



COUNTY OF LOS ANGELES Family and Social Services

FESIA A. DAVENPORT
Chief Executive Officer

DATE: Wednesday, February 16, 2022
TIME: 1:30 PM

THIS MEETING WILL CONTINUE TO BE CONDUCTED VIRTUALLY TO ENSURE THE SAFETY OF MEMBERS OF THE PUBLIC AND EMPLOYEES AS PERMITTED UNDER STATE LAW.

TO PARTICIPATE IN THE MEETING, PLEASE CALL AS FOLLOWS:
Teleconference Call-In Number: (323) 776-6996/ Conference ID: 599 009 090#
[MS Teams Meeting Link](#) (Ctrl + click to follow link)

AGENDA

Members of the Public may address any agenda item after all Informational Items are presented. Two (2) minutes are allowed for each item.

- I. **Call to Order**
- II. **General Public Comment**
- III. **Consent Item(s)** (Any Information Item is subject to discussion and/or presentation at the request of two or more Board offices):
 - a. **Department of Children and Family Services**
Request to Terminate a Short-Term Residential Therapeutic Program Contract with Childhelp, Inc.
- IV. **Presentation/Discussion Items:**
 - a. **Casey Family Programs/ LA County Youth Commission**
Building Collective Power: A Vision for Child and Family Wellbeing in LA County.
 - b. **Department of Mental Health**
WE RISE Initiative Update.
- V. **Public Comment**
- VI. Standing item(s) and those continued from a previous meeting of the Board of Supervisors or from a previous FSS Agenda Review meeting:
-- No Items--
- VII. **Adjournment**

BOARD LETTER/MEMO CLUSTER FACT SHEET

 Board Letter

 Board Memo

 Other

CLUSTER AGENDA REVIEW DATE	2/16/2022	
BOARD MEETING DATE	3/1/2022	
SUPERVISORIAL DISTRICT AFFECTED	<input checked="" type="checkbox"/> All <input type="checkbox"/> 1 st <input type="checkbox"/> 2 nd <input type="checkbox"/> 3 rd <input type="checkbox"/> 4 th <input type="checkbox"/> 5 th	
DEPARTMENT(S)	Children and Family Services	
SUBJECT	REQUEST TO TERMINATE A SHORT-TERM RESIDENTIAL THERAPEUTIC PROGRAM CONTRACT WITH CHILDHHELP, INC. (ALL SUPERVISORIAL DISTRICTS) – (3 VOTES)	
PROGRAM	Short-Term Residential Therapeutic Program. The STRTP contract pays for the care and supervision of children, youth, and Non-Minor Dependents (NMDs) in congregate care settings, and for professional intensive therapeutic and support services for those children, youth, NMDs, and their families.	
AUTHORIZES DELEGATED AUTHORITY TO DEPT	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
SOLE SOURCE CONTRACT	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
	If Yes, please explain why:	
DEADLINES/ TIME CONSTRAINTS	Targeted for 03/01/2022 agenda.	
COST & FUNDING	Total cost: \$ None	Funding source:
	TERMS (if applicable): Not applicable.	
	Explanation:	
PURPOSE OF REQUEST	<p>1) Find that it is in the best interest of the County to terminate STRTP Contract Number 19-05-02 with Childhelp, Inc. for STRTP services, and authorize the Director of DCFS, or designee, to issue a notice of termination forthwith.</p> <p>2) Delegate authority to the Director of DCFS, or designee, to terminate other STRTP Contracts in instances when contractors are placed on termination holds due to unsatisfactory performance.</p>	
BACKGROUND (include internal/external issues that may exist including any related motions)	<p>On September 15, 2021, DCFS placed Childhelp, Inc.'s STRTP on Investigative Hold status due to lack of oversight by Management, a lack of Trauma Informed Milieu, a lack of staff supervision of clients, incomplete Special Incident Reports (SIRs), the large volume of complaints substantiated by Community Care Licensing, medication errors, and an increased number of complaint investigations involving injuries of clients by staff.</p> <p>Childhelp, Inc. is unwilling to implement corrective actions requested by DCFS which were deemed necessary by the Neutral Observer from an October 7, 2021 Review Conference. Specifically, in response to the Department's request for a Restructuring Plan for Clinical Services (Corrective Action Plan Request item #4), Childhelp, Inc.'s CAP response stated that Childhelp, Inc. assessed there to be "no current identified</p>	

	need” for such action and that Childhelp, Inc. is “more than equipped to manage our current census.”
EQUITY INDEX OR LENS WAS UTILIZED	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If Yes, please explain how:
SUPPORTS ONE OF THE NINE BOARD PRIORITIES	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No If Yes, please state which one(s) and explain how: Child Protection. The contract termination is due to non-performance of contract requirements and Contractor is unwilling to complete the Corrective Action Plan requested by DCFS. The contract termination will help ensure that all children, especially those in the County’s care, are free from abuse and raised in nurturing, safe environments.
DEPARTMENTAL CONTACTS	Name, Title, Phone # & Email: Andrya Markham-Moguel, Division Chief, Out-of-Home Care Management Division, 626-569-6801, markha@dcfs.lacounty.gov



County of Los Angeles
DEPARTMENT OF CHILDREN AND FAMILY SERVICES

425 Shatto Place, Los Angeles, California 90020
(213) 351-5602

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GINGER PRYOR
Acting Director

DAWNA YOKOYAMA
Interim Chief Deputy Director

March 1, 2022

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

**REQUEST TO TERMINATE A SHORT-TERM RESIDENTIAL THERAPEUTIC
PROGRAM CONTRACT WITH CHILDHHELP, INC.
(ALL SUPERVISORIAL DISTRICTS) – (3 VOTES)**

SUBJECT

The Department of Children and Family Services (DCFS) requests the Board's authorization to terminate the Short-Term Residential Therapeutic Program (STRTP) contract with Childhelp, Inc. due to contract non-compliance and performance issues.

IT IS RECOMMENDED THAT THE BOARD:

- 1) Find that it is in the best interest of the County to terminate STRTP Contract Number 19-05-02 with Childhelp, Inc. for STRTP services, and authorize the Acting Director of DCFS, or designee, to issue a notice of termination forthwith.
- 2) Delegate authority to the Acting Director of DCFS, or designee, to terminate other STRTP Contracts in instances when contractors are placed on termination holds due to unsatisfactory performance.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

On September 15, 2021, DCFS placed Childhelp, Inc.'s STRTP on Investigative Hold status due to lack of oversight by management, lack of a Trauma Informed Milieu, lack

"To Enrich Lives Through Effective and Caring Service"

of staff supervision of clients, incomplete Special Incident Reports, the large volume of complaints substantiated by Community Care Licensing, medication errors, and an increased number of complaint investigations involving clients and staff.

In addition, Childhelp, Inc. is unwilling to implement corrective actions requested by DCFS. Specifically, in response to the Department's request for a Restructuring Plan for Clinical Services (Corrective Action Plan request item #4), Childhelp, Inc.'s Correction Action Plan response stated that Childhelp, Inc. assessed there to be "no current identified need" for such action and that Childhelp, Inc. is "more than equipped to manage our current census."

IMPLEMENTATION OF STRATEGIC PLAN GOALS

The recommended actions are consistent with the Countywide Strategic Plan Goal No. 1, Make Investments That Transform Lives: Strategy 2, Deliver comprehensive and seamless services to those seeking assistance from the County.

FISCAL IMPACT/FINANCING

The recommended actions have no fiscal impact.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

DCFS has evaluated and determined that the request for termination is in compliance with the STRTP Master Contract, Part II, Section 32.0, Termination for Contractor's Default. This section states that this contract may be subject to termination, by the Board of Supervisors, or designee, either immediately or within such longer time period as noticed by the County.

CONTRACTING PROCESS

Contract Number 19-05-02 with Childhelp, Inc. for STRTP services was procured through a Request for Statement of Qualifications solicitation and approved by the Board on December 4, 2018.

CONTRACTOR PERFORMANCE

DCFS is terminating the Childhelp, Inc. STRTP contract due to contract non-compliance and performance issues. Childhelp, Inc. was placed on Investigation Hold effective September 15, 2021, and was unwilling to implement a Corrective Action Plan. Therefore, the agency was placed on a Termination Hold effective October 28, 2021.

The Honorable Board of Supervisors
March 1, 2022
Page 3

IMPACT ON CURRENT SERVICES

At this time, all youth have been removed from the Childhelp, Inc. STRTP sites. Therefore, there will be no need for arrangements to move any youth to another STRTP.

CONCLUSION

Upon approval of this request, it is requested that the Executive Officer/Clerk of the Board send an adopted stamped copy of this Board letter to:

Department of Children and Family Services
Contracts Administration Division
Attention: Leticia Torres-Ibarra, Division Manager
425 Shatto Place, Room 400
Los Angeles, CA 90020

Respectfully submitted,

 for

GINGER PRYOR
Acting Director

GP:DY:CMM
KDR:LTI:EO:mr