

# ODR Permanent Steering Committee (PSC)

Quarterly Meeting  
September 17, 2025

# PSC Agenda / September 17, 2025

- Welcome, Land Acknowledgement and Introductions of PSC Members
- Updates
  - Overview of the impact of County's new housing department on ODR
  - Lived Experience Board
  - SUD – Contingency Management
  - ODR Housing update
    - Slots, Acute/Subacute beds
    - Court Expansion
    - Funding Opportunities
- Discussion Topics
  - 10 Year Anniversary and Communications Plan
  - Data and Evaluation
    - Update on ODR data migration and Justice Hub data access
    - Presentation – Key Performance Indicators
- Public Comment

# LAND ACKNOWLEDGEMENT

A Land Acknowledgement is a formal statement that recognizes and respects Indigenous Peoples as traditional stewards of this land and the enduring relationship that exists between Indigenous Peoples and their traditional territories. Developed over many months of collaboration with leaders from local tribes, on November 1, 2022 the Board of Supervisors unanimously voted to adopt a Land Acknowledgement for the County of Los Angeles.

# LAND ACKNOWLEDGEMENT

The County of Los Angeles recognizes that we occupy land originally and still inhabited and cared for by the Tongva, Tataviam, Serrano, Kizh, and Chumash Peoples. We honor and pay respect to their elders and descendants past, present, and emerging as they continue their stewardship of these lands and waters. We acknowledge that settler colonization resulted in land seizure, disease, subjugation, slavery, relocation, broken promises, genocide, and multigenerational trauma. This acknowledgement demonstrates our responsibility and commitment to truth, healing and reconciliation and to elevating the stories, culture, and community of the original inhabitants of Los Angeles County. We are grateful to have the opportunity to live and work on these ancestral lands. We are dedicated to growing and sustaining relationships with Native peoples and local tribal governments, including (in no particular order):

- Fernandeno Tataviam Band of Mission Indians
- Gabrielino Tongva Indians of California Tribal Council
- Gabrieleno/Tongva San Gabriel Band of Mission Indians
- Gabrieleno Band of Mission Indians Kizh Nation
- San Manuel Band of Mission Indians
- San Fernando Band of Mission Indians

# PSC Standing Representatives

County Departments	
Los Angeles County Alternate Public Defender (APD)	Julia Dixon
Los Angeles County Board of Supervisors (BOS) – First District/Hilda L. Solis	TBD
Los Angeles County Board of Supervisors (BOS) – Second District/Holly J. Mitchell	Travion Chamberlain, Terrall Tillman (Alternate)
Los Angeles County Board of Supervisors (BOS) – Third District/Lindsey P. Horvath	Karen Goldberg
Los Angeles County Board of Supervisors (BOS) – Fourth District/Janice Hahn	Heidi DeLeon, Sara Rodriguez (Alternate)
Los Angeles County Board of Supervisors (BOS) – Fifth District/Kathryn Barger	Wendy Wang
Los Angeles County Chief Executive Officer (CEO)	Maggie Carter
Los Angeles Department of County Counsel	Jennifer Lehman
Los Angeles County Department of District Attorney's Office (DA)	John Niedermann

# PSC Standing Representatives

County (con'd)	
County of Los Angeles Fire Department (LACoFD)	Amy Lozano
Los Angeles Department of Health Services (DHS)	Clemens Hong (Interim) Ryan Izell (Alternate)
Justice, Care and Opportunities (JCOD)	Yvette Willock
Los Angeles County Sheriff's Department (LASD)	TBD
Los Angeles Department of Mental Health (DMH)	Connie Draxler, Karen Streich (Alternate)
Los Angeles County Department of Probation	Earl Estell
Los Angeles County Department of Public Defender (PD)	John Alan
Public Health/SAPC	Mandi Bane, Yanira Lima (Alternate)
Los Angeles County Superior Court	Judge Yvette Verastegui or Designee

# PSC Standing Representatives

Community Partners and Organizations	
ACLU	
Christ Centered Ministries	
City Attorney's Association	
Exodus Recovery	
LA City	
LARRP	
LA Mission	
Los Angeles City Attorney's Office	
Mental Health Advocacy Group (NAMI)	
Project 180	



# Centering **Lived Experience**: Launching LEB at ODR Recruitment & Stakeholder Engagement

**Permanent Steering Committee Update – Sept 2025**



**Community  
Programs**

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AND REENTRY





# MEMBERSHIP STRUCTURE

Size	10 – 12 members
Eligibility	Current or former ODR clients
Term	1 year
Compensation	\$100 per meeting (4x \$25 gift cards)
Purpose	<ul style="list-style-type: none"><li>• To ensure programs and policies are informed by the lived realities of those we serve.</li><li>• To provide a formal channel for participant feedback, advocacy, and collaboration.</li><li>• To empower individuals to become change agents within their community.</li></ul>





ODR is launching the **Lived Experience Board (LEB)** with representation of current and former ODR clients. If you have used **ODR services**, this is your chance to **make a difference**.

### What to Expect:

- |  |   |
|--|---|
| <b>COMPENSATION:</b> Members on the board will receive gift cards for participation. | <b>COMMITMENT:</b> 12 -month commitment. Join monthly in-person board meetings.     |
| <b>TEAM EFFORT:</b> Work as a team with ODR staff and clients, all ideas matters.    | <b>IMPACT:</b> Directly advise ODR teams and offer ideas on services and processes. |

### WHY JOIN?

- We want **people who care** about making our programs better.
- Join our team to **share your stories and ideas**.
- **Your participation will help** inform how we improve services for everyone.

If you are interested, please talk to your program manager or case worker!

Contact:



lschuler@dhs.lacounty.gov



(323) 381 - 0785

## RECRUITMENT & SELECTION

We leveraged existing program networks and trusted staff to identify and approach potential candidates. **The meet & greet process was designed to assess candidates on four key criteria.**

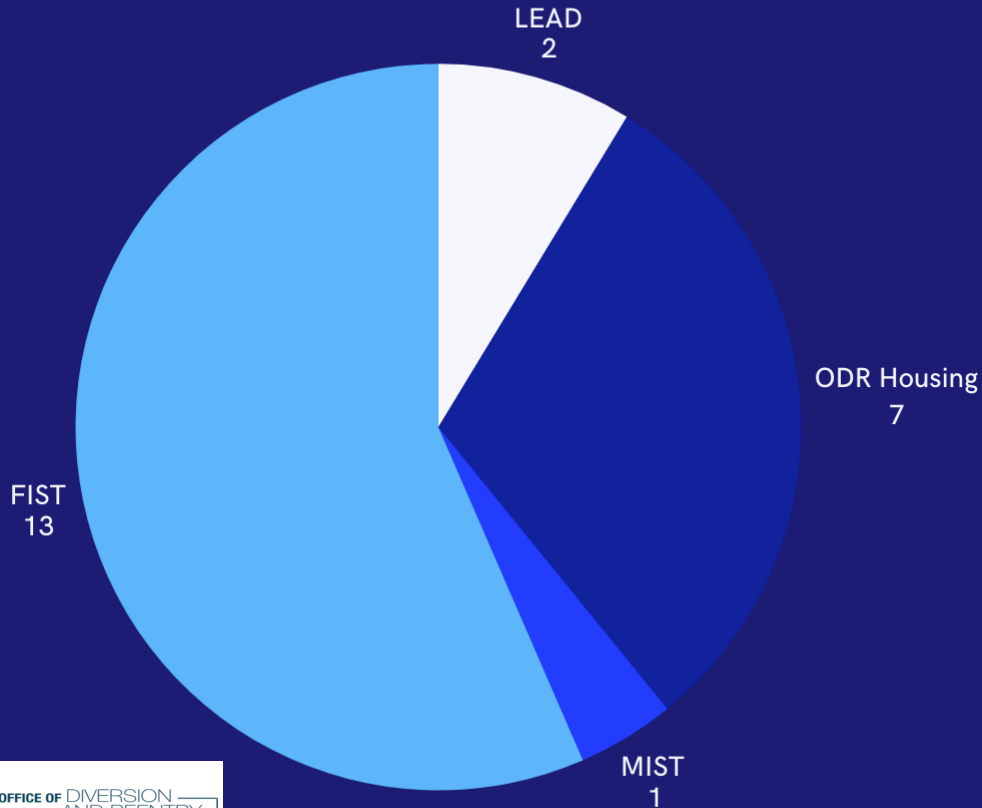
- **Resilience:** Ability to handle challenges and maintain well-being.
- **Empowerment:** Willingness to use their story to create positive change.
- **Engagement:** A clear interest in working with others and dedicating time to the board.
- **Advocacy:** Ability to use their experience to advocate for systemic change.

# LIVED EXPERIENCE BOARD TIMELINE



## Recommendations by Program

● LEAD ● ODR Housing ● MIST ● FIST



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## A GLIMPSE AT LEB APPLICANTS

Client has strong mental health literacy, & reflected on how the **program** has transformed her personal relationships.

An **extraordinary** client, he's **explored his transition from female to male**, is **rebuilding with family** and reflects on past mishaps.

Client has **worked on herself**, is **vocal of her experiences** and **provided peer support for those struggling** when coming onboard.

A **penultimate leader** of VSN – he successfully handles large amounts of responsibility and **regularly hosts therapeutic groups for the house**.



Community  
Programs

# Thank you!

## Please stay in touch



LONNELL SCHULER

LSCHULER@DHS.LACOUNTY.GOV

OUR TEAM

EDIA.COMMUNITYPROGRAMS@DHS.LACOUNTY.GOV

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# Contingency Management at ODR

From SUD Workgroup Recommendations:

## Contingency Management

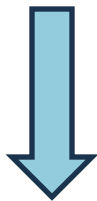
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- ☑ • Educate providers about contingency management.
- ☑ • Provide information to providers and clients about enrolling in a contingency management program via SAPC, DHS, or others.
- ☑ • Explore piloting an ODR specific contingency management program.
  - ☑ • Research best practices.
  - ☑ • Learn about different contingency management approached from local DHS and SAPC programs.
  - ☑ • Identify funding required to procure incentives.

Currently in the process of hiring, training staff, and preparing for pilot implementation to launch around November 2025.

# CURRENT ODR PROGRAMS

Develop and implement county-wide criminal justice diversion for persons with mental health and/or substance use disorders and provide reentry support services to vulnerable justice involved populations.



ODR  
Housing



MIST



FIST



LEAD



Maternal  
Health



# ODR HOUSING EXPANSION

Funding Source	Number of Slots	Slots contracted
AB 109/NCC	2200	2200
CFCI (round 2)	250	250
AB 109	500	500
MHSA/BHSA	500	500
IH+	165	143

**Estimated full  
program  
enrollment in  
April 2026**

## Current Slot Availability Housing

Interim Housing Plus	22
ICMS Slots	478



# ODRH Court Expansion

Court Hub	Current Suitability Days Per Week	Proposed Suitability Days Per Week	Start Date (Proposed)
Hub 1 (Downtown)	2	1	Present
Hub 2 (Airport)	1	1.5	August 2025
Hub 3 (Van Nuys)	0.5	1	TBD
Hub 4 (Downtown)	0	1	October 2025
Hub 5 (Location TBD)	0	1	TBD

# ODR ACUTE/SUBACUTE EXPANSION

Funding Source	Funded Acute Beds	Active Acute Beds	Estimated Full Implementation Date
IST Solutions (FIST)	45	45	All Active
CFCI (P3/P4)	20	0	Feb/March 2026

Funding Source	Funded Subacute Beds	Active Subacute Beds	Estimated Full Implementation Date
IST Solutions (FIST)	119	51	November 2026
CFCI (P3/P4)	50	0	Nov/Dec 2025

# ODR Care First Community Investment (CFCI) Requests

## **CFCI Budget Requests**

- **Court Team Expansion (ODRH)**
- **500 Bed Expansion (ODRH)**
- **LEAD Motel Vouchers (LEAD)**

# Communications Plan

## Overview

ODR's 10<sup>th</sup> anniversary presents an opportunity to tell the story of our programs, highlighting the impact through data and success stories. The anniversary also allows us to do a refresh of our public image and to reframe our impact . Through various communications strategies, we will show what we do, how we do it and why it works. We will employ various communications strategies – in partnership with our contracted community providers -- including media stories, website content, videos, a fact sheet and a 10-year snapshot report.



# Communications Plan

## **Target Audiences:**

- Board of Supervisors and other elected officials
- Justice partners
- The persuadable public

## **Partners:**

- Community providers
- Permanent steering committee
- Lived experience board/clients
- Judges/justice partners
- Public defenders
- Board offices



# Communications Plan

## Key Messages

- People with serious mental illness do not belong in jail. Most people with mental illness can be safely and effectively treated in community settings. ODR helps reduce the number of people with mental illness who are incarcerated.
- ODR transitions individuals who have serious mental illness, moving them from jail and providing them with housing, health care and supportive services. Providing services in the community is far less expensive than keeping people in jail.
- Once people are on medication and in community housing, they stabilize. Individuals who successfully complete our program frequently go on to hold jobs, return to school, reunite with family and live productive and independent lives in the community.
- We are aligned with the County goal of care first, jails last and alternatives to incarceration.
- ODR has a history of success. Since 2015, ODR has successfully transitioned more than 14,000 individuals from jail.

# Communications Plan

## Key Deliverables

- *Media* – we will pitch out stories to local and national media to highlight ODR’s success
  - Issue press release about the anniversary and 10 years of impact
  - Identify reporters covering mental illness, homelessness, and criminal justice
  - Do targeted pitches – contingency management, working with the state on IST, recovery houses, graduates, visual artist graduates
- *Spotlights* – Thomas will produce short videos and write-ups on each program and will gather a library of photos
- *Video* - We will work with the County Channel to do a 3-4 minute video
- *Op/ed* – Clemens and Pete will write an opinion piece about the impact of ODR over the past 10 years
- *One pager* – We will design and share a one-page fact sheet with images and graphics
- *10-year report*- We will produce a colorful, designed report with data and success stories
- *Website* updates for 10<sup>th</sup> anniversary
- [10<sup>th</sup> anniversary logo](#) (drafts) – we will design a 10<sup>th</sup> anniversary logo
- *Social media* - We will produce social media graphics
- *Spokespeople* – We will train a ‘speakers’ bureau’ of staff and partners to speak about ODR



# 10th Anniversary Event

- Focus – highlight ODR in its 10<sup>th</sup> year, looking back at success, and look forward at 10 more years
- Monday, Dec 15 from 3-5 p.m. downtown - confirming
- An afternoon reception for stakeholders and leaders
- Short speeches and a dialogue/conversation
- Testimonial from ODR participant
- Reception with snacks and nonalcoholic drinks or taco truck or Homeboy Industries
- Student music in background
- Share video – showcase accomplishments



# Discussion

- Perspectives?
- What is missing?
- Other messages we would share?
- Other ideas to get word out about ODR?

# Data Update

- Ongoing work to move ODR data & identities into the County Info hub
  - Identity matching in progress
  - County Counsel review for data governance approval
  - Obtaining data access
- Building analytics unit to accelerate data-driven work
- KPI & Evaluation

# ODR KPI Planning and Roadmap

In Spring 2025, ODR partnered with Primary Care Development Corporation (PCDC) to develop a roadmap for more formal program evaluation and tracking of key performance indicators (KPIs).

ODR engaged staff, justice partners, PSC, CBOs, and others to seek input on KPIs.



## Starting with - **Why?**

Why do we do this work?

What are we trying to achieve?

How will we know if we're successful?

How will others know if we're successful?

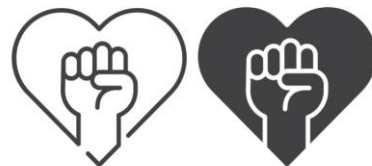
What impact do we hope the programs will have on the lives of those we serve and on our communities?

How do we ensure access and outcomes are equitable?

Etc...

## Value Goals

- End ODR Clients' Homelessness
- Optimize Client Health and Wellbeing (Medical, Psychiatric, SUD)
- Reduce Arrest, Incarceration, Recidivism
- Maximize Program Performance (Efficiency/Efficacy)
- Enhance Community Integration, Meaningful Roles
- Promote a Thriving Community / Public Safety
- Empower Client Self Determination
- Advance Equity/Social Justice



# ODR KPI Planning and Roadmap

Value Goal Area	Example KPIs
End ODR Clients' Homelessness	6, 12-month & 24-month PSH Retention Rates, IH exit destination.
Optimize Client Health and Wellbeing	Linkage to PCP & MH Provider, mainstream benefits, 5x5
Reduce Arrest, Incarceration, Recidivism	% of clients graduating from court order, % rearrested w/in 12 months of initial release.
Maximize Program Performance (Efficiency/Efficacy)	Time from conditional release to actual release, Acute & Subacute beds ALOS, IH & PSH vacancy rates
Enhance Community Integration, Meaningful Roles	% of clients engaging in vocational activities, 5x5 life skills, QOL assessment
Promote a Thriving Community / Public Safety	# of clients served per year, geographic distribution of services, reduced safety related incident reports
Empower Client Self Determination	Client satisfaction surveys, LEB participation
Advance Equity/Social Justice	Layer demographic information over other outcomes to ensure equity in outcomes

## Phased Approach

1. KPIs embedded in CBO contracts
  - Exit destination/Housing Retention
  - Linkage to Mainstream Benefits
  - Connection to Healthcare
2. Data that is accessible (held by ODR) and complete
  - ODR Website & Dashboard - [dhs.lacounty.gov/office-of-diversion-and-reentry/](https://dhs.lacounty.gov/office-of-diversion-and-reentry/)
    - Internal & External
3. Data that is accessible but incomplete or requires cleaning
4. Data that is held external to ODR
  - LASD, Probation, Court, DMH, etc
  - Data on comparison groups



# ODR KPI Planning and Roadmap

## CBO Provider 24-25 FY KPI Results

Interim Housing KPI Area	Goal	Result
Positive Exit Destination	65%	50%
Linkage to Mainstream Benefits	95%	98%
Linkage to Primary Care	90%	80%

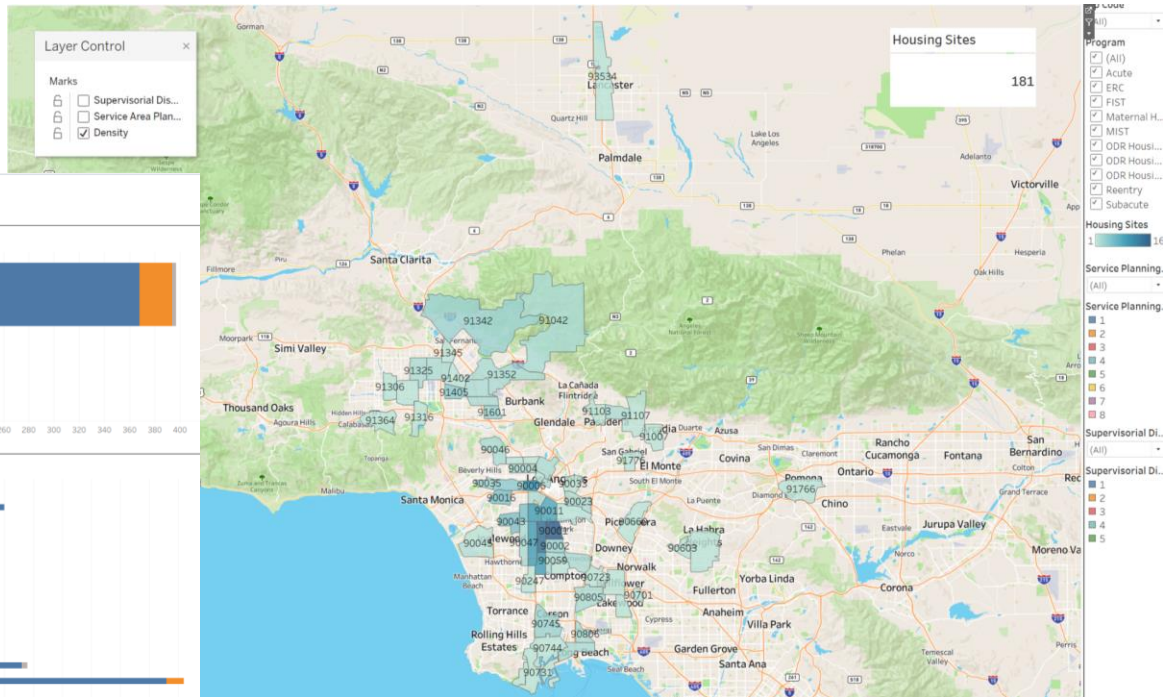
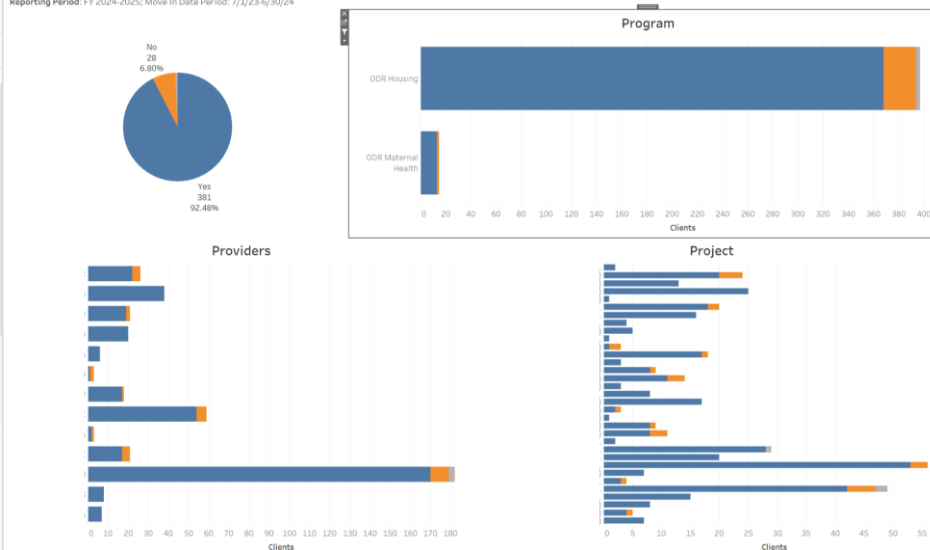
ICMS KPI Area	Goal	Result
6 & 12 Month PSH Retention	90%/80%	97%/93%
Linkage to Mainstream Benefits	95%	98%
Linkage to Primary Care	90%	75%

# ODR KPI Planning and Roadmap

## Initial Dashboards

### KPI 1: 1 Year Permanent Housing Retention

Goal: 80% of permanently housed clients shall stay housed for at least 1 year.  
Reporting Period: FY 2024-2025; Move In Date Period: 7/1/23-6/30/24



# ODR Public Discussion

**Open Conversation & Dialogue**

## 2025 Meeting Schedule for the ODR Permanent Steering Committee

*Date	Time	Room	Location
3/19/2025	3:00 p.m.	Virtual via MS Teams and/or in-person	Virtual via MS Teams and/or in-person
6/25/2025	3:00 p.m.	Virtual via MS Teams and/or in-person	Virtual via MS Teams and/or in-person
9/17/2025	3:00 p.m.	Virtual via MS Teams and/or in-person	Virtual via MS Teams and/or in-person
12/17/2025*	3:00 p.m.	Virtual via MS Teams and/or in-person	Virtual via MS Teams and/or in-person
*Held quarterly on the third Wednesday			

**Thank you for being here today AND being a member of the ODR PSC!**  
**Next meeting: 12/17/2025!**

# ODR Website / QR

<https://dhs.lacounty.gov/office-of-diversion-and-reentry/our-services/office-of-diversion-and-reentry/>

