HOMELESS POLICY DEPUTIES MEETING AGENDA

<mark>**DUE TO THE CLOSURE OF ALL COUNTY BUILDINGS, MEETING PARTICIPANTS AND MEMBERS OF THE PUBLIC WILL NEED TO CALL INTO THE MEETING**</mark>

Date:	Thursday, April 27, 2023
Time:	2:00 PM
Microsoft Teams Link:	**Click here to join the meeting**
Teleconference Number:	+1 323-776-6996,,214215956#

AGENDA ITEM	LEAD
I. Welcome and Introductions	Ivan Sulic, Fourth District
II. Homelessness Emergency Response	Carter Hewgley, Andrea Iloulian, Dorinne Jordan, CEO-HI
III. Domestic Violence and Homelessness	Stephanie Whack, St. Joseph Center; Laura Garza, The Whole Child
IV. Items Recommended for Future Discussion	
V. Public Comment*	

* Public Comment is limited to 1 minute. Those interested in speaking should raise their hand on Microsoft Teams and unmute once called upon by the Chair. Those on their phones should press *5 to raise their hand and *6 to unmute.

NEXT MEETING: MAY 11, 2023

AGENDA
LA County Homelessness Emergency Response Update

1. Delegated Authority Update

2. Countywide Encampment Resolution Update

3. Countywide RV Homeless Encampment Pilot Program

4. Transparency & Visibility into Investments and Progress

County of Los Angeles

Homeless Initiative

Delegated Authority Update

Delegated Authorities Update: Metrics and Reporting

In March, CEO-HI **issued protocols to departments** in the areas of hiring, contracting and purchasing, grants, and real estate.

- County departments are now using these protocols and authorities to expedite and scale up the delivery of programs

- One benefit of the authorities is the County's ability to hire individuals prior to completing the examination and vetting process

- So far, as many as 250 additional outreach workers, mental health clinicians, substance use counselors, housing navigators and other positions on the frontlines have been determined to have a nexus to one or more of the PEH Missions.

- ARDI has prepared a checklist and guidance to ensure an overarching equity lens.

- Departments will continue to assess how the authorities will impact their operations in order to identify if they have additional needs

Delegated Authorities Update: Metrics and Reporting

- To obtain an accurate representation of the impact of the expedited processes allowed under the Homeless Emergency, **both short-term and long-term metrics will be collected for evaluation**
  - Metrics are being developed in partnership with Chief Information Officer's Research and Evaluation Unit, and impacted departments.
  - **Short-term metrics** will focus on the number and type of requests received, approved, and denied
  - **Long-term metrics** will most inform the overall impact of the Homeless Emergency and the PEH Missions on homelessness
- CEO is also working with DHR, ISD and other impacted departments to **ensure that data is collected at the various stages of review, approval, and utilization** of the authorities
- CEO-HI will **establish a dashboard** on the our website to report out on the metrics on a regular basis
  - This will allow for more accurate reporting and accountability in the future

Delegated Authorities Update: Automated, Digital Solutions

- Currently, the tracking and disposition of requests is done manually

    o CEO-HI established a centralized electronic mailbox utilized to receive submissions and questions around the use of the delegated authorities granted through the local emergency declaration

- CEO is **working with ISD to develop an automated, digital solution** that will allow departments to submit delegated authority requests for hiring, contracting, purchasing, grants, and real estate directly into the system for review and approval by the central review teams

- The system will be designed based on the knowledge and experience gained from previous emergencies, including COVID-19, and the allocation and expenditure of ARPA funds

- **Target Launch Date**: Early May

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Countywide Encampment Resolution Update

Countywide Encampment Resolution Update: Status of Key Action Items for Countywide Launch

On Deck (Next 3 Weeks)	Underway	Completed
❑ Focus Groups with Providers and Residents ❑ Strategic & Operational Coordination Meetings ❑ Briefing CES Leads ❑ Coordination with Cities & COGs & Unincorporated Partners ❑ Development of Encampment Resolution Action Plans (ERAP) ❑ Outreach to prioritized sites ❑ Meeting with King County Regional Homeless Authority	❑ Site Prioritization (includes Unincorporated) ❑ Outreach to COGs on Approach ❑ Process Mapping w/ OEM ❑ Racial Equity Promising Practices Exploration (w/ ARDI) ❑ Roles/Responsibilities & Contact Lists ❑ Staff Recruitment ❑ Capturing Lessons Learned from Inside Safe ❑ Preparing Housing Resource Overlay based on Financial Modeling ❑ Optimizing Support for Mobile Connect Events & Housing Fairs ❑ Developing Communications Plan ❑ Finalizing Protocol	✓ Site Reconciliation & Cleanup Schedule ✓ DRAFT Framework Completion ✓ County Protocol Reconciliation ✓ Securing OEM Technical Assistance ✓ Briefed Outreach Workers on General Approach ✓ Participated in Unincorporated Community Listening Session (SD2)

Countywide Encampment Resolution Update: Support for Inside Safe

13 Inside Safe operations, **which collectively brought more than 1,000 people into interim housing over 100 days of encampment resolutions**.

- **70% of the outreach teams** leading the Inside Safe efforts have been County-funded DHS Multi-Disciplinary Teams (MDTs) that serve clients with more complex health and/or behavioral health conditions

- Almost **50% of the operations have included targeted support by the DMH Homeless Outreach & Mobile Engagement (HOME) Teams which provide psychiatric support, outreach, and intensive case management to people experiencing homelessness with severe impairment**

- Approximately **400 County-funded Time Limited Subsidies**, a locally funded housing subsidy program, have been matched to Inside Safe clients, a resource that offers housing and services until clients can gradually take on the rent themselves

- The County has **dedicated approximately 300 Housing Navigation slots to Inside Safe clients,** which supports people experiencing homelessness in identifying, applying for, securing, and moving into permanent housing

Countywide Encampment Resolution Update: Support for Inside Safe

Phase	Status
Planning	No information about operations being planned in the next 10 days.
Response	Operation Underway today in SD2 County-funded MDT team is wrapping recent operation in SD1 • Almost all IH placements made, and MDT is still working with remaining individuals
Stabilization	Supporting Housing Fairs and Mobile Connect Days • April 18th w/ HOPICS • April 25th w/ St. Joseph Center • May 2nd w/ The People Concern & The Salvation Army • May 9th w/ Hope the Mission & LA Family Housing Reached out to 13 providers to close any unmet needs for County support for clients at 50 interim housing locations, including 30 motels
Mitigation	Working with LAHSA and the City of LA to tighten our mutual understanding of the County's role in the mitigation of repopulation for sites that were never formally "closed".

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Countywide RV Homeless Encampment Pilot (RVHEP) Program

Countywide Recreational Vehicle Homeless Encampment Pilot (RVHEP) Program

36-month pilot will include:

- **500** People Experiencing Homelessness (PEH) engaged per year and matched to a variety of interim and permanent housing options

- **300** RVs to be removed/dismantled

- Hot spots identified by CEO-HI, in coordination with the Board offices, LAHSA, LASD, DPW, DPH, and our homeless outreach teams

- Estimated annual budget of $21.8 million

Countywide Recreational Vehicle Homeless Encampment Pilot (RVHEP) Program

The RVHEP will launch in May 2023:

- Implementation planning sessions for formal launch preparation are currently underway
- The first hotspot will be located in unincorporated East Gardena
- Outcomes will be collected, and the lessons learned will be used to scale up the program to the rest of the County
- CEO-HI is also actively looking for more storage sites and Safe Parking sites for the RVs
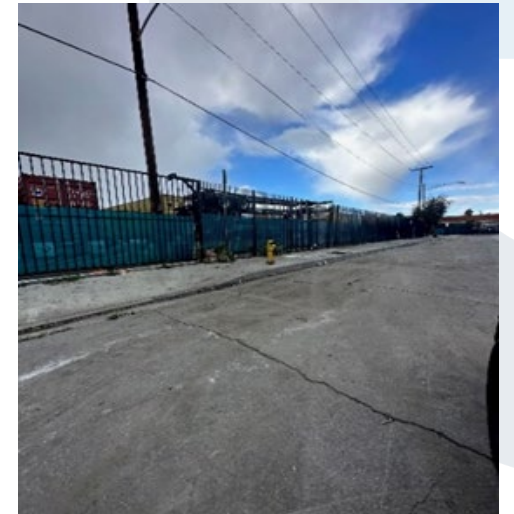
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Transparency & Visibility into Investments and Progress

Transparency & Visibility into Investments and Progress

Data Governance Reform

CEO-HI has undertaken a significant data governance reform effort as directed by the Board under the New Framework, Blue Ribbon Commission Implementation Motion, and the State of Emergency. Under this data reform effort, CEO-HI and our partners are:

- **Developing** Countywide Key Performance Indicators (KPIs) to measure our progress and guide decision making
- **Embedding** equity metrics/measures into every step
- **Improving** data infrastructure and integration
- **Ensuring** the data we're capturing, analyzing, and disseminating through new and ongoing data reports best meet the needs of the Board and stakeholders

Transparency & Visibility into Investments and Progress: Encampment Resolution and RVHEP

Partner with ARDI

- Leverage the Anti-Racism, Diversity and Inclusion (ARDI) equity tools
- Ensure measures of equity are embedded in the metrics used to both *measure our progress* (racial, demographic, geographic, and resource equity) and *guide our decision making*
- Develop data demonstrating the effectiveness of the efforts, especially to reduce the disproportionate number of Black people experiencing homelessness and the exponential increase of Latinx people experiencing homeless

Timing: Underway

Programmatic Experts

- Establish goals and Key Performance Indicator (KPI) metrics
- Develop data demonstrating the effectiveness of the efforts

Timing: Underway

Data Experts

- Design and test processes to extract data for regular reporting
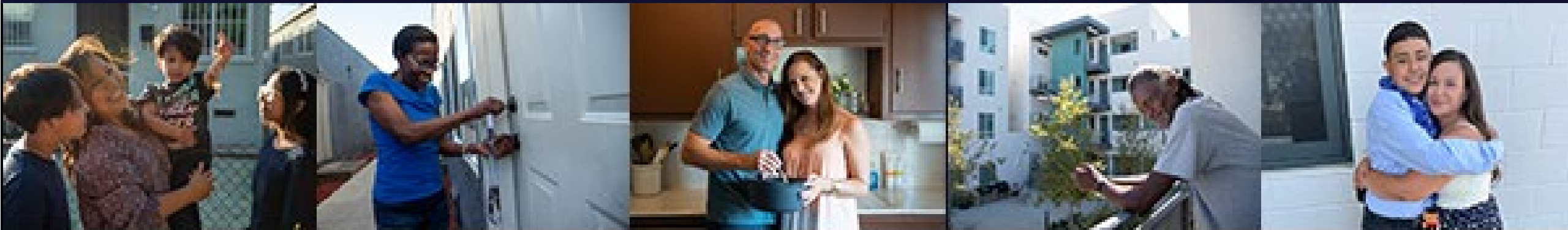- Enhance data sharing as necessary

Timing: Underway

Develop Dashboard

- Reconvene program experts for data analysis
- Prepare public-facing reports and dashboards
- Utilize social media, websites, newsletters, etc.

Timing: End of May

Thank you.

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DPSS Motel Vouchers for Victims of Domestic Violence

Table of Contents

Domestic Violence and Homelessness

18,345

report experiencing DV or IPV

3,884

report that homelessness is due to fleeing DV or IPV

23,091

report experiencing DV or IPV

3,808

report that homelessness is due to fleeing DV or IPV

2020 Homeless Count
LA Coc

2022 Homeless Count
LA Coc

Domestic Violence
Shelter Based Program
2020 - 2021

17,148	4,469	65% of clients
Numbers of persons requesting shelter services	Numbers of clients sheltered	Estimated annual income is less than $24,999

I. CalWORKs Temporary Homeless Assistance Program

California Work Opportunity and Responsibility to Kids (CalWORKs)

CalWORKs is a public assistance program that provides cash aid and services to eligible families that have a child(ren) in the home.

If a family has little or no cash and needs housing, food, utilities, clothing or medical care, they may be eligible to receive immediate short-term help. Families that apply and qualify for ongoing assistance receive money each month to help pay for housing, food and other necessary expenses.
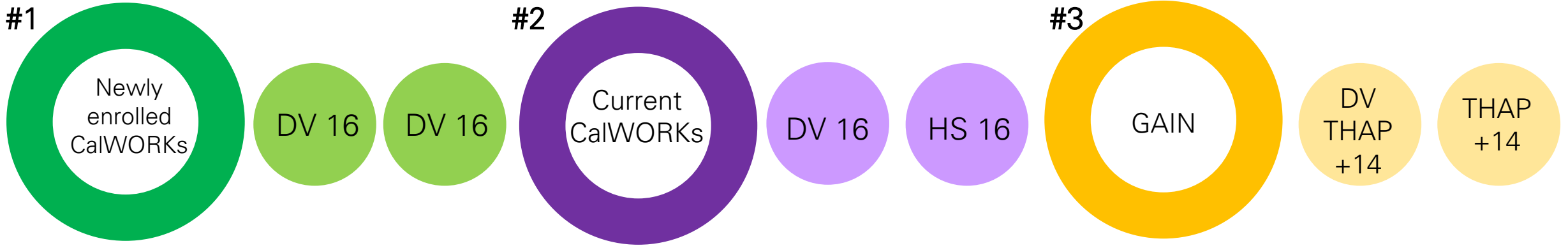
Temporary Homeless Assistance Program (THAP)

THAP provides temporary shelter payments to homeless CalWORKs families while they are looking for permanent housing

CalWORKs families who are fleeing domestic violence can access specific resources

Current landscape

Family never enrolled in CalWORKs

#1

Newly enrolled CalWORKs

DV 16   **DV 16**

#2

Current CalWORKs

DV 16   **HS 16**

#3

GAIN

DV THAP +14   **THAP +14**

Expanded THAP for DV

- Once in a lifetime
- Disbursed as two lump sums
- If unused right away, the second 16 nights can be used later*

THAP

- Every 12 months
- Disburse as 7/7/2

THAP+

- Once in a lifetime
- Only for GAIN participants
- Exclusion: SSI recipients, undocumented people, and people with exemption
- Disburse 7/7

Total of 92 motel nights or roughly three months
- For commercial establishment
- For family and friends who provide the sleeping accommodation
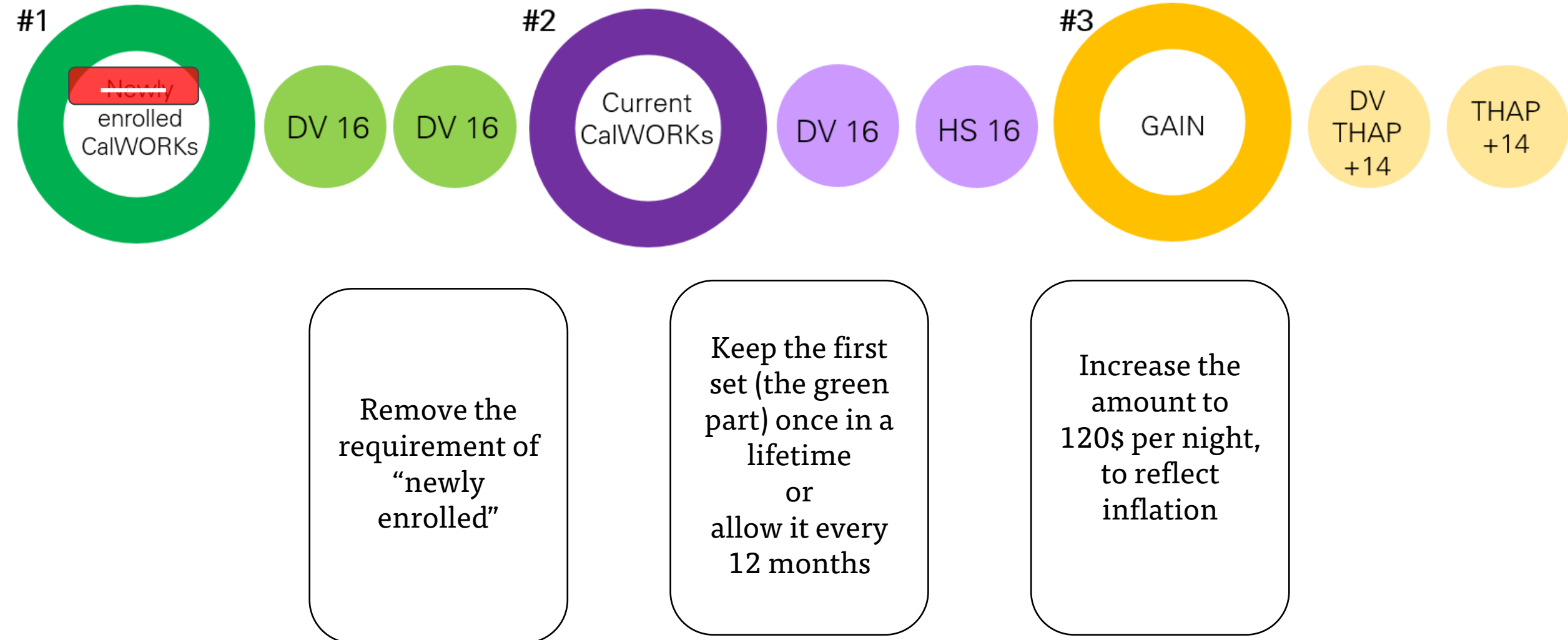
Current landscape

Family currently enrolled in CalWORKs
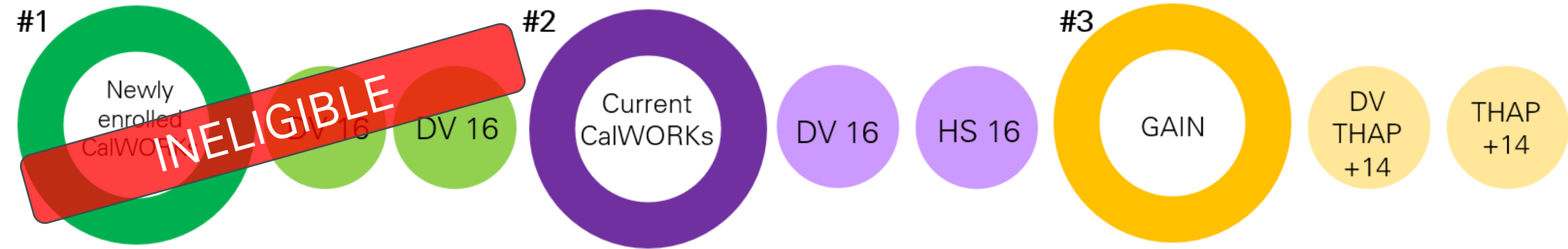
- Many families have been recipients of CalWORKs
  - Therefore the "newly enrolled" ruling excludes a lot of people
  - Inability to use 32 nights of motel voucher

- DPSS provide :
  - The rate of 85$/nights for a household of 4 people
  - Over 4 people, an extra 15$/person with the maximum of 145$ per night

Necessary change to the current system

What is being asked?

II. Motel Vouchers for Single Individuals

Former landscape

Single individuals with motel vouchers

The program was under utilized

The vouchers had to be used in certain motels contracted with DPSS

The motels were known to be unsafe

DPSS decided to terminate the program instead of increasing the safety for the participants
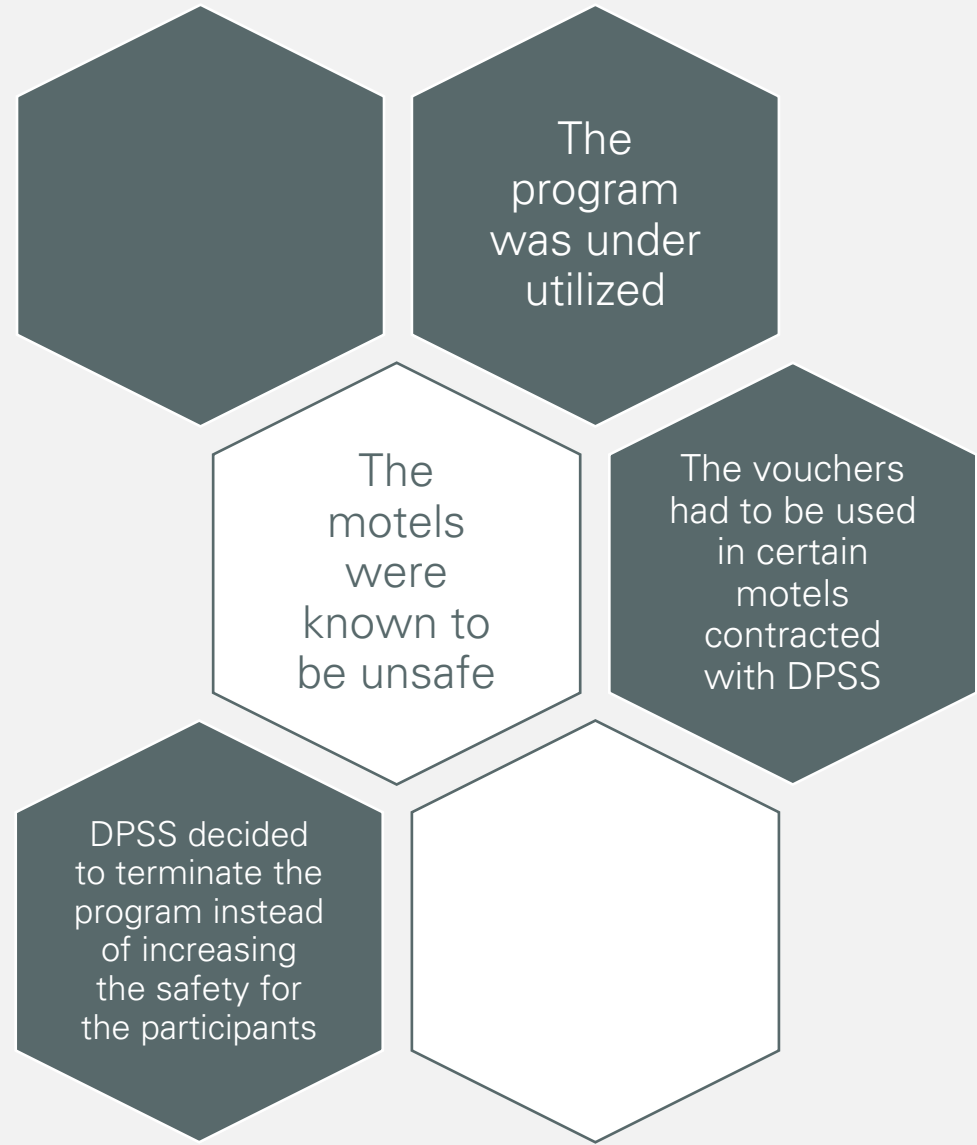
Current landscape

Resources for single individuals

DV shelters have limited spaces for single individuals

CES for single individuals only has access to Interim Housing

Pets are their families and may not be accepted in shelters

Limited spaces for unaccompanied women

LGBTQ folks have difficulties getting into traditional shelters
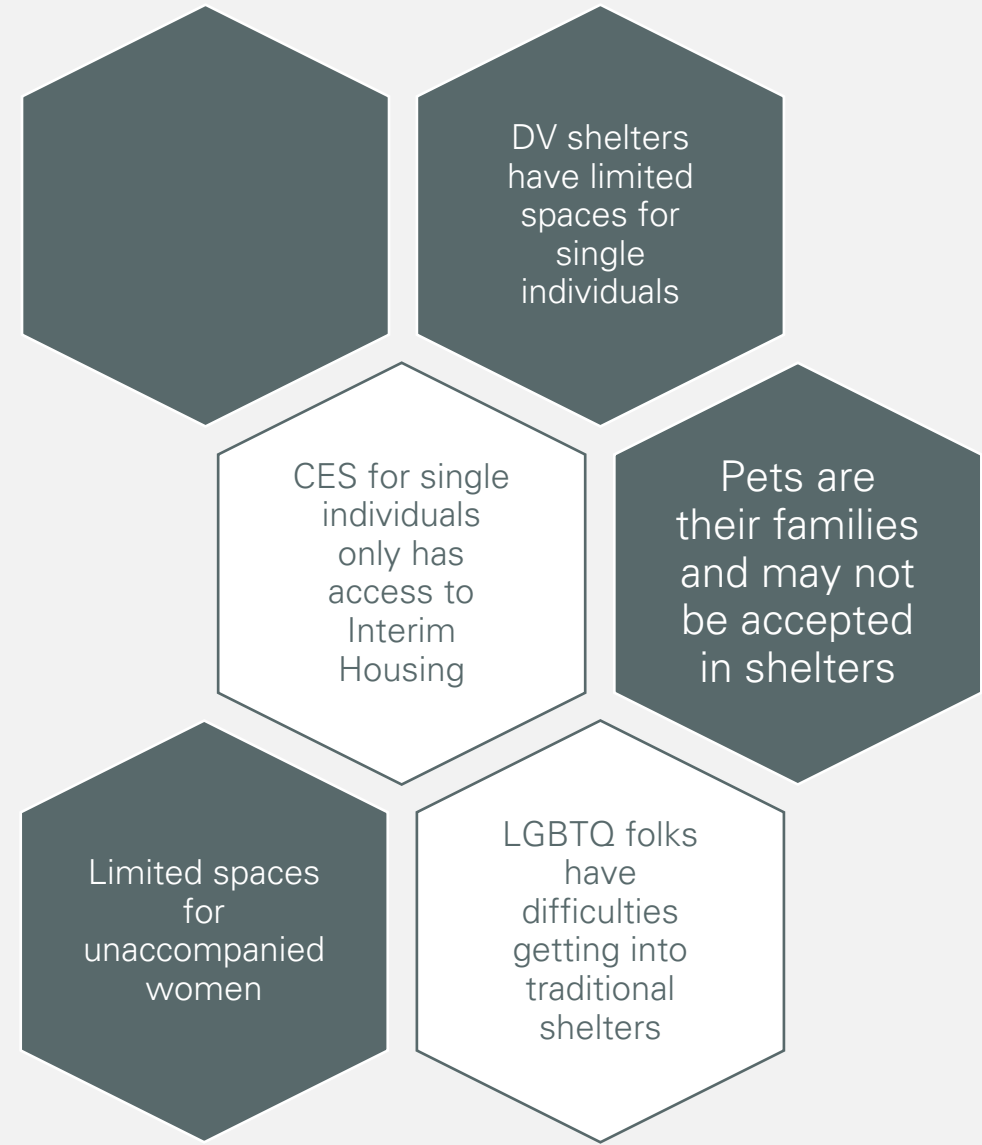
What is being asked?

- Reinstate the motel vouchers for single individuals
- Ensure that households can use their vouchers where they feel safe

Thank you

Stephanie Whack

DV Regional Coordinator SPA 5

St Joseph Center

swhack@stjosephctr.org

Laura-Elena Garza

DV Regional Coordinator SPA 7

The Whole Child

lgarza@thewholechild.org