



# Board of Supervisors Homelessness & Housing Cluster Agenda Review Meeting

**DATE:** May 14, 2026

**TIME:** 2:00PM – 4:00PM

**MEETING CHAIR:** Daniella Urbina, First District

**MEETING FACILITATORS:** Jeannette Ban West and Jillian Sadler, Department of Homeless Services and Housing

**THIS MEETING IS HELD UNDER THE GUIDELINES OF BOARD POLICY 3.055.**

To participate in the meeting in-person, the meeting location is:  
Kenneth Hahn Hall of Administration  
500 West Temple Street  
Los Angeles, California 90012  
Room 374-A

To participate in the meeting virtually, please call teleconference number (323) 776-6996 and enter 160 617 157# or [click here to join the meeting](#).

**For Spanish Interpretation, the public should send emails 48 hours in advance of the meeting to:** [ClusterAccommodationRequest@bos.lacounty.gov](mailto:ClusterAccommodationRequest@bos.lacounty.gov)

Members of the public may address the Homelessness & Housing Cluster on any agenda item during general public comment. The meeting chair will determine the amount of time allowed for each item.

**This teleconference will be muted for all callers. Please dial \*6 to unmute your phone when it is your time to speak.**

- I. **Call to Order:** 2:00-2:05pm
- II. **Board Motion(s):** 2:05-2:50pm
  - a. Implementing the Recommendations of the Task Force on Latinx People Experiencing Homelessness  
Presenter: Daniella Urbina, First District
  - b. A More Accountable Homelessness Governance Structure for Los Angeles County  
Presenter: Amy Perkins, Third District
- III. **Public Comment:** 2:50-3:20pm (30 minutes)

**IV. Board Letter(s):**

- a. None.

**V. Presentation/Discussion Item(s): 3:20-4:00pm**

- a. Progress Update on the Implementation of the County's Emergency Rent Relief Program

Presenters:

- Manny Ruiz, Chief, Public Policy Division, Los Angeles County Department of Consumer and Business Affairs
- Amelia Fay-Berquist, Senior Policy Analyst, Los Angeles County Department of Consumer and Business Affairs

- b. *Tentative/Time Permitting:* Regional Data Integration Blueprint

Presenter:

- Rose Buenaventura, Chief Information Officer, Los Angeles County Department of Homeless Services and Housing

**VI. Informational Item(s) (any Informational Item is subject to discussion and/or presentation at the request of two or more Board offices):**

- a. None.

**VII. Consent Item(s)**

- a. None.

**VIII. Closed Session**

- a. None.

**IX. Future Agenda Items: 4:00pm-End**

**X. Adjournment**

If you would like to email a comment for an item on the Homelessness & Housing Cluster agenda, please use the following email address and include the agenda number you are commenting on:

[homelessness\\_and\\_housing\\_comment@hsh.lacounty.gov](mailto:homelessness_and_housing_comment@hsh.lacounty.gov)

MOTION BY SUPERVISOR HILDA L. SOLIS

MAY 19, 2026

**Implementing the Recommendations of the Task Force on Latinx People Experiencing Homelessness**

The results of the 2025 Greater Los Angeles Homeless Count showed that on any given night in Los Angeles County, there are 72,195 people experiencing homelessness. Within the Los Angeles County Continuum of Care, approximately 46% (31,291) identify as Latino. In SPA 3 (San Gabriel Valley) and SPA 7 (East Los Angeles), over half of all individuals experiencing homelessness are Latino.<sup>1</sup> Despite decreases in the overall unhoused population, the number of Latinos experiencing homelessness continues to rise. As a percentage of the Los Angeles County unhoused population, Latinos increased from 43% in 2024 to 46% in 2025. This trend emphasizes the continued need to address the systemic barriers contributing to the disproportionate rise in the number of Latinos experiencing homelessness in Los Angeles County.

In 2022, the Board of Supervisors passed a motion directing the Los Angeles Homeless Services Authority (LAHSA) and the Chief Executive Office's Anti-Racism, Diversity, and Inclusion (ARDI) Initiative to create the Task Force on Latinx People Experiencing Homelessness to assess the gaps in the County's social service system

<sup>1</sup> Los Angeles Homeless Services Authority. (2025). *2025 Greater Los Angeles Homeless Count: SPA 3 Data Summary*. 9532 - Hc25 SPA 3 Data Summary Revised October 2025.

**MOTION**

|          |       |
|----------|-------|
| Mitchell | _____ |
| Horvath  | _____ |
| Hahn     | _____ |
| Barger   | _____ |
| Solis    | _____ |

MOTION BY SUPERVISOR HILDA L. SOLIS

MAY 19, 2026

**Implementing the Recommendations of the Task Force on Latinx People****Experiencing Homelessness**

that could have led to the increased numbers of Latinos falling into homelessness.

The Task Force identified several key drivers of housing insecurity among Latinos including economic instability and barriers to wellness. These conditions were further exacerbated for individuals in vulnerable populations, including non-citizens, Indigenous people, and LGBTQ+ individuals. Mixed-status households also face a unique set of challenges when experiencing housing insecurity. Federal relief and aid are often inaccessible for this population, as many programs require proof of immigration status. Mixed-status households may also avoid seeking assistance out of fear of exposing undocumented family members. The Task Force's findings highlight the urgent need for comprehensive action across homelessness prevention, wellness, service delivery, and protections for vulnerable populations to curb the rising homelessness crisis among Latinos in Los Angeles County. Further, as the County establishes the new Department of Homeless Services and Housing (HSH), it is important that HSH work alongside County departments to implement the Task Force recommendations to better serve Latinos experiencing housing insecurity and homelessness.

**I, THEREFORE, MOVE** that the Board of Supervisors:

1. Direct the Chief Executive Office (CEO), through the Anti-Racism, Diversity, and Inclusion (ARDI) Initiative, in consultation with County Counsel, to lead Countywide coordination and implementation, as feasible and appropriate, of the recommendations put forward by the Latinx People Experiencing Homelessness

MOTION BY SUPERVISOR HILDA L. SOLIS

MAY 19, 2026

**Implementing the Recommendations of the Task Force on Latinx People****Experiencing Homelessness**

Task Force, by the following actions:

- a. Report back in 90 days with an assessment of feasibility, and where feasible, a coordinated implementation plan and progress update for Task Force recommendations, as follows:
  - i. Opportunities to partner with Latino and immigrant serving community-based organizations to identify gaps in service delivery;
  - ii. Review of the existing public-facing resources and programming to explore possible expansions for language access;
  - iii. Opportunities for the Center for Strategic Partnerships to collaborate with philanthropy to support the needs for Latinos Experiencing Homelessness; and
  - iv. Opportunities to strengthen the partnerships between the homeless services system and the Los Angeles County Office of Immigrant Affairs within the Department of Business and Consumer Affairs.
- b. Advancing recommendations that fall outside of the Department of Homeless Services and Housing (HSH)'s programmatic and operational authority in collaboration with the CEO Center for Strategic Partnerships, the Departments of Public Social Services, Mental Health, Public Health, Consumer and Business Affairs - Office of Immigrant Affairs, Economic Opportunity, and Children and Family Services, the Los Angeles

MOTION BY SUPERVISOR HILDA L. SOLIS

MAY 19, 2026

**Implementing the Recommendations of the Task Force on Latinx People**

**Experiencing Homelessness**

Homeless Services Authority (LAHSA), and the Los Angeles County  
Development Authority; and

- c. Supporting HSH, who will serve as the lead in implementation of  
recommendations within the homelessness services system.
2. Direct the Chief Information Officer (CIO) and ARDI to explore the feasibility and  
impact of creating a public dashboard focused on Latino Angelenos experiencing  
homelessness and address any issues with consistent data collection for this  
population.
3. Request the Los Angeles County Affordable Housing Solutions Agency work with  
HSH and ARDI to support implementation of the recommendations related to  
affordable housing development and renter protections.

# # #

HLS.du

MOTION BY SUPERVISOR LINDSEY P. HORVATH

May 19, 2026

**A More Accountable Homelessness Governance Structure for Los Angeles**

**County**

In spite of seemingly countless governance reports, the creation of more oversight and advisory bodies, and many recommendations and proposals, the homeless service response system continues to lack clarity around jurisdictional roles and responsibilities. Such chaos fosters finger pointing, limits partnership, advances misinformation, wastes precious resources, fuels frustration and distrust, and ultimately impacts service delivery. In this season of federal, state, and local impacted revenue streams, the confusion must stop. It is time to call the question on governance, and to take decisive action that makes clear who is responsible for which actions and outcomes.

The County made the decision to stop contracting with the Los Angeles Homeless Services Authority (LAHSA) to administer the County’s homelessness funding as the result of repeated LAHSA failures in accountability, governance, and financial best practices. The Board took decisive action, resulting in the January 1, 2026 launch of the Department of Homeless Services and Housing (HSH).

HOA.105905714.2

**MOTION**

MITCHELL \_\_\_\_\_

HORVATH \_\_\_\_\_

HAHN \_\_\_\_\_

BARGER \_\_\_\_\_

SOLIS \_\_\_\_\_

The region's governance challenges and political strife threaten the new Department's success, however, as misinformation abounds; multiple stakeholders are considering competing proposals for ownership of the system's components; and trust is lacking between governing Boards and Councils whose interdependency is not only unavoidable, but critical to regional success. Without clear delineation of roles and responsibilities, each jurisdiction risks wasting resources on duplicative efforts.

On April 10, 2026, Los Angeles Mayor Karen Bass, Los Angeles Councilmember Ysabel Jurado, and Los Angeles Councilmember Tim McOsker submitted a letter<sup>1</sup> to the Los Angeles City Council seeking to renegotiate the LAHSA Joint Powers Authority (JPA) agreement to "provide the City of Los Angeles with a clear majority of governance authority over the LAHSA Commission," to "merge the CoC Board with the LAHSA Commission," and to propose a redesign for the Coordinated Entry System. This letter and its goals warrant response and reflection from the County of Los Angeles, which is still a party to the negotiated LAHSA JPA settlement agreement with the City of Los Angeles, including if an alternative pathway to partnership would most benefit the region and the County and City's collective commitments to ending homelessness.

Out of crisis comes opportunity. The Board of Supervisors must clearly articulate the County's leadership, role, responsibility in the homelessness emergency as the social safety net, and commitment to working directly with the City of Los Angeles and other local jurisdictions. The County administers hospital, mental health, public health, substance use, justice, and social service systems. Cities and unincorporated

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<sup>1</sup> Karen Bass, Ysabel Jurado, Tim McOsker. (April 10, 2026). Letter to the Los Angeles City Council regarding *A Pathway Forward on Homelessness Governance*.

communities, through their land use authority, must consider, expedite, site, permit, and build interim and permanent housing. Together, this builds a service-enriched system of care.

There will be no substantive progress without both real *ownership* of the County's role and real *accountability* to the independent cities and jurisdictions within our borders. Partners need to be assured that the County understands its role and can be held accountable to delivering on the services and care that we have committed to provide. The Board took a first step in demonstrating decisive leadership by creating HSH. Now the Board has the opportunity to build a more transparent governance structure, accountable to our regional partners and the people the County is mandated to serve. With the City of Los Angeles looking at changing the structure of LAHSA, now is the time for the County to assess all options.

**I, THEREFORE, MOVE** that the Board of Supervisors:

1. Direct County Counsel to report back in 60 days on the steps required:
  - a. For the County to change the terms of the JPA, including a potential exit from the Los Angeles Homeless Services Authority (LAHSA), and a timeline to complete these steps.
    - i. Provide clear guidance and solutions to address and resolve any existing contracts, agreements, or other functions between LAHSA and the state and federal government.
  - b. For the County and City of Los Angeles to formalize a new model of direct communication and partnership on the homelessness response, without the inclusion of an external third party or JPA, possibly creating a Memorandum

of Understanding or other tool to delineate roles and establish an accountability framework.

- c. For the Los Angeles County Department of Homeless Services and Housing (HSH) to be designated as the lead on the Los Angeles Continuum of Care, including leading the Homeless Management Information System (HMIS), and a timeline to complete these steps.
    - i. Include any federal requirements for becoming the Continuum of Care lead and the associated ongoing responsibilities of serving as Continuum of Care lead.
    - ii. Any considerations on coordination with the City of Los Angeles, other independent cities, and other Continuums of Care in the Los Angeles County region.
  - d. Include an additional plan that outlines the process for HSH to secure full system administrative access and oversight of the Homeless Management Information System (HMIS) and the Resources Management System (RMS), before October 1, 2026, consistent with the County's majority financial investment in HMIS and RMS operational costs.
2. Direct HSH to report back in 90 days on a proposed HSH unit to administer the Coordinated Entry System (CES) and a plan to engage with the City of Los Angeles and other local jurisdictions on coordinated entry system policies.
- a. Provide a plan for prioritization and matching protocols for interim housing and permanent supportive housing (PSH) units and subsidies in LA County,

including input from partners, stakeholders, and local jurisdictions to inform the design.

- b. Include a proposed role of the CES Policy Council, advising on who should oversee and administer the body, what authority it has and should have, and whether the Council needs to exist.
  - c. Include budgetary and staffing impacts for HSH to oversee CES and for HSH to serve as the Continuum of Care lead.
3. Direct HSH to report back in 90 days with a proposed regional homelessness governance model, including recommendations to eliminate, redefine, and/or adjust existing, duplicative homelessness oversight and advisory bodies into a more centralized, efficient network, clearly defining each body's roles and responsibilities, membership, and coordination with each other.
- a. This assessment should include recommendations for all homelessness governance tables, including but not limited to Executive Committee on Regional Homelessness Alignment (ECRHA); Leadership Table for Regional Homeless Alignment; Continuum of Care Board; CES Policy Council; LAHSA Commission; and how they interact with the work of governmental entities and elected offices, including the Board of Supervisors; LA City Council and committees; other City Councils and Councils of Government; other Continuums of Care; the Los Angeles County Affordable Housing Solutions Agency (LACAHSAs); Public Housing Authorities, and others as appropriate.

- b. This assessment should include identification of which entities have authority to make changes to the bodies.
- 4. Direct HSH, in coordination with County Counsel and Auditor-Controller, to report back in 90 days on a model for eligible jurisdictions who choose to contract their Measure A Local Solutions Fund through HSH, demonstrating a new model for partnership with the funding from Measure A
  - a. Include an analysis of the feasibility of funding for County staff and administrative functions, based on flexible, recommended administrative rates to be charged to the local jurisdiction contracting with the County.

# # #

LPH:ap



# Implementing the Recommendations of the Task Force on Latinx People Experiencing Homelessness

Homelessness and Housing Cluster

Motion by:  Los Angeles County Supervisor **HILDA L. SOLIS**  
First District • Chair

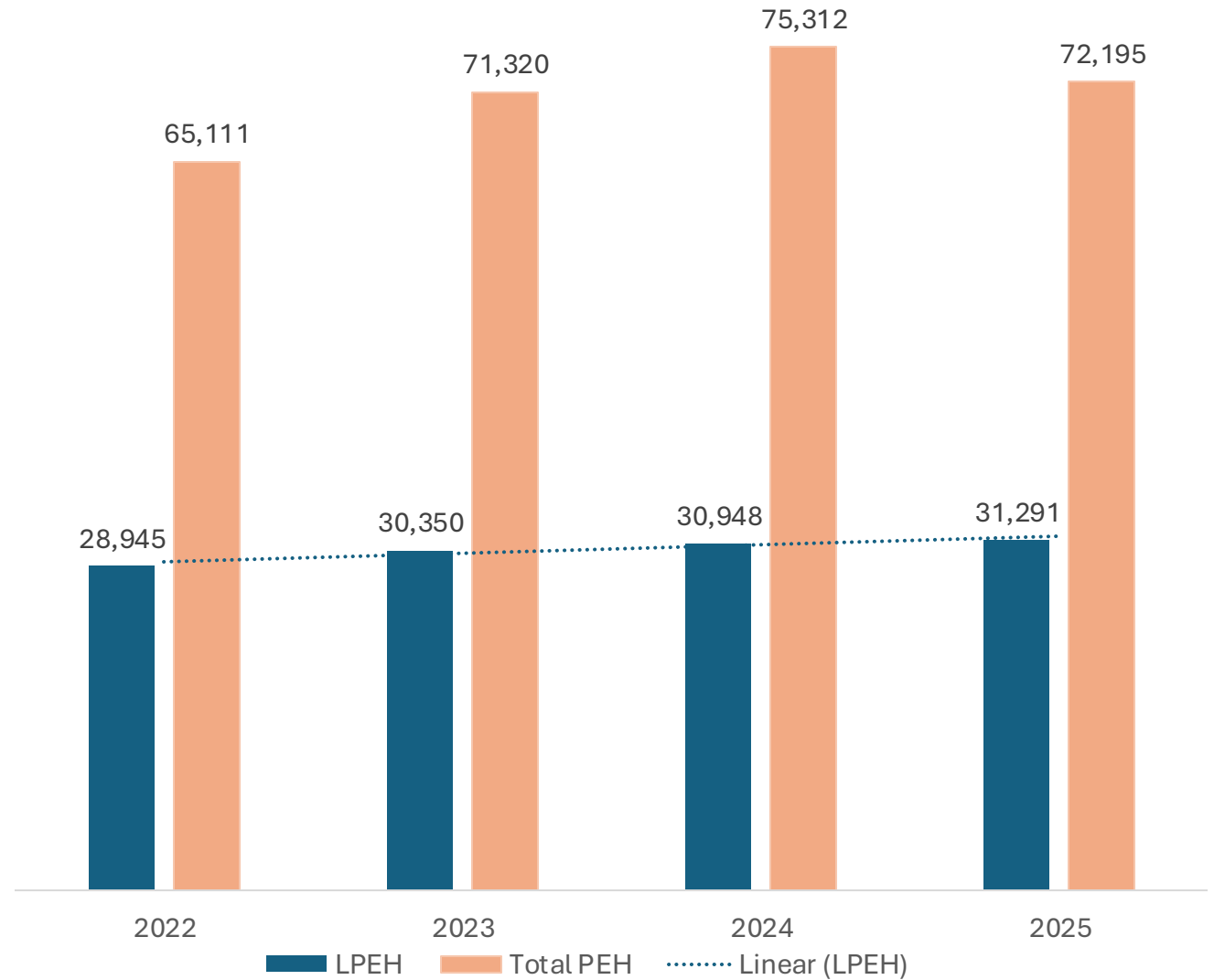
## Latinos are overrepresented in the unhoused population in LA County

The 2025 Greater Los Angeles Homeless Count showed that on any given night in LA County, there are 72,195 experiencing homelessness. Within the LA County Continuum of Care, 46% (31,291) identify as Latino. In SPA 3 (San Gabriel Valley) and SPA 7 (East Los Angeles), more than half of all individuals experiencing homelessness are Latino.

The number of Latino persons experiencing homelessness (LPEH) in the County has continued rising, increasing from 43% in 2024 to 46% in 2025. This pattern only underscores the urgency of addressing the systemic barriers driving this trend.

# LPEH Growth vs PEH Growth

Source: Greater Los Angeles Homeless Count 2022-2025



# Background

To understand these disparities, Supervisors Solis and Hahn authored a motion creating the Task Force on Latinx People Experiencing Homelessness to assess the gaps and propose actionable solutions. Established in 2022, The Task Force consisted of a cross-sector leaders with the shared goal that no person should live unsheltered, with strategies tailored to the specific risks facing Latinx residents.



LOS ANGELES COUNTY  
DEPARTMENT OF  
MENTAL HEALTH  
hope. recovery. wellbeing.



# Task Force Members



Los Angeles County Supervisor  
**HILDA L. SOLIS**  
First District • Chair



**Proyecto Pastoral**  
at Dolores Mission



**Health Services**  
LOS ANGELES COUNTY



COMMUNITY  
INVESTMENT  
**FOR FAMILIES**  
DEPARTMENT  
*Paths to Prosperity*



**HOLLY J. MITCHELL**  
LOS ANGELES COUNTY SUPERVISOR ♦ 2ND DISTRICT

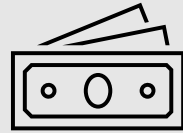




# Task Force Findings



# Key drivers of housing insecurity among Latinos include financial insecurity and impediments to wellness



## Financial Insecurity

- Latinos are the most significant portion of those living in poverty in LA County (38%)
- Jobs concentrated in industries known for low wages, limited job security, and weak labor standard protections
- Latinx individuals account for a majority (72%) of those experiencing rent burden and housing insecurity in the County



## Impediments to Wellness

- Essential and behavioral health services are out of reach for many. 13% of Latinx residents are uninsured
- Cultural stigma of seeking help
- Language barriers and lack of bilingual/culturally competent staff across service areas

## These conditions are exacerbated for individuals in vulnerable populations including:

- Youth/ Young Adults
- Seniors
- TGI/LGBQ+
- Indigenous people
- Immigrants/Non-citizens
- Mixed-status households
  - Federal relief and aid is inaccessible to those without a status
  - Avoid seeking assistance out of fear of exposing undocumented family members

## Implementing the Recommendation of the Task Force on Latinx People Experiencing Homelessness- Proposed

The Task Force's findings highlight the urgent need for comprehensive action across homelessness prevention, wellness, service delivery, and protections for vulnerable populations to curb the rising homelessness crisis among Latino communities in the County.

As the County establishes the new Department of Homeless Services and Housing (HSH), it is important that HSH work alongside County departments to implement the Task Force findings to better serve Latinos experiencing housing insecurity and homelessness.

# Questions



Los Angeles County Supervisor

**HILDA L. SOLIS**

First District • Chair

# A More Accountable Homelessness Governance Structure for LA County

Homelessness and Housing Cluster Presentation  
May 2026



LOS ANGELES COUNTY SUPERVISOR  
**LINDSEY**  
*Horvath*  
THIRD DISTRICT

# “A Pathway Forward on Homeless Governance”

Letter from Mayor Bass, CM Jurado, CM McOsker; April 10, 2026

*“Instruct the City Administrative Officer (CAO) and the Chief Legislative Analyst (CLA), with the assistance of the City Attorney, to renegotiate the Joint Powers Authority (JPA) agreement to provide the City of Los Angeles with a clear majority governance authority over the LAHSA Commission, including greater representation, oversight, and decision-making control.”*

*“Instruct the CAO and CLA to propose structural governance changes to merge the CoC Board with the LAHSA Commission, ensuring the City achieves a clear majority representation to reflect the City’s funding and operational responsibilities. The proposal should include the redesign of Coordinated Entry System (CES) policies to:*

- Prioritize equitable access for unhoused City of Los Angeles residents to City-funded beds and services*
- Improve transparency and accountability in placement decisions*
- Ensure alignment with City investment priorities and performance goals.*

# Motion Directives

- The motion's directives are report backs
- There are no changes to the homeless service system being directed by this motion
- Edits have been included based on feedback already received from stakeholders

# Directive 1a: The process to change the JPA

1. Direct County Counsel to report back in 90 days on the steps required:
  - a. For the County or City of Los Angeles to change the terms of the JPA, including a potential exit from the Los Angeles Homeless Services Authority (LAHSA), and a timeline to complete these steps.
    - i. Provide clear guidance and solutions to address and resolve any existing contracts, agreements, or other functions between LAHSA and the state and federal government.

# Directive 1b: New LA County- LA City Partnership

b. For the County and City of Los Angeles to formalize a new model of direct communication and partnership on the homelessness response, without the inclusion of an external third party or JPA, possibly creating a Memorandum of Understanding or other tool to delineate roles, establish an accountability framework, create a space to problem solve implementation challenges collaboratively, and explore the feasibility of shared HMIS access, allowing both the County and the City of LA to directly administer and track contracts in one, shared data system of record.

# Directive 1c: How does a new entity lead the LA CoC?

- c. For a new entity to be designated as the collaborative applicant on the Los Angeles Continuum of Care and a timeline to complete these steps.
- i. Distinguish the core responsibilities of the Continuum of Care, explain the process that the CoC membership will utilize to delegate these responsibilities, and report on the role of the existing CoC Governance Charter and the processes required to make changes to it.
  - ii. Any considerations on coordination with the City of Los Angeles, local jurisdictions, municipalities, and other Continuums of Care in the Los Angeles County region.

# Directive 1d: Expand HSH access to data systems

d. Include an additional plan outlining the operational, governance, security, and technical requirements necessary for the Los Angeles County Department of Homeless Services and Housing (HSH) to obtain full read/write access, configuration authority, reporting access, audit visibility, and program oversight capabilities within the Homeless Management Information System (HMIS) and the non-HMIS portal for survivors of gender based violence, and full read/write access to the Resources Management System (RMS) for programs funded, administered, or governed by HSH.

## Directive 2: Redesign the CES with local jurisdictions

2. Direct HSH to report back in 120 days on a proposed HSH unit to administer the Coordinated Entry System (CES) and a plan to engage and co-design a system with the City of Los Angeles and other local jurisdictions.
  - a. Provide a plan for prioritization and matching protocols for interim housing and permanent supportive housing (PSH) units and subsidies in LA County, including input from the City of Los Angeles, local jurisdictions, partners, stakeholders, to inform the design.

## Directive 2: Redesign the CES (cont.)

b. Include an analysis and proposed roles of the CES Policy Council, advising on who should oversee and administer the body, what authority it has and should have, and whether the Council needs to exist.

c. Include budgetary and staffing impacts for HSH to oversee CES.

## Directive 3: Centralized & efficient regional governance

3. Direct HSH to report back in 120 days with a proposed regional homelessness governance model, that is more centralized and efficient, clearly defining each body's roles and responsibilities, membership, and coordination with each other.

## Directive 3 (cont.)

a. This assessment should include recommendations for all homelessness governance tables, including but not limited to Executive Committee on Regional Homelessness Alignment (ECRHA); Leadership Table for Regional Homeless Alignment; Continuum of Care Board; CES Policy Council; LAHSA Commission; and how they interact with the work of governmental entities and elected offices, including the Board of Supervisors; LA City Council and committees; other City Councils and Councils of Government; other Continuums of Care; the Los Angeles County Affordable Housing Solutions Agency (LACAHSAs); Public Housing Authorities, County Departments, and others as appropriate.

## Directive 3 (cont.)

b. This assessment should include identification of which entities have authority to make changes to the bodies.

c. This assessment should include engagement with service providers, people with lived experience, Labor, cities, LA CoC Board, other regional CoCs, CES Policy Council, homeless coalitions, SPA regional leads, County departments, philanthropy, and the business community. Include feedback from Changewell's community engagement process.

## Directive 3 (cont.)

d. Consider how decision-making bodies coordinating, governing, or overseeing SPA based regional coordination and other systems of care (street medicine, mental health, substance use services, child welfare, criminal justice, education) serving people experiencing homelessness can be integrated into the framework of homelessness system governance.

# Directive 4: Opt in contracting for jurisdictions

4. Only for local jurisdictions and municipalities who choose to contract their local solutions funds through the County of Los Angeles, direct HSH, in coordination with County Counsel and Auditor-Controller, to report back in 90 days on a model for eligible jurisdictions, on an opt in basis, to contract their Measure A Local Solutions Fund through HSH, demonstrating an expanded model for partnership with the funding from Measure A.

## Directive 4: Opt in contracting for jurisdictions (cont.)

a. Include an analysis of the feasibility of funding for County staff and administrative functions, based on flexible, recommended administrative rates to be charged to the local jurisdiction contracting with the County.

# What is next?

- ❖ Report backs expected late summer/fall
- ❖ Conversations informed by report backs
- ❖ Consideration of implementation options

# Thank you!



LOS ANGELES COUNTY SUPERVISOR  
**LINDSEY**  
*Horvath*  
THIRD DISTRICT



LOS ANGELES COUNTY  
**CONSUMER &  
BUSINESS AFFAIRS**

# UPDATE: EMERGENCY RENT RELIEF

# PROGRAM IMPLEMENTATION

Homelessness & Housing Cluster Presentation

May 14, 2026



# Emergency Rent Relief Program



## AGENDA

- Program Refresher
  - Categories & Budgets
  - Prioritization
- Timeline & Operations Challenges
- Outcomes to Date
- Program Enhancements & Projections
- Key Insights & Takeaways

# Program Refresher

## GROUP A

### DEDICATED FY25-26 ALLOCATION: \$5M

- CATEGORY 1:
  - Countywide wildfire-impacted tenants
- CATEGORY 2 (to be reviewed only if CATEGORY 1 underutilized):
  - (A) Tenants (Countywide)
  - (B) Displaced Tenant/Homeowner Households (Wildfire Impacted Zones)
  - (C) Small Landlords (Unincorporated/RSTPO Units)

## GROUP B

### DEDICATED FY25-26 ALLOCATION: \$5M + \$9.788M

- CATEGORY 3:
  - Countywide households facing emergency economic hardship.

| Funding Source   | FY 2025-26          | FY 2026-27          |
|------------------|---------------------|---------------------|
| ARPA-Enabled NCC | \$1,211,000         | -                   |
| CFCI             | \$23,368,000        | -                   |
| AHTF/NCC         | \$9,788,000         | \$10,000,000        |
| <b>Total</b>     | <b>\$34,367,000</b> | <b>\$10,000,000</b> |

# Program Refresher

## PRIORITIZATION

- Tenants and Landlords located in the high and highest need geographies identified in the LA County Equity Explorer;
- Tenants and landlords whose household income is at or below 80% of the LA County Area Median Income (AMI);
- Tenants and landlords for which the rent relief grant will fully satisfy the tenants' rental debt; and
- Landlords who own no more than four (4) rental units.

## EXAMPLE REVIEW SCENARIOS

| CATEGORY | PRIORITIZATION | CATEGORY DEPENDENT? |
|----------|----------------|---------------------|
| 1        | 2/4            | Y                   |
| 2        | 4/4            | Y                   |
| 3        | 2/4            | N                   |
| 3        | 3/4            | N                   |

# Timeline & Impact of Successive Rounds



## ROUND 1

- Launch date established 90-days prior on 9/16/25;
- 8,468 submissions

DEC.

Dec. 17 2025

-

Jan. 23, 2026



## ROUND 2 PREPARATION

- Launch date established 18-days prior on 1/21/26;
- Service model redesigned to allow for tenant-initiated applications;
- Operational staffing expansion to increase processing capacity;
- Local Partner Network expanded four (4) new organizations to assist with the needs of new applicant population.

JAN.

Jan. 21, 2026

-

Feb. 8, 2025



## ROUND 2

- 2/26/26 Cluster presentation
- 22,835 submissions – 2.7x more than Round 1 submissions

FEB.

Feb. 9, 2026

-

Mar. 11, 2026



## SYSTEM CORRECTION

- Identified a technical issue on 4/3/26, affecting automated landlord notification emails tied to tenant applications;
- Initiated targeted outreach and direct communications to potentially impacted landlords beginning 4/9/26;
- Corrective action generated 1,720 landlord applications submissions.

APR.

Apr. 15, 2026

-

Apr. 25, 2026



# Operational Challenges & Insights

## Successive Application Rounds & Program Alterations

Major policy and programmatic changes made while the original program model was already underway led to operational complexities, delays, technical glitches, and confusion.

Round 2 required a major operational transition:

- Rapid program expansion from a landlord-centric program to a dual-applicant model
- Compressed implementation timeline required major shifts in program administration and staffing
- Major programmatic changes necessitated operational stabilization efforts

# APPLICATIONS

## Application Submissions

| Supervisory District         | Tenant        | Landlord      |
|------------------------------|---------------|---------------|
| 1                            | 3,363         | 1,592         |
| 2                            | 6,367         | 3,439         |
| 3                            | 3,983         | 2,261         |
| 4                            | 2,641         | 1,400         |
| 5                            | 3,505         | 2,281         |
| Not Mapped                   | 37            | 435           |
| Displaced Outside the County | 153           | 91            |
| <b>TOTAL</b>                 | <b>20,049</b> | <b>11,499</b> |

## Application Initiation

| Supervisory District         | Tenant        | Landlord     |
|------------------------------|---------------|--------------|
| 1                            | 2,423         | 1,080        |
| 2                            | 4,429         | 2,396        |
| 3                            | 2,786         | 1,581        |
| 4                            | 1,840         | 977          |
| 5                            | 2,297         | 1,751        |
| Not Mapped                   | 31            | 409          |
| Displaced Outside the County | 127           | 51           |
| <b>TOTAL</b>                 | <b>13,933</b> | <b>8,245</b> |

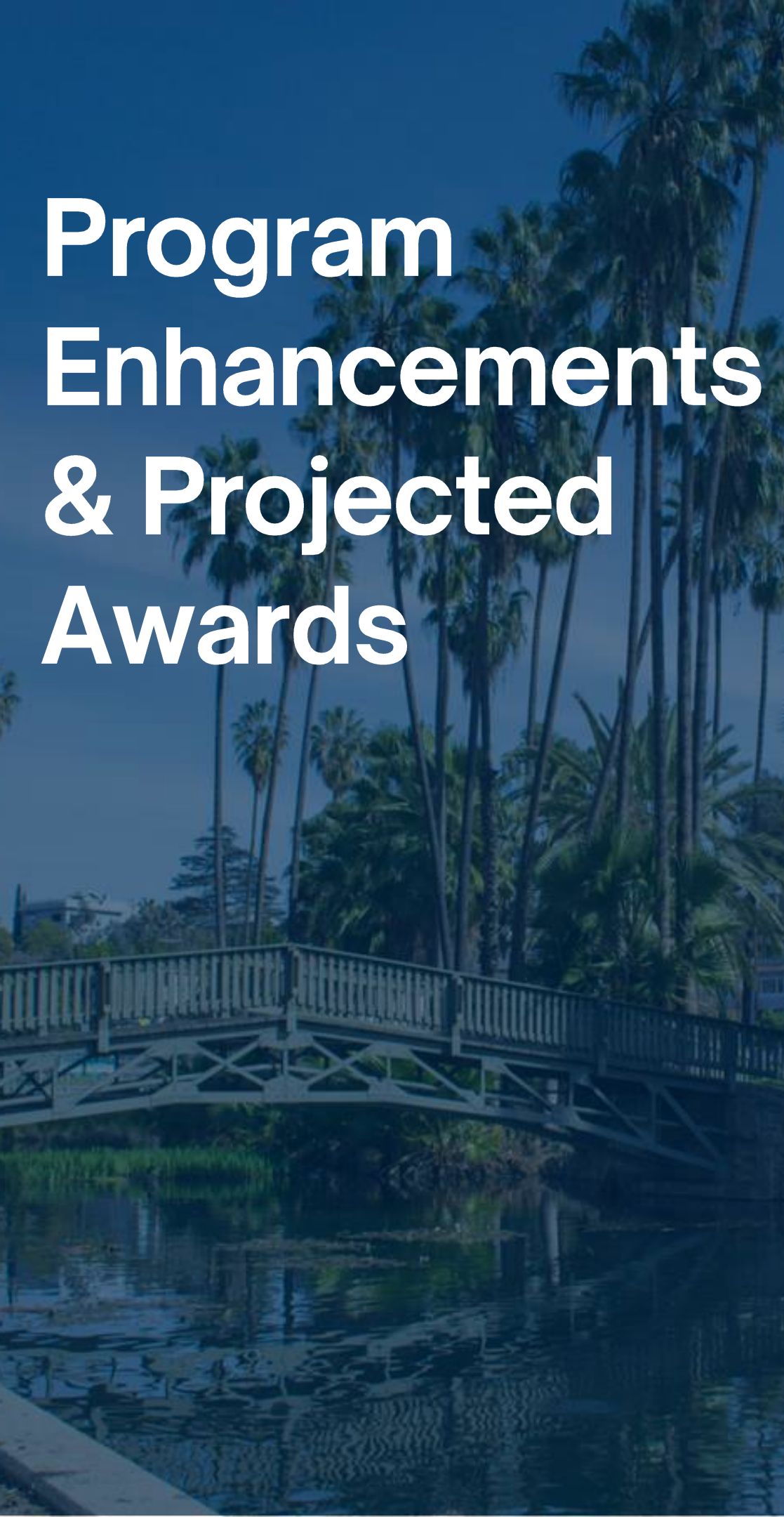
# Distribution of Need

| Supervisory District            | Categories 1 – 2C:<br>Wildfire-related | Category 3: Other<br>economic hardship |
|---------------------------------|--|--|
| 1                               | 1,105                                  | 3,323                                  |
| 2                               | 2,097                                  | 6,483                                  |
| 3                               | 2,074                                  | 3,348                                  |
| 4                               | 670                                    | 2,902                                  |
| 5                               | 2,161                                  | 2,818                                  |
| NOT MAPPED                      | 17                                     | 27                                     |
| DISPLACED OUTSIDE<br>THE COUNTY | 78                                     | 104                                    |
| <b>TOTAL</b>                    | <b>8,202</b>                           | <b>19,005</b>                          |

- 30% of all submissions from wildfire-impacted applicants

# APPLICATION DEMAND & APPROVALS

| Supervisory District            | Max Eligible Requested Relief Under Program Limits | Max Eligible Requested Rent Relief Based on 35% Viability Rate | Relief Approved To-Date |
|---------------------------------|--|--|-------------------------|
| 1                               | \$12,637,299                                       | \$4,423,055  | \$1,093,285             |
| 2                               | \$28,882,410                                       | \$10,108,844   | \$2,324,563             |
| 3                               | \$19,101,761                                       | \$6,685,616  | \$1,158,266             |
| 4                               | \$10,250,209                                       | \$3,587,573  | \$1,107,078             |
| 5                               | \$21,244,233                                       | \$7,435,482  | \$1,606,152             |
| Pending Mapping                 | \$3,701,341  | \$1,295,469  | \$1,336                 |
| Displaced Outside of the County | \$518,729  | \$181,555  | -                       |
| <b>Total</b>                    | <b>\$96,335,982</b>                                | <b>\$33,717,594</b>  | <b>\$7,290,680</b>      |



# Program Enhancements & Projected Awards

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## Process Improvements

Doubled number of case managers

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Lowered average amount of time in application review

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Lowered average amount of time to disburse award after approval

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## Award Pipeline Projections

Program expected to award all viable applications by the end of August

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Potential to have residual funds for a future round of awards based on viability rate of current applications and lower than expected award amounts

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## Planned Programmatic Changes

Maintain a higher number of case managers for the duration of the program

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Increase award caps for Categories 2B, 2C, and 3 from \$15K to \$20K

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Opening of a Round 3 application window

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# Key Insights & Takeaways

ERRP is  
Iterative and  
the Learning  
Curve is Steep

Lower than anticipated average grant awards

Atypical applicants

Current threshold eligibility parameters limit program reach

Ongoing demand for rent relief and rental assistance

Current data is dynamic and evolving

Considerations  
for a  
Permanent  
Program

Revisiting prioritization criteria

Simplifying threshold eligibility parameters

Establishing speedier cadence for application review

Aligning and collaborating with partner jurisdictions  
implementing similar programs with common funding sources



**QUESTIONS?**



LOS ANGELES COUNTY  
**CONSUMER &  
BUSINESS AFFAIRS**

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# Regional Data Integration Blueprint

Recommended System Approach & Delivery Roadmap



Safe. Healthy. **Home.**

# Why the Blueprint is Needed

**We must design system solutions that work for the region**

- We understand the problem. Our next step is to create a roadmap that aligns with the region. This is our strategic goal.
- Question is not: **“Should this live in HMIS or another platform?”**
- Those platforms are tools. The key question is: **“What must the system be able to know, track, measure, share, audit, and act on?”**
- Like building a home, the blueprint tells us what materials we should use to build the house.
- Without this step, we risk rebuilding today’s fragmentation in a different system.

**Vision:**

Establish a Single Source of Entry, Single Source of Truth that empowers the provider user experience, enabling high quality, coordinated services to our clients.

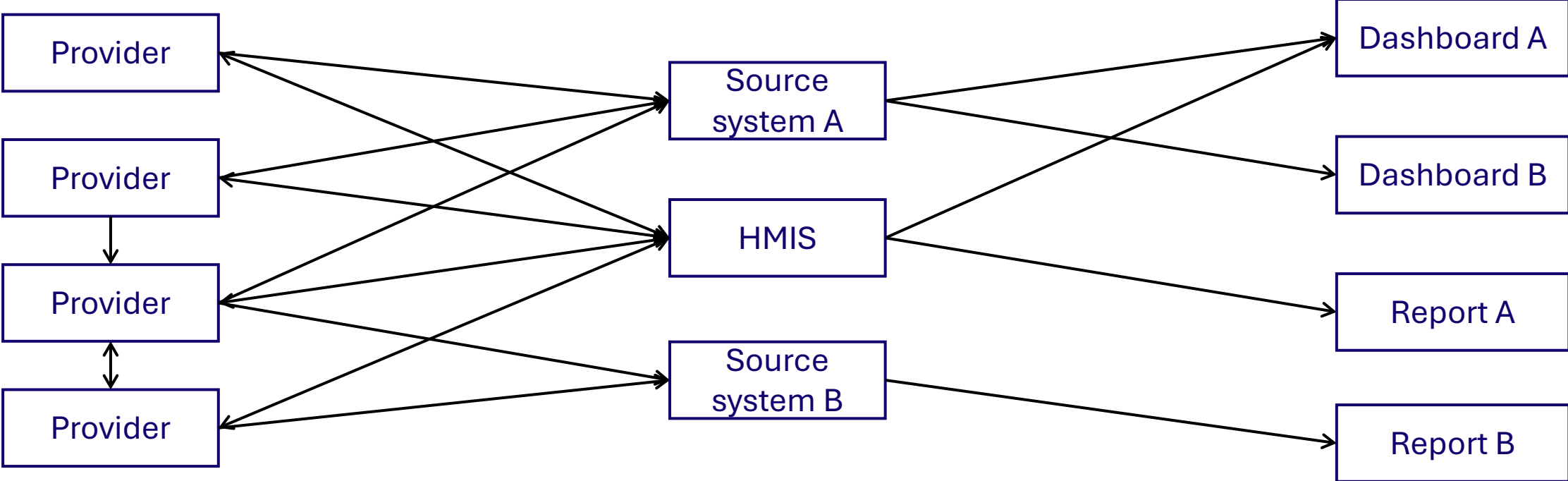
# Current State Identified Systems To Date

Many systems were designed to solve specific operational needs independently, resulting in overlapping functionality, fragmented workflows, inconsistent reporting logic, and duplicate data entry across the regional homelessness response system.

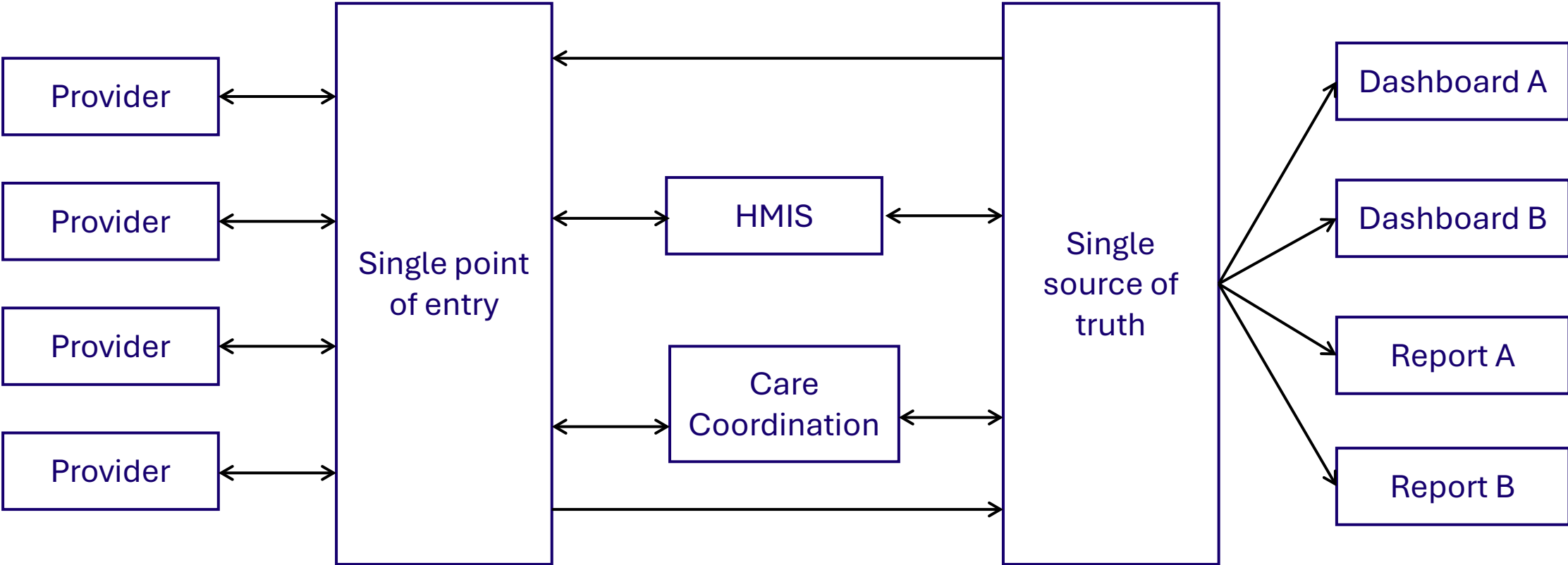
| Functional Area                | Example Systems         | Primary Purpose  |
|--------------------------------|-------------------------|--|
| Homeless Services Coordination | HMIS, RMS, CHAMP, HEARS | Case management, shelter/housing tracking, encampment tracking |
| Clinical Coordination          | ORCHID, IBHIS, SAGE     | Healthcare and behavioral health workflows                     |
| Housing Coordination           | UHA, RMS, YARDI, CHAMP  | Housing placement and property operations                      |
| Care Coordination              | CareManager, CHAMP      | Client engagement and referrals                                |
| Program-Specific Tracking      | HJDD, Diversion DB      | Specialized operational workflows                              |

Many of these systems contain overlapping client, housing, referral, and service coordination data, but were not originally designed to operate as a unified regional ecosystem.

# Current State: HMIS



# Future vision



# We're not waiting on a Blueprint to make improvements

- Implementing integrated IH bed management
- Integrating CHAMP and HMIS data
- Building data sharing frameworks with DPSS, DMH, DHS
- Publishing internal and external KPI dashboards

# Engagement Model

## Use existing structures:

### Executive Steering Committee (ESC)

- Executive prioritization
- Funding alignment
- Regional accountability

### Data Subcommittee (DSC)

- Technical execution
- Data standards
- Integration design

## Complete by June 30, 2026

- Finalized charters
- ESC and DSC Membership Confirmed
- Governance cadence established
- Priority framework defined
- Design tenets approved
- Regional stakeholder engagement model established, including providers, cities, COGs, SMEs, CoC lead entities, and people with lived experience.
- Initial Blueprint workstreams and focus areas identified.

# Year 1 Delivery Roadmap

**We will move forward with an aggressive, iterative implementation model**

|   | 2026 |     |     |     |     |     |     |     | 2027 |     |     |               |
|---|------|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|---------------|
|   | May  | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan  | Feb | Mar | Apr           |
| <b>Core blueprint work</b>  |      |     |     |     |     |     |     |     |      |     |     |               |
| Stand up blueprint structure and contract support   |      |     |     |     |     |     |     |     |      |     |     |               |
| Engage stakeholders and design system models  |      |     |     |     |     |     |     |     |      |     |     |               |
| <b>Priority group 1 deliverables: Streamline data entry and enable systemwide referral tracking</b> |      |     |     |     |     |     |     |     |      |     |     |               |
| Recommend future direction of HSH data system   |      |     |     |     |     |     |     |     |      |     |     |               |
| Implement integrated IH bed management  |      |     |     |     |     |     |     |     |      |     |     |               |
| Single point of entry proof of concept  |      |     |     |     |     |     |     |     |      |     |     | >>Into Jun-27 |
| <b>Priority group 1 deliverables: Monitor and improve systemwide performance</b>                    |      |     |     |     |     |     |     |     |      |     |     |               |
| Publish KPI dashboards  |      |     |     |     |     |     |     |     |      |     |     |               |
| Support local partner data capacity and access  |      |     |     |     |     |     |     |     |      |     |     |               |
| Contract solicitation process for impact evaluation   |      |     |     |     |     |     |     |     |      |     |     |               |

# Proposed Initial Priorities for the Blueprint

## Priority Group 1

- Streamline provider data entry
- Implement Inventory Management
- Enable systemwide referral tracking
- Monitor and improve systemwide performance

**Note:** Prioritization is subject to change based on governance bodies input.

## Priority Group 2 & 3

- Care Coordination Visibility with Health and Social Services
- PHA + Developer Integration
- Geographic reporting

Q&A