

HOMELESS POLICY DEPUTIES MEETING AGENDA

MEETING WILL TAKE PLACE IN PERSON WITH A VIRTUAL OPTION

Date: Thursday, September 26, 2024
Time: 2:00 PM
Location: Kenneth Hahn Hall of Administration
500 West Temple St.,
Room 374-A
Los Angeles, CA 90012

For members of the public who wish to join virtually or over the phone, please see below:

Microsoft Teams Link: [Click here to join the meeting](#)
Teleconference Number: [+1 323-776-6996,67258140#](#)

For Spanish interpretation, members of the public should send emails within 48 hours in advance of the meeting to ClusterAccommodationRequest@bos.lacounty.gov

	AGENDA ITEM	LEAD
I.	Welcome and Introductions	Amy Perkins, Third District
II.	Overview and Updates on Field Medicine	Charlie Robinson, Senior Director, Community Health, L.A. Care Michael Brodsky, M.D., Senior Medical Director, Community Health, L.A. Care Heidi Behforouz, M.D., Chief Medical Officer, Housing for Health, Department of Health Services Indu Subaiya, M.D., MBA, Interim CEO, Healthcare in Action Coley King, M.D., Director, Homeless Services, Venice Family Clinic Brian P. Zunner-Keating, MS, RN, PHNA-BC, Director, Homeless Healthcare Collaborative at UCLA Health Camilo Zaks, M.D., FAAFP, Medical Director, Division of Street Medicine at Keck School of Medicine of USC

III.	Items Recommended for Future Discussion	
IV.	Public Comment*	

* Public Comment is limited to one minute. Those joining virtually interested in speaking should raise their hand on Microsoft Teams and unmute once called upon by the Chair. Those on their phones should press *5 to raise their hand and *6 to unmute.

NEXT MEETING: October 10, 2024

L.A. County Field Medicine Program

Overview prepared for the Los Angeles County Homeless Policy Deputies



L.A. Care
HEALTH PLANS

For All of L.A.

26 September 2024

At a Glance: L.A. Care's strategy to address the housing crisis

L.A. Care's various programs combine to provide a comprehensive suite of services to address critical member needs

Finding Housing &
Staying Housed

Short Term Housing
Solutions

Increasing Availability
of Permanent Housing

Access to Healthcare & Social Services

Focus for today



Framing: What problems were we trying to solve with the Field Medicine Program?

Key Challenges with the Old Status Quo

- 1 **Lack of access to coordinated, longitudinal care** for members experiencing homelessness, with multiple providers providing a range of services
- 2 **Difficulty accessing specialty care and durable medical equipment** for members experiencing homelessness
- 3 Uneven geographic distribution of providers, leaving **large parts of the county without any street medicine presence**
- 4 **Limited coordination between County and City initiatives and Medi-Cal resources** to bolster access to services



Development: Steps we took to construct a comprehensive, community-based solution



April 2023 – June 2024

October 2023 – June 2024

July 2024 - Present



Solution details: Core components of the L.A. County Field Medicine Program

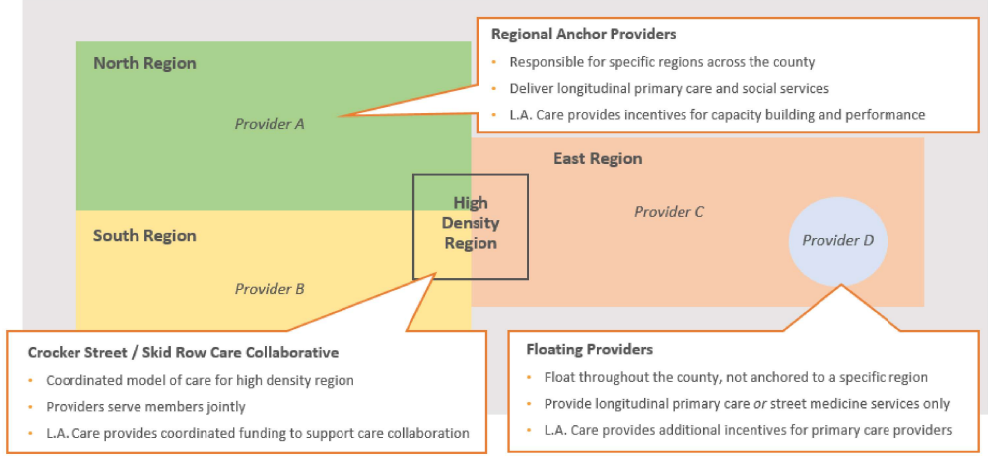
- ✓ County-wide **network of Field Medicine Primary Care Providers** who can provide longitudinal care and social services in the street, in shelters, and in interim housing
- ✓ New systems for Field Medicine Primary Care Providers to make **referrals to specialty care and access durable medical equipment for any L.A. Care member** they encounter,
- ✓ Operational **framework for providers to coordinate services** with a regional structure and specialized approach to high density regions
- ✓ Member-focused, **county-wide infrastructure to facilitate interoperability** among providers, government agencies, CBOs, and other key stakeholders

Launch of direct access to specialty care and durable medical equipment is expected in Q1 2025

Field Medicine advances care for L.A. County's unhoused through a novel geographic approach

The Field Medicine Program will support 10 new teams for 5 years & organize care using a population-based approach

Illustrative Los Angeles County Map



Field Medicine Program launched in July, on track to provide full county-wide coverage

Nineteen providers to serve L.A. Care & Health Net members in **15 distinct Field Medicine regions** across the county



We are delivering much-needed financial support for Field Medicine services

The Field Medicine Program will add new capacity to care for members while rewarding high performing teams for the care they are already delivering

Capacity Building Incentives

Deploying 10 new teams across the county using a novel population-based approach to enhance equitable access to care across the county

\$30M

+

Performance Incentives

Encouraging providers to engage members where they are, connect them to social services, and provide a true medical home

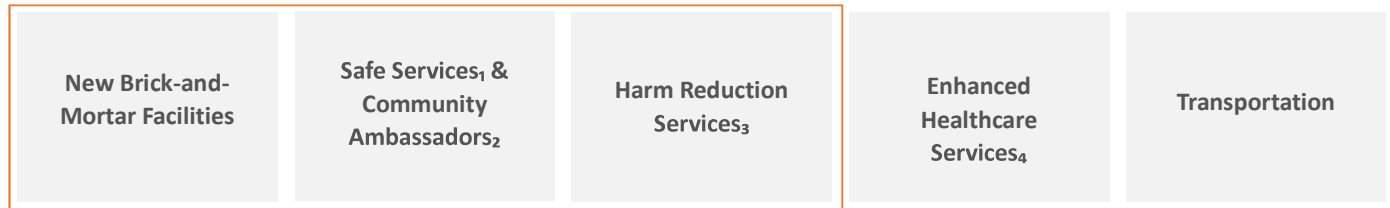
\$30M

This funding will supplement Medi-Cal payments that Field Medicine providers receive for covered healthcare services

5-Year funding commitment to support hiring & longitudinal measurement

The Skid Row Care Collaborative acts as the “Regional Anchor” in Skid Row region

Skid Row Care Collaborative brings enhanced services directly to the high density Skid Row community and includes the launch of the Crocker Street Campus



DHS Crocker Street Campus

\$30M

¹Safe Services include access to mental health providers, legal and veterinary services, linkage to income, employment, and benefits support, and access to bathrooms, showers, laundry facilities, community activities

²Community Ambassadors will be hired directly from the community to staff the Crocker Street Facility, supporting safe services and harm reduction services

³Harm Reduction Services are specialized supports for people who use drugs, people with justice system involvement, people who engage in sex work and include observation beds, connection to social services, harm reduction supplies and access to limited medical services

⁴Enhanced Healthcare Services include onsite specialty care, medical observation beds, and expanded hours for urgent care and pharmacy

Funding figures shown above include 30% contribution from Health Net; L.A. Care is committed to funding the remaining 70% of program costs



We continue to increase interoperability across multiple services & programs

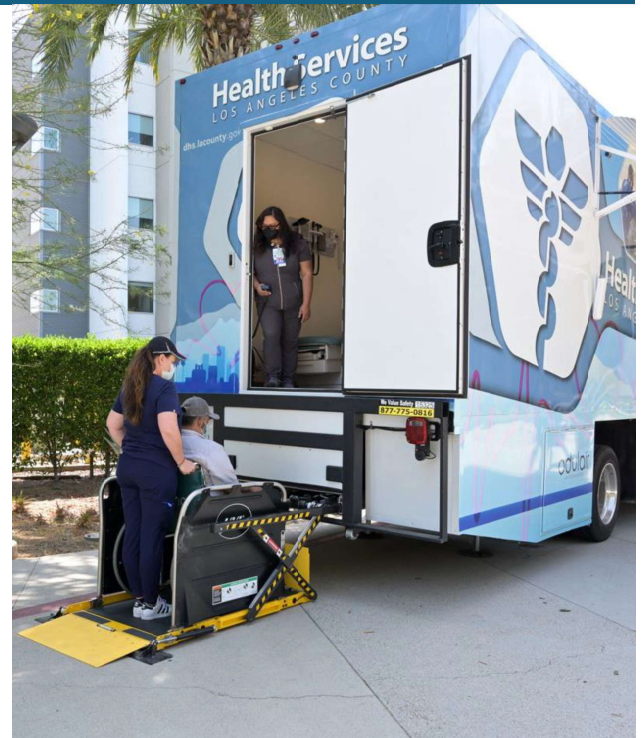
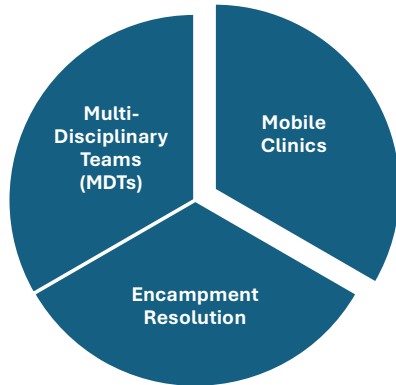
Creating Geographically Aligned Provider Pods

- Facilitating multidisciplinary care in the field with Med-Cal contracted providers
- Pairing field medicine providers with housing navigators and enhanced care managers
- Coordination and partnership with Housing for Health Multidisciplinary Teams and other County programs

Further Coordination with County & City Interim Housing Programs

- Aligning field medicine, housing navigation, and ECM providers with interim housing sites across the county
- Developing a streamlined approach to ECM enrollment for all members participating in interim housing programs



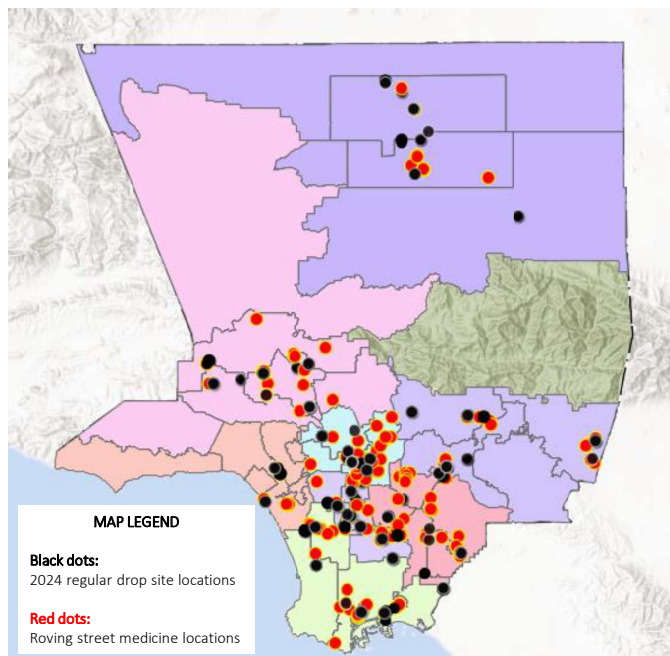


- Operates **Countywide** throughout all 8 Service Planning Areas (SPAs)
- Alignment between **MDTs, Mobile Clinics, and Encampment Resolution** efforts
- Provides **clinical support to medically-vulnerable unsheltered people**
- Maintains **regular “drop-sites”** and **roving street medicine presence**

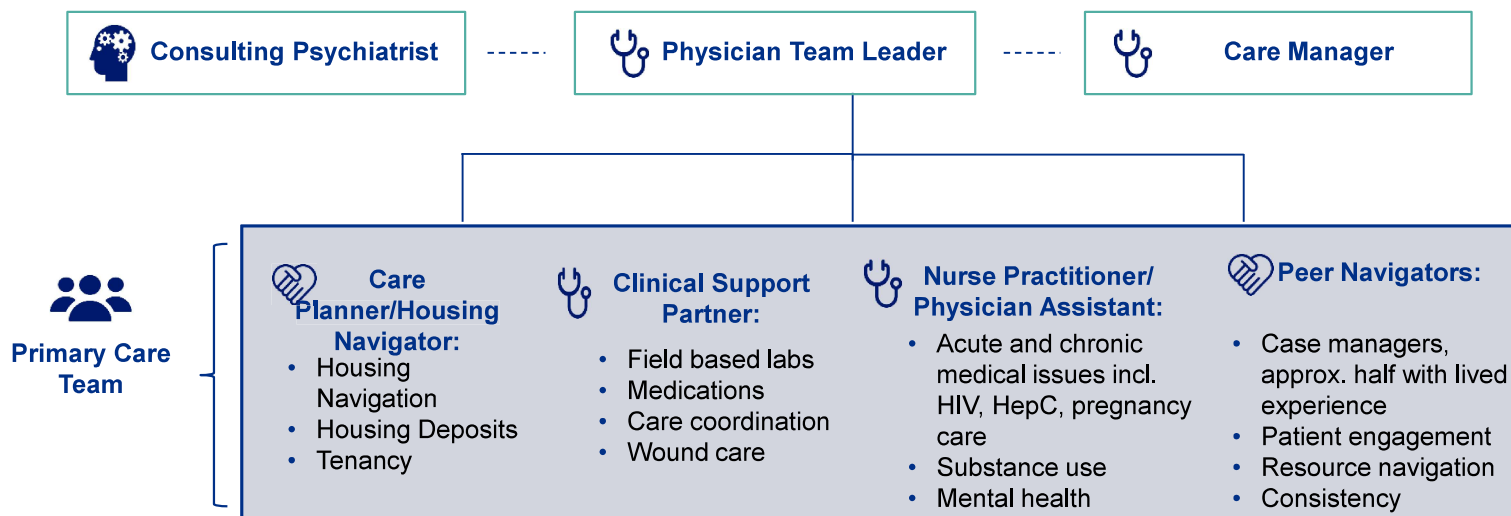
Through the DHS Housing for Health's Mobile Clinics:

- Patients receive specialty care, reproductive health, cervical cancer screening, low barrier medication, medication assisted treatment, contingency management, & transitions of care
- **2,500 patients** received care and over **6,000 patients** received encounters in 2023

DHS Mobile Clinic Regular Drop Site & Roving Locations



Healthcare In Action: Team Structure

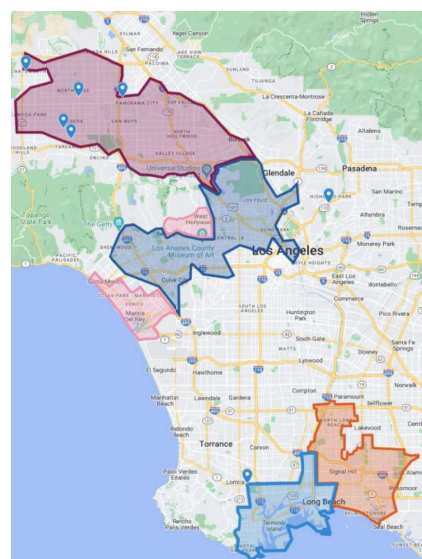


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Healthcare In Action: How and Where We Serve

- ▶ Municipal Contracts
- ▶ Hospital Contracts for TOC
- ▶ CalAIM
- ▶ Grants
- ▶ Medical Services
- ▶ Street Outreach & Engagement
- ▶ Temporary Shelter (e.g. Volunteers of America – Pathway To Home; Arroyo Women's Shelter, ABH Eubank)
- ▶ Interim Housing (e.g. Hilda Solis Care First Village, Colonial Hotel in Long Beach, Inside Safe Motels)
- ▶ Permanent Supportive Housing

- ▶ SPA 2
- ▶ SPA 4
- ▶ SPA 5
- ▶ SPA 7
- ▶ SPA 8



2

Healthcare In Action: Success and Challenges

▶ Success

- Collaboration with housing agencies (i.e. PATH in SPA 7, Harbor Interfaith in SPA 8) on getting our patients housed
 - HIA in partnership with housing agencies has been able to place 138 folks in LA County in permanent supportive housing

▶ Challenges

- Coordination with Pathway Home operations
 - Ensuring relationships between patients and street medicine teams are not disrupted during these encampment abatement operations through coordination



Venice Family Clinic Homeless Program Overview

L.A. County Homeless Policy Deputy
Field Medicine Program Presentation

September 26, 2024

Dr. Coley King
Director of Homeless Services



Our Current Homeless Program

- Presence in SPAs 5 & 8
- 15 Street medicine / homeless health care clinicians
- 3 Mobile units
- 9 Satellite locations
- 3 Full Service Partnership teams
- 7 General street medicine teams
- Patient Support Services
 - Health Insurance Enrollment
 - Optometry
 - Dental
 - Enhance Care Management (ECM)
 - Resource Case Management
 - Health Education
- Of the 1535 unduplicated patients seen in the field (FY24), 41% also received primary care and support services in clinic

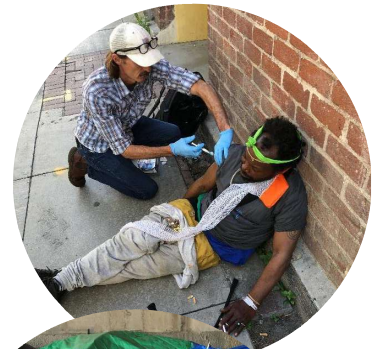


Bridge Psychiatry

- Expanding the scope of primary care to treat severe mental illness (SMI)
- Our patients lack access & insight
- The harm to not treat often outweighs the harm to treat
- Field based “mental health treatment first” versus “housing first” for placement stability
- Continued engagement with trusted clinicians within clinic setting

Addiction Medicine

- Substance use disorders are a key part of tri-morbidity and contribute to lower life expectancy
- Critical part of our practice on outreach and in clinic
- Multiple clinicians trained in opioid replacement medications and Vivitrol for alcohol use disorder
- Overlap with SUMMIT program
- Overlap with Common Ground services



Venice
Family
Clinic

3

Encampment Resolution Efforts: Ensuring Consistent Access to Care

- Presence of field based primary care providers from a Community Health Center (CHC) ensures consistent engagement for patients with complex medical needs
- Patient-centered collaboration with service providers throughout the county ensures patients are properly linked to a medical home, support patient stability and improved quality of life



Venice
Family
Clinic

4

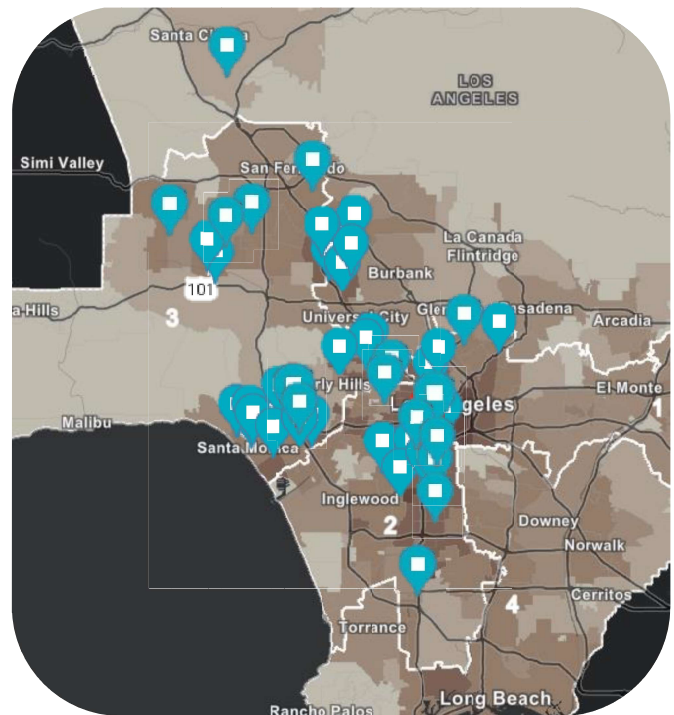
UCLA Health

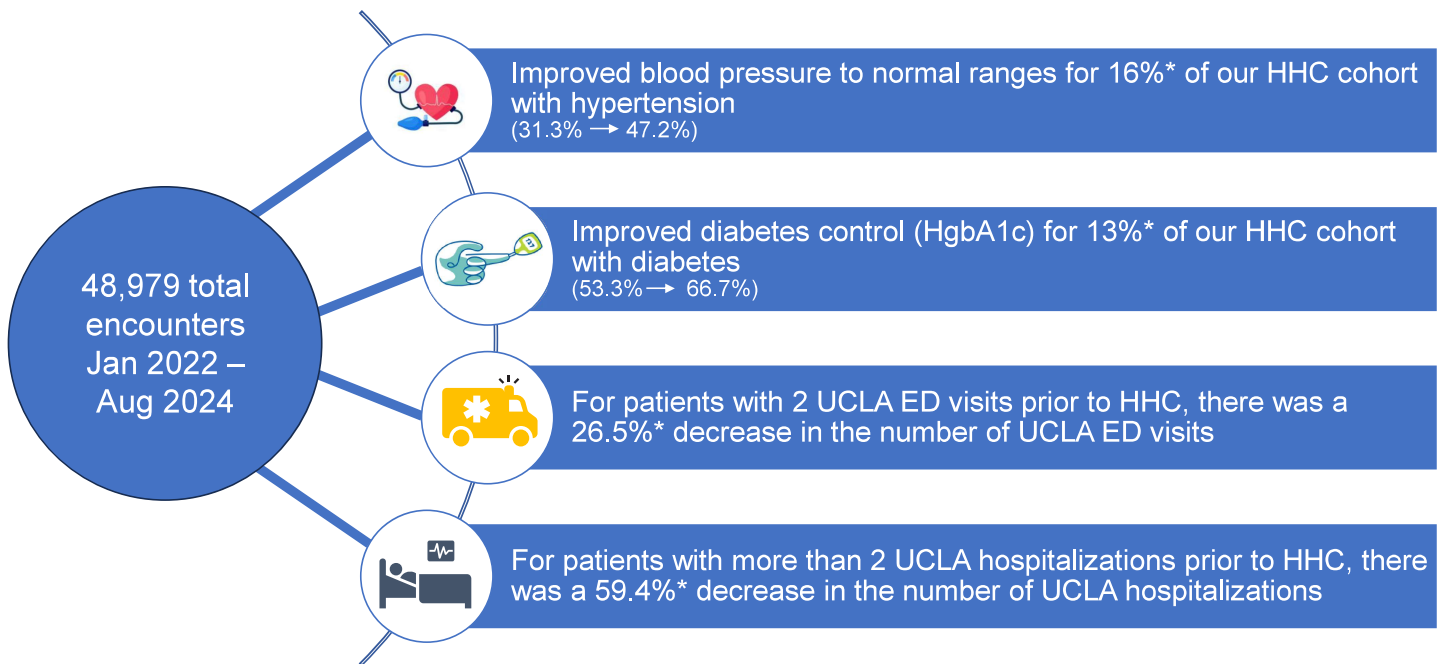
Homeless Healthcare Collaborative



The Homeless Healthcare Collaborative (HHC)

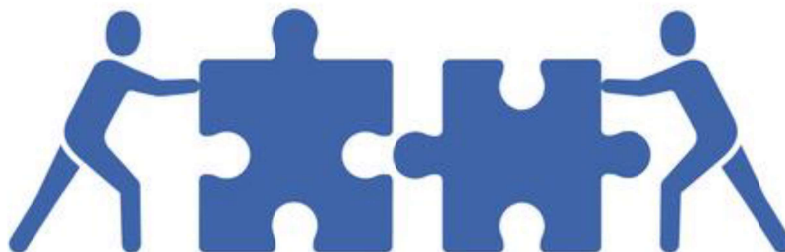
- Five full-time teams primarily serving SPAs 2, 4, 5, & 6
- Integrated physical, mental, and substance use services with UCLA Health staff:
 - Nurses
 - Psychiatrists
 - Physicians
 - Community Health Workers
 - And more
- Providing urgent care and primary care in:
 - Streets/encampments
 - Interim housing sites
 - Resource centers
 - And more





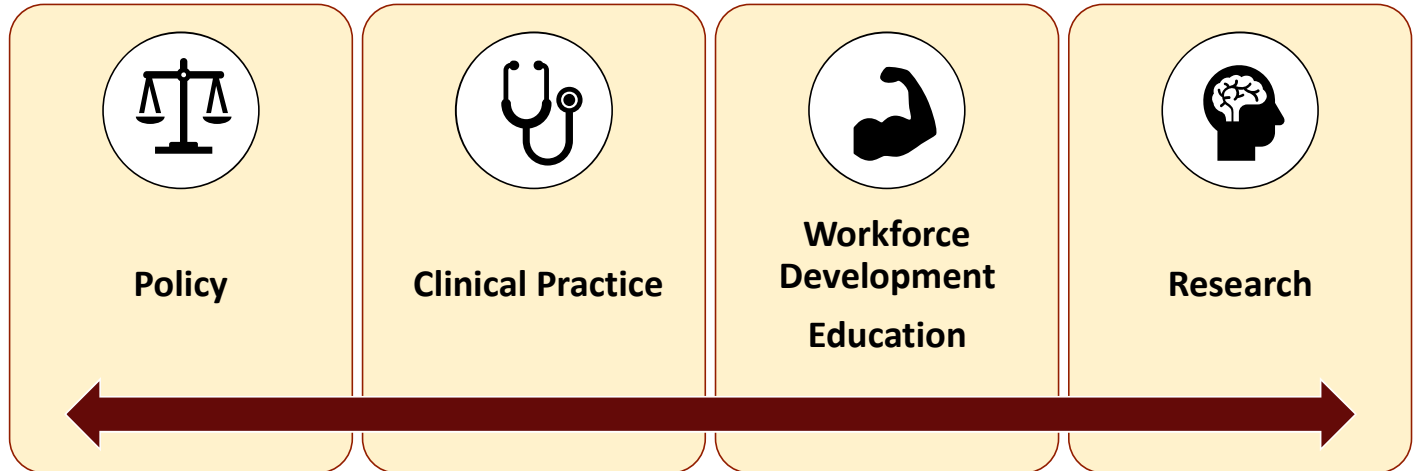
Opportunities for Collaboration

- Coordination with resolution efforts and county services
- Sustainable funding opportunities
- Support for medical care coordination platform
 - UCLA is currently exploring a new platform for coordination across medical teams and potentially social services (HMIS) in the future

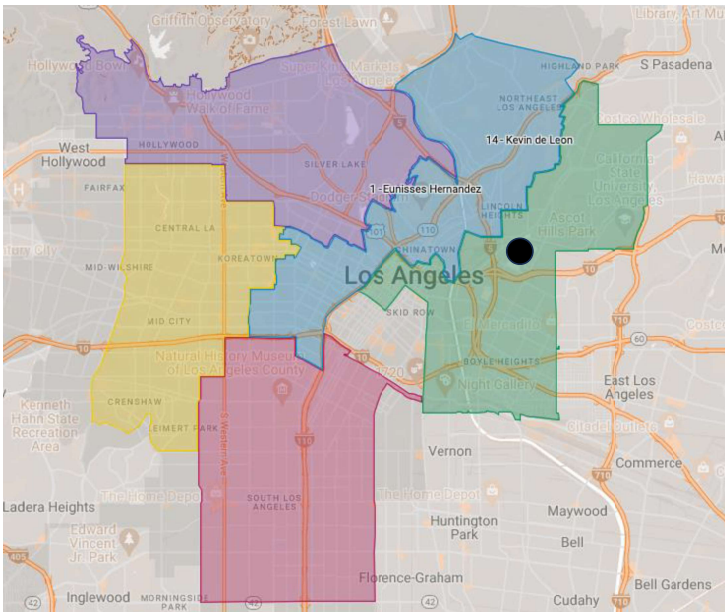


USC Street Medicine

Vision: all unsheltered homeless in LA have access to basic healthcare



USC Street Medicine - Scope of Services



Primary and Specialty Care

- Health Screenings
- Chronic Disease Management
 - Including Hepatitis C & HIV+
- Substance Use Disorder Treatment
- Mental Health/ Psychiatry
- Wound Care
- Lab testing
- Procedures
- EKG, Spirometry, Point-of-Care Ultrasound

USC Street Medicine

- Excited to contract
- Rates/sustainability
- Strong focus on care delivered on the streets
- Measuring success

Implementation of Field Medicine

