



Chief Executive Office  
COUNTY OF LOS ANGELES

# Prevention Services Task Force Meeting

## October 28, 2022

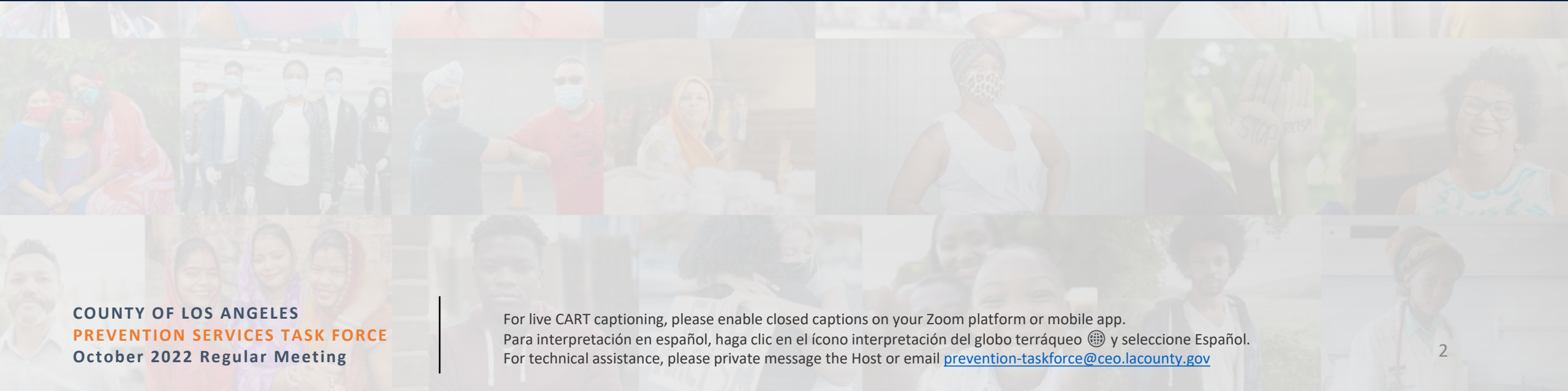






ITEM 2

# MEETING DISCLOSURES



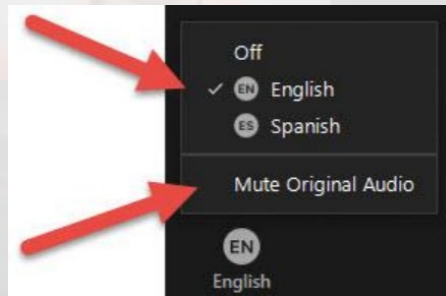
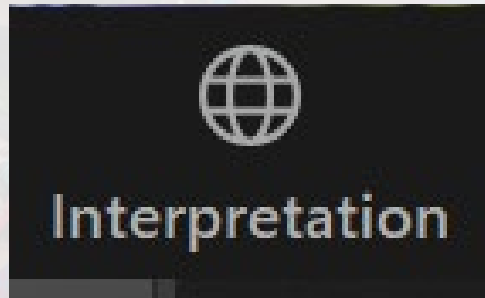
COUNTY OF LOS ANGELES  
**PREVENTION SERVICES TASK FORCE**  
October 2022 Regular Meeting

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Para interpretación en español, haga clic en el ícono interpretación del globo terráqueo 🌐 y seleccione Español.  
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# INTERPRETACIÓN EN ESPAÑOL

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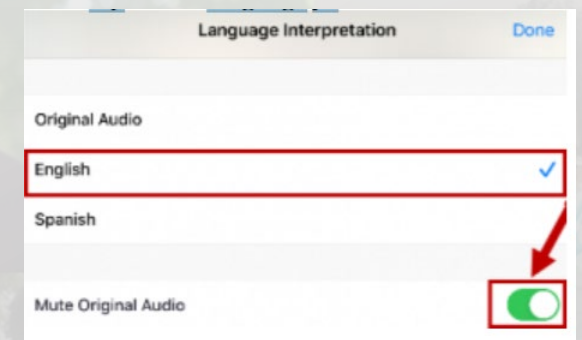
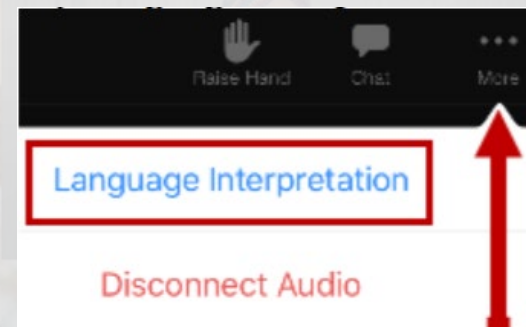
*(For Spanish interpretation, please click on the globe (interpretation) icon and select Spanish.)*



**Teléfono inteligente:**

Toque el botón "... " Más y seleccione Interpretación de idiomas. Luego toque el idioma "Español".


*(Tap the "... " More button and select Language Interpretation. Then tap on the language "Spanish.")*






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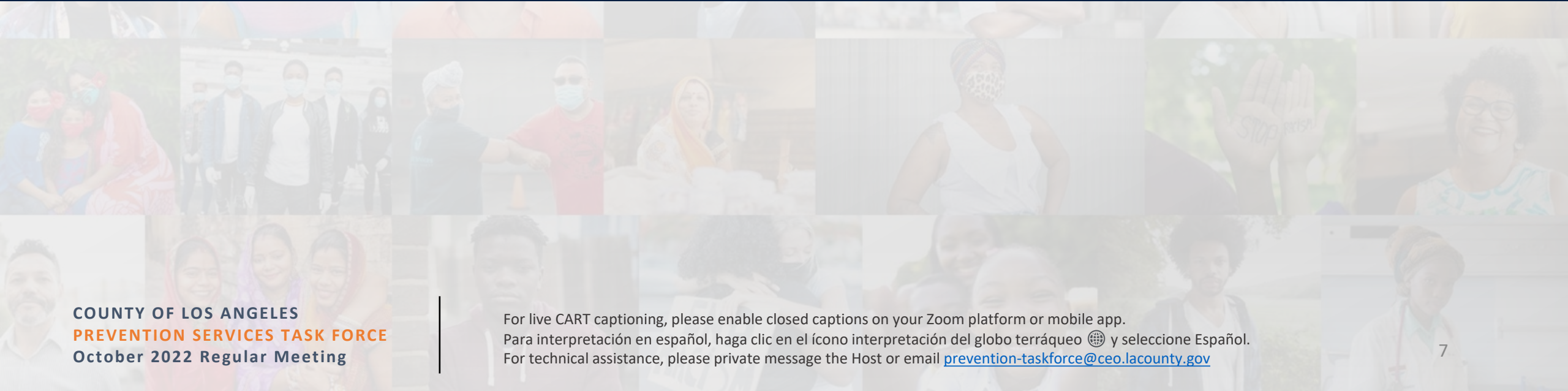


# Land Acknowledgement



ITEM 3

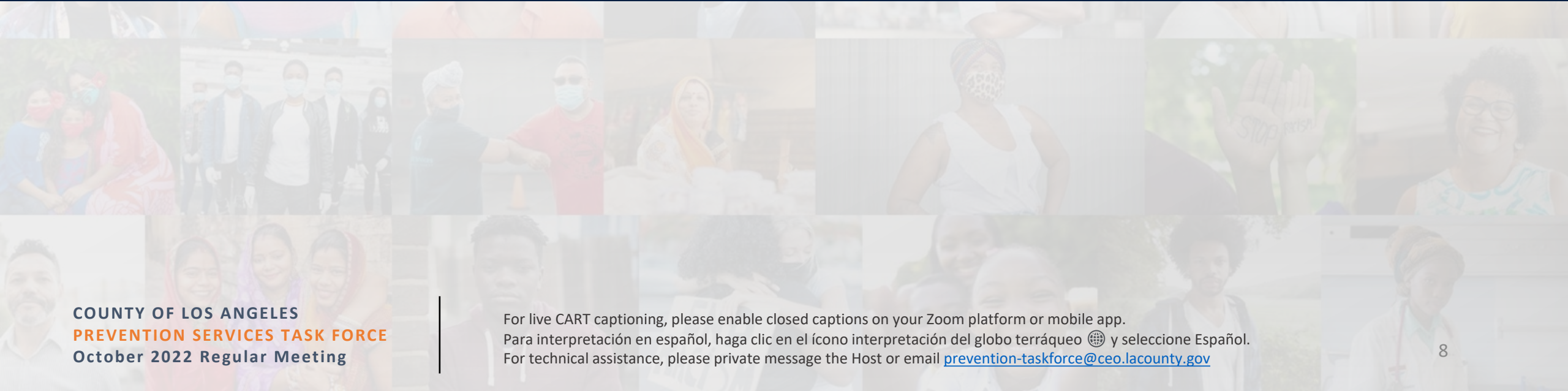
# WELCOME







# ITEM 4 ROLL CALL







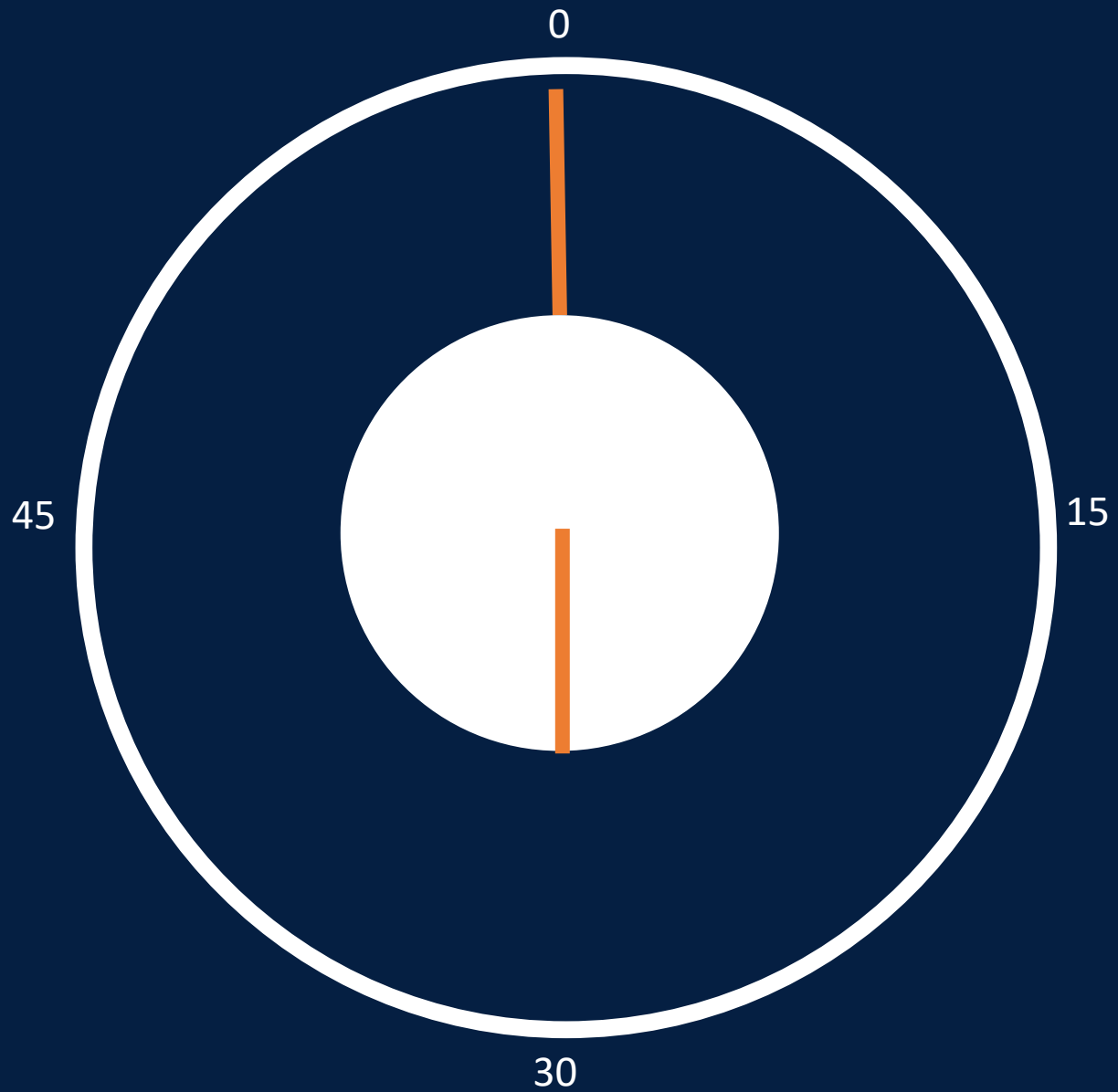
## ITEM 5 **Public Comment**

To address the Task Force and provide public comment on **today's agenda items**, please use the \*raise hand\* feature on Zoom. Use the same feature to lower your hand after your comments.

If you are calling in by phone, dial \*9 on the phone's dial pad to raise your hand. Dial \*9 again to lower your hand. Dial \*6 to unmute when told.

***Each speaker is allowed up to 90 seconds.*** Public comment on other Task Force-related subject matters is scheduled for the end of the meeting.









# ITEM 6

Take appropriate action on the Minutes of the Prevention Services Task Force Regular Meeting of September 30, 2022









# FUNDING STREAMS ANALYSIS

County's capabilities to conduct multi-departmental budget coordination and manage strategic funding sustainability, including for prevention and promotion

# FUNDING STREAMS ANALYSIS BACKGROUND

The task force was directed to perform a comprehensive Countywide funding streams analysis, with information provided by impacted departments and reviewed by CEO Budget, that detailed existing funding available for Countywide prevention services to support the implementation of a full-scale Countywide coordinated prevention strategy.

In late 2021, a survey was sent to representatives of HMHS, CMS, FSS, OPS and Public Safety to both self-report programs and provide related funding information for the programs which met the prevention efforts criteria:

- **Primary:** *prevention directed at the general population to prevent negative outcomes before they occur (universal),*
- **Secondary:** *prevention targeted to individuals or families in which negative outcomes are more likely (high risk), and*
- **Tertiary:** *prevention targeted towards individuals or families in which harms have already occurred in an effort to prevent further harm (indicated)*



In July 2022, a follow up survey was issued requesting updated information related to the programs reported, as well as requesting identification of any additional programs meeting the aforementioned criteria. The second surveys were also sent to entities that had not been previously asked to respond, but whose members sit on the taskforce (for example: First5LA, Commission for Children & Families, LAHSA, LACOE, and LACOE).

### Information Requested in Late 2021

- Program Name
- Program Description
- Prevention Level
- FY 2020-21 Actual Expenditures
- FY 2021-22 Budgeted Amount
- Funding Source(s) Name
- Identification of whether the funding is restricted and point of view on how the funding is restricted

### Information Requested in July 2022

- FY 2022-23 Budgeted Amount
- Detail related to each funding source including
  - Funding type (e.g., Grant, Federal, State, etc.)
  - Official name(s) of any grant(s)/program(s)
  - Approximate amount of the FY 2022-23 BUDGETED AMOUNT funded
  - Nature of funding (e.g., single allocation, cost reimbursement)

Using the responses across the surveys, a comprehensive inventory was created to track programs and related funding sources for further analysis. Secondary research was conducted to better understand requirements and restrictions for each of the reported funding sources to identify funding sources for evaluation as to whether funding could be utilized in a flexible nature going forward.

Branch	Department	Number of Programs	Total Budget Amount per FY 2022-23 Final Changes Budget
CMS	Animal Care and Control	2	\$0
	Beaches and Harbors	1	\$2,413,000
	Parks and Rec	8	Not Identified
	Public Library	19	\$3,649,000
	Public Works	7	\$26,321,000
	Regional planning	11	\$2,640,901
FSS	Aging and Disabilities Department	6	\$151,478,566
	Child and Family Services	9	\$83,126,000
	Child Support Services	1	\$0
	Department of Economic Opportunity	13	\$73,158,000
	Military and Veterans Affairs	2	Not Identified
	Public Social Services	20	\$186,252,583
HMHS	Health Services	4	\$12,336,776
	Mental Health	31	\$84,541,176
	Public Health	79	\$1,357,469,765
OPS	Arts and Culture	1	\$2,799,000
	Auditor- Controller	1	\$878,000
	Consumer and Business Affairs	6	\$25,115,000
	Human Resources	10	\$2,011,000
	Internal Services	4	\$1,132,000
	Poverty Alleviation Initiative in CEO office	1	\$0
	Treasurer and Tax Collector	2	\$312,000
Public Safety	Alternate Public Defender	8	\$637,000
	District Attorney	16	\$6,770,000
	Medical Examiner	1	\$250,000
	Probation	10	\$18,300,161
	Public Defender	14	\$7,020,000
	Sheriff	1	\$494,000
	<b>Subtotal</b>	<b>288</b>	<b>\$2,049,104,928</b>
Other	First 5 LA	14	\$60,151,000
	CEO-Homeless Initiative	4	\$18,437,000
	LACDA	89	\$65,436,081
	LACOE	20	\$168,572,789
	<b>Total</b>	<b>415</b>	<b>\$2,361,701,798</b>

In addition to the survey responses, interviews were conducted with members of:

- CEO Budget
- the Office of Child Protection,
- the Alliance for Health Integration,
- Auditor-Controller,
- DCFS,
- County Counsel

These discussions focused on the current budgeting/reporting processes, information available (specifically as it relates to funding for prevention and promotion efforts), and suggestions/recommendations to be considered in performing a comprehensive funding streams analysis.

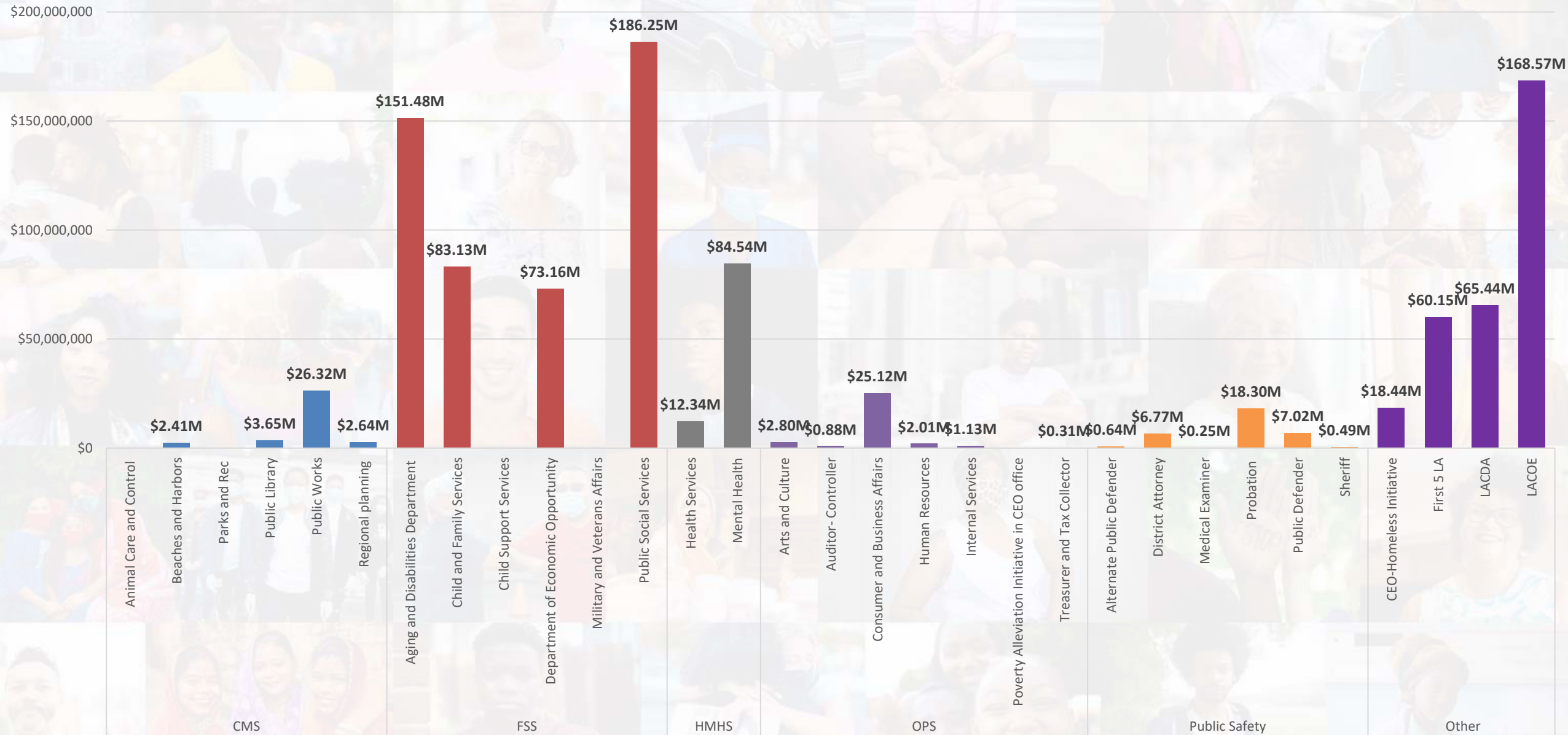


Below are observations from the self-reported information provided in response to the surveys sent:

- In total, 415 programs were identified across CMS, FSS, PS, HMHS, Ops, First 5 LA, CEO-Homeless Initiative, LACDA, and LACOE
  - 288 programs identified across CMS, FSS, PS, HMHS, and Ops
    - 217 (75%) programs identified 1 funding source
    - 71 (25%) programs identified multiple funding sources
    - 148 unique funding sources were reported related to CMS, FSS, PS, HMHS, and Ops
  - 127 programs identified across First 5 LA, CEO-Homeless Initiative, LACDA, and LACOE
- Total Budget Amount per FY 2022-23 Final Changes Budget self-reported across the 415 programs was \$2,361,701,798
- 61 programs self-responded to the question “Is the Funding Source Restricted?” with “No” (totaling \$191,086,912 or 8% of total)
- 192 programs reported funding was ongoing  
91 programs reported funding was one-time  
24 programs reported funding comprised both ongoing and one-time funding  
108 programs either did not provide the breakout or provided an alternative explanation/response

# SELF-REPORTED PREVENTION PROGRAM SPENDING BY AGENCY (FY2022-23)

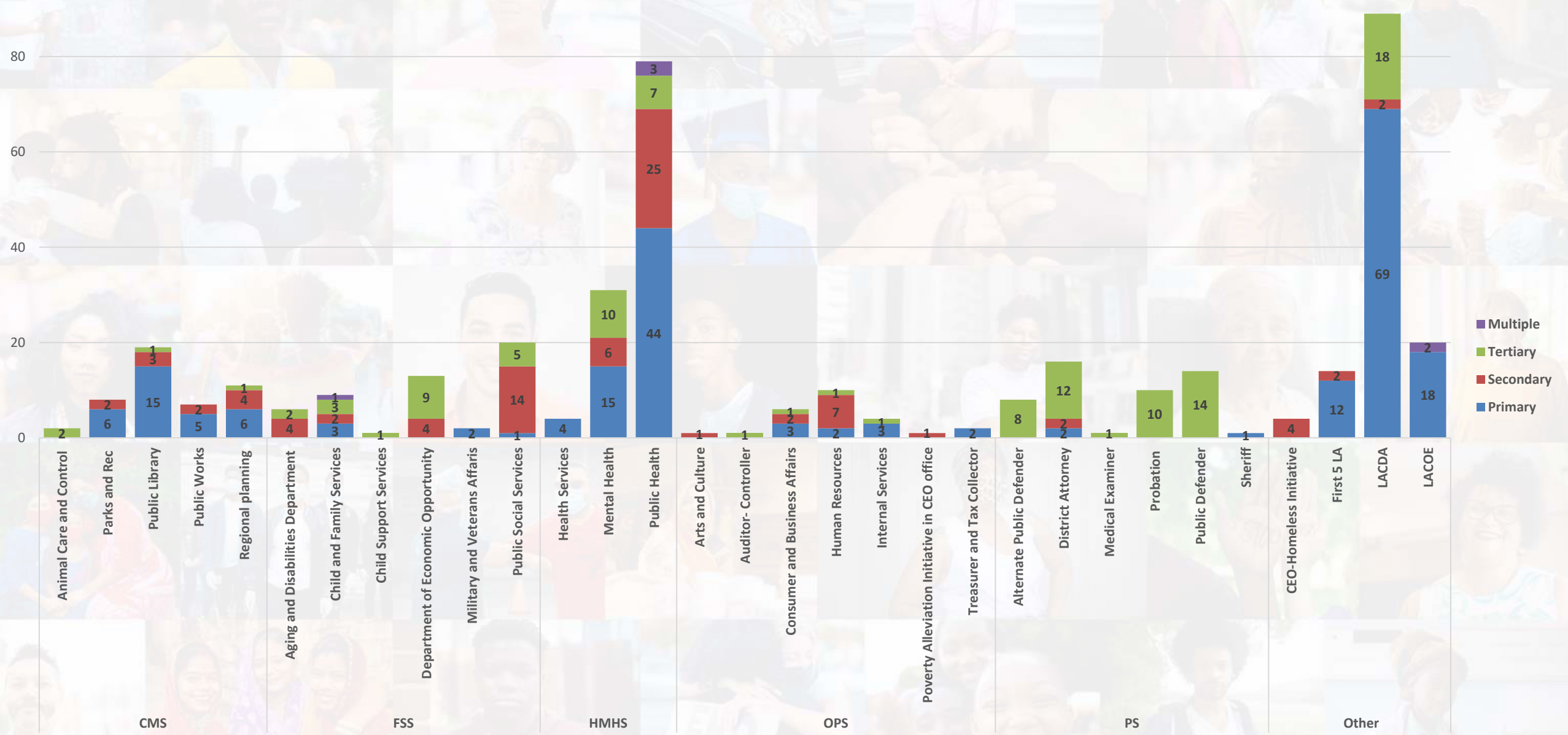
DPH (\$1.36B) comprises 57% of reported County prevention funding and was removed for readability



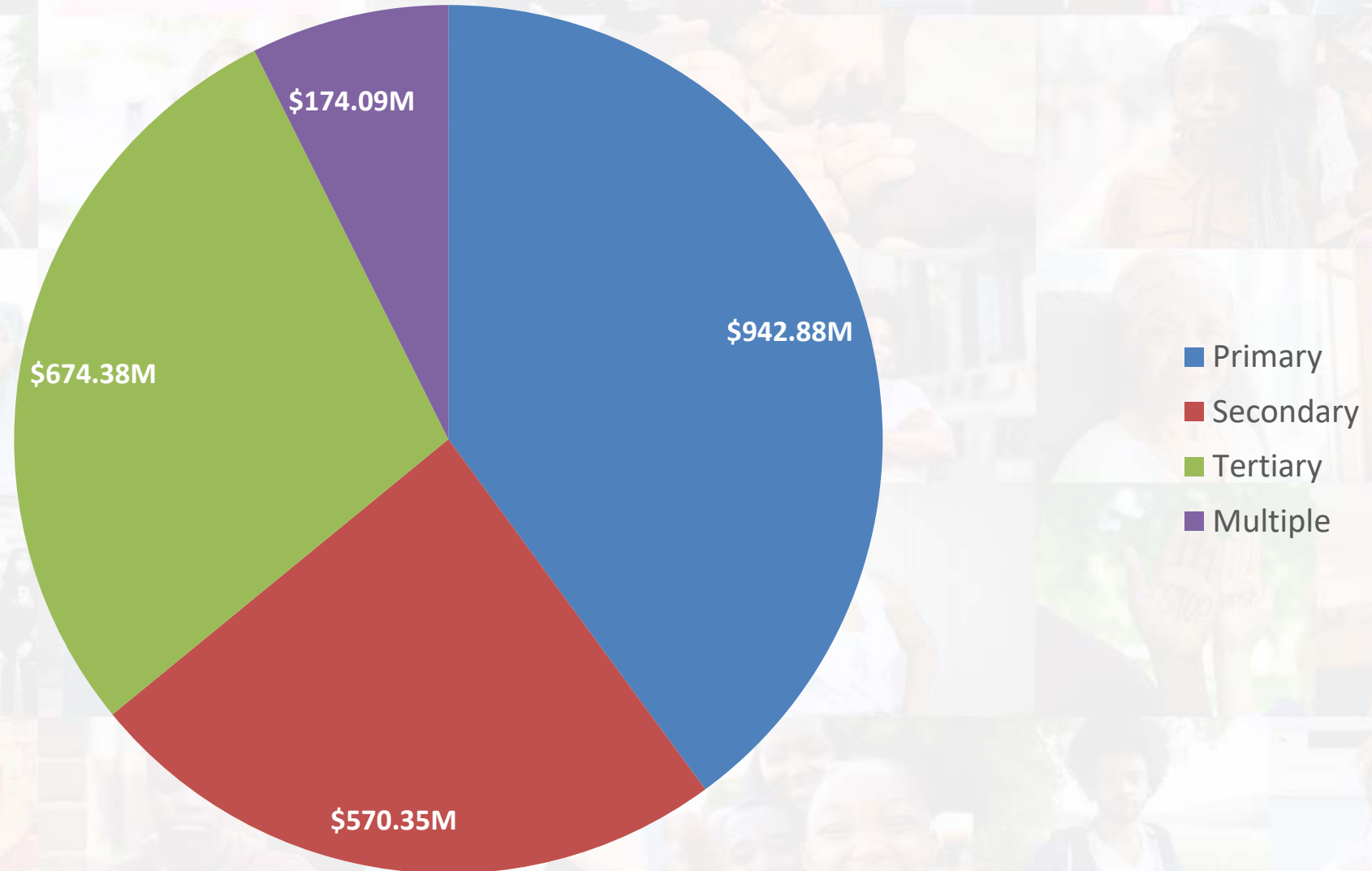


# SELF-REPORTED NUMBER OF PREVENTION PROGRAMS BY AGENCY (October 2022)

Prevention levels were self-identified based off of draft definitions from November 2021



**BUDGETED SPENDING BY PREVENTION LEVEL Preliminary; Prevention levels were self-identified**  
**FY 2022-23 Final Changes Budget**





Through the discussions held and responses to the survey, key information was learned and identified which should be considered with the funding streams analysis:

1

**Budget information not available for specific, programmatic uses of funds**

- Funding sources can be identified in the budget, however the ultimate use of those sources (i.e., which programs and in what amounts) and the ability to determine uses for prevention and promotion is not systematically available
- Detailed information is maintained on a department by department basis, requiring gathering information from the disparate sources; no central/holistic source to obtain information from

2

**Expertise lies with different groups as it relates to various aspects of budgeting, funding and uses.**

- CEO Budget can provide programmatic level budgets but does not have the breakdown specific to funding source.
- Program analysts have an understanding of the funding sources applicable to their programs but may not be focused on broader uses or theory behind the funding sources
- Subject Matter Experts (“SMEs”) may be needed to assist in identifying opportunities for braiding funding, however SME’s are typically masters in a discrete type or set of funding source(s)

3

**Impediments to consistent coordination and strategy**

- Each program and department has specific criteria it follows to use funds
- Departments and programs have dedicated funding earmarked and are experts in their dedicated funding and uses
- Budget, Program, Strategy need to be at the table when requesting funds to be comprehensive in services being provided/potential uses of funds
- Funding is not as simple as identifying a source; structural processes in place at the County as it relates to using/drawing on identified funding

# What is needed for this work to move forward and get to the goal of blending/braiding funding, coordinating funding management

## Report and Summarize Funding by Source

- Detail of the amount funded by each unique funding stream not available; Departmental budget data was only available at the summary level
- Reporting at the funding source level will allow for a greater understanding of how and why funds can be used for program activities; largely due to most funding pools and grants having strict requirements around use cases
- Allows visibility into how funds could be pooled across the County in the event additional programs provide similar services.

## Coordinate and Strategize Funding Sources

- Many funding sources were utilized across departments and branches
- While each program is acutely aware of the efforts being undertaken in the specific program, the ability to coordinate between departments and agencies relies on time consuming processes
- The ability to adeptly identify, coordinate, and report on funding sources as a County (as opposed to on a programmatic or department level) should allow for greater opportunities to braid, allocate, and manage funds received

## Entity or Group Could Assist in Oversight

- A central body can coordinate funding efforts across departments
- The coordinating body has to be deeply knowledgeable about who serves whom and what agencies are responsible.
- The entity can be the first to evaluate funding streams to see where departments can partner (i.e., develop strategy).

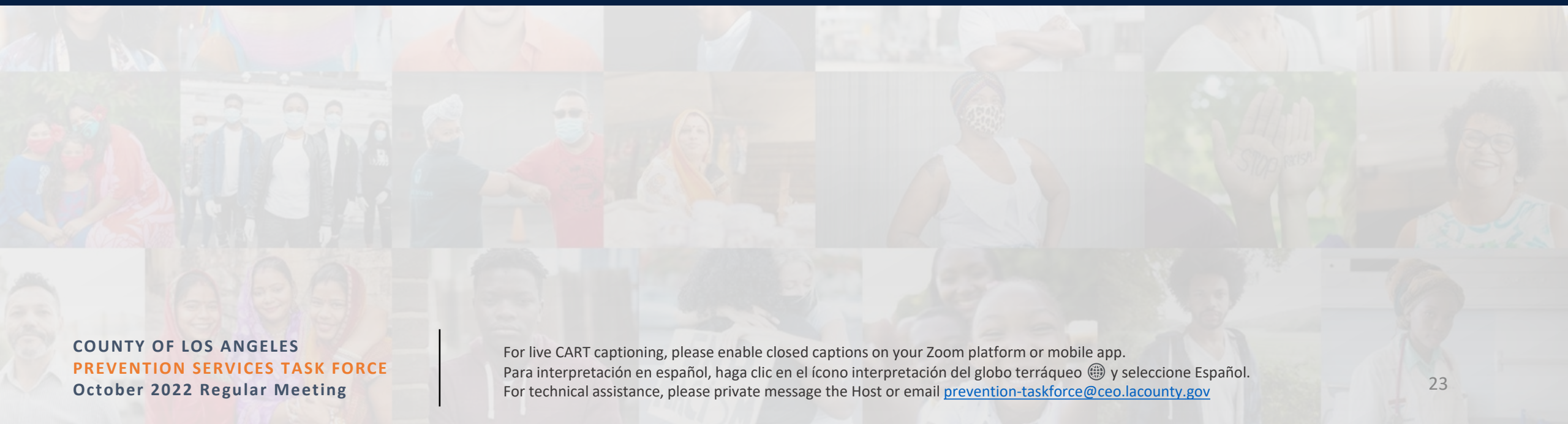
## Consider Outcome Based Budgeting

- Outcome-based budgeting (OBB) provides a framework for Los Angeles County to better align its spending with the strategic plan, understand that value its services are delivering, and identify opportunities to invest more effectively in equity, sustainability and other important goals





# DISCUSSION/Q&A



# ITEM 7

Review, discussion, and consideration of necessary actions regarding consolidated Board recommendations

Please see [Packet of Supplemental Attachments](#) (hyperlink will be shared in the chat)



# OUR DIRECTIVES AND HOW WE DID THE WORK

## I. Governance Structure and Coordinatd Service Delivery

- Shared vision, model, guiding principles
- Current operational barriers to coordinated delivery
- Identification of necessary coordinating functions

## II. Funding Streams Analysis

- Program inventory and review of funding streams
- Structural challenges and next steps to achieve strategic funding priorities

## III. Community-Based Service Delivery

- User Journey Mapping (ongoing)
- Current operational barriers to community-based delivery
- Community Engagement Process (ongoing)

## IV. Prevention Metrics (and requisite Data Integration)

- Priority Life Course Outcomes and Metrics
- Data Systems and Integration (which can also address I, II, and III)

# RECOMMENDATIONS (PAGE 1 OF 10)

## I. GOVERNANCE STRUCTURE AND COORDINATED SERVICE DELIVERY (Recommendations 1-5)

<u>Recommendation</u>	<u>Description</u>	<u>Rationale</u>	<u>Source</u>
<b>1: Adopt the Countywide Vision for Prevention and Promotion and disseminate it widely among staff, service providers, and community.</b>	<ul style="list-style-type: none"> <li>An aspirational statement to describe the desired long-term goals and direction for the future of LA County prevention and promotion services.</li> <li>Requires resources, staffing, and outreach expertise to socialize and share among County staff, CBOs, and community members – including through culturally relevant means (age-appropriate, language translation, etc.) (coordinated through PPIT)</li> </ul>	<ul style="list-style-type: none"> <li>Reaffirms County’s commitment to deliver prevention and promotion to enable thriving</li> <li>Conveys <i>how</i> County will do so (equitable, community-driven, holistic)</li> <li>Need to socialize ideas widely so all stakeholders can understand and help meet these goals together</li> </ul>	<ul style="list-style-type: none"> <li>Task Force collaborative session</li> <li>Framework table (+sub working group)</li> <li>Community survey of 800+ residents, staff</li> </ul> <p><u>Attachments</u> A: Vision Statement</p>
<b>2: Adopt and widely socialize the Countywide Model for Prevention and Promotion; utilize it to catalog and contextualize our County programs and services.</b>	<ul style="list-style-type: none"> <li>Overarching model for prevention and promotion, especially articulating how social conditions (e.g., racism) factor into our work and definitions for prevention, promotion, and tiers</li> <li>Continue to build out a comprehensive program inventory on prevention and promotion with updated definitions to enable funding analyses and inform policy priorities (PPIT, CEO Budget, program staff)</li> <li>Requires resources, staffing, and outreach expertise to socialize and share among County staff, CBOs, and community members – including through culturally relevant means (age-appropriate, language translation, etc.) (coordinated through PPIT)</li> </ul>	<ul style="list-style-type: none"> <li>Unifies definition and common usage across departments</li> <li>Informs County departments and staff how to prioritize populations for additional support, services, and intervention based on level of risk or need</li> <li>Contextualizes “risk” with social conditions and a larger continuum of care</li> <li>Need to socialize ideas widely so all stakeholders can understand and help meet these goals together</li> </ul>	<ul style="list-style-type: none"> <li>Framework table (+sub working group)</li> <li>Task Force meeting discussions</li> </ul> <p><u>Attachments</u> B: LA County’s Model for Prevention and Promotion</p>
<b>3: Adopt the Countywide Prevention and Promotion Guiding Principles</b>	<ul style="list-style-type: none"> <li>Value statements to serve as “guardrails” that help define <i>how</i> and <i>why</i> LA County is establishing a countywide prevention/promotion services system, listed in approximate order of importance to members. Several are drawn from the County’s racial equity strategic plan, with some minor revisions to reflect discussion and learnings from this Task Force effort.</li> <li>Requires resources, staffing, and outreach expertise to socialize and share among County staff, CBOs, and community members – including through culturally relevant means (age-appropriate, language translation, etc.) (coordinated through PPIT)</li> </ul>	<ul style="list-style-type: none"> <li>Informs the intent and values we hoped to abide by as we engaged in this initiative, but also how PPIT and future County prevention and promotion efforts should conduct their work</li> <li>Need to socialize ideas widely so all stakeholders can understand and help meet these goals together</li> </ul>	<ul style="list-style-type: none"> <li>Framework table</li> </ul> <p><u>Attachments</u> C: Adopted Guiding Principles</p>



# RECOMMENDATIONS (PAGE 2 OF 10)

## GOVERNANCE STRUCTURE AND COORDINATED SERVICE DELIVERY (Recommendations 1-5)

Recommendation	Description	Rationale	Source
<p><b>4: Direct CEO to establish a Prevention and Promotion Implementation Team (PPIT) With Responsibility For Increasing Coordination and Collaboration Amongst County Departments and Initiatives.</b></p>	<ul style="list-style-type: none"> <li>• PPIT would be an action oriented implementation team requiring budget and program analysts and consultants to help them dig in and map programs</li> <li>• Strong leader to guide, support, and/or implement several of the action-oriented recommendations listed in the report (e.g., #19 – Data integration, #6-9 budget and strategic funding analyses, #11-16 community-based initiatives)</li> <li>• PPIT’s work would inform and help lay the groundwork for longer-term decision on aligning the 13 coordinating functions</li> </ul> <p><b>This must also entail dedicating necessary staffing and resourcing within departments to work with PPIT on relevant coordinating initiatives.</b></p>	<ul style="list-style-type: none"> <li>• PPIT can provide the backbone support, staffing, and expertise to carry out and help ensure the success of priority initiatives identified among the 13 coordinating functions</li> <li>• Provides capacity and capabilities that currently do not exist in the County, especially on a multi-department basis</li> <li>• Focus as an implementing body first and foremost responds to member feedback to first focus on most important priorities and learnings</li> </ul>	<ul style="list-style-type: none"> <li>• Task Force meetings</li> <li>• Stakeholder conversations</li> <li>• Framework table</li> <li>• Coordination table</li> <li>• Benchmark research</li> </ul> <p><u>Attachments</u>  D: Identified Coordinating Functions  E: Member survey on coordinating functions  F: Ctable Recommendations to address operational barriers</p>
<p><b>4a: Direct PPIT to coordinate and consolidate a prevention and promotion policy agenda across departments</b></p>	<ul style="list-style-type: none"> <li>• PPIT will work with departments (and CEO - Legislative Affairs) to identify and consolidate policy advocacy requests at federal, state, and local levels. (This is especially important in light of expiring COVID/state of emergency powers impacting current operations and services).</li> </ul>	<ul style="list-style-type: none"> <li>• County policy agendas are frequently populated with recommendations posed by department staff without a cross-departmental lens or knowledge. Coordination of a prevention and promotion policy agenda would provide an opportunity to consider recommendations holistically, i.e., their potential impact – good and bad – across multiple departments, populations, and issue areas.</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Coordination table</b></li> <li>• <b>Framework table</b></li> </ul> <p><u>Attachments</u>  <b>F: Ctable recs, Page 2,3</b></p>

# RECOMMENDATIONS (PAGE 3 OF 10)

## GOVERNANCE STRUCTURE AND COORDINATED SERVICE DELIVERY (Recommendations 1-5)

Recommendation	Description	Rationale	Source
<b>4b: Direct PPIT to share regulatory review strategies across departments for cross application and collaborative development of solutions</b>	<ul style="list-style-type: none"> <li>PPIT will share regulatory review strategies across departments and convene departmental staff to come together to review and discuss interpretations of certain rules, regulations, and other processes to ensure consistency across departments, including strategies to support community and organizations more flexibly.</li> </ul>	<ul style="list-style-type: none"> <li>Consistent interpretations of regulatory functions and legal requirements will enable the County to explore opportunities, best practices, and underutilized strategies to leverage funding streams, streamline eligibility and better serve clients, and advocate for policy change when needed.</li> </ul>	<ul style="list-style-type: none"> <li>Coordination table</li> <li>Framework table</li> </ul> <p><u>Attachments</u> F: Ctable recs, Page 2,3</p>
<b>4c: Direct PPIT to support and uplift existing initiatives and strategies to improve resource navigation and access, including how their learnings can be applied and implemented across other service areas</b>	<ul style="list-style-type: none"> <li>PPIT would work with existing initiatives (e.g., PAI/DPSS strategy, DCFS state block grant pilot for cross-systems navigation) to document best practices and apply learnings for resource navigation and access across multiple service areas, especially relating to priority populations.</li> <li>See also: Recommendations 11 and 12 – PPIT would also draw upon and help operationalize findings from the Task Force’s user journey mapping efforts and referral network assessments.</li> </ul>	<ul style="list-style-type: none"> <li>One of the primary purposes of creating a coordinated system of prevention is to streamline access to services and other resources across department program/service portfolios and their systems of care. Drawing on and applying existing learnings and piloting identified best or emerging practices will help the County improve its service system model to center and serve clients.</li> </ul>	<ul style="list-style-type: none"> <li>Coordination table</li> </ul> <p><u>Attachments</u> F: Ctable recs, Page 2</p>
<b>5: Direct PPIT to prioritize the Implementation of the Systems of Care Interagency Leadership Team and direct Office of Child Protection to serve as lead convener and require relevant departments to participate.</b>	<ul style="list-style-type: none"> <li>PPIT will catalog existing coordinating initiatives and document best practices and operational challenges across them, which can help inform longer-term decisions on coordinating functions and governance model</li> <li>Empower OCP to convene and strengthen the Systems of Care Interagency Leadership Team to pilot several coordinating initiatives that may be replicable Countywide.</li> </ul>	<ul style="list-style-type: none"> <li>Leveraging existing coordinating bodies reduces duplication of efforts and supports existing leadership models/capacities.</li> <li>Builds upon existing coordinating staffing, relationships, and expertise in the child/family space working on FFPSA and State Block Grant initiatives, among other efforts</li> </ul>	<ul style="list-style-type: none"> <li>Coordination table</li> </ul> <p><u>Attachments</u> F: Ctable recs, Page 2</p>



# RECOMMENDATIONS (PAGE 4 OF 10)

## II. FUNDING STREAMS ANALYSIS (Recommendations 6-9)

<u>Recommendation</u>	<u>Description</u>	<u>Rationale</u>	<u>Source</u>
<p><b>6: Strengthen the County’s capabilities to conduct multi-departmental budget coordination and strategy, including the ability to braid/blend funding and identify spending gaps to assist Board and departmental decision making.</b></p>	<ul style="list-style-type: none"> <li>• Need to update technological tools for budgeting and expand out County’s budget management capabilities</li> <li>• Need to staff and resource County capacity to conduct creative funding stream analysis (e.g., braiding and blending across departments) AND longer term funding sustainability strategy</li> </ul>	<ul style="list-style-type: none"> <li>• CEO budget staff and several County departments currently lack the technological and logistical abilities to easily organize and analyze annual budget data across multiple programs, hindering collaborative and long-term planning.</li> <li>• While some strategic efforts exist surrounding a few specific funding sources or issue areas (e.g., FFPSA, CalAIM, CEO-HI), the County overall does not have the full expertise, capacity, and/or capability to conduct creative funding analyses – including uncovering underutilized sources and blending funding to extend their use, especially across departments.</li> </ul>	<ul style="list-style-type: none"> <li>• Funding Streams Analysis</li> <li>• Stakeholder conversations (including CEO Budget and dept staff; CEO-HI)</li> </ul> <p><u>Attachments</u> G: Funding Streams Analysis Summary Charts (Self-Reported Data)</p>
<p><b>7: Build upon, update, and expand the Prevention and Promotion Program Inventory</b></p>	<ul style="list-style-type: none"> <li>• Task Force Funding Streams Analysis process has compiled a program inventory for Prevention and Promotion, but given the challenges listed above we have limited ability to fully verify the completeness of this data</li> <li>• Per Recommendation #2, opportunity to apply new standardized definitions across this inventory and identify underfunded tiers, services, domains, etc. (Already doing some of this work in the SDOH motion with DPH, ARDI and other Task Force departments; PPIT could carry this forward)</li> </ul>	<ul style="list-style-type: none"> <li>• Program Inventory created through Task Force a good starting point, but full verification and continual tracking requires additional staffing and resourcing, especially as we now have updated definitions for prevention and promotion</li> <li>• This is a key component necessary to complete recommendation 8 below, creating an off-cycle prevention budget</li> </ul>	<ul style="list-style-type: none"> <li>• Funding Streams Analysis</li> </ul> <p><u>Attachments</u> G: Funding Streams Analysis Summary Charts (Self-Reported Data)</p>

# RECOMMENDATIONS (PAGE 5 OF 10)

## FUNDING STREAMS ANALYSIS (Recommendations 6-9)

<u>Recommendation</u>	<u>Description</u>	<u>Rationale</u>	<u>Source</u>
<b>8: Create an Off-Cycle Prevention Budget</b>	<ul style="list-style-type: none"> <li>Utilizing the program inventory in recommendation #7, direct CEO Budget and/or PPIT to compile an off-cycle prevention budget to analyze and plan how the County funds across the array of prevention and promotion services</li> <li>Needs to plan for, anticipate, and help the Board act on changes in funding (e.g., due to federal or state policy or an economic recession), including risks and opportunities</li> <li>Some of this can build off learnings from the CFCI initiative</li> </ul>	<ul style="list-style-type: none"> <li>Enables departments, CEO, PPIT, and other relevant coordinating bodies to identify, plan, and advocate for policy, programmatic, and funding changes to address under resourced prevention and promotion needs</li> <li>An endeavor of this size requires a longer-term and sustainable cycle beyond just annual budget reviews across individual departments</li> </ul>	<ul style="list-style-type: none"> <li>Funding Streams Analysis</li> <li>Stakeholder conversations</li> </ul> <p><u>Attachments</u> G: Funding Streams Analysis Summary Charts (Self-Reported Data)</p>
<b>9: Document and evaluate the effectiveness of integrated funding pilots and other efforts</b>	<ul style="list-style-type: none"> <li>Compile and analyze best practices from various “pilots” or initiatives leading innovative funding analysis and strategies (e.g., CEO-PAI, high fidelity wraparound for DCFS cases, expanded P&amp;As, Healthy Neighborhoods, CEO-HI); PPIT can lead in the short-term, but this function may exist in Countywide budgeting (e.g., CEO) in the long-term</li> </ul>	<ul style="list-style-type: none"> <li>Currently missing the dedicated staff to help apply, share, and implement best practices to be applied widely across service areas to assist the County in more effective funding practices; will inform how recommendation 8 is developed and planned.</li> </ul>	<ul style="list-style-type: none"> <li>Coordination Table</li> <li>Funding Streams Analysis</li> </ul> <p><u>Attachments</u> F: Ctable recs, Page 3</p>



# RECOMMENDATIONS (PAGE 6 OF 10)

## III. COMMUNITY-BASED DELIVERY SYSTEM (Recommendations 10-16)

Recommendation	Description	Rationale	Source
<p><b>10: Direct the Task Force and ARDI to continue to carry out this initiative’s planned and ongoing community engagement process, with the necessary funding to conduct culturally-relevant outreach, language access, and hold robust listening and feedback sessions</b></p>	<ul style="list-style-type: none"> <li>Ensure needed resources are available to fully implement the initiative’s community engagement strategy, including but not limited to, stakeholder compensation (see Recommendation 13), expanded language access support, if needed (both translation/interpretation services) (see Recommendation 14), and essentials for in-person events (e.g., refreshments, transportation support, childcare, room rentals).</li> </ul>	<ul style="list-style-type: none"> <li>Authentic stakeholder engagement requires ongoing substantial investment.</li> <li>Additional funds may be needed to procure consultants to manage future engagement processes and/or to resource partner CBOs or community leaders who can be a bridge and serve as County ambassadors with the expertise to engage their respective communities, e.g., geographically isolated, limited English proficient, justice-involved, unhoused, and other diverse populations.</li> </ul>	<ul style="list-style-type: none"> <li>Task Force</li> <li>Stakeholder conversations</li> </ul> <p><u>Attachments</u> H: Community Engagement Process Activities (Ongoing and Planned)</p>
<p><b>11: Deepen our understanding of User Experience: Conduct population-specific user Journey Mapping across multiple services</b></p>	<ul style="list-style-type: none"> <li>Coordination table subgroup began compiling existing user journey mapping resources, but there is a need to further build that out, especially for numerous priority populations (E.g., Limited English proficiency populations, LGBTQ individuals, parents/guardians impacted by child welfare system, etc.)</li> <li>This could entail also focus groups but also interviews and partnerships with CBOs, staff, and service providers</li> <li>Potentially led by Task Force and/or PPIT</li> </ul>	<ul style="list-style-type: none"> <li>While a few population-focused departments (e.g., DCFS, Aging) have conducted holistic assessments for specific populations, there is still a need to better understand the user journey needs for various priority groups</li> <li>Need to have coordinated County approach and best practices to serve these populations to ensure they are able to access the full range of supports and resources available to them</li> </ul>	<ul style="list-style-type: none"> <li>Coordination table</li> </ul> <p><u>Attachments</u> F: Ctable recs, Page 5 H: Community Engagement Process Activities (Ongoing and Planned)</p>

# RECOMMENDATIONS (PAGE 7 OF 10)

## III. COMMUNITY-BASED DELIVERY SYSTEM (Recommendations 10-16)

<u>Recommendation</u>	<u>Description</u>	<u>Rationale</u>	<u>Source</u>
<p><b>12: Direct CIO, CEO, and County Counsel to leverage their work on the Countywide information, referral, and connection platform and other similar efforts to develop next steps to streamline and address navigation and access barriers across the County’s service portfolio</b></p>	<ul style="list-style-type: none"> <li>Apply findings (technological, logistical, and equity-related) to strengthen communication platforms and systems that can support client referrals to programs/services that meet their unique needs.</li> <li>PPIT can assist CIO in documentation of these lessons learned and consolidate them with findings from Recommendations 10 and 11</li> </ul>	<ul style="list-style-type: none"> <li>Current referral systems that exist do not always meet the needs of clients, e.g., quickly outdated, solely online platforms, limited language capacity.</li> <li>This is an opportunity to gather and apply lessons learned for the procurement or creation of innovative solutions, including but not limited to call center, online, and/or navigator (e.g., <i>Promotoras</i>, cultural brokers) models.</li> </ul>	<ul style="list-style-type: none"> <li><b>Coordination table</b></li> </ul> <p><u>Attachments</u>  <b>F: Ctable recs, Page 5</b>  <b>H: Community Engagement Process Activities (Ongoing and Planned)</b></p>
<p><b>13: Develop a Communitywide approach with dedicated funding to incorporate and compensate Community Members with Lived Expertise involved in policy and program development (ARDI)</b></p>	<ul style="list-style-type: none"> <li>In partnership with the Stakeholder Engagement Workgroup, develop a policy for Countywide adoption that builds upon the <i>Los Angeles County Stakeholder Compensation Guidance</i> and directs minimum standard practices for the procurement and deployment of resources needed to compensate and support community members; implement adopted policy.</li> </ul>	<ul style="list-style-type: none"> <li>Stakeholder compensation is a necessary component of democratizing a participatory government.</li> <li>A Countywide approach would standardize and provide departments with expectations and a process to engage residents and other community stakeholders in the co-creation of policies, programs, and services and appropriately and fairly compensate them for their participation across a spectrum of activities and intensity levels.</li> </ul>	<ul style="list-style-type: none"> <li>Coordination table</li> <li>Framework table</li> </ul> <p><u>Attachments</u>  F: Ctable recs, Page 5  H: Community Engagement Process Activities (Ongoing and Planned)</p>



# RECOMMENDATIONS (PAGE 8 OF 10)

## III. COMMUNITY-BASED DELIVERY SYSTEM (Recommendations 10-16)

Recommendation	Description	Rationale	Source
<p><b>14: Support a Countywide approach to language access, including translation, interpretation, and culturally-appropriate communication and outreach.</b></p>	<ul style="list-style-type: none"> <li>• Liaise with OIA as the lead on the <i>Strengthening Language Access in County Services</i> motion, and/or select members to participate on the Language Access Working Group, which is tasked with laying the foundation for Countywide coordination of language access; support and implement recommendations.</li> <li>• Explore and share best or emerging practices for outreaching to limited English proficient communities effectively; pilot a recommended strategy to improve prevention and promotion program/service delivery.</li> </ul>	<ul style="list-style-type: none"> <li>• Language access is foundational to authentic stakeholder engagement and customer service. Providing programs and services in the language and literacy levels that communities prefer is essential and, in many cases, legally required.</li> <li>• A more uniform and consistent delivery of quality language services informed by standards and best practices is critical for inclusive and authentic outreach, engagement, and access to programs/services.</li> </ul>	<ul style="list-style-type: none"> <li>• Coordination table</li> <li>• Framework table</li> </ul> <p><u>Attachments</u> F: Ctable recs, Page 5 H: Community Engagement Process Activities (Ongoing and Planned)</p>
<p><b>15: Develop a Countywide approach to partnering with community-based service providers, including implementing strategies to support smaller providers who may face challenges navigating County contracting practices. (PPIT)</b></p>	<ul style="list-style-type: none"> <li>• Develop and implement practices to include service providers in prevention and promotion policy/program planning, development, and implementation. Integrate considerations for equitable contracting to support the inclusion of smaller providers.</li> <li>• Recommend strategies for better coordination of service delivery and referrals between County and community, as well as across CBO sectors.</li> </ul>	<ul style="list-style-type: none"> <li>• Community providers, including faith-based organizations, provide the bulk of prevention and promotion programs and services across the county. There is an ongoing need to expand County’s partner network to include smaller providers that excel in program/service delivery but have trouble securing contracts.</li> <li>• There is a need to actualize a “no wrong door” approach, which means better coordinated programs and services.</li> </ul>	<ul style="list-style-type: none"> <li>• Coordination table</li> <li>• Framework table</li> </ul> <p><u>Attachments</u> F: Ctable recs, Page 5 H: Community Engagement Process Activities (Ongoing and Planned)</p>
<p><b>16: Identify opportunities to shift delivery of County prevention and promotion services to community-based service providers who are better equipped to serve the communities. (PPIT)</b></p>	<ul style="list-style-type: none"> <li>• Assess and compare the County’s and community provider’s capacity to provide culturally appropriate prevention and promotion programs/services; make recommendations based on findings.</li> </ul>	<ul style="list-style-type: none"> <li>• CBOs may be better positioned than County to provide services, particularly to communities that County may be ill equipped to serve due to language access issues, geographic isolation, heightened distrust of government, etc.</li> </ul>	<ul style="list-style-type: none"> <li>• Coordination table</li> <li>• Framework table</li> </ul>

# RECOMMENDATIONS (PAGE 9 OF 10)

## IV. PREVENTION METRICS AND DATA INTEGRATION (Recommendations 17-19)

<u>Recommendation</u>	<u>Description</u>	<u>Rationale</u>	<u>Source</u>
<p><b>17: Adopt a Common Set of Prevention and Promotion Outcomes to Monitor Progress – regarding both well-being and thriving, but also on the efficacy of our prevention and promotion services</b></p>	<ul style="list-style-type: none"> <li>• Priority outcomes that the County wishes to increase or reduce in people’s lives, especially those connected to major positive or negative outcomes later in life.</li> <li>• These outcomes should be broadly prevalent, “inherently good,” and fall within the County’s sphere of influence.</li> </ul> <p>The first five outcomes selected are derived from the County’s <a href="#">Racial Equity Strategic Plan</a> and have already been adopted by the Board of Supervisors.</p> <ul style="list-style-type: none"> <li>• Begin to utilize these outcomes (+ their contributing outcomes) by identifying new and existing programs or services to invest in in order to improve the outcomes (related to Recommendations 7,8 on strategic funding/budgeting on prevention)</li> </ul>	<ul style="list-style-type: none"> <li>• Desire to measure progress over time ensure that LA County residents’ lives are improving over time on a macro-scale</li> <li>• Enhances our ability to measure whether County residents’ lives are improving upon receipt of prevention services – potentially at both macro and micro level</li> <li>• Further informs budget and funding priorities based on which outcomes are seeing improvement or decline</li> </ul>	<ul style="list-style-type: none"> <li>• Disproportionality table</li> </ul> <p><u>Attachments</u> I: Prevention and Promotion Metrics Summary Document (excerpt)</p>
<p><b>18: Advance the guiding prevention metrics for further refinement and alignment with Countywide governance, including additional community engagement and analyses to address disproportionality.</b></p>	<ul style="list-style-type: none"> <li>• The Disproportionality Table developed a list of contributing outcomes and ecological-institutional factors and conducted academic research to develop draft metrics</li> <li>• These still need to be refined and aligned as future governance structure decisions on data integration/collection and the use of the metrics are solidified</li> <li>• Task Force (Disproportionality table) can continue to analyze disproportionality considerations and policy/programming recommendations within each of the outcomes identified, including through community input/lived expertise and subject matter experts</li> </ul>	<ul style="list-style-type: none"> <li>• These metrics were effectively created “in a vacuum,” as the County still needs to align on what type of coordinating entities may be responsible for utilizing these prevention metrics</li> <li>• There is still much work to do before the metrics are usable, like reviewing and aligning data sources/collection, and review with County staff on whether the proposed metric(s) for each life course outcome are feasible</li> </ul>	<ul style="list-style-type: none"> <li>• Disproportionality table</li> </ul> <p><u>Attachments</u> I: Prevention and Promotion Metrics Summary Document (excerpt)</p>



# RECOMMENDATIONS (PAGE 10 OF 10)

## IV. PREVENTION METRICS AND DATA INTEGRATION (Recommendations 17-19)

<u>Recommendation</u>	<u>Description</u>	<u>Rationale</u>	<u>Source</u>
<p><b>19: Direct CIO, County Counsel, department leads to develop <u>data sharing/integration plans</u> for specific service areas, keeping in mind longer-term interoperability across multiple service areas.</b></p>	<ul style="list-style-type: none"> <li>• These data sharing/integration plans could build on existing CIO initiatives and learnings, and would:               <ul style="list-style-type: none"> <li>• Identify specific use cases for data and information sharing, as well as examples of missed opportunities, within the current state, where data sharing/integration could benefit our clients</li> <li>• Strengthen use of CIO’s InfoHub to integrate client-level data across systems for shared metrics &amp; outcomes tracking</li> <li>• Develop policy advocacy agenda to push for changes in data/information regulations at the federal/state levels, as needed</li> <li>• Identify data and outcomes needed to enable cost-benefit analyses of for the County for specific programs and investments</li> <li>• SOC initiative may pilot this with CIO to launch a data sharing/integration plan on for children/families</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• As it stands, limited data sharing and integration significantly hinders County’s ability to assist individuals to navigate across services, including accessing the programs that may support them and that they are eligible to receive.</li> <li>• Especially if County services and programs are increasingly contracted or implemented through community-based service providers, we need to have robust technological capabilities to ensure individuals are fully connected to a holistic system of care</li> </ul>	<ul style="list-style-type: none"> <li>• Coordination table</li> <li>• Stakeholder conversations (e.g., CIO)</li> </ul> <p><u>Attachments</u> F: Ctable recs, Page 4</p>



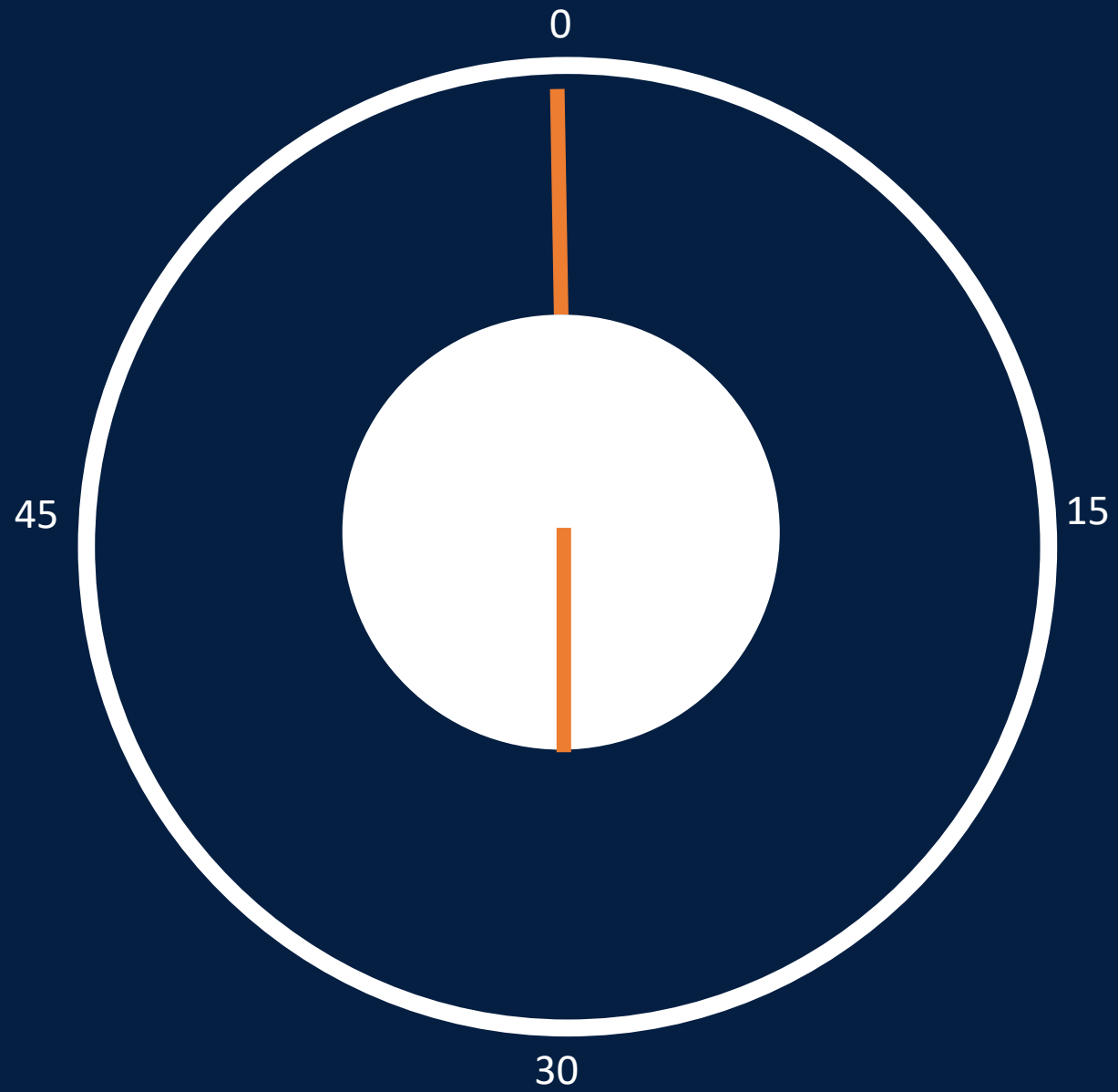
## ITEM 8 **Public Comment**

To address the Task Force and provide public comment on **Task Force-related subject matters**, please use the \*raise hand\* feature. Use the same feature to lower your after your comments.

If you are calling in by phone, dial \*9 on the phone's dial pad to raise your hand. Dial \*9 again to lower your hand.

*Each speaker is allowed up to 90 seconds.*







# ITEM 9 ADJOURNMENT

