

# MEASURE H Citizens' Oversight Advisory Board

Kenneth Hahn Hall of Administration
500 West Temple Street, Room 493, Los Angeles, California 90012
<a href="https://homeless.lacounty.gov/oversight/">https://homeless.lacounty.gov/oversight/</a>

1<sup>st</sup> District Appointee John Naimo

**2<sup>nd</sup> District Appointee** Chancela Al-Mansour

**3<sup>rd</sup> District Appointee** Christine Margiotta

**4**<sup>th</sup> **District Appointee** Andrew Kerr

**5<sup>th</sup> District Appointee** Peggy Edwards

**Director, Homeless Initiative** Phil Ansell

**Advisory Board Liaison** Rowena Magaña NOTE: THIS WILL BE A TELECONFERENCE MEETING.
DUE TO THE CLOSURE OF ALL COUNTY BUILDINGS, MEETING
PARTICIPANTS AND MEMBERS OF THE PUBLIC WILL NEED TO CALL IN
TO THE MEETING.

# Measure H Citizens' Oversight Advisory Board Meeting AGENDA

DATE: Thursday, September 3, 2020

TIME: 1:00 p.m.

CALL-IN NUMBER: (844) 291-6358

ACCESS CODE: 9264451

#### **AGENDA**

- I. Welcome & Introductions
- II. Approval of Minutes for the June 4, 2020 Regular Board Meeting
- III. General Public Comment
- IV. Implications of COVID-19 on the Countywide Movement to Prevent and Combat Homelessness - Phil Ansell, Chief Executive Office, Homeless Initiative
- V. COVID-19 Recovery Plan for People Experiencing Homelessness
   Heidi Marston, Los Angeles Homeless Services Authority
- **VI. Measure H Funding and Outcomes** Phil Ansell, Chief Executive Office, Homeless Initiative
  - a) Fiscal Year (FY) 2019-20 Measure H Outcomes Quarterly Report #17
  - b) FY 2019-20 Measure H Final Expenditures
  - c) FY 2020-21 Measure H Funding Recommendations

#### VII. Adjournment

If any person intends to submit documentation to the Advisory Board for its consideration prior to the meeting, such documentation shall be submitted via email to: CEO Measure H Oversight <a href="MeasureHOversight@lacounty.gov">MeasureHOversight@lacounty.gov</a>, no later than 5:00 p.m. the day before the scheduled meeting.

Next Meeting Date: Thursday, December 3, 2020 at 1:00 pm

# Measure H Citizens' Oversight Advisory Board Meeting Meeting Minutes

#### Thursday June 4, 2020 at 1:00 pm Conference Call

**ATTENDEES** 

Advisory Board: Christine Margiotta (Chair), John Naimo, Chancela Al-Mansour, Andy

Kerr, and Peggy Edwards

**County Staff:** Phil Ansell, Rowena Magaña, Mary Grace Palmer, and Noro Zurabyan

#### I. Welcome and Introductions

Ms. Margiotta called the meeting to order at 1:00 pm.

- Quorum was met at the time the meeting was called to order with all five members present.
- The Advisory Board also welcomed Ms. Peggy Edwards, who will be representing the Fifth District.

#### II. Approval of Minutes for the March 11, 2020 Regular Board Meeting

- The minutes were approved with three "aye" votes and two abstentions.
- Public Comment: No public comments on this item.

# **III. General Public Comment -** Members of the public provided the following comments:

- Due to COVID-19, there needs to be a sense of urgency to assist highly vulnerable people living on the streets with their hygiene needs and comorbidity issues.
- A domestic violence survivor and ally requested continued funding for domestic violence services.
- A domestic violence survivor with lived experience of homelessness, stated that her experience is a valuable resource for the system and that she and others with lived experience are available and ready to do work and assist with service provision. She asked for access to flexible funding to assist with service provision.
- A domestic violence advocate, requested immediate housing for people experiencing domestic violence, noting that many women are currently living in their cars with their children or grandchildren. It is important to treat persons that are experiencing homelessness with dignity.
- Appreciates when there is follow up and that there is nothing wrong with disclosing when a person has been permanently housed.
- A domestic violence survivor requested that survivors who are trained and qualified, like herself, be utilized as peer advocates and counselors.
   She also noted that seniors are especially in need of assistance during COVID-19, but may be hesitant to reach out for help.

- There is a lack of bed availability in the Skid Row area and the commenter called for greater support of women and children and seniors.
- IV. COVID-19 related response for People Experiencing Homelessness (PEH) Phil Ansell, Chief Executive Office (CEO); Nathaniel Vergow, Los Angeles Homeless Services Authority (LAHSA); Iain Watt, CEO-Office of Emergency Management; Megan McClaire, Department of Public Health (DPH); Cheri Todoroff & Libby Boyce, Department of Health Services (DHS); & La Tina Jackson, Department of Mental Health (DMH) The presenters described efforts being undertaken to assist PEH during the COVID-19 pandemic.

#### **Project Roomkey (PRK):**

- Mr. Ansell described PRK, which was launched by Governor Newsom in collaboration with the Federal Emergency Management Agency (FEMA) in response to COVID-19. PRK is intended for persons that are COVID-19 asymptomatic, and includes social services, nursing support, security, and food services. Per Mr. Ansell:
  - Currently, LA County has executed agreements with 35 hotels/motels across LA County;
  - Approximately 3,500 persons are currently staying in PRK sites;
  - A lot of work has been done at an incredible rate there has been a 50% increase in interim housing beds in just two months.
  - The goal is to maximize exits to permanent housing for all PRK participants.
  - LAHSA will be releasing a COVID-19 Recovery Plan for PEH in June 2020. The initial framework of this Recovery Plan was submitted to the Board on May 27, 2020. In addition, the CEO will release a corresponding financing plan shortly thereafter.
  - Suggested having the COVID-19 Recovery Plan as a presentation at the next Measure H Citizens' Advisory Board meeting.
- Mr. Vergow presented the following:
  - Clients in PRK sites receive daily health check-ins per day, access to legal services, supportive services, mainstream benefits, and assessment and/or connection to permanent housing.
  - Mobile health clinics are forthcoming.
- An estimated 15,000 PEH are eligible to PRK housing based on their age
   (65 years old and above) or health condition; including approximately 3,500
   who are currently housed in PRK sites. Enrollment in PRK is on-going. Ms.
   Todoroff stated that a recuperative care site has recently opened as a PRK
   site (100 beds) for people that need additional clinical oversight.
- Ms. Jackson indicated that DMH is providing disaster service workers at the PRK sites (both clinical and non-clinical staff).

#### Other Non-PRK Efforts:

- Mr. Watt stated that the County has over 1,100 PEH who have been placed in isolation/quarantine sites since March 2020.
- Ms. McClaire presented that:
  - There are 437 COVID-19 positive cases among PEH:199 of these individuals are sheltered, 163 are unsheltered, 33 are unknown, and the remaining are "other."
  - The vast majority of PEH that are COVID-positive have been able to quarantine successfully.
  - Currently, there are 63 COVID-19 case investigations among people experiencing homelessness.
- Ms. Todoroff and Ms. Boyce provided the following:
  - On-going weekly webinars, technical assistance, and weekly calls for homeless service providers and board and care providers that have a clinical component.
  - DHS has been providing personal protective equipment (PPE) for the homeless service providers, for example, masks, gowns, and other essential supplies.
  - DHS also has a partnership with World Central Kitchen to provide over 9,000 meals per day for people in permanent supportive housing and/or unsheltered.
  - Ms. Boyce shared that six COVID-19 response teams are being assembled and are starting to visit homeless shelters, with priority given to the largest shelters first. The teams are assessing shelter sites and are coordinating testing with DPH when outbreaks are identified.
  - DHS has 60 multi-disciplinary teams (MDTs) and is adding clinical staff to the teams to focus on wellness checks and infection control for the unsheltered homeless. The largest encampments will be visited first.
- Ms. Jackson shared that DMH is providing outreach to the persons that are sheltered and unsheltered.

#### **Public Comments** - Members of the public provided the following comments:

- Asked if the County data is available by city.
- Recommended that there be a plan to incorporate more people with lived experience in oversight roles.
- Asked if there are classes or job/educational opportunities for clients while they are sheltering in place.
- We knew that COVID-19 would happen and we need to hold ourselves accountable. In addition, there is a need for people with lived experience to oversee the use of Measure H funds.
- Commenter continues to get calls from people staying in a recuperative care center asking how to coordinate care and find permanent housing. The commenter has lived experience and would like to offer her assistance and be a liaison for PEH.

#### V. Homeless Services System Analysis - Stephanie Wolahan, LAHSA

Ms. Wolahan presented the Homeless Services System Analysis, which was released in March 2020 before the COVID-19 pandemic. This report described the number of interim and permanent housing units needed for an optimal homeless services system.

- Based on current rates of inflow into homelessness and excluding capital costs, Los Angeles requires \$500 million per year in new, ongoing funding for services, operations, and rental subsidies to attain an optimal homeless services system.
- A successful system requires the right mix of permanent supportive housing, rapid re-housing, interim housing, and an increased stock of affordable housing.
- In addition, there are persons with higher needs that what is provided in Permanent Supportive Housing (PSH); something closer to a skilled nursing facility (SNF) level is needed.
- Important to keep in mind that the demographics among PEH do not match the broader population; which highlights the need for more robust poverty interventions further upstream outside of the homeless services system.
- Attention to the poverty crisis is needed now so that it does not spiral further post-COVID; we need to keep in close contact with our partners.
- Los Angeles requires \$500 million per year in new, ongoing funding for services, operations, and rental subsidies to attain an optimal homeless services system, which is not realistic right now.

#### **Public Comments - Members of the public provided the following comments:**

- There is need for transparency about what has happened and how we need to move forward.
- Prevention and diversion need to be prioritized in the system, especially for Domestic Violence survivors and families with children; we need to be aware of re-traumatization; domestic violence education, and rental assistance are needed.

#### VI. Impact of COVID-19 on Measure H Revenue and Utilization - Phil Ansell, CEO

- Due to COVID-19, there was a substantial reduction in sales tax revenue for Fiscal Year (FY) 2019-20. In addition, there were also reductions in expenditures during this time.
- Based on the CEO's best projections, there will be additional substantial reductions to Measure H programs for FY 2020-21.
- Draft Measure H Funding Recommendations will be released on June 22, 2020, which will also include a webinar and public comment process.
- The CEO plans to discuss draft Measure H funding recommendations with the Homeless Policy Deputies on August 13, 2020.
- The final set of recommendations will go to the Board of Supervisors for their approval in September 2020.
- In addition, the final County budget will be released at the end of June 2020.
   The CEO will also address other possible sources of State and Federal

funding as a supplement to Measure H funding.

**Public Comments - Members of the public provided the following comments:** 

- Homeless advocate with lived experience who lived in affordable housing for many years states she continues to be turned away from prevention/diversion funds and fears she may face homelessness again.
- Domestic violence survivor emphasized the need for rapid re-housing to prevent women from going back to their batterers and a womanfriendly homeless service system.
- The Ad Hoc Committee on Black People Experiencing Homelessness needs to be better utilized.
- There is agony and stress of being homeless that needs to be emphasized and there is a need to uplift victims of domestic violence. Homeless Count numbers are a vast underestimation of the actual number of PEH in LA County.
- A domestic violence survivor and advocate indicated she is concerned about the definition of "chronically homeless," as she had to spend a year outside in order to attain this status before getting housed.
   Domestic violence survivors are very vulnerable and requested that domestic violence be a prioritization in Strategies B3 and D7 funding.
- The COAB was thanked for their work and shares in the heartbreak that there will be a loss in Measure H funding due to COVID. She also thanked the CEO-HI, LAHSA, and all other county employees for their efforts during this time.
- There is something seriously wrong with the homeless service system;
   LAHSA should not be funded until every branch of its system has a lived experience panel or board.

#### VII. Future Meeting Schedule

The next meeting is scheduled for Thursday, September 3, 2020 at 1:00 pm.

#### VIII. Adjournment

The meeting adjourned at 4:05 pm.

Minutes submitted by: Rowena Magaña and Mary Grace Palmer

Minutes approved by: Phil Ansell

# COVID-19 Recovery Plan Framework for People Experiencing Homelessness

# **Heidi Marston**

**Executive Director** 

Los Angeles Homeless Services Authority



# **2020 Homeless Count**





# **Discussion Overview**

1 Guiding Values/Principles of Our Recovery Strategy

**2** Recovery Command Structure

3 Public Health and Economic Recovery Framework

- 4 Los Angeles Rehousing Recovery Strategy Components:
  - Unsheltered
  - Shelter
  - Housing
  - Prevention and Diversion
  - Strengthening Systems



# **Our Guiding Principles**

- No One Sheltered Through COVID-19 Efforts Should Return to the Street
- Quickly House 15,000 of the Most Vulnerable People
- Curb Inflow into Homelessness
- Prepare System for Future Crises
- Ensure Racial Equity Lens in All Efforts



# Public Health & Economic Recovery Framework

### **Immediate Actions (now)**

Public Health Response:
Emergency Protective Measures to
Flatten the Curve

### Medium Term (Next 30 days)

Economic Recovery Response:
Reduce New Entries into Homelessness

#### **Short Term Actions (underway)**

Public Health and Economic Recovery Response: Effective and Equitable Rehousing

### Longer Term (30 to 60 Days)

Economic Recovery and
Public Health Preparedness:
Strength Systems to Advance Racial
Equity and Prepare for Future Crises

# **Five Pillars of Response**

**Unsheltered** 

Shelter

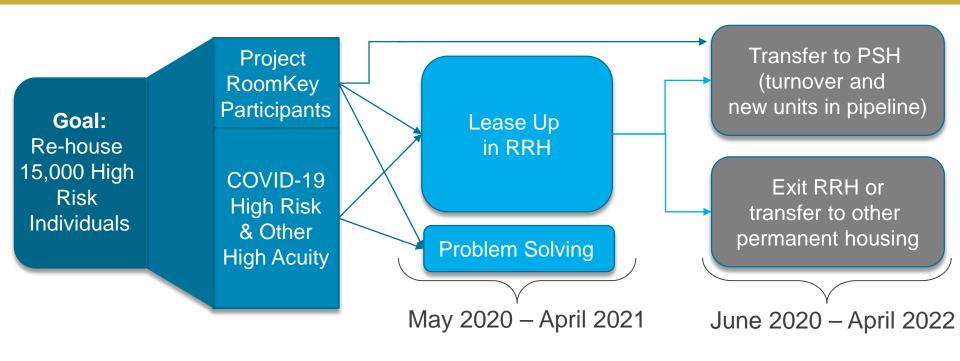
**Housing** 

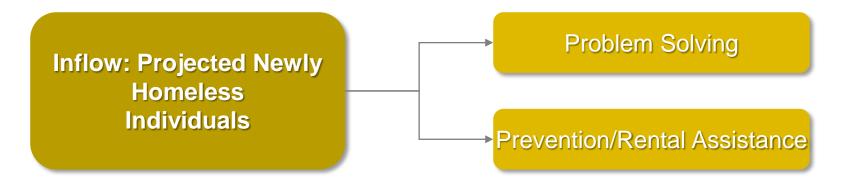
Prevention & Diversion

Strengthening Systems



# Overarching Rehousing Recovery Strategy







# Los Angeles Re-housing Recovery Strategy

# What it Will Take to Achieve the Re-housing Objective:





# **Unsheltered**



#### Immediate and Short Term Actions (Now and Next 30 Days):

- Testing and screening, wellness checks, encouraging distancing protocols, street medicine engagement, support of hygiene efforts
- Identify COVID-vulnerable and assess/add to Project RoomKey queue
- Problem-solving interventions for low-acuity unsheltered



### Medium Term Actions (30 to 60 Days)

- Continue testing and screening protocols, wellness checks, distancing protocols, street medicine engagement, support of hygiene efforts
- Navigation to open Project Roomkey rooms and other housing options
- Navigation for other non-COVID high-risk unsheltered



- Continue testing and screening protocols, wellness checks, distancing protocols, street medicine engagement, support of hygiene efforts
- Continue problem solving, housing navigation



# **Shelter**



### Immediate and Short Term Actions (Now and Next 30 Days):

- Continue to bring new Project RoomKey sites online
- Extend leases with Project RoomKey, other COVID sites on a rolling basis
- Continued operation of existing decompressed congregate sites
- Testing and appropriate routing of shelter participants



### **Medium Term Actions (30 to 60 Days)**

- Exit Project RoomKey and other high-risk participants to housing through PSH matching, RRH, problem solving, and other interventions
- Continued testing and infection control at Project RoomKey and other sites
- Extend leases with Project RoomKey, other COVID sites on a rolling basis



- Continued exiting of Project RoomKey and other high-risk shelter participants to housing through PSH matching, RRH, problem solving, and other interventions
- Continued testing and infection control at Project RoomKey and other sites
- Extend leases with Project RoomKey, other COVID sites on a rolling basis



# Housing



### Immediate and Short Term Actions (Now and Next 30 Days):

- Partnership with DMV and other interventions to streamline matching of Project RoomKey participants to existing housing (including PSH)
- 100 Day Challenge
- RRH expansion for Project RoomKey participants, both as a bridge to PSH and as housing



### Medium Term Actions (30 to 60 Days)

- RRH for appropriate Project RoomKey participants and COVID-vulnerable
- Continue matching to PSH
- Ensure bridge housing for those waiting for PSH matches



- Increase access to shallow subsidy program for Project RoomKey participants
- Continue matching to turnover PSH and new inventory
- Seek access to affordable housing units
- Make additional housing placements in adult residential care facilities, sober living homes, shared housing, and other arrangements



# **Prevention and Diversion**



### Immediate and Short Term Actions (Now and Next 30 Days):

- Problem-solving training for Project RoomKey staff, target low-acuity Project RoomKey clients for problem solving resolutions
- Increase accessibility of problem solving flex funds staff, targeted to Project RoomKey and other COVID-vulnerable participants
- Shift funds from other strategies to increase prevention enrollments



### **Medium Term Actions (30 to 60 Days)**

- Launch prevention and problem solving trainings of all frontline staff
- Provide access to problem solving assistance funds for target populations



- Ease access to legal services programs
- Increase homeless prevention staffing throughout system
- Ramp up prevention and problem solving training for non-traditional partners



# **Strengthening Systems**



### Immediate and Short Term Actions (Now and Next 30 Days):

- Increase income supports and safety net program enrollment through social services co-location at Project RoomKey sites, other COVID-vulnerable pops
- Increase awareness of new eviction/tenant protections, income supports for at-risk populations to help retain housing and reduce inflow
- Federal advocacy for homelessness funding, state advocacy for funding and homelessness prevention legislation



### Medium Term Actions (30 to 60 Days)

- Enact land use/zoning changes to streamline acquisition/conversion process
- Continued prevention advocacy at state level, funding advocacy at federal level
- Strengthen prevention activities of upstream system partners
- Stem Inflow with bolstered legal services, funded with CDBG



- Increase SSI enrollments and other income supports
- Implement post-COVID tenant protections, ramp up access to legal services
- Long term disaster planning, implement racial equity framework, monitor and prevent any local criminalization of homelessness





# **Thank You**





# County of Los Angeles CHIEF EXECUTIVE OFFICE

Kenneth Hahn Hall of Administration 500 West Temple Street, Room 713, Los Angeles, California 90012 (213) 974-1101 http://ceo.lacounty.gov

July 2, 2020

Board of Supervisors HILDA L. SOLIS First District

MARK RIDLEY-THOMAS Second District

SHEILA KUEHL Third District

JANICE HAHN Fourth District

KATHRYN BARGER Fifth District

To:

Supervisor Kathryn Barger, Chair

Supervisor Hilda L. Solis

**Supervisor Mark Ridley-Thomas** 

Supervisor Sheila Kuehl Supervisor Janice/Hahn

From:

Sachi A. Hamai

DEVELOPING A COVID-19 RECOVERY PLAN RELATED TO PEOPLE EXPERIENCING HOMELESSNESS (ITEM NO. 4, AGENDA OF MAY 12, 2020)

On May 12, 2020, the Board of Supervisors (Board) directed the Los Angeles Homeless Services Authority (LAHSA), in collaboration with the Chief Executive Office (CEO), the Department of Health Services, Housing for Health Division and Office of Diversion and Reentry, and the Departments of Public Health and Mental Health, in coordination with the City of Los Angeles, philanthropy, and other key partners, to develop a Homelessness COVID-19 Recovery Plan. The Board further directed the CEO to identify existing resources, including the CARES Act (H.R. 748) Coronavirus Relief Fund, to support the plan and to report back with a funding plan in 45 days.

#### **COVID-19 RECOVERY PLAN**

On June 23, 2020, LAHSA submitted the COVID-19 Recovery Plan based on the framework submitted to the Board by LAHSA on May 27, 2020. The framework focused on five key goals for the recovery plan, as follows:

- 1) No returns from COVID-19 response to the street:
- 2) Rapidly house 15,000 of the most vulnerable people;
- 3) Reduce inflow into homelessness:
- 4) Prepare systems for future crises; and
- 5) Ensure racial equity throughout.

A key component of the Recovery Plan is the re-housing recovery strategy, which proposes to utilize an infusion of one-time resources to launch an initial lease-up period to quickly house the target population. Other components of the Recovery Plan include: 1) a three-year period to facilitate successful exits or transfers to more appropriate programs; and 2) a significant

Each Supervisor July 2, 2020 Page 2

increase of homelessness prevention efforts, including advocacy to strengthen tenant protections to keep people in their homes.

#### PROJECTED FUNDING NEEDED

LAHSA has projected that the entirety of the COVID-19 Recovery Plan is expected to cost \$806,595,604 over the next three fiscal years; however, this includes some costs that are already funded through the existing homeless services system. LAHSA calculates that, of the total cost, \$609,178,112 represents new costs over the next three years.

#### **FUNDING PLAN TO SUPPORT LAHSA'S COVID-19 RECOVERY PLAN**

The attached report highlights the potential County-administered funding resources to support implementation of the Recovery Plan. The plan also includes the three-year cost breakdown for each of the priority sub-populations that comprise the 15,000 people experiencing homelessness identified by LAHSA in the re-housing goal. Funding streams considered include the Emergency Solutions Grant (Federal CARES Act), Coronavirus Relief Funds (Federal CARES Act), Measure H, and Medicaid (Federal Reimbursement).

The CEO will collaborate with LAHSA and the City of Los Angeles to:

- Determine the funding administered by LAHSA and the City of Los Angeles which will be available to support implementation of the Recovery Plan, in conjunction with funding from the County, for all five sub-populations;
- Identify the most appropriate and strategic ways to deploy the various available funding streams, including specific services by population, timeline, and geography; and
- Develop and implement State and federal advocacy strategies to secure: (1) the Medicaid funding identified in the attached funding plan; and (2) additional state and federal funding to fill whatever gaps in funding exist once all locally-available funding for the plan has been identified.

The CEO will submit a status report to the Board by July 31, 2020. If you have any questions, please contact Phil Ansell, Homeless Initiative Director, at (213) 974-1752 or by email at pansell@ceo.lacounty.gov.

SAH:FAD:TJM PA:JR:LC:tv

#### Attachment

c: Executive Office, Board of SupervisorsCounty CounselHealth Services

Mental Health
Public Health
Los Angeles Homeless Services Authority

**Attachment** 

### Report to the Los Angeles County Board of Supervisors

# Funding Plan to Support LAHSA's COVID-19 Recovery Plan Related to People Experiencing Homelessness

**Chief Executive Office** 

July 2, 2020

# **Development of a COVID-19 Recovery Plan Related to People Experiencing Homelessness**

On May 12, 2020, the Board approved a motion (Item #4, May 12, 2020 Agenda) authored by Supervisors Kuehl and Ridley-Thomas directing LAHSA to develop a COVID-19 Recovery Plan for homelessness in collaboration with key stakeholders and partner agencies.

On May 27, 2020, LAHSA submitted a framework to the Board that described the goals and objectives the Recovery Plan would be designed to achieve.

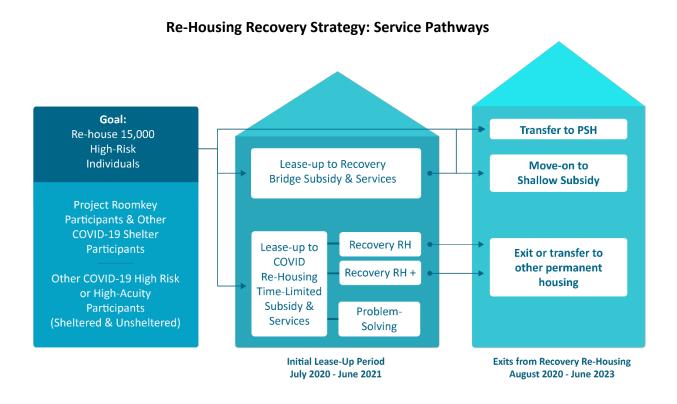
On June 23, 2020, LAHSA submitted a detailed COVID-19 Recovery Plan Related to People Experiencing Homelessness (PEH), proposing a re-housing strategy that would utilize an infusion of one-time funding to launch an aggressive one-year initial lease-up period to quickly house 15,000 COVID-vulnerable and high-acuity PEH. The Recovery Plan also includes housing interventions over a full three-year period (through Fiscal Year 2022-23) to sustain the appropriate level of housing and services for those who continue to need assistance, and facilitate successful program exits for those who no longer need assistance.

#### **Proposed Recovery Plan Housing Pathways**

On page 9 of the COVID-19 PEH Recovery Plan, LAHSA proposes two overarching service pathways to permanent housing for the 15,000 individuals in the target population:

- **Recovery Bridge Subsidy**: This pathway would assist an estimated 47% (7,050) of the target population (those with acuity scores of 12 and above), through a full rental subsidy and case management support that would serve as a bridge to longer-term assistance through a shallow subsidy or Permanent Supportive Housing (PSH). A portion of these participants may be placed directly into PSH when available, rather than being first housed through the bridge subsidy.
- COVID Re-Housing: This pathway would provide one-time or time-limited rental assistance and
  case management support to an estimated 53% (7,950) of the target population (those with
  scores below 12), with the goal of facilitating successful permanent housing exits without ongoing
  assistance. A small portion of these participants is anticipated to require ongoing support through
  a shallow subsidy and others would be connected to additional support as needed, based on
  continuous assessment.

The figure at the top of the next page is excerpted from LAHSA's Recovery Plan (page 10) and illustrates the flow of 15,000 PEH through various housing pathways based on their COVID-vulnerability and level of acuity.



#### **Proposed LAHSA Recovery Plan Costs**

In LAHSA's June 23, 2020 Recovery Plan, Table 5 (page 21) identifies the **total cost of the Recovery Plan** as \$806,595,605, which includes both existing system resources and net new costs identified by LAHSA.

Table 4 (page 21) in the Recovery Plan provides a high-level breakdown of the **net new costs of \$609,178,112** identified by LAHSA, across the following categories:

- Project Roomkey (PRK) Ramp-Down Costs— includes the costs of maintaining PRK residents in hotel/motels through November 2020 while the PRK population gradually transitions to appropriate bridge or permanent housing and services between July and November 2020.
- Recovery Bridge and Re-housing Costs— includes the costs of full rental assistance, case
  management, and continuous assessment to determine the most appropriate long-term
  intervention to ensure housing stability.
- Long Term Shallow Subsidy and PSH Costs includes both the costs of sustaining housing for those PEH initially housed with a bridge subsidy, as well as those PEH transitioning to PSH with more intensive case management.
- **Prevention Scale Up Costs** includes the costs of providing problem-solving flexible financial assistance funds, which can be deployed across a range of uses, including but not limited to short-term rental assistance, rental or utility arrears, or car repair.

These total net new costs identified by LAHSA do not include \$197,417,492 in existing system resources estimated in LAHSA's Recovery Plan to consist of:

- PSH Costs of \$176,259,775 (funded through PSH turnover slots and new PSH currently in the pipeline which already has committed funding); and
- Prevention Costs of \$21,157,717.

The following table is a condensed version of Table 4 (page 21) in LAHSA's Recovery Plan, which displays only the net new costs identified by LAHSA. (The only difference between the below table and Table 4 in LAHSA's Recovery Plan is that the FY 2020-21 four-quarter breakdown in LAHSA's Table 4 is instead displayed below as two six-month time periods.)

Table A: Recovery Plan Net New Costs Identified By LAHSA

Component	July – December 2020	January – June 2021	FY 21-22	FY 22-23	Three-Year Estimate
Project Roomkey Ramp-Down Costs	\$44,835,000	\$0	\$0	\$0	\$44,835,000
Recovery Bridge and Re-Housing Costs	\$118,167,188	\$165,767,233	\$134,560,310	\$7,697,985	\$426,192,717
Long Term Shallow Subsidy and PSH Costs	\$0	\$5,071,175	\$48,801,615	\$69,017,983	\$122,890,772
Prevention Scale Up	7,629,812	7,629,812	\$0	\$0	\$15,259,623
Total Costs	\$170,632,000	\$178,468,220	\$183,361,925	\$76,715,968	\$609,178,112

#### **Proposed Funding Plan to Support the LAHSA Recovery Plan**

#### **Total Funding Needed**

Table A, above, summarizes the net new funding needed (as identified by LAHSA) to implement the three-year Recovery Plan to house or rehouse 15,000 COVID-vulnerable and/or high-acuity PEH. This section breaks down the net new costs identified by LAHSA across five unduplicated PEH priority sub-populations.

The following is a brief description of each of the five PEH priority sub-populations that comprise LAHSA's 15,000 Recovery Plan goal:

**Priority Populations 1a and 1b**: includes current PRK residents, age 65+ (1a) and under age 65 (1b). Costs reflect the PRK costs of gradually transitioning all PRK residents to appropriate bridge or permanent housing and services, as well as the costs of sustaining a decreasing number of PRK residents in hotels/motels through November 2020.

**Priority Population 2:** includes all remaining residents living in LA City's Recreation and Park congregate shelter sites or non-congregate travel trailers. There are no PEH age 65+ remaining in this population.

**Priority Population 3:** includes the remaining PEH age 65+ not in PRK, per the June 23, 2020 CEO report, What It Will Cost to Ensure Housing for Vulnerable Older Adults: Year One Estimates for Los Angeles County's Older Adult Housing Pilot, submitted in response to the Board's April 14, 2020 Comprehensive Crisis Response motion (item #8).

**Priority Population 4:** includes non-PRK PEH under age 65 who are COVID-19 vulnerable based on their underlying health condition; including, but not limited to individuals in the PRK queue.

**Priority Population 5:** includes other high-acuity PEH under age 65.

The following table displays the three-year breakdown of LAHSA's estimated net new costs to house each of the above five PEH priority sub-populations:

Table B: Three-Year Net New Cost Breakdown Across the Five Priority PEH Sub-Populations

Priority Populations	Number of People	FY 2020-21 Estimated Net	FY 2021-22 Estimated Net	FY 2022-23 Estimated Net	Total 3-Year Net New
·	•	New Costs	New Costs	New Costs	Costs
Project Roomkey					
1a. age 65+	730	\$22,924,231	\$8,174,576	\$3,316,408	\$34,415,215
1b. < age 65	3,270	\$103,850,687	\$37,988,035	\$16,068,594	\$157,907,316
2. RAP/Trailers (all < age 65)	313	\$6,043,850	\$3,743,339	\$616,853	\$10,404,042
3. Remaining age 65+ (not in 1a above)	4,070	\$76,864,712	\$50,898,516	\$20,719,053	\$148,482,281
4. < age 65 (Non-PRK, but PRK- eligible; includes PRK queue)	5,817	\$109,544,423	\$72,097,511	\$28,791,452	\$210,433,386
5. Other < age 65 (High-Acuity)	800	\$14,613,047	\$10,459,594	\$7,203,607	\$32,276,248
Total	15,000	\$319,227,903	\$183,361,571	\$76,715,967	\$593,918,488 <sup>1</sup>

#### **Proposed County- Administered Funding to Support the Recovery Plan**

The following is a brief description of each of four sources of County-administered funding that could be allocated to pay for a portion of the net new costs identified by LAHSA:

Emergency Solutions Grant (ESG) CARES Act (ESG-CV) Funding: The County's ESG-CV allocation is an estimated \$106.59 million and is intended to be used in the unincorporated areas and the 82 cities which do not receive their own ESG allocations. The total ESG-CV allocation to all seven jurisdictions in LA County (the County + six cities) is \$325.64 million. CARES Act ESG funding must be expended by mid-2022.

**Coronavirus Relief Funding (CRF):** Los Angeles County's allocation from the federal government is \$1.057 billion and Los Angeles City's allocation is \$694.4 million. CRF funding must be expended by December 31, 2020.

**Measure H:** A modest portion of the Measure H Rapid Re-Housing allocation (Strategy B3) for each of the next three fiscal years could be used for the Recovery Plan target population.

**Medicaid:** Federal Medicaid reimbursement is proposed primarily for Intensive Case Management Services (ICMS), as part of a Demonstration Pilot described in the June 23, 2020 CEO report, <u>What It Will Cost to Ensure Housing for Vulnerable Older Adults: Year One Estimates for Los Angeles County's Older <u>Adult Housing Pilot</u>, submitted in response to the Board's April 14, 2020 Comprehensive Crisis Response motion (item #8).</u>

Table C, below, includes the proposed allocation from each of the four County-administered funding sources that could be used for the Recovery Plan.

Table C: Funding Administered by Los Angeles County that Could be Allocated for the Recovery Plan

Funding Administered by Los Angeles County	Geographic Areas to Be Served	Expenditure Deadlines	Total Proposed Allocation for Recovery Plan
Emergency Solutions Grant (Federal CARES Act)	Unincorporated Areas and 82 Cities  (Excludes the following six cities, which directly receive ESG allocations: Los Angeles, Long Beach, Pomona, Pasadena, Glendale, El Monte)	Mid-2022	\$80.0 million
Coronavirus Relief Funds (Federal CARES Act)	Countywide	December 2020	\$111.0 million
Measure H— Rapid Rehousing (Strategy B3) <sup>2</sup>	Countywide	Allocations are fiscal year specific	\$65.0 million comprised of the following:  • \$15.0 M in FY 2020-21  • \$25.0 M in FY 2021-22  • \$25.0 M in FY 2022-23
Medicaid <sup>3</sup> (Federal Reimbursement)	Countywide	January- December 2021 (Additional years are to be determined)	\$52.6 million (estimated and dependent on State/federal approval)
Total		·	\$308.6 million

#### **Next Steps**

Among the priority populations identified by LAHSA and set forth in Table B, the County's top priorities are:

- Residents in County-contracted Project Roomkey sites (Population 1)
- Individuals age 65+ who are not in Project Roomkey sites (Population 3)

Within the context of these priorities, the CEO will collaborate with LAHSA and the City of Los Angeles to:

- Determine the funding administered by LAHSA and the City of Los Angeles which will be available, in conjunction with funding from the County, to support implementation of the Recovery Plan for all five sub-populations;
- Identify the most appropriate and strategic ways to deploy the various available funding streams, including specific services by population, timeline, and geography; and
- Develop and implement state and federal advocacy strategies to secure: (1) the Medicaid funding identified in this plan; and (2) additional state and federal funding to fill any gaps in funding that may exist once all locally-available funding for the plan has been identified.

The CEO will submit a status report to the Board by July 31, 2020.

<sup>&</sup>lt;sup>1</sup> This total is not the same as the total in Table A because it does not include the \$15,259,623 in net new Prevention Scale Up costs identified by LAHSA in Table A. These Prevention Scale Up costs are not reflected here because they would fund services targeted to people not included in the 15,000 PEH Recovery Plan target population.

<sup>&</sup>lt;sup>2</sup>LAHSA believes that no Measure H funding currently allocated for Rapid Rehousing should count as funding for the Recovery Plan; however, the CEO believes that a modest portion of this funding can be considered as a funding source for the Recovery Plan, given the overlap between the Recovery Plan priority populations and the populations that would otherwise be served through Measure H-funded Rapid Rehousing (Strategy B3). For FY 2020-21, the draft Measure H funding recommendation for Strategy B3 is \$81.15 million; the \$15.0 million identified for the Recovery Plan in FY 20-21 represents 18.5% of this amount.

<sup>&</sup>lt;sup>3</sup> Federal Medicaid reimbursement is proposed as part of a Demonstration Pilot described in the June 23, 2020 CEO report, What It Will Cost to Ensure Housing for Vulnerable Older Adults: Year One Estimates for Los Angeles County's Older Adult Housing Pilot, submitted in response to the Board's April 14, 2020 Comprehensive Crisis Response motion (item #8). The proposed one-year \$100.5 million demonstration pilot would house 4,800 PEH age 65+; \$52.6 million (52.3%) of that total is estimated to be eligible for federal Medicaid reimbursement. This federally-reimbursable portion of the total estimated pilot cost would cover the costs of Intensive Case Management Services, as well as some of the PSH, voucher, and shallow subsidy costs built into the pilot.



# County of Los Angeles CHIEF EXECUTIVE OFFICE

Kenneth Hahn Hall of Administration 500 West Temple Street, Room 713, Los Angeles, California 90012 (213) 974-1101 http://ceo.lacounty.gov

> Board of Supervisors HILDA L. SOLIS First District

MARK RIDLEY-THOMAS Second District

SHEILA KUEHL Third District

JANICE HAHN Fourth District

KATHRYN BARGER Fifth District

August 24, 2020

To:

Supervisor Kathryn Barger, Chair

Supervisor Hilda L. Solis

Supervisor Mark Ridley-Thomas

Supervisor Sheila Kuehl Supervisor Janice Hahn

From:

Sachi A. Hamair V Chief Executive Officer

HOMELESS INITIATIVE QUARTERLY REPORT NO. 17 (ITEM 47-A, AGENDA OF FEBRUARY 9, 2016)

On February 9, 2016, the Board of Supervisors (Board) approved the Los Angeles County Homeless Initiative (HI) recommendations, which included 47 Strategies to prevent and combat homelessness, and instructed the Chief Executive Office (CEO) to report back to the Board on a quarterly basis regarding the implementation status and outcomes of each Strategy. On December 6, 2016, the Board approved four new Strategies as part of the Measure H Ordinance and they are also included in the CEO's quarterly reports.

Attached is the HI's 17<sup>th</sup> quarterly report, which includes data from July 1, 2019, through June 30, 2020. Due to the COVID-19 pandemic, the HI did not release a report last quarter. This report is inclusive of status updates and data from both the third and fourth quarters of the fiscal year.

HI-lead agencies and departments have been deeply engaged in executing a homeless-specific emergency response to the pandemic. Together, HI-lead agencies moved thousands of unsheltered individuals into hotel rooms to enable them to shelter-in-place; conducted vast street outreach, including testing; and deployed hygiene facilities throughout the County. At the same time, HI-lead agencies continued to serve existing clients, connecting them to interim and permanent housing and supportive services.

Each Supervisor August 24, 2020 Page 2

The next quarterly report will be provided on November 15, 2020.

If you have any questions, please contact Phil Ansell, Homeless Initiative Director, at (213) 974-1752 or pansell@ceo.lacounty.gov.

SAH:FAD:TJM PA:JR:EBI:tv

#### Attachment

c: Executive Office, Board of Supervisors

**County Counsel** 

**District Attorney** 

Sheriff

Alternate Public Defender

Animal Care and Control

**Arts and Culture** 

Beaches and Harbors

**Child Support Services** 

Children and Family Services

Consumer and Business Affairs

Fire

**Health Services** 

**Human Resources** 

Los Angeles County Development Authority

Mental Health

Military and Veterans Affairs

Parks and Recreation

Probation

Public Defender

Public Health

Public Library

**Public Social Services** 

Public Works

Regional Planning

Registrar-Recorder/County Clerk

Workforce Development, Aging and Community Services

**Superior Court** 

Los Angeles Homeless Services Authority



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# **HOMELESS INITIATIVE: INTRODUCTION**



More than four years ago, the **Los Angeles County Board of Supervisors** made a bold move and created the County Homeless Initiative, which underscored homelessness as a **top regional priority**. With the creation of the Homeless Initiative and passage by voters of the landmark Measure H sales tax in March 2017 — which is generating an estimated \$355 million annually - we have accelerated our critical work to **improve the lives of individuals and families experiencing homelessness**.

While movements take time to build, **thousands of individuals and families** have already been helped through a **major expansion** of outreach, emergency shelter, rapid rehousing, and permanent supportive housing for homeless disabled adults – **in all parts of the County**.

This is a **community-wide undertaking** made possible only through **sustained collaboration** among dedicated service providers, County departments, civic leaders, cities, businesses, labor, faith-based institutions and community coalitions—and a galvanized public—who **share the mission to prevent and combat homelessness** in L.A. County.

The Homeless Initiative's 17th quarterly report includes 36 months of Measure H outcomes and shows that we are making measurable progress across the full scope of the County's commitment to combat and prevent homelessness. Although there was an increase in the County's homeless population between 2018 and 2019, the increase was much smaller than the increase experienced by surrounding Counties, which can be directly attributed to Measure H.

As the critical work continues, there is a **powerful sense of community and commitment** across Los Angeles County that, together, we can bring our homeless neighbors home and **achieve lasting change**.



# HOMELESS INITIATIVE IMPLEMENTATION

Of the 51 HI Strategies approved by the Board, <u>ALL</u> have now been fully or partially implemented. Implementation status and next steps for the 51 HI strategies can be found in Exhibit I.

PERMANENTLY HOUSED THROUGH MEASURE H STRATEGIES SINCE JULY 2017

#### PERMANENTLY HOUSED THROUGH MEASURE H STRATEGIES

A total of **23,692** individuals and family members have been permanently housed because of Measure H strategies since July 2017. Since July 2019, **8,509** individuals and family members have been permanently housed through strategies funded by Measure H.

# A1 AND A5: HOMELESS PREVENTION PROGRAM FOR FAMILIES AND INDIVIDUALS

**1,452** new families were assisted with prevention services through the Family Solutions Centers. During the same time period, **848** families exited the program and, of those, **661** (**78 percent**) either retained their housing or transitioned into other permanent housing. In the same time period, **2,053** new individuals were assisted in the Homeless Prevention Program for Individuals. Since July 2019, **1,376** individuals exited the program and, of those, **992** (**72 percent**) either retained their housing or transitioned into other permanent housing.

43,477

PLACED IN
INTERIM HOUSING
FACILITIES THROUGH MEASURE H
STRATEGIES SINCE
JULY 2017

#### INTERIM HOUSING FUNDED IN WHOLE OR IN PART THROUGH MEASURE H STRATEGIES

A total of **43,477 individuals and family members entered interim housing** funded in whole or in part by Measure H since July 2017. Since July 2019, **14,005 individuals and family members entered interim housing** funded in part or in whole by Measure H.

\*All highlights feature data for FY 2019-20 unless noted otherwise.

# HOMELESS INITIATIVE IMPLEMENTATION

#### B3: PARTNER WITH CITIES TO EXPAND RAPID RE-HOUSING (RRH)

**5,903** RRH participants secured permanent housing with or without a RRH subsidy. Of RRH participants who secured housing with an RRH subsidy, **3,114** exited the program to permanent housing. These participants represent **86% of the 3,624** participants who received an RRH subsidy and exited the program to any destination.

#### B4: FACILITATE UTILIZATION OF FEDERAL HOUSING SUBSIDIES

The participating Public Housing Authorities throughout the County provided **\$4,170,708** in incentives to landlords to help house **2,277** formerly homeless individuals and families with housing vouchers.

#### B7: INTERIM/BRIDGE HOUSING FOR THOSE EXITING INSTITUTIONS

**4,438** individuals discharged from institutions were provided interim housing administered by DPH, DHS or LAHSA. Fifteen percent (488 out of 3354 total exits) exited to permanent housing.

C4/C5/C6: ESTABLISH A COUNTYWIDE SSI AND VETERANS BENEFITS ADVOCACY PROGRAM FOR PEOPLE EXPERIENCING HOMELESSNESS OR AT RISK OF HOMELESSNESS

Countywide Benefits Entitlement Services Teams assisted **5,739** new disabled individuals to begin pursuing applications for SSI and/or Veterans Disability Benefits.

3,114

PARTICIPANTS EXITED RRH
INTO PERMANENT
HOUSING THROUGH B3

4,438
INDIVIDUALS RECEIVED INTERIM HOUSING AFTER EXITING INSTITUTIONS

5,739

BEGAN PURSUING DISABILITY
BENEFITS THROUGH C4/C5/C6

\*All highlights feature data for FY 2019-20 unless noted otherwise.



# HOMELESS INITIATIVE IMPLEMENTATION

1,223
INMATES RECEIVED JAIL
IN-REACH SERVICES
THROUGH D2

D2: EXPANSION OF JAIL IN-REACH

1,223 inmates received D2 Jail In-Reach services.

2,495 INDIVIDUALS PLACED IN PERMANENT HOUSING THROUGH D7

#### D6: CRIMINAL RECORD CLEARING PROJECT

The Public Defender (PD) held **108** record clearing services events and the City Attorney (CA) held **47** record clearing events throughout the County. The PD engaged **736** clients and filed **1,292** petitions for dismissal or reduction. **537** petitions filed by the PD (including some filed last FY) have been granted since July 2019. The CA engaged **995** clients and filed **2,871** petitions for dismissal or reduction. **2,705** petitions filed by the CA have been granted since July 2019.

3,175
INDIVIDUALS LINKED TO NEW ICMS SLOTS THROUGH D7

# D7: PROVIDE SERVICES & RENTAL SUBSIDIES FOR PERMANENT SUPPORTIVE HOUSING (PSH)

**3,175** clients were linked to new D7 Intensive Case Management Services (ICMS) slots. In the same time period, **1,885** additional participants who were residing in existing PSH units that had insufficient supportive services received D7 ICMS services to increase housing retention. **2,332** newly enrolled clients received federal rental subsidies, **642** newly enrolled clients received local rental subsidies, and **2,495** clients were newly placed in D7 permanent supportive housing.

\*All highlights feature data for FY 2019-20 unless noted otherwise.



## HOMELESS INITIATIVE IMPLEMENTATION

#### E4: FIRST RESPONDERS TRAINING

**957** Los Angeles Sherriff's Department (LASD) deputies and sergeants and **11** non-LASD law enforcement personnel, and **396** non-law enforcement first responders were trained using the LASD first responder training.

#### E6: COUNTYWIDE OUTREACH SYSTEM

**14,005** individuals were newly engaged by Countywide Outreach Teams and **19,224** individuals were engaged by Countywide Outreach Teams (including some who had also been engaged in previous reporting periods). Teams connected **15,419** individuals to services, placed **3,093** individuals into interim housing, and linked **875** individuals to a permanent housing program.

#### E8: ENHANCE THE EMERGENCY SHELTER SYSTEM

**12,539** individuals entered interim housing funded in whole or in part by Measure H. During the same period of time, **3,656** individuals exited interim housing to permanent housing, amounting to **33** percent of all exits from interim housing.

2,404

## YOUTH ASSESSED USING THE NEXT STEP TOOL

## E14: ENHANCED SERVICES FOR TRANSITION AGE YOUTH (TAY)

**2,404** youth were assessed using the Next Step Tool. **222** TAY exited TAY transitional housing to permanent housing, amounting to **49** percent of all exits during that time period.

\*All highlights feature data for FY 2019-20 unless noted otherwise.



#### **Having Hope Leads Young Man to Stable Housing**

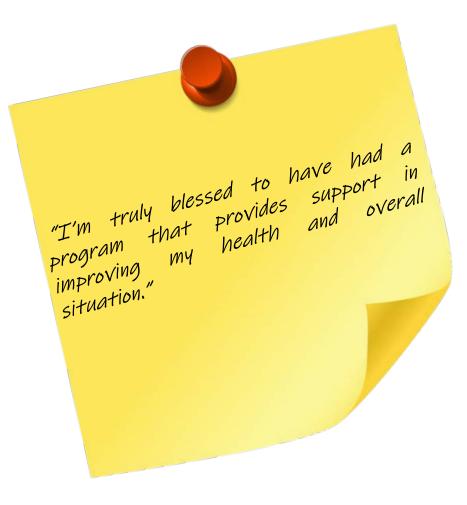
An unstable and toxic home life made it difficult for Andre to graduate high school. Although he successfully obtained his diploma, the distraction of home life prevented him from applying and going to college. Andre decided to leave home in search of a better life for himself. He was homeless for 6 years in his hometown of Stockton, California before moving to Los Angeles, where he believed more resources would be available. Andre struggled to find a job making more than minimum wage to afford rent and food. He began staying at emergency shelters until he could get back on his feet.

A housing navigator at St. Joseph's Center was able to refer Andre to Jovenes, Inc., and he was soon connected to their HOST Homes program. Andre was matched and housed within two days to a Host community member who had a spare bedroom. Both Andre and the Host connected immediately upon meeting one another. The Host provided support for Andre's educational goals by giving him a laptop to do his college work and provided employment opportunities. Through the stability of this program, Andre was accepted into Rapid Rehousing and is now looking for an apartment of his own.

Strategy E14: Enhanced Services for TAY

"I have gained stability through Jovenes, Inc. I have a beautiful place... One of the words that pops into my head is hope. This message is for those who lack hope, I want you to know that there is love and care out there and Jovenes, Inc is it." - Andre





# National Health Foundation Provides Path to Housing for Homeless Man

Carlos became homeless in 2011 after suffering severe injuries from a major bike accident. The 61-year-old soon lost his apartment and began living in his car. The constant moving and instability made it hard for Carlos to maintain doctors' appointments.

However, after being referred to the National Health Foundation (NHF) Reno Motel Recuperative Care, Carlos was finally able to secure a bed of his own and much needed support in managing his health. NHF was able to provide Carlos with transportation assistance, weekly reminders of appointments and advocacy for treatment by nursing staff. He was even able to receive eye surgery at LAC+USC to improve his eyesight.

Carlos was eventually matched to permanent housing through St. Joseph's Center.

Strategy B7: Interim/Bridge Housing for those Exiting Institutions



#### **Warm Welcome Home for Single Mother**

Krystal, a 26-year-old single mother of 3, previously lived with her grandmother, where they helped one another to cover housing expenses. Sadly, Krystal's grandmother passed away in 2017, making it hard for the single mother to afford the house on her own. Krystal soon became homeless and began sleeping in shelters throughout Los Angeles County.

Through her connection with PATH, Krystal was able to obtain hotel vouchers and secure temporary shelter for herself and her children. In 2019, Krystal was matched with Koreatown Youth and Community Center (KYCCC), a permanent supportive housing site provider.

Through collaboration between KYCCC and PATH, Krystal was successfully matched to permanent housing at Menlo Family Apartments in October 2019. KYCC also provided Krystal and her children with housewarming gifts to support their new journey and home.

"It's been a long time coming, but I'm just blessed that me and my kids, especially my 3 girls, finally have a home again."



Strategy D7: Provide Services & Rental Subsidies for Permanent Supportive Housing





# **Chronically Homeless Man Gets Home of His Own**

Mr. G had been chronically homeless for the past 15 years. Struggles with his mental health made it difficult for him to maintain employment and he was eventually let go from his last job in 2007. His mental illness impacted his relationships, which ultimately prevented him from staying with family. The 51-year-old soon found himself staying in vacant parks, vans, and sometimes pooling money together with friends to pay for a shared motel room.

Mr. G was referred to the Countywide Benefits Entitlement Services Team (CBEST), where he was able to receive assistance in applying for federal disability benefits. He was also referred to the Department of Health Services' (DHS) housing program, to get placed in permanent housing. With the support of CBEST, Mr. G was approved for SSI and, soon after, was able to secure an apartment.

Strategy C4: Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness



#### From the Riverbed, To a Permanent Bed



Bradley, a 24-year-old transition- age youth, fell into homelessness after struggling with substance abuse issues. While living near the Los Angeles riverbed, he was engaged by Los Angeles Homeless Services Authority outreach workers, in collaboration with local law enforcement.

The outreach workers started connecting Bradley to supportive services in an effort to address his mental health concerns. Bradley was able to receive support from a PATH Multi-Disciplinary Team, Department of Mental Health HOME, and other clinical providers. He was also able to stay at a Project Roomkey hotel while awaiting his transition into permanent housing. Bradley was matched to El Cielito Lindo, a permanent housing program with on-site supportive services. On June 25, 2020, Bradley signed a lease for permanent housing and now plans to return to school and reconnect with his family.

Strategy D7: Provide Services and Rental Subsidies for Permanent Supportive Housing



#### PERFORMANCE DATA

The following exhibits provide cumulative **performance data** for **Fiscal Year 2019-20**:

- EXHIBIT II Outcomes for select HI strategy metrics, which demonstrate the significant progress most strategies have made since the last quarterly report (includes FY 2017-18 and FY 2018-19 data).
- EXHIBIT III Data for Five Key Strategies by Service Planning Area (SPA).
- EXHIBIT IV Demographic information for individuals enrolled in, or served by, those same five key strategies, including graphs that provide a visual representation of the demographic data.

#### Additionally:

- Dashboards to track Measure H progress can be accessed using the following link: <a href="http://homeless.lacounty.gov/impact-dashboard/">http://homeless.lacounty.gov/impact-dashboard/</a>
- A data visualization page highlighting key measures can be found at <a href="https://data.lacounty.gov/stories/s/7xtx-jbvj">https://data.lacounty.gov/stories/s/7xtx-jbvj</a>









## **AB210 Implementation in Los Angeles County**

AB 210, which took effect in January 2018, allows counties to create multidisciplinary teams (MDT) of service providers who can share information that is otherwise confidential under State law/regulations to better and more quickly serve individuals and families experiencing homelessness. The law enables homeless services providers, social service agencies, medical and mental health personnel, and others to share such information for the purpose of improving coordination of housing and supportive services, increasing continuity of care, and decreasing duplication of services.

While in the initial stage of AB 210 implementation, MDT members shared information "person-to-person," the second stage of implementation offers enhanced information sharing tools. The County has developed a new automated information system, called the Countywide Homeless Information Portal (CHIP). CHIP queries information from various data source systems (County Department systems and the Los Angeles Homeless Services Authority's Homeless Management Information System (HMIS)) and allows AB 210 MDT members to search and view homeless client service information. The CHIP now has approximately 360 users on the system. Additional users are being added on an on-going basis, as they complete required training and paperwork.

In August 2020, the CHIP will have a new interface with the Department of Public Social Services' (DPSS) Electronic Document Management System (EDMS), which will allow the retrieval of identification documents, such as driver's licenses, identification cards, birth certificates, and passports. These documents are crucial to assisting clients with their applications for permanent housing and supportive services.



#### **Measure H Funding Recommendations Process**

In September 2019, as directed by the Board of Supervisors, the Chief Executive Office – Homeless Initiative (CEO-HI) launched a process to develop Measure H funding recommendations for Fiscal Year 2020-21. As part of this process the CEO-HI has completed the following activities designed to broadly share and gather information from subject matter experts, key stakeholders, and the public:



- Convened eight policy summits to engage policy experts and key stakeholders;
- Facilitated, in collaboration with the Los Angeles Homeless Services Authority (LAHSA), eight community input sessions (one in each Service Planning Area), to engage community members;
- Solicited public comments from September 27 to November 30, 2019 through a publicized online form;
- Convened multiple meetings of HI Strategy lead agencies and County departments to discuss funding recommendations and consider public input from the policy summits, community input sessions, and public comments gathered in the fall;
- Publicly released draft Measure H Funding Recommendations on June 26, 2020;
- Solicited another round of public comments following the release of the Draft Funding Recommendations through a publicized online forum;
- Held a public webinar to provide an overview of the Draft Funding Recommendations on July 1, 2020; and
- Convened a virtual public hearing to provide an opportunity for verbal public comment on July 8, CEO-HI.

On September 15, 2020, final recommendations will be presented to the Board of Supervisors for consideration.

Various materials from the public input sessions and forums, are available on the CEO-HI website at <a href="https://homeless.lacounty.gov/funding/">https://homeless.lacounty.gov/funding/</a>



#### **MEASURE H CONTRACT DIRECTORY**

The FY 2019-20 Measure H-funded contract directory includes all Measure H-funded contracts, categorized by Homeless Initiative Strategy and by Service Planning Area, where applicable.



The directory can be found online at

https://homeless.lacounty.gov/wp-content/uploads/2019/10/Q1-FY19-20-Measure-H-Contractor-Directory.pdf





Los Angeles County COVID-19 Response for People Experiencing Homelessness (PEH)

The County of Los Angeles is collaborating with the State, Los Angeles Homeless Services Authority (LAHSA), City of LA, and other governmental and nongovernmental partners to prevent and mitigate the impact of the novel coronavirus (COVID-19) on people experiencing homelessness (PEH). Homeless individuals may be at an increased risk of contracting COVID-19 and have fewer resources to protect themselves from contracting the disease.





In response to this pandemic, the County has partnered with the State on "Project Roomkey" (PRK) to enter into agreements with hotels/motels to secure beds for people experiencing homelessness who are asymptomatic but are highly vulnerable to complications if they become infected with COVID-19 (those who are over 65 or have chronic health conditions). LAHSA, along with contracted homeless service providers, is managing the operations at these sites.

#### Status of PRK as of July 28, 2020:

- The County and other jurisdictions within the County have entered into agreements with 37 hotels/motels, generating more than 4,000 available beds for vulnerable PEH;
- More than 4,000 people experiencing homelessness have been placed in various hotel/motel locations.

In addition, the County has identified and deployed County employees acting as disaster service workers (DSWs) to staff the hotel sites and support other aspects of the COVID-19 PEH response. As of July 10, nearly 300 have already been activated.





## **Access to Hygiene Stations**

Additionally, the County and the City of LA worked with LAHSA to deploy hygiene stations throughout the region. Nearly 400 handwashing stations and 10 toilet facilities have been deployed throughout LA County. The County has also provided \$400,000 in State emergency funding to Councils of Governments (COGs) to allocate to the cities to establish additional hygiene opportunities for people experiencing homelessness.







## **Medical Sheltering**

The County Emergency Operations Center (CEOC), which is the coordinating body for disaster response in the County, oversaw the logistics and operations of medical sheltering beds through June 30, 2020. The CEOC was able to bring 397 beds online, working closely with DPH, DHS, and other County and non-profit partners. These beds provide quarantine and isolation for individuals who have tested positive for COVID-19, are experiencing symptoms, or may have had exposure to someone with COVID-19. DHS took over oversight of the medical sheltering beds on July 1, 2020.

#### **More Information**

For up-to-date information on Los Angeles County's COVID-19 response, including the response for people experiencing homelessness, please visit: <a href="https://covid19.lacounty.gov/incident-updates/">https://covid19.lacounty.gov/incident-updates/</a>



## **COVID-19** Recovery Plan for People Experiencing Homelessness (PEH)

On the heels of the County's emergency response to COVID-19 for PEH, during which temporary solutions to increase safety and limit transmission of COVID-19 were rapidly executed, on May 12, 2020, the Board of Supervisors directed LAHSA to develop a longer-term Recovery Plan. On June 23, 2020, LAHSA submitted a COVID-19 Recovery Plan to the Board, which focuses on the following key goals:



- 1) No PEH housed through Project Roomkey or other COVID interim housing should return to the street;
- 2) Rapidly house 15,000 of the most COVID-19 vulnerable people;
- 3) Reduce inflow into homelessness;
- 4) Prepare systems for future crises; and
- 5) Ensure racial equity throughout implementation of the plan.

The Recovery Plan is available at <a href="https://www.lahsa.org/documents?id=4579-lahsa-covid-19-recovery-plan-report">https://www.lahsa.org/documents?id=4579-lahsa-covid-19-recovery-plan-report</a>.

A key component of this plan includes utilizing one-time resources to launch a re-housing strategy. The Recovery Plan includes strategies to 1) facilitate permanent housing solutions over a three-year period; and 2) significantly increase homeless prevention efforts, including advocacy to strengthen tenant protections to keep people in their homes. LAHSA has projected the COVID-19 Recovery Plan will cost a total \$806.6 million over the next three fiscal years; \$609.2 million of the total represents new costs over the three fiscal year period.

On July 2, 2020, the Chief Executive Office submitted to the Board of Supervisors a County Funding Plan which identified \$308.6 million in County-administered funding to support implementation of LAHSA's Recovery Plan. The Funding Plan is available online at <a href="http://file.lacounty.gov/SDSInter/bos/bc/1075135">http://file.lacounty.gov/SDSInter/bos/bc/1075135</a> 7-2-20DevelopingaCOVID-19RecoveryPlanRelatedtoPeopleExperiencingHomelessness.pdf#search=%22LAHSA%22.



## **OTHER KEY ACTIVITIES**

#### CITIES AND COUNCILS OF GOVERNMENT

#### **Funding for City Implementation Plans**

In September 2018, the United Way of Greater Los Angeles' Home For Good Funders Collaborative issued a Request for Proposals (RFP) to bolster cities' efforts to implement their Homelessness Plans. Approximately \$8.2 million in Measure H Funds have been allocated for city-specific projects in two areas:

- Priority Area 1: Increase the supply of supportive and interim housing
- Priority Area 2: Enhance the effectiveness of the homeless services delivery system

23 agreements between the County and participating cities have been executed and 2 are in the process of being executed. On July 22, 2020, the CEO-HI notified the grantee cities that they may request a no-cost extension for their contracts from February 28, 2021 to June 30, 2021.





To supplement this funding for the city implementation grants, the Board of Supervisors allocated \$6 million in available Measure H carryover funds from FY 2018-19 to Councils of Government (COGs) to support activities that (a) align with the Board-approved, Homeless Initiative Action Plan to Prevent and Combat Homelessness and (b) are consistent with Priority Areas 1 and 2 for funding to support implementation of the city homelessness plans. Each COG conducted its own process to determine how to utilize this funding consistent with these requirements. Funding is allocated in proportion to each COG's share of the 2019 Homeless Count and is available through June 30, 2021.

For more information on the County's partnership with cities, please go to: http://homeless.lacounty.gov/cities/



## **OTHER KEY ACTIVITIES**

## **City-Level Point-in-Time Count Data**



As part of the overall release of the 2020 Greater Los Angeles Homeless Count, LAHSA also released city ad community-level results. The Count provides local data that guides cities and communities in their efforts to combat homelessness. It is available at:

https://www.lahsa.org/data?id=45-2020-homeless-count-by-community-city



## **EXHIBITS**

#### **EXHIBIT I:**

STATUS OF STRATEGIES TO COMBAT HOMELESSNESS

#### **EXHIBIT II:**

**HOMELESS INITIATIVE PERFORMANCE DATA BY STRATEGY** 

#### **EXHIBIT III:**

SELECT HOMELESS INITIATIVE STRATEGY (B3, B7, D7, E6, E8)
PERFORMANCE DATA BY SERVICE PLANNING AREA (SPA)

#### **EXHIBIT IV:**

DEMOGRAPHIC ENROLLMENT/SERVICE DATA FOR SELECT HOMELESS INITIATIVE STRATEGIES

#### **EXHIBIT V**:

**BOARD MOTION RESPONSE SUMMARIES** 







## Homeless Initiative Quarterly Report No. 17 – As of August 14, 2020

## **Status of Strategies to Combat Homelessness**

(H) after Strategy Name indicates strategy is eligible to Measure H funding.

Acronyms are spelled out in full at first mention; see appended chart for full list of acronyms.

Strategy <u>Implementation Date</u> (Actual or Target)	Status	Next Steps
PREVENT HOMELESSNESS	Prevention	Descention
A1: Homeless Prevention Program for Families (H)  Actual Implementation Dates: Phase 1: May 2016 Phase 2: November 2016  Legal services for families at risk of homelessness: March 2018  Problem-Solving: October 2019	<ul> <li>The Los Angeles Homeless Services Authority (LAHSA) developed an online training curriculum to supplement the in-person 16-hour training about the COVID-19 Pandemic, which includes information on how to utilize the Problem-Solving intervention tool, and how to request Problem-Solving Assistance Funds.</li> <li>LAHSA has implemented weekly office hours to provide ongoing technical assistance and support to all individual, family, and TAY homeless services providers and key partner staff who complete the online training curriculum.</li> <li>Problem-Solving and Prevention Scopes of Required Services have been modified and updated.</li> <li>Problem Solving</li> <li>Implemented bi-monthly Peer Learning Groups to increase skill set of problem-solvers.</li> </ul>	Prevention  LAHSA's Prevention Unit will host a kick-off virtual webinar to provide support for prevention service providers using Emergency Solutions Grant (ESG) Funding.  Problem-Solving  LAHSA's Problem-Solving Unit will develop a virtual series to support increasing the skills of staff utilizing the Problem-Solving intervention.
A2: Discharge Planning Guidelines  Actual Implementation Date: June 2017	The Discharge Planning Guidelines, released in June 2017, continue to be available for use by institutions across the County.	Distribute Guidelines as requested and revise as needed.
A3: Housing Authority Family Reunification Program	Los Angeles Sheriff's Department (LASD) screened the following clients between     January 2020 and June 2020 for program eligibility. Participation is dependent upon	LASD and Probation will continue to extend outreach efforts to

# Actual Implementation Date: March 2016

referred persons' willingness to apply for services and eligibility for A3 services. Potential Program clients are referred to the Housing Authority of the City of LA's contracted partner agencies:

a. January: 121
b. February: 77
c. March: 130
d. April: 9
e. May: 48

f. June:

• The Probation Department screened and referred the following probationers for program placement between January and June 2020:

a. January: 347
b. February: 318
c. March: 180
d. April: 73
e. May: 118
f. June: 85

identify supervised persons who can qualify for and benefit from the Family Reunification Program.

## A4: Discharges from Foster Care and Juvenile Probation

#### **Actual Implementation Date:**

Phase 1: January 2018 Phase 2: August 2018

#### Department of Children and Family Services (DCFS)

- Approximately 257 Foster Care Exit questionnaires were mailed to former foster youth
  who left care between January and May 2020. So far, of the total 257 surveys mailed, 36
  (14 percent) were returned with responses. Most respondents indicated that they are
  living with a relative, had no housing concerns, and were able to secure a place to live
  prior to exiting foster care.
- For January through May 2020, there was a 100% utilization of the 6-Month Transition
  Plan to support discharge planning. This Plan allows for discharge planning to begin 6months prior to discharge, at age 17.5 and 20.5, and provides for a comprehensive
  review of various factors to ensure a youth's stability upon discharge
- The "Special Projects" tracking field in the Child Welfare Services/Case Management System (CWS/CMS) continues to be of assistance in tracking the utilization of the 6-Month Transition Plan by the Children's Social Worker (CSW) Regional staff.

#### Probation

 Probation implemented a Quality Assurance (QA) review of youth who are exiting/discharging from placement. Juvenile probationers transitioning out of Residential Based Services (RBS) almost exclusively reunify with their families. However, non-minor dependents (NMD) exiting Extended Foster Care (EFC) at 21 years of age and

#### **DCFS**

 DCFS continues to monitor the utilization of the 6-Month Transition Plan and provide quality assurance oversight by working collaboratively with regional office staff.

#### **Probation**

 Probation continues to work closely with the LAHSA Youth Coordinated Entry System (YCES) agencies countywide, referring current and former Probation TAY in need of a Transitional Housing Program, assessing youth with the Next Step Tool, verifying Independent Living Program (ILP) status, developing collaborations with the LAHSA DCFS/Probation Liaisons in

A5: Homeless Prevention Program for Individuals (H)  Actual Implementation Dates: Homeless prevention services: February 2018  Legal services for people at risk of homelessness: March 2018  Problem-Solving: October 2019	supervised by Probation's Transition Jurisdiction Services (TJS), may be at greater risk of homelessness at exit/discharge. The QA review was conducted on NMDs exiting EFC from January through June 2020. The QA review found the following outcomes:  • Quarter #3 (January – March): 100% of the six randomly selected cases had stable housing at discharge.  • Quarter #4 (April – June):  • For 83% of the six randomly selected cases, stable housing at discharge was confirmed.  • For 17% (1 NMD), stable housing could not be confirmed. Participant left the EFC program without notice and their case was terminated for cause.  An enhanced monthly reporting tool was created to capture the number of Transition Age Youth (TAY) requiring Transitional Housing Placement (THP) services. The reporting tool also provides a detailed breakdown of services provided. During this reporting quarter, YDS Housing Coordinators provided 832 housing-related services to 102 TAY. The YDS Housing Coordinator, who manages Probation clients applying for Transitional Housing Placement Plus (THPP) for NMDs, provided 111 housing-related services for NMDs.  Prevention  • LAHSA developed an online training curriculum to supplement the in-person 16-hour training about the COVID-19 Pandemic, which includes information on how to utilize the Problem-Solving intervention tool, and how to request Problem-Solving Assistance Funds.  • LAHSA has implemented weekly office hours to provide ongoing technical assistance and support to all individual, family, and TAY homeless services providers and key partner staff who complete the online training curriculum.	<ul> <li>individual SPAs, and trouble-shooting THP placement issues as they arise.</li> <li>Prevention         <ul> <li>LAHSA's Prevention unit will host a kick-off virtual webinar to provide support for Prevention service providers using ESG Funding.</li> </ul> </li> <li>Problem-Solving         <ul> <li>LAHSA's Problem-Solving unit will develop a virtual series to support increasing the skills of staff utilizing the problem-solving intervention.</li> </ul> </li> </ul>
B1: Provide Subsidized	The Department of Public Social Services (DPSS), in partnership with the Department of	DPSS will continue to closely
Housing to Homeless Disabled Individuals Pursuing Supplement Security Income (SSI) (H)	Health Services (DHS), continues to assist General Relief participants with housing location services through the Homeless Disability Assistance Program (HDAP). In addition, the referral tool developed to streamline the referral process to DHS from DPSS has been implemented.	monitor approvals and disengagements for Strategy B1 housing subsidies.

Actual Implementation Dates: Phase 1: June 2016 Phase 2: October 2016	DPSS and LAHSA decided to move forward with read only access to the Homeless Management Information System (HMIS). This will allow DPSS participants to be linked to permanent housing resources. An implementation plan is being discussed, but progress has been delayed by the public health crisis.	
B2: Expand Interim Assistance Reimbursement (IAR) to additional County Departments and LAHSA  Implementation Dates: Phase 1: Actual – January 2019 Phase 2: Actual – Fall/Winter 2019 Phase 3: Target – To be determined.	<ul> <li>IAR has been collected for a minimal number of CBEST clients.</li> <li>DHS has expressed concerns about the time frame and program requirements to collect IAR.</li> </ul>	CEO is coordinating a meeting with DHS and DPSS to further discuss opportunities to streamline the IAR claiming process.
B3: Partner with Cities to Expand Rapid Re-Housing (H)  Actual Implementation Dates: Housing and Jobs Collaborative (HJC): January 2016	<ul> <li>LAHSA provided support and official guidance to Rapid Re-Housing (RRH) providers regarding documentation, remote case management, and support needed to continue to do their work during the COVID-19 crisis. This included sharing a Remote Case Management Guide to assist direct line staff when providing case management supports to clients remotely.</li> <li>Due to the COVID-19 pandemic, the Shallow Subsidy program has seen a handful of clients needing more assistance than the flat subsidy can provide. This is due to program participants either losing employment or experiencing reduced work hours.</li> </ul>	The RRH ITT will hold off on commencing "testing" and will reconvene at the end of summer to assess providers' capacity to launch testing as well as make some adjustments to new agency protocols on providing services.
LAHSA's Family and Youth Rapid Re-Housing: September 2016	<ul> <li>In response, the Shallow Subsidy program has begun to implement a change to the level of rental assistance it provides to program participants. Initially, when Shallow Subsidy was starting, the rental assistance/subsidy was \$300 for singles and \$500 for families/households of 2 or more. Some participants will now receive rental assistance of</li> </ul>	
LAHSA's Single Adult Rapid Re-Housing: July 2017	<ul> <li>up to 35% of total rent.</li> <li>DHS's Housing and Jobs Collaborative (HJC) program ended on June 30th; existing clients were transferred to LAHSA's RRH program.</li> <li>The Rapid Re-Housing Implementation Testing team (RRH ITT) – a group of providers who have volunteered to test various approaches for handling specific RRH scenarios – met to assess providers' capacity to continue with "testing" during COVID-19.</li> </ul>	

	Two new RRH coordinators began work in July. This will enable LAHSA to provide more support to LAHSA-funded RRH providers.	
B4: Facilitate Utilization of Federal Housing Subsidies (H)  Actual Implementation Date: May 2016	<ul> <li>Los Angeles County Development Authority (LACDA):         <ul> <li>LACDA Housing Advisor staff attended 2 virtual landlord events.</li> </ul> </li> <li>Culver City Housing Authority:         <ul> <li>Last quarter, one homeless client was housed in Culver City and received Homeless Incentive Program (HIP) assistance to pay for their security deposit and holding fee. Culver City Housing Authority has allotted five Section 8 turnover vouchers to its homeless population:</li></ul></li></ul>	Redondo Beach Public Housing Authority:  • Agency continues to be short staffed. Once this changes, one of the agency's goals is to focus efforts on owner/landlord outreach.
B5: Expand General Relief Housing Subsidies  Actual Implementation Date: December 2017	The implementation of Strategy B5 has been suspended for Fiscal Year 2020-21. DPSS funding targeted to support Strategy B5 implementation has been redirected to support Strategy B1 for FY 2020-21.	
B6: Family Reunification Housing Subsidy (H)  Actual Implementation Date: January 2017	<ul> <li>In January 2020, DCFS was awarded \$4,593,421 from the State for the Bringing Families Home (BFH) program through June 30, 2022.</li> <li>In April 2020, DCFS was awarded 52 Family Unification Program (FUP)-LACDA vouchers and 57 FUP-HACLA vouchers. These vouchers will be released by HUD to the Housing Authorities on September 1, 2020.</li> </ul>	<ul> <li>DCFS will continue collaboration with LAHSA to conduct data matches of mutual clients.</li> <li>DCFS will explore a collaboration with DHS to provide B6 and BFH</li> </ul>

		housed families exiting the B6 and BFH programs with Intensive Case Management Services (ICMS).  • LACDA selected service providers for BFH 2.0, the second round of BFH funding and DCFS will be providing technical support and training to new service providers.
B7: Interim/Bridge Housing for Those Exiting Institutions (H)  Actual Implementation Date: October 2016	<ul> <li>Project Roomkey</li> <li>Project Roomkey provides an outlet for existing B7 (and other) shelter sites to decompress, moving participants from one site to another to support the program's ability to implement social distancing.</li> <li>Older adults or persons with chronic health conditions are assessed and referred to Project Roomkey as appropriate.</li> <li>On May 18th, in partnership with DHS, opened a new Project Roomkey site with added recuperative care services for individuals with higher acuity and/or complex health/behavioral health needs opened. Additional services include on-site 24/7 clinical staff, medical oversight, medication support, minor wound care, transportation, linkages to primary and specialty medical care, and mental health and behavioral health services.</li> <li>The year-round B7 recovery bridge housing (RBH) program maintains case management of any participant relocated to Project Roomkey.</li> <li>Other COVID-19 Response activities:</li> </ul>	<ul> <li>B7 lead agencies, DPH, DHS, and DMH will ensure regular coordination with contracted B7 providers regarding:</li> <li>Ongoing COVID-19 testing and prevention at year-round B7 sites.</li> <li>Increased number of COVID Response Teams (CRTs) to expand services.</li> <li>Resumption of collaborative site monitoring (tentatively September 2020)</li> <li>B7 leads are discussing the scalability</li> </ul>
	<ul> <li>DHS, the Department of Public Health (DPH), LAHSA and the Department of Mental Health (DMH) coordinated several large distributions of Personal Protective Equipment (PPEs) to Interim Housing providers across the County.</li> <li>DHS, DPH and LAHSA developed and implemented COVID Response Teams (CRTs) to provide technical assistance and education to Interim Housing providers on infection control, isolation and quarantine procedures, and COVID-19 testing strategies.</li> </ul>	of the Project Roomkey matching system for year-round shelter beds. This system would include: In-HMIS assessment for eligibility criteria. In-HMIS waitlist, prioritization for most acute/vulnerable, and most appropriate placement. Year-round shelter providers manually entering their bed

	<ul> <li>DHS clinical staff hosted COVID-19 webinars and created guidelines specifically for Interim Housing providers related to infection control, appropriate use of PPEs, isolation and quarantine procedures, accessing resources, and staff support.</li> <li>Developed and implemented a reporting process for interim housing (IH) providers related to clients and staff experiencing symptoms associated with COVID-19.</li> <li>Developed and implemented strategies and guidelines for ongoing shelter operations and arrangements, including decompression of shelters to comply with DPH guidance for congregate settings.</li> </ul>	availability, with attributes of the available beds (e.g. gender specific, accessibility).  Coordinated matching team to facilitate the connection of referred persons to bed openings.
B8: Housing Choice Vouchers for Permanent Supportive Housing  Actual Implementation Date: June 2016	LACDA continued regular conference calls and email communication with LAHSA, DMH, DHS, DCFS and homeless service providers to share status reports on all referrals and applications to the Housing Choice Voucher Permanent Supportive Housing program received from referred clients and to provide responses to any inquiries submitted by participating agencies.	The LACDA will continue to refer voucher holders to the Housing Advisory Unit (related to HI Strategy B4) for housing locator assistance and for available resources.
C1: Enhance the CalWORKs Subsidized Employment Program for Homeless Families  Actual Implementation Date: December 2016	<ul> <li>Effective March 16, 2020, referrals to the Enhanced Transitional Subsidized Employment (E-TSE) Program halted due to the closure of the DPSS offices as a result of the Governor's statewide "Stay-at-Home" order in response to the COVID-19 pandemic.</li> <li>E-TSE participants whose assignment was interrupted due to COVID-19 related reasons, which included worksite/AJCC closures, and were no longer working, received extended pay (approved by the State) through June 2020.</li> <li>E-TSE participants who were not impacted by COVID-19 and remained actively working will continue to work through the end of their TSE assignment.</li> </ul>	DPSS is working on reopening plans with the contracted and sub-contracted community-based organizations (CBOs) and America's Job Centers of California (AJCCs) that provide E-TSE services. The plans will include restarting the referral and placement process and ensuring employer sites are available while addressing guidelines set by the CDC.
C2: Increase Employment Opportunities for Homeless Adults by Supporting Social Enterprise (H)  Implementation Dates:	In response to the pandemic, the Workforce Development, Aging and Community Services Department (WDACS) prioritized the facilitation of virtual service delivery by developing a "Virtual Resource Room" where AJCCs and job seekers, including those seeking services through C2/C7 funded programs, have access to employment search tools, business support tools, community resources, and information on workforce programs. WDACS also compiled a technology resource guide identifying companies that are offering free or low-cost access to technological resources such as computers, Wi-Fi hotspots, in-home internet, and cell phones so participants can stay connected and continue to receive employment services.	WDACS is continuing to develop strategies to deliver services under the conditions of the pandemic. This includes:  • Equipping case managers with web cameras to allow for video conferencing and holding all meetings and trainings virtually.

Phase 1: County adoption of Social Enterprise Preference Program:

Actual - October 2016

County adoption of Social Enterprise Sub-Contractor Preference Program: Target – September 2020

Phase 2: Complete Feasibility Study assessing capacity of Social Enterprises to perform as Alternative Staffing Organizations (ASOs): Actual - September 2018

Phase 3: Place DPSS Transitional Subsidized Employment (TSE) participants with ASOs: Actual – December 2019

C7: Subsidized Employment for Homeless Adults (H)

**Actual Implementation Dates:** 

Phase 1: Expand LA:RISE model: Actual – July 2017 – June 2018

#### Los Angeles Regional Initiative for Social Enterprise (LA:RISE)

- WDACS and LA City's Economic and Workforce Development Department (EWDD)
  hosted an Employer Engagement brainstorm session on 5/8/2020 with the WorkSource
  Centers (WSC) and AJCCs to identify potential hiring opportunities for LA:RISE
  participants who have been impacted by COVID-19.
- On 6/4/2020, Roberts Enterprise Development Fund (REDF) hosted a joint LA:RISE
  Academy Meeting for LA City EWDD and WDACS WSC/AJCCs and Social Enterprise
  (SE) partners. The closing Academy Meeting for the 2019-20 Program Year was held
  virtually and was centered around a discussion on resiliency and self-care, facilitated by
  Lumos Transforms.
- In preparation for the 2020-21 program year, WDACS hosted two data planning meetings with LA City EWDD partners and REDF to update data-tracking requirements and performance reports to maximize data integrity for the LA:RISE program.
- The National Association of Counties (NACo) awarded the LA:RISE program a2020
   Achievement Award in the category of Community and Economic Development.

#### Regional Homeless Opportunity for Meaningful Employment (HOME)

 Verdugo Workforce Development Board (WDB) took part in the Federal Emergency Management Agency (FEMA) Disaster Preparedness training. This comprehensive training prepares employees to provide services and aid to participants and the public during a declared emergency, disaster, or catastrophic event.

#### **Alternative Staffing Organizations**

- Despite COVID-19, Goodwill ASO is still serving and enrolling participants. To secure
  employment for participants, Goodwill has been reaching out to grocery stores and
  cleaning and delivery services. Goodwill also has a contract to provide staffing at a
  Project Roomkey location.
- Due to the pandemic, two employers that First Step Staffing Inc. works with have closed operations. First Step Staffing shifted participants to other employers that remained opened. First Step Staffing established referral partnerships with more than 17 local nonprofits including LA Mission, Chrysalis, HOPICS, and others.

#### HireUP

Notwithstanding the COVID-19 pandemic and the Safer at Home orders the HireUP program has:

Working with the developers of Career Edge to create an in-depth career exploration platform for LA:RISE and Project Roomkey participants. Through this platform, users will explore career pathways into LA County's high growth sectors. In the future, WDACS is looking to also integrate project-based learning to connect users to employers and community organizations to shortterm projects.

Phase 2: Scale LA:RISE Countywide: Actual – June 2019	<ul> <li>Conducted virtual outreach to more than 40 community-based organization referral partners throughout Los Angeles County.</li> <li>Developed and implemented virtual sector-specific program and adult competency assessments.</li> <li>Continued virtual recruitment/outreach to shelter clients for the HireUP program at more than 12 homeless shelters.</li> <li>Continued to refer HireUP program participants to sector-specific training partners (e.g., Civil Service, Building/Trades, and Hospitality) at a pace equivalent to the pace seen in the quarter prior to the pandemic.</li> </ul>	
C3: Expand Targeted Recruitment and Hiring Process to Homeless/Recently Homeless People to increase Access to County Jobs  Actual Implementation Dates: Phase 1: October 2016 Phase 2: May 2017	Increased total number of participants (from 21 individuals in December 2019 to 49 individuals in July 2020) who were previously homeless and/or at risk of homelessness in the Department of Human Resources' (DHR's) pipeline programs, including TempLA, Career Development Intern, and the Countywide Youth Bridges Program.	<ul> <li>DHR will continue to expand network partners.</li> <li>DHR will continue its efforts to recruit homeless individuals and individuals at risk of homelessness.</li> <li>DHR will conduct "Train the Trainer" sessions for homeless services providers and their clients on "How to navigate the County application system."</li> </ul>
C4, C5, C6: Countywide Benefits Entitlement Services Teams (CBEST) (H):  C4: Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness  Actual Implementation Date: April 2017	<ul> <li>Since CBEST launched its full-scope legal services at the beginning of November 2019, it has received over 600 referrals.</li> <li>CBEST increased the number of applications filed by over 90% between program years 2 (April 2018-March 2019) and 3 (April 2019-June 2020). This can be attributed to CBEST changing its application screening process and bringing much of the process inhouse, to be completed directly by DHS staff in program year 3.</li> <li>Building upon lessons learned and successes, DHS will bring application development in-house. Contracted service providers' efforts have been redesigned to keenly focus on providing intensive case management to clients who appear to be eligible for disability benefits but require additional medical history in order for the CBEST clinical team to make a definitive recommendation as to whether the client is likely to meet SSA disability criteria and should file a disability benefits application.</li> </ul>	Targeted outreach to Project Roomkey will continue. The CBEST-DCFS partnership at DCFS' Belvedere site is anticipated for roll out July – Sept 2020. It will allow CBEST to provide disability benefits advocacy services to the DCFS AB 12 population (non-minor dependents).

C5: Establish a Countywide Veterans Benefits Advocacy Program for Veterans Experiencing Homelessness or at Risk of Homelessness  Actual Implementation Date: April 2017  C6: Targeted SSI Advocacy for Inmates	<ul> <li>CBEST Intensive Case Management Services (ICMS) went into effect on July 1, 2020. Time-limited case-management services are intended to support a client through additional clinical care</li> <li>CBEST is collaborating with LA Care in the implementation of Health Homes.</li> <li>The outbreak of COVID-19 has led to workflow and service delivery disruptions at every point.</li> <li>Referrals for services began to decrease beginning in March as a result of COVID-19, with the closure of many of CBEST's referral access points. CBEST has adapted by providing "soft intakes" and services over the phone.</li> <li>Several of the CBEST Consultation and Record Retrieval Evaluation Services (CARES) Team staff (DHS nurses, doctor, and DMH clinicians) have been redeployed during the</li> </ul>	
Actual Implementation Date:	pandemic to assist in areas of urgent need and crisis.	
December 2017	In May, CBEST Community Health Workers began a targeted outreach effort at Project	
December 2017	Roomkey sites. By the end of June 2020, 93 intakes of potentially eligible clients had been completed.	
D1: Model Employment	WDACS and CEO are assessing the efficacy of this strategy in relation to the work of the	
Retention Support Program	Employment and Homelessness Taskforce; recommendations for advancing the goals of the	
	strategy will be included in a future quarterly report.	
Actual Implementation Dates:		
Phase 1: January 2017		
Phase 2: July 2017 and		
on-going (WDACS Lead)		
D2: Expand Jail In Reach (H)	Due to the COVID-19 pandemic, the manner and frequency in which case managers	DHS to train all 12 case managers to
	conducted jail in-reach was adjusted to ensure the safety of both staff and participants.	use the CHAMP case management
Actual Implementation Date:	During the early stages of the County's response to the pandemic, agencies limited the	platform, which will help improve care
January 2017	number of days case managers would conduct in-reach in the jails and in-person meetings	coordination for clients transitioning
	with participants in the community. With safety protocols now in place, agency staff have	from custody to the community.
	returned to the jail facilities to conduct intake and assessments, and have been meeting with	nom cactody to the community.
	clients in the community as needed.	
D3: Supportive Service	Since the last Quarterly Report, Housing Central Command (HCC) has continued its work to	A new LAHSA Supportive
Standards for Subsidized	refine systems to identify, prioritize, and place people experiencing homelessness into	Services Coordinator has joined
Housing	permanent supportive housing (PSH). HCC has expanded its system refinements to SPA 4	the organization and will oversee
	permanent supportive notating (1 or 1). Floor has expanded its system relinements to or A4	ine organization and will oversee

Target Implementation Date: March 2021	and SPA 7. It is currently in the process of expanding them further to SPA 3 and SPA 6. Once expanded to the whole County, the refinements will be incorporated into the PSH Supportive Service Standards. The implementation of the strategy is on hold until these refinements have been completed.	<ul> <li>the Housing Navigation program, which plays a vital role in assisting participants matched to PSH.</li> <li>In addition, the new Supportive Services Coordinator will be part of HCC's efforts to prioritize Housing Navigation Services for persons matched to permanent supportive housing.</li> <li>As Project RoomKey begins the process of demobilizing, the Supportive Services Coordinator will assist in helping participants obtain permanent housing through leveraging Housing Navigation and HCC's efforts. The system refinements will be incorporated into the final PSH Supportive Service Standards.</li> </ul>
D4: Regional Integrated	The D4 Measure H funding has been transferred to Strategy B7 to increase the number of	Continue referring and placing clients
Re-entry Networks – Homeless Focus (H)	B7 beds available each fiscal year by 75 for those exiting County and local jails. Strategy D4 is no longer an active strategy.	exiting jails into the B7 beds, subject to availability.
D5: Support for Homeless Case Managers  Actual Implementation Dates: December 2016	Strategy D5 Workgroup  Alternate Public Defender (APD), CEO, CSSD, Dept. Animal Care and Control (DACC), DPH, DPSS, Public Defender, and WDACS continue to submit referrals to the homeless services providers utilizing the D5 referral forms.  • The Strategy D5 Full Workgroup also continues to meet quarterly to discuss referrals and best practices.	LAHSA will be rolling out the     "Referring Partner Tool" which will     be an online portal to submit     referrals for better tracking and     record keeping.      The tool will be released within
<ul> <li>WDACS-APS Co-Location Pilot Program: September 2018 – Active</li> <li>Home2Work Pilot Program: October 1, 2018 – Active</li> </ul>	WDACS/Adult Protective Services/PATH Co-Location Pilot: Staff person from PATH is co-located at the WDACS Metro field office in SPA 4 once a week to provide case management support to adults experiencing homelessness. For January-June 2020, a total of 52 clients have been referred to homeless providers.	the next six months.  This tool will replace the D5 paper referral form and support better tracking and follow up on these referrals. The goal is to review the tool within LAHSA's CES

<ul> <li>Elderly Nutrition Pilot         Program: March 2018 –         November 2019</li> <li>DPSS &amp; Union Station         Homeless Services Pilot         Program: July 31, 2018 –         January 31, 2019</li> <li>DPSS &amp; LAFH Diversion         Co-location Pilot:         March 2019 – June 2019</li> </ul>	Home2Work Pilot: The Pilot focuses on connecting individuals receiving RRH subsidies to employment services. As of May 30, 2020, a total of 3 individuals have been enrolled in employment services.	refinement workshops prior to launch.
D6: Criminal Record Clearing Project (H)  Actual Implementation Date: January 2018	<ul> <li>Due to COVID-19, participation at public clinic events was suspended per Governor Newsom's statewide Stay at Home directive.</li> <li>In response to the restrictions due to COVID-19, the City Attorney deployed a webbased case referral platform, Service Provider Referral Program (SPRP), which allows homeless service providers and CBOs to remotely refer eligible participants to the City Attorney for assistance with criminal record clearing. The City Attorney has already enlisted 14 service providers to participate in the referral program.</li> <li>Current participants in the SPRP include HOPICS, Neighborhood Legal Services of Los Angeles, DMH, Exodus Recovery, PATH, the Public Defender, Union Station Homeless Services, Inner City Law Center, LA Family Housing, Harbor Interfaith, Project 180, Public Counsel, and Homeboy Industries.</li> <li>Public Defender collaborates with the Los Angeles City Attorney Partners Programs, including LA Diversion Outreach and Opportunities for Recovery (DOOR) and Homeless Engagement and Response Team (HEART), for wrap-around record clearing services.</li> <li>Public Defender also provides record clearing services in collaboration with Inner City Law Center and Public Counsel referrals.</li> <li>Public Defender continues to receive intake referrals by phone and email.</li> <li>Public Defender continues follow-up representation of clients who have completed probation.</li> </ul>	<ul> <li>The City Attorney will add additional service providers to the list of qualified referral sources. This will expand access for participants who need assistance with criminal record clearing services while large outreach events are suspended.</li> <li>Public Defender will expand collaboration with community partners for remote intake and referral, including with DPSS offices, Salvation Army locations countywide, and Project Roomkey providers.</li> <li>The Public Defender and City Attorney are prepared to resume connect day events in the community as soon as allowed by public health directives.</li> </ul>
D7: Provide Services and Rental Subsidies for Permanent Supportive Housing (H)  Actual Implementation Date:	Collaborative Covid-19 Response (DHS, DMH And DPH)     DHS staff and DMH Disaster Service Workers (DSWs) were re-deployed in March and April to staff Isolation/Quarantine sites at County facilities and private motels. DHS managed the operations and logistics, recruiting and training staff, procuring food and supplies, providing direct clinical medical services, and case management for patient discharge planning. DMH staff also provided clinical support. DHS developed best-	<ul> <li>DPH – SAPC will release policies and procedures on the delivery of CENS services at PSH sites in September 2020.</li> <li>DPH – SAPC will expand technical assistance and training</li> </ul>

#### July 2017

- practice standards and provided technical assistance to the non-profit providers who took over operations of the sites in April.
- DHS launched a supply initiative to distribute PPE, cleaning supplies, and pantry boxes
  of shelf stable food. DHS has distributed over 1,875 surgical masks, 32,690 pairs of
  gloves, and 3,842 face shields, which totals to 38,407 PPE to ICMS agencies since
  March 2020. DHS has distributed over 1,900 pantry boxes to ICMS providers serving
  formerly homeless families in PSH to support the stay at home order and minimize risk
  of COVID infection.
- DHS launched a food program in partnership with World Central Kitchen to serve single adults in permanent supportive housing (PSH) and for unsheltered people living on the streets to minimize COVID transmission. DHS had a Countywide presence to distribute 8,700 meals/day, Monday-Friday. To date, this program has provided over 550,000 meals since it began in April 2020.
- DHS launched and staffed a call center to field inquiries directly from ICMS providers and link them to assistance with COVID-related challenges.
- DHS has provided weekly COVID -related health trainings to ICMS providers since February 2020 and developed informational materials on a variety of COVID- related health topics.
- DHS and DMH collaborated with LAHSA to transition individuals currently residing in Project Roomkey sites and interim housing providers serving COVID high- risk individuals to ensure they are appropriately matched to permanent housing resources.

#### Non-COVID Related Efforts

In February 2020, DPH-SAPC began conducting early intervention workshops for Client Engagement Navigation Services (CENS) counselors to assist in engaging PSH residents and encouraging substance use disorder (SUD) screening and linkages to treatment.

- During fiscal year (FY) 2019-20, CENS counselors provided 250 SUD educational sessions. Over 400 PSH residents participated in these sessions.
- DHS continued to plan and track the use of the Coordinated Entry System (CES) to match eligible participants to housing opportunities that are paired with ICMS services. DHS worked with LAHSA to obtain names to be matched to permanent housing resources from CES. Approximately 20 project-based housing sites began or completed their initial lease up processes between January and June 2020. Housing for Health coordinated the lease up process to ensure the PSH residents will be receiving ICMS.

- for providers to obtain HIPAA compliant telehealth platforms and explore if field-based services (FBS) could be safely and responsibly expanded into homes or more public settings.
- By September 2020, SUD 101
   education will be made available
   to DHS, DMH, and property
   management staff at all PSH
   sites.
- DMH and DHS will develop a plan and timeline for assigning Housing FSP contract providers and completing new Measure H Housing FSP contract amendments for PSH sites that are scheduled to open in FY 2020-21.
- DMH will collaborate with DHS to explore the current 4-step housing retention plan and identify if components of the plan will be modified for future implementation by contracted housing providers.

	<ul> <li>DHS met the goal in FY 19-20 by linking approximately 5,500 people to ICMS slots for individuals and families referred through the CES.</li> <li>DMH completed contract amendments adding Measure H Housing Full-Service Partnership services at 26 new sites that will serve 649 individuals. These amendments went into effect February 19, 2020. An amendment is pending to add 25 Measure H Housing Full-Service Partnerships (FSPs) slots at one additional site.</li> <li>In response to the COVID-19 pandemic, DHS converted its training curriculum to webbased formats. Approximately 30 trainings were hosted between January and June.</li> </ul>	
E1: Advocate with Relevant Federal and State Agencies to Streamline Applicable Administrative Processes for SSI and Veterans Benefits  Actual Implementation Dates: Advocacy with Social Security Administration (SSA) – April 2017  Advocacy with VA – December 2017	No additional activity since last reporting period.	Continue to monitor partnership with Veterans Administration and SSA for opportunities to enhance services.
E2: Drug Medi-Cal Organized Delivery System for Substance Use Disorder Treatment Services  Actual Implementation Date: July 2017	<ul> <li>The System Transformation to Advance Recovery and Treatment, LA County's Substance Use Disorder Organized Delivery System, was launched on July 1, 2017.</li> <li>DPH-SAPC opened two additional Connecting to Opportunities for Recovery and Engagement (CORE) Centers throughout Los Angeles County, at the Whittier and Hollywood-Wilshire locations. The five CORE Centers are located within the following Public Health Centers: Antelope Valley, Pomona, Martin Luther King Jr. Public Health Centers, Whittier, and Hollywood-Wilshire.</li> <li>In June, DPH-SAPC launched the <i>Tuition Incentive Pilot</i>, with its inaugural cohort of 125 students. The goal is to expand the substance use prevention and treatment workforce and specifically aims to assist students who come from communities adversely impacted by the War on Drugs.</li> <li>DPH-SAPC received funding from the National Association of County and City Officials and the Center for Disease Control to develop a countywide substance use resource pocket guide, mobile application, and Medications for Addiction Treatment awareness</li> </ul>	SAPC, in collaboration with the technical assistance subcontractor, California Institute for Behavioral Health Services, will provide trainings to the subcontracted provider network to reinforce skills of the SUD workforce.

	campaign. DPH-SAPC has completed initial stakeholder outreach and concept feedback, procured a design vendor, and developed content for the guide.	
E3: Creating Partnerships for Effective Access and Utilization of ACA Services by People Experiencing Homelessness  Actual Implementation Date: October 31, 2018	<ul> <li>All 16 Whole Person Care (WPC) programs for all six high-risk target populations – homeless, reentry, mental health, substance use disorder, perinatal, and those with chronic medical conditions – have been implemented.</li> <li>A WPC Clinical Pharmacy program has been launched to provide high-value and comprehensive medication-related interventions that have been integrated into inpatient and primary care teams.</li> <li>In 2020, the Medical-Legal Partnership program expanded to four new sites: Rancho Los Amigos, Olive View, Harbor UCLA Medical Center, and High Desert comprehensive health center.</li> </ul>	DHS will continue its program improvement efforts across all WPC programs.
E4: First Responders Training  Actual Implementation Date: October 2016	<ul> <li>The LASD Homeless Outreach Services Team (HOST) conducted numerous First Responder Homeless Training (FRHT) sessions for LASD deputies between January and April 2020.</li> <li>Due to restrictions related to COVID-19, the HOST suspended First Responders Training sessions. In addition, HOST was deployed to cover civil unrest, limiting their ability to engage in other activities.</li> </ul>	<ul> <li>Training sessions will be convened once COVID-19 restrictions are lifted.</li> <li>HOST will continue engaging entities regarding LASD FRHT and provide trainings upon request.</li> </ul>
E5: Decriminalization Policy  Actual Implementation Date: January 2017	LASD continues to disseminate the Decriminalization Policy departmentwide and share it with local law enforcement entities upon request.	Continue to disseminate the Policy and ensure it is adhered to by LASD personnel.
E6: Countywide Outreach System (H)  Actual Implementation Date: March 2017	<ul> <li>Overall Status of Strategy</li> <li>As of March 2020, 100% of all Measure H-funded outreach teams were fully implemented and continue to ensure SPA-wide coverage, despite some vacancies.</li> <li>As a result of the Governor's March 13, 2020 COVID-19 emergency declaration and the Los Angeles County Safer at Home order issued shortly thereafter, outreach capacity has been impacted. To mitigate the reduced outreach team workforce, DHS worked closely with the CEO's Homeless Initiative and the Office of Emergency Management (OEM) to deploy Los Angeles County Disaster Service Workers (DSWs) to build MDT capacity and maintain a robust street-based outreach workforce, seven days a week. Of the 39 DSW's embedded in the MDTs throughout Los Angeles (LA) County, seven provide weekend coverage in SPAs 2, 4 and 5.</li> </ul>	DHS will expand outreach clinical enrichment and capacity for COVID testing and wellness checks by providing medical support to LAHSA HET & Los Angeles County Sheriff Department Homeless Outreach Services Team (HOST) teams as resources are available.  The E6 Leadership Team will evaluate the effectiveness and

- Approximately 65% of MDT team members are currently providing street-based engagement, with DSWs increasing the average daily MDT capacity to 75%.
- Approximately 80% of Measure H-funded HET members are providing streetbased engagement.

#### April 1, 2020 - June 30, 2020: COVID Outreach Response

- With the onset of the pandemic, outreach teams focused on identifying and serving COVID-19 vulnerable people experiencing homelessness (PEH) throughout LA County, providing life-sustaining interventions and services.
- Outreach teams mobilized to get hundreds of vulnerable people indoors first to the new LA City Recreation and Parks interim housing sites, then followed by Project Room Key sites in record time. They further mobilized to get hundreds of unsheltered clients into a number of new A Bridge Home Sites during these challenging times. In addition, outreach teams continued to connect PEH with supportive and housing services, assisting CES matched individuals to move into their permanent housing.

#### Coordination, Capacity Building & Technical Assistance

- Weekly COVID-19 Street Medicine calls for MDT Street Medicine providers were implemented to support collaborative medical efforts and street-based COVID-19 medical response, including testing and wellness coordination.
- Weekly COVID-19 Outreach Update Webinars have been offered collaboratively by DHS, DMH & LAHSA and are open to all outreach teams in LA County, averaging about 250 participants per webinar. Recordings of these weekly webinars are provided via LA-HOP to over 500 outreach workers.
- LAHSA and Akido Labs, in partnership with DHS, developed a Smartphone Application (app) aimed to help outreach teams to triage COVID-19 symptoms and support people on the streets during the coronavirus pandemic. Named HOTSpot, the app was launched on April 20, 2020, among all outreach workers. This first-of-its kind app allows outreach teams to do wellness checks, identify COVID-19 symptomatic and vulnerable PEH, and triage them to the most appropriate resource (e.g., 911, isolation/quarantine sites, Project Roomkey). This information allows MDT and LAHSA HET members to provide the appropriate level of support to PEH across the County. As of June 30, 2020, over 10,000 surveys were completed using the app.

future planning of weekly COVID-19 Outreach Update Webinars through the development and distribution of a survey to all outreach team members in LA County.

#### MDT COVID-19 Wellness & Testing Response

- From May 1 June 30, 2020, the MDTs have provided COVID-19 testing, wellness
  checks, services, and interim housing linkages as available in over 400 encampments
  throughout LA County. MDTs have provided COVID-19 testing for over 3000 PEH in
  these encampments during this timeframe, with a 2.3% rate of positive tests.
- Since May 1<sup>st</sup>, DHS has clinically enriched the MDTs with the hiring and training of 12 weekday Registry Registered Nurses (RNs), two weekend registry RNs and 7 Emergency Medical Technicians (EMTs) to provide increased medical support, COVID-19 testing and wellness check capacity throughout each SPA.
- From April 1 June 30, 2020, DHS Measure H -funded MDTs have provided 10,188 COVID-related services to PEH throughout LA County. Non-Measure H funded DHS MDTs provided an additional 3,456 COVID-related services, for a total of 13,644.
- Since April 1, HETs have supported the City of Los Angeles' street testing strategy.
   While most of these teams were funded by the City, when the roving City street testing went into hubs, zones or other areas supported by Measure H HETs, the Measure H-funded HET supported these efforts.

#### Weekend MDT & HET Teams

- Weekend outreach teams continue to be a critical resource in supporting vital health and well-being efforts, including following-up with daily wellness checks for COVID-19 among vulnerable PEH sheltering in place. They also supported connections of clients to PRK sites for weekend openings
- Weekend MDTs also provide COVID test results and referrals to QI sites, as well as health and mental health crisis intervention as needs are identified.

## E7: Strengthen the Coordinated Entry System (H)

## Actual Implementation Date: July 2017

#### **Older Adult Dashboard**

LAHSA completed the first iteration of the public-facing dashboards that target and track older adult data and services across the homeless services system. This includes HMIS data and a one-page information graphic presentation from the Homeless Count.

#### **Expedited IHSS Support in PRK**

 LAHSA, DHS, DMH, and DPSS designed an expedited process to connect clients in interim housing with IHSS that aims to remove the barriers for clients, including by providing assistance with the application process and having the Personal Assistance Services Council (PASC) connect clients directly with available care providers for clients'

#### **Dashboard**

- LAHSA is in the process of reorganizing the dashboard and anticipates it will be available to the public in August; DHS CHAMP data will be added thereafter
- Future older adult data plans include publishing a quarterly Older Adult Data Digest newsletter.

approval. As of July 8, 2020, 32 applications for IHSS were submitted to DPSS. Twelve clients have been approved, 11 were denied, and 10 are pending

#### **Organizational Capacity Building**

- During FY 2019-2020, 78 providers were awarded capacity building grants totaling \$5.6 million to invest in operational infrastructure enhancements, of which \$3.7 million is funded by Measure H.
- As a part of targeted efforts to support South LA homeless services providers, the South LA Collaborative continued to provide technical assistance support to increase capacity and provider sustainability through cohort style workshops and individual consultant support on funding, strategic communication, and financial planning.
- In FY 2019-2020, Centralized Training Academy trained 1,732 individuals from 116 service providing agencies on 42 unique training topics.

#### **Workforce Development**

- LAHSA's Talent Acquisition Coordinator continues to provide recruitment/retention support on behalf of non-profit service providers. Recruitment efforts have resulted in 218 pre-screened candidates and 62 vacant positions filled on behalf of 8 providers.
- The workforce development team participated in the SPA 4 "100 Day Challenge" to
  ensure job seekers with lived experienced are connecting to and matched to various
  employment opportunities. The challenge was successful with over 162 engagements, 66
  placements, and 86 actively engaged in pursuing employment at the time the stay-athome public health order went into effect.

#### **Domestic Violence Regional Coordination:**

Seven of the eight Domestic Violence Regional Coordinators (DVRCs) are currently filled.
Coordinators have begun training CES lead agencies on Safety Planning, enhancing
referral pathways, and convening quarterly SPA-wide meetings with CES and Victim
Service Providers. Coordinators have trained over 440 staff on the intersection of DV and
homelessness, CES and resources provided by victim services providers. DVRCs have
been essential in assisting PRK providers to respond when an abusive incident occurs
onsite. DVRCs have also been able to successfully connect survivors from Project Safe
Haven to permanent housing through a CES or a DV/Intimate Partner Violence (IPV)
RRH program.

#### **IHSS**

 In August, LAHSA plans to scaleup the expedited IHSS process to include other interim and bridge housing sites.

## Area Agency on Aging (AAA) Case Management in PRK

- In August 2020, LAHSA started to match clients in the 18 PRK sites that fall within the service area of the LA County AAA to case management providers.
- WDACS will assist PRK
   participants age 60 and older with
   transportation services based on
   eligibility criteria. Case
   management will follow the client
   when they exit to permanent
   housing whenever possible and
   necessary.

### E8: Enhance the Emergency Shelter System (H)

### Actual Implementation Date: October 2016

#### **Coronavirus Response:**

- Winter Shelter program was extended from 03/31/2020 to 09/30/2020. As of 7/8/2020, 14
  Winter Shelter sites remain open and have served over 7,200 people since winter
  shelters opened in late November 2019.
- On May 18th, in partnership with DHS, opened a new Project RoomKey site with added recuperative care services for individuals with higher acuity, complex health/behavioral health needs. Additional services include on-site 24/7 clinical staff, medical oversight, medication support, minor wound care, transportation, linkages to primary and specialty medical care, and mental health and behavioral health services.
- Participants relocated to Project Room Key from year-round shelter programs continued to receive case management services through their existing provider

#### DPH, DHS, and DMH have:

- Provided COVID-19 testing and prevention at year-round sites.
- Developed and implemented COVID Response Teams (CRTs) to provide technical assistance and education to Interim Housing providers on infection control, isolation and guarantine procedures, and COVID-19 testing strategies.
- Coordinated large distributions of Personal Protective Equipment (PPE) to Interim Housing providers across the County
- DHS clinical staff hosted COVID-19 webinars and created guidelines specifically for IH
  providers related to infection control, appropriate use of PPE, isolation and quarantine
  procedures, accessing resources, and staff support.
- Developed and implemented a reporting process for IH providers related to clients and staff experiencing symptoms associated with COVID-19 I.

#### DPH. DHS. DMH and LAHSA will:

- Develop strategies and guidelines for ongoing shelter operations and arrangements, including decompression activities.
- Discuss the scalability of the Project Room Key matching system for year-round shelter beds. This system will include: In-HMIS assessment for eligibility criteria: In-HMIS waitlist. prioritization for most acute/vulnerable, and most appropriate placement; Yearround shelter providers manually entering their bed availability, with attributes of the available beds (e.g. gender specific, accessibility), and coordinated matching team to facilitate the connection of referred persons to bed openings.
- Increase number of COVID Response Teams (CRTs) to expand services.

### E9: Discharge Data Tracking System

### Actual Implementation Date: June 2017

- Continued the implementation of efforts to include healthcare entities in HMIS for care coordination. Currently, over 40 healthcare entities, including managed care organizations, hospitals, Federally Qualified Health Clinics (FQHCs) and recuperative care facilities have been granted access to HMIS. Additional hospitals will be granted access as a read-only legal agreement has been drafted at the request of many hospitals.
- Data transfers to the Enterprise Linkage Project (ELP) were enhanced to be weekly instead of quarterly .
- The Hospital Liaison pilot was launched, and liaisons have begun to assist hospitals.
   The liaisons are tracking reported discharge locations in HMIS. The hospital liaisons

- Hospitals will be provided with read only HMIS access agreements.
- LAHSA will continue to provide HMIS access to relevant healthcare organizations.
- LAHSA will continue to involve additional healthcare organizations including community clinics, recuperative cares and other organizations in

	assist in coordinating homeless services for hospitals, by providing education and brief interventions to hospitals across the county.	the development of services for PEH, and obtaining access to HMIS.
E10: Regional Coordination of Los Angeles County Housing Authorities  Actual Implementation Date: May 2016	<ul> <li>On March 24, 2020, the United States Department of Housing and Urban Development (HUD) approved the first regional Veterans Affairs Supportive Housing (VASH) Exception Waiver for Los Angeles County. The LACDA coordinated the effort to obtain this waiver that includes the LACDA, City of Los Angeles Housing Authority, City of Long Beach Housing Authority, City of Burbank Housing Authority, City of Pasadena Housing Authority, City of Glendale Housing Authority, and the City of Redondo Beach Housing Authority. The waiver provides Exception Payment Standards from 111% - 140% of the FFY 2020 FMR's that can be used by all LA County PHA's with VASH vouchers to expedite the leasing process for Veterans.</li> <li>Due to COVID-19, the Quarterly Roundtable meeting scheduled for April 30, 2020 had to be cancelled. The Quarterly Roundtable Meeting scheduled for July 27, 2020 took place as planned.</li> </ul>	LACDA will continue to convene quarterly meetings with PHAs to discuss issues surrounding homelessness and opportunities to align the PHAs' respective efforts.
E11: County Specialist Support Team (Super Connect)  Actual Implementation Date:	SuperConnect Team has been phased out as of November 2019 as it has been incorporated into the Housing for Health Program. However, DPSS continues to provide vital services to the street-based teams, Interim Housing, CBEST, and Enriched Residential Care program (Board and Cares) by providing access to vital income information, copies of IDs, assistance with reestablishing benefits, status on sanctions, assistance with My Benefits Now, and warm hand-offs to DPSS district offices.	
December 2017	Older Adult Housing Bilet	The DEC/UDENN/UOLA Older
E12: Enhanced Data Sharing and Tracking	<ul> <li>Older Adult Housing Pilot</li> <li>In May and June, the CEO-Research and Evaluation Services/University of Pennsylvania/University of California at Los Angeles (RES/UPENN/UCLA) research</li> </ul>	The RES/UPENN/UCLA Older     Adult Housing Pilot     Implementation plan will be
Actual Implementation Date: June 2017	team completed reports analyzing data on older adults experiencing homelessness, including those being served in Project Roomkey, and estimating costs for an Older Adult Housing Pilot.	submitted to the Board in September 2020.  RES and CPL have tentatively set September 15 as a target date for
	<ul> <li>The Benefits Maximization Project</li> <li>In May 2020, RES presented the results of Homeless Management Information System (HMIS)-DPSS data matches encompassing clients enrolled with LAHSA and clients in receipt of benefits through General Relief, Medi-Cal, CalWORKs and/or CalFRESH in</li> </ul>	commencing work on the predictive models that will inform

FY 2018-19. LAHSA and DPSS presented an action plan based on RES's findings in the same meeting of the Homeless Policy Board Deputies.

#### **Homeless Fatalities**

- RES met with CPL in May and June 2020 to discuss the timetable for commencing the development of predictive models in support of homeless fatality prevention efforts using Medical Examiner-Coroner death records.
- In May 2020, RES worked with the Medical Examiner-Coroner and County Counsel to commence the process to enable the routine flow of death records into ELP 2.0 which will be used for homeless fatality prevention efforts.
- RES completed analyses for a February 2020 DPH report back to the Board on homeless fatality prevention efforts.

### Los Angeles County Office of Education/LA County/Coordinated Entry System Data Linkage Project

- In March 2020, RES met with Los Angeles County Office of Education (LACOE) to discuss a timetable for conducting a first round of proof- of -concept matches between LACOE and CES data.
- In March 2020, RES prepared a memo for County Counsel and LACOE counsel to obtain guidance for forthcoming proof -of -concept matches.

#### **Evaluations**

- Data collection for the Year 4 HI performance Evaluation began in May 2020.
- RES, HI and CIO met to assess the quality of PSA's HI FY 2018-19 performance evaluation in February 2020.
- The five competitively-procured independent HI Strategy evaluators presented their evaluation findings to Board deputies, as well as to staff at the lead agencies administering the evaluated strategies, in February and March 2020.
- In February 2020, RES and HI met with Public Sector Analytics (PSA), the performance evaluator for the HI, to discuss expectations for the FY 2019-20HI performance evaluation.

#### Homeless Policy Research Institute (HPRI)/USC Rapid Response Research Contract

• RES worked with HPRI to review and revise a Rapid Response Research contract. The contract is pending execution.

- countywide efforts to prevent homeless fatalities.
- The LACOE-LA County-CESlinkage project, which was temporarily halted in March due to the COVID-19 public health emergency, will likely re-start in October 2020.

E13: Coordination of Funding for Supportive Housing  Actual Implementation Date: Fall 2018	<ul> <li>The E13 group continued working with the software vendor for the development and implementation of a Universal Notice of Funding Availability (UNOFA) online application. The implementation of the system and coordination among funders is expected to be complete in August 2020.</li> <li>The UNOFA team continues to meet twice weekly with the software developer of the UNOFA application system. LACDA and HCID-LA have coordinated funding eligibility, special needs populations to be served, general application requirements, and financial and project forms. Final testing and troubleshooting are underway and the last test of the system with affordable housing developers is scheduled for August 2020. If there are no complications as a result of this final test, the UNOFA will be ready to go live.</li> </ul>	The UNOFA system is nearing completion and testing with affordable housing developers who will use the system is being scheduled for August 2020. LACDA and HCID-LA expect to employ the system for the next NOFA releases.
E14: Enhanced Services for Transition Age Youth (H)  Actual Implementation Dates: Phase 1: August 2016 Phase 2: September 2016 Phase 3: July 2018 Phase 4: October 2016	<ul> <li>Campus Peer Navigators were integrated into all community college campuses and are currently serving students experiencing or at risk of homelessness, primarily on a remote basis.</li> <li>LAHSA finalized awards and executed new contracts with 8 TAY-specific Access/Drop-In Centers (one per Service Planning Area)becoming operational in June 2020. Each contracted site is funded for core CES access services in addition to one full-time Problem-Solving Specialist and \$25,000 in Problem-Solving Assistance Funds (PSAF).</li> <li>LAHSA, in partnership with the Homeless Youth Forum of Los Angeles (HYFLA), continued preparatory work for the next round of funding made available by HUD as part of its Youth Homelessness Demonstration Program (YHDP), including additional development of a CoC-wide Needs Assessment for Youth. The Notice of Funding Availability (NOFA) has not yet been released.</li> <li>LAHSA convened its second Youth CES Refinement Workshop attended by more than 50 representatives from various stakeholder groups including HYFLA, providers, and system partners. Workshop attendees reviewed and prioritized solutions across the core phases of Youth CES—Access, Assessment, Prioritization, and Assignment.</li> <li>A third-party evaluation of TAY Transitional Housing in LA County was launched by Abt Associates,</li> <li>DCFS/Probation Liaisons, staffed by Youth CES Lead Agencies, were fully staffed countywide by January 2020</li> <li>COVID Assessments were completed in HMIS for more than 250 youth at high-risk for severe symptoms from COVID-19. This data is also used to facilitate access to interim</li> </ul>	<ul> <li>LAHSA and HYFLA will partner to complete the quantitative portion of the Continuum of Care (CoC)-wide Needs Assessment for Youth beginning in September 2020.</li> <li>LAHSA will develop workgroups to test and formalize the first set of prioritized solutions identified by various stakeholder groups through the second Youth CES Refinement Session.</li> <li>A third-party evaluation of Host Homes, led by Lens Co., will be completed by December 2020.</li> <li>LAHSA will convene a youth homelessness briefing to share full results from the 2020 Youth Count in August 2020.</li> </ul>
	COVID Assessments were completed in HMIS for more than 250 youth at high-risk for	

	<ul> <li>those with a COVID Assessment completed, 95 clients (37%) were enrolled at a Project Roomkey site.</li> <li>Youth CES Lead Agencies began facilitating safe and stable housing placements for youth enrolled in Project RoomKey sites countywide, starting in July 2020.</li> <li>A total of 109 FUP vouchers were awarded to the Housing Authority of the City of Los Angeles (HACLA) and LACDA at least 25% of which must be utilized for youth exiting or exited from foster care.</li> </ul>	
E15: Homeless Voter Registration and Access to Vital Records  Actual Implementation Date: January 2017	<ul> <li>In June, RRCC held a City Clerk Summit, and highlighted to all City Clerks throughout LA County the importance of keeping in mind homeless outreach even as efforts are shifted during COVID-19.</li> <li>In July, RRCC began discussion with LA Family Housing on civic engagement and outreach for homeless clients, with the understanding that outreach is limited due to COVID-19.</li> </ul>	<ul> <li>RRCC will continue seeking partnerships with homeless services organizations/agencies to see how civic engagement can be incorporated into their efforts.</li> <li>RRCC will continue partnering with LASD to determine best approach for in-jail voting for individuals in jail who are eligible to vote.</li> </ul>
E16: Affordable Care Act opportunities  Implementation Dates: Actual: July 2017  Health Homes: Targeted for Summer 2019	<ul> <li>Cumulative enrollments in WPC programs through April 2020 reached 89,392 unique clients and 1,083,199 cumulative member months of service.</li> <li>The annual report and invoice for Program Year 4 in the amount of \$367.2 million was submitted to the State in May 2020.</li> </ul>	<ul> <li>DHS will continue to work with the California Department of Healthcare Services (DHCS):</li> <li>As the State is seeking an extension of the existing 1115 waiver, inclusive of WPC, with the Federal Government.</li> <li>As DHCS has delayed the implementation of California Advancing and Innovating Medi-Cal (CalAIM), the new waiver that was to start in 2021 but has been postponed allowing continued focus on the response to COVID-19.</li> </ul>

E17: Regional Homelessness Advisory Council (RHAC) and Implementation Coordination  Actual Implementation Date: February 2017	RHAC meetings were held on June 4, 2020 and July 9, 2020.	RHAC meetings are held quarterly. The next meeting will be held in September 2020.     Tentative agenda items include the COVID-19 recovery plan, updates to the RHAC charter and membership structure.
F1: Promote Regional SB 2 Compliance  Actual Implementation Date: November 2016	Regional Planning Commission approved the Interim and Supportive Housing Ordinance on July 22, 2020, which strengthens the County's compliance with SB 2.	Department of Regional Planning will prepare the ordinance for a Board hearing in the fall of 2020.
F2: Linkage Fee Nexus Study, and F5: Incentive Zoning/Value Capture Strategies  Actual Implementation Date: January 2018	Completed as of January 31, 2019.	N/A
F3: Support for Inclusionary Zoning for Affordable Rental Units <u>Actual Implementation Date:</u> March 2016	The consultant completed the update to the Inclusionary Housing Ordinance feasibility study. On April 29, 2020, the Regional Planning Commission approved the Inclusionary Housing Ordinance.	
F4: Development of Second Dwelling Unit Pilot Project  Actual Implementation Date: October 2017	<ul> <li>DRP drafted an update to the Accessory Dwelling (ADU) Unit Ordinance to reflect changes to State ADU law that took effect January 1, 2020.</li> <li>On April 29, 2020, the Regional Planning Commission recommended approval of the updated ADU Ordinance to the Board of Supervisors.</li> <li>The Yes to ADU exhibition designed by Arts and Culture was displayed at the Homeless Initiative Conference in March 2020.</li> </ul>	Oversee the construction progress on Vallin's New ADU. Expected completion by Summer 2020.

	<ul> <li>DRP submitted a successful application for Strategy F4 for the National Association of Counties (NaCo) Achievement Awards.</li> <li>On August 4, 2020, the Board approved the ADU Ordinance as recommended by the Regional Planning Commission and instructed County Counsel to prepare the final Ordinance for Board consideration.</li> <li>ADU Pilot Status</li> <li>Final building permit approval of 2 ADU(s) is anticipated by September 2020; Homeless tenants to move into 2 ADU units by October 2020.</li> <li>Construction continues for the 3 remaining new ADUs.</li> <li>Ongoing program monitoring of progress and identifying "Lessons Learned" from homeowner selection, design, construction, completion, tenant selection, and lease-up and long-term monitoring.</li> </ul>	<ul> <li>Oversee the construction progress on Sneed's New ADU. Expected completion Winter 2020.</li> <li>Oversee the construction progress on Small unpermitted ADU, which is expected completion Summer 2020.</li> <li>Oversee the construction progress on Rong new ADU, which is expected completion Spring 2021.</li> <li>Upon completion of 2 ADUs. LACDA will look to release a public announcement.</li> <li>Continue to identify lessons learned, and strategies to address issues encountered with the ADU Pilot Program participants.</li> </ul>
F6: Use of Public Land for Homeless Housing  Target Implementation Date:	Ongoing discussions between CEO Asset Management and CEO-HI staff regarding potential vacant or underutilized properties for interim and supportive housing.	CEO to obtain approval of Board Offices for use of County property for interim or permanent housing.
Ongoing		
F7: Preserve and Promote	Measure H funding allocated through NOFA 24-A, released in September 2018, was	
the Development of	awarded to six projects in 2019.	
Affordable Housing for	Project management is on-going for the five projects from NOFA 23-A, which received	
Homeless Families and Individuals (H)	Measure H allocations in 2018:	
IIIuIVIUUdis (II)	<ol> <li>PATH Villas at South Gate – In Construction; completion expected in August 2021.</li> <li>Kensington Campus – Completed</li> </ol>	
Actual Implementation Date:	<ol> <li>Rensington Campus – Completed</li> <li>The Spark at Midtown – In construction; completion is expected in November 2020.</li> </ol>	
NOFA 23-A released in	4. Florence Apartments – In construction; completion is expected in August 2021.	
September 2017	5. Sun Commons – Predevelopment; construction expected to start in December	
NOFA 24-A released in	2020.	
September 2018	<ul> <li>The following projects received Measure H funding through NOFA 24-A:</li> <li>1. Veterans Park Apartments – In construction; completion expected in August 2021.</li> </ul>	

	<ol> <li>Fairview Heights – In construction; completion expected in August 2021.</li> <li>Vermont/Manchester Apartments – Completion of the predevelopment phase expected in the last quarter of 2020.</li> <li>The Pointe on La Brea – Predevelopment; tax credit allocation date TBD.</li> <li>PCH &amp; Magnolia Apartments – In Construction; completion expected in September 2021.</li> <li>Juniper Grove Apartments – Predevelopment; construction to start September 2020.</li> </ol>	
F7: One-time Housing Innovation Fund (H)  Implementation Dates: Actual RFP release: June 2018 Selection of winning proposals: December 2018	<ul> <li>On August 13, 2019, the Board authorized LACDA to execute and administer contracts with the five winners of the Housing Innovation Challenge (HIC). Below is a status of the five HIC projects.</li> <li>South LA Bungalows: Loan closed in February 2020. Project is under construction.</li> <li>Flyaway Homes: Loan closed in April 2020. Project is expected to be completed in the fall of 2020.</li> <li>LifeArk El Monte: Loan closed February 2020. The project received state approval in April 2020. Developer is preparing for start of construction. Developer is working on securing a construction loan from Non-Profit Finance Fund.</li> <li>Community Corp of Santa Monica: A new potential site has been identified for the project. Proposed site under review by County.</li> <li>United Dwelling: The grant and disbursement agreement is being reviewed by LACDA and the awardee.</li> </ul>	

ACA	Affordable Care Act	IAR	Interim Assistance Reimbursement
ADU	Accessory Dwelling Unit	ICMS	Intensive Case Management Services
AJCC	America's Job Center of California	IPV	Intimate Partner Violence
ASO	Alternative Staffing Organization	LACA	Los Angeles City Attorney
CBEST	Countywide Benefits Entitlement Services Teams	LACAC	Los Angeles County Arts Commission
СВО	Community Based Organization	LACDA	Los Angeles County Development Authority
CDC	Centers for Disease Control	LACEYH	Los Angeles Coalition to End Youth Homelessness
CES	Coordinated Entry System	LACOE	Los Angeles County Office of Education
CEO	Chief Executive Office	LAHSA	Los Angeles Homeless Services Authority
CENS	Client Engagement and Navigation Services	LASD	Los Angeles Sheriff Department
CoC	Continuum of Care	MET	Mental Evaluation Team
COG	Council of Governments	MDT	Multidisciplinary Team
DCFS	Department of Children and Family Services	NOFA	Notice of Funding Availability
DHR	Department of Human Resources	ODR	Office of Diversion and Re-entry
DHS	Department of Health Services	PD	Public Defender
DMH	Department of Mental Health	PH	Permanent Housing
DMVA	Department of Military and Veterans Affairs	PHA	Public Housing Authority
DPH	Department of Public Health	PSH	Permanent Supportive Housing
DPSS	Department of Public Social Services	RBH	Recovery Bridge Housing
DPW	Department of Public Works	RCB-ICMS	Reentry Community-Based Intensive Case Mgmt. Svcs.
DRP	Department of Regional Planning	REDF	Roberts Enterprise Development Fund
DV	Domestic Violence	RES	Research and Evaluation Services
E-TSE	Enhanced Transitional Subsidized Employment	RHAC	Regional Homelessness Advisory Council
FSC	Family Solutions Center	RRH	Rapid Re-Housing
FSP	Full-Service Partnership	RR/CC	Registrar Recorder/County Clerk
GR	General Relief	SAPC	Substance Abuse Prevention and Control
HACLA	Housing Authority of City of Los Angeles	SPA	Service Planning Area
HCID-LA	L.A. Housing and Community Investment Department	SSA	Social Security Administration
HCV	Housing Choice Voucher	SSI	Supplemental Security Income
HET	Homeless Engagement Team	TAY	Transition Age Youth
HIP	Homeless Incentive Program	TSE	Transitional Subsidized Employment
HJC	Housing and Jobs Collaborative	VA	Veterans Administration
HMIS	Homeless Management Information System	VI-SPDAT	Vulnerability Index – Service Prioritization Decision Tool
HUD	U.S. Department of Housing and Urban Development	WDACS	Workforce Development Aging and Community Services
HCV	Housing Choice Voucher	WIOA	Workforce Innovation and Opportunity Act

### **Homeless Initiative Performance Data by Strategy**

Fiscal Year 2019-2020, July 2019 to June 2020

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STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)
A1: Homeless Prevention Program for Families	Percentage of A1 participant families that exit the program who retain their housing or transition directly into other permanent housing	73% (348/477)	89% (689/775)	78% (661/848)
A1: Homeless Prevention Program for Families	Percentage of A1 participant families that did not enter any homeless services programs within six months of exiting the prevention program	N/A	93% (583/629)	98% (557/567)
A5: Homeless Prevention Program for Individuals	Percentage of A5 participants that exit the program who retain their housing or transition directly into other permanent housing	89% (72/81) (data is for February 2018- June 2018)	93% (813/872)	72% (992/1,376)
A5: Homeless Prevention Program for Individuals	Percentage of A5 participants that did not enter any homeless services programs within six months of exiting the prevention program	Not available	89% (510/572)	96% (689/715)
Subsidized Housing to Homeless Disabled Individuals	Number of B1 participants who secured housing with B1 subsidy**	1,476	253	1358
	Percentage of enrolled B1 participants who secured housing with B1 subsidy	61%	86%	60%
	Number of B1 participants approved for SSI	120	117	210

<sup>\*</sup>Some of the outcomes reported in prior quarterly reports have changed due to data lag and other revisions.

<sup>\*\*</sup>B1 subsidy referrals/enrollments were suspended between March 2018 and February 2019.

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)
	Number of participants newly enrolled in B3	12,675	10,747	9,002
	Number of participants active in the program on the last day of the reporting period	11,661	11,951	10,978
	Number of B3 participants active in the program within the reporting period date range	17,787 Does not include DHS data	21,357	19,473
	Number of B3 participants who secured permanent housing during the reporting period with or without a rapid rehousing subsidy	4,937	5,065	5,903
B3: Partner with Cities to Expand	Of B3 Participants who secured housing with a rapid rehousing subsidy, number who remained in permanent housing upon exiting the RRH program	1,482	1,413	3,114
Rapid Re-Housing	Of B3 Participants who secured housing with a rapid rehousing subsidy, percentage who remained in permanent housing upon exiting the RRH program	65% (1,482/2,286)	87% (1,413/1,627)	86% (3,114/3,624)
	Number of B3 participants who obtained employment (of those who were newly enrolled during the reporting period)	508	552	143
	Number of B3 participants who obtained benefits (of those who were newly enrolled during the reporting period)	453	357	169

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)
	Number of formerly homeless individuals and families that were housed using B4 landlord	629	2,120	2,277
	Number of landlord/community engagement events held	49	125	67
	Number of landlord requests to participate in Homeless Incentive Program (HIP)	691	2,435	1,929
	Number of incentives provided to landlords	874	2,534	2,425
	Amount of incentives provided to landlords	\$ 1,285,217	\$ 4,207,723	4,170,708
THOUSING SUBSIDIES	Number of units leased with HIP incentives (by bedroom size)	Total: 498 Bedroom sizes: SRO = 2 0 = 64 1 = 224 2 = 153 3 = 38 4 = 11 5 = 6	Total: 1,863 Bedroom sizes: SRO = 4 0 = 106 1 = 916 2 = 558 3 = 192 4 = 62 5 = 16 6 = 1 Shared = 8	Total: 2,425 Bedroom sizes: SRO = 8 0 = 212 1 = 1,112 2 = 776 3 = 221 4 = 64 5 = 12 6 = 5 Shared = 15
	Number of security deposits paid	361	2,083	,
	Amount of security deposits paid	\$ 780,476		
	Number of utility deposits/connection fees paid	56	757	1036
	Amount of utility deposits/connection fees paid  Number of rental application and credit check fees paid	\$ 7,928 46	\$ 97,583 512	
	Amount of other move-in assistance paid	\$ 129,051	\$ 688,029	\$ 23,745

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)
B6: Family Reunification Housing Subsidy	Number of B6 participant families placed in housing	73 (Data for 1/1/17- 6/30/18)	89	159
	Number of individuals who have been served with B7-funded interim/bridge housing.	2179 (does not include Department of Public Health Substance Abuse Prevention and Control outcomes)	3,257	4,438
B7: Interim/Bridge Housing for Those Exiting Institutions	Breakdown of the institution from which individuals who were served in interim/bridge housing were discharged  (Sum of categories does not equal total number because some individuals have multiple enrollments and/or came from different places prior to enrollment.)	Hospitals: 386  Jail/Prison/ Juvenile Detention Center: 1,164  Other: 635 (does not include Department of Public Health Substance Abuse Prevention and Control outcomes)	Hospitals: 1,037  Jail/Prison/ Juvenile Detention Center: 861  Substance Abuse Treatment: 926  Interim or Transitional Housing: 138  Other: 305	Hospitals: 757  Jail/Prison/ Juvenile Detention Center: 1,488  Substance Abuse Treatment: 1,441  Interim or Transitional Housing: 248  Other: 525

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)
B7: Interim/Bridge Housing for Those Exiting Institutions	Number of B7 participants who exit to a permanent housing destination	445 (FY 2017-2018 data does not include Department of Public Health Substance Abuse Prevention and Control outcomes)	544	488
	Percentage of B7 participants who exit to a permanent housing destination	43% (445/1,037) (FY2017-2018 data does not include Department of Public Health Substance Abuse Prevention and Control outcomes)	Not available	LAHSA: 26% (187/710) DHS: 18% (123/677) DPH: 19% (178/959) (DPH figures are Jan- July 2020 only)
C1: Enhance the	Number of C1 participants who are engaged in subsidized employment	268	236	211
CalWORKs Subsidized Employment Program for Homeless Families	Number of C1 participants who are placed in unsubsidized employment	52 (out of 131 who completed the subsidized placement)	completed the	10 (out of 24 who completed the subsidized placement)
C2/C7: Increase Employment for Homeless Adults	Number of C2/C7 participants enrolled in Transitional Employment	800	1,265	2,246
	Number of C2/C7 participants who secured unsubsidized employment	242	742	872
	Number of DPSS GR Participants served by C2/C7	142	215	562

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)
C3: Expand Targeted Recruitment & Hiring Process to	Number of individuals at risk of or experiencing homelessness who were enrolled in TempLA, a program that places low-income people into temporary employment with the County.	34	3	21
Homeless/ Recently Homeless to Increase Access to County Jobs	Number of individuals at risk of or experiencing homelessness who were enrolled in Community Youth Bridges Program, a program to connect atrisk youth to County employment.	Not available	Not available	23
	Number of individuals newly enrolled in CBEST	7,458	6,226	5,739
C4/5/6: Countywide	Number of individuals currently enrolled in CBEST	5,861	11,499	16,888
SSI/Veterans Benefits Advocacy Program for People/	Number of CBEST participants whose applications for SSI/Veterans' benefits were submitted	443	1,413	2,168
Veterans/ Inmates Experiencing Homelessness or at	Number of CBEST participants whose applications for SSI/Veterans' benefits were denied	4	47	78
Risk of Homelessness	Number of CBEST participants whose applications for SSI/Veterans' benefits are pending disposition	Not available	1,007	2,005
	Number of CBEST participants approved for SSI/Veterans' benefits	142	364	841

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)
	Number of current CBEST participants who were linked to and had access to mental health services at some point in their enrollment	2,723	2,314	Not available
C4/5/6: Countywide SSI/Veterans Benefits Advocacy	Number of current CBEST participants who were linked to and had access to health services at some point in their enrollment	4,963	4,185	Not available
Program	Number of CBEST participants in Care Coordination and Navigation in the data period (includes only those who were actively engaged in the application process in the data period, rather than those who had been engaged at one point in their CBEST enrollment, as in the above two metrics)	Not available	Not available	2,011
	Number of inmates who received D2 jail in-reach services	3,489	1,349	1,223
	Number of D2 participant inmates who were assessed with the VI-SPDAT	2,632	975	952
D2: Expansion of Jail in Reach	Number of D2 participant inmates placed in bridge housing upon release	723 (from 9/14/17- 6/30/18)		379
	Number of D2 participant inmates transported to housing upon release	620 (from 9/14/17- 6/30/18	210	303

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)
	Number of D2 participant inmates referred to SSI advocacy program (CBEST)	106 (from 9/14/17- 6/30/18	55	70
D2: Expansion of	Number of D2 participant inmates placed in permanent supportive housing by the Housing for Health program within 12 mo. of release	119	160	53
Jail in Reach	Number of D2 participant inmates referred to Community Transition Unit (CTU) for GR assistance at DPSS	407	63	124
	Number of D2 participant inmates referred to CTU for Medi-Cal application assistance	283	75	546
	Number of Public Defender homeless outreach events held through D6	54 (January - June 2018)	138	108
	Number of City Attorney homeless outreach events held through D6	N/A	56	47
D6: Criminal Record Clearing Project	Number of homeless persons engaged by Public Defender through D6	577 (January - June 2018)	897	736
	Number of homeless persons engaged by City Attorney through D6	N/A	1,211	995
	Number of petitions for dismissal/reduction filed by Public Defender for D6 participants	264 (January - June 2018)	987	1,292
	Number of petitions for dismissal/reduction filed by City Attorney for D6 participants	N/A	1,793	2,871

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)
D6: Criminal Record	Number of petitions filed by Public Defender for dismissal/reduction that were granted for D6 participants	153 (January - June 2018)	554	537
Clearing Project	Number of petitions filed by City Attorney for dismissal/reduction that were granted for D6 participants (some granted petitions were filed prior to Measure H funding)	N/A	1,102	2,705
	Number of D7 participants newly enrolled and linked to Intensive Case Management Services (ICMS)	2,842	3,904	3,175
	Number of participants in existing PSH units that had insufficient supportive services who began receiving D7 ICMS services to increase housing retention (These participants are considered to be part of the "D7 Flex" program.)	N/A	803	1,885
Supportive Housing (PSH)	Number of individuals who were active in the D7 and D7-flex programs during the reporting period	2,842	7,255	12,573
	Number of newly enrolled D7 participants receiving federal rental subsidies.	1,524	2,267	2,332
	Number of newly enrolled D7 participants receiving local rental subsidies	1,081	1,573	642

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)
	Number of D7 participants placed in housing during the reporting period	1,340	2,152	2,495
	Number of LASD deputies and sergeants trained	1,315 (from 10/2016 to 6/2018)	729	957
E4: First Responders Training	Number of non-LASD law enforcement personnel trained	43	19	11
	Number of non-law enforcement first responders trained	389 (from 6/2017 to 6/2018)	465	396
	Number of individuals initiated contact	17,929	22,410	26,836
E6: Countywide Outreach System*	Number of individuals newly engaged during the reporting period	8,658	10,905	14,005
	Number of individuals engaged during the reporting period	9,257	15,039	19,224

\*(Data is for CES Outreach Teams, DHS Multidisciplinary Teams, and LAHSA Homeless Engagement Teams.)

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)
	Number of individuals who received services or successfully attained referrals	6,833	17,673	15,419
E6: Countywide	Number of individuals who were placed in crisis or bridge housing	1,164	1,468	3,093
Outreach System*	Number of individuals who were linked to a permanent housing resource	533	1,018	875
	Number of individuals who were placed in permanent housing	375	757	699
	Number of households assessed through CES	28,874	27,116	22,538
E7: Strengthen the Coordinated Entry	Average length of time in days from assessment to housing match	208	257	376
(All data for this strategy is for the CES as a	Average length of stay in days in crisis/bridge housing for those who exited in the reporting period	63	48	72
whole.)	Average acuity score of persons or households who have obtained permanent housing	7.4	7.8	8.6
	Number of persons/households who have increased their income	5937	7,093	7,404

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)
E8: Enhance the Emergency Shelter	Number of participants newly enrolled in the program during the reporting period	13,524	17,759	12,539
System (Data includes all	Number of persons active in the program within the reporting period	15,970	22,362	18,229
participants served in programs funded in whole or in part by Measure H.)	Number of persons who exited crisis, bridge, or interim housing to permanent housing during the reporting period (out of total exits to any destination)	2752 (out of 11,420 total exits) = 24%		3,656 (out of 11,211 total exits) = 33%
	Percentage of E14 TAY participants who exit transitional housing to permanent housing destinations during the reporting period	50% (34 out of 66 total exits)	39% (150 out of 388 total exits)	49% (222 out of 454 total exits)
E14: Enhanced	Percentage of E14 TAY participants who obtained employment during the reporting period	16% (47 out of 287 active participants)	14% (122 out of 872 active participants)	13% (125 out of 960 active participants
Services for Transition Aged	i tambér en l'en partier partier de l'en parti		3,285	2,404
Youth (TAY)	Number of children linked to appropriate educational programs, including enrollment in school and/or connections to Mckinney-Vento resources	Not available	1,811	2,389
	Number of educational assessments completed with youth ages 16-24	Not available	396	721

## Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA) Fiscal Year 2019/2020, (July 2019 - June 2020)

B3: Partner with Cities to Expand Rapid Re- Housing	Number of individuals newly enrolled	Number of individuals active in the program within the reporting period	Number of B3 participants who secured permanent housing during the reporting period with or without a rapid rehousing subsidy	with a rapid re- housing subsidy, number who remained in permanent housing	Of persons who secured housing with a rapid rehousing susbidy, number that exited the program to any destination	Of persons who secured housing with a rapid re-housing subsidy, percentage who remained in permanent housing upon exiting the RRH program
Total	9,002	19,473	5,903	3,114	3,624	86%
SPA 1	1,004	1,473	711	489	517	95%
SPA 2	1,852	4,417	1,103	726	779	93%
SPA 3	1,109	1,917	573	446	467	96%
SPA 4	1,990	3,800	1,288	377	554	68%
SPA 5	504	1,393	254	96	112	86%
SPA 6	1,038	3,282	791	336	457	74%
SPA 7	842	1,909	517	174	201	87%
SPA 8	824	1,821	856	489	568	86%
SPA Unknown		1				

B7: Interim/Bridge Housing for Those Exiting Institutions	Number of individuals who have been served with B7 funded interim/bridge housing	Number of B7 participants who exit to a permanent housing destination	Number of B7 participants who exit to any destination	Percentage of B7 participants who exit to a permanent housing destination
Total	4,438	488	3,354	15%
SPA 1	224	44	137	32%
SPA 2	382	15	271	6%
SPA 3	774	53	433	12%
SPA 4	826	89	532	17%
SPA 5	276	50	140	36%
SPA 6	745	77	568	14%
SPA 7	457	68	319	21%
SPA 8	812	84	379	22%

#### Notes:

- B3 data is broken down by the Service Planning Area in which the participant was served.
- B7 data is broken down by the Service Planning Area in which the participant was served.

### Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA) Fiscal Year 2019/2020, (July 2019 - June 2020)

D7: Provide services and rental subsidies for Permanent Supportive Housing	Number of D7 participants newly placed in housing
Total	2,495
SPA 1	365
SPA 2	236
SPA 3	163
SPA 4	425
SPA 5	35
SPA 6	510
SPA 7	302
SPA 8	442
SPA Unknown	71

E6: Countywide Outreach System	Number of unduplicated individuals initiated contact	Number of unduplicated individuals newly engaged during reporting period	Number of unduplicated individuals who received services or successfully attained referrals
Total	26,836	14,005	19,224
SPA 1	1,659	857	1,403
SPA 2	2,452	1,156	1,440
SPA 3	2,730	1,452	1,664
SPA 4	6,751	3,172	4,872
SPA 5	4,303	3,301	4,295
SPA 6	2,044	854	1,237
SPA 7	3,134	1,519	2,074
SPA 8	3,990	1,754	2,423
SPA Unknown	165	96	

E6: Countywide Outreach System	Number of unduplicated individuals who are placed in crisis or bridge housing	Number of unduplicated individuals who are linked to a permanent housing resource	Number of unduplicated individuals who are placed in permanent housing
Total	3,093	875	699
SPA 1	198	83	119
SPA 2	365	32	32
SPA 3	544	162	63
SPA 4	665	344	199
SPA 5	185	25	29
SPA 6	353	18	64
SPA 7	536	111	108
SPA 8	236	100	87
SPA Unknown	19	_	

#### Notes:

•D7 SPA data is based on location where participant is housed.

•E6 data is broken down by the Service Planning Area in which the participant was served. Data is for three types of outreach teams: Department of Health Services' Multidisciplinary Teams (MDTs), Los Angeles Homeless Services Authority Homeless Engagement Teams (HET), and Coordinated Entry System (CES) teams. Due to participants being enrolled into multiple programs across countywide outreach teams, the total number per SPA does not equal the sum of all teams added together. Data for metrics on services/referrals, crisis housing, and permanent housing include individuals who were engaged during the reporting period but may have been engaged for the first time in a prior reporting period. Therefore, the total number who were newly engaged.

Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA) Fiscal Year 2019/2020, (July 2019 - June 2020)

E8: Enhance the Emergency Shelter System	Number of individuals who entered E8 interim/crisis/ bridge housing programs in the reporting period	Number of individuals who have been served by E8 funded interim/crisis/ bridge housing beds	Number of persons that exited to permanent housing destination within the report date range (by program SPA)
Total	12,539	18,229	3,656 (out of 11,211 exits = 33%)
SPA 1	1,300	1,678	507 (out of 1,300 exits = 39%)
SPA 2	1,786	3,028	681 (out of 1,378 exits = 49%)
SPA 3	880	1,254	351 (out of 759 exits = 46%)
SPA 4	2,427	3,417	859 (out of 2,352 exits = 37%)
SPA 5	434	599	174 (out of 399 exits = 44%)
SPA 6	4,310	6,498	481 (out of 3,663 exits = 13%)
SPA 7	668	939	194 (out of 708 exits = 27%)
SPA 8	1,022	1,215	411 (out of 904 exits = 45%)

**Note**: E8 data is broken down by the Service Planning Area in which the participant was served.

		A1: Prevention for Families		A5: Prevention f	or Individuals	B3: Rapid Re-Housing		
Demographic Category						Number		
		Number Newly	Number	Number Newly	Number	Newly	Number	
		Enrolled	Served	Enrolled	Served	Enrolled	Served	
Total individuals		3,564	4,183	2,053	2,489	9,002	19,473	
Age	Under 18 (unaccompanied)	18	34	5	6	35	111	
	Under 18 (in a family)	1,654	1,943	446	484	3,804	8,244	
	18-24	332	395	215	259	941	1,957	
	25-54	1,304	1,527	911	1,106	3,579	7,742	
	55-61	144	158	215	286	360	837	
	62 & older	102	113	253	338	290	613	
	Unknown	10	13	8	10	9	24	
Ethnicity	Hispanic/Latino	1,610	1,944	657	782	3,690	7,837	
	Not Hispanic/Latino	1,802	2,071	1,276	1,570	4,958	10,947	
	Unknown	151	167	120	137	354	689	
	White	1,436	1,722	684	866	3,495	7,683	
	Black/African- American	1,508	1,734	932	1,130	4,073	8,969	
	Asian	20	29	17	20	74	138	
Race	American Indian/Alaskan Native	15	21	20	24	106	211	
, rucc	Native Hawaiian/Other Pacific Islander	12	13	6	6	56	119	
	Multi-Racial/Other	85	102	57	65	10	55	
	Unknown	488	562	337	378	1,188	2,298	
	Female	2,184	2,538	1,233	1,454	4,970	10,792	
	Male	1,353	1,617	793	998	3,951	8,541	
Gender	Transgender Male to Female	6	6	10	17	12	38	
	Transgender Female to Male	1	2	2	4	8	16	
	Other	4	4	4	5	_	1	
	Unknown	16	16	11	11	_	-	
Individuals at risk of Homelessness		N/A	N/A	N/A	N/A	_	-	
Homeless Individuals/Family Members		N/A	N/A	N/A	N/A	2,601	5,687	
Chronically Homeless Individuals		N/A	N/A	N/A	N/A	812	2,024	
Veterans		N/A	N/A	N/A	N/A	54	97	
Individuals in Families with Minor Child(ren)		N/A	N/A	N/A	N/A	6,423	13,932	
Families with Minor Child(ren)		N/A	N/A	N/A	N/A	1,996	4,277	

### Demographic Enrollment/Service Data for Select Homeless Initiative Strategies for Fiscal Year 2019-2020 (July 2019-June 2020)

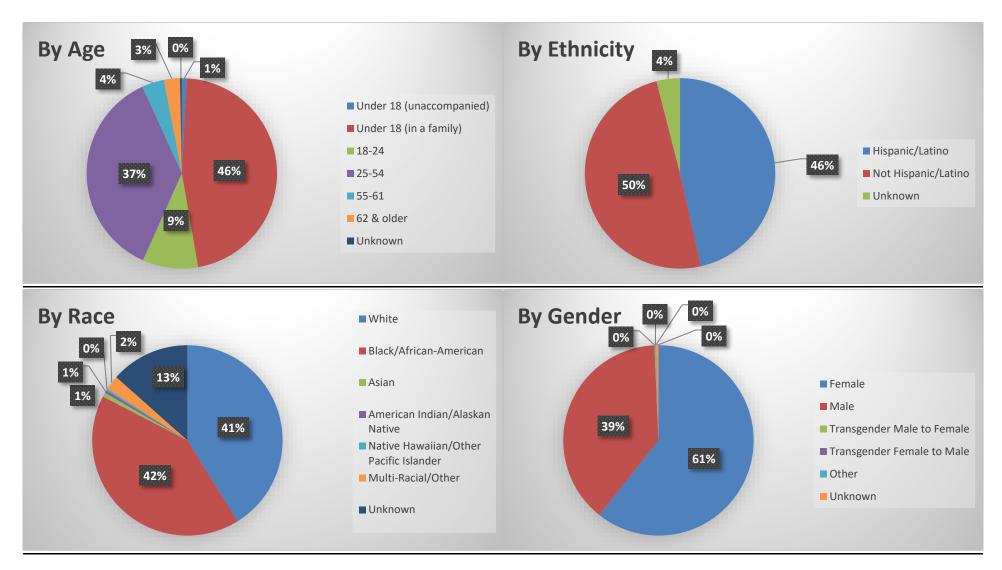
		B7: Interim Housing for Those Exiting Instituions		• • •		E6: Countywide		E8: Emergency Shelter	
		Exiting in	stituions	Hous			ich System	Number	eiter
Demographic Category		Number Newly Enrolled	Number Served	Number Newly Enrolled*	Number Served*	Number Newly Enrolled	Number Served	Newly Enrolled	Number Served
Total individuals		3,326	4,438	6,188	12,508	26,836	36,341	12,539	18,224
	Under 18 (unaccompanied)	13	13	-	-	92	109	20	81
	Under 18 (in a family)	-	-	-	7	25	47	4,015	6,064
	18-24	297	358	269	467	1,014	1,361	1,110	1,564
Age	25-54	2,412	3,148	2,717	5,891	15,238	20,196	5,493	7,885
	55-61	362	533	1,048	2,498	3,632	4,871	1,048	1,461
	62 & older	241	378	1,130	2,617	2,684	3,600	847	1,154
	Unknown	1	8	1,024	1,028	4,257	6,310	18	34
	Hispanic/Latino	1,333	1,726	1,377	3,219	8,842	11,415	4,110	5,980
Ethnicity	Not Hispanic/Latino	1,778	2,413	3,880	8,114	15,322	21,155	8,019	11,672
	Unknown	215	299	931	992	2,672	3,771	410	572
Race	White	1,574	2,058	2,155	4,746	14,915	19,460	4,377	6,357
	Black/African- American	892	1,228	2,431	5,235	6,703	9,638	6,366	9,309
	Asian	50	63	76	228	342	441	108	161
	American Indian/Alaskan Native	43	65	94	192	401	521	161	226
	Native Hawaiian/Other Pacific Islander	13	16	39	69	228	303	99	132
	Multi-Racial/Other	416	540	309	698	-	-	35	73
	Unknown	338	468	1,083	1,338	4,247	5,978	1,393	1,966
Gender	Female	1,101	1,425	2,341	4,977	8,517	11,649	6,270	9,210
	Male	2,194	2,967	2,934	6,560	16,699	22,614	6,142	8,848
	Transgender Male to Female	19	27	43	90	137	211	55	80
	Transgender Female to Male	7	8	10	16	21	27	9	12
	Other	1	1	13	18	1,462	1,840	53	59
	Unknown	4	10	846	846			10	15
Individuals at r	risk of Homelessness	93	116	2	2			-	-
Homeless Individuals/Family Members		3,326	4,438	5,058	11,378	22,447	29,849	5,620	7,601
Chronically Homeless Individuals		1,866	2,485	3,245	7,923	4,908	6,447	2,478	3,345
Veterans		130							
Individuals in Families with Minor Child(ren)		363	429	48	80	42	75	6,933	10,619
Families with Minor Child(ren)		-	-	12	22	12	22	2,226	3,354

Demographic Enrollment/Service Data for Select Homeless Initiative Strategies for Fiscal Year 2019-2020 (July 2019-June 2020)

#### Notes:

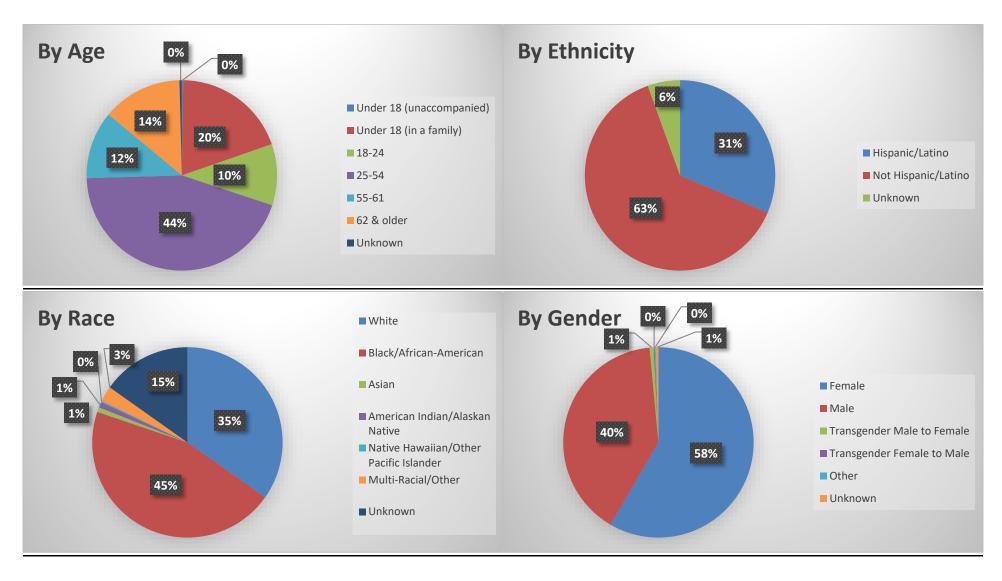
- "Newly enrolled" refers to all participants enrolled during the reporting period (July 2019-June 2020)
- "Number served" refers to all participants served during the reporting period, some of whom were enrolled prior to the reporting period.
- Strategy E6: Outreach includes three types of outreach teams Coordinated Entry System Teams, Department of Health Services' Multidisciplinary Teams (MDTs), and Los Angeles Homeless Services Authority (LAHSA) Homeless Engagement Teams (HETs). The data provided is de-duplicated. Family counts for the E6 data may be underrepresented due to incomplete household identifying data.

### **A1: Homeless Prevention Program for Families**

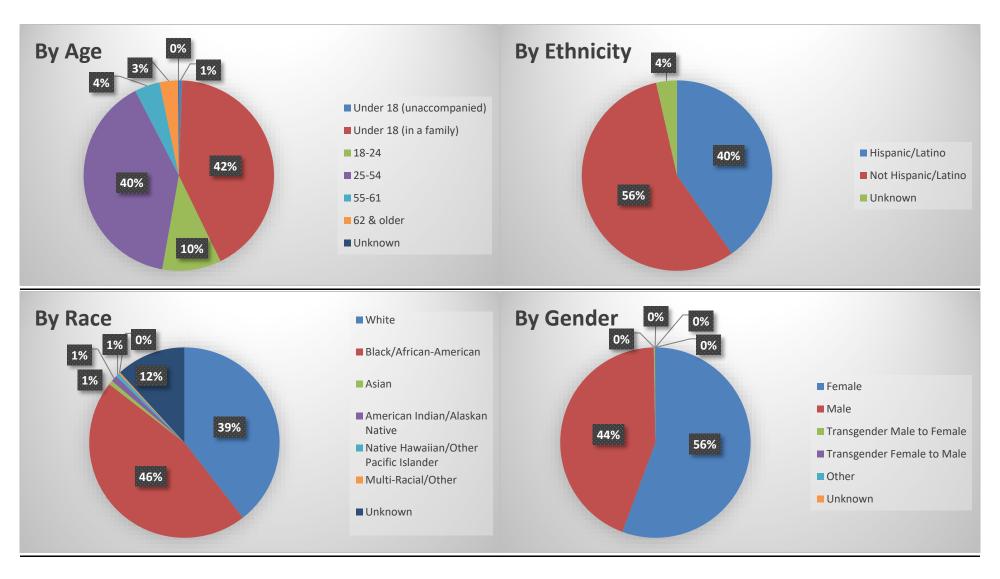


<sup>\*</sup>Data in this attachment show the number of participants served in each program, broken down by age, ethnicity, race, and gender.

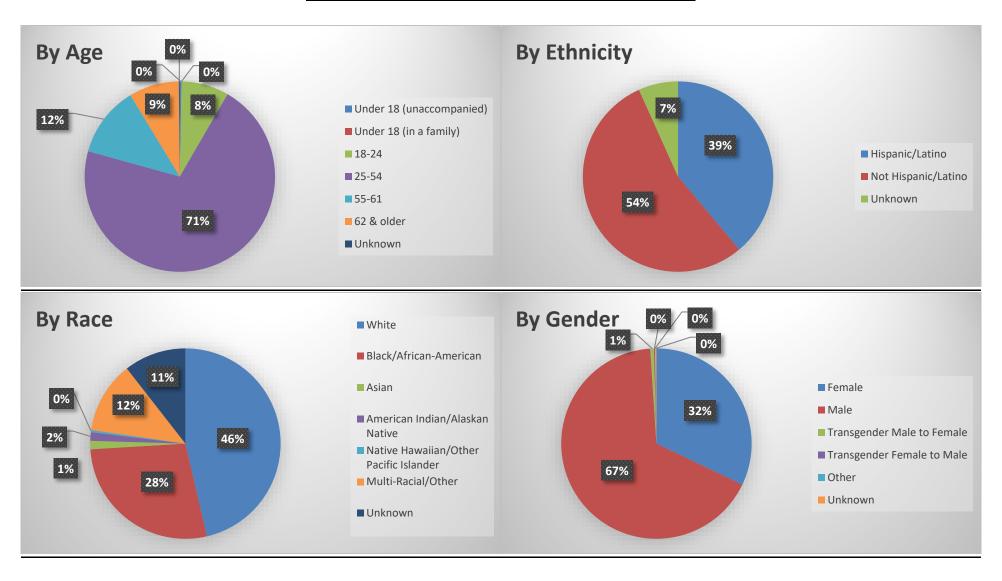
### **A5: Homeless Prevention Program for Individuals**



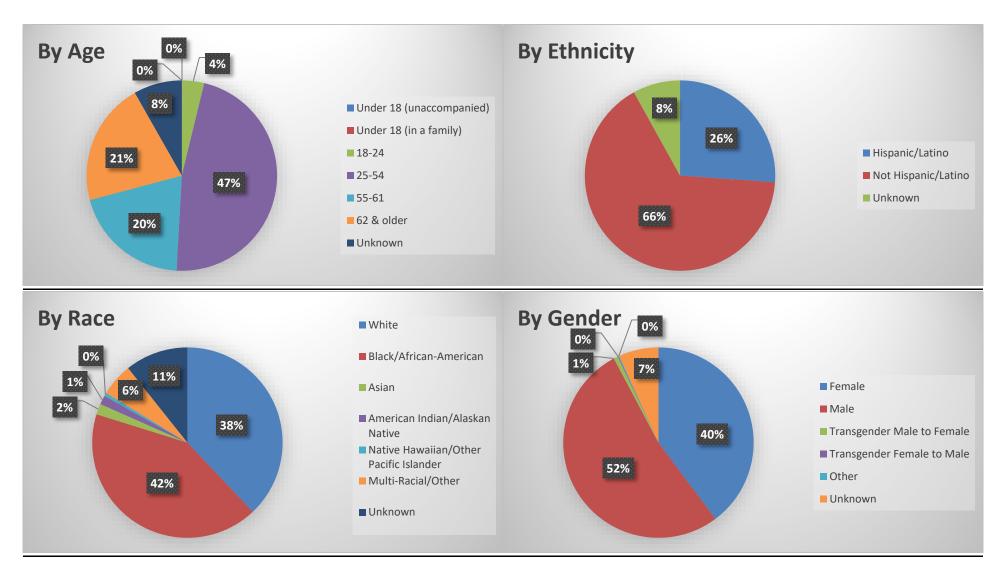
### **B3: Rapid Re-Housing**



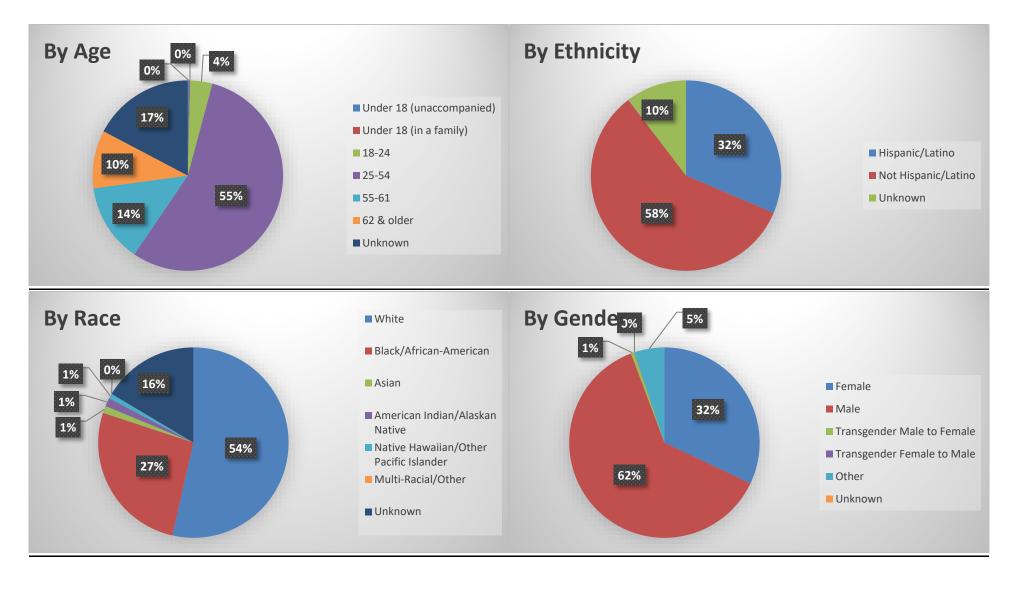
### **B7: Interim Housing for Those Exiting Institutions\***



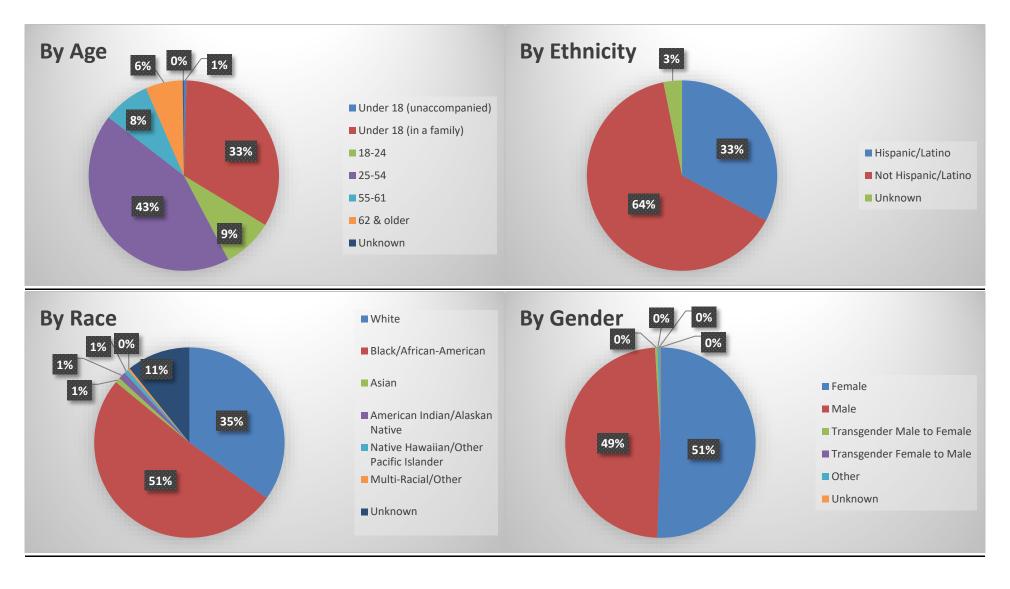
### **D7: Permanent Supportive Housing**



### **E6: Countywide Outreach System**



### **E8: Emergency Shelter**



### **RESPONSES TO BOARD MOTIONS February 15, 2020 – August 13, 2020**

From February 15, 2020 to August 13, 2020, the Chief Executive Office – Homeless Initiative (CEO-HI) prepared 25 memorandums responding to Board Motions related to homelessness. Below is a list of these motions with links to the associated reports.

 Increasing Transparency and Accountability within Homeless Services Funding (Item No. 3, Agenda of January 8, 2019)

Submitted on February 24, 2020

This memorandum serves as the second quarterly report to share the amount of funds available in each of the Measure H funded strategies administered by LAHSA.

http://file.lacounty.gov/SDSInter/bos/bc/1069081\_2-24-

<u>20BMIncreasingTransparency\_AccountabilitywithinHomelessSvcsFunding.pdf#search</u> =%22increasing%20transparency%22

 Public Engagement Efforts for Measure H Funding Recommendations Process (Item No. 37, Agenda of August 13, 2019)

Submitted on March 2, 2020

This memorandum summarizes the results of the initial public engagement process for the FY20-21 Measure H Funding Recommendations.

http://file.lacounty.gov/SDSInter/bos/bc/1069429 3-2-

20PublicEngagementEffortsforMeasureHFundingRecommendationsProcess.pdf

 Enhancing the Coordinated Entry System for Homeless Families (Item No. 12, Agenda of December 18, 2018)

Submitted on March 3, 2020

This report serves as the fourth interim response and provides an update on the various efforts underway to enhance the Coordinated Entry System for Families, as detailed in prior reports.

http://file.lacounty.gov/SDSInter/bos/bc/1069431 3-3-

20EnhancingtheCoordinatedEntrySystemforHomelessFamilies Item12of12-18-

18Agenda .pdf#search=%22enhancing%20the%20coordinated%20entry%20system% 22

 Re-orienting Transition Age Youth Systems of Care to Support Housing Stability (Item No. 2, Agenda of November 20, 2018)

Submitted on March 3, 2020

This report serves to provide a summary of the deliverables addressed in the four previously-submitted reports to the Board in addition to addressing the provision of information on establishing the first data dashboard on currently available universal data elements for housing programs administered by DCFS, LAHSA and DMH to support housing stability.

http://file.lacounty.gov/SDSInter/bos/bc/1069430\_3-3-20Re-

<u>orientingTransitionAgeYouthSystemsofCaretoSupportHousingStability\_Item2of11-20-18Agenda\_.pdf#search=%22Re-orienting%20Transition%20Age%22</u>

 Re-orienting Transition Age Youth Systems of Care to Support Housing Stability (Item No. 2, Agenda of November 20, 2018)

Submitted on March 3, 2020

This memorandum reports back on 11 deliverables focused on enhancing Transition Age Youth (TAY) systems of care to support housing stability.

http://file.lacounty.gov/SDSInter/bos/bc/1069430\_3-3-20Re-

<u>orientingTransitionAgeYouthSystemsofCaretoSupportHousingStability\_Item2of11-20-18Agenda\_.pdf</u>

 Establishing a Comprehensive Homelessness Crisis Response Strategy in Los Angeles (Item No. 2, Agenda of January 21, 2020)

Submitted on March 24, 2020

This memorandum reports on: 1) A prioritized strategy for implementing or scaling up, where feasible, and advocating where appropriate, the recommendations outlined in the "Comprehensive Crisis Response Strategy to Address Homelessness Statewide"; 2) A legal framework and proposed implementation strategy, developed in conjunction with the previously-requested Urgent Housing Initiative; and 3) An assessment of available funding to implement the aforementioned Crisis Response Framework.

http://file.lacounty.gov/SDSInter/bos/bc/1070252\_03.24.20BMEstablishingaCompHomelessCrisisResponseStrategyinLA.pdf

 Establishing Interim Shelter in the San Gabriel Valley (Item No. 11, Agenda of April 9, 2019 and Item No. 7, Agenda of November 12, 2019)

Submitted on May 6, 2020

This report provides an update on efforts to expand interim housing in the San Gabriel Valley (SGV) and suspends future reporting on the two separate motions directing the CEO to explore the feasibility of expanding interim housing in the SGV.

http://file.lacounty.gov/SDSInter/bos/bc/1072093\_5.6.20BMEstablishingInterimShelterinSGV.pdf

 Averting Crisis by Expediting Winter Shelter Launch for Residents Experiencing Homelessness (Item No. 34-C, Agenda of November 26, 2019)

Submitted on May 8, 2020

This report provides a plan to launch the 2020-2021 Winter Shelter Program earlier than December 1, 2020, contingent on the availability of funding to support the early operation.

http://file.lacounty.gov/SDSInter/bos/bc/1072326\_5.8.20AvertingCrisisbyExpeditingWinterShelterLaunchforResidentsExperiencingHomelessnessItem34Cof11-26-19.pdf

 Comprehensive Homelessness Prevention Assessment and Action Plan (Item No. 4, Agenda of May 21, 2019)

Submitted on May 12, 2020

This report describes implementation of strengthened homelessness prevention efforts within County Departments.

http://file.lacounty.gov/SDSInter/bos/bc/1072435\_5.12.20BMComprehensiveHomelessnessPreventionAssessment\_ActionPlan.pdf

 Increasing Transparency and Accountability within Homeless Services Funding (Item No. 3, Agenda of January 8, 2019)

Submitted on May 14, 2020

This memo serves as the third quarterly report to the Board's directive to report back on a quarterly basis the expenditures for each of the LAHSA administered Measure H-funded strategies.

http://file.lacounty.gov/SDSInter/bos/bc/1072535\_IncreasingTransparency\_AccountabilityWithinHomelessServicesFunding-Item3\_Agenda1-8-

19.pdf#search=%22increasing%20transparency%22

 Piloting A Comprehensive Crisis Response to Ensure Post-COVID-19 Housing for Homeless Older Adults in Los Angeles County (Item No. 8, Agenda of April 14, 2020)

Submitted on May 15, 2020

This memo provides background and status on Project Roomkey (PRK) and outlines options on how the County, LAHSA, and City of Los Angeles can leverage PRK to provide long-term housing to individuals who are aged 65 years or older (65+).

http://file.lacounty.gov/SDSInter/bos/bc/1072614\_5-15-

20BMPilotingaComp.CrisisResponsetoEnsurePost-COVID-

19HousingforHomelessOlderAdultsinL.A.Co.pdf

 Piloting A Comprehensive Crisis Response to Ensure Post-COVID-19 Housing for Homeless Older Adults in Los Angeles County (Item No. 8, Agenda of April 14, 2020)

Submitted on June 23, 2020

This memo provides both an update to the May 15 report and an interim report, which responds to Directive No. 2 to report back in writing within 45 days with an interim report, followed by a multi-year implementation framework as part of Fiscal Year 2020-2021 Supplemental Budget deliberations, with cost estimates for the pilot program targeting all individuals experiencing homelessness who are 65 or older (65+).

http://file.lacounty.gov/SDSInter/bos/bc/1074720 6.23.20PilotingaCompResponsetoEnsurePost-CV-19HousingforHomelessOver65.pdf#search=%22COVID-19%20Recovery%20Plan%22

• Background on COVID-19 Response and Recovery Plan Motion

Submitted on June 23, 2020

This memo provides background to the COVID-19 Response and Recovery Plan motion approved on May 12, 2020.

https://www.lahsa.org/documents?id=4579-lahsa-covid-19-recovery-plan-report

 Expanding the Pool of Master-Leased Motels for Interim and Supportive Housing through a Capital Improvement Program (Item No. 6, Agenda of June 18, 2019 and Item No. 13, Agenda of February 11, 2020)

Submitted on July 2, 2020

This report serves to provide the feasibility of expanding interim housing through motel master lease agreements.

http://file.lacounty.gov/SDSInter/bos/bc/1075137\_7-2-20ExpandingthePoolofMaster-LeasedMotelsforInterim\_PermanentHousing.pdf#search=%22expanding%20the%20po ol%22

 Developing a COVID-19 Recovery Plan Related to People Experiencing Homelessness (Item No. 4, Agenda of May 12, 2020)

Submitted on July 2, 2020

This report serves to provide identified existing resources, including CARES Act (H.R. 748) Coronavirus Relief Fund, to support the COVID-19 Recovery Plan; a funding plan is to be provided in 45 days.

http://file.lacounty.gov/SDSInter/bos/bc/1075135\_7-2-20DevelopingaCOVID-

<u>19RecoveryPlanRelatedtoPeopleExperiencingHomelessness.pdf#search=%22COVID-19%20Recovery%20Plan%22</u>

 Service Planning Area (SPA) Weekend Homeless Outreach (Item No. 2, Agenda of May 15, 2018)

Submitted on July 15, 2020

This memo serves as the third six-month report on weekend outreach.

http://file.lacounty.gov/SDSInter/bos/bc/1075639 7-15-

20SPAWeekendHomelessOutreachItem2of5-15-

18.pdf#search=%22weekend%20homeless%20outreach%22

 Report on Implementing the Coronavirus Aid, Relief, and Economic Security Act Across Los Angeles County (Item No. 3-D, Agenda of April 14, 2020)

Submitted on July 20, 2020

This report serves to provide the coordination status on the expenditure of Emergency Solutions Grant (ESG-CV) funding allocated to the County as part of the federal Coronavirus Aid, Relief, and Economy Security Act (CARES).

19%20Recovery%20Plan%22

 Storage Pilot Program for Individuals Experiencing Homelessness (Item No. 68-A, Agenda of June 4, 2019)

Submitted on July 21, 2020

This memo serves to provide a final update on the work undertaken to launch a countywide storage pilot program.

http://file.lacounty.gov/SDSInter/bos/bc/1075795\_7-21-

<u>20BMStoragePilotProgforIndividualsExperiencingHomelessness.pdf#search=%22storage%20pilot%22</u>

 Continued Project Roomkey Operational Support (Item No. 22, Agenda of July 7, 2020)

Submitted on July 23, 2020

This report serves to provide information related to continued support for Project Roomkey.

http://file.lacounty.gov/SDSInter/bos/bc/1075868\_7-23-

20ContinuedPRKOperationalSupportItem22of7-7-

20.pdf#search=%22project%20roomkey%22

 Report on Implementation of a Los Angeles County Expanded Eviction Defense Program and Intent to Enter into Contract (Item No. 11, Agenda of September 10, 2019)

Submitted on July 31, 2020

This report outlines an implementation framework for the Expanded Eviction Defense Program (EDP) as well as the County's Emergency Eviction Prevention Program, which was developed to complement the EDP and address the immediate service needs of low-income tenant households undergoing financial hardships due to COVID-19.

http://file.lacounty.gov/SDSInter/bos/bc/1076237\_ImplementationofLACoExpandedEvic tionDefenseProg\_IntentContract\_11of9-10-

19.pdf#search=%22homeless%20initiative%22

 Creating a Comprehensive Plan and Recommendation to Address the Needs of Homeless Older Adults in Los Angeles County (Item No.4, Agenda of February 18, 2020)

Submitted on August 3, 2020

This report serves to provide a comprehensive plan to prevent and combat homelessness among older adults.

http://file.lacounty.gov/SDSInter/bos/bc/1076414 CreatingaComprehensivePlan RecommtoAddresstheNeedsofHomelessOlderAdultsinLACoNo.4of2-18-20.pdf#search=%22homeless%20initiative%22

 Status Report on the Funding Plan to Support the COVID-19 Recovery Plan Related to People Experiencing Homelessness (Item No. 4, Agenda of May 12, 2020)

Submitted on August 6, 2020

This memo provides a status update to the CEO's Funding Plan to support the COVID-19 Recovery Plan.

http://file.lacounty.gov/SDSInter/bos/bc/1076667 FundingPlantoSupporttheCOVID-

19RecoveryPlanRelatedtoHomelessPeopleNo4of5-12-

20Agenda.pdf#search=%22homeless%20initiative%22

• Revisiting the Los Angeles Homeless Services Authority's Structure and Function (Item No. 3, Agenda of February 11, 2020)

Submitted on August 13, 2020

This report serves as an interim response addressing: 1) the analysis of the current structure and function of LAHSA; and 2) the report back to the Board with findings and recommendations, including proposed modifications to improve the governance structure, performance, accountability and transparency of LAHSA.

http://file.lacounty.gov/SDSInter/bos/bc/1076881\_RevisitingtheLAHomelessSvcsAuthority\_sStructure\_Function.pdf#search=%22homeless%20initiative%22



# County of Los Angeles CHIEF EXECUTIVE OFFICE

Kenneth Hahn Hall of Administration 500 West Temple Street, Room 713, Los Angeles, California 90012 (213) 974-1101 http://ceo.lacounty.gov

September 15, 2020

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, CA 90012

Dear Supervisors:

Board of Supervisors HILDA L. SOLIS First District

MARK RIDLEY-THOMAS Second District

SHEILA KUEHL Third District

JANICE HAHN Fourth District

KATHRYN BARGER Fifth District

FISCAL YEAR 2020-21 MEASURE H AND HOMELESS HOUSING, ASSISTANCE AND PREVENTION (HHAP) FUNDING RECOMMENDATIONS (ALL AFFECTED) (3 VOTES)

#### **SUBJECT**

Approve the Fiscal Year (FY) 2020-21 Measure H and HHAP funding recommendations.

#### IT IS RECOMMENDED THAT THE BOARD:

- Approve the FY 2020-21 Measure H and HHAP funding recommendations totaling \$465.4 million for Measure H-eligible Homeless Initiative (HI) strategies as indicated in Attachment I.
- Authorize the CEO, or her delegate to shift Measure H funding to Strategies A5, B4, C7, and/or D6, if any cities allocate ESG-CV funding subsequent to September 1, 2020 to enable such a shift in Measure H funding, without reducing total FY 2020-21 funding for any strategy below the amount specified in Attachment I.

#### PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

#### Measure H Funding Recommendations Process

On August 13, 2019, the Board directed the Chief Executive Office (CEO) to implement a process to develop final FY 2020-21 Measure H funding recommendations for the Measure H-funded HI Strategies and to develop tentative FY 2021-22 and FY 2022-23 Measure H Funding Recommendations. This process included plans for extensive engagement with the public and various homeless services stakeholders across the County from September 2019 through August 2020.

On February 4, 2020, the Board modified the Measure H funding recommendations process by directing the CEO to instead develop and present final recommendations for FY 2020-21 for Board consideration in September 2020, but not develop tentative recommendations for the two additional fiscal years.

Between September 2019 and August 2020, the CEO Homeless Initiative (HI) implemented the following public and stakeholder engagement activities:

- Eight Homeless Policy Summits, open to the public, were held from September 26 November 14, 2019, to gather input from key partners, including system leaders, service providers, people with lived experience, researchers, cities and Councils of Government, faith organizations, philanthropic organizations, and others. Opening and Closing System Summits bookended summits 2 through 7, each of which in turn covered one of the following six topics: Prevention and Diversion, Outreach, Interim Housing, Permanent Housing, Employment, and Partnerships with Cities. Each summit was framed by Measure H performance outcome and expenditure data, interim findings from five strategy-specific HI evaluations, and other data and research.
- Public comment was solicited from September 26 November 30, 2019, across
  the eight summit topic areas through the HI website. Over 100 written comments
  were submitted. All public comments are available for review at [insert weblink
  here].
- Eight Community Input Sessions (one in each Service Planning Area) were held in collaboration with the Los Angeles Homeless Services Authority (LAHSA) during October and November 2019.
- Eight Strategy Lead Discussions were held from early December 2019 through July 2020 to consider relevant data, policy summit discussions, community input, and emerging revenue forecasts and service needs considering the evolving impact of the COVID-19 pandemic.
- A public webinar was held on July 2, 2020, after the June 26, 2020, public release of draft FY 2020-21 Measure H Funding Recommendations.
- Written public comment was solicited through the HI website from June 26 July 15, 2020. Over 3,000 written comments were submitted. All public comments are available for review at [insert weblink here].
- A virtual public hearing was held on July 8, 2020. A transcript and audio of the hearing are available at [insert weblink here].

Planned programmatic changes based on the Policy Summits, Community Input Sessions, and five strategy-specific Measure H evaluations are set forth in Attachment II.

## Impact of COVID-19 on People Experiencing Homelessness and Measure H Funding

The CEO estimates a FY 2020-21 Measure H revenue shortfall of \$67 million below projections prior to the onset of the COVID-19 pandemic and resulting economic slow-down.

In March 2020, both the State and federal governments declared states of emergency and by mid-March, the Governor allocated, by Executive Order, \$150 million in statewide COVID-19 Emergency Homeless Funding and launched Project Roomkey (PRK) to lease-up thousands of motel and hotel rooms to serve as non-congregate shelter to temporarily house COVID-vulnerable homeless individuals and families. Los Angeles County received \$10.6 million of this emergency state funding for immediate use as local match to draw down up to 75 percent Federal Emergency Management Agency (FEMA) reimbursement in response to the state of emergency. The City of Los Angeles, LAHSA, the City of Long Beach, and three other Continuums of Care in LA County (Long Beach, Pasadena, and Glendale) also received shares of this State COVID-19 Emergency Homeless Funding.

At the end of March 2020, the federal government approved the Coronavirus Aid, Relief, and Economic Security (CARES) Act, a \$2.2 trillion economic stimulus package which, among its many elements, included the following emergency allocations to State and local governments that could be leveraged as part of local homeless COVID-19 mitigation actions: 1) Coronavirus Relief Fund (CRF); 2) Emergency Solutions Grants (ESG-CV); and 3) Community Development Block Grant (CDBG-CV). The ESG-CV and CDBG-CV funding are supplemental allocations beyond the standard annual ESG and CDBG grants allocated through the annual federal appropriations process. In addition to the County, several cities within the County, including Los Angeles, Long Beach, Pomona, Pasadena, Glendale, and El Monte, also received direct federal ESG-CV and CDBG-CV allocations.

On May 12, 2020, in response to the growing pandemic, the Board directed LAHSA to develop a Homeless COVID-19 Recovery Plan and directed the CEO to develop a Funding Plan to support the Recovery Plan. LAHSA's Recovery Plan was submitted to the Board on June 23, 2020, and the CEO's Funding Plan was submitted to the Board on July 2, 2020. The CEO's Funding Plan identified four funding streams to support the Recovery Plan: \$111 million from the County's CRF allocation for use through December 2020; \$80 million in County ESG-CV funding for use through mid-2022; \$65 million in Measure H funding for Strategy B3-Rapid Re-Housing through FY 2022-23, and \$52 million in potential federal Medicaid funding.

Additional funding to support the cost of the Homeless COVID-19 Recovery Plan may come from the City of Los Angeles and LAHSA, but it is pending decisions from their respective governing bodies. In addition, a portion of the permanent supportive housing and prevention and diversion costs included in LAHSA's Recovery Plan will be funded with existing resources in the countywide homeless services delivery system, including some Measure H funding.

# FY 2020-21 Funding Recommendations for Measure H Eligible Strategies

Against the backdrop of the County's efforts to mitigate the impacts of the pandemic on people experiencing homelessness, renewed County and societal focus to address systemic racism, and within our dynamic, uncertain funding environment, the FY 2020-21 recommended allocations for each Measure H-funded strategy are set forth in Attachment I, including the following components:

- Total Measure H funding for FY 2020-21 is \$410.5 million. This decrease from \$460.0 million allocated for FY 2019-20 is due to the impact of COVID-19 on the economy and dramatic drop in projected Measure H revenue.
- The recommendations include \$54.9 million in County HHAP funding originally allocated by the State in FY 2019-20. On March 4, 2020, the Board approved utilizing this funding in FY 2020-21 and FY 2021-22; however, these recommendations include utilizing all this funding in FY 2020-21, in order to mitigate the impact of the drop in Measure H revenue in FY 2020-21.

In addition, consistent with prior Board action, \$19.72 million in County ESG-CV funding is being allocated to mitigate the impact of the reduction in Measure H funding in the unincorporated areas and the 82 cities for which the County is receiving ESG-CV funding. The CEO has worked with the 6 cities which receive their own ESG-CV funding (Los Angeles, Long Beach, El Monte, Glendale, Pasadena, and Pomona) with the goal of similarly mitigating the impact of the reduction in Measure H funding in those cities. The results of the work with those 6 cities is reflected in Attachment I.

Further, some of the cities which receive ESG-CV are still considering the potential allocation of ESG-CV funding, so that Measure H funding could be shifted to sustain one or more of the following strategies in those cities through June 30, 2021: A5 Homeless Prevention for Individuals; B4 Facilitate Utilization of Federal Housing Subsidies; C7 Increase Employment for Homeless Adults; and/or D6 Criminal Record Clearing Project. Recommendation 2 asks the Board to delegate authority to the CEO to shift Measure H funding to sustain one or more of these four strategies based on city allocations of ESG-CV funding, provided that there is no resulting reduction in total FY 2020-21 funding for any strategy.

Consistent with and in support of the Board's action on July 21, 2020 (Item No. 3) <u>Establishing an Antiracist Los Angeles County Policy Agenda</u>, CEO-HI will continue working with LAHSA, Measure H-funded County departments, and other stakeholders to implement the recommendations developed by the Ad Hoc Committee for Black People Experiencing Homelessness, and to otherwise ensure that Measure H-funded strategies are implemented in a manner which combats the systemic racism that causes Black People in Los Angeles County to be four times as likely to experience homelessness as County residents overall.

#### IMPLEMENTATION OF STRATEGIC PLAN GOALS

The recommended actions are in compliance with County Strategic Plan, Goal 1, Make Investments That Transform Lives, and Goal 2, Foster Vibrant and Resilient Communities.

#### FISCAL IMPACT/FINANCING

There is no net County cost impact from these recommendations.

#### County Budget Process

Upon Board approval of the funding recommendations, the CEO will incorporate the approved Measure H and HHAP allocations into the FY 2020-21 Supplemental Changes budget request scheduled for the Board's consideration on September 29, 2020. These budget changes will provide appropriation authority for the various departments to continue implementing the Measure H strategies.

#### Measure H Revenue

The California Board of Equalization began collecting the Measure H quarter-cent sales tax from businesses and consumers on October 1, 2017.

#### FACTS AND PROVISIONS/LEGAL REQUIREMENTS

On December 6, 2016, the Board approved an Ordinance to place Measure H on the March 7, 2017, Countywide ballot, which proposed a quarter cent sales tax for a period of 10 years to fight homelessness. Additionally, the Ordinance emphasized accountability by requiring the following:

#### Independent Audit

An independent auditor to annually report on the amount of revenue collected and expended and the status of the projects and services funded. Under the guidance of the Auditor-Controller, the independent auditor has completed the FY 2017-18 and FY 2018-19 audits in compliance with the ordinance requirement. The FY 2019-20 audit is scheduled for release at the end of December 2020.

## Citizens' Oversight Advisory Board

The Citizens' Oversight Advisory Board (COAB) is comprised of five members, with one member nominated by each Supervisorial District and appointed by the Board. The COAB's role is to ensure public accountability for Measure H funds. All FY 2017-18 and FY 2018-19 COAB meeting minutes and charts on Measure H expenditures are available at <a href="http://homeless.lacounty.gov/oversight">http://homeless.lacounty.gov/oversight</a>.

#### <u>IMPACT ON CURRENT SERVICES (OR PROJECTS)</u>

Approval of the funding recommendations for Measure H strategies will affirm the County's commitment to combat and prevent homelessness in Los Angeles County by

investing in proven strategies and seeking new and innovative solutions to the many issues that contribute to homelessness.

Respectfully submitted,

SACHI A. HAMAI Chief Executive Officer

SAH:FAD:TJM PA:JR:BT:tv

#### Attachments

c: Executive Office, Board of Supervisors

County Counsel

Sheriff

Alternate Public Defender

Animal Care and Control

Arts Commission

Beaches and Harbors

**Child Support Services** 

Children and Family Services

Los Angeles County Development Authority

Consumer and Business Affairs

Fire

Health Services

Mental Health

Military and Veterans Affairs

Parks and Recreation

Probation

Public Defender

Public Health

Public Social Services

**Public Works** 

Regional Planning

Superior Court

Workforce Development, Aging and Community Services

Los Angeles Homeless Services Authority

STRATEGY	FY19-20 MEASURE H ALLOCATION (APPROVED MAY 2019)	FY20-21 MEASURE H FUNDING RECOMMENDATION	OTHER FUNDING SOURCES TO SUPPLEMENT MEASURE H	EXPLANATION FOR VARIANCE FROM FY19-20
A1 - LAHSA Homeless Prevention Program for Families	\$11,500,000	\$8,991,000	COUNTY ESG-CV: \$2,509,000	Reduction in Measure H will be supplemented by County ESG-CV.
A1 - DCFS Homeless Prevention Program for Families	\$0	\$500,000	N/A	In FY19-20, the CEO was allocated a total of \$3,000,000 to support the utilization of mainstream County systems to prevent homelessness among families; this funding was not utilized in FY 19-20. On May 21, 2020, the CEO submitted the Mainstream Systems Homelessness Prevention Action Plan to the Board of Supervisors, which included one recommendation involving families to utilize \$500,000 for the Prevention and Aftercare Program for a pilot to assist families who are referred to DCFS, do not have an open DCFS case, and have unstable housing.
			COUNTY ESG-CV: \$2,509,000 (November – June)	Strategy will be funded for the first four months of the FY with Measure H. For November 2020 – June 2021, the County will allocate CARES Act ESG funding to sustain this strategy at the FY 19-20 funding level in the unincorporated areas and 82 cities for which the County receives ESG funding.
A5 - LAHSA Homeless Prevention Program for Individuals	\$11,500,000	\$3,833,000 (July – October)	CITIES ESG-CV: (PENDING) (November – June)	The County is collaborating with the 6 cities that receive their own ESG funding (Los Angeles, Long Beach, Pomona, El Monte, Pasadena, and Glendale) with the goal of using ESG funding to sustain this strategy. In order to sustain this strategy countywide through June 2021, the 6 cities which receive ESG-CV funding would need to allocate a combined total of \$5,158,000 for this strategy.
				In FY19-20, the CEO was allocated a total of \$3,000,000 to support the utilization of mainstream County systems to prevent homelessness among families and individuals; this funding was not utilized in FY 19-20. On May 21, 2020, the CEO submitted the Mainstream Systems Homelessness Prevention Action Plan to the Board of Supervisors, which included two recommendations involving individuals for which funding is required:
A5 – DHS/DCFS Homeless Prevention Program for Individuals	_	\$1,500,000 (DHS) \$300,000 (DCFS)	N/A	(1) a new Homelessness Prevention Unit in DHS focused on County single adult clients at the greatest risk of becoming homeless as identified by the California Policy Lab using predictive analytics (\$1.5 million needed for October 2020 – June 2021); and (2) \$300,000 for transition age youth who need additional services to take advantage of the Supervised Independent Living Program (SILP).
B1 - DPSS Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI	\$5,138,000	\$0	ONE-TIME DPSS FUNDING: \$5,138,000	Reduction to Measure H funding to be backfilled with one-time funding available to DPSS.
B3 – LAHSA Expand Rapid Re- Housing	\$78,200,000	\$74,877,000	COUNTY ESG-CV: \$15,823,000	In September 2019, the Board of Supervisors approved a one-time \$30 million increase in rapid rehousing for families, which can also be used for interim housing for families as part of Strategy B3. This recommended funding level reflects maintaining half of that one-time increase in FY 20-21, while other changes are implemented in the Coordinated Entry System for Families.

DRAFT ATTACHMENT I

STRATEGY	FY19-20 MEASURE H ALLOCATION (APPROVED MAY 2019)	FY20-21 MEASURE H FUNDING RECOMMENDATION	OTHER FUNDING SOURCES TO SUPPLEMENT MEASURE H	EXPLANATION FOR VARIANCE FROM FY19-20
B3 - DHS Expand Rapid Re- Housing	\$ 7,205,000	\$150,000	N/A	Elimination of almost all DHS funding reflects sunsetting of DHS' Rapid Rehousing program and transfer of remaining clients to LAHSA.
		\$4,365,000 Countywide (July – October)		Reduction in full-year cost due to shift of certain costs to the Veterans Administration for VASH vouchers, partially offset by an increase in the overall cost per subsidy.  Measure H Funding for November 2020 – June 2021 is based on the use of ESG-CV for Strategy B3, which frees up Measure H funding for this strategy.  \$2,857,000 is for the unincorporated areas and 82 cities for which the County receives ESG funding, based on the County's allocation of ESG-CV funding for Strategy B3 which frees up Measure H funding for this strategy.
B4 - LACDA Facilitate Utilization of Federal Housing Subsidies	\$14,189,000	\$2,857,000 in Measure H for County ESG Service Area (November – June)	CITIES ESG-CV: (PENDING) (November – June)	To sustain this strategy countywide through June 2021, the 6 cities which receive ESG-CV funding would need to allocate a combined total of \$5,873,000 of ESG-CV funding for Strategy B3 to enable Measure H funding to be shifted. Discussions between the County and these 6 cities are in process.
B6 – DCFS Family Reunification Housing Subsidies	\$1,468,000	\$0	Potential reinvestment of DCFS savings	Measure H funding eliminated due to overall shortfall in Measure H revenue.
B7 – DHS Interim/Bridge Housing for those Exiting Institutions	\$ 21,878,000	\$21,878,000	N/A	No change
B7 – DMH Interim/Bridge Housing for those Exiting Institutions	\$72,000	\$72,000	N/A	No change
B7 – DPH Interim/Bridge Housing for those Exiting Institutions	\$6,683,000	\$9,415,000	N/A	Increase in bed rate results in increase in cost to maintain current beds.
B7 – LAHSA Interim/Bridge Housing for those Exiting Institutions	\$4,627,000	\$4,627,000	N/A	No change

STRATEGY	FY19-20 MEASURE H ALLOCATION (APPROVED MAY 2019)	FY20-21 MEASURE H FUNDING RECOMMENDATION	OTHER FUNDING SOURCES TO SUPPLEMENT MEASURE H	EXPLANATION FOR VARIANCE FROM FY19-20
C4/5/6 - DHS/DPSS Countywide Supplemental Security/Social Security Disability Income and Veterans Benefits Advocacy	\$11,051,000	DHS: \$3,951,000 DPSS: \$4,600,000	None	Reduced funding due to increased efficiency from centralization of certain functions, with no reduction in services.
C4/5/6 – DMH  Countywide Supplemental Security/Social Security Disability Income and Veterans Benefits Advocacy	\$1,101,000	\$1,101,000	N/A	No change
C7 – WDACS/CEO Increase Employment for Homeless Adults	\$14,300,000	LA: RISE \$3,767,000 Countywide (July-October) \$2,468,000 in Measure H for County ESG Service Area (November – June)	CITIES ESG-CV: (PENDING) (November – June)	Funding for November 2020 – June 2021 is based on the use of ESG for Strategy B3, which frees up Measure H funding for this strategy.  \$2,468,000 is for the unincorporated areas and 82 cities for which the County receives ESG funding, based on the County's allocation of ESG-CV funding for Strategy B3 which frees up Measure H funding for this strategy.  To sustain this strategy countywide through June 2021, the 6 cities which receive ESG-CV funding would need to allocate a combined total of \$5,065,000 of ESG-CV funding for Strategy B3 to enable Measure H funding to be shifted. Discussions between the County and these 6 cities are in process.
<b>D2 – DHS</b> Jail In-Reach	\$1,870,000	\$1,870,000	N/A	No Change
<b>D2 – LASD</b> Jail In-Reach	\$465,000	\$465,000	N/A	No Change
<b>D6 – PD</b> Criminal Record Clearing Project	\$2,941,000	\$980,000 Countywide (July – October) \$642,000 In Measure H for County ESG Service Area (November – June)	CITIES ESG-CV: (PENDING) (November – June)	Funding for November 2020 – June 2021 is based on the use of ESG-CV funding for Strategy B3, which frees up Measure H funding for this strategy.  \$642,000 is for the unincorporated areas and 82 cities for which the County receives ESG funding, based on the County's allocation of ESG-CV funding for Strategy B3 which frees up Measure H funding for this strategy. To sustain this strategy countywide through June 2021, the 6 cities which receive ESG-CV funding would need to allocate a combined total of \$1,319,000 of ESG-CV funding for Strategy B3 to enable Measure H funding to be shifted. Discussions between the County and these 6 cities are in process.

STRATEGY	FY19-20 MEASURE H ALLOCATION (APPROVED MAY 2019)	FY20-21 MEASURE H FUNDING RECOMMENDATION	OTHER FUNDING SOURCES TO SUPPLEMENT MEASURE H	EXPLANATION FOR VARIANCE FROM FY19-20
D7 Provide Services and Rental Subsidies for Permanent Supportive Housing	DHS: \$69,946,000 DMH: \$5,814,000 DPH: \$1,564,000	DHS: \$48,536,000 DMH: \$9,613,000 DPH: \$1,564,000	COUNTY HHAP (DHS): \$43,384,000	Reduction in Measure H allocation from FY19-20 to be backfilled by County Homeless Housing Assistance and Prevention funding. Increase in total strategy allocation necessary for services for clients in permanent supportive housing which will open in FY 20-21 and annualized, full-year costs for clients in permanent supportive housing which opened in FY 19-20.
<b>E6 – DHS</b> Countywide Outreach System	\$16,931,000	\$26,473,000	N/A	Increase to sustain current outreach workers, except for reduction of public space generalist teams from 20 to 8 (one per SPA). Increase from May 2019 allocation for FY 2019-20 due to:  (1) continuation of increased ongoing funding approved in September 2019 as part of the FY 2019-20 Supplemental County Budget; and (2) replacement of one-time Homeless Prevention Initiative funding, which has been exhausted.  Increase also represents \$390k shift from LAHSA E6 for 5 Skidrow Case Managers.
E6 – DPH Countywide Outreach System	\$0	\$ 756,000	N/A	Funding for four public health nurses added in September 2019 as part of the FY 2019-20 Supplemental County Budget to assist outreach teams in addressing public health issues at large encampments.
<b>E6 – LAHSA</b> Countywide Outreach System	\$12,001,000	\$11,611,000	N/A	This funding recommendation does not include funding for Safe Storage. Initial funding for Safe Storage was added in September 2019 as part of the FY 2019-20 Supplemental Changes budget; however, no Safe Storage sites have been established as of now. Decrease represents \$390k shift to DHS E6 for 5 Skid Row Case Managers.
E7 – CEO Strengthen the Coordinated Entry System	\$6,700,000	\$500,000	N/A	Funding was already allocated in FY 19-20 to support implementation of city homelessness plans through FY 20-21.  Because the FY19-20 funding spans two fiscal years, no additional funding needs to be allocated for this purpose in FY 20-21. Remaining \$500,000 is to support Council of Governments (COGs) regional coordination services.
E7 – LAHSA Strengthen the Coordinated Entry System	\$34,693,000	\$14,024,000	LAHSA HHAP/HEAP: \$11,586,000 WDACS: \$54,000	See Appendix A for funding by program component.
E8 – DHS Enhance the Emergency Shelter System	\$20,450,000	\$23,673,000	COUNTY HHAP: \$2,115,000	Increase is due to operating costs for new interim housing where the County is funding the capital cost and is committed to fund the operating cost.
E8 -DMH Enhance the Emergency Shelter System	\$72,000	\$72,000	N/A	No change

DRAFT ATTACHMENT I

STRATEGY	FY19-20 MEASURE H ALLOCATION (APPROVED MAY 2019)	FY20-21 MEASURE H FUNDING RECOMMENDATION	OTHER FUNDING SOURCES TO SUPPLEMENT MEASURE H	EXPLANATION FOR VARIANCE FROM FY19-20	
E8 – DPH Enhance the Emergency Shelter System	\$668,000	\$668,000	N/A	No change	
E8 – LAHSA Enhance the Emergency Shelter System	\$71,632,000	\$71,632,000	N/A	No change	
E14 – LAHSA Enhanced Services for Transition Age Youth	\$19,900,000	\$14,499,000	COUNTY HHAP: \$9,401,000		
F7 – CEO Preserve and Promote the Development of Affordable Housing for Homeless Families and Individuals	\$3,300,000	\$0	N/A	The FY 19-20 funding for this strategy was one-time funding for the Housing Innovation Challenge.	
CENTRAL MEASURE H ADMINISTRATION	\$2,071,000	\$3,511,000	FY19-20 funding was increased in September 2019 as part of the County's Supplemental Budget to support 5 n positions and contract-related costs. The FY 20-21 funding recommendation maintains these positions, includes \$70,0 in funding for an Office of Emergency Management position formerly funded under Strategy E6, and reflects a \$200,0 reduction in funding for contract costs.		
TOTALS	FY19-20 MEASURE H ALLOCATION	FY20-21 MEASURE H FUNDING RECOMMENDATIONS	FUNDING FROM OTHER SOURCES TO SUPPLEMENT MEASURE H:  OTHER FUNDING SOURCES (BEYOND ESG-CV): \$72,478,000		
	(APPROVED MAY 2019)		COUNTY ESG-CV: \$20,841,000		
	\$460,000,000	\$380,481,000	CITIES ESG-CV: Pending		

	FY19-20 One-time Measure H Carryover Requested for Board Approval						
Strategy - Department Program Component	FY19-20 Allocation for Strategy Program Component	FY19-20 Unavoidable Carryover into FY 20-21	Explanation for Carryover				
A1/A5 – DCBA Eviction Defense	\$2,000,000	\$50,000	Implementation of eviction defense program				
C7 – CEO Employment Innovation Contract	\$1,200,000	\$800,000	Employment innovation contract with United Way				
C7 – WDACS HireUp Program	\$2,500,000	\$1,275,000	July 7, 2020 Board motion directed funding to be carried over for Hire Up program				
E7 – CEO Cities Homelessness Planning Grants	\$15,700,000	\$2,067,000	Contracts with cities implementing homelessness plans and COGs for city homelessness activities				
E7 – LAHSA Ad hoc Committee on Black People	\$1,000,000	\$1,000,000	Implementation of Recommendations from Ad hoc Committee on Black People Experiencing Homelessness				
E8 – DHS Interim Housing Capital	\$15,349,000	\$11,500,000	Interim Housing Capital Projects				
LAHSA CoC Contracts	\$5,273,000	\$5,273,000	Contracts with Long Beach, Glendale and Pasadena CoCs for certain HI strategies				
LAHSA FY19-20 Claims	N/A	\$8,082,000	The amount reflects claims submitted to the County CEO's office by LAHSA after the Auditor-Controller's deadline for payment in FY19-20.				
TOTAL FY19-20 CAF	RRYOVER REQUESTED	\$30,047,000					

Homeless and Housing Assistance Program Funding Recommendations Request for Board Approval to Supplement Measure H Funded Programs in FY2020-21*						
Strategy - Department	Previous Board-Approved FY20-21 HHAP Allocations	Revised FY20-21 HHAP Allocation Recommendations				
D7 – DHS	\$18,800,000	\$43,384,000				
E8 – DHS	\$900,000	\$2,115,000				
E14 – LAHSA	\$4,000,000	\$9,401,000				
TOTAL	\$23,700,000	\$54,900,000				

<sup>\*</sup>The March 4, 2020 Board letter allocated FY 19-20 State HHAP funding for the three strategies in this table. The CEO recommends utilizing the \$31,200,000 in HHAP funding previously approved for use in FY 21-22 for FY 20-21 to partially offset the decline in FY 20-21 Measure H revenue.

# APPENDIX A

HOMELESS INITIATIVE STRATEGY E7: Strengthen the Coordinated Entry System

TIOMELESS INTIATIVE STRATEGY E7. Strengthen the coold	Jinuted Entry Oystern		FUNDING FROM OTHER	
	FY19-20 MEASURE H	FY20-21 MEASURE H	SOURCES TO SUPPLEMENT	
STRATEGY PROGRAM COMPONENT	ALLOCATION	RECOMMENDATION	MEASURE H	EXPLANATION FOR VARIANCE FROM FY19-20
Regional Coordination	\$8,613,000	\$6,513,000	\$247,000 (CoC HHAP)	
LAHSA Regional Coordinator	\$92,000	\$92,000	-	
Housing Navigation	\$8,982,000	\$0	\$8.982m (CoC HEAP/HHAP)	
Housing Navigation CoC	\$454,000	\$454,000	-	
Domestic Violence Coordinators	\$937,000	\$841,000	-	\$96,000 reduction can be absorbed without impacting agencies who provide domestic violence coordinators.
Gerontologist	\$109,000	\$55,000	\$54,000 (WDACS)	
Housing Locators	\$3,060,000	\$3,060,000	-	
Training	\$1,249,000	\$1,149,000	-	
Technical Assistance	\$2,301,000	\$0	\$2.193m ( CoC HHAP)	
Legal	\$3,060,000	\$1,560,000	-	
Representative Payee	\$1,468,000	\$300,000	\$164,000 (CoC HEAP)	Reduction in client cost/month results in maintenance of current services, despite reduction in funding.
Technology Investment	\$564,000	\$0	-	
Adhoc Committee on Black People Experiencing Homelessness	\$1,000,000	Funding reflected in above Measure H Carryover Chart		
*TOTAL	*\$34,693,000	\$14,024,000	\$11,640,000	The state of the s

<sup>\*</sup>FY19-20 total reflects the LAHSA E7 allocation as of May 2019 and includes LAHSA administrative funding, but administrative funding is not reflected in the program component line items for FY 19-20.

# **APPENDIX B**

HOMELESS INITIATIVE STRATEGY E14: Enhanced Service for Transition Age Youth

		FY20-21 MEASURE H	FUNDING FROM OTHER SOURCES TO SUPPLEMENT
STRATEGY PROGRAM COMPONENT	FY19-20 MEASURE H ALLOCATION	RECOMMENDATION	MEASURE H
Youth Family Reconnection	\$1,890,000	\$0	\$1.890,000 (County HHAP funds)
Peer Navigators	\$700,000	\$0	\$700,000 (County HHAP funds)
Educational Coordinators	\$800,000	\$0	\$800,000 (County HHAP funds)
Transitional Housing Beds	\$15,592,000	\$14,447,000	\$1,145.000 (County HHAP funds)
Transitional Housing- Host Home Slots	\$866,000	\$0	\$866,000 (County HHAP funds)
Youth System	\$4,000,000	\$0	\$4,000,000 (County HHAP funds)
Youth Collaboration	\$52,000	\$52,000	None
TOTAL	*\$23,900,000	\$14,499,000	\$9,401,000 (County HHAP funds)

<sup>\*</sup>Reflects adjusted strategy amount in the Supplemental Budget adopted in September 2019.

# Programmatic Changes to Measure H Strategies Based on Eight Policy Summits, Eight Community Input Sessions, and Five Strategy-Specific Evaluations

[Pending]