

COUNTY OF LOS ANGELES

Family and Social Services

FESIA A. DAVENPORT
Chief Executive Officer



DATE: Wednesday, April 6, 2022
TIME: 1:30 PM

THIS MEETING WILL CONTINUE TO BE CONDUCTED VIRTUALLY TO ENSURE THE SAFETY OF MEMBERS OF THE PUBLIC AND EMPLOYEES AS PERMITTED UNDER STATE LAW.

TO PARTICIPATE IN THE MEETING, PLEASE CALL AS FOLLOWS:
Teleconference Call-In Number: (323) 776-6996/ Conference ID: 599 009 090#
[MS Teams Meeting Link](#) (Ctrl + click to follow link)

AGENDA

Members of the Public may address any agenda item after all Informational Items are presented. Two (2) minutes are allowed for each item.

- I. **Call to Order**
- II. **General Public Comment**
- III. **Consent Item(s)** (Any Information Item is subject to discussion and/or presentation at the request of two or more Board offices):
-- No Items --
- IV. **Presentation/Discussion Items:**
 - a. **Department of Children and Family Services (DCFS)/ Department of Mental Health/ Probation Department:** Families First Prevention Services Act (FFPSA) Monthly Update.
 - b. **Office of Child Protection/DCFS:** Emergency Response Investigation Service Presentation.
- V. **Public Comment**

VI. Standing item(s) and those continued from a previous meeting of the Board of Supervisors or from a previous FSS Agenda Review meeting:
-- No Items --

VII. Adjournment

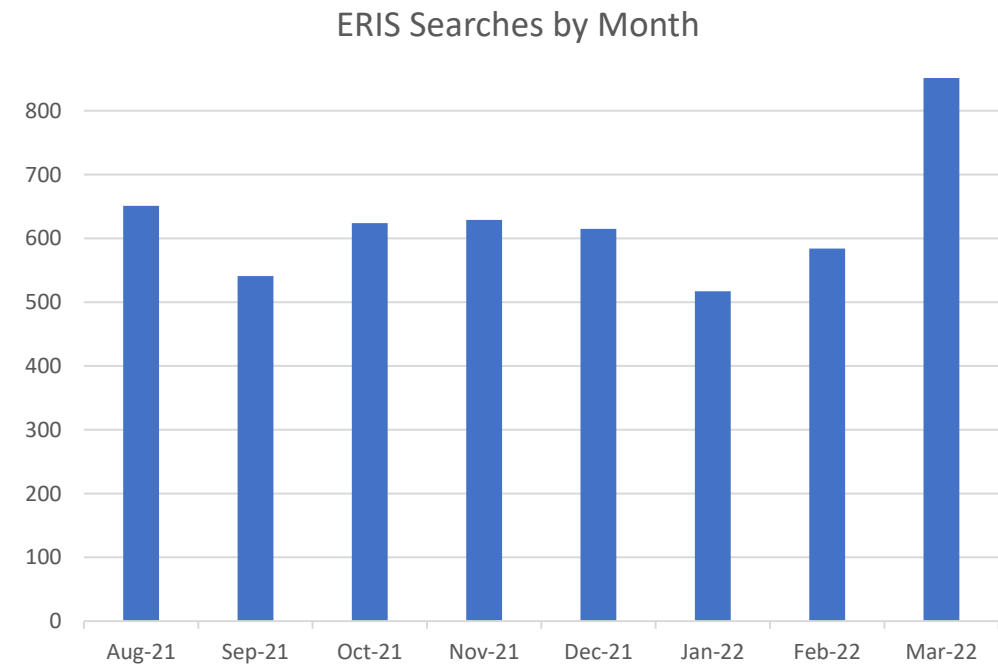
An aerial photograph of the Los Angeles skyline at dusk. The city's skyscrapers are silhouetted against a deep blue twilight sky. In the background, a range of mountains is covered in snow and illuminated with a soft, pinkish glow from the setting or rising sun. The foreground shows a residential neighborhood with houses and palm trees, slightly out of focus.

County of Los Angeles
Emergency Response Investigation Service

Emergency Response Investigation Service (ERIS)

ERIS 2.0 launched December 2020 and was implemented in all the DCFS Regional Offices and Command Post as of August 2021

Over 5,000 searches have been completed by 336 unique users since full implementation



Emergency Response Investigation Service (ERIS)

- Successful Implementation and Communication Plan

Internal Stakeholders

- Risk Management
- Continuous Quality Improvement
- Policy
- Training
- Information on LA Kids

External Stakeholders

- SEIU
- Other county departments sharing information
- BOS

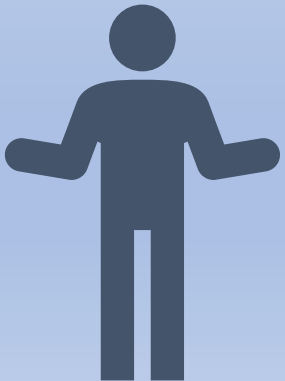
Emergency Response Investigation Service (ERIS)

I get so much valuable insight, which leads to better safety assessments.

It maximizes the time spent by staff - relevant information is presented first and areas where data is not available is "greyed out."

ERIS gives us a lot of background information and helps guide our safety assessment.

The information it provides is extremely helpful in the investigation.



Emergency Response Investigation Service (ERIS)

Emergency Response Children's Social Workers (CSW) and their Supervisors (SCSW) in the West San Fernando Valley Office provided feedback after using ERIS ...

CSWs:

- use it for every investigation they conduct
- say it helps them make decisions quicker

SCSWs:

- use it to find out who is in the family home
- use it to support CSWs in making better safety decisions

Emergency Response Investigation Service (ERIS)

Questions & Answers