

HOMELESS POLICY DEPUTIES MEETING AGENDA

DUE TO THE CLOSURE OF ALL COUNTY BUILDINGS, MEETING PARTICIPANTS AND MEMBERS OF THE PUBLIC WILL NEED TO CALL INTO THE MEETING.

Date: Thursday, April 13, 2023
Time: 2:00 PM
Microsoft Teams Link: [Click here to join the meeting](#)
Teleconference Number: [+1 323-776-6996,,665324311#](#)

AGENDA ITEM		LEAD
I.	Welcome and Introductions	Ivan Sulic, Fourth District
II.	LA County Homelessness Emergency Response	Cheri Todoroff, Dorinne Jordan, Carter Hewgley and Ashlee Oh, CEO-HI
III.	Tenant Protections and Resources	Mary Safaryan, DCBA
IV.	Items Recommended for Future Discussion	
V.	Public Comment*	

***THIS TELECONFERENCE WILL BE MUTED FOR ALL CALLERS.** Those interested in speaking should raise their hand on Microsoft Teams and unmute once called upon by the Chair. Those on their phones should press *5 to raise their hand and *6 to unmute. Public Comment is limited to 1 minute.

NEXT MEETING: APRIL 27, 2023

April 13, 2023

Homeless Initiative

Homeless Policy Deputies Meeting

LA County Homelessness Emergency Response




Chief
Executive
Office.



County of Los Angeles
Homeless
Initiative

AGENDA

1. **Accessing Mainstream Services** in Interim Housing
 2. Homeless Emergency Response **Board Reports**
 3. **Emergency Response** Update
 4. **Encampment Resolution** Update
- 



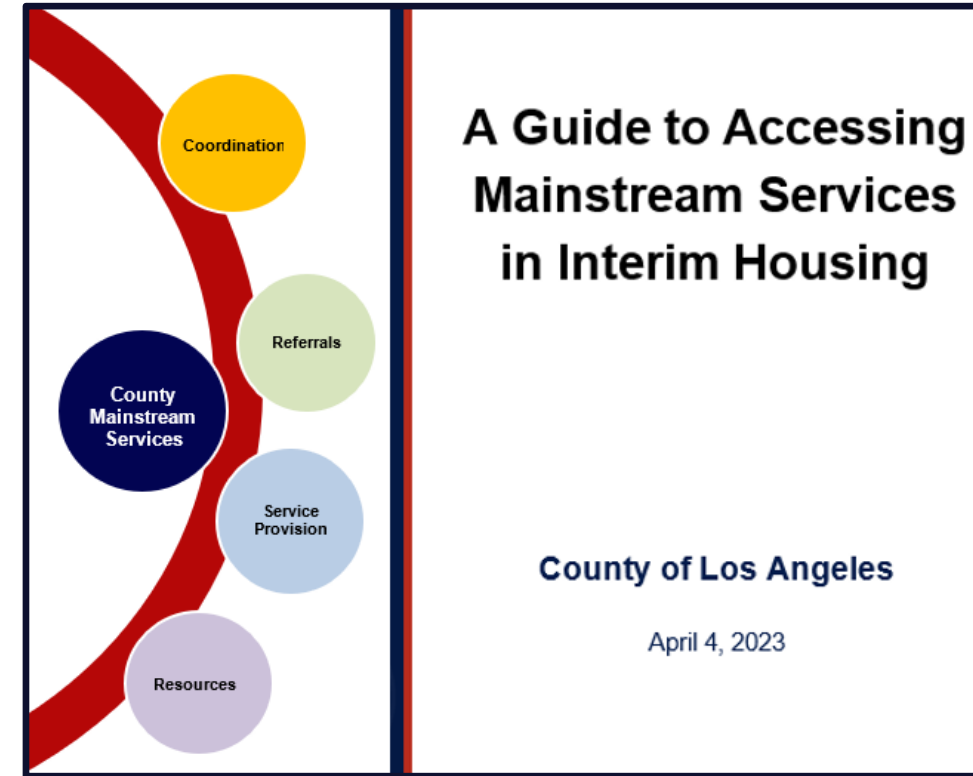
County of Los Angeles

**Homeless
Initiative**

Accessing Mainstream Services in Interim Housing

Accessing Mainstream Services in Interim Housing

- Systematic and countywide approach to align County department services with interim housing to increase access to mainstream services
- [*A Guide to Accessing Mainstream Services in Interim Housing*](#) (Released 4/6/23) provides information on:
 - DMH, DPH, DHS, and DPSS services and client eligibility
 - Referral forms and processes
 - Training resources
 - Departmental contact information
 - Step-by-step instructions on how to determine if IH clients are currently receiving mainstream services, how to refer and connect clients to services, how to bring services onsite to interim housing locations, and who to contact for additional information or to problem solve challenging situations




Accessing Mainstream Services in Interim Housing

Continuous Stakeholder Engagement


4/6/23

“A Guide to Accessing Mainstream Services in Interim Housing” is released




Engage subject matter experts, including IH Operators, on their experiences accessing mainstream services, early feedback on the Guide, and recommendations on the Training agenda

Late April



Live trainings with IH Operators (front line and administrative staff), mainstream Departments and IH funders. Troubleshoot issues. Discuss future training topics.

May



Release the updated Guide. Establish a Training Committee consisting of funders and IH Operators. Host quarterly trainings with IH operators.



County of Los Angeles

**Homeless
Initiative**

Homeless Emergency Response: Board Reports

Chief Executive Office (Directive #7)

The Board directed the CEO to:

- Work with all impacted departments to develop an implementation protocol for the directives related to the delegated authorities and administrative changes which includes appropriate controls, tracking, metrics, auditing and regular public reporting; and
- Submit the implementation protocols to the Board in writing in 45-days

Chief Executive Office (Directive #7)

In an effort to balance the need to act quickly with accountability, transparency, and measurable outcomes, the CEO Homeless Initiative issued implementation protocols in phases for the authorities:

- March 6, 2023 – Hiring, Recruitment/Retention Incentives, Ordinance Position Authority, and Special Step Placements
- March 14, 2023 – Purchasing over \$50,000 and Contracting
- April 3, 2023 – Grants and Real Estate

Chief Executive Office (Directive #7)

- The CEO's final report on Implementation Protocols will consolidate all of the previously issued protocols as well as the protocol for purchases up to \$50,000.
- The report is expected to be issued on April 12, 2023 and will be issued along with two other departmental reports that are due from the Departments of Mental Health and Public Works.

Department of Public Works (Directive #9)

The Board directed the Department of Public Works (DPW) to:

- Identify specific County Code provisions or rules that should be amended to support the rapid development of interim and permanent housing for persons experiencing homelessness (PEH);
- Identify potential impacts of doing so, including, but not limited to, identification of any required environmental review; and
- Collaborate with the CEO, County Counsel, Department of Regional Planning, Los Angeles County Development Authority (LACDA) and other relevant departments and report in writing in 30-days

Department of Mental Health (Directive #10)

The Board directed the Department of Mental Health(DMH) and CEO to:

- Report in writing in 30 days with recommended legislative changes that would create flexibility to use Mental Health Services Act (MHSA) funding in support of the PEH Missions in response to Homeless Emergency, as well as remove silos and other restrictions that create barriers and prevent counties from effectively spending MHSA funding where it is needed, when it is needed, and in what form it is needed.

County Counsel (Directive #12)

The Board directed County Counsel to:

- Convene all departments that contract with the Los Angeles Homeless Services Authority, including, but not limited to, the CEO, the Department of Public Social Services, the Aging and Disabilities Department, and LACDA;
- Develop a streamlined uniform contract; and
- Present the uniform contract to the Board for consideration and approval within 60 days.



County of Los Angeles

**Homeless
Initiative**

Emergency Response Update: Staffing

CHERI TODOROFF
Executive Director

LACHERYL PORTER
Housing and Programs

Prevention
Mainstream Systems
Homeless Response System
Interim & Permanent Housing
Policy

LIZ BEN-ISHAI
Housing &
Intergovernmental
Relations

BILL TAYLOR
Policy

VANI DANDILLAYA
Affordable Housing

JERRY RAMIREZ
Programs

ASHLEE OH
Prevention and
Benefits

LETICIA COLCHADO
Mainstream Systems

ROWENA MAGANA
Homeless Response
System

DORINNE JORDAN
Administration

Existing Admin Operations
Emergency Declaration Admin
Operations
Emergency Operations Process &
Tracking

TENE TATE-DICKSON
Budget and Fiscal

KAREN HERBERTS
Contracts

ANDREA ILOULIAN
System Optimization
& Communications

Departmental Service Optimization
Board Motion Tracking & Coordination
Impact Measurement & Accountability
Communications
Revenue/Spending Alignment/Mapping
Metrics/Data

RACHAEL SIMON
System Optimization &
Communications

DANIELLE ZAPATA
Funding Mapping

CHRISTINA VILLACORTE
Media and Public
Relations

CARTER HEWGLEY
Local Jurisdiction Coordination
& Support

Municipal Relations
Cities & COGs Liaison
Community Engagement
Encampment Resolution
Logistical Guidance & Support

ONNIE WILLIAMS
Municipal Relations



County of Los Angeles

**Homeless
Initiative**

Encampment Resolution Update

Important Context

- A credible response to encamped communities is an important part of LA County's efforts to reduce unsheltered homelessness, and are building upon our existing encampment response protocols.
- State and Federal governments are starting to focus on better responses to unsheltered homelessness
 - HUD's unsheltered NOFO
 - CA's Encampment Resolution Program
- Meanwhile, communities across the country have very mixed approaches to encampment resolution:

Closure-Centered

Davidson Street Camp (IN)
Echo Park (LA)
McPherson Square (DC)

Resolution-Centered

Encampment to Home (LA)
Venice Boardwalk (LA)
McArthur Park (LA)
San Vicente/Wilshire (LA)
Inside Safe (LA)

What can "resolution" mean to us?

We use the word “resolution” or say that an encampment is “resolved,” to differentiate this work from “sweeps.” When we work towards an encampment resolution, that means we take the time for intensive outreach, learn what each individual needs, connect them with appropriate services, and provide safe, stable and dignified lodging for everyone.

In the medical sense, a resolution means healing; in the musical sense, a resolution means harmony—our hope is that this approach to encampments creates healing and harmony for our communities as we help people on the path to rebuilding their lives.

- King County Regional Homeless Authority

Acknowledging Uncomfortable Truths

- Only housing ends homelessness, so we have to keep our eye (and a majority of our resources) focused on creating more housing options. But permanent housing stability is not just about PSH.
- Place-based interventions have major racial equity and coordinated entry implications that must be accounted for in planning, design, and implementation.
- We have significant empirical evidence that being unsheltered is more dangerous than being sheltered, and that some encampments are increasingly hazardous to the residents in them.
- These efforts will rely first on interim housing, which some people have a rational preference to avoid.
- Our encampment resolution strategy must bring people into safety while connecting them to housing that meets their unique needs.

Design Values

- **Unity of Effort** enables organizations with specific jurisdictional responsibilities to support each other while maintaining their authorities.
- **Housing Focus** ensures every partner is clear that our ultimate goal is for each participant to achieve permanent housing stability as quickly as possible, with optional supports and without unnecessary preconditions.
- **Racial Equity** requires every partner to understand and account for factors that advantage some and disadvantage others based on race when designing, vetting, and implementing encampment resolution efforts.
- **Trauma-Informed** approaches deploy the principles of safety, trust, support, collaboration, empowerment, and cultural connection to ensure we minimize re-traumatization, criminalization, dispossession, and/or institutionalization.
- **Standardization** requires standard practices that allow personnel to work together effectively and foster cohesion across various organizations and jurisdictions.
- **Flexibility** acknowledges that our operations must be adaptable to any situation and should accommodate varying levels of multi-agency and multi-jurisdictional coordination.

Thank you.



County of Los Angeles

Homeless Initiative

LA County Tenant Protections Update

Homeless Deputies Meeting
4/13/2023



LOS ANGELES COUNTY
**CONSUMER &
BUSINESS AFFAIRS**

Agenda

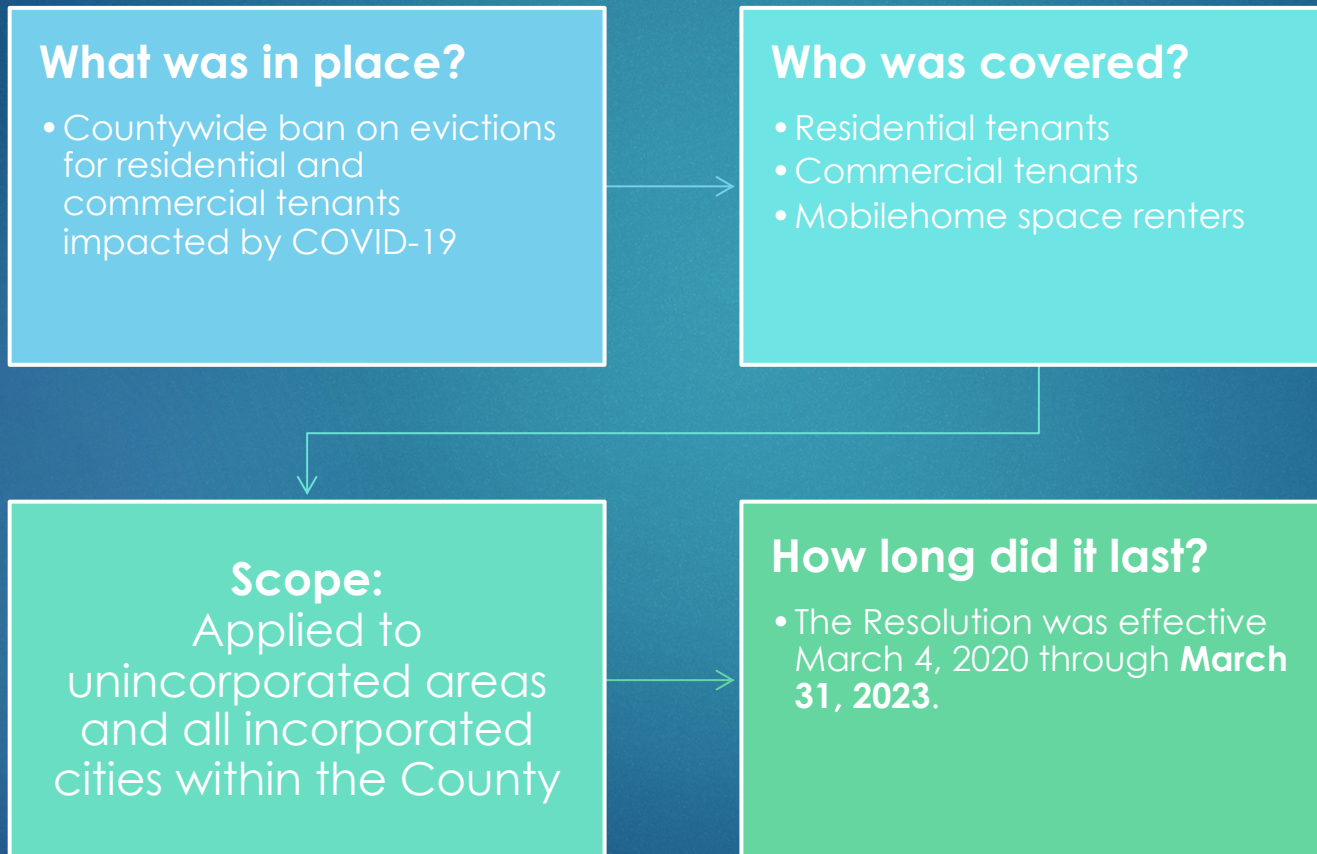
- ▶ Who we are
- ▶ COVID-19 Tenant Protections Resolution
- ▶ Tenant Protections in the County
- ▶ Financial Assistance Programs
- ▶ Q&A

► **We oversee:**

- Rent Stabilization
- Mobilehome Rent Stabilization
- Rental Housing Oversight Commission (RHOC)
- L.A County COVID-19 Tenant Protections Resolution
- Stay Housed L.A. County

Housing & Tenant Protections Division

LA County COVID-19 Tenant Protections Resolution



Expiration of COVID-19 Tenant Protections Resolution



On February 28, 2023, the Los Angeles County Board of Supervisors voted to end the local emergency declared for COVID-19 with an expiration date of March 31, 2023.

The end of the declared local emergency also marks the end of the County's COVID-19 Tenant Protections Resolution

What does the expiration of the Resolution mean?

- ▶ Most evictions for residential tenants and mobilehome space renters may resume as normal
- ▶ Tenants must resume making rent payments as normal to avoid being evicted
- ▶ Tenants may have up to 12 months to repay past due rent
- ▶ Rent increases may be issued for rent-stabilized units/spaces in unincorporated LA County in accordance with the County's rent stabilization ordinances

What Protections Survived the expiration of the Resolution?

Residential tenants and mobilehome space renters who utilized the County's **non-payment of rent protections** between July 1, 2022 and March 31, 2023:

- Beginning **April 1, 2023:**
 - Certain protections continue through repayment period
 - No-fault
 - Anti-harassment & retaliation
 - Enhanced notice period (30 days) required prior to eviction

Residential tenants and mobilehome space renters with **unauthorized occupants or pets** due to COVID-19 who began residing in the unit **between March 1, 2020 and January 20, 2023:**

- Beginning **April 1, 2023:**
 - Certain protections continue
 - Anti-harassment & retaliation
 - Enhanced notice period (30 days) required prior to eviction

LA County Tenant Protections Initiatives

Current

- Rent Stabilization
- Mobilehome Rent Stabilization
- Universal Just Cause
- Stay Housed LA (Eviction Defense) pilot

Proposed/In Progress

- Landlord Screening Practices ordinance
- Stay Housed LA Expansion
- Rental Housing Habitability Ordinance
- Tenant Opportunity to Purchase Act (TOPA)

DCBA Financial Assistance Programs

Mortgage Relief Partnership Program Round 2 (pending)

- Program will provide direct payments of up to **\$30,000** to lending institutions and/or utility companies on behalf of landlords that can both demonstrate, and agree to forgive, the unpaid rent of their tenants.

Mom-and-Pop Landlord Non-Mortgage (pending)

- Program will provide financial assistance of up to **\$30,000** directly to small, mom-and-pop landlords that can demonstrate need, based on unpaid rent from their tenants, to cover any qualifying non-mortgage expenses related to the preservation, maintenance, or upkeep of the property.

DCBA Financial Assistance Programs

Stay Housed L.A.

- Program provides rental assistance payments of up to **\$20,000** directly to landlords on behalf of their tenants, in conjunction with legal services and case management.

Rent Relief Program

- **COMING SOON!** Rent Relief Program with direct financial assistance up to \$30,000 to qualifying landlords affected by COVID-19 due to unpaid rents from their tenants.

Questions?

DCBA

800-593-8222

dcba.lacounty.gov

rent@dcba.lacounty.gov