





ITEM 2

MEETING DISCLOSURES

COUNTY OF LOS ANGELES
PREVENTION SERVICES TASK FORCE
November 4 Meeting

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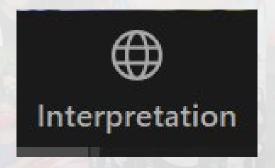
Para interpretación en español, haga clic en el ícono interpretación del globo terráqueo y seleccione Español.

For technical assistance, please private message the Host or email prevention-taskforce@ceo.lacounty.gov

INTERPRETACIÓN EN ESPAÑOL

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(For Spanish interpretation, please click on the globe (interpretation) icon and select Spanish.)

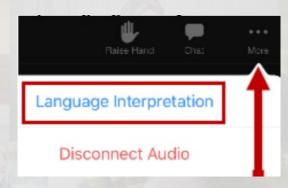




Teléfono inteligente:

Toque el botón "..." Más y seleccione Interpretación de idiomas. Luego toque el idioma "Español".

(Tap the "..." More button and select Language Interpretation. Then tap on the language "Spanish.")





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- 3. Click the Show Captions button cc.

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Android | iOS

View closed captioning or live transcription during a meeting or webinar

- 1. Join a meeting with Zoom mobile app.
- 2. In the meeting controls, tap the More *** option.
- Tap the Show Captions cc option.
 Captions will appear above the meeting controls.

- This meeting is being recorded: for the purpose of meeting minutes and to make the recording available online. By remaining in this meeting, you consent to being recorded.
- **Chat is disabled**: This is a public meeting and subject to the Brown Act. Since conversations and statements on the chat are not visible to people on the telephone and who are unable to participate, the chat function is disabled; however, the host may send out broadcast messages in the chat when needed.
- For anyone experiencing online technical difficulties, telephone dial-in information will also be provided in the chat.



WELCOME ITEM 3

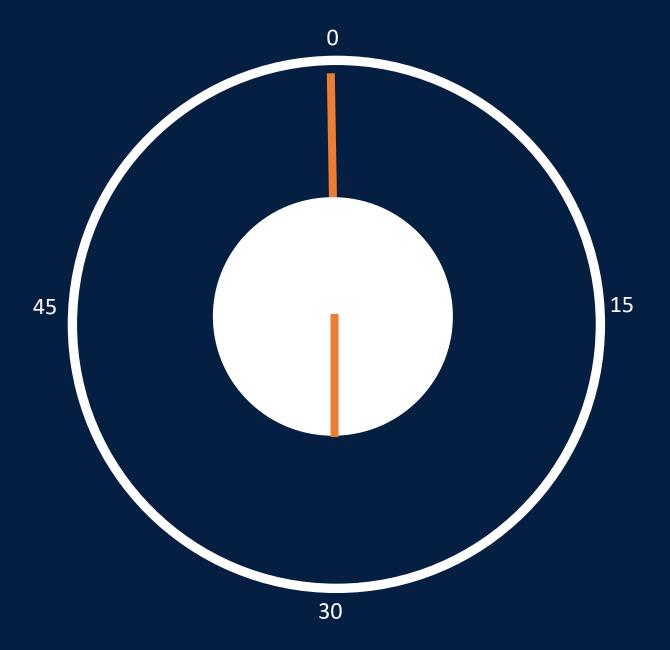




To address the Task Force and provide public comment on today's agenda items, please use the *raise hand* feature on Zoom. Use the same feature to lower your hand after your comments.

If you are calling in by phone, dial *9 on the phone's dial pad to raise your hand. Dial *9 again to lower your hand. Dial *6 to unmute when told.

Each speaker is allowed up to 90 seconds. Public comment on other Task Force-related subject matters is scheduled for the end of the meeting.



ITEM 7

Review, discussion, and consideration of necessary actions regarding Board recommendations and Task Force next steps.

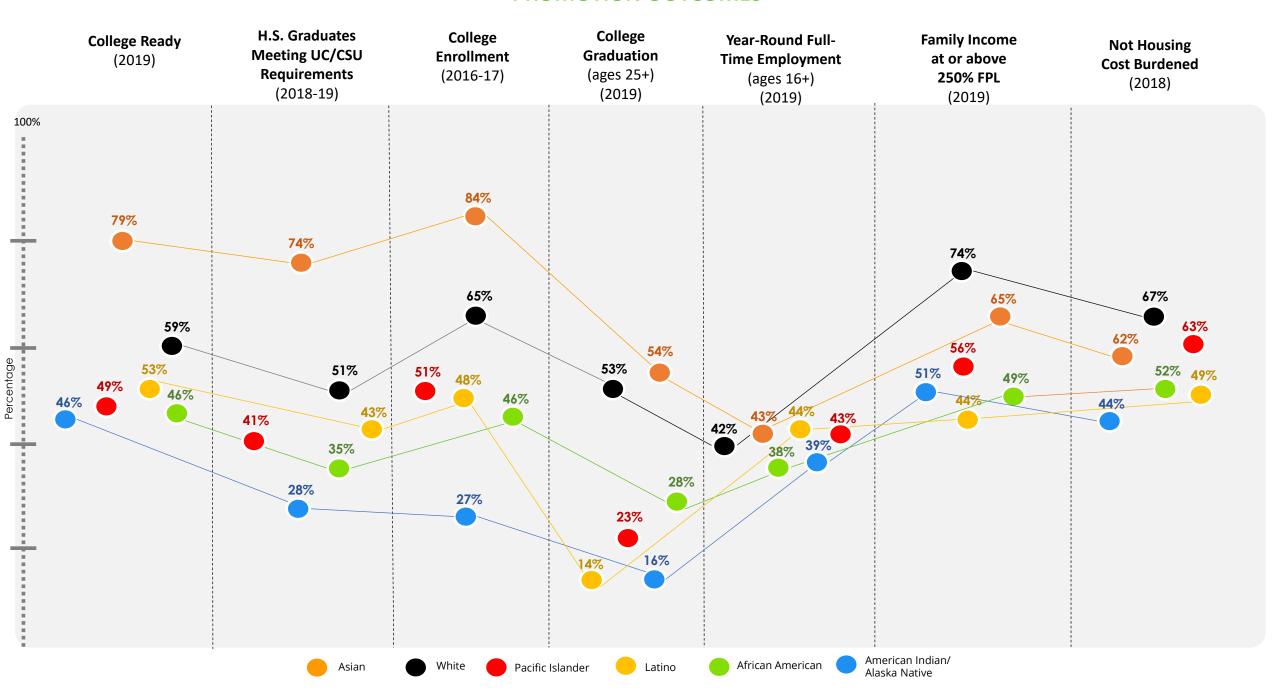
BOARD MOTION

"The taskforce is to report back to the Board in writing on the following:

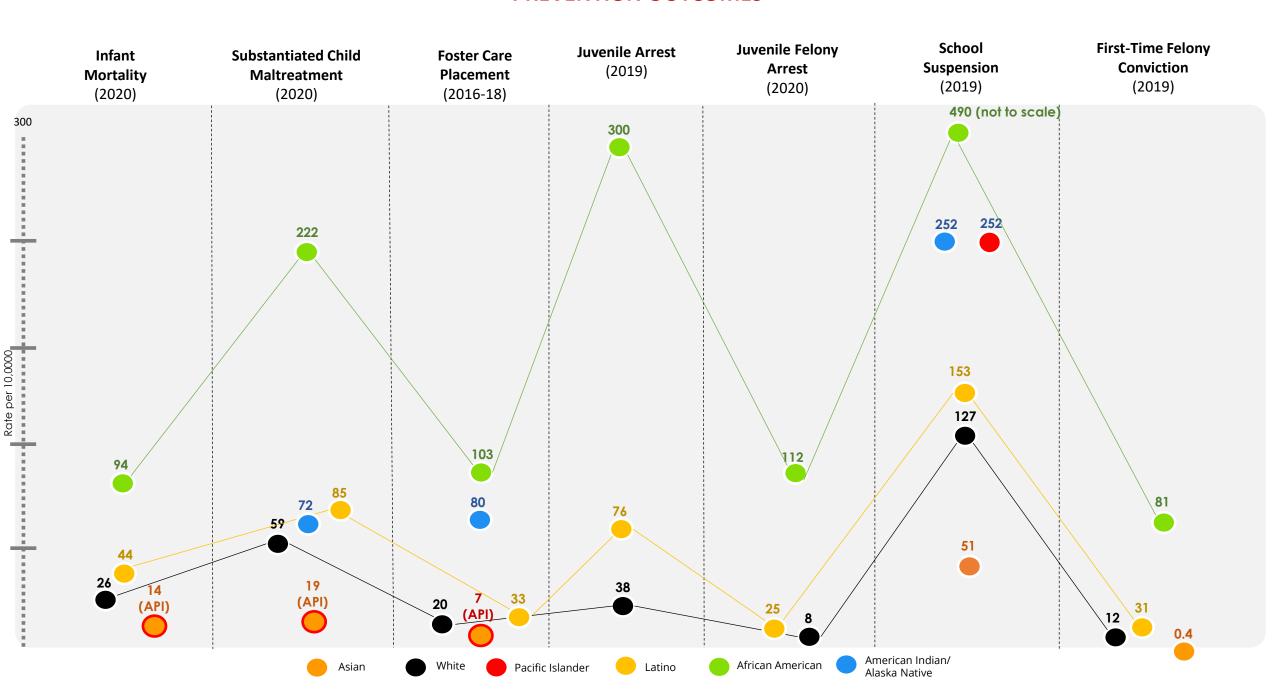
- i. Recommended options for a governance structure designed to coordinate and effectuate a comprehensive community-based prevention services delivery system.
 - The process for developing a recommended governance structure must include a comprehensive community engagement process which highlights and prioritizes the voices of those with lived experiences, including adults, children, youth, and families, and community-based organizations deeply engaged in prevention work.
 - The proposed governance structure should possess the necessary budgeting, staffing, contracting, and data sharing authorities across relevant departments to effectuate Countywide community-based prevention service delivery.

- ii. A comprehensive Countywide **funding streams analysis**, with information provided by impacted departments and reviewed by CEO Budget, that will detail existing funding available for Countywide prevention services to support the implementation of a full-scale Countywide coordinated prevention strategy.
 - 1. The funding streams analysis should contain recommendations for a County-designated central budget entity to coordinate prevention dollars received from all relevant County departments.
- iii. A set of **guiding prevention metrics**, principally informed by an equity centered framework (i.e., life course, racial equity, or social determinants of health) which reflect how County residents' lives were made better as result of receipt of prevention services."

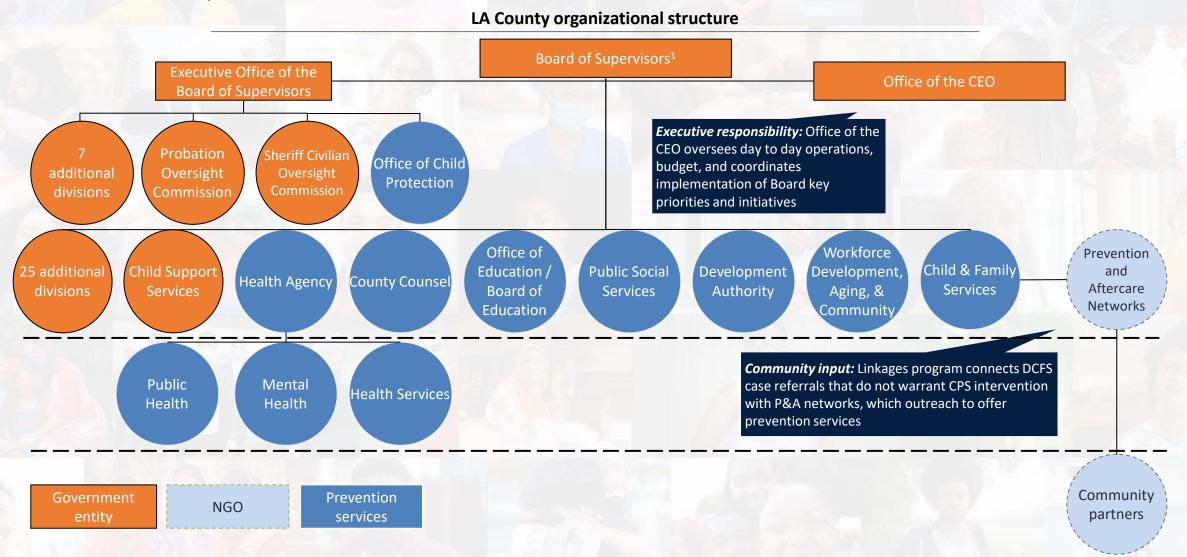
PROMOTION OUTCOMES



PREVENTION OUTCOMES



Current state: In LA County, multiple offices are responsible for prevention and promotion related services, although there is no central coordinating body assisting with achieving the Board's stated priorities.

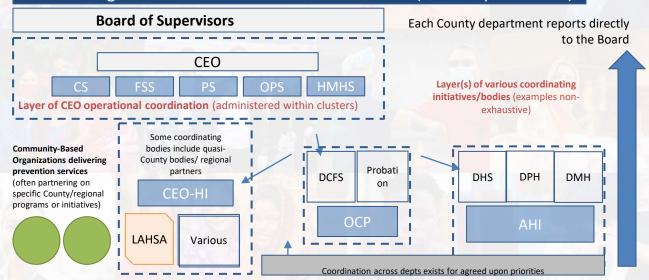


Prevention & Promotion in the County of Los Angeles Today

Problem Analysis: Challenges and Opportunities for Improvement

- •Structural barriers in existing systems preventing a collaborative culture where there is shared accountability and coordination can be most effective (e.g., bureaucratic hurdles, lack of dedicated staff time and funding for coordination, ad hoc efforts not supported at scale)
- •Lack of capacity across systems in data sharing and integration to better serve clients
- •User navigation barriers hindering folks from accessing the array of services available to them
- •Racial disproportionality and disparities across various population subgroups.
- •The lack of integration and coordination across the many existing prevention efforts hinders the County from addressing longstanding disparate outcomes based on the social determinants of health
- •The County lacks certain tools and capabilities needed to improve coordination: These include technological tools (e.g., improved budgeting platform, integrated data tools) and in-house staff resources (e.g., dedicated staff to analyze multi departmental funding opportunities and plan for strategic funding sustainability)

Current Org. Structure for Prevention & Promotion (not comprehensive)



Current Strengths

- Values and commitment: Many departments agree we must deepen investment in upstream prevention and promotion with the support of increased community partnership, an anti-racist lens, and equitable decision making.
- Collaborative action and strong working relationships within discrete service areas: Existing bodies have significantly improved coordinated delivery for specific populations (e.g., OCP, AHI, justice impacted populations, homeless populations) through a variety of project-specific and relationship-oriented tools.
- Community expertise, enthusiasm, and interest: LA County's residents, community-based organizations, and philanthropic partners hold a wealth of knowledge, resources, and capabilities that the County has yet to fully integrate into our efforts.

Overall Characteristics

Clarity of roles, responsibility, and authority

Unclear, despite (and due to) various layers of reporting: Some departments
and coordinating initiatives have clear directives, but that leaves a number of
"floating" and underaddressed concerns, especially across departments

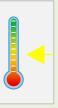
Ease of operational implementation

"Strong within but weak across": Individual departments may be able to implement their own initiatives, but multi-departmental may resources for coordination and collaboration



Community driven priority setting and service delivery

Inconsistency and underutilization: Specific departments may have made inroads to partner with community but may face contracting and administrative barriers; CBOs & philanthropy have expertise and resources that the County could more fully leveraging.



This Task Force was convened to recommend **governance changes** that will lead to an improvement in the **livelihoods and wellbeing** of people in Los Angeles County:

A coordinated and comprehensive prevention and promotion system is grounded in community needs first

- ➤ Governance of this vision needs to center the lived experiences of those interacting with prevention systems and support a move towards promotion
- We should all be challenging our current understanding of "what works" across departmental silos

This need to look across siloes has been underscored by the Board and community members

From the 2021 CEO Report on Reimagining Safety Health and Human Services for the County's Children and Families:

► The lack of integration and coordination across the many existing prevention efforts hinders the County from addressing longstanding disparate outcomes based on the social determinants of health

From the August Community Survey:

- Over 800 residents, employees, and service providers indicated that stronger coordination across agencies is a top priority
- Residents listed holistic services as a top priority in our community survey

There is an imperative to "do things differently"

- ► LA County's current efforts operate in a distributed fashion
- More coordination will necessitate clarified responsibilities and clear leadership on key functions to enable coordination
- We must find a way to learn from prior coordination efforts to meet the needs of our community



WHAT THIS WORK WILL ENABLE THE BOARD TO DO

- Predict and provide support and resources early enough to prevent long-term negative outcomes
- Predict and support our ability to achieve positive long-term outcomes through early support and resources
- Identify the drivers of racial gaps and target efforts to close them
- Identify those who are involved in multiple systems and compounded risk and provide them with elevated, multifaceted support and resources
- Evaluate the effectiveness of the supports and resources we provide

COMPLETED AND ONGOING DELIVERABLES

I. Governance Structure and Coordinated Service Delivery

- Shared vision, model, guiding principles
- Current operational barriers to coordinated delivery
- Identification of necessary coordinating functions

II. Funding Streams Analysis

- Program inventory and review of funding streams
- Structural challenges and next steps to achieve strategic funding priorities

III. Community-Based Service Delivery

- User Journey Mapping (ongoing)
- Current operational barriers to community-based delivery
- Community Engagement Process (ongoing)

IV. Prevention Metrics (and requisite Data Integration)

- Priority Life Course Outcomes and Metrics
- Data Systems and Integration (which can also address I, II, and III)

PROCESS FOR REVIEWING RECOMMENDATIONS

There are four buckets of recommendations:

- Recommendations with existing authority (removed from consideration)
- Strong consensus
- Moderate consensus
- Low consensus

We will review recommendations today in the order above and we will ask for your vote on those recommendations. Recommendations that are not approved will be advanced for Phase 2 discussions. All recommendations will be provided to the Board in the report back with the status decided upon today.

Each of you have been provided each other's verbatim comments, so you can reference one another's feedback as you consider moving forward on these recommendations.

RECOMMENDATION FORMS

Task Force

- Received (15): Aging, CCF, CEO-ARDI, CEO-HI, CEO-PAI, CM w/ LE (Bridges), DCFS, DEO, DHS, DMH, DPH, DPSS, First5LA, LACDA, OCP, LACOE (added today)
- Awaiting (3): CEO-ATI/JCOD, UCLA Pritzker Center, Youth Commission
- Abstention for now (1): LAHSA
- CM w/ LE Members Sereseres and Benavides will provide verbal comment today

Additional feedback was received from Table members

To review the full recommendations, please see the Appendix of today's Meeting Slides (link will be pasted in the chat)

LEGEND/CODING FOR UPCOMING SLIDES

Support	Corresponds to "Support"
Support w/ Revisions	Corresponds to "Support with suggested revisions"
	Did not provide response, Did not check a box, Abstain, etc.

"Requires Additional Consideration" responses included comments ranging from requiring few revisions to requiring significant input

Types of Considerations Raised (non-exhaustive)

Requires
Additional
Consideration
(RAC)

- Member expressed support for the general idea of the recommendation with revisions or questions about specifics
- Member was supportive of the concept but wanted to evaluate the appropriate entity to lead on the specific recommendation
- Member requested additional clarifying information
- Member requested additional deliberation before moving forward
- Member described both the value of the recommendation as well as challenges within the same comments
- Member undecided about the recommendation
- Member requested reconsideration of the recommendation

COUNTY OF LOS ANGELES
PREVENTION SERVICES TASK FORCE
November 4 Meeting

FORM A – TASK FORCE RESPONSES

Na	ame	<u>DEPT</u>	1 Vision	2 Model	3 GPs	10 CEP	11 UJM	12 InfoHub	13 CMLEs	14 Lang	15 CBO Str	16 CBO Shi	17 LCOs	18 Metrics	19 DataInt
Aging &	Disabilities	Aging	Support	Support	Support	Support	Support	Support	Support	Support	Support	Support	Support w/ Revisions	Support	Support
	n & Families omm.	CCF	Support	Support w/ Revisions	Support	Support w/ Revisions	Support	Support	Support	Support	Support w/ Revisions	Support	RAC	RAC	Support
	Homeless tiative	CEO-HI	Support	Support	Support	Support	Support	Support	Support	Support	Support	Support	Support	Support	Support
	-Poverty on Initiative	CEO-PAI	Support	RAC	Support w/ Revisions	Support	Support	Support	RAC	RAC	RAC	RAC	RAC	Support	RAC
CM w/LE	E (Bridges)	CMLE	Support	Support	Support	Support	Support	Support	Support	Support	Support	Support	Support	Support	Support
	n & Family ervices	DCFS	RAC	RAC	RAC	RAC	RAC	Support w/ Revisions	Support	Support	Support w/ Revisions	Support w/ Revisions	RAC	RAC	Support w/ Revisions
	onomic ortunity	DEO	Support	Support w/ Revisions	Support	Support	Support		Support w/ Revisions	Support	Support w/ Revisions	Support w/ Revisions	Support w/ Revisions	Support	Support
Health	Services	DHS	RAC	RAC	RAC	RAC	RAC	Support w/ Revisions	Support w/ Revisions	RAC	RAC	RAC	RAC	RAC	RAC
Menta	al Health	DMH	Support	Support	Support	RAC	RAC	Support	RAC	RAC	Support w/ Revisions	Support w/ Revisions	Support w/ Revisions	RAC	Support w/ Revisions
Public	ic Health	DPH	RAC	RAC	RAC	RAC	RAC	RAC	RAC	RAC	RAC	RAC	RAC	RAC	RAC
	ic Social ervices	DPSS	Support	Support	Support	Support	Support	RAC	Support	Support	Support	Support	Support w/ Revisions	Support w/ Revisions	RAC
Fire	rst5LA	First5LA	Support	Support	Support	Support	Support	Support	Support	Support	Support w/ Revisions	Support w/ Revisions	Support		
	elopment othority	LACDA	Support	Support	Support	Support	Support	Support	Support	Support	Support	Support	Support	Support	Support
Office of	f Education	LACOE	Support	Support	Support	Support	Support w/ Revisions	Support	Support	Support	Support	Support	Support	Support	Support
	e of Child etection	ОСР	RAC	RAC	RAC	RAC	RAC	Support w/ Revisions	Support w/ Revisions	Support	RAC	RAC	RAC		Support w/ Revisions
	ISENSU EGORY	_	Strong consensus	Moderate consensus	Strong consensus	Removed - Already Have Existing Authority	Removed - Already Have Existing Authority	Strong consensus	Strong consensus	Removed - Already Have Existing Authority	Removed - Already Have Existing Authority	Strong consensus	Moderate consensus	Removed - Already Have Existing Authority	Strong consensus

FORM B – TASK FORCE RESPONSES

Name	<u>DEPT</u>	4 PPIT	4a Policy	4b Regs	4c Navig	5 SOCILT	6 BudCaps	7 Inven	8 Off-Cy	9 IFPilots
Aging & Disabilities	Aging	RAC	RAC	RAC	RAC	RAC	RAC	Support	Support	Support
Children & Families Comm.	CCF	Support w/ Revisions	Support	Support	Support	Support				
CEO-Homeless Initiative	CEO-HI	Support	Support	Support	Support	RAC	Support	Support	RAC	Support
CEO-Poverty Alleviation Initiative	CEO-PAI	RAC	RAC	RAC	RAC	RAC	Support w/ Revisions	RAC	RAC	RAC
CM w/LE (Bridges)	CMLE	Support	Support	RAC						
Children & Family Services	DCFS	RAC	RAC	RAC						
Economic Opportunity	DEO	RAC	Support w/ Revisions	Support w/ Revisions	Support w/ Revisions	Support w/ Revisions	RAC	RAC	Support w/ Revisions	Support w/ Revisions
Health Services	DHS	RAC	RAC	RAC						
Mental Health	DMH	RAC	RAC	Support	RAC	RAC	RAC	RAC	RAC	RAC
Public Health	DPH	RAC	RAC	RAC						
Public Social Services	DPSS	RAC	RAC	RAC						
First5LA	First5LA									
Development Authority	LACDA	Support	Support	Support						
Office of Education	LACOE	Support	Support	Support						
Office of Child Protection	ОСР	RAC	RAC	RAC						
CONSENSUS CATEGORY		Lower consensus	Lower consensus	Moderate consensus	Lower consensus	Lower consensus	Lower consensus	Removed - Already Have Existing Authority	Lower consensus	Lower consensus



RECS ACROSS CONSENSUS CATEGORIES

COUNTY OF LOS ANGELES PREVENTION SERVICES TASK FORCE **November 4 Meeting**

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RECOMMENDATIONS WITH EXISTING AUTHORITY (REMOVED FROM CONSIDERATION)

Name	<u>DEPT</u>	10 CEP	11 UJM	14 Lang	15 CBO Str	18 Metrics	7 Inven
Aging & Disabilities	Aging	Support	Support	Support	Support	Support	Support
Children & Families Comm.	CCF	Support w/ Revisions	Support	Support	Support w/ Revisions	RAC	Support
CEO-Homeless Initiative	CEO-HI	Support	Support	Support	Support	Support	Support
CEO-Poverty Alleviation Initiative	CEO-PAI	Support	Support	RAC	RAC	Support	RAC
CM w/LE (Bridges)	CMLE	Support	Support	Support	Support	Support	Support
Children & Family Services	DCFS	RAC	RAC	Support	Support w/ Revisions	RAC	RAC
Economic Opportunity	DEO	Support	Support	Support	Support w/ Revisions	Support	RAC
Health Services	DHS	RAC	RAC	RAC	RAC	RAC	RAC
Mental Health	DMH	RAC	RAC	RAC	Support w/ Revisions	RAC	RAC
Public Health	DPH	RAC	RAC	RAC	RAC	RAC	RAC
Public Social Services	DPSS	Support	Support	Support	Support	Support w/ Revisions	RAC
First5LA	First5LA	Support	Support	Support	Support w/ Revisions		
Development Authority	LACDA	Support	Support	Support	Support	Support	Support
Office of Education	LACOE	Support	Support w/ Revisions	Support	Support	Support	Support
Office of Child Protection	ОСР	RAC	RAC	Support	RAC		RAC
VENT cemb CONSENSUS C	ATEGORY	Removed - Already Have Existing Authority	Removed - Already Have Existing Authority	nnol Removed - Alread Have Existing Authority			

STRONG CONSENSUS

	Name	<u>DEPT</u>	1 Vision	3 GPs	12 InfoHub	13 CMLEs	16 CBO Shi	19 DataInt
	Aging & Disabilities	Aging	Support	Support	Support	Support	Support	Support
	Children & Families Comm.	CCF	Support	Support	Support	Support	Support	Support
	CEO-Homeless Initiative	CEO-HI	Support	Support	Support	Support	Support	Support
	CEO-Poverty Alleviation Initiative	CEO-PAI	Support	Support w/ Revisions	Support	RAC	RAC	RAC
	CM w/LE (Bridges)	CMLE	Support	Support	Support	Support	Support	Support
	Children & Family Services	DCFS	RAC	RAC	Support w/ Revisions	Support	Support w/ Revisions	Support w/ Revisions
	Economic Opportunity	DEO	Support	Support		Support w/ Revisions	Support w/ Revisions	Support
	Health Services	DHS	RAC	RAC	Support w/ Revisions	Support w/ Revisions	RAC	RAC
	Mental Health	DMH	Support	Support	Support	RAC	Support w/ Revisions	Support w/ Revisions
	Public Health	DPH	RAC	RAC	RAC	RAC	RAC	RAC
	Public Social Services	DPSS	Support	Support	RAC	Support	Support	RAC
	First5LA	First5LA	Support	Support	Support	Support	Support w/ Revisions	
	Development Authority	LACDA	Support	Support	Support	Support	Support	Support
	Office of Education	LACOE	Support	Support	Support	Support	Support	Support
CC	Office of Child Protection	ОСР	RAC	RAC	Support w/ Revisions	Support w/ Revisions	RAC	Support w/ Revisions
PF	CONSENSUS CA	TEGORY	Strong consensus	Strong consensus	Strong consensus	Strong consensus	Strong consensus	Strong consensus

MODERATE CONSENSUS

Name	<u>DEPT</u>	2 Model	17 LCOs
Aging & Disabilities	Aging	Support	Support w/ Revisions
Children & Families Comm.	CCF	Support w/ Revisions	RAC
CEO-Homeless Initiative	CEO-HI	Support	Support
CEO-Poverty Alleviation Initiative	CEO-PAI	RAC	RAC
CM w/LE (Bridges)	CMLE	Support	Support
Children & Family Services	DCFS	RAC	RAC
Economic Opportunity	DEO	Support w/ Revisions	Support w/ Revisions
Health Services	DHS	RAC	RAC
Mental Health	DMH	Support	Support w/ Revisions
Public Health	DPH	RAC	RAC
Public Social Services	DPSS	Support	Support w/ Revisions
First5LA	First5LA	Support	Support
Development Authority	LACDA	Support	Support
Office of Education	LACOE	Support	Support
Office of Child Protection	ОСР	RAC	RAC

4b
Regs
RAC
Support w/ Revisions
Support
RAC
Support
RAC
Support w/ Revisions
RAC
Support
RAC
RAC
Support
Support
RAC

PREVENTION November

November CONSENSUS CATEGORY

Moderate consensus

Moderate consensus

rce@ce

Moderate consensus

PPIT: An Implementation Team to Support Immediate Operational Needs

What is the Prevention and Promotion Implementation Team (PPIT)?

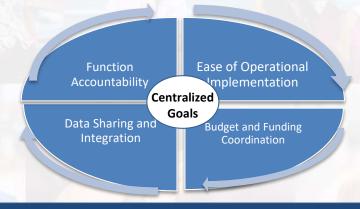
An action-oriented implementation team consisting of high-level leaders and subject matter experts (SMEs) with backbone support to effectuate operational priorities of the Task Force. The team will guide, support, and/or implement several of action-oriented recommendations listed in the report with an initial focus on immediate operational needs to support better coordination across County systems including:

- <u>Centralized goals with decentralized implementation</u>: The PPIT provides consistent goals, measures outcomes, and reports externally on prevention with a single voice
- <u>Function Accountability</u>: functions are distributed or **shared** between the PPIT and Departments (i.e., PPIT and Departments may have either primary or secondary responsibility)
- High prevention data sharing: Help support CIO and department's ability to share data and implement data agreements across other organizations. Identifying and monitoring key metrics that track progress made towards the successful outcomes for both prevention and promotion services
- Strategic Budget and Funding Analyses: Strengthen the County's capabilities to conduct
 multi-departmental budget coordination and strategy through identification of investment
 gaps, increased prevention and promotion investment, and opportunities for funding
 sustainability. Regular meetings are held to review data and determine funding and service
 planning.
- Ease of Operational Implementation: Liaise with existing Countywide initiative leads and elevate departmental best practices. Help identify urgent and emergent needs to better triage challenges so families can connect to services more effectively by increasing coordination with partners

Department of Public Health

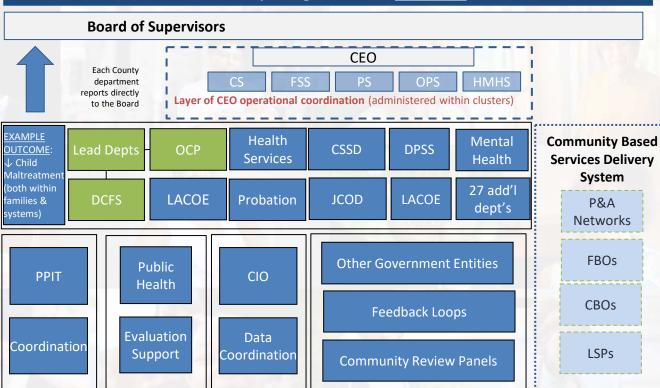
 Assessment and Evaluation: Refine and advance the guiding prevention metrics and outcome measures to align with Countywide governance, including additional community engagement and analyses to address disproportionality; consolidate, share, and help departments/initiatives implement best practices from their peers in other service areas.

What is the PPIT's organizational design?



Importantly, departments require dedicated staff and resources to work with PPIT staff and facilitate coordination with other departments

LA County's Org. Structure with PPIT



Prevention & Promotion in the County of Los Angeles with PPIT

Addressing the Challenges

- Filling in service gaps and sharing best practices: There is an opportunity for PPIT to compile, share, and help implement best practices currently occurring across many of our existing coordinating initiatives and apply them to other departments and service areas currently disconnected from the County's strongest prevention efforts.
- Respond to under addressed needs of priority populations: PPIT (and the Task Force/ARDI) can also lead User Journey Mapping to address the needs of priority populations that may currently be underserved because they do not cleanly fit under the purview of a specific department and/or because no coordinating initiative exists to address this population's holistic needs. (E.g., while DCFS and Aging may have conducted holistic needs assessments on children/families and older adults, respectively, many other populations may not be served with the same holistic analyses or user navigation assistance).
- Track progress toward outcomes: PPIT can help identify funding gaps to make recommendations to the board and assess progress toward achieving prevention goals and outcomes. This will support risk sharing, resource pooling, outcome monitoring, staff training, and collaboration implementation.
- Ensure the County has the tools and capabilities needed to improve coordination: PPIT can help shepherd implementation and roll out of key technological tools (e.g., improved budgeting platform, integrated data tools) and develop out in-house staff resources (e.g., dedicated staff to analyze multi-departmental funding opportunities and plan for long-term funding sustainability). This can lead to a system to bring together disconnected datasets for better provision of services.

Building on Strengths

- Helps the County apply our values and commitment: Equipped with the Board's vision and model for prevention and promotion, PPIT can help oversee the socialization and wide dissemination of a common language for prevention & promotion to contextualize our work
- Builds on collaborative action and strong working relationships: Assists in sharing out the best practices existing coordinating bodies have already developed, while also carrying forward initiatives that require dedicated staffing and clear responsibilities
- Connecting community expertise, enthusiasm, and interest to our work: Implementing immediate strategies and developing a longer-term plan to ensure that we are truly providing a <u>community-based</u> prevention and promotion delivery

Overall Characteristics

Clarity of roles, responsibility, and authority

• Fills in the gaps and takes on unmet needs: Addresses several "floating" and under addressed concerns, providing the necessary staffing (and additional capabilities) to do so.



Ease of operational implementation

Taking on key operational needs: As an action team, can focus on carrying forth
a clear set of recommendations from the Task Force necessary for the County to
better coordinate across all prevention and promotion departments



Spectrum of community partnership

PREAFFIRMING the County's commitment: PPIT will effectuate standardized practices, funding, and strategic development of several community-centric recommendations from the Task Force, helping ensure the County fully leverages the wealth of knowledge, expertise, and resources in our region to support prevention and promotion



LOWER CONSENSUS

Name	<u>DEPT</u>	4 PPIT	4a Policy	4c Navig	5 SOCILT	6 BudCaps	8 Off-Cy	9 IFPilots
Aging & Disabilities	Aging	RAC	RAC	RAC	RAC	RAC	Support	Support
Children & Families Comm.	CCF	Support w/ Revisions	Support w/ Revisions	Support w/ Revisions	Support w/ Revisions	Support	Support	Support
CEO-Homeless Initiative	CEO-HI	Support	Support	Support	RAC	Support	RAC	Support
CEO-Poverty Alleviation Initiative	CEO-PAI	RAC	RAC	RAC	RAC	Support w/ Revisions	RAC	RAC
CM w/LE (Bridges)	CMLE	Support	Support	Support	Support	Support	Support	RAC
Children & Family Services	DCFS	RAC	RAC	RAC	RAC	RAC	RAC	RAC
Economic Opportunity	DEO	RAC	Support w/ Revisions	Support w/ Revisions	Support w/ Revisions	RAC	Support w/ Revisions	Support w/ Revision
Health Services	DHS	RAC	RAC	RAC	RAC	RAC	RAC	RAC
Mental Health	DMH	RAC	RAC	RAC	RAC	RAC	RAC	RAC
Public Health	DPH	RAC	RAC	RAC	RAC	RAC	RAC	RAC
Public Social Services	DPSS	RAC	RAC	RAC	RAC	RAC	RAC	RAC
First5LA	First5LA							
Development Authority	LACDA	Support	Support	Support	Support	Support	Support	Support
Office of Education	LACOE	Support	Support	Support	Support	Support	Support	Support
Office of Child Protection	ОСР	RAC	RAC	RAC	RAC	RAC	RAC	RAC
CONSENSUS CAT	EGORY	Lower consensus	Lower consensus					



DISCUSSION/Q&A

COUNTY OF LOS ANGELES PREVENTION SERVICES TASK FORCE **November 4 Meeting**

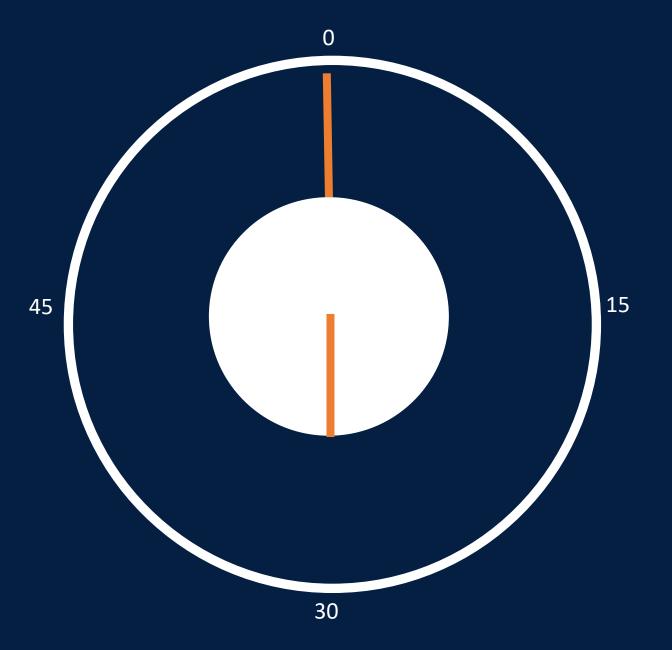
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To address the Task Force and provide public comment on Task Force-related subject matters, please use the *raise hand* feature. Use the same feature to lower your after your comments.

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Each speaker is allowed up to 90 seconds.





ITEM 9 ADJOURNMENT

COUNTY OF LOS ANGELES
PREVENTION SERVICES TASK FORCE
November 4 Meeting

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APPENDIX

Draft Recommendations (version of slides from 10/28 TF meeting)

Please see <u>Packet of Supplemental Attachments</u> (hyperlink will be shared in the chat)

OUR DIRECTIVES AND HOW WE DID THE WORK

I. Governance Structure and Coordinated Service Delivery

- Shared vision, model, guiding principles
- Current operational barriers to coordinated delivery
- Identification of necessary coordinating functions

II. Funding Streams Analysis

- Program inventory and review of funding streams
- Structural challenges and next steps to achieve strategic funding priorities

III. Community-Based Service Delivery

- User Journey Mapping (ongoing)
- Current operational barriers to community-based delivery
- Community Engagement Process (ongoing)

IV. Prevention Metrics (and requisite Data Integration)

- Priority Life Course Outcomes and Metrics
- Data Systems and Integration (which can also address I, II, and III)

19 consolidated recommendations for the consideration of the Board which we will share today

RECOMMENDATIONS (PAGE 1 OF 10)

I. GOVERNANCE STRUCTURE AND COORDINATED SERVICE DELIVERY (Recommendations 1-5)

<u>Recommendation</u>	<u>Description</u>	<u>Rationale</u>	Contributing Sources
1: Adopt the Countywide Vision for Prevention and Promotion and disseminate it widely among staff, service providers, and community.	 An aspirational statement to describe the desired long-term goals and direction for the future of LA County prevention and promotion services. Requires resources, staffing, and outreach expertise to socialize and share among County staff, CBOs, and community members – including through culturally relevant means (age-appropriate, language translation, etc.) (coordinated through PPIT) 	 Reaffirms County's commitment to deliver prevention and promotion to enable thriving Conveys how County will do so (equitable, community-driven, holistic) Need to socialize ideas widely so all stakeholders can understand and help meet these goals together 	 Task Force collaborative session Framework table (+sub working group) Community survey of 800+ residents, staff Attachments A: Vision Statement
2: Adopt and widely socialize the Countywide Model for Prevention and Promotion; utilize it to catalog and contextualize our County programs and services.	 Overarching model for prevention and promotion, especially articulating how social conditions (e.g., racism) factor into our work and definitions for prevention, promotion, and tiers Continue to build out a comprehensive program inventory on prevention and promotion with updated definitions to enable funding analyses and inform policy priorities (PPIT, CEO Budget, program staff) Requires resources, staffing, and outreach expertise to socialize and share among County staff, CBOs, and community members – including through culturally relevant means (age-appropriate, language translation, etc.) (coordinated through PPIT) 	 Unifies definition and common usage across departments Informs County departments and staff how to prioritize populations for additional support, services, and intervention based on level of risk or need Contextualizes "risk" with social conditions and a larger continuum of care Need to socialize ideas widely so all stakeholders can understand and help meet these goals together 	 Framework table (+sub working group) Task Force meeting discussions Attachments B: LA County's Model for Prevention and Promotion
3: Adopt the Countywide Prevention and Promotion Guiding Principles	 Value statements to serve as "guardrails" that help define how and why LA County is establishing a countywide prevention/promotion services system, listed in approximate order of importance to members. Several are drawn from the County's racial equity strategic plan, with some minor revisions to reflect discussion and learnings from this Task Force effort. Requires resources, staffing, and outreach expertise to socialize and share among County staff, CBOs, and community members – including through culturally relevant means (age-appropriate, language translation, etc.) (coordinated through PPIT) 	 Informs the intent and values we hoped to abide by as we engaged in this initiative, but also how PPIT and future County prevention and promotion efforts should conduct their work Need to socialize ideas widely so all stakeholders can understand and help meet these goals together 	 Framework table Attachments C: Adopted Guiding Principles

RECOMMENDATIONS (PAGE 2 OF 10)

GOVERNANCE STRUCTURE AND COORDINATED SERVICE DELIVERY (Recommendations 1-5)

<u>Recommendation</u>	<u>Description</u>	Rationale	Contributing Sources
4: Direct CEO to establish a Prevention and Promotion Implementation Team (PPIT) With Responsibility For Increasing Coordination and Collaboration Amongst County Departments and Initiatives.	 PPIT would be an action-oriented implementation team requiring budget and program analysts and consultants to help them dig in and map programs Strong leader to guide, support, and/or implement several of the action-oriented recommendations listed in the report (e.g., #19 – Data integration, #6-9 budget and strategic funding analyses, #11-16 community-based initiatives) PPIT's work would inform and help lay the groundwork for longer-term decision on aligning the 13 coordinating functions 	 PPIT can provide the backbone support, staffing, and expertise to carry out and help ensure the success of priority initiatives identified among the 13 coordinating functions Provides capacity and capabilities that currently do not exist in the County, especially on a multi-department basis Focus as an implementing body first and foremost responds to member feedback to first focus on most important priorities and learnings 	 Task Force meetings Stakeholder conversations Framework table Coordination table Benchmark research Attachments D: Identified Coordinating Functions E: Member survey on coordinating functions F: Ctable Recommendations to address operational barriers
4a: Direct PPIT to coordinate and consolidate a prevention and promotion policy agenda across departments	 PPIT will work with departments (and CEO - Legislative Affairs) to identify and consolidate policy advocacy requests at federal, state, and local levels. (This is especially important in light of expiring COVID/state of emergency powers impacting current operations and services). 	 County policy agendas are frequently populated with recommendations posed by department staff without a cross-departmental lens or knowledge. Coordination of a prevention and promotion policy agenda would provide an opportunity to consider recommendations holistically, i.e., their potential impact – good and bad – across multiple departments, populations, and issue areas. 	 Coordination table Framework table Attachments F: Ctable recs, Page 2,3

RECOMMENDATIONS (PAGE 3 OF 10)

GOVERNANCE STRUCTURE AND COORDINATED SERVICE DELIVERY (Recommendations 1-5)

Recommendation	<u>Description</u>	<u>Rationale</u>	Contributing Sources
4b: Direct PPIT to share regulatory review strategies across departments for cross application and collaborative development of solutions	 PPIT will share regulatory review strategies across departments and convene departmental staff to come together to review and discuss interpretations of certain rules, regulations, and other processes to ensure consistency across departments, including strategies to support community and organizations more flexibly. 	Consistent interpretations of regulatory functions and legal requirements will enable the County to explore opportunities, best practices, and underutilized strategies to leverage funding streams, streamline eligibility and better serve clients, and advocate for policy change when needed.	 Coordination table Framework table Attachments F: Ctable recs, Page 2,3
4c: Direct PPIT to support and uplift existing initiatives and strategies to improve resource navigation and access, including how their learnings can be applied and implemented across other service areas	 PPIT would work with existing initiatives (e.g., PAI/DPSS strategy, DCFS state block grant pilot for cross-systems navigation) to document best practices and apply learnings for resource navigation and access across multiple service areas, especially relating to priority populations. See also: Recommendations 11 and 12 – PPIT would also draw upon and help operationalize findings from the Task Force's user journey mapping efforts and referral network assessments. 	One of the primary purposes of creating a coordinated system of prevention is to streamline access to services and other resources across department program/service portfolios and their systems of care. Drawing on and applying existing learnings and piloting identified best or emerging practices will help the County improve its service system model to center and serve clients.	 Coordination table Attachments F: Ctable recs, Page 2
5: Direct PPIT to prioritize the Implementation of the Systems of Care Interagency Leadership Team and direct Office of Child Protection to serve as lead convener and require relevant departments to participate.	 PPIT will catalog existing coordinating initiatives and document best practices and operational challenges across them, which can help inform longer-term decisions on coordinating functions and governance model Empower OCP to convene and strengthen the Systems of Care Interagency Leadership Team to pilot several coordinating initiatives that may be replicable Countywide. 	 Leveraging existing coordinating bodies reduces duplication of efforts and supports existing leadership models/capacities. Builds upon existing coordinating staffing, relationships, and expertise in the child/family space working on FFPSA and State Block Grant initiatives, among other efforts 	 Coordination table Attachments F: Ctable recs, Page 2

COUNTY OF LOS ANGELES
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RECOMMENDATIONS (PAGE 4 OF 10)

II. FUNDING STREAMS ANALYSIS (Recommendations 6-9)

Recommendation	<u>Description</u>	<u>Rationale</u>	Contributing Sources
6: Direct CEO to strengthen the County's capabilities to conduct multi-departmental budget coordination and strategy, including the ability to braid/blend funding and identify spending gaps to assist Board and departmental decision making.	 Need to update technological tools for budgeting and expand out County's budget management capabilities Need to staff and resource County capacity to conduct creative funding stream analysis (e.g., braiding and blending across departments) AND longer term funding sustainability strategy 	 CEO budget staff and several County departments currently lack the technological and logistical abilities to easily organize and analyze annual budget data across multiple programs, hindering collaborative and long-term planning. While some strategic efforts exist surrounding a few specific funding sources or issue areas (e.g., FFPSA, CalAIM, CEO-HI), the County overall does not have the full expertise, capacity, and/or capability to conduct creative funding analyses – including uncovering underutilized sources and blending funding to extend their use, especially across departments. 	 Funding Streams Analysis Stakeholder conversations (including CEO Budget and dept staff; CEO-HI) Attachments G: Funding Streams Analysis Summary Charts (Self-Reported Data)
7: Direct ARDI to build upon, update, and expand the Prevention and Promotion Program Inventory	 Task Force Funding Streams Analysis process has compiled a program inventory for Prevention and Promotion, but given the challenges listed above we have limited ability to fully verify the completeness of this data Per Recommendation #2, opportunity to apply new standardized definitions across this inventory and identify underfunded tiers, services, domains, etc. (Already doing some of this work in the SDOH motion with DPH, ARDI and other Task Force departments; PPIT could carry this forward) 	 Program Inventory created through Task Force a good starting point, but full verification and continual tracking requires additional staffing and resourcing, especially as we now have updated definitions for prevention and promotion This is a key component necessary to complete recommendation 8 below, creating an off-cycle prevention budget 	 Funding Streams Analysis Attachments G: Funding Streams Analysis Summary Charts (Self-Reported Data)

RECOMMENDATIONS (PAGE 5 OF 10)

FUNDING STREAMS ANALYSIS (Recommendations 6-9)

Recommendation	<u>Description</u>	<u>Rationale</u>	Contributing Sources
8: Direct CEO to create an Off- Cycle Prevention Budget	 Utilizing the program inventory in recommendation #7, direct CEO Budget and/or PPIT to compile an off-cycle prevention budget to analyze and plan how the County funds across the array of prevention and promotion services Needs to plan for, anticipate, and help the Board act on changes in funding (e.g., due to federal or state policy or an economic recession), including risks and opportunities Some of this can build off learnings from the CFCI initiative 	 Enables departments, CEO, PPIT, and other relevant coordinating bodies to identify, plan, and advocate for policy, programmatic, and funding changes to address under resourced prevention and promotion needs An endeavor of this size requires a longer-term and sustainable cycle beyond just annual budget reviews across individual departments 	 Funding Streams Analysis Stakeholder conversations Attachments G: Funding Streams Analysis Summary Charts (Self-Reported Data)
9: Direct PPIT to document and evaluate the effectiveness of integrated funding pilots and other efforts	 Compile and analyze best practices from various "pilots" or initiatives leading innovative funding analysis and strategies (e.g., CEO-PAI, high fidelity wraparound for DCFS cases, expanded P&As, Healthy Neighborhoods, CEO-HI); PPIT can lead in the short- term, but this function may exist in Countywide budgeting (e.g., CEO) in the long-term 	 Currently missing the dedicated staff to help apply, share, and implement best practices to be applied widely across service areas to assist the County in more effective funding practices; will inform how recommendation 8 is developed and planned. 	 Coordination Table Funding Streams Analysis Attachments F: Ctable recs, Page 3

RECOMMENDATIONS (PAGE 6 OF 10)

III. COMMUNITY-BASED DELIVERY SYSTEM (Recommendations 10-16)

Recommendation	<u>Description</u>	<u>Rationale</u>	Contributing Sources
10: Direct the Task Force and ARDI to continue to carry out this initiative's planned and ongoing community engagement process, with the necessary funding to conduct culturally-relevant outreach, language access, and hold robust listening and feedback sessions	 Ensure needed resources are available to fully implement the initiative's community engagement strategy, including but not limited to, stakeholder compensation (see Recommendation 13), expanded language access support, if needed (both translation/interpretation services) (see Recommendation 14), and essentials for in-person events (e.g., refreshments, transportation support, childcare, room rentals). 	 Authentic stakeholder engagement requires ongoing substantial investment. Additional funds may be needed to procure consultants to manage future engagement processes and/or to resource partner CBOs or community leaders who can be a bridge and serve as County ambassadors with the expertise to engage their respective communities, e.g., geographically isolated, limited English proficient, justice-involved, unhoused, and other diverse populations. 	 Task Force Stakeholder conversations Attachments H: Community Engagement Process Activities (Ongoing and Planned)
11: Direct the Task Force and ARDI to develop a User Journey Experience map: Conduct population-specific user Journey Mapping across multiple services	 Coordination table subgroup began compiling existing user journey mapping resources, but there is a need to further build that out, especially for numerous priority populations (E.g., Limited English proficiency populations, LGBTQ individuals, parents/guardians impacted by child welfare system, etc.) This could entail also focus groups but also interviews and partnerships with CBOs, staff, and service providers Potentially led by Task Force and/or PPIT 	 While a few population-focused departments (e.g., DCFS, Aging) have conducted holistic assessments for specific populations, there is still a need to better understand the user journey needs for various priority groups Need to have coordinated County approach and best practices to serve these populations to ensure they are able to access the full range of supports and resources available to them 	• Coordination table Attachments F: Ctable recs, Page 5 H: Community Engagement Process Activities (Ongoing and Planned)

RECOMMENDATIONS (PAGE 7 OF 10)

III. COMMUNITY-BASED DELIVERY SYSTEM (Recommendations 10-16)

Recommendation	<u>Description</u>	<u>Rationale</u>	Contributing Sources
12: Direct CIO, CEO, and County Counsel to leverage their work on the Countywide information, referral, and connection platform (InfoHub) and similar efforts to develop next steps to streamline and address navigation and access barriers across the County's service portfolio	 Apply findings (technological, logistical, and equity-related) to strengthen communication platforms and systems that can support client referrals to programs/services that meet their unique needs. PPIT can assist CIO in documentation of these lessons learned and consolidate them with findings from Recommendations 10 and 11 	 Current referral systems that exist do not always meet the needs of clients, e.g., quickly outdated, solely online platforms, limited language capacity. This is an opportunity to gather and apply lessons learned for the procurement or creation of innovative solutions, including but not limited to call center, online, and/or navigator (e.g., <i>Promotoras</i>, cultural brokers) models. 	• Coordination table Attachments F: Ctable recs, Page 5 H: Community Engagement Process Activities (Ongoing and Planned)
13: Direct ARDI to develop a Communitywide approach with dedicated funding to incorporate and compensate Community Members with Lived Expertise involved in policy and program development	In partnership with the Stakeholder Engagement Workgroup, develop a policy for Countywide adoption that builds upon the Los Angeles County Stakeholder Compensation Guidance and directs minimum standard practices for the procurement and deployment of resources needed to compensate and support community members; implement adopted policy.	 Stakeholder compensation is a necessary component of democratizing a participatory government. A Countywide approach would standardize and provide departments with expectations and a process to engage residents and other community stakeholders in the co-creation of policies, programs, and services and appropriately and fairly compensate them for their participation across a spectrum of activities and intensity levels. 	 Coordination table Framework table Attachments F: Ctable recs, Page 5 H: Community Engagement Process Activities (Ongoing and Planned)

RECOMMENDATIONS (PAGE 8 OF 10)

III. COMMUNITY-BASED DELIVERY SYSTEM (Recommendations 10-16)

Recommendation	<u>Description</u>	<u>Rationale</u>	Contributing Sources
14: Adopt and strengthen OIA's recommendations for a Countywide approach to language access, including translation, interpretation, and culturally-appropriate communication and outreach.	 Liaise with OIA as the lead on the Strengthening Language Access in County Services motion, and/or select members to participate on the Language Access Working Group, which is tasked with laying the foundation for Countywide coordination of language access; support and implement recommendations. Explore and share best or emerging practices for outreaching to limited English proficient communities effectively; pilot a recommended strategy to improve prevention and promotion program/service delivery. 	 Language access is foundational to authentic stakeholder engagement and customer service. Providing programs and services in the language and literacy levels that communities prefer is essential and, in many cases, legally required. A more uniform and consistent delivery of quality language services informed by standards and best practices is critical for inclusive and authentic outreach, engagement, and access to programs/services. 	 Coordination table Framework table Attachments F: Ctable recs, Page 5 H: Community Engagement Process Activities (Ongoing and Planned)
15: Direct PPIT to develop a Countywide approach to partnering with community-based service providers, including implementing strategies to support smaller providers who may face challenges navigating County contracting practices. (PPIT)	 Develop and implement practices to include service providers in prevention and promotion policy/program planning, development, and implementation. Integrate considerations for equitable contracting to support the inclusion of smaller providers. Recommend strategies for better coordination of service delivery and referrals between County and community, as well as across CBO sectors. 	 Community providers, including faith-based organizations, provide the bulk of prevention and promotion programs and services across the county. There is an ongoing need to expand County's partner network to include smaller providers that excel in program/service delivery but have trouble securing contracts. There is a need to actualize a "no wrong door" approach, which means better coordinated programs and services. 	 Coordination table Framework table Attachments F: Ctable recs, Page 5 H: Community Engagement Process Activities (Ongoing and Planned)
16: Direct PPIT to Identify opportunities to shift delivery of County prevention and promotion services to community-based service providers who are better equipped to serve the communities.	 Assess and compare the County's and community provider's capacity to provide culturally appropriate prevention and promotion programs/services; make recommendations based on findings. 	 CBOs may be better positioned than County to provide services, particularly to communities that County may be ill equipped to serve due to language access issues, geographic isolation, heightened distrust of government, etc. 	 Coordination table Framework table

RECOMMENDATIONS (PAGE 9 OF 10)

IV. PREVENTION METRICS AND DATA INTEGRATION (Recommendations 17-19)

<u>Recommendation</u>	<u>Description</u>	<u>Rationale</u>	Contributing Sources
17: Adopt a Common Set of Prevention and Promotion Outcomes to Monitor Progress – (i.e., monitoring both wellbeing and thriving as well as the efficacy of our prevention and promotion services)	 Priority outcomes that the County wishes to increase or reduce in people's lives, especially those connected to major positive or negative outcomes later in life. These outcomes should be broadly prevalent, "inherently good," and fall within the County's sphere of influence. The first five outcomes selected are derived from the County's Racial Equity Strategic Plan and have already been adopted by the Board of Supervisors. Begin to utilize these outcomes (+ their contributing outcomes) by identifying new and existing programs or services to invest in in order to improve the outcomes (related to Recommendations 7,8 on strategic funding/budgeting on prevention) 	 Desire to measure progress over time ensure that LA County residents' lives are improving over time on a macro-scale Enhances our ability to measure whether County residents' lives are improving upon receipt of prevention services – potentially at both macro and micro level Further informs budget and funding priorities based on which outcomes are seeing improvement or decline 	Disproportionality table Attachments I: Prevention and Promotion Metrics Summary Document (excerpt)
18: Direct ARDI and the Task Force refine and advance the guiding prevention metrics for further refinement and alignment with Countywide governance, including additional community engagement and analyses to address disproportionality.	 The Disproportionality Table developed a list of contributing outcomes and ecological-institutional factors and conducted academic research to develop draft metrics These still need to be refined and aligned as future governance structure decisions on data integration/collection and the use of the metrics are solidified Task Force (Disproportionality table) can continue to analyze disproportionality considerations and policy/programming recommendations within each of the outcomes identified, including through community input/lived expertise and subject matter experts 	 These metrics were effectively created "in a vacuum," as the County still needs to align on what type of coordinating entities may be responsible for utilizing these prevention metrics There is still much work to do before the metrics are usable, like reviewing and aligning data sources/collection, and review with County staff on whether the proposed metric(s) for each life course outcome are feasible 	 Disproportionality table Attachments Prevention and Promotion Metrics Summary Document (excerpt)

RECOMMENDATIONS (PAGE 10 OF 10)

IV. PREVENTION METRICS AND DATA INTEGRATION (Recommendations 17-19)

<u>Recommendation</u>	Description	<u>Rationale</u>	Contributing Sources
19: Direct CIO, County Counsel, department leads to develop data sharing/integration plans for specific service areas.	 These data sharing/integration plans could build on existing CIO initiatives and learnings, and would: Identify specific use cases for data and information sharing, as well as examples of missed opportunities, within the current state, where data sharing/integration could benefit our clients Strengthen use of CIO's InfoHub to integrate client-level data across systems for shared metrics & outcomes tracking Develop policy advocacy agenda to push for changes in data/information regulations at the federal/state levels, as needed Identify data and outcomes needed to enable cost-benefit analyses of for the County for specific programs and investments SOC initiative may pilot this with CIO to launch a data sharing/integration plan on for children/families 	 As it stands, limited data sharing and integration significantly hinders County's ability to assist individuals to navigate across services, including accessing the programs that may support them and that they are eligible to receive. Especially if County services and programs are increasingly contracted or implemented through community-based service providers, we need to have robust technological capabilities to ensure individuals are fully connected to a holistic system of care 	 Coordination table Stakeholder conversations (e.g., CIO) Attachments F: Ctable recs, Page 4