



Board of Supervisors Community Care & Justice Cluster Agenda Review Meeting

DATE: June 5, 2024

TIME: 9:30 a.m. – 11:00 a.m.

MEETING CHAIR: Steven Edwards, 3rd Supervisorial District

CEO MEETING FACILITATOR: Dardy Chen

This meeting will be held in hybrid format which allows the public to participate virtually, or in-person, as permitted under the Board of Supervisors' March 19, 2024 order.

To participate in the meeting in-person, the meeting location is:

Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012
Room 374-A

To participate in the meeting virtually, please call teleconference number

1 (323) 776-6996 and enter the following 169948309# or [Click here to join the meeting](#)

For Spanish Interpretation, the Public should send emails within 48 hours in advance of the meeting to: ClusterAccommodationRequest@bos.lacounty.gov

Members of the Public may address the Public Safety Cluster on any agenda item during General Public Comment.

The meeting chair will determine the amount of time allowed for each item.

THIS TELECONFERENCE WILL BE MUTED FOR ALL CALLERS. PLEASE DIAL *6 TO UNMUTE YOUR PHONE WHEN IT IS YOUR TIME TO SPEAK.

1. CALL TO ORDER

2. INFORMATIONAL ITEM(S): [Any Informational Item is subject to discussion and/or presentation at the request of two or more Board offices with advance notification]:

A. NONE

3. PRESENTATION/DISCUSSION ITEM(S):

- A.** Board Briefing:
JUSTICE, CARE AND OPPORTUNITIES DEPARTMENT'S (JCOD) SUPPORT
CENTER SERVICES
Speaker(s): Ronnette Ramos and John Franklin Sierra (JCOD)

- B.** Board Briefing:
YOUTH DIVERSION PROGRAM DATA EVALUATION
Speaker(s): David Carroll, Taylor Schooley and Terry Robinson (DYD)

4. PUBLIC COMMENTS

5. ADJOURNMENT

IF YOU WOULD LIKE TO EMAIL A COMMENT ON AN ITEM ON THE PUBLIC SAFETY
CLUSTER AGENDA, PLEASE USE THE FOLLOWING EMAIL AND INCLUDE THE
AGENDA NUMBER YOU ARE COMMENTING ON:

PUBLIC_SAFETY_COMMENTS@CEO.LACOUNTY.GOV

LOS ANGELES COUNTY

JUSTICE CARE AND OPPORTUNITIES

DEPARTMENT

JCOD Justice Connect Support Center

June 5, 2024

Ronnette V. Ramos | Deputy Director, Office of Adult Programs
John Franklin Sierra | Chief of Staff



Justice Connect Services

Call Center



1-833-LAC-JCOD/
1-833-522-5263

1-833-522-5263

Operating 7-Days/Week from 6a-11p



Court Date
Reminders



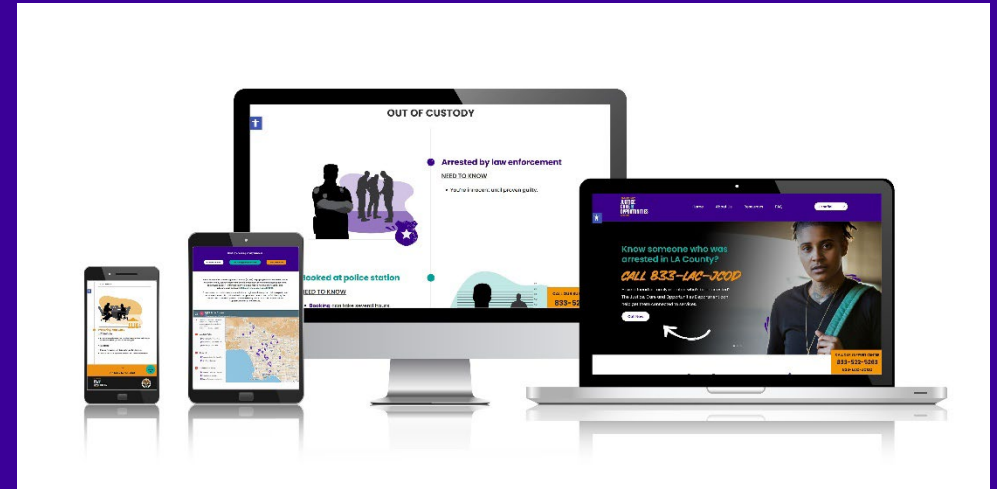
Care
Management



Transportation

Website

www.justiceconnect.org



Justice Connect Support Center - Demographics

10/2/2023 5/22/2024



View per month

All

Report Month

May 2024

2,580

Total Calls

2,311

Justice-Involved Individual (JII)

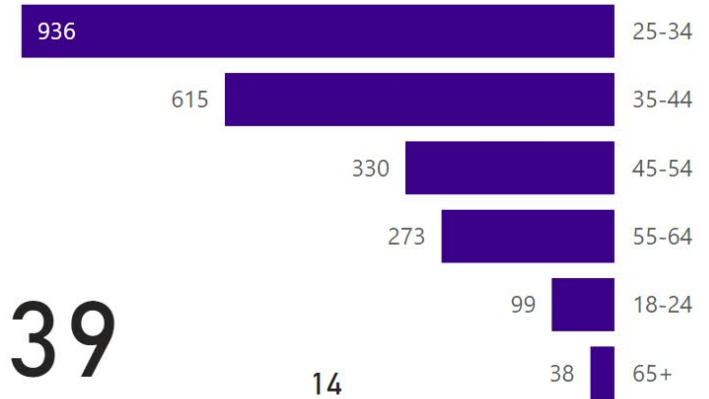
74

JII Family

195

Other

Age Group (JII)



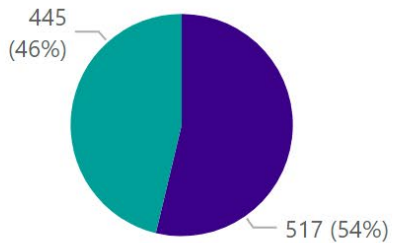
39

Average Age

14

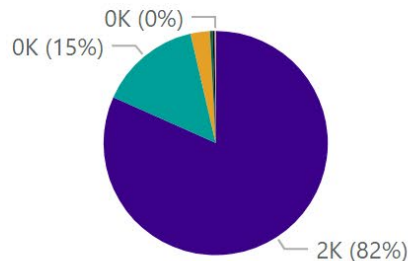
*Unknown

JII Call (Month)



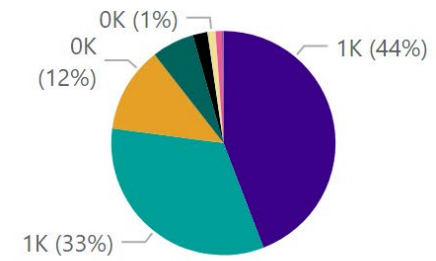
*Homeless (JII)

- No
- Yes



*Gender (JII)

- Male
- Female
- Prefer Not to Answer
- Trans Man (Female)



*Race/Ethnicity ...

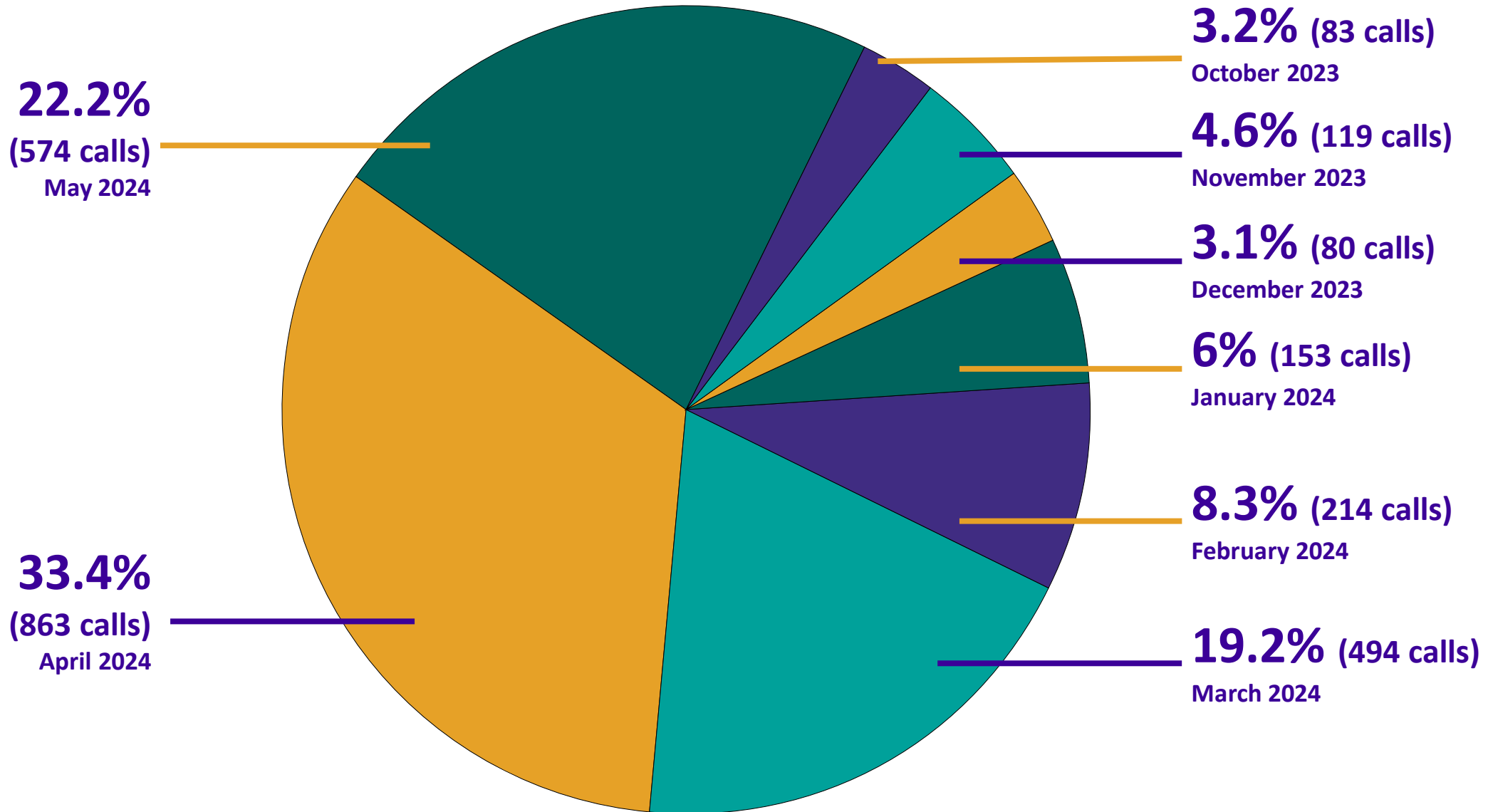
- Hispanic or Latinx
- Black or African American
- White
- Decline to State

*may not reflect JII totals as JII callers have the opportunity to opt-out from answering these items during the screening call.

**callers may call multiple times, resulting in separate encounters for the same person, therefore, data is not unique at the person level.

Call Center Monthly Percentage

• Data as of 05/22/2024



Justice Connect Support Center - Service Connections

10/2/2023 5/22/2024



View per month

All

Report Month

May 2024

416

Referrals to Providers

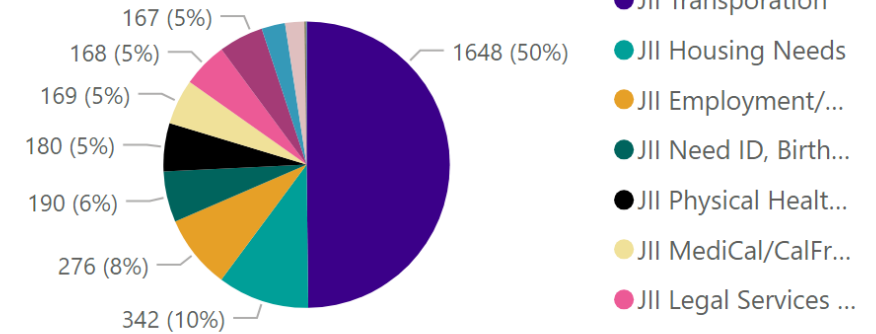
1,648

Transportation Services Provided

53

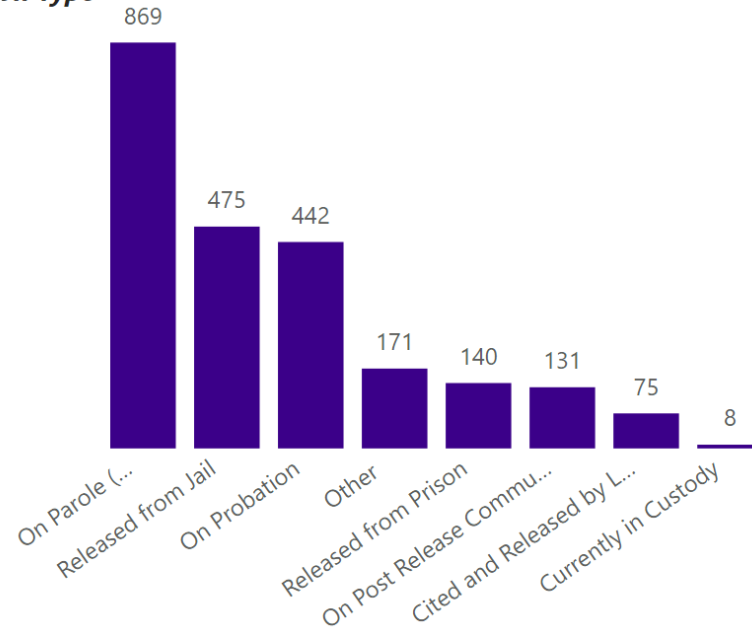
Call and Email Reminder

Services Needed

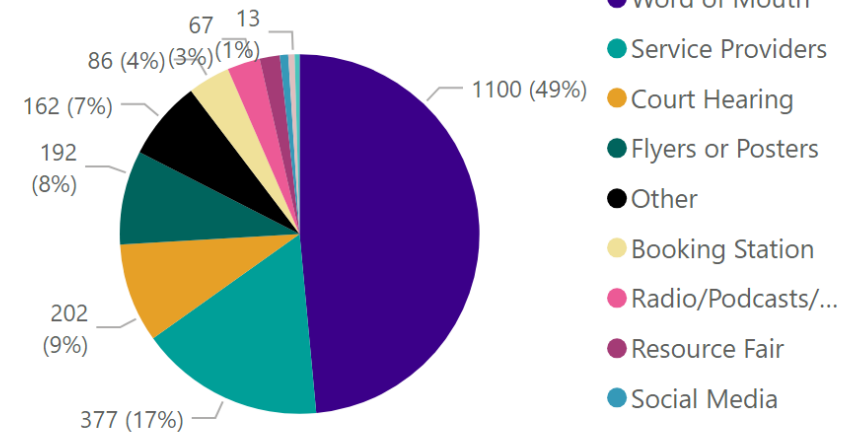


Provider	Total	%
Ascent Good Seed CDC	59	14%
Homeboy Industries	41	10%
Amity Foundation	37	9%
People Assisting the Homeless (PATH)	31	7%
Center for Living and Learning	23	6%
Champions in Service	22	5%
Home At Last CDC	22	5%
A New Way of Life	20	5%
Asian Youth Center (AYC)	19	5%
Flintridge Center	17	4%
Shields for Families	17	4%
Homeless Outreach Program Integrated Care System	13	3%
Tarzana Treatment Centers, Inc.	13	3%

JII Type



How Did You Hear About JCOD?



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LOS ANGELES COUNTY

**JUSTICE
CARE AND
OPPORTUNITIES**

DEPARTMENT





Outcome, Equity, & Cost-Benefit Evaluation

for DYD's Youth Diversion
& Development Program

LOS ANGELES COUNTY
DEPARTMENT OF
YOUTH
DEVELOPMENT

Background

- Nationally, evidence about what works (and what doesn't) in youth diversion is limited by lack of rigorous program evaluation.
- One goal of LA County's Youth Diversion & Development Program has been to help address this gap in evidence to inform effective policy and practice in LA and beyond.
- Internal applied research infrastructure has focused on improving data quality and building research partnerships to prepare for comprehensive evaluation.



Our Evaluation's Structure

- External evaluation firm, RDA Consulting
- **Evaluation Advisory Committee** to include key stakeholders throughout the process
- **Youth Participatory Action Research** to center young people
- Multi-year mixed methods evaluation informed by Equity Evaluation Framework and best practices:
 - **Year 1** : Process & Implementation Analysis
 - **Year 2** : Outcome, Equity, Cost-Benefit Analysis + recommendations for improvement, replicability, sustainability

Year 1: Overview of Process Eval

Referrals and Enrollment

Law enforcement refer 41% of all eligible youth on average (ranging from 20%-70% across agencies)

Service Delivery and Impact

Youth and families described DYD's model of individualized care coordination as valuable

Coordination and Support

DYD's coordination supports fidelity in implementation

"You see them seeing themselves growing. They're like, 'A couple months ago, I was so mad, so angry, but now I know what I need in order to not be so upset.'"
- Diversion Provider

"It was a good program because when we sent [youth] to that program, we would follow up on that... Instead of getting citations and discipline, they'd get support. Yeah, it was good." - Law Enforcement Partner

Example: Impact of Process Eval

- YPAR participants designed accessible brochures with service-centered language to improve youth and family understanding of diversion.
- These became updated brochures for each provider to be shared with youth, families, and partners.
- Other priorities like expansion of services, partnerships, and processes are in progress.



Year 2: Overview

Outcomes

Enrolling in youth diversion improves social-emotional skills for youth and families

Enrolling in youth diversion significantly reduces recidivism

Equity

Black youth experience inequitable barriers in access (referral and enrollment)

The DYD Youth Diversion & Development program's positive outcomes are equitable by race, gender, age

Cost-Benefit

Youth diversion saves \$40,000 per youth compared to arrest

Over 10 years, the program will save an under-estimate of \$300,000,000

"It was a useful program to help me get through my decision and amend and bring back the relationships I had damaged, especially through the restorative justice circle, that was really helpful." - Youth Participant

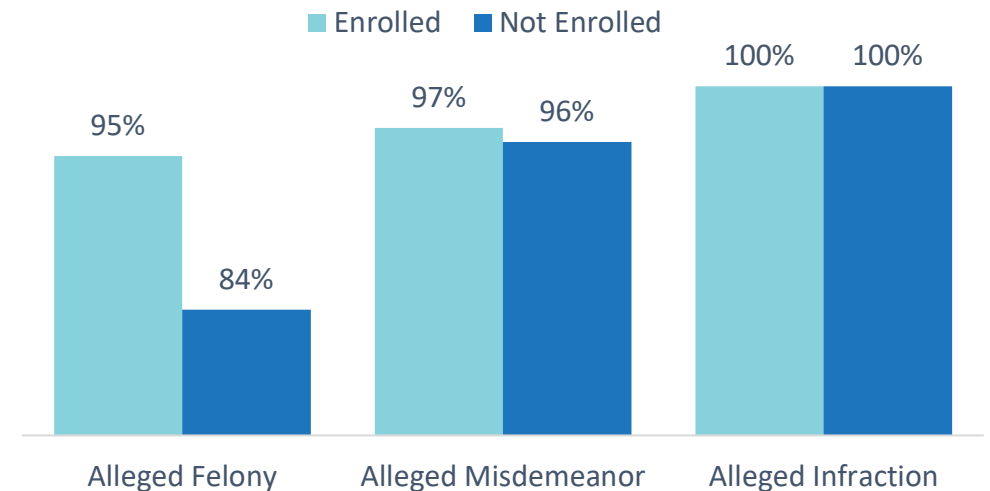
Year 2: Outcomes

- Youth and families reported improvements in social-emotional skills and overall wellbeing.
- Youth who enroll in diversion improved all 5 protective factors:



- Overall, 95% of youth who enroll in diversion stay out of trouble with the legal system.

Percent of Youth Who Did Not Recidivate by Referral Level



Year 2: Cost-Benefit

Figure 8. Diversion Cost & Benefit Comparison per Youth – Reduced Arrests

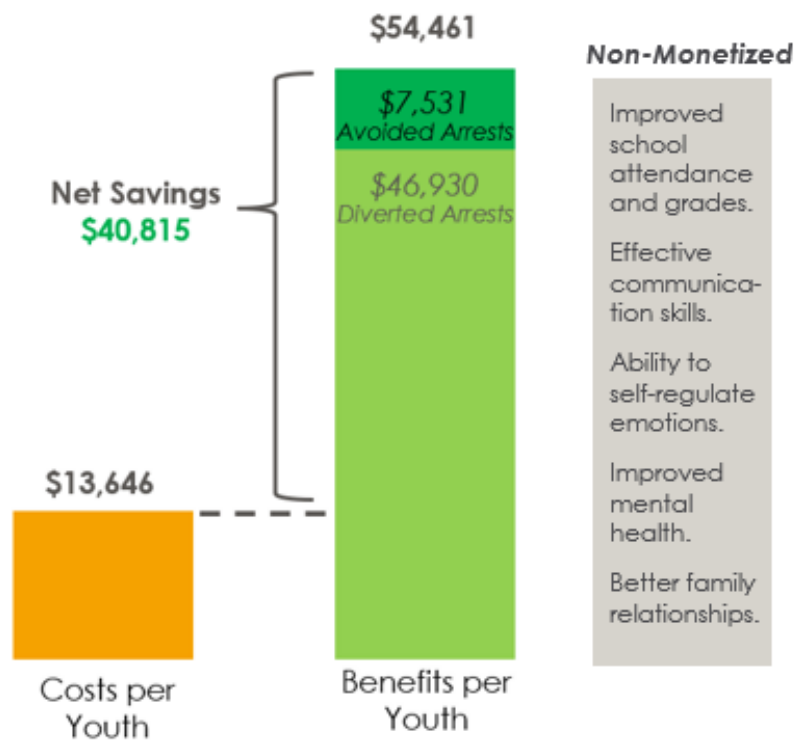
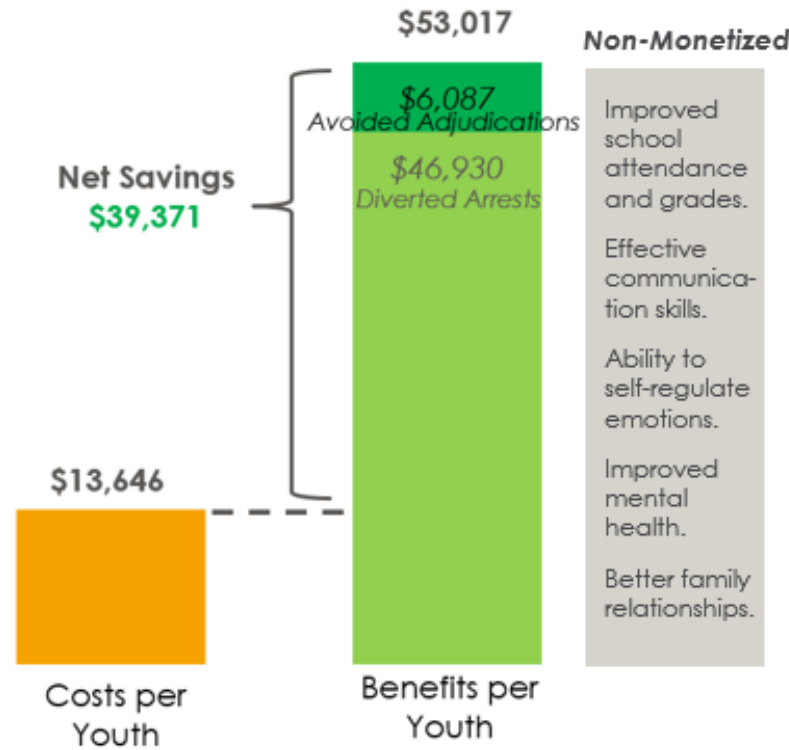


Figure 9. Diversion Cost & Benefit Comparison per Youth – Reduced Adjudications



**ANNUAL COST TO CONNECT
20 YOUTH
WITH A MENTOR**

* U.S. Dept. of Education

Year 2: Recommendations

Equitable Access

Pursue Structural & Policy Solutions to Racial Disparities in Stops and Enrollment Needed to Equitably Improve Access to Diversion

Partnership Support

Increase Training, Coordination, and Other Support for Providers, Partners, and Other Youth-Serving Agencies

Record Sealing

Improve Law Enforcement Partner Compliance with Record Sealing After Program Completion

Updates for Nuance

Update Assessment Process and Continued Evaluation to Support Nuances in Youth & Community Needs

Where do we go from here?

1. **Narrative Strategy:** Communications campaign and creating opportunities to raise awareness and understanding.
2. **Ongoing Research:** Track progress and improve assessment, refine gap analysis, and strengthen support for youth with unique and complex needs.
3. **Policy Change for Equity:** Inequities in access highlight the need for systemic / policy change that minimizes the role of bias and discretion and improves law enforcement compliance with record sealing.
4. **Expanding Support for Growing Network of Providers:** Variations by program site highlight the need for more nuanced and intersectional support for providers.

A Note on the Evaluation's Impact:

1. **Proof of concept** for LA County's Youth Diversion and Development model: *diverting youth from arrest is effective, equitable, and cost saving.*
2. **Solidifies LA County's leadership** in youth diversion nationally and internationally: *LA's model is more effective than others.*
3. **Answers questions** for which there are gaps in clear data: *even just enrolling in youth diversion significantly reduces recidivism.*
4. **Strong narrative foundation** about what works to improve public safety and reduce youth crime: *when youth have access to alternatives to arrest and incarceration, we all benefit.*



Thank you! Any questions?

to learn more, visit

www.dyd.lacounty.gov