



Board of Supervisors Family & Social Services Cluster Agenda Review Meeting

DATE: April 15, 2026

TIME: 1:30PM

MEETING CHAIRS: Anthony Cespedes, 1st Supervisorial District

CEO MEETING FACILITATOR: Claudia Alarcon

THIS MEETING IS HELD UNDER THE GUIDELINES OF BOARD POLICY 3.055.

To participate in the meeting in-person, the meeting location is:

Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012
Room 140

VIRTUAL MEETING ONLY

To participate in the meeting virtually, please call teleconference number
1 (323) 776-6996 and enter the following 995 916 944# or

[Click here to join the meeting](#)

For Spanish Interpretation, the Public should send emails within 48 hours in advance of the meeting to: ClusterAccommodationRequest@bos.lacounty.gov

Members of the Public may address the Family & Social Services Cluster on any agenda item during General Public Comment.
The meeting chair will determine the amount of time allowed for each item.
THIS TELECONFERENCE WILL BE MUTED FOR ALL CALLERS. PLEASE DIAL *6 TO UNMUTE YOUR PHONE WHEN IT IS YOUR TIME TO SPEAK.

- I. **Call to Order**
- II. **Consent Item(s)** (Any Information Item is subject to discussion and/or presentation at the request of two or more Board offices):
-- No items --
- III. **Presentation//Discussion Items:**
 - a) **Department of Children and Family Services:** Recommendation to Approve a New Sole Source Contract with Binti Inc. for the Resource Family Approval Tracking Licensing Module.
- IV. **Public Comment**
- V. Standing item(s) and those continued from a previous meeting of the Board of Supervisors or from a previous FSS Agenda Review meeting.
-- No items --
- VI. **NOTICE OF CLOSED SESSION:**
 - CS1- CONFERENCE WITH LEGAL COUNSEL – Existing Litigation**
Government Code Section 54956.9, subdivision (d)(1)
Swordes v. County of Los Angeles, et al.
Los Angeles Superior Court Case Number: 21STCV32294

Department(s): Aging and Disabilities

VII. Adjournment

IF YOU WOULD LIKE TO EMAIL A COMMENT ON AN ITEM ON THE FAMILY & SOCIAL SERVICES CLUSTER AGENDA, PLEASE USE THE FOLLOWING EMAIL ADDRESS AND INCLUDE THE AGENDA NUMBER YOU ARE COMMENTING ON:

Family_Social_Services@ceo.lacounty.gov

**BOARD LETTER/MEMO
CLUSTER FACT SHEET**

Board Letter

Board Memo

Other

CLUSTER AGENDA REVIEW DATE	4/29/2026	
BOARD MEETING DATE	5/19/2026	
SUPERVISORIAL DISTRICT AFFECTED	<input checked="" type="checkbox"/> All <input type="checkbox"/> 1 st <input type="checkbox"/> 2 nd <input type="checkbox"/> 3 rd <input type="checkbox"/> 4 th <input type="checkbox"/> 5 th	
DEPARTMENT(S)	Department of Children and Family Services (DCFS)	
SUBJECT	Recommendation to Approve a New Sole Source Contract with Binti Inc. for the Resource Family Approval Tracking Licensing Module.	
PROGRAM	Resource Family Approval Tracking (RFAT) Licensing Module	
AUTHORIZES DELEGATED AUTHORITY TO DEPT	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
SOLE SOURCE CONTRACT	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No If Yes, please explain why: Binti's RFAT Licensing Module is a proprietary software-as-a-service solution designed specifically to assist families in the resource family approval (RFA) process when applying through County contracted foster family agencies (FFAs). The software meets the California Department of Social Services (CDSS) requirements, making it an ideal choice for DCFS' operations. The software is unique due to its tailored design for approving Resource Family Homes (RFHs) and will facilitate secure communication and document sharing between DCFS and its contracted FFAs, thereby enhancing coordination and information exchange for the benefit of the children in DCFS' care. It is in the best economic interest of the County to allow DCFS to license Binti's RFAT Licensing Module, which will result in immediate cost savings due to waiver for implementation fees and long-term cost savings to the County by avoiding the potential expenses associated with administrative costs and excessive learning curves for a new service and maintaining any in-house or other FFA systems.	
SB 1439 SUPPLEMENTAL DECLARATION FORM REVIEW COMPLETED BY EXEC OFFICE	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No – (Pending Exec Office Review) If unsure whether a matter is subject to the Levine Act, email your packet to EOLevineAct@bos.lacounty.gov to avoid delays in scheduling your Board Letter.	
DEADLINES/ TIME CONSTRAINTS	None	
COST & FUNDING	Total cost: \$3,467,750.00	Funding source: 100 percent local funds.
	TERMS (if applicable): One-year initial term, plus two (2) additional one-year options for a total of three years. Start date to be determined.	
	Explanation: The anticipated contract term is a total of three (3) years to allow DCFS contracted FFAs the use of the RFAT Licensing Module.	
PURPOSE OF REQUEST	DCFS seek delegated authority to execute a sole source contract with Binti for the RFAT Licensing Module. The contract, if approved, will allow DCFS to license the Binti RFAT Licensing Module and allow the County's contracted FFAs and their resource families to access the module to approve and maintain RFH placement resources for DCFS.	
BACKGROUND (include internal/external issues that may exist including any related motions)	The RFAT Licensing Module was designed specifically to meet the needs and challenges of FFAs working with resource families and adapted to meet the CDSS requirements, making it an ideal choice for contracted FFAs. This software will enable seamless integration and smooth data exchange, reduce manual work and help FFAs operate efficiently.	
EQUITY INDEX OR LENS WAS UTILIZED	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No If Yes, please explain how: The Binti contract will be monitored for compliance to ensure the Contract meets the program goals of the RFA process, in accordance with State and County requirements.	
SUPPORTS ONE OF THE NINE BOARD PRIORITIES	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No If Yes, please state which one(s) and explain how: Binti's RFAT Licensing Module contract supports the Board - Directed Priority, Child Protection. DCFS' contracted FFA use of the RFAT Licensing Module assist families in the RFA process, streamline the approval processes, and create efficiencies for Resource Families and FFA staff.	
DEPARTMENTAL CONTACTS	Name, Title, Phone # & Email: Andrya Markham-Moguel, Division Chief, #626-569-6801, Markha@dcfs.lacounty.gov	



County of Los Angeles
DEPARTMENT OF CHILDREN AND FAMILY SERVICES

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(213) 351-5602

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May 19, 2026

The Honorable Board of Supervisors
County of Los Angeles
Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

**RECOMMENDATION TO APPROVE A NEW SOLE SOURCE CONTRACT WITH BINTI
INC. FOR THE RESOURCE FAMILY APPROVAL TRACKING LICENSING MODULE**

(ALL SUPERVISORIAL DISTRICTS) (3 VOTES)

CIO RECOMMENDATION: APPROVE (X)

SUBJECT

The Department of Children and Family Services (DCFS) seek delegated authority to execute a sole source contract with Binti Inc. (Binti) for the Resource Family Approval Tracking (RFAT) Licensing Module. The contract, if approved, will allow DCFS to license the Binti RFAT Licensing Module and allow the County's contracted Foster Family Agencies (FFAs) and their resource families to access the module to approve and maintain Resource Family Home (RFH) placement resources for DCFS.

IT IS RECOMMENDED THAT THE BOARD:

1. Delegate authority to the Director of DCFS, or designee, to execute a sole source contract with Binti effective June 1, 2026, or date of execution, whichever is later, through May 31, 2027, at a cost of \$1,100,000 with two optional one-year extension periods from June 1, 2027 to May 31, 2028 at a cost of \$1,155,000 and from June 1, 2028 to May 31, 2029 at a cost of \$1,212,750. The total maximum contract sum is \$3,467,750. This contract will be financed using 100 percent local funds. Funding is included in the DCFS Fiscal Year 2025-2026 Adopted Budget and will be included in the subsequent Fiscal Year budget requests.

"To Enrich Lives Through Effective and Caring Service"

2. Delegate authority to the Director of DCFS, or designee, to extend the term of the contract for each one-year option term and to execute amendments to the contract to meet program needs, provided that: (a) applicable Federal, State and County contracting regulations are observed; (b) sufficient funding is available; (c) County Counsel approval as to form is obtained prior to execution of such amendment(s); and (d) the Director of DCFS notifies the Board and the Chief Executive Officer (CEO), in writing, within 10 business days of executing such amendment(s).
3. Delegate authority to the Director of DCFS, or designee, to execute amendments to increase or decrease the annual contract amount up to a total of 10 percent per year during the term of the contract to accommodate any increase or decrease in service, provided that: (a) sufficient funding is available; (b) County Counsel approval as to form is obtained prior to execution of such amendment (s); and (c) the Director of DCFS notifies the Board and the CEO, in writing, within 10 business days of executing such amendment(s).
4. Delegate authority to the Director of DCFS, or designee, to execute amendments in instances of acquisitions, mergers, or other changes in ownership, provided: (a) County Counsel approval as to form is obtained prior to execution of such amendment(s); and (b) the Director of DCFS notifies the Board and the CEO, in writing, within 10 business days of executing such amendment(s).
5. Delegate authority to the Director of DCFS, or designee to terminate the contract for County's convenience, or if the Contractor initiates termination for convenience, provided that: (a) County Counsel approval as to form is obtained prior to termination of the agreement; and (b) the Director notifies the Board and CEO, in writing, within 10 business days of terminating the contract.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

On January 1, 2017, the State implemented the Resource Family Approval (RFA) Program. The RFA Program is a family-friendly and child-centered caregiver approval process that unifies the approval standards for all caregivers of children in care, regardless of the child's case plan, and allows seamless transition to permanency. On January 3, 2017, DCFS and Binti executed an agreement through the Internal Services Division (ISD) Purchase Order (PO) process to license Binti's Licensing Module for DCFS' RFA process. The license allowed DCFS personnel, including but not limited to children's social workers, to use the software for DCFS' RFA process. This version of Binti's Licensing Module has been very effective in DCFS' operations and has assisted DCFS personnel in recruiting resource families and streamlining the placement of children in DCFS' care.

Since Binti's Licensing Module for RFA has been very effective in DCFS' operations, DCFS now desires to license Binti's RFAT Licensing Module to perform a different

function for DCFS, which is to enable FFAs to effectively recruit and approve resource families for the placement of DCFS children, youth and Non-Minor Dependents.

This new contract for Binti's RFAT Licensing Module will be provided as a software-as-a-service (SaaS) platform and streamline the application and approval processes for the County's contracted FFAs and their caregivers (Resource Families) to approve and maintain Resource Family Home (RFH) placement resources for DCFS. It automates the duplication of data entries across multiple forms, facilitates approvals and form processing through electronic signatures and sends email alerts and reminders for missing forms and deadlines, ultimately reducing labor costs associated with managing resource family approvals.

Binti's RFAT Licensing Module software is unique and indispensable to DCFS' operation due to its tailored design and adaptability to evolve in response to changing State mandates and policies, ensuring its continued relevance and compliance; and minimizing the need for DCFS Information Technology Developers to maintain the system.

Binti's RFAT Licensing Module software has a user-friendly design, necessitating minimal training for employees and staff, at a cost savings to the County. Binti provides ongoing training sessions for new users, effectively mitigating training expenses over time. It also has Live Chat support for resource family applicants and FFA staff, which diminishes the need for dedicated internal analyst support, also resulting in long-term cost savings to the County by avoiding the potential expenses of hiring full-time analysts and developers to consistently support and maintain any in-house or other FFA systems.

According to Binti reports, currently 43 out of California's 58 counties are utilizing Binti's license module software, covering 90% of Child Welfare Services in the state, and several of these counties have or are in the process of also implementing it for their FFAs.

DCFS has used Binti's Licensing Module software for DCFS-approved resource families and the new contract, if approved, will allow DCFS to purchase the Binti Licensing Module and share the license with the County's contracted FFAs to be used by all FFAs and their resource families.

In summary, it is in the best economic interest of the County to allow Binti's RFAT Licensing Module to be used by the FFAs and their Resource Families to approve and maintain RFH placement resources for DCFS. Additionally, the software will help ensure compliance with California Department of Social Services regulations; reduce administrative costs and excessive learning curves for a new service; and provide time savings and efficiencies for DCFS, FFAs, and the families who are applying to become an RFH.

IMPLEMENTATION OF COUNTY'S STRATEGIC PLAN GOALS

The recommended actions are consistent with the Countywide Strategic Plan Goal North Star 1, Make Investments That Transform Lives, Focus Area Goal D, Support Venerable Populations and North Star 2, Foster Vibrant and Resilient Communities, Focus Area Goal 2, Community Connections.

FISCAL IMPACT/FINANCING

The proposed contract with Binti will be effective June 1, 2026, or date of execution, whichever is later through May 31, 2027, at a cost of \$1,100,000 with two optional one-year periods from June 1, 2027, to May 31, 2028, at a cost of \$1,155,000 and from June 1, 2028, to May 31, 2029, at a cost of \$1,212,750. The total maximum contract sum will be \$3,467,750, financed using 100 percent local funds. Funding is included in DCFS Fiscal Year 2025-2026 Adopted Budget and will be included in the subsequent Fiscal Year budget requests.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

The proposed contract with Binti includes all Board, Chief Executive Officer, and legally required contract provisions, including but not limited to information security and privacy requirements.

The department has evaluated and determined that the Living Wage Program (County Code Chapter 2.201) does not apply to the recommended contract as this contract is for Binti's RFAT Licensing Module software, a non-Proposition A service.

The Chief Executive Office and County Counsel have reviewed the Board letter, and the contract has been approved as to form by County Counsel.

The CIO reviewed this request and recommends approval. The CIO Analysis is attached (Attachment II).

CONTRACTING PROCESS

On June 17, 2024, in accordance with Board of Supervisor's Policy No. 5.100, Sole Source Contract and Amendments, DCFS submitted advance notice to the Board of its intent to start negotiations for a sole source contract with Binti to secure a license for its licensing module, a software-as-a-service (SaaS) solution, to assist families in the application process when applying through County contracted FFAs. In 2025, DCFS worked with CDSS on the County's Advance Planning Document (APD) to obtain CDSS's acknowledgement of DCFS' use Binti's RFAT Licensing Module for contracted FFAs, which acknowledgement was given on November 5, 2025, in CDSS' acknowledgement (APD #19-25-658-00-00).

On March 11, 2026, at the Board of Supervisors Operations Cluster Meeting, DCFS presented an updated advance written notice of intent to inform the Board it intends to file a Board letter to request delegated authority to execute the proposed contract.

CONTRACTOR PERFORMANCE

Binti performed sufficiently and has worked responsibly and timely with DCFS on the prior purchase orders DCFS has had with Binti for its Licensing Module for DCFS' RFA process, which allowed DCFS personnel, including but not limited to children's social workers, to use the software for DCFS' resource family approvals. DCFS will monitor the performance and spending of the proposed contract to ensure the terms and conditions are met.

IMPACT ON CURRENT SERVICES

There is no negative impact on current services. The Binti RFAT Licensing Module will allow users to apply online to become approved RFHs and will allow FFA social workers to manage their approval workflow online. This software technology will also enable FFAs to effectively recruit and approve resource families for the placement of DCFS children, youth and Non-Minor Dependents.

CONCLUSION

Upon approval by the Board of Supervisors, it is requested that the Executive Officer/Clerk of the Board send an adopted stamped copy of the Board letter and attachments to the Department of Children and Family Services.

Respectfully submitted,

Reviewed by,

BRANDON T. NICHOLS
Director

PETER LOO
Chief Information Officer

BTN:LM:RT
KR:LTI:JS:jr

Enclosures

c: Chief Executive Officer
County Counsel
Executive Officer, Board of Supervisors



COUNTY OF LOS ANGELES BOARD OF SUPERVISORS POLICY 5.100

SOLE SOURCE CHECKLIST

Department Name: _____

- New Sole Source Contract
- New Sole Source Contract for Replacement of Existing Services, or Amendments for Extension of Contracts for Existing Services
- Date Existing Contract First Approved: _____

Check (✓)	JUSTIFICATION FOR SOLE SOURCE CONTRACTS AND AMENDMENTS TO EXTEND CONTRACTS
	Identify applicable justification and provide documentation for each checked item.
	➤ Only one single source for the service exists.
	➤ Compliance with applicable statutory and/or regulatory provisions.
	➤ Compliance with State and/or federal programmatic requirements.
	➤ Services provided by other public or County-related entities.
	➤ Services are needed to address an emergent or related time-sensitive need.
	➤ The service provider(s) is required under the provisions of a grant or regulatory requirement.
	➤ Services are needed during the time period required to complete a solicitation for replacement services; provided services are needed for no more than 12 months from the expiration of an existing contract which has no available option periods.
	➤ Maintenance and support services are needed for an existing solution/system during the time to complete a solicitation for a new replacement solution/system; provided the services are needed for no more than 24 months from the expiration of an existing maintenance and support contract which has no available option periods.
	➤ Maintenance services and/or support services agreements are required on equipment and/or software, which must be serviced by the original manufacturer, software provider, or an authorized service representative.
	➤ It is in the best economic interest of the County (e.g., significant costs and time to replace an existing system or infrastructure, administrative cost and time savings and excessive learning curve for a new service provider, etc.). In such cases, departments must demonstrate due diligence in qualifying the cost-savings or cost-avoidance associated with the best economic interest of the County.

Approved by:

Chief Executive Office

Date

Sole Source Justification

Contract Name: Binti Licensing Module

Term: One year, plus two (2) additional one-year options for a total of three (3) years.

1. What is being requested?

On June 17, 2024, Department of Children and Family Services (DCFS) initially notified the Board of its intent to start negotiations for a sole source contract with Binti, Inc. (Binti) to secure a license for its Licensing Module, a software-as-a-service (SaaS) solution, to assist families in the Resource Family Approval (RFA) process when applying through County contracted foster family agencies (FFAs). Now, DCFS is providing an updated advance written notice to inform the Board that DCFS intends to file a Board letter to request delegated authority to execute the contract. The anticipated contract term is for three (3) years to allow for the use of Binti's licensing module for use to DCFS' contracted FFAs. The agreement will refer to these services such as Resource Family Approval Tracking (RFAT) Licensing Module.

2. Why is the product needed – how will it be used?

This software will enable seamless integration and smooth data exchange, reduce manual work and help FFAs operate efficiently. Binti Inc. reports 43 out of California's 58 counties are utilizing Binti's Licensing Module, covering 90% of Child Welfare Services in the State, and several of these counties have also implemented, or are in the process of implementing for their FFAs.

3. Is this brand of product the only one that meets the user's requirements?

No. However, Binti proactively updates the Licensing Module to align with evolving State-level policies and mandates, minimizing the need for DCFS information technology developers to maintain the system. In addition, the Binti's Licensing Module boasts a user-friendly design, necessitating minimal training for employees and FFA staff at a cost savings to the County. Binti provides ongoing training sessions for new users, effectively mitigating training expenses over time. It also has Live Chat support for resource family applicants and RFA staff, which diminishes the need for dedicated internal analyst support, also resulting in long-term cost savings for the County by avoiding the potential expenses of hiring full-time analysts and developers to consistently support and maintain any in-house or other vendor systems.

Further, the Binti's RFAT Licensing Module is a proprietary SaaS platform specifically for Resource Family Tracking and has been configured to meet DCFS' operational requirements. This software is adaptable and built to evolve in response to changing

State mandates and policies, ensuring its continued relevance, effectiveness and compliance.

4. Have other products or vendor been considered?

Yes, in late 2016, the DCFS Business Information Systems Division conducted an evaluation of two alternative vendors to facilitate the tracking of RFAs within the DCFS RFA Approval and RFA Support divisions. The two vendors under consideration were Efforts to Outcome and Primitive Logic. Binti presented a solution that encompassed a majority of the RFA tracking requisites within its framework. Binti's solution met the exacting security requirements defined by the DCFS Security Officer, and it stood out as the most cost-efficient option available in the present-day market for LA County.

Since 2017, DCFS personnel, including but not limited to children's social workers, have used Binti's Licensing Module software for its RFA process. The software has allowed users to seamlessly apply online to become Resource Family Homes (RFH) and allowed DCFS social workers to effectively manage the review and approval process online.

The Binti Licensing Module is unique and indispensable to DCFS operation due to its tailored design for recruiting and approving RFHs. The Binti Licensing Module offers customization specific for DCFS' requirements for compliance, data security, streamlined processes, real-time tracking, reporting, collaboration and communication capabilities, user-friendly interface, scalability for growth, and ongoing support and training.

The new contract for RFAT Licensing Module, if approved, will leverage Binti's software and make it available to the DCFS contracted FFAs to use for their RFA process. The RFAT Licensing Module will streamline the approval processes for Resource Families and FFA staff. It automates the duplication of data entries across multiple forms, facilitates approvals and form processing through electronic signatures and sends email alerts and reminders for missing forms and deadlines, ultimately reducing labor costs associated with managing resource family approvals. This efficiency also opens up possibilities for reallocating resources toward more productive activities, such as the recruitment of RFHs.

5. Will purchase of this product avoid other costs?

Offering the SaaS solution to DCFS' contracted FFA will standardize, improve and align the contracted FFA's resource family approval process across providers to DCFS' requirements. Binti's RFAT Licensing Module will facilitate data exchanges via an Application Programming Interface or other Extract, Transform, and Load processes to transmit necessary data and information of FFA Certified Resource Family Homes from the application to the County, which will allow DCFS to approve

FFA requests faster. Furthermore, the application will facilitate secure communication and document sharing between DCFS and its FFAs, thereby enhancing coordination and information exchange for the benefit of the children in DCFS' care.

6. Is this product proprietary or available from other dealers?

Binit's RFAT Licensing Module is a proprietary SaaS platform designed specifically for Resource Family Tracking and has been configured to meet DCFS' operational requirements. This software is adaptable and built to evolve in response to changing State mandates and policies, ensuring its continued relevance, effectiveness, and compliance.

7. Reasonableness of price. Does County obtain a percentage discount or special discount not available to the private sector?

The annual license for the RFAT Licensing Module includes unlimited user access for FFA Resource Family applicants and social workers, training, historical data import, customizable configuration options, ongoing feature enhancements and fixes, and dedicated customer support. Leveraging the longstanding partnership established with Binti Inc. since 2017, they agreed to waive the \$800,000 implementation fee.

8. What is the dollar value of the existing equipment?

Binit's RFAT Licensing Module is a web-based SaaS solution that can be accessed using devices with internet capabilities.