



# Board of Supervisors Family & Social Services Cluster Agenda Review Meeting

**DATE:** February 4, 2026

**TIME:** 1:30 PM

**MEETING CHAIRS:** Anthony Cespedes, 1<sup>st</sup> Supervisorial District

**CEO MEETING FACILITATOR:** Claudia Alarcon

**THIS MEETING IS HELD UNDER THE GUIDELINES OF BOARD POLICY 3.055.**

To participate in the meeting in-person, the meeting location is:

Kenneth Hahn Hall of Administration

500 West Temple Street

Los Angeles, California 90012

Room 140

To participate in the meeting virtually, please call teleconference number

1 (323) 776-6996 and enter the following 995 916 944# or

[Click here to join the meeting](#)

For Spanish Interpretation, the Public should send emails within 48 hours in advance of the meeting to: [ClusterAccommodationRequest@bos.lacounty.gov](mailto:ClusterAccommodationRequest@bos.lacounty.gov)

Members of the Public may address the Family & Social Services Cluster on any agenda item during General Public Comment.

The meeting chair will determine the amount of time allowed for each item.

**THIS TELECONFERENCE WILL BE MUTED FOR ALL CALLERS. PLEASE DIAL \*6 TO UNMUTE YOUR PHONE WHEN IT IS YOUR TIME TO SPEAK.**

- I. **Call to Order**
- II. **Consent Item(s)** (Any Information Item is subject to discussion and/or presentation at the request of two or more Board offices):  
-- No items --
- III. **Presentation/Discussion Items:**
  - a) **Personal Assistance Services Council:** State Budget and Statewide Back-Up Provider System Updates.
- IV. **Public Comment**
- V. Standing item(s) and those continued from a previous meeting of the Board of Supervisors or from a previous FSS Agenda Review meeting.  
-- No items --
- VI. **Adjournment**

IF YOU WOULD LIKE TO EMAIL A COMMENT ON AN ITEM ON THE FAMILY & SOCIAL SERVICES CLUSTER AGENDA, PLEASE USE THE FOLLOWING EMAIL ADDRESS AND INCLUDE THE AGENDA NUMBER YOU ARE COMMENTING ON:

[Family\\_Social\\_Services@ceo.lacounty.gov](mailto:Family_Social_Services@ceo.lacounty.gov)



**PERSONAL ASSISTANCE  
SERVICES COUNCIL**

Supporting and Enhancing Independence

# **PASC CLUSTER MEETING PRESENTATION**

**PERSONAL ASSISTANCE  
SERVICES COUNCIL**





# INTRODUCTION

Governor Newsom is proposing eliminating the Statewide Back-Up Program (BUPS). Elimination of the program would severely affect IHSS recipients without a provider, remove the \$2 differential for providers and reduce funding for PASC.

**We expect to receive more information during Governor Newsom's May Revise which is set to be released by May 15, 2026.**

**PASC  
CLUSTER  
MEETING  
PRESENTATION**



**As of 2025, there are approximately 876,564  
IHSS recipients in California and about 781,763  
IHSS providers (source: CDSS Program Data)**

876,564

**IHSS RECIPIENTS**

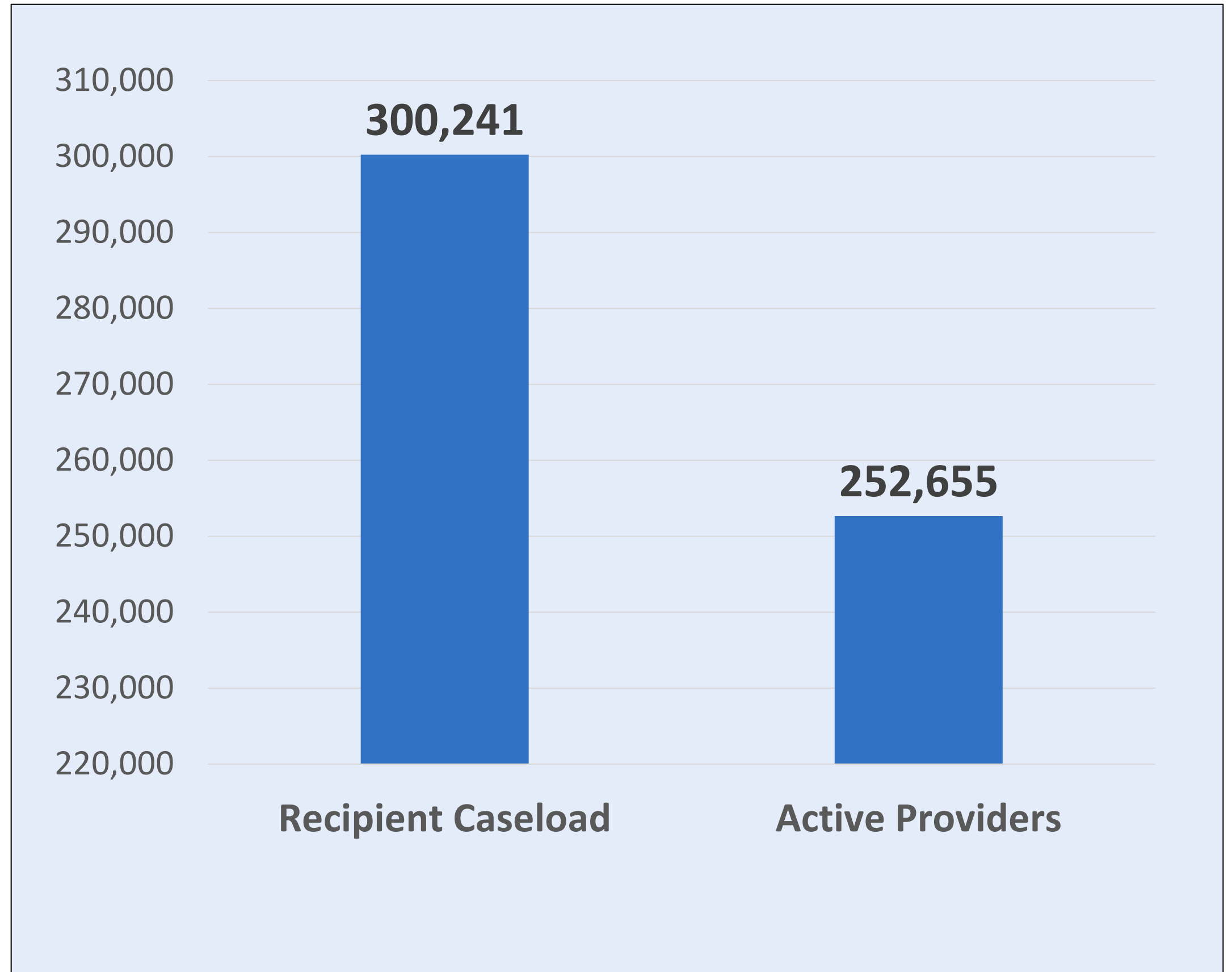
781,763

**IHSS PROVIDERS**

[Source: IHSS Program Data-Sep2025.xlsx](#)



In Los Angeles, we represent the **highest** total caseload with 300,241 recipients and 252,655 providers.



Source: DPSS Data Provided To PASC During November, 2025, Board Meeting



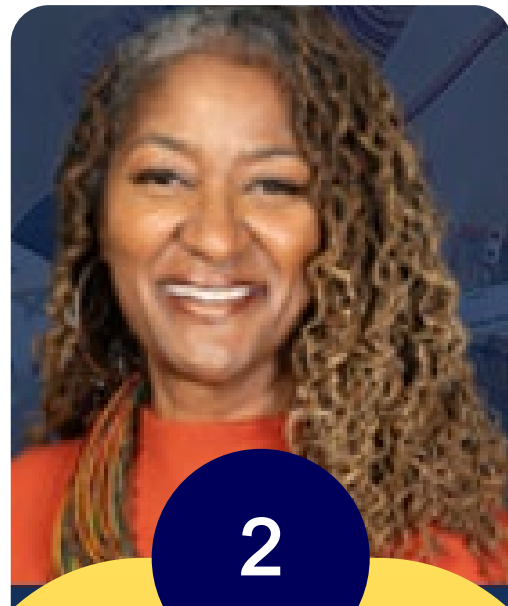
# BOARD OF SUPERVISORS



1

**HILDA L. SOLIS**

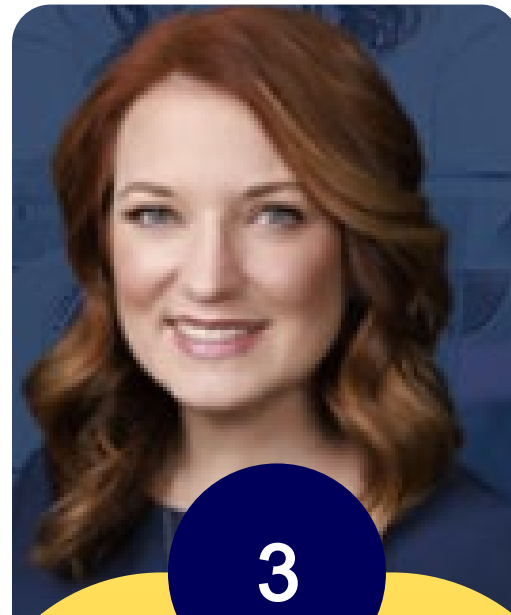
*As of December 2025  
61,917 IHSS cases*



2

**HOLLY J. MITCHELL**

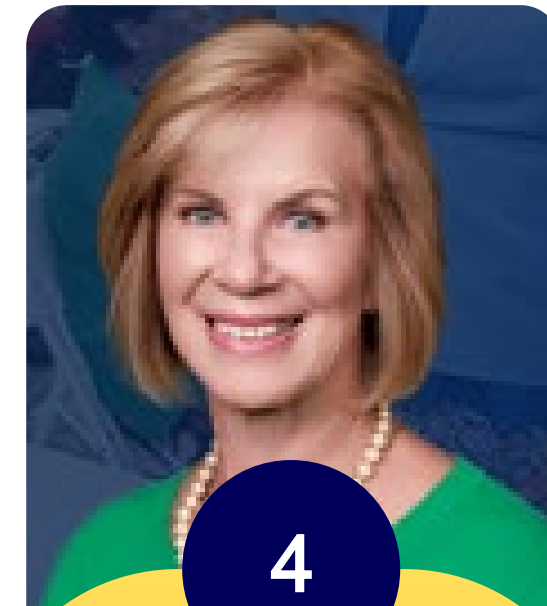
*As of December 2025  
59,987 IHSS cases*



3

**LINDSEY P. HORVATH**

*As of December 2025  
62,728 IHSS cases*



4

**JANICE HAHN**

*As of December 2025  
48,841 IHSS cases*



5

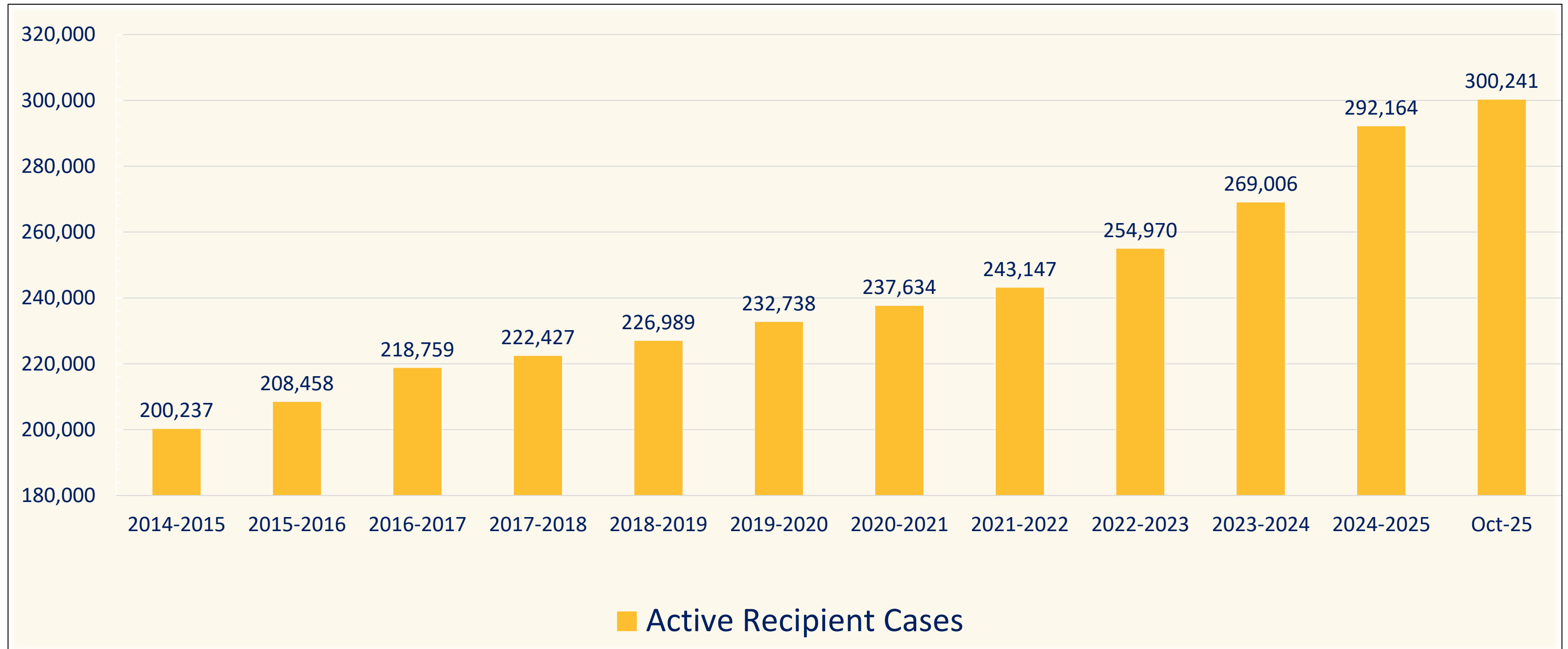
**KATHRYN BARGER**

*As of December 2025  
69,790 IHSS cases*

*As of December 2025 there were 303,263 IHSS eligible persons.*

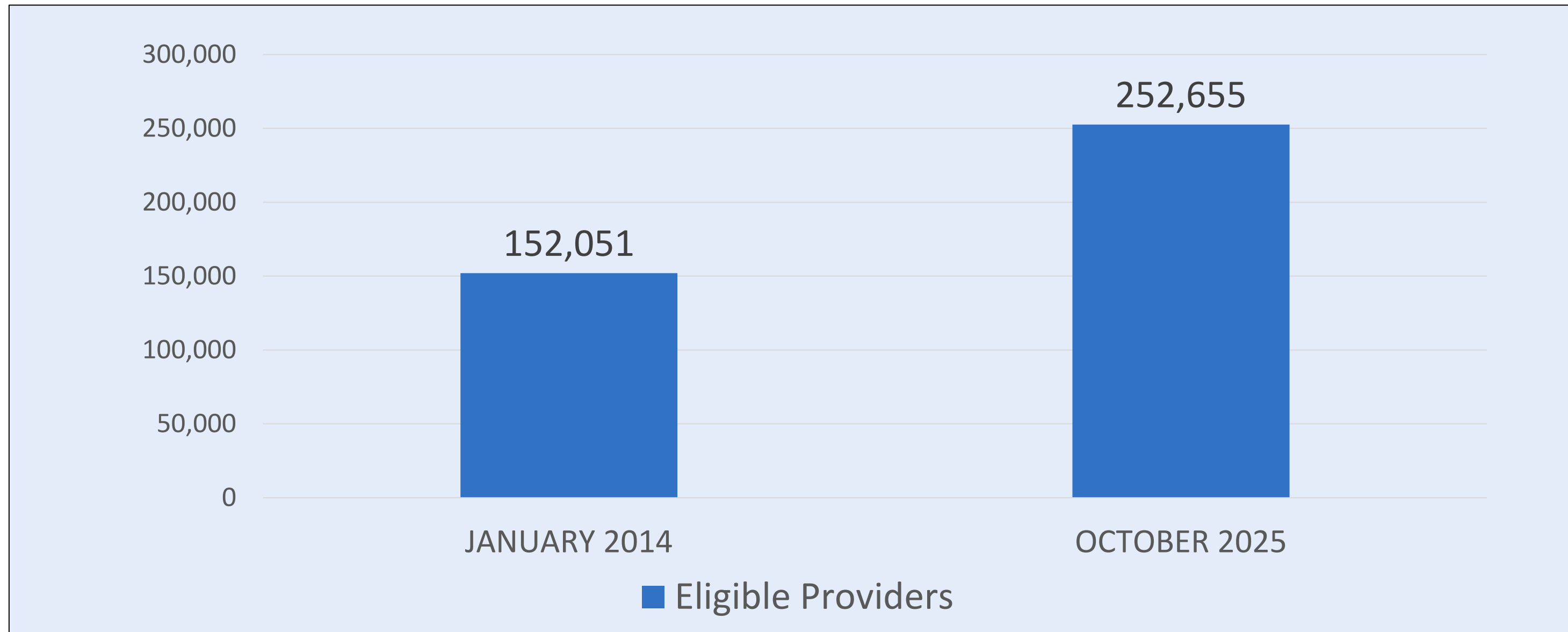


# Over the past 10 years the IHSS recipient caseload has grown by 50% in Los Angeles County





# OVER THE LAST 10 YEARS, IN LOS ANGELES COUNTY, PROVIDER GROWTH HAS INCREASED BY 60%



As program enrollment expands, the demand for qualified providers rises accordingly, contributing to an ongoing provider shortage:

[dpss.lacounty.gov/content/dam/dpss/documents/en/mrs/2016 - Provider Retention and Turnover in the IHSS Program.pdf](https://dpss.lacounty.gov/content/dam/dpss/documents/en/mrs/2016 - Provider Retention and Turnover in the IHSS Program.pdf)



# Why IHSS is more vital than ever?

- According to the [California State Auditor 2020 Report](#), IHSS helps reduce public costs and reduces expenditures for the state by providing care for eligible older adults and people with disabilities **in their own homes instead of more expensive institutional settings** such as nursing homes or long-term care facilities.
- **Slide 8–11 are from the California State Auditor 2020 Report.**
- **Slide 10 and 11 are PASC's data analysis from the report.**



# Lower Cost than Institutional Care

- Many IHSS recipients would otherwise qualify for **nursing-home-level care** if they didn't receive home support. Long-term care in nursing homes or similar institutions can be **very expensive**—often averaging **\$39,000 to \$170,000 annually per person**, depending on the level of care needed.
- In contrast, IHSS typically costs **about \$17,000 per year per recipient**—a substantial savings compared with institutional alternatives.
- A California State Auditor study estimated that IHSS saves the state **between approximately \$22,000 and \$153,000 per year** for every person who would otherwise be institutionalized.

Source: California State Auditor 2020 Report



# A Cost-Effective Safety Net for IHSS Recipients

## What Is BUPPS?

The Statewide Back-Up Provider System (BUPPS) ensures In-Home Supportive Services (IHSS) recipients have access to emergency back-up care when their regular provider is unavailable. BUPPS prevents care disruptions that can lead to hospitalization, institutionalization, and/or unsafe living conditions.



# Why BUPs Matters

- IHSS serves **876,564 recipients statewide**
- **70% of recipients rely on family providers**, leaving **262,969 recipients statewide** dependent on emergency back-up services when unable to find a provider
- Los Angeles County is the largest Public Authority, which serves **300,241 recipients**
- California is experiencing a **severe IHSS provider shortage**
- A statewide emergency program protects **health, safety, dignity, and independence**



# Workforce Support

- Includes a **\$2/hour wage differential** above the regular provider wage
- Helps recruit and retain providers during a workforce crisis
- Eliminating BUPS would increase the provider shortage and destabilize IHSS



# Proven Cost Savings to the State

- Average ER visit cost: **\$3,000**
- **648 emergency BUPPS requests filled** last fiscal year
- Avoided ER costs total **\$1.94 million**
- Annual BUPPS state funding for LA County - PASC:  
**\$450,000**
- **Result:** BUPPS saves the state **approximately \$1.5 million annually** while protecting vulnerable Californians.



# Program Impact Since Inception

- **79,000 + calls** for back-up related services
- **3,116 BUPPS requests responded to**
- **1,636 requests** successfully filled
- LA County pool of BUPPS providers maintained by verifying weekly availability
- Thousands of care disruptions prevented
- Seven dedicated PASC staff members to work one on one with recipients, providers, hospitals and social workers and operate the call center for BUPPS



# Bottom Line

- BUPPS is not optional. It protects IHSS recipients, health and safety, stabilizes the workforce, prevents unnecessary emergency room visits, and reduces costs to the State of California.

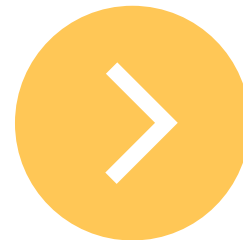
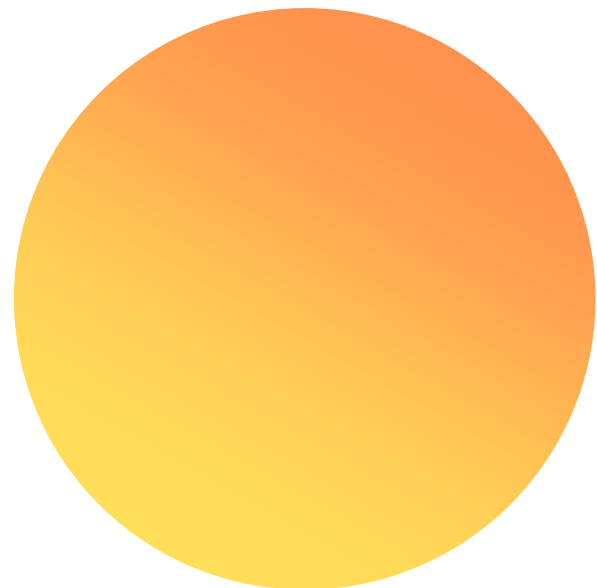
**Continued funding is critical.**



# **PASC Open House rebrand - NEW name**

## **YOUR VOICE MATTERS: IHSS ADVOCACY AND COMMUNITY SUMMIT**

**Presented by:  
PERSONAL ASSISTANCE SERVICES COUNCIL**





# **YOUR VOICE MATTERS: IHSS ADVOCACY AND COMMUNITY SUMMIT 2026**

**Presented by: Personal Assistance Services  
Council (PASC)**

Join IHSS Consumers, Providers, Advocates,  
Health Plans, & Other Exhibitors!

Friday, June 5, 2026  
California Endowment Center  
1000 N. Alameda Street, Los Angeles, CA 90012  
9:00 a.m. until 3:00p.m.

- ♦ Panel Discussion on CA's Budget & Advocacy
- ♦ Advocacy Organizations, & Peer Mentoring
- ♦ Exhibitors, County Organizations, & More
- ♦ Workshops, Group Discussions, & Counseling

Click the link below or scan the QR code to let us know you're coming!

[https://pascla.formstack.com/forms/your\\_voice\\_matters\\_ihss\\_advocacy\\_education\\_summit\\_registration](https://pascla.formstack.com/forms/your_voice_matters_ihss_advocacy_education_summit_registration)



**FREE PARKING AVAILABLE!**

*In consideration of attendees who are sensitive to environmental odors  
created by chemicals and perfumes, restrict the use of fragrances at  
this meeting. Thank you.*



# CONCLUSION

I'm kindly requesting for the Board of Supervisors to work with PASC to reverse the proposed elimination of the Statewide Back-Up Program and request Legislative Action.

**Contact:** Luis Bravo, Executive Director,  
Personal Assistance Services Council  
(PASC) Email: [lbravo@pascla.org](mailto:lbravo@pascla.org) – Phone :  
626-737-7510



## PERSONAL ASSISTANCE SERVICES COUNCIL

Supporting and Enhancing Independence

### Statewide Back-Up Provider System (BUPS)

#### A Cost-Effective Safety Net for IHSS Recipients

#### What Is BUPS?

The Statewide Back-Up Provider System (BUPS) ensures In-Home Supportive Services (IHSS) recipients have access to emergency back-up care when their regular provider is unavailable. BUPS prevents care disruptions that can lead to hospitalization, institutionalization, or unsafe living conditions.

#### Why BUPS Matters

- IHSS serves **876,564 recipients statewide**
- **70% of recipients rely on family providers**, leaving **262,969 recipients statewide** dependent on emergency back-up services when unable to find a provider
- Los Angeles County is the largest Public Authority, which serves **300,241 recipients**
- A statewide emergency program protects **health, safety, dignity and independence**

#### Workforce Support

- Includes a **\$2/hour wage differential** above the regular provider wage
- Helps recruit and retain providers during a workforce crisis
- Eliminating BUPS would increase the provider shortage and destabilize IHSS

#### Proven Cost Savings to the State

- Average ER visit cost: **\$3,000**
- **648 emergency BUPS requests filled** last fiscal year
- Avoided ER costs total **\$1.94 million**
- Annual BUPS state funding for LA County - PASC: **\$450,000 – TOTAL - \$900,000**
- **Result:** BUPS saves the state **over \$1.5 million annually** while protecting vulnerable Californians.

#### Program Impact

- **79,000+** calls for back-up related services
- **3,116** BUPS requests responded to
- **1,636** requests successfully filled
- LA County poll of BUPS providers maintained by verifying weekly availability
- Thousands of care disruptions prevented
- Seven dedicated PASC staff members to work one on one with recipients, providers, hospitals, social workers and operate the emergency back-up call center

#### Bottom Line

BUPS is not optional. It protects IHSS recipients' health and safety, stabilizes the workforce, prevents unnecessary emergency room visits, and reduces costs to the State of California. **Continued funding is critical.**

**Contact:** Luis Bravo, Executive Director, Personal Assistance Services Council (PASC) Email: [lbravo@pascla.org](mailto:lbravo@pascla.org) | Phone: 626 737-7510



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