

LA County Library:

Eliminating Financial Barriers

September 28, 2022

Skye Patrick | Library Director





Library Commitment to
Increasing Access

Lifting Financial Barriers

- *Amnesty (2017)*
 - \$557,000 forgiven
 - 44,244 customers able to use their cards
- *Great Read Away (2017)*
 - \$571,000 fines read away
 - 43,000 participated (age 25 and under)
- *Student Library Card (2017)*
 - 115,000 cards issued





Fine Free Program

Overview

- August 10, 2021:
The Board of Supervisors approved LA County Library as a Fine Free department
- Overdue fines hinder use of Library resources
- Incurring fines and fees creates financial burden
- Significant and disproportionate impact on vulnerable communities

Items Recovered By Year

55%

53%

59%

42%

65%

62%

22%

2018

2019

2020

2021

2022

2023



After Fine Free



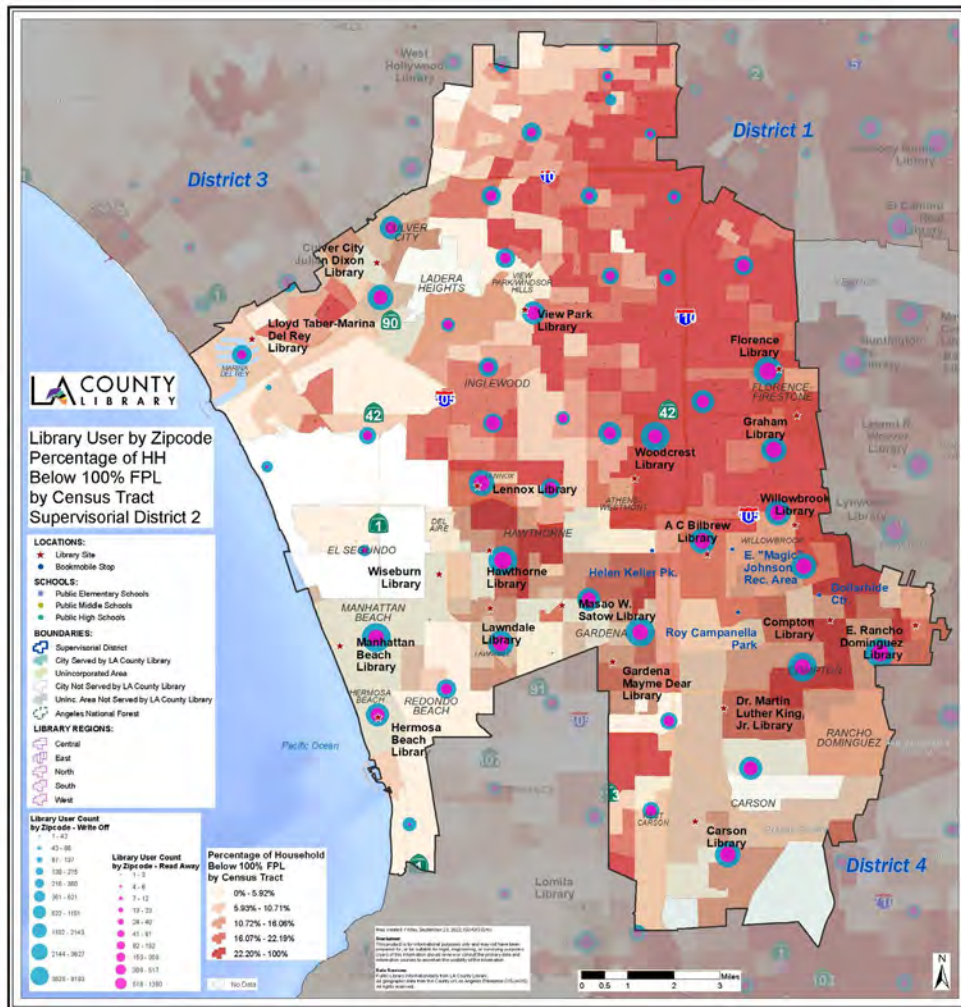
Before Fine Free

Recovered 62%
of items so far
for 2022

Accessing Resources And Financial Relief

- 61,000 people can access Library resources again!





Supervisorial District 2 Library users and % of households below 100% Federal Poverty Level (FPL)



Poverty Alleviation Initiative (PAI)

- Invest in Our Communities
- Strengthen Pathways to Opportunities
- Expand Access to Basic Supports
- Improve Our Service Delivery System

FINES, FEES AND CHARGES

	FY2018-19	FY2019-20	FY2020-21	FY2021-22	FY2022-23
Amounts Assessed					
Lost Items	\$ 1,679,938	\$ 1,257,820	\$ 1,192,034	\$ 1,770,008	\$ 606,577
Overdue Books	1,699,497	1,118,938	553,253	89,354	-
Subtotal Assessed	<u>\$ 3,379,434</u>	<u>\$ 2,376,758</u>	<u>\$ 1,745,287</u>	<u>\$ 1,859,362</u>	<u>\$ 606,577</u>
Amount Collected					
Lost Items	\$ 52,235	\$ 50,394	\$ 20,619	\$ 21,249	\$ 4,589
Overdue Books	630,516	492,893	100,305	16,416	-
Subtotal Collected	<u>\$ 682,751</u>	<u>\$ 543,287</u>	<u>\$ 120,924</u>	<u>\$ 37,665</u>	<u>\$ 4,589</u>
OUTSTANDING BALANCE	<u><u>\$ 1,627,703</u></u>	<u><u>\$ 1,207,426</u></u>	<u><u>\$ 1,171,415</u></u>	<u><u>\$ 1,748,759</u></u>	<u><u>\$ 601,988</u></u>
Collection Rate	20%	23%	7%	2%	1%





Key Takeaways

- Fine & Fee Revenue – \$1.2M average or less than 1% of total Library revenue collected
 - Returned books increased by 130% with Library savings of \$900K to avoid replacement of overdue materials
- 



Fine Free: Community Impact

"I've had returning customers tell me that they felt a huge sense of relief having any overdue fines wiped off of their (and their family's) accounts. I have also had customers tell me that they would inform their family members of the initiative so that they would come in to get their accounts in order.

Customers here are usually very responsible and try paying off what they owe but I have seen regulars simply stop making use of the library once they owe money so going fine-free does help encourage customers to continue to make use of our services."

- LA County Library Manager

Questions?



HOME Investment Partnerships Program American Rescue Plan (HOME-ARP)

September 28, 2022

Background of HOME-ARP

The \$1.9 trillion American Rescue Plan (ARP) was approved by Congress and signed by President Biden on March 11, 2021.

ARP's key housing/homelessness investments:

- *\$21.6 billion in Emergency Rental Assistance*
- *\$5 billion in Emergency Housing Vouchers for Public Housing Agencies*
- *\$5 billion in homeless assistance funds using HOME Investment Partnerships Program (HOME-ARP) as vehicle*

The U.S. Department of Housing and Urban Development (HUD) awarded \$197 million in HOME-ARP funds to jurisdictions within Los Angeles County

- *\$32 million in HOME-ARP funds allocated to LACDA*

Los Angeles County HOME-ARP Funding

Cities Who Received Separate HOME-ARP Allocations

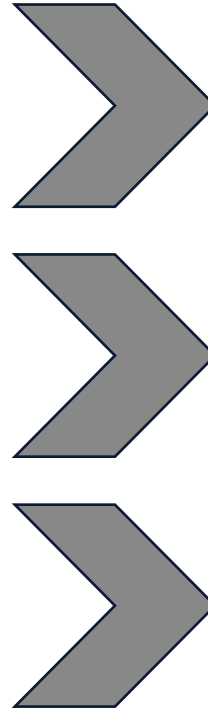


Alhambra	\$2,063,172
Baldwin Park	\$1,128,365
Bellflower	\$1,301,749
Burbank	\$1,896,632
Compton	\$1,988,847
Downey	\$1,593,133
El Monte	\$2,413,008
Gardena	\$1,040,280
Glendale	\$5,109,346
Hawthorne	\$2,166,698
Huntington Park	\$2,180,103
Inglewood	\$3,108,579
Lancaster	\$2,450,524
Long Beach	\$10,240,858
Los Angeles	\$99,891,031

Lynwood	\$1,967,319
Montebello	\$1,088,774
Monterey Park	\$1,175,039
Norwalk	\$1,231,940
Palmdale	\$2,093,968
Paramount	\$1,087,336
Pasadena	\$3,042,435
Pomona	\$3,190,091
Rosemead	\$1,222,084
Santa Clarita	\$1,913,298
Santa Monica	\$2,220,124
South Gate	\$2,584,579
Torrance	\$1,710,939
Whittier	\$1,265,320

Qualifying HOME-ARP Populations

- ✓ Individuals and families experiencing homelessness
- ✓ Individuals and families at risk of homelessness
- ✓ Individual and families for whom providing supportive services through HOME-ARP would prevent homelessness
- ✓ Individual and families fleeing or attempting to flee domestic violence, dating violence, sexual assault, stalking, or human trafficking
- ✓ Veterans and families with a veteran that meet one of the preceding criteria



Eligible HOME-ARP Activities

- ✓ Production or Preservation of Affordable Housing
- ✓ Tenant-based rental assistance
- ✓ Supportive services, homeless prevention services, and housing counseling
- ✓ Nonprofit operating and capacity building assistance
- ✓ Acquisition and development of non-congregate shelter

LACDA HOME-ARP Timeline



A photograph of a community meeting in progress. The room is filled with people seated at long tables, facing a stage. On the stage, a banner reads "We Build Better Lives & Better Neighborhoods". There are American and Canadian flags on either side of the banner. A poster on the right wall says "HOUSING COMMUNITY ECONOMIC". The text "Community Stakeholder Input" is overlaid in white on the image.

Community Stakeholder Input

Community Stakeholder Input

Purpose

To collect information on the needs of HOME-ARP's qualifying populations from knowledgeable community stakeholders.



Since March of 2022 . . .

15



Consultation
Meetings Conducted

42



Community
Stakeholders Consulted

1



Consultation Survey
Created

85



Consultation Survey
Responses Received

HOME-ARP Stakeholder Survey Feedback Results

HOME-ARP qualifying population with the greatest need

People experiencing unsheltered/street homelessness	67%
People at-risk of experiencing homelessness	65%
People for whom providing supportive services through HOME-ARP would prevent homelessness	40%
People fleeing or attempting to flee domestic violence, dating violence, sexual assault, stalking, or human trafficking	35%
Veterans and families with a veteran that are homeless or at-risk of homelessness	24%

HOME-ARP eligible funding activities that currently need the most help

Acquisition, rehab, and development of affordable rental housing and Permanent Supportive Housing	50%
Supportive services	20%
Acquisition and development of non-congregate shelter	18%
Rental assistance	6%
Nonprofit operating and capacity building assistance	6%

Who faces the hardest or most barriers to ending their homelessness?

Persons with mental health conditions	71%	Seniors	35%
Persons with substance abuse disorders	48%	LGBTQ+	16%
Persons with disabilities	43%	Other	16%
Persons justice-involved/reentry	42%	Youth	14%
Families with young children	41%		

Current Resources

Resources currently administered by the LACDA to qualifying populations.

Housing Choice Vouchers	Public Housing	Emergency Housing Vouchers
Veteran Affairs Supportive Housing Vouchers	Continuum of Care Certificates	Homeless Incentive Program
Mainstream Vouchers	Family Unification Vouchers	Childcare Provider Grants



HOME-ARP Priority Populations



Developmentally
Disabled



Survivors of Human
Trafficking

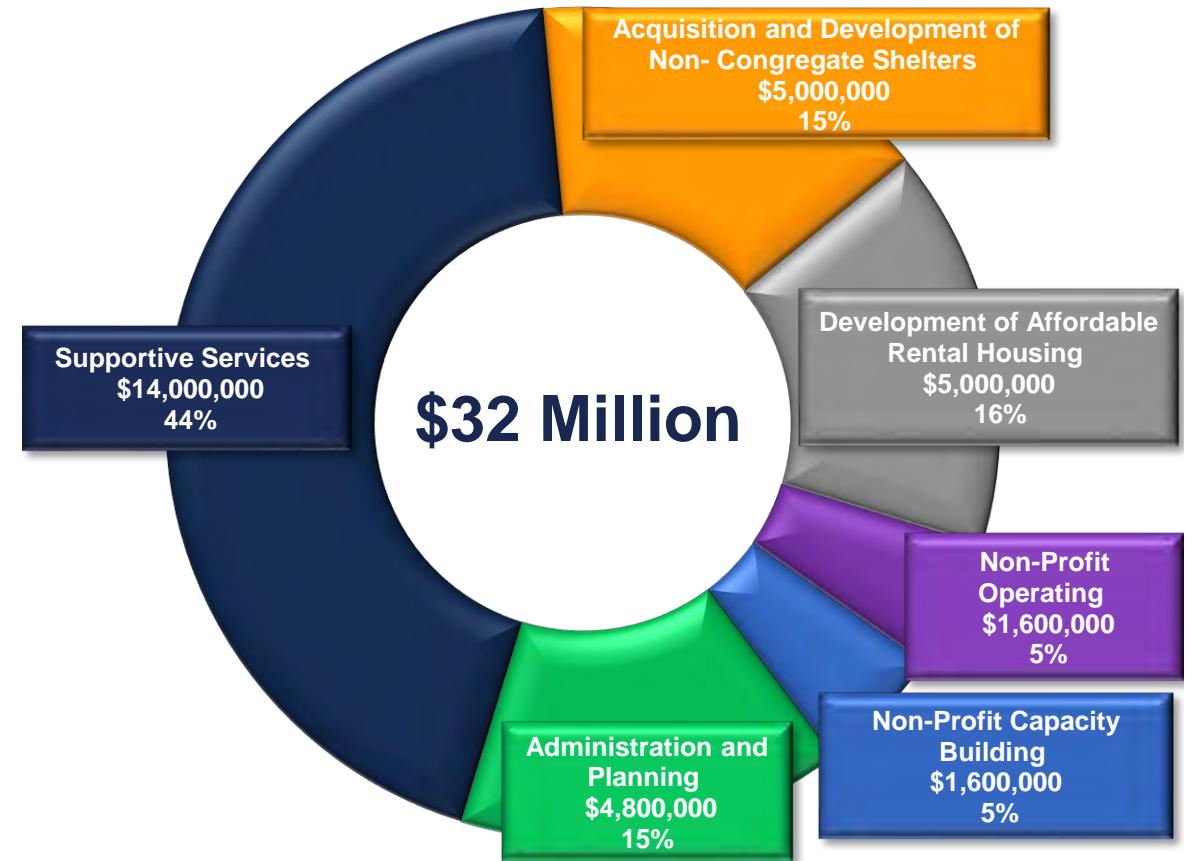


Elderly (62+)





Recommended Funding Allocation Plan





Questions?

Building Better Lives & Better Neighborhoods Since 1982

Contact Us



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