DATE: Wednesday, April 6, 2022
TIME: 1:30 PM

THIS MEETING WILL CONTINUE TO BE CONDUCTED VIRTUALLY TO ENSURE THE SAFETY OF MEMBERS OF THE PUBLIC AND EMPLOYEES AS PERMITTED UNDER STATE LAW.

TO PARTICIPATE IN THE MEETING, PLEASE CALL AS FOLLOWS:
Teleconference Call-In Number: (323) 776-6996 / Conference ID: 599 009 090#
MS Teams Meeting Link (Ctrl + click to follow link)

AGENDA

Members of the Public may address any agenda item after all Informational Items are presented. Two (2) minutes are allowed for each item.

I. Call to Order

II. General Public Comment

III. Consent Item(s) (Any Information Item is subject to discussion and/or presentation at the request of two or more Board offices):
   - - No Items - -

IV. Presentation/Discussion Items:
   a. Department of Children and Family Services (DCFS)/Department of Mental Health/Probation Department: Families First Prevention Services Act (FFPSA) Monthly Update.

V. Public Comment
VI. Standing item(s) and those continued from a previous meeting of the Board of Supervisors or from a previous FSS Agenda Review meeting:
   - - No Items - -

VII. Adjournment
Emergency Response Investigation Service (ERIS)

ERIS 2.0 launched December 2020 and was implemented in all the DCFS Regional Offices and Command Post as of August 2021.

Over 5,000 searches have been completed by 336 unique users since full implementation.
Emergency Response Investigation Service (ERIS)

• Successful Implementation and Communication Plan

Internal Stakeholders
• Risk Management
• Continuous Quality Improvement
• Policy
• Training
• Information on LA Kids

External Stakeholders
• SEIU
• Other county departments sharing information
• BOS
I get so much valuable insight, which leads to better safety assessments.

ERIS gives us a lot of background information and helps guide our safety assessment.

It maximizes the time spent by staff - relevant information is presented first and areas where data is not available is “greyed out.”

The information it provides is extremely helpful in the investigation.
Emergency Response Children’s Social Workers (CSW) and their Supervisors (SCSW) in the West San Fernando Valley Office provided feedback after using ERIS ...

CSWs:
- use it for every investigation they conduct
- say it helps them make decisions quicker

SCSWs:
- use it to find out who is in the family home
- use it to support CSWs in making better safety decisions
Questions & Answers