



FESIA A. DAVENPORT
Chief Executive Officer

County of Los Angeles
Chief Executive Office

PUBLIC SAFETY CLUSTER AGENDA REVIEW MEETING

DATE: Wednesday, September 8, 2021
TIME: 9:30 a.m. - CLOSED SESSION
10:00 a.m. - OPEN SESSION

**DUE TO CLOSURE OF ALL COUNTY BUILDING, TO PARTICIPATE IN THE MEETING CALL
TELECONFERENCE NUMBER: (323) 776-6996 ID: 169948309#**

[Click here to join the meeting](#)

AGENDA

Members of the Public may address the Public Safety Cluster on any agenda item by submitting a written request prior to the meeting. Two (2) minutes are allowed per person in total for each item.

CLOSED SESSION

CS-1 CONFERENCE WITH LEGAL COUNSEL-EXISTING LITIGATION (Subdivision (a) of Government Code Section 54956.9)

Wesley Alarcio, et al v. County of Los Angeles, et al.
United States District Court Case No. 2:20-CV-00514 FMO-MRW

Department(s): Sheriff's and Health Services

1. **CALL TO ORDER**
2. **GENERAL PUBLIC COMMENT (15 Minutes)**
3. **INFORMATIONAL ITEM(S):** [Any Information Item is subject to discussion and/or presentation at the request of two or more Board offices with advance notification]:
 - A. NONE
4. **PRESENTATION/DISCUSSION ITEM(S):**
 - A. Board Letter:
CONTRACT BETWEEN THE COUNTY OF LOS ANGELES AND cFIVE SOLUTIONS, INC. FOR CONSOLIDATED CRIMINAL HISTORY REPORTING SYSTEM MAINTENANCE, SUPPORT, AND ENHANCEMENT SERVICES
Speaker(s): Thomas Kooy (ISAB)

Wednesday, September 8, 2021

B. Board Letter:

AUTHORIZE THE DISTRICT ATTORNEY TO ENTER INTO GRANT AWARD AGREEMENTS WITH THE STATE OF CALIFORNIA, DEPARTMENT OF INSURANCE FOR THE WORKERS' COMPENSATION INSURANCE FRAUD, DISABILITY AND HEALTHCARE INSURANCE FRAUD AND AUTOMOBILE INSURANCE FRAUD PROGRAMS FOR FISCAL YEAR (FY) 2021-22, AND ORGANIZED AUTOMOBILE FRAUD ACTIVITY INTERDICTION "URBAN GRANT" PROGRAM FOR FY 2021-22 THROUGH FY 2023-24

Speaker(s): Steven Frankland and Michael Yglecias (DA)

C. Board Briefing:

ALTERNATIVES TO INCARCERATION (ATI) BRIEFING

Speaker(s): Songhai Armstead (ATI)

D. Board Briefing:

INMATE TELEPHONE CHARGES AND COMMISSARY MARK-UPS REPORT BACK

Speaker(s): Christine Carr (ISD)

E. Board Briefing:

OFFICE OF DIVERSION AND RE-ENTRY (ODR) MONTHLY BRIEFING

Speaker(s): Shoshanna Scholar (ODR)

5. PUBLIC COMMENTS

6. ADJOURNMENT

THE SEPTEMBER 15, 2021 PUBLIC SAFETY CLUSTER MEETING IS CANCELLED

IF YOU WOULD LIKE TO EMAIL A COMMENT ON AN ITEM ON THE PUBLIC SAFETY CLUSTER AGENDA, PLEASE USE THE FOLLOWING EMAIL AND INCLUDE THE AGENDA NUMBER YOU ARE COMMENTING ON:

PUBLIC_SAFETY_COMMENTS@CEO.LACOUNTY.GOV

Information Systems Advisory Board

County of Los Angeles



CHAIR
Todd Pelkey
District Attorney's Office

VICE CHAIR
Eliezer Vera
Sheriff's Department

ISAB

Thomas Kooy
Executive Director

Fernando Angell
Assistant Director

Eugene Cabrera
Director, Project Development

Duane Nguyen
Director, Integration Services

MEMBER AGENCIES

Alternate Public Defender's Office

Chief Executive Office

District Attorney's Office

Internal Services Department

Los Angeles Police Department

Medical Examiner/Office of the Coroner

Police Chiefs' Association

Probation Office

Public Defender's Office

Sheriff's Department

Superior Court

September 28, 2021

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hanh Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors,

CONTRACT BETWEEN THE COUNTY OF LOS ANGELES AND cFIVE SOLUTIONS, INC. FOR CONSOLIDATED CRIMINAL HISTORY REPORTING SYSTEM MAINTENANCE, SUPPORT, AND ENHANCEMENT SERVICES (ALL DISTRICTS) (3-VOTES)

**CIO RECOMMENDATION:
APPROVE (X)**

SUBJECT

Approval of a contract between the County of Los Angeles on behalf of the Information Systems Advisory Board and cFive Solutions, Inc. for Consolidated Criminal History Reporting System Maintenance, Support, and Enhancement Services.

IT IS RECOMMENDED THAT YOUR BOARD

1. Approve and authorize the Executive Director of Information Systems Advisory Board (ISAB) to finalize and execute a contract with cFive Solutions, Inc. for Consolidated Criminal History Reporting System (CCHRS) Maintenance, Support, and Enhancement Services (Contract), substantially similar to the attached Contract (Attachment I), for a period of five (5) years (Initial Term) with County's option to extend for up to an additional one (1) year (Extended Term), for a maximum total Contract Sum of \$5,376,250 for the six (6) year term of the Contract.

2. Delegate authority to the Executive Director of ISAB, or his designee, during the term of the Contract, to execute Change Notices to the Contract which do not affect the scope of work, amount of payments, or any other term or condition included under the Contract.
3. Delegate authority to the Executive Director of ISAB, or his designee, during the term of the Contract to execute Amendments to the Contract that: (a) elect to extend the term of the Contract for an Extended Term; (b) do not materially affect the scope of work, amount of payments, or any term or condition included in the Contract; (c) provide written consent to an assignment or delegation under Paragraph 8.2 (Assignment and Delegation/Mergers or Acquisitions) of the Contract; (d) approve and make necessary changes to the scope of services to comply with the County's Protection of Electronic County Information; (e) implement a reduction pursuant to Paragraph 8.4 (Budget Reductions) of the Contract; and/or (f) implement orders from your Board or Chief Executive Officer (CEO) or designee to add or change terms and conditions in the Contract.
4. Delegate authority to the Executive Director of ISAB, or his designee, during the Extended Term; (a) to increase rates for Services up to 10 percent from the previous year, and (b) to increase the Contract Sum by no more than 10 percent.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

The purpose of the recommended Contract is to provide CCHRS Maintenance, Support, and Enhancement Services (Services) for the ongoing maintenance and operational support of the County's existing CCHRS, which was developed and implemented in the 1990's. The Contract will additionally allow the County to engage cFive Solutions, Inc. to provide enhancement services for CCHRS.

CCHRS provides criminal history records for defendants processed within the County justice community. The application handles approximately 180,000 subject query transactions per month and prints approximately 105,000 Record of Arrest and Prosecution (RAP) sheet reports per month. CCHRS is a data warehouse with inputs received from multiple criminal justice systems via a message broker called Proactive Information Exchange (PIX). The current systems delivering data to CCHRS include:

- Adult Probation System (APS)
- Automated Jail Information System (AJIS)
- Juvenile Automated Index (JAI)
- Prosecutor Information Management System (PIMS)
- Trial Court Information System (TCIS)
- State of California Adult Criminal History System (ACHS)

ISAB has had success with the recent Board approved PIX contract, which is a hybrid contract, where the vendor is responsible for the maintenance, support, and enhancements to PIX, and the Internal Services Department (ISD) resources serve as subject matter expert (SMEs) and develop work orders for enhancements as needed. ISAB manages the project, vendor, and ISD resources.

ISAB has chosen to use the same model for CCHRS, where the vendor will be responsible for the maintenance, support, and enhancements to CCHRS, and ISD resources will serve as the SME and develop work orders for enhancements as needed. ISAB will manage the project, vendor, and ISD resources.

Benefits to moving to the hybrid model for CCHRS include:

- Reduction of risk since all work will be completed by the vendor and not split between the vendor and ISD resources
- Estimated cost savings of 40 percent

IMPLEMENTATION OF STRATEGIC PLAN GOALS

The recommended action supports the Countywide Strategic Plan, Goal III, Realize Tomorrow's Government Today, by enhancing Information Technology Platforms to Securely Share and Exchange Data to perform data-driven analytics to achieve outcomes in support of Board Priorities and other Countywide initiatives.

FISCAL IMPACT/FINANCING

The maximum County obligation under the proposed Contract is \$5,376,250 over the entire Contract term, including the Initial Term of five (5) years and the Extended Term of one (1) additional one-year period, which breaks down as follows: (a) \$58,750 for an applications assessment and evaluation of the County's current CCHRS; (b) \$2,431,250 for maintenance and support of CCHRS for the Initial Term; (c) \$486,250 for maintenance and support of CCHRS for the Extended Term; (d) \$2,000,000 for enhancements and application development services for the Initial Term at the firm fixed hourly rate of \$125; and (e) \$400,000 for enhancements and application development services at the firm fixed hourly rate of \$125 for the Extended Term. Funding is provided by the criminal justice agencies and will be provided by current budget allocations with ongoing year costs budgeted each fiscal year.

No new net County funds are being requested for this Contract. There are no other fiscal impacts.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

After a formal solicitation, ISAB engaged in negotiations with cFive Solutions, Inc. regarding the County's standard terms and conditions. ISAB worked closely with County Counsel, CEO Risk Management, and the Chief Information Office (CIO) regarding negotiations of exceptions taken. Except as detailed in attached exceptions (Attachment II), the Contract contains all Board required and legally required provisions.

ISAB consulted with CEO Risk Management regarding the exceptions to the general provisions for the insurance coverage terms and conditions as reflected in attached exceptions (Attachment II). The CEO Risk Management advised ISAB of the risks associated with revisions to these provisions; however, ISAB believes that this potential risk is minimal and acceptable given the services being provided.

ISAB has evaluated and determined that the Living Wage Program (County Code Chapter 2.201) does not apply to the recommended Contract and the recommended Contract is exempt from Proposition A (County Code Chapter 2.121).

The Chief Information Office (CIO) has reviewed this request and recommends approval. The CIO Analysis attached in (Attachment III). County Counsel has reviewed and approved this Contract as to form.

CONTRACTING PROCESS

On January 25, 2021, the County released a Request for Proposals (RFP) for CCHRS Maintenance, Support, and Enhancement Services. One proposal from cFive Solutions, Inc. was received by the closing date of April 14, 2021. The Proposal met all RFP minimum requirements, was evaluated, and selected as a qualified proposal. The County has selected cFive Solutions, Inc. based upon price, technical capability, and proposed staff.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

This Contract will ensure a collaborative, cost effective application maintenance and management strategy for CCHRS and the County criminal justice community.

CONCLUSION

The Contract will enable ISAB to improve and support CCHRS for the criminal justice agencies.

If you have any questions or need additional information, your staff may contact Fernando Angell, Assistant Director, at (562) 403-6505 or email at FAngell@isab.lacounty.gov.

Respectfully submitted,

Thomas Kooy, Executive Director
Information Systems Advisory Board

Reviewed By,

Peter Loo
Acting Chief Information Officer

TK: FA: lb

c: Executive Office, Board of Supervisors
Chief Executive Office
Chief Information Office
County Counsel
Internal Services Department



GEORGE GASCÓN
LOS ANGELES COUNTY DISTRICT ATTORNEY

HALL OF JUSTICE
211 WEST TEMPLE STREET LOS ANGELES, CA 90012 (213) 974-3500

September 21, 2021

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

AUTHORIZE THE DISTRICT ATTORNEY TO ENTER INTO GRANT AWARD AGREEMENTS (GAA) WITH THE STATE OF CALIFORNIA, DEPARTMENT OF INSURANCE (CDI) FOR THE WORKERS' COMPENSATION INSURANCE FRAUD (WCIF), DISABILITY AND HEALTHCARE INSURANCE FRAUD (DHIF), AND AUTOMOBILE INSURANCE FRAUD (AIF) PROGRAMS FOR FISCAL YEAR (FY) 2021-22, AND ORGANIZED AUTOMOBILE FRAUD ACTIVITY INTERDICTION "URBAN GRANT" PROGRAM FOR FY 2021-22 THROUGH FY 2023-24 (ALL DISTRICTS) (3-VOTES)

SUBJECT

The Workers' Compensation Insurance Fraud (WCIF), Disability and Healthcare Insurance Fraud (DHIF), Automobile Insurance Fraud (AIF), and Urban Grant Programs support enhanced investigation and prosecution of workers' compensation fraud cases, fraudulent disability and healthcare insurance claims, and organized automobile insurance fraud activity, respectively. The District Attorney is requesting the Board sign the attached Resolutions required to enter into Grant Award Agreements (GAA) with the State of California, Department of Insurance (CDI) for grant funds for WCIF, DHIF and AIF for Fiscal Year (FY) 2021-22, and Urban for Fiscal Years (FYs) 2021-24.

IT IS RECOMMENDED THAT YOUR BOARD:

1. Adopt the attached Resolutions authorizing the District Attorney to enter into an agreement for each of the WCIF, DHIF and AIF Programs with CDI for the period of July 1, 2021 to June 30, 2022, and a three-year funding agreement for the Urban Grant Program with CDI for the period of July 1, 2021 to June 30, 2024. There is no required County match for these grants.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

On February 10, 2021, the District Attorney's Office (DA) received the FY 2021-22 Request for Applications (RFAs) from CDI for the WCIF, DHIF, and AIF Programs, and the FYs 2021-24 RFA for the Urban Grant Program. The objective of these programs is to promote coordination and active partnerships in anti-fraud efforts.

The attached Resolutions require Board adoption as part of the Grant Award Agreement (GAA). The attached Resolutions have been approved as to form by County Counsel and adoption of the Resolutions will satisfy County and State requirements.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

Approval of the recommended action is consistent with the Los Angeles County Strategic Plan, Goal No. 1, Make Investments that Transform Lives: aggressively address society's most complicated social, health, and public safety challenges and be a highly responsive organization capable of responding to complex societal challenges; and Goal No. 3, Realize Tomorrow's Government Today: be an innovative, flexible, effective, and transparent partner focused on public service and advancing the common good.

FISCAL IMPACT/FINANCING

The DA will return to the Board to request acceptance of these funds to the WCIF, DHIF and AIF Programs for FY 2021-22, and Urban Grant Program for FYs 2021-24.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

Pursuant to Insurance Code Sections 1872.83(d) (WCIF), 1872.85 (c)(2) (DHIF), 1872.8(b)(1)(D) (AIF), and 1874.8 (Urban Grant), CDI is authorized to award and distribute certain funds to District Attorneys submitting plans approved by the Fraud Division for the increased investigation and prosecution of workers' compensation fraud cases, fraudulent disability and healthcare insurance claims, and organized automobile insurance fraud activity, respectively. The DA has been awarded funding for the WCIF for the past twenty-nine years, DHIF for sixteen years, AIF for twenty-eight years, and Urban for seventeen years.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

These programs do not propose attorney staff augmentation. Therefore, the DA is not subject to the Board Motion of December 15, 1998, requiring clearance with the Alternate Public Defender, Probation, Public Defender, and Sheriff's Departments.

CONCLUSION

Following Board approval, the Executive Officer-Clerk of the Board is requested to return two (2) copies of the adopted Board Letter, and two (2) copies each of the executed Resolutions to Talin Keledjian, District Attorney's Office, 211 West Temple Street, Suite 200, California, 90012. Any questions may be directed to Ms. Keledjian at (213) 257-2804.

Respectfully submitted,

GEORGE GASCÓN
District Attorney

tk

Enclosures

c: Executive Officer, Board of Supervisors
Chief Executive Officer
County Counsel

1 **BOARD OF SUPERVISORS**
2 **COUNTY OF LOS ANGELES**

3 **RESOLUTION**

4 Authorization to Accept a Grant Award from the
5 State of California, Department of Insurance
6 Pursuant to California Insurance Code
7 Chapter 12, commencing with § 1871, et seq.

8 **WHEREAS**, the provisions of § 1872.83 of the California Insurance
9 Code authorize the State of California, Department of Insurance to award and
10 distribute certain funds to District Attorneys submitting plans approved by the
11 Fraud Division for the increased investigation and prosecution of fraudulent
12 workers' compensation claims, and the District Attorney is charged with providing
13 prosecution of all felony offenses committed within this County; and

14 **WHEREAS**, the Board of Supervisors of Los Angeles County recognizes
15 that fraudulent claims are costing our citizens millions of dollars annually, with
16 thousands of jobs being lost due to local business closures precipitated by escalating
17 workers' compensation costs caused by fraud; and

18 **WHEREAS**, the County of Los Angeles, acting through its Board of
19 Supervisors, desires to combat workers' compensation insurance fraud by
20 undertaking a certain project designated the "Workers' Compensation Insurance
21 Fraud Program" by the District Attorney, to be funded through funds made
22 available by the Insurance Fraud Prevention Act as provided for pursuant to
23 California Insurance Code § 1872.83, administered by the State of California,
24 Department of Insurance; and

25 **WHEREAS**, the State of California, Department of Insurance approved
26 the fraud reduction plan submitted by the District Attorney's Office for FY 2021-2022
for the Workers' Compensation Insurance Fraud Program for this specific task.

1 **NOW, THEREFORE, BE IT RESOLVED** that the Board of Supervisors of
2 the County of Los Angeles hereby authorizes and approves acceptance of grant funds
3 from the State of California, Department of Insurance, to be used exclusively for the
4 program designated the "Workers' Compensation Insurance Fraud Program" for the
5 period covering July 1, 2021 to June 30, 2022;

6 **IT IS AGREED** that any liability arising out of the performance of the
7 Grant Award Agreement, including civil court actions for damages, shall be the
8 responsibility of the grant recipient and the authorizing agency. The State of California
9 and the California Department of Insurance disclaim responsibility for any such liability.

10 **BE IT FURTHER RESOLVED** that the County of Los Angeles
11 hereby authorizes the District Attorney to serve as Project Director and to perform
12 all further tasks necessary for the completion of the project, including
13 any extensions, execution and submission of amendments, progress reports, and
14 payment requests relating to the Grant Award Agreement;

I DO HEREBY CERTIFY that at a regular meeting of the Board of Supervisors of the County of Los Angeles, on this _____ day of _____, 2021, the foregoing Resolution was adopted.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed
the seal of the Board of Supervisors of the County of Los Angeles
this _____ day of _____, 2021.

County of Los Angeles

By _____
Chair, Board of Supervisors

APPROVED AS TO FORM
BY COUNTY COUNSEL:

RODRIGO A. CASTRO-SILVA

By Elena M. Miller for Elizabeth Pennington
Elizabeth Pennington
Deputy County Counsel

1 **BOARD OF SUPERVISORS**
2 **COUNTY OF LOS ANGELES**

3 **RESOLUTION**

4 Authorization to Accept a Grant Award from the
5 State of California, Department of Insurance
6 Pursuant to California Insurance Code
7 Chapter 12, commencing with § 1871, et seq.

8 **WHEREAS**, the provisions of § 1872.85 of the California Insurance
9 Code authorize the State of California, Department of Insurance to award and
10 distribute certain funds to District Attorneys submitting plans approved by the
11 Fraud Division for the increased investigation and prosecution of fraudulent
12 disability and healthcare insurance claims, and the District Attorney is charged
13 with providing prosecution of all felony offenses committed within this County;
14 and

15 **WHEREAS**, the Board of Supervisors of Los Angeles County recognizes
16 that fraudulent healthcare and disability insurance claims are costing our citizens
17 millions of dollars annually, as reflected in higher insurance premiums and increased
18 costs for medical services and equipment; and

19 **WHEREAS**, the County of Los Angeles, acting through its Board of
20 Supervisors, desires to combat disability and healthcare insurance fraud by
21 undertaking a certain project designated the "Disability and Healthcare Insurance
22 Fraud Program" by the District Attorney, to be funded pursuant to the Insurance
23 Fraud Prevention Act as provided in California Insurance Code § 1872.85 and
24 administered by the State of California, Department of Insurance; and

25 **WHEREAS**, the State of California, Department of Insurance approved
26 the fraud reduction plan submitted by the District Attorney's Office for FY 2021-2022
for the Disability and Healthcare Insurance Fraud Program.

1 **NOW, THEREFORE, BE IT RESOLVED** that the Board of Supervisors of
2 the County of Los Angeles hereby authorizes and approves acceptance of grant funds
3 from the State of California, Department of Insurance, to be used exclusively for the
4 program designated the "Disability and Healthcare Insurance Fraud Program" for the
5 period covering July 1, 2021 to June 30, 2022;

6 **IT IS AGREED** that any liability arising out of the performance of the
7 Grant Award Agreement, including civil court actions for damages, shall be the
8 responsibility of the grant recipient and the authorizing agency. The State of California
9 and the California Department of Insurance disclaim responsibility for any such liability.

10 **BE IT FURTHER RESOLVED** that the County of Los Angeles
11 hereby authorizes the District Attorney to serve as Project Director and to perform
12 all further tasks necessary for the completion of the project, including any
13 extensions, execution and submission of amendments, progress reports, and
14 payment requests relating to the Grant Award Agreement;

I DO HEREBY CERTIFY that at a regular meeting of the Board of Supervisors of the County of Los Angeles, on this _____ day of _____, 2021, the foregoing Resolution was adopted. _____

IN WITNESS WHEREOF, I have hereunto set my hand and affixed
the seal of the Board of Supervisors of the County of Los Angeles this _____
day of _____, 2021.

County of Los Angeles

By _____
Chair, Board of Supervisors

APPROVED AS TO FORM
BY COUNTY COUNSEL:

RODRIGO A. CASTRO-SILVA

By Elenna M. Miller for Elizabeth Pennington
Elizabeth Pennington
Deputy County Counsel

1 **BOARD OF SUPERVISORS**
2 **COUNTY OF LOS ANGELES**

3 **RESOLUTION**

4 Authorization to Accept a Grant Award from the
5 State of California, Department of Insurance
6 Pursuant to California Insurance Code
7 Chapter 12, commencing with §1871, et seq.

8 **WHEREAS**, the provisions of §1872.8 of the California Insurance
9 Code authorize the State of California, Department of Insurance to award and
10 distribute certain funds to District Attorneys submitting plans approved by the
11 Fraud Division for the increased investigation and prosecution of fraudulent
12 automobile insurance claims, and the District Attorney is charged with providing
13 prosecution of all felony offenses committed within this County; and

14 **WHEREAS**, the County of Los Angeles, acting through its Board of
15 Supervisors, desires to combat automobile insurance fraud by undertaking a certain
16 project designated the "Automobile Insurance Fraud Program" by the District Attorney,
17 to be funded through funds made available by the Insurance Fraud Prevention Act as
18 provided for pursuant to California Insurance Code §1872.8, administered by the State
19 of California, Department of Insurance; and

20 **WHEREAS**, the State of California, Department of Insurance approved
21 the fraud reduction plan submitted by the District Attorney's Office for FY 2020-2021
22 for the Automobile Insurance Fraud Program for this specific task.

23 **NOW, THEREFORE, BE IT RESOLVED** that the Board of Supervisors of
24 the County of Los Angeles hereby authorizes and approves acceptance of grant funds
25 from the State of California, Department of Insurance, to be used exclusively for the
26 program designated the "Automobile Insurance Fraud Program" for the period
covering July 1, 2021 to June 30, 2022;

1 **IT IS AGREED** that any liability arising out of the performance of the
2 Grant Award Agreement, including civil court actions for damages, shall be the
3 responsibility of the grant recipient and the authorizing agency. The State of California
4 and the California Department of Insurance disclaim responsibility for any such liability.

5 **BE IT FURTHER RESOLVED** that the County of Los Angeles
6 hereby authorizes the District Attorney to serve as Project Director and to
7 perform all further tasks necessary for the completion of the project, including
8 any extensions, execution and submission of amendments, progress reports, and
9 payment requests relating to the Grant Award Agreement;

I DO HEREBY CERTIFY that at a regular meeting of the Board of Supervisors of the County of Los Angeles, on this _____ day of _____, 2021, the foregoing Resolution was adopted.

IN WITNESS WHEREOF, I have hereunto set my hand and
affixed the seal of the Board of Supervisors of the County of Los Angeles
this _____ day of _____, 2021.

County of Los Angeles

By _____
Chair, Board of Supervisors

APPROVED AS TO FORM
BY COUNTY COUNSEL:

RODRIGO A. CASTRO-SILVA

By Elena M. Miller for Elizabeth Pennington
Elizabeth Pennington
Deputy County Counsel

1 **BOARD OF SUPERVISORS**
2 **COUNTY OF LOS ANGELES**

3 **RESOLUTION**

4 Authorization to Accept Grant Award Funds From
5 The State of California, Department of Insurance
6 Pursuant to California Insurance Code
7 Chapter 12, commencing with §1871, et seq.

8 **WHEREAS**, the provisions of §1874.8 of the California Insurance
9 Code authorize the State of California, Department of Insurance to award and
10 distribute certain funds to district attorneys submitting plans approved by the
11 Fraud Division for the increased investigation and prosecution of organized
12 automobile insurance fraud activity, and the District Attorney is charged with
13 providing prosecution of all felony crimes, including organized automobile
14 insurance fraud and economic auto theft activity within this County; and

15 **WHEREAS**, the County of Los Angeles, acting through its Board of
16 Supervisors, desires to combat organized automobile insurance fraud by
17 undertaking a certain project designated the "Organized Automobile Insurance
18 Fraud Activity Interdiction (Urban Grant) Program" by the District Attorney, to be
19 funded through funds made available by the Insurance Fraud Prevention Act as
20 provided for pursuant to California Insurance Code §1874.8, administered by the
21 State of California, Department of Insurance; and

22 **WHEREAS**, the State of California, Department of Insurance
23 approved the fraud reduction plan submitted by the District Attorney's Office for
24 Fiscal Years 2021-2022, 2022-2023, and 2023-2024 for Urban Grant Program for
25 this specific task;
26

1 **NOW THEREFORE, BE IT RESOLVED** that the Board of Supervisors of
2 the County of Los Angeles hereby authorizes and approves acceptance of grant funds
3 from the State of California, Department of Insurance, to be used exclusively for the
4 program designated the "Urban Grant" for the period covering July 1, 2021 to June 30,
5 2022;

6 **IT IS AGREED** that any liability arising out of the performance of the
7 Grant Award Agreement, including civil court actions for damages, shall be the
8 responsibility of the grant recipient and the authorizing agency. The State of California
9 and the California Department of Insurance disclaim responsibility for any such liability.

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14 payment requests relating to the Grant Award Agreement;

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GEORGE GASCÓN
LOS ANGELES COUNTY DISTRICT ATTORNEY

HALL OF JUSTICE
211 WEST TEMPLE STREET LOS ANGELES, CA 90012 (213) 974-3500

September 21, 2021

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

AUTHORIZE THE DISTRICT ATTORNEY TO ENTER INTO GRANT AWARD AGREEMENTS (GAA) WITH THE STATE OF CALIFORNIA, DEPARTMENT OF INSURANCE (CDI) FOR THE WORKERS' COMPENSATION INSURANCE FRAUD (WCIF), DISABILITY AND HEALTHCARE INSURANCE FRAUD (DHIF), AND AUTOMOBILE INSURANCE FRAUD (AIF) PROGRAMS FOR FISCAL YEAR (FY) 2021-22, AND ORGANIZED AUTOMOBILE FRAUD ACTIVITY INTERDICTION "URBAN GRANT" PROGRAM FOR FY 2021-22 THROUGH FY 2023-24 (ALL DISTRICTS) (3-VOTES)

SUBJECT

The Workers' Compensation Insurance Fraud (WCIF), Disability and Healthcare Insurance Fraud (DHIF), Automobile Insurance Fraud (AIF), and Urban Grant Programs support enhanced investigation and prosecution of workers' compensation fraud cases, fraudulent disability and healthcare insurance claims, and organized automobile insurance fraud activity, respectively. The District Attorney is requesting the Board sign the attached Resolutions required to enter into Grant Award Agreements (GAA) with the State of California, Department of Insurance (CDI) for grant funds for WCIF, DHIF and AIF for Fiscal Year (FY) 2021-22, and Urban for Fiscal Years (FYs) 2021-24.

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1. Adopt the attached Resolutions authorizing the District Attorney to enter into an agreement for each of the WCIF, DHIF and AIF Programs with CDI for the period of July 1, 2021 to June 30, 2022, and a three-year funding agreement for the Urban Grant Program with CDI for the period of July 1, 2021 to June 30, 2024. There is no required County match for these grants.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

On February 10, 2021, the District Attorney's Office (DA) received the FY 2021-22 Request for Applications (RFAs) from CDI for the WCIF, DHIF, and AIF Programs, and the FYs 2021-24 RFA for the Urban Grant Program. The objective of these programs is to promote coordination and active partnerships in anti-fraud efforts.

The attached Resolutions require Board adoption as part of the Grant Award Agreement (GAA). The attached Resolutions have been approved as to form by County Counsel and adoption of the Resolutions will satisfy County and State requirements.

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Approval of the recommended action is consistent with the Los Angeles County Strategic Plan, Goal No. 1, Make Investments that Transform Lives: aggressively address society's most complicated social, health, and public safety challenges and be a highly responsive organization capable of responding to complex societal challenges; and Goal No. 3, Realize Tomorrow's Government Today: be an innovative, flexible, effective, and transparent partner focused on public service and advancing the common good.

FISCAL IMPACT/FINANCING

The DA will return to the Board to request acceptance of these funds to the WCIF, DHIF and AIF Programs for FY 2021-22, and Urban Grant Program for FYs 2021-24.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

Pursuant to Insurance Code Sections 1872.83(d) (WCIF), 1872.85 (c)(2) (DHIF), 1872.8(b)(1)(D) (AIF), and 1874.8 (Urban Grant), CDI is authorized to award and distribute certain funds to District Attorneys submitting plans approved by the Fraud Division for the increased investigation and prosecution of workers' compensation fraud cases, fraudulent disability and healthcare insurance claims, and organized automobile insurance fraud activity, respectively. The DA has been awarded funding for the WCIF for the past twenty-nine years, DHIF for sixteen years, AIF for twenty-eight years, and Urban for seventeen years.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

These programs do not propose attorney staff augmentation. Therefore, the DA is not subject to the Board Motion of December 15, 1998, requiring clearance with the Alternate Public Defender, Probation, Public Defender, and Sheriff's Departments.

CONCLUSION

Following Board approval, the Executive Officer-Clerk of the Board is requested to return two (2) copies of the adopted Board Letter, and two (2) copies each of the executed Resolutions to Talin Keledjian, District Attorney's Office, 211 West Temple Street, Suite 200, California, 90012. Any questions may be directed to Ms. Keledjian at (213) 257-2804.

Respectfully submitted,

GEORGE GASCÓN
District Attorney

tk

Enclosures

c: Executive Officer, Board of Supervisors
Chief Executive Officer
County Counsel

1 **BOARD OF SUPERVISORS**
2 **COUNTY OF LOS ANGELES**

3 **RESOLUTION**

4 Authorization to Accept a Grant Award from the
5 State of California, Department of Insurance
6 Pursuant to California Insurance Code
7 Chapter 12, commencing with § 1871, et seq.

8 **WHEREAS**, the provisions of § 1872.83 of the California Insurance
9 Code authorize the State of California, Department of Insurance to award and
10 distribute certain funds to District Attorneys submitting plans approved by the
11 Fraud Division for the increased investigation and prosecution of fraudulent
12 workers' compensation claims, and the District Attorney is charged with providing
13 prosecution of all felony offenses committed within this County; and

14 **WHEREAS**, the Board of Supervisors of Los Angeles County recognizes
15 that fraudulent claims are costing our citizens millions of dollars annually, with
16 thousands of jobs being lost due to local business closures precipitated by escalating
17 workers' compensation costs caused by fraud; and

18 **WHEREAS**, the County of Los Angeles, acting through its Board of
19 Supervisors, desires to combat workers' compensation insurance fraud by
20 undertaking a certain project designated the "Workers' Compensation Insurance
21 Fraud Program" by the District Attorney, to be funded through funds made
22 available by the Insurance Fraud Prevention Act as provided for pursuant to
23 California Insurance Code § 1872.83, administered by the State of California,
24 Department of Insurance; and

25 **WHEREAS**, the State of California, Department of Insurance approved
26 the fraud reduction plan submitted by the District Attorney's Office for FY 2021-2022
for the Workers' Compensation Insurance Fraud Program for this specific task.

1 **NOW, THEREFORE, BE IT RESOLVED** that the Board of Supervisors of
2 the County of Los Angeles hereby authorizes and approves acceptance of grant funds
3 from the State of California, Department of Insurance, to be used exclusively for the
4 program designated the "Workers' Compensation Insurance Fraud Program" for the
5 period covering July 1, 2021 to June 30, 2022;

6 **IT IS AGREED** that any liability arising out of the performance of the
7 Grant Award Agreement, including civil court actions for damages, shall be the
8 responsibility of the grant recipient and the authorizing agency. The State of California
9 and the California Department of Insurance disclaim responsibility for any such liability.

10 **BE IT FURTHER RESOLVED** that the County of Los Angeles
11 hereby authorizes the District Attorney to serve as Project Director and to perform
12 all further tasks necessary for the completion of the project, including
13 any extensions, execution and submission of amendments, progress reports, and
14 payment requests relating to the Grant Award Agreement;

I DO HEREBY CERTIFY that at a regular meeting of the Board of Supervisors of the County of Los Angeles, on this _____ day of _____, 2021, the foregoing Resolution was adopted.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed
the seal of the Board of Supervisors of the County of Los Angeles
this _____ day of _____, 2021.

County of Los Angeles

By _____
Chair, Board of Supervisors

APPROVED AS TO FORM
BY COUNTY COUNSEL:

RODRIGO A. CASTRO-SILVA

By Elena M. Miller for Elizabeth Pennington
Elizabeth Pennington
Deputy County Counsel

1 **BOARD OF SUPERVISORS**
2 **COUNTY OF LOS ANGELES**

3 **RESOLUTION**

4 Authorization to Accept a Grant Award from the
5 State of California, Department of Insurance
6 Pursuant to California Insurance Code
7 Chapter 12, commencing with § 1871, et seq.

8 **WHEREAS**, the provisions of § 1872.85 of the California Insurance
9 Code authorize the State of California, Department of Insurance to award and
10 distribute certain funds to District Attorneys submitting plans approved by the
11 Fraud Division for the increased investigation and prosecution of fraudulent
12 disability and healthcare insurance claims, and the District Attorney is charged
13 with providing prosecution of all felony offenses committed within this County;
14 and

15 **WHEREAS**, the Board of Supervisors of Los Angeles County recognizes
16 that fraudulent healthcare and disability insurance claims are costing our citizens
17 millions of dollars annually, as reflected in higher insurance premiums and increased
18 costs for medical services and equipment; and

19 **WHEREAS**, the County of Los Angeles, acting through its Board of
20 Supervisors, desires to combat disability and healthcare insurance fraud by
21 undertaking a certain project designated the "Disability and Healthcare Insurance
22 Fraud Program" by the District Attorney, to be funded pursuant to the Insurance
23 Fraud Prevention Act as provided in California Insurance Code § 1872.85 and
24 administered by the State of California, Department of Insurance; and

25 **WHEREAS**, the State of California, Department of Insurance approved
26 the fraud reduction plan submitted by the District Attorney's Office for FY 2021-2022
for the Disability and Healthcare Insurance Fraud Program.

1 **NOW, THEREFORE, BE IT RESOLVED** that the Board of Supervisors of
2 the County of Los Angeles hereby authorizes and approves acceptance of grant funds
3 from the State of California, Department of Insurance, to be used exclusively for the
4 program designated the "Disability and Healthcare Insurance Fraud Program" for the
5 period covering July 1, 2021 to June 30, 2022;

6 **IT IS AGREED** that any liability arising out of the performance of the
7 Grant Award Agreement, including civil court actions for damages, shall be the
8 responsibility of the grant recipient and the authorizing agency. The State of California
9 and the California Department of Insurance disclaim responsibility for any such liability.

10 **BE IT FURTHER RESOLVED** that the County of Los Angeles
11 hereby authorizes the District Attorney to serve as Project Director and to perform
12 all further tasks necessary for the completion of the project, including any
13 extensions, execution and submission of amendments, progress reports, and
14 payment requests relating to the Grant Award Agreement;

IN WITNESS WHEREOF, I have hereunto set my hand and affixed
the seal of the Board of Supervisors of the County of Los Angeles this _____
day of _____, 2021.

By _____
Chair, Board of Supervisors

RODRIGO A. CASTRO-SILVA

3

1 **BOARD OF SUPERVISORS**
2 **COUNTY OF LOS ANGELES**

3 **RESOLUTION**

4 Authorization to Accept a Grant Award from the
5 State of California, Department of Insurance
6 Pursuant to California Insurance Code
7 Chapter 12, commencing with §1871, et seq.

8 **WHEREAS**, the provisions of §1872.8 of the California Insurance
9 Code authorize the State of California, Department of Insurance to award and
10 distribute certain funds to District Attorneys submitting plans approved by the
11 Fraud Division for the increased investigation and prosecution of fraudulent
12 automobile insurance claims, and the District Attorney is charged with providing
13 prosecution of all felony offenses committed within this County; and

14 **WHEREAS**, the County of Los Angeles, acting through its Board of
15 Supervisors, desires to combat automobile insurance fraud by undertaking a certain
16 project designated the "Automobile Insurance Fraud Program" by the District Attorney,
17 to be funded through funds made available by the Insurance Fraud Prevention Act as
18 provided for pursuant to California Insurance Code §1872.8, administered by the State
19 of California, Department of Insurance; and

20 **WHEREAS**, the State of California, Department of Insurance approved
21 the fraud reduction plan submitted by the District Attorney's Office for FY 2020-2021
22 for the Automobile Insurance Fraud Program for this specific task.

23 **NOW, THEREFORE, BE IT RESOLVED** that the Board of Supervisors of
24 the County of Los Angeles hereby authorizes and approves acceptance of grant funds
25 from the State of California, Department of Insurance, to be used exclusively for the
26 program designated the "Automobile Insurance Fraud Program" for the period
covering July 1, 2021 to June 30, 2022;

1 **IT IS AGREED** that any liability arising out of the performance of the
2 Grant Award Agreement, including civil court actions for damages, shall be the
3 responsibility of the grant recipient and the authorizing agency. The State of California
4 and the California Department of Insurance disclaim responsibility for any such liability.

5 **BE IT FURTHER RESOLVED** that the County of Los Angeles
6 hereby authorizes the District Attorney to serve as Project Director and to
7 perform all further tasks necessary for the completion of the project, including
8 any extensions, execution and submission of amendments, progress reports, and
9 payment requests relating to the Grant Award Agreement;

I DO HEREBY CERTIFY that at a regular meeting of the Board of Supervisors of the County of Los Angeles, on this _____ day of _____, 2021, the foregoing Resolution was adopted.

IN WITNESS WHEREOF, I have hereunto set my hand and
affixed the seal of the Board of Supervisors of the County of Los Angeles
this _____ day of _____, 2021.

County of Los Angeles

By _____
Chair, Board of Supervisors

APPROVED AS TO FORM
BY COUNTY COUNSEL:

RODRIGO A. CASTRO-SILVA

By Elena M. Miller for Elizabeth Pennington
Elizabeth Pennington
Deputy County Counsel

1 **BOARD OF SUPERVISORS**
2 **COUNTY OF LOS ANGELES**

3 **RESOLUTION**

4 Authorization to Accept Grant Award Funds From
5 The State of California, Department of Insurance
6 Pursuant to California Insurance Code
7 Chapter 12, commencing with §1871, et seq.

8 **WHEREAS**, the provisions of §1874.8 of the California Insurance
9 Code authorize the State of California, Department of Insurance to award and
10 distribute certain funds to district attorneys submitting plans approved by the
11 Fraud Division for the increased investigation and prosecution of organized
12 automobile insurance fraud activity, and the District Attorney is charged with
13 providing prosecution of all felony crimes, including organized automobile
14 insurance fraud and economic auto theft activity within this County; and

15 **WHEREAS**, the County of Los Angeles, acting through its Board of
16 Supervisors, desires to combat organized automobile insurance fraud by
17 undertaking a certain project designated the "Organized Automobile Insurance
18 Fraud Activity Interdiction (Urban Grant) Program" by the District Attorney, to be
19 funded through funds made available by the Insurance Fraud Prevention Act as
20 provided for pursuant to California Insurance Code §1874.8, administered by the
21 State of California, Department of Insurance; and

22 **WHEREAS**, the State of California, Department of Insurance
23 approved the fraud reduction plan submitted by the District Attorney's Office for
24 Fiscal Years 2021-2022, 2022-2023, and 2023-2024 for Urban Grant Program for
25 this specific task;
26

1 **NOW THEREFORE, BE IT RESOLVED** that the Board of Supervisors of
2 the County of Los Angeles hereby authorizes and approves acceptance of grant funds
3 from the State of California, Department of Insurance, to be used exclusively for the
4 program designated the "Urban Grant" for the period covering July 1, 2021 to June 30,
5 2022;

6 **IT IS AGREED** that any liability arising out of the performance of the
7 Grant Award Agreement, including civil court actions for damages, shall be the
8 responsibility of the grant recipient and the authorizing agency. The State of California
9 and the California Department of Insurance disclaim responsibility for any such liability.

10 **BE IT FURTHER RESOLVED** that the County of Los Angeles
11 hereby authorizes the District Attorney to serve as Project Director and to
12 perform all further tasks necessary for the completion of the project, including
13 any extensions, execution and submission of amendments, progress reports, and
14 payment requests relating to the Grant Award Agreement;

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County of Los Angeles
INTERNAL SERVICES DEPARTMENT

1100 North Eastern Avenue
Los Angeles, California 90063

SELWYN HOLLINS
Director

"Trusted Partner and Provider of Choice"

Telephone: (323) 267-2101
FAX: (323) 264-7135

August 18, 2021

To: Supervisor Hilda L. Solis, Chair
Supervisor Holly J. Mitchell
Supervisor Sheila Kuehl
Supervisor Janice Hahn
Supervisor Kathryn Barger

From: Selwyn Hollins  for,
Director

REMOVING FINANCIAL BURDENS FOR FAMILIES: PROVIDING FREE TELEPHONE CALLS AND ELIMINATING PROFITS AND MARK-UPS ON COMMISSARY ITEMS IN THE LOS ANGELES COUNTY JAILS AND JUVENILE CAMPS AND HALLS (ITEM #13, AGENDA OF MAY 18, 2021)

On May 18, 2021, the County of Los Angeles (County) Board of Supervisors (Board) adopted a motion, as revised and submitted by Supervisor Solis, directing specific County Departments to submit a report back to the Board as follows:

1. The Internal Services Department (ISD), the Chief Executive Office (CEO), in collaboration with the Sheriff's Department (Sheriff), the Office of Inspector General, and other relevant Departments to address the following directives and report back to the Board in writing in 90 days:
 - a. Fiscal impact of making telephone calls from Los Angeles County jails and the Probation Department's (Probation) camps and halls at no cost to people in custody and their support network.
 - b. Other no-cost telephone call options for people in custody, like Voice over Internet Protocol (VoIP).
 - c. Analysis of policy changes in other jurisdictions, including those of San Francisco and San Diego regarding no-cost telephone calls in the jails, and applicability to Los Angeles County.
 - d. The annual amount of revenue generated by the Sheriff from telephone fees for the fiscal years (FY) 2017-18, 2018-19, 2019-20, and 2020-21.

- e. Fiscal impact of offering commissary and vending machine items at cost to people in custody in the County jails, camps, and halls.
 - f. The annual amount of revenue that the Sheriff has generated from commissary and vending machine items mark-ups and profits for FY 2017-18, 2018-19, 2019-20, and 2020-21.
 - g. Recommendations on how Los Angeles County can provide no-cost calls to people in custody, including an analysis of moving to a fixed-rate contract.
 - h. Recommendations on how Los Angeles County can offer commissary and vending machine items at cost to people in custody.
 - i. An itemized statement of the Sheriff's expenditures of Inmate Welfare Fund revenues on "maintenance of county jail facilities" (as defined in California Penal Code 4025), including a description of each expenditure and the amount allocated.
2. The CEO and the Auditor-Controller (A-C) to perform a financial and compliance audit of the Inmate Welfare Fund covering FYs 2017-18, 2018-19, 2019-20, and 2020-21, and report back to the Board in writing in 120 days. The CEO and the A-C will provide a separate response to this directive.
 3. ISD, the CEO, the Office of County Counsel (County Counsel) with the Sheriff and Chief Probation Officer to report back to the Board in 90 days with a scope of work draft and other relevant Request for Proposals (RFP) language to help ensure that the County contracts for phone or tablet services to be provided at no cost to justice involved population and their families.
 4. The CEO and County Counsel to include in their report back to the Board in 90 days whether the Board can use the budget process to make adjustments and enter into contracts to allow free phone calls to inmates with funds allocated through the Sheriff's budget, and whether the Board can assert additional authority over the Inmate Welfare Fund (IWF).

This report addresses directive number one (1) above to the Directors of the ISD, and the CEO, in collaboration with the Sheriff, the Office of Inspector General and other relevant Departments, concerning the fiscal impact of providing no-cost telephone services to the justice involved population and their families, as well as providing commissary items at cost, with a report back due to your Board in 90 days. Directive number three (3) pertaining to the solicitation process for telephone services will be reported back to your Board separately by October 18, 2021.

Definitions

This report was prepared based on the definitions of the following terms:

AT COST: The price for goods or services, negotiated between the contractor and the County without a commission or other markup added by the County, that is charged to the justice involved population by the contractor.

CUSTODY FACILITY: Includes jails, juvenile camps, juvenile halls, Sheriff's station jails, and/or courthouse lockups.

JUSTICE INVOLVED POPULATION: Persons in custody and/or housed within a custody facility.

MARK-UP: The margin [or difference] between "at cost" and the amount charged to the justice involved population for commissary and vending machine items.

NO-COST: Goods or services for which the contractor is paid a negotiated price directly by the County and there is no charge to the justice involved population.

Background

Current Environment

Telephone Services at County Custody Facilities:

In addition to patrol station jails and courthouse lockups, the Sheriff operates seven separate adult custody facilities housing an average daily population ranging from 15,000 to 17,000, and Probation operates five juvenile camps and two halls with a current population of 390. The Sheriff contracts for telephone services within the custody facilities, with each minute costing \$0.25 for all Intrastate Calls, \$0.25 for Interstate (Collect) Calls, and \$0.21 for Interstate (Debit Account/Cardless) and Pre-Paid Account) Calls. In May 2020, the Sheriff was able to secure one free five-minute COVID-19 courtesy call per justice involved person each week. The courtesy calls are due to conclude when the contract expires on October 31, 2021.

Commissary Services at County Custody Facilities:

The Sheriff's currently contracts with two separate vendors for commissary and for vending machine services for the seven custody facilities located throughout the County. The Sheriff's commissary services contract provides the justice involved population with

an opportunity to purchase a variety of commissary-style goods on a weekly basis. These service contracts generate revenue that is deposited into the Inmate Welfare Fund (IWF) and spent on rehabilitative programming, education, and other services provided for the benefit of the County's justice involved population. The existing contracts limit the prices charged by the vendors to be equal to or less than prices charged in the local retail marketplace. There is no express or implied "mark-up" charged by the vendors, the Sheriff's, or the County beyond the retail market price of the goods. Additionally, the Sheriff's vending services contract provides debit card vending machines that utilize RFID technologies, and which are made available to the justice involved population to purchase commissary-style goods at any time.

Market Survey and Results

To provide a thorough and comprehensive report back to the Board, on June 14, 2021, ISD released a *Removing Financial Burden for Families* Request for Information (RFI). The purpose of the RFI was to obtain information from firms that can provide telephone services (or other telephone call options) and/or commissary services for the justice involved population (and their families) and to enhance rehabilitative outcomes for these individuals. The RFI requested firms address specific questions which included identifying recommended approaches to providing the requested services, any limitations and restrictions, specific costs, and list cities for which they currently provide similar services.

Below is a list of firms that responded to the RFI.

No.	Firms	Type of Services Offered
1.	GTL (bought PCS- the current LA County Sheriff provider)	Telephone and Commissary Partner such as Keefe or Aramark
2.	Keefe Group (bought phone company ICSolutions)	Telephone and Commissary
3.	Network Communications International Corp., DBA NCIC Inmate Communications	Telephone and Commissary Partner
4.	Securus Technologies, LLC.	Telephone and Commissary Partner
5.	T-Mobile	Cell Phones only

Summary of Responses

- **Phone Call Costs** - The firms recommended phone call cost options which included providing minute restricted calls (i.e., five minutes) per justice involved person per week at no cost, fixed monthly rate per minute based on actual usage, and fixed monthly rate per device per month.
- **Mobile Devices** - One firm indicated that tablets would be at an additional cost per device per month, while another stated that tablets would be at no additional cost. The two other firms stated that tablets will be supported with no additional details, and the remaining firm had no response.
- **Commissary Services** - The Keefe Group indicated they are the current provider for County's custody facilities. If revenue sharing with the County is reduced or eliminated, the price to justice involved persons will be reduced. One firm did not provide a response while the other three firms stated they would partner with a company to provide this service.

After analyzing the RFI responses, conducting the market research and consulting with the relevant departments, the following data, information and recommendations are provided to address the nine directives outlined in this motion.

1a: Fiscal Impact of Making Telephone Calls from Los Angeles County Jails and the Probation Department's Camps and Halls at No Cost to People in Custody and Their Support Network

Through Board-approved delegated authority, the Sheriff currently contracts with Public Communications Services, Inc. (PCS) for telephone services for the justice involved population in custody facilities. The contract is revenue-generating. The revenue is deposited into the Sheriff's IWF to support inmate educational programs, vocational training, and other services as indicated in the revenue and expenditure documents provided by the Sheriff and attached hereto as Exhibit A, IWF Spending Plan. The County's commission is 67.5 percent of the Total Billable Amount, or a Minimum Annual Guarantee (MAG) of \$15 million for the Sheriff and a MAG of \$59,000 for Probation, whichever is greater, for each year of the Agreement, and deposited into the Sheriff's IWF.

If the County ultimately decides to relieve its justice involved population (and their families/loved ones) of the financial burdens associated with the cost of making telephone calls from the County's custody facilities and authorize implementation of telephone calls at a no cost model, then the Sheriff's IWF will no longer receive the approximate

\$15.0 million MAG. As such, the loss of the \$15.0 million MAG may necessitate a County-led assessment of potential funding options to support the programs dependent upon existing telephone revenue. The following are the potential impacts of the loss of telephone revenue:

- Elimination of rehabilitative programming, education, and services for the benefit of the County's justice involved population;
- Deferral or suspension of jail facility modifications/improvements necessary to support the successful provision of the aforementioned programming/education;
- Diminishment of budgeted positions and County employment opportunities that are directly responsible for facilitating the custody programming and services for the benefit of the County's justice involved population;
- Substantial one-time and ongoing technology/equipment and infrastructure costs resulting from increased call volumes throughout the County's custody facilities.

In response to item 1c of this motion, a discussion was convened with representatives from the City and County of San Francisco, including members of the San Francisco Sheriff's Office. Effective August 1, 2020, the City and County of San Francisco made domestic and international phone calls from its County custody facilities, and video visitation at designated terminals, free for the justice involved population and their families. The Welfare Services Program fund, which was strictly used for programs benefiting the justice involved population, is now 80% funded by the Mayor's Office, and 20% funded by the San Francisco Sheriff's Office reallocation of funding from within their departmental budget.

San Francisco shared their experiences and statistics and stated the call volume amongst their justice involved population increased by approximately 50 percent subsequent to converting to a no-cost call model. San Francisco's justice-involved population is approximately 700-800, which is roughly 5 percent of Los Angeles County's current average daily population of approximately 15,000.

If the justice involved population no-cost call model results in the need for increased County investments in technology/equipment and infrastructure to meet the call demands similar to those experienced by San Francisco, this will be an added cost/obligation that the County will need to address. The Sheriff does not believe it has the ability to absorb the additional costs within its existing budget. Given the unknown nature of the full impact a potential increased call volume will have on related technology, equipment, personnel, and infrastructure needs, the County's workgroup recommends that these potential costs (one-time and ongoing) be further assessed.

Recommendations:

If a no-cost custody telephone call model is implemented, the County should consider the following recommendations:

- A. Explore alternative funding options for the loss of telephone revenue to ensure the ongoing ability to provide vital rehabilitative and family connectivity and community reentry programs.
- B. Convene a work group to assess the impact on existing capacity to handle the technological and financial needs.

In addition to the loss of the MAG, the County would also incur the cost associated with providing free phone services to the justice involved population. Due to the anticipated increase in phone usage, if San Francisco has approximately 700-800 in justice involved population and required \$1 million in funding, then the corresponding costs for Los Angeles County is estimated roughly over \$18 million. More precise costs will need to be obtained through the RFP process.

Probation moved to free telephone calls for youth as reductions in family visiting were necessarily implemented due to the emergence of the COVID-19 pandemic. Probation's experience since then supports their conclusion and current practice that all youth calls will remain free.

Probation believes offering exclusively free calls elevates youth and family connectivity and serves as a vital component of enhancing youth readiness for community reentry and as such, Probation agrees to do away with collect call phones, and the department can absorb the revenue reduction within their existing appropriation.

1b: Other No Cost Telephone Call Options for People in Custody, like Voice Over Internet Protocol (VoIP)

The Sheriff concurs with Probation and the other members of the County workgroup that there are several other options for the County to consider/pursue that will help enhance and support the communication needs of the County's justice involved population. The Sheriff recommends that the County consider all potential options and that whatever options are ultimately pursued including, but not limited to, the introduction of tablets and voice over internet protocol (VoIP) communication within the County's jail facilities that the County carefully consider both the necessary safety protocols (that will need to accompany this technology) and the existing infrastructure capabilities/needs of the County's custody facilities. The Sheriff agrees that the potential benefits of enhanced

and no-cost communication mediums amongst the County's justice involved population (and their families/loved ones) may result in priceless, long-lasting benefits/outcomes for this population, as well as the County; however, the County must also ensure that these options are pursued in a safe and secure manner with a dedicated, sustainable/ongoing funding commitment from the County.

Probation is utilizing iPhones and tablet devices within custody facilities to connect youth with family members and community service providers. These calls are free of charge.

Other no-cost telephone call options for people in custody include:

1. **Voice over Internet Protocol (VoIP – computer internet calling services through the County's existing AT&T contract.** Voice over Internet Protocol (VoIP), is a technology that allows a person to make voice calls using a broadband internet connection instead of a regular (or analog) phone line. A broadband (high speed Internet) connection is required, and some VoIP services do not work during power outages. This solution would require the County to procure new devices and upgrade the County facilities network and security infrastructure. Communications connections would need to be accessed through the Sheriff's Data Network or be permitted to be accessed through an alternate network such as a vendor data network.
2. **Application calling services through tablets, iPads, desktop computers, and laptops.** Mobile devices and desktop computers can include a phone dialer that enables secure inmate calling. Mobile devices can also offer additional communication options including email/text messaging and other inmate self-service tools such as educational resources, commissary ordering, grievance, forms, sick call, and law library access. Security issues should be considered such as whether to connect to a secure in-facility intranet system and whether to block access to outside internet content. This solution would require the County to procure new devices and upgrade the County facilities network and security infrastructure. Communications connections would need to be accessed through the Sheriff's Data network or be permitted to be accessed through an alternate network such as a vendor data network. The approximate pricing for this solution is as follows: iPad Gen 8 32GB cost of \$459.99 per device plus a monthly unlimited data plan of \$19.74 per month per device.
3. **Video conferencing services platforms such as Microsoft Teams, Zoom, WebEx, Skype, etc.** Remote video visitation provides an alternative to face-to-face visits in which participants typically are separated by panes of glass. In addition to speaking to family members and friends, virtual visits can also be

applied to visits with healthcare and mental health providers, to court appearances thereby eliminating travel costs, and to private and secure inmate and lawyer meetings. A broadband high-speed internet connection is required and in some cases software related issues can cause interruptions. This solution would require the County to procure new devices and upgrade the County facilities network and security infrastructure. Communications connections would need to be accessed through the Sheriff's Data Network or be permitted to be accessed through an alternate network such as a vendor data network.

Cell phone – unlimited calling plans (calls, texts, data), including free international calls to Mexico and Canada. This recommendation was proposed by one of the RFI respondents, however, California Penal Code § 4576 and 18 U.S. Code § 1791 prohibits the providing or possession by individuals housed in jails/prisons of contraband including cell phones.

1c: Analysis of Policy Changes in Other Jurisdictions, including those of San Francisco and San Diego regarding no-cost phone calls in the jails, and applicability to LA County

ISD researched policy changes in other jurisdictions regarding no-cost phone calls in the jails. Below is a summary of the findings and the applicability to the County:

San Francisco City and County

The Board of Supervisors of the consolidated City and County of San Francisco passed the "People Over Profits Ordinance" in July 2020 amending the Administrative Code - Goods or Services Contracts for Incarcerated Persons, prohibiting the City from entering into an agreement to provide goods or services to the justice involved population of a custody facility that allows the City to collect some or all of the revenue paid for those goods or services.

San Diego City and County

The Board of Supervisors (BOS) directed the Chief Administrative Office to create a board policy prohibiting San Diego County from entering into contracts for communication services that charge the justice involved population or their families, and from generating operating revenue from fees charged for communication services. In May 2021, the BOS approved a Motion making communications free, as well as Policy B-73: No Cost Communications Services for Incarcerated Persons, effective 7/1/2021.

State of California

No policy changes were made. The governor rejected a proposal by the state legislature to make telephone calls free for the justice involved population in California state custody facilities setting forth his concern that making calls free might result in insufficient funding for welfare programs and services being provided to the justice involved population in custody facilities. Instead, the California Department of Technology (CDT), in partnership with the California Department of Corrections and Rehabilitation (CDCR), entered into a new contract with GTL effective 3/19/2021, for significantly reduced national and international telephone call rates for the adult justice involved population. Phone calls remain free of charge for the youth justice involved population.

The new contract with reduced rates results in no cost to taxpayers, and the welfare programs continue to be funded with monies generated by the GTL contract.

New York City

In 2018 the City of New York passed Local Law 144 amending its Administrative Code to provide that the justice involved population shall not be charged fees for telephone calls made from its custody facilities.

State of Connecticut

In 2012 Connecticut entered into Information Processing Systems Agreement Number 10ITZ0119MA with Securus Technologies (Securus) for a term ending in 2022. Since then, the Connecticut Legislature passed SB 972 with bipartisan support, and the governor signed it into law on June 16, 2021. The justice involved population will be provided a minimum of 90 minutes per day of free calls effective 2022.

State of Illinois

Effective 1/1/2017, Illinois passed Public Act 099-0878, which, among others, amended Section 3-4-1 of the Illinois Unified Code of Corrections, codified at 730 ILCS 5/3-4-1. The amendment to the Illinois Unified Code of Corrections, which is applicable to any new or renewed "inmate calling services" contract effective 1/1/2018, prohibits vendors that provide domestic or international telephone services, from charging called parties or the justice involved population any discretionary fees. Vendor expenses are not allowed.

Applicability to the County

If a final determination is made by the Board for no-cost telephone services for the justice involved populations in custody facilities, the Board may follow San Diego's example and direct the relevant departments to develop a policy prohibiting the County from entering into contracts for communication services that charge the justice involved population or their families, and from generating operating revenue from fees charged for communication services.

1d: The Annual Amount of Revenue Generated by the Sheriff from Telephone Fees for the FYs 2017-18, 2018-19, 2019-20, and 2020-21

The amount of revenue generated for telephone services on an annual basis from the Board-approved telephone contract is approximately \$15.0 million. The following provides the actual receipts for FY 2017-18 through FY 2020-21:

- FY 2017-18: \$15,335,124
- FY 2018-19: \$15,060,468
- FY 2019-20: \$15,052,405
- FY 2020-21: \$15,001,846

It should be noted that telephone fees are a subcomponent of the phone business that are collectable by the contractor not the County.

1e: Fiscal Impact of Offering Commissary and Vending Machine Items At Cost to People in Custody in the County Jails, Camps, and Halls

Similar to the result of implementing a no-cost to the justice involved population telephone call model, should the County decide to also relieve its justice involved population (and their families/loved ones) of the financial responsibility for Board-approved revenue generation on commissary and vending machine items, the Sheriff's IWF will no longer receive the approximate \$20.0 million in gross annual revenue the commissary program generates. This proposed action may necessitate a County-led assessment of potential funding options in order to continue the important client-focused programs these funds support. The loss of this revenue and potential consequences to the County resulting from the proposed action are outlined in Section 1a Fiscal Impact of Making Telephone Calls from Los Angeles County Jails and the Probation Department's Camps and Halls at No Cost to Incarcerated Persons and Their Support Network.

During the County workgroup's communication with San Francisco, the San Francisco Sheriff's Office explained that aside from the loss of revenue/funding to their IWF, no

additional costs were realized with the reduction in mark-ups to their commissary menu items. San Francisco also shared that the challenges they foresee ahead are maintaining the continued support of their Mayor and the Board of Supervisors to fund both the existing and potentially new justice involved population programs with the city/county's General Fund resources. Whereas San Francisco experienced an increase in call volume upon moving to a no-cost telephone call model, San Francisco did not indicate whether they experienced a similar increase in the consumption of commissary items by their justice involved population after the commission was eliminated from the prices charged for the items.

Should the County decide to move forward with discontinuing commissary/vending revenue sharing and/or making these items available to its justice-involved community "at cost" the County's workgroup recommends an assessment whether or not this change would result in increased volume of commissary/vending purchases, and if so, identify the impacts this may have on the County's finances, human resources, equipment, and infrastructure. This could potentially lead to a reduction/elimination in commissary and vending features and/or services, which could ultimately have a negative impact on the wellbeing of the justice-involved population.

Recommendation:

The County should consider the following recommendation, if moving towards a model of providing commissary and vending machine items at cost to the justice involved population:

- A. Assess if the elimination of commission on commissary items would result in increased purchasing volume, and identify the impact on funding, human resources, and infrastructure.

Probation does not provide commissary services and does not currently have vending machines in any facilities. Further, snacks and sundry items (e.g., writing materials, personal care items, etc.) at the Probation custody facilities have always been provided to youths at no charge.

1f: The Annual Amount of Revenue that the LA Sheriff's Department has Generated from Commissary and Vending Machine Item Mark-Ups and Profits for Fiscal Years (FYs) 2017-18, 2018-19, 2019-20, and 2020-21

Over the last four FYs (2017-18 through 2020-21), the average amount of gross commissary revenue received and deposited annually to the Sheriff's IVF has been

approximately \$20.0 million. The following provides the actual receipts for FY 2017-18 through 2020-21:

- FY 2017-18: \$20,697,773
- FY 2018-19: \$19,888,587
- FY 2019-20: \$21,200,931
- FY 2020-21: \$29,179,647

Regarding the above dollar amounts, over fifty percent are paid to the commissary and vending services contractors per the terms of the Board-approved contracts. As such, less than half of each the above amounts remain in the IWF and are available for the County's justice involved population. In addition to the gross revenue deposited to the Sheriff's IWF, it should be noted that over the last four fiscal years these revenues have generated approximately \$0.5 million in interest that have also been deposited to the IWF to support the benefits and needs of the County's justice involved population.

1g: Recommendations on How LA County can Provide No-Cost Calls to People in Custody, Including an Analysis of Moving to a Fixed-Rate Contract

Based on the analysis conducted on how the County can provide no-cost calls to the justice involved population, the County workgroup's recommendations on contracting options are as follows:

1. Telephone Services through Fixed Monthly Cost per Device Payment Structure Contract:

Based on the San Francisco model, the County can provide no-cost telephone calls to the justice involved population by requiring the Contractor to provide the services based on a fixed monthly per-device lease cost structure contract paid by the County. The services will include without limitation, furnishing, installation, operation and maintenance of the inmate telephones, visitor telephones, and related equipment. The Contractor would be required, without expense to County beyond a monthly per-device lease cost, to include all labor, materials, equipment, actions and other requirements to enable the justice involved population housed at the custody facilities to complete, without limitation, unlimited free local, long distance and/or international calls. In addition, fixed device pricing will allow the County to modify device counts as needed resulting in cost effectiveness.

Additional rate structure options for consideration are as follows:

- A. Fixed monthly fee per inmate, unlimited calling plans
 - B. Fixed rate monthly fees per minute, rates to be established based on justice involved population
2. Telephone and Video Conferencing Services through Fixed Monthly Cost per Device and per license Payment Structure Contract:

The County can provide no-cost telephone calls and video conferencing (remote video visitation capabilities) to the justice involved population by requiring the Contractor to provide the services based on a fixed monthly per-device lease cost paid by the County (tablets/iPads and phone services). The services would include without limitation, furnishing, installation, operation and maintenance of the telephones, visitor telephones, video visitation devices (tablets and/or iPads) and related equipment. The Contractor would, without expense to County beyond a monthly per-device lease cost, include all labor, materials, equipment, data circuits, wiring, network connection services, labor, hardware and software, and other requirements to enable the justice involved population at the custody facilities to complete, without limitation, unlimited free local, long distance and/or international calls and video visitation. In addition, fixed device lease pricing will allow the County to modify device counts as needed resulting in cost effectiveness. It is important to note that the recommendations for a no-cost telephone service are not currently funded within the Sheriff's budget.

Both options would include the development of a tablet infrastructure. If these were pursued, the County would need to determine the additional services (games, movies, music, etc.) chosen to implement along with the cost model for providing these services to the justice involved population.

1h: Recommendations on How LA County can Offer Commissary and Vending Machine Items at Cost to People in Custody

Two respondents to the RFI indicated that they could provide commissary and vending machine items to people in custody, which were Keefe Group and Securus Technologies, LLC. The recommendations are as follows:

- 1. Keefe Group can provide the hardware, banking interface, software and labor for delivery and vending replenishment at no cost to the County for a period agreed upon by the County and Keefe Group. Keefe has a wide selection of items to

include in the commissary and vending operation that can be offered on the County's current menu or a separate menu of items. Under this option, the cost of commissary and vending machine items would be tied directly to the commission paid to the County. Reducing or eliminating the commission enables lower pricing to those in custody. As noted above, reducing or eliminating the commission impacts the Sheriff's ability to provide beneficial services to the justice involved population.

2. Securus Technologies, LLC, subcontracts with commissary and vending machine vendors and assists in streamlining the ordering process, reducing the staff time involved in processing the orders, with direct interfaces to commissary vendors. Under this option, ordering applications can be placed on Securus devices at no additional cost to the County. This includes ordering via telephone or via visible menu on tablets or multi-function devices. This option does not include costs associated with the commissary and vending machine items as this option is for the application of ordering only.

Notwithstanding the representations made by the respondents to the RFI, there is no certainty that the elimination of the shared revenues deposited to the IWF will result in a proportional reduction in the price charged to the justice involved population. Future prices charged will be subject to a competitive RFP for both the commissary/vending items and the associated services needed to comprehensively support the County's operations.

1i: An Itemized Statement of the Sheriff Department's expenditures of IWF Expenditure Revenues on "Maintenance of County Jail Facilities" (as Defined in California Penal Code 4025), Including a Description of Each Expenditure and the Amount Allocated

Facility-related expenses currently supported by the IWF, which include staffing, supplies, and equipment, indirectly provide support for the programming and educational needs of the County's justice involved population as well as assist in preserving the health, safety, and security of this population. Over the years, facility-related activities and expenses have included the installation of, or upgrades, to:

- Classrooms,
- Mezzanine guards to help reduce and/or prevent falls,
- Complaint boxes (The Sheriff's Facilities Service Bureau has built complaint boxes through the years and continues to do so when an area is discovered to be in need of one, or is destroyed)

- Outdoor recreation
- Repair of air conditioning systems, restrooms, and shower facilities

A summary report with further descriptions of the program and facility/maintenance needs supported by the IWF, including the proposed costs for FY 2021-22, is depicted on Exhibit A, IWF Spending Plan.

Additionally, the CEO and the Auditor-Controller (A-C) will be performing a financial and compliance audit of the Inmate Welfare Fund covering FYs 2017-18, 2018-19, 2019-20, and 2020-21, and report back to the Board on this item, pursuant to directive two in the Board Motion.

Conclusion

Providing no-cost telephone calls to the County's justice involved population and their families/loved ones will result in the shift of these costs from the IWF to the County and will potentially result in the reduction and/or elimination of programs and services, and maintenance of the custody facilities.

Providing "at cost" commissary and vending machine services will result in the partial or full elimination of commissary and vending machine services to the County's justice involved population. Dependent upon the availability of alternative funding streams, there may also be insufficient funding to support the overhead costs related to managing the contracts, personnel, and other associated costs.

Due to the complexity of the technical and security requirements within the multiple County locations that are included in the Statement of Work (SOW), additional time is needed to further analyze the County's network and infrastructure requirements. Additional time is also needed to properly address each of the items included in the Board motion's directive number three, specifically, to develop a draft SOW and other relevant RFP language that will help ensure that the County contracts for phone or tablet services that come at no cost to people who are incarcerated and their families to enhance rehabilitative outcomes. ISD will continue to hold workgroup meetings with the responsible departments to ensure a proper response to the Board motion directive number three by October 18, 2021.

If you have any questions, please contact me at (323) 267-2101, via email at SHollins@isd.lacounty.gov, or your staff may contact Christie Carr, of my staff at (323) 267-3101, via email at CCarr@isd.lacounty.gov.

The Honorable Board of Supervisors
August 18, 2021
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SH:MO:CC:ct

Attachment

c: Board Justice Deputies
 Board of Supervisors, Executive Office
 Chief Executive Officer
 Auditor-Controller
 County Counsel
 Sheriff Department
 Probation Department
 Office of the Inspector General

**EXHIBIT A - Inmate Welfare Fund Spending Plan
FY 2021-22**

Line	Line Item Program Plan	Adopted Budget (Recommended)
1	Services & Supplies	
2	PROGRAM SERVICES:	
3	Transfer of funds to General Fund for fees, computer baseline, and other misc. expenses	\$ 10,000.00
4	Various business operations expenses to maintain daily operations for justice-involved population (program supplies, office supplies/equipment/other related expenses for education, etc.)	\$ 300,000.00
5	Newspaper _ justice-involved population newspapers	\$ 350,000.00
6	Cable TV / internet - justice-involved population TV programs	\$ 160,000.00
7	Metropolitan Transit Authority (MTA) - METRO tap cards for released justice-involved population to travel home	\$ 35,000.00
8	Portable toilets	\$ 1,000.00
9	Hygiene admission kits (service cost for hygiene kits)	\$ 500,000.00
10	Movie videos for justice-involved population	\$ 10,000.00
11	Clippers for justice-involved population hair cuts	\$ 7,000.00
12	Health Right 360 Gender-Responsive Rehabilitation Program for female offenders contract	\$ 300,000.00
13	Five Keys Charter Schools - education & life skills courses for justice-involved population contract	\$ 2,400,000.00
14	Phone service charges for pro-per individuals (justice-involved population to represent themselves in court)	\$ 40,000.00
15	As-needed travel and training expenses related to identifying improvements in justice-involved population programming.	\$ 11,000.00
16	Audit of the Inmate Welfare Fund	\$ 50,000.00
17	Justice-involved population Birth Certificate Program	\$ 51,000.00
18	Annual maintenance agreement for the tattoo removal machines used for justice-involved population tattoo removal program	\$ 1,000.00
19	Justice-involved population data network, iPad deployment & anticipated contingencies	\$ 655,000.00
20	Moral Reconciliation Therapy Program to provide courses to the justice-involved population to reduce antisocial thinking and behavior	\$ 8,000.00
21	Men's Central Jail (MCJ) TV's	\$ 3,000.00
22	Replace current CISCO Unified Contact Center project to improve justice-involved population visiting booking system at each jail facility	\$ 91,000.00
23	Gender Response Rehabilitation Program	\$ 800,000.00
24	Service contract with Just Detention International, Inc. for Prison Rape Elimination Act education	\$ 92,000.00
25	Overtime for tattoo removal machine for Nurses and Custody Assistants	\$ 155,000.00
26	First Class Vending contract	\$ 2,000,000.00
27	Keefe Commissary contract	\$ 12,000,000.00
28		
29	SUB-TOTAL Services & Supplies - Program	\$ 20,030,000.00
30	FACILITIES SERVICES:	
31	Installation and implementation of Jail Information Management System (SYSCON - contract)	\$ 23,000.00
32	Union Hall staff employee benefit costs	\$ 2,300,000.00
33	Internal Service Department fees for processing purchase orders	\$ 30,000.00
34	As-needed repairs and maintenance	\$ 5,500,000.00
35	Pitchess Detention Center (PDC) North glass replacement in dorms	\$ 1,000,000.00
36	Twin Towers Correctional Facility (TTCF) - heating ventilation and air conditioning (HVAC) control system	\$ 700,000.00
37	SUB-TOTAL Services & Supplies - Facilities Service	\$ 9,553,000.00
38	TOTAL Services & Supplies - IF	\$ 29,583,000.00
39	Capital Assets	
40	FACILITIES SERVICES:	
41	TTCF water system upgrade to plumbing	\$ 400,000.00
42	PDC intercom access control upgrade	\$ 296,000.00
43	MCJ toilet and pipe renovation	\$ 295,000.00
44	TOTAL Capital Assets	\$ 991,000.00
45	Other Financing Uses	
46	PROGRAM SERVICES:	
47	Education-Based Incarceration salary and employee benefits (S&EB) for 25 Employees	\$ 2,500,000.00
48	Inmate Services Unit S&EB for 25 Employees	\$ 3,200,000.00
49	Population Management / Community Transition Unit S&EB for 28 Employees	\$ 3,455,000.00
50	Jail Enterprise Unit S&EB for 2 employees	\$ 225,000.00
51	Special Funds Accounting Unit S&EB for 6 employees	\$ 300,000.00
52	Data Systems Bureau S&EB for 1 employee	\$ 200,000.00
53	SUB-TOTAL Other Financing Uses - Program	\$ 9,880,000.00
54	FACILITIES SERVICES:	
55	S&EB for Facilities Services Personnel	\$ 4,053,000.00
56	TOTAL Other Financing Uses - IF	\$ 13,933,000.00
57	Appropriation for Contingencies	
58	Appropriation for Contingencies	\$ 324,000.00
59	TOTAL Appropriation for Contingencies	\$ 324,000.00
61	TOTAL FINANCING USES	\$ 44,831,000.00