

**COUNTY OF LOS ANGELES** 

**CHIEF EXECUTIVE OFFICER** Fesia A. Davenport

#### OPERATIONS CLUSTER AGENDA REVIEW MEETING

 DATE:
 October 11, 2023

 TIME:
 2:00 p.m. – 4:00 p.m.

 LOCATION:
 TELECONFERENCE CALL-IN NUMBER: 1(323)776-6996

 TELECONFERENCE ID: 439827168#

To join via phone, dial 1(323)776-6996, then press 439827168#.

#### YOU CAN ALSO JOIN THIS MEETING BY CLICKING ON THE FOLLOWING LINK: Click here to join the meeting

THIS MEETING WILL CONTINUE TO BE CONDUCTED VIRTUALLY AS PERMITTED UNDER THE BOARD OF SUPERVISORS' AUGUST 8, 2023, ORDER SUSPENDING THE APPLICATION OF BOARD POLICY 3.055 UNTIL MARCH 31, 2024

#### **AGENDA**

Members of the Public may address the Operations Cluster on any agenda item after all Informational Items are presented. Two (2) minutes are allowed for each item.

#### 1. Call To Order – Carlos Arreola/Anthony Baker

#### 2. INFORMATIONAL ITEM(S):

A) Board Letter:

REQUEST APPROVAL AND AUTHORIZATION TO IMPLEMENT AN ONLINE CANDIDATE STATEMENT PROGRAM, CHARGE A FEE FOR EVERY ONLINE CANDIDATE STATEMENT TO BE PUBLISHED ONLINE RR/CC - Jerome Jordan, Assistant Registrar-Recorder/County Clerk and Monica Flores, Assistant Registrar-Recorder/County Clerk

B) Board Letter:

ACQUISITION OF COMPUTER EQUIPMENT TO REPLACE END-OF-LIFE HARDWARE FOR ONE IBM MAINFRAME z15 SYSTEM AND ONE STORAGE ARRAY DS8900F, SUPPORTING COUNTYWIDE APPLICATIONS IN THE COUNTY'S DATA CENTER 1 ISD/CIO - Rumi Salihue, Division Manager

C) Board Letter:

ACQUISITION OF COMPUTER EQUIPMENT TO REPLACE END-OF-LIFE HARDWARE WITH IBM POWER10 SERVER HOSTING COUNTYWIDE APPLICATIONS IN DATA CENTER 1 ISD/CIO - Rumi Salihue, Division Manager

#### Page 2 of 2

#### 3. **PRESENTATION/DISCUSSION ITEM(S):**

A) TTC/A-C - INTEGRATED PROPERTY TAX SYSTEM (eTAX)

4. **Public Comment** (2 Minutes Each Speaker)

#### 5. NOTICE OF CLOSED SESSION

CS-1 CONFERENCE WITH LEGAL COUNSEL – EXISTING LITIGATION (Subdivision (a) of Government code Section 54956.9)

<u>Nemore v. Renovate America, Inc., et al.</u> Los Angeles Superior Court Case No. BC701810

<u>Ocana v. Renew Financial Holdings, Inc., et al.</u> Los Angeles Superior Court Case No. BC701809

County Department: Internal Services

6. Adjournment

#### **FUTURE AGENDA TOPICS**

#### **CALENDAR LOOKAHEAD:**

- A) EO/CIO REQUEST TO AWARD AND EXECUTE A CONTRACT FOR BROADCAST, MANAGEMENT, AND PRODUCTION SERVICES FOR THE COUNTY OF LOS ANGELES BOARD OF SUPERVISORS AND EXECUTE A SOLE SOURCE CONTRACT AMENDMENT
- B) CEO/CLASS COUNTYWIDE CLASSIFICATION/COMPENSATION ACTIONS
- C) DPH/CIO APPROPRIATION ADJUSTMENT TO IMPLEMENT BETTER OUTCOMES THROUGH OPTIMIZING SYSTEMS TECHNOLOGY (BOOST)
- D) ISD REQUEST FOR APPROVAL AND AWARD OF CONSTRUCTION PROJECT MANAGEMENT AND SUPPORT SERVICES CONTRACT
- E) ISD PUBLIC HEARING ON PROPOSED ENERGY SERVICES AGREEMENTS FOR INSTALLATION, OPERATION AND MAINTENANCE OF SOLAR SYSTEMS AT THIRTY-SIX COUNTY FACILITIES

#### BOARD LETTER/MEMO CLUSTER FACT SHEET

□ Other ⊠ Board Letter □ Board Memo **CLUSTER AGENDA** 10/11/2023 **REVIEW DATE BOARD MEETING DATE** 11/28/2023 SUPERVISORIAL DISTRICT  $\square 1^{st} \square 2^{nd}$  $\Box$  3<sup>rd</sup>  $\Box$  4<sup>th</sup>  $\Box$  5<sup>th</sup> AFFECTED DEPARTMENT(S) Registrar-Recorder/County Clerk (RR/CC) REQUEST APPROVAL AND AUTHORIZATION TO IMPLEMENT AN ONLINE CANDIDATE SUBJECT STATEMENT PROGRAM AND CHARGE A FEE FOR EVERY ONLINE CANDIDATE STATEMENT TO BE PUBLISHED ONLINE. PROGRAM **Online Candidate Statement** AUTHORIZES DELEGATED X Yes No No AUTHORITY TO DEPT SOLE SOURCE CONTRACT 🛛 No Yes If Yes, please explain why: DEADLINES/ TIME CONSTRAINTS Total cost: n/a **COST & FUNDING** Funding source: n/a TERMS (if applicable): not applicable Explanation: Posting online candidate statements with existing technology. PURPOSE OF REQUEST Authorize the Registrar-Recorder/County Clerk to implement an Online Candidate Statement Program. Authorize the Department to charge a fee of \$279.60 per each candidate statement 2. requested for the purpose of cost-recovery to be established effective November 29, 2023 To increase voter accessibility and create a more equitable playing field for candidates, on BACKGROUND February 15, 2022, this Board instructed the Department to implement an Online Candidate (include internal/external Statement Pilot for nonpartisan County offices and judicial positions during the 2022 Primary and issues that may exist General Elections. Online statements are less costly to produce, allowing for more candidates to including any related put their message in front of voters, and allow information to reach more voters than solely relying motions) on paper statements, as voters increasingly use technology as their primary election information source. In the Online Candidate Statement Pilot dated February 8, 2023, the Department reported it successfully implemented and conducted the Online Candidate Statement Pilot for the 2022 Statewide Direct Primary Election and the 2022 General Election. It was reported that thirteen of the sixteen eligible candidates participated, reflecting 81% of candidates. Additionally, it was found that over 23,000 voters accessed the Online Candidate Statements in June 2022 and over 35,000 in November 2022. Based on the success of the pilot, the Department recommended expanding implementation of the Online Candidate Statement Pilot and establishing a cost-recovery model to transition from pilot to program. On April 4, 2023, this Board instructed the Department to fully implement the program for non-partisan County offices and judicial positions and explore the expansion of the program to local jurisdictions. 🗌 Yes 🛛 No EQUITY INDEX OR LENS If Yes, please explain how: WAS UTILIZED SUPPORTS ONE OF THE Yes 🛛 No If Yes, please state which one(s) and explain how: NINE BOARD PRIORITIES Name, Title, Phone # & Email: DEPARTMENTAL CONTACTS Jerome Jordan, Assistant Registrar-Recorder/County Clerk, (562) 462-2652, jjordan2@rrcc.lacounty.gov Monica Flores, Assistant Registrar-Recorder/County Clerk, (562) 462-2697, mflores@rrcc.lacounty.gov



LOS ANGELES COUNTY REGISTRAR-RECORDER/COUNTY CLERK

\* \* \* 9

DEAN C. LOGAN Registrar-Recorder/County Clerk

November 28, 2023

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, California 90012

Dear Supervisors:

#### REQUEST APPROVAL AND AUTHORIZATION TO IMPLEMENT AN ONLINE CANDIDATE STATEMENT PROGRAM, CHARGE A FEE FOR EVERY ONLINE CANDIDATE STATEMENT TO BE PUBLISHED ONLINE (ALL DISTRICTS) (3 VOTES)

#### SUBJECT

Implement a cost-recovery model that maintains the cost-effectiveness for a new Online Candidate Statement Program.

#### IT IS RECOMMENDED THAT THE BOARD AFTER THE PUBLIC HEARING:

- 1. Authorize the Registrar-Recorder/County Clerk (Department) to implement an Online Candidate Statement Program.
- 2. Authorize the Department to charge a fee of \$279.60 per each candidate statement requested for the purpose of cost-recovery to be established effective November 29, 2023.

#### PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

To increase voter accessibility and create a more equitable playing field for candidates, on February 15, 2022, this Board instructed the Department to implement an Online Candidate Statement Pilot for nonpartisan County offices and judicial positions during the 2022 Primary and General Elections. Online statements are less costly to produce, allowing for more candidates to put their message in front of voters, and allow information to reach more voters than solely relying on paper statements, as voters increasingly use technology as their primary election information source.

In the Online Candidate Statement Pilot dated February 8, 2023, the Department reported it successfully implemented and conducted the Online Candidate Statement Pilot for the 2022 Statewide Direct Primary Election and the 2022 General Election. It was reported that thirteen of the sixteen eligible candidates participated, reflecting 81% of candidates. Additionally, it was found that over 23,000 voters accessed the Online Candidate Statements in June 2022 and over 35,000 in November 2022. Based on the success of the pilot, the Department recommended expanding implementation of the Online Candidate Statement Pilot and establishing a cost-recovery model to transition from pilot to program. On April 4, 2023, this Board instructed the Department to fully implement the program for non-partisan County offices and judicial positions and explore the expansion of the program to local jurisdictions.

#### Implementation of Strategic Plan Goals

This request supports the County Strategic Plan as follows:

**Strategy III.3 - Pursue Operational Effectiveness, Fiscal Responsibility, and Accountability:** Provide the public with effective delivery of services within the County by implementing integrated services to make electronic candidate statements available to voters in addition to candidate statements in print, while effectively managing existing resources. The use of the fees generated will go toward cost recovery for the Department to provide enhanced services to voters in the County.

#### FISCAL IMPACT/FINANCING

The Auditor-Controller reviewed and approved the Online Candidate Statement Fee of \$279.60. The per candidate fee was determined based on an estimate of costs associated with the online candidate statement program. The Department anticipates collecting approximately \$229,000 in FY 2023-24 and an average of \$458,000 in subsequent years. There is no impact to net County cost.

In the event the fee collected results in an overpayment, the Department shall refund candidates on a pro rata basis, and in the event the fee collected results in an underpayment, the Department may bill candidates for balance of actual costs incurred on a pro rata basis.

#### FACTS AND PROVISIONS/LEGAL REQUIREMENTS

California Elections Code section 13307 authorizes elections officials to permit use of electronic candidate statements for nonpartisan elective offices with the approval of the governing body of the local agency. Based on the success of the Online Candidate Statement Pilot, the Department should fully implement the Online Candidate Statement Program for nonpartisan County offices and judicial positions and explore the feasibility and steps needed to expand the program to local jurisdictions, including cities, school districts and special districts.

#### **IMPACT ON CURRENT SERVICES (OR PROJECTS)**

Approval will enable the Department to ensure appropriate cost-recovery for the Online Candidate Statement Program.

If you have any questions or need additional information, please contact me at (562) 462-2716 or <u>dlogan@rrcc.lacounty.gov</u>. Your staff may also contact Monica Flores, Assistant Registrar-Recorder/County Clerk, at <u>mflores@rrcc.lacounty.gov</u>.

Respectfully submitted,

DEAN C. LOGAN Registrar-Recorder/County Clerk

DCL:JG:MF JJ:JS:cp

c: Chief Executive Office Executive Office, Board of Supervisors County Counsel

#### BOARD LETTER/MEMO CLUSTER FACT SHEET

⊠ Board Letter	Board Memo	□ Other	
CLUSTER AGENDA REVIEW DATE	10/11/2023		
BOARD MEETING DATE	11/7/2023		
SUPERVISORIAL DISTRICT AFFECTED	⊠ AII □ 1 <sup>st</sup> □ 2 <sup>nd</sup> □ 3 <sup>rd</sup> □ 4 <sup>th</sup> □	5 <sup>th</sup>	
DEPARTMENT(S)	Internal Services Department		
SUBJECT	Request to purchase one Z15 Mainframe server and one DS8900F Storage Array to support critical County Applications at Data Center 1, primary workload and Business Continuity activities.		
PROGRAM	N/A		
AUTHORIZES DELEGATED AUTHORITY TO DEPT	Yes 🗌 No		
SOLE SOURCE CONTRACT	🗌 Yes 🛛 No		
	If Yes, please explain why: N/A		
DEADLINES/ TIME CONSTRAINTS	The existing Z13S Mainframe server was purchased in 2017 and has reached its five (5) year useful life. The cost of the equipment maintenance has increased significantly, and IBM has withdrawn the Z13S from the market. The new IBM DS8900F storage array will replace end-of-life system, which has end of service life of June 30, 2024. Due to the critical nature of the County hosted applications such as Law Enforcement for Sheriff's, Probation, Court Services, Treasure-Tax Collector and Auditor-Controller, Internal Services Department requests to complete purchase by end of the calendar year.		
COST & FUNDING	Total cost:Funding source:\$2,009,000Technology Division Cost P		
	TERMS (if applicable):		
	Explanation:		
PURPOSE OF REQUEST	This request is to replace the last Z13S Mainframe server with the new Z15 Mainframe server and to acquire one DS8900F storage array to replace end-of-life mainframe storage system.		
BACKGROUND (include internal/external issues that may exist including any related motions)	This purchase will replace end of support server (Z13S) with Z15 Server – part of a two (2) node cluster. The first node was replaced last year due to budget constraints with the planned purchase of second node this fiscal year. The IBM DS8884 storage array has been withdrawn from the market and a replacement is needed to provide critical services to various County departments.		
EQUITY INDEX OR LENS WAS UTILIZED	☐ Yes ⊠ No If Yes, please explain how:		
SUPPORTS ONE OF THE NINE BOARD PRIORITIES	$\Box$ Yes $\boxtimes$ No If Yes, please state which one(s) and explain how:		
DEPARTMENTAL CONTACTS	Name, Title, Phone # & Email: Rumi Salihue, Division Manager, (562) 940-3969, MS	Salihue@isd.lacounty.gov	



### County of Los Angeles INTERNAL SERVICES DEPARTMENT

1100 North Eastern Avenue Los Angeles, California 90063

SELWYN HOLLINS Director

"Speed. Reliability. Value."

Telephone: (323) 267-2101 FAX: (323) 264-7135

November 7, 2023

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, California 90012

**Dear Supervisors:** 

#### ACQUISITION OF COMPUTER EQUIPMENT TO REPLACE END-OF-LIFE HARDWARE FOR ONE IBM MAINFRAME z15 SYSTEM AND ONE STORAGE ARRAY DS8900F, SUPPORTING COUNTYWIDE APPLICATIONS IN THE COUNTY'S DATA CENTER 1 (ALL DISTRICTS – 3 VOTES)

#### CIO RECOMMENDATION: APPROVED (X) APPROVE WITH MODIFICATION () DISAPPROVE ()

#### SUBJECT

Request approval to purchase computer equipment to meet the technology needs of County departments.

#### IT IS RECOMMENDED THAT THE BOARD:

Authorize the Director of the Internal Services Department, as the County's Purchasing Agent, to purchase IBM computer equipment for a total capital asset expenditure not to exceed \$2,009,000 (Server - \$1,533,940 + Storage - \$475,060) to replace the old Z13S with a Z15 server and to replace end-of-life Storage Array (old DS8884K to DS8900F) hardware, respectively at the County's primary Data Center 1. These systems support mission critical County applications.

#### PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

Internal Services Department acquires computer equipment on a periodic basis to meet the computer application needs of County departments. Board approval is required when individual equipment components exceed \$250,000.

This request is for approval to procure one IBM Z15 server frame as part of a two (2) node cluster, to replace the end-of-life IBM Z13S server located at Data Center 1 and to replace end-of-life DS8884 storage array.

The current Z13S and DS8884 were purchased in 2017 and have reached their fiveyear useful life. The cost of maintenance has grown significantly, and IBM has withdrawn the Z13S model and DS8884 from future support. The end-of-life for DS8884 is June 30, 2024, and end of "zOS" operating system support on Z13S is September 30, 2024. This acquisition will provide a fully supported server with substantial savings in maintenance cost. Mainframe applications owned by departments such as the Sheriff, Superior Courts, Department of Public Works, District Attorney, Probation, Department of Health Services, Treasurer-Tax Collector, Auditor-Controller, and Assessor are hosted on this system. The total cost of the equipment will not exceed \$2,009,000.

#### IMPLEMENTATION OF STRATEGIC PLANNING GOALS

The recommended action supports the County Strategic Plan Goal III.2.3, Prioritize and Implement Technology Initiatives that Enhance Service Delivery and Increase Efficiency to support implementation of technological enhancements and acquisitions that increase efficiency (e.g., infrastructure, software, hardware, applications) including replacement of legacy systems and Strategy III.3, Pursue Operational Effectiveness. The acquisition of this computer equipment is necessary to meet the information technology requirements of the departments served by Internal Services Department and supports the County strategic goal for Organizational Effectiveness.

#### FISCAL IMPACT/FINANCING

Internal Services Department has funding for the IBM Z15 and DS8900F hardware acquisition cost of \$2,009,000 in its Fiscal Year 2023-24 Adopted Budget. Internal Services Department will recover all these costs through existing billing charges to customer departments. There will be no change in the billing or cost to customer departments. All costs have been planned, budgeted, and approved for the respective hardware refreshes.

No additional net County cost is required for these acquisitions.

#### FACTS AND PROVISIONS/LEGAL REQUIREMENTS

On October 16, 2001, the Board approved the classification categories for fixed assets (now referred to as capital assets) and new requirements for major capital assets purchases requiring County departments to obtain Board approval to purchase ordinance equipment with a unit cost of \$250,000 or greater prior to submitting their requisition to the County's Purchasing Agent.

#### CONTRACTING PROCESS

These procurements fall under the statutory authority of the County's Purchasing Agent and will be accomplished in accordance with the County's Purchasing Policies and Procedures. These brand specific solicitations will be competitively solicited among authorized IBM resellers and awarded to the lowest responsible and responsive bidder. The new IBM Z15 and DS8900F are needed to replace existing IBM Z13S and DS8884K servers which operate as a cluster/match and inter-member servers.

#### **IMPACT ON CURRENT SERVICES (OR PROJECTS)**

The Z13S and DS8884 servers have been withdrawn from the market and the annual maintenance for these legacy servers has increased significantly. Replacement of the server is required to support nine (9) County departments. These nine departments have sixteen business-critical applications running on the Mainframe. Some of the critical applications, such as the County Warrant System, Automated Jail Information System, Adult Probation System, Trial Courts Information System, Secured/Unsecured Tax Roll System, Prosecutor Information Management System, Medical Eligibility System and Property Database System, will be heavily impacted in the event of a hardware failure.

Approval of the recommended purchases will allow the County to continue providing hosting services for critical applications without interruption.

#### CONCLUSION

Upon your Board's approval, the Executive Office, Board of Supervisors, is requested to return one adopted stamped Board letter to Internal Services Department as well as two original signed contracts.

Respectfully submitted,

SELWYN HOLLINS Director

SH:MO:MA:BC:RS:ef K:ITSAdmin/BoardLetters/2023/IBM Z15 Server and DS8884.11.7.2023

c: Executive Office, Board of Supervisors Chief Executive Officer Chief Information Officer IT Board Deputies County Counsel

#### BOARD LETTER/MEMO CLUSTER FACT SHEET

⊠ Board Letter	Board Memo Otl	her	
CLUSTER AGENDA REVIEW DATE	10/11/2023		
BOARD MEETING DATE	11/7/2023		
SUPERVISORIAL DISTRICT AFFECTED	All 1 <sup>st</sup> 2 <sup>nd</sup> 3 <sup>rd</sup> 4 <sup>th</sup> 5 <sup>th</sup>		
DEPARTMENT(S)	Internal Services Department		
SUBJECT	Request to purchase one IBM Power10 server		
PROGRAM	N/A		
AUTHORIZES DELEGATED AUTHORITY TO DEPT	🛛 Yes 🗌 No		
SOLE SOURCE CONTRACT	🗌 Yes 🛛 No		
	If Yes, please explain why: N/A		
DEADLINES/ TIME CONSTRAINTS	Request to purchase one IBM Power10 system for planned replacement of end-of-life Power systems for enterprise applications at the County's primary Data Center in El Segundo.		
COST & FUNDING	Total cost:Funding source:\$1,120,315Technology Division Cost Pool – 121		
	TERMS (if applicable):		
	Explanation: The IBM Power10 system acquisition cost will not exceed \$ is budgeted in ISD's FY 23-24 budget, Technology Division/Open S		
	funded by Cost Pool 121.		
PURPOSE OF REQUEST	This request is for approval to acquire one large capacity IBM Power10 system to replace end-of-life systems. The new server will be used to consolidate workloads running on two (2) P7/P8 servers and build the parallel environment for Auditor-Controller Advantage 4.x upgrade for eCAPS, eHR and Budget Prep.		
BACKGROUND (include internal/external	The new IBM Power10 system is needed to replace existing IBM Power		
issues that may exist	which operate as part of a cluster. As the IBM P7/P8 systems are past their 5-year lifespan, applications are migrated to the new consolidated/virtualized environment in		
including any related motions)	keeping with the County directions for a shared and virtualized hosting consolidated/virtual environment will provide higher availability, scalability		
,	disaster recovery options. Many of the applications to be migrated provide critical		
	services to various County departments, such as: Countywide – Enterprise Human Resource system and eCAPS, Enterprise Content		
	Management, providing electronic document related services, Sheriff's – Consolidated Criminal Recording System, Proactive Interface Exchange, DNA Offenders Tracking		
	System, are examples of law enforcement applications, additionally DPSS – eBusiness		
EQUITY INDEX OR LENS	applications and EDMS – Electronic Data Management Systems.		
WAS UTILIZED	If Yes, please explain how:		
SUPPORTS ONE OF THE NINE BOARD PRIORITIES	If Yes No If Yes, please state which one(s) and explain how:		
DEPARTMENTAL CONTACTS	Name, Title, Phone # & Email: Rumi Salihue, Division Manager, (562) 940-3969, MSalihue@isd.lacount	ty gov	
CONTACTS	Rum Sainue, Division Manager, (302) 940-3909, MSainue@isu.iacoum	ty.gov	



### County of Los Angeles INTERNAL SERVICES DEPARTMENT

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"Speed. Reliability. Value."

November 7, 2023

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, CA 90012

Dear Supervisors:

#### ACQUISITION OF COMPUTER EQUIPMENT TO REPLACE END-OF-LIFE HARDWARE WITH IBM POWER10 SERVER HOSTING COUNTYWIDE APPLICATIONS IN DATA CENTER 1 (ALL DISTRICTS - 3 VOTES)

#### CIO RECOMMENDATION: APPROVE (x) APPROVE WITH MODIFICATION () DISAPPROVE ()

#### **SUBJECT**

Request approval to purchase computer equipment with a cost greater than \$250,000 to meet the needs of County departments.

#### IT IS RECOMMENDED THAT THE BOARD:

Authorize the Director of the Internal Services Department, as the County Purchasing Agent, to purchase computer equipment for a total capital asset expenditure of \$1,120,315 (Includes: Hardware, Software and Sales Tax), to replace end-of-life hardware for hosted customer departments in the County's primary Data Center 1. These systems support mission critical Countywide applications.

#### PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

On a periodic basis, Internal Services Department acquires computer equipment to meet the computer application needs of County departments. Per County Policy, Board approval is required when individual components of this equipment exceed \$250,000.

This request is for approval to acquire one large-capacity IBM Power10 server to replace end-of-life hardware including hosting a parallel environment for the upcoming Auditor-Controller Advantage 4.x upgrade. The new server will be used to consolidate the workloads running on the existing two IBM 9117 MMD P7 and P8 servers and build the parallel environment for Auditor-Controller. The total cost of the new server is \$1,120,315.

Internal Services Department is replacing end-of-life IBM Power7 (out of support) and IBM Power8's, which will be out of support/end of life in May 2024, in the County's Data Center. Operating end-of-life/end-of-support equipment and software poses a greater security threat since no vulnerability patches will be released. It is additionally cost effective to purchase new equipment due to consolidation, performance and security on the newer platform that can support more workloads than its legacy counterpart. The annual cost of maintenance is also less expensive because IBM charges a premium to maintain older models.

#### IMPLEMENTATION OF STRATEGIC PLAN GOALS

The recommended action supports the County Strategic Plan Goal III.2.3, Prioritize and Implement Technology Initiatives That Enhance Service Delivery and Increase Efficiency to support implementation of technological enhancements and acquisitions that increase efficiency (e.g., infrastructure, software, hardware, applications) including replacement of legacy systems and Strategy III.3, Pursue Operational Effectiveness. The acquisition of this computer equipment is necessary to meet the information technology requirements of the departments served by Internal Services Department and supports the County strategic goal for Organizational Effectiveness.

#### FISCAL IMPACT/FINANCING

Internal Services Department has funding for this IBM Power10 server acquisition cost of \$1,120,315 in its FY 2023-24 Adopted Budget. Internal Services Department recovers costs through existing hosting charges to customer departments. There will be no change in the billing rates or cost to Customer departments. All costs have been planned, budgeted and approved for hardware refresh.

No additional net County cost is required for this acquisition.

#### FACTS AND PROVISIONS/LEGAL REQUIREMENTS

On October 16, 2001, the Board approved the classification categories for fixed assets (now referred to as capital assets) and new requirements for major capital assets purchases requiring County departments to obtain Board approval to purchase ordinance equipment with a unit cost of \$250,000 or greater prior to submitting their requisition to the County's Purchasing Agent.

#### FACTS AND PROVISIONS/LEGAL REQUIREMENTS

On October 16, 2001, the Board approved the classification categories for fixed assets (now referred to as capital assets) and new requirements for major capital assets purchases requiring County departments to obtain Board approval to purchase ordinance equipment with a unit cost of \$250,000 or greater prior to submitting their requisition to the County's Purchasing Agent.

#### **CONTRACTING PROCESS**

This procurement falls under the statutory authority of the County's Purchasing Agent and will be accomplished in accordance with the County's Purchasing Policies and Procedures. This brand specific solicitation will be competitively solicited among authorized IBM resellers and awarded to the lowest responsible and responsive bidder.

#### IMPACT ON CURRENT SERVICES (OR PROJECTS)

Your approval will ensure that Internal Services Department can acquire the resources necessary to operate County computer systems managed by the Department to provide optimum services to the customer departments by moving away from unsupported systems.

#### **CONCLUSION**

It is requested that the Executive Office, Board of Supervisors return two stamped copies of the approved Board letter to the Director, Internal Services Department.

Respectfully submitted,

SELWYN HOLLINS Director

SH:MO:MA:BC:RS:ef K:ITSAdmin/SSB/BoardLetters/IBM Power10 System

c: Executive Office, Board of Supervisors Chief Executive Officer Chief Information Officer IT Board Deputies County Counsel



# Integrated Property Tax System (eTAX)





October 11, 2023

## Today's Agenda

Background: Legacy Property Tax Systems

New eTAX System Objectives

4

#### Request for Proposals Process

Upcoming Dates

3

Request for Information



### Background

Background of Legacy Property Tax System

The current legacy systems developed several decades ago are antiquated, difficult to maintain, and cannot be upgraded readily. These technical limitations include but are not limited to the following risks:

- Fewer subject matter experts to support aging technology.
- Difficulties integrating with latest technology.
- Limitations impeding the adaptability of business processes to changing customer needs.
- Hindrance in response to legislative changes
- The Treasurer and Tax Collector (TTC) and Auditor-Controller (A-C) partnered to solicit proposals for a contract with a highly experienced firm that would enable successful development and implementation of an Integrated Property Tax System (eTAX) that would replace the existing legacy systems, in order to support all current and future aspects of the County's property tax administration functions for the TTC and A-C.



- Improve public service
- Provide real time data access
- Enable system intelligence, automation, collaboration, efficiency and effectiveness



# Request for Information (RFI)

Top 5 ranked firms presented Demos

¥ \*\*\*

### A-C and TTC Review Committee ranked the responses

Eleven firms submitted responses to the RFI

On November 16, 2021, the County published the RFI to the vendor community



### Request for Proposals (RFP) Process

- The County of Los Angeles (County) partnered with Info-Tech Research Group to assist with the RFP due to the County's size and complexity of the eTAX Property Tax project.
- Discoveries:
  - Provided understanding of the landscape of vendors in the Property Tax Marketplace
  - Review of business functions provided by Commercial-off-the-Shelf (COTS) Solutions
  - Identified opportunities for business improvement for the County to consider





- Anticipated RFP Release Date:
  - October 2023
- Anticipated RFP Submission Deadline:
  - December 2023





# Thank you



