

## MEASURE H Citizens' Oversight Advisory Board

Kenneth Hahn Hall of Administration
500 West Temple Street, Room 493, Los Angeles, California 90012
<a href="https://homeless.lacounty.gov/oversight/">https://homeless.lacounty.gov/oversight/</a>

#### **MEETING AGENDA**

**1<sup>st</sup> District Appointee** Brian Tabatabai

**2<sup>nd</sup> District Appointee** Amelia Williamson

**3<sup>rd</sup> District Appointee** Abby J. Leibman

**4**<sup>th</sup> **District Appointee** Andrew Kerr

5<sup>th</sup> District Appointee Jody Schulz

Executive Director, Homeless Initiative and Affordable Housing Cheri Todoroff

**Advisory Board Liaison**Danielle Zapata

DATE: Thursday, June 6, 2024

TIME: 1:00 p.m. – 4:00 p.m.

**LOCATION: Kenneth Hahn Hall of Administration** 

500 W Temple St., Room 374-A

Los Angeles, CA 90012

**Duarte City Hall** 

1600 Huntington Dr., City Hall Conference Room

Duarte, CA 91010

For members of the public who wish to join virtually or over the phone, please see below:

Microsoft Teams Link: Click here to join the meeting

**Teleconference Number:** <u>+1 323-776-6996, 670556148#</u>

- I. Welcome & Introductions
- II. Approval of Minutes for the March 7, 2024, Regular Board Meeting
- **III. General Public Comment**
- IV. Encampment Resolution Fund Program Update Onnie Williams III, Chief Executive Office Homeless Initiative and Affordable Housing
- V. Mortality Rate and Causes of Death Among People Experiencing
  Homelessness in Los Angeles County William Nicholas, PhD, MPH,
  Director, Center for Health Impact Evaluation Los Angeles County Department
  of Public Health
- VI. Housing Acquisition Update Elizabeth Ben-Ishai, Chief Executive Office Homeless Initiative and Affordable Housing; Sophia Rice, LA Housing Services Director, and Perlita Carrillo, Associate Director of Housing Acquisition for Flexible Housing Subsidy Pool, Brilliant Corners; Thomas Wong, Associate Director of Unit Acquisition, Los Angeles Homeless Services Authority

#### VII. Adjournment

If any person intends to submit documentation to the Advisory Board for its consideration prior to the meeting, such documentation shall be submitted via email to: <a href="MeasureHOversight@lacounty.gov">MeasureHOversight@lacounty.gov</a>, no later than 5:00 p.m. the day before the scheduled meeting.

"Combatting homelessness together"

Next Meeting Date: Thursday, September 5, 2024, at 1:00 pm

### Measure H Citizens' Oversight Advisory Board Meeting Minutes Thursday, March 7, 2024

#### **ATTENDEES**

Advisory Board: Chair Amelia Williamson

Board Member Andrew Kerr Board Member Brian Tabatabi

County Staff: Cheri Todoroff, Executive Director, Chief Executive Office-

Homeless Initiative

Oscar Valadez, Los Angeles County Auditor-Controller

Noro Zurabyan, Los Angeles County Counsel

#### I. Welcome and Introductions

• Chair Williamson called the meeting to order at 1:07 p.m.

### II. Approval of Meeting Minutes

• The June 1, 2023, and October 13, 2023, meeting minutes were unanimously approved with no amendments.

#### **III. General Public Comment**

 Wanda Solomon, Executive Director of Single Parents of America, commented on the lack of affordable housing for families and children, specifically children that are homeless in unincorporated areas, and how Measure H is allocated.

### IV. Audit of the Homeless and Housing Measure H Special Revenue Fund for the Year Ending June 30, 2023

- Oscar Valdez from the Los Angeles County Auditor-Controller presented the Fiscal Year 2022-23 Measure H Annual Audit.
- Board Member Kerr inquired about the challenges of expending all Measure H dollars and discussed with Cheri Todoroff, Executive Director of the Chief Executive Office-Homeless Initiative (CEO-HI), tools that may help to more effectively expend dollars for housing.
- Discussion ensued between Chair Williamson and Oscar Valadez regarding the Measure H audit.
- Public Comment:
  - Wanda Solomon inquired about the Measure H audit and program allocations.
- This item was received and filed.

### V. FY 2024-2025 Approved Funding Recommendations

- Cheri Todoroff provided a presentation on the CEO-HI's approved funding recommendations from Fiscal Year 2024-25.
- Discussion ensued among Board Members Kerr and Tabatabi. and Cheri Todoroff regarding affordable housing, the City of Los Angeles' Measure HHH revenue stream, incentive programs, the Jail In-Reach program and prevention efforts.
- After this discussion, Chair Williamson made a further inquiry into master leasing and where these projects are located or if they are disproportionally concentrated in specific areas of the County.
- Public comment:
  - Able, member of the public, commented on community outreach for future Measure H Citizens' Oversight Advisory Board meetings.
  - Wanda Solomon, commented on her son's lived homelessness experience and raised questions about resources in unincorporated areas.
  - Willis, member of the public, commented on a proposed video documentary project he wishes to produce which would follow the lives of people experiencing homelessness.
- This item was received and filed.

#### **VI. Emergency Response Update**

- Cheri Todoroff provided a presentation on CEO-HI's Emergency Response Update one year report.
- Board Member Kerr made several comments regarding the Emergency Proclamation and how Care Courts can be utilized ed as a tool to prevent homelessness.
- Public Comment:
  - Wanda Solomon, commented on the need for permanent housing stability.
  - Jasmin, member of the public, commented on issues regarding substance abuse and mental health issues.
  - Able, member of the public, commented on the range of individuals that can fall into homelessness.
- This item was received and filed.

#### **VII.** Adjournment

Meeting ended at 2:57 p.m.

Minutes submitted by: Norma Benecia Lobatos

Minutes approved by: Danielle Zapata

Next meeting will be held on Thursday June 6, 2023.

# Encampment Resolution Funding (ERF) Program Update

Measure H Citizens' Oversight Advisory Board





## **Encampment Resolution Fund Program**

ERF Round	Amount Awarded (Approx.)	Fiscal Year
ERF 1	\$48 million	2021-2022
ERF 2	\$200 million	2022-2023
ERF 3	\$300 million	2023-2024

The Encampment Resolution Fund (ERF) program is a competitive grant awarded by the California Interagency

Council on Homelessness to Counties, Councils of Government, and cities of any size that demonstrate an ability to conduct housing-focused encampment resolution.

### ERF aims to:

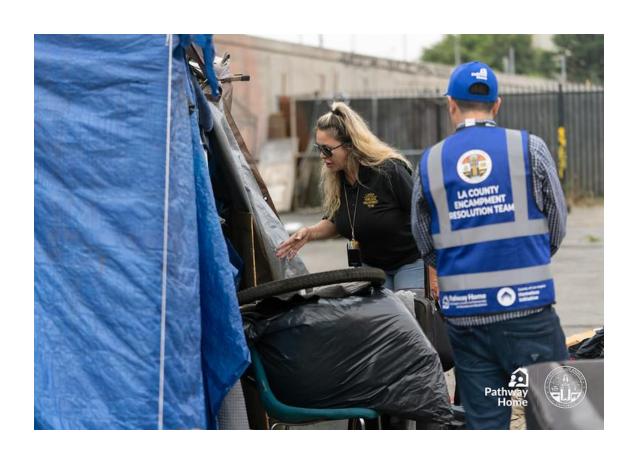
- **Assist local jurisdictions** in ensuring the safety and wellness of people experiencing homelessness in encampments
- Resolve critical encampment concerns and transition individuals into safe and stable housing
- Encourage a data-informed, coordinated approach.





### **ERF ROUND 3 AWARD**

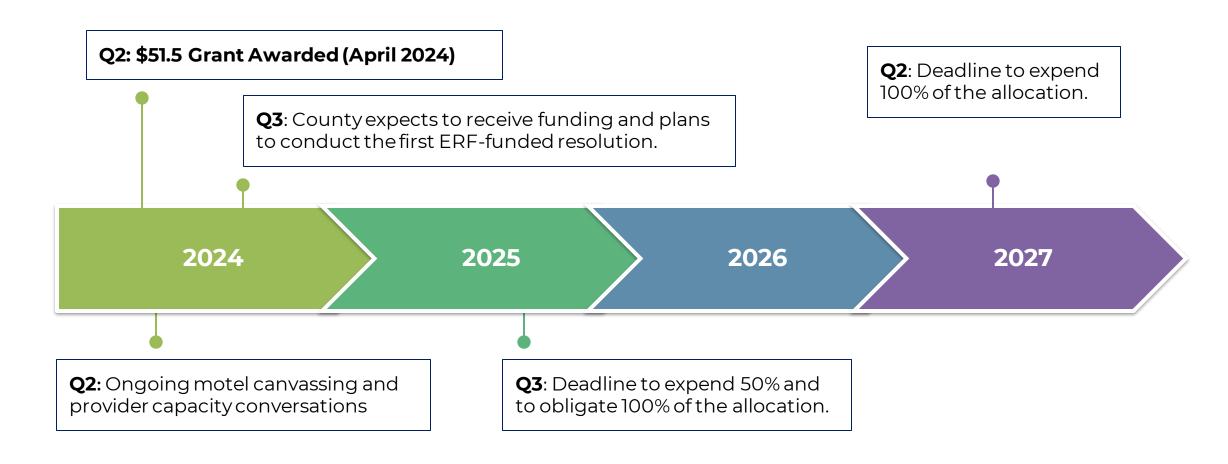
## **Pathway Home**







### **Timeline**







### **Encampment**



One of the largest encampments on the state's right of way: the 105 corridor from West Athens to Norwalk and its associated riverbeds.

C-Line, where people experiencing unsheltered homelessness are living in the riverbeds and taking refuge near the freeway where it crosses the LA and San Gabriel Rivers and where multiple LA Metro stations are co-located.





### **Award Details**

The County will receive almost \$52M and agreed to leverage \$16M in existing local funding to expand its Pathway Home program

These new resources will enable us to:

- Secure 212 motel rooms to serve ~475
   households comprised of 586 individuals over a three-year
   period
- Help LAHSA secure master leased units,
   Housing Navigation slots, and Time Limited Subsidies to connect these households with permanent housing
- Support the disposition of nearly 60 unsafe and uninhabitable RVs from the public roadway, returning community spaces to their intended use







### Partners and Leveraged Funding

## **ERF Funding** \$51.5M

## Leveraged Funding \$16M

- \$13M LA County Homeless Initiative
- \$2.8M LAHSA
- \$0.2M DPW

### **LA County Partners**

- Supervisor Holly Mitchell
- Supervisor Janice Hahn
- LASD-HOST
- LAHSA
- DHS-HFH
- DPH-EHD
- ISD
- LACoFD

### **Municipal Partners**

- LA Metro
- Caltrans
- Gateway City Council of Governments
- Compton School District
- Charles Drew University of Medicine and Sciences

### **City Partners**

- City of Los Angeles
- City of Bellflower
- City of Downey
- City of Norwalk
- City of South Gate
- City of Lynwood
- City of Santa Fe Springs

### **Unincorporated Area Partners**

- West Athens
- Willowbrook





## Thank you.











Mortality Rates and Causes of Death among People Experiencing Homelessness in Los Angeles County: 2014-2022

Will Nicholas PhD, MPH

Director, Center for Health Impact Evaluation

Los Angeles County Department of Public Health

Measure H Citizens' Advisory Oversight Board June 6, 2024



### Today's Agenda

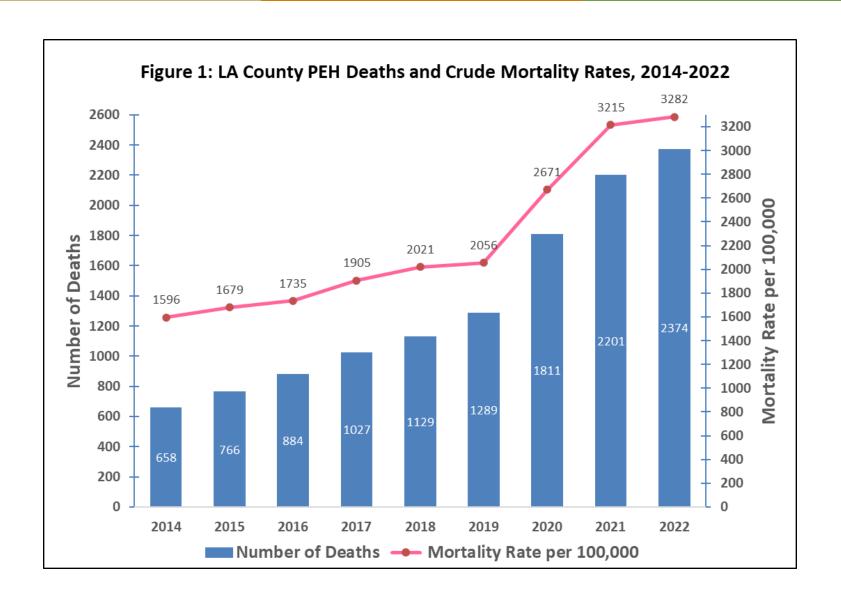
- 1. Summarize the report's findings and recommendations
- 2. Respond to any questions about the findings
- 3. Discuss the implications of the findings and recommendations



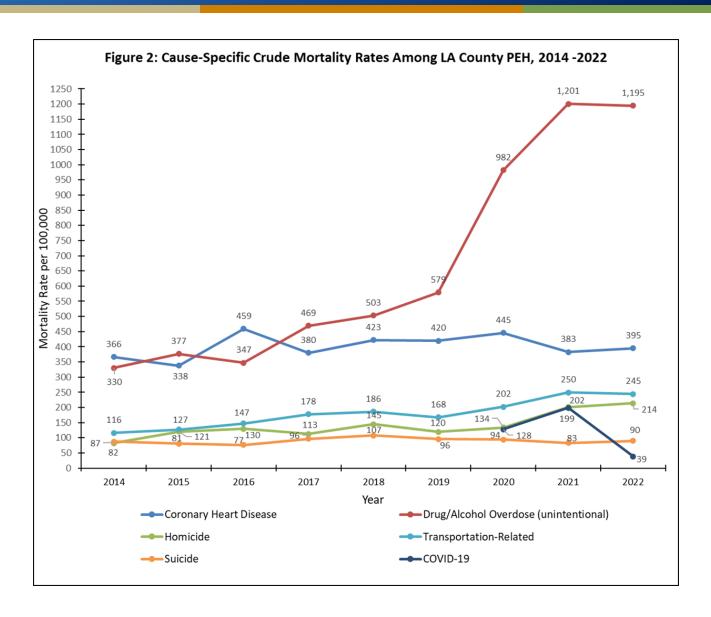
### **Methods**

- Crude Mortality Rate = # of Deaths in year/Total mid-year population x 100,000
- Identifying deaths among PEH
  - Medical Examiner data
  - California death certificate data
- PEH Population
  - Annual point-in-time count and demographic survey
    - No count conducted in 2021 so average of 2020 and 2022 was used as a proxy for 2021
    - Demographics data allows for age-adjusted comparisons of mortality by race/ethnicity and gender; and age/gender adjusted comparisons of PEH mortality to LA County mortality.

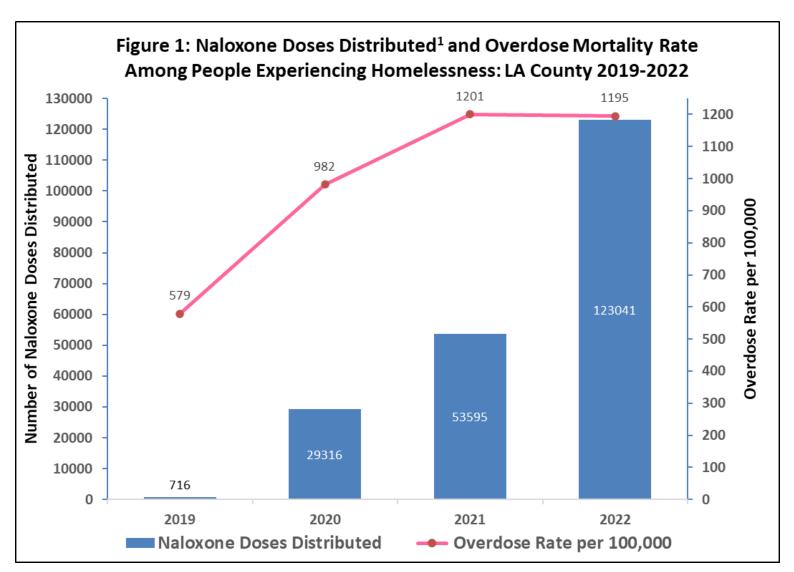






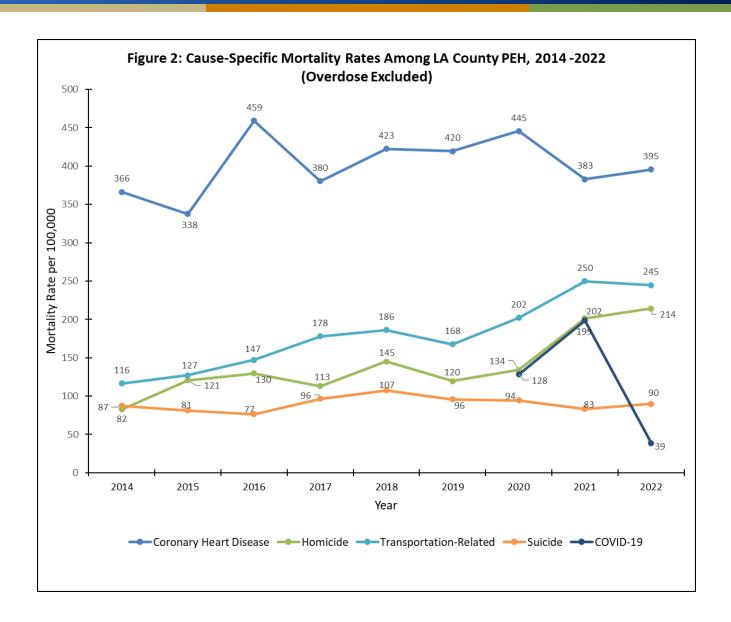




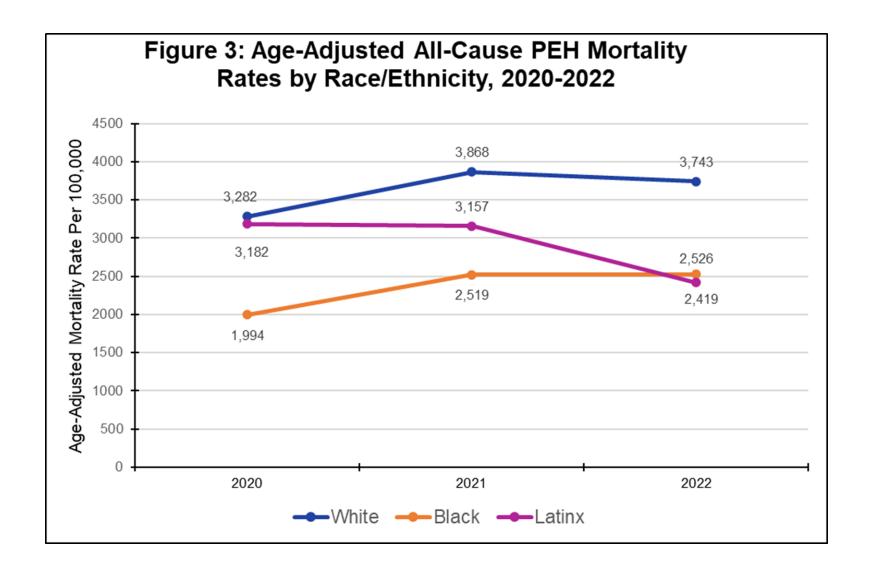


<sup>1.</sup> By DHS's Overdose Education and Naloxone Distribution Program.

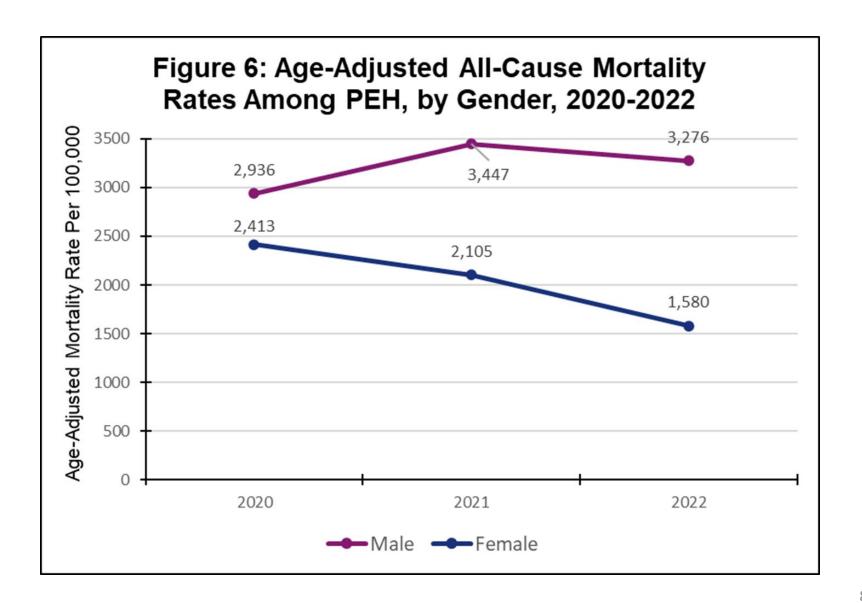














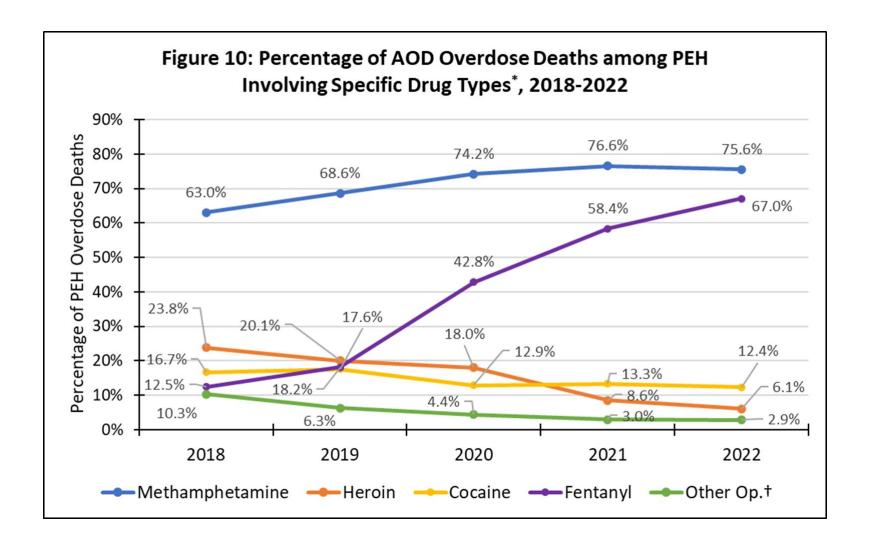




Table 2: Age- and Gender-Adjusted Mortality Rate Ratios (MRRs)\*: PEH Compared to LA County Population (2021 and 2022 Combined)

Cause of Death	MMR	
All Causes of Death	3.9	
Drug and Alcohol Overdose	40.5	
Coronary Heart Disease	4.3	
Transportation-Related Injury	18.3	
Homicide	17.7	
Suicide	8.4	
COVID-19	1.7	

<sup>\*</sup>The MRR is the mortality rate among PEH divided by the mortality rate in the total LA County population



### Recommendations

## Ensure Rapid Access to Housing and Shelter that are Responsive to the Needs of LA County Residents Experiencing Homelessness

- All physical health, mental health, substance use, and social service providers are trained to facilitate linkages to housing and shelter options (e.g., through VI-SPDAT).
- The supply of permanent supportive housing and interim housing options is sustained and expanded.
- People who use drugs do not lose their housing due to substance use; recovery-oriented housing is available to residents who benefit from abstinence-focused living environments; and all congregate living settings have readily available overdose prevention services.



## Expand Harm Reduction and Overdose Prevention Outreach, Engagement and Response, Prioritizing Los Angeles County Residents Experiencing Homelessness at Highest Risk for Overdose

- Advance legislation, regulation, and local engagement and advocacy to establish safer consumption spaces.
- Sustain and expand:
  - harm reduction and overdose prevention services in jails, hospitals, and residential settings, and through street-based outreach and engagement;
  - welcoming drop-in spaces with access to harm reduction services and linkages to substance use treatment and other needed physical and mental health services; and
  - telehealth and mobile physical health, mental health and substance use services.
- Integrate peer-led services to ensure that people with lived experience have a direct role in shaping and delivering services.
- Expand outreach and engagement, harm reduction, overdose prevention, and substance use field- and facility-based services for Black, Indigenous, and people of color, and for transgender, gender non-conforming, and intersex residents experiencing homelessness.



## Ensure that Physical Health, Mental Health, and Substance Use Treatment Services are Available and Responsive to the Needs of LA County Residents Experiencing Homelessness

- Train medical providers to better understand and accommodate the special needs of LA County residents experiencing homelessness when they deliver chronic disease management services.
- Sustain and expand comprehensive primary and preventive care services, targeting those with heart disease and other chronic conditions, through street medicine and mobile clinics with links to facility-based medical care.
- Expedite and facilitate patient access to cardiac testing, procedures and specialty medications, along with recuperative care and other interim housing settings to facilitate management of cardiac disease.
- Ensure best practices for the implementation of infectious disease protocols—including facility and person-level protocols around cleaning, ventilation, temperature screening and cohorting—are deployed in settings that serve or house residents experiencing homelessness.



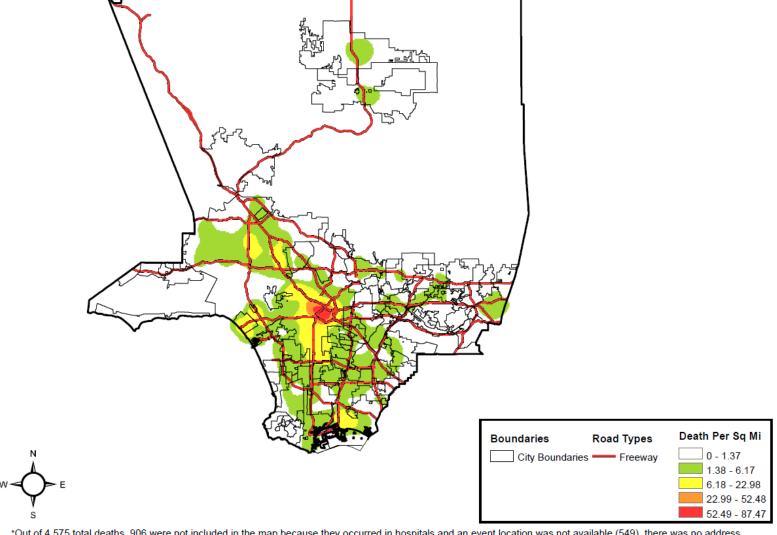
- Sustain and expand:
  - Mental health services, including the full range of outreach and engagement, and community and congregate setting-based services for those who may also be experiencing serious mental illness;
  - LA County's Reaching the 95% initiative, which lowers the eligibility
    threshold for initiation of substance use treatment, lengthens the time
    of engagement in these services, and increases the presence of
    community-based outreach and engagement teams to help people
    engage in these service; and
  - FDA-approved opioid addiction medication services, with minimal barriers to access, across all physical health, mental health, and substance use treatment providers.

## Reduce Traffic Deaths among Los Angeles County Residents Experiencing Homelessness

 Collaborate with municipalities and unincorporated communities to identify concentrations of fatal injury collisions to inform community planning and strengthen local infrastructure and policy interventions.



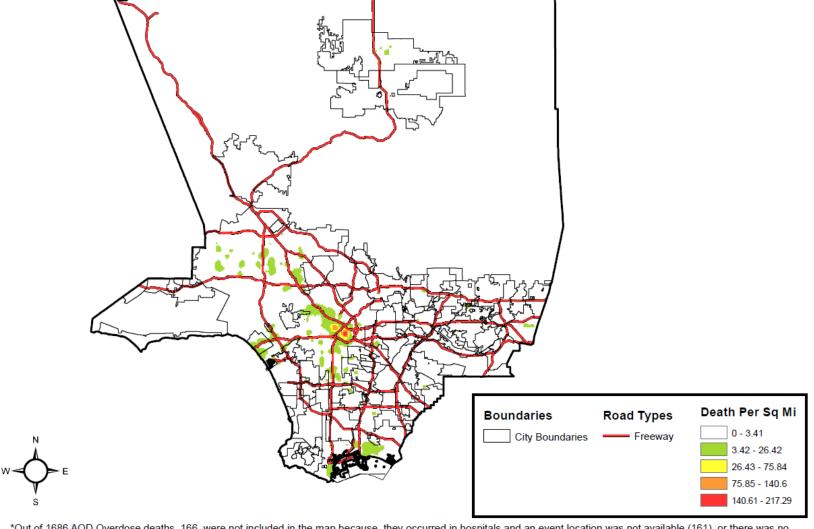
Heat Map 1: Deaths from All Causes Among PEH, 2021 - 2022 Los Angeles County (n=3,669)\*



\*Out of 4,575 total deaths, 906 were not included in the map because they occurred in hospitals and an event location was not available (549), there was no address information (275), or there was no cause of death information (82).

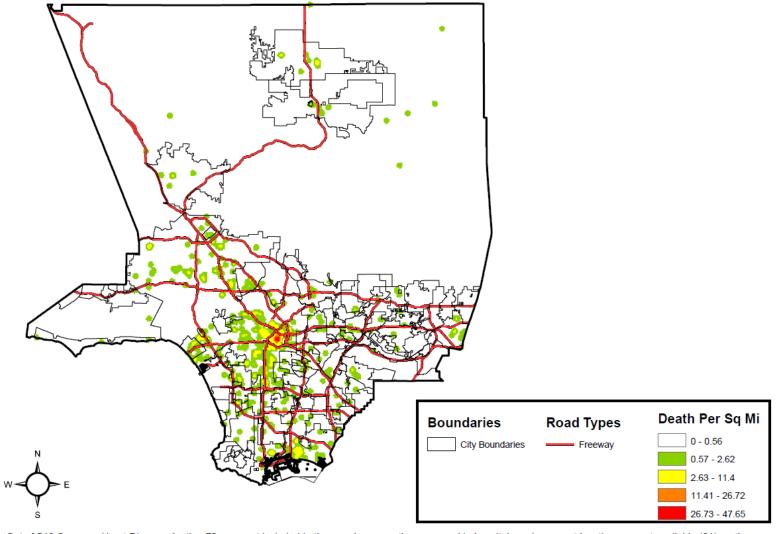


Heat Map 2: AOD Overdose Deaths Among PEH, 2021 - 2022 Los Angeles County (n=1,520)\*





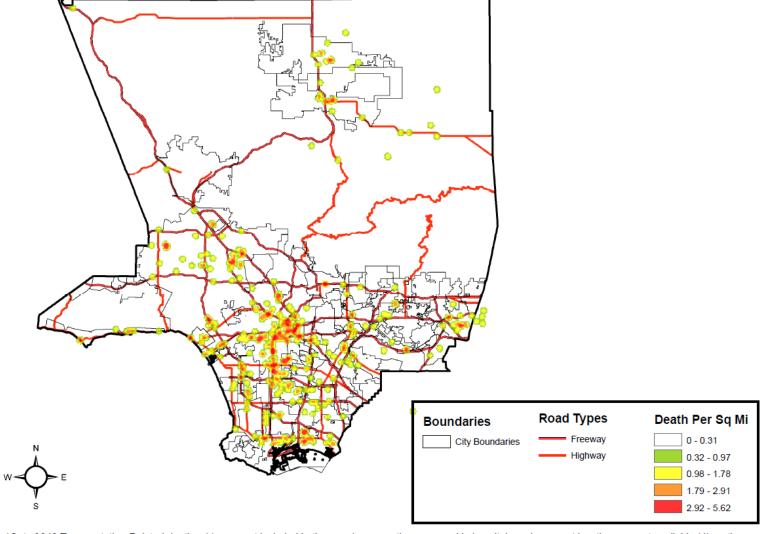
Heat Map 3: Coronary Heart Disease Deaths Among PEH, 2021 - 2022 Los Angeles County (n=476)\*



\*Out of 548 Coronary Heart Disease deaths, 72 were not included in the map because they occurred in hospitals and an event location was not available (61), or there was no address information (11).



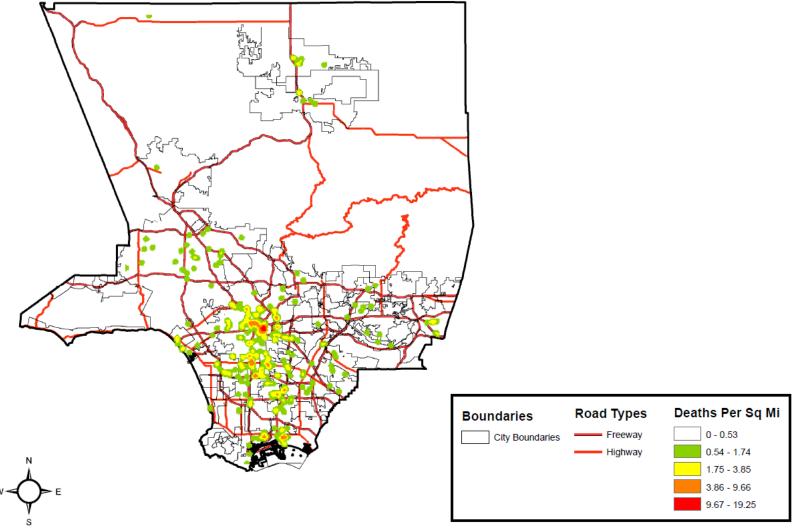
Heat Map 4: Transportation-Related Deaths Among PEH, 2021 - 2022 Los Angeles County (n=337)\*



\*Out of 348 Transportation-Related deaths, 11 were not included in the map because they occurred in hospitals and an event location was not available (4), or there was no address information (7).



Heat Map 5: Homicide Among PEH, 2021 - 2022 Los Angeles County (n=292)\*





## THANK YOU! QUESTIONS?



For more information or additional questions please contact:

E-Mail: <a href="mailto:CHIE@ph.lacounty.gov">CHIE@ph.lacounty.gov</a>

Website: <a href="http://publichealth.lacounty.gov/chie/">http://publichealth.lacounty.gov/chie/</a>

## Los Angeles County Unit Acquisition Efforts

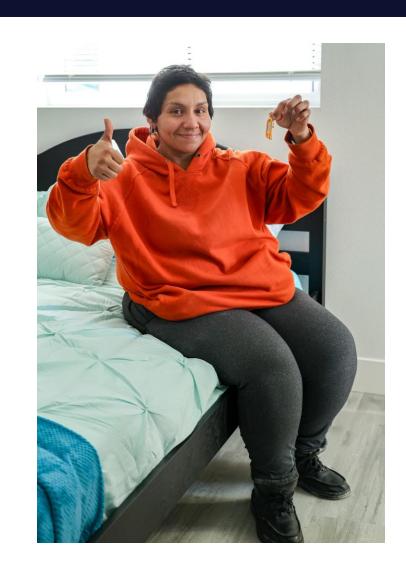
Measure H Citizens' Oversight Advisory Board





## What is Unit Acquisition and Why is it Needed?

- housing market: In a competitive rental housing market (4.8% vacancy), many people experiencing homelessness (PEH) with rental subsidies in hand seeking rental units struggle to lease up because of discrimination and other barriers.
- Reducing barriers: The Homeless Initiative (HI) funds Unit Acquisition efforts that incentivize property owners to reduce barriers for PEH to access their units.
- Maximizing our investment: Once units are secured through these efforts, PEH can lease up and utilize their rental subsidies. This maximizes the impact of the County's multimillion dollar investment in rental subsidies, as well as our use of federally funded rental subsidies.



### **Opportunities for Diverse Rental Housing Providers**

- There are Unit Acquisition offerings for all...
  - Types of property owners: Smaller portfolios, larger property management companies, mission driven companies, developers, individual property owners with ADUs, etc.
  - **Types of housing:** Property owners can participate by offering individual units, multiple units within a complex, entire apartment complexes, shared housing, and more for lease to prospective tenants.



#### **Benefits for Rental Housing Providers**

- Stable source of rental income: LA County offers a suite of options to Rental Housing Providers to maximize their housing investment through participation in government programs serving PEH, which provide a stable source of rental income and other supports.
- Consistent customer service, support, and incentives: Unit Acquisition efforts offer staff dedicated to supporting property owners and may provide incentives such as damage mitigation, holding fees, lease signing bonuses, and mediation (availability depends on the program).
- Varied options maximize participation: By offering various ways for property owners to get involved, the County is maximizing participation and increasing the availability of units to people with tenant-based rental subsidies.



### Unit Acquisition Programs in LA County

#### **Unit Acquisition options vary by:**

- Program administrator
- Term of agreement
- Lessee (individual tenant or agency)
- Program in which client is enrolled
- Funding source and duration of client's rental subsidy
- Incentives available to property owner, such as:
  - Holding Fees
  - Damage Mitigation
  - Signing Bonus



#### **Educating Key Stakeholders about Unit Acquisition**

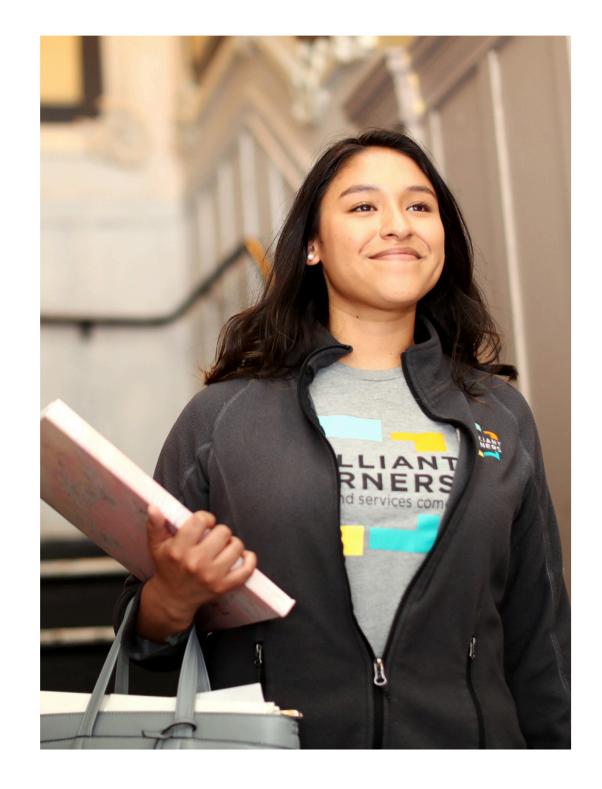
HI and partners are working to develop materials to educate stakeholders – including property owners, service providers, participants, government entities – about the suite of Unit Acquisition options available in LA County.



## Questions?









# Brilliant Corners

Housing Acquisition Strategies from the Flexible Housing Subsidy Pool, a Nationally Recognized Supportive Housing Solution



# Flexible Housing Subsidy Pool

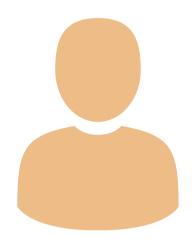
#### WHAT'S THE MODEL?

The LA County Flexible Housing Subsidy Pool (FHSP) is a nationally-recognized supportive housing rent subsidy program operated by Brilliant Corners (BC) in partnership with Los Angeles County Department of Health Services (DHS). It has been in operation since 2014.

The FHSP combines rent subsidies, landlord engagement via housing acquisitions, pinpointed tenant/landlord matching, and ongoing tenant services and intensive case management.

In Summer 2023, DHS and BC launched a newly designed Procurement Process to expand the FHSP PBV Portfolio due to the availability of new funding opportunities.

## Model Overview



Landlord Engagement Creates Portfolio of Units



Tenancy Supports Team Ensures Housing Stability



Operations Team Streamlines Rent Subsidy Administration



Intensive Case
Management
Provides WrapAround Support

## TBV Unit Acquisition Model





Acquire open-market apartment units and build strong partnerships with property providers and developers to cultivate a pool of vacant units that can be matched to someone in need



Vacant Unit Holding Agreement



Reliable Rent Subsidy Administration



**Streamlined Inspections** 



Damage Mitigation & Client Financial Assistance



Move-in Payments & Assistance



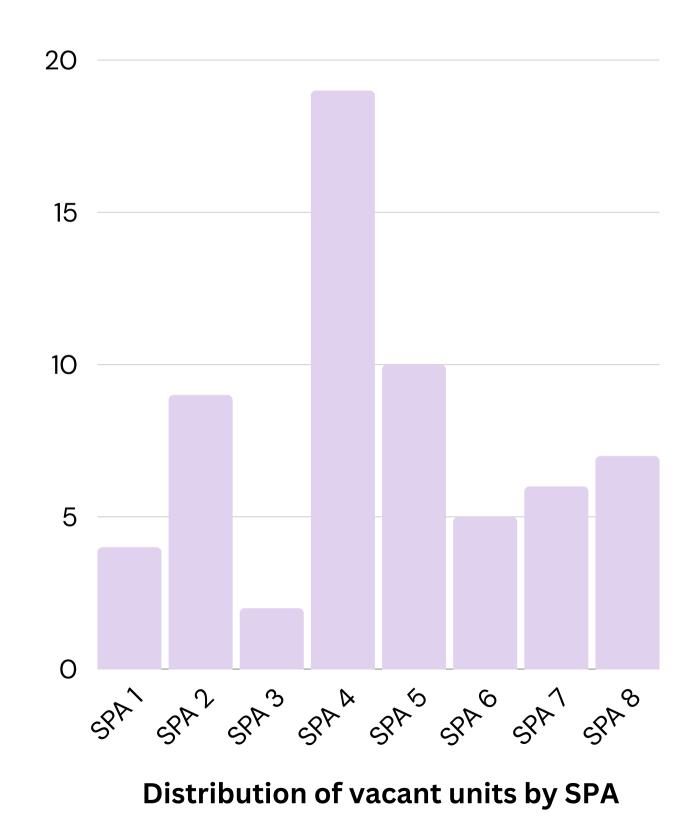
Wraparound Support & Account Management



# TBV Portfolio Snapshot

- Approximately 3,300
   units currently leased up
- **822** units acquired in 2023
- 62 units in current vacancy portfolio
- Goal: additional 1500 units by 2025





## Master Rent Subsidy Agreement (MRSA)



The MRSA is a subsidy agreement between Brilliant Corners and the Property Owner.

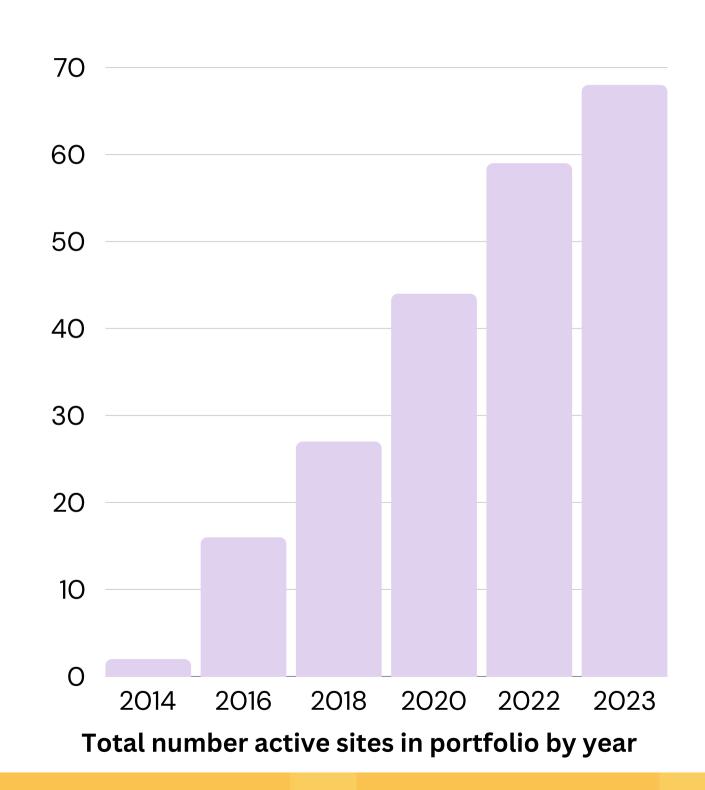
It is not a master lease given that BC is not the tenant of the building and

the client still holds a lease with the Owner.

Term Length	• 5 years with option to extend
Number of Units	Subset of units or the whole building
Security Deposits	Security deposits provided for all units
Vacancy Coverage	• 60 days of vacancy coverage upon turnover of unit
Referrals	<ul> <li>County Partners refer clients to a unit within 60 days</li> </ul>
Rents	<ul> <li>Program rent amounts are capped at PHA FMR/VPS</li> </ul>

## PBV Portfolio & Pipeline Snapshot





#### **Portfolio**

- 76 MRSA agreements executed
- 67 sites with Occupancy
- **1,872** active units
- Largest building has 106 units

### **Pipeline**

- 17 projects (586 units) opening by 2025
  - 11 projects opening this year
- Goal: additional 698 units by 2025

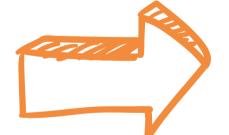
## PBV Procurement Snapshot





Procure projects that support the development of PSH in privately owned units via RFP process. Awarded projects receive 5 year commitments for operating subsidy and accompanying services.

- Tenancy Supports Services
- On-Site ICMS
- Operating subsidy may include
  - Rental subsidy
  - 60-day Vacancy coverage
  - Security deposits
  - Damage mitigation



- 10 Projects awarded
  - 4 Projects pending award
- 448 units procured
  - 4 HHIP Projects
    - **160** units
  - 6 ODR Projects
    - **288** units

## Success Stories

NPR featured the Flex Pool and our amazing participant **Tameka Swain**, who was connected to Brilliant Corners through the Office of Diversion and Reentry after experiencing incarceration and homelessness. She now lives in a one-bedroom unit in Inglewood, is back in school, and started her own podcast. **Tameka credits her success to her support network, including her Brilliant Corners Housing Coordinator, Lorena, and her case manager.** 

"It feels like a second family," Swain says, "somebody that I could call when I'm in need, to even talk or be around."





# Thank You

## Please contact us with any further questions:

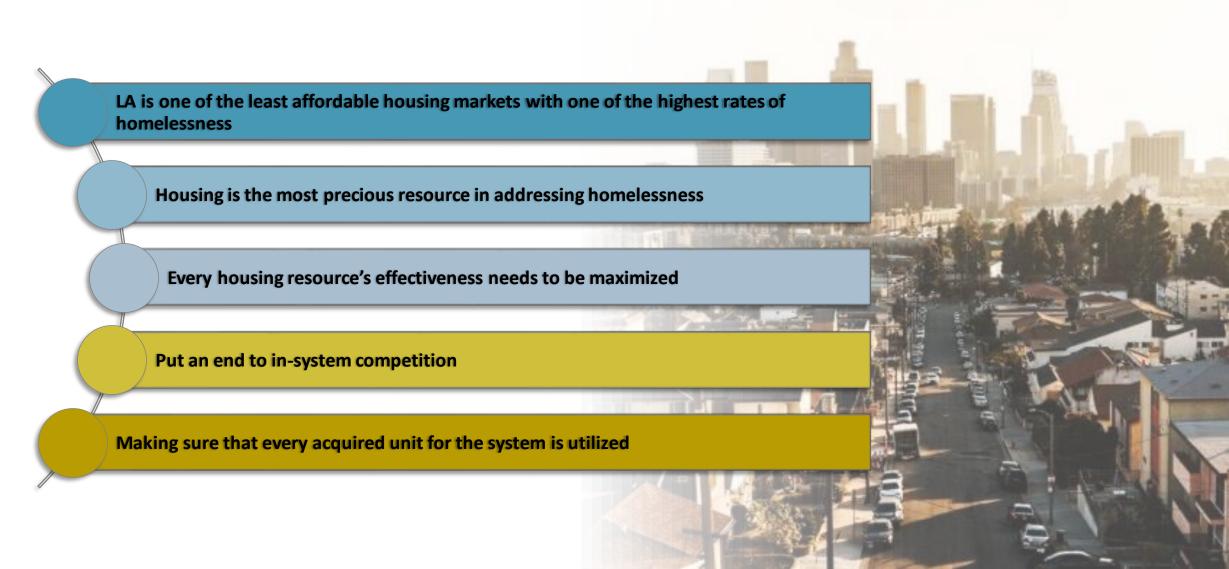
**Sophia Rice,** Director of Housing Services | Brilliant Corners srice@brilliantcorners.org | 213-926-0162

**Perlita Carrillo,** Associate Director of Housing Acquisitions | Brilliant Corners pcarrillo@brilliantcorners.org | 213-841-8205





### Why a Centralized Unit Acquisitions Strategy?



#### LAHSA's Centralized Unit Acquisitions Strategy will provide...

**Dedicated support to service providers** – LAHSA UA staff will be assigned to SPAs and work in partnership with agencies in the field, while coordinating with the overall system

**Support system throughput** – LAHSA UA will rely on Active System Management data to support community-based housing navigation to accelerate connection between client, housing resource and vacant units

Coordinated housing location activities – LAHSA UA will support the unique relationships service providers have with landlords and work to inventory units and address in-system competition by managing unit price points

Regionalized engagement – LAHSA UA will treat each SPA uniquely by considering the region's homeless housing needs and its rental housing market through small, medium and large landlords









### Housing Location Support

- Centralized, coordinated and nuanced support for all service providers
- Dedicated data management to ensure dynamic monitoring and updates on unit availability
- Housing searches based on the needs and market of SPA
- Coordinated negotiations and rent determinations

#### Active System Management

- Actively working in partnership with community navigators and locators to match people to units quickly
- Data driven activities to inform regional and system throughput
- LAHSA facilitated daily huddles to drive and coordinate unit acquisition activities
- Ensuring coordinated efforts to efficiently use all housing resources

#### Unit Acquisition Products

- Predictable Rental Assistance
- Dedicated POCs
- SPA based Risk Mitigation Support
- LAHSA Master Leasing
- RPSS
- Developing new Landlord Incentives and UA Products



### What is Housing Location?

#### **LAHSA Housing Location**

By June 2024, Housing Location will **transition** from PATH to LAHSA. **LAHSA Housing Location** will differ as it will perform as a **system function** supporting homeless housing programs throughout the system.

LAHSA Housing Location will be **deployed amongst the community** and help to develop coordinated strategies to
find units for participants. It will deploy **Unit Acquisition Products**, such as landlord incentive programs, master leasing
and mediation services as tools to secure units.

LAHSA Housing Location will rely on active system management data sets to inform SPA housing needs and quickly connect participants to permanent housing opportunities.





### Active System Management (ASM)

LAHSA Housing Location will utilize ASM data to determine regional housing needs and impact. The goal is to rely on data to utilize housing resources and promote system throughput.



Housing Navigation

- Number of matched to HN Average length of time enrolled in HN Average number of
- unit viewings

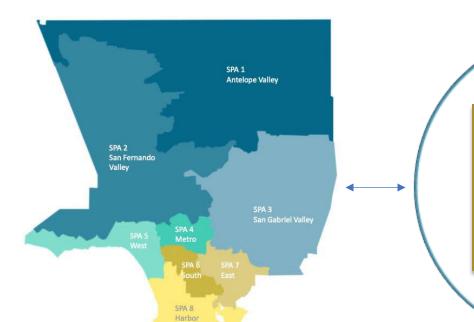
Time Limited & Permanent Subsidies

- TLS slot capacity •TLS and PH spenddown •Increased TLS en rollments and move-ins
- •Number of PSH Match and Voucher In-Hand

- Are people moving through the system?
- Who requires immediate housing location assistance?
- Is housing search and placement being efficiently done?
- Are resources being efficiently utilized?
- Are people successfully exiting out of the system?



A central UA database will connect all applications into a seamless user experience for front and back-end users and will serve as the repository of all housing units for the system to be able to search, schedule viewings, and apply for units.



Housing Location Platform

- Out of box HL app
- 3rd party reliance on customization and integration
- Immediate solution but will need modifications for future



- Property management app
- Tracks the "life" of units through leasing, maintenance, turnover
- Accounts receivable/payable support



**Centralized Unit** 

**Acquisitions Portal** 

- Participant data
- HMIS Inventory Module
- Connecting unit and participant level data
- Track services to participant and at which unit



### LAHSA UA Staff Capacity Development

#### STRATEGY (7 FTEs)

- Transparency for funders, providers, and external stakeholders
- Focuses on QA and balancing appropriate economies of scale to meet needs and mitigate risks
- Innovates and drives new and existing UA products to promote system throughput
- Responsible for housing identification, negotiations, and acquisitions
- Supports development of SPA specific UA strategies while still promoting centralization
- Identifies opportunities to market within SPAs to fill vacancies in LAHSA's housing portfolio
- Secures new external real estate partners for all housing programs and LAHSA's master leasing

#### **ASSET MANAGEMENT (10 FTEs)**

- Provides day to day operational oversight of LAHSA's master lease portfolio
- Functions at the intersection of property management and participant stabilization
- Ensures the housing inventory is maintained and participants can quickly lease up

LAHSA
UNIT ACQUISITIONS

- A co-function of the Housing Location team
- Supports landlord/tenant/service provider mediation and coordinates with the LAHSA Ombudsman
- Responsible in the assessment of any mitigation funds to address scattered site landlord/tenant issues

**HOUSING LOCATION** 

(22 FTEs)

**MEDIATION** 

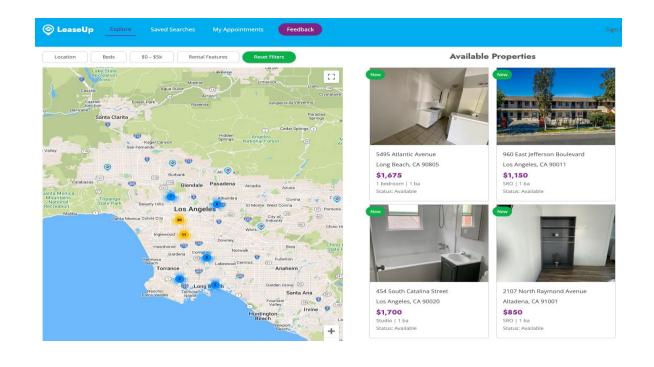


### Unit Acquisitions Product

#### **Resident Property Support Services (RPSS)**

RPSS is a landlord incentive program administered through PATH LeaseUp. It seeks to secure units by providing owners with a monthly cash incentive and assigns a residential coordinator to the unit who works closely with the owner and/or property manager to support reduced screening criteria.

Since FY21-22, the RPSS program has acquired **801 units** and leased up **606** of those units.





### Unit Acquisitions Product

#### **LAHSA Master Leasing**

Under **LAHSA's Master Leasing**, LAHSA leases entire buildings and individual apartments (scattered site) to immediately house people experiencing homelessness.

There is no screening criteria and buildings are supported with a fiscal agent, property management, 24/7 security, and onsite supportive services.

LAHSA's Master Leasing officially launched in November 2023. Since then, it has **106 units leased**, **145 units routing** to be contracted by February 2024, and **387 units in the pipeline**.





- LAHSA IT begins review of LeaseUp tech and data
- Identifies unique tech requirements from LeaseUp
- LAHSA IT and UA adds upon and finalizes CUAP business requirements
  - Identify funding for LAHSA UA staffing plan
  - Begin administrative process to develop job descriptions and post jobs on LAHSA's website

- Schedule tech demo and proposals w/ Housing Location platform
- LAHSA IT to lead
- LAHSA UA schedules and meets with SPA providers and their housing location teams to obtain feedback, input, and support on LAHSA HL strategy
- Finalize hires for AD and Manager positions
- Onboarding of new staff
- Continue interviews for HL
   Coordinators and Ombudsman

- Launch of Housing Location transition from PATH
- Comprehensive training for SPA's and small service providers
- Soft launch of Centralized UA Strategy

#### February

PATH Housing Location services to continue...

March

April > N

May > June

- LAHSA IT and UA decide upon a tech platform for Unit Acquisitions
- Begin interview and hiring process for new UA staff
- Begin build out of new Risk Mitigation Strategy
- Continue SPA meetings to design system housing location strategy

- Finalize hires for HL Coordinators and Ombudsman positions
- Onboarding of new staff



## Questions

