#### HOMELESS POLICY DEPUTIES MEETING AGENDA

#### MEETING WILL TAKE PLACE IN PERSON WITH A VIRTUAL OPTION

Date: Thursday, August 14, 2025

Time: 2:00 – 4:00 PM

Location: Kenneth Hahn Hall of Administration

500 West Temple St.,

Room 374-A

Los Angeles, CA 90012

To subscribe to emails for this meeting, please click here.

For members of the public who wish to join virtually or over the phone, please see below:

Microsoft Teams Link: Click here to join the meeting

Teleconference Number: +1 323-776-6996,,110359772#

#### For Spanish interpretation, members of the public should send emails within 48 hours in advance of the

#### meeting to ClusterAccommodationRequest@bos.lacounty.gov

	AGENDA ITEM	LEAD
I.	Welcome and Introductions	Lilit Bagdzhyan, Fifth District
II.	New Department of Homeless Services and Housing Update	Sarah Mahin Director, LA County Department of Homeless Services and Housing  Jeramy Gray Chief, Strategic Initiatives, LA County Chief Executive Office  Molly Gonzalez Project Manager, LA County Chief Executive Office Implementation Team
III.	Gender Based Violence Presentation	Cristina Cortes DVHSC Senior Manager, Downtown Women's Center  Chris Negri Associate Director of Public Policy Strategies, California Partnership to End Domestic Violence  Sarah Whitman Senior Domestic Violence Coordinator,

		Los Angeles Homeless Services Authority; DVHSC Core Team  Maria Barahona Chief Program Officer, Haven Hills; DVHSC Core Team  Gio Martinez Executive Director, Women & Children's Crisis Shelter; Co-chair - LA County Domestic Violence Council, Shelter
		Directors Committee; Los Angeles Regional Representative for the CA Partnership to End Domestic Violence  Dachelle Kendrick Domestic Violence Program Manager,
		Southern California Alcohol & Drug Programs; Co-Chair - LA County Domestic Violence Council, Lived Experience Advisory Board; Chair, City of Los Angeles Domestic Violence Alliance
		Senior Advisor on Homelessness,  LA County Department of Public Health
	Items Recommended for Future	
IV.	Discussion	
V.	Public Comment*	

<sup>\*</sup> Public Comment is limited to one minute. Those joining virtually interested in speaking should raise their hand on Microsoft Teams and unmute once called upon by the Chair. Those on their phones should press \*5 to raise their hand and \*6 to unmute.

**NEXT MEETING: August 28, 2025** 



# **Homeless Service Delivery**

A New Beginning

August 14, 2025

#### Sarah Mahin

Director

Department of Homeless Services and Housing

#### **Jeramy Gray**

Chief, Strategic Initiatives
Chief Executive Office

#### **Molly Gonzalez**

Project Manager
Office of Strategic Initiatives

# CEO.

# **Homeless Service Delivery**

A New Beginning

#### **PROJECT TIMELINE**











>April 1, 2025

July 1, 2025

Jan 1, 2026

July 1, 2026

**<July 1, 2026** 



Assemble Implementation Team

Phase I-A

CEO-HI & DHS-HFH Integration

Phase I-B

New Department Establishment Phase II

County funded LAHSA Integration

Phase III

Additional County Program/Service Integration

A New Beginning...

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# CEO.

# Phase I – Major Accomplishments

As of August 12, 2025

1 STAKEHOLDER ENGAGMENT

Project Website: 18,190 views & 9,888 active users

Change Well Engagements: 67

ORG STRUCTURE & HR

Admin Structure Underway Holding Regular Employee & SEIU Briefings 3 BUDGET

Embedded @ LAHSA: 24 staff Convened County/LAHSA Budget Workgroup

4 ADMIN SYSTEMS

Dept. Code & Org Level 1 Established in eCAPS 5 CONTRACTS

Reviewed & Inventoried: 917
Monitoring Ratio: 1:15

6 SPACE & EQUIPMENT

Short-Term Locations Proposed Long-Term Spec Assessment Underway

7 IT & DATA MANAGEMENT

Systems & Apps Inventory
Migration Plan Development

8 LEGAL

Clinical Oversight Functions Analysis Title II Ordinance Draft 2 CALAIM

Secured NPI
Initiated Medicaid-Related
Program Transition

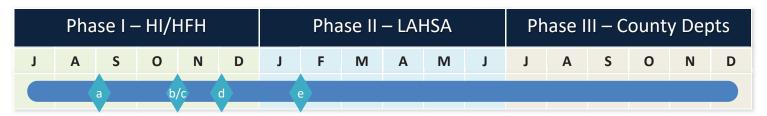
# **Detailed Project Timeline** *As of July 25, 2025*

Phase II – LAHSA Phase I – HI/HFH Phase III – County Depts Workstream M M 0 WS 1 (Comms) b/c WS 2 (Org/HR) WS 3 (Budget) WS 4 (Admin Sys) WS 5 (Contracts) WS 6 (Space) WS 7 (IT/Data) WS 8 (Legal) WS 9 (CalAIM)

Duration

# Workstream 1: Stakeholder Engagement, Communications & Change Management

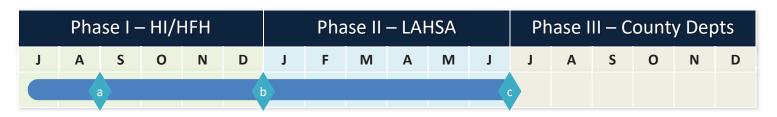
Duration Major Milestone



Major Milestone	Activities To Be Completed
	Convened City of LA CAO / County of LA CEO Meetings – Jul. 7, 2025
a	Discovery Phase & Community Engagement Report – Sept. 1, 2025
<b>b</b>	BOS-EO to Establish Provider Task Force – Oct. 2025
•	2-day Community Workshop Report – Nov. 1, 2025
d	Virtual Community Workshop & 1-day Workshop Report – Dec. 1, 2025
	Community Engagement Report – Jan. 31, 2026
e	Summary Report & Ongoing Report – Feb. 2026
	Host LAHSA staff sessions to provide timely information and obtain their feedback – Jul. 2025 through Dec. 31, 2025
	Host informational Townhalls with community at large – Jul. 2025 through Dec. 31, 2025
	Keep governing bodies abreast of developments and obtain their feedback – Dec. 31, 2025
	Continue conducting community engagement with key stakeholders at the regional level & subject matter experts. Establish an ongoing community engagement process post project - Ongoing

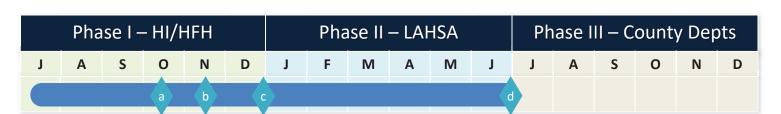
# **Workstream 2: Organizational Structure/Human Resources**





Major Milestone	Major Activities To Be Completed
a	Finalize Administrative Organizational Structure – Sept. 1, 2025
	Begin Recruitment for Admin Positions – Sept. 15, 2025
	Continue Engagement/Information sharing sessions with SEIU, HI/HFH and LAHSA staff – Ongoing
	Complete HI/HFH Org Integration Meetings – Nov. 1, 2025
	Finalize HR Policies for HSH – Dec. 31, 2025
b	Transition HI/HFH staff to HSH: prepare transfer notices – Dec. 31, 2025
c	Complete HSH Reorganization to include to include LAHSA Funding/Programs/Positions. Develop recruitment plan for LAHSA transition; transition LAHSA staff – Jul. 1, 2026
	Initiate Phase III (assess and optimize for transition of other County dept funding and/or staffing) – Jul. 2026

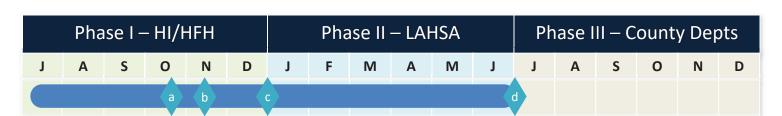
# **Workstream 3: Detailed Department Budget**



Major Milestone	Major Activities To Be Completed
	Convene County/LAHSA funding workgroup – Jul. 21, 2025
	Embed fiscal and budget staff at LAHSA – Sept. 1, 2025
a	Complete budget walkthrough incorporating FY 25-26 Final Adopted Budget to serve as basis for transfer of funds – Oct. 15, 2025
b	Motion to establish mid-year ordinance only positions and BA to transfer funding to HSH – Nov. 18, 2025
¢	Conduct budgetary landscape of LAHSA funding and identify transition plan – Dec. 31, 2025
d	Transition LAHSA funding – Jul. 1, 2026
	Initiate Phase III (transition other County dept funding/staffing) – Jul. 1, 2026

Duration

# **Workstream 4: Fiscal Controls & Administrative Systems**



Duration

<b>Major Milestone</b>	Major Activities To Be Completed					
	Establish Chart of Account (COA) Structures – Aug. 15, 2025					
	Develop Payroll Structure – Sept. 30, 2025					
	Develop Unit Code Crosswalk to Complete Six Months of Actual Transfer – Oct. 1, 2025					
a	Develop Position Crosswalk – Oct. 20, 2025					
	Develop Internal Control Plan (ICP) – Nov. 1, 2025					
b	Establish Security and Access for eHR/Financial – Nov. 15, 2025					
	Develop and Execute Test Plan – Dec. 15, 2025					
	Transfer Existing Encumbrances to New Department – Dec. 15, 2025					
C	Complete HI/HFH Personnel Transfers – Dec. 31, 2025					
	Adjusting eCAPS JV – Mar. 2026					
d	Reorganization Adjustments – Jul. 2026					

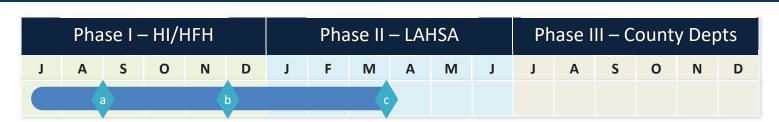
# **Workstream 5: Contract Management**



	Phase I – HI/HFH			Phase II – LAHSA					Phase III – County Depts								
J	Α	S	0	N	D	J	J F M A M J J A S O N			N	D						
	a	b															

Major Milestone	Major Activities To Be Completed
a	Identify an ideal County Contracting Division to model for HSH – Aug. 1, 2025
	Establish Delegated Authority framework for HSH – Aug. 1, 2025
b	Convert Measure H Contracts to Measure A and create new Measure A Contracts Templates – Sept. 30, 2025
C	Develop training program in support of the new model for contract monitoring/compliance services – Dec. 31, 2025

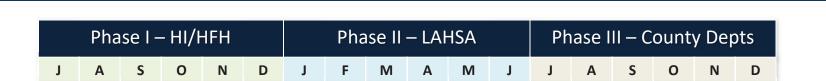
# **Workstream 6: Office Space & Equipment**



Duration

Major Milestone	Major Activities To Be Completed
a	Complete analysis to finalize long-term needs – Sept. 1, 2025
	Develop and submit recommendations for long-term space needs – Sept. 11, 2025
b	Finalize recommendation incorporating feedback – Dec. 1, 2025
C	Prep Space & Move HI/HFH Staff – Mar. 2026

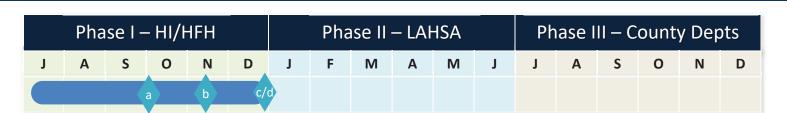
# **Workstream 7: Technology & Data Management**



Duration

Major Milestone	Major Activities To Be Completed
	Determine system requirements for the new Department – Jul. 2025
a	Finalize transition plans to ensure operational continuity for HSH; Finalize Departmental Domain Creation & Integration – Jul. 30, 2025
	Develop interdepartmental MOUs to ensure ongoing access to existing systems and shared services – Aug. 2025
	Get HSH staff up and running with tools and support – Nov. 7, 2025
	Continue to build out core IT systems and user access – Dec. 30, 2025
b	Move data and systems to the new department – Dec. 30, 2025
¢	Acquire care/case management system – Jan. 2026
d	Implement care/case management system - TBD 2026

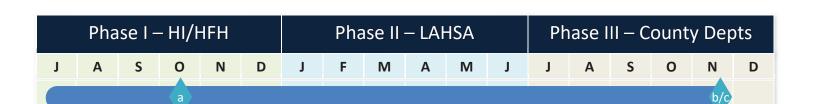
# Workstream 8: Legal, Compliance, & Risk Management



Major Milestone	Major Activities To Be Completed
a	Final CoCo approval of Ordinance – Oct. 1, 2025
	Ordinance presentation at the Cluster Meeting – Oct./Nov. 2025
b	Ordinance first and second reading – Nov. 18, 2025
	Submit application to obtain NPI – Aug. 2025
	Draft and implement policies for data privacy and security – Dec. 31, 2025
<b>©</b>	Develop privileging and credentialing model for HSH clinical staff – Dec. 31, 2025
đ	Determine clinical structure of new department for purposes of general compliance and drawing down Medicaid, including CalAIM and Medicare – Dec. 31, 2025

Duration

## **Workstream 9: CalAIM**



Major Milestone	Major Activities To Be Completed
	Finalize the project scope for the consulting firm to scope revenue cycle development project – Aug. 2025
	Identify systems that need to be transitioned to or be duplicated in HSH to continue claiming. Develop and execute the transition plan – Aug. 2025
	Identify all staffing resources needs to support CalAIM Revenue Cycle Management – Aug. 2025
a	Finalize Medicaid lead duty statement and secure a Medicaid lead to oversee key CalAIM functions in HSH – Oct. 15, 2025
b	Transition County-administered Medicaid programs and contracts to the HSH (e.g. Community Supports, PATH-CITED, and CalAIM Incentives) – Nov. 2026
¢	Ensure collaboration between DHS and HSH on claims reconciliation for CY 22-24 and close out FY 24-25, and any audits and follow ups required – Nov. 2026

Major Milestone

Duration

# **Executive Steering Committee**

Member	Title	Department
Sarah Mahin	Director	Homeless Services and Housing
Cheri Todoroff	Executive Director	Chief Executive Office – Homeless Initiative
Dr. Christina Ghaly	Director	Health Services
Dr. Clemens Hong	Medical Director	Health Services
Connie Yee	Chief Deputy	Auditor-Controller
Dawyn Harrison	County Counsel	County Counsel
Epifanio Peinado	Temporary Services Administrator	Chief Executive Office - Implementation Team
Fesia Davenport	Chief Executive Officer	Chief Executive Office
Jeramy Gray	Chief, Strategic Initiatives	Chief Executive Office
Joseph Nicchitta	Chief Deputy	Chief Executive Office
Judy Whitehurst	Chief Deputy	County Counsel
Lisa Garrett	Director of Personnel	Human Resources
Lisa Wong	Director	Mental Health
Michael Owh	Director	Internal Services Department
Molly Gonzalez	Project Manager	Chief Executive Office - Implementation Team
Nicole Davis Tinkham	Chief Deputy	County Counsel
Oscar Valdez	Auditor-Controller	Auditor-Controller
Quintin Haynes	Chief Deputy	Internal Services Department
Rodney Collins	Chief Deputy	Human Resources

#### **Workstream Team Members**

- Leepi Shimkhada\*
- Mishel Brown\*
- Carter Hewgley
- Libby Boyce
- Almas Sayeed
- Molly Rysman
- Andrea Iloulian

- Rachel Kassenbrock
- Onnie Williams III
- Ann-Sophie Morissette
- Leticia Colchado
- Lonnell Schuler
- Kristen Aster
- Mia Jackson

- **Cheri Todoroff\***
- Sarah Mahin\*
- Amy Luftig
- Alex Evans
- Keisha Lakey-Wright
- Maurice Cooper
- Christine Kimura
- Mishel Brown

- Stacey Winters
- Silvia Quintanilla
- Soila Rodriguez
- Derek Mann
- Alicia Acosta
- Liliana Martinez
- Gayle Fraser-Baigelman

- Erika Bonilla\*
- Rachelle Anema\*
- Cheri Todoroff
- Sarah Mahin
- Daisy Chang Majida Adnan
- Molly Rysman
- Brian McCullom
- Leticia Moisa

- Leslie Foxvog
- Connor Williams
- Michael Martinez
- Jack Arutyunyan
- Eva Keqi
- Alex Evans
- Jennifer Larson Matthew Liang
- Esther Liam

- Majida Adnan\*
- Rachelle Anema\*
- Cheri Todoroff
- Marilyn Hawkins
- Leticia Moisa
- Julio Alvarado
- Ying Wang

- Ray San Diego
- Elaine Wu
- Quinette Co
- · Lan Sam
- Liliana Martinez
- Jenny Amnuayphon

- James Hazlett\*

- · Jeffrey Ho
- Amylen Clarke
- · Cheri Todoroff
- Sam Han
- Dennis Morelos
- Julio Alvarado

- Clemens Hong
- **Ruth Guerrero**
- Jennifer Larson
- Sarah Mahin
- **Christie Carr**
- Kathy Hanks
- **Carol Domingo**

- John Cooke\*
- Jovce Chang\*
- Carter Hewgley
- · Cheri Todoroff
- Max Thelander
- Kelly Quinn
- Jeff Chua
- Tinka Rogic

- Liliana Martinez
- Roberto Saldana
- Liz Friedman
- Doug Tsuyuki
- Michael Eugene
- Gayle Fraser-Baigelman
- Stephen Scott

- Peter Loo\*
- Kevin Lynch
- Monica Gudino
- Andrea lloulian
- **Edward Sumcad**
- Chris Paltao
- **Jasper Cooper**

- Clemens Hong
- Benny Chacko
- Ana Lai\*
  - Nicole Davis Tinkham
  - Judy Whitehurst
  - Pouva Bavafa
  - Dan Kim
  - Ed Morrissey
  - Mike Buenagel

- **Destiny Castro**
- Almas Saveed
- Sarah Mahin Sharon Reichman
- Brandi Moore
- Clemens Hong\*
- Megan Parsons\*
- Molly Rysman
- Brian McCullom
- · Cheri Todoroff Daisy Chang
- Oisin O'Shaughnessy

- Jasper Cooper
- Connor Williams
- Yasser Aman

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Thank you.

# The Intersection of Gender Based Violence & Homelessness/Housing Insecurity

Los Angeles County Homeless Deputies Briefing August 14, 2025



## Presenters

- Cristina Cortes DVHSC Senior Manager, DWC
- Chris Negri Associate Director of Public Policy Strategies, California Partnership to End Domestic Violence
- Sarah Whitman Sr. Domestic Violence Coordinator, LAHSA; DVHSC Core Team
- Maria Barahona Chief Program Officer Haven Hills; DVHSC Core Team
- Gio Martinez Executive Director, WCCS; Co-chair for LA County Domestic Violence Council, Shelter Directors Committee
- Dachelle Kendrick DV Program Manager, Southern California Alcohol and Drug Programs; Co-Chair - LA County Domestic Violence Council, Lived Experience Advisory Board; Chair, LA City Domestic Violence Alliance
- Chanel Smith Senior Advisor on Homelessness, LA County Department of Public Health



# Objectives

- Increase awareness of gender based violence in the homeless population.
- Recognize and build on existing work.
- Strengthen partnerships with victim service providers and the Domestic Violence Homeless Services Coalition.
- Recognize the importance of survivor-centered planning and funding.



## Domestic Violence Homeless Services Coalition

- The Domestic Violence & Homeless Services Coalition (DVHSC) envisions a world where no individual or family has to choose between stable housing and a life free from violence.
- We uplift survivor voices to facilitate cross-sector systems change and alignment, with an emphasis on integrated, trauma-informed, permanent housing pathways.
- Since 2016, the DVHSC has grown to include over 800 individuals, representing 244 community based organizations, government officials, philanthropic circles, and individuals with lived experiences of homelessness and domestic violence.



## **DVHSC Core Team Members**

- Community Legal Aid SoCal
- Downtown Women's Center
- Haven Hills
- LA City Community Investment for Families Department
- LA County Domestic Violence Council
- LA County Sexual Assault Council
- Los Angeles Homeless Services Authority
- Rainbow Services
- The National Network to End Domestic Violence
- The Whole Child



## The Intersection

- Survivors and experiencers of gender-based violence are represented in *all* subpopulations and being served by the various systems addressing homelessness and housing instability across Los Angeles County; Survivors are not a subpopulation of those experiencing homelessness.
- Some survivors experience multiple forms of gender-based victimization, including domestic violence, human trafficking, and sexual assault.
- Most of the available data is domestic violence-focused as there is a lack of data on human trafficking and sexual assault.



## Federal and State Context

The funding that our service providers depend on is unstable:

- Victims of Crime Act (VOCA) funds
  - Two years of advocacy for state backfill
- The U.S. Department of Housing and Urban Development funds and an array of other funding streams that victim service providers depend on are in flux
  - The U.S. Department of Housing and Urban Development (HUD), the U.S.
     Department of Health and Human Services (HHS), and the U.S.
     Department of Justice (DOJ) funds have all been subject to proposed cuts
  - Changed grant terms and conditions have been subject to litigation



## Federal and State Context

- Domestic violence service providers are housing providers
- California Office of Emergency Services reported that for FY 2021-22,
   California's DV programs provided 354,227 nights in a shelter bed. During that same period, there were 15,706 unmet request for shelter.
- According to the National Network to End Domestic Violence's Annual Domestic Violence Count, on a single day in 2024 California victims made 1,292 request for services that programs could not accommodate because of lack of sufficient resources, funding, or staffing. Approximately 46% of these unmet requests were for emergency shelter, hotels, motels, or other housing.
- Domestic violence is one of the leading drivers of homelessness for women. Nationally 57% of unhoused women reported domestic violence was an immediate cause for their homelessness.



## Federal and State Context

#### **Recommendations:**

- Provide stable funding at the local level. Particularly important to maintain service for LGBTQ+ and immigrant survivors, as federal grant terms and conditions change.
- Heading into a third year of Victims of Crime Act (VOCA) advocacy, the voice and involvement of the city and county will be key.



## Local Data - 2025 Point in Time Count

#### Los Angeles Continuum of Care Point In Time Count (PIT) data:

- 42% of people experiencing homelessness have experienced domestic violence or intimate partner violence.
  - 62% of <u>unaccompanied women</u> experiencing homelessness have experienced domestic violence or intimate partner violence.
- 10% of people are experiencing homelessness due to fleeing domestic or intimate partner violence.
  - 20% of <u>unaccompanied women</u> are experiencing homelessness due to fleeing domestic or intimate partner violence.
- 65% of unaccompanied women were experiencing chronic homelessness (2024).

#### • Permanent Supportive Housing Needs (FY 24-25):

- 14 VAWA Emergency Transfer Requests made to LAHSA
- 3 emergency transfers closed



# Underserved In Los Angeles County

#### Lack of Interim Housing for Survivors of gender-based violence

- There are less than 1,000 interim housing beds or survivors including emergency and transitional housing bed combined 900 are funded by the City of LA.
- In 2025, the PIT reported 3,546 unsheltered Adults in need of a domestic violence-specific bed in the county.

#### Funding for Survivors and refined Systems and Operations

- FY 25-26, The LA County budget includes just \$2.4 million, whereas the City of Los Angeles increased funding to \$11.8 million which includes \$6 million for direct services.
- Funding parity with homeless services: The County administers two funding sources for survivors of gender-based violence including the DV Shelter Bed Night (Presley) Program and the Domestic Violence Supportive Services Program (DVSS).
  - The Presley program provides a flat rate over 12 months.
  - The DVSS program provides a shelter bed night rate of \$81.84 for a family of four for up to 45 nights, however this program is restrictive and many survivors do not qualify for services.
  - Homeless services adult bed night rate is \$89/night.
- Survivors require special needs when navigating homeless services, we need a financial investment by the County to ensure systems address the barriers survivors face when accessing care, such as:
  - Program operations which are compliant with the Violence Against Women's Act (VAWA)
  - Trauma informed care practices
  - Timeliness

9350 - Hc 25 COC Data Summary

We strongly encourage the county to deepen its partnership with local victim service providers and LAHSA's Domestic Violence Systems Alignment Unit, whom have been working at the intersection and assisting the community of providers with understanding the needs of survivors navigating homelessness and housing insecurity.

- Los Angeles County, the birthplace of SB914, stands at the forefront of the mission to end homelessness in California.
- It is vital that we prioritize the inclusion of women and survivors in every initiative that seeks to make a lasting impact in our communities receiving state homeless funding.
- To effectively address this critical issue, it is essential to appoint a significant highlevel advisor and to assemble a dedicated team tasked with leading initiatives within the newly established department. Through collaborative efforts, we can cultivate a more hopeful future for individuals impacted by homelessness and gender based violence in our county.

Ensure that best practices are funded to support options for survivors, including Survivors First (Domestic Violence Housing First), Crisis to Shelter, Guaranteed Basic Income, and Domestic Violence Regional Coordinators (DVRCs).

- We request that Measure A allocate funding specifically for rapid re-housing and time-limited subsidy programs that target survivors.
- Presently, Measure H supports five rapid re-housing and time-limited subsidy initiatives, along with four housing navigation programs throughout the County dedicated to assisting survivors. We urge Measure A to provide additional flexible funding to effectively address the varied needs of these individuals.
- Additionally, we encourage the development of affordable housing and permanent supportive housing for survivors of gender-based violence.



# Trauma Informed Care needs to become a universal standard and organizations must be resourced to implement it

- Provide for ongoing training for front line staff/all staff/contractors.
- Prevent re-traumatization of survivors and all who seek help when they reach out for support by funding annual and regular required trainings for all staff.
- Homelessness is traumatic in and of itself. Equipping the workforce with trauma informed tools creates kinder, more effective communities of care.



# Ensure program operations, including databases are compliant with Violence Against Women's Act - VAWA

- We encourage the County to continue to fund technical assistance ensuring Violence Against Women's Act compliance as LAHSA has been doing for many years.
- Emergency Transfer protocols gathering of public housing agencies to discuss best practices, priorities, and standards.
- Centering confidentiality Anything funded through the county should be developed with Violence Against Women's Act in mind





# Domestic Violence (DV) CareConnect Platform

Chanel Smith csmith3@ph.lacounty.gov

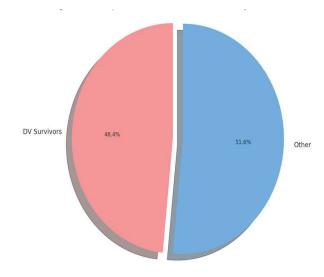




# **Background**

Domestic Violence (DV) is a leading cause of homelessness, with thousands of survivors needing shelter each night.

- In 2024, 48.4%, of people experiencing homelessness in LA County reported experiencing DV.
- A lack of centralized, real-time data on bed availability contributes to thousands of people unable to access lifesaving shelter.





#### **Current State**

Survivors must call multiple shelters to identify available emergency beds, which can cause retraumatization.

Victim service providers (VSPs) have limited visibility into other providers' shelter availability, making it difficult to quickly and easily refer clients.

VSPs have expressed interest in creating a more coordinated system to better support survivors accessing housing and services.

Survivors of DV and GBV have requested a more centralized system to better meet their needs.

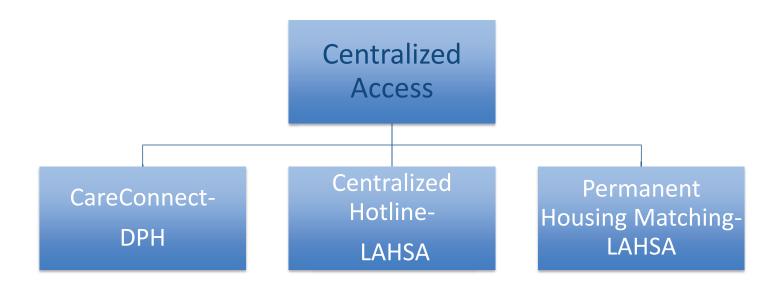


# Solution: What is Centralized Access

**Centralized Access** is a coordinated system with the goal of identifying and securing safety, services, and permanent housing for survivors of gender-based violence.

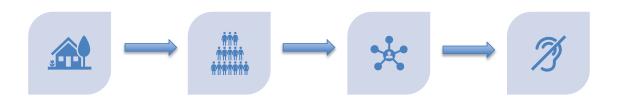


# **Centralized Access Components**





#### **Centralized Access Activities**

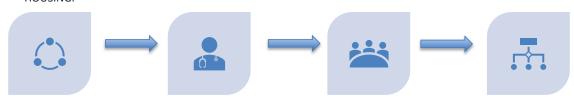


PROVIDERS & COMMUNITY
MEMBERS RAISE
CONCERNS ABOUT
DIFFICULTY PLACING
SURVIVORS IN EMERGENCY
& TRANSITIONAL SHELTER
AS WELL AS PERMANENT
HOUSING.

THE CENTRALIZED
ADMINISTRATORS GROUP
(LA CITY, LA COUNTY, AND
LAHSA) IS FORMED.

THE CENTRALIZED
ADMINISTRATORS MEET
REGULARLY TO DISCUSS
SOLUTIONS AND
COMMUNITY FEEDBACK.

LISTENING SESSIONS ARE HELD WITH PROVIDERS AND LIVED EXPERIENCE ADVOCATES.



CENTRALIZED ACCESS AND SYSTEM THROUGHPUT WORKING GROUPS BEGIN.

CARE CONNECT IS
IDENTIFIED AS A VIABLE
OPTION FOR THE
PLATFORM COMPONENT
OF CENTRALIZED ACCESS.

COMMUNITY SESSIONS
ARE HELD TO DISCUSS
CARE CONNECT PLATFORM
AND POTENTIAL PILOT
PROJECT.

SD3 MOTION FOR DPH TO FUND 10 AGENCIES AND PROJECT MANAGER FOR CARECONNECT PILOT IS PASSED.









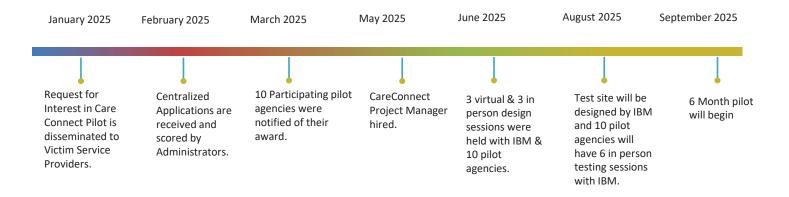
The DV CareConnect platform is a part of a larger collaborative project between the Los Angles Homeless Services Authority, LA City Community Investment for Families Department (CIFD), and LA County Public Health to redesign and streamline the DV shelter system referred to as **Centralized Access**.



# Utilize existing County resource platform (CareConnect) to create system alignment for VSPs Better coordinate and maximize utilization of resources DV CareConnect will create a single trauma-informed path for survivors to connect to shelter and other resources – ultimately increasing the number of survivors achieving safe permanent housing. **DV CareConnect** Ensure each program can efficiently connect survivors to safety, permanent housing, and stability to reduce the number of survivors experiencing homelessness. • Ensure systemic pathway from entry point to permanent housing.



### **CareConnect Timeline**





# **Next Steps**

The targeted goal for all DPH DV contractors to be integrated into CareConnect is FY 26-27.

# Next Steps

- Gender-based violence is a leading cause of homelessness, especially for unaccompanied women.
- Survivors are present across all homeless subpopulations and must be centered in planning and service delivery.
- Creating a specific team has been, and can continue to be, an effective way to integrated survivor needs in homeless and housing programs.
- Stable, equitable local funding is essential to sustain and grow survivor services—
  particularly considering unstable federal funding.
   Survivor-centered practices like Domestic Violence Housing First, flexible funding, and trauma-informed care are proven and must be expanded.
- Stronger partnerships with DVHSC and victim service providers are critical to shaping effective, inclusive homelessness solutions.