



Board of Supervisors

Family & Social Services

Cluster Agenda Review Meeting

DATE: February 4, 2026

TIME: 1:30 PM

MEETING CHAIRS: Anthony Cespedes, 1st Supervisorial District

CEO MEETING FACILITATOR: Claudia Alarcon

THIS MEETING IS HELD UNDER THE GUIDELINES OF BOARD POLICY 3.055.

To participate in the meeting in-person, the meeting location is:

Kenneth Hahn Hall of Administration

500 West Temple Street

Los Angeles, California 90012

Room 140

To participate in the meeting virtually, please call teleconference number

1 (323) 776-6996 and enter the following 995 916 944# or

Click here to join the meeting

For Spanish Interpretation, the Public should send emails within 48 hours in advance of the meeting to: ClusterAccommodationRequest@bos.lacounty.gov

Members of the Public may address the Family & Social Services Cluster on any agenda item during General Public Comment.

The meeting chair will determine the amount of time allowed for each item.

THIS TELECONFERENCE WILL BE MUTED FOR ALL CALLERS. PLEASE DIAL *6 TO UNMUTE YOUR PHONE WHEN IT IS YOUR TIME TO SPEAK.

- I. **Call to Order**
- II. **Consent Item(s)** (Any Information Item is subject to discussion and/or presentation at the request of two or more Board offices):
-- No items --
- III. **Presentation/Discussion Items:**
 - a) **Personal Assistance Services Council:** State Budget and Statewide Back-Up Provider System Updates.
- IV. **Public Comment**
- V. Standing item(s) and those continued from a previous meeting of the Board of Supervisors or from a previous FSS Agenda Review meeting.
-- No items --
- VI. **Adjournment**

IF YOU WOULD LIKE TO EMAIL A COMMENT ON AN ITEM ON THE FAMILY & SOCIAL SERVICES CLUSTER AGENDA, PLEASE USE THE FOLLOWING EMAIL ADDRESS AND INCLUDE THE AGENDA NUMBER YOU ARE COMMENTING ON:

Family_Social_Services@ceo.lacounty.gov



**PERSONAL ASSISTANCE
SERVICES COUNCIL**
Supporting and Enhancing Independence

PASC CLUSTER MEETING PRESENTATION

**PERSONAL ASSISTANCE
SERVICES COUNCIL**





INTRODUCTION

Governor Newsom is proposing eliminating the Statewide Back-Up Program (BUPS). Elimination of the program would severely affect IHSS recipients without a provider, remove the \$2 differential for providers and reduce funding for PASC.

We expect to receive more information during Governor Newsom's May Revise which is set to be released by May 15, 2026.

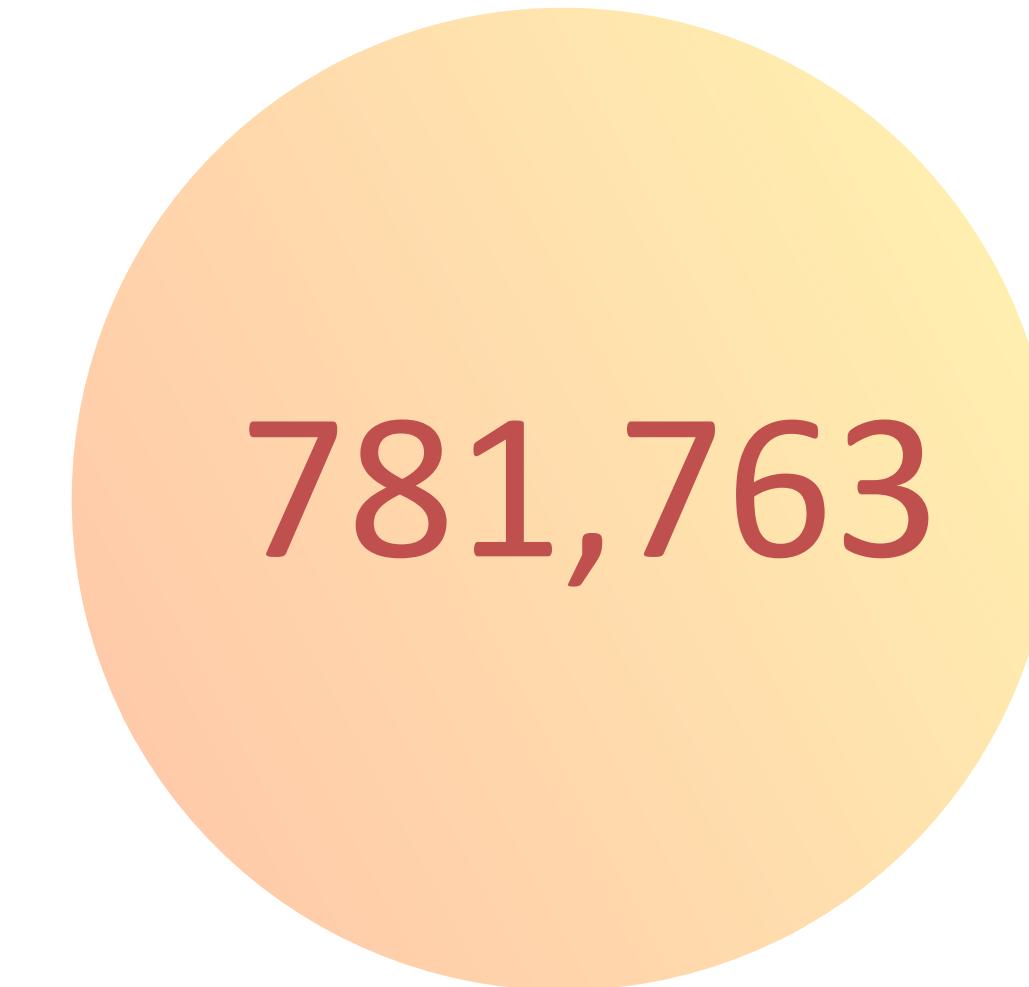
**PASC
CLUSTER
MEETING
PRESENTATION**



**As of 2025, there are approximately 876,564
IHSS recipients in California and about 781,763
IHSS providers (source: CDSS Program Data)**



IHSS RECIPIENTS

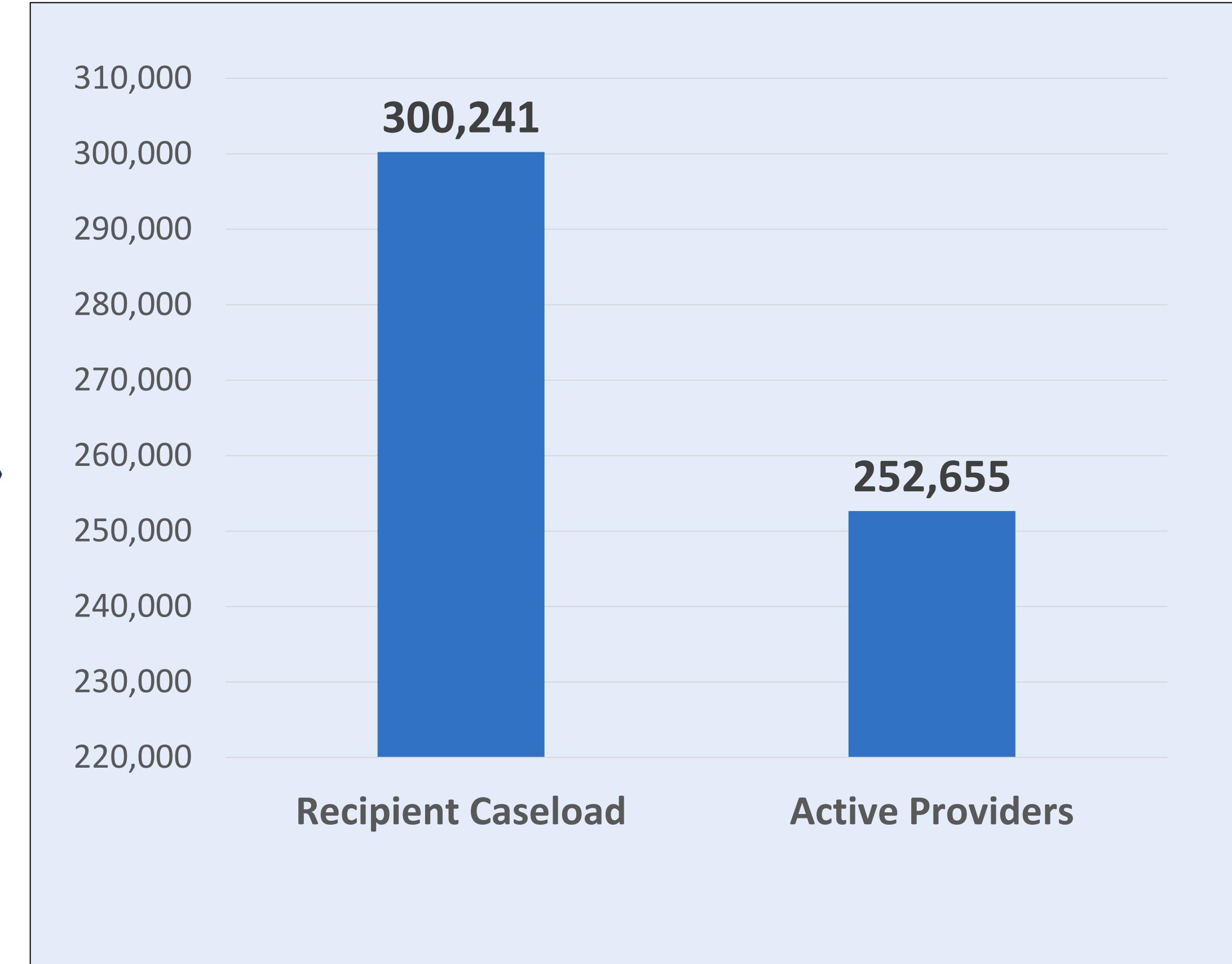


IHSS PROVIDERS

[Source: IHSS Program Data-Sep2025.xlsx](#)



In Los Angeles, we represent the **highest** total caseload with 300,241 recipients and 252,655 providers.



Source: DPSS Data Provided To PASC During November, 2025, Board Meeting



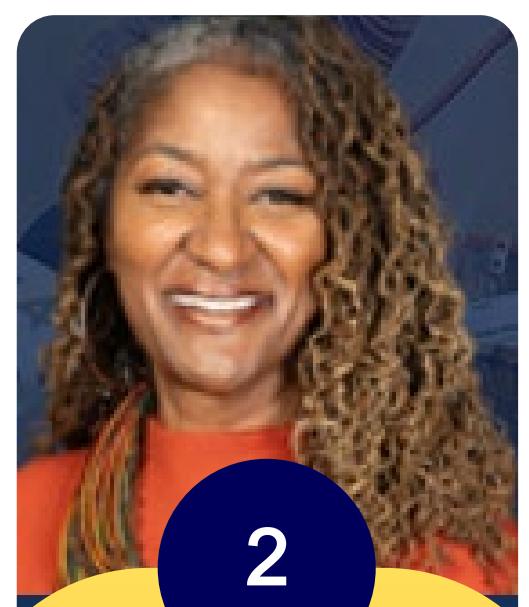
BOARD OF SUPERVISORS



1

HILDA L. SOLIS

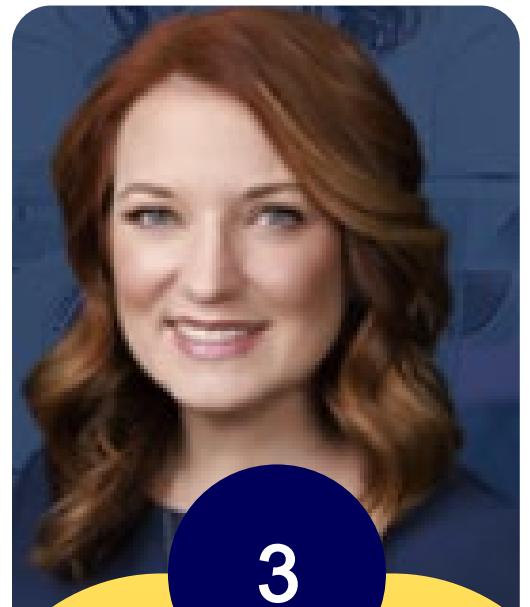
*As of December 2025
61,917 IHSS cases*



2

HOLLY J. MITCHELL

*As of December 2025
59,987 IHSS cases*



3

LINDSEY P. HORVATH

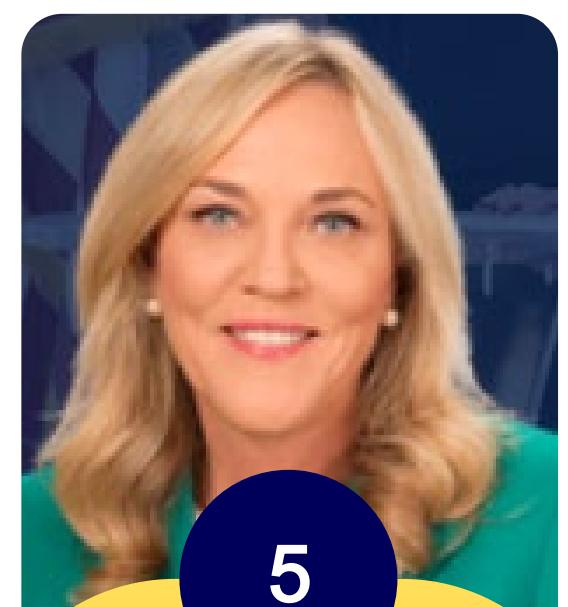
*As of December 2025
62,728 IHSS cases*



4

JANICE HAHN

*As of December 2025
48,841 IHSS cases*



5

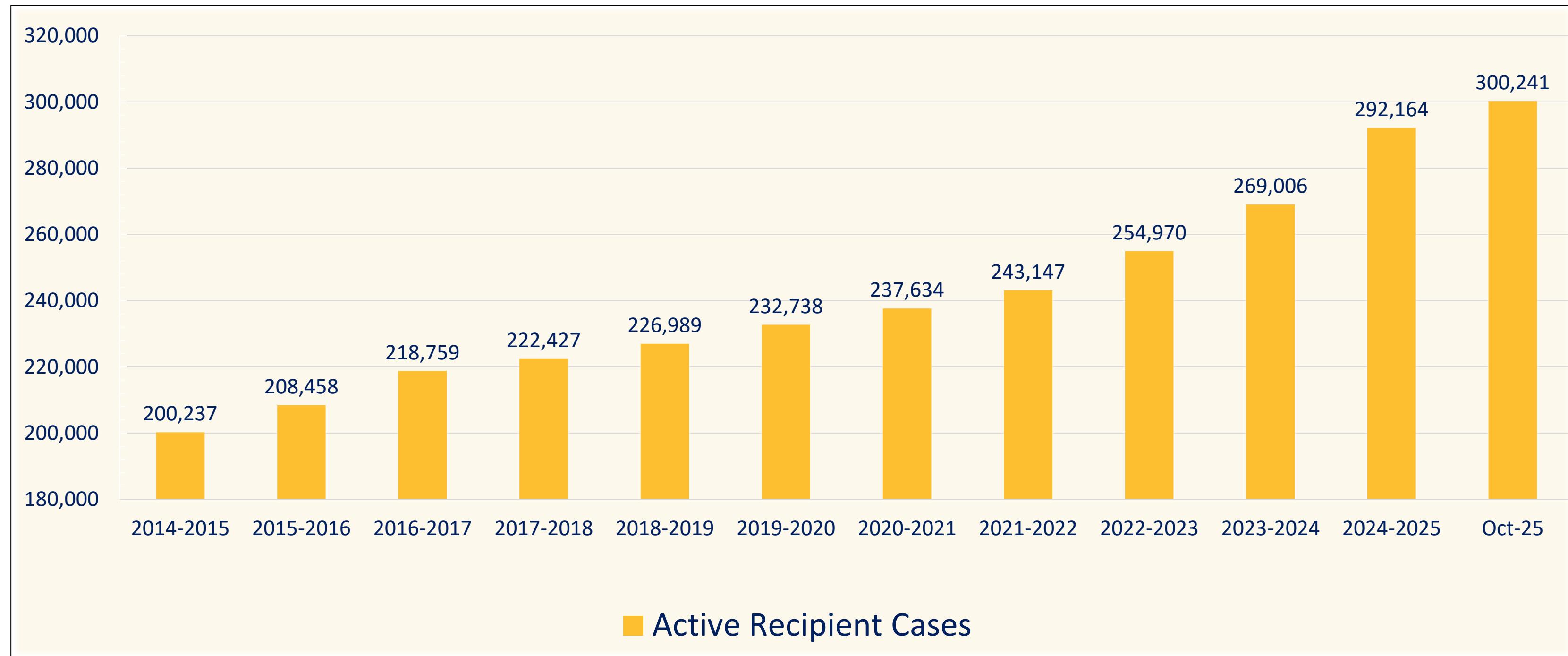
KATHRYN BARGER

*As of December 2025
69,790 IHSS cases*

As of December 2025 there were 303,263 IHSS eligible persons.

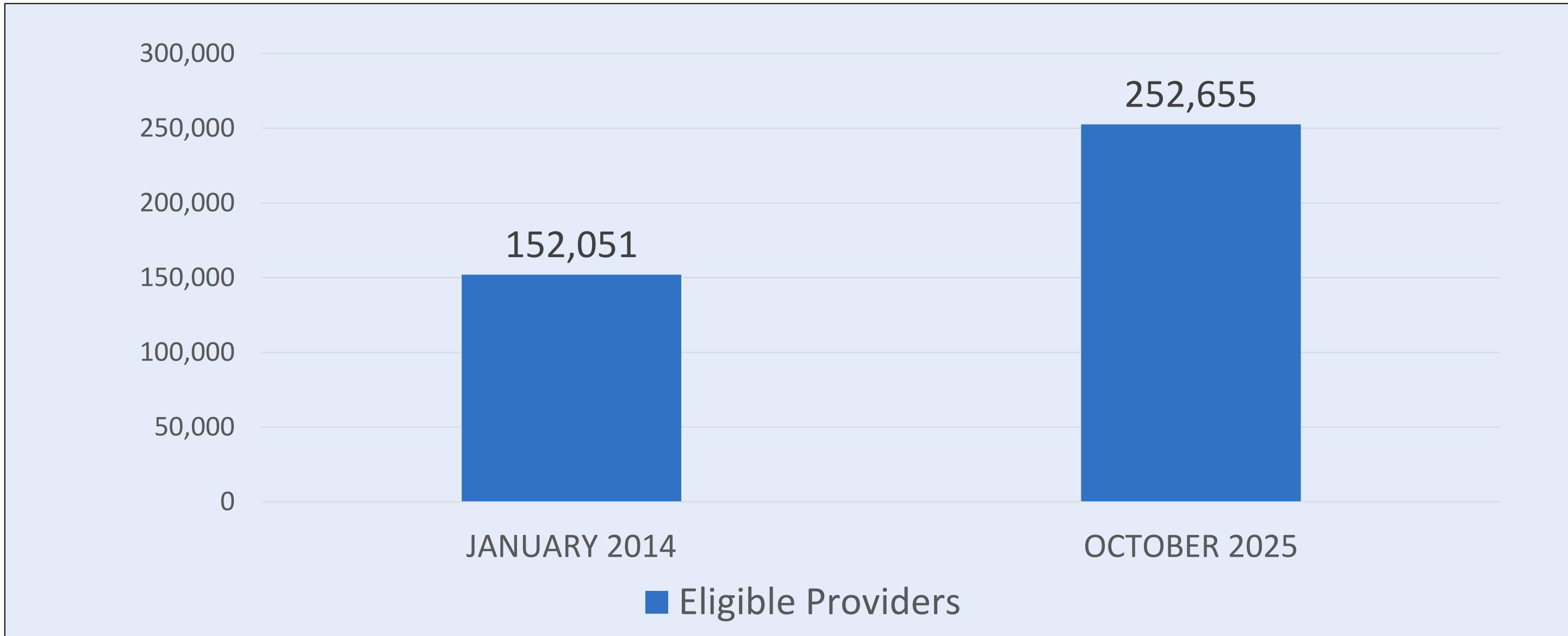


Over the past 10 years the IHSS recipient caseload has grown by 50% in Los Angeles County





OVER THE LAST 10 YEARS, IN LOS ANGELES COUNTY, PROVIDER GROWTH HAS INCREASED BY 60%



As program enrollment expands, the demand for qualified providers rises accordingly, contributing to an ongoing provider shortage:

dpss.lacounty.gov/content/dam/dpss/documents/en/mrs/2016 - Provider Retention and Turnover in the IHSS Program.pdf



Why IHSS is more vital than ever?

- According to the [California State Auditor 2020 Report](#), IHSS helps reduce public costs and reduces expenditures for the state by providing care for eligible older adults and people with disabilities **in their own homes instead of more expensive institutional settings** such as nursing homes or long-term care facilities.
- **Slide 8-11 are from the California State Auditor 2020 Report.**
- **Slide 10 and 11 are PASC's data analysis from the report.**



Lower Cost than Institutional Care

- Many IHSS recipients would otherwise qualify for **nursing-home-level care** if they didn't receive home support. Long-term care in nursing homes or similar institutions can be **very expensive**—often averaging **\$39,000 to \$170,000 annually per person**, depending on the level of care needed.
- In contrast, IHSS typically costs **about \$17,000 per year per recipient**—a substantial savings compared with institutional alternatives.
- A California State Auditor study estimated that IHSS saves the state **between approximately \$22,000 and \$153,000 per year** for every person who would otherwise be institutionalized.

[Source: California State Auditor 2020 Report](#)



A Cost-Effective Safety Net for IHSS Recipients

What Is BUPS?

The Statewide Back-Up Provider System (BUPS) ensures In-Home Supportive Services (IHSS) recipients have access to emergency back-up care when their regular provider is unavailable. BUPS prevents care disruptions that can lead to hospitalization, institutionalization, and/or unsafe living conditions.



Why BUPS Matters

- IHSS serves **876,564 recipients statewide**
- **70% of recipients rely on family providers**, leaving **262,969 recipients statewide** dependent on emergency back-up services when unable to find a provider
- Los Angeles County is the largest Public Authority, which serves **300,241 recipients**
- California is experiencing a **severe IHSS provider shortage**
- A statewide emergency program protects **health, safety, dignity, and independence**



Workforce Support

- Includes a **\$2/hour wage differential** above the regular provider wage
- Helps recruit and retain providers during a workforce crisis
- Eliminating BUPS would increase the provider shortage and destabilize IHSS



Proven Cost Savings to the State

- Average ER visit cost: **\$3,000**
- **648 emergency BUPS requests filled last fiscal year**
- Avoided ER costs total **\$1.94 million**
- Annual BUPS state funding for LA County - PASC:
\$450,000
- **Result:** BUPS saves the state **approximately \$1.5 million annually** while protecting vulnerable Californians.



Program Impact Since Inception

- **79,000 + calls for back-up related services**
- **3,116 BUPS requests responded to**
- **1,636 requests successfully filled**
- LA County pool of BUPS providers maintained by verifying weekly availability
- Thousands of care disruptions prevented
- Seven dedicated PASC staff members to work one on one with recipients, providers, hospitals and social workers and operate the call center for BUPS



Bottom Line

- BUPS is not optional. It protects IHSS recipients, health and safety, stabilizes the workforce, prevents unnecessary emergency room visits, and reduces costs to the State of California.

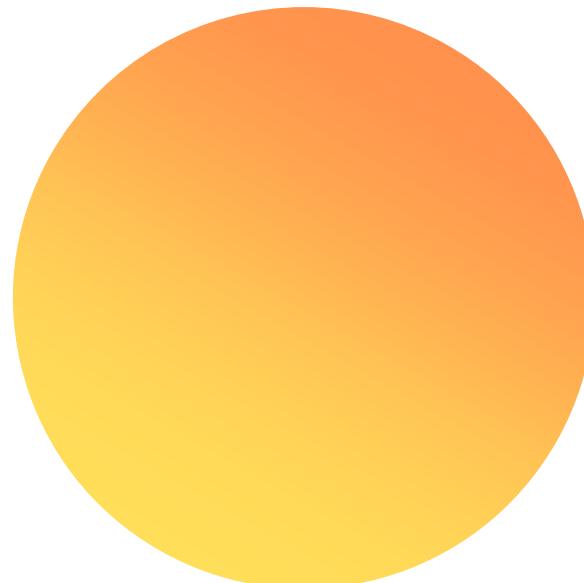
Continued funding is critical.



PASC Open House rebrand - NEW name

YOUR VOICE MATTERS: IHSS ADVOCACY AND COMMUNITY SUMMIT

**Presented by:
PERSONAL ASSISTANCE SERVICES COUNCIL**





YOUR VOICE MATTERS: IHSS ADVOCACY AND COMMUNITY SUMMIT 2026

**Presented by: Personal Assistance Services
Council (PASC)**

Join IHSS Consumers, Providers, Advocates,
Health Plans, & Other Exhibitors!

Friday, June 5, 2026
California Endowment Center
1000 N. Alameda Street, Los Angeles, CA 90012
9:00 a.m. until 3:00 p.m.

- Panel Discussion on CA's Budget & Advocacy
- Advocacy Organizations, & Peer Mentoring
- Exhibitors, County Organizations, & More
- Workshops, Group Discussions, & Counseling

Click the link below or scan the QR code to let us know you're coming!

https://pascla.formstack.com/forms/your_voice_matters_ihss_advocacy_education_summit_registration

FREE PARKING AVAILABLE!

*In consideration of attendees who are sensitive to environmental odors
created by chemicals and perfumes, restrict the use of fragrances at
this meeting. Thank you.*





CONCLUSION

I'm kindly requesting for the Board of Supervisors to work with PASC to reverse the proposed elimination of the Statewide Back-Up Program and request Legislative Action.

Contact: Luis Bravo, Executive Director,
Personal Assistance Services Council
(PASC) Email: lbravo@pascla.org – Phone :
626-737-7510



PERSONAL ASSISTANCE SERVICES COUNCIL

Supporting and Enhancing Independence

Statewide Back-Up Provider System (BUPS)

A Cost-Effective Safety Net for IHSS Recipients

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Contact: Luis Bravo, Executive Director, Personal Assistance Services Council (PASC) Email: lbravo@pascla.org | Phone: 626 737-7510



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