

HOMELESS POLICY DEPUTIES MEETING AGENDA

MEETING WILL TAKE PLACE IN PERSON WITH A VIRTUAL OPTION

Date: Thursday, April 10, 2025
Time: 2:00 – 4:00 PM
Location: Kenneth Hahn Hall of Administration
500 West Temple St.,
Room 374-A
Los Angeles, CA 90012

For members of the public who wish to join virtually or over the phone, please see below:

Microsoft Teams Link: [Click here to join the meeting](#)

Teleconference Number: +1 323-776-6996,,110359772#

For Spanish interpretation, members of the public should send emails within 48 hours in advance of the meeting to ClusterAccommodationRequest@bos.lacounty.gov

	AGENDA ITEM	LEAD
I.	Welcome and Introductions	Lilit Bagdzhyan, Fifth District
II.	New Department Update	Cheri Todoroff Executive Director, Homeless Initiative and Affordable Housing
III.	ECRC Update	Carter Hewgley Senior Manager, Homeless Initiative and Affordable Housing Libby Boyce Senior Manager, Special Projects Homeless Initiative and Affordable Housing
IV.	Items Recommended for Future Discussion	
V.	Public Comment*	

* Public Comment is limited to one minute. Those joining virtually interested in speaking should raise their hand on Microsoft Teams and unmute once called upon by the Chair. Those on their phones should press *5 to raise their hand and *6 to unmute.

NEXT MEETING: April 24, 2025



Chief
Executive
Office.



County of Los Angeles

Homeless
Initiative

Homeless Initiative

Emergency Centralized Response Center

April 10, 2025

Emergency Centralized Response Center (ECRC)

Established through a motion adopted by the Board of Supervisors in September 2024, ECRC was created as a central coordinating entity that assists in **overseeing the dispatch of more than 150 outreach teams** supporting individuals experiencing unsheltered homelessness across LA County.



ECRC Fire Response – January 2025

Along with our partners at LAHSA, ECRC:



- Safely evacuated **more than 500 people experiencing homelessness from 17 interim housing sites** located in fire danger zones to alternative settings over two days
- Facilitated **interim housing placements for unsheltered individuals** in the fire zones
- Stationed an ECRC representative at the Los Angeles County Emergency Operation Center (EOC) to **coordinate resources for people experiencing homelessness and service providers**
- Deployed outreach teams to affected sites to **provide fire safety education and disseminate critical resources**
- Supplied **nearly 6,000 N95/KN95 masks**
- Deployed outreach teams to **Disaster Recovery Centers and Evacuation Centers**

ECRC Main Tenets

- **Accept calls or emails** from elected officials, jurisdictional staff, or governmental agencies regarding encampments/individuals of concern
- **Provide a feedback loop** on these encampments/individuals of concern
- Support outreach teams to **access interim housing and other County resources quickly** (DMH, SAPC, DPSS, MVA, DHS)
- **Coordinate outreach efforts** between Housing for Health-funded multidisciplinary teams (MDTs), LAHSA Homeless Engagement Teams (HET) and HOST teams
- **Respond to emergencies that impact individuals experiencing unsheltered homelessness**, including natural disasters and other crises situations
- **Conduct field-based work to build rapport with outreach teams** to best understand geographic areas, assets, and challenges

ECRC Team

- One ECRC director
- Four teams of two, including a lead senior analyst and an analyst
- **Each team is assigned to a SD(s) and SPA(s) and responsible for:**
 - Responding to referrals
 - Providing updates to the referrer
 - Coordinating outreach efforts
 - Providing support to outreach teams to bring individuals into IH
 - Providing quick access to County and other resources
 - Facilitating coordinating meetings when sites include multiple jurisdictions

Other departments and entities assigned to be on site:

- LAHSA IH and outreach
- HFH IH and outreach
- DMH IH and HOME
- MVA
- DPSS (in the works)
- SAPC
- LASD (reachable by phone but not yet on site)

Examples: Leading Coordination for Large Encampments

City of Industry – 20-40 PEH in trailers on private property

- This was an emergency, and we needed to get all PEH out of the trailers and off private property quickly
- Worked with private owners, City of Industry, etc.
- In partnership with LASD, Pathway Home team, LAHSA HOST, LAHSA and HFH interim housing (IH) programs, ECRC worked to get everyone into motel or assigned to IH to close the encampment quickly

Ballona Creek – Large encampments over large area

- Several different jurisdictions own/responsible for locations (City of LA CD11, unincorporated LAC, Army Corps of Engineers, Culver City, DPW, LAPD)
- Facilitated a coordination meeting with all entities and developed a plan for clean-up covering a four-mile stretch along Ballona Creek

ECRC Incident Management Dashboard

- Compiles **real-time data and updates** about reported encampments and unsheltered individuals.
- Aims to enhance **transparency, accountability, and operational efficiency** in addressing unsheltered homelessness countywide.



Upcoming Additions

- Response center technology
- Outreach coordination responsibilities shift to ECRC
- Coordination with LAHSA on processing LA-HOP Referrals
- Tracking ECRC touchpoints in HMIS to provide long term service linkages/outcomes
- Creating a single door for unsheltered concerns – any encampment/individual referrals to ECRC and triaged by ECRC team to HET, HOST, MDTs
- Immediate access to IH

Thank You



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