



County of Los Angeles
Anti-Racism,
Diversity,
& Inclusion

RESOURCE GUIDE

LA COUNTY COMMUNITY SAFETY RESOURCE GUIDE

A COMPILATION OF RESOURCES FOR COMMUNITIES
TO HELP ADDRESS IDENTITY-BASED HATE AND VIOLENCE

Compiled by the County of Los Angeles Anti-Racism, Diversity, and Inclusion (ARDI) Initiative

The County of Los Angeles actively invests in a wide spectrum of programs, services, and initiatives to ensure the safety and well-being of all residents. We share the following County of Los Angeles and external (**noted with an asterisk***) resources below which may be especially relevant to individuals and communities who have experienced or been impacted by identity-based hate and violence.

Under each section below, there are clickable links shown in blue (****link****). If you are viewing this as a printed document, you will not be able to click these links. Visit the following link to access this resource guide digitally: <https://ceo.lacounty.gov/ardi/combating-hate/#resourceguide>

DISCLAIMER: The content of this guide is for information purposes only. The content is not intended to be and should not be considered legal or professional advice, nor substitute for obtaining such advice. The user bears all risks related to the use of this information, which is presented “as-is” without warranty or indemnity of any kind. The information presented here may or may not reflect the most current procedures and should not be solely relied upon to make decisions of a substantive nature.

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HATE REPORTING AND SUPPORT FOR SURVIVORS

If you are in immediate danger or experiencing an emergency, please call 911.

Reporting is the first step to stop hate. By understanding how and where hate is occurring, our communities can respond with appropriate resources and support, which can include protecting your civil rights, healing from trauma, and taking action to prevent hate from happening to others.

The County’s LA vs. Hate Initiative has partnered with 211 LA to support victims of identity-based hate in reporting their experiences and connecting them with service navigation, care coordination, and free and confidential services. To report by phone, call 211. You can learn more at: <https://www.lavshate.org/report-hate>

211 LA’s website also provides detailed information regarding a wide array of local resources available to victims and residents, which can be browsed at: <https://211la.org/resources>

- If you would like to file a police report or pursue criminal charges, you may contact your local [sheriff station or police department](#) or submit an anonymous report to [LA Crime Stoppers](#).





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ANTI-HATE RESOURCES AND ONGOING INITIATIVES

LA VS. HATE

In addition to the hate reporting services detailed at the top of this document, LA vs. Hate offers several [programs](#) and resources to provide wrap around support and resources to communities across the county who have been impacted or might be impacted by hate. Some highlighted resources include:

- LA vs. Hate's [School Toolkit](#), with easy-to-implement ideas for an actionable response strategy to address bias motivated bullying and hate acts of all types. The toolkit also lists local resources and community-based organizations that may support schools and districts.
- [Partner toolkits](#) for cities, businesses, and communities to join the LA vs. Hate movement and promote a message of respect, inclusion, and unity.
- LA vs. Hate leads the County's participation in [United Against Hate Week](#), a collaborative effort across the State where communities plan events and programs to increase engagement across neighborhoods and support efforts to stand up to hate.
- LA vs. Hate manages a Countywide Network For Community Effective Response to Hate, including partnerships with more than 30 community-based organizations serving Southern California. To learn more about these partners and their resources, visit: <https://www.lavshate.org/our-network-partners>

HUMAN RELATIONS COMMISSION

Since 1980, the County's [Human Relations Commission \(HRC\)](#) has compiled, analyzed, and produced an annual report of hate crime data submitted by sheriff and city police agencies, educational institutions, and community-based organizations. This report is one of the longest-standing efforts in the nation to document hate. To review HRC's annual hate crime reports, including the latest 2022 report, please visit: <https://hrc.lacounty.gov/>

ANTI-RACISM, DIVERSITY, AND INCLUSION (ARDI) INITIATIVE

ARDI is currently spearheading several Board-directed initiatives relating to [Combating Identity-Based Hate in Los Angeles County](#), including multidepartment efforts address anti-LGBTQ+ hate incidents, community sensitive site safety, Jewish community safety, as well as anti-Black and anti-Asian American, Native Hawaiian, and Pacific Islander (AANHPI) hate, including the County's [Equity and Diversify Fund](#).

Through these efforts, ARDI will partner with various departments and community-based organizations to develop Countywide recommendations relating to hate prevention and mitigation, County coordination, data reporting and resources for survivors, multijurisdictional best practices, budgeting and funding, and policy. To learn more, visit:

<https://ceo.lacounty.gov/ardi/combating-hate>





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CA VS. HATE*

CA vs. Hate, managed by the State of California [Civil Rights Department](#), is a non-emergency hate incident and hate crime reporting hotline and online portal established to support individuals and communities targeted for hate. The goals of CA vs. Hate are to help individuals and communities targeted for hate; identify options for next steps after a hate incident; connect people targeted for hate with culturally competent resources; and to improve hate incident and crime reporting data to enhance hate crimes prevention and response.

Individuals may report hate to CA vs. Hate [online](#) at any time in 15 languages. People also can report an incident by calling (833) 866-4283 or 833-8-NO-HATE, Monday to Friday from 9 a.m. to 6 p.m., and talking to a trained civil rights agent in over 200 languages. Outside of those hours, people can leave a voicemail or call 211 to report a hate incident and seek support from a professional trained in culturally competent communication and trauma-informed practices. To learn more, visit: <https://www.cavshate.org/>

ADDITIONAL RESOURCES

- **Multilingual Resources on Hate Crime Reporting***: For more information on the importance of hate crime reporting, you may additionally refer to hatecrimebook.com, an online volunteer-led resource which has created “[How to Report a Hate Crime](#)” guides for Los Angeles County (and Orange County) residents in 10 languages.
- **Faith-Based Resources***: In September 2023, the White House published [Allied Against Hate: A Toolkit for Faith Communities](#) that offers various strategies for preventing and responding to acts of hate, discrimination, and bias, including building partnerships across faiths. While this document is targeted toward faith communities, it offers concrete actions and examples that may be applicable to and useful for a wider range of populations.





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PUBLIC SAFETY RESOURCES

The County has compiled additional public safety services below to support victims, family members, and other individuals who may be impacted by crime and violence. Each of the links below lead to a County-compiled directory with results mapped by location.

- [Crime Prevention and Support](#) services offer diversion services and holistic supports for victims and justice-involved individuals
- [Crime Reporting and Investigation](#) services provide resources victims of crimes, including agencies specializing in certain types of crimes
- [District Attorney](#) and other City Attorney offices are responsible for prosecuting crimes and often provide holistic victims' services. (See the LA County DA's Office website for [Victim Services](#).)
- [Fire Stations](#) provide emergency medical services and fire and rescue services.
- [Legal Services and Counseling](#) services can inform individuals of their rights and provide support throughout legal processes
- [Parole and Offender Assistance](#) services offer rehabilitative, holistic supports for justice-involved and formerly incarcerated individuals (and their families) to reduce recidivism and facilitate reintegration
- [Sheriff and Police Stations](#) respond to active crimes and incidents, including emergencies. Individuals may also file a police report and report a hate crime with their local sheriff or police station.

REGIONAL EMERGENCY AND DISASTER SERVICES

Residents, visitors, and local workers are advised to enroll in [emergency notifications](#) including [Alert LA County](#) and those issued by other local jurisdictions.

The County and other local jurisdictions operate several programs to prevent and respond to large scale emergencies, including natural disasters, mass violence, and terrorism.

The County's [Emergency Response](#) page will be activated when two or more County departments are responding to an emergency incident that is widespread, of long duration, and poses significant threat to life, property, and/or the environment. It will include updated information regarding evacuations, shelters, health alerts, road closures, and other notifications.

The following resources may help residents prepare and stay safe during such events:





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GENERAL RESOURCES

- [Ready LA County](#), provided by the County's Office of Emergency Management, offers preparedness tips and live information, including:
 - Resources regarding [Emergency Notifications](#), both Countywide and those issued by local jurisdictions
 - LA County's [Emergency Survival Guide](#), available over 15 languages
 - [Stay Safe, Stay in Control](#): Emergency Planning for Persons with Disabilities, Seniors, and Others with Access and Functional Needs
 - [5-Step Neighborhood Action Kit](#), a guide for residents in partnering with their neighbors to prepare for disaster response
 - Additional safety guides, including family emergency plans and animal preparedness, and supply kits
- The City of Los Angeles Emergency Management Department has similarly compiled a comprehensive list of [disaster resources*](#) that may be useful to local residents
- [Emergency Network Los Angeles*](#), a non-profit coalition of community-based organizations and government entities providing assistance to individuals, communities, and organizations following emergencies and disasters

NATURAL DISASTER AND EXTREME WEATHER SERVICES

- LA County [Cooling Centers and Excessive Heat Resources](#)
- [City of Los Angeles Heat Resources*](#)
- [Cal OES MyHazards*](#), a State resource for the general public to discover hazards in their area (e.g., earthquake, flood, fire, tsunami)
- [Wildfire Risk to Communities*](#), a resource created by the USDA Forest Service
- [FEMA Flood Map resources*](#)
- [FEMA Earthquake Preparedness Resources*](#)

SENSITIVE SITE AND EVENT SAFETY

In response to the County Board motion on [Response to Increase in Anti-LGBTQ+ Hate Incidents Across Los Angeles County](#), ARDI has partnered with multiple County departments and community organizations to develop a [Community Sensitive Site Safety Blueprint](#) that can be shared with local jurisdictions and community organizations throughout Los Angeles County. The blueprint includes best practices for securing sensitive sites, such as libraries, community centers, and health centers, to ensure that public programming and/or services are not halted by violence or threats of violence, while maintaining the constitutionally-protected rights of all participants. The resource guide also includes a fillable checklist event organizers can use to help ensure the safety of their events.





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Additionally, individuals, event planners, places of worship, and community organizations may benefit from reviewing the following resources on site safety developed by external organizations. (Please note that while some of these resources are community-specific, they include best practices that can be applied across a diverse range of events and residents.)

- **Nonprofit Security Grant Program (NSGP):** The Federal Emergency Management Agency manages the [Nonprofit Security Grant Program*](#), providing funding support for target hardening and other physical security enhancements and activities to nonprofit organizations that are at high risk of terrorist attack. In the state of California, this program is managed by the California Governor's Office of Emergency Services (Cal OES). To learn more and attend workshops and webinars regarding how to apply for the program, visit the Cal OES website on [Infrastructure Protection Grants*](#).
- The **Cybersecurity Infrastructure & Security Agency (CISA)** offers various resources relating to [Protecting Houses of Worship*](#), including topics such as physical security goals, security self-assessments, training exercises, and perimeter security. CISA has also published several resources relating to [Securing Public Gatherings*](#).
- [Georgetown Law Institute for Constitutional Advocacy and Protection \(ICAP\): Protecting Pride Events from Armed Extremist Activity*](#): draws on ICAP's expertise in combatting armed activity by unauthorized private paramilitary groups in order to inform Pride organizers, LGBTQ+ community members, and their allies inside and outside government about what they can do to keep Pride Month safe
- [Equality Texas - Pride Safety Toolkit*](#): planning resource to help Pride event organizers incorporate safety plans into their events that give attendees the tools they need to act appropriately in the event that they feel their safety is in jeopardy.
- [Cybersecurity & Infrastructure Security Agency \(CISA\): Protecting Infrastructure During Public Demonstrations*](#)
- [U.S. Department of Justice Community Relations Service: Resources for Event Marshals*](#) and maintaining safety during public events





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MASS VIOLENCE AND GUN VIOLENCE PREVENTION

LA County's Office of Violence Prevention (OVP), housed in the Department of Public Health, currently leads the County's efforts to address gun violence, including mass shootings. This includes strategies listed under the County's 40-point [Gun Violence Prevention Platform](#). For more information, including links to resources and toolkits regarding safety, communications, and how to have conversations with loved ones about guns and safe gun storage, visit [OVP's Gun Violence website](#).

The LA County Sheriff's Department has published "[Surviving an Active Shooter](#)," a video designed to prepare the public in the event of a sudden attack by a gunman while at work, at school, or in public. The FBI has also created similar [Active Shooter Safety Resources*](#) (Viewer discretion is advised.)

The federal [Cybersecurity & Infrastructure Security Agency \(CISA\)*](#) offers various resources relating to physical security and mass violence prevention, including topics such as active shooter preparedness, bombing prevention, insider threat mitigation, school safety, and vehicle ramming mitigation.

[Helping Victims of Mass Violence & Terrorism*](#), created by the U.S. Department of Justice's Office for Victims of Crime, includes several planning resources and tools, include partnership, planning, response, and recovery checklists.

The [National Mass Violence Victimization Resource Center \(NMVVR\)*](#), established in 2017 in partnership with the U.S. Department of Justice, provides information, research, and other resources regarding mass violence, including [preparedness resources*](#) and capacity building to support survivors.

DIGITAL SAFETY AND ONLINE HATE

Several communities are increasingly experiencing harassment, bullying, and other forms of harm via online platforms, including large-scale organized efforts to promote hate. The following external resources can equip individuals and organizations in the face of online hate.

- [PEN America: Online Harassment Field Manual*](#), including concrete strategies for how to defend yourself and others against online abuse. This guidance was written with and for those disproportionately impacted by online abuse, including writers, journalists, artists, and activists who identify as women, BIPOC, and/or LGBTQIA+.
- [GLAAD: We Keep Us Safe: LGBTQ Digital Safety Guide*](#), offering best practices for LGBTQ activists and organizations, journalists, public figures, and anyone who spends time online.
- [Preventing Cyberbullying: Top Ten Tips for Teens*](#), developed by the Cyberbullying Research Center





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- [Endcyberbullying.net*](#): Provides precautions to prevent cyberbullying, including safety guides for specific social media platforms
- [Resources for Individuals on the Threat of Doxing*](#), developed by the U.S. Department of Homeland Security, defines what doxing is and outlines proactive steps individuals can take to prevent doxing (offered in 14 languages)

ADDRESSING BULLYING, HATE, AND VIOLENCE IN SCHOOLS

- [Learning for Justice: Toolkit for Responding to Hate and Bias at School*](#): This guide for administrators, counselors and teachers by Learning for Justice (formerly known as Teaching Tolerance) provides resources to assess the school climate and to respond to a crisis.
- Department of Justice: [Preventing and Responding to Bias and Hate Incidents in K-12 Educational Settings: A Toolkit for School Communities and Leaders*](#)
- [LA County Youth Suicide Prevention Program*](#), created by the Los Angeles County Office of Education, includes resources regarding bullying and its connections to youth suicide
- [CDC Resource: The Relationship Between Bullying and Suicide*](#): This brief manual from the Centers for Disease Control (CDC) reviews the relationship between bullying and suicide and offers suggestions and resources for schools.
- [Stopbullying.gov*](#): This website, managed by the U.S. Department of Health and Human Services, has information and resources about bullying and cyberbullying for parents, educators, teens and kids
- [Bullying Prevention Training & Resources*](#) – managed by the California Department of Education
- [The Trevor Project*](#) – provides 24/7 crisis support services to LGBTQ young people
- Los Angeles LGBT Center's [OUT for Safe Schools*](#) program

HEALTH AND MENTAL HEALTH SERVICES

Individuals seeking physical and mental health support following a hate incident or crime may access the following services:

- [Hospitals and Medical Centers](#)
 - [LA County Health Services \(DHS\)](#)
 - [Hospitals with Emergency Service](#)
- [Health Centers](#)
- [My Health LA Community Clinics](#)
- [Mental Health Centers](#)
- [Mental Health Counseling](#)
- [Mental Health Programs](#)
- [Public Health Programs](#)
- [Public Health Services](#)
- [Dental Care](#)
- [Safe Havens](#)
- [Substance Abuse Programs](#)





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SOCIAL SERVICES

The County, local jurisdictions, and community-based organizations provide a wide array of social services, including:

- [Disability Support Services](#)
- [Food Assistance](#)
- [Homeless Shelters and Services](#)
- [Housing Assistance and Information](#)
- [Immigration](#)
- [Job Training](#)
- [Payment Assistance](#)
- [Public Housing](#)
- [Senior Services](#)
- [Support Groups](#)
- [Transportation Assistance](#)
- [Unemployment Insurance Offices](#)
- [Veterans Services](#)
- [Welfare Offices and Programs](#)

ADDITIONAL LOCAL RESOURCES

To search and browse additional resources and services, please see LA County's Services Locator at locator.lacounty.gov. The [Site Map](#) features additional resource categories including Arts and Recreation, Community Groups, Government, Municipal Services, Transportation, and more detailed listings of several of the categories provided in this document.

ABOUT ARDI

On July 21, 2020, the Los Angeles County Board of Supervisors unanimously passed a motion to establish an Anti-Racist Los Angeles County Policy Agenda to address "generational inequality and systemic anti-Black racism." This is the Board's 8th Directed Priority.

Recognizing that racism is "a matter of public health in Los Angeles County," and that racism against Black people and communities of color has resulted in large disparities in family stability, health and wellbeing, education, employment, economic development, public safety, criminal justice, and housing, the Board directed the County Chief Executive Officer to establish the [Anti-Racism, Diversity, and Inclusion \(ARDI\) Initiative](#), which is now led by Dr. D'Artagnan Scorza as Executive Director of Racial Equity.

ARDI currently leads several Countywide efforts across various Board-directed areas of focus, including child and family welfare; equitable resource investment; health; justice; policy; sustainability; truth, racial healing, and transformation; and workforce climate and culture.

ARDI is also currently spearheading several Board-directed initiatives relating to [Combating Identity-Based Hate in Los Angeles County](#), including multidepartmental efforts to address anti-LGBTQ+ hate incidents, community sensitive site safety, Jewish community safety, as well as anti-Black and anti-AANHPI hate, including the County's Equity and Diversify Fund. To learn more, visit:

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