

LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH

CAREER OPPORTUNITY



DEPUTY DIRECTOR, MENTAL HEALTH (UC) MANAGED CARE OPERATIONS

Filing Period Begins:

February 24, 2025

This recruitment will remain open until the needs of the Department are met.

Annual Salary:

\$176,297.52 - \$274,178.64



THE COUNTY OF LOS ANGELES

As the largest employer in Southern California, the County of Los Angeles has over 110,000 employees in 38 departments and an operating budget of over \$49 billion. The County provides vital and wide-ranging public services to a diverse population of 10 million residents. With 88 cities and more than 120 unincorporated areas, the County is proud of our vast multicultural populations, speaking more than 220 languages. We endeavor to hire persons who understand and represent the various communities within our County.

DEPARTMENT OF MENTAL HEALTH

As the nation's largest public mental health department, LACDMH ensures access to care and treatment for our most vulnerable residents in a region with more than 10 million people. With an annual budget exceeding \$4 billion and over 7,000 budgeted positions, LACDMH is dedicated to hope, recovery, and wellbeing for everyone across the County.





THE POSITION OVERVIEW

The Deputy Director of Managed Care Operations provides strategic leadership and oversight for a division of approximately 250 staff, managing key areas such as Administration, Health Plan Operations, Treatment Authorization Requests, Intensive Care Services, and Bed Management. This role is responsible for budgeting, financial strategy, contract negotiations, and network management to ensure adequate service capacity and compliance with state and federal mandates. The Deputy Director oversees utilization management, provider expansion, and high-acuity client placements while aligning operations with legislative and Board directives. Additionally, they represent DMH in high-level stakeholder meetings, develop policy recommendations, and brief executive leadership on critical initiatives to enhance mental health service delivery.

ESSENTIAL JOB DUTIES

- Oversees and directs, through subordinate managers, the Managed Care Operation's day-to-day processes, including the Intensive Care Services, Treatment Authorization Unit, and Health Plan Operations.
- Responds to Board of Supervisor motions and directives and reports annually on outcomes and data. Evaluates the effectiveness of the Managed Care Operations goals and objectives and make ongoing recommendations to enhance service delivery to clients.
- Is responsible for hiring, retaining, and developing personnel throughout the Managed Care Operations. Is responsible, through subordinate managers and analysts, for the development of budget requests that meet county strategic plans and Board and departmental priorities.
- Works closely with the Senior Deputy Director of the Health Access and Integration Division, other LACDMH program divisions, and county partners, and State agencies.

- Represents LACDMH by attending meetings with public and private agencies, other County departments, the Superior Court, and State and Federal representatives.

REQUIREMENTS

A minimum of five (5) years of progressive management experience in a large, complex healthcare setting is required, along with a degree in Public Administration, Healthcare Administration, Social Work, or a related field.

Candidates should have proven expertise in strategic planning, financial management, contract compliance, and utilization oversight for high-acuity services, as well as ensuring alignment with legislative policies. Strong leadership, communication, and stakeholder engagement skills are essential, along with proficiency in data tracking and analysis. Experience in managed care is strongly desired.



COMPENSATION & BENEFITS

The appointee will receive an annual salary commensurate with qualification and an excellent program of benefits that allow employees to choose the benefits that meet their specific needs.

Retirement Plan – New appointees will participate in a contributory defined plan.

Cafeteria Benefit Plan – The County funds its cafeteria plan using a tax-free contribution of an additional 14.5% - 17% of the employee's monthly salary.

Flexible Spending Accounts – The County contributes \$75 per month to an employee's dependent care spending account in addition to tax-free medical and dependent care spending accounts.

Savings Plan (401k) – Optional tax-deferred income plan that may include a County matching contribution of up to 4% of the employee's salary.

Deferred Compensation Plan (457) – Optional tax-deferred income plan that may include a County matching contribution of up to 4% of the employee's salary.

Non-Elective Days – 10 paid days per year with the option to buy elective annual leave days. Annual leave can be used for vacation sick, or personal leave.

Holidays – 13 paid days per year.



HOW TO APPLY

Qualified candidates are invited to submit a statement of interest, a resume detailing positions held in a managerial capacity, and a copy of official diploma or transcripts.

SELECTION PROCESS

Each candidate's background will be evaluated on the basis of information submitted at the time of application to determine the level and scope of the candidate's qualifications for this position. The resume should include any additional information which the candidate would like to be considered.

Only the most qualified candidates, as determined by the screening process, will be invited to participate in the selection process.

Please submit required documents to:

exams@dmh.lacounty.gov

In the subject line of the email, please indicate:

Deputy Director, Mental Health (UC) Managed Care Operations.

For confidential inquiries, please contact:

Celia Yeung

LACDMH Human Resources Bureau

cyeung@dmh.lacounty.gov

