HOMELESS POLICY DEPUTIES MEETING AGENDA

Date: Thursday, May 25, 2023

Time: 2:00 PM

Microsoft Teams Link: Click here to join the meeting

Teleconference Number: +1 323-776-6996,,214215956#

	AGENDA ITEM	LEAD
I.	Welcome and Introductions	Ivan Sulic, Fourth District
II.	Homelessness Emergency Response	Cheri Todoroff, Carter Hewgley, and Dorinne Jordan, CEO-HI
III.	Blue Ribbon Commission on Homelessness Update	Cheri Todoroff, CEO-HI
IV.	Items Recommended for Future Discussion	
V.	Public Comment*	

* Public Comment is limited to one minute. Those interested in speaking should raise their hand on Microsoft Teams and unmute once called upon by the Chair. Those on their phones should press *5 to raise their hand and *6 to unmute.

NEXT MEETING: JUNE 8, 2023

Homeless Initiative

Homeless Policy Deputies Meeting

LA County Homelessness Emergency Response Update

Chief Executive Office.

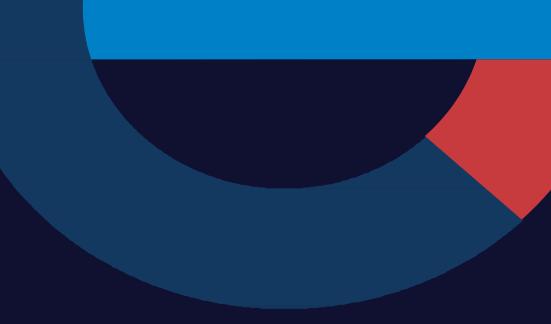County of Los Angeles
Homeless Initiative

AGENDA
LA County Homelessness Emergency Response Update

1. Delegated Authority Update

2. Transparency & Visibility into Investments and Progress

3. Countywide Encampment Resolution Update

Delegated Authority Update

Delegated Authorities Update: Metrics and Reporting

In March, CEO-HI **issued protocols to departments** in the areas of hiring, contracting and purchasing, grants, and real estate.

- County departments are now using these protocols and authorities to expedite and scale up the delivery of programs

- One benefit of the authorities is the County's ability to hire individuals prior to completing the examination and vetting process

- So far, as many as 250 additional outreach workers, mental health clinicians, substance use counselors, housing navigators and other positions on the frontlines have been determined to have a nexus to one or more of the PEH Missions.

- ARDI has prepared a checklist and guidance to ensure an overarching equity lens.

- Departments will continue to assess how the authorities will impact their operations in order to identify if they have additional needs

Delegated Authorities Update: Metrics and Reporting

- To obtain an accurate representation of the impact of the expedited processes allowed under the Homeless Emergency, **both short-term and long-term metrics will be collected for evaluation**
  - **Short-term metrics** will focus on the number and type of requests received, approved, and denied. CEO is working with DHR, ISD, and other impacted departments to **ensure that data is collected at the various stages of review, approval, and utilization** of the authorities.
  - **Long-term metrics** will consider the overall impact of the Homeless Emergency and the PEH Missions on homelessness. Metrics are being developed in partnership with the Chief Information Officer's Research and Evaluation Unit and impacted departments.

- CEO-HI will **establish a dashboard** on our website to report out on the metrics on a regular basis
  - This will allow for more accurate reporting and accountability in the future
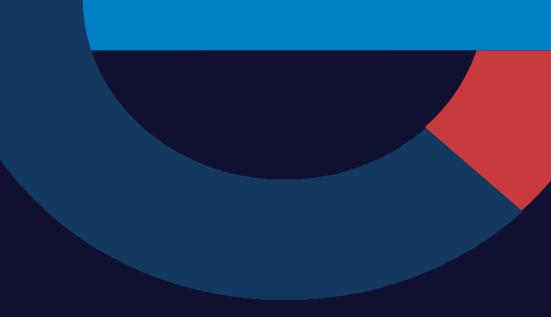
Delegated Authorities Update: Automated, Digital Solutions

The Homeless Emergency Request System has launched!

- **Website: https://homelessemergency.ceo.lacounty.gov**

- CEO has ***worked with ISD to develop an automated, digital solution*** that allows departments to submit delegated authority requests for hiring, contracting, purchasing, grants, and real estate directly into the system for review and approval by the central review teams

- The system was designed based on the knowledge and experience gained from previous emergencies, including COVID-19, and the allocation and expenditure of ARPA funds

County of Los Angeles

**Homeless
Initiative**

Transparency & Visibility into Investments and Progress

Transparency & Visibility into Investments and Progress: Encampment Resolution and RVHEP

Partner with ARDI

- Leverage the Anti-Racism, Diversity and Inclusion (ARDI) equity tools
- Ensure measures of equity are embedded in the metrics used to both **measure our progress** (racial, demographic, geographic, and resource equity) and **guide our decision making**
- Develop data demonstrating the effectiveness of the efforts, especially to reduce the disproportionate number of Black people experiencing homelessness and the exponential increase of Latinx people experiencing homeless

Timing: Underway

Programmatic Experts

- Establish goals and Key Performance Indicator (KPI) metrics

- Develop data demonstrating investments and the effectiveness of the efforts

Timing: Complete

Data Experts

- Design and test processes to extract data for regular reporting

- Enhance data sharing as necessary

Timing: Underway

Develop Dashboard

- Reconvene program experts for data analysis

- Prepare public-facing reports and dashboards

- Utilize social media, websites, newsletters, etc.

Timing: Underway

Measuring Progress

Measures of System Performance

- Throughput
- Permanent Housing Placements
- Retention
- Racial, demographic, housing, and geographic equity

Metrics

- Encampments: individuals engaged, outcomes, demographics
- Interim Housing: number of individuals, length of stay, outcomes, demographics
- Permanent Housing Resource Matching: number of individuals, housing resource by type, demographics
- Exits to Permanent Housing: number of individuals, housing type, demographics
- Housing Retention

County Resouces in Outreach/Street Based Services Inside Safe

Department of Health Services

Multidisciplinary Teams (MDTs) : MDTs are County-established outreach teams that typically serve clients with more complex health and/or behavioral health conditions, resourced to assess clinical and other needs and link clients to appropriate resources. During Inside Safe operations, MDTs are engaging all clients regardless of acuity level. MDTs also provide support to outreach teams on operations where they were not the lead. MDTs include:

- A licensed health professional
- A licensed mental health professional
- A licensed substance use professional
- A peer with lived experience
- A generalist case manager

MDTs conduct mental health assessments and are able to provide direct mental health services in the field. When they determine that someone is gravely disabled because of a severe mental illness, they make direct referrals to field-based DMH HOME teams, with whom they work very closely. Additionally, MDTs are able to call in SAPC SUD vendors as needed to connect participants to treatment and recovery resources.

Department of Mental Health

Homeless Outreach & Mobile Engagement (HOME) Teams: HOME Teams provide field-based outreach, engagement, support, and treatment to individuals with severe and persistent mental illness who are experiencing unsheltered homelessness. Services are provided by addressing basic needs; conducting clinical assessments; providing street psychiatry; and providing linkage to appropriate services (including mental health services substance abuse treatment and shelter).

County Resources in Interim Housing
Inside Safe

Department of Health Services

Mobile Clinics: Mobile Clinic System provides comprehensive primary, urgent and women's health care to people experiencing homelessness throughout Los Angeles County. Each clinic offers private exam rooms and a range of immediate services including day-of lab results, ultrasounds and on-site pharmaceuticals. They are staffed by a team of doctors including a pharmacists and psychiatrist, mental health professionals, nurses, substance use counselors and social workers with expertise to provide trauma-informed medical and behavioral health treatment to people experiencing homelessness. The Mobile Clinic medical providers also provide onsite services to Inside Safe Interim Housing sites.

Countywide Benefits Entitlements Services Team (CBEST): CBEST's comprehensive benefits advocacy program provides targeted advocacy to assist individuals experiencing or at risk of homelessness to assist individuals in obtaining sustainable income through programs such as Social Security Income (SSI) or Social Security Disability Insurance (SSDI), Cash Assistance Program for Immigrants (CAPI), Early/Fully Retirement, Survivor's Benefits, Veteran's Benefits, and Appeals support for SSI/SSDI cases. CBEST services include working closely with outreach and engagement teams and Inside Safe Interim Housing Programs, coordinating and integrating with existing systems of care, gathering and summarizing health records, linking clients to health services to document disability, and completing applications.

Department of Public Health – Substance Abuse Prevention and Control

SUD Client Engagement and Navigation Services (CENS): CENS provides navigation, screening, and referral to substance use disorder services. Substance use disorder services include outpatient, residential, and withdrawal management (detox) services.

County Resources in Interim Housing
Inside Safe

Department of Mental Health

Clinical Support Services: DMH provides specialty mental health assessments, case management, crisis intervention, medication support, peer support and other rehabilitative services. Services are provided in multiple settings including outpatient, residential, and field-based settings (including interim housing).

Department of Public Social Services

Benefits Assessment and Enrollments Support: DPSS provides eligibility determination and enrollment in Medi-Cal; In-Home Supportive Services for aged, blind, and disabled individuals; CalFresh (food assistance); CalWORKs (cash assistance for families); General Relief (cash assistance for individuals); and CAPI (cash assistance for immigrants).

Measuring Progress

Measures of System Performance

- Throughput
- Permanent Housing Placements
- Retention
- Racial, demographic, housing, and geographic equity

Metrics

Encampments: individuals engaged, outcomes, demographics
Interim Housing: number of individuals, length of stay, outcomes, demographics
- Permanent Housing Resource Matching: number of individuals, housing resource by type, demographics
- Exits to Permanent Housing: number of individuals, housing type, demographics
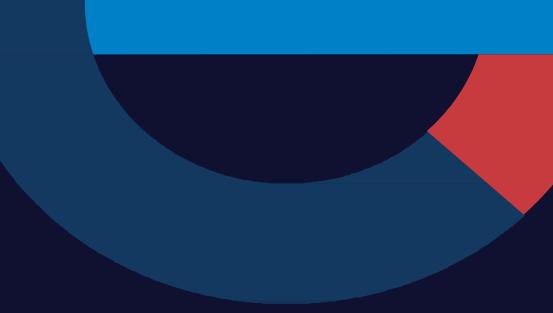- Housing Retention

Countywide Encampment Resolution Update: Support for Inside Safe

17 Inside Safe operations, **which collectively brought more than 1,205 people into interim housing as of April 28, 2023**

- **70% of the outreach teams** leading the Inside Safe efforts have been County-funded DHS Multi-Disciplinary Teams (MDTs) that serve clients with more complex health and/or behavioral health conditions

- Roughly **35% of the operations have included targeted support by the DMH Homeless Outreach & Mobile Engagement (HOME) Teams** which provide psychiatric support, outreach, and intensive case management to people experiencing homelessness with severe impairment

- DMH has also provided **onsite outreach and linkages to services at 10 motels** serving clients from four separate Inside Safe operations by providing outreach and linkages to services.

RS1

RS0

RS2

Countywide Encampment Resolution Update

Status of Key Action Items

On Deck (Next 3 Weeks)	Underway	Completed

❑ LEAB Briefing scheduled
❑ Planning efforts for next operations
❑ Encampment Protocol Operation with DPW
❑ HEARS Demonstration w/DPW
❑ KCRHA Rescheduled Mtg
❑ Onboarding new providers
❑ Focus Groups
❑ Briefing CES Leads
	❑ Overall Program Budget
	❑ Solidifying Interim Housing Agreements
	❑ Finalizing SRS w/ LAHSA
	❑ Staff Recruitment
	❑ Strategic & Operational Coordination with all Stakeholders
	    ❑ Daily Coordination Meetings
	    ❑ Site Planning/Mapping
	    ❑ Outreach & BNL Finalization
	    ❑ ERAPs
	    ❑ Incident Command Operational Structure
		✓ Operational Budget
		✓ Submitted SRS Requirements and Role Matrix to LAHSA
		✓ Data/Metrics Alignment workshop with Inside Safe and CPL
		✓ Communications Briefing with BOS Comms Deputies
		✓ Sole Source Directive and Funding Authorization provided to LAHSA
		✓ LAHSA Commission voted to authorize contract agreements to support the first Pathway Home engagement with two providers

Support for Inside Safe

Phase	Status	County Support Includes
Planning	5 operations we are collaboratively planning: • SD2: One operation being planned for mid-June • SD3: Three operations being planned for early-to-mid June • SD4: One operation being planned for late May	• Coordination and Planning Support from CEO-HI • Jurisdictional Mapping support from DPW • Outreach/Engagement Support from DHS's MDT Teams • Collaborative resource-sharing conversations when encampment is split across jurisdictional boundaries
Response	No current operations.	• MDT Teams are often the lead Outreach providers for the operation • Measure H Funded Providers are usually the leads for interim housing • DMH, DHS, and DPH are always on standby for unmet needs where HOME teams or Mobile Clinics may be requested by the MDT team
Stabilization	SD1: 3 Operations (35-71 days in) SD2: 7 Operations (8-114 days in) SD3: 4 Operations (14-141 days in) SD5: 3 Operations (76-155 days in)	• Interim Housing Step-by-Step Guide • Guide to Accessing County Services for Inside Safe sites (DRAFT) • Deploying Interim Housing Support teams as available/requested • Connecting residents to mainstream benefits • Participating in Service Connection Events • Collaborating with interim provider on referrals to higher levels of care
Mitigation	Recent operation location in SD2 continues to get revisited to minimize repopulation and leverage opportunities to bring more people indoors.	• MDT teams continue to conduct outreach at targeted sites to engage residents and get them into care and safety

Thank you.

County of Los Angeles
Homeless Initiative

Background

- May 3, 2022, the Board adopted the seven recommendations approved by the Blue-Ribbon Commission on Homelessness (BRCH)
  - In that same meeting, the Board also approved a motion on Implementing a New Framework to End Homelessness in the County
  - This motion included two directives with reports back to the Board that overlap with several directives under the BRCH recommendations

- Aug 30, 2022, CEO-HI released the [first Quarterly Report](#)

- May 12, 2023, CEO-HI released the [second Quarterly Report](#)

Snapshot: BRCH Directives Update

Directive 1: Create a County Entity and Identify a County Leader

1a: County entity for homelessness.	**IN PROGRESS**
1b: Convene work groups	**COMPLETED**
1c: Convene regional committees of unincorporated areas and cities	**COMPLETED**
1d: Integrate the faith-based community	**COMPLETED**

Directive 2: Measure H/Local Solutions

2a(i): Establish the Local Solutions Fund	**COMPLETED**
2a(ii): Develop a method for tracking homelessness dollars	**IN PROGRESS**
2b: Review and revise metrics of success	**IN PROGRESS**

Directive 3: Streamline LAHSA

3a: Feasibility of transitioning Measure H strategies, from LAHSA to the County entity	**COMPLETED**
3b: Consider appointments to County's five seats on the LAHSA Commission.	**COMPLETED**

Directive 4: Continuum of Care Governance (Modify CoC leadership)

4: Options to consolidate the LAHSA Commission, CoC Board, and CES Policy Council into a single body.	**COMPLETED**

Directive 5: Improve LAHSA Operations

5a: Develop policies defining decision-making responsibilities within LAHSA.	**COMPLETED**
5b: Report back on the feasibility of establishing an Operations Team to be embedded in LAHSA	**COMPLETED**

Directive 6: Data and Metrics

6a: Better facilitate data input, sharing, access, and reporting of data. Provide centralized information technology and data governance. Review and revise existing metrics of success and tools for accountability.	**IN PROGRESS**
6b: Report on outcomes supported by funds earmarked for homeless programs and align the allocation with programs that are successful.	**IN PROGRESS**

Directive 7: Executive-Level Action Team

7: Encourage philanthropy to convene a small, to discuss setting interim goals requiring urgency to expedite homeless solutions.	**IN PROGRESS**

Directive 1: Create a County Entity and Identify a County Leader

1a: Coordinate with County Counsel, Auditor-Controller, Internal Services Department, and others as necessary to analyze and provide a recommendation for the form and structure of the county entity for homelessness matters within the County. Such analysis shall consider, but not be limited to, funding impacts, staffing needs, organizational plan, the duties and functions for such an entity, and any necessary changes in the law to effectuate the establishment of this County entity. The report should clearly outline how to provide the entity sufficient authority to oversee homelessness funding and strategies beyond Measure H. It should also delineate the relationship between the County entity and other entities that administer homeless funding, including County Departments, Continua of Care (including LAHSA), cities, Councils of Government, and the Los Angeles Development Authority (LACDA). The analysis should address how the entity shall focus on prevention, rehousing, housing acquisition, access to medical care, including care for mental health and substance abuse disorders, accountability for timely contracting and payments, urgent access to services (e.g., 24/7 outreach and housing services, including on weekends, from a single-point-of-contact phone number). The analysis should include the possibility of expanding the role of an existing County office or department to execute the functions of this new entity.

IN PROGRESS	• Received legal opinion from CoCo regarding the types of homelessness funding received by the County· Completed virtual convening with impacted Departments • Followed up with and analyzed detailed written feedback from impacted Departments. • Under the County's declaration of emergency for homelessness up to 20 staff will be added to the CEO-HI in order to meet the three missions: Encampment Resolution, Housing, and Metal Health and Substance Use Disorder Services. **Next Steps** • Finalizing recommendations for, and cost outs of, the form of the County entity.

Directive 1: Create a County Entity and Identify a County Leader

1b: Coordinate the following: Convene work groups consisting of various departments, service providers, and other stakeholders to meet at least quarterly.

COMPLETED	• Providers – CEO-HI held second and third quarterly convenings with service providers • Departments - CEO-HI held three Homeless Initiative Implementation meetings with County departments, • Following the Board's declaration of a local emergency for homelessness on January 10, 2023, CEO-HI began convening weekly meetings with County departments

1c: Convene regional committees of representatives from unincorporated areas and cities

COMPLETED	CEO-HI met with: • COGs and cities in fall 2022 to discuss the New Framework, Measure H funding recommendations, and the Local Solutions Fund. • Independent Cities Association, the Contract Cities Association, and COGs to discuss Measure H, the Local Solutions Fund, partnership with local jurisdictions, the County Emergency Declaration, and the BRCH recommendation to create an executive level action team. • Board offices to obtain input on unincorporated area regional convenings and partner on unincorporated area convenings, including meetings with neighborhood council leadership.

1d: Review and implement the strategies that are currently in development to integrate the faith-based community into the County's overall response to homelessness

COMPLETED	• 14 in-person/virtual faith-based focus group and engagement sessions to promote the survey • LAHSA-contracted service providers have hired six of the eight SPA Faith Liaisons The final report with recommendations on integrating FBOs into the homeless response system was issued on April 28, 2023 (*Promoting Faith Community Involvement in the Countywide Movement to Prevent and Combat Homelessness*)

Directive 2: Measure H/Local Solutions Fund

2a(i): Establish the Local Solutions Fund and identify ongoing multiyear funds earmarked for local solutions for jurisdictions that will make a commitment to provide in-kind or matching contributions for the development of service programs, housing, or to share data. Implement the Local Solutions Fund program. This process should include an assessment of the existing funds that fund local solutions for homelessness to effectively incorporate those programs into the new local solutions fund. *(Related to Directive 6 of the New Framework)*

COMPLETED

CEO-HI:
- Hosted seven regional convenings to obtain robust input from representatives from local jurisdictions.
- Distributed surveys to obtain additional feedback and input from representatives of local jurisdictions on the existing use of funds and local programs.
- Assessed existing funds and programs.
- Established and implemented the Local Solutions Fund increasing funding investments to $40,500,000.

- CEO-HI identified $132,000,000 to support the Local Solutions Fund through June 30, 2027.
- In response to the County Emergency Declaration, CEO-HI will coordinate with local jurisdictions on strategic uses of the Local Solutions Fund to support encampment resolution within their jurisdiction, including co-investment opportunities.

Directive 2: Measure H/Local Solutions Fund

2a(ii): Develop a method for tracking the expenditure of Measure H funds and other County homelessness dollars by County departments, LAHSA, and LACDA on a city-by- city basis.

IN PROGRESS	- Reviewed existing mechanisms to capture Measure H expenditures by city and other local jurisdiction boundaries. **Next Steps** - CEO-HI will develop a process and timeline to begin tracking expenditure of Measure H and homelessness funds by city and other local jurisdiction boundaries.

Directive 2: Measure H/Local Solutions Fund

2b: Review and revise the existing goals and metrics that determine the success of County funded homeless programs and ensure that County Departments, LAHSA, and LACDA programmatic oversight aligns with those goals.

IN PROGRESS	CEO-HI and CEO-CIO, in partnership with the California Policy Lab have: • Met regularly to develop the workplan for the implementation of the BRCH data recommendations. • Developed a scope of work for the ESC that will oversee the implementation of the BRCH data recommendations. • Hosted the inaugural and ongoing meetings of the ESC. • System KPIs based on HMIS data have been presented to the LAHSA Commission and County Homeless Policy Deputies. • CEO-HI, CIO, LAHSA, and CPL met to discuss the process and timeline for producing KPIs that can be broken out by geographic area, including at the city and SPA areas.

Directive 2: Measure H/Local Solutions Fund

2b continued: Review and revise the existing goals and metrics that determine the success of County funded homeless programs and ensure that County Departments, LAHSA, and LACDA programmatic oversight aligns with those goals.

IN PROGRESS

Next Steps
- Steps to establish data integration must occur.
- CEO-HI's work to map funds earmarked for homeless services will also be used to help identify which data sources are needed to provide a full picture of all homeless programming.
- KPIs must draw on data systems other than just HMIS data.
- Legislation (AB977) requires all jurisdictions receiving state funding to enter data in the HMIS.
- CEO-CIO is working with DHS and DMH to bridge key DHS and DMH data into HMIS.

Directive 3: Streamline LAHSA

3a: Report on the feasibility of transitioning certain Measure H strategies, including outreach, from LAHSA to the County entity without service interruption. The report should include all implications of directing outreach services under the county entity as well any potential impact on service delivery to people experiencing homelessness, cost implications for the County, and impact on LAHSA employees.

COMPLETED	- CEO-HI developed a feasibility assessment survey to assist in determining the feasibility of transitioning Measure H strategies from LAHSA to the County entity without service interruption. - CEO-HI has determined that it would be feasible to transition seven of the eight LAHSA-administered strategies to the County. - Strategy E7, related to maintaining and enhancing the CoC, would not be feasible to transition because these programs are consistent with LAHSA's role as the region's CoC. - Two service programs in Strategy E7, Representative Payee and Legal Services, would be feasible to transition to the County.

Directive 3: Streamline LAHSA

3b: Consider appointing relevant County department heads, County Entity Director or Homeless Initiative Director, individuals with lived experience, COG members or representatives from the 87 cities to the County's five seats on the LAHSA Commission.

COMPLETED

- The BRCH Governance Report recommended maintaining the current number of seats on the LAHSA Commission but changing who sits on them.

- Related Board motion recommendation includes a directive to consider appointing relevant County department heads, County Entity Director or HI Director, individuals with lived expertise, CoG members or representatives from the 87 cities.

- CEO-HI and CoCo reviewed the LAHSA JPA and concur with the BRCH Governance Report that the County currently has the authority to change who it appoints to the LAHSA Commission.

- The CEO recommends that the County's five seats on the LAHSA Commission be filled by the following appointees:
  - DMH Director or executive level designee
  - DHS Director or executive level designee
  - Homeless Initiative/County Entity Director
  - LACDA Executive Director or executive level designee
  - City/Council of Governments representative

Directive 4: Continuum of Care Governance (Modify CoC Leadership)

4: Working with County Counsel, report back on the options to consolidate the LAHSA Commission, Continuum of Care Board, and CES Policy Council into a single body, including analysis of the appropriate size and composition, and the legal implications relating thereto.

COMPLETED

- CEO-HI completed a review and analysis of source documents, information from HUD regulatory experts, and met with CoCo and LAHSA to discuss existing LAHSA structure and function.

- CEO recommends that the CoC Board and CES Policy Council operate as advisory to the LAHSA Commission, with final approval of policies lying with the Commission.

- The mechanism to establish this structure is through the 2023 CoC Governance Charter update which is underway. The draft Charter update is scheduled to be released for public comment in May 2023 and presented to the CoC general membership in June 2023 for approval.

Directive 5: Improve LAHSA Operations

5a: Develop written policies defining the respective decision-making responsibilities of the LAHSA Commission, the Executive Director, and the various governance boards that sit within LAHSA, and submit those policies for review and approval by the LAHSA Commission within 90 days.

COMPLETED

- The draft policy was approved by the LAHSA Commission Chair in November 2022 and will be presented to the LAHSA Management Committee for adoption in Spring 2023.

- The LAHSA Management Committee focuses on Commission operations, governance, Executive Director supervision, personnel issues, and equity. Once the LAHSA Management Committee approves the policy, it will be presented at the subsequent LAHSA Commission meeting for approval.

Directive 5: Improve LAHSA Operations

5b: Report back on the feasibility of establishing an Operations Team to be embedded in LAHSA to focus on improvements in contracting, procurement, payment systems, technical assistance, improving communications, weekend work, and to ensure LAHSA's executive team has the depth, resources, and support to operate an organization of the size and complexity of LAHSA.

COMPLETED

- CEO recommends embedding a contract and procurement Operations Team at LAHSA and will meet with the new LAHSA CEO to address LAHSA's Executive Team depth and structure.

- CEO does not recommend an Operations Team for LAHSA's payment systems, technical assistance, and communications as payment delays have been the result of contracting delays, not LAHSA's fiscal operations.

- The CEO does not recommend an Operations Team be embedded in LAHSA to implement operational improvements to ensure more outreach work is performed on weekends. The expansion of outreach days and hours is tied to the availability of funding.

Directive 6: Data and Metrics

6a: Analyze data system infrastructure improvements as well as financial investments that are necessary to better facilitate data input, sharing, access, and reporting of data. Provide centralized information technology and data governance to the extent necessary to observe whether County clients are experiencing homelessness and whether County clients are enrolled in homelessness services across all County data systems and information technology. Review and revise existing metrics of success and tools for accountability for homeless service programs within the County, including an outline for getting system-wide buy-in on those metrics of success and tools for accountability.

IN PROGRESS	CEO-HI and CEO-CIO, in partnership with the California Policy Lab have: • Met regularly to develop the workplan for the implementation of the BRCH recommendations. • Developed a scope of work for the ESC that will oversee the implementation of the BRCH data recommendations. • Hosted the inaugural and ongoing meetings of the ESC. • LAHSA presented a draft of its new HMIS access policy to the CoC Board and is working with the CoC Board to revise the policy in response to the feedback that has been received. • LAHSA staff presented CEO-HI with an updated tracker indicating the status of organizations that had applied for HMIS access and next steps in moving those applications forward, communicating results, and/or requesting additional info.

Directive 6: Data and Metrics

6a continued: Analyze data system infrastructure improvements as well as financial investments that are necessary to better facilitate data input, sharing, access, and reporting of data. Provide centralized information technology and data governance to the extent necessary to observe whether County clients are experiencing homelessness and whether County clients are enrolled in homelessness services across all County data systems and information technology. Review and revise existing metrics of success and tools for accountability for homeless service programs within the County, including an outline for getting system-wide buy-in on those metrics of success and tools for accountability.

IN PROGRESS

Next Steps
- LAHSA will provide CEO-HI with regular updates on the status of entities that have applied for HMIS access.

- LAHSA expects to finalize its new HMIS access policy and implement in the first half of 2023.

Directive 6: Data and Metrics

6b: Until a county entity is established, annually report on outcomes associated with programs supported by funds earmarked for homeless programs and align the allocation of such funds with programs that are successful.

IN PROGRESS	• System KPIs based on HMIS data have been presented to the LAHSA Commission and County Homeless Policy Deputies. In addition, more detailed KPIs on specific system components have been presented to CEO-HI and partners. • CEO-HI, CIO, LAHSA, and CPL met to discuss the process and timeline for producing KPIs that can be broken out by geographic area, including at the city and SPA areas. The group of key stakeholders made key business decisions to move this process forward.

Directive 6: Data and Metrics

6b continued: Until a county entity is established, annually report on outcomes associated with programs supported by funds earmarked for homeless programs and align the allocation of such funds with programs that are successful.

IN PROGRESS

Next Steps
- CEO-HI's work to map funds earmarked for homeless services will also be used to help identify which data sources are needed to provide a full picture of all homeless programming.
- To account for all homeless programming, the KPIs must draw on data systems other than just HMIS data.
- As a part of the County's efforts to comply with AB 977, legislation that requires all jurisdictions receiving state funding to enter data in the HMIS, the CIO is working with DHS and DMH to bridge key DHS and DMH data into HMIS.
- This effort is in full swing and on track to meet the FY 23-24 State deadline.

Directive 7: Executive-Level Action Team

7: Encourage philanthropy to convene a small, no more than 10-person group of executive-level leaders representing Los Angeles County, its 88 cities, the State, and other relevant stakeholders. We further encourage, within 30 days this "centering forum" of leadership discuss setting interim goals requiring urgency to expedite homeless solutions for consideration and review by the BOS as well as establishing a unified ask to the state of California for help in expediting these solutions.

COMPLETED	• Hilton and Weingart Foundations have been supporting the CEO, the City of LA to envision a new collaborative structure for the region's homelessness response. • New structure includes an executive committee and leadership table. • The CEO and CEO-HI met with the Independent Cities Association, the Contract Cities Association, and COG executive directors to share the proposed structure and to get input. • The Hilton and Weingart foundations are prepared to support the proposed structure with seed funding and other logistical support. • The CEO recommends proceeding with the development of the executive committee and leadership table.

CEO Recommendations

<u>Directive No. 3 – Streamline LAHSA Authority</u>

- The CEO recommends that the County's five seats on the LAHSA Commission be filled by the following appointees:

  - o DMH Director or executive level designee with subject matter expertise
  - o DHS Director or executive level designee with subject matter expertise
  - o Homeless Initiative/County Entity Director
  - o LACDA Executive Director or executive level designee
  - o City/Council of Governments representative

CEO Recommendations

Directive No. 4 – Continuum of Care (CoC) Governance

- The CEO recommends that the CoC Board and Coordinated Entry System Policy Council operate as advisory to the LAHSA Commission, with final approval of policies lying with the Commission. This vertical alignment will provide the LAHSA Commission with oversight over these bodies (except for some limited and specific functions that federal guidelines mandate reside with the CoC Board). Should the Board also implement the recommended changes to the LAHSA Commission, there will also be vertical alignment from the Board of Supervisors to the LAHSA Commission to these advisory bodies

CEO Recommendations

Directive No. 5: Improve LAHSA Operations

- The CEO recommends embedding a contract and procurement operations team at LAHSA and will coordinate the timeline with the new LAHSA Chief Executive Officer.

Directive No. 7: Executive Level Action Team

- The CEO recommends proceeding with the development of the executive committee and leadership table.

Thank you.