



## COUNTY OF LOS ANGELES Family and Social Services

FESIA A. DAVENPORT  
Chief Executive Officer

**DATE:** Wednesday, March 30, 2022  
**TIME:** 1:30 PM

**THIS MEETING WILL CONTINUE TO BE CONDUCTED VIRTUALLY TO ENSURE THE SAFETY OF MEMBERS OF THE PUBLIC AND EMPLOYEES AS PERMITTED UNDER STATE LAW.**

**TO PARTICIPATE IN THE MEETING, PLEASE CALL AS FOLLOWS:**  
**Teleconference Call-In Number: (323) 776-6996/ Conference ID: 599 009 090#**  
**[MS Teams Meeting Link](#)** (Ctrl + click to follow link)

### **AGENDA**

Members of the Public may address any agenda item after all Informational Items are presented. Two (2) minutes are allowed for each item.
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- I. **Call to Order**
- II. **General Public Comment**
- III. **Consent Item(s)** (Any Information Item is subject to discussion and/or presentation at the request of two or more Board offices):  
-- No Items --
- IV. **Presentation/Discussion Items:**
  - a. **Department of Public Social Services/ Military and Veterans Affairs**  
Homeless Services Presentations.
  - b. **California Alliance of Boys & Girls Clubs/ American Heart Association-LA/ Hunger Action LA/ Sustainable Economic Enterprises of Los Angeles/ United Parents and Students**  
SNAP Incentives: Bringing Healthy Produce to LA Families.
- V. **Public Comment**
- VI. Standing item(s) and those continued from a previous meeting of the Board of Supervisors or from a previous FSS Agenda Review meeting:  
-- No Items—
- VII. **Adjournment**

# DPSS Homeless Benefits & Services:

Building a Partnership to Serve Homeless Customers Together



County of Los Angeles  
**dpss**  
DEPARTMENT OF  
PUBLIC SOCIAL SERVICES

# DPSS Homeless Efforts

1. **Overview**
2. **CalWORKs Homeless Programs**
3. **CalWORKs Supportive Services**
4. **Homeless Case Managers**
5. **General Relief Homeless Programs**
6. **Measure H Strategies**
7. **Collaboration/Partnerships**
8. **Successes**
9. **Challenges**
10. **Questions**



# DPSS Overview

DPSS serves over 3.9 million LA County residents with a vast array of services to families, children, single adults and elderly; with the goal of alleviating financial hardship, and promoting health, personal responsibility, and economic mobility.

DPSS is the largest social services department in the nation.

Over 101,000 families are provided financial assistance through the CalWORKs Program, of which over 12,000 (approx. 11%) are homeless.

Over 100,000 indigent adults ineligible for other federal and State programs are provided assistance through the General Relief Program, of which over 65,000 (approximately 65%) are homeless.

DPSS offers various Homeless Programs and Services designed to assist individuals and families who are homeless or at risk of becoming homeless.

# CalWORKs Homeless Programs

## CalWORKs

### Temporary Homeless Assistance (HA)

16 calendar days of temporary shelter payments to stay in a hotel/motel, with friends/family.

*An eligible family may receive \$85 - \$145 per day, depending on the family size.*



### Permanent Housing Assistance

Covers security deposit costs including the last month's rent and any legal payment, fee, deposit or charge that is required to secure permanent housing. It also covers utility deposits (turn-on fees) required for gas, electricity and/or water.



### Permanent HA Arrearages

Provides a CalWORKs family who is at-risk of homelessness with a payment to cover up to two months of back due rent when facing an eviction.



- Available once every 12 months
- Exception when homelessness is due to: DV; prior residence uninhabitable; a medical or mental illness; or disaster.

## CalWORKs | Welfare-to-Work

### Temporary Homeless Assistance Program +14 (THAP+14)

14 days of temporary shelter payments to stay in a hotel/motel.

*An eligible family may receive \$85 - \$145 per day, depending on the family size.*



### Moving Assistance

Provides up to \$2,500 to pay for move-in costs required by a landlord as a condition of occupancy; utility turn-on fees required; moving costs; and the purchase of a stove and/or refrigerator.



### EA Eviction Prevention

Provides up to \$5,000 to help pay rent and/or utilities for up to two months in arrears.



### 4-Month Rental Assistance

Provides family living in non-subsidized permanent housing with a rental subsidy (up to \$500) for four consecutive months.



- Available only for CalWORKs families participating in WtW.
- Once in a lifetime (some exemptions exist).

# CalWORKs Supportive Services

**Enhanced Transitional Subsidized Employment** – 10 months of subsidized employment

**Family Stabilization** – Care and Health Coordinators provide mental health treatment and/or health advice to participants experiencing barrier(s)

**Home Visiting Program** – Staff meet homeless individuals at any location to provide services

**Mental Health & Substance Abuse** – Supportive Services provided by DMH & DPH

**Family Reunification** – once-in-a-lifetime benefit for former CalWORKs families where children have been removed and placed in Foster Care



# Homeless Case Managers (HCM)

## CalWORKs

- Provide services to CalWORKs families who are homeless or at-risk of becoming homeless.
- Identify barriers and set goals to address the barriers.
- Make appropriate referrals to services which will meet the complex needs of the family.
- Conduct outreach to identify available resources for the family in the community.
- Advocate for the family, as needed, to connect them to available resources.

## General Relief

- Educate participant in relation to rental obligations such as paying rent, complying with landlord rules, respect for other tenants, and developing interpersonal relationships.
- Review and complete required housing-related forms with the participants.
- Contact the participants monthly to discuss job search progress, SSI application status for the unemployable individuals, and to confirm their housing situation.
- Provide information about housing programs in the community and assist participants in obtaining supportive services for any additional needs.

# General Relief Homeless Program

## Emergency Housing

- Temporary shelter for homeless GR applicants while their application is pending
- Housing voucher issued redeemable at hotels/motels participating in the DPSS Emergency Housing Program

## Housing Subsidy

- Rental subsidy up to \$475 per month
- Participant contributes \$100 from their monthly GR grant towards their rent
- The \$575 is paid directly to the landlord once housing is approved
- Eligible to Moving Assistance, a once-in-a-lifetime benefit to assist with up to \$500 to pay for move-in costs and/or security or utility deposits, overdue storage fees, refrigerator and/or stove if rental lacks appliance



# Measure H Strategies

## Strategy B1 - Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI

- ☐ Rental subsidy up to \$475 per month. Participant contributes \$100 of their monthly grant towards their rent. The \$575 is paid directly to the landlord once housing is approved.
- ☐ \$500 move-in cost benefit, eligible to customers once in-a-lifetime.
- ☐ FY 2020-21 – 1,126 eligible participants were referred.
- ☐ Approved Budget: \$5.1M – Due to revenue shortfall DPSS is allocated \$1.7M.

## Strategies C4/C5/C6 - Establishing a Countywide SSI Advocacy Program for People Experiencing Homelessness (C4), Veterans (C5), and Inmates (C6)

- ☐ Provides benefit advocacy services administered by DHS.
- ☐ Approved Budget: \$11M – Due to revenue shortfall DPSS is allocated \$4.6M to act as pass through for DHS, enabling DPSS to draw down Community Services Block Grant (CSBG).

# Collaborations/Partnerships

## LAHSA Collaborations

1. **Coordinated Entry System for Families** - DPSS staff co-located at the FSCs to connect families to benefits and services.
2. **211 Referral Pilot** - Connects CalWORKs homeless families with DPSS district offices for homeless benefits.
3. **Project Roomkey, Mainstream Services Integration, & Interim Housing** - Hotel/motels, safe parking sites, and tiny home villages secured for GR homeless individuals to prevent the spread of COVID-19. DPSS staff assist with verification documents.

## Verification of Benefits

Provide Verification of Benefits to Housing Central Command agencies for GR participants to secure housing and/or additional benefits.

## Single Adult Model (SAM)

DHS works to permanently house and provide supportive services to homeless single adults with physical/mental health conditions or a co-occurring substance use disorder.

## Sheriff Homeless Release Project

DPSS staff interviews inmates to determine eligibility for GR, CalFresh, and Medi-Cal. Upon release, if eligible, the issuance of an EBT card, housing voucher, and BIC cards are processed the same day. This project is currently suspended due to the pandemic.

## DMH Clinician Services

Mental Health Assessments are provided to GR customers on-site by licensed DMH Clinicians located in the GR district offices or they can be done telephonically or remotely for customers who have access to a phone or computer.

# Successes

## CalWORKs Families

- ❑ 300 Housed by LAHSA
- ❑ 21,911 Received Temporary Homeless Assistance
- ❑ 2,108 Received THAP+14
- ❑ 911 Received Permanent Housing Assistance
- ❑ 147 Received Moving Assistance
- ❑ 290 Received EA Eviction Prevention
- ❑ 88 Received 4-Month Rental Assistance
- ❑ 86 Placed in Enhanced Transitional Subsidized Employment

## General Relief Individuals

- ❑ 2,930 Served in Project Roomkey Placed in Permanent Housing
- ❑ 831 Received Moving Assistance
- ❑ 531 Received Emergency Housing
- ❑ 200 Housed Via SAM



# Challenges

Lack of Affordable Housing

DPSS is unable to assist homeless individuals/families that are not eligible to receive public benefits

To be eligible for CalWORKs Permanent Homeless Assistance, the family's share of the rent must not exceed 80% of the family's Total Monthly Household Income

General Relief funding only allows for 1,928 housing subsidies

# Questions?

