

DEPARTMENT OF BEACHES & HARBORS

REQUEST FOR STATEMENT OF QUALIFICATIONS FOR AS-NEEDED SEPTIC TANK MAINTENANCE SERVICES

Prepared By
County of Los Angeles

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APPENDICES

A Master Agreement: Identifies the terms and conditions in the Master Agreement.

- **B** Required Forms: Forms that must be completed and included in the Statement of Qualifications (SOQ).
- **C** Solicitation Requirements Review (SRR) Request: Transmittal sent to Department requesting a Solicitation Requirements Review.

1.0 SOLICITATION INFORMATION AND MINIMUM MANDATORY REQUIREMENTS

RFSQ Release Date	November 21, 2024		
RFSQ Contact	Jean Dao, via email: contracts@bh.lacounty.gov		
Solicitation Requirements Review (SRR) Request Due	December 4, 2024 12:00PM PST		
Deadline to Register for Virtual Vendor's Conference	December 3, 2024 12:00PM PST		
Virtual Vendor's Conference	December 4, 2024 , 9:00AM PST		
Written Questions Due	December 4, 2024 , 5:00PM PST		
Questions and Answers Released via Addendum	December 16, 2024		
SOQ's Due	December 23, 2024, 5:00PM PST		
Anticipated Master Agreement Term	July 1, 2025 – June 30, 2028, with four one-year renewal options		
Minimum Mandatory Requirements (MMRs)	Please see Paragraph 3.0 (Minimum Mandatory Requirements).		

2.0 GENERAL INFORMATION

2.1 Scope of Work

The County of Los Angeles, (County) Department of Beaches & Harbors (Department) is seeking qualified and experienced Vendors to enter into Master Agreements with the County to provide one or more septic system services including: as-needed and emergency maintenance, pump outs, septic system repairs, effluent and groundwater sampling, with required reporting of septic systems located at County-owned or operated beaches. Vendors must be able to respond to County within 24-hour notice of requested service. County reserves the right to contract with other entities for the same or similar services.

The County is seeking vendors that recognize the protection and conservation of treated and untreated wastewater as a critical part of the ecosystem, engage in continuous quality improvement activities, performance measurements, benchmarking, and can demonstrate a strong commitment to septic system safety activities, practices, and standards.

Currently, there are eighteen (18) septic systems operated by the Department installed at the following locations: Malibu Surfrider Beach (1), Point Dume Beach (3), Topanga Beach (1), Dan Blocker Beach (1), Zuma Beach (11), and Royal Palms/White Point Beach (1). The septic systems must be maintained to meet water quality objectives set by the California Water Resources Board.

The septic systems include AdvanTex (Models AX-100, AX-20, AX-MAX 050-14 and AX-MAX) and MicroSepTec (Model ES-25) and require maintenance in accordance with the Operation and Maintenance (O&M) Manual for each system. The model types and their locations are listed on Exhibit F, Septic System Locations and Model Types in Appendix A (Master Agreement). Interested Vendors may submit bids for service of either or both manufactured septic systems.

Vendors may pre-qualify under any of the following categories of septic system services, provided the minimum qualifications are met. Vendors should specify under which category/categories they intend to qualify under Exhibit 6 (Minimum Mandatory Requirements and Category Submittal), Appendix B, Required Forms. Duties include, but are not limited to:

Maintenance

Perform scheduled preventative maintenance that includes, but is not limited to:

- Operate septic systems to control flow and processing of wastewater, sludge, and effluent;
- Monitor gauges, meters, and control panels; observe variation in operating conditions; interpret meter and gauge readings; and test results to determine processing requirements;

- Operate valves and gates; start and stop pumps, engines, and electric motors to control and adjust flow and treatment processes; and perform routine maintenance work;
- Record meter and gauge readings;
- Check chemical levels minimally bi-monthly during the months of November
 April, and more often during the months of May October;
- Inspect, clean, lubricate, and adjust all components including, pump vaults, mixing units, spray nozzles, grease traps, filters, and sewer lines;
- Measure and record water, scum and sludge depth, pH, ammonia, etc.;
- Inspect UV bulbs and replace when required;
- Inspect and clean any obstructions on the Dispersal Box (D-Box);
- Complete maintenance of septic tank systems.
- Conduct Remote System Monitoring:
 - Inspect and calibrate all sensors and controls to assure proper performance and reporting of the telemetry unit;
 - Monitor the system for performance and respond to the system alarms. In the event a system alarm is received, Contractor must first attempt to correct the system fault remotely. If the system cannot be corrected remotely, Contractor must respond and send a technician to the site within **four (4) hours** of an alarm and notify the District Manager of the alarm/issue via a text message or email. Contractor must notify the District Manager by email if the telemetry line is not in working condition;
 - Must be able to access alarm history and all associated data and export this data to excel when requested by the Department.

Royal Palms Facility-Specific Scope

- In addition to the as-needed maintenance activities above, Contractor must possess a Wastewater Treatment Plant Operator Certificate, Grade III or higher, issued by the California State Water Resources Control Board:
 - Contractor will be named a Legally Responsible Official for this facility, and will be responsible for submitting monthly and annual monitoring reports to the California State water Resources Control Board on behalf of the Department.

Sampling & Reporting

Sampling and reporting that includes, but is not limited to:

- Provide sampling and analysis services for effluent and groundwater samples from septic sites in accordance with the wastewater discharge permit requirements.
- Provide quarterly, monthly, and annual regulatory reports in accordance with the wastewater discharge permit requirements.

Pump Outs

Pump outs of septic tanks are required on an as-needed basis that includes, but is not limited to:

- Remove, transport, and dispose of waste from the Department's septic systems;
- Removal will usually involve the opening of septic tanks, vacuuming of contents and loading into proper containment for transportation to authorized waste treatment facilities. Removal will likely require use of a pressure washer or similar device to break up solids to allow for complete removal of wastes;
- Provide the Department with "before and after" photos that show the amount
 of material before the cleaning/removal and adequately demonstrate that
 the tanks are completely empty after service has been performed. These
 photos must be included as an attachment to the invoice and be clearly
 labeled as to location:
- Remove and dispose of all waste specified herein from County property at its own expense;
- Make all arrangements for profiling, loading, and transporting waste. Only fully licensed and permitted recycling or disposal facilities will be used;
- If spillage occurs during removal or while the waste is in the possession of the Contractor, the Contractor will perform any necessary cleaning of the Department's facilities and/or project job sites to restore them to a condition acceptable to the County's Project Manager at the Contractor's expense;
- Contractor will indemnify the County for any spillage that occurs once the Contractor has the job site due to Contractor negligence;
- Provide advice, assistance and information regarding State agencies and their procedures when requested by the County's Project Manager;
- Coordinate with Department contacts to arrange for access to beach locations and will perform pump-outs during middle of the week to minimize interference with beach-going public, when able;
- Submit an itemized account of all hazardous waste collected: work location, type of hazardous waste collected, and quantity of material pumped from each site, with the invoice;

- Submit copies of Hazardous Waste Site Specified Manifests to transport, store, transfer, and/or dispose of hazardous waste materials as required;
- Submit copies of all relevant paperwork, such as work orders, nonhazardous manifest forms, facility weigh master certificates, and facility acceptance certificates, etc.

Repairs

Repairs of Septic Tanks that include, but is not limited to:

- The Contractor will be responsible to perform repairs of Septic Tanks as needed basis and/or for emergency needs such as wire repairs, replacement of parts, alarm system repairs, etc.
- For any repair that requires additional parts to be purchased, the contractor must provide the contract administrator a written itemized quote for the cost of the repair.
- The Department will provide a purchase order for the repairs. No repairs that require additional parts shall be completed prior to the Department issuing a purchase order.

Ozone

Ozone of Septic Tanks that includes, but is not limited to:

- The Contractor will be responsible for inspecting and clearing ozone for debris inside dosing tank;
- Inspecting electrical circuits to junction box from ozone unit;
- Inspect tubing from junction to generator and ozone reactor location;
- Inspect all electrical connection from ozone reactor to junction box;
- Test sensors to ozone ORP read out meter system;
- Check low water float safety protection electrical line to junction box;
- Inspect air vent active carbon filter line including housing and filter element;
- Inspect pumps to effluent pipe set;
- Test system electrical circuit and float switch to ozone control box;
- Pressure test THV hose from ozone reactor to ozone generator system;
- Test output pressure and ozone measurement timing from system;
- Test instrument control to ozone system;
- Secure shield circuit connections;
- Run system and test ORP output;
- Check system operation on hourly ORP output;

Adjust ozone and oxygen levels.

2.2 Overview of Solicitation Document

This Request for Statement of Qualifications (RFSQ):

- **2.2.1** Specifies the Vendor's minimum qualifications, provides information regarding some of the requirements of the Master Agreement and the solicitation process.
- **2.2.2** Contains instructions to Vendors in how to prepare and submit their Statement of Qualifications (SOQ).
- **2.2.3** Explains how the SOQ will be reviewed, selected and qualified.
- **2.2.4** The following Appendices are included in the RFSQ:
 - A Master Agreement: The Master Agreement used for this solicitation. The terms and conditions shown in the Master Agreement are not negotiable.
 - **B** Required Forms: Forms contained in this section must be completed and included in the SOQ.
 - C Solicitation Requirements Review (SRR) Request: Transmittal sent to Department requesting a Solicitation Requirements Review.

2.3 Terms and Definitions

Throughout this RFSQ, references are made to certain persons, groups, or departments/agencies. For convenience, a description of specific definitions can be found in Appendix A (Master Agreement), Paragraph 2.0 (Definitions).

2.4 Master Agreement Process

The objective of this RFSQ process is to secure one or more qualified Vendors to provide as-needed septic tank maintenance services. Specific tasks, deliverables, etc., will be determined at the time the Department requests Work Order bids.

- 2.4.1 Master Agreements will be executed with all Vendors determined to be qualified and who meet the minimum qualifications in Paragraph 3.0 (Minimum Mandatory Requirements) below.
- 2.4.2 Upon the Department's execution of these Master Agreements, the qualified Vendors will become County Contractors, and thereafter be solicited under competitive conditions in the respective category on the basis of demonstrated qualifications to provide as-needed septic tank maintenance services under Work Orders to be issued by County. Work Orders will include a Statement of Work which will describe in detail the particular project and the work required for the performance thereof. Payment for all work will be either on an hourly basis or on a fixed price per deliverable basis, subject to the Total Maximum Amount specified

- on each individual Work Order. The execution of a Master Agreement does not guarantee a Contractor any minimum amount of business.
- 2.4.3 If the Master Agreement includes various categories of services, only those Contractors qualified for the specific category will be contacted to submit bids.
- 2.4.4 Emergency services required by the County are defined as any needed services that threaten the safety of the public or property and immediate attention is required. County has the sole discretion to issue a Work Order to the first available Contractor able to respond to an emergency based on the needs of the County.
- 2.4.5 The execution of a Master Agreement does not guarantee a Contractor any minimum amount of business. County does not promise, warrant or guarantee that County will utilize any particular Contractor's services or any services at all, during the term of the Master Agreement.

2.5 Master Agreement Term

It is anticipated that the Master Agreement recommended to the Board will be for a period of three (3) years with four one-year renewal option periods. Renewal Option periods may be exercised with each Contractor at the sole discretion of the Director.

County will be continuously accepting SOQs throughout the duration of the Master Agreement to qualify Vendors up until six (6) months of agreement expiration. The County will have the right to reject SOQs. The Master Agreement will become effective upon the date of its execution by the Director of the Department of Beaches and Harbors or designee and expire three (3) years after execution, unless sooner extended or terminated.

2.6 Indemnification and Insurance

Vendor will be required to comply with the Indemnification provisions contained in Appendix A (Master Agreement), Paragraph 8.22. Vendor must procure, maintain, and provide to the County proof of insurance coverage for all the programs of insurance along with associated amounts specified in Appendix A (Master Agreement), Paragraphs 8.23 and 8.24.

3.0 MINIMUM MANDATORY REQUIREMENTS

3.1 Interested and qualified Vendors that meet the Minimum Mandatory Requirements stated below are invited to submit an SOQ.

Maintenance:

- 1. Vendor(s) must provide proof of training certificates authorized by the manufacturer to service the types of septic systems Vendor wishes to submit bids for:
 - MicroSepTec Authorized Service Provider Certification; and/or

- AdvanTex Operation and Maintenance Certification.
- 2. Vendor must have a minimum of five (5) years' demonstrated experience in providing maintenance services of septic systems within the last ten (10) years.
- 3. Vendor(s) must possess and provide proof of a valid California Class C Driver License to perform job-related essential functions.
- 4. If Vendor's compliance with a County contract has been reviewed by the Department of the Auditor-Controller within the last ten (10) years, Vendor must not have unresolved questioned costs identified by the Auditor-Controller, in an amount over \$100,000.00, that are confirmed to be disallowed costs by the contracting County department, and remain unpaid for six months or more from the date of disallowance, unless such disallowed costs are the subject of current good faith negotiations to resolve the disallowed costs, in the opinion of the County.
- 5. Vendors must complete and return the required Exhibits 1 -14 found in Appendix B (Required Forms) with the SOQ.

Royal Palms Specific:

Vendor(s) must possess and provide proof of a Wastewater Treatment Plant Operator's Grade III Certificate, issued by the California State Water Resources Control Board.

Sampling and Reporting:

- 1. Vendor must have a minimum of five (5) years' demonstrated experience providing professional experience with field sampling and regulatory reporting and understanding of on-site wastewater treatment processes and water quality data within the last ten (10) years.
- 2. Vendor(s) must possess and provide proof of a valid California Class C Driver License to perform job-related essential functions.
- 3. If Vendor's compliance with a County contract has been reviewed by the Department of the Auditor-Controller within the last ten (10) years, Vendor must not have unresolved questioned costs identified by the Auditor-Controller, in an amount over \$100,000.00, that are confirmed to be disallowed costs by the contracting County department, and remain unpaid for six months or more from the date of disallowance, unless such disallowed costs are the subject of current good faith negotiations to resolve the disallowed costs, in the opinion of the County.
- 4. Vendors must complete and return the required Exhibits 1 -14 found in Appendix B (Required Forms) with the SOQ.

Pump Outs

- Vendor(s) must provide proof of training certificates authorized by the manufacturer to service the types of septic systems Vendor wishes to submit bids for:
 - MicroSepTec Authorized Service Provider Certification; and/or
 - AdvanTex Operation and Maintenance Certification.
- 2. Vendor must have a minimum of five (5) years' of demonstrated experience providing pump-out services of septic systems within the last ten (10) years.
- 3. Vendor(s) must possess and provide proof of a valid California Class C Driver License to perform job-related essential functions.
- 4. If Vendor's compliance with a County contract has been reviewed by the Department of the Auditor-Controller within the last ten (10) years, Vendor must not have unresolved questioned costs identified by the Auditor-Controller, in an amount over \$100,000.00, that are confirmed to be disallowed costs by the contracting County department, and remain unpaid for six months or more from the date of disallowance, unless such disallowed costs are the subject of current good faith negotiations to resolve the disallowed costs, in the opinion of the County.
- 5. Vendors must complete and return the required Exhibits 1 -14 found in Appendix B (Required Forms) with the SOQ.

Repairs:

- Vendor(s) must provide proof of training certificates authorized by the manufacturer to service the types of septic systems Vendor wishes to submit bids for:
 - MicroSepTec Authorized Service Provider Certification; and/or
 - AdvanTex Operation and Maintenance Certification.
- 2. Vendor must have a minimum of five (5) years' of demonstrated experience providing repair services of septic systems within the last ten (10) years.
- 3. Vendor(s) must possess and provide proof of a valid California Class C Driver License to perform job-related essential functions.
- 4. If Vendor's compliance with a County contract has been reviewed by the Department of the Auditor-Controller within the last ten (10) years, Vendor must not have unresolved questioned costs identified by the Auditor-Controller, in an amount over \$100,000.00, that are confirmed to be disallowed costs by the contracting County department, and remain unpaid for six months or more from the date of disallowance, unless such disallowed costs are the subject of current good faith negotiations to resolve the disallowed costs, in the opinion of the County.

5. Vendors must complete and return the required Exhibits 1 -14 found in Appendix B (Required Forms) with the SOQ.

Ozone:

- 1. Vendor must have a minimum of five (5) years' of demonstrated experience providing ozone services for septic systems within the last ten (10) years.
- 2. Vendor(s) must possess and provide proof of a valid California Class C Driver License to perform job-related essential functions.
- 3. If Vendor's compliance with a County contract has been reviewed by the Department of the Auditor-Controller within the last ten (10) years, Vendor must not have unresolved questioned costs identified by the Auditor-Controller, in an amount over \$100,000.00, that are confirmed to be disallowed costs by the contracting County department, and remain unpaid for six months or more from the date of disallowance, unless such disallowed costs are the subject of current good faith negotiations to resolve the disallowed costs, in the opinion of the County.
- 4. Vendors must complete and return the required Exhibits 1 -14 found in Appendix B (Required Forms) with the SOQ.

4.0 COUNTY'S RIGHTS AND RESPONSIBILITIES

4.1 Representations Made Prior to Master Agreement Execution

The County is not responsible for representations made by any of its officers or employees prior to the execution of the Master Agreement unless such understanding or representation is included in the Master Agreement.

4.2 County's Right to Amend Request for Statement of Qualifications

The County has the right to amend the RFSQ by written addendum. The County is responsible only for that which is expressly stated in the solicitation document and any authorized written addenda thereto. Such addendum will be made available to each person or organization which County records indicate has received this RFSQ. Should such addendum require additional information not previously requested, failure to address the requirements of such addendum may result in the SOQ not being considered, as determined in the sole discretion of the County. The County is not responsible for and will not be bound by any representations otherwise made by any individual acting or purporting to act on its behalf.

4.3 County Option to Reject SOQs

The County may, at its sole discretion, reject any or all SOQs submitted in response to this solicitation. The County will not be liable for any cost incurred by a Vendor in connection with the preparation and submittal of any SOQ. The County reserves the right to waive inconsequential disparities in a submitted SOQ.

4.4 Background and Security Investigations

Background and security investigations of Vendor's staff may be required at the discretion of the County as a condition of beginning and continuing work under any resulting agreement. The cost of background checks is the responsibility of the Vendor.

4.5 Director to Interpret RFSQ

Should there be any uncertainty, ambiguity, or discrepancy in the terms of the RFSQ or any dispute about their meaning or applicability, the Director will be consulted and will interpret them. The Director's interpretation will be binding upon all parties. Should any Vendor rely on any provision of the RFSQ that is alleged or determined to be uncertain or ambiguous without referring the matter for resolution to the Director, the Vendor does so at his or her own risk.

5.0 NOTIFICATION TO VENDORS

5.1 Public Records Act

- 5.1.1 Responses to this RFSQ will become the exclusive property of the County. At such time as when Department recommends the qualified Vendor(s) to the Board of Supervisors (Board) and such recommendation appears on the Board agenda, all SOQ's submitted in response to this RFSQ, become a matter of public record, with the exception of those parts of each SOQ which are justifiably defined and identified by the Vendor as business or trade secrets, and plainly marked as "Trade Secret," "Confidential," or "Proprietary."
- The County will not, in any way, be liable or responsible for the disclosure of any such record or any parts thereof, if disclosure is required or permitted under the California Public Records Act or otherwise by law. A blanket statement of confidentiality or the marking of each page of the SOQ as confidential will not be deemed sufficient notice of exception. The Vendor must specifically label only those provisions of their respective SOQ which are "Trade Secrets," "Confidential," or "Proprietary" in nature.

5.2 Contact with County Personnel

Any contact regarding this RFSQ or any matter relating thereto must be in writing and e-mailed to:

Jean Dao, Contracts Administrator Contracts@bh.lacounty.gov

As-Needed Septic Tank Maintenance Services - RFSQ (in subject line)

If it is discovered that a Vendor contacted and received information from any County personnel, other than the person specified above, regarding this

solicitation, County, in its sole determination, may disqualify their SOQ from further consideration.

5.3 Mandatory Requirement to Register on County's WebVen

Prior to executing a Master Agreement, all potential Contractors must register in the County's WebVen. The WebVen contains the Vendor's business profile and identifies the goods/services the business provides. Registration can be accomplished online via the Internet by accessing the County's home page at http://camisvr.co.la.ca.us/webven/.

5.4 Protest Process

- 5.4.1 Under Board Policy No. 5.055 (Services Contract Solicitation Protest), any prospective Vendor may request a review of the requirements under a solicitation for a Board-approved services contract, as described in Paragraph 5.4.3 below. Additionally, any actual Vendor may request a review of a disqualification under such a solicitation, as described in the Paragraphs below.
- Throughout the review process, the County has no obligation to delay or otherwise postpone an award of Master Agreement based on a Vendor protest. In all cases, the County reserves the right to make an award when it is determined to be in the best interest of the County of Los Angeles to do so.

5.4.3 Grounds for Review

Unless state or federal statutes or regulations otherwise provide, the grounds for review of any Departmental determination or action should be limited to the following:

- **5.4.3.1** Solicitation Requirements Review (Referenced in Paragraph 9.1)
- **5.4.3.2** Disqualification Review (Referenced in Paragraph 9.2)

5.5 Conflict of Interest

No County employee whose position in the County enables them to influence the selection of a Contractor for this RFSQ, or any competing RFSQ, nor any spouse or economic dependent of such employees, will be employed in any capacity by a Vendor or have any other direct or indirect financial interest in the selection of a Contractor. Vendor must certify that they are aware of and have read Section 2.180.010 of the Los Angeles County Code as stated in Exhibit 2 (Certification of Compliance) of Appendix B (Required Forms). Vendors who consulted or participated in the preparation of this RFSQ are not eligible for selection.

5.6 Determination of Vendor Responsibility

5.6.1 A responsible Vendor is a Vendor who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity and experience to

- satisfactorily perform the Master Agreement. It is the County's policy to conduct business only with responsible Vendors.
- Vendors are hereby notified that, in accordance with Chapter 2.202 of the County Code, the County may determine whether the Vendor is responsible based on a review of the Vendor's performance on any Master Agreements, including but not limited to County contracts. Particular attention will be given to violations of labor laws related to employee compensation and benefits, and evidence of false claims made by the Vendor against public entities. Labor law violations which are the fault of the subcontractors and of which the Vendor had no knowledge will not be the basis of a determination that the Vendor is not responsible.
- The County may declare a Vendor to be non-responsible for purposes of this Master Agreement if the Board, in its discretion, finds that the Vendor has done any of the following: (1) violated a term of a contract with the County or a nonprofit corporation created by the County; (2) committed an act or omission which negatively reflects on the Vendor's quality, fitness or capacity to perform a contract with the County, any other public entity, or a nonprofit corporation created by the County, or engaged in a pattern or practice which negatively reflects on same; (3) committed an act or omission which indicates a lack of business integrity or business honesty; or (4) made or submitted a false claim against the County or any other public entity.
- 5.6.4 If there is evidence that the Vendor may not be responsible, the Department will notify the Vendor in writing of the evidence relating to the Vendor's responsibility, and its intention to recommend to the Board that the Vendor be found not responsible. The Department will provide the Vendor and/or the Vendor's representative with an opportunity to present evidence as to why the Vendor should be found to be responsible and to rebut evidence which is the basis for the Department's recommendation.
- 5.6.5 If the Vendor presents evidence in rebuttal to the Department, the Department will evaluate the merits of such evidence, and based on that evaluation, make a recommendation to the Board of Supervisors. The final decision concerning the responsibility of the Vendor will reside with the Board.
- These terms will also apply to proposed Subcontractors of Vendors on County Master Agreements.

5.7 Vendor Debarment

5.7.1 Vendor is hereby notified that, in accordance with Chapter 2.202 of the County Code, the County may debar the Vendor from bidding or proposing on, or being awarded, and/or performing work on other

County contracts for a specified period of time, which generally will not exceed five (5) years but may exceed five (5) years or be permanent if warranted by the circumstances, and the County may terminate any or all of the Vendor's existing contracts with County, if the Board finds, in its discretion, that the Vendor has done any of the following: (1) violated a term of a contract with the County or a nonprofit corporation created by the County; (2) committed an act or omission which negatively reflects on the Vendor's quality, fitness or capacity to perform a contract with the County, any other public entity, or a nonprofit corporation created by the County, or engaged in a pattern or practice which negatively reflects on same; (3) committed an act or offense which indicates a lack of business integrity or business honesty; or (4) made or submitted a false claim against the County or any other public entity.

- **5.7.2** These terms will also apply to proposed subcontractors of Vendors on County contracts.
- A listing of contractors that are currently on the Debarment List for Los Angeles County may be obtained on the following website: https://doingbusiness.lacounty.gov/listing-of-contractors-debarred-in-los-angeles-county/.

5.8 Improper Considerations

5.8.1 Attempt to Secure Favorable Treatment

It is improper for any County officer, employee, or agent to solicit consideration, in any form, from a Vendor with the implication, suggestion or statement that the Vendor's provision of the consideration may secure more favorable treatment for the Vendor in the award of a Master Agreement or that the Vendor's failure to provide such consideration may negatively affect the County's consideration of the Vendor's submission. A Vendor must not offer or give either directly or through an intermediary, consideration, in any form, to a County officer, employee, or agent for the purpose of securing favorable treatment with respect to the award of a Master Agreement.

5.8.2 Notification to County

A Vendor must immediately report any attempt by a County officer, employee, or agent to solicit such improper consideration. The report must be made to the Los Angeles County Fraud Hotline at (800) 544-6861 or https://fraud.lacounty.gov/. Failure to report such a solicitation may result in the Vendor's submission being eliminated from consideration.

5.8.3 Form of Improper Consideration

Among other items, such improper consideration may take the form of cash, discounts, services, the provision of travel or entertainment, or tangible gifts.

5.9 County Lobbyist Ordinance

The County has enacted an ordinance regulating the activities of persons who lobby County officials. This ordinance, referred to as the "Lobbyist Ordinance", defines a County Lobbyist and imposes certain registration requirements upon individuals meeting the definition. The complete text of the ordinance can be found in County Code Chapter 2.160. In effect, each person, corporation or other entity that seeks a County permit, license, franchise or contract must certify compliance with the ordinance. As part of this solicitation process, it will be the responsibility of each Vendor to review the ordinance independently as the text of said ordinance is not contained within this RFSQ. Thereafter, each person, corporation or other entity submitting a response to this solicitation, must certify that each County Lobbyist, as defined by Los Angeles County Code Section 2.160.010, retained by the Vendor is in full compliance with Chapter 2.160 of the Los Angeles County Code and each such County Lobbyist is **not** on the Executive Office's List of Terminated Registered Lobbyists.

5.10 Consideration of GAIN/START Participants for Employment

- As a threshold requirement for consideration of a Master Agreement, Vendors must demonstrate a proven record of hiring participants in the County's Department of Public Social Services Greater Avenues for Independence (GAIN) or Skills and Training to Achieve Readiness for Tomorrow (START) Programs or must attest to a willingness to consider GAIN/START participants for any future employment openings if they meet the minimum qualifications for that opening. Vendors must attest to a willingness to provide employed GAIN/START participants access to the Vendor's employee mentoring program, if available, to assist these individuals in obtaining permanent employment and/or promotional opportunities.
- 5.10.2 Vendors who are unable to meet this requirement will not be considered for a Master Agreement. Vendors must submit a completed Exhibit 2 (Certification of Compliance) of Appendix B (Required Forms), along with their SOQ.

5.11 Jury Service Program

The prospective Master Agreement is subject to the requirements of the County's Contractor Employee Jury Service Ordinance ("Jury Service Program") (Los Angeles County Code, Chapter 2.203). Prospective Contractors should carefully review Paragraph 8.7 (Compliance with the County's Jury Service Program) of Appendix A (Master Agreement), which is incorporated by reference into and made a part of this RFSQ.

The Jury Service Program applies to both Contractors and their Subcontractors.

SOQs that fail to comply with the requirements of the Jury Service Program will be considered non-responsive and excluded from further consideration.

5.11.2 Contractor must certify compliance with County's Contractor Employee Jury Service Ordinance in Exhibit 2 (Certification of Compliance) of Appendix B (Required Forms). If a Contractor does not fall within the Jury Service Program's definition of "Contractor" or if it meets any of the exceptions to the Jury Service Program, then the Contractor must so indicate in Exhibit 2 (Certification of Compliance) of Appendix B (Required Forms), and include with its submission all necessary documentation to support the claim such as tax returns or a collective bargaining agreement, if applicable. Upon reviewing the Contractor's application, the County will determine, in its sole discretion, whether the Contractor falls within the definition of Contractor or meets any of the exceptions to the Jury Service Program. The County's decision will be final

5.12 Pending Acquisitions/Mergers by Proposing Company

The Vendor must notify the County of any pending acquisitions/mergers of its company unless otherwise legally prohibited from doing so. If the Vendor is restricted from legally notifying the County of pending acquisitions/mergers, then it should notify the County of the actual acquisitions/mergers as soon as the law allows and provide to the County the legal framework that restricted it from notifying the County prior to the actual acquisitions/mergers. This information must be provided by the Vendor in Exhibit 1 (Organization Questionnaire/Affidavit) of Appendix B (Required Forms). Failure of the Vendor to provide this information may eliminate its SOQ from any further consideration. Vendor should have a continuing obligation to notify the County and update any changes to its response in Exhibit 1 (Organization Questionnaire/Affidavit) of Appendix B (Required Forms) during the solicitation.

5.13 Defaulted Property Tax Reduction Program

- The prospective Master Agreement is subject to the requirements of the County's Defaulted Property Tax Reduction Program ("Defaulted Tax Program") Los Angeles County Code, Chapter 2.206. Prospective Contractors should reference the pertinent provisions of Appendix A (Master Agreement), Paragraphs 8.50 and 8.51, both of which are incorporated by reference into and made a part of this solicitation. The Defaulted Tax Program applies to both Contractors and their Subcontractors.
- **5.13.2** Vendors will be required to certify that they are in full compliance with the provisions of the Defaulted Tax Program and must maintain

compliance during the term of any contract that may be awarded pursuant to this solicitation or must certify that they are exempt from the Defaulted Tax Program by completing Exhibit 2 (Certification of Compliance) in Appendix B (Required Forms). Failure to maintain compliance, or to timely cure defects, may be cause for termination of a contract or initiation of debarment proceedings against the non-compliance contractor (Los Angeles County Code, Chapter 2.202).

5.13.3 SOQs that fail to comply with the certification requirements of the Defaulted Tax Program will be considered non-responsive and excluded from further consideration.

5.14 County's Commitment to Zero Tolerance Policy on Human Trafficking

- 5.14.1 On October 4, 2016, the County approved a motion taking significant steps to protect victims of human trafficking by establishing a zero-tolerance policy on human trafficking. The policy prohibits Vendors engaged in human trafficking from receiving contract awards or performing services under a County contract.
- Vendors are required to complete Exhibit 2 (Certification of Compliance) in Appendix B (Required Forms), certifying that they are in full compliance with the County's Zero Tolerance Policy on Human Trafficking provision as defined in Paragraph 8.53 (Compliance with County's Zero Tolerance Policy on Human Trafficking) of Appendix A (Master Agreement). Further, contractors are required to comply with the requirements under said provision for the term of any Master Agreement awarded pursuant to this solicitation.

5.15 Intentionally Omitted

5.16 Default Method of Payment: Direct Deposit or Electronic Funds Transfer (EFT)

- The County, at its sole discretion, has determined that the most efficient and secure default form of payment for goods and/or services provided under an agreement/contract with the County will be Electronic Funds Transfer (EFT) or direct deposit, unless an alternative method of payment is deemed appropriate by the Auditor-Controller (A-C).
- 5.16.2 Upon contract award or at the request of the A-C and/or the contracting department, the Contractor must submit a direct deposit authorization request with banking and vendor information, and any other information that the A-C determines is reasonably necessary to process the payment and comply with all accounting, record keeping, and tax reporting requirements.
- 5.16.3 Any provision of law, grant, or funding agreement requiring a specific form or method of payment other than EFT or direct deposit will supersede this requirement with respect to those payments.

Upon contract award or at any time during the duration of the agreement/ contract, a Contractor may submit a written request for an exemption to this requirement. The A-C, in consultation with the contracting department(s), will decide whether to approve exemption requests.

5.17 Vendor's Acknowledgement of County's Commitment to Fair Chance Employment Hiring Practices

- 5.17.1 On May 29, 2018, the County approved a Fair Chance Employment Policy in an effort to remove job barriers for individuals with criminal records. The policy requires businesses that contract with the County to comply with fair chance employment hiring practices set forth in California Government Code Section 12952.
- 5.17.2 Contractors are required to complete Exhibit 2 (Certification of Compliance) in Appendix B (Required Forms), certifying that they are in full compliance with Section 12952, as indicated in the Master Agreement. Further, contractors are required to comply with the requirements under Section 12952 for the term of any contract awarded pursuant to this solicitation.

5.18 Prohibition from Participation in Future Solicitation(s)

A Vendor, or a Contractor or its subsidiary or Subcontractor ("Vendor/Contractor"), is prohibited from submitting an SOQ in a County solicitation if the Vendor/Contractor has provided advice or consultation for the solicitation. A Vendor/Contractor is also prohibited from submitting an SOQ in a County solicitation if the Vendor/Contractor has developed or prepared any of the solicitation materials on behalf of the County. A violation of this provision will result in the disqualification of the Contractor/Vendor from participation in the County solicitation or the termination or cancellation of any resultant County Master Agreement. (Los Angeles County Code, Chapter 2.202).

5.19 Community Business Enterprise (CBE) Participation

The County has adopted a Community Business Enterprise (CBE) Program, which includes business enterprises certified as disadvantaged business enterprises disabled veteran-owned, minority-owned, women-owned, and lesbian, gay, bisexual, transgender, queer, and questioning-owned business types. The County has established a collective 25% participation goal for CBE certified firms, calculated on the eligible procurement dollars. The program maintains data on the types of businesses registered as CBEs and their utilization. The Vendor's CBE participation must be reflected in Exhibit 5 (Community Based Enterprise (CBE) Information) form in Appendix B (Required Forms).

All Vendors must document efforts it has taken to assure that CBEs are utilized, when possible, to provide supplies, equipment, technical services, and other services under this Master Agreement. The Vendor must make documents related to these efforts available to the County upon request.

The County strongly encourages participation by CBEs; however, the final selection will be made without regard to race, color, creed, or gender. The final selection will be based on the Vendor's ability to provide the best service and value to the County.

To obtain a list of the County's CBE certified firms, e-mail the request to the County of Los Angeles Department of Economic Opportunity at CBESBE@opportunity.lacounty.gov with the subject "Request for CBE Listing."

For additional information contact the Office of Small Business at: (844) 432-4900 or at OSB@opportunity.lacounty.gov.

5.20 Contribution and Agent Declaration

Government Code Section 84308 requires a party to a contract proceeding to disclose any contribution of more than \$250 made to a County officer within the preceding twelve (12) months by the party or their agent. State regulations require this disclosure to be made at the time an application is filed, and, if a contribution is made during the contract proceeding, within 30 days of making a contribution or on the date on which the party first appears before or communicates with the agency regarding the proceeding after making the contribution, whichever is earliest. All Vendors are advised that they and all of their Subcontractors must complete and return as part of the SOQ, the Contribution and Agent Declaration included in Exhibit 9 (Contribution and Agent Declaration Form) of Appendix B (Required Forms). Vendors are further advised that they and their Subcontractors must update the Contribution and Agent Declaration Form throughout the pendency of the solicitation if a contribution is made after the initial disclosure when the SOQ is submitted, and as requested at any time by the County prior to Master Agreement award. Failure by the Vendor or any Subcontractor(s) to complete and submit the required Contribution and Agent Declaration Form in Exhibit 9, and failure by the Vendor or any Subcontractor(s) to update the declaration as required by law or as otherwise requested by the County, may eliminate the SOQ from further consideration and/or the Vendor may be disqualified from a Master Agreement award, as determined in the County's sole discretion. Further, all Vendors and their Subcontractors are prohibited under Government Code Section 84308 from making a contribution of more than \$250 to a County officer for twelve (12) months after the date a final decision is made in the Master Agreement proceeding involving this solicitation.

6.0 COUNTY'S PREFERENCE PROGRAMS

6.1 Overview of County's Preference Programs

6.1.1 The County has three preference programs. The Local Small Business Enterprise (LSBE), Disabled Veteran Business Enterprise (DVBE), and Social Enterprise (SE). The Board encourages business participation in the County's contracting process by continually streamlining and

- simplifying our selection process and expanding opportunities for these businesses to compete for County opportunities.
- 6.1.2 The Preference Programs (LSBE, DVBE, and SE) require that a business complete certification prior to requesting a preference in a solicitation. This program and how to obtain certification are further explained in paragraph 6.2, 6.3, and 6.4 of this solicitation. Additional information on the County's preference programs is also available on the Department of Consumer and Business Affair's (DCBA) website at: http://dcba.lacounty.gov.
- 6.1.3 In no case will the Preference Programs (LSBE, DVBE, and SE) price or scoring preference be combined with any other county preference program to exceed fifteen percent (15%) in response to any County solicitation.
- 6.1.4 Sanctions and financial penalties may apply to a business that knowingly, and with intent to defraud, seeks to obtain or maintain certification as a certified LSBE, DVBE, or SE when not qualified.

6.2 Local Small Business Enterprise (LSBE) Preference Program

- 6.2.1 In reviewing Work Order Bids, the County will give LSBE preference to businesses that meet the definition of an LSBE for solicitations not subject to the federal restriction on geographical preferences, consistent with Chapter 2.204 of the Los Angeles County Code.
- To apply for certification as an LSBE, businesses should contact the DCBA at http://dcba.lacounty.gov.
- 6.2.3 Certified LSBEs may only request the preference in each of their Work Order Bid responses and may not request the preference unless the certification process has been completed and certification is affirmed. Businesses must complete and submit the Request for Preference Program Consideration with each Work Order Bid response and submit a letter of certification from the DCBA with their bid.

6.3 Social Enterprise (SE) Preference Program

- In reviewing Work Order Bids, the County will give preference during the solicitation process to businesses that meet the definition of a SE for solicitations not subject to the federal restriction on geographical preferences, consistent with Chapter 2.205 of the Los Angeles County Code.
- To apply for certification as an SE, businesses should contact DCBA at http://dcba.lacounty.gov.
- 6.3.3 Certified SEs may only request the preference in each of their Work Order Bid responses and may not request the preference unless the certification process has been completed and certification is affirmed.

Businesses must complete and submit the Request for Preference Program Consideration with each Work Order Bid response and submit their SE certification letter ("Certification for Non-Federally Funded Solicitations") from the DCBA with their bid.

6.4 Disabled Veteran Business Enterprise (DVBE) Preference Program

- 6.4.1 In reviewing Work Order Bids, the County will give preference during the solicitation process to businesses that meet the definition of a DVBE, consistent with Chapter 2.211 of the Los Angeles County Code.
- 6.4.2 The business must be certified by DCBA, prior to requesting the DVBE preference in a solicitation. To apply for certification as a DVBE, businesses should contact DCBA at http://dcba.lacounty.gov.
- Certified DVBEs may only request the preference in each of their Work Order Bid responses and may not request the preference unless the certification process has been completed and certification is affirmed. Businesses must complete and submit the Request for Preference Program Consideration with each Work Order Bid response and submit their DVBE certification approval letter from the DCBA with their bid.

6.5 Preference Program Enterprises (PPEs) - Prompt Payment Program

It is the intent of the County that Certified Preference Program Enterprises (PPEs) receive prompt payment for services they provide to County Departments. Prompt payment is defined as fifteen (15) calendar days after receipt of an approved, undisputed invoice which has been properly matched against documents such as a receiving, shipping, or services delivered report, or any other validation of receipt document consistent with Board Policy 3.035 (Preference Program Payment Liaison and Prompt Payment Program).

7.0 STATEMENT OF QUALIFICATION (SOQ) REQUIREMENTS

This Section contains key project activities as well as instructions to Vendors in how to prepare and submit their Statement of Qualifications (SOQ).

7.1 Truth and Accuracy of Representations

False, misleading, incomplete, or deceptively unresponsive statements in connection with an SOQ will be sufficient cause for rejection of the SOQ. The evaluation and determination in this area will be at the Director's sole judgment and their judgment will be final.

7.2 Vendors' Questions

7.2.1 Vendors may submit written questions regarding this RFSQ by e-mail to the individual identified below. All questions must be received by the date and time specified in Paragraph 1.0 (Solicitation Information and Minimum Mandatory Requirements). All questions, without identifying

the submitting company, will be compiled with the appropriate answers and issued as an addendum to the RFSQ.

- 7.2.2 When submitting questions, please specify the RFSQ paragraph number, and page number and quote the language that prompted the question. This will ensure that the question can be quickly found in the RFSQ. County reserves the right to group similar questions when providing answers.
- **7.2.3** Questions should be addressed to:

Jean Dao, Contracts Administrator Contracts@bh.lacounty.gov

As-Needed Septic Tank Maintenance Services - RFSQ (in subject line)

7.3 Optional Vendors Microsoft Teams Teleconference

The County will be conducting an Optional Vendors Microsoft Teams Teleconference to discuss the RFSQ. County staff will respond to questions from potential Vendors during the Microsoft Teams Teleconference call. The conference is scheduled as follows:

9:00am Teams Meeting

Questions and answers will be distributed online. The County will not be able to respond to questions raised after 5:00 p.m. on December 4, 2024. Proposers must register at the following email: Contracts@bh.lacounty.gov by December 03, 2024 in order to participate in the Optional Virtual Vendors Microsoft Teams Teleconference. Vendors who have timely registered will be provided the needed credentials by County staff to participate in the Mandatory Proposers' Microsoft Teams Teleconference one day prior to the event.

7.4 Preparation and Format of the SOQ

One SOQ must be submitted via electronic mail (e-mail) to: Contracts@bh.lacounty.gov by the date and time listed in Paragraph 1.0 (Solicitation Information and Minimum Mandatory Requirements).

Any SOQ that deviates from this format may be rejected without review at the County's sole discretion. All SOQs and documents must be type written in the English language and prepared using at least a 10-point font.

The content and sequence of the SOQ must be as follows:

- Cover Page
- Executive summary
- Table of Contents
- Required Forms

- Proof of Insurability
- Proof of Licenses

7.4.1 Cover Page

Vendor must identify the RFSQ by title, firm's name and address, and the name, telephone number, fax number, and e-mailed address of the person authorized to make representations for the Vendor and commit the Vendor to a Contract.

7.4.2 Table of Contents

The Table of Contents must be a comprehensive listing of material included in the SOQ. This section must include a clear definition of the material, identified by sequential page numbers and by section reference numbers.

7.4.3 Executive Summary

Vendor must provide a summary of its SOQ including a broad understanding of the Vendor's approach, qualifications, experience and staffing. The summary must include relevant background information to demonstrate that the Vendor meets the minimum mandatory requirements stated in Paragraph 3.0 of this RFSQ and has the capability to perform the required services as a corporation or other entity.

7.4.4 Required Forms

Include all forms identified in Appendix B – Required Forms:

7.4.4.1 Exhibit 1 - Organization Questionnaire/Affidavit

The Vendor must complete, sign and date the Exhibit 1 (Organization Questionnaire/Affidavit) as set forth in Appendix B (Required Forms). The person signing the form must be authorized to sign on behalf of the Vendor and to bind the vendor in a Master Agreement.

Taking into account the structure of the Vendor's organization, Vendor must determine which of the below referenced supporting documents the County requires. If the Vendor's organization does not fit into one of these categories, upon receipt of the SOQ or at some later time, the County may, in its discretion, request additional documentation regarding the Vendor's business organization and authority of individuals to sign Contracts.

If the below referenced documents are not available at the time of SOQ submission, Vendors must request the appropriate documents from the California Secretary of State and provide a statement on the status of the request.

Required Support Documents:

Corporations or Limited Liability Company (LLC):

The Vendor must submit the following documentation with the SOQ:

- 1) A copy of a "Certificate of Good Standing" with the state of incorporation/organization.
- 2) A conformed copy of the most recent "Statement of Information" as filed with the California Secretary of State listing corporate officers or members and managers.

Limited Partnership:

The Vendor must submit a conformed copy of the Certificate of Limited Partnership or Application for Registration of Foreign Limited Partnership as filed with the California Secretary of State, and any amendments.

Pending Litigation and Judgments

The County will conduct a review of Vendor's pending litigation and judgements. Vendor must identify by name, case and court jurisdiction any pending litigation in which Vendor is involved, or judgments against Vendor in the past five (5) years. Additionally, Vendor must provide a statement describing the size and scope of any pending or threatening litigation against the Vendor or principals of the Vendor. Failure to submit or fully complete this request may be grounds for disqualification.

7.4.4.2 Exhibit 2 - Certification of Compliance

Vendor certifies compliance with all programs, policies, and ordinances by completing Certification of Compliance (Exhibit 2).

7.4.4.3 Exhibit 3 - Request for Preference Consideration

Vendors requesting preference consideration must complete Request for Preference Consideration (Exhibit 3).

7.4.4.4 Exhibit 4 - Debarment History and List of Terminated Contracts

The County will conduct a review of Vendor's terminated contracts and debarment history. Vendor must include contracts terminated within the past five (5) years with a

reason for termination in Appendix B (Required Forms), Exhibit 4 (Debarment History and List of Terminated Contracts). Vendor's completed form Exhibit 4 (Debarment History and List of Terminated Contracts) must be provided as part of their SOQ.

7.4.4.5 Exhibit 5 - Community Business Enterprise (CBE) Information

Vendor must complete Community Business Enterprise (CBE) Information (Exhibit 5).

7.4.4.6 Exhibit 6 - Minimum Mandatory Requirements and Category Submittal

County will review the Vendor's Required Forms and determine if the Vendors meets the minimum mandatory qualification as outlined in Paragraph 3.0 of this RFSQ. Failure of the Vendor to comply with the minimum requirements may eliminate its proposal from any further consideration. The County may elect to waive any informality in a proposal if the sum and substance of the proposal is present.

7.4.4.7 Exhibit 7 - List of Public Entities

Vendor must complete the List of Public Entities (Exhibit 7) in Appendix B (Required Forms) where the same or similar scope of services was provided. The listing must include all contracts with public entities for the last five years. Use additional sheets if necessary.

7.4.4.8 Exhibit 8 - List of References

It is the Vendor's sole responsibility to ensure that the firm's name, and point of contact's name, title and phone number for each reference is accurate. The same references may be listed on Exhibit 8 (List of References) of Appendix B (Required Forms).

Vendor must provide a minimum of five (5) references where the same or similar scope of services was provided to demonstrate that the Vendor meets the Minimum Mandatory Requirements identified in Paragraph 3.0 (Minimum Mandatory Requirements) of this RFSQ.

Vendor may provide five (5) additional references in the event that a reference is non-responsive. Vendor's completed form Exhibit 8 (List of References), in Appendix B (Required Forms) Proposer may use additional sheets, if necessary.

County may disqualify a Vendor if:

- 1) References fail to substantiate the Vendor's description of the services provided; or
- References fail to support that the Vendor has a continuing pattern of providing capable, productive and skilled personnel, or
- 3) The Department is unable to reach the point of contact with reasonable effort. It is the Vendor's responsibility to inform the point of contact of normal working hours.

In addition to the references provided, a review will include the Contractor Alert Reporting Database, if applicable, reflecting past performance history on County or other contracts. This review may result in point deductions up to one hundred percent (100%) of the total points awarded in this evaluation category.

It is the Vendor's sole responsibility to ensure that information provided for each reference is accurate.

County may disqualify a vendor as non-responsive and/or non-responsible if:

- 1. References fail to substantiate Vendor's description of the services provided; or
- 2. References fail to support that Vendor has a continuing pattern of providing capable, productive and skilled services; or
- 3. The Department is unable to reach the point of contact with reasonable effort (8:00 a.m. to 5:00 p.m., Monday through Thursday). It is the Vendor's sole responsibility to inform the point of contact of the normal working hours.

7.4.4.9 Exhibit 9 - Contribution and Agent Declaration Form

The Levine Act (Government Code Section 84308) requires vendors to disclose information about contributions made. Vendors must complete the Contribution and Agent Declaration Form (Exhibit 9).

7.4.4.10 Exhibit 10 - Vendor's Qualifications

Demonstrate that the Vendor's organization has the experience to perform the required services. Include the following:

A. Vendor's Background and Experience

- A summary of relevant background information that the Vendor meets the minimum mandatory qualifications stated in Paragraph 3.0, including:
 - Qualifying under the category Maintenance Services, valid training certification authorized by the manufacturer to service the types of septic systems, valid California Class C Driver License, and project experience in providing services minimum of five (5) years within the last ten (10) years;
 - Qualifying under the category Sampling & Reporting Services, valid California Class C Driver License, and project experience in providing services minimum of five (5) years within the last ten (10) years;
 - Qualifying under the category Pump Outs Services, valid training certification authorized by the manufacturer to service the types of septic systems, valid California Class C Driver License, and project experience in providing services minimum of five (5) years within the last ten (10) years;
 - Qualifying under the category Repairs Services, valid training certification authorized by the manufacturer to service the types of septic systems, valid California Class C Driver License, and project experience in providing services minimum of five (5) years within the last ten (10) years;
 - Qualifying under the category Ozone Services, valid California Class C Driver License, and project experience in providing services minimum of five (5) years within the last ten (10) years;
- Number of full-time workers employed;
- Description of size and organizational structure of firm; and

7.4.4.11 Exhibit 11 – Vendor's Staffing and Work Plan

Vendor must submit a Staffing and Work Plan (Exhibit 11) with a listing of staff who will be providing the Master Agreement services, including the following:

 Resumes of Vendor and Vendor's staff, including experience of key employees who will be responsible for

- planning, supervising and inspecting the work for the Master Agreement;
- A narrative discussion of Vendor's approach to the services to be provided and how the experience of Vendor's staff is specifically related to the services Vendor is qualifying for as described in Exhibit 6, Master Agreement Categories;
- Vendor and/or Vendor's staff's <u>attached</u> required certification, license or project, specifically:
 - Maintenance Services: Valid training certification authorized by the manufacturer to service the types of septic systems, valid California Class C Driver License, and project experience in providing services minimum of five (5) years within the last ten (10) years;
 - Sampling & Reporting Services: Valid California Class C Driver License, and project experience in providing services minimum of five (5) years within the last ten (10) years;
 - Pump Outs Services: Valid training certification authorized by the manufacturer to service the types of septic systems, valid California Class C Driver License, and project experience in providing services minimum of five (5) years within the last ten (10) years;
 - Repairs Services: Valid training certification authorized by the manufacturer to service the types of septic systems, valid California Class C Driver License, and project experience in providing services minimum of five (5) years within the last ten (10) years;
 - Ozone Service: Valid California Class C Driver License, and project experience in providing services minimum of five (5) years within the last ten (10) years.

7.4.4.12 Exhibit 12 - Quality Control Plan

Vendor must complete a comprehensive Quality Control Plan (Exhibit 12) to be utilized by the vendor as a self-monitoring tool to ensure the required services are provided.

7.4.4.13 Exhibit 13 – Submittal Requirements Checklist

The Vendor must complete and return the Submittal Requirements Checklist. (Exhibit 13).

7.4.4.14 Exhibit 14 – Declaration

The Vendor must complete and return the sign Declaration (Exhibit 14).

7.4.4.15 Contractor's Administration

The Vendor must complete Contractor's Administration, Exhibit B, and designate the Contractor's Project Manager, who will be responsible for overall management and coordination of Contract work and any authorized officials of the Contractor.

7.4.4.16 Signature Page of Master Agreement

Vendor must sign and include the signature page of the Master Agreement with its SOQ submittal.

7.4.4.17 Acknowledgement of Addenda Received

Vendor must acknowledge any addenda received in accordance with Paragraph 4.2 of the RFSQ.

7.4.5 Proof of Insurability

Vendor must provide proof of insurability that meets all insurance requirements set forth in the Appendix A (Master Agreement), Paragraphs 8.23 and 8.24. If a Vendor does not currently have the required coverage, a letter from a qualified insurance carrier indicating a willingness to provide the required coverage should the Vendor be selected to receive a Master Agreement award may be submitted with the SOQ.

7.4.6 Proof of Licenses

Vendor must furnish a copy of all applicable licenses.

7.5 SOQ Submission

SOQs must be submitted as follows:

The SOQ must be submitted by the date and time listed in Paragraph 1.0 (Solicitation Information and Minimum Mandatory Requirements), via electronic mail (e-mail), in PDF format, as follows:

To: Contracts@bh.lacounty.gov

Subject: SOQ for As-Needed Septic Tank Maintenance Services - RFSQ

No hard copies delivered in person or facsimile (faxed) responses will be accepted. SOQs must be emailed as an Adobe Portable Document (PDF) attachment, in searchable format by deadline date and time. Please note, each email attachment file size is limited to 32.5 MB per email, therefore if necessary, multiple emails will be accepted. All SOQ documentation must be attached, not linked.

It is the sole responsibility of the submitting Vendor to ensure that its SOQ is received before the submission deadline. Submitting vendors must bear all risks associated with delays in delivery.

All SOQs will be firm offers and may not be withdrawn for a period of one hundred eighty (180) days following the initial qualification date or date of submission if submitted after the initial qualification date.

Until the SOQ submission deadline, errors in SOQs may be corrected by a request in writing to withdraw the SOQ and by submission of another set of SOQ\s with the mistakes corrected. Corrections will not be accepted once the deadline for submission of SOQs has passed.

7.6 Acceptance of Terms and Conditions of Master Agreement

Vendors understand and agree that submission of the SOQ constitutes acknowledgement and acceptance of, and a willingness to comply with, all terms and conditions of the Appendix A (Master Agreement).

7.7 SOQ Withdrawals

The Vendor may withdraw its SOQ at any time prior to the date and time which is set forth herein as the deadline for acceptance of SOQs, upon written request for same to the Director of the Department.

8.0 SOQ REVIEW/SELECTION/QUALIFICATION PROCESS

8.1 Review Process

SOQs will be subject to a detailed review by qualified County staff. The review process will include the following steps:

8.1.1 Adherence to Minimum Mandatory Requirements

County will review Exhibit 1 (Organization Questionnaire/Affidavit of Appendix B (Required Forms), Exhibit 6 (Minimum Mandatory Requirements and Category Submittal), and Exhibit 7 (List of References), to determine if the Vendor meets the minimum mandatory requirements as outlined in Paragraph 3.0 of this RFSQ.

Failure of the Vendor to comply with the minimum mandatory requirements may eliminate its SOQ from any further consideration. The Department may elect to waive any informality in an SOQ if the sum and substance of the SOQ is present.

8.1.2 Vendor's Qualifications

County's review will include the following:

8.1.2.1 Vendor's Background and Experience as provided in the SOQ and Exhibit 10 of Appendix B (Required Forms).

- 8.1.2.2 Vendor's References as provided in Exhibit 8 of Appendix B (Required Forms). The review will include verification of references submitted, a review of the Contractor Alert Reporting Database, if applicable, reflecting past performance history on County or other contracts, and a review of terminated contracts.
- **8.1.2.3** A review to determine the magnitude of any pending litigation or judgments against the Vendor as provided in Exhibit 1 of Appendix B (Required Forms).

8.1.3 Required Forms

All forms listed in Paragraph 7.4.4 (Required Forms) must be included in Appendix B of the SOQ.

8.1.4 Proof of Insurability

Review the proof of insurability provided in the SOQ.

8.1.5 Proof of Licenses

Review the proof of licenses provided in the SOQ.

8.2 Selection/Qualification Process

The Department will generally select Vendors that have experience in providing a broad range of as-needed septic tank maintenance services. However, in order to ensure the Department has a varied pool of qualified Contractors, the Department may offer Master Agreements to Vendors that offer a narrow scope of services in more highly specialized areas.

8.3 Master Agreement Award

Vendors who are notified by the Department that they appear to have the necessary qualifications and experience (i.e., they are qualified) may still not be recommended for a Master Agreement if other requirements necessary for award have not been met. Other requirements may include acceptance of the terms and conditions of the Master Agreement, and/or satisfactory documentation that required insurance will be obtained. Only when all such matters have been demonstrated to the Department's satisfaction can a Vendor, which is otherwise deemed qualified, be regarded as "selected" for recommendation of a Master Agreement.

The Department will execute Board of Supervisors-authorized Master Agreements with each selected Vendor. All Vendors will be informed of the final selections.

9.0 PROTEST PROCESS OVERVIEW

9.1 Solicitation Requirements Review

Any person or entity may seek a Solicitation Requirements Review by submitting Appendix C (Solicitation Requirements Review (SRR) Request) to the Department

conducting the solicitation as described in this Section. A request for a Solicitation Requirements Review may be denied, in the Department's sole discretion, if the request does not satisfy all of the following criteria:

- **9.1.1** The request for a SRR is made within ten (10) business days of issuance of the solicitation document;
- **9.1.2** The request includes documentation (e.g., letterhead, business card, etc.), which identifies the underlying authority of the person or entity to submit a SOQ:
- **9.1.3** The request itemizes in appropriate detail, each matter contested and factual reasons for the requested review; and
- **9.1.4** The request asserts that either:
 - **9.1.4.1** application of the Minimum Mandatory Requirements, evaluation criteria and/or business requirements unfairly disadvantages the person or entity; or,
 - **9.1.4.2** due to unclear instructions, the process may result in the County not receiving the best possible responses from prospective Vendor.

The SRR will be completed and the Department's determination will be provided to the requesting person or entity, in writing, within a reasonable time prior to the SOQ due date.

Throughout the review process, the County has no obligation to delay or otherwise postpone an award of contract based on a Vendor protest. In all cases, the County reserves the right to make an award when it is determined to be in the best interest of the County of Los Angeles to do so.

9.2 Disqualification Review

An SOQ may be disqualified from consideration because a Department determined it was non-responsive at any time during the review/evaluation process. If a Department determines that an SOQ is disqualified due to non-responsiveness, the Department will notify the Vendor in writing.

Upon receipt of the written determination of non-responsiveness, the Vendor may submit a written request for a Disqualification Review within the timeframe specified in the written determination.

A request for a Disqualification Review may, in the Department's sole discretion, be denied if the request does not satisfy all of the following criteria:

- **9.2.1** The person or entity requesting a Disqualification Review is a Vendor;
- **9.2.2** The request for a Disqualification Review is submitted timely (i.e., by the date and time specified in the written determination); and
- **9.2.3** The request for a Disqualification Review asserts that the Department's determination of disqualification due to non-responsiveness was

erroneous (e.g. factual errors, etc.) and provides factual support on each ground asserted as well as copies of all documents and other material that support the assertions.

The Disqualification Review must be completed and the determination will be provided to the requesting Vendor, in writing, prior to the conclusion of the evaluation process.

APPENDIX A



MASTER AGREEMENT BY AND BETWEEN

COUNTY OF LOS ANGELES DEPARTMENT OF BEACHES & HARBORS AND

(CONTRACTOR)

FOR AS-NEEDED SEPTIC TANK MAINTENANCE SERVICES

COUNTY OF LOS ANGELES DEPARTMENT OF BEACHES AND HARBORS MASTER AGREEMENT PROVISIONS AS-NEEDED SEPTIC TANK MAINTENANCE SERVICES

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MASTER AGREEMENT BETWEEN COUNTY OF LOS ANGELES AND

FOR AS-NEEDED SEPTIC TANK MAINTENANCE SERVICES

This Master Agreement and Exhibits made and entered into on Enter Date ("Execution Date") by and between the County of Los Angeles, hereinafter referred to as "County" and Contractor Name, hereinafter referred to as "Contractor". Contractor Name is located at Contractor Address.

RECITALS

WHEREAS, the County may contract with private businesses for As-Needed Septic Tank Maintenance Services when certain requirements are met; and

WHEREAS, the Contractor is a private firm specializing in providing As-Needed Septic Tank Maintenance Services; and

WHEREAS, this Master Agreement is therefore authorized under California Codes, Government Code Section 31000 which authorizes the Board of Supervisors to contract for special services; and

WHEREAS, the Board of Supervisors has authorized the Director of the Department Beaches & Harbors or designee to execute and administer this Master Agreement; and

NOW THEREFORE, in consideration of the mutual covenants contained herein, and for good and valuable consideration, the parties agree to the following:

1.0 APPLICABLE DOCUMENTS

Exhibits A through I are attached to and form a part of this Master Agreement. In the event of any conflict or inconsistency in the definition or interpretation of any word, responsibility, schedule, or the contents or description of any task, deliverable, goods, service, or other work, or otherwise between the base Master Agreement and the Exhibits, or between Exhibits, such conflict or inconsistency will be resolved by giving precedence first to the Master Agreement and then to the Exhibits.

This Master Agreement and the Exhibits hereto constitute the complete and exclusive statement of understanding between the parties, and supersedes all previous Master Agreements, written and oral, and all communications between the parties relating to the subject matter of this Master Agreement. No change to this Master Agreement will be valid unless prepared pursuant to Paragraph 8.1 (Amendments) and signed by both parties.

EXHIBITS

- A County's Administration
- B Contractor's Administration
- C Safely Surrendered Baby Law
- D Work Order

Forms Required for Each Work Order Before Work Begins

- E1 Certification of Employee Status
- E2 Certification of No Conflict of Interest
- E3 Contractor Acknowledgement and Confidentiality Agreement

REFERENCE MATERIALS

- F Septic System Location & Model Types
- G All Septic Flow Schematics
- H Maintenance Inspection Form
- I Master Agreement Categories

2.0 DEFINITIONS

2.1 Standard Definitions

The headings herein contained are for convenience and reference only and are not intended to define the scope of any provision thereof. The following words as used herein will be construed to have the following meaning, unless otherwise apparent from the context in which they are used.

- 2.1.1 Active Contractor: Identifies a Qualified Contractor who is in compliance with the terms and conditions and whose evidence of insurance requirements have all been received by the Department and are valid and in effect at the time of a given Work Order award. As used herein, the terms Active Contractor and Contractor may be used interchangeably throughout this Master Agreement.
- **2.1.2 Board, Board of Supervisors:** The Board of Supervisors County of Los Angeles.
- **2.1.3 Business Days:** The Department's business days are Monday through Thursday, 7:00 a.m. to 6:00 p.m.
- **2.1.4 Contractor's Project Manager:** The individual designated by the Contractor to administer the Master Agreement operations after the Master Agreement award.
- **2.1.5 County:** The County of Los Angeles.
- **2.1.6 County's Contract Analyst:** The person designated by the County to manage and facilitate the administrative functions of the Contract.
- **2.1.7 County Counsel:** The Los Angeles County office of the County Counsel.
- 2.1.8 County's Master Agreement Program Director (MAPD):
 Person designated by Director with authority to negotiate
 and recommend all changes on behalf of County.
- **2.1.9 County's Project Director**: Person designated by Director with authority to approve all Work Order solicitations and executions.
- **2.1.10 County's Project Manager:** Person designated as chief contact person with respect to the day-to-day administration of the Master Agreement and responsible for coordinating and monitoring the Work Order.
- **2.1.11** Day(s): Calendar Day(s) unless otherwise specified.
- **2.1.12 Director:** Director of Department of Beaches & Harbors.

- **2.1.13 Department**: The County of Los Angeles Department of Beaches & Harbors, which is entering into this Master Agreement on behalf of the County of Los Angeles.
- **2.1.14 Emergency:** Emergency services required by the County are defined as any needed service that threatens the safety of the public or property and immediate attention is required.
- **2.1.15 Fiscal Year:** The twelve (12) month period beginning July 1st and ending the following June 30th.
- **2.1.16 Master Agreement:** County's standard agreement executed between County and individual Contractors. It sets forth the terms and conditions for the issuance and performance of, and otherwise governs, subsequent Work Orders.
- 2.1.17 Qualified Contractor: A Contractor who has submitted a Statement of Qualifications (SOQ) in response to County's Request For Statement of Qualifications (RFSQ); has met the minimum mandatory requirements qualifications listed in the RFSQ and has an executed Master Agreement with the Department.
- **2.1.18** Request for Statement of Qualifications (RFSQ): A solicitation based on establishing a pool of Qualified Vendors to provide services through Master Agreements.
- **2.1.19 Statement of Qualifications (SOQ):** A Contractor's response to an RFSQ.
- **2.1.20 Statement of Work:** A written description of tasks and/or deliverables desired by County for a specific Work Order.
- **2.1.21 Subcontractor:** A person, partnership, company, corporation, or other organization furnishing supplies or services of any nature, equipment, or materials to the Contractor(s), at any tier, under oral or written agreement.
- **2.1.22 Vendor(s):** The Vendor(s) whose SOQ is accepted by the Board of Supervisors for performance of the Master Agreement.
- **2.1.23 Work Order:** A subordinate agreement executed wholly within and subject to the provisions of this Master Agreement, for the performance of tasks and/or provision of deliverables as described in a specification or a Statement of Work. Each Work Order must result from bids, solicited by and tendered to County, by Qualified Contractors. Unless otherwise specified in the Work Order Availability Notice, County will select the lowest cost,

qualified bid responding to the requirements of the proposed Work Order. No work will be performed by Contractors except in accordance with validly bid and executed Work Orders.

3.0 WORK

- 3.1 Pursuant to the provisions of this Master Agreement, the Contractor must fully perform, complete and deliver on time, all tasks, deliverables, services and other work as set forth herein.
- 3.2 Work Orders will generally conform to Exhibit D, which describes work to be performed on a fixed price per deliverable basis as determined by the County. Each Work Order will include an attached Statement of Work, which will describe in detail the particular project and the work required for the performance thereof. Payment for work will be on an hourly basis and subject to the Total Maximum Compensation specified in each individual Work Order. Work orders may be awarded by the length of projects. Payments for Work Orders issued for emergency services will be based on the Contractor's submitted rates for emergency services.
- 3.3 Should the County require emergency services (as defined in Paragraph 2.0), County will issue a Work Order to the first available, lowest cost Qualified Contractor able to respond within the timeframe based on the needs of the County.
- 3.3 If Contractor provides any task, deliverable, service, or other work to County that utilizes other than approved Contractor Personnel, and/or that goes beyond the Work Order expiration date, and/or that exceeds the Total Maximum Amount as specified in the Work Order as originally written or modified in accordance with Paragraph 8.1 (Amendments), these will be gratuitous efforts on the part of Contractor for which Contractor will have no claim whatsoever against County.
- 3.4 County procedures for issuing and executing Work Orders are as set forth in this Paragraph. Upon determination by County to issue a Work Order solicitation, County will issue a Work Order solicitation containing a Statement of Work to Master Agreement Qualified Contractors in the Category being solicited on the basis of demonstrated qualifications as set forth in the Contractor's Statement of Qualifications and/or other additional materials, if requested by the County. Once selected, the Qualified Contractor must submit a bid to the County within the timeframe specified in the Work Order. Failure of Contractor to provide a bid within the specified timeframe may disqualify Contractor for that particular Work Order. It is understood by Contractor that County's process to award work may have the effect that no Work Orders are awarded to some Master Agreement Qualified Contractors. County, in its sole discretion, may select a bid it deems to be in the overall best interest of the County.

- 3.5 County estimates that selection of any Contractor will occur within seven (7) business days of completion of the evaluations of the particular Work Order bids, unless otherwise stated in the Work order. Following selection, all Contractors selected must be available to meet with Department on the starting date specified in the Work Order. Inability of Contractor to comply with such commencement date may be cause for disqualification of Contractor from the particular Work Order as determined in the sole discretion of County's Project Director or authorized designee.
- 3.6 In the event Contractor defaults three times under Paragraph 3.5 within a given County fiscal year, then County may terminate this Master Agreement pursuant to Paragraph 8.42 (Termination for Default).
- 3.7 County reserves the right to match potential projects and needs to firms based on performance, scheduling, workload distribution, community familiarity, past project performance and other factors, in the County's sole discretion, on a case-by-case basis.
- 3.8 County reserves the right, in its sole discretion, to cancel a Work Order solicitation at any point in the Work Order solicitation process. At no time will any Qualified Contractor be reimbursed for any cost associated with its participation in a canceled Work Order solicitation.
- 3.9 Contractor will be responsible for monitoring any excess hours worked resulting in charges exceeding any total maximum amounts stated on the face of a Work Order it has submitted in response to a Work Order solicitation. County is not responsible for any payments in excess of the Work Order amount issued unless the Work Order was amended in accordance with Section 8.1.4. A Notice to Proceed must be issued by the Department prior to commencement of any work.

4.0 TERM OF MASTER AGREEMENT

- 4.1 The term of this Master Agreement will be three (3) years commencing after execution by Director or their designee as authorized by the Board of Supervisors (Board). This Master Agreement will expire in three years after execution, unless sooner extended or terminated, in whole or in part, as provided herein.
- 4.2 The County will have the sole option to extend the Master Agreement term for up to four (4) additional one-year periods for a maximum total Master Agreement term of seven (7) years. Each such option and extension will be exercised at the sole discretion of the Director or their designee as authorized by the Board.
 - The County maintains a database that track/monitor contractor performance history. Information entered into the database may be used for a variety of purposes, including determining whether the County will exercise a Master Agreement term extension option.

4.3 Contractor must notify the Department when this Master Agreement is within six (6) months from the expiration of the term as provided for hereinabove. Upon occurrence of this event, Contractor must send written notification to the Department at the address herein provided in Exhibit A (County's Administration).

4.4 Extension to Complete Work Orders

The Director may extend the Master Agreement term or any optional Master Agreement year on a month-to-month basis subject to the Master Agreement's terms and conditions, but only to allow the Contractor to complete a Work Order approved before the expiration of the Master Agreement term or optional Master Agreement Year. Such extensions are further subject to the availability of funds in the Department's budget. Up to 12 such one-month extensions may be granted, which shall be effective only if executed in writing by the Director or Chief Deputy.

5.0 CONTRACT SUM

5.1 Total Contract Sum

Contractor will not be entitled to any payment by County under this Master Agreement except pursuant to validly executed and satisfactorily performed Work Orders. In each year of this Master Agreement, the total of all amounts actually expended by County hereunder ("maximum annual expenditures") may not exceed amounts allocated to the Department by the Board in their approved budgets. The County has sole discretion to expend some, all, or none of such budgeted amounts. The sum of such annual expenditures for the duration of the Master Agreement is the Contract Sum. The County may, at its discretion, expend any portion, all or none of the Contract Sum. However, aggregate annual payments from the Contract Sum for As-Needed Septic Tank Maintenance services may exceed the Contract Sum to the extent that funding is due from or held by approved use of prior year surplus funding, the Marina Accumulative Capital Outlay fund, Departmental Trust Fund Accounts, a new or existing Capital Project. another County department, a lessee or other third party to reimburse or address payments due from the Department of Beaches and Harbors and/or County for its As-Needed Septic Tank Maintenance services, except that such work performed must be limited to Marina del Rey and/or beaches owned, controlled or managed by County of Los Angeles.

5.2 Written Approval for Reimbursement

The Contractor will not be entitled to payment or reimbursement for any tasks or services performed, nor for any incidental or administrative expenses whatsoever incurred in or incidental to performance hereunder, except as specified herein. Assumption or takeover of any of the Contractor's duties, responsibilities, or obligations, or performance of same by any entity other than the Contractor, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or

without consideration for any reason whatsoever, will occur only with the County's express prior written approval.

5.3 No Payment for Services Provided Following Expiration/Termination of Master Agreement

Contractor will have no claim against County for payment of any money or reimbursement, of any kind whatsoever, for any service provided by Contractor after the expiration or other termination of this Master Agreement. Should Contractor receive any such payment it will immediately notify County and must immediately repay all such funds to County. Payment by County for services rendered after expiration/termination of this Master Agreement will not constitute a waiver of County's right to recover such payment from Contractor.

5.4 Invoices and Payments

- 5.4.1 The Contractor will invoice the County only for providing the tasks, deliverables, goods, services and other work as specified in an assigned Work Order issued under this Master Agreement.
- 5.4.2 Payment for all work will be subject to the Total Maximum Compensation specified in each Work Order less any amounts assessed in accordance with Paragraph 8.25 (Liquidated Damages).
- 5.4.3 Payment for all work issued on an emergency Work Order will be subject to Contractor's submitted rates for emergency services.
- 5.4.4 County will not pay Contractor for any overtime premiums, travel expenses, meals, lodging, holidays, vacation, sick leave, per diem, or miscellaneous expenses, etc.
- 5.4.5 Contractor will be paid only for the tasks, deliverables, goods, services and other work approved in writing by the County. If the County does not approve work in writing, no payment will be due to the Contractor for that work.

5.4.6 Submission of Invoices

The Contractor must submit invoice(s) to the Department by the 15th of the month following the month work was performed. The Contractor must submit two (2) copies of each invoice. Each invoice submitted must identify:

- County Work Order number and Contractor's Master Agreement;
- Contractor's name, address, and phone number;
- Period of performance of work being invoiced (i.e. dates, hours, and work performed);
- Name(s) of persons who performed the work;

- A brief description of the deliverable(s) for which payment is claimed, the respective number(s) assigned to the deliverable(s), and the individual amount being billed for each deliverable;
- Copy of Work Order; and
- The total amount of the invoice.

5.4.7 Invoice Content

The period of performance specified in Contractor's invoice(s) must coincide with the period of performance specified in the applicable Work Order.

5.4.8 Preference Program Enterprises – Prompt Payment Program

Certified Prompt Payment Enterprises (PPEs) will receive prompt payment for services they provide to County departments. Prompt payment is defined as fifteen (15) calendar days after receipt of an approved, undisputed invoice which has been properly matched against documents such as a receiving, shipping, or services delivered report, or any other validation of receipt document consistent with Board Policy 3.035 (Preference Program Payment Liaison and Prompt Payment Program).

5.5 Default Method of Payment: Direct Deposit or Electronic Funds Transfer

- 5.5.1 The County, at its sole discretion, has determined that the most efficient and secure default form of payment for goods and/or services provided under an agreement/contract with the County will be Electronic Funds Transfer (EFT) or direct deposit, unless an alternative method of payment is deemed appropriate by the Auditor-Controller (A-C).
- 5.5.2 The Contractor must submit a direct deposit authorization request via the website https://directdeposit.lacounty.gov with banking and vendor information, and any other information that the A-C determines is reasonably necessary to process the payment and comply with all accounting, record keeping, and tax reporting requirements.
- 5.5.3 Any provision of law, grant, or funding agreement requiring a specific form or method of payment other than EFT or direct deposit will supersede this requirement with respect to those payments.
- 5.5.4 At any time during the duration of the agreement/contract, a Contractor may submit a written request for an exemption to this

requirement. Such request must be based on specific legal, business or operational needs and explain why the payment method designated by the A-C is not feasible and an alternative is necessary. The A-C, in consultation with the contracting department(s), will decide whether to approve exemption requests.

5.6 Increase of Contract Sum by Director

Notwithstanding Paragraph 5.1, the Director may increase the maximum amount payable under all Work Orders issued on this Master Agreement (as authorized by the Board) up to 10 percent in any year of the Master Agreement or any extension period to cover needed, increased services in the scope of the Master Agreement, subject to the availability of funds in the Department's budget. Such increases must not be cumulative.

6.0 ADMINISTRATION OF MASTER AGREEMENT – COUNTY

6.1 County's Administration

A listing of all County Administration referenced in the following paragraphs are designated in Exhibit A (County's Administration). The County will notify the Contractor in writing of any change in the names or addresses shown.

6.2 County's Master Agreement Program Director (MAPD)

The MAPD has the authority to negotiate, recommend all changes to this Master Agreement, and resolve disputes between the Department and Contractor.

6.3 County's Project Director

The County's Project Director, or designee, is the approving authority for individual Work Order solicitations and executions.

6.4 County's Project Manager

The County's Project Manager is County's chief contact person with respect to the day-to-day administration of this Master Agreement. The County's Project Manager will prepare, and issue Work Orders and any Amendments thereto, and generally be the first person for Contractor to contact with any questions.

6.4.1 The responsibilities of the County Project Manager include:

 ensuring that the technical standards and task requirements articulated in the individual Work Order are satisfactorily complied with, and must provide, on request, such information, coordination, documentation, and materials as may be reasonably required by Contractor to perform Work Orders;

- coordinating and monitoring the work of Contractor personnel assigned to the County's Project Manager specific projects, and for ensuring that this Master Agreement's objectives are met;
- monitoring, evaluating and reporting Contractor performance and progress on the Work Order;
- coordinating with Contractor's Project Manager, on a regular basis, regarding the performance of Contractor's personnel on each particular project; and
- providing direction to Contractor in the areas relating to County policy, information requirements, and procedural requirements.
- 6.4.2 The County's Project Manager are not authorized to make any changes in Work Order labor rates, dollar totals or periods of performance, or in the terms and conditions of this Master Agreement, except through formally prepared Amendments, Paragraph 8.1.

6.5 County's Contract Analyst

The role of the County's Contract Analyst is to manage and facilitate the administrative functions of the Contract. The County's Contract Analyst reports to the County's Project Director.

7.0 ADMINISTRATION OF MASTER AGREEMENT - CONTRACTOR

7.1 Contractor's Project Manager

- 7.1.1 Contractor's Project Manager is designated in Exhibit B (Contractor's Administration). The Contractor must notify the County in writing of any change in the name or address of the Contractor's Project Manager.
- 7.1.2 Contractor's Project Manager will be responsible for Contractor's day-to-day activities as related to this Master Agreement and will coordinate with County's Work Order Directors on a regular basis with respect to all active Work Orders.

7.2 Contractor's Authorized Official(s)

- 7.2.1 Contractor's Authorized Official(s) are designated in Exhibit B (Contractor's Administration). Contractor must promptly notify County in writing of any change in the name(s) or address(es) of Contractor's Authorized Official(s).
- 7.2.2 Contractor represents and warrants that all requirements of Contractor have been fulfilled to provide actual authority to such

officials to execute documents under this Master Agreement on behalf of Contractor.

7.3 Approval of Contractor's Staff

County has the absolute right to approve or disapprove all of Contractor's staff performing work hereunder and any proposed changes in Contractor's staff, including, but not limited to, Contractor's Project Manager. Contractor must provide County with a resume of each proposed substitute and an opportunity to interview such person prior to any staff substitution.

7.4 Contractor's Staff Identification

Contractor will provide, at Contractor's expense, all staff providing services under this Master Agreement with a photo identification badge.

7.5 Confidentiality

- 7.5.1 Contractor must maintain the confidentiality of all records and information in accordance with all applicable Federal, State and local laws, rules, regulations, ordinances, directives, guidelines, policies and procedures relating to confidentiality, including, without limitation, County policies concerning information technology security and the protection of confidential records and information.
- 7.5.2 Contractor must indemnify, defend, and hold harmless County, its officers, employees, and agents, from and against any and all claims, demands, damages, liabilities, losses, costs and expenses, including, without limitation, defense costs and legal, accounting and other expert, consulting, or professional fees, arising from, connected with, or related to any failure by Contractor, its officers, employees, agents, or subcontractors, to comply with this Paragraph 7.6, as determined by County in its sole judgment. Any legal defense pursuant to Contractor's indemnification obligations under this Paragraph 7.6 will be conducted by Contractor and performed by counsel selected by Contractor and approved by County. Notwithstanding the preceding sentence, County will have the right to participate in any such defense at its sole cost and expense, except that in the event Contractor fails to provide County with a full and adequate defense, as determined by County in its sole judgment, County will be entitled to retain its own counsel, including, without limitation, County Counsel, and reimbursement from Contractor for all such costs and expenses incurred by County in doing so. Contractor will not have the right to enter into any settlement, agree to any injunction, or make any admission, in each case, on behalf of County without County's prior written approval.

- 7.5.3 Contractor must inform all of its officers, employees, agents and subcontractors providing services hereunder of the confidentiality provisions of this Master Agreement.
- 7.5.4 Contractor must sign and adhere to the provisions of the Exhibit E3 (Contractor Acknowledgement and Confidentiality Agreement).

8.0 STANDARD TERMS AND CONDITIONS

8.1 Amendments

- 8.1.1 The County's Board or Chief Executive Officer or designee may require the addition and/or change of certain terms and conditions in the Master Agreement during the term of this Master Agreement. The County reserves the right to add and/or change such provisions as required by the County's Board or Chief Executive Officer. To implement such orders, an Amendment to the Master Agreement must be prepared and executed by the Contractor and by the Director or their designee.
- 8.1.2 The Director, or their designee may, at their sole discretion, authorize extensions of time as defined in Paragraph 4.0 (Term of Master Agreement). The Contractor agrees that such extensions of time will not change any other term or condition of this Master Agreement during the period of such extensions. To implement an extension of time, an Amendment to the Master Agreement must be prepared and executed by the Contractor and by the Director or their designee.

8.1.3 Addition of Skilled Categories/Technical Specializations

An Amendment to the Master Agreement will be prepared and executed by the Contractor and by the Director of the Department or their designee to add or delete Skilled Categories or Technical Specializations.

8.1.4 Changes to Subsequent Work Orders

For any changes which may affect the Statement of Work, Contractor's rates or deliverables, performance period, or assignment of Contractor's personnel for a Work Order, a Work Order Amendment will be prepared and executed by the County's MAPD and Contractor.

8.2 Assignment and Delegation/Mergers or Acquisitions

8.2.1 The Contractor must notify the County of any pending acquisitions/mergers of its company unless otherwise legally prohibited from doing so. If the Contractor is restricted from legally notifying the County of pending acquisitions/mergers, then it

should notify the County of the actual acquisitions/mergers as soon as the law allows and provide to the County the legal framework that restricted it from notifying the County prior to the actual acquisitions/mergers.

- 8.2.2 The Contractor must not assign, exchange, transfer, or delegate its rights or duties under this Master Agreement, whether in whole or in part, without the prior written consent of County, in its discretion, and any attempted assignment, delegation, or otherwise transfer of its rights or duties, without such consent will be null and void. For purposes of this Paragraph, County consent will require a written amendment to the Master Agreement, which is formally approved and executed by the parties. Any payments by the County to any approved delegate or assignee on any claim under this Master Agreement will be deductible, at County's sole discretion, against the claims, which the Contractor may have against the County.
- 8.2.3 Any assumption, assignment, delegation, or takeover of any of the Contractor's duties, responsibilities, obligations, or performance of same by any person or entity other than the Contractor, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever without County's express prior written approval, will be a material breach of the Master Agreement which may result in the termination of this Master Agreement. In the event of such termination, County will be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by Contractor.

8.3 Authorization Warranty

The Contractor represents and warrants that the person executing this Master Agreement for the Contractor is an authorized agent who has actual authority to bind the Contractor to each and every term, condition, and obligation of this Master Agreement and that all requirements of the Contractor have been fulfilled to provide such actual authority.

8.4 Complaints

The Contractor must develop, maintain and operate procedures for receiving, investigating and responding to complaints.

- 8.4.1 Within ten (10) business days after the Master Agreement effective date, the Contractor must provide the County with the Contractor's policy for receiving, investigating and responding to user complaints.
- 8.4.2 The County will review the Contractor's policy and provide the Contractor with approval of said plan or with requested changes.

- 8.4.3 If the County requests changes in the Contractor's policy, the Contractor must make such changes and resubmit the plan within ten (10) business days for County approval.
- 8.4.4 If, at any time, the Contractor wishes to change the Contractor's policy, the Contractor must submit proposed changes to the County for approval before implementation.
- 8.4.5 The Contractor must preliminarily investigate all complaints and notify the County's Project Manager of the status of the investigation within five (5) business days of receiving the complaint.
- 8.4.6 When complaints cannot be resolved informally, a system of follow-through will be instituted which adheres to formal plans for specific actions and strict time deadlines.
- 8.4.7 Copies of all written responses must be sent to the County's Project Manager within ten (10) business days of mailing to the complainant.

8.5 Compliance with Applicable Laws

- 8.5.1 In the performance of this Master Agreement, Contractor must comply with all applicable Federal, State and local laws, rules, regulations, ordinances, directives, guidelines, policies and procedures, and all provisions required thereby to be included in this Master Agreement are hereby incorporated herein by reference.
- 8.5.2 Contractor must indemnify, defend, and hold harmless County, its officers, employees, and agents, from and against any and all claims, demands, damages, liabilities, losses, costs, and expenses, including, without limitation, defense costs and legal, accounting and other expert, consulting or professional fees, arising from, connected with, or related to any failure by Contractor, its officers, employees, agents, or subcontractors, to comply with any such laws, rules, regulations, ordinances, directives, guidelines, policies, or procedures, as determined by County in its sole judgment. Any legal defense pursuant to Contractor's indemnification obligations under this Paragraph will be conducted by Contractor and performed by counsel selected by Contractor and approved by County. Notwithstanding the preceding sentence, County will have the right to participate in any such defense at its sole cost and expense, except that in the event Contractor fails to provide County with a full and adequate defense, as determined by County in its sole judgment, County will be entitled to retain its own counsel, including, without limitation, County Counsel, and reimbursement from Contractor for all such costs and expenses incurred by County in doing so.

Contractor will not have the right to enter into any settlement, agree to any injunction or other equitable relief, or make any admission, in each case, on behalf of County without County's prior written approval.

8.6 Compliance with Civil Rights Laws

The Contractor hereby assures that it will comply with Subchapter VI of the Civil Rights Act of 1964, 42 USC Sections 2000 (e) (1) through 2000 (e) (17), to the end that no person will, on the grounds of race, creed, color, sex, religion, ancestry, age, condition of physical handicap, marital status, political affiliation, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Master Agreement or under any project, program, or activity supported by this Master Agreement. Additionally, Contractor certifies to the County:

- 8.6.1 That Contractor has a written policy statement prohibiting discrimination in all phases of employment.
- 8.6.2 That Contractor periodically conducts a self-analysis or utilization analysis of its work force.
- 8.6.3 That Contractor has a system for determining if its employment practices are discriminatory against protected groups.
- 8.6.4 Where problem areas are identified in employment practices, the Contractor has a system for taking reasonable corrective action, to include establishment of goals or timetables.

8.7 Compliance with County's Jury Service Program

- 8.7.1 Jury Service Program: This Master Agreement is subject to the provisions of the County's ordinance entitled Contractor Employee Jury Service ("Jury Service Program") as codified in Sections 2.203.010 through 2.203.090 of the Los Angeles County Code.
- 8.7.2 Written Employee Jury Service Policy
 - Unless Contractor has demonstrated to the County's satisfaction either that Contractor is not a "Contractor" as defined under the Jury Service Program (Section 2.203.020 of the County Code) or that Contractor qualifies for an exception to the Jury Service Program (Section 2.203.070 of the County Code), Contractor must have and adhere to a written policy that provides that its Employees will receive from the Contractor, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that Employees deposit any fees received for such jury

- service with the Contractor or that the Contractor deduct from the Employee's regular pay the fees received for jury service.
- For purposes of this Paragraph, "Contractor" means a person, partnership, corporation or other entity which has a Master Agreement with the County or a subcontract with a County Contractor and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more County Master Agreements or subcontracts. means any California resident who is a full time employee of Contractor, "Full-time" means 40 hours or more worked per week, or a lesser number of hours if: 1) the lesser number is a recognized industry standard as determined by the County, or 2) Contractor has a long-standing practice that defines the lesser number of hours as full-time. Full-time employees providing short-term, temporary services of 90 days or less within a 12-month period are not considered full-time for purposes of the Jury Service Program. If Contractor uses any subcontractor to perform services for the County under the Master Agreement, the subcontractor will also be subject to the provisions of this paragraph. The provisions of this paragraph will be inserted into any such subcontract agreement and a copy of the Jury Service Program must be attached to the agreement.
- If Contractor is not required to comply with the Jury Service Program when the Master Agreement commences, Contractor will have a continuing obligation to review the applicability of its "exception status" from the Jury Service Program, and Contractor must immediately notify County if Contractor at any time either comes within the Jury Service Program's definition of "Contractor" or if Contractor no longer qualifies for an exception to the Jury Service Program. In either event. Contractor must immediately implement a written policy consistent with the Jury Service Program. The County may also require, at any time during the Master Agreement and at its sole discretion, that Contractor demonstrate to the County's satisfaction that Contractor either continues to remain outside of the Jury Service Program's definition of "Contractor" and/or that Contractor continues to qualify for an exception to the Program.
- Contractor's violation of this Paragraph of the Master Agreement may constitute a material breach of the Master Agreement. In the event of such material breach, County may, in its sole discretion, terminate the Master Agreement and/or bar Contractor from the award of future County Master Agreements for a period of time consistent with the seriousness of the breach.

8.8 Conflict of Interest

- 8.8.1 No County employee whose position with the County enables such employee to influence the award of this Master Agreement or any competing Master Agreement, and no spouse or economic dependent of such employee, will be employed in any capacity by the Contractor or have any other direct or indirect financial interest in this Master Agreement. No officer or employee of the Contractor who may financially benefit from the performance of work hereunder will in any way participate in the County's approval, or ongoing evaluation, of such work, or in any way attempt to unlawfully influence the County's approval or ongoing evaluation of such work.
- 8.8.2 The Contractor must comply with all conflict of interest laws, ordinances, and regulations now in effect or hereafter to be enacted during the term of this Master Agreement. The Contractor warrants that it is not now aware of any facts that create a conflict of interest. If the Contractor hereafter becomes aware of any facts that might reasonably be expected to create a conflict of interest, it must immediately make full written disclosure of such facts to the County. Full written disclosure must include, but is not limited to, identification of all persons implicated and a complete description of all relevant circumstances. Failure to comply with the provisions of this Paragraph 8.8 will be a material breach of this Master Agreement.

8.9 Consideration of Hiring County Employees Targeted for Layoffs or are on a County Re-employment List

Should the Contractor require additional or replacement personnel after the effective date of this Master Agreement to perform the services set forth herein, the Contractor must give first consideration for such employment openings to qualified, permanent County employees who are targeted for layoff or qualified, former County employees who are on a re-employment list during the life of this Master Agreement.

8.10 Consideration of Hiring GAIN/START Participants

8.10.1 Should the Contractor require additional or replacement personnel after the effective date of this Master Agreement, the Contractor will give consideration for any such employment openings to participants in the County's Department of Public Social Services Greater Avenues for Independence (GAIN) Program or Skills and Training to Achieve Readiness for Tomorrow (START) Program who meet the Contractor's minimum qualifications for the open position. For this purpose, consideration will mean that the Contractor will interview qualified candidates. The County will refer GAIN/START participants by job category to the Contractor. Contractors must report all job openings with job requirements to:

gainstart@dpss.lacounty.gov and bservices@opportunity.lacounty.gov and DPSS will refer qualified GAIN/START job candidates.

8.10.2 In the event that both laid-off County employees and GAIN/START participants are available for hiring, County employees must be given first priority.

8.11 Contractor Responsibility and Debarment

8.11.1 Responsible Contractor

A responsible Contractor is a Contractor who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity and experience to satisfactorily perform the Master Agreement. It is the County's policy to conduct business only with responsible Contractors.

8.11.2 Chapter 2.202 of the County Code

The Contractor is hereby notified that, in accordance with Chapter 2.202 of the County Code, if the County acquires information concerning the performance of the Contractor on this or other Master Agreements which indicates that the Contractor is not responsible, the County may, in addition to other remedies provided in this Master Agreement, debar the Contractor from bidding or proposing on, or being awarded, and/or performing work on County contracts for a specified period of time, which generally will not exceed five years but may exceed five years or be permanent if warranted by the circumstances, and terminate any or all existing Contracts the Contractor may have with the County.

8.11.3 Non-responsible Contractor

The County may debar a Contractor if the Board of Supervisors finds, in its discretion, that the Contractor has done any of the following: (1) violated a term of a Master Agreement with the County or a nonprofit corporation created by the County, (2) committed an act or omission which negatively reflects on the Contractor's quality, fitness or capacity to perform a Master Agreement with the County, any other public entity, or a nonprofit corporation created by the County, or engaged in a pattern or practice which negatively reflects on same, (3) committed an act or offense which indicates a lack of business integrity or business honesty, or (4) made or submitted a false claim against the County or any other public entity.

8.11.4 Contractor Hearing Board

• If there is evidence that the Contractor may be subject to debarment, the Department will notify the Contractor in writing

- of the evidence which is the basis for the proposed debarment and will advise the Contractor of the scheduled date for a debarment hearing before the Contractor Hearing Board.
- The Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented. The Contractor and/or the Contractor's representative will be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board will prepare a tentative proposed decision, which will contain a recommendation regarding whether the Contractor should be debarred, and, if so, the appropriate length of time of the debarment. The Contractor and the Department will be provided an opportunity to object to the tentative proposed decision prior to its presentation to the Board of Supervisors.
- After consideration of any objections, or if no objections are submitted, a record of the hearing, the proposed decision, and any other recommendation of the Contractor Hearing Board will be presented to the Board of Supervisors. The Board of Supervisors will have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.
- If a Contractor has been debarred for a period longer than five (5) years, that Contractor may after the debarment has been in effect for at least five (5) years, submit a written request for review of the debarment determination to reduce the period of debarment or terminate the debarment. The County may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that the Contractor has adequately demonstrated one or more of the following: (1) elimination of the grounds for which the debarment was imposed; (2) a bona fide change in ownership or management; (3) material evidence discovered after debarment was imposed; or (4) any other reason that is in the best interests of the County.
- The Contractor Hearing Board will consider a request for review of a debarment determination only where (1) the Contractor has been debarred for a period longer than five (5) years; (2) the debarment has been in effect for at least five (5) years; and (3) the request is in writing, states one or more of the grounds for reduction of the debarment period or termination of the debarment, and includes supporting documentation. Upon receiving an appropriate request, the Contractor Hearing Board will provide notice of the hearing on the request. At the hearing, the Contractor Hearing Board will conduct a hearing where evidence on the proposed reduction of debarment period or termination of debarment is presented. This hearing will be conducted and the request for review

- decided by the Contractor Hearing Board pursuant to the same procedures as for a debarment hearing.
- The Contractor Hearing Board's proposed decision will contain a recommendation on the request to reduce the period of debarment or terminate the debarment. The Contractor Hearing Board will present its proposed decision and recommendation to the Board of Supervisors. The Board of Supervisors will have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.

8.11.5 Subcontractors of Contractor

These terms will also apply to Subcontractors of County Contractors.

8.12 Contractor's Acknowledgement of County's Commitment to Safely Surrendered Baby Law

The contractor acknowledges that the County places a high priority on the implementation of the Safely Surrendered Baby Law. The contractor understands that it is the County's policy to encourage all County contractors to voluntarily post the County's "Safely Surrendered Baby Law" poster, in Exhibit C, in a prominent position at the contractor's place of business. The contractor will also encourage its subcontractors, if any, to post this poster in a prominent position in the subcontractor's place of business. Information and posters for printing are available at:

https://lacounty.gov/residents/family-services/child-safety/safe-surrender/

8.13 Contractor's Warranty of Adherence to County's Child Support Compliance Program

- 8.13.1 The Contractor acknowledges that the County has established a goal of ensuring that all individuals who benefit financially from the County through Purchase Order or Master Agreement are in compliance with their court-ordered child, family and spousal support obligations in order to mitigate the economic burden otherwise imposed upon the County and its taxpayers.
- 8.13.2 As required by the County's Child Support Compliance Program (County Code Chapter 2.200) and without limiting the Contractor's duty under this Master Agreement to comply with all applicable provisions of law, the Contractor warrants that it is now in compliance and will during the term of this Master Agreement maintain compliance with employment and wage reporting requirements as required by the Federal Social Security Act (42 USC Section 653a) and California Unemployment Insurance Code Section 1088.5, and will implement all lawfully served Wage and Earnings Withholding Orders or Child Support Services Department Notices of Wage and Earnings Assignment for Child,

Family or Spousal Support, pursuant to Code of Civil Procedure Section 706.031 and Family Code Section 5246(b).

8.14 County's Quality Assurance Plan

The County or its agent(s) will monitor the contractor's performance under this Master Agreement on not less than an annual basis. Such monitoring will include assessing the contractor's compliance with all Master Agreement terms and conditions and performance standards. Contractor deficiencies which the County determines are significant or continuing and that may place performance of the Master Agreement in jeopardy if not corrected will be reported to the Board of Supervisors and listed in the appropriate contractor performance database. The report to the Board will include improvement/ corrective action measures taken by the County and the contractor. If improvement does not occur consistent with the corrective action measures, the County may terminate this Master Agreement or impose other penalties as specified in this Master Agreement.

8.15 Damage to County Facilities, Buildings or Grounds

- 8.15.1 The Contractor will repair, or cause to be repaired, at its own cost, any and all damage to County facilities, buildings, or grounds caused by Contractor or employees or agents of Contractor. Such repairs must be made immediately after Contractor has become aware of such damage, but in no event later than thirty (30) days after the occurrence.
- 8.15.2 If the Contractor fails to make timely repairs, County may make any necessary repairs. All costs incurred by County, as determined by County, for such repairs must be repaid by Contractor by cash payment upon demand.

8.16 Employment Eligibility Verification

- 8.16.1 The Contractor warrants that it fully complies with all Federal and State statutes and regulations regarding the employment of aliens and others and that all its employees performing work under this Master Agreement meet the citizenship or alien status requirements set forth in Federal and State statutes and regulations. The Contractor must obtain, from all employees performing work hereunder, all verification and other documentation of employment eligibility status required by Federal and State statutes and regulations including, but not limited to, the Immigration Reform and Control Act of 1986, (P.L. 99-603), or as they currently exist and as they may be hereafter amended. The Contractor must retain all such documentation for all covered employees for the period prescribed by law.
- 8.16.2 The Contractor must indemnify, defend, and hold harmless, the County, its agents, officers, and employees from employer sanctions and any other liability which may be assessed against

the Contractor or the County or both in connection with any alleged violation of any Federal or State statutes or regulations pertaining to the eligibility for employment of any persons performing work under this Master Agreement.

8.17 Counterparts and Electronic Signatures and Representations

This Master Agreement may be executed in two or more counterparts, each of which will be deemed an original but all of which together will constitute one and the same Master Agreement. The facsimile, email or electronic signature of the Parties will be deemed to constitute original signatures, and facsimile or electronic copies hereof will be deemed to constitute duplicate originals.

The County and the Contractor hereby agree to regard electronic representations of original signatures of authorized officers of each party, when appearing in appropriate places on the Amendments prepared pursuant to Paragraph 8.1 (Amendments) and received via communications facilities (facsimile, email or electronic signature), as legally sufficient evidence that such legally binding signatures have been affixed to Amendments to this Master Agreement.

8.18 Fair Labor Standards

The Contractor must comply with all applicable provisions of the Federal Fair Labor Standards Act and must indemnify, defend, and hold harmless the County and its agents, officers, and employees from any and all liability, including, but not limited to, wages, overtime pay, liquidated damages, penalties, court costs, and attorneys' fees arising under any wage and hour law, including, but not limited to, the Federal Fair Labor Standards Act, for work performed by the Contractor's employees for which the County may be found jointly or solely liable.

8.19 Force Majeure

- 8.19.1 Neither party will be liable for such party's failure to perform its obligations under and in accordance with this Master Agreement, if such failure arises out of fires, floods, epidemics, quarantine restrictions, other natural occurrences, strikes, lockouts (other than a lockout by such party or any of such party's subcontractors), freight embargoes, or other similar events to those described above, but in every such case the failure to perform must be totally beyond the control and without any fault or negligence of such party (such events are referred to in this Paragraph as "force majeure events").
- 8.19.2 Notwithstanding the foregoing, a default by a subcontractor of Contractor will not constitute a force majeure event, unless such default arises out of causes beyond the control of both Contractor and such subcontractor, and without any fault or negligence of

either of them. In such case, Contractor will not be liable for failure to perform, unless the goods or services to be furnished by the subcontractor were obtainable from other sources in sufficient time to permit Contractor to meet the required performance schedule. As used in this Paragraph, the term "subcontractor" and "subcontractors" mean subcontractors at any tier.

8.19.3 In the event Contractor's failure to perform arises out of a force majeure event, Contractor agrees to use commercially reasonable best efforts to obtain goods or services from other sources, if applicable, and to otherwise mitigate the damages and reduce the delay caused by such force majeure event.

8.20 Governing Law, Jurisdiction, and Venue

This Master Agreement will be governed by, and construed in accordance with, the laws of the State of California. The Contractor agrees and consents to the exclusive jurisdiction of the courts of the State of California for all purposes regarding this Master Agreement and further agrees and consents that venue of any action brought hereunder will be exclusively in the County of Los Angeles.

8.21 Independent Contractor Status

- 8.21.1 This Master Agreement is by and between the County and the Contractor and is not intended, and must not be construed, to create the relationship of agent, servant, employee, partnership, joint venture, or association, as between the County and the Contractor. The employees and agents of one party must not be, or be construed to be, the employees or agents of the other party for any purpose whatsoever.
- 8.21.2 The Contractor will be solely liable and responsible for providing to, or on behalf of, all persons performing work pursuant to this Master Agreement all compensation and benefits. The County will have no liability or responsibility for the payment of any salaries, wages, unemployment benefits, disability benefits, Federal, State, or local taxes, or other compensation, benefits, or taxes for any personnel provided by or on behalf of the Contractor.
- 8.21.3 The Contractor understands and agrees that all persons performing work pursuant to this Master Agreement are, for purposes of Workers' Compensation liability, solely employees of the Contractor and not employees of the County. The Contractor will be solely liable and responsible for furnishing any and all Workers' Compensation benefits to any person as a result of any injuries arising from or connected with any work performed by or on behalf of the Contractor pursuant to this Master Agreement.
- 8.21.4 The Contractor must adhere to the provisions stated in Paragraph

7.5 (Confidentiality).

8.22 Indemnification

The Contractor must indemnify, defend and hold harmless the County, its Special Districts, elected and appointed officers, employees, agents and volunteers ("County Indemnitees") from and against any and all liability, including but not limited to demands, claims, actions, fees, costs and expenses (including attorney and expert witness fees), arising from and/or relating to this Master Agreement, except for such loss or damage arising from the sole negligence or willful misconduct of the County Indemnities.

8.23 General Provisions for all Insurance Coverage

Without limiting Contractor's indemnification of County, and in the performance of this Master Agreement and until all of its obligations pursuant to this Master Agreement have been met, Contractor must provide and maintain at its own expense insurance coverage satisfying the requirements specified in Paragraph 8.24 of this Master Agreement. These minimum insurance coverage terms, types and limits (the "Required Insurance") also are in addition to and separate from any other contractual obligation imposed upon Contractor pursuant to this Master Agreement. The County in no way warrants that the Required Insurance is sufficient to protect the Contractor for liabilities which may arise from or relate to this Master Agreement.

8.23.1 Evidence of Coverage and Notice to County

- Certificate(s) of insurance coverage (Certificate) satisfactory to County, and a copy of an Additional Insured endorsement confirming County and its Agents (defined below) has been given Insured status under the Contractor's General Liability policy, must be delivered to County at the address shown below and provided prior to commencing services under this Master Agreement.
- Renewal Certificates must be provided to County not less than ten (10) days prior to Contractor's policy expiration dates. The County reserves the right to obtain complete, certified copies of any required Contractor and/or Subcontractor insurance policies at any time.
- Certificates must identify all Required Insurance coverage types and limits specified herein, reference this Master Agreement by name or number, and be signed by an authorized representative of the insurer(s). The Insured party named on the Certificate must match the name of the Contractor identified as the contracting party in this Master Agreement. Certificates must provide the full name of each insurer providing coverage, its NAIC (National Association of Insurance Commissioners) identification number, its financial

rating, the amounts of any policy deductibles or self-insured retentions exceeding fifty thousand (\$50,000.00) dollars, and list any County required endorsement forms.

- Neither the County's failure to obtain, nor the County's receipt of, or failure to object to a non-complying insurance certificate or endorsement, or any other insurance documentation or information provided by the Contractor, its insurance broker(s) and/or insurer(s), will be construed as a waiver of any of the Required Insurance provisions.
- Certificates and copies of any required endorsements must be sent to:

County of Los Angeles Department of Beaches and Harbors
Administrative Services Division, Contracts Unit
4640 Admiralty Way, Suite 300
Marina del Rey, CA 90292
Contracts@bh.lacounty.gov

 Contractor also must promptly report to County any injury or property damage accident or incident, including any injury to a Contractor employee occurring on County property, and any loss, disappearance, destruction, misuse, or theft of County property, monies or securities entrusted to Contractor. Contractor also must promptly notify County of any third party claim or suit filed against Contractor or any of its Subcontractors which arises from or relates to this Master Agreement, and could result in the filing of a claim or lawsuit against Contractor and/or County.

8.23.2 Additional Insured Status and Scope of Coverage

The County of Los Angeles, its Special Districts, Elected Officials, Officers, Agents, Employees and Volunteers (collectively County and its Agents) must be provided additional insured status under Contractor's General Liability policy with respect to liability arising out of Contractor's ongoing and completed operations performed on behalf of the County. County and its Agents additional insured status must apply with respect to liability and defense of suits arising out of the Contractor's acts or omissions, whether such liability is attributable to the Contractor or to the County. The full policy limits and scope of protection also must apply to the County and its Agents as an additional insured, even if they exceed the County's minimum Required Insurance specifications herein. Use of an automatic additional insured endorsement form is acceptable providing it satisfies the Required Insurance provisions herein.

8.23.3 Cancellation of or Changes in Insurance

Contractor must provide County with, or Contractor's insurance policies must contain a provision that County will receive, written notice of cancellation or any change in Required Insurance, including insurer, limits of coverage, term of coverage or policy period. The written notice must be provided to County at least ten (10) days in advance of cancellation for non-payment of premium and thirty (30) days in advance for any other cancellation or policy change. Failure to provide written notice of cancellation or any change in Required Insurance may constitute a material breach of the Master Agreement, in the sole discretion of the County, upon which the County may suspend or terminate this Master Agreement.

8.23.4 Failure to Maintain Insurance

Contractor's failure to maintain or to provide acceptable evidence that it maintains the Required Insurance will constitute a material breach of the Master Agreement, upon which County immediately may withhold payments due to Contractor, and/or suspend or terminate this Master Agreement. County, at its sole discretion, may obtain damages from Contractor resulting from said breach. Alternatively, the County may purchase the Required Insurance, and without further notice to Contractor, deduct the premium cost from sums due to Contractor or pursue Contractor reimbursement.

8.23.5 Insurer Financial Ratings

Coverage must be placed with insurers acceptable to the County with A.M. Best ratings of not less than A: VII unless otherwise approved by County.

8.23.6 Contractor's Insurance Must Be Primary

Contractor's insurance policies, with respect to any claims related to this Master Agreement, must be primary with respect to all other sources of coverage available to Contractor. Any County maintained insurance or self-insurance coverage must be in excess of and not contribute to any Contractor coverage.

8.23.7 Waivers of Subrogation

To the fullest extent permitted by law, the Contractor hereby waives its rights and its insurer(s)' rights of recovery against County under all the Required Insurance for any loss arising from or relating to this Master Agreement. The Contractor must require its insurers to execute any waiver of subrogation endorsements which may be necessary to effect such waiver.

8.23.8 Subcontractor Insurance Coverage Requirements

Contractor must include all Subcontractors as insureds under Contractor's own policies, or must provide County with each Subcontractor's separate evidence of insurance coverage. Contractor will be responsible for verifying each Subcontractor complies with the Required Insurance provisions herein, and must require that each Subcontractor name the County and Contractor as additional insureds on the Subcontractor's General Liability policy. Contractor must obtain County's prior review and approval of any Subcontractor request for modification of the Required Insurance.

8.23.9 Deductibles and Self-Insured Retentions (SIRs)

Contractor's policies will not obligate the County to pay any portion of any Contractor deductible or SIR. The County retains the right to require Contractor to reduce or eliminate policy deductibles and SIRs as respects the County, or to provide a bond guaranteeing Contractor's payment of all deductibles and SIRs, including all related claims investigation, administration and defense expenses. Such bond must be executed by a corporate surety licensed to transact business in the State of California.

8.23.10 Claims Made Coverage

If any part of the Required Insurance is written on a claims made basis, any policy retroactive date will precede the effective date of this Master Agreement. Contractor understands and agrees it will maintain such coverage for a period of not less than three (3) years following Master Agreement expiration, termination or cancellation.

8.23.11 Application of Excess Liability Coverage

Contractors may use a combination of primary, and excess insurance policies which provide coverage as broad as ("follow form" over) the underlying primary policies, to satisfy the Required Insurance provisions.

8.23.12 Separation of Insureds

All liability policies must provide cross-liability coverage as would be afforded by the standard ISO (Insurance Services Office, Inc.) separation of insureds provision with no insured versus insured exclusions or limitations.

8.23.13 Alternative Risk Financing Programs

The County reserves the right to review, and then approve, Contractor use of self-insurance, risk retention groups, risk purchasing groups, pooling arrangements and captive insurance to satisfy the Required Insurance provisions. The County and its Agents must be designated as an Additional Covered Party under any approved program.

8.23.14 County Review and Approval of Insurance Requirements

The County reserves the right to review and adjust the Required Insurance provisions, conditioned upon County's determination of changes in risk exposures.

8.24 Insurance Coverage

8.24.1 Commercial General Liability insurance (providing scope of coverage equivalent to ISO policy form CG 00 01), naming County and its Agents as an additional insured, with limits of not less than:

General Aggregate: \$2 million
Products/Completed Operations Aggregate: \$1 million
Personal and Advertising Injury: \$1 million
Each Occurrence: \$1 million

- 8.24.2 Automobile Liability insurance (providing scope of coverage equivalent to ISO policy form CA 00 01) with limits of not less than \$1 million for bodily injury and property damage, in combined or equivalent split limits, for each single accident. Insurance must cover liability arising out of Contractor's use of autos pursuant to this Master Agreement, including owned, leased, hired, and/or non-owned autos, as each may be applicable.
- 8.24.3 Workers Compensation and Employers' Liability insurance or qualified self- insurance satisfying statutory requirements, which includes Employers' Liability coverage with limits of not less than \$1 million per accident. If Contractor will provide leased employees, or, is an employee leasing or temporary staffing firm or a professional employer organization (PEO), coverage also must include an Alternate Employer Endorsement (providing scope of coverage equivalent to ISO policy form WC 00 03 01 A) naming the County as the Alternate Employer. The written notice must be provided to County at least ten (10) days in advance of cancellation for non-payment of premium and thirty (30) days in advance for any other cancellation or policy change. If applicable to Contractor's operations, coverage also must be arranged to satisfy the requirements of any federal workers or workmen's compensation law or any federal occupational disease law.

8.24.4 Unique Insurance Coverage

Professional Liability/Errors and Omissions

Insurance covering Contractor's liability arising from or related to this Master Agreement, with limits of not less than \$1 million per claim and \$2 million aggregate. Further, Contractor understands and agrees it must maintain such coverage for a period of not less than three (3) years following this Agreement's expiration, termination or cancellation.

Property Coverage

Contractors given exclusive use of County owned or leased property must carry property coverage at least as broad as that provided by the ISO special causes of loss (ISO policy form CP 10 30) form. The County and its Agents must be named as an Additional Insured and Loss Payee on Contractor's insurance as its interests may appear. Automobiles and mobile equipment must be insured for their actual cash value. Real property and all other personal property must be insured for their full replacement value.

Pollution Liability Coverage

Such insurance must cover liability arising from the release, discharge, escape, dispersal or emission of pollutants, whether gradual or sudden, and include coverage for the costs and expenses associated with voluntary clean-up, testing, monitoring and treatment of pollutants in compliance with governmental mandate or requests. Motor vehicle pollution liability will be required under the Automobile Liability Insurance indicated for removal of pollutant from the work site. Vendor shall maintain limits not less than \$ 1 million per occurrence and \$ 2 million aggregate. Please note that the limit above is the minimum limit, and the County reserves the right to increase this limit based on its final assessment of the project during the contract negotiations.

8.25 Liquidated Damages

8.25.1 If, in the judgment of the Director, the Contractor is deemed to be non-compliant with the terms and obligations assumed hereby, the Director, or their designee, at their option, in addition to, or in lieu of, other remedies provided herein, may withhold the entire monthly payment or deduct pro rata from the Contractor's invoice for work not performed. A description of the work not performed and the amount to be withheld or deducted from payments to the Contractor from the County, will be forwarded to the Contractor by the Director, or their designee, in a written notice describing the reasons for said action.

- 8.25.2 If the Director determines that there are deficiencies in the performance of this Master Agreement that the Director or their designee, deems are correctable by the Contractor over a certain time span, the Director or their designee, will provide a written notice to the Contractor to correct the deficiency within specified time frames. Should the Contractor fail to correct deficiencies within said time frame, the Director may:
 - (a) Deduct from the Contractor's payment, pro rata, those applicable portions of the Monthly Contract Sum; and/or (b) Deduct liquidated damages. The parties agree that it will be impracticable or extremely difficult to fix the extent of actual damages resulting from the failure of the Contractor to correct a deficiency within the specified time frame. The parties hereby agree that under the current circumstances a reasonable estimate of such damages is One Hundred Dollars (\$100) per day per infraction, or as may be specified in any Performance Requirements Summary (PRS) Charts in future Work Orders, and that the Contractor will be liable to the County for liquidated damages in said amount. Said amount will be deducted from the County's payment to the Contractor; and/or
 - (c) Upon giving five (5) days notice to the Contractor for failure to correct the deficiencies, the County may correct any and all deficiencies and the total costs incurred by the County for completion of the work by an alternate source, whether it be County forces or separate private contractor, will be deducted and forfeited from the payment to the Contractor from the County, as determined by the County.
- 8.25.3 The action noted in Paragraph 8.25.2 will not be construed as a penalty, but as adjustment of payment to the Contractor to recover the County cost due to the failure of the Contractor to complete or comply with the provisions of this Master Agreement.
- 8.25.4 This paragraph will not, in any manner, restrict or limit the County's right to damages for any breach of this Master Agreement provided by law or as specified in the PRS or Paragraph 8.25.2, and will not, in any manner, restrict or limit the County's right to terminate this Master Agreement as agreed to herein.

8.26 Most Favored Public Entity

If the Contractor's prices decline, or should the Contractor at any time during the term of this Master Agreement provide the same goods or services under similar quantity and delivery conditions to the State of California or any county, municipality, or district of the State at prices below those set forth in this Master Agreement, then such lower prices will be immediately extended to the County.

8.27 Nondiscrimination and Affirmative Action

- 8.27.1 The Contractor certifies and agrees that all persons employed by it, its affiliates, subsidiaries, or holding companies are and will be treated equally without regard to or because of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all applicable Federal and State anti-discrimination laws and regulations.
- 8.27.2 Contractor certifies to the County each of the following:
 - That Contractor has a written policy statement prohibiting discrimination in all phases of employment.
 - That Contractor periodically conducts a self-analysis or utilization analysis of its work force.
 - That Contractor has a system for determining if its employment practices are discriminatory against protected groups.
 - Where problem areas are identified in employment practices, the Contractor has a system for taking reasonable corrective action, to include establishment of goals or timetables.
- 8.27.3 The Contractor must take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all applicable Federal and State anti-discrimination laws and regulations. Such action must include, but is not limited to: employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training, including apprenticeship.
- 8.27.4 The Contractor certifies and agrees that it will deal with its subcontractors, bidders, or vendors without regard to or because of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation.
- 8.27.5 The Contractor certifies and agrees that it, its affiliates, subsidiaries, or holding companies will comply with all applicable Federal and State laws and regulations to the end that no person will, on the grounds of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Master Agreement or under any project, program, or activity supported by this Master Agreement.

- 8.27.6 The Contractor will allow County representatives access to the Contractor's employment records during regular business hours to verify compliance with the provisions of this Paragraph 8.27 when so requested by the County.
- 8.27.7 If the County finds that any provisions of this Paragraph 8.27 have been violated, such violation will constitute a material breach of this Master Agreement upon which the County may terminate or suspend this Master Agreement. While the County reserves the right to determine independently that the anti-discrimination provisions of this Master Agreement have been violated, in addition, a determination by the California Fair Employment and Housing Commission or the Federal Equal Employment Opportunity Commission that the Contractor has violated Federal or State anti-discrimination laws or regulations will constitute a finding by the County that the Contractor has violated the anti-discrimination provisions of this Master Agreement.
- 8.27.8 The parties agree that in the event the Contractor violates any of the anti-discrimination provisions of this Master Agreement, the County will, at its sole option, be entitled to the sum of Five Hundred Dollars (\$500) for each such violation pursuant to California Civil Code Section 1671 as liquidated damages in lieu of terminating or suspending this Master Agreement.

8.28 Non Exclusivity

Nothing herein is intended nor will be construed as creating any exclusive arrangement with Contractor. This Master Agreement will not restrict the Department from acquiring similar, equal or like goods and/or services from other entities or sources.

8.29 Notice of Delays

Except as otherwise provided under this Master Agreement, when either party has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this Master Agreement, that party must, within one (1) business day, give notice thereof, including all relevant information with respect thereto, to the other party.

8.30 Notice of Disputes

The Contractor must bring to the attention of the County's Project Manager and/or County's Project Director any dispute between the County and the Contractor regarding the performance of services as stated in this Master Agreement. If the County's Project Manager or County's Project Director is not able to resolve the dispute, the Director or designee will resolve it.

8.31 Notice to Employees Regarding the Federal Earned Income Credit

The Contractor must notify its employees, and will require each subcontractor to notify its employees, that they may be eligible for the

Federal Earned Income Credit under the federal income tax laws. Such notice must be provided in accordance with the requirements set forth in Internal Revenue Service Notice No. 1015.

8.32 Notice to Employees Regarding the Safely Surrendered Baby Law

The Contractor must notify and provide to its employees, and will require each subcontractor to notify and provide to its employees, information regarding the Safely Surrendered Baby Law, its implementation in Los Angeles County, and where and how to safely surrender a baby. The information is set forth in Exhibit C, Safely Surrendered Baby Law of this Master Agreement. Additional information is available at:

https://lacounty.gov/residents/family-services/child-safety/safe-surrender/

8.33 Notices

All notices or demands required or permitted to be given or made under this Master Agreement must be in writing and will be hand delivered with signed receipt or mailed by first-class registered or certified mail, postage prepaid, addressed to the parties as identified in Exhibits A (County's Administration) and B (Contractor's Administration). Addresses may be changed by either party giving ten (10) days' prior written notice thereof to the other party. The Director or their designee will have the authority to issue all notices or demands required or permitted by the County under this Master Agreement.

8.34 Prohibition Against Inducement or Persuasion

Notwithstanding the above, the Contractor and the County agree that, during the term of this Master Agreement and for a period of one year thereafter, neither party will in any way intentionally induce or persuade any employee of one party to become an employee or agent of the other party. No bar exists against any hiring action initiated through a public announcement.

8.35 Public Records Act

8.35.1 Any documents submitted by Contractor; all information obtained in connection with the County's right to audit and inspect Contractor's documents, books, and accounting records pursuant to Paragraph 8.37 (Record Retention and Inspection/Audit Settlement) of this Master Agreement; as well as those documents which were required to be submitted in response to the Request for Statement of Qualifications (RFSQ) used in the solicitation process for this Master Agreement, become the exclusive property of the County. All such documents become a matter of public record and will be regarded as public records. Exceptions will be those elements in the California Government Code Section 7921 et seq. (Public Records Act) and which are marked "trade secret", "confidential", or "proprietary". The County will not in any way be liable or responsible for the disclosure of any such records including, without limitation, those so marked, if disclosure is

required by law, or by an order issued by a court of competent jurisdiction.

8.35.2 In the event the County is required to defend an action on a Public Records Act request for any of the aforementioned documents, information, books, records, and/or contents of an SOQ marked "trade secret", "confidential", or "proprietary", the Contractor agrees to defend and indemnify the County from all costs and expenses, including reasonable attorney's fees, in action or liability arising under the Public Records Act.

8.36 Publicity

- 8.36.1 The Contractor must not disclose any details in connection with this Master Agreement to any person or entity except as may be otherwise provided hereunder or required by law. However, in recognizing the Contractor's need to identify its services and related clients to sustain itself, the County will not inhibit the Contractor from publishing its role under this Master Agreement within the following conditions:
 - The Contractor must develop all publicity material in a professional manner; and
 - During the term of this Master Agreement, the Contractor must not, and will not authorize another to, publish or disseminate any commercial advertisements, press releases, feature articles, or other materials using the name of the County without the prior written consent of the County's Project Director. The County will not unreasonably withhold written consent.
- 8.36.2 The Contractor may, without the prior written consent of County, indicate in its proposals and sales materials that it has been awarded this Master Agreement with the County of Los Angeles, provided that the requirements of this Paragraph 8.36 (Publicity) will apply.

8.37 Record Retention and Inspection-Audit Settlement

The Contractor must maintain accurate and complete financial records of its activities and operations relating to this Master Agreement in accordance with generally accepted accounting principles. The Contractor must also maintain accurate and complete employment and other records relating to its performance of this Master Agreement. The Contractor agrees that the County, or its authorized representatives, will have access to and the right to examine, audit, excerpt, copy, or transcribe any pertinent transaction, activity, or record relating to this Master Agreement. All such material, including, but not limited to, all financial records, bank statements, cancelled checks or other proof of payment, timecards, sign-in/sign-out sheets and other time and employment records, and proprietary data and information, will be kept and

maintained by the Contractor and will be made available to the County during the term of this Master Agreement and for a period of five (5) years thereafter unless the County's written permission is given to dispose of any such material prior to such time. All such material must be maintained by the Contractor at a location in Los Angeles County, provided that if any such material is located outside Los Angeles County, then, at the County's option, the Contractor will pay the County for travel, per diem, and other costs incurred by the County to examine, audit, excerpt, copy, or transcribe such material at such other location.

- 8.37.1 In the event that an audit of the Contractor is conducted specifically regarding this Master Agreement by any Federal or State auditor, or by any auditor or accountant employed by the Contractor or otherwise, then the Contractor must file a copy of such audit report with the County's Auditor-Controller within thirty (30) days of the Contractor's receipt thereof, unless otherwise provided by applicable Federal or State law or under this Master Agreement. The County will make a reasonable effort to maintain the confidentiality of such audit report(s).
- 8.37.2 Failure on the part of the Contractor to comply with any of the provisions of this paragraph will constitute a material breach of this Master Agreement upon which the County may terminate or suspend this Master Agreement.
- If, at any time during the term of this Master Agreement or within 8.37.3 five (5) years after the expiration or termination of this Master Agreement, representatives of the County may conduct an audit of the Contractor regarding the work performed under this Master Agreement, and if such audit finds that the County's dollar liability for any such work is less than payments made by the County to the Contractor, then the difference will be either: a) repaid by the Contractor to the County by cash payment upon demand or b) at the sole option of the County's Auditor-Controller, deducted from any amounts due to the Contractor from the County, whether under this Master Agreement or otherwise. If such audit finds that the County's dollar liability for such work is more than the payments made by the County to the Contractor, then the difference will be paid to the Contractor by the County by cash payment, provided that in no event will the County's maximum obligation for this Master Agreement exceed the funds appropriated by the County for the purpose of this Master Agreement.

8.38 Recycled Bond Paper

Consistent with the Board of Supervisors' policy to reduce the amount of solid waste deposited at the County landfills, the Contractor agrees to use

recycled-content paper to the maximum extent possible on this Master Agreement.

8.39 Subcontracting

- 8.39.1 The requirements of this Master Agreement may not be subcontracted by the Contractor without the advance approval of the County. Any attempt by the Contractor to subcontract without the prior consent of the County may be deemed a material breach of this Master Agreement.
- 8.39.2 If the Contractor desires to subcontract, the Contractor must provide the following information promptly at the County's request:
 - A description of the work to be performed by the subcontractor;
 - A draft copy of the proposed subcontract; and
 - Other pertinent information and/or certifications requested by the County.
- 8.39.3 The Contractor must indemnify and hold the County harmless with respect to the activities of each and every subcontractor in the same manner and to the same degree as if such subcontractor(s) were Contractor employees.
- 8.39.4 The Contractor will remain fully responsible for all performances required of it under this Master Agreement, including those that the Contractor has determined to subcontract, notwithstanding the County's approval of the Contractor's proposed subcontract.
- 8.39.5 The County's consent to subcontract will not waive the County's right to prior and continuing approval of any and all personnel, including subcontractor employees, providing services under this Master Agreement. The Contractor is responsible to notify its subcontractors of this County right.
- 8.39.6 The County's MAPD is authorized to act for and on behalf of the County with respect to approval of any subcontract and subcontractor employees. After approval of the subcontract by the County, Contractor must forward a fully executed subcontract to the County for their files.
- 8.39.7 The Contractor will be solely liable and responsible for all payments or other compensation to all subcontractors and their officers, employees, agents, and successors in interest arising through services performed hereunder, notwithstanding the County's consent to subcontract.
- 8.39.8 The Contractor must obtain certificates of insurance, which establish that the subcontractor maintains all the programs of insurance required by the County from each approved

subcontractor. The Contractor must ensure delivery of all such documents to:

County of Los Angeles Department of Beaches and Harbors Administrative Services Division, Contracts Unit 4640 Admiralty Way, Suite 300 Marina del Rey, CA 90292

before any subcontractor employee may perform any work hereunder.

8.40 Termination for Breach of Warranty to Maintain Compliance with County's Child Support Compliance Program

Failure of the Contractor to maintain compliance with the requirements set forth in Paragraph 8.13 (Contractor's Warranty of Adherence to County's Child Support Compliance Program), will constitute a default under this Master Agreement. Without limiting the rights and remedies available to the County under any other provision of this Master Agreement, failure of Contractor to cure such default within 90 calendar days of written notice will be grounds upon which the County may terminate this Master Agreement pursuant to Paragraph 8.42 (Termination for Default) and pursue debarment of Contractor, pursuant to County Code Chapter 2.202.

8.41 Termination for Convenience

- 8.41.1 County may terminate this Master Agreement, and any Work Order issued hereunder, in whole or in part, from time to time or permanently, when such action is deemed by the County, in its sole discretion, to be in its best interest. Termination of work hereunder will be effected by notice of termination to Contractor specifying the extent to which performance of work is terminated and the date upon which such termination becomes effective. The date upon which such termination becomes effective will be no less than ten (10) days after the notice is sent.
- 8.41.2 Upon receipt of a notice of termination and except as otherwise directed by the County, the Contractor must immediately:
 - Stop work under the Work Order or under this Master Agreement, as identified in such notice;
 - Transfer title and deliver to County all completed work and work in process; and
 - Complete performance of such part of the work as would not have been terminated by such notice.
- 8.41.3 All material including books, records, documents, or other evidence bearing on the costs and expenses of the Contractor under this Master Agreement or Work Order must be maintained by the Contractor in accordance with Paragraph 8.37 (Record Retention and Inspection/Audit Settlement).

8.42 Termination for Default

- 8.42.1 The County may, by written notice to the Contractor, terminate the whole or any part of this Master Agreement, if, in the judgment of County's Project Director:
 - Contractor has materially breached this Master Agreement;
 - Contractor fails to timely provide and/or satisfactorily perform any task, deliverable, service, or other work required either under this Master Agreement or any Work Order issued hereunder; or
 - Contractor fails to demonstrate a high probability of timely fulfillment of performance requirements of any Work Order issued under this Master Agreement, or of any obligations of this Master Agreement and in either case, fails to demonstrate convincing progress toward a cure within five (5) working days (or such longer period as the County may authorize in writing) after receipt of written notice from the County specifying such failure.
- 8.42.2 In the event that the County terminates this Master Agreement in whole or in part as provided in Paragraph 8.42.1, the County may procure, upon such terms and in such manner as the County may deem appropriate, goods and services similar to those so terminated. The Contractor will be liable to the County for any and all excess costs incurred by the County, as determined by the County, for such similar goods and services. The Contractor will continue the performance of this Master Agreement to the extent not terminated under the provisions of this paragraph.
- 8.42.3 Except with respect to defaults of any subcontractor, the Contractor will not be liable for any such excess costs of the type identified in Paragraph 8.42.2 if its failure to perform this Master Agreement, including any Work Order issued hereunder, arises out of causes beyond the control and without the fault or negligence of the Contractor. Such causes may include, but are not limited to: acts of God or of the public enemy, acts of the County in either its sovereign or contractual capacity, acts of Federal or State governments in their sovereign capacities, fires, epidemics, quarantine restrictions, strikes, freight embargoes, and unusually severe weather; but in every case, the failure to perform must be beyond the control and without the fault or negligence of the Contractor. If the failure to perform is caused by the default of a subcontractor, and if such default arises out of causes beyond the control of both the Contractor and subcontractor, and without the fault or negligence of either of them, the Contractor will not be liable for any such excess costs for failure to perform, unless the goods or services to be furnished by the

subcontractor were obtainable from other sources in sufficient time to permit the Contractor to meet the required performance schedule. As used in this Paragraph 8.42.3, the terms "subcontractor" and "subcontractors" mean subcontractor(s) at any tier.

- 8.42.4 If, after the County has given notice of termination under the provisions of this Paragraph 8.42, it is determined by the County that the Contractor was not in default under the provisions of this Paragraph 8.42, or that the default was excusable under the provisions of Paragraph 8.42.3, the rights and obligations of the parties will be the same as if the notice of termination had been issued pursuant to Paragraph 8.41 (Termination for Convenience).
- 8.42.5 The rights and remedies of the County provided in this Paragraph 8.42 will not be exclusive and are in addition to any other rights and remedies provided by law or under this Master Agreement.

8.43 Termination for Improper Consideration

- 8.43.1 The County may, by written notice to the Contractor, immediately terminate the right of the Contractor to proceed under this Master Agreement if it is found that consideration, in any form, was offered or given by the Contractor, either directly or through an intermediary, to any County officer, employee, or agent with the intent of securing this Master Agreement or securing favorable treatment with respect to the award, amendment, or extension of the Master Agreement or the making of any determinations with respect to the Contractor's performance pursuant to the Master Agreement. In the event of such termination, the County will be entitled to pursue the same remedies against the Contractor as it could pursue in the event of default by the Contractor.
- 8.43.2 The Contractor must immediately report any attempt by a County officer, employee, or agent to solicit such improper consideration. The report must be made to the Los Angeles County Fraud Hotline at (800) 544-6861 or https://fraud.lacounty.gov/.
- 8.43.3 Among other items, such improper consideration may take the form of cash, discounts, services, the provision of travel or entertainment, or tangible gifts.

8.44 Termination for Insolvency

- 8.44.1 The County may terminate this Master Agreement forthwith in the event of the occurrence of any of the following:
 - Insolvency of the Contractor. The Contractor will be deemed to be insolvent if it has ceased to pay its debts for at least sixty (60) days in the ordinary course of business or cannot pay its debts as they become due, whether or not a petition has been

filed under the Federal Bankruptcy Code and whether or not the Contractor is insolvent within the meaning of the Federal Bankruptcy Code;

- The filing of a voluntary or involuntary petition regarding the Contractor under the Federal Bankruptcy Code;
- The appointment of a Receiver or Trustee for the Contractor; or
- The execution by the Contractor of a general assignment for the benefit of creditors.
- 8.44.2 The rights and remedies of the County provided in this Paragraph 8.44 will not be exclusive and are in addition to any other rights and remedies provided by law or under this Master Agreement.

8.45 Termination for Non-Adherence of County Lobbyist Ordinance

The Contractor, and each County Lobbyist or County Lobbying firm as defined in County Code Section 2.160.010 retained by the Contractor, must fully comply with the County's Lobbyist Ordinance, County Code Section 2.160.010. Failure on the part of the Contractor or any County Lobbyist or County Lobbying firm retained by the Contractor to fully comply with the County's Lobbyist Ordinance will constitute a material breach of this Master Agreement, upon which the County may in its sole discretion, immediately terminate or suspend this Master Agreement.

8.46 Termination for Non-Appropriation of Funds

Notwithstanding any other provision of this Master Agreement, the County will not be obligated for the Contractor's performance hereunder or by any provision of this Master Agreement during any of the County's future fiscal years unless and until the County's Board of Supervisors appropriates funds for this Master Agreement in the County's Budget for each such future fiscal year. In the event that funds are not appropriated for this Master Agreement, then this Master Agreement will terminate as of June 30 of the last fiscal year for which funds were appropriated. The County will notify the Contractor in writing of any such non-allocation of funds at the earliest possible date.

8.47 Validity

If any provision of this Master Agreement or the application thereof to any person or circumstance is held invalid, the remainder of this Master Agreement and the application of such provision to other persons or circumstances will not be affected thereby.

8.48 Waiver

No waiver by the County of any breach of any provision of this Master Agreement will constitute a waiver of any other breach or of such provision. Failure of the County to enforce at any time, or from time to time, any provision of this Master Agreement will not be construed as a waiver thereof.

The rights and remedies set forth in this Paragraph 8.48 will not be exclusive and are in addition to any other rights and remedies provided by law or under this Master Agreement.

8.49 Warranty Against Contingent Fees

- 8.49.1 The Contractor warrants that no person or selling agency has been employed or retained to solicit or secure this Master Agreement upon any agreement or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide employees or bona fide established commercial or selling agencies maintained by the Contractor for the purpose of securing business.
- 8.49.2 For breach of this warranty, the County will have the right to terminate this Master Agreement and, at its sole discretion, deduct from the Master Agreement price or consideration, or otherwise recover, the full amount of such commission, percentage, brokerage, or contingent fee.

8.50 Warranty of Compliance with County's Defaulted Property Tax Reduction Program

Contractor acknowledges that County has established a goal of ensuring that all individuals and businesses that benefit financially from County through contract are current in paying their property tax obligations (secured and unsecured roll) in order to mitigate the economic burden otherwise imposed upon County and its taxpayers.

Unless Contractor qualifies for an exemption or exclusion, Contractor warrants and certifies that to the best of its knowledge it is now in compliance, and during the term of this Master Agreement will maintain compliance, with Los Angeles County Code Chapter 2.206.

8.51 Termination for Breach of Warranty to Maintain Compliance with County's Defaulted Property Tax Reduction Program

Failure of Contractor to maintain compliance with the requirements set forth in Paragraph 8.50 (Warranty of Compliance with County's Defaulted Property Tax Reduction Program) will constitute default under this Master Agreement. Without limiting the rights and remedies available to County under any other provision of this Master Agreement, failure of Contractor to cure such default within 10 days of notice will be grounds upon which County may terminate this Master Agreement and/or pursue debarment of Contractor, pursuant to Los Angeles County Code Chapter 2.206.

8.52 Time off For Voting

The Contractor must notify its employees, and must require each subcontractor to notify and provide to its employees, information regarding the time off for voting law (Elections Code Section 14000). Not less than

10 days before every statewide election, every Contractor and subcontractors must keep posted conspicuously at the place of work, if practicable, or elsewhere where it can be seen as employees come or go to their place of work, a notice setting forth the provisions of <u>Section 14000</u>.

8.53 Compliance with County's Zero Tolerance Policy on Human Trafficking

Contractor acknowledges that the County has established a Zero Tolerance Policy on Human Trafficking prohibiting contractors from engaging in human trafficking.

If a Contractor or member of Contractor's staff is convicted of a human trafficking offense, the County will require that the Contractor or member of Contractor's staff be removed immediately from performing services under the Master Agreement. County will not be under any obligation to disclose confidential information regarding the offenses other than those required by law.

Disqualification of any member of Contractor's staff pursuant to this paragraph will not relieve Contractor of its obligation to complete all work in accordance with the terms and conditions of this Master Agreement.

8.54 Intentionally Omitted

8.55 Compliance with Fair Chance Employment Hiring Practices

Contractor, and its subcontractors, must comply with fair chance employment hiring practices set forth in California Government Code Section 12952, Contractor's violation of this paragraph of the Contract may constitute a material breach of the Contract. In the event of such material breach, County may, in its sole discretion, terminate the Contract.

8.56 Compliance with the County Policy of Equity

The Contractor acknowledges that the County takes its commitment to preserving the dignity and professionalism of the workplace very seriously, forth in the County Policy of Equity (https://ceop.lacounty.gov/). The contractor further acknowledges that the County strives to provide a workplace free from discrimination, harassment, retaliation and inappropriate conduct based on a protected characteristic, and which may violate the CPOE. The Contractor, its employees and subcontractors acknowledge and certify receipt and understanding of the CPOE. Failure of the contractor, its employees or its subcontractors to uphold the County's expectations of a workplace free from harassment and discrimination, including inappropriate conduct based on a protected characteristic, may subject the contractor to termination of contractual agreements as well as civil liability.

8.57 Prohibition from Participation in Future Solicitation(s)

A Proposer, or a Contractor or its subsidiary or Subcontractor ("Proposer/Contractor"), is prohibited from submitting a bid or proposal in

a County solicitation if the Proposer/Contractor has provided advice or consultation for the solicitation. A Proposer/Contractor is also prohibited from submitting a bid or proposal in a County solicitation if the Proposer/Contractor has developed or prepared any of the solicitation materials on behalf of the County. A violation of this provision will result in the disqualification of the Contractor/Proposer from participation in the County solicitation or the termination or cancellation of any resultant County contract.

8.58 Injury and Illness Prevention Program

Contractor will be required to comply with the State of California's Cal OSHA's regulations. California Code of Regulations Title 8 Section 3203 requires all California employers to have a written, effective Injury and Illness Prevention Program (IIPP) that addresses hazards pertaining to the particular workplace covered by the program.

8.59 Campaign Contribution Prohibition Following Final Decision in Master Agreement Proceeding

Pursuant to Government Code Section 84308, Contractor and its Subcontractors, are prohibited from making a contribution of more than \$250 to a County officer for twelve (12) months after the date of the final decision in the proceeding involving this Master Agreement. Failure to comply with the provisions of Government Code Section 84308 and of this paragraph, may be a material breach of this Master Agreement as determined in the sole discretion of the County.

9.0 UNIQUE TERMS AND CONDITIONS

9.1 Local Small Business Enterprise (LSBE) Preference Program

- 9.1.1 This Master Agreement is subject to the provisions of the County's ordinance entitled LSBE Preference Program, as codified in Chapter 2.204 of the Los Angeles County Code.
- 9.1.2 The Contractor must not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a LSBE.
- 9.1.3 The Contractor must not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, report, or other representation, to a County official or employee for the purpose of influencing the certification or denial of certification of any entity as a LSBE.
- 9.1.4 If the Contractor has obtained certification as a LSBE by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have

known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this Master Agreement to which it would not otherwise have been entitled, will:

- Pay to the County any difference between the Master Agreement amount and what the County's costs would have been if the Master Agreement had been properly awarded;
- In addition to the amount described in subdivision (1), be assessed a penalty in an amount of not more than ten (10) percent of the amount of the Master Agreement; and
- Be subject to the provisions of Chapter 2.202 of the Los Angeles County Code (Determinations of Contractor Nonresponsibility and Contractor Debarment).

The above penalties will also apply to any business that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification, and fails to notify the State and the Department of Consumer and Business Affairs of this information prior to responding to a solicitation or accepting a Master Agreement award.

9.2 Social Enterprise (SE) Preference Program

- 9.2.1 This Master Agreement is subject to the provisions of the County's ordinance entitled SE Preference Program, as codified in Chapter 2.205 of the Los Angeles County Code.
- 9.2.2 Contractor must not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a SE.
- 9.2.3 Contractor must not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, report, or other representation, to a County official or employee for the purpose of influencing the certification or denial of certification of any entity as a SE.
- 9.2.4 If Contractor has obtained County certification as a SE by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by

reason of such certification has been awarded this Master Agreement to which it would not otherwise have been entitled, Contractor will:

- Pay to the County any difference between the Master Agreement amount and what the County's costs would have been if the Master Agreement had been properly awarded;
- In addition to the amount described in subdivision (1) above, the Contractor will be assessed a penalty in an amount of not more than ten percent (10%) of the amount of the Master Agreement; and
- Be subject to the provisions of Chapter 2.202 of the Los Angeles County Code (Determinations of Contractor Non-responsibility and Contractor Debarment).

The above penalties will also apply to any entity that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification, and fails to notify the Department of Consumer and Business Affairs of this information prior to responding to a solicitation or accepting a Master Agreement award.

9.3 Disabled Veteran Business Enterprise (DVBE) Preference Program

- 9.3.1 This Master Agreement is subject to the provisions of the County's ordinance entitled DVBE Preference Program, as codified in Chapter 2.211 of the Los Angeles County Code.
- 9.3.2 Contractor must not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a DVBE.
- 9.3.3 Contractor must not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, report, or other representation, to a County official or employee for the purpose of influencing the certification or denial of certification of any entity as a DVBE.
- 9.3.4 If Contractor has obtained certification as a DVBE by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this Master

Agreement to which it would not otherwise have been entitled, Contractor will:

- Pay to the County any difference between the Master Agreement amount and what the County's costs would have been if the Master Agreement had been properly awarded;
- In addition to the amount described in subdivision (1) above, the Contractor will be assessed a penalty in an amount of not more than 10 percent of the amount of the Master Agreement; and
- Be subject to the provisions of Chapter 2.202 of the Los Angeles County Code (Determinations of Contractor Nonresponsibility and Contractor Debarment).

Not withstanding any other remedies in this Master Agreement, the above penalties will also apply to any business that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification, and fails to notify the State and the Department of Consumer and Business Affairs of this information prior to responding to a solicitation or accepting a Master Agreement award.

10.0 Survival

In addition to any terms and conditions of this Agreement that expressly survive expiration or termination of this Agreement by their terms, the following provisions will survive the expiration or termination of this Agreement for any reason:

Paragraph 1.0	(Applicable Documents)
Paragraph 2.0	(Definitions)
Paragraph 3.0	(Work)
Paragraph 5.4	(No Payment for Services Provided Following Expiration/Termination of Agreement)
Paragraph 7.5	(Confidentiality)
Paragraph 8.1	(Amendments)
Paragraph 8.2	(Assignment and Delegation/Mergers or Acquisitions)
Paragraph 8.18	(Fair Labor Standards)
Paragraph 8.19	(Force Majeure)
Paragraph 8.20	(Governing Law, Jurisdiction, and Venue)
Paragraph 8.22	(Indemnification)
Paragraph 8.23	(General Provisions for all Insurance Coverage)
Paragraph 8.24	(Insurance Coverage)

Paragraph 8.25	(Liquidated Damages)
Paragraph 8.33	(Notices)
Paragraph 8.37	(Record Retention and Inspection/Audit Settlement)
Paragraph 8.41	(Termination for Convenience)
Paragraph 8.42	(Termination for Default)
Paragraph 8.47	(Validity)
Paragraph 8.48	(Wavier)
Paragraph 8.57	(Prohibition from Participation in Future Solicitation(s))
Paragraph 8.59	Campaign Contribution Prohibition Following Final Decision in Master Agreement Proceeding
Paragraph 10.0	(Survival)

AUTHORIZATION OF MASTER AGREEMENT FOR AS-NEEDED SEPTIC TANK MAINTENANCE SERVICES

IN WITNESS WHEREOF, the Board	d of Supervisors of the County of Los
Angeles has caused this Master Agreem	ent to be executed by the Director,
Department of Beaches and Harbors or	designee and approved by County
Counsel, and Contractor has caused this M	laster Agreement to be executed in its
behalf by its duly authorized officer, this _	day of,
2025.	
	COUNTY OF LOS ANGELES
	By Director
	Director Department of Beaches and Harbors
Ву	
Contractor	
Signed:	
Printed:	
Title:	
Tiue.	
APPROVED AS TO FORM:	
DAWYN R. HARRISON	
County Counsel	
Deputy County Counsel	

STANDARD EXHIBITS

- A COUNTY'S ADMINISTRATION
- B CONTRACTOR'S ADMINISTRATION
- C SAFELY SURRENDERED BABY LAW
- D WORK ORDER FORM

FORMS REQUIRED AT THE TIME OF MASTER AGREEMENT EXECUTION

CERTIFICATIONS

- E1 CERTIFICATION OF EMPLOYEE STATUS
- E2 CERTIFICATION OF NO CONFLICT OF INTEREST
- E3 CONTRACTOR ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

REFERENCE MATERIALS

- F SEPTIC SYSTEM LOCATION & MODEL TYPES
- G ALL SEPTIC FLOW SCHEMATICS
- H MAINTENANCE INSPECTION FORM
- I MASTER AGREEMENT CATEGORIES

COUNTY'S ADMINISTRATION

MASTER AGREEMEN	NT NO	
WORK ORDER NO		
COUNTY'S MASTER	AGREEMENT PROJECT DIRECTOR (MAPD):	
Name:	Carol Baker	
Title:	Deputy Director	
Address:	13837 Fiji Way	
	Marina del Rey, CA 90292	
Telephone:	(424) 526-7774	
E-mail Address:	CBaker@bh.lacounty.gov	
COUNTY'S PROJEC	T DIRECTOR:	
Name:	Penelope Rodriguez	
Title:	Division Chief	
Address:	13575 Mindanao Way	
	Marina del Rey, CA 90292	
Telephone:	(424) 526-7840	
E-mail Address:	PRodriguez@bh.lacounty.gov	
COUNTY'S WORK O	RDER DIRECTOR:	
Name:	Maria Romero	
Title:	Assistant Division Chief	
Address:	13575 Mindanao Way	
	Marina del Rey, CA 90292	
Telephone:	(424) 526-7841	
E-mail Address:	MRomero@bh.lacounty.gov	
COUNTY'S PROJEC	T MANAGER:	
Name:	Katherine de la Cruz	
Title:	Acting Administrative Services Manager I	
Address:	13575 Mindanao Way	
	Marina del Rey, CA 90292	
Telephone:	(424) 526-7846	
E-mail Address:	KDeLaCruz@bh.lacounty.gov	

CONTRACTOR'S ADMINISTRATION

CONTRACTOR'S	NAME:
MASTER AGREE	MENT NO.
WORK ORDER N	0
CONTRACTOR'S	PROJECT DIRECTOR:
Name: Title: Address:	
Telephone: E-mail Address:	
CONTRACTOR'S	S AUTHORIZED OFFICIAL(S):
Name: Title: Address:	
Telephone: E-mail Address:	
Name: Title: Address:	
Telephone: E-mail Address:	
NOTICES TO CO	NTRACTOR:
Name: Title: Address:	
Telephone: E-mail Address:	



Some parents of newborns can find themselves in difficult circumstances. Sadly, babies are sometimes harmed or abandoned by parents who feel that they're not ready or able to raise a child. Many of these mothers or fathers are afraid and don't know where to turn for help.

This is why California has a Safely Surrendered Baby Law, which gives parents the choice to legally leave their baby at any hospital or fire station in Los Angeles County.

FIVE THINGS YOU NEED TO KNOW ABOUT BABY SAFE SURRENDER

- 1 Your newborn can be surrendered at any hospital or fire station in Los Angeles County up to 72 hours after birth.
- You must leave your newborn with a fire station or hospital employee.
- You don't have to provide your name.
- 4 You will only be asked to voluntarily provide a medical history.
- 5 You have 14 days to change your mind; a matching bracelet (parent) and anklet (baby) are provided to assist you if you change your mind.

No shame | No blame | No names



ABOUT THE BABY SAFE SURRENDER PROGRAM

In 2002, a task force was created under the guidance of the Children's Planning Council to address newborn abandonment and to develop a strategic plan to prevent this tragedy.

Los Angeles County has worked hard to ensure that the Safely Surrendered Baby Law prevents babies from being abandoned. We're happy to report that this law is doing exactly what it was designed to do: save the lives of innocent babies. Visit BabySafeLA.org to learn more.

No shame | No blame | No names

ANY FIRE STATION.
ANY HOSPITAL.
ANY TIME.
1.877.222.9723
BabySafeLA.org





FROM SURRENDER TO ADOPTION: ONE BABY'S STORY

Los Angeles County firefighter Ted and his wife Becki were already parents to two boys. But when they got the call asking if they would be willing to care for a premature baby girl who'd been safely surrendered at a local hospital, they didn't hesitate

Baby Jenna was tiny, but Ted and Becki felt lucky to be able to take her home. "We had always wanted to adopt," Ted says, "but taking home a vulnerable safely surrendered baby was even better. She had no one, but now she had us. And, more importantly, we had her."

Baby Jenna has filled the longing Ted and Becki had for a daughter—and a sister for their boys. Because her birth parent safely surrendered her when she was born, Jenna is a thriving young girl growing up in a stable and loving family.

ANSWERS TO YOUR QUESTIONS

Who is legally allowed to surrender the baby?

Anyone with lawful custody can drop off a newborn within the first 72 hours of birth.

Do you need to call ahead before surrendering a baby?

No. A newborn can be surrendered anytime, 24 hours a day, 7 days a week, as long as the parent or guardian surrenders the child to an employee of the hospital or fire station.

What information needs to be provided?

The surrendering adult will be asked to fill out a medical history form, which is useful in caring for the child. The form can be returned later and includes a stamped return envelope. No names are required.

What happens to the baby?

After a complete medical exam, the baby will be released and placed in a safe and loving home, and the adoption process will begin.

What happens to the parent or surrendering adult?

Nothing. They may leave at any time after surrendering the baby.

How can a parent get a baby back?

Parents who change their minds can begin the process of reclaiming their baby within 14 days by calling the Los Angeles County Department of Children and Family Services at (800) 540-4000.

If you're unsure of what to do:

You can call the hotline 24 hours a day, 7 days a week and anonymously speak

1.877.222.9723 or BabySafeLA.org

nglish, Spanish and 140 other languages spoken.

AS-NEEDED SEPTIC TANK MAINTENANCE SERVICES MASTER AGREEMENT WORK ORDER

ork Order No.	<u> </u>	
ster Agreement No.	_	
is Section to be completed by the Departm	nent:	
Date Work Order Bid Issued:		
Oue Date to Return Work Order Bid:		
County Contract Administrator:	Phone:	Email:
Proposed Project Title:		
Proposed Project Start Date:		
See Attached Statement of Work		
is Section to be completed by the Contrac	<u>tor:</u>	
Contractor:	Phone:	Email:
		\$
		\$
	TOTAL MAX	(IMUM COMPENSATION: \$
	PROPOSED PROJECT	
Contractor's Proposed Work Plan:		

MASTER AGREEMENT WORK ORDER AS-NEEDED SEPTIC TANK MAINTENANCE SERVICES

Acceptance. Contractor must satisfactorily perform all tasks and provide all deliverables detailed in the Statement of Work attached hereto. Contractor's signature on this Work Order confirms Contractor's awareness of and agreement with the provisions of Paragraph 3.4 of the Master Agreement, which establishes that Contractor will not be entitled to any compensation whatsoever for any task, deliverable, service, or other work that is not specified in this Work Order, and/or utilizes personnel not specified in this Work Order, and/or that exceeds the Total Maximum Compensation of this Work Order, and/or that goes beyond the expiration date of this Work Order.

Compensation. Compensation must not exceed the Total Maximum Compensation stated above.

CONTRACTOR	DEPUTY DIRECTOR
Name:	Name:
Title:	Signature:
Signature:	Date:
Date:	

FORMS REQUIRED FOR EACH WORK ORDER BEFORE WORK BEGINS AS-NEEDED SEPTIC TANK MAINTENANCE SERVICES MASTER AGREEMENT WORK ORDER

CERTIFICATION OF EMPLOYEE STATUS

	Contractor Name
Work Order No.:	Master Agreement No.:
is(are) this organization's er unemployment insurance pre correct amounts required by	Authorized Official of Contractor; (2) the individual(s) named below uployee(s); (3) applicable state and federal income tax, FICA miums, and workers' compensation insurance premiums, in the tate and federal law, will be withheld as appropriate, and paid by named below for the entire time period covered by the attached
	<u>EMPLOYEES</u>
1.	
2.	
3.	
4.	
I declare under penalty of perj	ry that the foregoing is true and correct.
Signature of Authorized Officia	
Printed Name of Authorized O	ficial
Title of Authorized Official	
Date	

AS-NEEDED SEPTIC TANK MAINTENANCE SERVICES MASTER AGREEMENT WORK ORDER

CERTIFICATION OF NO CONFLICT OF INTEREST

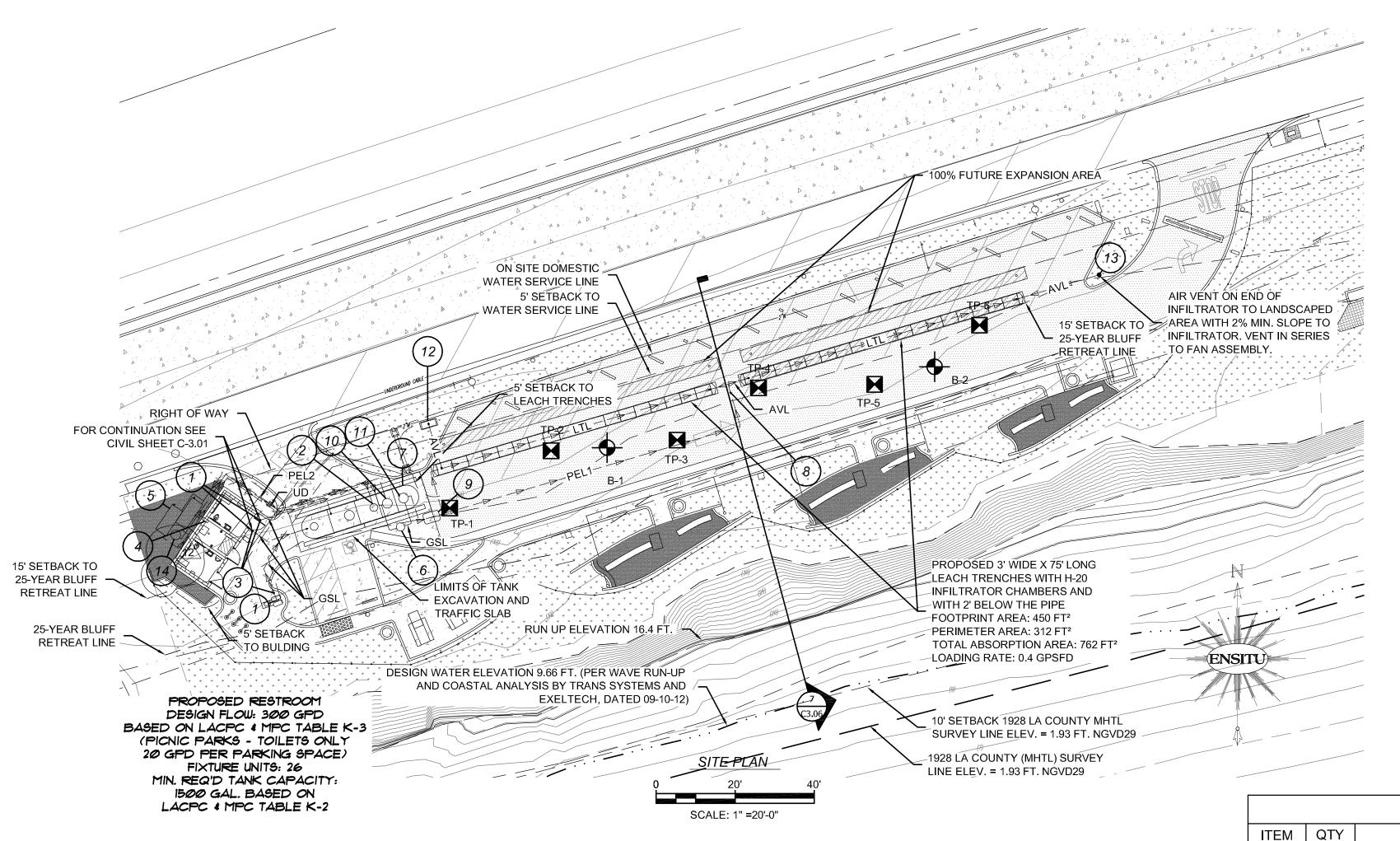
			Contractor Name
Work	(Ord	er No	o.: Master Agreement No.:
Los /	Ange	les C	ounty Code Section 2.180.010.A provides as follows:
"Cer	tain	cont	racts prohibited.
A.	prop	osal	tanding any other section of this code, the county will not contract with, and will reject any bid or submitted by, the persons or entities specified below, unless the board of supervisors finds that ircumstances exist which justify the approval of such contract:
	1.	Em boo	ployees of the county or of public agencies for which the board of supervisors is the governing ly;
	2.		fit-making firms or businesses in which employees described in subdivision 1 of subsection A ve as officers, principals, partners, or major shareholders;
	3.		sons who, within the immediately preceding 12 months, came within the provisions of division 1 of subsection A, and who:
		a.	Were employed in positions of substantial responsibility in the area of service to be performed by the contract; or
		b.	Participated in any way in developing the contract or its service specifications; and
	4.		fit-making firms or businesses in which the former employees, described in subdivision 3 of section A, serve as officers, principals, partners, or major shareholders."
Cont	racto	r's b	reby declares and certifies that no Contractor Personnel, nor any other person acting on ehalf, who prepared and/or participated in the preparation of the bid or proposal submitted order specified above, is within the purview of County Code Section 2.180.010.A, above.
I dec	lare ι	under	penalty of perjury that the foregoing is true and correct.
Sign	ature	e of A	Authorized Official
Print	ted N	lame	e of Authorized Official
Title	of A	utho	rized Official
Date)		

CONTRACTOR ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

Contractor Name:	
Work Order No.:	Master Agreement No.:
GENERAL INFORMATION:	
	o a Master Agreement with the County of Los Angeles to provide certain services to to sign this Contractor Acknowledgement and Confidentiality Agreement.
CONTRACTOR ACKNOWLEDGEMENT:	
(Contractor's Staff) that will provide services in understands and agrees that Contractor's Staff	ntractor employees, consultants, Outsourced Vendors and independent contractors the above referenced agreement are Contractor's sole responsibility. Contractor must rely exclusively upon Contractor for payment of salary and any and all other performance of work under the above-referenced Master Agreement.
and that Contractor's Staff do not have and will no of my performance of work under the above-refere	or's Staff are not employees of the County of Los Angeles for any purpose whatsoever of acquire any rights or benefits of any kind from the County of Los Angeles by virtue enced Master Agreement. Contractor understands and agrees that Contractor's Staff unty of Los Angeles pursuant to any agreement between any person or entity and the
CONFIDENTIALITY AGREEMENT:	
Contractor and Contractor's Staff may have accesservices from the County. In addition, Contractor other vendors doing business with the County of and information in its possession, especially data and Contractor's Staff understand that if they are	d with work pertaining to services provided by the County of Los Angeles and, if so, see to confidential data and information pertaining to persons and/or entities receiving and Contractor's Staff may also have access to proprietary information supplied by Los Angeles. The County has a legal obligation to protect all such confidential data and information concerning health, criminal, and welfare recipient records. Contractor involved in County work, the County must ensure that Contractor and Contractor's and information. Consequently, Contractor must sign this Confidentiality Agreement or's Staff for the County.
while performing work pursuant to the above-re	hat they will not divulge to any unauthorized person any data or information obtained ferenced Master Agreement between Contractor and the County of Los Angeles. d all requests for the release of any data or information received to County's Project
information pertaining to persons and/or entities r documentation, Contractor proprietary informatio Contractor's Staff under the above-referenced Ma materials against disclosure to other than Contrac	p confidential all health, criminal, and welfare recipient records and all data and receiving services from the County, design concepts, algorithms, programs, formats, n and all other original materials produced, created, or provided to Contractor and ster Agreement. Contractor and Contractor's Staff agree to protect these confidential ctor or County employees who have a need to know the information. Contractor and ation supplied by other County vendors is provided to me during this employment, information confidential.
Contractor and Contractor's Staff agree to report by any other person of whom Contractor and Con	any and all violations of this agreement by Contractor and Contractor's Staff and/or tractor's Staff become aware.
Contractor and Contractor's Staff acknowledge the and/or criminal action and that the County of Los	nat violation of this agreement may subject Contractor and Contractor's Staff to civil Angeles may seek all possible legal redress.
SIGNATURE:	DATE:
PRINTED NAME:	
POSITION:	

AS-NEEDED SEPTIC TANK MAINTENANCE SERVICES

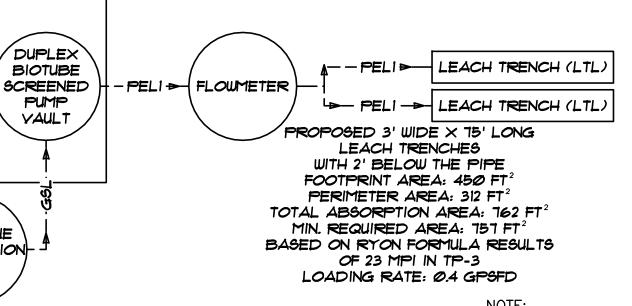
Location	Address	Type of System
Zuma Beach Restroom #1	30066 Pacific Coast Highway, Malibu, CA 90265	AdvanTex Model AX-100
Zuma Beach Restroom #2	29600 Pacific Coast Highway, Malibu, CA 90265	AdvanTex Model AX-MAX
Zuma Beach Restrooms #3 & #4	29750 Pacific Coast Highway, Malibu, CA 90265	AdvanTex Model AX-100
Zuma Beach Restroom #5 & Lifeguard Headquarters	30050 Pacific Coast Highway, Malibu, CA 90265	AdvanTex Model AX-100 / Microseptec Model ES-25
Zuma Beach Restroom #6	30066 Pacific Coast Highway, Malibu, CA 90265	AdvanTex Model AX-MAX
Zuma Beach Restroom #7	30180 Pacific Coast Highway, Malibu, CA 90265	AdvanTex Model AX-MAX
Zuma Beach Restroom #8	30300 Pacific Coast Highway, Malibu, CA 90265	AdvanTex Model AX-MAX
Zuma Beach Restroom #9	30490 Pacific Coast Highway, Malibu, CA 90265	AdvanTex Model AX-MAX
Zuma Beach Maintenance Yard	30100 Pacific Coast Highway, Malibu CA 90265	AdvanTex Model AX-100
Point Dume Beach Locations #1, 2 & 3	69000, 7100, 7103 Westward Beach Road, Malibu, CA 90265	AdvanTex Model AX-MAX
Dan Blocker Beach	26200 Pacific Coast Highway, Malibu, CA 90265	AdvanTex Model AX-20
Malibu Surfrider Beach	23060 Pacific Coast Highway, Malibu, CA 90265	AdvanTex Model AX-100
Topanga Beach	18720 Pacific Coast Highway, Malibu, CA 90265	AdvanTex Model AX-100
White Point/Royal Palms Beach	1799 S. Paseo del Mar, San Pedro, CA 90732	AdvanTex Model AX-MAX 050-14



NOTES:

- 1. SEWER PIPE SHALL BE BEDDED IN ACCORDANCE WITH SPECIFICATIONS AND 2011 COUNTY OF LOS ANGELES PLUMBING CODE.
- 2. SYSTEM COMPONENTS AND APPURTENANCES (INCLUDING CLEAN-OUTS) SHALL BE INSTALLED IN ACCORDANCE WITH 2011 COUNTY OF LOS ANGELES PLUMBING CODE.
- 3. ELECTRICAL COMPONENTS AND APPURTENANCES SHALL BE INSTALLED IN ACCORDANCE WITH 2011 COUNTY OF LOS ANGELES ELECTRICAL CODE.
- 4. ALL DIMENSIONS AND GRADES SHALL BE VERIFIED BY CONTRACTOR PRIOR TO SYSTEM INSTALLATION. REFER TO CIVIL SITE UTILITY PLAN FOR BUILDING SEWER DEPTH AND CONNECTION POINT.
- 5. ONSITE WASTEWATER TREATMENT SYSTEM SHALL BE VENTED THROUGH THE DRAINAGE PIPING OF THE RESTROOM BUILDING IN ACCORDANCE WITH REQUIREMENTS OF THE 2011 COUNTY OF LOS ANGELES PLUMBING CODE (CHAPTER 9).
- 6. CONTRACTOR TO VERIFY DEPTH AND LOCATION OF BUILDING SEWER CONNECTION, MINIMUM 2% SLOPE FROM STRUCTURE TO CONNECTION POINT.
- 7. THERE IS NO EXISTING SEPTIC SYSTEM.

EQUIPMENT SCHEDULE			
ITEM	QTY	DESCRIPTION	MFG/PART NUMBER
1	3	CONNECTION TO BUILDING SEWER	
2	1	DUPLEX EQUALIZATION PUMP SYSTEM	TSURUMI 50PUW2.15S
3	3	GRAVITY CLEAN-OUT	DETAIL 1/C3.04
4	1	REMOTE TELEMETRY CONTROL UNIT	ORENCO T-COM DAX1PTROETMCTETMCT
5	2	TREATMENT UNIT	ORENCO ADVANTEX AX20
6	1	DISINFECTION UNIT	NORWECO BIOKINETIC BK2000
7	1	SAND TRAP / EQUALIZATION / SEPTIC / RECIRCULATION / DOSING TANK (6,000 GALLON, 5-COMPARTMENT FIBERGLASS)	XERXES / DETAIL 3/C3.05
8	1	PRESSURE CLEAN-OUT	DETAIL 2/C3.04
9	1	FLOWMETER	SIGNET 2551 / DETAIL 10/C3.07
10	1	DUPLEX RECIRCULATION PUMP SYSTEM	ORENCO PF500511
11	1	DUPLEX DOSING PUMP SYSTEM	ORENCO PF500511
12	1	VENT FAN ASSEMBLY	DETAIL 12/C3.07
13	1	AIR VENT	DETAIL 11/C3.07
14	1	ALKALINITY FEED BASIN	ORENCO



PROCESS SCHEMATIC NO SCALE

ALKALINITY FEED BASIN

DUPLEX

EQUAL-

IZATION

PUMPS

6,000 GALLON, 5-COMPARTMENT FIBERGLASS SAND

TRAP/EQUALIZATION/SEPTIC/RECIRCULATION/DOSING TANK

<u>/12\</u>

LEGEND

BORING LOCATION (SEE REPORT DATED 04-17-2012

04-17-2012 BY GEOTECHNICAL PROFESSIONALS, INC.)

BY GEOTECHNICAL PROFESSIONALS, INC.)

TP-X PERCOLATION TEST LOCATION (SEE REPORT DATED

FLOW FROM

WATER CLOSETS 4

URINAL

-->-GSL-->

FLOW FROM

FLOOR DRAINS,

LAYATORIES,

DRINKING

FOUNTAINS, 4

MOP BASIN

PIPING SCHEDULE						
TAG	DESCRIPTION	SPECIFICATION				
GSL	PROPOSED GRAVITY SEWER LINE	4" SCH40 PVC				
PEL2	PROPOSED PUMPED EFFLUENT LINE	2" SCH80 PVC				
UD	PROPOSED GRAVITY UNDERDRAIN	4" SCH40 PVC				
LTL	PROPOSED LEACH TRENCH LATERAL	1¼" SCH40 PVC				
PEL1	PROPOSED PUMPED EFFLUENT LINE	1¼" SCH80 PVC				
AVL	PROPOSED AIR VENT LINE	3" SCH40 PVC				
CFL	PROPOSED CHEMICAL FEED LINE	1" SCH40 PVC				

ADVANTEX AX20

TREATMENT UNIT

ADVANTEX AX20 TREATMENT UNIT

BUPLEX

PUMP

YAULT W/

RECIRC.

SPLITTER

VALVE

CHLORINE

UNIT

► DISINFECTION -

Under TWO WORKING DAYS BEFORE YOU DIG

ground Service Alert 811

28 FT S/O C/L & 87 FT. ELY/O C/L PACIFIC COAST HWY @ PP#X8807E

EL. 34.824 FT LOS ANGELES COUNTY BENCHMARK NO. Y 11691 L&BR IN S CB CORRAL CYN RD 1 FT E/O BCR

ELEVATIONS SHOWN ON THIS SURVEY ARE BASED ON THE

THE ADJUSTMENT TO THE NATIONAL GEODETIC VERTICAL DATUM

CURRENT COUNTY OF LOS ANGELES DATUM, NAVD 88

2008 ADJ.

(2008 ADJUSTMENT).

OF 1929 IS −2.239 FT.

Barbara L. Hall, P.E., Inc.

318 West Evergreen Avenue Monrovia, CA 91016 Phone: (626) 256-3220 Fax: (626) 256-3218

ARCHITECTURAL ENGINEERING DESIGN & REVIEW SECTION

> 900 S. FREMONT AVE. ALHAMBRA, CA 91803

APPROVED: USER DEPARTMENT REVIEWED: ASSISTANT DEPUTY DIRECTOR (AED) DATE REVIEWED: PRINCIPAL ENGINEER (AED) REVIEWED: PROJECT MANAGER

> PEDECT ARCHITECT/ENGINEER DATE PROJECT TITLE

★ \ Exp. 03/31/14

BEA KER DAN DEP

SHEET INDEX WASTEWATER

SITE PLAN

REVISIONS 07-25-13 SPEC. NO.

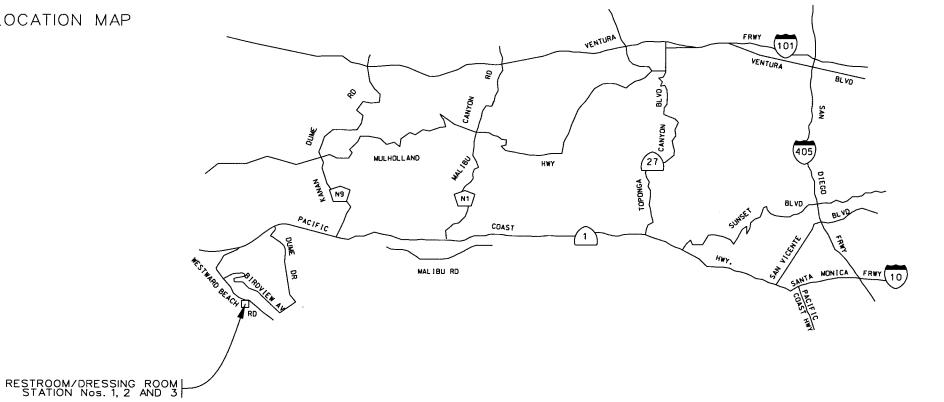
6622 CAPITAL PROJECT 77367

SHEET NUMBER

COUNTY OF LOS ANGELES DEPARTMENT OF PUBLIC WORKS POINT DUME BEACH RESTROOM/DRESSING STATIONS No. 1,2,3 SEPTIC SYSTEM REPLACEMENT

LOCATION MAP

PROJECT SITE T. G. 667, D3 (2003 EDITION)



INDEX TO PROJECT DRAWINGS

TITLE SHEET

SHEET 2	REMOVAL PLAN
SHEET 3	INSTALLATION PLAN RR1&2
SHEET 4	INSTALLATION PLAN RR3
SHEET 5	EXISTING PLUMBING SCHEDULE
SHEET 6	TANK-FILTER AND SALCOR UV UNIT
SHEET 7	DISPERSAL FIELD DETAILS
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CHLORINATION UNIT DETAILS SHEET 8 SHEET 9 CHANNEL DRAIN AND DBOX DETAILS

GENERAL NOTES SHEET 10 SHEET 11 SITE PLAN

REFERENCE

SHEET 1

SURVEY

PWFB 1104, PAGES 643-653



	APPROVED GAIL FARBER DIRECTOR OF PUBLIC WORKS	İ			
TWO DAYS BEFORE YOU DIG	BY	-			
	RECOMMENDED				
CALL USATOLL FREE	BY DATE	-			
1-800-227-2600	SUBMITTED				
1 000 227 2000	BY	DATE	MK	DESCRIPTION	
İ	DATE		REVISIONS		



COUNTY OF LOS ANGELES DEPARTMENT OF PUBLIC WORKS

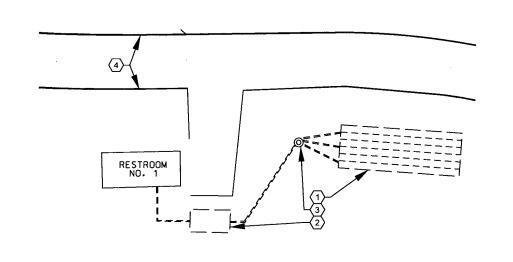
POINT DUME BEACH RESTROOM/DRESSING ROOM NO. 1, 2, 3 6900 WESTWARD BEACH RD MALIBU CA 90265 TITLE SHEET

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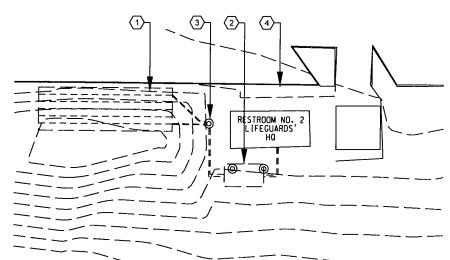
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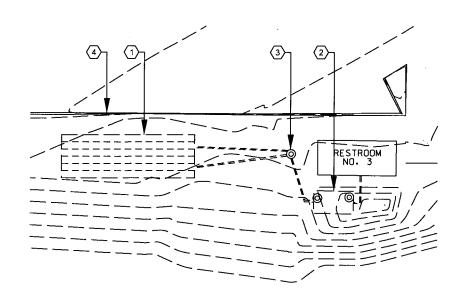
RESTROOM #2

RESTROOM #3



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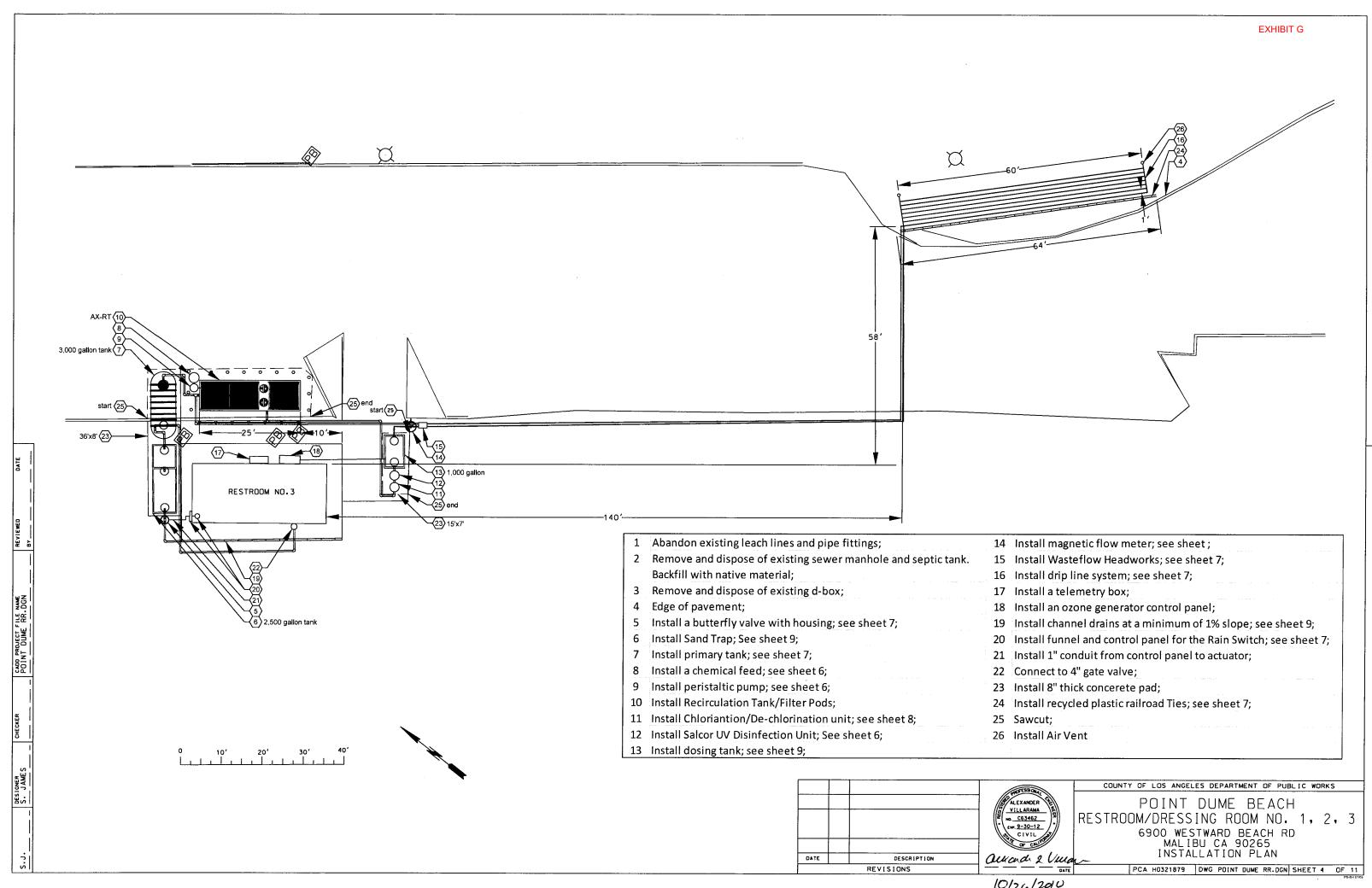
COUNTY OF LOS ANGELES DEPARTMENT OF PUBLIC WORKS

POINT DUME BEACH
RESTROOM/DRESSING ROOM NO. 1, 2, 3
6900 WESTWARD BEACH RD
MALIBU CA 90265
REMOVAL PLAN

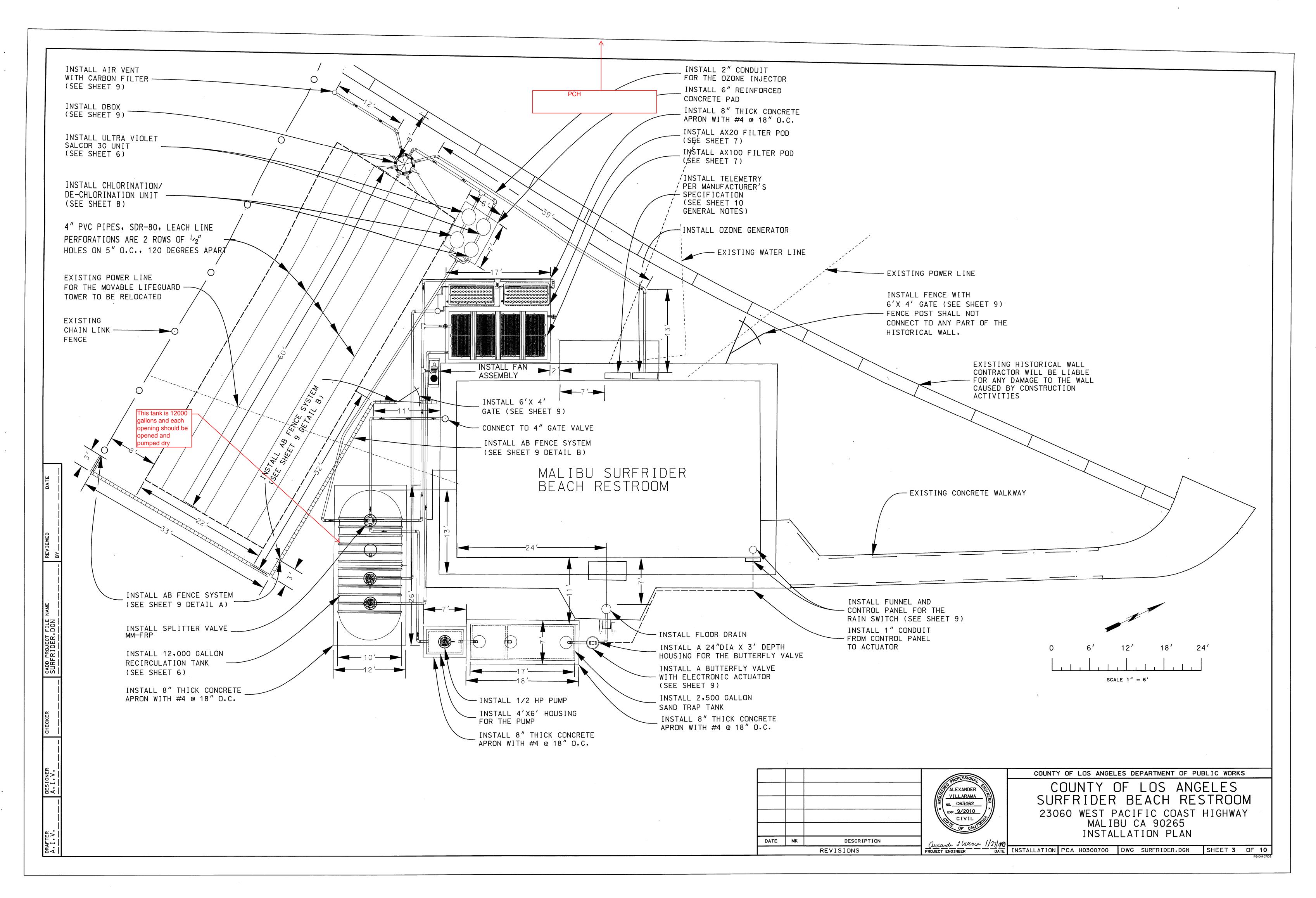
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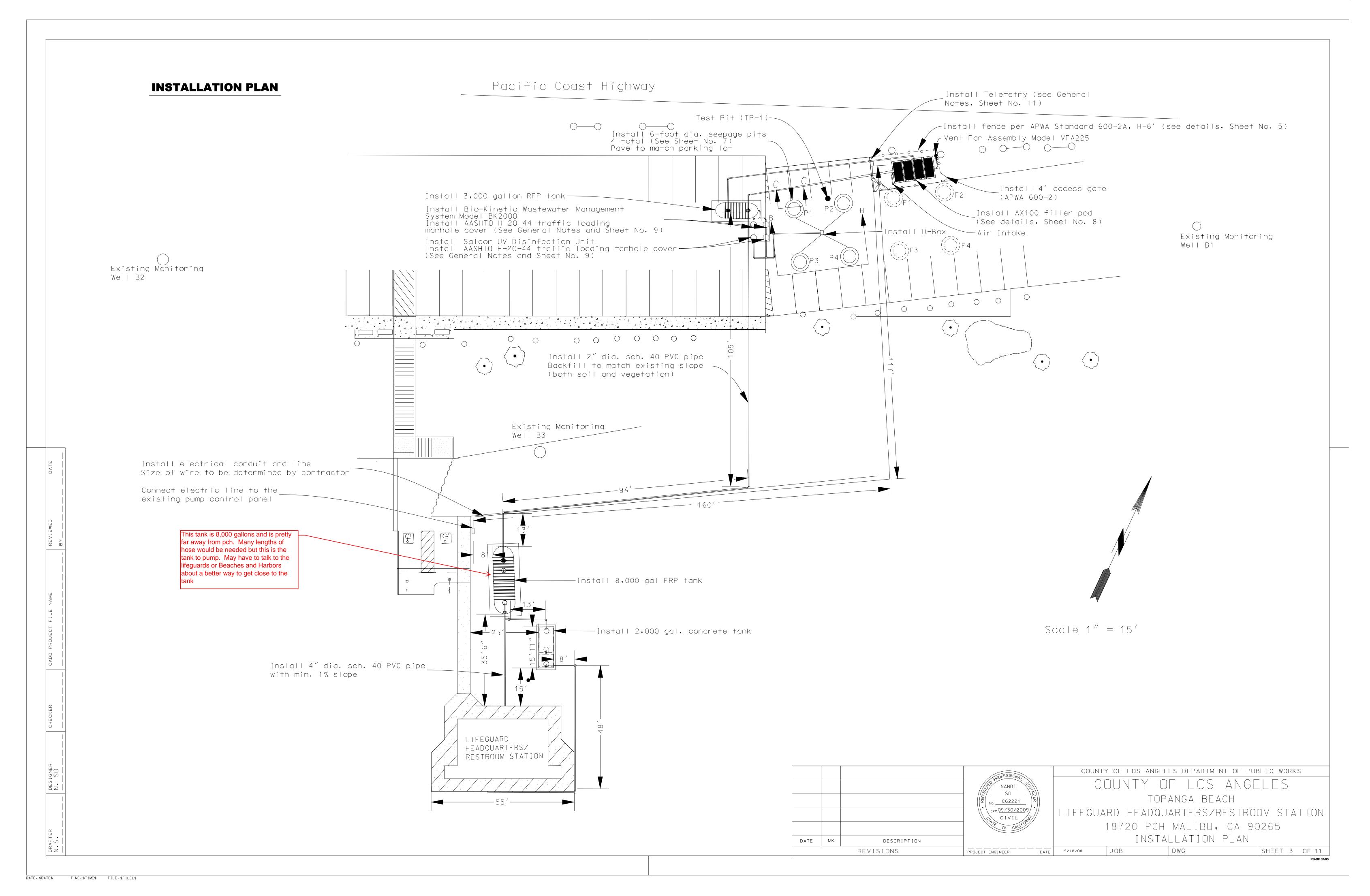
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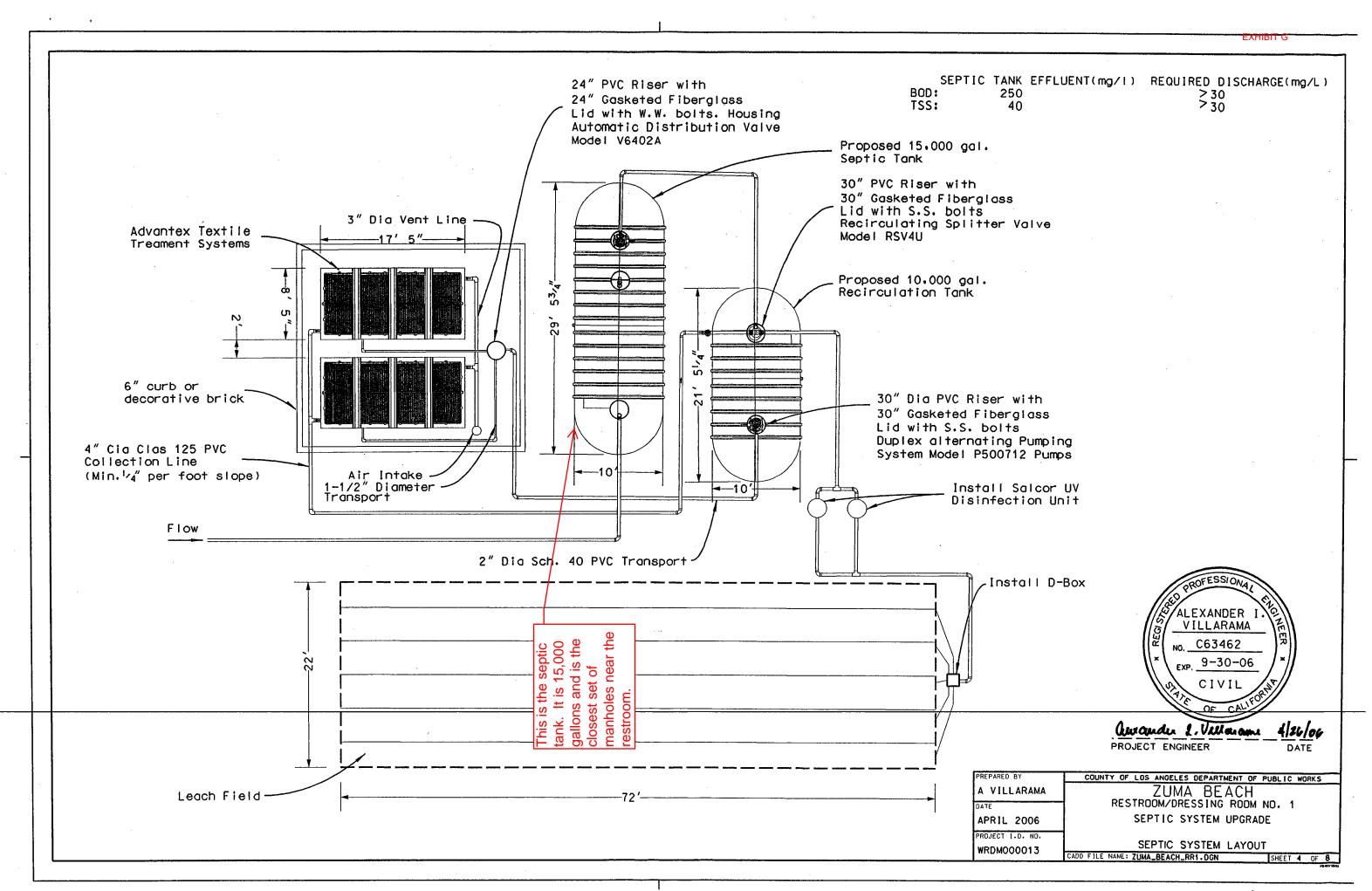
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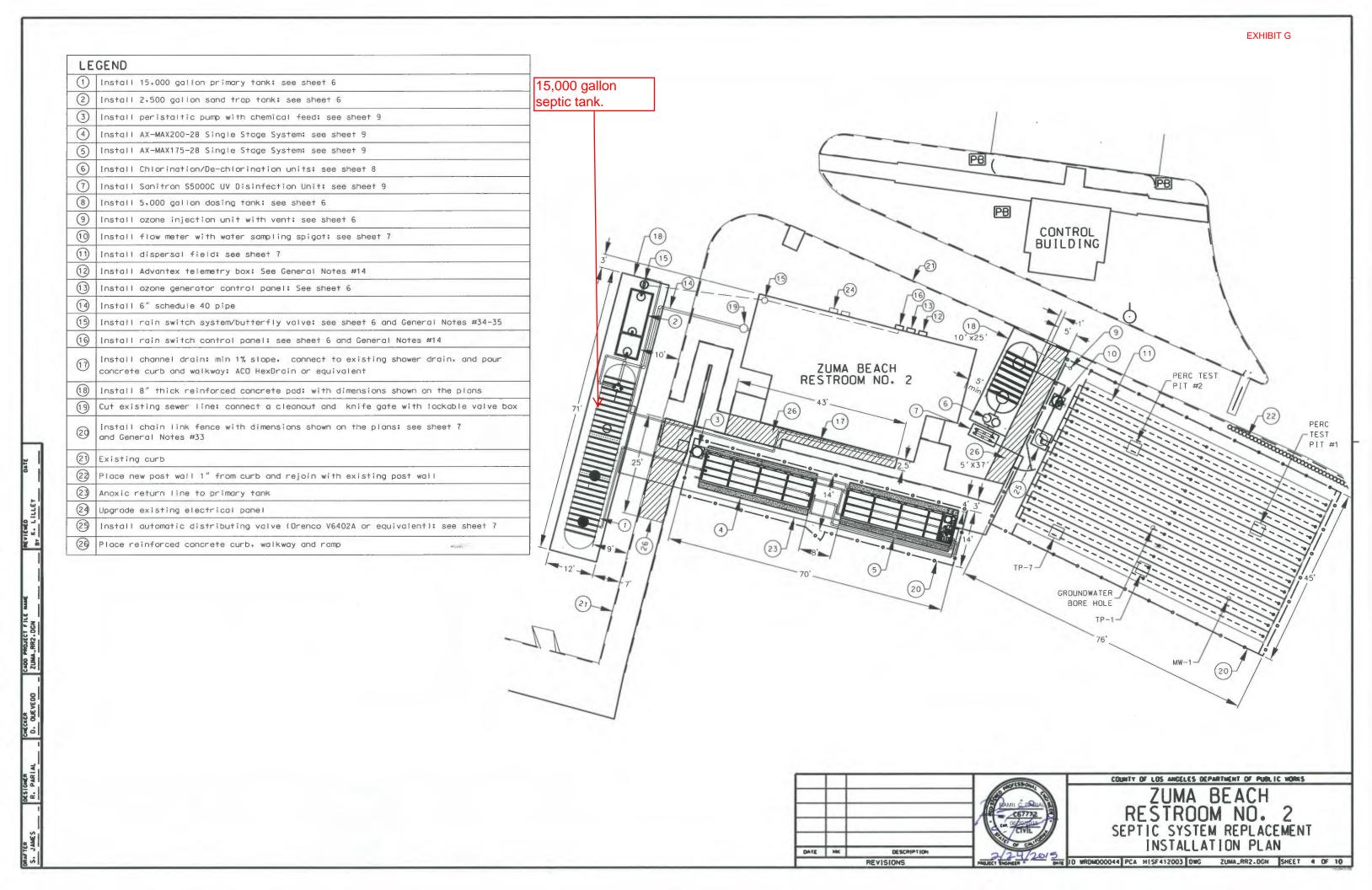


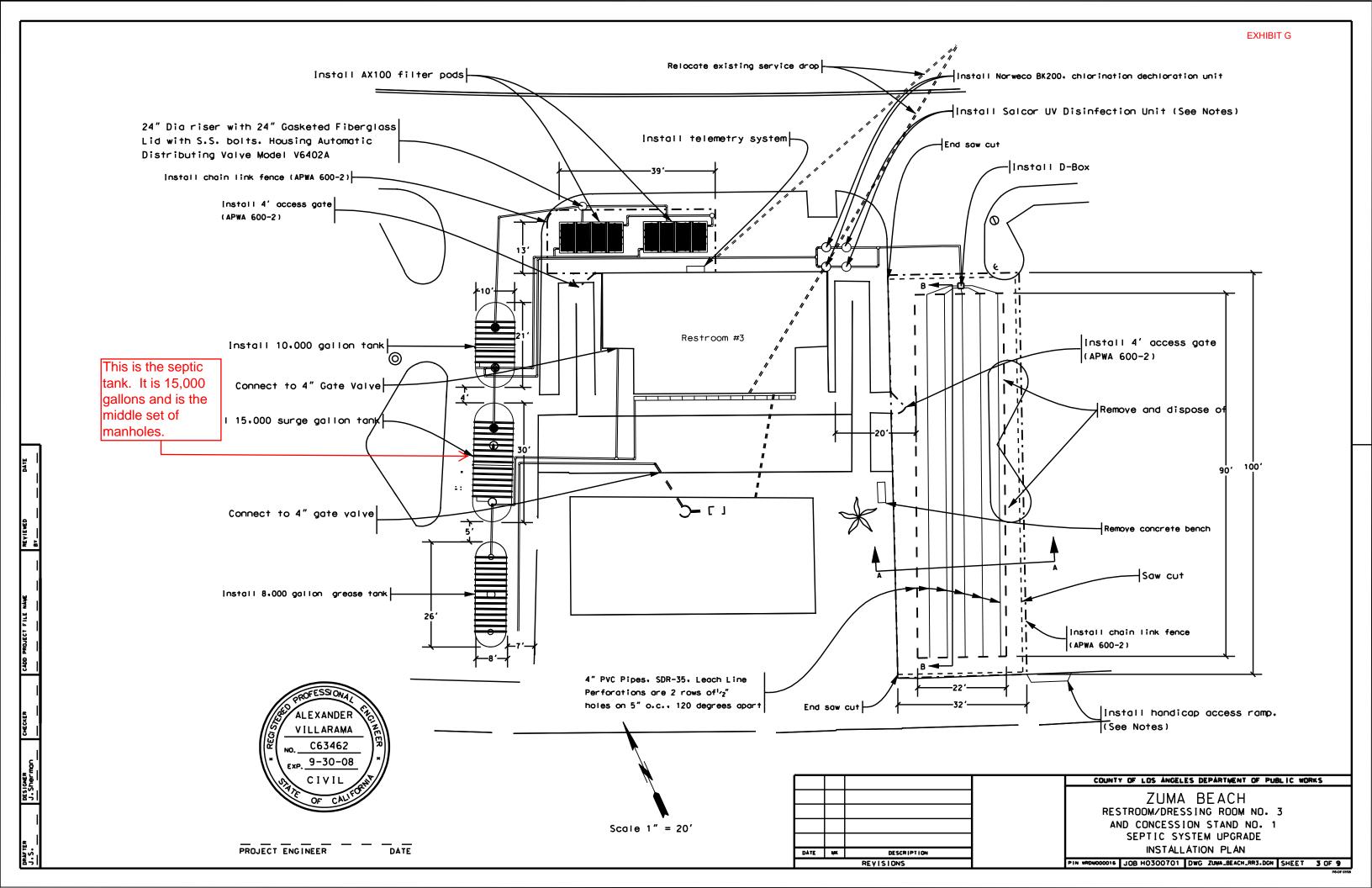
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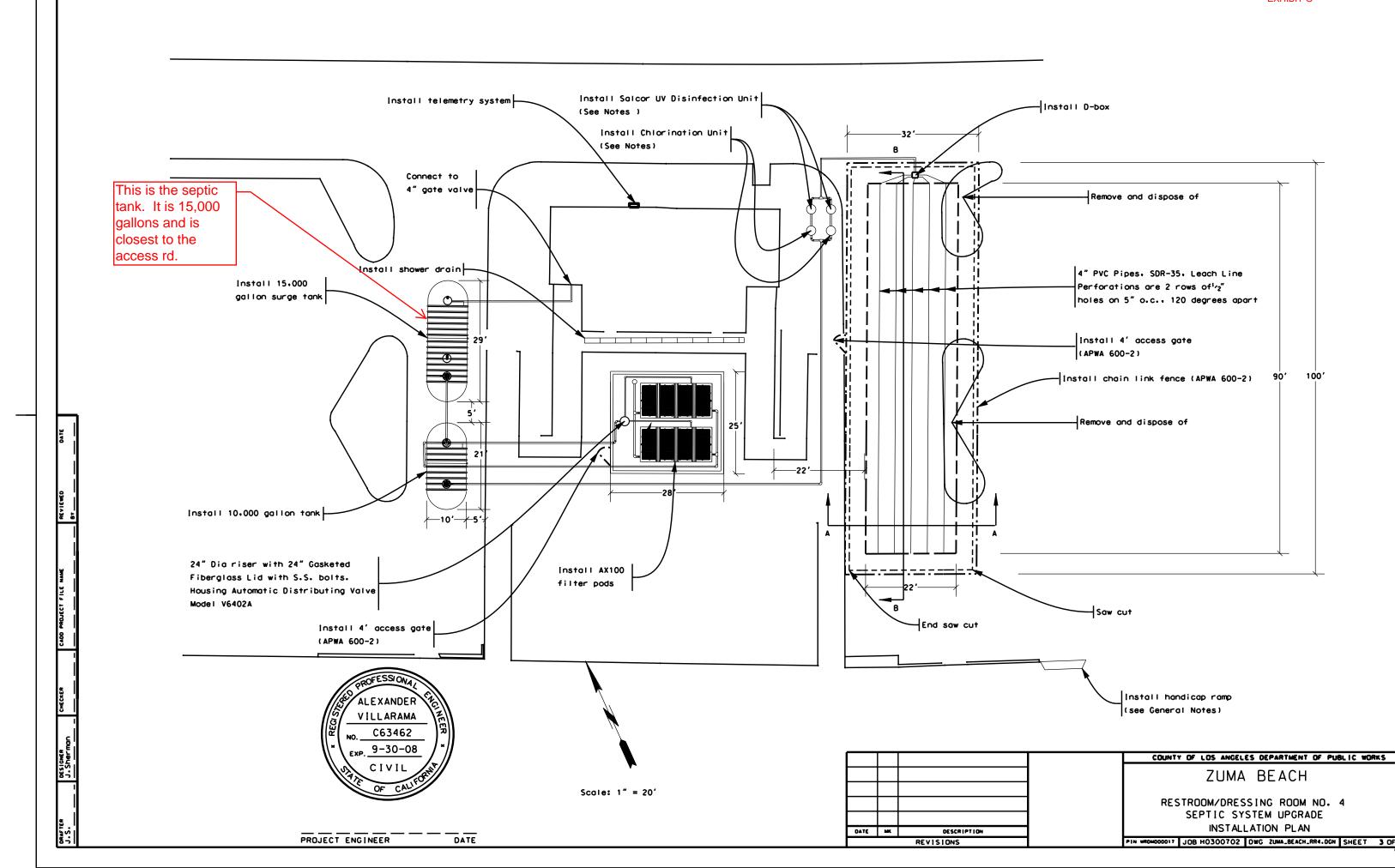


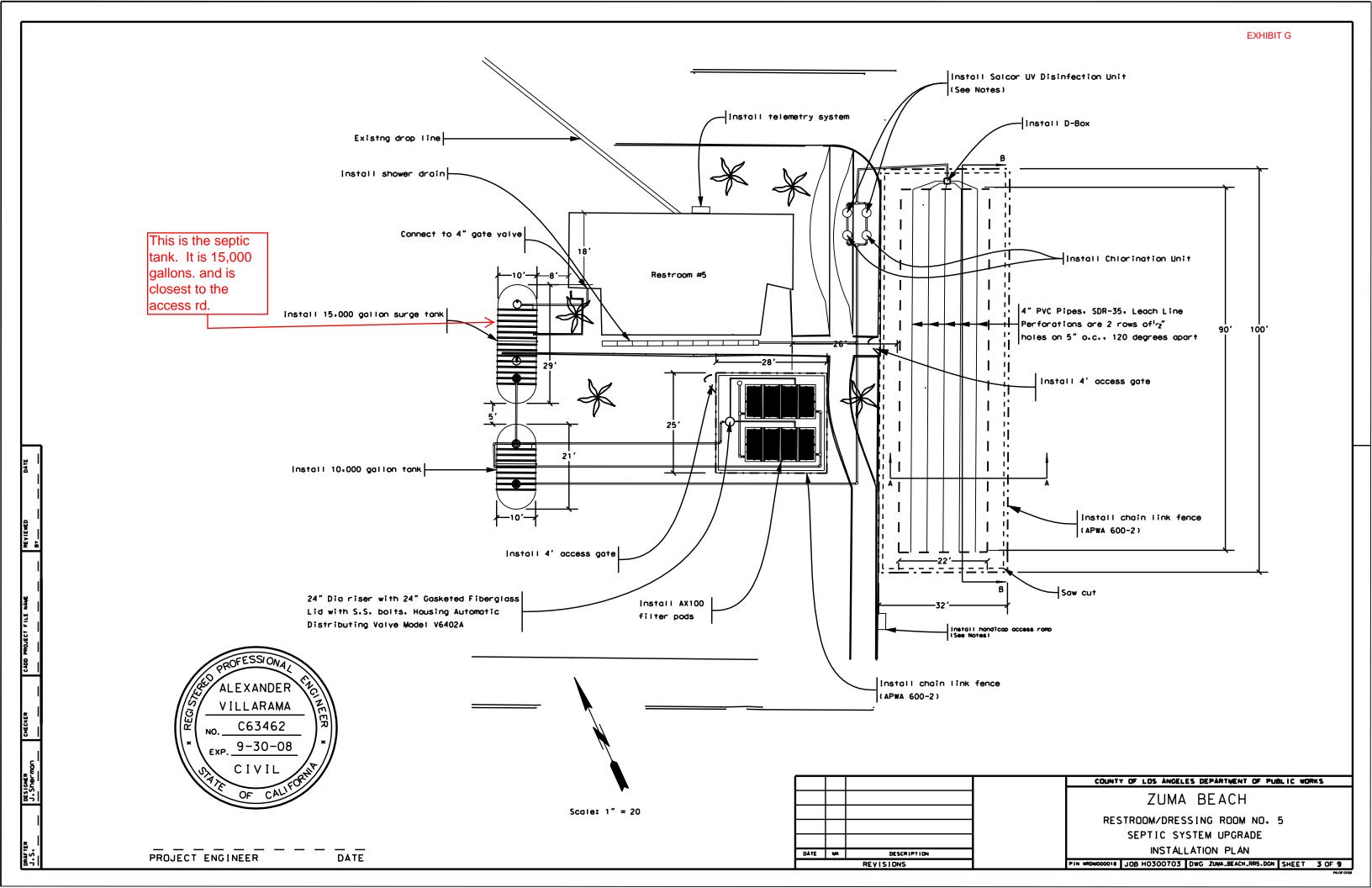


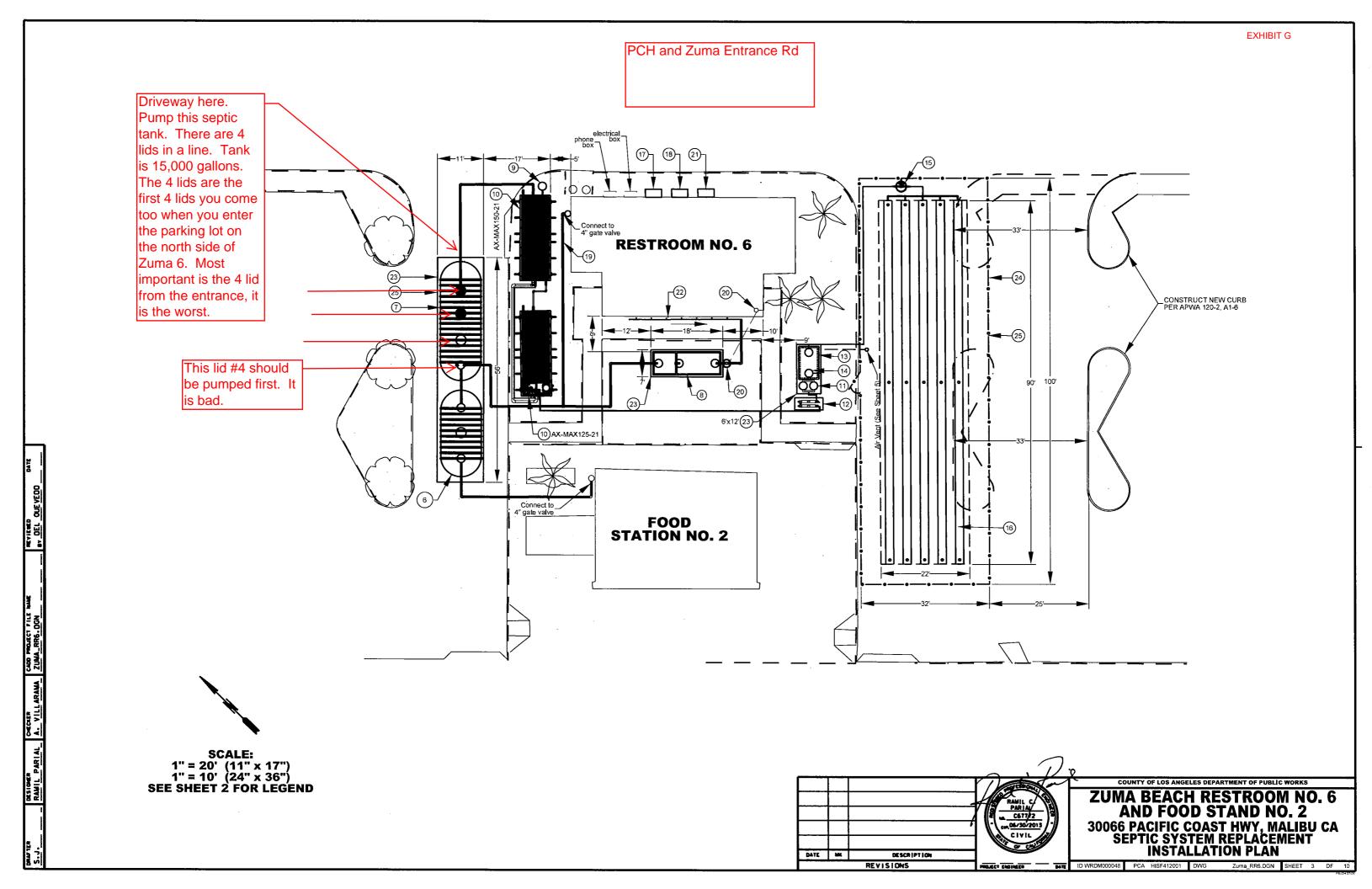


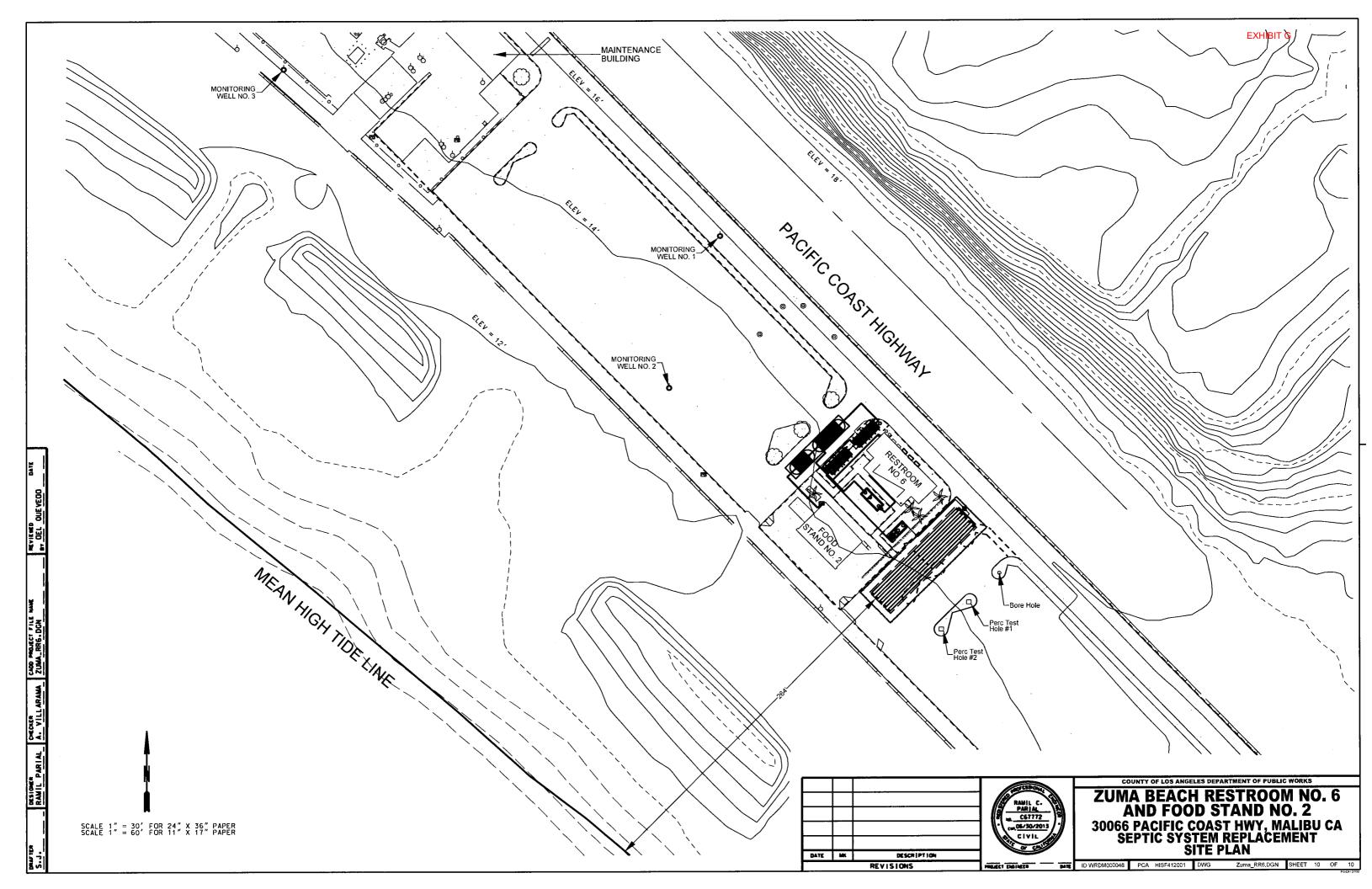


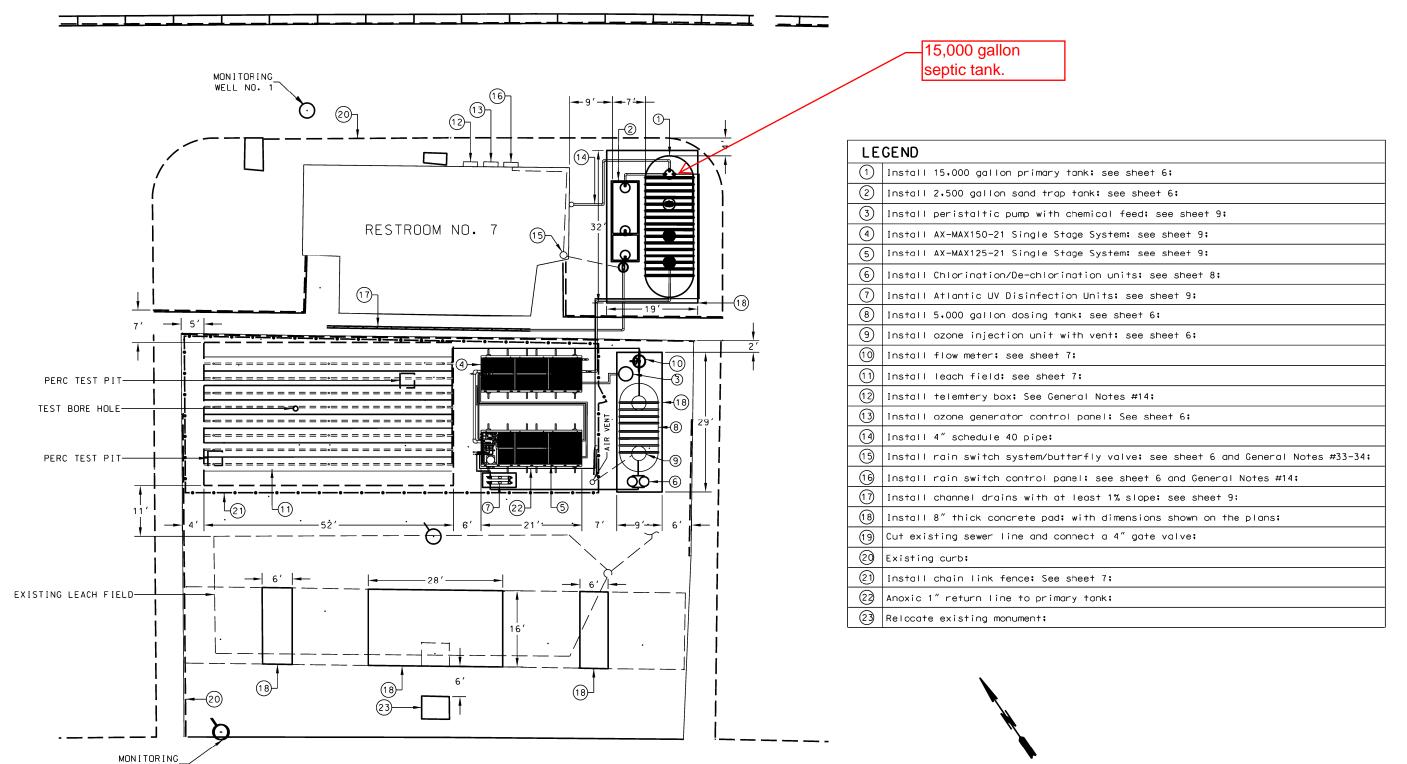












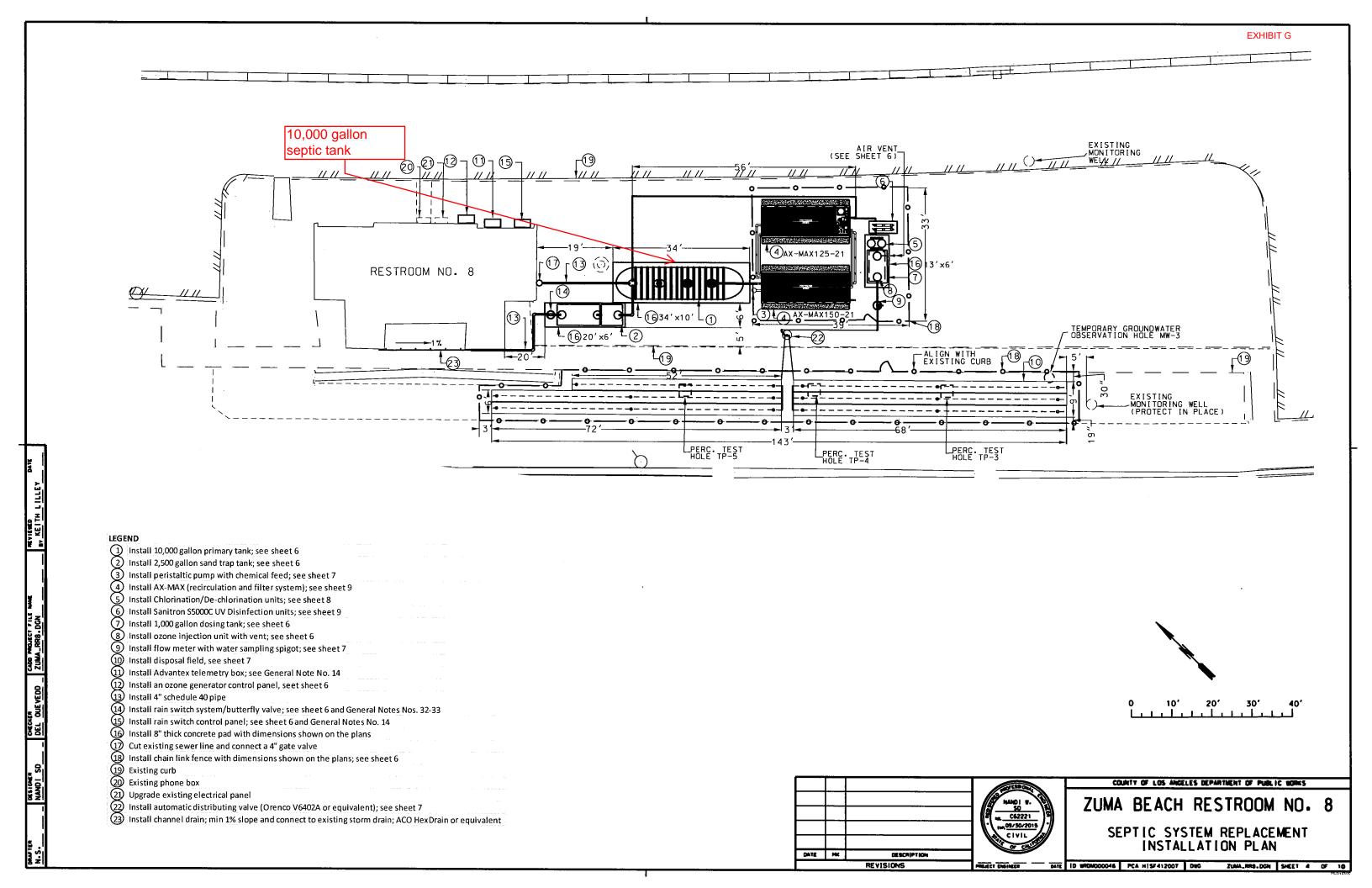
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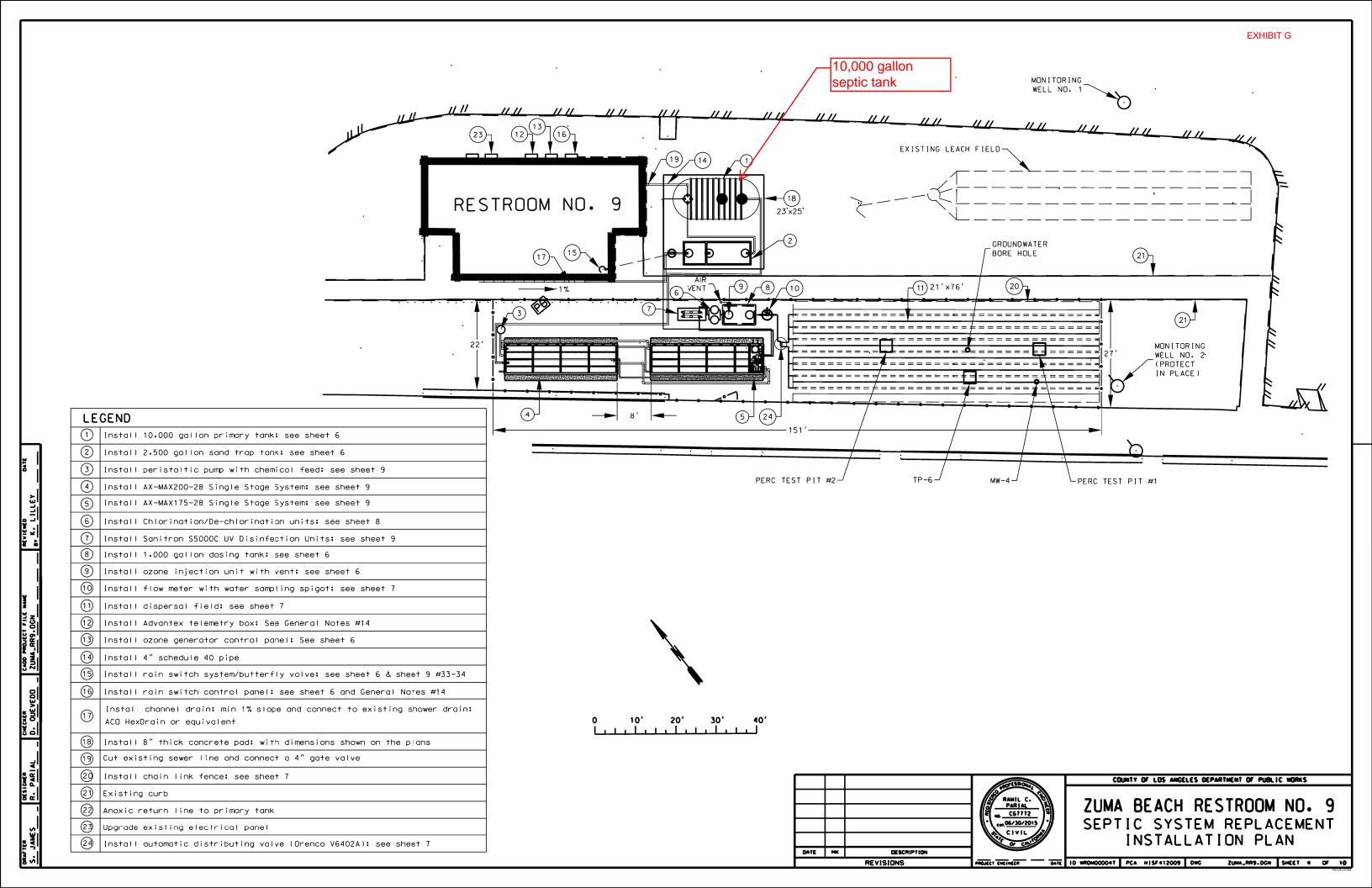
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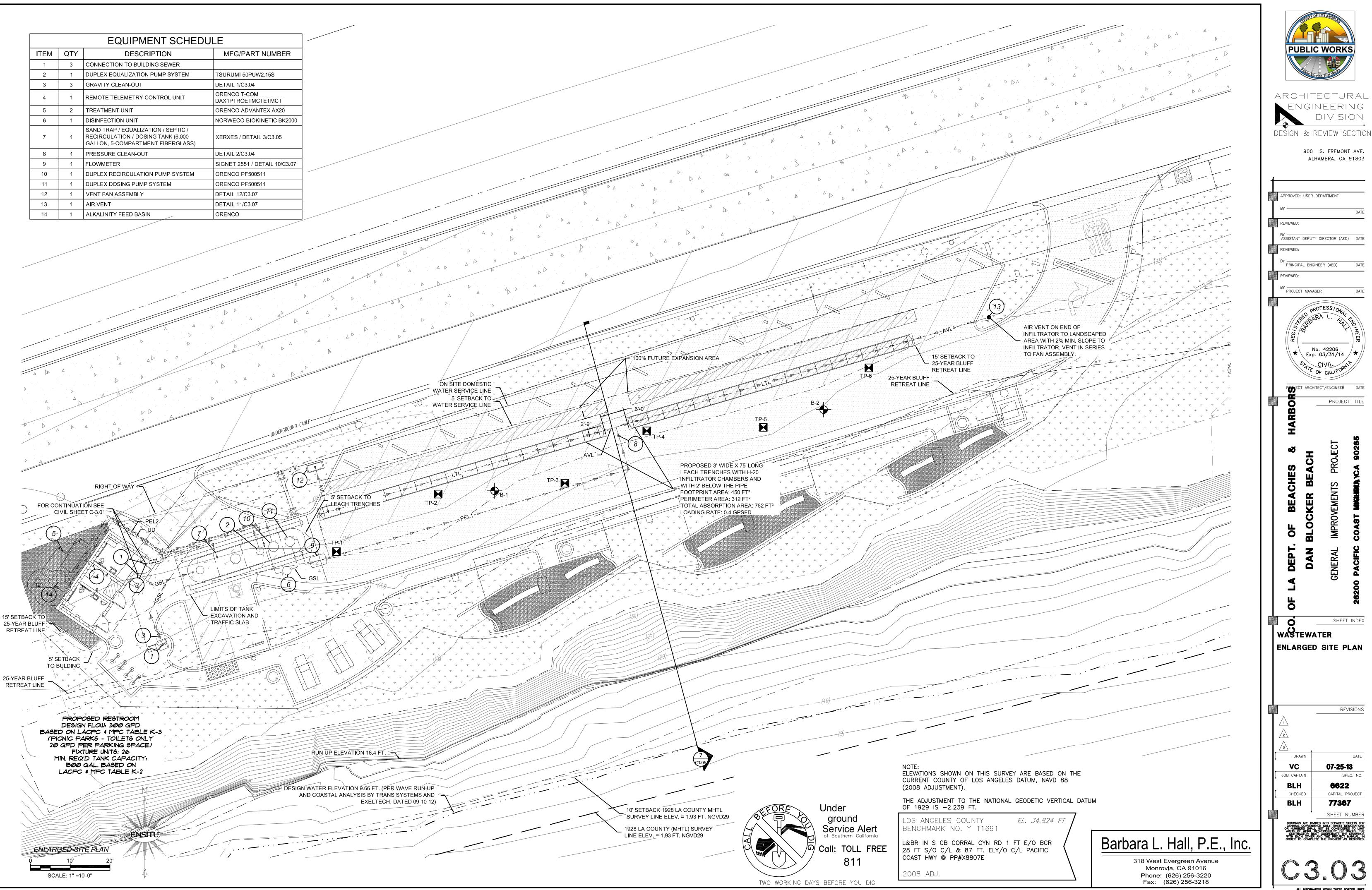
COUNTY OF LOS ANGELES DEPARTMENT OF PUBLIC WORKS

ZUMA BEACH RESTROOM NO. 7 SEPTIC SYSTEM REPLACEMENT INSTALLATION PLAN

DATE 10 WROMOODO45 PCA H|SF412004 DWG ZUMA_RR7.DGN SHEET 4 OF 10







900 S. FREMONT AVE. ALHAMBRA, CA 91803

APPROVED: USER DEPARTMENT

PRINCIPAL ENGINEER (AED)

Exp. 03/31/14

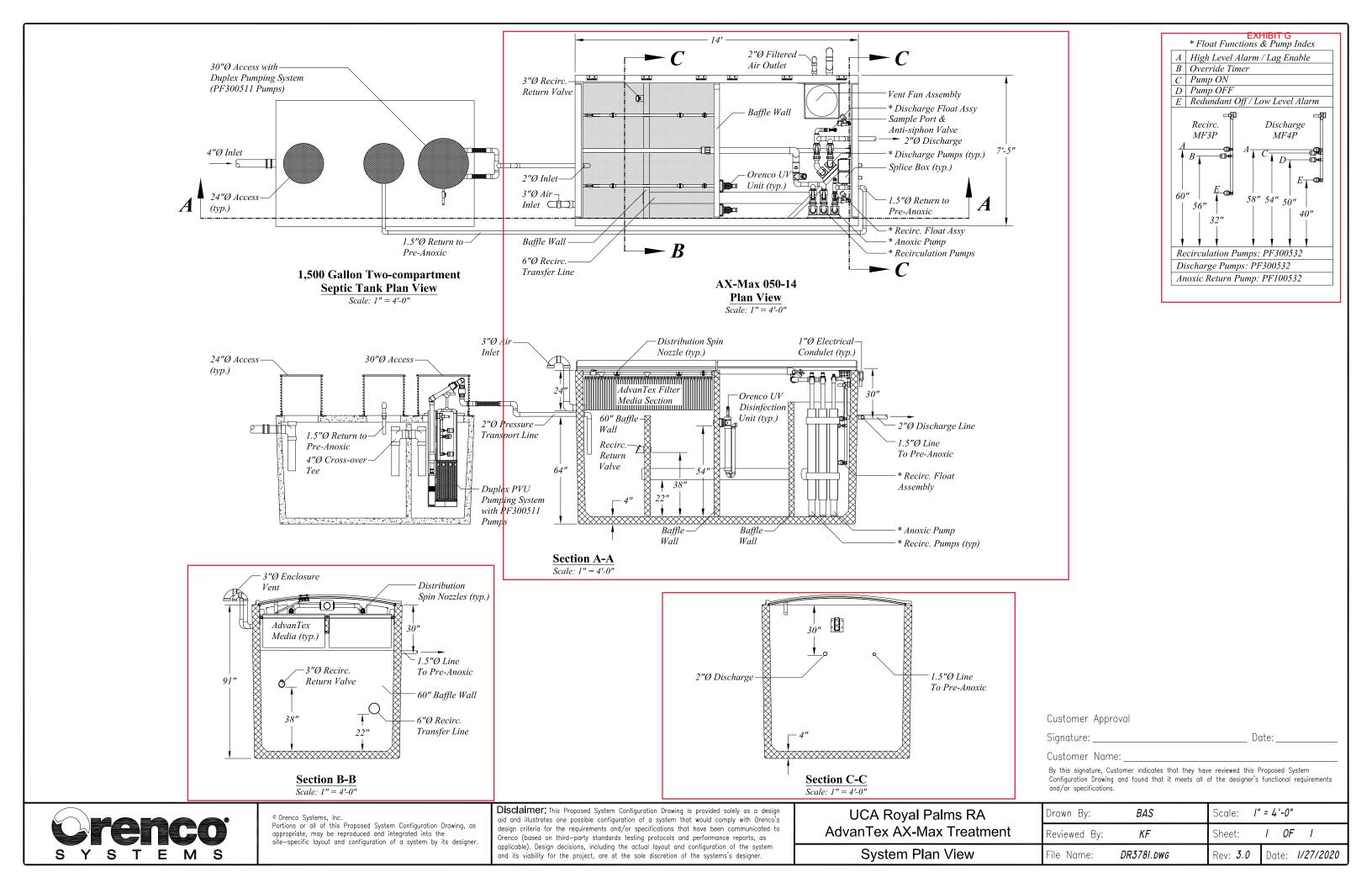
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SHEET INDEX

WASTEWATER ENLARGED SITE PLAN

> REVISIONS 07-25-13 6622

77367



Location	•						Syct	em Type:	
Location	<u></u>						<u> </u>	1	
Inspecte	d by					Date:		Time In:	
			,	T.1. (OTT)	T 1 1/0	D: (OV)	- (OTT	Time Out:	** `
G .:		Sludge	Scum	Lids (OK)	Inlet/Crossover	Riser (OK)	Epoxy (OK	Bolts (Ye	es or No)
Septic	Primary								
Tank-	Baffle								
	Secondary								
Recirc	Primary								
Tank-	Baffle								
	Secondary								
	Splitter Valve Ch	Floats Ch		Septic) 1, 2, 3, 4, 5 □ Done		Floats Checked-	(Recirc) 1	, 2, 3, 4, 5	
	If no splitter valve				itter valve				
Septic- Recirc- Recirc-	Filters Cleaned Filters Cleaned Hydrotec Disc Che	□ Do	one	Pumps Pulled and Cleaned Pumps Pulled and Cleaned Hydrotec Opened & Cleaned	☐ Done ☐ Done ☐ Done	Splice Box Checked Splice Box Checked	☐ Done ☐ Done		
AX Pod 1 S	Serial#		Laterals Flu	ushed Orifices Check	ced	Carbon Vent Changed		Squirt Height	
1			☐ Don			☐ Done			
AX Pod 2 S	Serial#_		Laterals Flu ☐ Don			Carbon Vent Changed ☐ Done		Squirt Height	
AX Pod 3 S	Serial#_		Laterals Flu			Carbon Vent Changed		Squirt Height	
AX -100 S	erial#		Laterals Flu	ished Orifices Check	ced	Carbon Vent Changed		Pressure (PSI)	
AX -100 S	erial#		☐ Don Laterals Flu			☐ Done Carbon Vent Changed		Pressure (PSI)	
			☐ Don			□ Done		,	
AX -MAX	Serial#		Laterals Flu			Carbon Vent Changed		Pressure (PSI)	
AX -MAX	Serial#		☐ Don Laterals Flu			Carbon Vent Changed		Pressure (PSI)	
			☐ Don			□ Done		11000000 (1237)	
If System	Lis left Activated C All Pump Circuit B Controls Circuit Br Phone Lines Conne Splitter Valve Rein Floats Installed Pro	reakers ON eaker ON ected stalled	xes below Done Done Done Done			System Odors	Pods □ Tanks □	Yes Yes	No No No No

Location:

System Type:

Inspected	1 Bv·						Date:		Time In:	
Inspected	<u>. 15 j .</u>		,				<u> </u>	_	Time Out:	
		Sludge	Scum	Lids	(OK)	Inlet/ Crossover	Riser (OK)	Epoxy (OK)	Bolts (Yes	or No)
<u>Dose</u>	Primary									
Tank-	Baffle									
	Secondary									
	Primary									
Tank	Baffle									
	Secondary									
	Primary									
Tank	_ *									
	Secondary									
	-	Filters Clea	ned □ Don			Pumps Pulle	l ed and Cleaned □ Done		Splice Box Checke	d □ Done
			ined □ Don				ed and Cleaned Done		Splice Box Checker	
		-	<u>ined</u> ☑ Don			_	ed and Cleaned Done		Splice Box Checker	
						<u>r umps r une</u>	da una creanea		эрнее Вох спеске	<u>a</u> Done
	Floats Chec	ked- (DT)	1, 2, 3,	4, 5			Floats Checked-	Tank	1, 2, 3, 4, 5	
	Manual Check	Amps	Volts	Returned To			rioais Checked-	Tank	1, 2, 3, 4, 5	
	(Okay)	<u>zunps</u>	VOILS	Auto (yes)			Manual Check	Amps	Volts	Returned to
Pump 1	-					D	(Okay)			Auto (yes)
Pump 2						<u>Pump 9</u> Pump 10	-			
Pump 3 Pump 4						Pump 11	<u> </u>			
Pump 5						Pump 12				
Pump 6						Blower 1				
Pump 7	-					Blower 2				
Pump 8										
	AC Power to Pane	l- □ ok					<u>Dispersal Check:</u>	<u>OKAY</u>	<u>Dispersal Check:</u>	<u>OKAY</u>
	Circuit Breakers-	□ ok					Zone 1, Valve 1,		Seepage Pit 1	
	Heart Beat- Alarm Light-	□ OK					Zone 2, Valve 2, Zone 3, Valve 3,		Seepage Pit 2 Seepage Pit 3	
	Phone Line-	□ OK □ OK					Zone 4, Valve 4,		Seepage Pit 4	
	Thene Zane	2 0.0				_	, ,			
UL-							If Advan		sample results belo	W
						-		<u>DO</u>		
RTU-								<u>pH</u>		
						1		_		
Phone Nun	nber-							<u>Turbidity</u>		
CI I /D I	1 61 1 7 11 1	1.01								
Chlor/Dech Chlor/Dech	nlor Chamber Pulled a		I □ Done					<u>Ammonia</u>		
	Pulled and Cleaned	☐ Done ☐ Done						<u>Nitrates</u>		
UV Bulb I		☐ Done								
	eadworks Inspected,	☐ Done						<u>Nitrites</u>		
Flushed, ar	nd Spin Filter Cleaned	d 🗆 Done								
Te	chnician Signatu	res						<u>Alkalinity</u>		
10	Zameian oignatu	<u> vu</u>								

MASTER AGREEMENT CATEGORIES

The scope of service shall include but is not necessarily limited to the following within each category:

Maintenance

Perform scheduled preventative maintenance that includes, but is not limited to:

- Operate septic systems to control flow and processing of wastewater, sludge, and effluent;
- Monitor gauges, meters, and control panels; observe variation in operating conditions; interpret meter and gauge readings; and test results to determine processing requirements;
- Operate valves and gates; start and stop pumps, engines, and electric motors to control and adjust flow and treatment processes; and perform routine maintenance work;
- Record meter and gauge readings;
- Check chemical levels minimally bi-monthly during the months of November –
 April, and more often during the months of May October;
- Inspect, clean, lubricate, and adjust all components including, pump vaults, mixing units, spray nozzles, grease traps, filters, and sewer lines;
- Measure and record water, scum and sludge depth, pH, ammonia, etc.;
- Inspect UV bulbs and replace when required;
- Inspect and clean any obstructions on the Dispersal Box (D-Box);
- Complete maintenance of septic tank systems.
- Conduct Remote System Monitoring:
 - Inspect and calibrate all sensors and controls to assure proper performance and reporting of the telemetry unit;
 - Monitor the system for performance and respond to the system alarms. In the event a system alarm is received, Contractor must first attempt to correct the system fault remotely. If the system cannot be corrected remotely, Contractor must respond and send a technician to the site within four (4) hours of an alarm and notify the District Manager of the alarm/issue via a text message or email. Contractor must notify the District Manager by email if the telemetry line is not in working condition;
 - Must be able to access alarm history and all associated data and export this data to excel when requested by the Department.
- Royal Palms Facility Specific Scope

- In addition to the as-needed maintenance activities above, Contractor must possess a Wastewater Treatment Plant Operator Certificate, Grade III or higher, issued by the California State Water Resources Control Board:
 - Contractor will be named a Legally Responsible Official for this facility, and will be responsible for submitting monthly and annual monitoring reports to the California State water Resources Control Board on behalf of the Department.

Sampling & Reporting

Sampling and reporting that includes, but is not limited to:

- Provide sampling and analysis services for effluent and groundwater samples from septic sites in accordance with the wastewater discharge permit requirements.
- Provide quarterly, monthly, and annual regulatory reports in accordance with the wastewater discharge permit requirements.

Pump Outs

Pump outs of septic tanks are required on an as-needed basis that includes, but is not limited to:

- Remove, transport, and dispose of waste from the Department's septic systems;
- Removal will usually involve the opening of septic tanks, vacuuming of contents and loading into proper containment for transportation to authorized waste treatment facilities. Removal will likely require use of a pressure washer or similar device to break up solids to allow for complete removal of wastes:
- Provide the Department with "before and after" photos that show the amount
 of material before the cleaning/removal and adequately demonstrate that the
 tanks are completely empty after service has been performed. These photos
 must be included as an attachment to the invoice and be clearly labeled as to
 location;
- Remove and dispose of all waste specified herein from County property at its own expense;
- Make all arrangements for profiling, loading, and transporting waste. Only fully licensed and permitted recycling or disposal facilities will be used;
- If spillage occurs during removal or while the waste is in the possession of the Contractor, the Contractor will perform any necessary cleaning of the Department's facilities and/or project job sites to restore them to a condition acceptable to the County's Project Manager at the Contractor's expense;

- Contractor will indemnify the County for any spillage that occurs once the Contractor has the job site due to Contractor negligence;
- Provide advice, assistance and information regarding State agencies and their procedures when requested by the County's Project Manager;
- Coordinate with Department contacts to arrange for access to beach locations and will perform pump-outs during middle of the week to minimize interference with beach-going public, when able;
- Submit an itemized account of all hazardous waste collected: work location, type of hazardous waste collected, and quantity of material pumped from each site, with the invoice;
- Submit copies of Hazardous Waste Site Specified Manifests to transport, store, transfer, and/or dispose of hazardous waste materials as required;
- Submit copies of all relevant paperwork, such as work orders, non-hazardous manifest forms, facility weigh master certificates, and facility acceptance certificates, etc.

Repairs

Repairs of Septic Tanks that include, but is not limited to:

- The Contractor will be responsible to perform repairs of Septic Tanks as needed basis and/or for emergency needs such as wire repairs, replacement of parts, alarm system repairs, etc.
- For any repair that requires additional parts to be purchased, the contractor must provide the contract administrator a written itemized quote for the cost of the repair.
- The Department will provide a purchase order for the repairs. No repairs that require additional parts shall be completed prior to the Department issuing a purchase order.

Ozone

Ozone of Septic Tanks that includes, but is not limited to:

- The Contractor will be responsible for inspecting and clearing ozone for debris inside dosing tank;
- Inspecting electrical circuits to junction box from ozone unit;
- Inspect tubing from junction to generator and ozone reactor location;
- Inspect all electrical connection from ozone reactor to junction box;
- Test sensors to ozone ORP read out meter system;
- Check low water float safety protection electrical line to junction box;

- Inspect air vent active carbon filter line including housing and filter element;
- Inspect pumps to effluent pipe set;
- Test system electrical circuit and float switch to ozone control box;
- Pressure test THV hose from ozone reactor to ozone generator system;
- Test output pressure and ozone measurement timing from system;
- Test instrument control to ozone system;
- Secure shield circuit connections;
- Run system and test ORP output;
- Check system operation on hourly ORP output;
- Adjust ozone and oxygen levels.

APPENDIX B - REQUIRED FORMS

Exhibits

- 1) Organization Questionnaire/Affidavit and Pending Litigation & Judgments
- 2) Certification of Compliance
- 3) Request for Preference Consideration
- 4) Debarment History and List of Terminated Contracts
- 5) Community Business Enterprise (CBE) Information
- 6) Minimum Mandatory Requirements & Category Submittal
- 7) List of Public Entities
- 8) List of References
- 9) Contribution and Agent Declaration Form
- 10) Proposer's Qualifications
- 11) Staffing and Work Plan
- 12) Quality Control Plan
- 13) Submittal Requirement Checklist
- 14) Declaration

ORGANIZATION QUESTIONNAIRE/AFFIDAVIT

Ver	ndor's Name:		County Webven Number:
Ad	dress:		
Tel	ephone Number:		Email:
	ernal Revenue Service Employer Identification ber:	on	California Business License Number:
1	Select the option that best defines your firm's business structure: Corporation Limited Liability Company (LLC) Limited Partnership Sole Proprietorship Non-Profit Franchise Other (Specify)	Sta Ye If I	Corporation or Limited Liability Company (LLC): gal Name (as stated in Articles of Incorporation): ate of Incorporation: ar of Incorporation: Limited Partnership or a Sole Proprietorship: ame of proprietor or managing partner: other: Specify business structure name:
		_	——————————————————————————————————————
2	Is your firm doing business under one or more DBA's? ☐ Yes ☐ No	Co	ountry of Registration:ear became DBA:
3	Is your firm wholly/majority owned by, or a subsidiary of another firm? ☐ Yes ☐ No	Inc Na	yes, indicate name of Parent Firm and State of corporation. The second of Parent Firm:
4	Has your firm done business under other names within last five (5) years? ☐ Yes ☐ No	ch Na	ves, indicate any other names and the year of name nange. ame(s):

ORGANIZATION QUESTIONNAIRE/AFFIDAVIT

5	List names of all joint ventures, partners, subcontractors, or others having any right or interest in this contract or the proceeds thereof. If not applicable, state "NONE".	
	Is your firm involved in any pending acquisition or mergers?	If yes, please provide additional information regarding the pending merger.
6	☐ Yes ☐ No	
7	List all names and contact information of all individuals legally authorized to commit the Vendor.	Name: Title: Phone: Email: Name: Title: Phone: Email:
		Email: Name: Title: Phone: Email:

PENDING LITIGATION AND JUDGEMENTS

Vendor's Name:

1. PENDING LITIGATION (check one)	YES	NO
If yes, please identify name, case, court jurisdiction and current status of any pending litigation below.		
2. JUDMENTS WITHIN THE LAST FIVE (5) YEARS (check one)	YES	NO
If yes, please identify name, case, court jurisdiction and outcome of any judgments against Vendor within last five (5) years.		

	PE	NDING LITIGATION	ON	
NAME OF CASE	COURT CASE ID#	COURT JURISDICTION	CURRENT STATUS	SIZE/SCOPE OF PENDING LITIGATION

Attach additional pages if necessary.

JUDO	SEMENTS WITHIN LA	AST FIVE (5) YEARS	S
NAME OF CASE	COURT CASE ID#	COURT JURISDICTION	OUTCOME OF CASE

Attach additional pages if necessary.

CERTIFICATION OF COMPLIANCE

Vendor certifies compliance with all programs, policies, and ordinances specified below.

	TITLE	REFERENCE	CERTIFICATIONS
1	Certification of No Conflict of Interest	LACC 2.180	Certifies Compliance? ☐ Yes ☐ No
2	Familiarity with the County Lobbyist Ordinance Certification	LACC 2.160	Certifies Compliance? ☐ Yes ☐ No
3	Zero Tolerance Policy on Human Trafficking Certification	<u>Motion</u>	Certifies Compliance? ☐ Yes ☐ No
4	Compliance with Fair Chance Employment Hiring Practices Certification	Board Policy 5.250	Certifies Compliance? ☐ Yes ☐ No
			Check the Certification below that is applicable to your company.
5	Charitable Contributions Certification Enter the California Registry of Charitable Trusts "CT" number and upload a copy of firm's most recent filing with the Registry of Charitable Trusts as required by Title 11 California Code of Regulations, sections 300-301 and Government Code sections 12585- 12586 (if applicable)	Board Policy 5.065	□ Vendor or Contractor has examined its activities and determined that it does not now receive or raise charitable contributions regulated under California's Supervision of Trustees and Fundraisers for Charitable Purposes Act. If Vendor engages in activities subjecting it to those laws during the term of a County contract, it will timely comply with them and provide County a copy of its initial registration with the California State Attorney General's Registry of Charitable Trusts when filed. OR
	Click or tap here to enter text.		☐ Vendor or Contractor is registered with the California Registry of Charitable Trusts under the CT number listed in this document and is in compliance with its registration and reporting requirements under California law. Attached is a copy of its most recent filing with the Registry of Charitable Trusts.
	Attestation of Willingness to		Certifies Compliance? ☐ Yes ☐ No
6	Consider GAIN/START Participants	Board Policy 5.050	Willing to provide GAIN/START participants access to employee mentoring program?
			☐ Yes ☐ No ☐ N/A-program not available Certifies Compliance?
7	Contractor Employee Jury Service Program Certification Form & Application for Exception	LACC 2.203	☐ Yes ☐ No If No, identify exemption: ☐ My business does not meet the definition of "contractor," as defined in the Program. ☐ My business is a small business as defined in the Program. ☐ My business is subject to a Collective Bargaining Agreement (attach agreement) that expressly provides that it supersedes all provisions of the Program
8	Certification of Compliance with the County's Defaulted Property Tax Reduction Program	LACC 2.206	Certifies Compliance? ☐ Yes ☐ No If No, identify exemption:
		I	1

REQUEST FOR PREFERENCE CONSIDERATION

<u>INSTRUCTIONS:</u> Vendors requesting preference consideration must complete and include this form in their SOQ. Vendors may request consideration for one or more preference programs. In order to qualify for preference, firm must be certified by the County of Los Angeles Department of Consumer and Business Affairs (DCBA). Please reference your Certification Letter issued by DCBA to determine Federal/Non-Federal preference eligibility.

☐ PREFERENCE NOT REQUESTED	

<u>OR</u>

	REFERENCE REQUESTED (SELECT ALL THAT APPLY)	
Pref	erence Program	Reference
	Request for Local Small Business Enterprise (LSBE) Program Preference	LACC 2.204
	☐ Certification for Non-Federally Funded County Solicitations	
	☐ Certification for Federally Funded County Solicitations	
	Request for Social Enterprise (SE) Program Preference	LACC 2.205
	☐ Certification for Non-Federally Funded County Solicitations	
	☐ Certification for Federally Funded County Solicitations	
	Request for Disabled Veterans Business Enterprise (DVBE) Program Preference	LACC 2.211

Note: In no instance should any of the listed preference programs price or scoring be combined with any other County program to exceed fifteen percent (15%) in response to any county solicitation.

REQUIRED FORMS – EXHIBIT 4 DEBARMENT HISTORY AND LIST OF TERMINATED CONTRACTS

Vendor's Name:			
1. DEBARMENT HISTORY	' (Check one)	YES	NO
Vendor is currently debarre	d by a public entity		
If yes, please provide the na	ame of the public entity:		
2. LIST OF TERMINATED (Check one)	CONTRACTS AND/OR MASTER AGREEMENTS	YES	NO
Vendor has contracts that h	have been terminated in the past three (3) years.		
If yes, please list all Contract within the last three (3) year	cts and/or Master Agreements that have been terminated prior rs.	to expiratio	'n
Service:			
Name of Entity:			
Address:			
Contact:			
Telephone:			
Email:			
Termination Date:			
Name/Contract No:			
Reason for Termination:			
Service:			
Name of Entity:			
Address:			
Contact:			
Telephone:			
Email:			
Termination Date:			
Name/Contract No:			
Reason for Termination:			
Service:			
Name of Entity:			
Address:			
Contact:			
Telephone:			
Email:			
Termination Date:			
Name/Contract No:			
Peacon for Termination:			

REQUIRED FORMS – EXHIBIT 5 COMMUNITY BUSINESS ENTERPRISE (CBE) INFORMATION

		REFE	RENCE	
1 FIRM/ORGANIZATION INFORMATION	purposes only award, contrac	. On final and ctor/vendor w ty, color, relig	below is for stat alysis and consi ill be selected w ion, sex, nation ity.	deration of rithout regard
Total Number of Employees in (California:			
Total Number of Employees (inc	cluding owners):			
Race/Ethnic Composition of Fir	m. Enter the make	up of Owners/P	artners/Associate F	Partners into the
following categories:		·	a	artifors into the
following categories: Race/Ethnic Composition	Owners/F		II .	ow ownership of
<u> </u>			Percentage of he	ow ownership of
Race/Ethnic Composition	Associate	Partners	Percentage of he	ow ownership of distributed
Race/Ethnic Composition	Associate	Partners	Percentage of he the firm is	ow ownership of distributed Female
Race/Ethnic Composition Black/African American Hispanic/Latino	Associate	Partners	Percentage of he the firm is Male	ow ownership of distributed Female
<u> </u>	Associate	Partners	Percentage of he the firm is Male %	ow ownership of distributed Female %

White

TITLE	REFERENCE				
2 CERTIFICATION AS MINORITY, WOMEN, DISADVANTAGED, DISABLED VETERAN, AND LESBIAN, GAY, BISEXUAL, TRANSGENDER, QUEER, AND QUESTIONING-OWNED (LGBTQQ) BUSINESS ENTERPRISE		If your firm is currently certified as a minority, women, disadvantaged, disabled veteran or lesbian, gay, bisexual, transgender, queer, and questioning-owned business enterprise by a public agency, complete the following.			
			Check if not	applicable	ı
Agency Name	Minority	Women	Disadvantaged	Disabled Veteran	LGBTQQ

MINIMUM MANDATORY REQUIREMENTS

,	dor must select the septic system the es below:	eir company can provide services for, check the appropriate
	☐ MicroSepTec	
	☐ AdvanTex	
,		eir company is applying for and provide submittal Statementach. Check the appropriate boxes below:
	☐ Maintenance	☐ Repairs
	☐ Sampling & Reporting	☐ Pump Outs
	□ Ozone	
	asserts that it meets the Minim vice(s) above.	um Mandatory Requirement Qualifications to provide
Name		Title
Compar	ny	Email Email
Address	5	
Signatu	re	Date

Please complete the form(s) and provide supporting documents (pages 2-6) for the corresponding category for your SOQ submittal.

MAINTENANCE

Vendor acknowledges and certifies that it meets and will comply with all the Minimum Mandatory Requirements listed in Paragraph 3.0 – Minimum Mandatory Requirements, of this Request for Statement of Qualification, as listed below.

Check the appro	opriate boxes:	
		Certification; and/or
□ Yes □ No		years' demonstrated experience in providing
☐ Yes ☐ No		valid California Class C Driver License to perform
□ Yes □ No	Auditor-Controller within the last ten (10) year costs identified by the Auditor-Controller, in ar be disallowed costs by the contracting County	ct has been reviewed by the Department of the irs, Vendor must not have unresolved questioned a amount over \$100,000.00, that are confirmed to department, and remain unpaid for six months or ch disallowed costs are the subject of current good its, in the opinion of the County.
☐ Yes ☐ No \	/endor must complete and return required Exhib	oit 1-14 with the SOQ.
Optional:		
□ Yes □ No		ess and provide proof of a Wastewater Treatment by the California State Water Resources Control
connection with t		nplete, or deceptively unresponsive statements in The evaluation and determination in this area will
Vendor's Name:		
Address:		
E-mail address: _	Telephone	number:
On behalf of	(Vendor's na	ame). I
(Name of Vendor	's authorized representative) certify that the info information and belief.	ormation contained in this form is true and correct
Signature		Internal Revenue Service Employer Identification Number
		Employer Identification Number
Title		California Business License Number
Date		County WebVen Number

SAMPLING & REPORTING

Vendor acknowledges and certifies that it meets and will comply with all the Minimum Mandatory Requirements listed in Paragraph 3.0 –Minimum Mandatory Requirements, of this Request for Statement of Qualification, as listed below.

Check the appro	opriate boxes:	
□ Yes □ No	Vendor must have a minimum of five (5) years' demo experiences with field sampling and regulatory reportir treatment processes and water quality data within the	ng and understanding of on-site wastewater
□ Yes □ No	Vendor(s) must possess and provide proof of a valid C job-related essential functions.	California Class C Driver License to perform
□ Yes □ No	If Vendor's compliance with a County contract has been Controller within the last ten (10) years, Vendor midentified by the Auditor-Controller, in an amount of disallowed costs by the contracting County department from the date of disallowance, unless such disallowed negotiations to resolve the disallowed costs, in the opinion	ust not have unresolved questioned costs ver \$100,000.00, that are confirmed to be t, and remain unpaid for six months or more t costs are the subject of current good faith
□ Yes □ No	Vendor must complete and return required Exhibit 1-1	4 with the SOQ.
connection with	acknowledges that if any false, misleading, incomplete, this SOQ are made, the SOQ may be rejected. The every or's sole judgment and their judgment will be final.	
Vendor's Name:		
Address:		
E-mail address:	Telephone numbe	er:
On behalf of (Name of Vendo to the best of my	(Vendor's name), I or's authorized representative) certify that the information y information and belief.	on contained in this form is true and correct
Signature		ernal Revenue Service aployer Identification Number
Title	Cal	lifornia Business License Number
Date	Col	untv WebVen Number

PUMP OUTS

Vendor acknowledges and certifies that it meets and will comply with all of the Minimum Mandatory Requirements listed in Paragraph 3.0 – Minimum Mandatory Requirements, of this Request for Statement of Qualification, as listed below.

Check the appropr	riate boxes:	
□ Yes □ No	the types of septic systems of wh	raining certificates authorized by the manufacturer to service ich a copy must be attached to the SOQ; vice Provider Certification; and/or intenance Certification
□ Yes □ No	Vendor must have a minimum of outs services of septic systems w	five (5) years' of demonstrated experience providing pump rithin the last ten (10) years;
□ Yes □ No	Vendor(s) must possess and properform job-related essential fund	ovide proof of a valid California Class C Driver License to
□ Yes □ No	Auditor-Controller within the last to costs identified by the Auditor-Coto be disallowed costs by the comonths or more from the date of	ounty contract has been reviewed by the Department of the en (10) years, Vendor must not have unresolved questioned entroller, in an amount over \$100,000.00, that are confirmed contracting County department, and remain unpaid for six disallowance, unless such disallowed costs are the subject to resolve the disallowed costs, in the opinion of the County.
□ Yes □ No	Vendor must complete and retu	n required Exhibit 1-14 with the SOQ.
in connection with		ading, incomplete, or deceptively unresponsive statements be rejected. The evaluation and determination in this area ment will be final.
Address:		
E-mail address:		Telephone number:
	authorized representative) certify aformation and belief.	(Vendor's name), I that the information contained in this form is true and correct
Signature		Internal Revenue Service Employer Identification Number
Title		California Business License Number
Date		County WebVen Number

REPAIRS

Vendor acknowledges and certifies that it meets and will comply with all of the Minimum Mandatory Requirements listed in Paragraph 3.0 – Minimum Mandatory Requirements, of this Request for Statement of Qualification, as listed below.

Check the app	ropriate boxes:	
	Vendor(s) must provide proof of training certificate types of septic systems of which a copy must be MicroSepTec Authorized Service Provider Certificate AdvanTex Operation and Maintenance Certificate	e attached to the ŠOQ; fication; and/or
	Vendor must have a minimum of five (5) years rvices of septic systems within the last ten (10) ye	
	Vendor(s) must possess and provide proof of a va p-related essential functions.	alid California Class C Driver License to perform
Au ide dis fro	If Vendor's compliance with a County contract aditor-Controller within the last ten (10) years, Vendentified by the Auditor-Controller, in an amount sallowed costs by the contracting County department the date of disallowance, unless such disallow gotiations to resolve the disallowed costs, in the contractions.	dor must not have unresolved questioned costs over \$100,000.00, that are confirmed to be ent, and remain unpaid for six months or more ved costs are the subject of current good faith
□ Yes □ No	Vendor must complete and return required Exh	ibit 1-14 with the SOQ.
in connection w will be at the D	acknowledges that if any false, misleading, incon vith this SOQ are made, the SOQ may be rejected virector's sole judgment and their judgment will be	l. The evaluation and determination in this area
Vendor's Name	e: 	
Address:		
E-mail address	s: Telephone	number:
	(Vendor's n lor's authorized representative) certify that the info ny information and belief.	ame), I rmation contained in this form is true and correct
Signature		Internal Revenue Service Employer Identification Number
Title	·	California Business License Number
Date		County WebVen Number

OZONE

Vendor acknowledges and certifies that it meets and will comply with all the Minimum Mandatory Requirements listed in Paragraph 3.0 – Minimum Mandatory Requirements, of this Request for Statement of Qualification, as listed below.

Check the appr	opriate boxes:	
□ Yes □ No	Vendor must have a minimum of five (5) year services for septic systems within the last ten (rs of demonstrated experience providing ozone 10) years.;
□ Yes □ No	Vendor(s) must possess and provide proof of perform job-related essential functions.	of a valid California Class C Driver License to
□ Yes □ No	Auditor-Controller within the last ten (10) year costs identified by the Auditor-Controller, in an be disallowed costs by the contracting County of	et has been reviewed by the Department of the s, Vendor must not have unresolved questioned amount over \$100,000.00, that are confirmed to department, and remain unpaid for six months or uch disallowed costs are the subject of current ed costs, in the opinion of the County.
□ Yes □ No	Vendor must complete and return required Ext	nibit 1-14 with the SOQ.
in connection w		implete, or deceptively unresponsive statements d. The evaluation and determination in this area e final.
Vendor's Name	:	
Address:		
E-mail address	:Telephon	e number:
On behalf of (Name of Vendo to the best of m	(Vendor's or's authorized representative) certify that the info ty information and belief.	name), I ormation contained in this form is true and correct
Signature		Internal Revenue Service Employer Identification Number
Title		California Business License Number
Date		County WebVen Number

REQUIRED FORMS – EXHIBIT 7 LIST OF PUBLIC ENTITIES

Prop	oser's Name:		
ııop	osci s itallici		

Provide all public entity contracts for the last three (3) years where the same or similar scope of services was provided. It is the Proposer's responsibility to ensure accuracy of the information provided below. Use additional pages if required.

PUBLIC AGE	NCIES		
		ACENOV/DEDT:	
SERVICE TYPE:		SERVICE TYPE:	
CONTRACT TERM:		CONTRACT TERM:	
CONTRACT AMT:		CONTRACT AMT:	
CONTACT:		CONTACT:	
TELEPHONE:		TELEPHONE:	
AGENCY/DEPT:		AGENCY/DEPT:	
SERVICE TYPE:		SERVICE TYPE:	
CONTRACT TERM:		CONTRACT TERM:	
CONTRACT AMT:		CONTRACT AMT:	
CONTACT:		CONTACT:	
		E-MAIL:	
AGENCY/DEPT:		AGENCY/DEPT:	
CONTRACT TERM:		CONTRACT TERM:	
CONTRACT AMT:		CONTRACT AMT:	
CONTACT:		CONTACT:	
TELEPHONE:			
E-MAIL:		E-MAIL:	

LIST OF REFERENCES

Vendor's Name:

Proposer's List of References will be used for evaluation purposes and to validate Proposer meets the Minimum Mandatory Requirements stated in the RFSQ. Proposer must provide at least five (5) references for the same or similar scope of services that is being requested.

Proposer may also provide five (5) alternate references in the event that a reference is non-responsive. Please note that **no more than** ten (10) references should be provided. It is the Proposer's responsibility to ensure accuracy of the information provided below.

REFERENCES	
	REFERENCE 1
AGENCY/DEPT:	
SERVICE TYPE:	
CONTRACT TERM:	
CONTRACT AMT:	
CONTACT:	
TELEPHONE:	
E-MAIL:	
	REFERENCE 2
AGENCY/DEPT:	
SERVICE TYPE:	
CONTRACT TERM:	
CONTRACT AMT:	
CONTACT:	
TELEPHONE:	
E-MAIL:	
	REFERENCE 3
AGENCY/DEPT:	
SERVICE TYPE:	
CONTRACT TERM:	
CONTRACT AMT:	
CONTACT:	
TELEPHONE:	
E-MAIL:	

ALTERNATE R	
	RNATE REFERENCE 1
AGENCY/DEPT:	
SERVICE TYPE:	
CONTRACT TERM:	
CONTRACT AMT:	
CONTACT:	
TELEPHONE:	
E-MAIL:	
AI.	TERNATE REFERENCE 2
	TERNATE REFERENCE 2
AGENCY/DEPT:	
SERVICE TYPE:	
CONTRACT TERM:	
CONTRACT AMT:	
CONTACT:	
TELEPHONE:	
E-MAIL:	
AL	TERNATE REFERENCE 3
AGENCY/DEPT:	
SERVICE TYPE:	
CONTRACT TERM:	
CONTRACT AMT:	
CONTACT:	
TELEPHONE:	
E-MAIL:	

CONTRIBUTION AND AGENT DECLARATION FORM

This form must be completed separately by all bidders/proposers, including all prime contractors and subcontractors, and by all applicants for licenses, permits, and other entitlements for use issued by the County of Los Angeles ("County").

Pursuant to the Levine Act (Government Code section 84308), a member of the Board of Supervisors, other elected County officials (the Sheriff, Assessor, and the District Attorney), and other County employees and/or officers ("County Officers") are disqualified and not able to participate in a proceeding involving contracts, franchises, licenses, permits and other entitlements for use if the County Officer received more than \$250 in contributions in the past 12 months from the bidder, proposer or applicant, any paid agent of the bidder, proposer, or applicant, or any financially interested participant who actively supports or opposes a particular decision in the proceeding.

State law requires you to disclose information about contributions made by you, your company, and lobbyists and agents paid to represent you. Failure to complete the form in its entirety may result in significant delays in the processing of your application and potential disqualification from the procurement or application process.

You must fully answer the applicable questions below. You ("Declarant"), or your company, if applicable, including all entities identified below (collectively, "Declarant Company") must also answer the questions below. The term "employee(s)" shall be defined as employees, officers, partners, owners, or directors of Declarant Company.

An affirmative response to any questions will not automatically cause the disqualification of your bid/proposal, or the denial of your application for a license, permit or other entitlement. However, failure to answer questions completely, in good faith, or providing materially false answers may subject a bidder/proposer to disqualification from the procurement.

This material is intended for use by bidders/proposers, including all prime contractors and subcontractors, and by all applicants for licenses, permits, and other entitlements for use issued by the County of Los Angeles and does not constitute legal advice. If you have questions about the Levine Act and how it applies to you, you should call your lawyer or contact the Fair Political Practices Commission for further guidance.

REQUIRED FORMS – EXHIBIT 9 CONTRIBUTION AND AGENT DECLARATION FORM

Complete each section below. State "none" if applicable.

_		MPANY OR APPLICANT INFORMATION Declarant Company or Applicant Name:
		a) If applicable, identify all subcontractors that have been or will be named in your bid or proposal:
		b) If applicable, variations and acronyms of Declarant Company's name used within the past 12 months:
		c) Identify all entities or individuals who have the authority to make decisions for you or Declarant Company about making contributions to a County Officer, regardless of whether you or Declarant Company have actually made a contribution:
[IF A C	ON	MPANY, ANSWER QUESTIONS 2 - 3]
2	•	Identify only the Parent(s), Subsidiaries and Related Business Entities that Declarant Company has controlled or directed, or been controlled or directed by. "Controlled or directed" means shared ownership, 50% or greater ownership, or shared management and control between the entities.
		a) Parent(s):
		b) Subsidiaries:
		c) Related Business Entities:
3		If Declarant Company is a closed corporation (non-public, with under 35 shareholders), identify the majority shareholder.
2		Identify all entities (proprietorships, firms, partnerships, joint ventures, syndicates, business trusts, companies, corporations, limited liability companies, associations, committees, and any other organization or group of persons acting in concert) whose contributions you or Declarant Company have the authority to direct or control.

CONTRIBUTION AND AGENT DECLARATION FORM

5) Identify any individuals such as employees, agents, attorneys, law firms, lobbyists, and lobbying firms who are or who will act on behalf of you or Declarant Company and who will receive compensation to communicate with a County Officer regarding the award or approval of **this** contract or project, license, permit, or other entitlement for use.

(Do **not** list individuals and/or firms who, as part of their profession, either (1) submit to the County drawings or submissions of an architectural, engineering, or similar nature, **or** (2) provide purely technical data or analysis, **and** who will not have any other type of communication with a County agency, employee, or officer.)

6)	If you or Declarant Company are a 501(c)(3) non-profit organization, identify the
	compensated officers of your organization and the compensated members of your
	board.

B. CONTRIBUTIONS

1) Have you or the Declarant Company solicited or directed your employee(s) or agent(s) to make contributions, whether through fundraising events, communications, or any other means, to a County Officer in the past 12 months? If so, provide details of each occurrence, including the date.

Date (contribution solicited, or directed)	Recipient Name (elected official)	Amount

^{*}Please attach an additional page, if necessary.

2) Disclose all contributions made by you or any of the <u>entities and individuals identified</u> in Section A to a County officer in the past 12 months.

Date (contribution made)	Name (of the contributor)	Recipient Name (elected official)	Amount

^{*}Please attach an additional page, if necessary.

CONTRIBUTION AND AGENT DECLARATION FORM

C. <u>DECLARATION</u>

By signing this Contribution and Agent Declaration form, you (Declarant), or you and the Declarant Company, if applicable, attest that you have read the entirety of the Contribution Declaration and the statements made herein are true and correct to the best of your knowledge and belief. (Only complete the one section that applies.)
There are additional pages attached to this Contribution Declaration Form.
COMPANY BIDDERS OR APPLICANTS
I,(Authorized Representative), on behalf of(Declarant Company), at which I am employed as
IMPORTANT NOTICE REGARDING FUTURE AGENTS AND FUTURE CONTRIBUTIONS:
By signing this Contribution and Agent Declaration form, you also agree that, if Declarant Company hires an agent, such as, but not limited to, an attorney or lobbyist during the course of these proceedings and will compensate them for communicating with the County about this contract, project, permit, license, or other entitlement for use, you agree to inform the County of the identity of the agent or lobbyist and the date of their hire. You also agree to disclose to the County any future contributions made to members of the County Board of Supervisors, another elected County officer (the Sheriff, Assessor, and the District Attorney), or any other County officer or employee by the Declarant Company, or, if applicable, any of the Declarant Company's proposed subcontractors, agents, lobbyists, and employees who have communicated or will communicate with the County about this contract, license, permit, or other entitlement after the date of signing this disclosure form, and within 12 months following the approval, renewal, or extension of the requested contract, license, permit, or entitlement for use.

REQUIRED FORMS – EXHIBIT 9 CONTRIBUTION AND AGENT DECLARATION FORM

INDIVIDUAL BIDDERS OR APPLICANTS

I, on the attached Further, I unders materially false a my bid/proposal entitlement.	sheet(s), if stand that answers ma	fany, are correct failure to answe ay subject me to	ct to the bes er the quest consequence	st of my kno ions in good ces, includin	wledge d faith oi g disqua	and belief. r providing lification of
IMPORTANT CONTRIBUTION		REGARDING	FUTURE	AGENTS	AND	FUTURE
If I hire an agent them for commu other entitlemen lobbyist and the contributions ma County official (tofficer or employ representing me 12 months follow license, permit, or the community of the contribution of the contribution of the community of the contribution of the community of the contribution of the contribution of the community of the contribution of the	nicating wit t for use, I date of the de to mem the Sheriff, ree by me, o , that are m wing the a	h the County ab- agree to inform eir hire. I also a bers of the Cou Assessor, and or an agent such ade after the dat pproval, renewa	out this cont the County agree to disc inty Board o the District as, but not te of signing	tract, project of the iden close to the of Superviso Attorney), or limited to, a this disclosu	, permit, tity of th County rs, anoth r any oth lobbyist oure form,	license, or e agent or any future ner elected ner County or attorney and within

Date

Signature

REQUIRED FORMS – EXHIBIT 10 VENDOR'S QUALIFICATIONS

Vendor's Name:	
----------------	--

- BACKGROUND AND EXPERIENCE Provide a summary of relevant background information that the Vendor meets the minimum mandatory qualifications stated in RFSQ Section 3.0, including:
 - Qualifying under the category <u>Maintenance Services</u>, valid training certification authorized by the manufacturer to service the types of septic systems, valid California Class C Driver License, and project experience in providing services a minimum of five (5) years within the last ten (10) years;
 - Qualifying under the category <u>Sampling & Reporting Services</u>, valid California Class C Driver License, and project experience in providing services a minimum of five (5) years within the last ten (10) years;
 - Qualifying under the category <u>Pump Outs Services</u>, valid training certification authorized by the manufacturer to service the types of septic systems, valid California Class C Driver License, and project experience in providing services a minimum of five (5) years within the last ten (10) years;
 - Qualifying under the category <u>Repairs Services</u>, valid training certification authorized by the manufacturer to service the types of septic systems, valid California Class C Driver License, and project experience in providing services a minimum of five (5) years within the last ten (10) years;
 - Qualifying under the category <u>Ozone Services</u>, valid California Class C Driver License, and project experience in providing services a minimum of five (5) years within the last ten (10) years:

CERTIFICATES - List the staff member who holds the certificate(s) as required in the RFSQ, Paragraph 3.0. Please also include a copy of the requested certificate with your SOQ submittal.

Name	Degree	SOQ Category (Maintenance Services, Pump Outs Services and Repair Services)
A (

Attach additional pages if needed.

2.	How many full-time employees does your firm employ? _	
3.	 Attach an organizational chart or describe the organization individual consultant) 	ion of your firm (Write N/A if you are ar
1.	4. EVIDENCE OF INSURABILITY Attach a letter of commitment, binder or certificate of current other requirements of Sections 8.23 and 8.24 of the Master A	
5.	5. ADDITIONAL INFORMATION (Attach additional pages if I	necessary).
	Signature: Title: _	
	Date:	

STAFFING AND WORK PLAN

1a. STAFFING PLAN – Please provide the requested information for staff, principals and subcontractors. Provide the names, experience and responsibilities of those staff that will be responsible for providing services on the Contract.

Attach each person's resume.

TITLE	NAME	EXPERIENCE	RESPONSIBILITIES
Contractor's			
Representative			
Other:			

	1b. F	PRINCIPAL	OWNER(S) OF	VENDOR'S ORGANIZATION:	
--	-------	-----------	-------------	-------------------------------	--

1c. IDENTIFY PARTNERS/SUBCONTRACTORS

FIRM NAME	RELATIONSHIP TO PROPOSER	SPECIALTY	ADDRESS	PHONE
	FIRM NAME			

TITLE	NUMBER	RESPONSIBILITIES
	Nomber	TAZOT OTTO ISIZITIZO
		e discussion of Vendor's approach
services to be provid	ded and how the experience	e discussion of Vendor's approach ce of Vendor's staff is specifically ribed in Paragraph 2.1, RFSQ.
services to be provid	ded and how the experience	ce of Vendor's staff is specifically
services to be provid	ded and how the experience	ce of Vendor's staff is specifically
services to be provid	ded and how the experience	ce of Vendor's staff is specifically
services to be provid	ded and how the experience	ce of Vendor's staff is specifically
services to be provid	ded and how the experience	ce of Vendor's staff is specifically
services to be provid	ded and how the experience	ce of Vendor's staff is specifically
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services to be provid	ded and how the experience	ce of Vendor's staff is specifically
services to be provid	ded and how the experience	ce of Vendor's staff is specifically
services to be provid	ded and how the experience	ce of Vendor's staff is specifically
services to be provid	ded and how the experience	ce of Vendor's staff is specifically

1d. ADDITIONAL EMPLOYEES - Provide the job titles and number of employees (other than

REQUIRED FORMS – EXHIBIT 12 QUALITY CONTROL PLAN

Vendor must establish and utilize a comprehensive Quality Control Plan to assure a consistently high level of service throughout the term of the Master Agreement. The plan must include, but not be limited to, the following:

- 1. Describe the monitoring methods to ensure compliance with the work requirements.
 - A plan for reviewing the work of Vendor and Vendor's employees and ensuring its accuracy and compliance with professional standards;
 - A plan for ensuring that interim deadlines, if any, and delivery dates are met; and
 - The methods for identifying and preventing unsatisfactory performance of the work.
- 2. Describe the frequency of monitoring conducted. Who will perform the monitoring?
- 3. Describe the steps taken to correct deficiencies reported by the Department.
- 4. Describe your response time to complaints received from the Department.
- 5. Describe your documentation methods of all monitoring results, including any corrective action taken.
- 6. Provide samples of forms to be used in monitoring.
- 7. If available, please attach your firm's written quality control plan.

REQUIRED FORMS – EXHIBIT 13 SUBMITTAL REQUIREMENTS CHECKLIST

REQUIREMENT CHECK IF SUBM	IITTED			
FORMAT OF BID				
Cover Page				
Executive Summary				
Table of Contents				
VENDOR'S QUALIFICATIONS				
 Summary of relevant background information demonstrating minimum qualifications are met. 				
 Copy of either <u>"Certificate of Good Standing,"</u> <u>"Statement of Information,"</u> <u>"Certificate of Limited Partnership"</u> or <u>"Registration of Foreign Limited Partnership."</u> 				
 Copies of the following licenses/certificates per Minimum Mandatory Requirements 3.0 for each category applying for. A valid training certificate by MicroSeptec Authorized Service Provider Certification or AdvanTex Operation and Maintenance 				
Certification				
REQUIRED FORMS				
 Exhibit 1 Bidder's Organization Questionnaire/Affidavit and Pending Litigation & Judgement 				
Exhibit 2 Certification of Compliance				
Exhibit 3 Request for Preference Consideration				
■ Exhibit 4 Bidder's Debarment History and List of Terminated Contracts				
■ Exhibit 5 Community Business Enterprise (CBE) Information				
Exhibit 6 Minimum Mandatory Requirements and Category Submittal				
■ Exhibit 7 List of Public Entities				

■ Exhibit 8 List of References			
Exhibit 9 Contribution and Agent Declaration Form			
■ Exhibit 10 Proposer's Qualifications			
■ Exhibit 11 Staffing and Work Plan			
■ Exhibit 12 Quality Control Plan			
Exhibit 13 Submittal Requirements Checklist			
Exhibit 14 Declaration			
PROOF OF INSURABILITY			
Proof that Bidder meets all insurance requirements set forth in Appendix A			
CONTRACT'S STANDARD EXHIBITS			
■ Exhibit B Contractor's Administration	П		

Failure to complete, sign (where required) and return the above documents with the RFSQ may disqualify the RFSQ due to non-responsiveness by the County.

REQUIRED FORMS – EXHIBIT 14 DECLARATION

<u>DECLARATION:</u> I DECLARE UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA THAT THE INFORMATION SUBMITTED IN EXHIBITS 1-14 IS TRUE AND CORRECT.

PRINT NAME:	TITLE:
SIGNATURE:	DATE:

APPENDIX C

Appendix

C Solicitation Requirements Review (SRR) Request

Appendix C November 2024

SOLICITATION REQUIREMENTS REVIEW (SRR) REQUEST

Proposers/Bidders requesting a Solicitation Requirements Review must submit this form to the County within the timeframe identified in the solicitation document.

Proposer/Bidder Name:	Date of Request:				
Solicitation Title:	Solicitation No.:				
A Solicitation Requirements Review is being requested because the Proposer/Bidder asserts that they are being unfairly disadvantaged for the following reason(s): <i>(check all that apply)</i>					
☐ Application of Minimum Mandatory Requirements					
Application of Business Requirements					
Application of Evaluation Criteria					
Due to unclear instructions, the process may result in the County not receiving the best possible responses from prospective Proposers/Bidders.					
For each area contested, Proposer/Bidder must explain in detail the factual reasons for the requested review. (Attach supporting documentation and specify the underlying authority of the person or entity submitting a proposal/bid (e.g., letterhead, business card, etc.).)					
Request submitted by:					
Name: Title:					
For County use only					
Date SRR Request Received by County: Date Solicita	tion Released:				
Reviewed by:					

Appendix C November 2024