Residential Waste Collection Franchise Contracts for Various Unincorporated Communities

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### Services & Efficiencies



#### Communities Served

Services Provided

Enhancing Efficiencies



## Outreach





LA County Public Works | Award of Six and Sole Source Amendment to One Residential Franchise Waste Collection Contracts

#### **Performance Measures**





- Surveys
- Analyze Complaint data
- Refine Strategies

# **Customer Rates**



- Slight Increases in Rates
- CPI
- Notices to Customers



# **Thank You**



LA County Public Works | Award of Six and Sole Source Amendment to One Residential Franchise Waste Collection Contracts