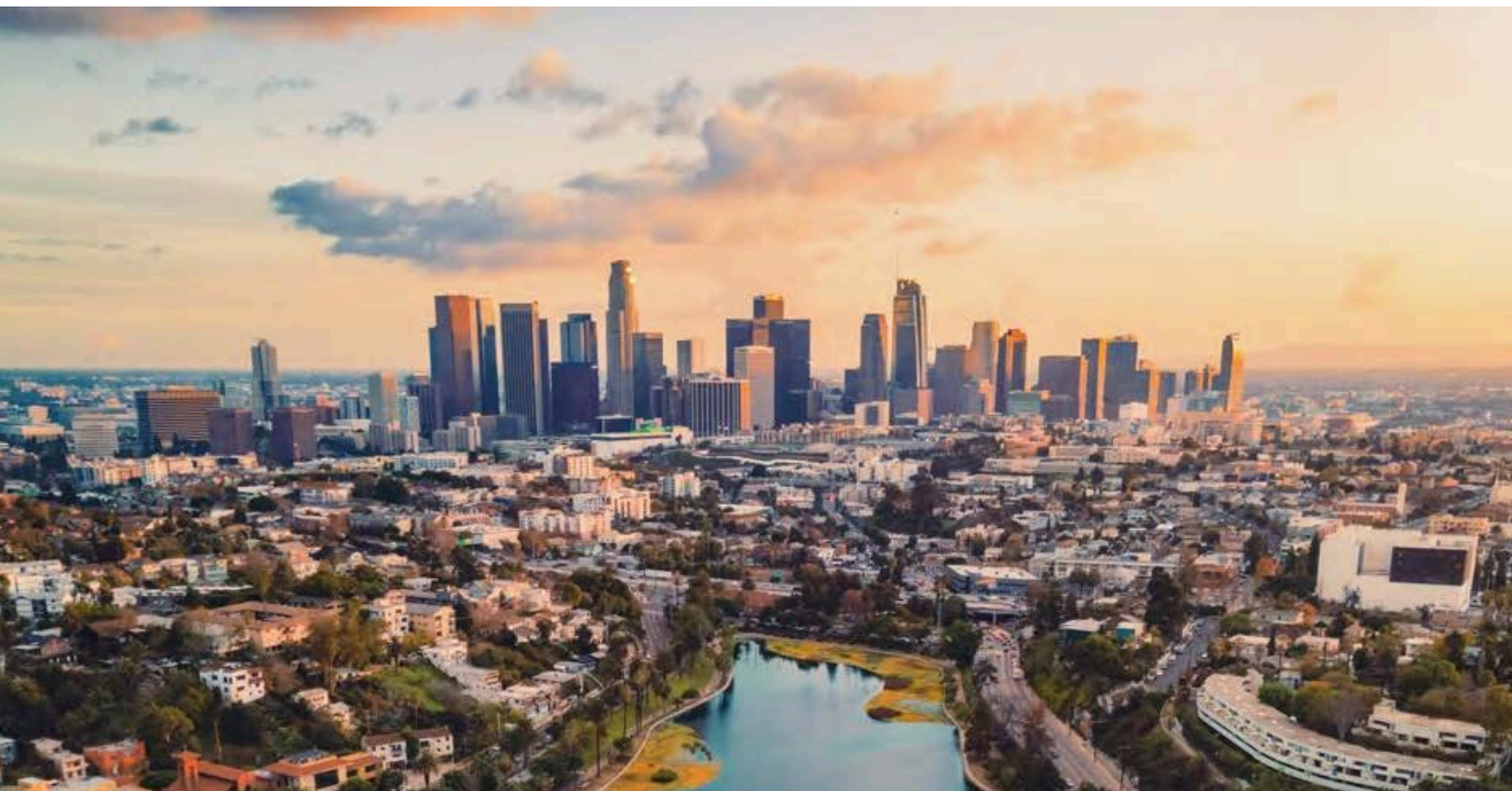
## THE ORGANIZATION

Health Services is Los Angeles County's integrated healthcare system and the second-largest public health system in the nation. Our system includes four public hospitals, 23 community health centers, Emergency Medical Services (EMS), Correctional Health Services, and community-based programs that connect people to care where they are.

We serve as the safety net for more than 10 million residents, providing care to all - regardless of ability to pay, insurance coverage, or immigration status. As one connected system, we deliver extraordinary care—from prevention and primary care to emergency, specialty, trauma, and recovery services across Los Angeles County.

With more than 2.9 million visits annually and a workforce of over 23,000 dedicated staff, Health Services is proud to deliver high-quality, compassionate, and accessible care to everyone, no matter how they come through our doors.

Explore our one system of hospitals and community health centers:  
<https://dhs.lacounty.gov/our-locations/>





## THE JOB

This position is unclassified (at-will) and directs the activities of the Health Services Information Technology (IT) division, overseeing a leadership team of eight facility-level Chief Information Officers (CIO) and up to 1,000 IT professionals. This position oversees an annual budget of approximately \$280 million and is responsible for directing, managing, and administering the analysis, planning, design, coordination, implementation, and maintenance of department-wide automated information systems that support data needs across the Health Services enterprise.

This position is responsible for the identification and integration of long-range automated information systems requirements into departmental strategic plans to ensure departmental information and data requirements are met. This position reports to the Chief Deputy Director, Clinical and Medical Affairs and functions as the department's chief information systems manager. This position entails managing the planning, design, coordination, development, implementation, and maintenance of the Health Services system-wide automated information systems. Systems and services include, but are not limited to:

**ORCHID (Online Realtime Centralized Health Information Database):** electronic health record (EHR) management

**Enterprise Project Management Office (EPMO):** strategic project oversight and governance

**ASTER (Acuity, Scheduling & Time Employee Resource):** timekeeping system

**Hospital, Ambulatory, and Correctional IT Services:** local onsite IT support

**Enterprise Business Services:** data and systems integration

**Enterprise Help Desk:** central support desk

**Security Compliance/Information Security:** protective oversight services

## EXAMPLE OF DUTIES

Duties for the Chief, Information Systems, Health (UC) include but are not limited to:

- Provides executive leadership for the enterprise-wide Information Systems function, setting the mission and vision for a business-oriented, service-driven IT organization that supports clinical, administrative, and operational needs across the Health Services enterprise.
- Leads the development of the enterprise IT strategy and roadmap, ensuring alignment with the health system's strategic planning process, business priorities, and regulatory requirements.
- Oversees the design, development, implementation, and support of major enterprise systems, including clinical EHR platforms, revenue cycle systems, security operations, infrastructure services, data platforms, and patient-facing technologies.
- Analyzes and evaluates current and proposed information systems plans, integrating long-range IT planning into overall enterprise strategic objectives to meet evolving clinical, operational, and reporting requirements.
- Directs enterprise-wide IT governance, feasibility analyses, and interagency coordination, including collaboration with the County Chief Information Office, Chief Executive Office (CEO), and other County departments on joint studies, technology initiatives, and system implementations.
- Manages IT budgets and resource planning, including preparation of strategic budget recommendations, technology investment justifications, and assessments of equipment and service needs.
- Oversees procurement and vendor management for IT services and solutions, ensuring effective performance in system development, integration, implementation, and maintenance.
- Consults with senior leadership and operational stakeholders to identify system integration needs, technology enhancements, and opportunities for modernization across the enterprise.
- Leads, develops, and mentors high-performing IT professionals and teams, including application services, infrastructure, security, help desk, clinical informatics, project management, and data/analytics functions; ensures strong execution of IT strategy and reliable support of clinical and administrative systems.
- Ensures compliance with State, Federal, and County mandates related to data reporting, information security, and health information standards; advises leadership on emerging technologies, cybersecurity trends, and innovations impacting enterprise IT systems.
- Represents the health system on Countywide technology committees, negotiations, and task forces, contributing to the development of large-scale enterprise solutions and shared services initiatives.
- Directs the development and delivery of training programs for IT and operational stakeholders to support use, adoption, and maintenance of automated information systems.

# QUALIFYING REQUIREMENTS

## EDUCATION

Graduation from an accredited\* college or university with a Bachelor's degree in Business Administration, Computer Science, Health Care Administration, or a closely related field.

\*Accredited institutions are those listed in the publications of regional, national or international accrediting agencies which are accepted by the Department of Human Resources. Publications such as American Universities and Colleges and International Handbook of Universities are acceptable references.

## EXPERIENCE

Five (5) recent\*\* years of highly responsible experience in managing the design, development, implementation, operation and maintenance of a large complex information systems organization for a large, multi-service public or private sector employer. Such experience should include the management of both technical information systems functions and administrative functions such as budgeting, finance and personnel.

\*\*Recent experience is deemed to be within the last seven (7) years.

## LICENSE REQUIREMENT

A valid California Class "C" driver license or the ability to utilize an alternative method of transportation when needed to carry out job-related functions.

**PHYSICAL CLASS**      2- Light



## DESIRABLE QUALIFICATIONS

- A Master's degree or equivalent advanced education, from an accredited college or university, in information systems technology.
- Experience in leading strategic IT planning, cybersecurity, cloud infrastructure, data governance, system interoperability, artificial intelligence, electronic health records, disaster recovery, and regulatory compliance.
- Knowledge of the principles and techniques across the spectrum of information systems technological specialties.
- Experience in implementing complex information technology in multi-faceted health care delivery organizations.
- Ability to read and interpret system plans and specifications associated with the implementation and/or purchase of major systems.
- Ability to identify, analyze, assess and where appropriate, consolidate functions, to achieve departmental goals with the most cost-effective use of system, fiscal and human resources.
- Excellent oral and written communication skills.
- Demonstrated ability to work with executive management, industry representatives, and technical experts.

# COMPENSATION & BENEFITS



**ANNUAL SALARY:** **\$189,520.08 - \$294,742.08**

The successful candidate may be appointed to any salary within the range, depending on qualifications. This position is subject to the provisions of the County's Management Appraisal and Performance Plan (MAPP) and is compensated at the MAPP Range of R16.

## BENEFITS

The County provides an excellent benefit package that allows employees to choose benefits that meet their specific needs. The package includes:

- **Retirement Plan:** The successful candidate will participate in a contributory defined benefit plan. The Los Angeles County Employee Retirement Association (LACERA) has reciprocal agreements with several public retirement systems in California.
- **Cafeteria Benefit Plan:** The County provides a tax-free contribution of 14.5% to 17% of the employee's monthly salary from which to purchase health insurance and other benefits. Any portion of the County contribution not used to purchase benefits is given to the employee as taxable income. Benefits available within the Megaflex plan include medical, dental, disability, life, and AD&D insurance. (Megaflex is not available to County employees who are currently in Flex.)
- **Holidays:** Average of 12 to 13 paid days per year.
- **Flexible Spending Accounts:** Optional employee tax-free health care spending account. Employees may contribute up to \$275 per month tax-free to a Health Care Spending Account and up to \$400 per month tax-free to a Dependent Care Spending Account.
- **Savings Plan (401k):** Optional tax-deferred income plan that may include a County matching contribution up to 4% of the employee's salary.
- **Deferred Compensation Plan (457):** Optional tax-deferred income plan that may include a County matching contribution up to 4% of employee's salary.
- **Non-Elective Days:** Up to 80 paid hours per year with the option to buy elective annual leave days. Annual leave can be used for vacation, sick, or personal leave.

## SELECTION PROCESS

Each candidate's background will be evaluated on the basis of information submitted at the time of application to determine the level and scope of the candidate's preparation for this position. The resume should include any additional information which the candidate wishes considered. Only the most qualified candidates, as determined by the screening process, will be invited to participate in the selection process. The names of the most highly qualified candidates will be submitted for consideration. NOTE: Appointment to this position is contingent upon the satisfactory completion of background and reference checks.



## HOW TO APPLY

Qualified candidates are invited to submit a statement of interest and resume. The statement of interest should include details of special qualifications and a record of accomplishments. Resumes must include the following:

1. Names of schools, colleges, or universities attended, dates attended, and degrees earned with field(s) of study. **Please enclose copies of degree(s), licenses, and certificates together with the resume.**
2. For each organization and program managed please include:
  - The name of each employer, titles held, and dates of employment (mm/yy).
  - Size of organization and budget information for programs managed.
  - Number of and composition of personnel supervised.
  - Scope of management responsibilities and functions managed.
3. Sufficient information to determine if the candidate's experience meets the Qualifying Requirements sections of this recruitment announcement.

**All submitted information will be reviewed and evaluated as received. Please email your statement of interest and resume materials to:**

Annie Hsu, Executive Recruiter  
Recruitment & Exams Office  
Email: [ahsu3@dhs.lacounty.gov](mailto:ahsu3@dhs.lacounty.gov)

**AN EQUAL OPPORTUNITY/ADA EMPLOYER**