

Housing and Supportive Services Program Inventory

Administrator	Program Name and Description	How to Access Program	Program Eligibility
Access to Benefits Including Healthcare			
Health Services (DHS) and Public Social Services (DPSS)	Benefits Advocacy - Supports DHS Countywide Benefits Entitlements Services Team (CBEST) program, which provides people at risk of or experiencing homelessness with SSI, Social Security Disability Income (SSDI), and Cash Assistance Program for Immigrants (CAPI) benefits advocacy services. Funding is allocated to DPSS and matched to federal dollars then provided to DHS.	<ul style="list-style-type: none"> At any DPSS District office (Mon. – Fri. 8am-5pm) https://dpss.lacounty.gov/en/resources/offices.html Customer Service Call Center at (866) 613-3777 	<ul style="list-style-type: none"> Low-income individuals who are experiencing homelessness or at risk of homelessness, and who have disabilities. The program also supports those who are blind, elderly (65+), or veterans.
Mental Health (DMH)	Countywide Benefits Entitlement Services Teams (CBEST) - Provides assistance to individuals who are homeless and have a serious mental illness with obtaining benefits including SSI.	<ul style="list-style-type: none"> Call (213) 639-6777 	<ul style="list-style-type: none"> Low-income individuals who are experiencing homelessness or at risk of homelessness, and who have a serious mental illness.
Military and Veterans Affairs (MVA)	Benefit Advocacy - Connects veterans who are or were formerly homeless to benefits and critical services to lower risk of returning to homelessness. Assists in claims submission for VA eligible benefits. Additionally, provides free legal services to disabled, homeless, and low-income veterans and their families.	<ul style="list-style-type: none"> MVA's regional offices may be viewed at https://mva.lacounty.gov/contact-us/ 	<ul style="list-style-type: none"> Veterans and Military Veteran family members of any age within the County, regardless of time in service, discharge status, or disability rating.
Public Health (DPH)	Community Health Outreach Initiatives - Provides application support for Medi-Cal and other insurance enrollment as well as assistance in applying for various income-qualifying programs and services (including housing and food insecurity), and assistance in overcoming barriers and hurdles to health care.	<ul style="list-style-type: none"> Public Health Information line: (833) 540-0473 Or contact a Community Health Outreach Initiatives contractor in your service planning area: http://publichealth.lacounty.gov/mch/choi/CHOIContractorListEngSp.pdf 	<ul style="list-style-type: none"> Open to all Los Angeles County residents.

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Access to Benefits Including Healthcare continued			
Public Health	Medical Affairs Program/Healthcare Consumer Protection Unit - Provides information and resources for consumers on how to get help with paying a medical bill, how to apply for free or discounted hospital services, and seek legal services.	<ul style="list-style-type: none"> • Apply for financial assistance before or at the time of your hospital treatment or service. You do not need to wait for a bill. • You can also apply after you've received a bill - there is no time limit. • Medical Debt Information for Consumers: www.ph.lacounty.gov/medicaldebt 	<ul style="list-style-type: none"> • Eligibility varies for various programs. E.g., Hospital discounts or bill forgiveness is based on income. • On average in 2025, a family of 4 earning less than \$124,800 a year will usually qualify.
Public Social Services	Medi-Cal - Provides comprehensive free or low-cost health coverage to certain public assistance recipients and other eligible persons.	<ul style="list-style-type: none"> • At any DPSS District office (Mon. – Fri. 8am-5pm) https://dpss.lacounty.gov/en/resources/offices.html, • Intake Customer Call Center (866) 613-3777 • BenefitsCal.com and CoveredCa.com 	<p>Check for Medi-Cal eligibility based on income at: https://www.dhcs.ca.gov/services/medi-cal/Pages/DoYouQualifyForMedi-Cal.aspx</p> <p>Additionally meet one of the requirements below:</p> <ul style="list-style-type: none"> • 65 and older; • Disabled; • Under 21; • Pregnant; • In a skilled nursing or intermediate care home; • On refugee status for a limited time; • A parent or caretaker of relative of an age eligible child; • Have been screened for breast and/or cervical cancer; • Enrolled in CalFresh, SSI/SSP, CalWORKs, Refugee Assistance, Foster Care or Adoption Assistance Program.

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Access to Benefits Including Healthcare continued			
Public Social Services	The In-Home Supportive Services (IHSS) Program - Pays for in-home personal and domestic services to aged, blind, and/or disabled adults and children so they can live safely in their own homes and avoid institutional placement.	Apply by mail: DPSS In-Home Supportive Services PO Box 93730 City of Industry, CA 91715-9608 Phone: Toll Free Number (888) 944 – IHSS (4477) Local Number (213) 744 – IHSS (4477) IHSS Helpline Mon-Fri from 8AM - 5PM Secure Fax (eFax) Print and fax the IHSS application to: (562) 222-2827	<ul style="list-style-type: none"> • Unemployable. • Eligible for or have Medi-Cal. • A California resident. • Live in their own home and not in a nursing home or a nursing home or licensed care facility. • Pass the Health Care Certification by a licensed health care provider.

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Financial Wellness Training, Counseling and Personal Resources, Career Training			
Aging and Disabilities (ADD)	Senior Community Service Employment Program (Title V) Subsidized Job Training - Provides and promotes useful part-time training opportunities in subsidized community service employment for older adult workers. Services include personal and job-related counseling, training, referral, and case management. Assists transitions to private or other unsubsidized job placement.	Contact UAW-Labor Employment and Training Corporation at (562) 977-4760	<ul style="list-style-type: none"> • Anyone 55 or older.
Aging and Disabilities	Home-Delivered Meals Program - Delivers nutritious meals to older adults at home and connects participants with other supportive services to help them stay independent. Most meal programs deliver a hot meal five days a week.	County of Los Angeles Information and Assistance Line (800) 510-2020. Callers will be directed to a Home-Delivered Meals Program service provider in their area.	<ul style="list-style-type: none"> • Adults 60 or older who are frail, homebound, or isolated. • Spouses of older adults in the program (no age limit). • Individuals with disabilities who live with an older adult in the program.
Aging and Disabilities	Congregate Nutrition Program - Provides nutritious meals and education in a group setting.	County of Los Angeles Information and Assistance Line (800) 510-2020. Callers will be directed to a Congregate Meal Program service provider in their area.	<ul style="list-style-type: none"> • Adults 60 or older, spouses of older adults in the program (no age limit), and people with disabilities who live at a site where the program is offered or live with and accompany an older adult in the program.

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Financial Wellness Training, Counseling and Personal Resources, Career Training continued			
Human Resources (DHR)	Financial Wellness Seminars - Provides tools and information that can support financial stability and long-term planning aimed to remove barriers and create inclusive access for employees who may be experiencing housing insecurity.	<ul style="list-style-type: none"> • https://employee.hr.lacounty.gov/financial-wellness/ 	<ul style="list-style-type: none"> • Open to all County employees.
Human Resources	Employee Assistance Program (EAP) - Provides confidential counseling and resources to help employees address a range of emotional issues including, but not limited to: stress management, improving relationships, grief and bereavement, addiction, mental well-being, family and/or interpersonal conflicts, professional development, and more, including assistance related to housing challenges that may affect their work performance and overall well-being.	<ul style="list-style-type: none"> • Program brochure at: EAPBrochure.2024.pdf • Book an appointment by calling (213) 433-7202 <p>Additional County employee wellness resources are available at: https://employee.hr.lacounty.gov/wp-content/uploads/2024/05/Wellness-Resources-for-County-Employees-4-17-2023.pdf</p>	<ul style="list-style-type: none"> • Open to all County employees.

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Food Assistance			
Aging and Disabilities	Home-Delivered Meals Program - Delivers nutritious meals to older adults at home and connects participants with other supportive services to help them stay independent. Most meal programs deliver a hot meal five days a week.	County of Los Angeles Information and Assistance Line (800) 510-2020. Callers will be directed to a Home-Delivered Meals Program service provider in their area.	<ul style="list-style-type: none"> Adults 60 or older who are frail, homebound, or isolated. Spouses of older adults in the program (no age limit). Individuals with disabilities who live with an older adult in the program.
Aging and Disabilities	Congregate Nutrition Program - Provides nutritious meals and education in a group setting.	County of Los Angeles Information and Assistance Line (800) 510-2020. Callers will be directed to a Congregate Meal Program service provider in their area.	<ul style="list-style-type: none"> Adults 60 or older, spouses of older adults in the program (no age limit), and people with disabilities who live at a site where the program is offered or live with and accompany an older adult in the program.
Los Angeles Homeless Services Authority (LAHSA)	Youth Family Reconnection - Provides clinical and crisis management support to facilitate reconnection of youth experiencing homelessness with family members and/or strengthen adult connections to achieve housing stability.	Access Center Directory: https://www.lahsa.org/documents?id=2760-ces-access-center-directory.pdf&ref=ces	<ul style="list-style-type: none"> A person must be determined to be Category 1, 2, or 4 homeless statuses. At or below 50% Area Median Income.
Mental Health	Transitional Age Youth (TAY) Drop-In Centers (DICs) - Provides temporary safety and basic supports for TAY who are homeless or in unstable living situations. DICs provide safe environments where TAY can increase social support/networks and participate in social activities. DIC services include showers, meals, clothing, computer/internet access, linkage to mental health, substance abuse treatment, housing support, as well as educational and employment resources.	Community based organizations in each Service Planning Area https://dmh.lacounty.gov/our-services/transition-age-youth/#drop	<ul style="list-style-type: none"> TAY aged 16-25.

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Food Assistance			
Public Social Services	<p>CalFRESH - Provides food benefits for individuals or families who have limited income to buy food. The monthly CalFresh benefit is transferred to the household's Electronic Benefits Transfer card, which can be used in grocery stores, farmers markets, and select fast food restaurants.</p>	<ul style="list-style-type: none"> At any DPSS District Offices (Mon. -Fri. 8am-5pm). District offices may be viewed at https://dpss.lacounty.gov/en/resources/offices.html. Call the Customer Service Center (866) 613-3777 Visit BenefitsCal.com. 	<ul style="list-style-type: none"> Individuals and families with low or no income, and meet the program requirements, domestic Violence survivors, U.S. Citizens, legal permanent residents, qualified non-citizens including applicant holders of U and T visa (Humanitarian forms of immigration relief for victims of serious crimes, primarily human trafficking and other violent crimes). Both allow victims to stay in the U.S. and potentially lead to permanent residency Note: All persons in the household do not have to be related or have children to be eligible for CalFresh benefit. Effective June 1, 2019, Supplemental Security Income (SSI)/State Supplemental Payment (SSP) recipients are potentially eligible to receive CalFresh benefits. Individuals can apply for CalFresh even if there are household members who are not documented residents.

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General Case Management			
Mental Health	Geriatric Evaluation Networks Encompassing Services Intervention Support Program & (GENESIS) Older Adult Program - Provides field-based outpatient mental health services that include individual and family counseling, medication services, education, support, and help obtaining other needed services not provided by the DMH.	<ul style="list-style-type: none"> • (213) 351-7284 or the 24/7 Help Line at (800) 854-7771 • https://dmh.lacounty.gov/our-services/older-adults/genesis/ 	<ul style="list-style-type: none"> • Older adults, ages 60 and above, homebound, at risk of eviction, experiencing a severe mental illness or who have significant mental health problems that, while not as severe, still substantially impair their ability to function and prevent them from participating in traditional mental health clinic programs.
Mental Health	Veteran & Military Family Services (VMFS) - Connects veterans and their families with available services with the aim of reducing homelessness, suicide, and underemployment and increasing resources and services for veterans and their families. VMFS is staffed predominantly by veterans and military family members who provide mental health services, peer support, and linkage to resources including housing, health care, financial, legal and employment support. Clinical professionals can assist with those struggling with substance abuse and mental health issues.	<ul style="list-style-type: none"> • Bob Hope Patriotic Hall, 1816 S. Figueroa St., 6th floor, LA 90015 (walk-ins and appointments are welcome) • Edelman Westside Mental Health Center, 11080 Olympic Blvd., LA 90064 (not a walk-in site) • A new site will open in June: BHC, 12021 Wilmington Ave., Bldg. 18, Suite 4D, LA 90059. • Veterans Support Line: 800/854-7771 option *3 (Daily including holidays between 9am and 6pm) <p>Or at dmh.lacounty.gov/veterans</p>	<ul style="list-style-type: none"> • All veterans and family members. (There are no criteria for time in service era, or discharge status.) • Services are available regardless of the Veterans Affairs disability rating; there are no specific or exclusionary criteria for level of need/care or income level requirements.
Military and Veterans Affairs	Call Center - Supports veteran call center to streamline operations and optimize support services	Call Center: (877) 4LA-VETS	<ul style="list-style-type: none"> • Veterans and Military Veteran family members of any age within the County, regardless of time in service, discharge status, or disability rating.
Military and Veterans Affairs	Accessible Veteran Resource Centers - Provides veteran resource centers across participating cities, fostering a comprehensive support network for veterans, which includes coordination and collaboration with the Department of Mental Health and the Department of Veteran Affairs.	DMVA's regional offices may be viewed at: https://mva.lacounty.gov/contact-us/	<ul style="list-style-type: none"> • Veterans and Military Veteran family members of any age within the County, regardless of time in service, discharge status, or disability rating.

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General Case Management continued			
Military and Veterans Affairs and Mental Health	Veteran Peer Access Network - Connects veterans with various resources, including mental health services, substance misuse support, and assistance with housing, employment, and benefits.	Contact: Intake@mva.lacounty.gov https://mva.lacounty.gov/vpan-assistance/	<ul style="list-style-type: none"> • Veterans and Military Veteran family members of any age within the County, regardless of time in service, discharge status, or disability rating.
Military and Veterans Affairs	Veterans Crisis Line - 24/7 telephone line providing confidential support for veterans and their loved ones.	<ul style="list-style-type: none"> • Call: 988 then press 1. • Text: 838255 • https://www.veteranscrisisline.net/ • Chat: https://www.veteranscrisisline.net/get-help-now/chat/ 	<ul style="list-style-type: none"> • All military members including Veterans, National Guard, and Army Reserve. Inquirers do not have to be eligible for VA health care benefits to call.
Public Health	Substance Abuse Prevention and Control (SAPC) - Provides substance use disorder (SUD) services through community-based certified and/or licensed SUD treatment programs. Services include outpatient, intensive outpatient, and opioid treatment programs, withdrawal management, medication for addiction treatment, short-term residential, case management, recovery support services, and recovery bridge housing.	<ul style="list-style-type: none"> • Substance Abuse Services Helpline (SASH) - 24/7 helpline (844) 804-7500 • Client Engagement and Navigation Services (CENS) - one area office per service planning area (SPA). • CENS Area offices can be found at http://publichealth.lacounty.gov/sapc/docs/public/cens/cens-near-you.pdf • Connecting to Opportunities for Recovery and Engagement (CORE) – There are six CORE centers throughout the County http://publichealth.lacounty.gov/sapc/public/corecenter/?lang=en • SBAT - online directory of providers https://sapccis.ph.lacounty.gov/sbat/ 	<ul style="list-style-type: none"> • Open to all LA County residents who are Medi-Cal eligible.

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General Case Management continued			
Public Health	Recovery Bridge Housing (RBH) - Provides abstinence-focused, peer-supported housing that offers a safe interim living environment for clients who are unstably housed or homeless, according to the U.S. Department of Housing and Urban Development. Participants in RBH must be concurrently enrolled in outpatient, intensive outpatient, Opioid Treatment Program, or Outpatient (aka Ambulatory) Withdrawal management services	<ul style="list-style-type: none"> • Substance Abuse Services Helpline (SASH) - 24/7 helpline (844) 804-7500 • Client Engagement and Navigation Services (CENS) - one area office per service planning area, several co-located spaces. A list of CENS Area offices can be found at: http://publichealth.lacounty.gov/sapc/docs/public/cens/cens-near-you.pdf • Connecting to Opportunities for Recovery and Engagement (CORE) – six CORE centers may be viewed at: http://publichealth.lacounty.gov/sapc/public/corecenter/?lang=en • Service & Bed Availability Tool (SBAT) - online directory of substance use services https://sapccis.ph.lacounty.gov/sbat/ 	<ul style="list-style-type: none"> • Open to all LA County residents, including people experiencing homelessness in need of a recovery-oriented, safe interim housing environment and concurrently enrolled in a SUD outpatient treatment setting including outpatient, intensive outpatient, opioid treatment program, and ambulatory withdrawal management.
Public Health	Project HOPE – Provides early intervention and enrichment, pregnancy and parenting support, mental, and social support, childcare and school enrollment assistance, connections to resources, and judgement-free physical, consultation, and collaboration with expert clinician.	<ul style="list-style-type: none"> • email: ProjectHOPE@ph.lacounty.gov • General Home Visiting Line (213) 639-6478 	<ul style="list-style-type: none"> • Experiencing homelessness, pregnant and/or parenting children aged 0-5, and living in San Fernando Valley or South Los Angeles.

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General Case Management continued			
Public Health	HIV Medical and Support Services - Connects patients with a team that works with the client's HIV medical provider. Services include case management, health education, linkage to mental health services, substance use treatment, financial assistance, housing assistance, legal services, transportation, and individual counseling sessions.	<ul style="list-style-type: none"> Website for available services: https://getprotectedla.com/impositivela/ Benefits Specialists at https://getprotectedla.com/resources/what-are-benefits-specialty-services-bss/ 	<ul style="list-style-type: none"> HIV positive, 12 years old and older, and LA County resident.
Public Health	Domestic Violence Supportive Services (DVSS) - Provides supportive services to participants who are experiencing or have experienced DV and who are CalWORKs eligible. Provides shelter, legal counseling, case management, and support services to facilitate safety, addressing trauma, and working towards long-term stability for survivors.	<ul style="list-style-type: none"> Clients are referred by DPSS, contracted agencies enroll clients, or clients call the Los Angeles County DV Hotline at (800) 978-3600 who are then referred to DV serving agencies. Call DV Agencies at: http://publichealth.lacounty.gov/dv-council/resources/resources.htm Or call 211 	<ul style="list-style-type: none"> CalWORKs clients, as well as General Relief (GR) and Skills and Training to Achieve Readiness (STAR; formerly GROW) clients. However, GR clients are not eligible for motel stays under standard DVSS. For those not eligible under CalWORKs, including GR clients, Domestic Violence Services for All (DVSFA) can provide support, including coverage for hotel or motel stays.

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Home Sharing			
SHARE!	Share! Collaborative Housing - Provides permanent supportive housing in single-family homes across Los Angeles County for individuals with disabilities, veterans, mental health consumers, and those with diabetes, trauma-related challenges, and more. Residents live like college roommates, each paying approximately \$600 to \$950 monthly in fully furnished homes. The homeowner furnishes the house, pays utilities, and does not require a security deposit or background check. Residents pay rent from their disability checks or other income directly to the homeowner.	<ul style="list-style-type: none"> • https://www.shareselfhelp.org/collaborative-housing • Call (877) 742-7349, Mon. – Fri. from 10am - 6pm. 	<ul style="list-style-type: none"> • 18+ and can live independently.
Affordable Living for the Aging	Affordable Living for the Aging (ALA) - Shares inventory of over 1 million available bedrooms in Los Angeles County. ALA Shared Housing converts spare rooms into affordable housing which allows the senior homeowner to age in place and for housing seekers to secure affordable rent. ALA screens, matches, and monitors two people to share a home based on living preferences and compatibility. Arrangements may be rent or a combination of rent and daily living support such as cleaning, cooking, or transportation.	https://www.alaseniorliving.org/ (323) 650-7988	<ul style="list-style-type: none"> • Rentals - Open to all LA County residents. • No criminal convictions or evictions. • Meet minimum monthly income requirement of \$1,200.00. • Can live independently and does not need support with activities of daily living. • For people wanting to rent out a room - Live in LA county, have a private bedroom to rent out, and have no criminal record.

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Housing Resources and Case Management			
Los Angeles Homeless Services Authority	Lead Agency Access Centers - People can walk in and work with case managers to be connected to resources that apply to the individual challenge	Access Center Directory: https://www.lahsa.org/documents?id=2760-ces-access-center-directory.pdf&ref=ces	<ul style="list-style-type: none"> • Open to everyone.
Los Angeles Homeless Services Authority	Homeless Prevention for Individuals, Families, and Transitional Age Youth - Provides assistance to participants facing imminent risk of homelessness with retaining or securing permanent housing. Services include housing stabilization, housing search and placement, income stabilization, landlord mediation and advocacy, legal advocacy, and reunification and relocation assistance. Financial services include security deposit, rental arrears and assistance, utility deposit, assistance and arrears, move-in, essential furnishing, employment, transportation, and reunification/relocation expenses.	<ul style="list-style-type: none"> • Program Flyer: https://www.lahsa.org/documents?id=8187-2024-homeless-prevention-program-flyer.pdf • Access Center Directory: https://www.lahsa.org/documents?id=2760-ces-access-center-directory.pdf&ref=ces 	<ul style="list-style-type: none"> • Experiencing a financial crisis. • At imminent risk of becoming homeless, or • Have received a court eviction hearing notice or court-ordered eviction, or have received written notice of intent to terminate tenancy from landlord. • Lacking family and financial resource. • Formerly unhoused and hold Section 8 voucher. • Earn income up to 80% Area Median Income (AMI). • To calculate AMI: https://nmcdn.io/e186d21f8c7946a19faed23c3da2f0da/fb95c25b629342b6b40bf6f7cae257d5/files/AMI-Calculations.pdf
Los Angeles Homeless Services Authority	Crisis Housing (DV) - Provides short-term 24-hour emergency beds w/ problem-solving, resource referrals, and case management.	Access Center Directory: https://www.lahsa.org/documents?id=2760-ces-access-center-directory.pdf&ref=ces DV/IPV Specific Resources: https://www.lahsa.org/portal/apps/dv	<ul style="list-style-type: none"> • Any individual, 18+, or • Family who is fleeing, or is attempting to flee, domestic violence, has no other residence, and lacks the resources or support networks to obtain other permanent housing.

Administrator	Program Name and Description	How to Access Program	Program Eligibility
Housing Resources and Case Management continued			
Los Angeles Homeless Services Authority	Crisis Housing (Unaccompanied Minor) - Provides short-term 24-hour emergency beds w/ problem-solving, resource referrals, and case management.	<p>Access Center Directory: https://www.lahsa.org/documents?id=2760-ces-access-center-directory.pdf&ref=ces</p> <p>Youth 12-17 Specific Resource: https://www.youthemergingstronger.org/</p>	<ul style="list-style-type: none"> • Under the age of 18. • Lacking a fixed, regular, and adequate nighttime residence, meaning: Has a primary nighttime residence that is a public or private place not meant for human habitation; or Is living in a publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels), or • Exiting an institution where (s)he has resided for 90 days or less, or • Fleeing or attempting to flee domestic violence and has no other residence and lacks the resources or support networks to obtain other permanent housing.
Los Angeles Homeless Services Authority	Host Homes (Youth) - Provides short-term 24-hour emergency beds w/ problem solving, resource referrals, and case management.	<p>Access Centers: https://www.lahsa.org/documents?id=2760-ces-access-center-directory.pdf</p> <p>Host Homes (Youth): https://www.lahsa.org/news?article=572-host-home-program</p>	<ul style="list-style-type: none"> • Age 18-24 years old, lacking a fixed, regular, and adequate nighttime residence, has a primary nighttime residence that is a public or private place not meant for human habitation, is living in a shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state and local government programs), or is exiting an institution where (s)he has resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution, or is fleeing or is attempting to flee domestic violence, and lacks the resources or support networks to obtain other permanent housing.

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Housing Resources and Case Management continued			
Los Angeles Homeless Services Authority	Safe Parking - Provides access to park a vehicle in a safe parking lot with onsite security and restrooms, have a Coordinated Entry System assessment completed, referral/linkage to interim housing, housing navigation, and permanent housing, case management, financial assistance, benefits linkage, and document assistance. Site amenities may vary according to each site.	Access Centers: https://www.lahsa.org/documents?id=2760-ces-access-center-directory.pdf Safe Parking Site Directory: https://www.lahsa.org/news?article=592-safe-parking	<ul style="list-style-type: none"> Individual or family over the age of 18 experiencing vehicular homelessness whose vehicle is operable and has valid registration, license, and insurance.
Los Angeles Homeless Services Authority	Housing Navigation (DV) - Provides services targeted primarily for participants who are fleeing DV and are unsheltered including document collection, unit location assistance, other lease-up preparation, and motel vouchers.	Access Centers: https://www.lahsa.org/documents?id=2760-ces-access-center-directory.pdf	<ul style="list-style-type: none"> Homeless with an average median income at or below 50%, experience higher barriers finding a unit (need more advocacy), and need housing-focused supportive services and pre-lease up activities.
Los Angeles Homeless Services Authority	Winter Shelter Program - held annually to protect people experiencing homelessness during Los Angeles's colder months. Winter Shelters are located all across the County and operates 24 hours a day between 11/1 and 3/31.	https://www.lahsa.org/winter-shelter People in need of transportation should go to 211la.org and use the chat feature to request a ride.	<ul style="list-style-type: none"> Age 18 or older and experiencing homelessness.
Mental Health	CalWORKs Coordinated Entry System for Families (CESF) - Provides co-located clinicians at homeless services agencies to screen families for mental health concerns and link them to needed services, including mental health treatment. In addition to mental health support, CESF offers housing assessments, homelessness problem-solving, connections to crisis housing, assistance with permanent housing search and placement, financial assistance for rapid re-housing, and coordinated supportive services to help families achieve housing stability.	Eight (8) service planning area SPA-based Family Solutions Centers (FSCs) https://www.lahsa.org/portal/apps/financial-a-shelter/families	<ul style="list-style-type: none"> All homeless families entering the FSC for services are eligible for screening and linkage to mental health resources.

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Housing Resources and Case Management continued			
Mental Health	Emergency Enhanced Shelter Program- Transition Age Youth (TAY) - Provides 60-day temporary shelter with a bed, 24-hour general oversight, three meals each day, linens, clothing, toiletries, and case management services. Shelter sites are located in service areas 2, 4, and 6.	Call TAY Gatekeeper at (213) 738-6194 or send an email to TAYNavigation@dmh.lacounty.gov Flyer: https://file.lacounty.gov/SDSInter/dm/1076880_EESPFlyer_v1.pdf#:~:text=The%20Enhanced%20Emergency%20Shelter%20Program%20(EESP)%20is,who%20are:%20%E2%80%A2%20between%2018%2D25%20years%20old	<ul style="list-style-type: none"> • Age 18-25 years old, homeless or at risk of homelessness in Los Angeles County, experiencing mental health issues, willing to seek mental health treatment, having no income or low income and unable to pay for housing.
Mental Health	Housing Assistance Program (HAP) Rental Assistance Program (RAP) - Provides DMH clients who are experiencing homelessness or at-risk of homelessness and who have limited or no income with funds for housing subsidies, security deposits, utility assistance, household goods, and eviction prevention assistance.	https://dmh.lacounty.gov/our-services/housing/countywide-assistance/ Additional DMH Housing and Job info can be found at: https://file.lacounty.gov/SDSInter/dm/1110472_HJDDBrochure.pdf	<ul style="list-style-type: none"> • Homeless or at risk of homelessness. • Existing DMH client or meets specialty mental health services criteria. • Can provide evidence of having a financial need. • Have moved into permanent housing in the last 90 days.
Public Health	CalWORKs (CW) Families Solution Centers (FSC) - Provides linkages to substance use disorder services, standardized assessments, and coordinated access to housing and supportive services for homeless families. Client Engagement and Navigation Services (CENS) counselors screen every referred client for substance use disorder (SUD) and make referrals to SUD treatment if necessary.	Family Solutions Center, one office per service planning area. CENS is co-located at each FSC: https://www.lahsa.org/portal/apps/fin-d-a-shelter/families	<ul style="list-style-type: none"> • Families residing in FSCs.

Administrator	Program Name and Description	How to Access Program	Program Eligibility
Housing Resources and Case Management continued			
Public Health	Homeless and Transitional Housing Services for Persons w/ HIV - Provides temporary and longer-term housing for homeless/unstably housed individuals living with HIV/AIDS. This includes Transitional Residential Care Facilities, longer term housing and case management, and Substance Use Disorder Transitional Housing. Helps to secure safe transitional and permanent housing through assessment of a person's housing needs, housing case management, and referral to other supportive services.	<ul style="list-style-type: none"> Ana Rios, Housing for Health, Department of Health Services arios@dhs.lacounty.gov https://dhs.lacounty.gov/housing-for-health/ General information: (323) 274-3600 Project New Hope: (213) 384-5031 Tarzana Treatment Center: (818) 342-5897 x 2155 (substance use disorder transitional housing) 	<ul style="list-style-type: none"> HIV positive. 18 and older. LA County resident. Income at or below 500% Federal Poverty Level: https://fpclcalculator.com/?gad_source=1&gad_campaignid=20622842807&gbraid=0AAAAADlcK9sQpFgo-luEp4KmckBKJFTub&gclid=EAAlQobChMI6cm4bqmjQMVyTRECB2BrQilEAAAYASAAEgJHU_D_BwE
Public Social Services	CalWORKs (CW) Temporary/Permanent Homeless Assistance (HA) - Provides up to 16 calendar days of payments to obtain temporary shelter from a commercial establishment (i.e., a hotel, motel), a paid shelter, or a person or establishment with whom the AU client has entered into a short-term lease (family or friends), sublease, or shared housing agreement. <u>Permanent HA</u> provides payments to help secure permanent housing. The payment amount is up to two months of rent and also pays for fees the landlord requires before the client moves in (i.e., last month's rent and any legal payment, fee, deposit, etc. Additional payments may be available for utility deposits (turn-on fees). <u>The Permanent HA Arrearages Program</u> helps people at-risk of homelessness to pay for past due rent (up to two months).	In person at any DPSS CalWORKs district office (M-F 8am-5pm) https://dpss.lacounty.gov/en/resources/offices.html or by calling the Customer Service Call Center at (866) 613-3777	<ul style="list-style-type: none"> <u>Temporary HA payment:</u> Be CalWORKs eligible or have an approved CalWORKs case, meet the homeless definition, and be looking for permanent housing. <u>Permanent HA payment:</u> Be CalWORKs approved, meet homeless definition, secure permanent housing where the family's share of the rent does not exceed 80% of their income. <u>Permanent HA Arrearages Program:</u> Have a three-day notice to pay rent or quit from the landlord, and the rent must be within 80% of the total monthly household income.

Administrator	Program Name and Description	How to Access Program	Program Eligibility
Move-In, Rental and Cash Assistance, and Legal Services			
Consumer and Business Affairs (DCBA)	Stay Housed LA - Provides free legal services and short-term rental assistance to income and geographical eligible residents facing potential eviction, as well as providing other eviction-related information and workshops available for all.	https://www.stayhousedla.org/ (888) 694-0040	<ul style="list-style-type: none"> Tenants residing in the City of LA, Long Beach, Unincorporated County of LA, and some incorporated cities. Earn less than 80% Area Median Income to receive free legal services and short-term rental assistance. Other information and assistance are available to all County residents.
Consumer and Business Affairs	Self-Help Legal Access Centers - Provides information about court procedures and forms, provides trained legal professionals to review completed court forms, conducts workshops and potentially refers self-litigants to pro-bono legal representation in most civil matters including housing and debt collection.	10 Courthouses: <ul style="list-style-type: none"> Antelope Valley, Chatsworth, DTLA, Pasadena, Pomona, Van Nuys: https://nlsia.org/services/self-help-centers/ or (800) 433-6251 Inglewood, Long Beach, Torrance, Santa Monica: https://lafla.org/self-help/ or (213) 235-0060 Compton: https://www.communitylegalsocal.org/help-yourself/self-help-centers/ or (424) 349-7610 	<ul style="list-style-type: none"> All County residents are eligible.
Consumer and Business Affairs	Foreclosure Prevention and Real Estate Fraud Program - Provides real estate and foreclosure counseling services at no cost. Also includes the Homeowner Notification Program, which mails a notice to homeowners whenever a deed, quitclaim deed, deed of trust, notice of default, or notice of trustee sale is recorded to protect homeowners of potential fraud.	DCBA main and branch offices: (800) 593-8222 <ul style="list-style-type: none"> https://dcba.lacounty.gov/foreclosure-prevention/ Email: dcba@dcba.lacounty.gov Office locations: https://dcba.lacounty.gov/our-locations/ 	<ul style="list-style-type: none"> All County residents are eligible.

Administrator	Program Name and Description	How to Access Program	Program Eligibility
Move-In, Rental and Cash Assistance and, Legal Services continued			
Consumer and Business Affairs	Countywide Dispute Resolution Program - Provides free mediation services that cover a broad range of topics including neighbor disputes, landlord-tenant disputes, and debt collection disputes.	<ul style="list-style-type: none"> • https://dcba.lacounty.gov/countywide-dedrp/ • Phone (800) 593-8222 • Email: dcba@dcba.lacounty.gov • Office locations: https://dcba.lacounty.gov/our-locations/ • Partnering agencies: https://dcba.lacounty.gov/countywide-dedrp/partners/ 	<ul style="list-style-type: none"> • At least one party must be located in Los Angeles County.
Consumer and Business Affairs	Consumer Counseling Unit - Serves consumers, businesses and communities through education, advocacy, and complaint resolution to create a fair and vibrant marketplace for consumers and educate consumers about their rights and responsibilities.	DCBA main and branch offices: <ul style="list-style-type: none"> • https://dcba.lacounty.gov/foreclosure-prevention/ • Phone (800) 593-8222 • Email: dcba@dcba.lacounty.gov • Office locations: https://dcba.lacounty.gov/our-locations/ 	<ul style="list-style-type: none"> • All County residents are eligible.
Consumer and Business Affairs	Center for Financial Empowerment - Convenes, advocates, and builds capacity to strengthen the financial health of County residents, with a focus on Black, Indigenous, and People of Color, to build economic resiliency. Works to connect low-moderate income County residents to financial education, services, and consumer protections. Provides financial literacy counseling and workshops, access to safe affordable financial products, free tax preparation assistance, homeownership opportunities, estate planning, and referrals to financial empowerment partners.	DCBA main and branch offices: <ul style="list-style-type: none"> • https://dcba.lacounty.gov/financial-empowerment/ • Resource Guide: https://dcba.lacounty.gov/wp-content/uploads/2024/10/LA-County-Financial-Empowerment-Resource-Guide-FINAL-October-2024.pdf • Phone: (800) 593-8222 • Email: dcba@dcba.lacounty.gov • Office locations: https://dcba.lacounty.gov/our-locations/ 	<ul style="list-style-type: none"> • All County residents are eligible.

Administrator	Program Name and Description	How to Access Program	Program Eligibility
Move-In, Rental and Cash Assistance and Legal Services continued			
Health Services	Ability to Pay Program - Provides financial assistance program for LA County residents who cannot afford their medical bills. It helps cover the costs of medical care, including inpatient and outpatient services, when Medi-Cal, Medicare, private insurance, or other benefits do not cover it.	<ul style="list-style-type: none"> General Information: (844) 804-0055 Mon. to Fri. 8am to 5:30pm, and Sat. 8am to 4:30pm. Contact regional DHS hospitals listed at: https://dhs.lacounty.gov/patient-information/get-coverage/financial-services/. 	<ul style="list-style-type: none"> LA County residents/patients with income at or under 200% Federal Poverty Level (FPL) and a reduced cost (sliding scale) for those over 200% FPL. The sliding scale is based on family size and income.
Human Resources	2025 California Wildfire Recovery Resources for LA County Employees – Provides resources for County employees impacted by the January 2025 wildfire events. While some resources are specifically tailored for those affected by wildfires, other information is also beneficial for employees who are homeless or facing housing insecurity.	https://employee.hr.lacounty.gov/using-support/	<ul style="list-style-type: none"> All County residents are eligible.
Jewish Free Loan Association	Interest Free Loans - Offers personal, business, and education loans with no interest or fees to people of all faiths and ethnicities. The program has no collateral requirements.	www.jfla.org	<ul style="list-style-type: none"> 18 and older living in LA, Ventura, or Santa Barbara Counties with a qualified grantor. Grantor must also live in one of the three counties, be 25+ with a steady income, good credit score, and willing to sign on the loan with the borrower.
Los Angeles Homeless Services Authority	Problem Solving - Offers a short-term intervention that assists participants to maintain their current housing or to identify an immediate and safe housing alternative within their own network of family, friends, and social supports. By working alongside people facing a housing crisis in an empowering manner, Problem Solving can assist at the very beginning of their housing crisis or shortly after they enter the homeless services system.	Access Centers focused on meeting clients' basic needs, access emergency services, and obtain referrals to housing resources. https://www.lahsa.org/documents?id=2760-ces-access-center-directory.pdf&ref=ces	<ul style="list-style-type: none"> Gross 50% AMI or 80% AMI for households with subsidies who are able to identify a Housing Problem-Solving resolution: (1) staying with social supports temporarily or permanently, (2) maintain a unit, (3) reunify to a safe place out of town, or (5) move into a new sustainable unit.

Administrator	Program Name and Description	How to Access Program	Program Eligibility
Move-In, Rental and Cash Assistance and Legal, Services continued			
Los Angeles Homeless Services Authority	Shallow Subsidy - Provides rental assistance to individuals or families who are enrolled in a Rental Subsidy Housing Program and need continued rental assistance and light touch case management to maintain their housing due to being rent burdened and unable to afford their rent without assistance.	Access Centers focused on meeting clients' basic needs, access emergency services, and obtain referrals to housing resources. https://www.lahsa.org/documents?id=2760-ces-access-center-directory.pdf&ref=ces	<ul style="list-style-type: none"> • Enrolled and currently housed in a rental subsidy housing program and show ability to pay 55% or more of the rent, have income below 50% AMI, and experiencing severe rent burden (50% or more of income going towards rent), able to retain housing with light touch case management, and attempting to get on an affordable housing waitlist. • Must <i>not</i> be receiving subsidized housing and/or living in an affordable housing unit. Participant must be current on all rental payments and not owing a balance.
Los Angeles Homeless Services Authority	Time Limited Subsidies - Connects families, individuals, and youth experiencing homelessness to permanent housing through a tailored package of assistance that may include the use of time-limited financial assistance and targeted supportive services.	Access Centers focused on meeting clients' basic needs, access emergency services, and obtain referrals to housing resources. https://www.lahsa.org/documents?id=2760-ces-access-center-directory.pdf&ref=ces	<ul style="list-style-type: none"> • Experiencing homelessness with an average median income at or below 50%. • Experiencing housing barriers that are resolvable on a medium-term and can stabilize within 24 months.
Los Angeles Homeless Services Authority	Time Limited Subsidies DV – Connects families, individuals, and youth experiencing homelessness and domestic violence, sexual assault, stalking, or human trafficking to permanent housing through a tailored package of assistance that may include the use of time-limited financial assistance and targeted supportive services.	Access Centers focused on meeting clients' basic needs, access emergency services, and obtain referrals to housing resources. https://www.lahsa.org/documents?id=2760-ces-access-center-directory.pdf&ref=ces	<ul style="list-style-type: none"> • Experiencing homelessness with an average median income at or below 50%. • Experiencing housing barriers that are resolvable on a medium-term and can stabilize within 24 months.

Administrator	Program Name and Description	How to Access Program	Program Eligibility
Move-In, Rental and Cash Assistance and Legal, Services continued			
Los Angeles Homeless Services Authority	Legal Services – Offers free legal services for those at imminent risk of homelessness. Those facing eviction may require legal services including support with eviction prevention, landlord dispute resolution, credit resolution advocacy, criminal record expungement, immigration, driver's license, and other legal services that relate to housing retention and stabilization.	Program information: https://www.lahsa.org/news?article=828-legal-services-for-homeless-and-at-risk-individuals Or contact the Access Center at https://www.lahsa.org/documents?id=2760-ces-access-center-directory.pdf&ref=ces	<ul style="list-style-type: none"> • Adults age 18+, • Youth aged 16-24, • Families, • Households with a child under 18, • Enrolled in LAHSA Homeless TLS, • Experiencing homelessness, or • At-risk of homelessness.
Military and Veterans Affairs	Legal Services - Provides legal assistance for homeless veterans or legal guidance to refer and assist in navigating housing benefits and legal options. Services include character of discharge upgrades, benefits appeals, child or spousal support, custody or visitation, eviction and tenants' rights, unlawful evictions, and foreclosures.	Regional offices may be viewed at https://mva.lacounty.gov/contact-us/	<ul style="list-style-type: none"> • Veterans experiencing homelessness or at risk of homelessness who meet the income criteria for various levels of assistance.
Public Social Services	CalWORKs - Provides cash assistance to families with children to help pay for housing, food, and other necessary expenses.	<ul style="list-style-type: none"> • In person at any DPSS CalWORKs district office (Mon.- Fri. 8am-5pm) https://dpss.lacounty.gov/en/resources/offices.html • By calling the Customer Service Call Center at (866) 613-3777 • Online via BenefitsCal.com 	<ul style="list-style-type: none"> • Child(ren) must be deprived of parental support/care due to death, incapacity, un/underemployment, or continued absence of one or both parents. • Principle wage earner two parent families. Clients must not be employed more than 100 hours/month. Families' net monthly income must be below the Maximum Aid Payment level based on their family size. • Clients must meet property limit of \$17,452 for families with members aged 60 or older and \$11,634 for all other families. • Family members must be a US citizen or eligible noncitizens.

Administrator	Program Name and Description	How to Access Program	Program Eligibility
Move-In, Rental and Cash Assistance and, Legal Services continued			
Public Social Services	<p>Emergency Assistance to Prevent Eviction/Moving Assistance - Provides a maximum of \$3,000 to \$5,000 per Welfare-to-Work (WtW) participant to prevent eviction.</p> <p>Moving Assistance provides a maximum of \$2,500 per WtW participant to secure housing and/or assist with moving costs.</p>	<ul style="list-style-type: none"> • In person at any DPSS CalWORKs district office (Mon. - Fri. 8am-5pm) https://dpss.lacounty.gov/en/resources/offices.html • Customer Service Call Center at (866) 613-3777 	<ul style="list-style-type: none"> • Be CalWORKs approved, have exhausted or not be eligible to the State's Permanent Homeless Assistance Arrearages payment. • Be WtW eligible, have a verifiable financial hardship resulting from circumstances beyond the family's control that caused the nonpayment of rent and/or utilities, provide verification of the financial hardship and past due rent and/or utilities, and agree to pay a part of the past due rent and/or utilities.
Public Social Services	<p>4-Month Rental Subsidy - Provides formerly homeless CalWORKs Welfare to Work (WtW) families with a short-term rental subsidy after securing non-subsidized permanent housing. Eligible families can qualify for a once-in-a-lifetime rental subsidy of up to \$500 per family (based on family size) for a maximum of four consecutive months to help the family while their housing situation stabilizes. If the CalWORKs WtW family participates in the GAIN Family Stabilization Program, the family may receive an additional four consecutive months of rental subsidy payments totaling up to eight consecutive months.</p>	<ul style="list-style-type: none"> • In person at any DPSS CalWORKs district office (Mon. - Fri. 8am-5pm) https://dpss.lacounty.gov/en/resources/offices.html • Customer Service Call Center at (866) 613-3777 The program can also be accessed by a CalWORKs WtW family who lives in non-subsidized permanent housing, when the family demonstrates they are experiencing valid financial hardship and receive DPSS administered eviction prevention funds. 	<ul style="list-style-type: none"> • CalWORKs approved, WtW eligible, have received or be eligible to receive the Permanent Homeless Assistance (HA) payment and/or Moving Assistance Program payment, or have received the Permanent HA Arrearages and/or the Emergency Assistance to Prevent Eviction (EAPE) Program payment to prevent the family's eviction. • Have signed a rental/lease agreement to secure non-subsidized permanent housing within the past 30 calendar days of the request for rental assistance. • Agree to receive rental assistance payments and provide a rent receipt or verification that rent has been paid for each month a subsidy is issued before another subsidy payment is issued.

Administrator	Program Name and Description	How to Access Program	Program Eligibility
Move-In, Rental and Cash Assistance and, Legal Services continued			
Public Social Services	Temporary Homeless Assistance Program+14 (THAP+14) - Provides up to 14 days of temporary shelter payments for Welfare to Work participants at a daily rate from \$85 to \$145 depending on the slot availability.	<ul style="list-style-type: none"> • In person at any DPSS CalWORKs district office (Mon. - Fri. 8am-5pm) https://dpss.lacounty.gov/en/resources/offices.html • Customer Service Call Center (866) 613-3778 	<ul style="list-style-type: none"> • Families must be receiving CalWORKs, enrolled in WtW (GAIN), or employed, or be participating in Post Time-Limit Services. Note: • THAP+14 is limited to once-in-a-lifetime with exceptions: domestic violence, mental or physical illness, prior residence becoming uninhabitable, and natural disaster. Proof of the exceptional circumstance(s) must be provided. • A CalWORKs participant can only receive THAP+14 as an exception under the following conditions: one year has passed since the last time they exhausted THAP+14 and it is a different period of homelessness since the last time the family received THAP+14.
Public Social Services	Subsidized Housing to Homeless Disabled Individuals Pursuing Supplement Security Income (SSI) - Assists individuals who are experiencing homelessness and provides homeless GR participants with a monthly rental subsidy of up to \$475 and move-in-assistance of up to \$500. Access is also provided to other supportive services including assistance with securing an approval of SSI benefits. For GR participants who are on track for SSI approval, the subsidy is subject to reimbursement through the GR interim assistance reimbursement process.	<ul style="list-style-type: none"> • In person at any DPSS CalWORKs district office (Mon. - Fri. 8am-5pm) https://dpss.lacounty.gov/en/resources/offices.html • Customer Service Call Center (866) 613-3778 	<ul style="list-style-type: none"> • GR participants who are interested in participating in the GR Housing Subsidy & Case Management Program are referred to a GR Homeless Case Manager.

Administrator	Program Name and Description	How to Access Program	Program Eligibility
Move-In, Rental and Cash Assistance and, Legal Services continued			
Public Social Services	General Relief (GR) - Provides cash benefit to individuals who do not qualify for other State or federal cash assistance programs. GR includes a monthly cash grant of \$221 for a single person and access to supportive services including assistance to prevent eviction/homelessness, utility shut-off, or utility restoration (with specific requirements and established limits).	<ul style="list-style-type: none"> • In person at any DPSS CalWORKs district office (Mon. - Fri. 8am-5pm) https://dpss.lacounty.gov/en/resources/offices.html • Customer Service Call Center (866) 613-3777 	<ul style="list-style-type: none"> • 18+ years of age, reside in LA County for at least 15 calendar days. • Not in violation of parole or probation. Not fleeing to avoid prosecution, custody, or confinement after a felony conviction. • A net income of less than \$221/month for an individual, \$375 for a couple. Personal property has a combined value of \$2,000 or less. An owned motor vehicle is valued at \$4,500 or less. If you are homeless and using the vehicle as a residence, the value of the vehicle must be \$11,500 or less. Only one motor vehicle may be retained. • When applying for aid, individual's cash on hand or in a bank account is \$100 or less, or for a couple/family is \$200 or less. After being approved for aid, cash on hand or in a bank account is \$1,500 or less. • Real property (residence) has an assessed value of \$34,000 or less and the client agrees to sign a lien, allowing the County to recover GR payments received under certain circumstances.

Administrator	Program Name and Description	How to Access Program	Program Eligibility
Move-In, Rental and Cash Assistance and, Legal Services continued			
Public Social Services	General Relief (GR) Housing Subsidy & Case Management Program (GRHSCMP) - Provides GR participants who are homeless or at risk of homelessness with a monthly rental subsidy of up to \$475 and one-time move-in-assistance payment of up to \$500. The GR participant must contribute \$100 from their GR grant for a total subsidy payment of \$575 that is paid directly to the landlord. The program also provides access to other supportive services aimed to increase employment and/or approval of SSI benefits.	<ul style="list-style-type: none"> • Complete an application at https://dpss.lacounty.gov/en/cash/gr.html • Or have application mailed to you by calling (866) 613-3777. Once completed, fax application to (310) 215-8220 or mail it to: Department of Public Social Services, PO Box 519, Rosemead, CA 91770 	<ul style="list-style-type: none"> • GR Unemployable participants who are pursuing SSI or Veterans Benefits VB, including Transition Age Youth (TAY) between the age of 18–24.
Public Social Services	Temporary Homeless Assistance Program+14 (THAP+14) - Provides up to 14 days of temporary shelter payments for Welfare to Work participants at a daily rate from \$85 to \$145 depending on the slot availability.	<ul style="list-style-type: none"> • In person at any DPSS CalWORKs district office (Mon. - Fri. 8am-5pm) https://dpss.lacounty.gov/en/resources/offices.html • Customer Service Call Center (866) 613-3778 	<ul style="list-style-type: none"> • Families must be receiving CalWORKs, enrolled in WtW (GAIN), or employed, or be participating in Post Time-Limit Services. Note: • THAP+14 is limited to once-in-a-lifetime with exceptions: domestic violence, mental or physical illness, prior residence becoming uninhabitable, and natural disaster. Proof of the exceptional circumstance(s) must be provided. • A CalWORKs participant can only receive THAP+14 as an exception under the following conditions: one year has passed since the last time they exhausted THAP+14 and it is a different period of homelessness since the last time the family received THAP+14.

Administrator	Program Name and Description	How to Access Program	Program Eligibility
Utility Assistance Programs			
Los Angeles Department of Water and Power (DWP)	Low Income Home Energy Assistance Program (LIHEAP) - Provides eligible low-income households with up to \$1,500 financial assistance to manage immediate home heating and cooling needs.	<ul style="list-style-type: none"> San Fernando Valley, Northeast LA, East LA areas: (323) 721-4162 https://www.maravilla.org/ West LA and South LA areas: (213) 989-3177 https://www.pacela.org/our-work/energy Long Beach Community Action Partnership Harbor Area (888) 351-4061 https://www.lbcap.org/energy-assistance-heap Inyo Mono Advocates for Community Action Owens Valley Area (760) 873-8557 http://www.imaca.net/energy-assistance 	<ul style="list-style-type: none"> 18+ years old and have a Social Security number. Note: Anyone in the household can apply (applicant's name does not have to be on the bill) Household income requirements are available at: https://www.ladwp.com/residential-services/assistance-programs/low-income-home-energy-assistance-program-liheap
Los Angeles Department of Water and Power	EZ-SAVE Program - Assists income-qualified customers in reducing their utility bills and qualifies them for additional savings through other city and state programs.	https://www.ladwp.com/residential-services/assistance-programs/ez-save-program	<ul style="list-style-type: none"> Eligibility is based on income. Check here for eligibility: https://www.ladwp.com/residential-services/assistance-programs/ez-save-program.
Southern CA Edison	Energy Assistance Fund - Offers financial relief to customers struggling to pay their electricity bills. Provides up to a \$200 payment (or up to \$300 for an all-electric household) to be applied toward their SCE energy bill.	<p>Contact Utilities Assistance Program Partners List</p> <p>https://www.sce.com/sites/default/files/custom-files/PDF_Files/2025_EAF_Partner_List-1-14-25_EAF.pdf</p> <p>For more information, contact EAFAdministration@sce.com</p>	<ul style="list-style-type: none"> Current Southern California Edison residential customer. Applicant's name matches the name on the bill. The address on the bill is the applicant's primary residence. The total household income falls within the income guidelines.

Administrator	Program Name and Description	How to Access Program	Program Eligibility
Student Loan Forgiveness			
Office of Federal Student Aid, U.S. Department of Education	Public Service Loan Forgiveness Program (PSLF) - Forgives remaining student debt for people employed by a government or not-for profit organization.	Submit PSLF: https://studentaid.gov/pslf/ Check to see if your employer is already in the employer database. Additional information: https://studentaid.gov/manage-loans/forgiveness-cancellation/public-service#qualifying-repayment-plans	<ul style="list-style-type: none"> • Employed by a U.S. federal, state, local, or tribal government or qualifying not-for-profit organization (federal service includes U.S. military service). • Work full-time for that agency or organization. • Have Direct Loans (or consolidate other federal student loans into a Direct Loan). • Repay your loans under an income-driven repayment plan or a 10-year Standard Repayment Plan. • Have made a total of 120 qualifying monthly payments that do not need to be consecutive.