



Board of Supervisors Economic Development Policy Committee Meeting

DATE: March 19, 2026

TIME: 2:30 pm

MEETING CHAIR: Annette Trejo, 1st Supervisorial District

DEO MEETING FACILITATOR: Kevin Anderson and Heidi Schultheis

This meeting is held under the guidelines of Board Policy 3.055

To participate in the meeting in-person, the meeting location is:

Kenneth Hahn Hall of Administration
500 West Temple Street | Los Angeles, California 90012 | Room 140-A (1st floor)

To participate in the meeting virtually, please call teleconference number 1 (323) 776-6996 and enter 907 618 88#, or [Click here to join the meeting](#)

Teams Meeting ID: 242 261 225 328 8; Passcode: DV6PF6ku

For Spanish Interpretation, please email the following *at least 48 hours before the meeting*: ClusterAccommodationRequest@bos.lacounty.gov

Members of the Public may address the Economic Development Policy Committee on any agenda item during Public Comment. The meeting chair will determine the amount of time allowed for each item.

Agenda posted at: [Agendas – Los Angeles County \(lacounty.gov\)](#)

I. Call to Order

II. Board Motions

- SD2 and SD3: Anti-Poverty Pledge Across Los Angeles County

III. Presentation/Discussion Item(s)

- DEO Board Letter: REQUEST FOR APPROVAL TO EXTEND AND AMEND THE SOCIAL ENTERPRISE EMPLOYMENT AND TRAINING MASTER AGREEMENT (ALL SUPERVISORIAL DISTRICTS)
- DEO Board Letter: DELEGATE AUTHORITY TO EXTEND AND AMEND THE ECONOMIC DEVELOPMENT SERVICES MASTER AGREEMENTS (ALL SUPERVISORIAL DISTRICTS)

- DEO Board Letter: RECOMMENDATION TO EXECUTE SUBAWARDS WITH PROVIDERS FOR AMERICA’S JOB CENTERS OF CALIFORNIA (AJCC) MODERNIZATION FOR FISCAL YEAR 2026-2027 TO PROVIDE WORKFORCE SERVICES AND EXTEND EXISTING SOLE SOURCE SUBAWARDS (ALL SUPERVISORIAL DISTRICTS)
- DEO Board Letter: REQUEST FOR APPROVAL AND AWARD OF GENERAL AND PROJECT MANAGEMENT CONSULTING SERVICES—CAPITAL DEVELOPMENT MASTER AGREEMENT (ALL SUPERVISORIAL DISTRICTS)
- Justice, Care, and Opportunities Department Presentation on Employment and Training Programs *Joseph Wise-Wiley, Justice, Care, and Opportunities Department (JCOD)*

IV. Public Comment

V. Adjournment

Los Angeles County Economic Development Objectives:

- Attract, develop, and retain businesses that provide quality jobs in high growth industries.
- Increase employment opportunities by improving workforce development skills and employer partnerships.
- Invest in infrastructure needs to improve and maintain competitiveness of LA County Region.
- Coordinate across multiple County agencies to ensure that services to workers, businesses and entrepreneurs are coordinated and streamlined to facilitate a “no wrong door approach” to serving our constituents.
- Work to balance jobs with housing.

IF YOU WOULD LIKE TO EMAIL A COMMENT ON AN ITEM ON THE ECONOMIC DEVELOPMENT POLICY COMMITTEE AGENDA, PLEASE USE THE FOLLOWING EMAIL AND INCLUDE THE AGENDA NUMBER YOU ARE COMMENTING ON:

EDPC@opportunity.lacounty.gov

**MOTION BY SUPERVISORS HOLLY J. MITCHELL
AND LINDSEY P. HORVATH**

April 7, 2026

Anti-Poverty Pledge Across Los Angeles County

Poverty is a policy choice. Current systems are structured to reinforce racism, disparities, privilege, and oppression, perpetuating cycles of poverty. Los Angeles County (County) serves as the region’s “safety net,” and since 2021, the Board of Supervisors (Board) has made poverty alleviation a Countywide priority and adopted a strategic framework to guide long-term, systems-level reform.

However, the consequences of H.R. 1 are expected to be drastic and will exacerbate poverty across the County, pushing families into hunger and hardship through the loss of critical food and health programs. H.R. 1 represents the largest cuts to federal food assistance through the Supplemental Nutrition Assistance Program (SNAP) and to Medicaid in the programs’ history. Beginning in June 2026, SNAP (known as CalFresh in California) work requirements for “Able Bodied Adults Without Dependents” will affect more than 250,000 recipients. There is strong evidence that SNAP helps keep families out of poverty. A 2025 study found that SNAP reduced poverty by 4.6 percentage points nationwide in 2021.¹ Similarly, studies show that in California Medicaid reduces poverty for children by about 9% and for adults by 13-19%.² Given the impacts of H.R. 1, the County must act swiftly to prevent even deeper levels of poverty.

¹ https://www.urban.org/sites/default/files/2025-04/SNAP_Increase_Kept_2.9_Million_People_Out_of_Poverty_after_Thrifty_Food_Plan_Update.pdf
² <https://www.ppica.org/publication/the-impact-of-health-insurance-on-poverty-in-california/>

- MORE -

MOTION

MITCHELL	_____
HORVATH	_____
HAHN	_____
BARGER	_____
SOLIS	_____

While the County cannot backfill federal cuts or circumvent federal regulations, anti-poverty programs remain the region's safety net. Since 2022, the Poverty Alleviation Initiative (PAI) has prioritized expanding access to basic support and assistance for County residents. In 2022, PAI identified five priority areas to reduce and disrupt poverty: (1) supporting grassroots, community-led projects; (2) maximizing guaranteed income resources; (3) increasing tax credit filings through the Earned Income Tax Credit (EITC) and Child Tax Credit (CTC); (4) improving benefits access and equity in CalWORKs; and (5) reforming General Relief.

Over the past four years, these efforts have produced measurable results. PAI awarded \$135,000 in grants to 20 neighborhoods across the County to address the root causes of poverty through programs ranging from community safety to food assistance; launched one of the largest guaranteed income pilots in the country, providing \$1,000 per month for three years to 1,200 residents, and later expanding in 2024 to include 2,200 foster youth; and set new records in reclaimed tax credits through the Claim Your Cash Los Angeles program, which served nearly 65,000 people in 2025 alone.³

In 2025, PAI launched the *State of Poverty Dashboard* (the Dashboard),⁴ developed in partnership with the Hilton Foundation, UCLA Luskin School, the Internal Services Department, and the Chief Information Officer. The Dashboard marks a major shift in how the County understands and responds to poverty. For the first time, the County can visualize where poverty is concentrated at the neighborhood level — not only at the federal poverty line, but also at 200% and 266% of the poverty level, where many families live just one job loss, rent increase, or illness away from crisis.

The Dashboard also allows the County to track compounding forms of hardship, including access to CalFresh, CalWORKs, Medi-Cal, and other benefits. It provides the Board, County departments, and community partners with real-time information on which neighborhoods are most vulnerable to H.R. 1's cuts and where residents are at risk of losing food assistance and medical coverage. Future versions of the Dashboard will include a County-specific poverty measure based on local economic conditions and

³ https://file.lacounty.gov/SDSInter/lac/1189442_PovertyAlleviationInitiativeAnnualReport2025.pdf

⁴ <https://apps.gis.lacounty.gov/static/CEO/PAI/>

administrative data, enabling more precise targeting. Given limited resources, the County must work with its 88 cities to target anti-poverty interventions and track progress across both cities and unincorporated areas.

By setting poverty reduction targets Countywide and by district, and inviting cities to disrupt poverty, the County can better coordinate resources at a time when working families face increased economic pressure. Cities that participate will be incorporated into the Dashboard, where the County will track poverty metrics, convene working groups to share best practices, and provide technical assistance to increase enrollment in programs proven to reduce poverty. While the County administers federal benefits regionally, cities play a critical role as constituents' first line of government contact and a trusted partner in a coordinated regional response.

PAI is well-positioned to expand programs that help lift individuals and families out of poverty, including increasing access to free tax preparation services to claim tax credits, expanding enrollment in CalWORKs, food assistance, and healthcare benefits, and strengthening regional collaboration to address poverty amid harmful federal policy changes.

WE THEREFORE MOVE THAT THE BOARD OF SUPERVISORS:

1. Direct the Executive Director of the Chief Executive Office's (CEO) Poverty Alleviation Initiative (PAI), in coordination with the Directors of the Departments of Public Social Services (DPSS), Consumer and Business Affairs, and the Acting Chief Executive Officer, to develop a public-facing anti-poverty pledge that local jurisdictions within the County can sign on to as part of a concerted effort to promote Claim Your Cash Los Angeles (CYCLA), CalWORKs, Medi-Cal, and CalFresh benefits programs, and report back to the Board in 30 days through the Economic Development and Policy Committee with an implementation strategy that targets local jurisdictions, a plan for participating in the pledge, and proposed pledge language. The pledge language should include:
 - a. Decreasing local child poverty by increasing CalWORKs enrollment by 10,000 families Countywide.

- b. Increasing cash back by increasing filings of the Child Tax Credit (CTC) and the Earned Income Tax Credit (EITC) by 10% Countywide over two years through co-locating CYCLA outreach at DPSS centers in targeted areas where CalFresh and Medi-Cal recipients are most impacted and conducting outreach that includes linkages to Volunteer Income Tax Assistance (VITA) and secure free tax preparation tools.
 - c. PAI will track local jurisdictions' CalFresh and Medi-Cal benefits access and disaggregate the data by Supervisorial districts and city level.
 - d. Local jurisdictions that participate in the anti-poverty pledge will:
 - i. Promote CYCLA, CalWORKs enrollment, and food access on their local websites and social media and integrate these efforts into their outreach activities.
 - ii. Encourage their local departments to have staff volunteer at VITA centers and local food banks.
 - iii. Receive in-kind technical assistance and specialized data analysis from CEO PAI to inform outreach.
2. Direct the Director of the Center for Strategic Partnerships to engage and educate philanthropy about the low rates of CalWORKs uptakes, CTC and EITC filings, and drop-offs of Medi-Cal and CalFresh in certain communities, how this effort supports the CEO PAI goals, and the investments needed for outreach and education, data collection and management, and technical assistance for cities participating in the pledge.
3. Direct the Executive Director of CEO PAI, in coordination with the Chief Information Officer and the Director of DPSS, to track metrics on cash claimed through CYCLA, and integrate CalWORKs, Medi-Cal, and CalFresh enrollment data into the State of Poverty Dashboard, disaggregated by Supervisorial District and city level, to enable pledge cities to track benefit participation rates and poverty trends in their jurisdictions, and to report quarterly to the Economic Development Policy Committee on progress.

MOTION BY SUPERVISORS HOLLY J. MITCHELL AND LINDSEY P. HORVATH

April 7, 2026

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(WG)

department of economic opportunity

COUNTY OF LOS ANGELES

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Lindsey P. Horvath
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April 14, 2026

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

REQUEST FOR APPROVAL TO EXTEND AND AMEND THE SOCIAL ENTERPRISE EMPLOYMENT AND TRAINING MASTER AGREEMENTS (ALL SUPERVISORIAL DISTRICTS) (3 VOTES)

SUBJECT

Request approval to extend the Social Enterprise Employment and Training Master Agreement for an additional two years with two one-year options for a total of four years to provide a variety of employment and training services for a transitional workforce.

IT IS RECOMMENDED THAT THE BOARD:

1. Delegate authority to the Director of the LA County Department of Economic Opportunity (DEO), or designee, to extend and amend the existing Social Enterprise Employment and Training Master Agreement (SEMA) vendors (Attachment I) and Work Orders issued thereunder (Attachment II), which are set to expire on June 30, 2026, for an additional two-year period through June 30, 2028, with the option to extend for two additional one-year periods, for a total of four years, continuing through June 30, 2030, subject to approval as to form by County Counsel. DEO shall provide written confirmation to your Board and the Chief Executive Office (CEO) within thirty (30) working days of completing these actions.
2. Delegate authority to the Director of DEO, or designee, to execute additional SEMAs with new qualified vendors that are

identified and selected through the ongoing Request for Statement of Qualifications (RFSQ) process for employment and training services to a transitional workforce effective upon execution and continuing through the remaining period of the Master Agreements, subject to review and approval by County Counsel. DEO shall provide written confirmation to your Board and the CEO within thirty (30) working days of completing these actions.

3. Delegate authority to the Director of DEO, or designee, to execute amendments to the SEMA, or as applicable to individual Work Orders that: a) to add, delete and/or change certain terms and conditions as mandated by Federal, State and/or County policy; b) issue Cost of Living Adjustments (COLA) when applicable and in compliance with the terms of the SEMA; c) reflect administrative updates and/or non-material modifications d) approve assignment and delegation of agreements resulting from acquisitions, mergers, or other changes in entity; and e) increase or decrease the Work Order funding amounts that may exceed 10% based on the availability of funding and/or based on the vendor's performance provided that: (a) the total Work Order amount does not exceed the available funding and (b) County Counsel approval as to form is obtained prior to issuance of any amendment. DEO shall provide written confirmation to your Board and the CEO within thirty (30) working days of completing these actions.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

Approval of Recommendation 1 will enable DEO to execute the SEMA extension that will continue to be an essential tool for the County to provide employment and training services throughout LA County through Social Enterprises, including opportunity youth and individuals experiencing homelessness and justice-involvement.

Approval of Recommendations 2 and 3 will allow DEO to execute additional SEMAs with qualified vendors during the extended SEMA term and expand the pool of qualified vendors seamlessly, without interruption to the existing SEMA counterparties, and allow DEO to execute amendments to the SEMAs for continuity of services, to reflect administrative changes, and/or make non-material modifications.

During the extension period, DEO intends to issue a new Request for Statement of Qualifications (RFSQ) in early FY 2027-28 prior to the closing of the SEMA extension. Three potential goals of the new RFSQ are: 1) to make the new RFSQ more accessible to smaller Social Enterprises and non-profits through the consideration of new eligibility requirements; 2) add language to the Master Agreement allowing cash advances; and 3) update the standard terms and conditions based on the LA County Internal Services Department's updated solicitation models and your Board's policies.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

The recommended master agreements support the County's Strategic Plan, North Star 1, specifically B, Make Investments that Transform Lives by supporting social mobility, economic

and workforce development, job training, meaningful connections, and access to employment opportunities with sustainable wages for County residents, with emphasis on those who are experiencing barriers to employment or the ability to earn a sustainable wage. Support small and large business growth to maintain job supply. In addition, it supports North Star 3, Realize Tomorrow's Government Today, specifically Focus Area B by striving to meet the highest standards and promote a more diverse and inclusive County workforce that seeks to be representative of County residents.

FISCAL IMPACT/FINANCING

This SEMA itself does not include any funding for Work Orders but puts in place a methodology for Work Orders with funding to be awarded to certified Social Enterprises. Only certified Social Enterprises that become contractors on the SEMA will be allowed to participate in submitting proposals for County SEMA Work Orders; if successful, the agencies may be awarded funding depending on the nature of the Work Order. DEO encourages the use of this process by all County departments so that they may better utilize Social Enterprises as they contract for services.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS/NEXT STEPS

The Board of Supervisors approved a motion on June 12, 2016, that directed Workforce Development, Aging and Community Services (WDACS), replaced by DEO as of July 1, 2022, in partnership with the Department of Consumer and Business Affairs (DCBA) and County Counsel, to establish a Master Agreement for Social Enterprises certified by the County's Office of Small Business (OSB). The motion's primary purpose was to increase contracting opportunities for Social Enterprises through economic, social, and environmental stability. As part of the reorganization from WDACS to DEO, the Board also transferred responsibility for administering the SEMA and Social Enterprise Certification and Preference Program and transferred the OSB from DCBA to DEO and with it, the responsibility to certify Social Enterprises.

The Social Enterprises included in the SEMA provide a wide variety of employment and training services that benefit persons throughout the County, including individuals with barriers to employment and historically disinvested communities. DEO has used the SEMA to procure a variety of services for critical programs in the past, including operating the Re-entry Employment Navigation, Engagement and Well-Being (RENEW), Los Angeles Regional Initiative for Social Enterprise (LA:RISE), and Skill Up Los Angeles (SULA) Programs, providing employment services for justice-involved individuals and those experiencing homelessness.

CONTRACTING PROCESS

On December 30, 2016, WDACS released the RFSQ for the provision of Social Enterprise Employment and Training Program Services. The RFSQ was reviewed by County Counsel,

DCBA, and the CEO. The RFSQ was advertised in greater Los Angeles County newspapers, such as The Los Angeles Times, Los Angeles Daily News, San Gabriel Valley Tribune, Hoy, Long Beach Press Telegram, Antelope Valley Press, Daily Breeze, and Los Angeles Sentinel. Notification of this RFSQ was sent to approximately 400 plus potential contractors. The County entered into Master Agreements with seventy-five (75) Social Enterprises through its term with twelve (12) Social Enterprises either terminated due to non-responsiveness to extend or exercised their option to let the SEMA expire. On June 4, 2024, DEO received approval from the Board of Supervisors to extend the term through June 30, 2026.

IMPACT ON CURRENT SERVICES OR PROJECTS

Approval of the recommended action will allow for the continued provision of hiring and training services provided by Social Enterprises to underserved populations and communities throughout the County.

CONCLUSION

Upon approval by the Board, it is requested that the Executive Officer, Board of Supervisors, return one stamped copy of the approved Board Letter to DEO.

Should you have any questions, you may contact me directly, or your staff may contact Cynthia Bogdanovich, Administrative Deputy, at (213) 738-2736 or cbogdanovich@opportunity.lacounty.gov.

Respectfully Submitted,

Kelly LoBianco, Director

KL:JK:CB:MY:dm

Attachments

c: Chief Executive Office
Executive Office, Board of Supervisors
County Counsel

COUNTY OF LOS ANGELES
DEPARTMENT OF ECONOMIC OPPORTUNITY (DEO)
SOCIAL ENTERPRISE EMPLOYMENT AND TRAINING MASTER AGREEMENT VENDORS

ATTACHMENT I

VENDOR NAME		MASTER AGREEMENT NUMBER
1	Alzheimer's Greater Los Angeles	SEMA-01
2	Antelope Valley Partners for Health	SEMA-03
3	Asian Youth Center	SEMA-05
4	Bel-Air Guest Home	SEMA-61
5	Center for Employment Opportunities	SEMA-07
6	Center for Living & Learning	SEMA-08
7	Children's Center of the Antelope Valley	SEMA-09
8	Chinatown Service Center	SEMA-75
9	Chrysalis Center, The	SEMA-51
10	Conservation Corps of Long Beach	SEMA-11
11	Covenant House California	SEMA-73
12	CRCD Enterprises	SEMA-12
13	David and Margaret Youth & Family Services	SEMA-13
14	Downey Restaurant Group	SEMA-14
15	Downtown Women's Center	SEMA-15
16	Faith and Community Empowerment (FACE)	SEMA-17
17	First Place For Youth	SEMA-18
18	First Step Staffing	SEMA-19
19	Five Keys Schools and Programs	SEMA-20
20	Flintridge Center	SEMA-21
21	Goodwill Industries of Southern California	SEMA-22
22	GRID Alternatives	SEMA-23
23	Harbor Area Gang Alternatives Program	SEMA-24
24	HelpGood LLC	SEMA-25
25	Homeboy Industries	SEMA-26
26	Homeboy Recycling	SEMA-27
27	Hub Cities Consortium	SEMA-29
28	Human Services Association	SEMA-30
29	Independent Living Partnership	SEMA-31
30	JOY Youth Services, Inc.	SEMA-65
31	JVS SoCal	SEMA-32
32	Kingdom Causes Bellflower	SEMA-34
33	Lancaster Homeless Group	SEMA-67
34	Leis Consulting Group	SEMA-68
35	Los Angeles Conservation Corps	SEMA-35
36	Lost Angels Children's Project, Inc.	SEMA-71
37	Managed Career Solutions, SPC	SEMA-36
38	NeuroTalent Works, Inc.	SEMA-70
39	New Earth Organization	SEMA-37
40	New Opportunities Organization	SEMA-39
41	OneGeneration	SEMA-76
42	PATH (People Assisting the Homeless)	SEMA-40
43	Paving the Way Foundation	SEMA-64

COUNTY OF LOS ANGELES
DEPARTMENT OF ECONOMIC OPPORTUNITY (DEO)
SOCIAL ENTERPRISE EMPLOYMENT AND TRAINING MASTER AGREEMENT VENDORS

ATTACHMENT I

VENDOR NAME		MASTER AGREEMENT NUMBER
44	Playa Vista Job Opportunities and Business Services	SEMA-42
45	PRIDE Industries One, Inc.	SEMA-43
46	Robert Enterprise Development Fund (REDF)	SEMA-44
47	Roots Community Health Center	SEMA-45
48	Safe Refuge	SEMA-46
49	Salazar Landscaping	SEMA-47
50	San Gabriel Valley Conservation Corps	SEMA-48
51	Special Service For Groups (SSG)	SEMA-49
52	TLC Staffing Solutions	SEMA-66
53	Urban Living Partnership, Inc.	SEMA-69
54	Veteran Social Services Inc,	SEMA-74
55	Volunteers of America of Los Angeles	SEMA-53
56	Weingart Center Association	SEMA-54
57	Whole Systems Learning	SEMA-55
58	WISE & Healthy Aging	SEMA-56
59	Women in Non-Traditional Employment Roles (WINTER)	SEMA-57
60	Worker Education & Resource Center	SEMA-58
61	Youth Mentoring Connection	SEMA-59
62	YWCA Greater Los Angeles	SEMA-60

COUNTY OF LOS ANGELES
DEPARTMENT OF ECONOMIC OPPORTUNITY (DEO)
SOCIAL ENTERPRISE EMPLOYMENT AND TRAINING MASTER AGREEMENT WORK ORDERS

ATTACHMENT II

	AGENCY NAME	WORK ORDER NUMBER	PROGRAM NAME
1	Chrysalis Center, The	RN-01-25	ReEntry Emp Navigation Engagement and Well Being Prog
2	Chrysalis Center, The	SMS-01	Sidewalk Maintenance Srvs
3	Covenant House California	SULA-03-25	Skill Up LA
4	Downtown Women's Center	SULA-02-22	Skill Up LA
5	Goodwill Southern California	RN-01-25	ReEntry Emp Navigation Engagement and Well Being Prog
6	Hub Cities Consortium	RN-01-25	ReEntry Emp Navigation Engagement and Well Being Prog
7	LA Conservation Corps	SULA-02-22	Skill Up LA
8	Long Beach Conservations Corps	SULA-02-22	Skill Up LA
9	Managed Career Solutions	RN-01-25	ReEntry Emp Navigation Engagement and Well Being Prog
10	New Earth Organization	SULA-02-22	Skill Up LA
11	Robert Enterprise Development Fund (REDF)	SETA-04-25	Social Enterprise Emp & Training Tech Asst
12	San Gabriel Valley Conservation Corps	SULA-03-25	Skill Up LA

department of economic opportunity

COUNTY OF LOS ANGELES

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April 14, 2026

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

DELEGATE AUTHORITY TO EXTEND AND AMEND THE ECONOMIC DEVELOPMENT SERVICES MASTER AGREEMENTS (ALL SUPERVISORIAL DISTRICTS) (3 VOTES)

SUBJECT

Request approval to extend the Economic Development Services Master Agreement for an additional two years, with the option to extend for two additional one-year terms, for a total of four years to provide a variety of economic development consulting services.

IT IS RECOMMENDED THAT THE BOARD:

1. Delegate authority to the Director of the LA County Department of Economic Opportunity (DEO), or designee, to extend and amend the existing Economic Development Services Master Agreement with the vendors listed on Attachment A, and Work Orders issued thereunder which are set to expire on June 30, 2026, for an additional two-year period through June 30, 2028, with the option to extend for two additional one-year periods, for a total of four years, continuing through June 30, 2030.
2. Delegate authority to the Director of DEO, or designee, to execute additional Economic Development Services Master Agreement with new qualified vendors that are identified and selected through the ongoing Request for Statement of Qualifications (RFSQ) process for the as-needed economic

development services, effective upon execution and continuing through the remaining period of the Master Agreements, subject to review and approval by County Counsel.

3. Delegate authority to the Director of DEO, or designee, to execute amendments to the Economic Development Services Master Agreement, or as applicable to individual Work Orders, that: a) add, delete and/or change certain terms and conditions as mandated by Federal State and/or County policy; b) issue Cost of Living Adjustments (COLA) when applicable and in compliance with the terms of the Economic Development Services Master Agreement; c) reflect administrative updates and/or non-material modifications; d) approve assignment and the delegation of agreements resulting from acquisitions, mergers, or other changes in entity; and e) increase or decrease the Work Order funding amounts that may exceed 10% based on the availability of funding and/or based on the vendor's performance provided that: (a) the total Work Order amount does not exceed the available funding and (b) County Counsel approval as to form is obtained prior to issuance of any amendment.
4. Delegate authority to the Director of DEO, or designee, to immediately suspend or terminate for convenience, any Economic Development Services Master Agreement upon issuing a written notice to the vendor(s), if the vendor(s) fails to perform and/or fully comply with contract requirements, so long as a 10-calendar day advance written notice is provided to the vendor(s).

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

Approval of Recommendation 1 will enable DEO to execute the Economic Development Services Master Agreement extension that will continue to be an essential tool for DEO and the County in implementing its economic development and workforce initiatives for the benefit of businesses and workers throughout Los Angeles County under the following categories: 1) Data collection and economic analysis, 2) Business development, 3) Real estate development, 4) Community engagement, and 5) General services, on an as-needed basis.

Approval of Recommendations 2 and 3 will allow DEO to execute additional Economic Development Services Master Agreements with qualified vendors during the ensuing period and seamlessly expand the pool of qualified vendors without interruption and allow DEO to execute amendments to the Economic Development Services Master Agreements for continuity of services, to reflect administrative changes and/or make non-material modifications.

Approval of Recommendation 4 will allow DEO to immediately suspend or terminate any Economic Development Services Master Agreements for convenience upon issuing a written notice to the vendor(s) if the vendor(s) fails to perform and/or fully comply with contract requirements. Any such termination will be affected by providing advance written notice to the vendor(s) within 10 calendar days.

During the extension period, it is DEO's intent to assess the services offered through the Economic Development Services Master Agreements to potentially release a new Economic Development Request for Statements of Qualifications (RFSQ) more aligned with DEO's funding priorities and programming.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

The recommended master agreements support the County's Strategic Plan, North Star 2, specifically Focus Area Goal E. Economic Health, deploying and diffusing community resources and investments through partnerships with community-based institutions, organizations, corporations, and small businesses to enhance the economic health of all communities.

FISCAL IMPACT/FINANCING

This Economic Development Services Master Agreement itself does not include any funding for Work Orders but puts in place a methodology for Work Orders with funding to be awarded to contractors. Only approved agencies that become contractors on the Economic Development Services Master Agreement will be allowed to participate in submitting proposals for County Work Orders; if successful, the agencies may be awarded funding depending on the nature of the Work Order. DEO encourages the use of this process by all County departments so that they may better utilize contractors as they contract for services.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

Upon Board approval, DEO will execute amendments for the vendors and services listed on Attachment A. DEO will update the Master Agreement in accordance with the updated Internal Services Department's Model Master Agreement as necessary.

CONTRACTING PROCESS

On March 15, 2017, the Chief Executive Office (CEO), in collaboration with the Economic Development Policy Committee, released the RFSQ to solicit Statements of Qualifications (SOQs) from qualified vendors for as-needed economic development services. The contracting opportunity announcement was posted on the "County Doing Business with Los Angeles County" website. Additionally, the CEO released the RFSQ to an extensive list of vendors known to provide various economic development services. Vendors were permitted to submit written questions regarding the material elements of the RFSQ. Ten vendors submitted SOQs in response to the RFSQ. All ten vendors met the minimum requirements and were determined to be qualified. Since the release of the RFSQ, twelve (12) additional Vendors were added to the list of qualified Vendors.

On July 11, 2017, your Board delegated authority to the CEO to execute Economic Development Services Master Agreements as part of the Countywide Strategic Plan for Economic Development as presented by the CEO on May 20, 2016. Among the identified priorities were improvements to the County's workforce development programs, a focus

on real estate development, and the formation of new business loans to stimulate job growth and private investment.

On December 31, 2021, the authority to administer and execute agreements/amendments for the Economic Development Services Master Agreement was transferred from CEO to the former Workforce Development, Aging and Community Services (WDACS) department, as part of the transfer of the Economic Development Budget Unit from the CEO to WDACS in preparation for the creation of the new DEO. On June 26, 2024, DEO notified your Board of its intent to extend the term of the Economic Development Services Master Agreement for two years through June 30, 2026.

IMPACT ON CURRENT SERVICES OR PROJECTS

Approval of the recommended actions will allow for the continued provision of services provided by Economic Development Services Master Agreement Vendors to businesses and workers throughout the County.

CONCLUSION

Upon approval by the Board, it is requested that the Executive Officer, Board of Supervisors, return one stamped copy of the approved Board Letter to DEO.

If you have any questions, please contact me or your staff may contact Cynthia Bogdanovich, Administrative Deputy, at (213) 738-2736 or cbogdanovich@opportunity.lacounty.gov.

Respectfully Submitted,

Kelly LoBianco, Director

KL:JK:CB:my:dm

Attachment

C: Chief Executive Office
Executive Office, Board of Supervisors
County Counsel

**COUNTY OF LOS ANGELES ECONOMIC OPPORTUNITY
ECONOMIC DEVELOPMENT SERVICES MASTER AGREEMENT**

ATTACHMENT A

MSA #	VENDOR	DATA COLLECTION AND ECONOMIC ANALYSIS	BUSINESS DEVELOPMENT	REAL ESTATE DEVELOPMENT	COMMUNITY ENGAGEMENT	GENERAL SERVICES
EDAH-001	AVIVAR CAPITAL, LLC	X	X	X	X	X
EDAH-002	BEACON ECONOMICS	X				
EDAH-003	BAE URBAN ECONOMICS, INC.	X	X	X		
EDAH-005	ECONOMIC & PLANNING SYSTEMS	X	X	X		X
EDAH-006	ESTOLANO ADVISORS	X	X	X	X	X
EDAH-007	EVITARUS, INC.				X	
EDAH-008	HR&A ADVISORS, INC.	X		X		
EDAH-009	KEYSER MARSTON ASSOCIATES, INC.	X		X		
EDAH-011	DUN & BRADSTREET	X	X		X	X
EDAH-013	LA COUNTY ECONOMIC DEVELOPMENT CORP	X	X		X	X
EDAH-015	LOS ANGELES CHAMBER OF COMMERCE FOUNDATION				X	
EDAH-018	ANGEL CITY ADVISORS	X	X	X	X	X
EDAH-019	KOSMONT & ASSOCIATES INC. (dba Kosmont Companies)	X		X		X
EDAH-020	TRAILHEAD STRATEGIES	X			X	X
EDAH-021	McKINSEY & COMPANY	X	X			X
EDAH-022	CVL ECONOMICS	X	X	X	X	X
EDAH-023	DALBERG & CONSULTING, U.S. LLC	X	X		X	X
EDAH-024	FWD CONSULTING	X	X	X	X	X
EDAH-025	JOBS FOR THE FUTURE	X	X		X	X
EDAH-026	INSTITUTE FOR SUSTAINABLE DEVELOPMENT	X	X	X	X	X
EDAH-027	GENERAL INTELLIGENCE		X		X	X

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April 14, 2026

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

**RECOMMENDATION TO EXECUTE SUBAWARDS WITH
PROVIDERS FOR AMERICA'S JOB CENTERS OF
CALIFORNIA (AJCC) MODERNIZATION FOR FISCAL
YEAR 2026-2027 TO PROVIDE WORKFORCE SERVICES
AND EXTEND EXISTING SOLE SOURCE SUBAWARDS**

(ALL SUPERVISORIAL DISTRICTS)

(3 VOTES)

SUBJECT

Request approval to execute new Subawards with AJCC providers, and their respective Secondary Subrecipients, effective July 1, 2026, through June 30, 2027, with an option to extend for an additional one-year period through June 30, 2028.

Request approval to extend existing Sole Source Subawards with AJCC providers for two, three-month extensions with three additional one-month extensions not to exceed nine months or through March 31, 2027, to ensure a successful transition period.

Request approval to extend existing Sole Source Subawards with CalFresh Employment and Training (CFET) Expansion Program (CEPP) providers for one-year, effective July 1, 2026, through June 30, 2027, and the existing Sole Source Subaward for the Eligible Training Provider List (ETPL) Administration for six months, effective July 1, 2026 through December 31, 2026.



IT IS RECOMMENDED THAT THE BOARD:

1. Delegate authority to the Director of the LA County Department of Economic Opportunity (DEO), or designee, to execute Subawards with Goodwill Industries of Southern California (Goodwill) for the East Los Angeles/West San Gabriel Valley (ELA/WSGV) Comprehensive AJCC; and Coalition for Responsible Community Development (CRCD) for the Southeast Los Angeles (SELA) Comprehensive AJCC, in the anticipated amounts listed in Attachment A, for the provision of AJCC Program services, after County Counsel approval as to form effective July 1, 2026, through June 30, 2027 with the option to extend the term for one additional one year period through June 30, 2028, for a maximum Subaward term of two years. DEO shall provide written confirmation to your Board and the Chief Executive Office (CEO) within thirty calendar days of completing these actions.
2. Delegate authority to the Director of DEO, or designee, to execute Subawards with the Secondary Subrecipients as identified respectively in the proposals from Goodwill and CRCD in the amounts listed in Attachment A as part of the Comprehensive AJCC Community Based Organization (CBO) partnership outlined in the AJCC Modernization Request for Proposals (RFP) to provide one or more Workforce Innovation and Opportunity Act (WIOA) services designated by the lead AJCCs (identified in Recommendation 1 above), after County Counsel approval as to form, effective July 1, 2026 through June 30, 2027 with the option to extend the term for one additional one-year period through June 30, 2028, for a maximum Subaward term of two years. DEO shall provide written confirmation to your Board and the CEO within thirty calendar days of completing these actions.
3. Delegate authority to the Director of DEO, or designee, to extend and amend the existing Sole Source Subrecipient agreements with Hub Cities Consortium and Catholic Charities of Los Angeles, Inc., after County Counsel approval as to form, for two three-month extensions, effective July 1, 2026, and thereafter, three one-month options for a maximum potential period up to nine months but no later than March 31, 2027, to allow for successful closeout and transition of the current workforce providers' services to the new providers and workforce system.
4. Delegate authority to the Director of DEO, or designee, to extend existing Sole Source Subrecipient agreement with South Bay Workforce Investment Board (SBWIB) for the ETPL Administration services, after County Counsel approval as to form, for an additional six- month period, effective July 1, 2026, through December 31, 2026, with a six-month option to extend through June 30, 2027. DEO shall provide written confirmation to your Board and the CEO within thirty calendar days of completing these actions.
5. Delegate authority to the Director of DEO, or designee, to extend existing Sole Source Subrecipient agreements with Roberts Enterprise Development Fund (REDF), Goodwill Industries of Southern California (Goodwill) and The Chrysalis Center (Chrysalis), for the continued provision of the CFET CEPP services, after County Counsel approval as to

form, for an additional one year period, effective July 1, 2026 through June 30, 2027, with one year option to extend through June 30, 2028. DEO shall provide written confirmation to your Board and the CEO within thirty calendar days of completing these actions.

6. Delegate authority to the Director of DEO, or designee, to execute amendments with the AJCC, CEPP and ETPL Subrecipients as follows: 1) add new, relevant or updated Federal, State and/or County Subaward terms; and 2) increase or decrease the Subaward amounts that may exceed 10% based on the availability of funding and/or based on Subrecipient's performance provided that: (a) total allocation does not exceed available funding; and (b) DEO obtains County Counsel approval as to form of the amendment. These actions would ensure full expenditure of workforce funds and are consistent with your Board's policy requiring review of each service provider's performance. DEO shall provide written confirmation to your Board and the CEO within thirty calendar days of completing these actions.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

Approval of Recommendations 1 and 2 will enable DEO to execute new Subawards with Goodwill, CRCD and their respective Secondary Subrecipients, to administer the WIOA Adult, Dislocated Worker (DW), and Youth@Work programs for the East Los Angeles/West San Gabriel Valley and Southeast Los Angeles AJCC Subregions, respectively.

Recommendation 3 will enable DEO to execute amendments to extend existing Sole Source Subawards with Hub Cities Consortium and Catholic Charities of Los Angeles, Inc. to allow for a successful ramp down and transition of new service providers procured through the AJCC Modernization Request for Proposal in their respective AJCC Subregions, as detailed in Recommendation 1.

Recommendation 4 will enable DEO to execute extensions for existing Sole Source Subawards with REDF, Goodwill, and Chrysalis for the continued provision of the CFET CEPP program while DEO finalizes its release of the Social Enterprise Master Agreement to procure new providers.

Recommendation 5 will enable DEO to execute an extension for the existing Sole Source Subaward with SBWIB to provide ETPL Administration services.

Recommendation 6 will enable DEO to issue and execute amendments to update current subawards with any new regulatory Federal, State and/or County laws or provisions, and increase or decrease subaward amounts in the event additional funding becomes available, and/or upon Subrecipient performance and to accept new or additional funds for workforce services from funding sources including, but not limited to the California Employment Development Department (EDD).

The actions above will ensure the County is not only compliant, but also competitive in comprehensively meeting DEO's mandate to provide expanded and innovative services that prepare and train the County's hardest to serve residents to meet the real-time employment needs of the County's businesses and industries.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

The recommendations above support the County's Strategic Plan, North Star 1, Make Investments and Transform Lines, Focus Area Goal B: Employment and Sustainable Wages; and North Star 3, Realize Tomorrow's Government Today, Focus Area Goal B: Diverse and Inclusive Workforce.

FISCAL IMPACT/FINANCING

DEO's workforce services are funded by numerous funding streams including but not limited to WIOA, Net County Cost (NCC), and Los Angeles County Department of Social Services Temporary Assistance to Needy Families (TANF). The ETPL program is fully funded by WIOA federal funds. CEPP is funded by the United States Department of Agriculture (USDA)'s CFET funds, which leverages existing qualified agency's non-federal funds. Program funds that are federally funded have been assigned an Assistance Listing Number as shown below:

- WIOA Adult funds (includes Veterans): 17.258, Federal grantor is U.S. Department of Labor (DOL)
- WIOA Dislocated Worker funds (includes Rapid Response): 17.278; Federal grantor is DOL
- WIOA Youth funds; 17.259; Federal grantor is DOL
- TANF funds: 93.558; Federal grantor is U.S. Department of Health and Human Services
- USDA's Funds 10.561, Federal grantor is U.S. Department of Agriculture

All funding streams have been included in the Department's FY 2025-26 Adopted Budget and requested in the Departments FY 2026-27 Annual Budget Request.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

DEO will administer the AJCC and ETPL programs in accordance with WIOA (Public Law 113-128), which was signed into law on July 22, 2014, becoming the first legislative reform of the public workforce system since the Workforce Investment Act of 1998. The County, through DEO, has been designated by the State as a Local Workforce Development Area (LWDA) for the purpose of administering the WIOA programs. WIOA tasked the County with meeting several new requirements to ensure the effective delivery of services, including: measuring effectiveness in serving employers; prioritizing services to disconnected youth, those on public assistance, those with disabilities, and the formerly incarcerated; establishing

partnerships and business-responsive skills development trainings with local educational institutions; aligning services, funding, program tracking, and outcome measurement with the thirteen mandated WIOA partner programs; co-locating, resource sharing, and establishing functional operations among WIOA-mandated partners from different agency cultures in a single AJCC facility; and establishing career pathways within high-growth industry sectors to positively impact the local economy.

DEO will administer CEPP in accordance with the Federal Supplemental Nutrition Assistance Program Employment and Training Guidance (7 Code of Federal Regulations (Part 237.7 and 277)), California Department of Social Services (CDSS) Manual of Policies and Procedures (MPP) (Division 63, Section 63-407), and Section 4005 of the Agricultural Improvement Act of 2018 (PL 115-334), which was enacted on December 20, 2018. The CFET CEPP program was a result of a request made by the Board on July 25, 2017, for DEO (formerly Workforce Development, Aging and Community Services (WDACS)) and the LA County Department of Public Social Services (DPSS) to collaborate and create a plan to increase the County's CFET funds and to expand workforce development services across the County, including those provided to General Relief participants. The CEPP is a statewide effort to engage third-party agencies to provide CFET services to CalFresh participants. CFET allows states to be reimbursed from the Food and Nutrition Service (FNS) for 50 percent of eligible funds (typically non-federal funds) spent on employment, training and related supportive services to CalFresh participants. One way for the County to leverage these "50/50" funds is by partnering with Social Enterprise (SEs) agencies that can use their own non-federal funding to deliver services and receive a partial reimbursement that can be invested in providing additional CFET services. Counties that wish to participate in CFET are required to submit an annual plan to CDSS for approval, which DPSS and DEO have done to comply with Board priority. CDSS then compiles all County plans into a California CFET plan which is submitted to FNS each year for approval.

CONTRACTING PROCESS

On March 30, 2023, DEO released the AJCC Modernization Request for Proposals (RFP), which resulted in the award of seven new primary AJCC Subawards in seven of the nine subregions originally being procured, except for the ELA/WSGV and SELA Subregions. Both Subregions were subject to protests, and it was determined by County and State upon review to re-release the RFP for the two Subregions. On January 21, 2025, DEO released the second AJCC Modernization RFP for the ELA/WSGV and SELA Subregions. Notification of the release was advertised in the Los Angeles Times, La Opinion, Daily News, San Gabriel Valley Tribune, Long Beach Press, Antelope Valley Press, Dailey Breeze, and Los Angeles Watts Times. The RFP was also posted on the Office of Small Business website, and information on the RFP was sent to approximately 16,000 recipients in DEO's solicitation database. The RFP was open for five weeks to allow ample time for potential proposers to prepare thorough responses that would result in DEO obtaining the most qualified proposers. During this time, DEO entered into Sole Source Subawards, approved by your Board on June 10, 2025, with

Catholic Charities and Hub Cities Consortium to continue provision of services for the ELA/WSGV and SELA subregions, respectively; these Sole Source Subawards are due to expire on June 30, 2026.

The proposals were due on February 24, 2025, and DEO received eight proposals from six agencies. The evaluation of the program aspect of the proposals was conducted by a panel of subject matter experts that were made up of workforce professionals from the California Workforce Association, local Assembly Offices, County departments like Department of Public Social Services and Justice Care and Opportunities Department, and two outside Workforce Development Boards, Ventura County and San Diego. DEO has completed its review of all proposals and through the County's solicitation process, DEO has identified and recommended two agencies as the highest rated proposers for the ELA/WSGV and SELA Subregions. DEO received a total of two protests, and both went through the County Independent Review (CIR). Both CIRs were completed and based on the results being found in the County's favor, DEO is requesting authority to enter into Subawards with the highest rated proposers. Entering into these Subawards is the final step to completing the AJCC Modernization system procurement. The completed and fully competitively contracted AJCC system will serve as an universal access point for hiring and training services, especially for individuals with barriers to employment, that lead to educational attainment, quality jobs, and career pathways in high-growth and opportunity industries.

The RFP solicitation was consistent with federal competitive procurement regulations for WIOA and the County's contracting policies. The RFP solicited agencies from qualified private, non-profit organizations, for-profit organizations, public agencies, social enterprise agencies, public or private institutions of higher education to operate as an AJCC. Workforce Development Boards were precluded from applying. The AJCC providers will implement the WIOA Adult, DW, and Youth@Work Programs, and other EDD and NCC funded programs. The AJCC providers may also provide other non-WIOA funded programs as directed by the Board, as well as coordinate all other partner programs available through the AJCCs. Upon the Board's approval DEO will enter into four Subawards with two agencies serving as the primary AJCC Proposers, and two agencies serving as the Secondary Subrecipients identified in recommendations one and two above.

On May 4, 2021, the Board approved DEO (formerly WDACS), to enter into Sole Source Subawards with REDF, Goodwill, and Chrysalis to provide CEPP services. The USDA FNS allows states and counties to enter into Subawards governed by state and local procurement regulations where a third-party provider can share the cost of providing employment and training services to CalFresh recipients. The previously approved Sole Source Subawards enabled the provision of CFET services to be streamlined and fully leveraged. Extending these Sole Source Subawards will allow for the continued provision of providing CFET services through the CEPP program.

The ETPL program was competitively procured in March of 2022. On June 10, 2025, your

Board approved DEO to enter into a Sole Source Subaward with SBWIB to administer the ETPL program. DEO will continue with the finalization and release of the Invitation for Bid procurement and plans on releasing it within the first quarter of FY 2026-27. The previously approved Sole Source agreement allowed SBWIB to continue providing ETPL Administration services to Los Angeles County LWDA.

IMPACT ON CURRENT SERVICES OR PROJECTS

Approval of the recommended actions will allow for continuity of hiring and training services to Los Angeles County residents and businesses while the department both competitively procures providers and manages public workforce transition.

CONCLUSION

Upon approval by the Board, it is requested that the Executive Officer, Board of Supervisors, return one stamped copy of the approved Board Letter to DEO.

If you have any questions, please contact me or your staff may contact Kate Vacanti, Assistant Director, Workforce, at 213-738-2765 or kvacanti@opportunity.lacounty.gov.

Respectfully Submitted,

Kelly LoBianco
Director

KL:JK:CB:MY:kv

Attachment

c: Chief Executive Office
Executive Office, Board of Supervisors
County Counsel

**County of Los Angeles
Department of Economic Opportunity
FY 2026-27 Funding Recommendations**

	Agency Name	Subregion	Program	Estimated Annual Amount for FY 2026-27	Maximum Funding Amount*
1	Goodwill Industries of Southern California	East LA/West San Gabriel Valley	AJCC	4,859,000	9,718,000
2	Mentor for Change ¹	East LA/West San Gabriel Valley	AJCC	4,859,000	9,718,000
3	Coalition for Responsible Community Development	Southeast Los Angeles	AJCC	200,000	400,000
4	The Positive Results Center ²	Southeast Los Angeles	AJCC	200,000	400,000
5	Catholic Charities of Los Angeles ³	East LA/West San Gabriel Valley	AJCC	1,371,700	2,057,550
6	Hub Cities Consortium ³	Southeast Los Angeles	AJCC	1,371,700	2,057,550
7	South Bay Workforce Investment Board	Countywide	ETPL	45,000	90,000
Total				12,906,400	24,441,100

¹ Secondary Subrecipient to Goodwill Industries of Southern California

² Secondary Subrecipient to Coalition for Responsible Community Development

³ Funding includes operation costs for ramp-down activities.

*This amount represents maximum funding if all options to extend were exercised.

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April 14, 2026

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

**REQUEST FOR APPROVAL AND AWARD OF GENERAL AND
PROJECT MANAGEMENT CONSULTING SERVICES—
CAPITAL DEVELOPMENT MASTER AGREEMENTS
(ALL SUPERVISORIAL DISTRICTS)
(3 VOTES)**

SUBJECT

Request approval to execute as-needed General and Project Management Consulting Services – Capital Development Master Agreements (Master Agreements) with qualified vendors and delegated authority to execute agreements.

IT IS RECOMMENDED THAT THE BOARD:

1. Approve and instruct the Director of the Department of Economic Opportunity (DEO), or designee, to award 13 qualified contractors listed in Attachment I and execute Master Agreements, substantially similar to Attachment II, selected under a competitive solicitation process for as-needed General and Project Management Consulting Services – Capital Development Master Agreements, effective upon date of execution through June 30, 2031.
2. Delegate authority to the Director of DEO, or designee, to execute additional as-needed General and Project Management Consulting Services – Capital Development Master Agreements during the ensuing period with additional qualified contractors that submit a Statement of Qualifications (SOQ), which meets all of the requirements as outlined in the Request for Statement of Qualifications (RFSQ) for as-needed

General and Project Management Consulting Services – Capital Development Agreements, released on October 29, 2025, subject to review and approval by County Counsel.

3. Delegate authority to the Director of DEO, or designee, to execute amendments to the as-needed General and Project Management Consulting Services – Capital Development Master Agreements that: a) add, delete, and/or change certain terms and conditions as mandated by federal, state Law, or County policy; b) extend the term up to five additional one-year periods through June 30, 2036, and increase rates at DEO's discretion; c) approve assignment and delegation of agreements resulting from acquisitions, mergers, or other changes in entity; and d) add additional service categories for vendors that were qualified for additional categories as a result of submitting an additional SOQ as outlined in the RFSQ, effective upon date of execution of the amendment, subject to review and approval by County Counsel.
4. Delegate authority to the Director of DEO, or designee, to execute change notices to the as-needed General and Project Management Consulting Services – Capital Development Master Agreements that authorize modifications to a) reflect administrative updates; and b) nonmaterial modifications.
5. Delegate authority to the Director of DEO, or designee, to immediately suspend or terminate any as-needed General and Project Management Consulting Services – Capital Development Master Agreements upon issuing a written notice to the contractor(s) if the contractor(s) fail to perform and/or fully comply with contract requirements and terminate as-needed General and Project Management Consulting Services – Capital Development Master Agreements for convenience by providing 10-calendar day advance written notice to contractor(s).

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

Approval of Recommendation 1 will enable DEO to execute as-needed General and Project Management Consulting Services – Capital Development Master Agreements with qualified vendors selected under a competitive solicitation process for the following categories: (1) Architecture and Design; (2) Engineering; (3) Planning, Land Use & Economic Development; (4) Environmental Services; (5) Real Estate Services; (6) Project Management; and (7) Other General Services. These Master Agreements will enable DEO to structure, plan, and execute complex development transactions that require technical expertise in architecture and engineering, planning and entitlements, real estate transaction services and development deal structuring, and environmental analysis to translate policy goals into financeable and buildable projects.

Approval of Recommendations 2 and 3 will allow DEO to execute General and Project Management Consulting Services – Capital Development Master Agreements with additional qualified vendors during the ensuing period and expand the pool of qualified vendors seamlessly, without interruption, to meet the needs of DEO, and amend the Master

Agreements to extend the term, and add additional service categories consistent with the RFSQ.

Approval of Recommendation 4 will allow DEO to execute amendments to the General and Project Management Consulting Services – Capital Development Master Agreements to reflect administrative updates and make nonmaterial modifications.

Approval of Recommendation 5 will allow DEO to immediately suspend or terminate any General and Project Management Consulting Services – Capital Development Master Agreements upon issuing a written notice to the contractor(s) if the contractor(s) fail to perform and/or fully comply with contract requirements and to terminate General and Project Management Consulting Services – Capital Development Master Agreements for convenience by providing 10-calendar day advance written notice to contractor(s).

IMPLEMENTATION OF STRATEGIC PLAN GOALS

The recommended master agreements support the County's Strategic Plan, North Star 2, specifically Focus Area Goal E. Economic Health, deploying and diffusing community resources and investments through partnerships with community-based institutions, organizations, corporations, and small businesses to enhance the economic health of all communities. In addition, it supports North Star 3, Realize Tomorrow's Government Today, specifically Focus Area Goal F. Flexible and Efficient Infrastructure, by consolidating and streamlining the contracting process, and increasing contractor participation opportunities through the Master Agreement process.

FISCAL IMPACT/FINANCING

This General and Project Management Consulting Services – Capital Development Master Agreement itself does not include any funding for work orders but puts in place a methodology for work orders with funding to be awarded to contractors. Only approved agencies that become contractors on the General and Project Management Consulting Services – Capital Development Master Agreement will be allowed to participate in submitting proposals for County Work Orders; if successful, the agencies may be awarded funding depending on the nature of the Work Order. DEO encourages the use of this process by all County departments so that they may better utilize contractors as they contract for services.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

Upon Board approval, DEO will execute agreements with the list of recommended contractors. DEO will be responsible for administration of the General and Project Management Consulting Services – Capital Development Master Agreements, which will provide a pool of pre-qualified vendors that have demonstrated relevant experience and capacity to provide the following service categories: 1) Architecture and Design; (2)

Engineering; (3) Planning, Land Use & Economic Development; (4) Environmental Services; (5) Real Estate Services; (6) Project Management; and (7) Other General Services.

Attachment I is the list of recommended contractors. Attachment II is the Master Agreement which includes all the current Board-mandated provisions and has been reviewed and approved by County Counsel. All recommended contractors have agreed to the terms outlined in the Master Agreement.

Approval of the Master Agreement does not guarantee a contractor any minimum amount of business. The County only incurs an obligation if the services are obtained through these Master Agreements. Attachment II has been reviewed and approved by County Counsel.

CONTRACTING PROCESS

On October 29, 2025, DEO issued a RFSQ to establish a pool of qualified vendors and enable DEO to obtain as needed general and project management services. The contracting opportunity announcement was posted on the County's "Doing Business with Los Angeles County" website. Additionally, the DEO released the RFSQ to an extensive list of vendors known to provide as-needed consulting services.

Vendors were given the opportunity to submit written questions regarding the material elements of the RFSQ. Responses to the RFSQ were due on January 7, 2026. DEO received 46 SOQs by the first submission deadline. Of the 46 SOQs received, 13 passed, 16 were deemed unresponsive and 17 are pending review.

Under the RFSQ, vendors may continue to submit SOQs after the initial deadline and those SOQs will be considered for review at the convenience of the County. In accordance with the solicitation process, the RFSQ will remain open throughout the duration of the Master Agreement term allowing new SOQs to be submitted. Additional qualified vendors will be offered a Master Agreement if it serves the best interests of the County.

IMPACT ON CURRENT SERVICES OR PROJECTS

Approval of the recommendations will assist the DEO in implementing its Capital Development function for the benefit of businesses and workers throughout Los Angeles County and will also increase efficiency in contracting for various for as-needed General and Project Management Services.

CONCLUSION

Upon approval by the Board, it is requested that the Executive Officer, Board of Supervisors, return one stamped copy of the approved Board Letter to DEO.

The Honorable Board of Supervisors
April 14, 2026
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If you have any questions, please contact me or your staff may contact Krystin Hence, Assistant Director, KHence@opportunity.lacounty.gov or 323-578-5389.

Respectfully Submitted,

Kelly LoBianco, Director

KL:JK:CB:KH:my:dm

Attachments

c: Chief Executive Office
Executive Office, Board of Supervisors
County Counsel

**COUNTY OF LOS ANGELES
DEPARTMENT OF ECONOMIC OPPORTUNITY
GENERAL AND PROJECT MANAGEMENT CONSULTING SERVICES—CAPITAL DEVELOPMENT MASTER AGREEMENTS**

ATTACHMENT I

Vendor Name	Architecture and Design (1)	Engineering (2)	Planning, Land Use & Economic Development (3)	Environmental Services (4)	Real Estate Services (5)	Project Management (6)	Other General Services (7)	TOTAL
1 Argos Engineers		X						1
2 CM Solutions						X		1
3 Cushman & Wakefield					X			1
4 Gensler	X		X				X	3
5 J.S. Egan Design dba Egan Simon Architecture	X					X		2
6 JTC Architects, Inc.	X	X						2
7 KPFF, Inc.		X						1
8 Office42 Architecture	X							1
9 Perkins Eastman	X		X					2
10 Placeworks			X	X				2
11 RACAIA Inc.	X							1
12 Sparano + Mooney Architecture	X		X			X		3
13 SVA Architects, Inc.	X							1
TOTAL	8	3	4	1	1	3	1	21



MASTER AGREEMENT

BY AND BETWEEN

COUNTY OF LOS ANGELES

DEPARTMENT OF ECONOMIC OPPORTUNITY

AND

(CONTRACTOR NAME)

**FOR
GENERAL AND PROJECT MANAGEMENT CONSULTING
SERVICES - CAPITAL DEVELOPMENT**

MASTER AGREEMENT NUMBER: GPM-25-XX

MASTER AGREEMENT PERIOD: XX – September 30, 2031

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STANDARD EXHIBITS

- A County's Administration
- B Contractor's Administration
- C Safely Surrendered Baby Law
- D Sample Work Order Formats

Forms Required for Each Work Order Before Work Begins

- E1 Certification of Employee Status
- E2 Certification of No Conflict of Interest

NON-IT MASTER AGREEMENTS

- E3 Contractor Acknowledgement and Confidentiality Agreement

UNIQUE EXHIBITS

- F Intentionally Omitted
- G Intentionally Omitted
- H Subsequent Executed Work Orders
- I Charitable Contributions Certification
- J Intentionally Omitted

**MASTER AGREEMENT BETWEEN
COUNTY OF LOS ANGELES,
DEPARTMENT OF ECONOMIC OPPORTUNITY
AND
(CONTRACTOR NAME)
FOR
GENERAL AND PROJECT MANAGEMENT
CONSULTING SERVICES**

This Master Agreement and Exhibits made and entered into on Enter Date ("Execution Date") by and between the County of Los Angeles, Department of Economic Opportunity hereinafter referred to as "County" and Contractor Name, hereinafter referred to as "Contractor", to provide General Management and Project Management Consulting Services.

RECITALS

WHEREAS, the County may contract with private businesses for General Management and Project Management Consulting Services when certain requirements are met; and

WHEREAS, the Contractor is a private (public, non-profit) firm specializing in providing General Management and Project Management Consulting Services; and

WHEREAS, this Master Agreement is therefore authorized under California Codes, Government Code Section 31000 which authorizes the Board of Supervisors to contract for special services; and

WHEREAS, the Board of Supervisors has authorized the Director of -- Department of Economic Opportunity or designee to execute and administer this Master Agreement; and

NOW THEREFORE, in consideration of the mutual covenants contained herein, and for good and valuable consideration, the parties agree to the following:

1.0 APPLICABLE DOCUMENTS

Exhibits A through J are attached to and form a part of this Master Agreement. In the event of any conflict or inconsistency in the definition or interpretation of any word, responsibility, schedule, or the contents or description of any task, deliverable, goods, service, or other work, or otherwise between the base Master Agreement and the Exhibits, or between Exhibits, such conflict or inconsistency

will be resolved by giving precedence first to the Master Agreement and then to the Exhibits according to the following priority:

Standard Exhibits:

- Exhibit A County's Administration
- Exhibit B Contractor's Administration
- Exhibit C Safely Surrendered Baby Law
- Exhibit D Sample Work Order Formats
- Exhibit E Forms Required For Each Work Order Before Work Begins

Unique Exhibits:

- Exhibit F Intentionally Omitted
- Exhibit G Intentionally Omitted

Work Orders Executed Under this Master Agreement

- Exhibit H Subsequent Executed Work Orders
- Exhibit I Charitable Contributions Certification
- Exhibit J Intentionally Omitted

This Master Agreement and the Exhibits hereto constitute the complete and exclusive statement of understanding between the parties, and supersedes all previous Master Agreements, written and oral, and all communications between the parties relating to the subject matter of this Master Agreement. No change to this Master Agreement will be valid unless prepared pursuant to Paragraph 8.1 (Amendments) and signed by both parties.

2.0 DEFINITIONS

2.1 Standard Definitions

The headings herein contained are for convenience and reference only and are not intended to define the scope of any provision thereof. The following words as used herein will be construed to have the following meaning, unless otherwise apparent from the context in which they are used.

- 2.1.1 Active Contractor:** Identifies a Qualified Contractor who is in compliance with the terms and conditions and whose evidence of insurance requirements have all been received by the Department and are valid and in effect at the time of a given Work Order award. As used herein, the terms Active Contractor and Contractor may be used interchangeably throughout this Master Agreement.

- 2.1.2 Contractor's Project Manager:** The individual designated by the Contractor to administer the Master Agreement operations after the Master Agreement award.
- 2.1.3 County's Contract Analyst:** The person designated by the County to manage and facilitate the administrative functions of the Contract.
- 2.1.4 County's Master Agreement Program Director (MAPD):** Person designated by Director with authority to negotiate and recommend all changes on behalf of County.
- 2.1.5 County's Project Director:** Person designated by Director with authority to approve all Work Order solicitations and executions.
- 2.1.6 County's Project Manager:** Person designated as chief contact person with respect to the day-to-day administration of the Master Agreement.
- 2.1.7 County's Work Order Directors:** Responsible for coordinating and monitoring the Work Order.
- 2.1.8 Day(s):** Calendar day(s) unless otherwise specified.
- 2.1.9 Director:** Director of Department of Economic Opportunity (DEO).
- 2.1.10 Department:** The County of Los Angeles Department of Economic Opportunity, which is entering into this Master Agreement on behalf of the County of Los Angeles.
- 2.1.11 Fiscal Year:** The twelve (12) month period beginning July 1st and ending the following June 30th.
- 2.1.12 Master Agreement:** County's standard agreement executed between County and individual Contractors. It sets forth the terms and conditions for the issuance and performance of, and otherwise governs, subsequent Work Orders.
- 2.1.13 Qualified Contractor:** A Contractor who has submitted a Statement of Qualifications (SOQ) in response to County's Request For Statement of Qualifications (RFSQ); has met the minimum mandatory requirements qualifications listed in the RFSQ, and has an executed Master Agreement with the Department.
- 2.1.14 Request for Statement of Qualifications (RFSQ):** A solicitation based on establishing a pool of Qualified Vendors to provide services through Master Agreements.
- 2.1.15 Statement of Qualifications (SOQ):** A Contractor's response to an RFSQ.

- 2.1.16 Statement of Work:** A written description of tasks and/or deliverables desired by County for a specific Work Order.
- 2.1.17 Work Order:** A subordinate agreement executed wholly within and subject to the provisions of this Master Agreement, for the performance of tasks and/or provision of deliverables as described in a specification or a Statement of Work. Each Work Order must result from bids, solicited by and tendered to County, by Qualified Contractors. Unless otherwise specified in the Work Order Availability Notice, County will select the lowest cost, qualified bid responding to the requirements of the proposed Work Order. No work will be performed by Contractors except in accordance with validly bid and executed Work Orders.

3.0 WORK

- 3.1 Pursuant to the provisions of this Master Agreement, the Contractor must fully perform, complete and deliver on time, all tasks, deliverables, services and other work as set forth herein.
- 3.2 Work Orders will generally conform to either Exhibit D1 or D2, depending on whether the particular Work Order is to be performed on a time and materials basis (see Exhibit D1) or on a fixed price per deliverable basis (see Exhibit D2) as determined by County. Each Work Order will include an attached Statement of Work, which will describe in detail the particular project and the work required for the performance thereof. Payment for all work will be either on a time and materials basis or on a fixed priced per deliverable basis, subject to the Total Maximum Amount specified on each individual Work Order.
- 3.3 If Contractor provides any task, deliverable, service, or other work to County that utilizes other than approved Contractor Personnel, and/or that goes beyond the Work Order expiration date, and/or that exceeds the Total Maximum Amount as specified in the Work Order as originally written or modified in accordance with Paragraph 8.1 (Amendments), these will be gratuitous efforts on the part of Contractor for which Contractor will have no claim whatsoever against County.
- 3.4 County procedures for issuing and executing Work Orders are as set forth in this Paragraph. Upon determination by County to issue a Work Order solicitation, County will issue a Work Order solicitation containing a Statement of Work to all Master Agreement Qualified Contractors. Each interested Qualified Contractor so contacted must submit a bid to the County address and within the timeframe specified in the solicitation. Failure of Contractor to provide a bid within the specified timeframe may disqualify Contractor for that particular Work Order.

- 3.5 Upon completion of evaluations, County will execute the Work Order by and through the Department staff identified in this Master Agreement with the lowest cost Qualified Contractor unless the Work Order solicitation specifies bid evaluation criteria other than lowest cost. It is understood by Contractor that County's competitive bidding procedure may have the effect that no Work Orders are awarded to some Master Agreement Qualified Contractors. Work Orders are usually issued for periods not extending past the end of County's current fiscal year (June 30th) with the exception of Work Orders for as needed services on a time and material basis, which may be issued to correspond with the term of the Master Agreement. However, at such time the Work Order is only extended through the end of the fiscal year, County may either rebid the Work Order tasks or extend the Work Order if technical or cost circumstances require it.
- 3.6 County estimates that selection of any Contractor will occur within ten (10) to thirty (30) business days of completion of the evaluations of the particular Work Order bids. Following selection, all Contractors selected must be available to meet with County on the starting date specified in the Work Order. Inability of Contractor to comply with such commencement date may be cause for disqualification of Contractor from the particular Work Order as determined in the sole discretion of County's Project Director.
- 3.7 In the event Contractor defaults three times under Paragraph 3.6 within a given County fiscal year, then County may terminate this Master Agreement pursuant to Paragraph 8.42 (Termination for Default).

4.0 TERM OF MASTER AGREEMENT

- 4.1 The term of this Master Agreement will commence after execution by Director or their designee as authorized by the Board of Supervisors (Board). This Master Agreement will expire on September 30, 2031, unless sooner extended or terminated, in whole or in part, as provided herein.
- The County will have the sole option to extend the Master Agreement term
- 4.2 for up to five (5) additional one (1) - year extension, for a total Master Agreement term of ten (10) years. Each such option and extension will be exercised at the sole discretion of the Director, or their designee as authorized by the Board.
- The County maintains a database that track/monitor contractor performance history. Information entered into the database may be used for a variety of purposes, including determining whether the County will exercise a Master Agreement term extension option.
- 4.3 Contractor must notify the Department when this Master Agreement is within six (6) months from the expiration of the term as provided for hereinabove. Upon occurrence of this event, Contractor must send written notification to the Department at the address herein provided in Exhibit A (County's Administration).

5.0 CONTRACT SUM

5.1 Total Contract Sum

Contractor will not be entitled to any payment by County under this Master Agreement except pursuant to validly executed and satisfactorily performed Work Orders. In each year of this Master Agreement, the total of all amounts actually expended by County hereunder (“maximum annual expenditures”) may not exceed amounts allocated to the Department by the Board in their approved budgets. The County has sole discretion to expend some, all, or none of such budgeted amounts. The sum of such annual expenditures for the duration of the Master Agreement is the Contract Sum.

5.2 Written Approval for Reimbursement

The Contractor will not be entitled to payment or reimbursement for any tasks or services performed, nor for any incidental or administrative expenses whatsoever incurred in or incidental to performance hereunder, except as specified herein. Assumption or takeover of any of the Contractor’s duties, responsibilities, or obligations, or performance of same by any entity other than the Contractor, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever, will occur only with the County’s express prior written approval.

5.3 No Payment for Services Provided Following Expiration/Termination of Master Agreement

Contractor will have no claim against County for payment of any money or reimbursement, of any kind whatsoever, for any service provided by Contractor after the expiration or other termination of this Master Agreement. Should Contractor receive any such payment it will immediately notify County and must immediately repay all such funds to County. Payment by County for services rendered after expiration/termination of this Master Agreement will not constitute a waiver of County’s right to recover such payment from Contractor.

5.4 Invoices and Payments

5.4.1 For providing the tasks, deliverables, services, and other work authorized pursuant to this Master Agreement, Contractor must separately invoice County for each Work Order either: (1) monthly, if performed on a Time and Materials basis (see Exhibit D1) or (2) by deliverable, if performed on a fixed price per deliverable basis (see Exhibit D2).

5.4.2 Payment for all work will be on either a Time and Materials basis or a fixed price per deliverable basis, subject to the Total Maximum Amount specified in each Work Order less any amounts assessed in accordance with Paragraph 8.25 (Liquidated Damages).

- 5.4.3 County will not pay Contractor for any overtime premiums, travel expenses, meals, lodging, holidays, vacation, sick leave, per diem, or miscellaneous expenses, etc.
- 5.4.4 All work performed by, and all invoices submitted by, Contractor pursuant to Work Orders issued hereunder must receive the written approval of County's Work Order Director, who will be responsible for a detailed evaluation of Contractor's performance before approval of work and/or payment of invoices is permitted.
- 5.4.5 Invoices under this Master Agreement must be submitted to the address(es) set forth in the applicable Work Order.
- 5.4.6 **Invoice Content**
- The period of performance specified in Contractor's invoice(s) must coincide with the period of performance specified in the applicable Work Order.

Time and Materials Work Order:

Each invoice submitted by Contractor must specify:

- County numbers of the Work Order and Contractor's Master Agreement;
- Period of performance of work being invoiced;
- Name(s) of persons who performed the work;
- Number of hours being billed for the individual(s) and the labor rate(s) as specified in the Work Order; and
- Total amount of the invoice.

Fixed Price Per Deliverable

Each invoice submitted by Contractor must specify:

- County numbers of the Work Order and Contractor's Master Agreement;
- Period of performance of work being invoiced;
- Name(s) of persons who performed the work;
- A brief description of the deliverable(s) for which payment is claimed, the respective number(s) assigned to the deliverable(s), and the individual amount being billed for each deliverable; and
- The total amount of the invoice.

5.4.7 Preference Program Enterprises – Prompt Payment Program

Certified Prompt Payment Enterprises (PPEs) will receive prompt payment for services they provide to County departments. Prompt payment is defined as fifteen (15) calendar days after receipt of an

approved, undisputed invoice which has been properly matched against documents such as a receiving, shipping, or services delivered report, or any other validation of receipt document consistent with Board Policy 3.035 ([Preference Program Payment Liaison and Prompt Payment Program](#)).

5.5 Default Method of Payment: Direct Deposit or Electronic Funds Transfer

- 5.5.1 The County, at its sole discretion, has determined that the most efficient and secure default form of payment for goods and/or services provided under an agreement/contract with the County will be Electronic Funds Transfer (EFT) or direct deposit, unless an alternative method of payment is deemed appropriate by the Auditor-Controller (A-C).
- 5.5.2 The Contractor must submit a direct deposit authorization request via the website <https://directdeposit.lacounty.gov> with banking and vendor information, and any other information that the A-C determines is reasonably necessary to process the payment and comply with all accounting, record keeping, and tax reporting requirements.
- 5.5.3 Any provision of law, grant, or funding agreement requiring a specific form or method of payment other than EFT or direct deposit will supersede this requirement with respect to those payments.
- 5.5.4 At any time during the duration of the agreement/contract, a Contractor may submit a written request for an exemption to this requirement. Such request must be based on specific legal, business or operational needs and explain why the payment method designated by the A-C is not feasible and an alternative is necessary. The A-C, in consultation with the contracting department(s), will decide whether to approve exemption requests.

6.0 ADMINISTRATION OF MASTER AGREEMENT – COUNTY

6.1 County's Administration

A listing of all County Administration referenced in the following paragraphs are designated in Exhibit A (County's Administration). The County will notify the Contractor in writing of any change in the names or addresses shown.

6.2 County's Master Agreement Program Director (MAPD)

The MAPD has the authority to negotiate, recommend all changes to this Master Agreement, and resolve disputes between the Department and Contractor.

6.3 County's Project Director

The County's Project Director, or designee, is the approving authority for individual Work Order solicitations and executions.

6.4 County's Work Order Director

A Work Order Director will be assigned for each Work Order by County's Project Director.

6.4.1 The responsibilities of the Work Order Director include:

- ensuring that the technical standards and task requirements articulated in the individual Work Order are satisfactorily complied with, and must provide, on request, such information, coordination, documentation, and materials as may be reasonably required by Contractor to perform Work Orders;
- coordinating and monitoring the work of Contractor personnel assigned to the Work Order Director's specific projects, and for ensuring that this Master Agreement's objectives are met;
- monitoring, evaluating and reporting Contractor performance and progress on the Work Order;
- coordinating with Contractor's Project Manager, on a regular basis, regarding the performance of Contractor's personnel on each particular project;
- providing direction to Contractor in the areas relating to County policy, information requirements, and procedural requirements.

6.4.2 County's Work Order Directors are not authorized to make any changes in Work Order labor rates, dollar totals or periods of performance, or in the terms and conditions of this Master Agreement, except through formally prepared Amendments, Paragraph 8.1.

6.5 County's Project Manager

The County's Project Manager is County's chief contact person with respect to the day-to-day administration of this Master Agreement. The County's Project Manager will prepare, and issue Work Orders and any Amendments thereto, and generally be the first person for Contractor to contact with any questions.

6.6 County's Contract Analyst

The role of the County's Contract Analyst is to manage and facilitate the administrative functions of the Contract. The County's Contract Analyst reports to the County's Project Director.

7.0 ADMINISTRATION OF MASTER AGREEMENT - CONTRACTOR

7.1 Contractor's Project Director

7.1.1 Contractor's Project Director is designated in Exhibit B (Contractor's Administration). The Contractor must notify the County in writing of any change in the name or address of the Contractor's Project Director.

7.1.2 Contractor's Project Director will be responsible for Contractor's day-to-day activities as related to this Master Agreement and will coordinate with County's Work Order Directors on a regular basis with respect to all active Work Orders.

7.2 Contractor's Authorized Official(s)

7.2.1 Contractor's Authorized Official(s) are designated in Exhibit B (Contractor's Administration). Contractor must promptly notify County in writing of any change in the name(s) or address(es) of Contractor's Authorized Official(s).

7.2.2 Contractor represents and warrants that all requirements of Contractor have been fulfilled to provide actual authority to such officials to execute documents under this Master Agreement on behalf of Contractor.

7.3 Approval of Contractor's Staff

County has the absolute right to approve or disapprove all of Contractor's staff performing work hereunder and any proposed changes in Contractor's staff, including, but not limited to, Contractor's Project Manager. Contractor must provide County with a resume of each proposed substitute and an opportunity to interview such person prior to any staff substitution.

7.4 Contractor's Staff Identification

Contractor will provide, at Contractor's expense, all staff providing services under this Master Agreement with a photo identification badge.

7.5 Background and Security Investigations

7.5.1 Each of Contractor's staff performing services under this Master Agreement who is in a designated sensitive position, as determined by County in County's sole discretion, must undergo and pass a background investigation to the satisfaction of County

as a condition of beginning and continuing to perform services under this Master Agreement. Such background investigation must be obtained through fingerprints submitted to the California Department of Justice to include State, local, and federal-level review, which may include, but will not be limited to, criminal conviction information. The fees associated with the background investigation will be at the expense of the Contractor, regardless if the member of Contractor's staff passes or fails the background investigation.

- 7.5.2 If a member of Contractor's staff does not pass the background investigation, County may request that the member of Contractor's staff be immediately removed from performing services under the Master Agreement at any time during the term of the Master Agreement. County will not provide to Contractor or to Contractor's staff any information obtained through the County's background investigation.
- 7.5.3 County, in its sole discretion, may immediately deny or terminate facility access to any member of Contractor's staff that does not pass such investigation to the satisfaction of the County or whose background or conduct is incompatible with County facility access.
- 7.5.4 Disqualification of any member of Contractor's staff pursuant to this Paragraph 7.5 will not relieve Contractor of its obligation to complete all work in accordance with the terms and conditions of this Master Agreement.

7.6 Confidentiality

- 7.6.1 Contractor must maintain the confidentiality of all records and information in accordance with all applicable Federal, State and local laws, rules, regulations, ordinances, directives, guidelines, policies and procedures relating to confidentiality, including, without limitation, County policies concerning information technology security and the protection of confidential records and information.
- 7.6.2 Contractor must indemnify, defend, and hold harmless County, its officers, employees, and agents, from and against any and all claims, demands, damages, liabilities, losses, costs and expenses, including, without limitation, defense costs and legal, accounting and other expert, consulting, or professional fees, arising from, connected with, or related to any failure by Contractor, its officers, employees, agents, or subcontractors, to comply with this Paragraph 7.6, as determined by County in its sole judgment. Any legal defense pursuant to Contractor's indemnification obligations under this Paragraph 7.6 will be

conducted by Contractor and performed by counsel selected by Contractor and approved by County. Notwithstanding the preceding sentence, County will have the right to participate in any such defense at its sole cost and expense, except that in the event Contractor fails to provide County with a full and adequate defense, as determined by County in its sole judgment, County will be entitled to retain its own counsel, including, without limitation, County Counsel, and reimbursement from Contractor for all such costs and expenses incurred by County in doing so. Contractor will not have the right to enter into any settlement, agree to any injunction, or make any admission, in each case, on behalf of County without County's prior written approval.

- 7.6.3 Contractor must inform all of its officers, employees, agents and subcontractors providing services hereunder of the confidentiality provisions of this Master Agreement.
- 7.6.4 Contractor must sign and adhere to the provisions of the Exhibit E3 (Contractor Acknowledgement and Confidentiality Agreement).

8.0 STANDARD TERMS AND CONDITIONS

8.1 Amendments

- 8.1.1 The County's Board or Chief Executive Officer or designee may require the addition and/or change of certain terms and conditions in the Master Agreement during the term of this Master Agreement. The County reserves the right to add and/or change such provisions as required by the County's Board or Chief Executive Officer. To implement such orders, an Amendment to the Master Agreement must be prepared and executed by the Contractor and by the County or his/her designee.
- 8.1.2 The Director, or their designee may, at their sole discretion, authorize extensions of time as defined in Paragraph 4.0 (Term of Master Agreement). The Contractor agrees that such extensions of time will not change any other term or condition of this Master Agreement during the period of such extensions. To implement an extension of time, an Amendment to the Master Agreement must be prepared and executed by the Contractor and by the County or his/her designee.
- 8.1.3 Addition of Skilled Categories/Technical Specializations

An Amendment to the Master Agreement will be prepared and executed by the Contractor and by the County or his/her designee to add or delete Skilled Categories or Technical Specializations.

8.2 Assignment and Delegation/Mergers or Acquisitions

- 8.2.1 The Contractor must notify the County of any pending acquisitions/mergers of its company unless otherwise legally prohibited from doing so. If the Contractor is restricted from legally notifying the County of pending acquisitions/mergers, then it should notify the County of the actual acquisitions/mergers as soon as the law allows and provide to the County the legal framework that restricted it from notifying the County prior to the actual acquisitions/mergers.
- 8.2.2 The Contractor must not assign, exchange, transfer, or delegate its rights or duties under this Master Agreement, whether in whole or in part, without the prior written consent of County, in its discretion, and any attempted assignment, delegation, or otherwise transfer of its rights or duties, without such consent will be null and void. For purposes of this Paragraph, County consent will require a written amendment to the Master Agreement, which is formally approved and executed by the parties. Any payments by the County to any approved delegate or assignee on any claim under this Master Agreement will be deductible, at County's sole discretion, against the claims, which the Contractor may have against the County.
- 8.2.3 Any assumption, assignment, delegation, or takeover of any of the Contractor's duties, responsibilities, obligations, or performance of same by any person or entity other than the Contractor, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever without County's express prior written approval, will be a material breach of the Master Agreement which may result in the termination of this Master Agreement. In the event of such termination, County will be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by Contractor.

8.3 Authorization Warranty

The Contractor represents and warrants that the person executing this Master Agreement for the Contractor is an authorized agent who has actual authority to bind the Contractor to each and every term, condition, and obligation of this Master Agreement and that all requirements of the Contractor have been fulfilled to provide such actual authority.

8.4 Complaints

The Contractor must develop, maintain and operate procedures for receiving, investigating and responding to complaints.

- 8.4.1 Within ten (10) business days after the Master Agreement effective date, the Contractor must provide the County with the Contractor's

policy for receiving, investigating and responding to user complaints.

- 8.4.2 The County will review the Contractor's policy and provide the Contractor with approval of said plan or with requested changes.
- 8.4.3 If the County requests changes in the Contractor's policy, the Contractor must make such changes and resubmit the plan within ten (10) business days for County approval.
- 8.4.4 If, at any time, the Contractor wishes to change the Contractor's policy, the Contractor must submit proposed changes to the County for approval before implementation.
- 8.4.5 The Contractor must preliminarily investigate all complaints and notify the County's Project Manager of the status of the investigation within ten (10) business days of receiving the complaint.
- 8.4.6 When complaints cannot be resolved informally, a system of follow-through will be instituted which adheres to formal plans for specific actions and strict time deadlines.
- 8.4.7 Copies of all written responses must be sent to the County's Project Manager within ten (10) business days of mailing to the complainant.

8.5 Compliance with Applicable Laws

- 8.5.1 In the performance of this Master Agreement, Contractor must comply with all applicable Federal, State and local laws, rules, regulations, ordinances, directives, guidelines, policies and procedures, and all provisions required thereby to be included in this Master Agreement are hereby incorporated herein by reference.
- 8.5.2 Contractor must indemnify, defend, and hold harmless County, its officers, employees, and agents, from and against any and all claims, demands, damages, liabilities, losses, costs, and expenses, including, without limitation, defense costs and legal, accounting and other expert, consulting or professional fees, arising from, connected with, or related to any failure by Contractor, its officers, employees, agents, or subcontractors, to comply with any such laws, rules, regulations, ordinances, directives, guidelines, policies, or procedures, as determined by County in its sole judgment. Any legal defense pursuant to Contractor's indemnification obligations under this Paragraph will be conducted by Contractor and performed by counsel selected by Contractor and approved by County. Notwithstanding the preceding sentence, County will have the right to participate in any such defense at its sole cost and expense, except that in the event Contractor fails to provide County with a full and adequate

defense, as determined by County in its sole judgment, County will be entitled to retain its own counsel, including, without limitation, County Counsel, and reimbursement from Contractor for all such costs and expenses incurred by County in doing so. Contractor will not have the right to enter into any settlement, agree to any injunction or other equitable relief, or make any admission, in each case, on behalf of County without County's prior written approval.

8.6 Compliance with Civil Rights Laws

The Contractor hereby assures that it will comply with Subchapter VI of the Civil Rights Act of 1964, 42 USC Sections 2000 (e) (1) through 2000 (e) (17), to the end that no person will, on the grounds of race, creed, color, sex, religion, ancestry, age, condition of physical handicap, marital status, political affiliation, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Master Agreement or under any project, program, or activity supported by this Master Agreement. Additionally, Contractor certifies to the County:

- 8.6.1 That Contractor has a written policy statement prohibiting discrimination in all phases of employment.
- 8.6.2 That Contractor periodically conducts a self-analysis or utilization analysis of its work force.
- 8.6.3 That Contractor has a system for determining if its employment practices are discriminatory against protected groups.
- 8.6.4 Where problem areas are identified in employment practices, the Contractor has a system for taking reasonable corrective action, to include establishment of goals or timetables.

8.7 Compliance with County's Jury Service Program

- 8.7.1 Jury Service Program: This Master Agreement is subject to the provisions of the County's ordinance entitled Contractor Employee Jury Service ("Jury Service Program") as codified in [Sections 2.203.010 through 2.203.090 of the Los Angeles County Code](#).
- 8.7.2 Written Employee Jury Service Policy
 - Unless Contractor has demonstrated to the County's satisfaction either that Contractor is not a "Contractor" as defined under the [Jury Service Program \(Section 2.203.020 of the County Code\)](#) or that Contractor qualifies for an exception to the [Jury Service Program \(Section 2.203.070 of the County Code\)](#), Contractor must have and adhere to a

written policy that provides that its Employees will receive from the Contractor, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that Employees deposit any fees received for such jury service with the Contractor or that the Contractor deduct from the Employee's regular pay the fees received for jury service.

- For purposes of this Paragraph, "Contractor" means a person, partnership, corporation or other entity which has a Master Agreement with the County or a subcontract with a County Contractor and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more County Master Agreements or subcontracts. "Employee" means any California resident who is a full-time employee of Contractor. "Full-time" means 40 hours or more worked per week, or a lesser number of hours if: 1) the lesser number is a recognized industry standard as determined by the County, or 2) Contractor has a long-standing practice that defines the lesser number of hours as full-time. Full-time employees providing short-term, temporary services of 90 days or less within a 12-month period are not considered full-time for purposes of the Jury Service Program. If Contractor uses any subcontractor to perform services for the County under the Master Agreement, the subcontractor will also be subject to the provisions of this paragraph. The provisions of this paragraph will be inserted into any such subcontract agreement and a copy of the Jury Service Program must be attached to the agreement.
- If Contractor is not required to comply with the Jury Service Program when the Master Agreement commences, Contractor will have a continuing obligation to review the applicability of its "exception status" from the Jury Service Program, and Contractor must immediately notify County if Contractor at any time either comes within the Jury Service Program's definition of "Contractor" or if Contractor no longer qualifies for an exception to the Jury Service Program. In either event, Contractor must immediately implement a written policy consistent with the Jury Service Program. The County may also require, at any time during the Master Agreement and at its sole discretion, that Contractor demonstrate to the County's satisfaction that Contractor either continues to

remain outside of the Jury Service Program's definition of "Contractor" and/or that Contractor continues to qualify for an exception to the Program.

- Contractor's violation of this Paragraph of the Master Agreement may constitute a material breach of the Master Agreement. In the event of such material breach, County may, in its sole discretion, terminate the Master Agreement and/or bar Contractor from the award of future County Master Agreements for a period of time consistent with the seriousness of the breach.

8.8 Conflict of Interest

8.8.1 No County employee whose position with the County enables such employee to influence the award of this Master Agreement or any competing Master Agreement, and no spouse or economic dependent of such employee, will be employed in any capacity by the Contractor or have any other direct or indirect financial interest in this Master Agreement. No officer or employee of the Contractor who may financially benefit from the performance of work hereunder will in any way participate in the County's approval, or ongoing evaluation, of such work, or in any way attempt to unlawfully influence the County's approval or ongoing evaluation of such work.

8.8.2 The Contractor must comply with all conflict of interest laws, ordinances, and regulations now in effect or hereafter to be enacted during the term of this Master Agreement. The Contractor warrants that it is not now aware of any facts that create a conflict of interest. If the Contractor hereafter becomes aware of any facts that might reasonably be expected to create a conflict of interest, it must immediately make full written disclosure of such facts to the County. Full written disclosure must include, but is not limited to, identification of all persons implicated and a complete description of all relevant circumstances. Failure to comply with the provisions of this Paragraph 8.8 will be a material breach of this Master Agreement.

8.9 Consideration of Hiring County Employees Targeted for Layoffs or are on a County Re-employment List

Should the Contractor require additional or replacement personnel after the effective date of this Master Agreement to perform the services set forth herein, the Contractor must give first consideration for such employment openings to qualified, permanent County employees who are targeted for layoff or qualified, former County employees who are on a re-employment list during the life of this Master Agreement.

8.10 Consideration of Hiring GAIN/START Participants

- 8.10.1 Should the Contractor require additional or replacement personnel after the effective date of this Master Agreement, the Contractor will give consideration for any such employment openings to participants in the County's Department of Public Social Services Greater Avenues for Independence (GAIN) Program or Skills and Training to Achieve Readiness for Tomorrow (START) Program who meet the Contractor's minimum qualifications for the open position. For this purpose, consideration will mean that the Contractor will interview qualified candidates. The County will refer GAIN/START participants by job category to the Contractor. Contractors must report all job openings with job requirements to: gainstart@dpss.lacounty.gov and bservices@opportunity.lacounty.gov and DPSS will refer qualified GAIN/START job candidates.
- 8.10.2 In the event that both laid-off County employees and GAIN/START participants are available for hiring, County employees must be given first priority.

8.11 Contractor Responsibility and Debarment

8.11.1 Responsible Contractor

A responsible Contractor is a Contractor who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity and experience to satisfactorily perform the Master Agreement. It is the County's policy to conduct business only with responsible Contractors.

8.11.2 Chapter 2.202 of the County Code

The Contractor is hereby notified that, in accordance with [Chapter 2.202 of the County Code](#), if the County acquires information concerning the performance of the Contractor on this or other Master Agreements which indicates that the Contractor is not responsible, the County may, in addition to other remedies provided in this Master Agreement, debar the Contractor from bidding or proposing on, or being awarded, and/or performing work on County contracts for a specified period of time, which generally will not exceed five years but may exceed five years or be permanent if warranted by the circumstances, and terminate any or all existing Contracts the Contractor may have with the County.

8.11.3 Non-responsible Contractor

The County may debar a Contractor if the Board of Supervisors finds, in its discretion, that the Contractor has done any of the following: (1) violated a term of a Master Agreement with the County or a nonprofit corporation created by the County, (2)

committed an act or omission which negatively reflects on the Contractor's quality, fitness or capacity to perform a Master Agreement with the County, any other public entity, or a nonprofit corporation created by the County, or engaged in a pattern or practice which negatively reflects on same, (3) committed an act or offense which indicates a lack of business integrity or business honesty, or (4) made or submitted a false claim against the County or any other public entity.

8.11.4 Contractor Hearing Board

- If there is evidence that the Contractor may be subject to debarment, the Department will notify the Contractor in writing of the evidence which is the basis for the proposed debarment and will advise the Contractor of the scheduled date for a debarment hearing before the Contractor Hearing Board.
- The Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented. The Contractor and/or the Contractor's representative will be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board will prepare a tentative proposed decision, which will contain a recommendation regarding whether the Contractor should be debarred, and, if so, the appropriate length of time of the debarment. The Contractor and the Department will be provided an opportunity to object to the tentative proposed decision prior to its presentation to the Board of Supervisors.
- After consideration of any objections, or if no objections are submitted, a record of the hearing, the proposed decision, and any other recommendation of the Contractor Hearing Board will be presented to the Board of Supervisors. The Board of Supervisors will have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.
- If a Contractor has been debarred for a period longer than five (5) years, that Contractor may after the debarment has been in effect for at least five (5) years, submit a written request for review of the debarment determination to reduce the period of debarment or terminate the debarment. The County may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that the Contractor has adequately demonstrated one or more of the following: (1) elimination of the grounds for which the debarment was imposed; (2) a bona

fide change in ownership or management; (3) material evidence discovered after debarment was imposed; or (4) any other reason that is in the best interests of the County.

- The Contractor Hearing Board will consider a request for review of a debarment determination only where (1) the Contractor has been debarred for a period longer than five (5) years; (2) the debarment has been in effect for at least five (5) years; and (3) the request is in writing, states one or more of the grounds for reduction of the debarment period or termination of the debarment, and includes supporting documentation. Upon receiving an appropriate request, the Contractor Hearing Board will provide notice of the hearing on the request. At the hearing, the Contractor Hearing Board will conduct a hearing where evidence on the proposed reduction of debarment period or termination of debarment is presented. This hearing will be conducted and the request for review decided by the Contractor Hearing Board pursuant to the same procedures as for a debarment hearing.
- The Contractor Hearing Board's proposed decision will contain a recommendation on the request to reduce the period of debarment or terminate the debarment. The Contractor Hearing Board will present its proposed decision and recommendation to the Board of Supervisors. The Board of Supervisors will have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.

8.11.5 Subcontractors of Contractor

These terms will also apply to Subcontractors of County Contractors.

8.12 Contractor's Acknowledgement of County's Commitment to Safely Surrendered Baby Law

The contractor acknowledges that the County places a high priority on the implementation of the Safely Surrendered Baby Law. The contractor understands that it is the County's policy to encourage all County contractors to voluntarily post the County's "Safely Surrendered Baby Law" poster, in Exhibit C, in a prominent position at the contractor's place of business. The contractor will also encourage its subcontractors, if any, to post this poster in a prominent position in the subcontractor's place of business. Information and posters for printing are available at:

<https://lacounty.gov/residents/family-services/child-safety/safe-surrender/>

8.13 Contractor's Warranty of Adherence to County's Child Support Compliance Program

- 8.13.1 The Contractor acknowledges that the County has established a goal of ensuring that all individuals who benefit financially from the County through Purchase Order or Master Agreement are in compliance with their court-ordered child, family and spousal support obligations in order to mitigate the economic burden otherwise imposed upon the County and its taxpayers.
- 8.13.2 As required by the [County's Child Support Compliance Program \(County Code Chapter 2.200\)](#) and without limiting the Contractor's duty under this Master Agreement to comply with all applicable provisions of law, the Contractor warrants that it is now in compliance and will during the term of this Master Agreement maintain compliance with employment and wage reporting requirements as required by the Federal Social Security Act (42 USC Section 653a) and California Unemployment Insurance Code Section 1088.5, and will implement all lawfully served Wage and Earnings Withholding Orders or Child Support Services Department Notices of Wage and Earnings Assignment for Child, Family or Spousal Support, pursuant to Code of Civil Procedure Section 706.031 and Family Code Section 5246(b).

8.14 County's Quality Assurance Plan

The County or its agent(s) will monitor the contractor's performance under this Master Agreement on not less than an annual basis. Such monitoring will include assessing the contractor's compliance with all Master Agreement terms and conditions and performance standards. Contractor deficiencies which the County determines are significant or continuing and that may place performance of the Master Agreement in jeopardy if not corrected will be reported to the Board of Supervisors and listed in the appropriate contractor performance database. The report to the Board will include improvement/corrective action measures taken by the County and the contractor. If improvement does not occur consistent with the corrective action measures, the County may terminate this Master Agreement or impose other penalties as specified in this Master Agreement.

8.15 Damage to County Facilities, Buildings or Grounds

- 8.15.1 The Contractor will repair, or cause to be repaired, at its own cost, any and all damage to County facilities, buildings, or grounds caused by Contractor or employees or agents of Contractor. Such repairs must be made immediately after Contractor has become aware of such damage, but in no event later than thirty (30) days after the occurrence.
- 8.15.2 If the Contractor fails to make timely repairs, County may make any necessary repairs. All costs incurred by County, as

determined by County, for such repairs must be repaid by Contractor by cash payment upon demand.

8.16 Employment Eligibility Verification

- 8.16.1 The Contractor warrants that it fully complies with all Federal and State statutes and regulations regarding the employment of aliens and others and that all its employees performing work under this Master Agreement meet the citizenship or alien status requirements set forth in Federal and State statutes and regulations. The Contractor must obtain, from all employees performing work hereunder, all verification and other documentation of employment eligibility status required by Federal and State statutes and regulations including, but not limited to, the Immigration Reform and Control Act of 1986, (P.L. 99-603), or as they currently exist and as they may be hereafter amended. The Contractor must retain all such documentation for all covered employees for the period prescribed by law.
- 8.16.2 The Contractor must indemnify, defend, and hold harmless, the County, its agents, officers, and employees from employer sanctions and any other liability which may be assessed against the Contractor or the County or both in connection with any alleged violation of any Federal or State statutes or regulations pertaining to the eligibility for employment of any persons performing work under this Master Agreement.

8.17 Counterparts and Electronic Signatures and Representations

This Master Agreement may be executed in two or more counterparts, each of which will be deemed an original but all of which together will constitute one and the same Master Agreement. The facsimile, email or electronic signature of the Parties will be deemed to constitute original signatures, and facsimile or electronic copies hereof will be deemed to constitute duplicate originals.

The County and the Contractor hereby agree to regard electronic representations of original signatures of authorized officers of each party, when appearing in appropriate places on the Amendments prepared pursuant to Paragraph 8.1 (Amendments) and received via communications facilities (facsimile, email or electronic signature), as legally sufficient evidence that such legally binding signatures have been affixed to Amendments to this Master Agreement.

8.18 Fair Labor Standards

The Contractor must comply with all applicable provisions of the Federal Fair Labor Standards Act and must indemnify, defend, and hold harmless the County and its agents, officers, and employees from any and all liability, including, but not limited to, wages, overtime pay, liquidated damages,

penalties, court costs, and attorneys' fees arising under any wage and hour law, including, but not limited to, the Federal Fair Labor Standards Act, for work performed by the Contractor's employees for which the County may be found jointly or solely liable.

8.19 Force Majeure

- 8.19.1 Neither party will be liable for such party's failure to perform its obligations under and in accordance with this Master Agreement, if such failure arises out of fires, floods, epidemics, quarantine restrictions, other natural occurrences, strikes, lockouts (other than a lockout by such party or any of such party's subcontractors), freight embargoes, or other similar events to those described above, but in every such case the failure to perform must be totally beyond the control and without any fault or negligence of such party (such events are referred to in this Paragraph as "force majeure events").
- 8.19.2 Notwithstanding the foregoing, a default by a subcontractor of Contractor will not constitute a force majeure event, unless such default arises out of causes beyond the control of both Contractor and such subcontractor, and without any fault or negligence of either of them. In such case, Contractor will not be liable for failure to perform, unless the goods or services to be furnished by the subcontractor were obtainable from other sources in sufficient time to permit Contractor to meet the required performance schedule. As used in this Paragraph, the term "subcontractor" and "subcontractors" mean subcontractors at any tier.
- 8.19.3 In the event Contractor's failure to perform arises out of a force majeure event, Contractor agrees to use commercially reasonable best efforts to obtain goods or services from other sources, if applicable, and to otherwise mitigate the damages and reduce the delay caused by such force majeure event.

8.20 Governing Law, Jurisdiction, and Venue

This Master Agreement will be governed by, and construed in accordance with, the laws of the State of California. The Contractor agrees and consents to the exclusive jurisdiction of the courts of the State of California for all purposes regarding this Master Agreement and further agrees and consents that venue of any action brought hereunder will be exclusively in the County of Los Angeles.

8.21 Independent Contractor Status

- 8.21.1 This Master Agreement is by and between the County and the Contractor and is not intended, and must not be construed, to create the relationship of agent, servant, employee, partnership, joint venture, or association, as between the County and the

Contractor. The employees and agents of one party must not be, or be construed to be, the employees or agents of the other party for any purpose whatsoever.

- 8.21.2 The Contractor will be solely liable and responsible for providing to, or on behalf of, all persons performing work pursuant to this Master Agreement all compensation and benefits. The County will have no liability or responsibility for the payment of any salaries, wages, unemployment benefits, disability benefits, Federal, State, or local taxes, or other compensation, benefits, or taxes for any personnel provided by or on behalf of the Contractor.
- 8.21.3 The Contractor understands and agrees that all persons performing work pursuant to this Master Agreement are, for purposes of Workers' Compensation liability, solely employees of the Contractor and not employees of the County. The Contractor will be solely liable and responsible for furnishing any and all Workers' Compensation benefits to any person as a result of any injuries arising from or connected with any work performed by or on behalf of the Contractor pursuant to this Master Agreement.
- 8.21.4 The Contractor must adhere to the provisions stated in Paragraph 7.6 (Confidentiality).

8.22 Indemnification

8.22.1 Architectural and Environmental, Testing and Abatement Services

- To the fullest extent permitted by law, the Consultant shall (1) immediately defend and (2) indemnify the County, its Special Districts, elected and appointed officers, employees, agents and volunteers (Indemnified Party) from and against all liabilities, regardless of nature or type that arise out of, pertain to, or relate to the negligence, recklessness, or willful misconduct of the Consultant, or its employees, agents, or subcontractors. Liabilities subject to the duties to defend and indemnify include, without limitation, all claims, losses, damages, penalties, fines, and judgments; associated investigation and administrative expenses; defense costs, including but not limited to reasonable attorneys' fees; court costs; and costs of alternative dispute resolution. The Consultant's obligation to indemnify applies unless it is finally adjudicated that the liability was caused by the sole active negligence or sole willful misconduct of an indemnified party. If it is finally adjudicated that liability is caused by the comparative active negligence or willful misconduct of an indemnified party, then Consultant's indemnification obligation shall be reduced in proportion to the established comparative liability.

8.22.2 Engineering Services

- To the fullest extent permitted by law, the Consultant shall (1) immediately defend and (2) indemnify the County, its Special Districts, elected and appointed officers, employees, agents and volunteers (Indemnified Party) from and against all liabilities, regardless of nature or type that arise out of, pertain to, or relate to the negligence, recklessness, or willful misconduct of the Consultant, or its employees, agents, or subcontractors. Liabilities subject to the duties to defend and indemnify include, without limitation, all claims, losses, damages, penalties, fines, and judgments; associated investigation and administrative expenses; defense costs, including but not limited to reasonable attorneys' fees; court costs; and costs of alternative dispute resolution. The Consultant's obligation to indemnify applies unless it is finally adjudicated that the liability was caused by the sole active negligence or sole willful misconduct of an indemnified party. If it is finally adjudicated that liability is caused by the comparative active negligence or willful misconduct of an indemnified party, then Consultant's indemnification obligation shall be reduced in proportion to the established comparative liability.

8.22.3 General Management Services

- The Contractor shall indemnify, defend and hold harmless the County, its Special Districts, elected and appointed officials, officers, employees, agents and Trustees (the Indemnified Parties) from and against any and all liability, loss, injury or damage including (but not limited to) demands, claims, actions, fees, costs and expenses (including attorney and expert witness fees), which may be brought against the Indemnified Parties arising from or connected with the acts, warranties/representations, errors and omissions of Contractor or subcontractors and other firms or persons engaged by Contractor arising from and/or relating to the Project. This indemnification shall not be limited by any assertion that the Indemnified Parties is liable by reason of non-delegable duty. This indemnification does not apply to liability caused by the active negligence of the County. The Contractor shall assume all risks and bear all cost for any uninsured loss of damage to, or missing or stolen, equipment, tools, vehicles, and materials owned, hired, leased, or used by the Contractor for this Project unless the loss is solely caused by the active negligence of the County.

8.22.4 Planning, Land Use and Economics

- The Contractor shall indemnify, defend and hold harmless the County, its Special Districts, elected and appointed officers, employees, agents and volunteers (“County Indemnitees”) from and against any and all liability, including but not limited to demands, claims, actions, fees, costs and expenses (including attorney and expert witness fees), arising from and/or relating to this Contract, except for such loss or damage arising from the sole negligence or willful misconduct of the County Indemnitees.

8.22.5 Project Management

- The Contractor shall indemnify, defend and hold harmless the County, its Special Districts, elected and appointed officers, employees, agents and volunteers (“County Indemnitees”) from and against any and all liability, including but not limited to demands, claims, actions, fees, costs and expenses (including attorney and expert witness fees), arising from and/or relating to this Contract, except for such loss or damage arising from the sole negligence or willful misconduct of the County Indemnitees.

8.23 General Provisions for all Insurance Coverage

Without limiting Contractor's indemnification of County, and in the performance of this Master Agreement and until all of its obligations pursuant to this Master Agreement have been met, Contractor must provide and maintain at its own expense insurance coverage satisfying the requirements specified in Paragraph 8.24 of this Master Agreement. These minimum insurance coverage terms, types and limits (the “Required Insurance”) also are in addition to and separate from any other contractual obligation imposed upon Contractor pursuant to this Master Agreement. The County in no way warrants that the Required Insurance is sufficient to protect the Contractor for liabilities which may arise from or relate to this Master Agreement.

8.23.1 Evidence of Coverage and Notice to County

- Certificate(s) of insurance coverage (Certificate) satisfactory to County, and a copy of an Additional Insured endorsement confirming County and its Agents (defined below) has been given Insured status under the Contractor’s General Liability policy, must be delivered to County at the address shown below and provided prior to commencing services under this Master Agreement.

- Renewal Certificates must be provided to County not less than 10 days prior to Contractor's policy expiration dates. The County reserves the right to obtain complete, certified copies of any required Contractor and/or Subcontractor insurance policies at any time.
- Certificates must identify all Required Insurance coverage types and limits specified herein, reference this Master Agreement by name or number, and be signed by an authorized representative of the insurer(s). The Insured party named on the Certificate must match the name of the Contractor identified as the contracting party in this Master Agreement. Certificates must provide the full name of each insurer providing coverage, its NAIC (National Association of Insurance Commissioners) identification number, its financial rating, the amounts of any policy deductibles or self-insured retentions exceeding fifty thousand (\$50,000.00) dollars, and list any County required endorsement forms.
- Neither the County's failure to obtain, nor the County's receipt of, or failure to object to a non-complying insurance certificate or endorsement, or any other insurance documentation or information provided by the Contractor, its insurance broker(s) and/or insurer(s), will be construed as a waiver of any of the Required Insurance provisions.
- Certificates and copies of any required endorsements must be sent to:

County of Los Angeles
 Department of Economic Opportunity
 Attn: Contracts Management Division
 510 South Vermont Avenue, 11th Floor,
 Los Angeles CA, 90020

DEO-CMD@opportunity.lacounty.gov

- Contractor also must promptly report to County any injury or property damage accident or incident, including any injury to a Contractor employee occurring on County property, and any loss, disappearance, destruction, misuse, or theft of County property, monies or securities entrusted to Contractor. Contractor also must promptly notify County of any third-party claim or suit filed against Contractor or any of its Subcontractors which arises from or relates to this Master Agreement, and could result in the filing of a claim or lawsuit against Contractor and/or County.

8.23.2 Additional Insured Status and Scope of Coverage

The County of Los Angeles, its Special Districts, Elected Officials, Officers, Agents, Employees and Volunteers (collectively County and its Agents) must be provided additional insured status under Contractor's General Liability policy with respect to liability arising out of Contractor's ongoing and completed operations performed on behalf of the County. County and its Agents additional insured status must apply with respect to liability and defense of suits arising out of the Contractor's acts or omissions, whether such liability is attributable to the Contractor or to the County. The full policy limits and scope of protection also must apply to the County and its Agents as an additional insured, even if they exceed the County's minimum Required Insurance specifications herein. Use of an automatic additional insured endorsement form is acceptable providing it satisfies the Required Insurance provisions herein.

8.23.3 Cancellation of or Changes in Insurance

Contractor must provide County with, or Contractor's insurance policies must contain a provision that County will receive, written notice of cancellation or any change in Required Insurance, including insurer, limits of coverage, term of coverage or policy period. The written notice must be provided to County at least ten (10) days in advance of cancellation for non-payment of premium and thirty (30) days in advance for any other cancellation or policy change. Failure to provide written notice of cancellation or any change in Required Insurance may constitute a material breach of the Master Agreement, in the sole discretion of the County, upon which the County may suspend or terminate this Master Agreement.

8.23.4 Failure to Maintain Insurance

Contractor's failure to maintain or to provide acceptable evidence that it maintains the Required Insurance will constitute a material breach of the Master Agreement, upon which County immediately may withhold payments due to Contractor, and/or suspend or terminate this Master Agreement. County, at its sole discretion, may obtain damages from Contractor resulting from said breach. Alternatively, the County may purchase the Required Insurance, and without further notice to Contractor, deduct the premium cost from sums due to Contractor or pursue Contractor reimbursement.

8.23.5 Insurer Financial Ratings

Coverage must be placed with insurers acceptable to the County with A.M. Best ratings of not less than A:VII unless otherwise approved by County.

8.23.6 Contractor's Insurance Must Be Primary

Contractor's insurance policies, with respect to any claims related to this Master Agreement, must be primary with respect to all other sources of coverage available to Contractor. Any County maintained insurance or self-insurance coverage must be in excess of and not contribute to any Contractor coverage.

8.23.7 Waivers of Subrogation

To the fullest extent permitted by law, the Contractor hereby waives its rights and its insurer(s)' rights of recovery against County under all the Required Insurance for any loss arising from or relating to this Master Agreement. The Contractor must require its insurers to execute any waiver of subrogation endorsements which may be necessary to effect such waiver.

8.23.8 Subcontractor Insurance Coverage Requirements

Contractor must include all Subcontractors as insureds under Contractor's own policies, or must provide County with each Subcontractor's separate evidence of insurance coverage. Contractor will be responsible for verifying each Subcontractor complies with the Required Insurance provisions herein, and must require that each Subcontractor name the County and Contractor as additional insureds on the Subcontractor's General Liability policy. Contractor must obtain County's prior review and approval of any Subcontractor request for modification of the Required Insurance.

8.23.9 Deductibles and Self-Insured Retentions (SIRs)

Contractor's policies will not obligate the County to pay any portion of any Contractor deductible or SIR. The County retains the right to require Contractor to reduce or eliminate policy deductibles and SIRs as respects the County, or to provide a bond guaranteeing Contractor's payment of all deductibles and SIRs, including all related claims investigation, administration and defense expenses. Such bond must be executed by a corporate surety licensed to transact business in the State of California.

8.23.10 Claims Made Coverage

If any part of the Required Insurance is written on a claims made basis, any policy retroactive date will precede the effective date of this Master Agreement. Contractor understands and agrees it will maintain such coverage for a period of not less than three (3)

years following Master Agreement expiration, termination or cancellation.

8.23.11 Application of Excess Liability Coverage

Contractors may use a combination of primary, and excess insurance policies which provide coverage as broad as (“follow form” over) the underlying primary policies, to satisfy the Required Insurance provisions.

8.23.12 Separation of Insureds

All liability policies must provide cross-liability coverage as would be afforded by the standard ISO (Insurance Services Office, Inc.) separation of insureds provision with no insured versus insured exclusions or limitations.

8.23.13 Alternative Risk Financing Programs

The County reserves the right to review, and then approve, Contractor use of self-insurance, risk retention groups, risk purchasing groups, pooling arrangements and captive insurance to satisfy the Required Insurance provisions. The County and its Agents must be designated as an Additional Covered Party under any approved program.

8.23.14 County Review and Approval of Insurance Requirements

The County reserves the right to review and adjust the Required Insurance provisions, conditioned upon County’s determination of changes in risk exposures.

8.24 Insurance Coverage

8.24.1 Architectural and Environmental, Testing and Abatement Services

Commercial General Liability Insurance (providing scope of coverage equivalent to ISO policy form CG 00 01), naming County and its Agents as an additional insured, with limits of not less than:

General Aggregate:	\$2 million
Products/Completed Operations Aggregate:	\$1 million
Personal and Advertising Injury:	\$1 million
Each Occurrence:	\$1 million

Automobile Liability Insurance (providing scope of coverage equivalent to ISO policy form CA 00 01) with limits of not less than \$1 million for bodily injury and property damage, in combined or equivalent split limits, for each single accident. Insurance shall cover liability arising out of Contractor’s

use of autos pursuant to this Contract, including owned, leased, hired, and/or non-owned autos, as each may be applicable.

Workers Compensation and Employers' Liability Insurance or qualified self-insurance satisfying statutory requirements, which includes Employers' Liability coverage with limits of not less than \$1 million per accident. If Contractor will provide leased employees, or, is an employee leasing or temporary staffing firm or a professional employer organization (PEO), coverage also shall include an Alternate Employer Endorsement (providing scope of coverage equivalent to ISO policy form WC 00 03 01 A) naming the County as the Alternate Employer, and the endorsement form shall be modified to provide that County will receive not less than thirty (30) days advance written notice of cancellation of this coverage provision. If applicable to Contractor's operations, coverage also shall be arranged to satisfy the requirements of any federal workers or workmen's compensation law or any federal occupational disease law.

Professional Liability/Errors and Omissions

Insurance covering Contractor's liability arising from or related to this Contract, with limits of not less than \$1 million per claim and \$2 million aggregate. Further, Contractor understands and agrees it shall maintain such coverage for a period of not less than three (3) years following this Agreement's expiration, termination, or cancellation.

8.24.2 Engineering Services

Commercial General Liability Insurance (providing scope of coverage equivalent to ISO policy form CG 00 01), naming County and its Agents as an additional insured, with limits of not less than:

General Aggregate:	\$2 million
Products/Completed Operations Aggregate:	\$1 million
Personal and Advertising Injury:	\$1 million
Each Occurrence:	\$1 million

Automobile Liability Insurance (providing scope of coverage equivalent to ISO policy form CA 00 01) with limits of not less than \$1 million for bodily injury and property damage, in combined or equivalent split limits, for each single accident. Insurance shall cover liability arising out of Contractor's use of autos pursuant to this Contract, including owned, leased, hired, and/or non-owned autos, as each may be applicable.

Workers Compensation and Employers' Liability Insurance or qualified self-insurance satisfying statutory requirements, which includes Employers' Liability coverage with limits of not less than \$1 million per accident. If

Contractor will provide leased employees, or, is an employee leasing or temporary staffing firm or a professional employer organization (PEO), coverage also shall include an Alternate Employer Endorsement (providing scope of coverage equivalent to ISO policy form WC 00 03 01 A) naming the County as the Alternate Employer, and the endorsement form shall be modified to provide that County will receive not less than thirty (30) days advance written notice of cancellation of this coverage provision. If applicable to Contractor's operations, coverage also shall be arranged to satisfy the requirements of any federal workers or workmen's compensation law or any federal occupational disease law.

Professional Liability/Errors and Omissions

Insurance covering Contractor's liability arising from or related to this Contract, with limits of not less than \$1 million per claim and \$2 million aggregate. Further, Contractor understands and agrees it shall maintain such coverage for a period of not less than three (3) years following this Agreement's expiration, termination, or cancellation.

8.24.3 General Management Services

The Contractors shall provide the following insurance:

Required for New Construction

A Builder's Risk Course of Construction Insurance. Such coverage shall:

(1) Insure against damage from perils covered by the Causes-of-Loss Special Form (ISO policy form CP 10 30), and be endorsed to include earthquake, flood, ordinance or law coverage, coverage for temporary offsite storage, debris removal, pollutant cleanup and removal, preservation of property, excavation costs, landscaping, shrubs and plants and full collapse coverage during construction (without restricting collapse coverage to specified perils). Such insurance shall be extended to include boiler & machinery coverage for air conditioning, heating, and other equipment during testing.

(2) Be written on a completed-value basis and cover the entire value of the construction project, including \$(Insert the replacement value of County-furnished materials and equipment here) in County furnished materials and equipment, against loss or damage until completion and acceptance by the County.

Required for renovations or tenant improvements of County owned buildings. (Builder's Risk is not required)

Installation Floater

Such coverage shall:

(1) Insure against damage from perils covered by the Causes-of-Loss Special Form (ISO policy form CP 10 30), and the perils of earthquake, flood, risk of transit loss, loss during storage (both onsite and offsite) and collapse during construction (without restricting collapse coverage to specified perils). Such insurance shall be extended to include boiler & machinery coverage for air conditioning, heating and other equipment during testing.

(2) Cover all property to be installed (including labor) for the full contract value (without coinsurance) against loss or damage until completion and acceptance by the County.

Commercial General Liability Insurance providing scope of coverage equivalent to ISO policy form CG 00 01, naming Lessor and its Agents as an additional insured, with limits of not less than:

General Aggregate:	\$ 2 million
Products/Completed Operations Aggregate:	\$ 1 million
Personal and Advertising Injury:	\$ 1 million
Each Occurrence:	\$ 1 million

Automobile Liability Insurance with minimum coverage requirements shall provide a limit of not less than \$1 million per accident. Such coverage shall be written on ISO form CA 00 01 or its equivalent. Such insurance shall include coverage for all "owned," "hired," and "non-owned" automobiles, or coverage for "any auto".

Workers Compensation and Employers Liability Insurance: Such coverage shall provide workers compensation benefits, as required by the Labor Code of the State of California. Such policy shall be endorsed to waive subrogation against the County for injury to the Contractor's employees. If the Contractor's employees will be engaged in maritime employment, the coverage shall provide the benefits required by the U.S. Longshore and Harbor Workers Compensation Act, Jones Act, or any other Federal law to which the Contractor is subject.

In all cases, the above insurance shall include Employers Liability coverage with limits not less than:

1	Each accident:	\$1 million
2	Disease – policy limit:	\$1 million
3	Disease – each employee:	\$1 million

Asbestos Liability or Contractors Pollution Liability Insurance. If construction requires remediation of asbestos or pollutants or application or handling of pollutants. Such insurance shall cover liability for personal injury and property damage arising from the release, discharge, escape, dispersal, or emission of asbestos or pollutants, whether gradual or sudden, and include coverage for the costs and expenses associated with voluntary clean-up, testing, monitoring, and treatment of asbestos in compliance with governmental mandate or requests. If the asbestos or pollutant will be removed from the construction site, asbestos or pollution liability is also required under the contractor's or subcontractor's Automobile Liability Insurance. Contractor shall maintain limits of not less than \$1 million per occurrence \$2 million annual aggregate.

Umbrella/Excess Liability Insurance: Contractor may use a combination of primary, and excess insurance policies which provide coverage as broad as ("follow form" over) the underlying primary policies to satisfy the above Required Insurance provision (Commercial General Liability, Commercial Automobile Liability and Asbestos/Contractor's Pollution Liability Insurance).

Professional Liability Insurance:

Project Specific Policy providing coverage limits of not less than \$1 million per occurrence and annual aggregate for this Project only. Such insurance shall cover liability arising from any error, omission, negligent, or wrongful act of the Contractor, its officers or employees. The coverage shall continue to be maintained in the amount herein for at least three (3) years from the date the Project is completed and accepted by the County.

BONDS

Performance Security Requirements: Prior to execution of the Contract, the Contractor shall file surety bonds with the County in the amounts and for the purposes noted below, and on bond forms provided by the County. All bonds issued in compliance with the Contract shall be duly executed by a solvent surety company that is authorized by the State of California, is listed in the U.S. Department of Treasury's Listing of Approved Sureties (Annual Circular 570) and is satisfactory to the County, and it shall pay all premiums and costs thereof and incidental thereto. (see <http://www.fms.treas.gov/c570/>)

Materials and Labor Bond (Payment Bond): Shall be in the sum of not less than 100% of the Contract price to assure the payment of claims of material men supplying materials to the Contractor, design professionals, subcontractors, mechanics, and laborers employed by the Contractor on the Work. This bond shall be so conditioned as to insure to the benefit of

persons furnishing materials for or performing labor upon the Work. This bond shall be maintained by the Contractor in full force and effect until the Work is completed and accepted by the County, and until all claims for design services, materials, labor, and subcontracts are paid.

Bond for Faithful Performance: Shall be in the sum of not less than 100% of the Contract price to assure the faithful performance of the Contract. This bond shall be so conditioned as to assure the faithful performance by the Contractor of all Work under said Contract, within the time limits prescribed, including any maintenance and warranty provisions, in a manner that is satisfactory and acceptable to the County, that all materials and workmanship supplied by the Contractor will be free from original or developed defects, and that should original or developed defects or failures appear within a period of one year from the date of acceptance of the Work by the County, the Contractor shall, at Contractor's own expense, make good such defects and failures and make all replacements and adjustments required, inclusive of any required design services, within a reasonable time after being notified by the County to do so, and to the approval of the Department of Public Works. This bond shall be maintained by the Contractor in full force and effect during the performance of the Work of the Contract and for a period of two year after acceptance of the Work by the County.

The bonds shall meet the additional following conditions:

- 1 Each bond shall be signed by both the Contractor (as Principal) and the surety.
- 2 Should any surety or sureties upon said bonds or any of them become insufficient or be deemed unsatisfactory by the County, the Contractor shall replace said bond or bonds with good and sufficient sureties within ten days after receiving notice from the County that the surety or sureties are insufficient or unsatisfactory. Should any surety or sureties be deemed insufficient or unsatisfactory, no payment(s) shall be deemed due or will be made under this Contract until the new sureties shall qualify and be accepted by the County.

8.24.4 Planning, Land Use and Economics

Commercial General Liability Insurance (providing scope of coverage equivalent to ISO policy form CG 00 01), naming County and its Agents as an additional insured, with limits of not less than:

General Aggregate:	\$2 million
Products/Completed Operations Aggregate:	\$1 million

Personal and Advertising Injury: \$1 million

Each Occurrence: \$1 million

Automobile Liability insurance (providing scope of coverage equivalent to ISO policy form CA 00 01) with limits of not less than \$1 million for bodily injury and property damage, in combined or equivalent split limits, for each single accident. Insurance shall cover liability arising out of Contractor's use of autos pursuant to this Contract, including owned, leased, hired, and/or non-owned autos, as each may be applicable.

Workers Compensation and Employers' Liability insurance or qualified self-insurance satisfying statutory requirements, which includes Employers' Liability coverage with limits of not less than \$1 million per accident. If Contractor will provide leased employees, or, is an employee leasing or temporary staffing firm or a professional employer organization (PEO), coverage also shall include an Alternate Employer Endorsement (providing scope of coverage equivalent to ISO policy form WC 00 03 01 A) naming the County as the Alternate Employer, and the endorsement form shall be modified to provide that County will receive not less than thirty (30) days advance written notice of cancellation of this coverage provision. If applicable to Contractor's operations, coverage also shall be arranged to satisfy the requirements of any federal workers or workmen's compensation law or any federal occupational disease law.

Professional Liability/Errors and Omissions

Insurance covering Contractor's liability arising from or related to this Contract, with limits of not less than \$1 million per claim and \$2 million aggregate. Further, Contractor understands and agrees it shall maintain such coverage for a period of not less than three (3) years following this Agreement's expiration, termination, or cancellation.

8.24.5 Project Management

Commercial General Liability Insurance (providing scope of coverage equivalent to ISO policy form CG 00 01), naming County and its Agents as an additional insured, with limits of not less than:

General Aggregate: \$2 million

Products/Completed Operations Aggregate: \$1 million

Personal and Advertising Injury: \$1 million

Each Occurrence: \$1 million

Automobile Liability insurance (providing scope of coverage equivalent to ISO policy form CA 00 01) with limits of not less than \$1 million for bodily injury and property damage, in combined or equivalent split limits, for each single accident. Insurance shall cover liability arising out of Contractor's use of autos pursuant to this Contract, including owned, leased, hired, and/or non-owned autos, as each may be applicable.

Workers Compensation and Employers' Liability insurance or qualified self-insurance satisfying statutory requirements, which includes Employers' Liability coverage with limits of not less than \$1 million per accident. If Contractor will provide leased employees, or, is an employee leasing or temporary staffing firm or a professional employer organization (PEO), coverage also shall include an Alternate Employer Endorsement (providing scope of coverage equivalent to ISO policy form WC 00 03 01 A) naming the County as the Alternate Employer, and the endorsement form shall be modified to provide that County will receive not less than thirty (30) days advance written notice of cancellation of this coverage provision. If applicable to Contractor's operations, coverage also shall be arranged to satisfy the requirements of any federal workers or workmen's compensation law or any federal occupational disease law.

Professional Liability/Errors and Omissions

Insurance covering Contractor's liability arising from or related to this Contract, with limits of not less than \$1 million per claim and \$2 million aggregate. Further, Contractor understands and agrees it shall maintain such coverage for a period of not less than three (3) years following this Agreement's expiration, termination, or cancellation.

8.25 Liquidated Damages

- 8.25.1 If, in the judgment of the Director, the Contractor is deemed to be non-compliant with the terms and obligations assumed hereby, the Director, or their designee, at their option, in addition to, or in lieu of, other remedies provided herein, may withhold the entire monthly payment or deduct pro rata from the Contractor's invoice for work not performed. A description of the work not performed and the amount to be withheld or deducted from payments to the Contractor from the County, will be forwarded to the Contractor by the Director, or their designee, in a written notice describing the reasons for said action.
- 8.25.2 If the Director determines that there are deficiencies in the performance of this Master Agreement that the Director or their designee, deems are correctable by the Contractor over a certain time span, the Director or their designee, will provide a written notice to the Contractor to correct the deficiency within specified

time frames. Should the Contractor fail to correct deficiencies within said time frame, the Director may:

(a) Deduct from the Contractor's payment, pro rata, those applicable portions of the Monthly Contract Sum; and/or (b) Deduct liquidated damages. The parties agree that it will be impracticable or extremely difficult to fix the extent of actual damages resulting from the failure of the Contractor to correct a deficiency within the specified time frame. The parties hereby agree that under the current circumstances a reasonable estimate of such damages is One Hundred Dollars (\$100) per day per infraction, or as may be specified in any Performance Requirements Summary (PRS) Charts in future Work Orders, and that the Contractor will be liable to the County for liquidated damages in said amount. Said amount will be deducted from the County's payment to the Contractor; and/or

(c) Upon giving five (5) days notice to the Contractor for failure to correct the deficiencies, the County may correct any and all deficiencies and the total costs incurred by the County for completion of the work by an alternate source, whether it be County forces or separate private contractor, will be deducted and forfeited from the payment to the Contractor from the County, as determined by the County.

8.25.3 The action noted in Paragraph 8.25.2 will not be construed as a penalty, but as adjustment of payment to the Contractor to recover the County cost due to the failure of the Contractor to complete or comply with the provisions of this Master Agreement.

8.25.4 This paragraph will not, in any manner, restrict or limit the County's right to damages for any breach of this Master Agreement provided by law or as specified in the PRS or Paragraph 8.25.2, and will not, in any manner, restrict or limit the County's right to terminate this Master Agreement as agreed to herein.

8.26 Most Favored Public Entity

If the Contractor's prices decline, or should the Contractor at any time during the term of this Master Agreement provide the same goods or services under similar quantity and delivery conditions to the State of California or any county, municipality, or district of the State at prices below those set forth in this Master Agreement, then such lower prices will be immediately extended to the County.

8.27 Nondiscrimination and Affirmative Action

8.27.1 The Contractor certifies and agrees that all persons employed by it, its affiliates, subsidiaries, or holding companies are and will be treated equally without regard to or because of race, color, religion,

ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all applicable Federal and State anti-discrimination laws and regulations.

8.27.2 Contractor certifies to the County each of the following:

- That Contractor has a written policy statement prohibiting discrimination in all phases of employment.
- That Contractor periodically conducts a self-analysis or utilization analysis of its work force.
- That Contractor has a system for determining if its employment practices are discriminatory against protected groups.
- Where problem areas are identified in employment practices, the Contractor has a system for taking reasonable corrective action, to include establishment of goals or timetables.

8.27.3 The Contractor must take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all applicable Federal and State anti-discrimination laws and regulations. Such action must include, but is not limited to: employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training, including apprenticeship.

8.27.4 The Contractor certifies and agrees that it will deal with its subcontractors, bidders, or vendors without regard to or because of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation.

8.27.5 The Contractor certifies and agrees that it, its affiliates, subsidiaries, or holding companies will comply with all applicable Federal and State laws and regulations to the end that no person will, on the grounds of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Master Agreement or under any project, program, or activity supported by this Master Agreement.

8.27.6 The Contractor will allow County representatives access to the Contractor's employment records during regular business hours to verify compliance with the provisions of this Paragraph 8.27 when so requested by the County.

- 8.27.7 If the County finds that any provisions of this Paragraph 8.27 have been violated, such violation will constitute a material breach of this Master Agreement upon which the County may terminate or suspend this Master Agreement. While the County reserves the right to determine independently that the anti-discrimination provisions of this Master Agreement have been violated, in addition, a determination by the California Fair Employment and Housing Commission or the Federal Equal Employment Opportunity Commission that the Contractor has violated Federal or State anti-discrimination laws or regulations will constitute a finding by the County that the Contractor has violated the anti-discrimination provisions of this Master Agreement.
- 8.27.8 The parties agree that in the event the Contractor violates any of the anti-discrimination provisions of this Master Agreement, the County will, at its sole option, be entitled to the sum of Five Hundred Dollars (\$500) for each such violation pursuant to California Civil Code Section 1671 as liquidated damages in lieu of terminating or suspending this Master Agreement.

8.28 Non Exclusivity

Nothing herein is intended nor will be construed as creating any exclusive arrangement with Contractor. This Master Agreement will not restrict the Department from acquiring similar, equal or like goods and/or services from other entities or sources.

8.29 Notice of Delays

Except as otherwise provided under this Master Agreement, when either party has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this Master Agreement, that party must, within one (1) business day, give notice thereof, including all relevant information with respect thereto, to the other party.

8.30 Notice of Disputes

The Contractor must bring to the attention of the County's Project Manager and/or County's Project Director any dispute between the County and the Contractor regarding the performance of services as stated in this Master Agreement. If the County's Project Manager or County's Project Director is not able to resolve the dispute, the Director or designee will resolve it.

8.31 Notice to Employees Regarding the Federal Earned Income Credit

The Contractor must notify its employees, and will require each subcontractor to notify its employees, that they may be eligible for the Federal Earned Income Credit under the federal income tax laws. Such notice must be provided in accordance with the requirements set forth in Internal Revenue Service Notice No. 1015.

8.32 Notice to Employees Regarding the Safely Surrendered Baby Law

The Contractor must notify and provide to its employees, and will require each subcontractor to notify and provide to its employees, information regarding the Safely Surrendered Baby Law, its implementation in Los Angeles County, and where and how to safely surrender a baby. The information is set forth in Exhibit C, Safely Surrendered Baby Law of this Master Agreement. Additional information is available at:

<https://lacounty.gov/residents/family-services/child-safety/safe-surrender/>

8.33 Notices

All notices or demands required or permitted to be given or made under this Master Agreement must be in writing and will be hand delivered with signed receipt or mailed by first-class registered or certified mail, postage prepaid, addressed to the parties as identified in Exhibits A (County's Administration) and B (Contractor's Administration). Addresses may be changed by either party giving ten (10) days' prior written notice thereof to the other party. The Director or their designee will have the authority to issue all notices or demands required or permitted by the County under this Master Agreement.

8.34 Prohibition Against Inducement or Persuasion

Notwithstanding the above, the Contractor and the County agree that, during the term of this Master Agreement and for a period of one year thereafter, neither party will in any way intentionally induce or persuade any employee of one party to become an employee or agent of the other party. No bar exists against any hiring action initiated through a public announcement.

8.35 Public Records Act

8.35.1 Any documents submitted by Contractor; all information obtained in connection with the County's right to audit and inspect Contractor's documents, books, and accounting records pursuant to Paragraph 8.37 (Record Retention and Inspection/Audit Settlement) of this Master Agreement; as well as those documents which were required to be submitted in response to the Request for Statement of Qualifications (RFSQ) used in the solicitation process for this Master Agreement, become the exclusive property of the County. All such documents become a matter of public record and will be regarded as public records. Exceptions will be those elements in the [California Government Code Section 7921 et seq.](#) (Public Records Act) and which are marked "trade secret", "confidential", or "proprietary". The County will not in any way be liable or responsible for the disclosure of any such records including, without limitation, those so marked, if disclosure is required by law, or by an order issued by a court of competent jurisdiction.

8.35.2 In the event the County is required to defend an action on a Public Records Act request for any of the aforementioned documents,

information, books, records, and/or contents of an SOQ marked “trade secret”, “confidential”, or “proprietary”, the Contractor agrees to defend and indemnify the County from all costs and expenses, including reasonable attorney’s fees, in action or liability arising under the Public Records Act.

8.36 Publicity

8.36.1 The Contractor must not disclose any details in connection with this Master Agreement to any person or entity except as may be otherwise provided hereunder or required by law. However, in recognizing the Contractor’s need to identify its services and related clients to sustain itself, the County will not inhibit the Contractor from publishing its role under this Master Agreement within the following conditions:

- The Contractor must develop all publicity material in a professional manner; and
- During the term of this Master Agreement, the Contractor must not, and will not authorize another to, publish or disseminate any commercial advertisements, press releases, feature articles, or other materials using the name of the County without the prior written consent of the County’s Project Director. The County will not unreasonably withhold written consent.

8.36.2 The Contractor may, without the prior written consent of County, indicate in its proposals and sales materials that it has been awarded this Master Agreement with the County of Los Angeles, provided that the requirements of this Paragraph 8.36 (Publicity) will apply.

8.37 Record Retention and Inspection-Audit Settlement

The Contractor must maintain accurate and complete financial records of its activities and operations relating to this Master Agreement in accordance with generally accepted accounting principles. The Contractor must also maintain accurate and complete employment and other records relating to its performance of this Master Agreement. The Contractor agrees that the County, or its authorized representatives, will have access to and the right to examine, audit, excerpt, copy, or transcribe any pertinent transaction, activity, or record relating to this Master Agreement. All such material, including, but not limited to, all financial records, bank statements, cancelled checks or other proof of payment, timecards, sign-in/sign-out sheets and other time and employment records, and proprietary data and information, will be kept and maintained by the Contractor and will be made available to the County during the term of this Master Agreement and for a period of five (5) years thereafter unless the County’s written permission is given to dispose of any such material prior to such time. All such material must be maintained by the

Contractor at a location in Los Angeles County, provided that if any such material is located outside Los Angeles County, then, at the County's option, the Contractor will pay the County for travel, per diem, and other costs incurred by the County to examine, audit, excerpt, copy, or transcribe such material at such other location.

- 8.37.1 In the event that an audit of the Contractor is conducted specifically regarding this Master Agreement by any Federal or State auditor, or by any auditor or accountant employed by the Contractor or otherwise, then the Contractor must file a copy of such audit report with the County's Auditor-Controller within thirty (30) days of the Contractor's receipt thereof, unless otherwise provided by applicable Federal or State law or under this Master Agreement. The County will make a reasonable effort to maintain the confidentiality of such audit report(s).
- 8.37.2 Failure on the part of the Contractor to comply with any of the provisions of this paragraph will constitute a material breach of this Master Agreement upon which the County may terminate or suspend this Master Agreement.
- 8.37.3 If, at any time during the term of this Master Agreement or within five (5) years after the expiration or termination of this Master Agreement, representatives of the County may conduct an audit of the Contractor regarding the work performed under this Master Agreement, and if such audit finds that the County's dollar liability for any such work is less than payments made by the County to the Contractor, then the difference will be either: a) repaid by the Contractor to the County by cash payment upon demand or b) at the sole option of the County's Auditor-Controller, deducted from any amounts due to the Contractor from the County, whether under this Master Agreement or otherwise. If such audit finds that the County's dollar liability for such work is more than the payments made by the County to the Contractor, then the difference will be paid to the Contractor by the County by cash payment, provided that in no event will the County's maximum obligation for this Master Agreement exceed the funds appropriated by the County for the purpose of this Master Agreement.

8.38 Recycled Bond Paper

Consistent with the Board of Supervisors' policy to reduce the amount of solid waste deposited at the County landfills, the Contractor agrees to use recycled-content paper to the maximum extent possible on this Master Agreement.

8.39 Subcontracting

- 8.39.1 The requirements of this Master Agreement may not be subcontracted by the Contractor **without the advance approval of the County**. Any attempt by the Contractor to subcontract without the prior consent of the County may be deemed a material breach of this Master Agreement.
- 8.39.2 If the Contractor desires to subcontract, the Contractor must provide the following information promptly at the County's request:
- A description of the work to be performed by the subcontractor;
 - A draft copy of the proposed subcontract; and
 - Other pertinent information and/or certifications requested by the County.
- 8.39.3 The Contractor must indemnify and hold the County harmless with respect to the activities of each and every subcontractor in the same manner and to the same degree as if such subcontractor(s) were Contractor employees.
- 8.39.4 The Contractor will remain fully responsible for all performances required of it under this Master Agreement, including those that the Contractor has determined to subcontract, notwithstanding the County's approval of the Contractor's proposed subcontract.
- 8.39.5 The County's consent to subcontract will not waive the County's right to prior and continuing approval of any and all personnel, including subcontractor employees, providing services under this Master Agreement. The Contractor is responsible to notify its subcontractors of this County right.
- 8.39.6 The County's MAPD is authorized to act for and on behalf of the County with respect to approval of any subcontract and subcontractor employees. After approval of the subcontract by the County, Contractor must forward a fully executed subcontract to the County for their files.
- 8.39.7 The Contractor will be solely liable and responsible for all payments or other compensation to all subcontractors and their officers, employees, agents, and successors in interest arising through services performed hereunder, notwithstanding the County's consent to subcontract.
- 8.39.8 The Contractor must obtain certificates of insurance, which establish that the subcontractor maintains all the programs of insurance required by the County from each approved subcontractor. The Contractor must ensure delivery of all such documents to:

County of Los Angeles
 Department of Economic Opportunity
 Attn: Contracts Management Division
 510 South Vermont Avenue, 11th Floor
 Los Angeles, CA 90020
DEO-CMD@opportunity.lacounty.gov

before any subcontractor employee may perform any work hereunder.

8.40 Termination for Breach of Warranty to Maintain Compliance with County's Child Support Compliance Program

Failure of the Contractor to maintain compliance with the requirements set forth in Paragraph 8.13 (Contractor's Warranty of Adherence to County's Child Support Compliance Program), will constitute a default under this Master Agreement. Without limiting the rights and remedies available to the County under any other provision of this Master Agreement, failure of Contractor to cure such default within 90 calendar days of written notice will be grounds upon which the County may terminate this Master Agreement pursuant to Paragraph 8.42 (Termination for Default) and pursue debarment of Contractor, pursuant to [County Code Chapter 2.200](#).

8.41 Termination for Convenience

8.41.1 County may terminate this Master Agreement, and any Work Order issued hereunder, in whole or in part, from time to time or permanently, when such action is deemed by the County, in its sole discretion, to be in its best interest. Termination of work hereunder will be effected by notice of termination to Contractor specifying the extent to which performance of work is terminated and the date upon which such termination becomes effective. The date upon which such termination becomes effective will be no less than ten (10) days after the notice is sent.

8.41.2 Upon receipt of a notice of termination and except as otherwise directed by the County, the Contractor must immediately:

- Stop work under the Work Order or under this Master Agreement, as identified in such notice;
- Transfer title and deliver to County all completed work and work in process; and
- Complete performance of such part of the work as would not have been terminated by such notice.

8.41.3 All material including books, records, documents, or other evidence bearing on the costs and expenses of the Contractor under this Master Agreement or Work Order must be maintained

by the Contractor in accordance with Paragraph 8.37 (Record Retention and Inspection/Audit Settlement).

8.42 Termination for Default

8.42.1 The County may, by written notice to the Contractor, terminate the whole or any part of this Master Agreement, if, in the judgment of County's Project Director:

- Contractor has materially breached this Master Agreement;
- Contractor fails to timely provide and/or satisfactorily perform any task, deliverable, service, or other work required either under this Master Agreement or any Work Order issued hereunder; or
- Contractor fails to demonstrate a high probability of timely fulfillment of performance requirements of any Work Order issued under this Master Agreement, or of any obligations of this Master Agreement and in either case, fails to demonstrate convincing progress toward a cure within five (5) working days (or such longer period as the County may authorize in writing) after receipt of written notice from the County specifying such failure.

8.42.2 In the event that the County terminates this Master Agreement in whole or in part as provided in Paragraph 8.42.1, the County may procure, upon such terms and in such manner as the County may deem appropriate, goods and services similar to those so terminated. The Contractor will be liable to the County for any and all excess costs incurred by the County, as determined by the County, for such similar goods and services. The Contractor will continue the performance of this Master Agreement to the extent not terminated under the provisions of this paragraph.

8.42.3 Except with respect to defaults of any subcontractor, the Contractor will not be liable for any such excess costs of the type identified in Paragraph 8.42.2 if its failure to perform this Master Agreement, including any Work Order issued hereunder, arises out of causes beyond the control and without the fault or negligence of the Contractor. Such causes may include, but are not limited to: acts of God or of the public enemy, acts of the County in either its sovereign or contractual capacity, acts of Federal or State governments in their sovereign capacities, fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes, and unusually severe weather; but in every case, the failure to perform must be beyond the control and without the fault or negligence of the Contractor. If the failure to perform is caused by the default of a subcontractor, and if such default arises out of causes beyond the control of both the Contractor and

subcontractor, and without the fault or negligence of either of them, the Contractor will not be liable for any such excess costs for failure to perform, unless the goods or services to be furnished by the subcontractor were obtainable from other sources in sufficient time to permit the Contractor to meet the required performance schedule. As used in this Paragraph 8.42.3, the terms "subcontractor" and "subcontractors" mean subcontractor(s) at any tier.

- 8.42.4 If, after the County has given notice of termination under the provisions of this Paragraph 8.42, it is determined by the County that the Contractor was not in default under the provisions of this Paragraph 8.42, or that the default was excusable under the provisions of Paragraph 8.42.3, the rights and obligations of the parties will be the same as if the notice of termination had been issued pursuant to Paragraph 8.41 (Termination for Convenience).
- 8.42.5 The rights and remedies of the County provided in this Paragraph 8.42 will not be exclusive and are in addition to any other rights and remedies provided by law or under this Master Agreement.

8.43 Termination for Improper Consideration

- 8.43.1 The County may, by written notice to the Contractor, immediately terminate the right of the Contractor to proceed under this Master Agreement if it is found that consideration, in any form, was offered or given by the Contractor, either directly or through an intermediary, to any County officer, employee, or agent with the intent of securing this Master Agreement or securing favorable treatment with respect to the award, amendment, or extension of the Master Agreement or the making of any determinations with respect to the Contractor's performance pursuant to the Master Agreement. In the event of such termination, the County will be entitled to pursue the same remedies against the Contractor as it could pursue in the event of default by the Contractor.
- 8.43.2 The Contractor must immediately report any attempt by a County officer, employee, or agent to solicit such improper consideration. The report must be made to the Los Angeles County Fraud Hotline at (800) 544-6861 or <https://fraud.lacounty.gov/>.
- 8.43.3 Among other items, such improper consideration may take the form of cash, discounts, services, the provision of travel or entertainment, or tangible gifts.

8.44 Termination for Insolvency

- 8.44.1 The County may terminate this Master Agreement forthwith in the event of the occurrence of any of the following:
- Insolvency of the Contractor. The Contractor will be deemed

to be insolvent if it has ceased to pay its debts for at least sixty (60) days in the ordinary course of business or cannot pay its debts as they become due, whether or not a petition has been filed under the Federal Bankruptcy Code and whether or not the Contractor is insolvent within the meaning of the Federal Bankruptcy Code;

- The filing of a voluntary or involuntary petition regarding the Contractor under the Federal Bankruptcy Code;
- The appointment of a Receiver or Trustee for the Contractor; or
- The execution by the Contractor of a general assignment for the benefit of creditors.

8.44.2 The rights and remedies of the County provided in this Paragraph 8.44 will not be exclusive and are in addition to any other rights and remedies provided by law or under this Master Agreement.

8.45 Termination for Non-Adherence of County Lobbyist Ordinance

The Contractor, and each County Lobbyist or County Lobbying firm as defined in [County Code Section 2.160.010](#) retained by the Contractor, must fully comply with the County's Lobbyist Ordinance, [County Code Section 2.160.010](#). Failure on the part of the Contractor or any County Lobbyist or County Lobbying firm retained by the Contractor to fully comply with the County's Lobbyist Ordinance will constitute a material breach of this Master Agreement, upon which the County may in its sole discretion, immediately terminate or suspend this Master Agreement.

8.46 Termination for Non-Appropriation of Funds

Notwithstanding any other provision of this Master Agreement, the County will not be obligated for the Contractor's performance hereunder or by any provision of this Master Agreement during any of the County's future fiscal years unless and until the County's Board of Supervisors appropriates funds for this Master Agreement in the County's Budget for each such future fiscal year. In the event that funds are not appropriated for this Master Agreement, then this Master Agreement will terminate as of June 30 of the last fiscal year for which funds were appropriated. The County will notify the Contractor in writing of any such non-allocation of funds at the earliest possible date.

8.47 Validity

If any provision of this Master Agreement or the application thereof to any person or circumstance is held invalid, the remainder of this Master Agreement and the application of such provision to other persons or circumstances will not be affected thereby.

8.48 Waiver

No waiver by the County of any breach of any provision of this Master

Agreement will constitute a waiver of any other breach or of such provision. Failure of the County to enforce at any time, or from time to time, any provision of this Master Agreement will not be construed as a waiver thereof. The rights and remedies set forth in this Paragraph 8.48 will not be exclusive and are in addition to any other rights and remedies provided by law or under this Master Agreement.

8.49 Warranty Against Contingent Fees

8.49.1 The Contractor warrants that no person or selling agency has been employed or retained to solicit or secure this Master Agreement upon any agreement or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide employees or bona fide established commercial or selling agencies maintained by the Contractor for the purpose of securing business.

8.49.2 For breach of this warranty, the County will have the right to terminate this Master Agreement and, at its sole discretion, deduct from the Master Agreement price or consideration, or otherwise recover, the full amount of such commission, percentage, brokerage, or contingent fee.

8.50 Warranty of Compliance with County's Defaulted Property Tax Reduction Program

Contractor acknowledges that County has established a goal of ensuring that all individuals and businesses that benefit financially from County through contract are current in paying their property tax obligations (secured and unsecured roll) in order to mitigate the economic burden otherwise imposed upon County and its taxpayers.

Unless Contractor qualifies for an exemption or exclusion, Contractor warrants and certifies that to the best of its knowledge it is now in compliance, and during the term of this Master Agreement will maintain compliance, with [Los Angeles County Code Chapter 2.206](#).

8.51 Termination for Breach of Warranty to Maintain Compliance with County's Defaulted Property Tax Reduction Program

Failure of Contractor to maintain compliance with the requirements set forth in Paragraph 8.50 (Warranty of Compliance with County's Defaulted Property Tax Reduction Program) will constitute default under this Master Agreement. Without limiting the rights and remedies available to County under any other provision of this Master Agreement, failure of Contractor to cure such default within 10 days of notice will be grounds upon which County may terminate this Master Agreement and/or pursue debarment of Contractor, pursuant to [Los Angeles County Code Chapter 2.206](#).

8.52 Time off For Voting

The Contractor must notify its employees, and must require each subcontractor to notify and provide to its employees, information regarding the time off for voting law ([Elections Code Section 14000](#)). Not less than 10 days before every statewide election, every Contractor and subcontractors must keep posted conspicuously at the place of work, if practicable, or elsewhere where it can be seen as employees come or go to their place of work, a notice setting forth the provisions of [Section 14000](#).

8.53 Compliance with County's Zero Tolerance Policy on Human Trafficking

Contractor acknowledges that the County has established a Zero Tolerance Policy on Human Trafficking prohibiting contractors from engaging in human trafficking.

If a Contractor or member of Contractor's staff is convicted of a human trafficking offense, the County will require that the Contractor or member of Contractor's staff be removed immediately from performing services under the Master Agreement. County will not be under any obligation to disclose confidential information regarding the offenses other than those required by law.

Disqualification of any member of Contractor's staff pursuant to this paragraph will not relieve Contractor of its obligation to complete all work in accordance with the terms and conditions of this Master Agreement.

8.54 Intentionally Omitted**8.55 Compliance with Fair Chance Employment Hiring Practices**

Contractor, and its subcontractors, must comply with fair chance employment hiring practices set forth in [California Government Code Section 12952](#), Contractor's violation of this paragraph of the Contract may constitute a material breach of the Contract. In the event of such material breach, County may, in its sole discretion, terminate the Contract.

8.56 Compliance with the County Policy of Equity

The Contractor acknowledges that the County takes its commitment to preserving the dignity and professionalism of the workplace very seriously, as set forth in the County Policy of Equity (CPOE) (<https://ceop.lacounty.gov/>). The contractor further acknowledges that the County strives to provide a workplace free from discrimination, harassment, retaliation and inappropriate conduct based on a protected characteristic, and which may violate the CPOE. The Contractor, its employees and subcontractors acknowledge and certify receipt and understanding of the CPOE. Failure of the contractor, its employees or its subcontractors to uphold the County's expectations of a workplace free from harassment and

discrimination, including inappropriate conduct based on a protected characteristic, may subject the contractor to termination of contractual agreements as well as civil liability.

8.57 Prohibition from Participation in Future Solicitation(s)

A Proposer, or a Contractor or its subsidiary or Subcontractor ("Proposer/Contractor"), is prohibited from submitting a bid or proposal in a County solicitation if the Proposer/Contractor has provided advice or consultation for the solicitation. A Proposer/Contractor is also prohibited from submitting a bid or proposal in a County solicitation if the Proposer/Contractor has developed or prepared any of the solicitation materials on behalf of the County. A violation of this provision will result in the disqualification of the Contractor/Proposer from participation in the County solicitation or the termination or cancellation of any resultant County contract.

8.58 Injury and Illness Prevention Program

Contractor will be required to comply with the State of California's Cal OSHA's regulations. California Code of Regulations Title 8 Section 3203 requires all California employers to have a written, effective Injury and Illness Prevention Program (IIPP) that addresses hazards pertaining to the particular workplace covered by the program.

8.59 Campaign Contribution Prohibition Following Final Decision in Master Agreement Proceeding

Pursuant to [Government Code Section 84308](#), Contractor and its Subcontractors, are prohibited from making a contribution of more than \$500 to a County officer for twelve (12) months after the date of the final decision in the proceeding involving this Master Agreement. Failure to comply with the provisions of [Government Code Section 84308](#) and of this paragraph, may be a material breach of this Master Agreement as determined in the sole discretion of the County.

9.0 UNIQUE TERMS AND CONDITIONS

9.1 Health Insurance Portability and Accountability Act of 1996 (HIPAA)

- 9.1.1 Contractor expressly acknowledges and agrees that the provision of services under this Agreement does not require or permit access by Contractor or any of its officers, employees, or agents, to any patient medical records/patient information. Accordingly, Contractor must instruct its officers, employees, and agents that they are not to pursue, or gain access to, patient medical records/patient information for any reason whatsoever.
- 9.1.2 Notwithstanding the forgoing, the parties acknowledge that in the course of the provision of services hereunder, Contractor or its officers, employees, and agents, may have inadvertent access to

patient medical records/patient information. Contractor understands and agrees that neither it nor its officers, employees, or agents, are to take advantage of such access for any purpose whatsoever.

- 9.1.3 Additionally, in the event of such inadvertent access, Contractor and its officers, employees, and agents, must maintain the confidentiality of any information obtained and must notify the Director that such access has been gained immediately, or upon the first reasonable opportunity to do so. In the event of any access, whether inadvertent or intentional, Contractor must indemnify, defend, and hold harmless County, its officers, employees, and agents, from and against any and all liability, including but not limited to, actions, claims, costs, demands, expenses, and fees (including attorney and expert witness fees) arising from or connected with Contractor's or its officers', employees', or agents', access to patient medical records/patient information. Contractor agrees to provide appropriate training to its employees regarding their obligations as described hereinabove.

9.2 Contractor's Charitable Activities Compliance

The Supervision of Trustees and Fundraisers for Charitable Purposes Act regulates entities receiving or raising charitable contributions. The "Nonprofit Integrity Act of 2004" ([SB 1262, Chapter 919](#)) increased Charitable Purposes Act requirements. By requiring Contractors to complete Exhibit I (Charitable Contributions Certification), the County seeks to ensure that all County contractors which receive or raise charitable contributions comply with California law in order to protect the County and its taxpayers. A Contractor which receives or raises charitable contributions without complying with its obligations under California law commits a material breach subjecting it to either Master Agreement termination or debarment proceedings or both. ([County Code Chapter 2.202](#))

9.3 Ownership of Materials, Software and Copyright

- 9.3.1 County will be the sole owner of all right, title and interest, including copyright, in and to all software, plans, diagrams, facilities, and tools (hereafter "materials") which are originated or created through Contractor's work pursuant to this Master Agreement. Contractor, for valuable consideration herein provided, must execute all documents necessary to assign and transfer to, and vest in the County all Contractor's right, title and interest in and to such original materials, including any copyright, patent and trade secret rights which arise pursuant to Contractor's work under this Master Agreement.
- 9.3.2 During the term of this Master Agreement and for five (5) years thereafter, Contractor must maintain and provide security for all

Contractor's working papers prepared under this Master Agreement. County will have the right to inspect, copy and use at any time during and subsequent to the term of this Master Agreement, any and all such working papers and all information contained therein.

- 9.3.3 Any and all materials, software and tools which are developed or were originally acquired by Contractor outside the scope of this Master Agreement, which Contractor desires to use hereunder, and which Contractor considers to be proprietary or confidential, must be specifically identified by Contractor to County's Project Manager as proprietary or confidential, and must be plainly and prominently marked by Contractor as "Propriety" or "Confidential" on each appropriate page of any document containing such material.
- 9.3.4 County will use reasonable means to ensure that Contractor's proprietary and/or confidential items are safeguarded and held in confidence. County agrees not to reproduce, distribute or disclose to non-County entities any such proprietary and/or confidential items without the prior written consent of Contractor.
- 9.3.5 Notwithstanding any other provision of this Master Agreement, County will not be obligated to Contractor in any way under Paragraph 9.3.4 for any of Contractor's proprietary and/or confidential items which are not plainly and prominently marked with restrictive legends as required by Paragraph 9.3.3 or for any disclosure which County is required to make under any state or federal law or order of court.

9.4 Patent, Copyright and Trade Secret Indemnification

- 9.4.1 Contractor must indemnify, hold harmless and defend County from and against any and all liability, damages, costs, and expenses, including, but not limited to, defense costs and attorneys' fees, for or by reason of any actual or alleged infringement of any third party's patent or copyright, or any actual or alleged unauthorized trade secret disclosure, arising from or related to the operation and utilization of Contractor's work under this Master Agreement. County will inform Contractor as soon as practicable of any claim or action alleging such infringement or unauthorized disclosure, and will support Contractor's defense and settlement thereof.
- 9.4.2 In the event any equipment, part thereof, or software product becomes the subject of any complaint, claim, or proceeding alleging infringement or unauthorized disclosure, such that County's continued use of such item is formally restrained, enjoined, or subjected to a risk of damages, Contractor, at its sole

expense, and providing that County's continued use of the system is not materially impeded, will either:

- Procure for County all rights to continued use of the questioned equipment, part, or software product; or
- Replace the questioned equipment, part, or software product with a non-questioned item; or
- Modify the questioned equipment, part, or software so that it is free of claims.

9.4.3 Contractor will have no liability if the alleged infringement or unauthorized disclosure is based upon a use of the questioned product, either alone or in combination with other items not supplied by Contractor, in a manner for which the questioned product was not designed nor intended.

9.5 Data Destruction

Contractor(s) that have maintained, processed, or stored the County of Los Angeles' ("County") data and/or information, implied or expressed, have the sole responsibility to certify that the data and information have been appropriately destroyed consistent with the National Institute of Standards and Technology (NIST) Special Publication SP 800-88 titled *Guidelines for Media Sanitization*. (Available at: <http://csrc.nist.gov/publications/PubsDrafts.html#SP-800-88 Rev.%201>)

The data and/or information may be stored on purchased, leased, or rented electronic storage equipment (e.g., printers, hard drives) and electronic devices (e.g., servers, workstations) that are geographically located within the County, or external to the County's boundaries. The County must receive within ten (10) business days, a signed document from Contractor(s) that certifies and validates the data and information were placed in one or more of the following stored states: unusable, unreadable, and/or indecipherable.

Contractor(s) must certify that any County data stored on purchased, leased, or rented electronic storage equipment and electronic devices, including, but not limited to printers, hard drives, servers, and/or workstations are destroyed consistent with the current National Institute of Standard and Technology (NIST) Special Publication SP-800-88, *Guidelines for Media Sanitization*. Vendor must provide County with written certification, within ten (10) business days of removal of any electronic storage equipment and devices that validates that any and all County data was destroyed and is unusable, unreadable, and/or indecipherable.

9.6 Local Small Business Enterprise (LSBE) Preference Program

- 9.6.1 This Master Agreement is subject to the provisions of the County's ordinance entitled LSBE Preference Program, as codified in [Chapter 2.204 of the Los Angeles County Code](#).
- 9.6.2 The Contractor must not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a LSBE.
- 9.6.3 The Contractor must not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, report, or other representation, to a County official or employee for the purpose of influencing the certification or denial of certification of any entity as a LSBE.
- 9.6.4 If the Contractor has obtained certification as a LSBE by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this Master Agreement to which it would not otherwise have been entitled, will:
- Pay to the County any difference between the Master Agreement amount and what the County's costs would have been if the Master Agreement had been properly awarded;
 - In addition to the amount described in subdivision (1), be assessed a penalty in an amount of not more than ten (10) percent of the amount of the Master Agreement; and
 - Be subject to the provisions of [Chapter 2.202 of the Los Angeles County Code](#) (Determinations of Contractor Non-responsibility and Contractor Debarment).

The above penalties will also apply to any business that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification, and fails to notify the State and the Department of Consumer and Business Affairs of this information prior to responding to a solicitation or accepting a Master Agreement award.

9.7 Social Enterprise (SE) Preference Program

- 9.7.1 This Master Agreement is subject to the provisions of the County's ordinance entitled SE Preference Program, as codified in [Chapter 2.205 of the Los Angeles County Code](#).
- 9.7.2 Contractor must not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a SE.
- 9.7.3 Contractor must not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, report, or other representation, to a County official or employee for the purpose of influencing the certification or denial of certification of any entity as a SE.
- 9.7.4 If Contractor has obtained County certification as a SE by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this Master Agreement to which it would not otherwise have been entitled, Contractor will:
- Pay to the County any difference between the Master Agreement amount and what the County's costs would have been if the Master Agreement had been properly awarded;
 - In addition to the amount described in subdivision (1) above, the Contractor will be assessed a penalty in an amount of not more than ten percent (10%) of the amount of the Master Agreement; and
 - Be subject to the provisions of [Chapter 2.202 of the Los Angeles County Code](#) (Determinations of Contractor Non-responsibility and Contractor Debarment).

The above penalties will also apply to any entity that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification, and fails to notify the Department of Consumer and Business Affairs of this information prior to responding to a solicitation or accepting a Master Agreement award.

9.8 Disabled Veteran Business Enterprise (DVBE) Preference Program

- 9.8.1 This Master Agreement is subject to the provisions of the County's ordinance entitled DVBE Preference Program, as codified in [Chapter 2.211 of the Los Angeles County Code](#).
- 9.8.2 Contractor must not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a DVBE.
- 9.8.3 Contractor must not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, report, or other representation, to a County official or employee for the purpose of influencing the certification or denial of certification of any entity as a DVBE.
- 9.8.4 If Contractor has obtained certification as a DVBE by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this Master Agreement to which it would not otherwise have been entitled, Contractor will:
- Pay to the County any difference between the Master Agreement amount and what the County's costs would have been if the Master Agreement had been properly awarded;
 - In addition to the amount described in subdivision (1) above, the Contractor will be assessed a penalty in an amount of not more than 10 percent of the amount of the Master Agreement; and
 - Be subject to the provisions of [Chapter 2.202 of the Los Angeles County Code](#) (Determinations of Contractor Non-responsibility and Contractor Debarment).

Notwithstanding any other remedies in this Master Agreement, the above penalties will also apply to any business that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification, and fails to notify the State and the Department of Consumer and Business Affairs of this information prior to responding to a solicitation or accepting a Master Agreement award.

10.0 Survival

In addition to any terms and conditions of this Agreement that expressly survive expiration or termination of this Agreement by their terms, the following provisions will survive the expiration or termination of this Agreement for any reason:

Paragraph 1.0	(Applicable Documents)
Paragraph 2.0	(Definitions)
Paragraph 3.0	(Work)
Paragraph 5.4	(No Payment for Services Provided Following Expiration/Termination of Agreement)
Paragraph 7.6	(Confidentiality)
Paragraph 8.1	(Amendments)
Paragraph 8.2	(Assignment and Delegation/Mergers or Acquisitions)
Paragraph 8.18	(Fair Labor Standards)
Paragraph 8.19	(Force Majeure)
Paragraph 8.20	(Governing Law, Jurisdiction, and Venue)
Paragraph 8.22	(Indemnification)
Paragraph 8.23	(General Provisions for all Insurance Coverage)
Paragraph 8.24	(Insurance Coverage)
Paragraph 8.25	(Liquidated Damages)
Paragraph 8.33	(Notices)
Paragraph 8.37	(Record Retention and Inspection/Audit Settlement)
Paragraph 8.41	(Termination for Convenience)
Paragraph 8.42	(Termination for Default)
Paragraph 8.47	(Validity)
Paragraph 8.48	(Wavier)
Paragraph 8.57	(Prohibition from Participation in Future Solicitation(s))
Paragraph 8.59	Campaign Contribution Prohibition Following Final Decision in Master Agreement Proceeding
Paragraph 9.3	(Ownership of Materials, Software and Copyright)
Paragraph 9.4	(Patent, Copyright and Trade Secret Indemnification)
Paragraph 10.0	(Survival)

**AUTHORIZATION OF MASTER AGREEMENT FOR
GENERAL AND PROJECT MANAGEMENT
CONSULTING SERVICES**

IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Master Agreement to be executed by the Director, Department of Economic Opportunity or designee and approved by County Counsel, and Contractor has caused this Master Agreement to be executed in its behalf by its duly authorized officer, this _____ day of _____, 20__.

COUNTY OF LOS ANGELES

By _____
Director

Department Of Economic Opportunity

By _____
Contractor

Signed: _____

Printed: _____

Title: _____

APPROVED AS TO FORM:

DAWYN R. HARRISON
County Counsel

By _____
Deputy County Counsel

COUNTY'S ADMINISTRATION

MASTER AGREEMENT NO.

WORK ORDER NO.

COUNTY'S MASTER AGREEMENT PROJECT DIRECTOR (MAPD):

Name: _____
Title: _____
Address: _____

Telephone: _____
E-mail Address: _____

COUNTY'S PROJECT DIRECTOR:

Name: _____
Title: _____
Address: _____

Telephone: _____
E-mail Address: _____

COUNTY'S CONTRACT ANALYST:

Name: _____
Address: _____

Telephone: _____
E-mail Address: _____

COUNTY'S WORK ORDER DIRECTOR:

Name: _____
Title: _____
Address: _____

Telephone: _____
E-mail Address: _____

COUNTY'S PROJECT MANAGER:

Name: _____
Title: _____
Address: _____

Telephone: _____
E-mail Address: _____

CONTRACTOR'S ADMINISTRATION

CONTRACTOR'S NAME:

MASTER AGREEMENT NO.

WORK ORDER NO.

CONTRACTOR'S PROJECT DIRECTOR:

Name: _____
Title: _____
Address: _____

Telephone: _____
E-mail Address: _____

CONTRACTOR'S AUTHORIZED OFFICIAL(S):

Name: _____
Title: _____
Address: _____

Telephone: _____
E-mail Address: _____

Name: _____
Title: _____
Address: _____

Telephone: _____
E-mail Address: _____

NOTICES TO CONTRACTOR:

Name: _____
Title: _____
Address: _____

Telephone: _____
E-mail Address: _____

THERE'S A BETTER CHOICE. SAFELY SURRENDER YOUR BABY.

Any fire station. Any hospital. Any time.



1.877.222.9723

BabySafeLA.org

No shame | No blame | No names



Some parents of newborns can find themselves in difficult circumstances. Sadly, babies are sometimes harmed or abandoned by parents who feel that they're not ready or able to raise a child. Many of these mothers or fathers are afraid and don't know where to turn for help.

This is why California has a Safely Surrendered Baby Law, which gives parents the choice to legally leave their baby at any hospital or fire station in Los Angeles County.

FIVE THINGS YOU NEED TO KNOW ABOUT BABY SAFE SURRENDER

- 1 Your newborn can be surrendered at any hospital or fire station in Los Angeles County up to 72 hours after birth.
- 2 You must leave your newborn with a fire station or hospital employee.
- 3 You don't have to provide your name.
- 4 You will only be asked to voluntarily provide a medical history.
- 5 You have 14 days to change your mind; a matching bracelet (parent) and anklet (baby) are provided to assist you if you change your mind.

No shame | No blame | No names



ABOUT THE BABY SAFE SURRENDER PROGRAM

In 2002, a task force was created under the guidance of the Children's Planning Council to address newborn abandonment and to develop a strategic plan to prevent this tragedy.

Los Angeles County has worked hard to ensure that the Safely Surrendered Baby Law prevents babies from being abandoned. We're happy to report that this law is doing exactly what it was designed to do: save the lives of innocent babies. Visit BabySafeLA.org to learn more.

No shame | No blame | No names

ANY FIRE STATION.
ANY HOSPITAL.
ANY TIME.

1.877.222.9723
BabySafeLA.org

THERE'S A
BETTER CHOICE.
SAFELY SURRENDER
YOUR BABY.



No shame | No blame | No names





FROM SURRENDER TO ADOPTION: ONE BABY'S STORY

Los Angeles County firefighter Ted and his wife Becki were already parents to two boys. But when they got the call asking if they would be willing to care for a premature baby girl who'd been safely surrendered at a local hospital, they didn't hesitate.

Baby Jenna was tiny, but Ted and Becki felt lucky to be able to take her home. "We had always wanted to adopt," Ted says, "but taking

home a vulnerable safely surrendered baby was even better. She had no one, but now she had us. And, more importantly, we had her."

Baby Jenna has filled the longing Ted and Becki had for a daughter—and a sister for their boys. Because her birth parent safely surrendered her when she was born, Jenna is a thriving young girl growing up in a stable and loving family.

ANSWERS TO YOUR QUESTIONS

Who is legally allowed to surrender the baby?

Anyone with lawful custody can drop off a newborn within the first 72 hours of birth.

Do you need to call ahead before surrendering a baby?

No. A newborn can be surrendered anytime, 24 hours a day, 7 days a week, as long as the parent or guardian surrenders the child to an employee of the hospital or fire station.

What information needs to be provided?

The surrendering adult will be asked to fill out a medical history form, which is useful in caring for the child. The form can be returned later and includes a stamped return envelope. No names are required.

What happens to the baby?

After a complete medical exam, the baby will be released and placed in a safe and loving home, and the adoption process will begin.

What happens to the parent or surrendering adult?

Nothing. They may leave at any time after surrendering the baby.

How can a parent get a baby back?

Parents who change their minds can begin the process of reclaiming their baby within 14 days by calling the Los Angeles County Department of Children and Family Services at (800) 540-4000.

If you're unsure of what to do:

You can call the hotline 24 hours a day, 7 days a week and anonymously speak with a counselor about your options or have your questions answered.

1.877.222.9723 or BabySafeLA.org

English, Spanish and 140 other languages spoken.

SAMPLE WORK ORDER FORMATS

D1 Time and Materials Basis

D2 Fixed Price Per Deliverable Basis

A STATEMENT OF WORK MUST BE ATTACHED TO EACH INDIVIDUAL WORK ORDER

SERVICES
MASTER AGREEMENT WORK ORDER
(TIME AND MATERIALS BASIS)

Contractor Name

Work Order No.: _____ Master Agreement No.: _____

Project Title: _____
Period of Performance: _____
County Requesting Department: _____
County Project Director: _____
County Project Manager: _____
County Contract Analyst: _____

I. GENERAL

Contractor will satisfactorily perform all Services detailed in the Statement of Work attached hereto as Exhibit _____, on a time and materials basis, in compliance with the terms and conditions of Contractor's Master Agreement identified above.

II. PERSONNEL

Contractor must provide the below-listed personnel whose labor rates are as shown:

Skill Category: _____

Name: _____ @ \$: _____ /hour.

Name: _____ @ \$: _____ /hour.

III. PAYMENT

A. The Total Maximum Amount that County will pay Contractor for all Services to be provided under this Work Order will not exceed _____ Dollars (\$ _____).

B. Contractor will invoice County only for hours actually worked, in accordance with the terms and conditions of Contractor's Master Agreement. Contractor will be responsible for limiting the number of hours worked by Contractor Personnel under this Work Order, not to exceed the Total Maximum Amount in III.A, above.

C. Contractor will satisfactorily perform and complete all required Services in accordance with Exhibit _____ (Statement of Work) notwithstanding the fact that total payment from County will not exceed the Total Maximum Amount.

Work Order No.: _____ Master Agreement No.: _____

D. CONTRACTOR will submit all invoices under this Work Order to:

IV. SERVICES

In accordance with Master Agreement Subparagraph 3.3, Contractor may not be paid for any task, deliverable, service, or other work that is not specified in this Work Order, and/or that utilizes personnel not specified in this Work Order, and/or that exceeds the Total Maximum Amount of this Work Order, and/or that goes beyond the expiration date of this Work Order.

ALL TERMS OF THE MASTER AGREEMENT WILL REMAIN IN FULL FORCE AND EFFECT. THE TERMS OF THE MASTER AGREEMENT WILL GOVERN AND TAKE PRECEDENCE OVER ANY CONFLICTING TERMS AND/OR CONDITIONS IN THIS WORK ORDER. NEITHER THE RATES NOR ANY OTHER SPECIFICATIONS IN THIS WORK ORDER ARE VALID OR BINDING IF THEY DO NOT COMPLY WITH THE TERMS AND CONDITIONS OF THE MASTER AGREEMENT.

Contractor's signature on this Work Order document confirms Contractor's awareness of and agreement with the provisions of Subparagraph 3.3 of the Master Agreement, which establish that Contractor will not be entitled to any compensation whatsoever for any task, deliverable, service, or other work:

- A. That is not specified in this Work Order, and/or
- B. That utilizes personnel not specified in this Work Order, and/or
- C. That exceeds the Total Maximum Amount of this Work Order, and/or
- D. That goes beyond the expiration date of this Work Order.

REGARDLESS OF ANY ORAL PROMISE MADE TO CONTRACTOR BY ANY COUNTY PERSONNEL WHATSOEVER.

CONTRACTOR

COUNTY OF LOS ANGELES

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: _____

Date: _____

Date: _____

SERVICES
MASTER AGREEMENT WORK ORDER
(FIXED PRICE PER DELIVERABLE BASIS)

Contractor Name

Work Order No.: _____ Master Agreement No.: _____

Project Title: _____
Period of Performance: _____
County Requesting Department: _____
County Project Director: _____
County Project Manager: _____
County Contract Analyst: _____

I. GENERAL

Contractor will satisfactorily perform all the tasks and provide all the deliverables detailed in the Statement of Work attached hereto as Exhibit __, on a fixed price per deliverable basis, in compliance with the terms and conditions of Contractor's Master Agreement.

II. PERSONNEL

Contractor must provide the below-listed personnel:

Skill Category: _____

Name: _____
Name: _____
Name: _____

III. PAYMENT

A. The Total Maximum Amount that County will pay Contractor for all deliverables to be provided under this Work Order is shown below:

Deliverable	Maximum Amount
_____	_____
_____	_____
_____	_____

Total Maximum Amount: _____

Work Order No.: _____ Master Agreement No.: _____

B. Contractor will satisfactorily provide and complete all required deliverables in accordance with Exhibit __ (Statement of Work) notwithstanding the fact that total payment from County for all deliverables will not exceed the Total Maximum Amount in III.A, above.

C. Contractor will submit all invoices under this Work Order to:

IV. SERVICES

In accordance with Master Agreement Subparagraph 3.3, Contractor may not be paid for any task, deliverable, service, or other work that is not specified in this Work Order, and/or that utilizes personnel not specified in this Work Order, and/or that exceeds the Total Maximum Amount of this Work Order, and/or that goes beyond the expiration date of this Work Order.

ALL TERMS OF THE MASTER AGREEMENT WILL REMAIN IN FULL FORCE AND EFFECT. THE TERMS OF THE MASTER AGREEMENT WILL GOVERN AND TAKE PRECEDENCE OVER ANY CONFLICTING TERMS AND/OR CONDITIONS IN THIS WORK ORDER. NEITHER THE RATES NOR ANY OTHER SPECIFICATIONS IN THIS WORK ORDER ARE VALID OR BINDING IF THEY DO NOT COMPLY WITH THE TERMS AND CONDITIONS OF THE MASTER AGREEMENT.

Contractor's signature on this Work Order document confirms Contractor's awareness of and agreement with the provisions of Subparagraph 3.3 of the Master Agreement, which establish that Contractor will not be entitled to any compensation whatsoever for any task, deliverable, service, or other work:

- A. That is not specified in this Work Order, and/or
- B. That utilizes personnel not specified in this Work Order, and/or
- C. That exceeds the Total Maximum Amount of this Work Order, and/or
- D. That goes beyond the expiration date of this Work Order.

REGARDLESS OF ANY ORAL PROMISE MADE TO CONTRACTOR BY ANY COUNTY PERSONNEL WHATSOEVER.

CONTRACTOR

COUNTY OF LOS ANGELES

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: _____

Date: _____

Date: _____

FORMS REQUIRED FOR EACH WORK ORDER BEFORE WORK BEGINS

CERTIFICATIONS

This certification is to be executed and returned to County with Contractor's executed Work Order. Work cannot begin on the Work Order until County receives this executed document.

E1 CERTIFICATION OF EMPLOYEE STATUS

E2 CERTIFICATION OF NO CONFLICT OF INTEREST

NON-IT MASTER AGREEMENTS

A determination must be made whether the Contactor will complete a Confidentiality Agreement on behalf of its employees or whether the Contractor's employees and non-employees will complete the Confidentiality Agreements individually.

E3 CONTRACTOR ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

SERVICES
MASTER AGREEMENT WORK ORDER

CERTIFICATION OF EMPLOYEE STATUS

Contractor Name

Work Order No.: _____ Master Agreement No.: _____

I CERTIFY THAT: (1) I am an Authorized Official of Contractor; (2) the individual(s) named below is(are) this organization's employee(s); (3) applicable state and federal income tax, FICA, unemployment insurance premiums, and workers' compensation insurance premiums, in the correct amounts required by state and federal law, will be withheld as appropriate, and paid by Contractor for the individual(s) named below for the entire time period covered by the attached Work Order.

EMPLOYEES

1. _____
2. _____
3. _____
4. _____

I declare under penalty of perjury that the foregoing is true and correct.

Signature of Authorized Official

Printed Name of Authorized Official

Title of Authorized Official

Date

SERVICES
MASTER AGREEMENT WORK ORDER

CERTIFICATION OF NO CONFLICT OF INTEREST

Contractor Name

Work Order No.: _____ Master Agreement No.: _____

Los Angeles County Code Section 2.180.010.A provides as follows:

“Certain contracts prohibited.

- A. Notwithstanding any other section of this code, the county will not contract with, and will reject any bid or proposal submitted by, the persons or entities specified below, unless the board of supervisors finds that special circumstances exist which justify the approval of such contract:
1. Employees of the county or of public agencies for which the board of supervisors is the governing body;
 2. Profit-making firms or businesses in which employees described in subdivision 1 of subsection A serve as officers, principals, partners, or major shareholders;
 3. Persons who, within the immediately preceding 12 months, came within the provisions of subdivision 1 of subsection A, and who:
 - a. Were employed in positions of substantial responsibility in the area of service to be performed by the contract; or
 - b. Participated in any way in developing the contract or its service specifications; and
 4. Profit-making firms or businesses in which the former employees, described in subdivision 3 of subsection A, serve as officers, principals, partners, or major shareholders.”

Contractor hereby declares and certifies that no Contractor Personnel, nor any other person acting on Contractor's behalf, who prepared and/or participated in the preparation of the bid or proposal submitted for the Work Order specified above, is within the purview of County Code Section 2.180.010.A, above.

I declare under penalty of perjury that the foregoing is true and correct.

Signature of Authorized Official

Printed Name of Authorized Official

Title of Authorized Official

Date

CONTRACTOR ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

Contractor Name: _____

Work Order No.: _____ Master Agreement No.: _____

GENERAL INFORMATION:

The Contractor referenced above has entered into a Master Agreement with the County of Los Angeles to provide certain services to the County. The County requires the Corporation to sign this Contractor Acknowledgement and Confidentiality Agreement.

CONTRACTOR ACKNOWLEDGEMENT:

Contractor understands and agrees that the Contractor employees, consultants, Outsourced Vendors and independent contractors (Contractor's Staff) that will provide services in the above referenced agreement are Contractor's sole responsibility. Contractor understands and agrees that Contractor's Staff must rely exclusively upon Contractor for payment of salary and any and all other benefits payable by virtue of Contractor's Staff's performance of work under the above-referenced Master Agreement.

Contractor understands and agrees that Contractor's Staff are not employees of the County of Los Angeles for any purpose whatsoever and that Contractor's Staff do not have and will not acquire any rights or benefits of any kind from the County of Los Angeles by virtue of my performance of work under the above-referenced Master Agreement. Contractor understands and agrees that Contractor's Staff will not acquire any rights or benefits from the County of Los Angeles pursuant to any agreement between any person or entity and the County of Los Angeles.

CONFIDENTIALITY AGREEMENT:

Contractor and Contractor's Staff may be involved with work pertaining to services provided by the County of Los Angeles and, if so, Contractor and Contractor's Staff may have access to confidential data and information pertaining to persons and/or entities receiving services from the County. In addition, Contractor and Contractor's Staff may also have access to proprietary information supplied by other vendors doing business with the County of Los Angeles. The County has a legal obligation to protect all such confidential data and information in its possession, especially data and information concerning health, criminal, and welfare recipient records. Contractor and Contractor's Staff understand that if they are involved in County work, the County must ensure that Contractor and Contractor's Staff, will protect the confidentiality of such data and information. Consequently, Contractor must sign this Confidentiality Agreement as a condition of work to be provided by Contractor's Staff for the County.

Contractor and Contractor's Staff hereby agrees that they will not divulge to any unauthorized person any data or information obtained while performing work pursuant to the above-referenced Master Agreement between Contractor and the County of Los Angeles. Contractor and Contractor's Staff agree to forward all requests for the release of any data or information received to County's Project Manager.

Contractor and Contractor's Staff agree to keep confidential all health, criminal, and welfare recipient records and all data and information pertaining to persons and/or entities receiving services from the County, design concepts, algorithms, programs, formats, documentation, Contractor proprietary information and all other original materials produced, created, or provided to Contractor and Contractor's Staff under the above-referenced Master Agreement. Contractor and Contractor's Staff agree to protect these confidential materials against disclosure to other than Contractor or County employees who have a need to know the information. Contractor and Contractor's Staff agree that if proprietary information supplied by other County vendors is provided to me during this employment, Contractor and Contractor's Staff must keep such information confidential.

Contractor and Contractor's Staff agree to report any and all violations of this agreement by Contractor and Contractor's Staff and/or by any other person of whom Contractor and Contractor's Staff become aware.

Contractor and Contractor's Staff acknowledge that violation of this agreement may subject Contractor and Contractor's Staff to civil and/or criminal action and that the County of Los Angeles may seek all possible legal redress.

SIGNATURE: _____ DATE: _____

PRINTED NAME: _____

POSITION: _____

SUBSEQUENT EXECUTED WORK ORDERS

CHARITABLE CONTRIBUTIONS CERTIFICATION

Company Name

Address

Internal Revenue Service Employer Identification Number

California Registry of Charitable Trusts "CT" number (if applicable)

The Nonprofit Integrity Act (SB 1262, Chapter 919) added requirements to California's Supervision of Trustees and Fundraisers for Charitable Purposes Act which regulates those receiving and raising charitable contributions.

Check the Certification below that is applicable to your company.

- ☐ Vendor or Contractor has examined its activities and determined that it does not now receive or raise charitable contributions regulated under California's Supervision of Trustees and Fundraisers for Charitable Purposes Act. If Vendor engages in activities subjecting it to those laws during the term of a County contract, it will timely comply with them and provide County a copy of its initial registration with the California State Attorney General's Registry of Charitable Trusts when filed.

OR

- ☐ Vendor or Contractor is registered with the California Registry of Charitable Trusts under the CT number listed above and is in compliance with its registration and reporting requirements under California law. Attached is a copy of its most recent filing with the Registry of Charitable Trusts as required by Title 11 California Code of Regulations, sections 300-301 and Government Code sections 12585-12586.

Signature: _____ Date: _____

Printed Name: _____ Title: _____

LOS ANGELES COUNTY

JUSTICE CARE AND OPPORTUNITIES

DEPARTMENT

JCOD Workforce Programs

Skills and Experience for the Careers of Tomorrow
(SECTOR)

Los Angeles County Training Center

Judge Songhai Armstead (Ret.) | Director





MISSION & VALUES

MISSION STATEMENT

Our Mission is to cultivate a person-centered, coordinated continuum of care for vulnerable justice-impacted individuals and their communities. By leading collaborative system improvement efforts, we focus on prevention, diversion, and reentry to achieve community safety, wellbeing, and equitable justice.

EMPATHY | ADVOCACY | COLLABORATION | HUMAN-CENTERED | INTEGRITY | CREATIVITY

What is the SECTOR Program?

The Skills and Experience for the Careers of Tomorrow (SECTOR) Program offers skills training and paid work experience in high-growth sectors that offer career pathway opportunities and family-sustaining wages for people impacted by the justice system.

- ❖ Operated by eight community-based organizations.
- ❖ High-growth sectors include Construction, Green Jobs, Healthcare and Social Assistance, Government, Technology, Hospitality, Transportation, and more.



SECTOR participants in a solar panel installation training with Paving the Way, Lancaster, CA

Who is eligible for the SECTOR Program?



Adults, 18 and older

Arrested, charged with, or convicted of a criminal offense

History of or current mental health or substance use disorder need

Interest in career pathway employment and meets the specific requirements for each SECTOR provider program

Employment Services



Individualized assessment to identify services to help you and create a plan to achieve your career goals.



Connection to training or paid work experience to help you gain industry-recognized skills and credentials



One-on-one career coaching and job readiness support provided throughout your enrollment in the program



Therapeutic services such as Cognitive Behavioral Intervention (CBI) group sessions, individual mental health counseling, and peer support services.



Financial assistance that can be earned through training participation, wages from paid work experience, and achievement of program milestones.



Job placement assistance upon completion of training or paid work experience.

Supportive Services



Personal Care and Healthcare

- ✓ Clothing
- ✓ Hygiene items
- ✓ Medication co-pays, physician recommended medical devices or products, etc.



Vital Documents

- ✓ Expenses related to obtaining a CA ID or Driver's License, social security card, birth certificate, etc.



Housing Related Costs

- ✓ Rental assistance.
- ✓ Reasonable costs related to one-time move-in necessities for long-term housing placements.
- ✓ Fees for applications, credit checks, or enrollment costs for housing opportunities.
- ✓ Utilities, property maintenance costs, etc.



Transportation

- ✓ Tokens, taxi vouchers, bus passes for social services, educational, court, or program related appointments, etc.
- ✓ Vehicle maintenance expenses.
- ✓ Purchase of gasoline or mileage reimbursement.
- ✓ Purchase of a bicycle or other non-motorized vehicle



Education/Employment Support

- ✓ Work clothes or equipment required by an employer or training program.
- ✓ Tuition enrollment fees for training or education programs.
- ✓ Books, backpacks or other supplies for training/education programs.



[Click here to see our list of SECTOR training providers and resource list here.](#)

SECTOR

Skills and Experience for the Careers of Tomorrow

Provides skills training and paid work experience for careers in high-growth sectors

3675

Enrolled participants from
November 2022 to
February 2026

2055

Individuals
Completed Job
Training

1260

Obtained high growth
sector employment

\$23_{hr}

Average post-enrollment
wage

85%

remained employed after
one year.

84%

DO NOT recidivate within
two years of enrollment.



LACTC Firefighting Training Program Overview



Background

LACTC Firefighter Training Program is administered by JCOD and located in Calabasas, CA. It launched its first cohort in early 2024, launched the second cohort (all female) in April 2025, and the third cohort (all female) in January 2026.

Purpose

Provides firefighter training and wraparound supportive services for justice-involved youth, veterans and individuals with foster care backgrounds. The program expands employment opportunities for historically underserved populations while helping to break cycles of recidivism. In Spring 2026, LACTC will be expanding its programming to include a construction and culinary program.

Eligibility & Requirements

► *All applicants must:*



Be 18 or older



Be able to reside at the Calabasas training facility



Have no arson or sex crime convictions



Medical clearance, physical fitness test, drug testing, health insurance (not necessarily coverage at time of application) and agent approval if under supervision.



CONFIDENTIAL: DO NOT DISTRIBUTE WITHOUT JCOD OFFICE CONSENT

Impact & Outcomes



The **first cohort** began in early 2024, with graduates completing training in November 2024



70% of Cohort 1 graduates have already received job offers and begun working for Cal Fire.



As of November, Cohort 2 graduated as the first **all-female cohort**.



Cohort 3 training for Firefighting Training Program began in January 2026 with 35 women.



Now expanding to offer additional trainings in construction, EMS only, and culinary arts.