

# HOMELESS POLICY DEPUTIES MEETING AGENDA

**MEETING WILL TAKE PLACE IN PERSON WITH A VIRTUAL OPTION**

**Date:** Thursday, July 10, 2025  
**Time:** 2:00 – 4:00 PM  
**Location:** Kenneth Hahn Hall of Administration  
500 West Temple St.,  
Room 374-A  
Los Angeles, CA 90012

To subscribe to this meeting, [please click here.](#)

For members of the public who wish to join virtually or over the phone, please see below:

**Microsoft Teams Link:** [Click here to join the meeting](#)

**Teleconference Number:** [+1 323-776-6996,,110359772#](#)

**For Spanish interpretation, members of the public should send emails within 48 hours in advance of the meeting to [ClusterAccommodationRequest@bos.lacounty.gov](mailto:ClusterAccommodationRequest@bos.lacounty.gov)**

	AGENDA ITEM	LEAD
I.	Welcome and Introductions	Lilit Bagdzhyan, Fifth District
II.	New Department Update and Technology & Data Management Workstream	Sarah Mahin Director, Department of Homeless Services and Housing  Epifanio Peinado Temporary Services Administrator, CEO Implementation Team  Molly Gonzalez Project Manager, CEO Implementation Team  Peter Loo Chief Information Officer, Los Angeles County Chief Information Office
III.	Update on Data Integration and Sharing	Peter Loo Chief Information Officer, Los Angeles County Chief Information Office
III.	Measure A Evaluation Agenda Development Process	Jasper Cooper Director of Data Analytics and Evaluation, Community Programs Housing for Health, Los Angeles County Department of Health Services

IV.	Items Recommended for Future Discussion	
V.	Public Comment*	

\* Public Comment is limited to one minute. Those joining virtually interested in speaking should raise their hand on Microsoft Teams and unmute once called upon by the Chair. Those on their phones should press \*5 to raise their hand and \*6 to unmute.

**NEXT MEETING: July 24, 2025**

July 10, 2025

# Homeless Service Delivery

## A New Beginning

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### Homeless Policy Deputies' Meeting

#### Sarah Mahin

Director

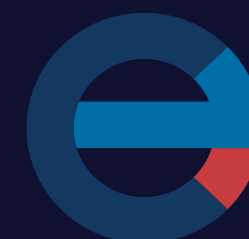
Department of Homeless Services and Housing

#### Epifanio Peinado

Temporary Services Administrator

Implementation Team

Office of Strategic Initiatives



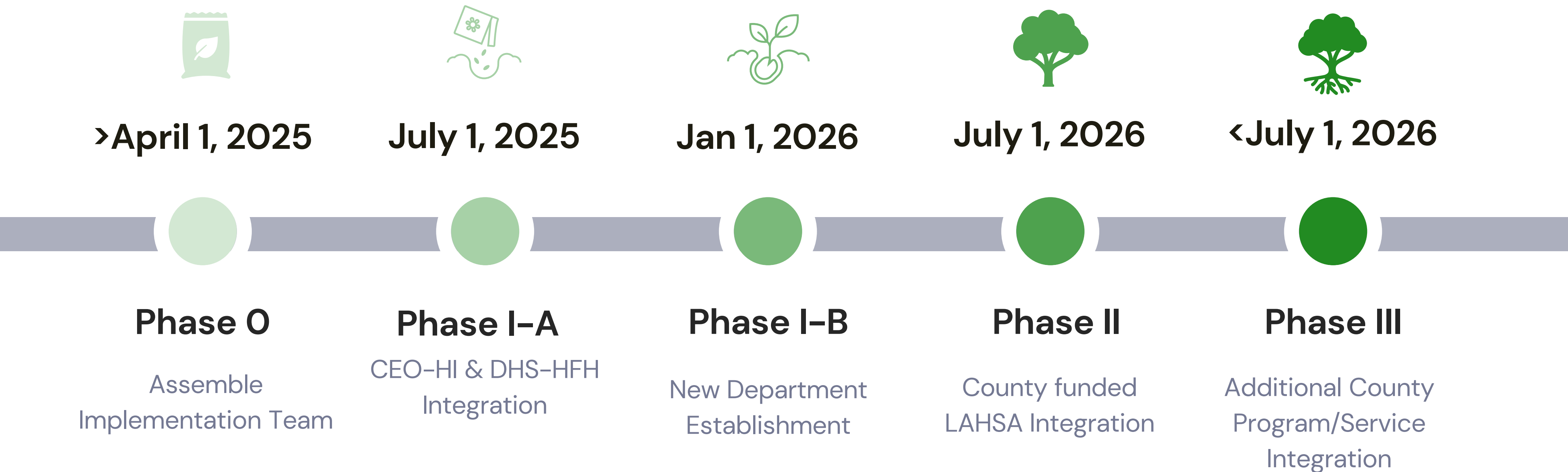
Chief  
Executive  
Office.



County of Los Angeles  
Homeless  
Initiative



## PROJECT TIMELINE



## KEY UPDATES

- . New Director – Sarah Mahin appointed July 8
- . Embedded County resources at LAHSA to support contracting
- . County-LAHSA funding workgroup meeting scheduled July 21
- . City of Los Angeles – met with Office of CAO July 7; scheduling ongoing meetings
- . LAHSA informational session with employees held July 2; working to schedule additional sessions



# Homeless Service Delivery

*A New Beginning*

## KEY UPDATES

- Labor – initial meeting on June 12, next scheduled meeting July 23
- Provider Task Force: EO-BOS developing application
- Project Website – Informational hub accessible to employees, providers, local jurisdictions, and public: [ceo.lacounty.gov/dh/](https://ceo.lacounty.gov/dh/)
- Technology & Data Management Workstream presentation to follow

## WORKSTREAM 7

By Jan 1, 2026:

- Establish new department domain and migrate credentials
- Establish network and IT infrastructure
- Migrate CHAMP and establish IT organization
- Access to DHS Systems (ORCHID, ELM, IRIS, NAVEX, Safety Intelligence, Supply Chain, VDI)
- Access to other systems (IBHIS, DHCS Medi-Cal Providers, MCP portals, HMIS, LANES, eCAPS)

## WORKSTREAM 7 (CONT.)

### IT Optimization Roadmap

- . Service Blueprint – pending program/service integration
  - A.) HI, HFH
  - B.) LAHSA
- . Field service care management and HIPAA requirements
- . Program and Service management requirements
- . IT Roadmap



## NEXT STEPS

- Continue holding informational sessions for employees
- Finalize administrative infrastructure
- Further assess contracts at CEO-HI, DHS-HFH, and LAHSA
- Further evaluate funding streams at LAHSA



Thank you.

# Data Integration and Sharing Update

Homeless Policy Deputies

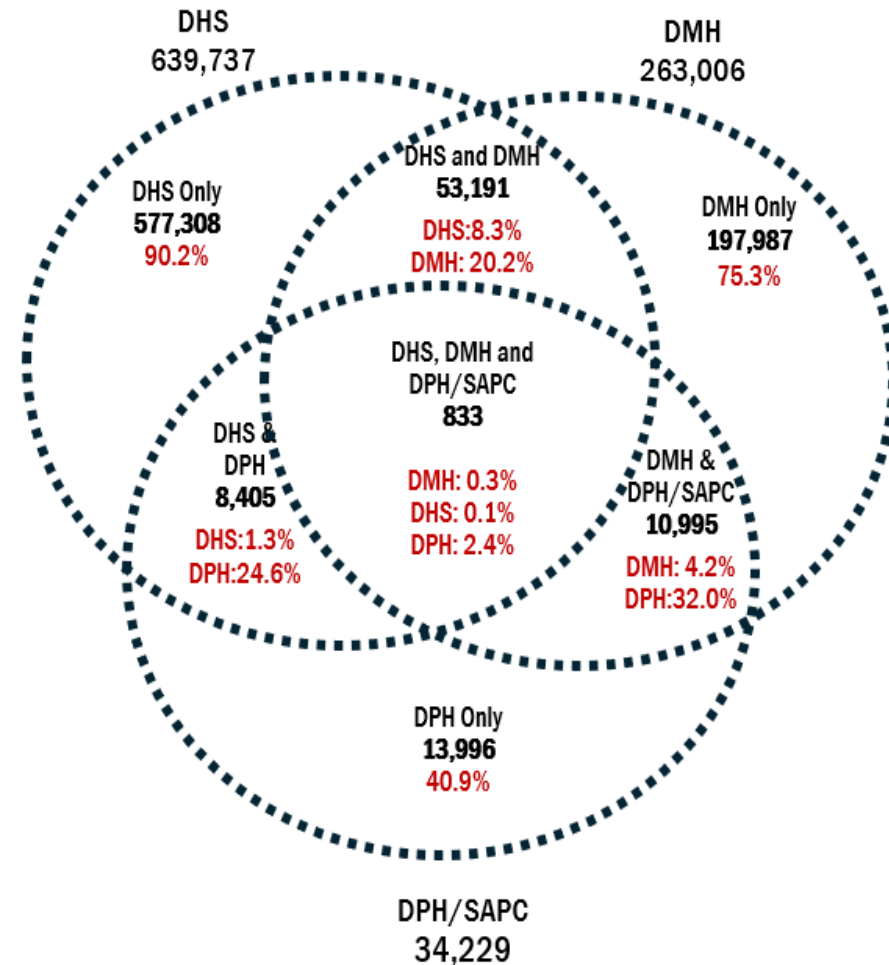
July 10, 2025



# What is the Countywide Information Hub?

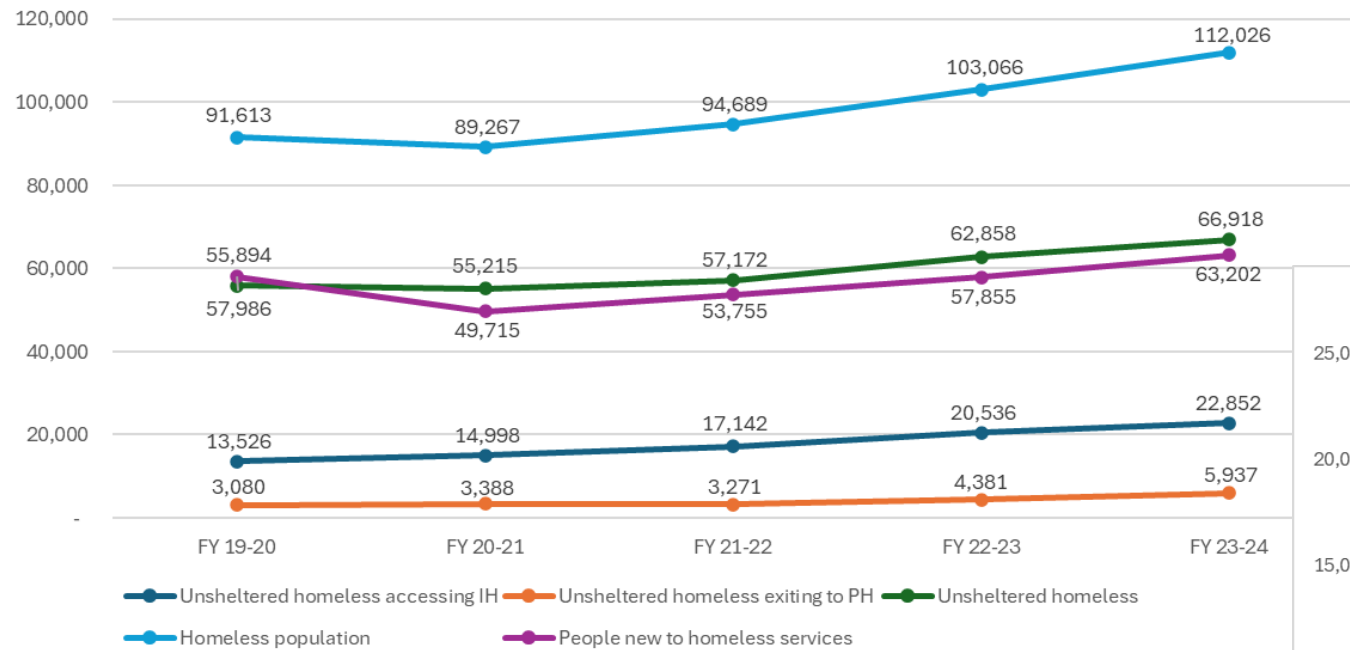


PERSONS USING COUNTY HEALTH SERVICES in FY 2023-24

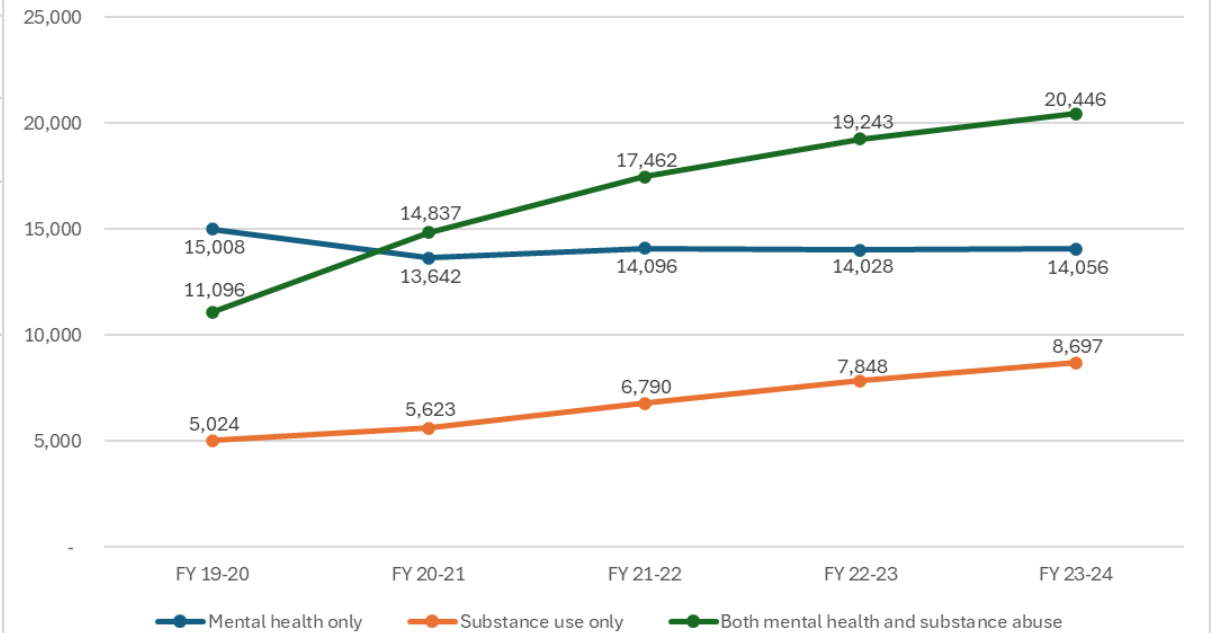


# Data sharing for Homelessness Reporting

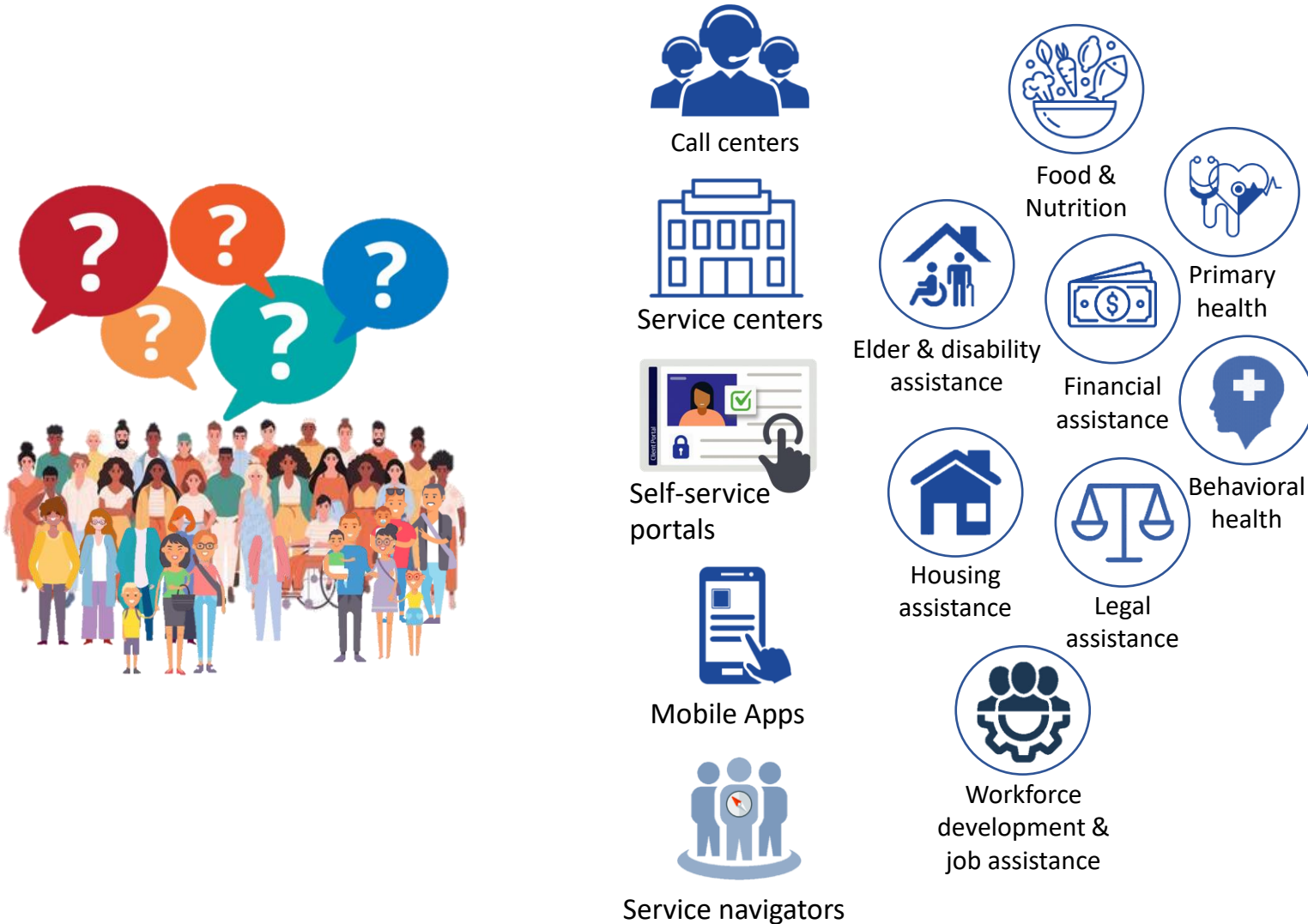
## Measure A Homeless Population Baselines



## Homeless Population by Type of Disorder

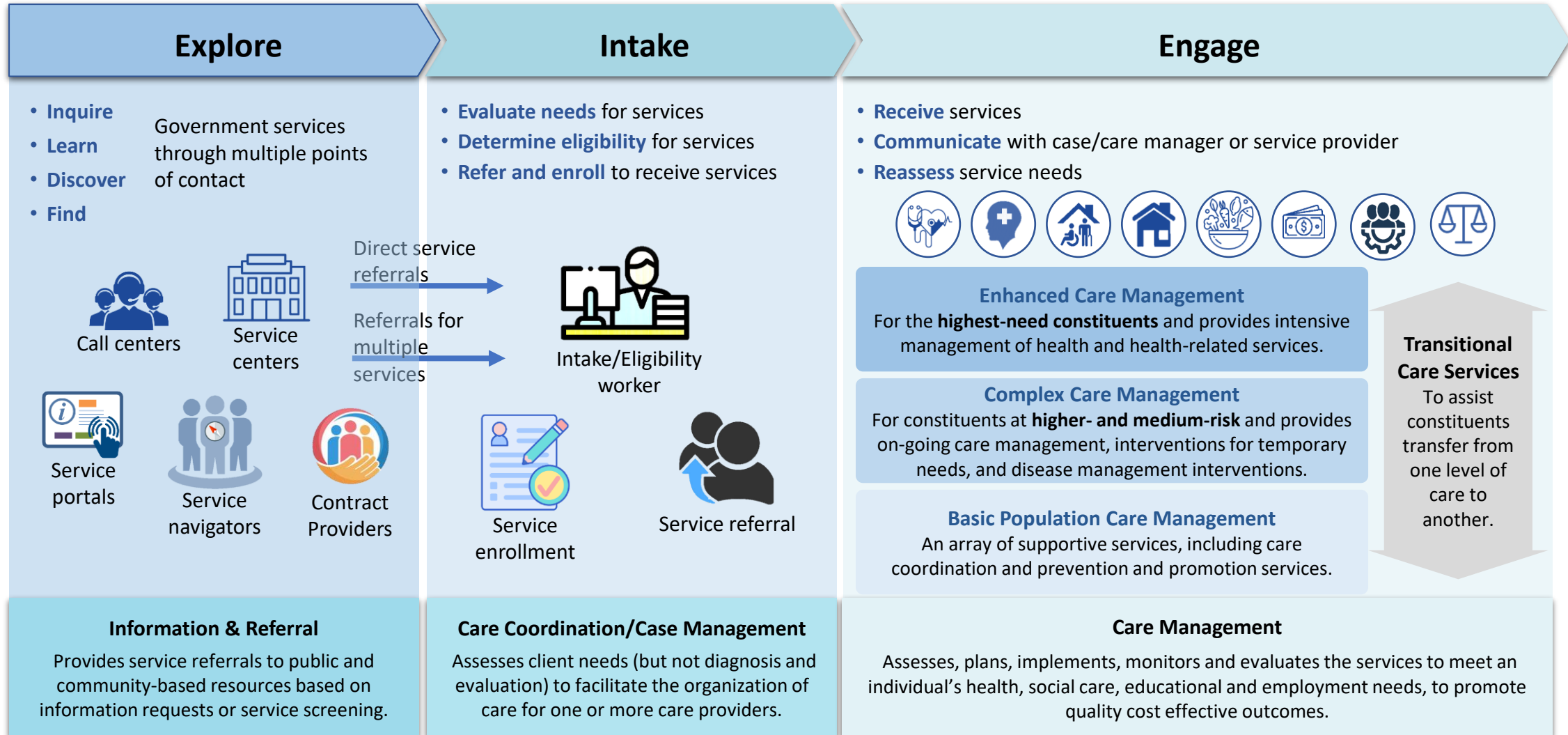


# How to access County Services?

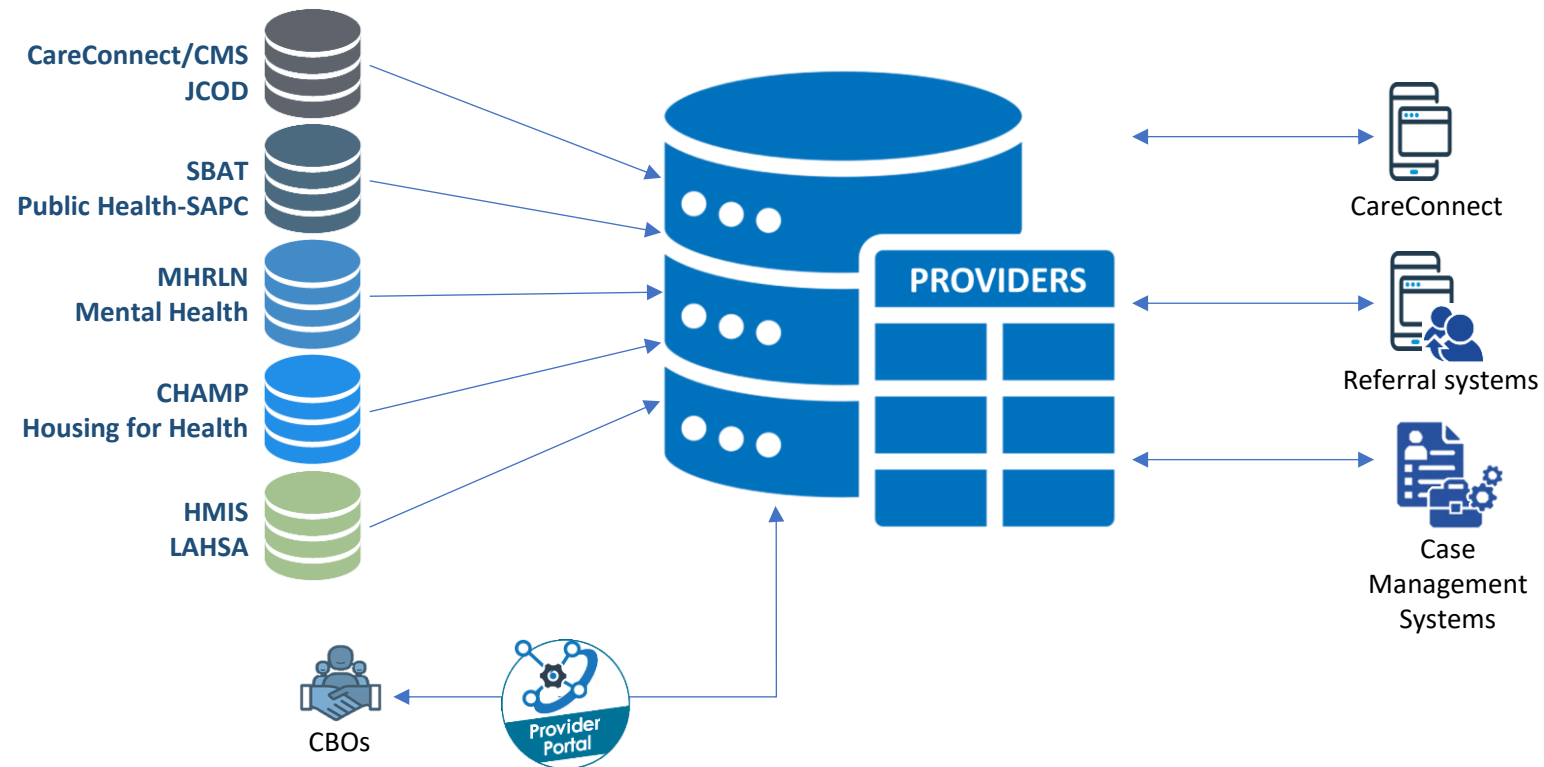


- Who is our client?
- How to find and access needed services?
- Challenges to access multiple service domains and programmatic silos?

# Constituent Journey Map

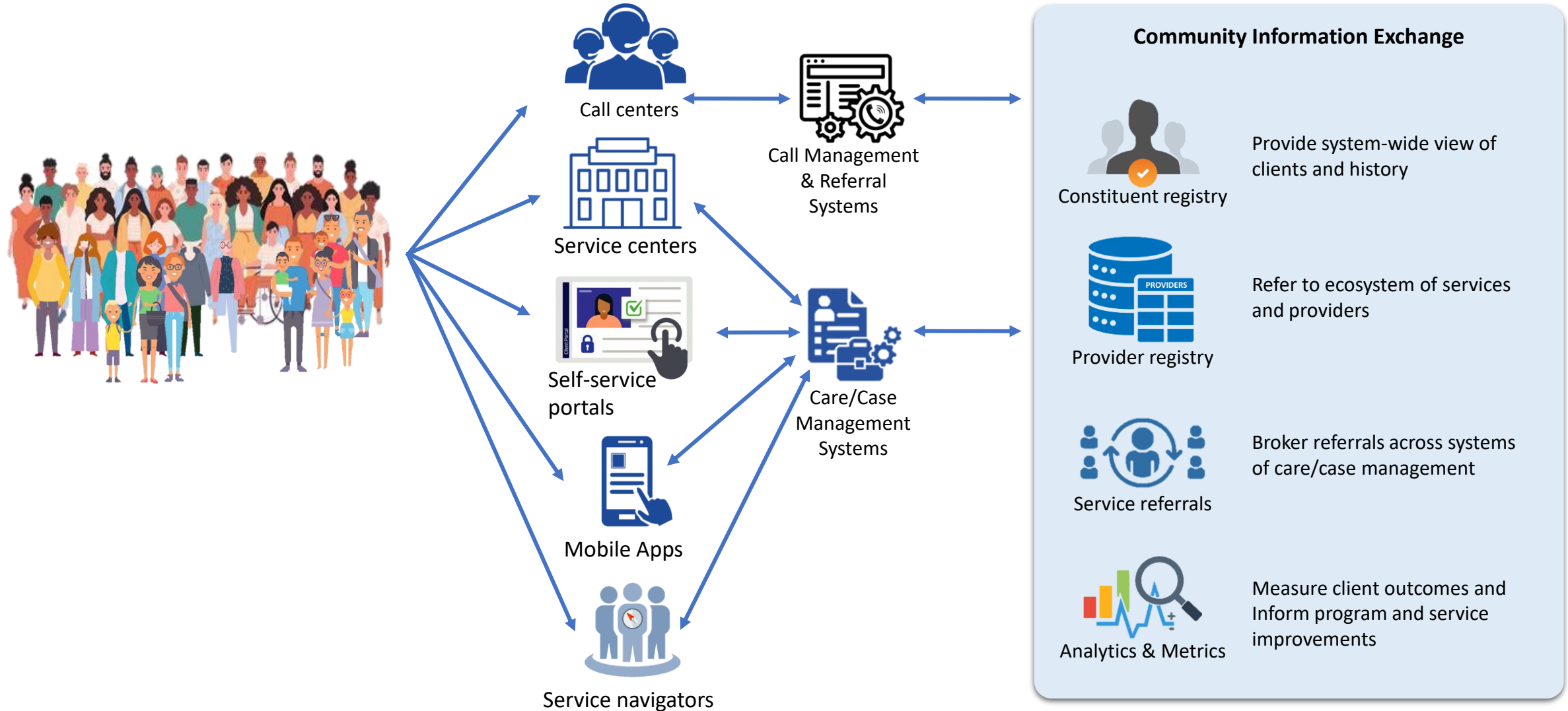


# Building out the Community Information Exchange





# A “No Wrong Door” Approach to Access County Services (Community Information Exchange)



# Next steps

- By Jan 1, 2026:
  - Establish new department domain and migrate credentials
  - Establish network and IT infrastructure
  - Migrate CHAMP and establish IT organization
  - Access to DHS Systems (ORCHID, ELM, IRIS, NAVEX, Safety Intelligence, Supply Chain, VDI)
  - Access to other systems (IBHIS, DHCS Medi-Cal Providers, MCP portals, HMIS, LANES, eCAPS)
- IT Optimization Roadmap
  - Service Blueprint – pending program/service integration
    - HI & HFH
    - LAHSA
  - Field service care management and HIPAA requirements
  - Program and Service management requirements

July 10, 2025

# Building the Measure A Annual Evaluation Agenda

An Open & Equitable Approach

CEO-Homeless Initiative & DHS-Housing for Health

# Overview

- Measure A requirements
- Key partners we plan to engage
- Process for establishing the Annual Evaluation Agenda
- Q&A

# Definition: Evaluation Agenda

**A list of questions  
and a plan to answer them**

# Measure A Requirements

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# Background on Measure A

Ballot initiative approved by LA County voters on Nov. 5, 2024

- Half-cent tax funding homelessness solutions, replacing Measure H
- Estimated to generate +\$1BN annually in perpetuity

Requires County to collect and analyze data to evaluate the effectiveness of programs funded by the tax

- 1.25% of budget for Accountability, Data, and Research
- Requires Annual Evaluation Agenda (AEA)

# The five Measure A goals

1. **Increase** the number of people moving from encampments into permanent housing to reduce unsheltered homelessness
2. **Reduce** the number of people with mental illness and/or substance use disorders who experience homelessness
3. **Increase** the number of people permanently leaving homelessness
4. **Prevent** people from falling into homelessness
5. **Increase** the number of affordable housing units in Los Angeles County

For more detail: <https://homeless.lacounty.gov/responsive-regional-plan/>



# Measure A section 6.A.1.

- **After considering the recommendations** of the Executive Committee and **after consultation with appropriate County agencies and departments**, the County shall:
  - **Establish and manage** an **annual evaluation agenda** to spur **innovation and improvement**.
  - The agenda should **prioritize internal and external evaluations** that test the **causal impact of investments** on the desired outcomes.
  - Evaluations must **additionally** include a **third party** evaluator selected through a **request for proposals**.
  - Evaluations must **include voices** with **relevant lived experience**

# Measure A section 4.E.

- No later than October 1, 2031, the Executive Committee and the Housing Agency shall **formulate new baseline** and **target** metrics [... which]
  - [...] shall be [...] **informed by the annual evaluation agenda** and prior program performance.
  - The Executive Committee shall evaluate progress towards these new metrics at least every five years thereafter and make recommendations to the Board of Supervisors and the Housing Agency to redirect funds to or from specific programs.

# What does Measure A require?

## Deliverables:

- **Establish** and **manage annual evaluation agenda**
- **Prioritize internal** and **external evaluations** to understand **causal impact** of investments
- **Include voices** with relevant **lived experience**

## Process:

- Evaluations include a third-party evaluator selected through RFP
- **Consider recommendations** from **ECRHA**
- **Consult with** appropriate **County agencies** and **departments**

## Relationships:

- Spur **innovation** and **improvement**
- **Inform** revised baseline and target **metrics**

## Guiding commitments:

- Center **equity**
- **Accountability, transparency,** and **innovation**

# Relationship to other Measure A components

Performance Monitoring	Evaluation	Planning
<b>What</b> key changes occurred?	<b>Why</b> did key changes occur?	<b>How</b> to achieve key changes?
Measure A Metrics and Public Progress Tracker	Annual Evaluation Agenda (AEA)	Responsive Regional Plan
Standards of Care Performance Indicators	Internal AEA evaluations	Measure A Spending Plan
Systemwide and Program KPIs	External AEA evaluations (RFP or partnership)	

# Key partners we plan to engage



# Partners we plan to engage

*Including, but not limited to...*

- **Governance Partners:** core governance and oversight actors, provide key recommendations on process and influence question prioritization
- **Co-Design Partners:** directly experience, deliver, research, or fund homelessness services, consulted early to generate list of questions and later to provide additional feedback
- **Advising Partners:** potentially impacted by evaluation activities, provide feedback on drafts

# Governance Partners

*Including, but not limited to...*

- ECRHA\* & subcommittees
- County Agencies & Departments\*
- Leadership Table for Regional Homeless Alignment
- BOS Staff & Deputies

# Co-Design Partners

*Including, but not limited to...*

- People with lived experience
- Providers & provider data teams
- COCs / Cities / COGs
- Academia / research partners



# Advising Partners

*Including, but not limited to...*

- Community / Faith Based Organizations
- Advocacy Groups
- IT and Data System Experts
- Process Improvement Specialists / Consultants

# Process for establishing the Annual Evaluation Agenda

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# Centering equity in the agenda

In our **process**:

- **Participant**-centered and **provider**-centered **community engagement** to develop the agenda itself

In our **questions**:

- Including questions that **measure inequities** and help **reduce racial, ethnic, gender, and other disparities**

In our **evaluation principles**:

- Embed principles for **equitable** and **participatory research** in the agenda to guide research practices

# Establishing and managing the agenda

## Establishment

## Annual management



Month	6/25	7/25	8/25	9/25	10/25	11/25	12/25	1/26	2/26
Steps	<b>Align</b> on process		<b>Engage</b> community			<b>Prioritize</b> questions		<b>Implement</b> agenda	
Governance partners									
Co-design partners									
Advising partners									
Deliverables	1. AEA Roadmap 2. First RFP issued		AEA components: 1. Logic model 2. List of AEA questions 3. Evaluation principles			1. AEA Draft		1. AEA release 2. 1-3 RFPs developed	

Evaluations + learning

Community engagement + logic model development

Next year evaluation planning

Revise + prioritize questions

# Questions?

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