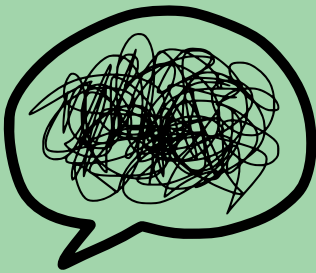


CBO Relationships Listening Session Report Summary

KEY ISSUES AND RECOMENDATIONS

CLEARANCE AND CONTRACTING



Inconsistency & Lack of Transparency: Providers reported unclear and inconsistent clearance processes, affecting programming continuity.

Site-Specific Clearances: Each facility requires separate clearances, creating logistical issues.

RECOMMENDATION



Establish a written, transparent clearance process; implement department-wide clearances.

DATA MANAGEMENT



Tracking Issues: Clearance records are managed on paper, leading to lost or inaccessible data.

RECOMMENDATION



Move to a centralized electronic system to ensure reliable, accessible data.

SCHEDULING AND CANCELLATIONS

CANCELLED

Frequent Cancellations: Programs are often canceled at the last minute without prior notification.

RECOMMENDATION



Provide advance notice of cancellations; maintain consistent communication with CBOs.

FACILITY CULTURE AND STAFF ATTITUDES



Varied Support Levels: Support from Probation staff varied significantly by facility, with some staff perceived as dismissive or resistant to CBO involvement.

RECOMMENDATION



Standardize staff practices and attitudes to foster positive partnerships with CBOs.



ENGAGEMENT CHALLENGES

Limited Access to Youth: Some facilities restrict CBO access, limiting the ability to engage youth in programming.

RECOMMENDATION



Allow CBOs reasonable access to engage youth, ensuring program efficacy.

READ FULL REPORT AT: bit.ly/cboreport24