

# Task Force Recommendations

## [Prevention Services Task Force](#)

Official edits as of 1/6/2023 meeting

- 11/4/2022: TF members approved recs #1,3,12,13,16,19 ([Minutes](#), [Roll Call and Voting Record](#), [Recording](#))
- 12/16/2022: TF members approved recs #2,17 ([Minutes](#), [Roll Call and Voting Record](#), [Recording](#))
- 1/6/2023: TF members approved recs #4,4a,4b,4c,6,8; Rec #9 was moved to a sub-bullet of 4b; Rec #5 was removed due to existing authority; all remaining references to PPIT were changed to PPCT ([Minutes](#), [Roll Call and Voting Record](#), [Recording](#))

Document version 1/25/2023

## Governance Model and Coordinated Service Delivery

Recommendation	Description	Rationale	Contributing Sources	STATUS
<b>1: Adopt the Countywide Vision for Prevention and Promotion as a draft; seek additional community input; and engage widely with staff, service providers, and community.</b>	<ul style="list-style-type: none"> <li>• An aspirational statement to describe the desired long-term goals and direction for the future of LA County prevention and promotion services.</li> <li>• Requires resources, staffing, and outreach expertise to socialize and share among County staff, CBOs, and community members – including through culturally relevant means (age-appropriate, language translation, etc.)</li> </ul>	<ul style="list-style-type: none"> <li>• Reaffirms County’s commitment to deliver prevention and promotion to enable thriving</li> <li>• Conveys <i>how</i> County will do so (equitable, community-driven, holistic)</li> <li>• Need to socialize ideas widely so all stakeholders can understand and help meet these goals together</li> </ul>	<ul style="list-style-type: none"> <li>• Task Force collaborative session</li> <li>• Framework table (+sub working group)</li> <li>• Community survey of 800+ residents, staff</li> </ul> <p><u>Attachments</u>  <a href="#">A: Vision Statement (Page 1)</a></p>	<b>ADOPTED, 11/4</b>
<b>2: Adopt the Countywide Model for Prevention and Promotion as a draft; seek additional stakeholder input to amend it as needed; and develop a framework to align County</b>	<ul style="list-style-type: none"> <li>• Overarching model for prevention and promotion, especially articulating how social conditions (e.g., racism) factor into our work and definitions for prevention, promotion, and tiers as well as the importance of equitable decision making and shared power</li> <li>• Identify ongoing prevention and promotion efforts underway to inform a cross sectoral efforts with updated definitions to enable funding analyses and inform policy priorities (CEO Budget, program staff)</li> <li>• Requires resources, staffing, and outreach expertise to socialize and share among County staff, CBOs, and community</li> </ul>	<ul style="list-style-type: none"> <li>• Unifies definition and common usage across departments</li> <li>• Informs County departments and staff how to prioritize populations for additional support, services, and intervention based on level of risk or need</li> <li>• Contextualizes “risk” with social conditions and a larger continuum of care</li> <li>• Need to socialize ideas widely so all stakeholders can understand and help meet these goals together</li> </ul>	<ul style="list-style-type: none"> <li>• Framework table (+sub working group)</li> <li>• Task Force meeting discussions</li> </ul> <p><u>Attachments</u>  <a href="#">B: LA County’s Model for Prevention and Promotion (Page 2)</a></p>	<b>ADOPTED, 12/16</b>

<p><b>stakeholder prevention and promotion efforts with the model.</b></p>	<p>members – including through culturally relevant means (age-appropriate, language translation, etc.)</p>			
<p><b>3: Adopt the Countywide Prevention and Promotion Guiding Principles as a draft; seek additional community input; and disseminate it widely among staff, service providers, and community.</b></p>	<ul style="list-style-type: none"> <li>• Value statements to serve as “guardrails” that help define <i>how</i> and <i>why</i> LA County is establishing a countywide prevention/promotion services system, listed in approximate order of importance to members. Several are drawn from the County’s racial equity strategic plan, with some minor revisions to reflect discussion and learnings from this Task Force effort.</li> <li>• Requires resources, staffing, and outreach expertise to socialize and share among County staff, CBOs, and community members – including through culturally relevant means (age-appropriate, language translation, etc.)</li> </ul>	<ul style="list-style-type: none"> <li>• Informs the intent and values we hoped to abide by as we engaged in this initiative, but also how PPCT and future County prevention and promotion efforts should conduct their work</li> <li>• Need to socialize ideas widely so all stakeholders can understand and help meet these goals together</li> </ul>	<ul style="list-style-type: none"> <li>• Framework table</li> </ul> <p><u><a href="#">Attachments</a></u>  <u><a href="#">C: Adopted Guiding Principles (Page 3)</a></u></p>	<p><b>ADOPTED, 11/4</b></p>

Recommendation	Description	Rationale	Contributing Sources	FEEDBACK (please check boxes)
<p><b>4: Direct CEO to work with County departments to establish and resource a Countywide Prevention and Promotion Coordination Team (PPCT) and departmental implementation teams working with external partners and community stakeholders to increase coordination and collaboration among County departments and initiatives.</b></p>	<ul style="list-style-type: none"> <li>• PPCT would be a diverse, action-oriented coordination team requiring budget and program analysts and consultants to help them dig in and map programs</li> <li>• The departmental implementation teams would be resourced to support the implementation and ensure coordination and collaboration</li> <li>• Strong leader, departmental liaisons, and staffing support to guide, support, and/or implement several of the action-oriented recommendations listed in the report (e.g., #19 – Data integration, #6-9 budget and strategic funding analyses, #11-16 community-based initiatives)</li> <li>• PPCT’s work would inform and help lay the groundwork for longer-term decision on aligning the 13 coordinating functions</li> <li>• PPCT is comprised of high-level representatives from departments and support staff</li> </ul>	<ul style="list-style-type: none"> <li>• PPCT can provide the backbone support, staffing, and expertise to carry out and help ensure the success of priority initiatives identified among the 13 coordinating functions</li> <li>• Provides capacity and capabilities that currently do not exist in the County, especially on a multi-department basis</li> <li>• Focus as an implementing body first and foremost responds to member feedback to first focus on most important priorities and learnings</li> </ul>	<ul style="list-style-type: none"> <li>• Task Force meetings</li> <li>• Stakeholder conversations</li> <li>• Framework table</li> <li>• Coordination table</li> <li>• Benchmark research</li> </ul> <p><u>Attachments</u>  <a href="#">D: Identified Coordinating Functions (Page 4)</a>  <a href="#">E: Member survey on coordinating functions (Pages 5-7)</a>  <a href="#">F: Ctable Recommendations to address operational barriers (Pages 8-13)</a></p>	<p><b>ADOPTED, 1/6</b></p>
<p><b>4a: Direct PPCT to coordinate and consolidate a prevention and promotion policy agenda across departments and initiatives.</b></p>	<ul style="list-style-type: none"> <li>• PPCT will work with departments (and CEO - Legislative Affairs) to identify and consolidate policy advocacy requests at federal, state, and local levels. (This is especially important in light of expiring COVID/state of emergency powers impacting current operations and services).</li> </ul>	<ul style="list-style-type: none"> <li>• County policy agendas are frequently populated with recommendations posed by department staff without a cross-departmental lens or knowledge. Coordination of a prevention and promotion policy agenda would provide an opportunity to consider recommendations holistically, i.e., their potential impact – good and bad – across multiple departments, populations, and issue areas.</li> </ul>	<ul style="list-style-type: none"> <li>• Coordination table</li> <li>• Framework table</li> </ul> <p><u>Attachments</u>  <a href="#">F: Ctable Recommendations to address operational barriers (specifically pages 9,10)</a></p>	<p><b>ADOPTED, 1/6</b></p>

<p><b>4b: Direct PPCT to share strategies to address regulatory, legal, and legislative barriers as well as funding constraints to enable an effective community-based service delivery system.</b></p>	<ul style="list-style-type: none"> <li>• PPCT, in coordination with County Counsel, will share review strategies across departments and convene departmental subject matter experts to come together to review and discuss interpretations of certain rules, regulations, and other processes to ensure consistency across departments, including strategies to support community and organizations more flexibly.</li> <li>• PPCT will review and share best practices informed by external jurisdictions.</li> <li>• PPCT will document and evaluate the effectiveness of integrated funding pilots and other efforts.</li> </ul>	<ul style="list-style-type: none"> <li>• Consistent interpretations of regulatory functions and legal requirements will enable the County to explore opportunities, best practices, and underutilized strategies to leverage funding streams, streamline eligibility and better serve clients, and advocate for policy change when needed.</li> </ul>	<ul style="list-style-type: none"> <li>• Coordination table</li> <li>• Framework table</li> </ul> <p><u>Attachments</u>  <a href="#">F: Ctable Recommendations to address operational barriers (specifically pages 9,10)</a></p>	<p><b>ADOPTED, 1/6</b></p>
<p><b>4c: Direct PPCT to support and uplift existing initiatives and strategies to improve resource navigation and access, including how their learnings can be applied and implemented across other service areas.</b></p>	<ul style="list-style-type: none"> <li>• PPCT would work with departments, initiatives, and external partners (e.g., CIO &amp; SIB information referral services, PAI/DPSS strategy, DCFS state block grant pilot for cross-systems navigation) to document best practices and improve resource navigation and access across multiple service areas, especially relating to priority populations.</li> <li>• See also: Recommendations 11 and 12 – PPCT would also draw upon and help operationalize findings from the Task Force’s user journey mapping efforts and referral network assessments.</li> </ul>	<ul style="list-style-type: none"> <li>• One of the primary purposes of creating a coordinated system of prevention is to streamline access to services and other resources across department program/service portfolios and their systems of care. Drawing on and applying existing learnings and piloting identified best or emerging practices will help the County improve its service system model to center and serve clients.</li> </ul>	<ul style="list-style-type: none"> <li>• Coordination table</li> </ul> <p><u>Attachments</u>  <a href="#">F: Ctable Recommendations to address operational barriers (specifically pages 9,10)</a></p>	<p><b>ADOPTED, 1/6</b></p>

## Funding Streams Analysis (Recommendations 6-9)

Recommendation	Description	Rationale	Contributing Sources	Feedback (please check boxes)
<p><b>6: Direct CEO, in coordination with PPCT, to strengthen the County’s capabilities to conduct multi-departmental budget coordination and strategy, including the ability to braid/blend in order to leverage and maximize funding, and identify spending gaps to assist Board and departmental decision making.</b></p>	<ul style="list-style-type: none"> <li>• Need to update technological tools for budgeting and expand out County’s budget management capabilities</li> <li>• Resource and staff County departments to partner with CEO to conduct creative funding stream analysis (e.g., braiding and blending across departments) AND longer-term funding sustainability strategy</li> <li>• Utilize findings from recommendation 4c activities to inform the budget coordination strategy</li> </ul>	<ul style="list-style-type: none"> <li>• CEO budget staff and several County departments currently lack the technological and logistical abilities to easily organize and analyze annual budget data across multiple programs, hindering collaborative and long-term planning.</li> <li>• While some strategic efforts exist surrounding a few specific funding sources or issue areas (e.g., FFPSA, CalAIM, CEO-HI), the County overall does not have the full expertise, capacity, and/or capability to conduct creative funding analyses – including uncovering underutilized sources and blending funding to extend their use, especially across departments.</li> </ul>	<ul style="list-style-type: none"> <li>• Funding Streams Analysis</li> <li>• Stakeholder conversations (including CEO Budget and dept staff; CEO-HI)</li> </ul> <p><u>Attachments</u>  <a href="#">G: Funding Streams Analysis Summary Charts (Self-Reported Data) (Pages 14-16)</a></p>	<p><b>ADOPTED, 1/6</b></p>
<p><b>8: Direct CEO to create a Countywide Prevention and Promotion Budget.</b></p>	<ul style="list-style-type: none"> <li>• Utilizing the program inventory in recommendation #7, direct CEO Budget and/or PPCT to compile an off-cycle prevention budget to analyze and plan how the County funds across the array of prevention and promotion services</li> <li>• Needs to plan for, anticipate, and help the Board act on changes in funding (e.g., due to federal or state policy or an economic recession), including risks and opportunities</li> <li>•</li> </ul>	<ul style="list-style-type: none"> <li>• Enables departments, CEO, PPCT, and other relevant coordinating bodies to identify, plan, and advocate for policy, programmatic, and funding changes to address under resourced prevention and promotion needs</li> <li>• An endeavor of this size requires a longer-term and sustainable cycle beyond just annual budget reviews across individual departments</li> </ul>	<ul style="list-style-type: none"> <li>• Funding Streams Analysis</li> <li>• Stakeholder conversations</li> </ul> <p><u>Attachments</u>  <a href="#">G: Funding Streams Analysis Summary Charts (Self-Reported Data) (Pages 14-16)</a></p>	<p><b>ADOPTED, 1/6</b></p>

## Community-Based Delivery System (Recommendations 10-16)

Recommendation	Description	Rationale	Contributing Sources	Feedback (please check boxes)
<p><b>12: Support CIO – in consultation with CEO, County Counsel – to collaborate with departments in developing strategies to further their work on the Countywide information, referral, and connection platform (InfoHub) and similar efforts to develop next steps to streamline and address navigation and access barriers across the County’s service portfolio.</b></p>	<ul style="list-style-type: none"> <li>• Apply findings (technological, logistical, and equity-related) to strengthen communication platforms and systems that can support client referrals to programs/services that meet their unique needs.</li> <li>• PPCT can assist CIO in documentation of these lessons learned and consolidate them with findings from Recommendations 10 and 11</li> </ul>	<ul style="list-style-type: none"> <li>• Current referral systems that exist do not always meet the needs of clients, e.g., quickly outdated, solely online platforms, limited language capacity.</li> <li>• This is an opportunity to gather and apply lessons learned for the procurement or creation of innovative solutions, including but not limited to call center, online, and/or navigator (e.g., <i>Promotoras</i>, cultural brokers) models.</li> </ul>	<ul style="list-style-type: none"> <li>• Coordination table</li> </ul> <p><u>Attachments</u>  <a href="#">F: Ctable Recommendations to address operational barriers (specifically page 12)</a>  <a href="#">H: Community Engagement Process Activities (Ongoing and Planned) (Pages 17-18)</a></p>	<p><b>ADOPTED, 11/4</b></p>
<p><b>13: Direct ARDI to identify barriers to compensating Community Members with Lived Expertise and develop a set of equitable guidelines or recommendations that departments could adopt to increasingly involve members with lived expertise in policy and program development.</b></p>	<ul style="list-style-type: none"> <li>• In partnership with the Stakeholder Engagement Workgroup, develop a policy for Countywide adoption that builds upon the <i>Los Angeles County Stakeholder Compensation Guidance</i> and directs minimum standard practices for the procurement and deployment of resources needed to compensate and support community members; implement adopted policy.</li> <li>• Importantly, any policies developed should be considered as <u>minimum</u> practices, to ensure that departments continue to have the flexibility to creatively partner and work with their community members in novel and most robust ways.</li> <li>• Guidelines should include considerations for appropriate and equitable compensation</li> </ul>	<ul style="list-style-type: none"> <li>• Stakeholder compensation is a necessary component of democratizing a participatory government.</li> <li>• A Countywide approach would standardize and provide departments with <u>minimum</u> expectations and a process to engage residents and other community stakeholders in the co-creation of policies, programs, and services and appropriately and fairly compensate them for their participation across a spectrum of activities and intensity levels.</li> </ul>	<ul style="list-style-type: none"> <li>• Coordination table</li> <li>• Framework table</li> </ul> <p><u>Attachments</u>  <a href="#">F: Ctable Recommendations to address operational barriers (specifically page 12)</a>  <a href="#">H: Community Engagement Process Activities (Ongoing and Planned) (Pages 17-18)</a></p>	<p><b>ADOPTED, 11/4</b></p>

	relating to varying levels of activity, intensity, requirements for participation, including consideration toward individuals who may relive traumatic experiences, etc.			
<b>16: Direct ARDI to support departments in order to identify opportunities to strengthen and enhance delivery of County prevention and promotion services in partnership with community-based service providers who are better equipped to serve communities.</b>	<ul style="list-style-type: none"> <li>Identify and catalog the County's and community provider's capacity to provide culturally appropriate prevention and promotion programs/services; make recommendations based on findings.</li> <li>Examine the most effective pathway(s), delivery entities, and administration of programs and services in collaboration with community service providers to achieve positive outcomes.</li> <li>This includes identifying best practices to support CBOs doing the work (e.g., resources, etc.).</li> </ul>	<ul style="list-style-type: none"> <li>CBOs may be better positioned than County to provide services, particularly to communities that County may be ill equipped to serve due to language access issues, geographic isolation, heightened distrust of government, etc.</li> </ul>	<ul style="list-style-type: none"> <li>Coordination table</li> <li>Framework table</li> </ul> <p><u>Attachments</u>  <a href="#">F: Table Recommendations to address operational barriers (specifically page 13)</a></p>	<b>ADOPTED, 11/4</b>

### Prevention Metrics and Data Integration (Recommendations 17-19)

<u>Recommendation</u>	<u>Description</u>	<u>Rationale</u>	<u>Contributing Sources</u>	<u>Feedback (please check boxes)</u>
<b>17: Adopt a common set of Prevention and Promotion Outcomes to monitor progress (i.e., monitoring both well-being and thriving as well as the efficacy of our prevention and promotion services).</b>	<ul style="list-style-type: none"> <li>Priority outcomes that the County wishes to increase or reduce in people's lives, especially those connected to major positive or negative outcomes later in life.</li> <li>These outcomes should be broadly prevalent, "inherently good," and fall within the County's sphere of influence</li> <li>These should build upon and integrate existing efforts underway to measure prevention and promotion throughout the County</li> <li>The first five outcomes selected are derived from the County's <a href="#">Racial Equity Strategic Plan</a> and have already been adopted by the Board of Supervisors.</li> </ul>	<ul style="list-style-type: none"> <li>Desire to measure progress over time ensure that LA County residents' lives are improving over time on a macro-scale</li> <li>Enhances our ability to measure whether County residents' lives are improving upon receipt of prevention services – potentially at both macro and micro level</li> <li>Further informs budget and funding priorities based on which outcomes are seeing improvement or decline</li> </ul>	<ul style="list-style-type: none"> <li>Disproportionality table</li> </ul> <p><u>Attachments</u>  <a href="#">: Prevention and Promotion Metrics Summary Document (excerpt) (Pages 19-31)</a></p>	<b>ADOPTED, 12/16</b>

	<ul style="list-style-type: none"> <li>• Identify resource needs at the department and community level to better track and implement metrics</li> <li>• Begin to utilize these outcomes (+ their contributing outcomes) by identifying new and existing programs or services to invest in in order to improve the outcomes (related to Recommendations 7,8 on strategic funding/budgeting on prevention)</li> </ul>			
<p><b>19: Direct CEO to identify dedicated resources to support CIO, County Counsel, and department leads to develop cross-departmental data sharing/integration plans for specific service areas.</b></p>	<ul style="list-style-type: none"> <li>• These data sharing/integration plans could build on existing CIO initiatives and learnings, and would:</li> <li>• Identify specific use cases for data and information sharing, as well as examples of missed opportunities, within the current state, where data sharing/integration could benefit our clients</li> <li>• Strengthen use of CIO’s InfoHub to integrate client-level data across systems for shared metrics &amp; outcomes tracking</li> <li>• Develop policy advocacy agenda to push for changes in data/information regulations at the federal/state levels, as needed</li> <li>• Identify data and outcomes needed to enable cost-benefit analyses of for the County for specific programs and investments</li> <li>• SOC initiative may pilot this with CIO to launch a data sharing/integration plan on for children/families</li> </ul>	<ul style="list-style-type: none"> <li>• As it stands, limited data sharing and integration significantly hinders County’s ability to assist individuals to navigate across services, including accessing the programs that may support them and that they are eligible to receive.</li> <li>• Especially if County services and programs are increasingly contracted or implemented through community-based service providers, we need to have robust technological capabilities to ensure individuals are fully connected to a holistic system of care</li> </ul>	<ul style="list-style-type: none"> <li>• Coordination table</li> <li>• Stakeholder conversations (e.g., CIO)</li> </ul> <p><u>Attachments</u>  <a href="#">F: Table Recommendations to address operational barriers (specifically page 11)</a></p>	<p><b>ADOPTED, 11/4</b></p>



## Recommendations Removed (e.g., Already Have Existing Authority, etc.)

Recommendation	Description	Rationale	Contributing Sources	Feedback (please check boxes)
<p><b>5: Direct PPCT to prioritize the Implementation of the Systems of Care Interagency Leadership Team and direct Office of Child Protection to serve as lead convener and require relevant departments to participate.</b></p>	<ul style="list-style-type: none"> <li>• PPCT will catalog existing coordinating initiatives and document best practices and operational challenges across them, which can help inform longer-term decisions on coordinating functions and governance model</li> <li>• Empower OCP to convene and strengthen the Systems of Care Interagency Leadership Team to pilot several coordinating initiatives that may be replicable Countywide.</li> </ul>	<ul style="list-style-type: none"> <li>• Leveraging existing coordinating bodies reduces duplication of efforts and supports existing leadership models/capacities.</li> <li>• Builds upon existing coordinating staffing, relationships, and expertise in the child/family space working on FFPSA and State Block Grant initiatives, among other efforts</li> </ul>	<ul style="list-style-type: none"> <li>• Coordination table</li> </ul> <p><u>Attachments</u>  <a href="#">F: Ctable Recommendations to address operational barriers (specifically page 9)</a></p>	<p style="color: red; font-weight: bold; font-size: 1.2em;">Removed – Already have existing authority</p>

Recommendation	Description	Rationale	Contributing Sources	Feedback (please check boxes)
<p><b>7: Direct ARDI to build upon, update, and expand the Prevention and Promotion Program Inventory.</b></p>	<ul style="list-style-type: none"> <li>• Task Force Funding Streams Analysis process has compiled a program inventory for Prevention and Promotion, but given the challenges listed above we have limited ability to fully verify the completeness of this data</li> <li>• Per Recommendation #2, opportunity to apply new standardized definitions across this inventory and identify underfunded tiers, services, domains, etc. (Already doing some of this work in the SDOH motion with DPH, ARDI and other Task Force departments; PPCT could carry this forward)</li> </ul>	<ul style="list-style-type: none"> <li>• Program Inventory created through Task Force a good starting point, but full verification and continual tracking requires additional staffing and resourcing, especially as we now have updated definitions for prevention and promotion</li> <li>• This is a key component necessary to complete recommendation 8 below, creating an off-cycle prevention budget</li> </ul>	<ul style="list-style-type: none"> <li>• Funding Streams Analysis</li> </ul> <p><u>Attachments</u>  <a href="#">G: Funding Streams Analysis Summary Charts (Self-Reported Data) (Pages 14-16)</a></p>	<p style="color: red; font-weight: bold; font-size: 1.2em;">Removed - Already Have Existing Authority</p>

<p><b>9: Direct PPCT to document and evaluate the effectiveness of integrated funding pilots and other efforts.</b></p>	<ul style="list-style-type: none"> <li>• Compile and analyze best practices from various “pilots” or initiatives leading innovative funding analysis and strategies (e.g., CEO-PAI, high fidelity wraparound for DCFS cases, expanded P&amp;As, Healthy Neighborhoods, CEO-HI); PPCT can lead in the short-term, but this function may exist in Countywide budgeting (e.g., CEO) in the long-term</li> </ul>	<ul style="list-style-type: none"> <li>• Currently missing the dedicated staff to help apply, share, and implement best practices to be applied widely across service areas to assist the County in more effective funding practices; will inform how recommendation 8 is developed and planned.</li> </ul>	<ul style="list-style-type: none"> <li>• Coordination Table</li> <li>• Funding Streams Analysis</li> </ul> <p><u>Attachments</u></p> <ul style="list-style-type: none"> <li>• <a href="#">F: Ctable Recommendations to address operational barriers (specifically page 10)</a></li> </ul>	<p><b>Removed – Added as a sub-bullet to the description of 4b</b></p>
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<u>Recommendation</u>	<u>Description</u>	<u>Rationale</u>	<u>Contributing Sources</u>	<u>Feedback (please check boxes)</u>
<p><b>10: Direct the Task Force and ARDI to continue to carry out this initiative’s planned and ongoing community engagement process, with the necessary funding to conduct culturally-relevant outreach, language access, and hold robust listening and feedback sessions.</b></p>	<ul style="list-style-type: none"> <li>• Ensure needed resources are available to fully implement the initiative’s community engagement strategy, including but not limited to, stakeholder compensation (see Recommendation 13), expanded language access support, if needed (both translation/interpretation services) (see Recommendation 14), and essentials for in-person events to welcome community members and increase accessibility (e.g., refreshments, transportation support, childcare, room rentals).</li> </ul>	<ul style="list-style-type: none"> <li>• Authentic stakeholder engagement requires ongoing substantial investment.</li> <li>• Additional funds may be needed to procure consultants to manage future engagement processes and/or to resource partner CBOs or community leaders who can be a bridge and serve as County ambassadors with the expertise to engage their respective communities, e.g., geographically isolated, limited English proficient, justice-involved, unhoused, and other diverse populations.</li> </ul>	<ul style="list-style-type: none"> <li>• Task Force</li> <li>• Stakeholder conversations</li> </ul> <p><u>Attachments</u></p> <ul style="list-style-type: none"> <li>• <a href="#">H: Community Engagement Process Activities (Ongoing and Planned) (Pages 17-18)</a></li> </ul>	<p><b>Removed - Already Have Existing Authority</b></p>
<p><b>11: Direct the Task Force and ARDI to develop a User Journey Experience map; conduct population-specific user Journey Mapping across multiple services.</b></p>	<ul style="list-style-type: none"> <li>• Coordination table subgroup began compiling existing user journey mapping resources, but there is a need to further build that out, especially for numerous priority populations (E.g., Limited English proficiency populations, LGBTQ individuals, parents/guardians impacted by child welfare system, etc.)</li> <li>• This could entail also focus groups but also interviews and partnerships with CBOs, staff, and service providers</li> </ul>	<ul style="list-style-type: none"> <li>• While a few population-focused departments (e.g., DCFS, Aging) have conducted holistic assessments for specific populations, there is still a need to better understand the user journey needs for various priority groups</li> <li>• Need to have coordinated County approach and best practices to serve these populations to ensure they are able to access the full range of supports and resources available to them</li> </ul>	<ul style="list-style-type: none"> <li>• Coordination table</li> </ul> <p><u>Attachments</u></p> <ul style="list-style-type: none"> <li>• <a href="#">F: Ctable Recommendations to address operational barriers (specifically page 12)</a></li> <li>• <a href="#">H: Community Engagement Process Activities (Ongoing and Planned) (Pages 17-18)</a></li> </ul>	<p><b>Removed - Already Have Existing Authority</b></p>

	<ul style="list-style-type: none"> <li>• Potentially led by Task Force and/or PPCT</li> </ul>			
<p><b>14: Adopt and strengthen OIA’s recommendations for a Countywide approach to language access, including translation, interpretation, and culturally-appropriate communication and outreach.</b></p>	<ul style="list-style-type: none"> <li>• Liaise with OIA as the lead on the <i>Strengthening Language Access in County Services</i> motion, and/or select members to participate on the Language Access Working Group, which is tasked with laying the foundation for Countywide coordination of language access; support and implement recommendations.</li> <li>• Explore and share best or emerging practices for outreaching to limited English proficient communities effectively; pilot a recommended strategy to improve prevention and promotion program/service delivery.</li> <li>• Importantly, this approach should entail more than just simple translation, but also media, outreach, and relationship considerations (e.g., recommendation 13)</li> </ul>	<ul style="list-style-type: none"> <li>• Language access is foundational to authentic stakeholder engagement and customer service. Providing programs and services in the language and literacy levels that communities prefer is essential and, in many cases, legally required.</li> <li>• A more uniform and consistent delivery of quality language services informed by standards and best practices is critical for inclusive and authentic outreach, engagement, and access to programs/services.</li> </ul>	<ul style="list-style-type: none"> <li>• Coordination table</li> <li>• Framework table</li> </ul> <p><u>Attachments</u>  <a href="#">F: Ctable Recommendations to address operational barriers (specifically page 12)</a>  <a href="#">H: Community Engagement Process Activities (Ongoing and Planned) (Pages 17-18)</a></p>	<p><b>Removed - Already Have Existing Authority</b></p>

<p><b>15: Direct PPCT to develop a Countywide approach to partnering with community-based service providers, including implementing strategies to support smaller providers who may face challenges navigating County contracting practices.</b></p>	<ul style="list-style-type: none"> <li>• Develop and implement practices to include service providers in prevention and promotion policy/program planning, development, and implementation. Integrate considerations for equitable contracting to support the inclusion of smaller providers.</li> <li>• Recommend strategies for better coordination of service delivery and referrals between County and community, as well as across CBO sectors.</li> </ul>	<ul style="list-style-type: none"> <li>• Community providers, including faith-based organizations, provide the bulk of prevention and promotion programs and services across the county. There is an ongoing need to expand County’s partner network to include smaller providers that excel in program/service delivery but have trouble securing contracts.</li> <li>• There is a need to actualize a “no wrong door” approach, which means better coordinated programs and services.</li> </ul>	<ul style="list-style-type: none"> <li>• Coordination table</li> <li>• Framework table</li> </ul> <p><u>Attachments</u>  <a href="#">F: Ctable Recommendations to address operational barriers (specifically page 12)</a>  <a href="#">H: Community Engagement Process Activities (Ongoing and Planned) (Pages 17-18)</a></p>	<p><b>Removed - Already Have Existing Authority</b></p>
<p><b>18: Direct ARDI and the Task Force refine and advance the guiding prevention metrics for further refinement and alignment with Countywide governance, including additional community engagement and analyses to address disproportionality.</b></p>	<ul style="list-style-type: none"> <li>• The Disproportionality Table developed a list of contributing outcomes and ecological-institutional factors and conducted academic research to develop draft metrics</li> <li>• These still need to be refined and aligned as future governance structure decisions on data integration/collection and the use of the metrics are solidified</li> <li>• Task Force (Disproportionality table) can continue to analyze disproportionality considerations and policy/programming recommendations within each of the outcomes identified, including through community input/lived expertise and subject matter experts</li> </ul>	<ul style="list-style-type: none"> <li>• These metrics were effectively created “in a vacuum,” as the County still needs to align on what type of coordinating entities may be responsible for utilizing these prevention metrics</li> <li>• There is still much work to do before the metrics are usable, like reviewing and aligning data sources/collection, and review with County staff on whether the proposed metric(s) for each life course outcome are feasible</li> </ul>	<ul style="list-style-type: none"> <li>• Disproportionality table</li> </ul> <p><u>Attachments</u>  <a href="#">I: Prevention and Promotion Metrics Summary Document (excerpt) (Pages 19-31)</a></p>	<p><b>Removed - Already Have Existing Authority</b></p>