HOMELESS POLICY DEPUTIES MEETING AGENDA

MEETING PARTICIPANTS AND MEMBERS OF THE PUBLIC WILL NEED TO CALL INTO THE MEETING

Date: Thursday, September 14, 2023

Time: 2:00 PM

Microsoft Teams Link: Click here to join the meeting

Teleconference Number: +1 323-776-6996,,214215956#

	AGENDA ITEM	LEAD
I.	Welcome and Introductions	Ivan Sulic, Fourth District
II.	Homelessness Emergency Response Update	Cheri Todoroff, Executive Director, CEO-HI Carter Hewgley, Senior Manager, CEO-HI
III.	Housing for Health Data Integration Update	Kevin Flaherty, DHS, Housing for Health
IV.	Report on Intensive Case Management Services (ICMS)	Leepi Shimkhada, DHS, Housing for Health
V.	Items Recommended for Future Discussion	
VI.	Public Comment*	

* Public Comment is limited to one minute. Those interested in speaking should raise their hand on Microsoft Teams and unmute once called upon by the Chair. Those on their phones should press *5 to raise their hand and *6 to unmute.

NEXT MEETING: SEPTEMBER 28, 2023

September 14, 2023

Homeless Initiative

Homeless Policy Deputies Meeting

LA County Homelessness Emergency Response Update

Chief Executive Office.

County of Los Angeles Homeless Initiative

County of Los Angeles
Homeless Initiative

Countywide Encampment Resolution Update

Support for Inside Safe

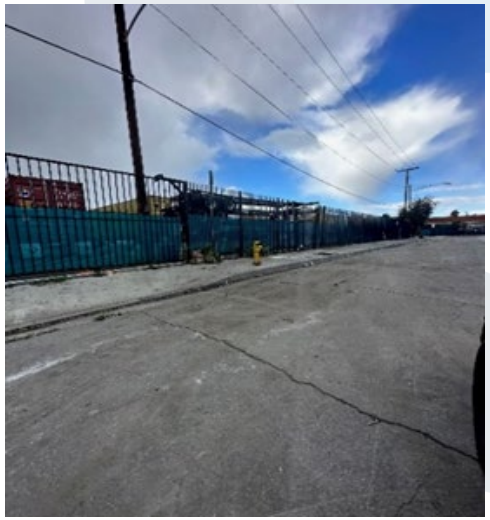
Phase	Status (25 Total Operations)	County Support Includes
Planning	7 operations we are collaboratively planning: • 3 operations in SD1 (one in SEP) • 1 operation with no date in SD2 • 2 scheduled SEP/OCT operations in SD3 • 1 operation with no date in SD5	• Coordination and Planning Support from CEO-HI • Jurisdictional Mapping support from DPW • Outreach/Engagement Support from DHS's MDT Teams • Collaborative resource-sharing conversations when encampment is split across jurisdictional boundaries
Response	1 operation Tuesday in SD3: • Led by Hope the Mission • Outreach Coordination by LAHSA • LAFH and HTM MDT Teams coordinated with DHS, DPH-SAPC, and DMH-HOME	• MDT Teams are often the lead Outreach providers for the operation • MDT teams do harm reduction and overdose reversals if needed • Measure H Funded Providers are usually the leads for interim housing • DMH, DHS, and DPH are always on standby for unmet needs where HOME teams or Mobile Clinics may be requested by the MDT team • DPW does debris and property removal when County property is involved
Stabilization	SD1: 3 Operations (145-181 days in) SD2: 9 Operations (46-224 days in) • Service Connection Event on 8/11 SD3: 8 Operations (32-251 days in) • Service Connection Event on 9/6 SD4: 1 Operation (103 days in) SD5: 3 Operations (186-265 days in)	• DHS mobile clinic can visit motels to ensure continuity and connection to care • Interim Housing Step-by-Step Guide • Guide to Accessing County Services for Inside Safe sites (DRAFT) • Deploying Interim Housing Support teams as available/requested • Connecting residents to mainstream benefits • Participating in Service Connection Events • Collaborating with interim provider on referrals to higher levels of care
Mitigation	MDT teams and Mobile medical have continued to follow up with residents from Chatsworth operation to address ongoing needs.	• MDT teams continue to conduct outreach at targeted sites to engage residents and get them into care and safety • The County may install fencing in flood control and fire danger zones

LA County Launches Pathway Home for RV Encampments

- Launch date: 8/22-8/24 in unincorporated east Gardena (aka West Rancho Dominguez)

- Successfully **placed 58 people into interim housing** – including 7 families with children along with 20 pets and service animals.
  - This latest operation raises the total number of people brought into hotels and motels up to 108 since Pathway Home launched on August 9th.

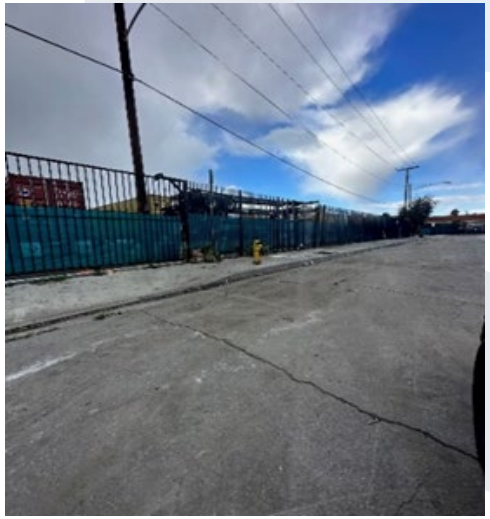
- **Removed 30 dilapidated/unsafe RVs** being used as makeshift dwellings, totaling the County's RV-focused operations to 52 RVs taken off the streets.



LA County Launches Pathway Home for RV Encampments

- Following a comprehensive cleanup, the County is taking steps to prevent the site from being reoccupied.

- Outreach efforts involved partnerships among:
  - LASD-HOST
  - LAHSA
  - St. Joseph Center's Vehicular Homeless Outreach Program (VHOP)
  - SSG-HOPICS
  - DMV
  - DPW
  - DHS
  - DMH
  - DPH
  - LACoFD
  - DACC



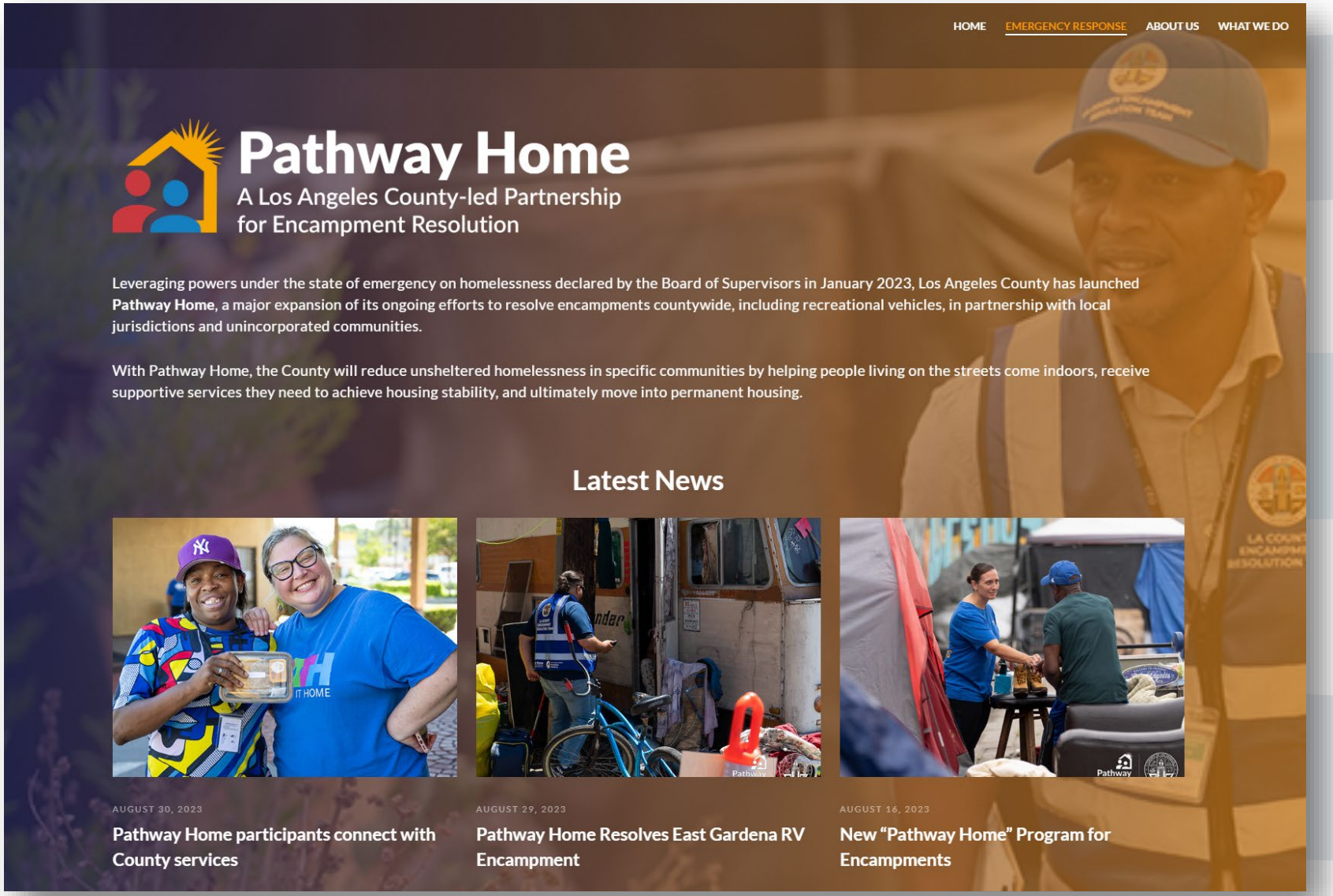
What's next for Pathway Home?

Service Connection Events:

- ❑ City of Hawthorne (SD2) (8/23)
- ❑ City of Lynwood (SD4)

Resolutions in the Planning Process:

- ❑ Tropical Storm Hilary Evacuees (SD1)
- ❑ City of Pomona (SD1)
- ❑ City of Hawthorne (SD2)
- ❑ Unincorporated West Rancho Dominguez/East Gardena (SD2)
- ❑ City of Compton (SD2)
- ❑ City of Santa Monica (SD3)
- ❑ City of Lynwood (SD4)
- ❑ City of Lancaster (SD5)
- ❑ Metro Partnership



What's next for Pathway Home?

Pathway Home Data Dashboard

Following the completion of a Pathway Home encampment resolution, data will be collected, reconciled, and posted online. Please allow between 72-96 hours following the completion of an encampment resolution for updates to occur. Numbers are a snapshot in time of the data captured the day the resolution occurred and may be updated at a future time. Data is current as of 8/29/23

This Pathway Home dashboard excludes data from our encampment resolution partnership with the City of Los Angeles.

Total Encampment Resolutions

2

Individuals Moved into Pathway Home Interim Housing

108

Recreational Vehicles Removed

48

What's next for Pathway Home?

County of Los Angeles
Homeless Initiative

Pathway Home Service Connection Events

Pathway Home Service Connection Events

The County's Service Connection Events aim to support encampment resolution clients in Interim Housing toward permanent housing solutions and supports.

- Occurs at interim housing site 1-2 weeks after move-in day

- It is an opportunity to
  1. Get people document-ready so they can be connected to permanent housing resources.
  2. County mobilizes various departments to activate a day of resource navigation at the site where PEH are newly housed

- This is currently facilitated by CEO-HI and DHS Housing for Health staff with robust collaboration across multiple County Departments including DPSS, DMH, MVA, DCBA and others.

Pathway Home Service Connection Events

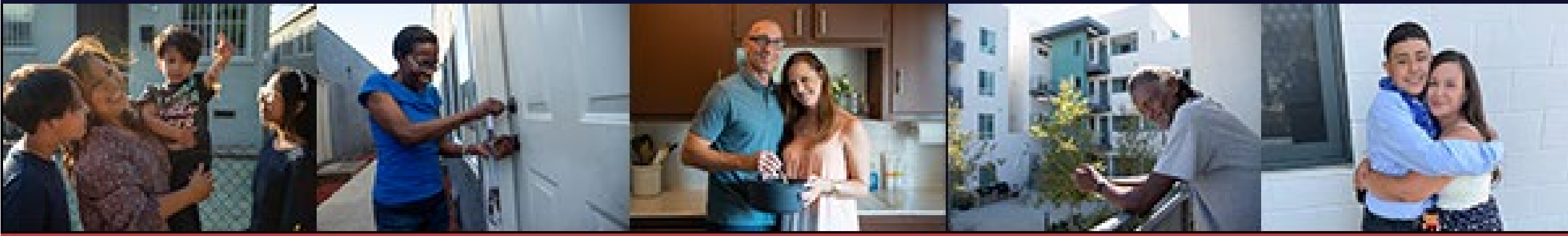
4 Previous Connect Day Events – State Coordinated

- 4 mobile connect events hosted in collaboration with the State and Inside Safe throughout April and May. Included services from:
  - CEO HI, DMB, SSA, DPSS and RR/CC

5 Service Connection Events – County Coordinated

- July 13th with LAFH for the Pacoima Wash Inside Safe operation
- August 11th with HOPICS for multiple Inside Safe operations
- August 23rd with PATH for Pathway Home unincorporated Lennox/Inglewood/Hawthorne operation
- September 6th with TPC for Inside Safe Selma/Schrader operation
- September 20th with SJC for the West Rancho Dominguez Pathway Home operation.

Thank you.



County of Los Angeles

Homeless Initiative

DHS Data Integration Update

Housing for Health & Office of Diversion and Reentry

September 14, 2023

Health Services
LOS ANGELES COUNTY

Integrating Community Programs Services Data

- Linking service records to enhance care coordination
- Systemwide visibility into homeless services
- Reducing data entry and reporting burdens

Health Services
LOS ANGELES COUNTY

Drivers of Integration Efforts

1. **AB977** – Requires state funded programs to enter data into an HMIS system

2. **Encampment Resolution Efforts** – ERF and other emergency declaration efforts require crosscutting coordination & tracking

3. **BRCH Directive #6**
   - “Centralized IT and data governance...”
   - “...system-level performance measures...”
   - “...operationally useful data integrations...“

4. **AB210** – Allows MDTs to share data for the purposes of care coordination via CHIP (countywide homeless information portal)

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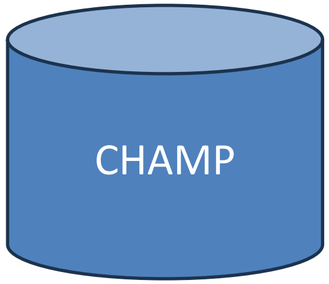
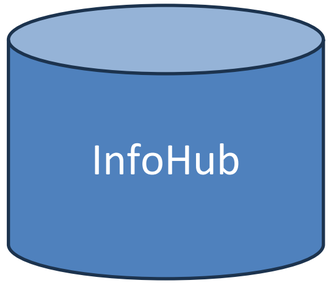
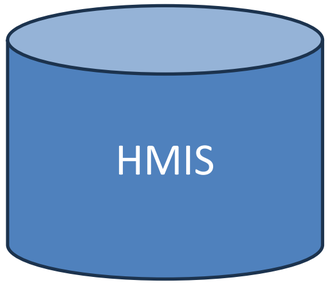
Data Systems Overview



Administered by DHS



Administered by the Chief Data Office (CDO)



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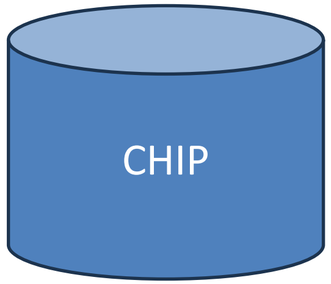

Administered by the Chief Data Office (CDO)

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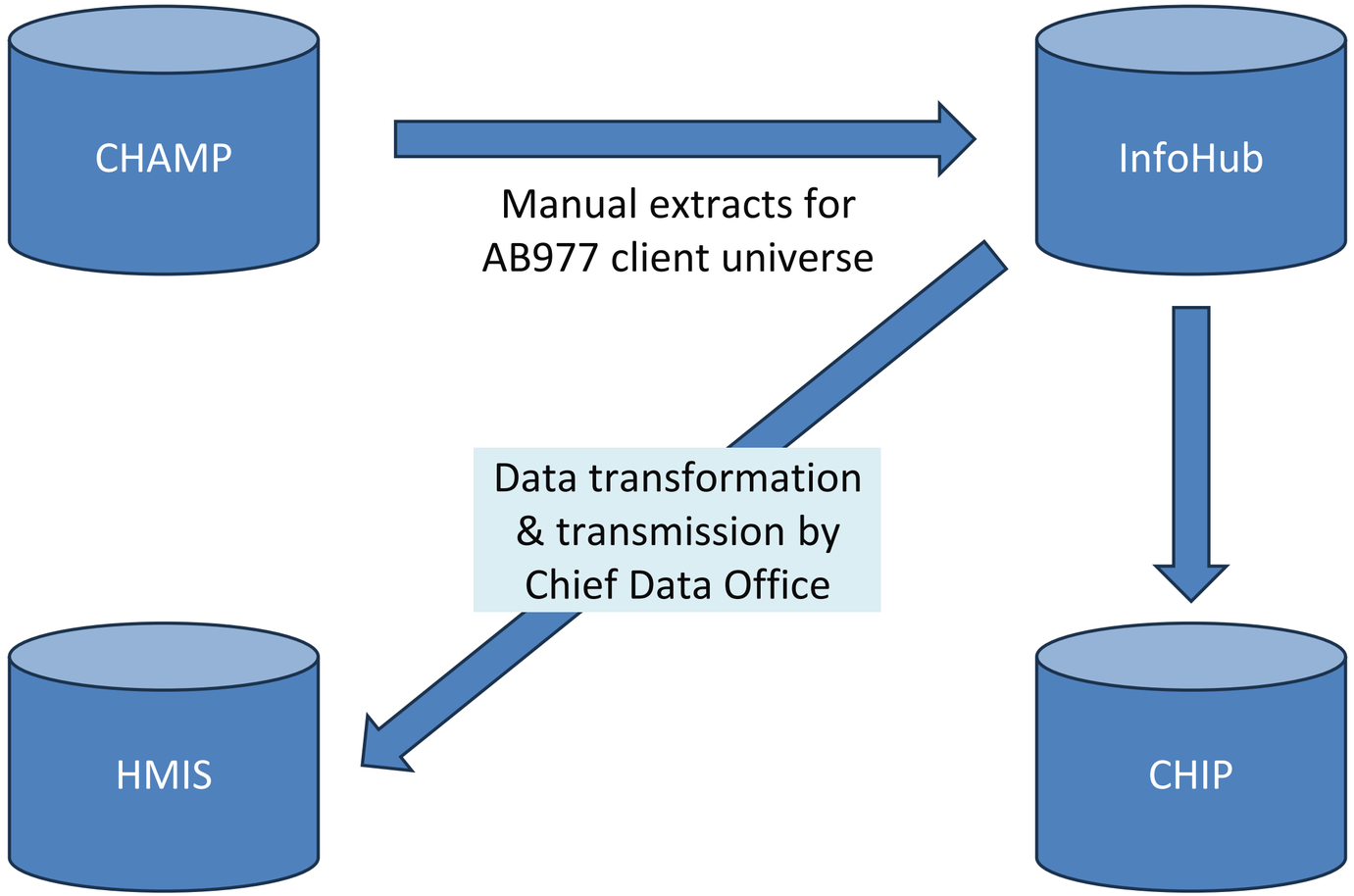
Data Systems Integration: AB977 Phase 1 + CHIP



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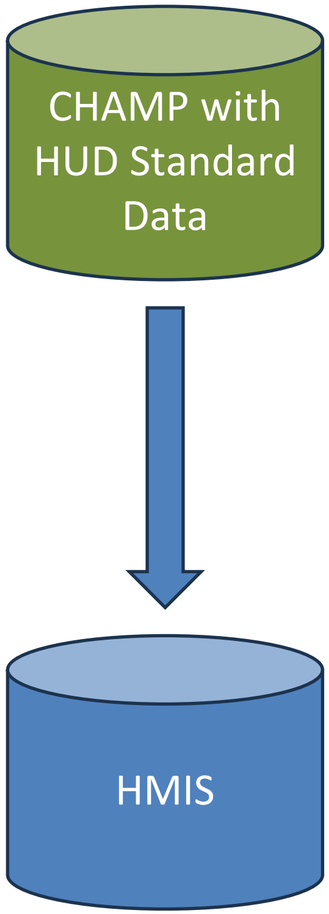
Data Systems Integration: AB977 Phase 2



1. CHAMP updated to HUD data standards
2. Direct API connection between CHAMP & HMIS
3. Client universe expanded beyond AB977
4. Project to program alignment to reduce need for duplicate data entry

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Data Systems Integration: InfoHub Phase 1

1. Client universe and field list expanded beyond AB977
2. Weekly upload cadence
3. Alignment with, and integration into, system-level performance measures and ERF
4. Analytics and reporting functionality for CP built out and supported by Chief Data Office (CDO)

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Data Systems Integration: InfoHub Phase 2

1. Update models for HUD standard data
2. Direct API connection between CHAMP and InfoHub
3. Deeper integration across InfoHub for enhanced care management

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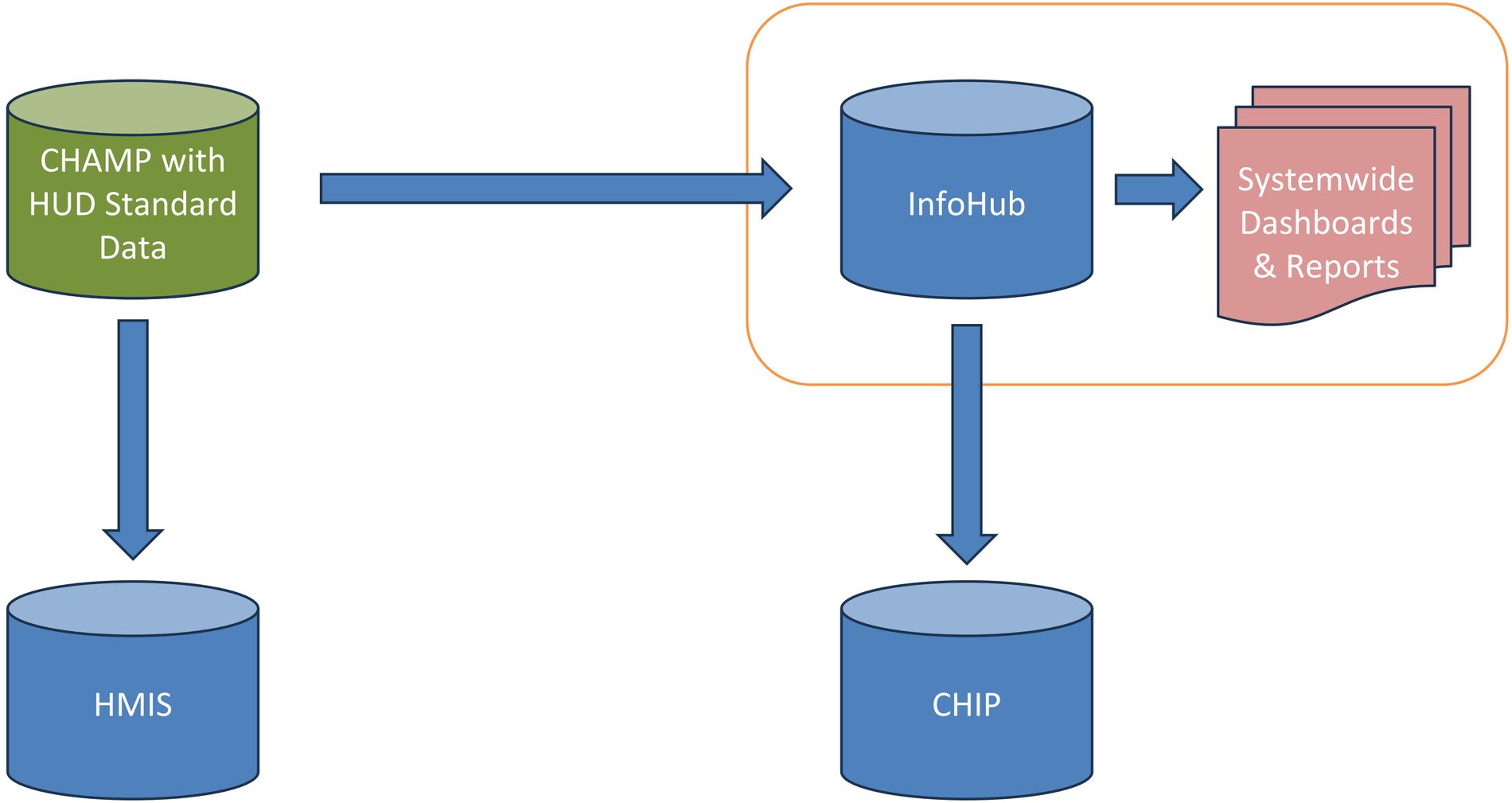
Data Systems Integration: End State



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Benefits of Integration

1. Meet the needs and requirements of AB977, ERF, system-level performance measures, and AB210
2. Increase visibility across systems to support service coordination and policy decisions
3. Reduce data entry & reporting burden for contracted service providers
4. Enhance Community Programs data governance and security
5. Better support for Community Programs CQI efforts
6. Improved care coordination through data enrichment and deeper analyses

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Q&A

Thank you!

Any questions?

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HOUSING FOR HEALTH

Caring for people experiencing homelessness,
One person at a time

Intensive Case Management Services (ICMS)
September 14, 2023

Presented by: **Leepi Shimkhada**
Deputy Director, DHS Housing For Health

Health Services
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HOUSING FOR HEALTH

DHS Housing and Services Program Overview

Housing for Health (HFH) and the **Office of Diversion and Reentry (ODR)**

Street-Based Engagement
(HFH only)

Outreach and multidisciplinary services to individuals living on the street.

- Outreach

Interim Housing
(ODR and HFH)

Short-term housing that offers a safe space to recuperate and stabilize, connect to services, and work on permanent housing.

- Stabilization Beds
- Recuperative Care

Permanent Housing
(ODR and HFH)

Housing assistance and individualized supportive services focused on housing retention and improving health outcomes.

- Homelessness Prevention Unit (HFH)
- Permanent Supportive Housing
- Enriched Residential Care

Benefits Advocacy

Clinical Services

Mobile Clinic

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HOUSING FOR HEALTH

HFH/ODR Intensive Case Management Services (ICMS) Service Package

Intensive Case Management Services

- Master Agreement
- Housing related supportive services
- Site based and scattered site teams
- Every client matched to a new PSH housing resource is also assigned an ICMS provider

ICMS Service Packages include:

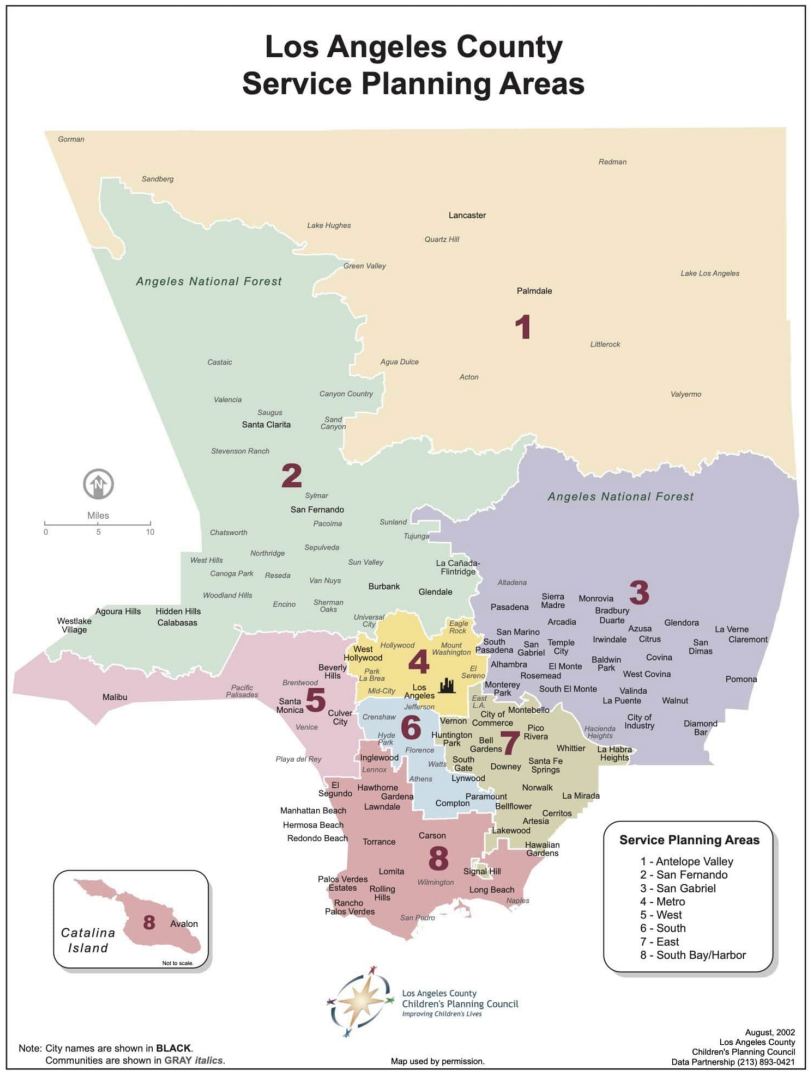
- Conducting housing needs assessment
- Assist client with obtaining necessary documentation
- Assist with completion and submission of housing application
- Assist with housing search including negotiating rental agreements
- Eviction prevention support and intervention
- Conduct home visits
- Assist client with accessing and keeping any health, mental health, and SUD appointments
- Assist with obtaining benefits
- Assist with life skills, educational and volunteer opportunities
- Transportation

A Critical Component in the LA Continuum of Care

ICMS is one of the Measure H strategies with the **widest reach**

Federal voucher holders **throughout the County** receive ICMS

ICMS is a **critical component** in the success of the PSH program



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HOUSING FOR HEALTH

ICMS Funding Sources

Largest Funding Source

Measure H

Other Major Funding Sources

- ARPA
- Cal-AIM
- MHSA via DMH
- ODR
- Other State Grants

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HOUSING FOR HEALTH

ICMS Outcomes

21,813 people received ICMS in July 2023 through HFH and ODR

92% one-year PSH retention rate

Of the remaining 8% of participants who exited PSH, most clients **left housing voluntarily or relinquished housing**

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HOUSING FOR HEALTH

Growth Projections

The FY 2023/24 Measure H allocation will allow HFH to serve an additional 4,500 clients based on projections for the project-based pipeline and the additional federal vouchers predicted to become available

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HOUSING FOR HEALTH

Challenges

- Lack of necessary data
- Rates
- Workforce
- Challenges with Project-Based buildings
- Funding Stability

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Next Steps

HFH is performing fiscal analysis of the Tier ICMS structure to identify options to increase the ICMS pay rate for providers

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HOUSING FOR HEALTH

Thank You!

Questions and Discussion

Leepi Shimkhada
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