



COUNTY OF LOS ANGELES

PROBSTAT



Administrative Services

August 3, 2023

INTERIM CHIEF PROBATION OFFICER
GUILLERMO VIERA ROSA

HOWARD WONG - ACTING CHIEF DEPUTY, ADULT & JUVENILE SERVICES/INSTITUTIONS

FELICIA COTTON - ACTING CHIEF DEPUTY



MANAGEMENT SERVICES BUREAU

JAMES T. JOHNSON, DIVISION MANAGER

Probation Facilities: Management System

MANAGEMENT SERVICES BUREAU



Total Work Orders for Juvenile Halls/Camps (December 2022 – May 2023)

DEC 2022 – MAY 2023	CJH	BJNH	LPJH	CMYC	CAMP AFFLERBAUGH	CAMP GONZALEZ	CAMP ROCKEY	CAMP MUNZ	CAMP PAIGE	CAMP SCOTT	CAMP SCUDDER	CAMP MENDENHALL	CAMPUS KILPATRICK	DKC	GRAND TOTALS
DEC 2022	292	216	40	2	24	0	12	0	21	0	0	0	6	37	650
JAN 2023	251	237	28	0	16	0	7	0	18	0	3	0	12	46	618
FEB 2023	246	189	133	1	24	0	7	0	23	0	11	1	1	55	691
MAR 2023	322	202	32	3	11	1	10	0	30	3	8	1	11	63	697
APR 2023	237	242	13	2	18	0	16	0	15	0	0	2	7	39	591
MAY 2023	355	234	64	1	11	0	5	0	13	2	3	1	11	62	762
TOTAL	1703	1320	310	9	104	1	57	0	120	5	25	5	48	302	4009

Probation Facilities: Management System

MANAGEMENT SERVICES BUREAU



Active Work Orders for Juvenile Facilities (December 2022 – May 2023)

DEC 2022 – MAY 2023	CJH	BJNH	LPJH	CMYC	CAMP AFFLERBAUGH	CAMP GONZALEZ	CAMP ROCKEY	CAMP MUNZ	CAMP PAIGE	CAMP SCOTT	CAMP SCUDDER	CAMP MENDENHALL	CAMPUS KILPATRICK	DKC	TOTAL
0 TO 29 DAYS	153	81	51	1	0	0	2	0	0	0	1	1	5	11	306
30 TO 60 DAYS	15	22	2	2	3	0	2	0	0	0	0	0	0	3	49
61 TO 90 DAYS	10	9	1	3	0	0	0	0	0	1	0	0	4	0	28
90+ DAYS	10	0	2	10	0	0	1	0	0	0	0	0	4	0	27
SUB-TOTAL	188	112	56	16	3	0	5	0	0	1	1	1	13	14	410

Probation Facilities: Management System

MANAGEMENT SERVICES BUREAU



Total Work Orders for Area Offices (December 2022 – May 2023)

DEC 22 – MAY 2023	AB109 ANTELOPE VALLEY	AB109 SAN FERNANDO	AB109 SOUTH BAY	CENTINELA OFFICE/PW	CENTRAL AUDIT INVESTIGATION	CENTRAL OFFICE	CENTRAL TRANSCRIBING	DOWNNEY ADMINISTRATIVE CENTER BUILDING	DPSS-SOUTHWEST SPEC DIST/ PROBATION- CENTINELA	EAST LA AREA OFFICE	EAST SAN FERNANDO VALLEY AREA OFFICE	EL MONTE COURTHOUSE	FERGUSON AREA OFFICE	FIRESTONE AREA OFFICE	HARBOR AREA OFFICE	LONG BEACH AREA OFFICE/COURT HOUSE	MICHAEL ANTONOVICH ANTELOPE VALLEY COURTHOUSE	PASADENA COURTHOUSE	POMONA VALLEY AO	P & S WAREHOUSE	PROBATION TRAINING ACADEMY	REENTRY OPP CENTER	RIO HONDO AO	RIVERVIEW AO	SANTA MONICA AO	SOUTH CENTRAL AO	GRAND TOTALS
DEC 2022	0	0	0	2	0	0	4	15	0	1	5	0	3	5	2	1	0	0	0	1	4	0	4	0	0	2	49
JAN 2023	0	0	0	4	1	1	9	21	0	2	0	4	0	4	3	0	0	1	1	4	12	8	7	2	3	2	89
FEB 2023	3	0	0	1	4	0	2	19	1	1	5	5	0	1	7	0	3	0	1	2	2	3	1	1	2	2	66
MAR 2023	0	0	0	1	0	0	2	35	0	1	5	6	0	10	1	0	1	2	2	0	11	6	6	4	0	0	93
APR 2023	1	0	1	0	0	3	5	28	0	2	0	1	1	9	3	0	1	2	0	0	6	3	1	8	0	4	79
MAY 2023	0	1	1	3	0	1	4	56	0	3	4	4	1	5	4	0	0	1	0	1	5	1	4	4	1	0	104
TOTAL	4	1	2	11	5	5	26	174	1	10	19	20	5	34	20	1	5	6	4	8	40	21	23	19	6	10	480

Probation Facilities: Management System

MANAGEMENT SERVICES BUREAU



Active Work Orders for Area Offices (December 2022 – May 2023)

DEC 22 – MAY 2023	AB109 ANTELOPE VALLEY	AB109 SAN FERNANDO	AB109 SOUTH BAY	CENTINELA OFFICE/PW	CENTRAL AUDIT INVESTIGATION	CENTRAL OFFICE	CENTRAL TRANSCRIBING	DOWNNEY ADMINISTRATIVE CENTER BUILDING	DPSS-SOUTHWEST SPEC DIST/ PROBATION-CENTINELA	EAST LA AREA OFFICE	EAST SAN FERNANDO VALLEY AREA OFFICE	EL MONTE COURTHOUSE	FERGUSON AREA OFFICE	FIRESTONE AREA OFFICE	HARBOR AREA OFFICE	LONG BEACH AREA OFFICE/COURT HOUSE	MICHAEL ANTONOVICH ANTELOPE VALLEY COURTHOUSE	PASADENA COURTHOUSE	POMONA VALLEY AO	P & S WAREHOUSE	PROBATION TRAINING ACADEMY	REENTRY OPP CENTER	RIO HONDO AO	RIVERVIEW AO	SANTA MONICA AO	SOUTH CENTRAL AO	GRAND TOTALS
0 TO 29 DAYS	0	0	0	2	1	0	1	33	0	1	1	2	0	2	3	0	0	0	0	0	1	1	1	3	0	0	52
30 TO 60 DAYS	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1	0	0	2
61 TO 90 DAYS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
90+ DAYS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SUB-TOTAL	0	0	0	2	1	0	1	33	0	1	1	2	1	2	3	0	0	0	0	0	1	1	1	4	0	0	54



FINANCE

GINA BYRNES, CHIEF FINANCIAL OFFICER

2-Year Department Expenditures

FINANCE



(\$ in millions)

Expenditures	FY 2021-22	FY 2022-23		
	Actuals	Budget	Estimates	Variance
Salary & Employee Benefits	\$751.4	\$804.0	\$770.8	\$33.2
Supplies	13.1	17.7	13.8	3.9
ISD IT Services	16.8	15.1	18.0	(2.9)
Alterations and Improvements	7.2	17.1	15.8	1.3
Custodial Services	9.1	3.9	8.9	(5.0)
Telephone/Utilities/Rent	20.9	22.4	18.1	4.3
Travel and Training	0.5	2.2	0.8	1.4
Contract Services and DSO's	131.2	160.8	139.2	21.6
Capital Assets	0.0	4.8	3.5	1.3
Other Charges (includes CCW)	9.7	19.0	18.9	0.1
IFT	(5.1)	(4.9)	(5.4)	0.5
TOTAL	\$954.8	\$1,062.1	\$1,002.4	\$59.7

Revenues	FY 2021-22	FY 2022-23		
	Actuals	Budget	Estimates	Variance
County Contribution	\$656.1	\$676.8	\$676.8	\$0.0
AB109/Prop 63	123.9	124.9	119.1	(5.8)
SB678	32.9	47.5	39.4	(8.1)
Juvenile Probation Funds	51.3	103.5	73.7	(29.8)
Juvenile Prob. Camp Funds	7.0	9.2	7.0	(2.2)
Juvenile Reentry	2.7	2.6	2.6	0.0
JJCPA	5.3	0.8	0.8	0.0
YOBG	31.1	35.7	40.6	4.9
Title IV-E	28.7	23.3	23.4	0.1
Other Revenue	15.8	37.8	22.6	(15.2)
Prior Year Surplus	22.1	0.0	5.4	5.4
TOTAL	\$976.9	\$1,062.1	\$1,011.4	(\$50.7)

Funding \$1,011.4 Expenditures \$1,002.4 **Funding Surplus \$9.0**

Overtime – 5 Year Trend

FINANCE



OT Cost	FY 2022-23 Budget	FY 2017-18 Actuals	FY 2018-19 Actuals	FY 2019-20 Actuals	FY 2020-21 Actuals	FY 2021-22 Actuals	FY 2022-23 Estimate
Juvenile Institutions	\$7,007,000	\$17,695,086	\$17,676,100	\$22,966,365	\$4,956,392	\$13,819,424	\$38,964,000
Juvenile Field	671,000	911,143	964,177	1,380,593	788,595	1,217,628	1,368,000
Adult Field	1,292,000	3,984,738	4,876,066	3,458,006	2,011,246	3,608,041	5,147,000
Administration	1,072,000	1,145,451	1,025,600	1,945,816	2,233,150	2,276,526	2,982,000
TOTAL	\$10,042,000	\$23,736,418	\$24,541,943	\$29,750,780	\$9,989,383	\$20,921,619	\$48,461,000



HUMAN RESOURCES

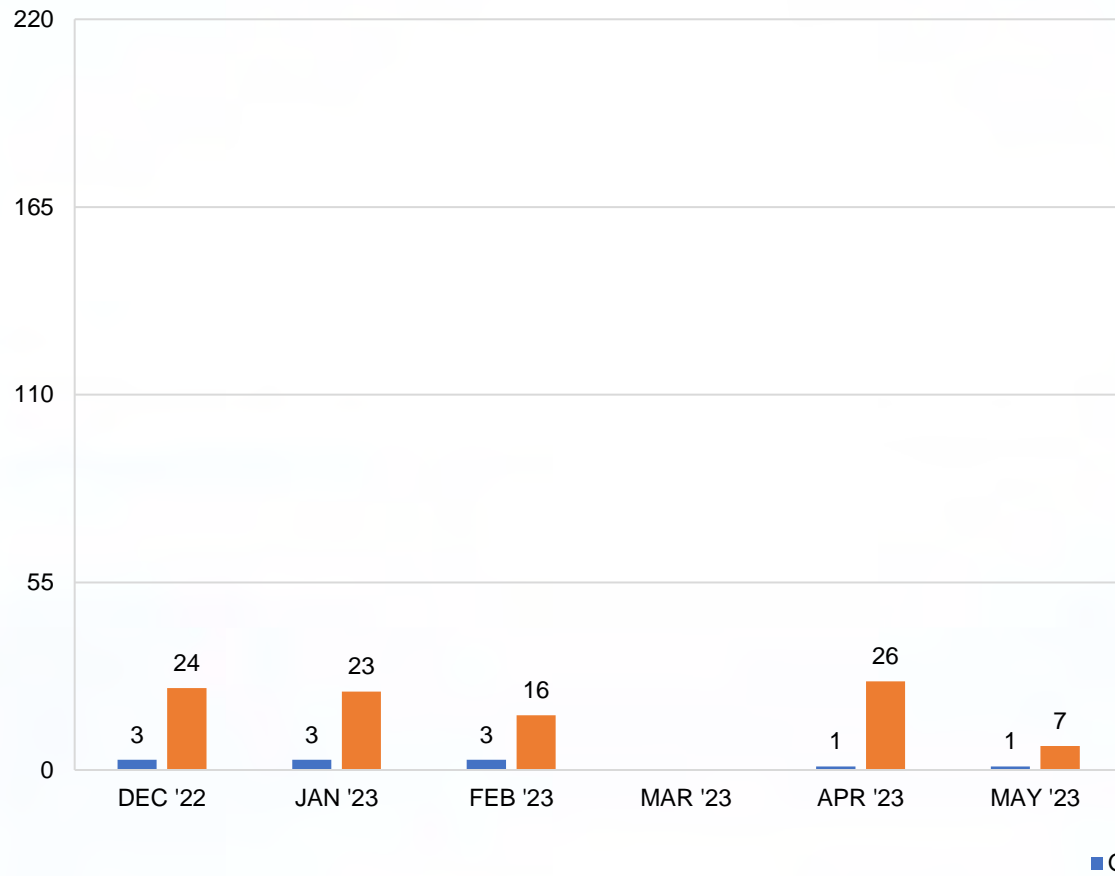
DEANNA CARLISLE, HR DIVISION DIRECTOR

Vacancies & New Hires

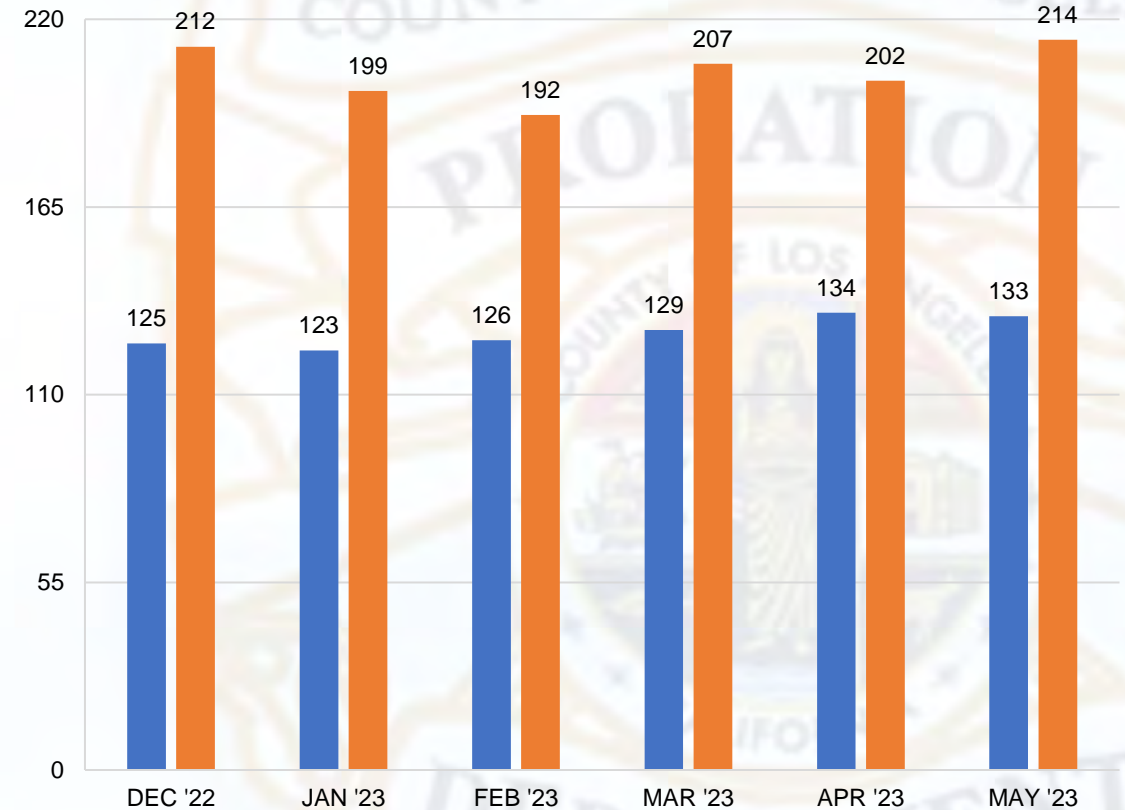
HUMAN RESOURCES



NEW HIRES - GSN/DSO



VACANCIES - GSN/DSO



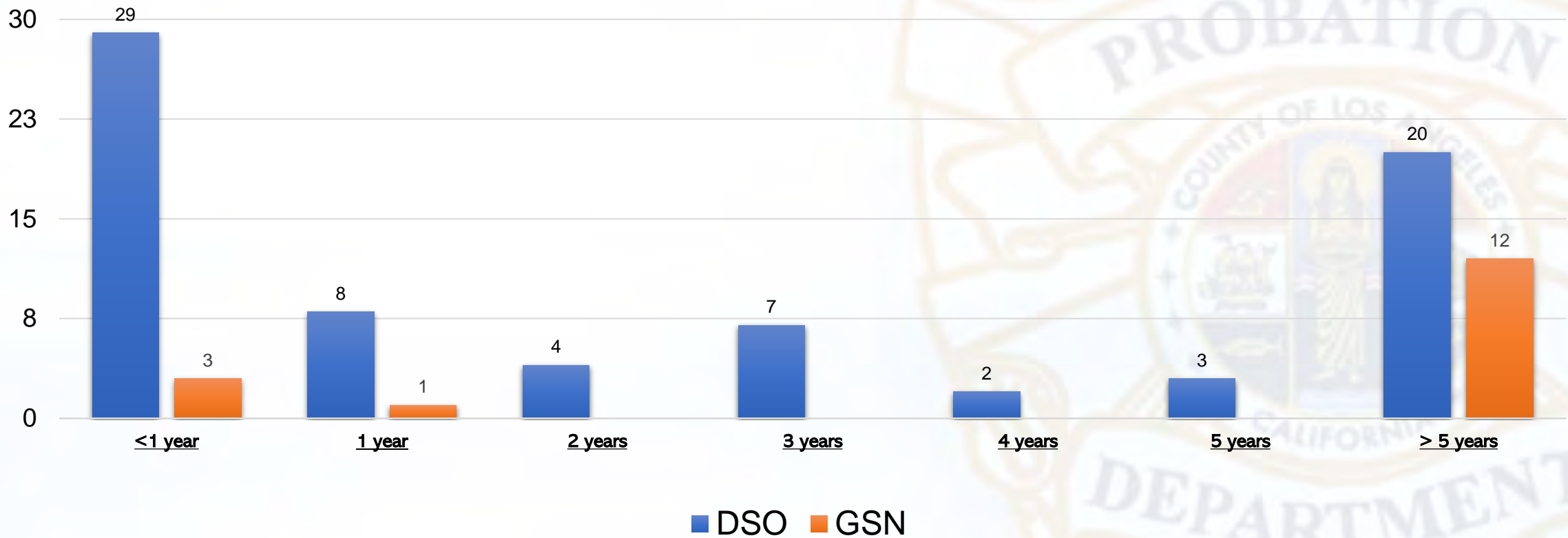
*New Hires will not match statistics provided by Backgrounds since candidates who cleared will rarely be processed within the same time period. Personnel Operations must wait on release dates, or a start date may be established that is in a different month from when the candidate is cleared. Promotions and lateral transfers from other County Departments are reflected as New Hires.

Departmental Attrition

HUMAN RESOURCES



TIME IN POSITION BEFORE SEPARATING
DETENTION SERVICES OFFICER
&
GROUP SUPERVISOR, NIGHTS
DEC 2022 - MAY 2023



*Transfers within and between bureaus are not factored into the attrition rate. Only personnel who left the department are identified.



Detention Services Officer

Month	Applications Received (Day 1 – Day 3)	Applications Accepted (Day 4)	Scheduled for Written Test (Day 35)	Appeared for Written Test	Scheduled for Oral Interview (Day 42 – Day 46)	Appeared for Oral Exam	Added to List* (Day 63 – Day 67)	Added to list - Application Date
December 2022	143	92	80	32	143	107	131	8/30/22-10/11/22
January 2023	194	126	242	90	70	61	61	10/12/22-11/8/22
February 2023	149	106	108	54	43	38	26	11/9/22-12/4/22
March 2023	194	112	91	39	100	94	118	12/5/22-2/7/23
April 2023	172	97	93	39	45	40	34	2/8/23-3/5/23
May 2023	289	157	105	43	44	39	32	3/6/23-4/20/23
TOTAL	1,141	690	719	297	445	379	402	

1) Applications are not accepted for various reasons including: Failed JSQ Background questionnaire, failed to appear for test, and failed to provide proof of education

*May 2023 stats reflect Apps received by May 30th.

2) Examination Timeframe: Approximately 2 ½ months from the applications received date to promulgation date.

Examinations

HUMAN RESOURCES

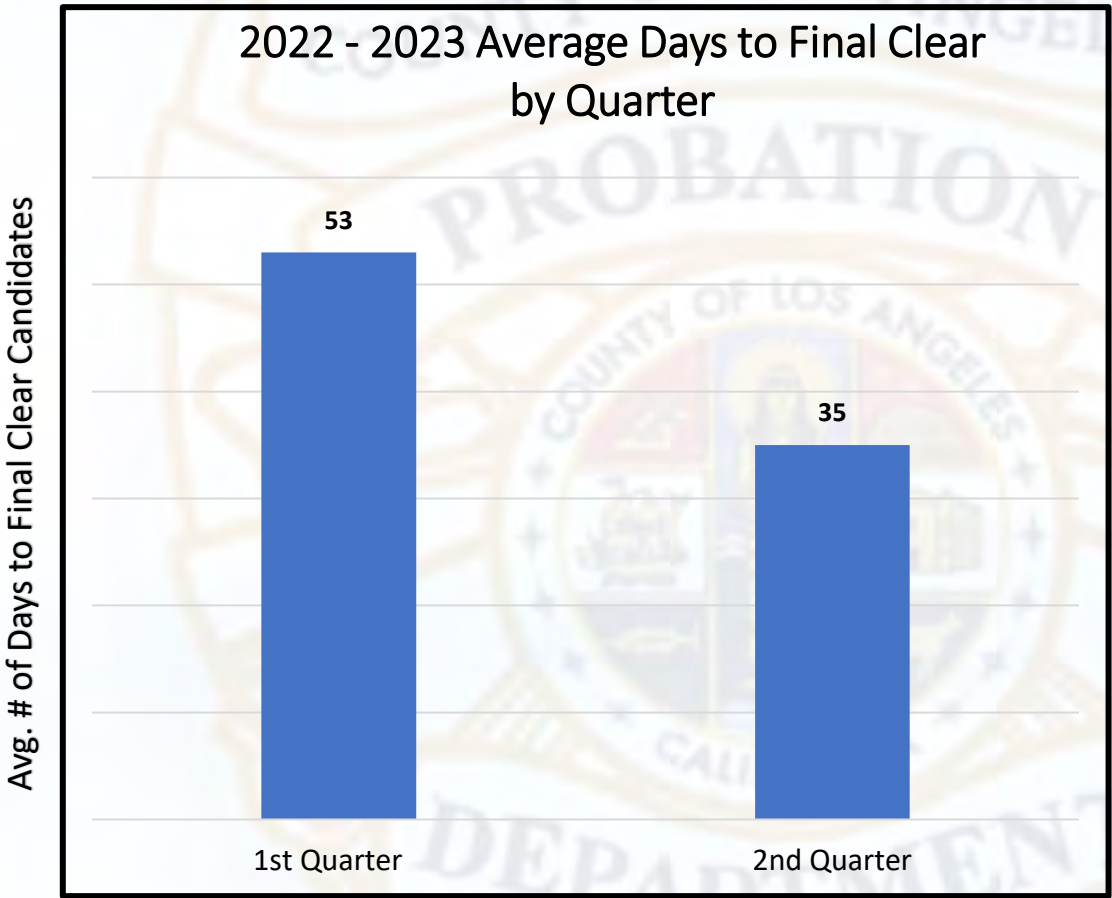
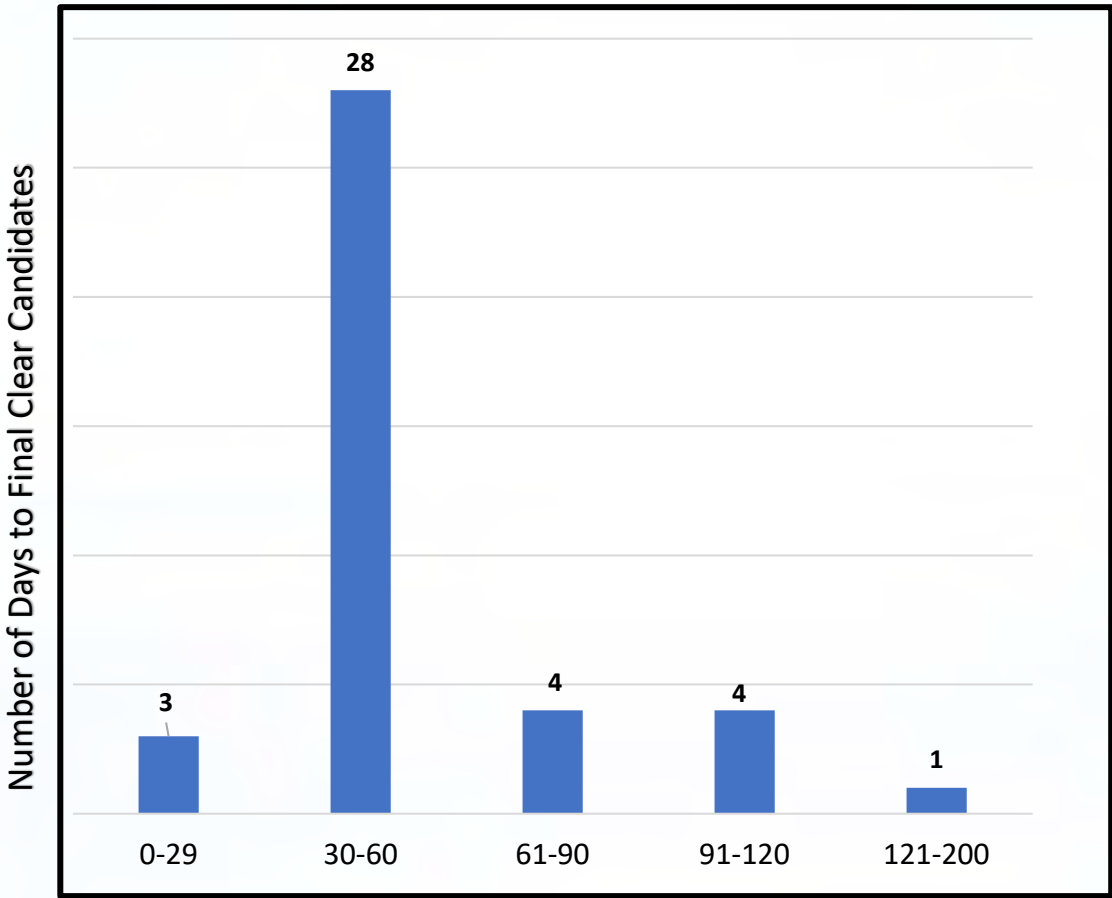


Group Supervisor, Nights

Month	Applications Received (Day 1 – Day 3)	Applications Accepted (Day 4)	Scheduled for Written Test (Day 35)	Appeared for Written Test	Scheduled for Oral Interview (Day 42 – Day 46)	Appeared for Oral Exam	Added to List* (Day 63 – Day 67)	Added to list - Application Date
December 2022	100	79	56	22	67	39	51	8/30/22-10/15/22
January 2023	103	78	139	48	39	33	19	10/16/22-11/2/22
February 2023	72	60	73	36	18	18	16	11/3/22-11/12/22
March 2023	94	72	56	21	60	55	31	11/13/22-12/26/22
April 2023	105	84	53	19	21	19	36	12/27/22-3/2/23
May 2023	125	91	70	30	30	22	9	3/3/23-3/28/23
TOTAL	599	464	447	176	235	186	162	

- Applications are not accepted for various reasons including: Failed JSQ Background questionnaire, failed to appear for test, and failed to provide proof of education
*May 2023 stats reflect Apps received by May 30th.
- Examination Timeframe: Approximately 2 ½ months from the applications received date to promulgation date.

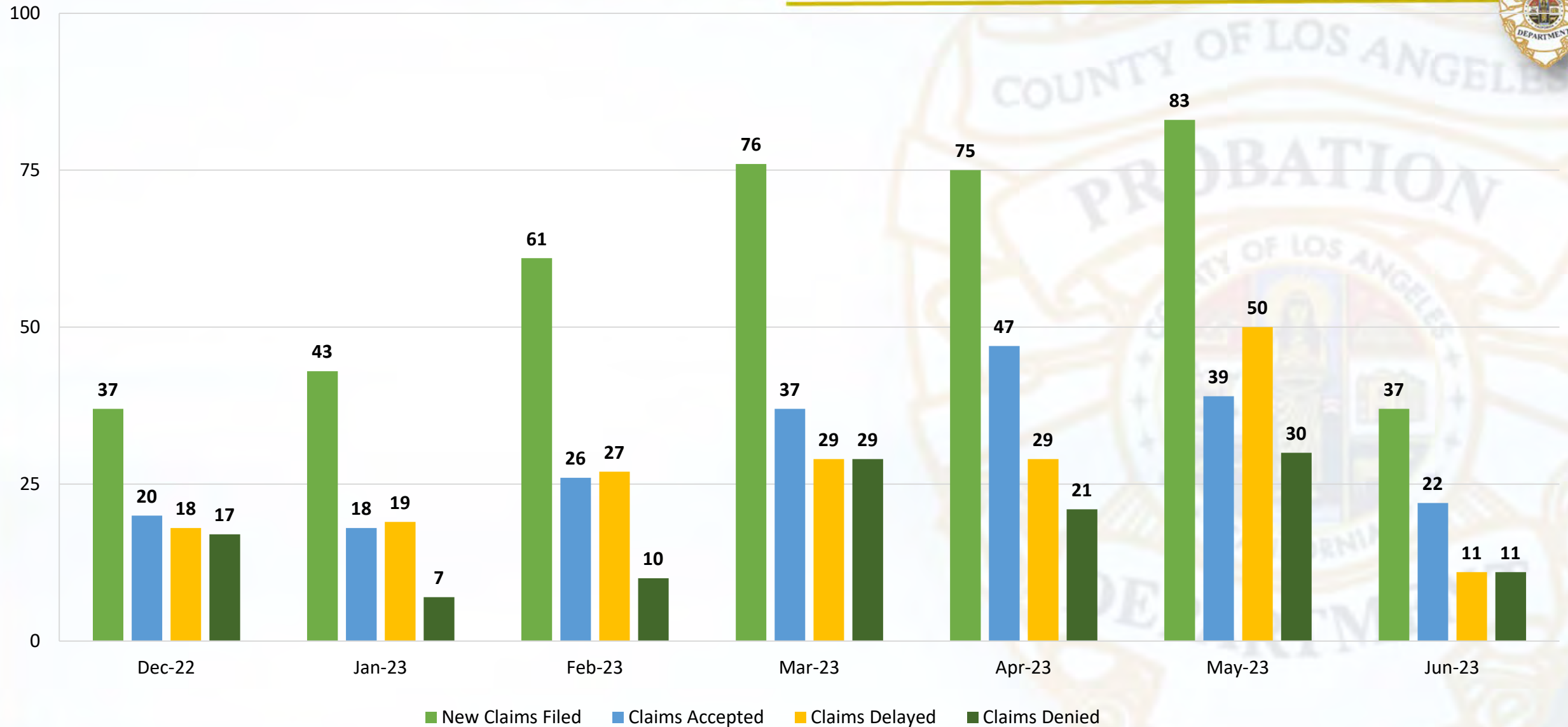
Background Investigations – Sworn Candidates Final Clear Time



*First Quarter (Dec-22 through Feb-23) and Second Quarter (Mar-23 through May-23).

Workers Compensation Claims

HUMAN RESOURCES



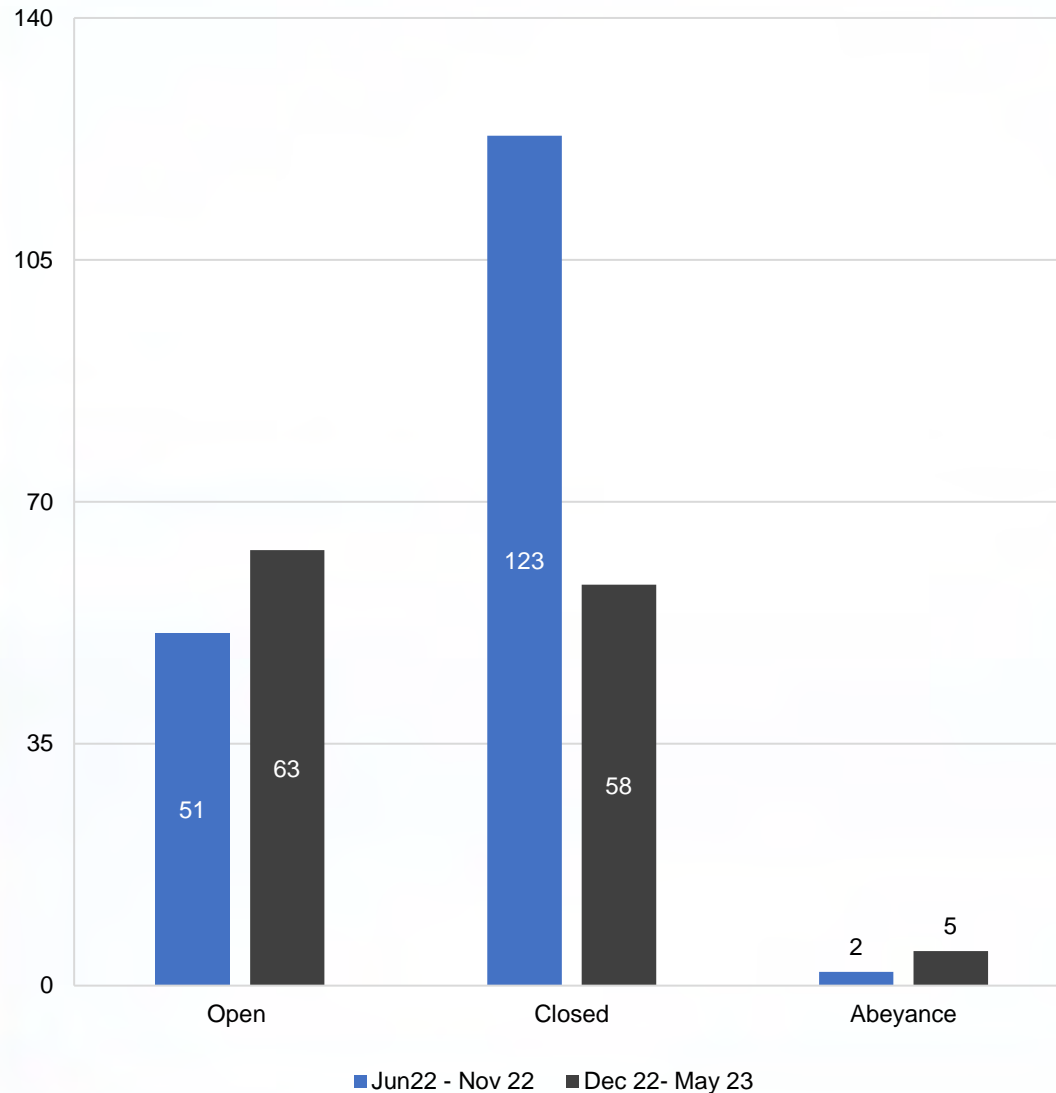
*Numbers as of June 19, 2023

Employee Grievances

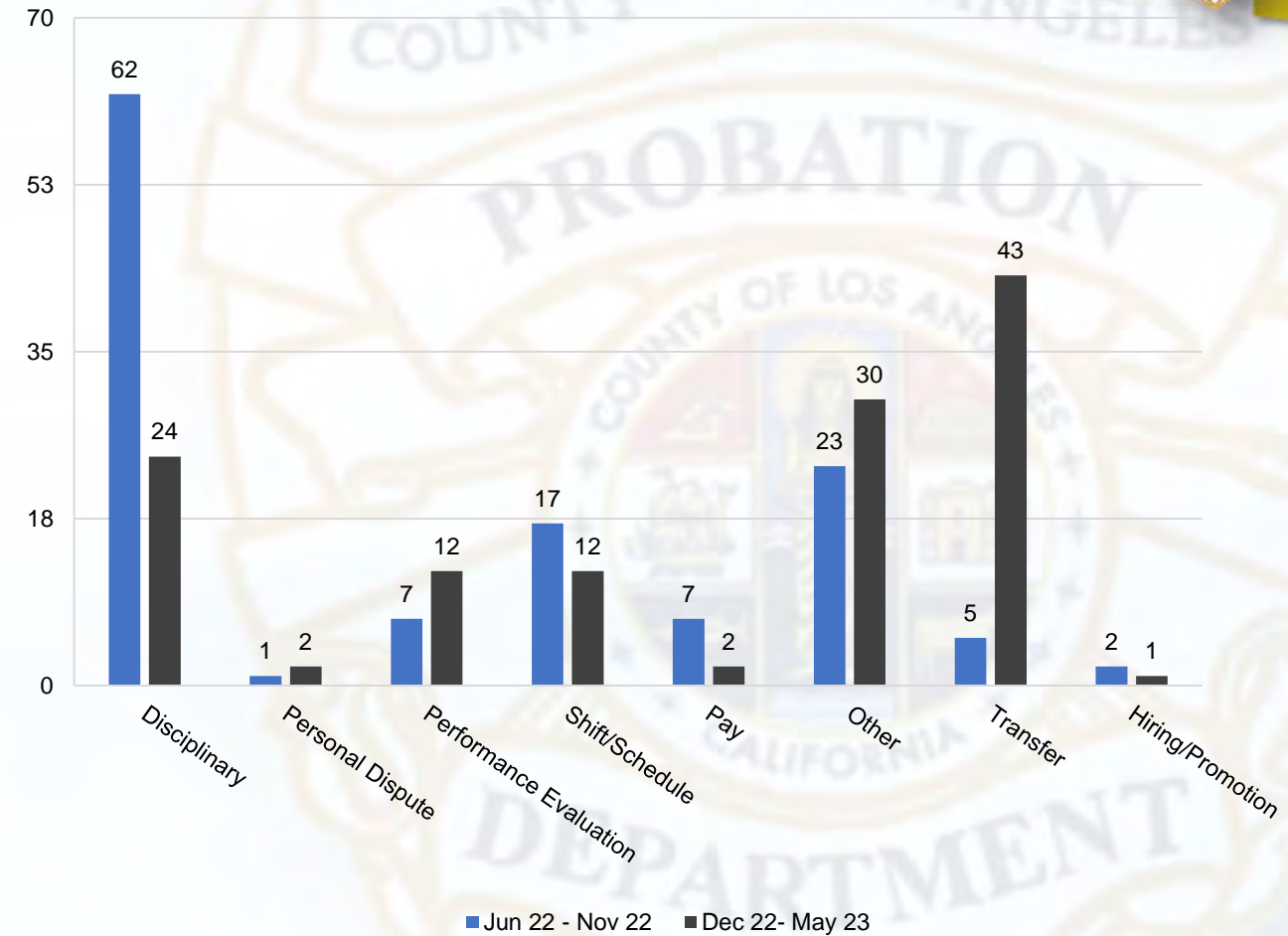
EMPLOYEE RELATIONS



Employee Grievances by Status



Employee Grievances by Type



*Other Grievances include but are not limited to: Certified Time, COVID Exemption Denial, Reassignment, Medical Accommodations, etc.

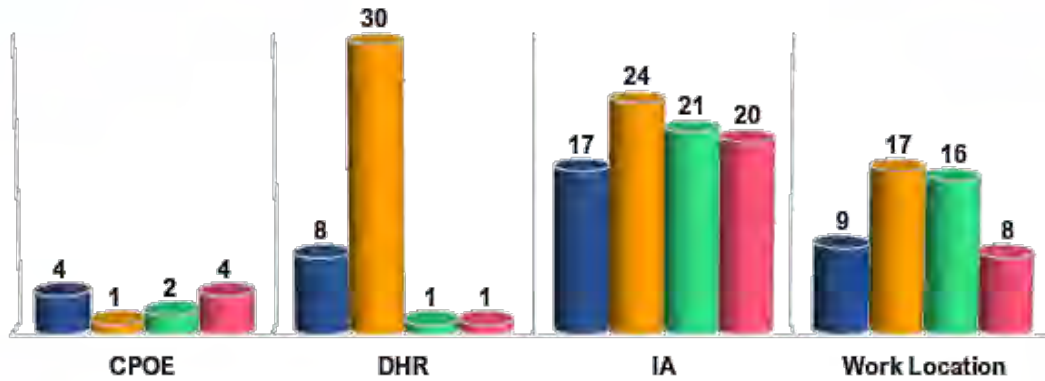
Case Count 2022 Q2-Q4 & 2023 Q1

PERFORMANCE MANAGEMENT



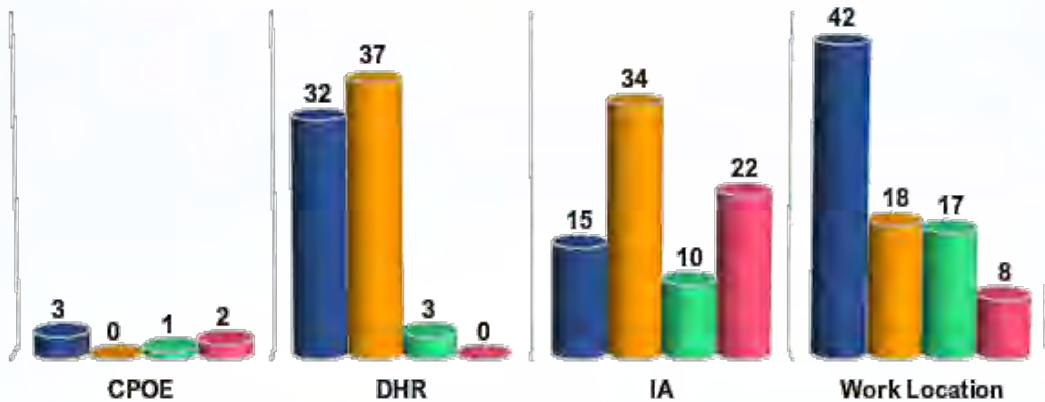
■ 2022 Q2 ■ 2022 Q3
■ 2022 Q4 ■ 2023 Q1

183 CASES OPENED

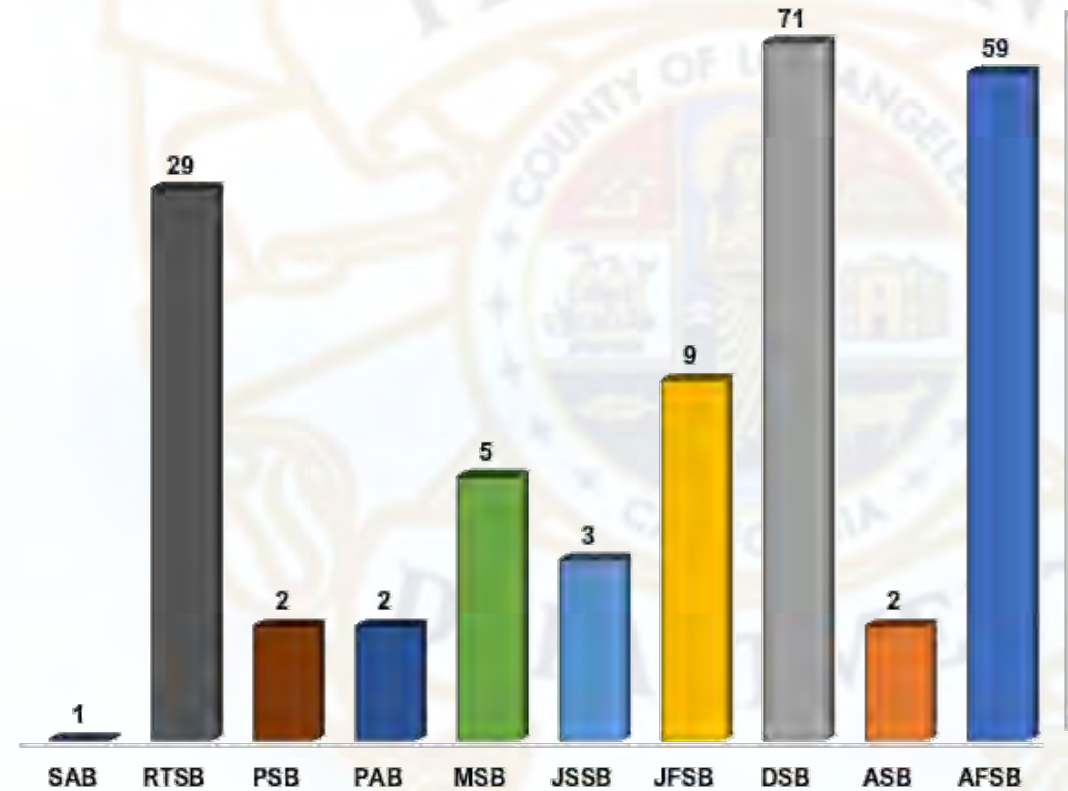


■ 2022 Q2 ■ 2022 Q3
■ 2022 Q4 ■ 2023 Q1

244 CASES CLOSED



CASES OPENED BUREAU BREAKDOWN

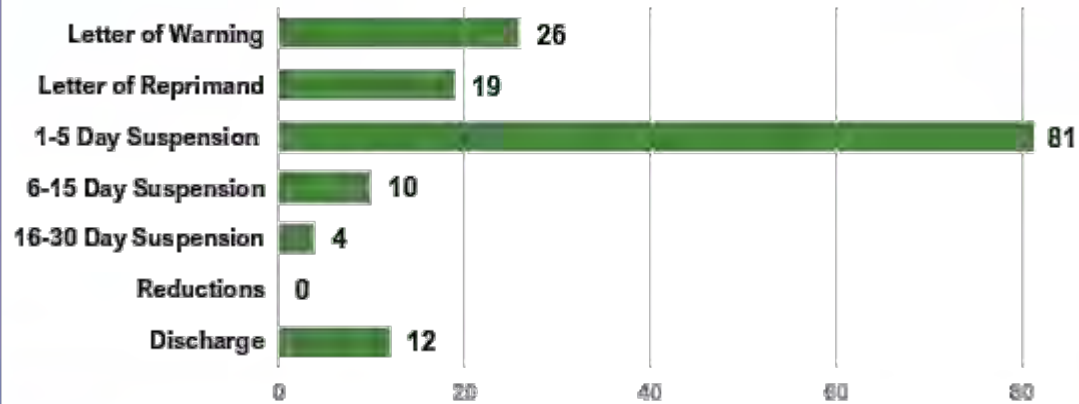


Final Discipline Letters 2022 Q2-Q4 & 2023 Q1

PERFORMANCE MANAGEMENT



152 CORRECTIVE ACTIONS

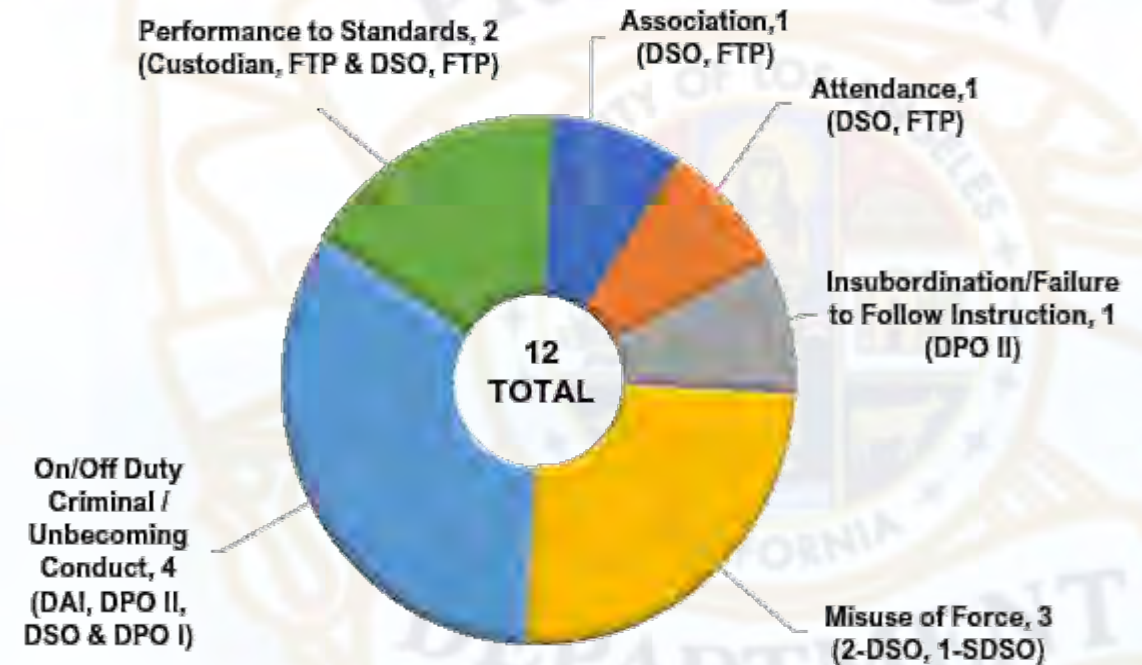


MISCONDUCT BREAKDOWN



DISCHARGES

• First Time Probationer: "FTP"





INFORMATION SYSTEMS BUREAU

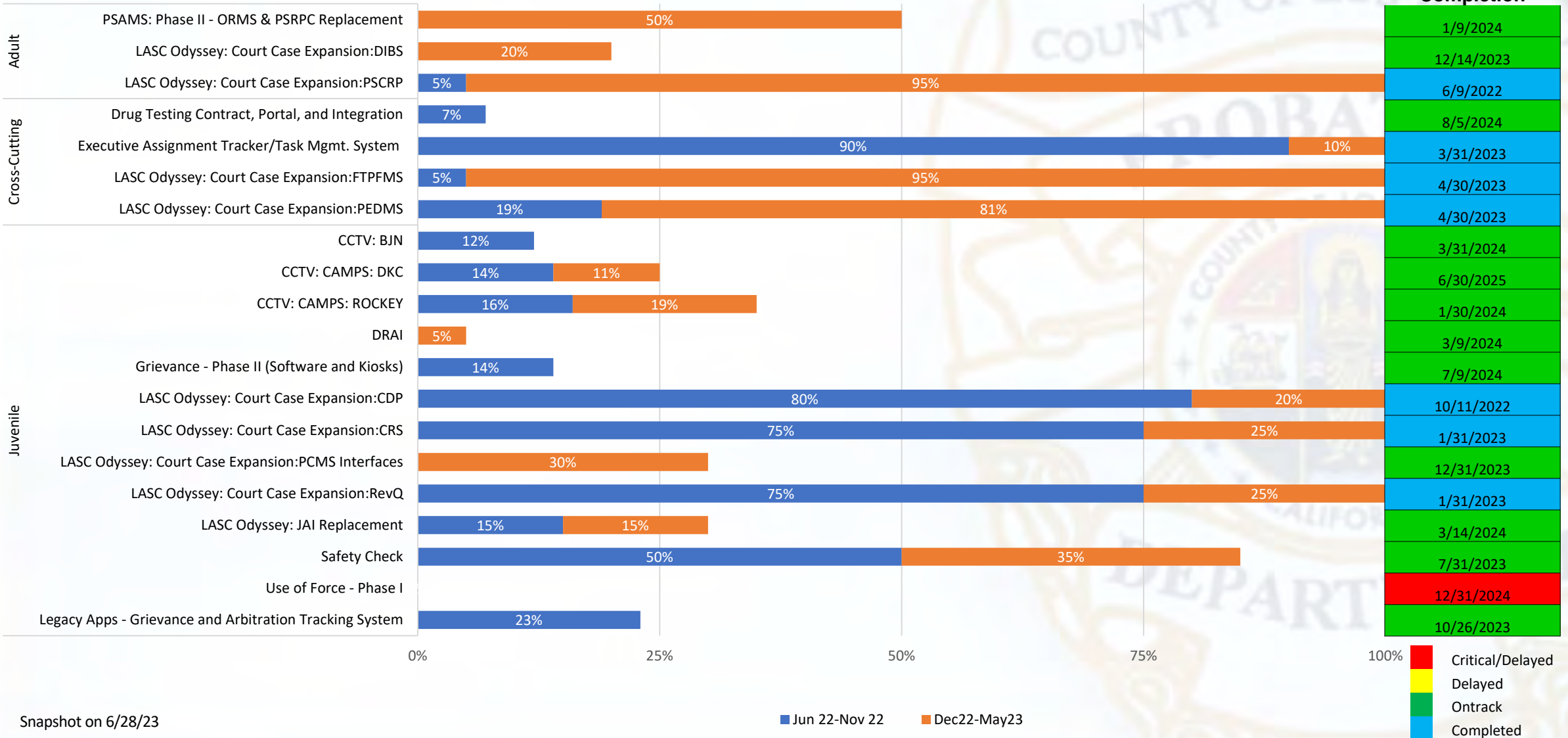
JIM GREEN, CHIEF INFORMATION OFFICER

Priority 2: Business Facing IT Projects

INFORMATION SYSTEMS BUREAU



Expected Date of Completion

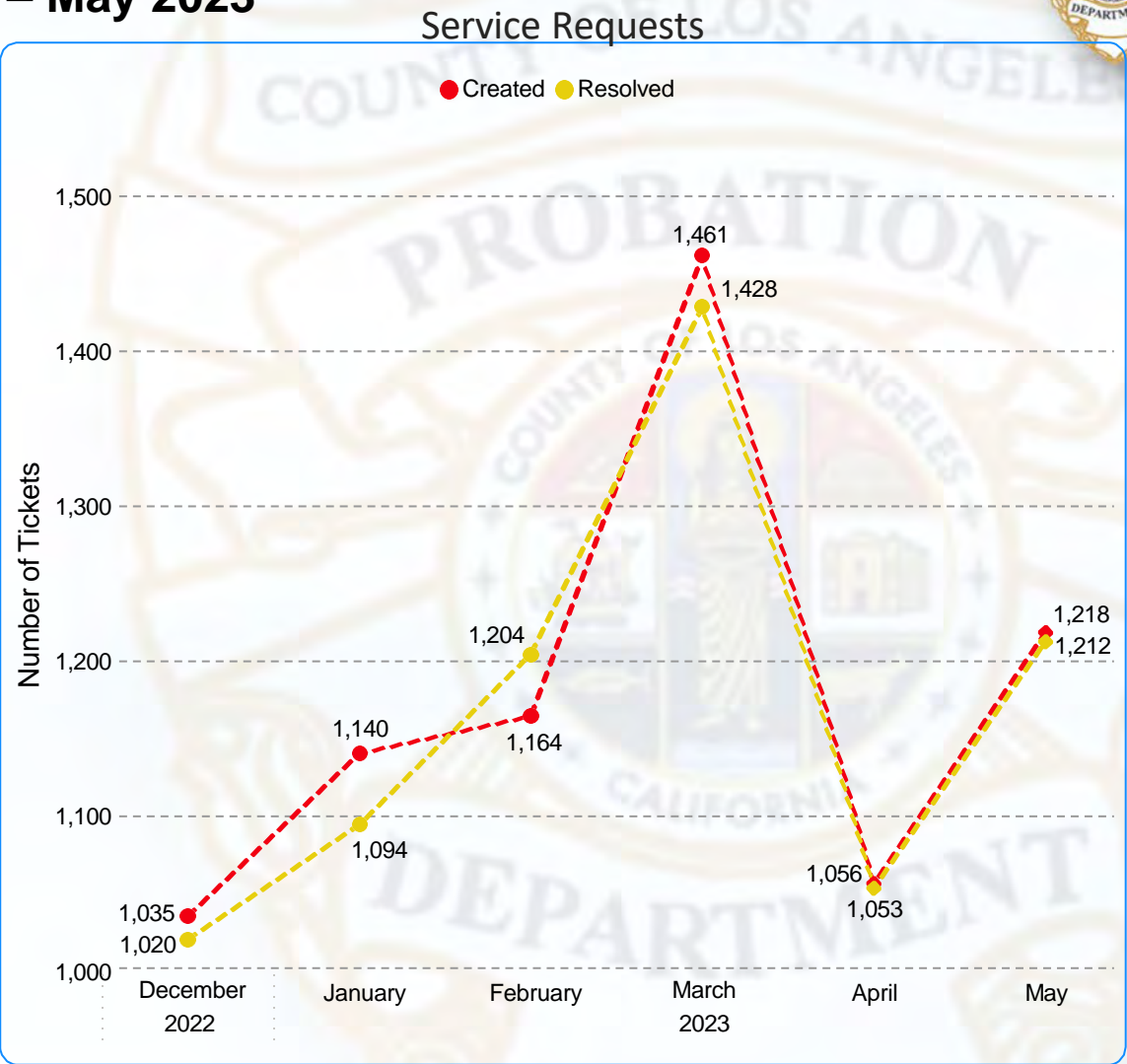
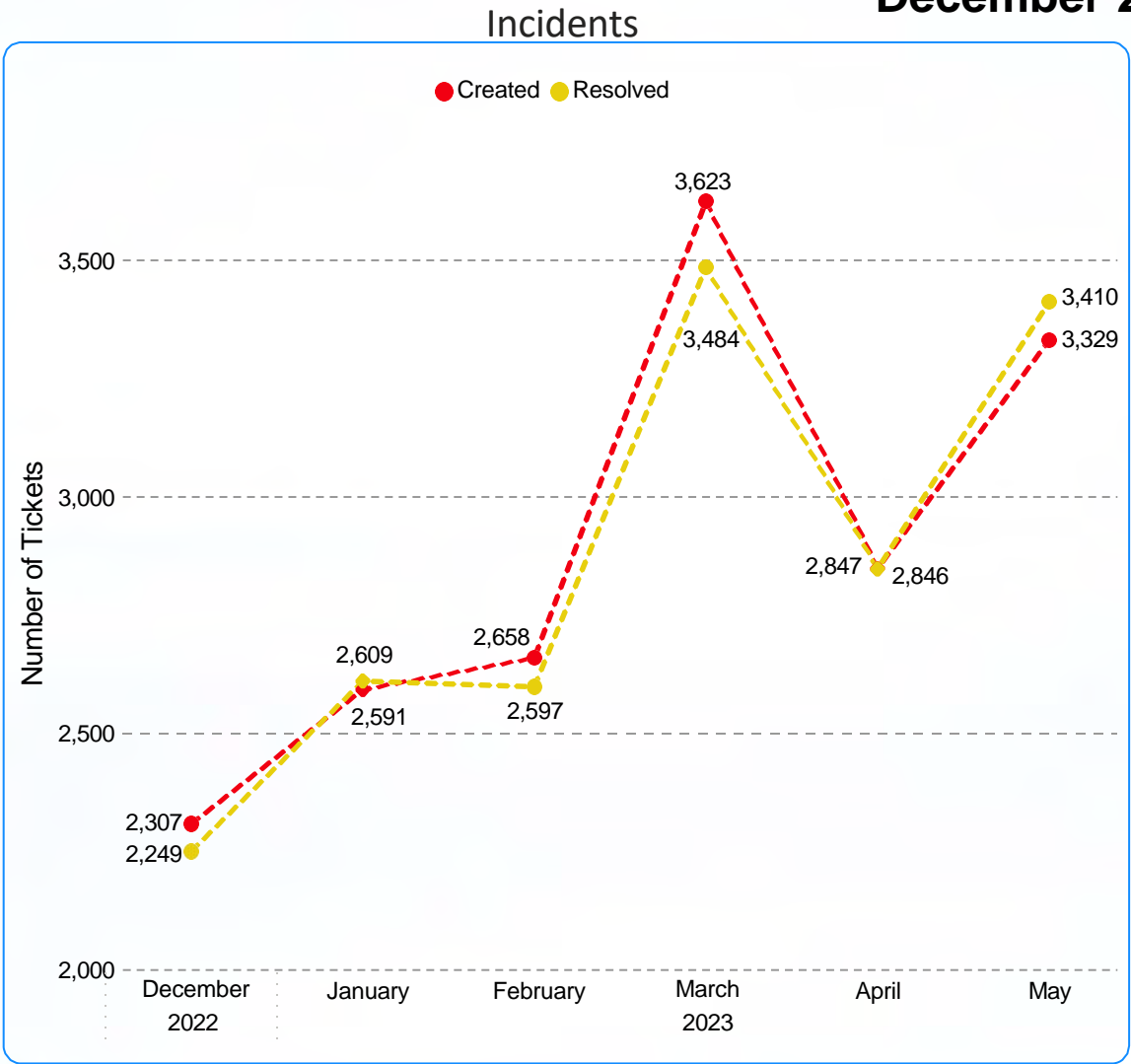


Created vs Resolved Tickets by Month

INFORMATION SYSTEMS BUREAU



December 2022 – May 2023



Age of Tickets on Resolution (% Total Tickets Resolved)

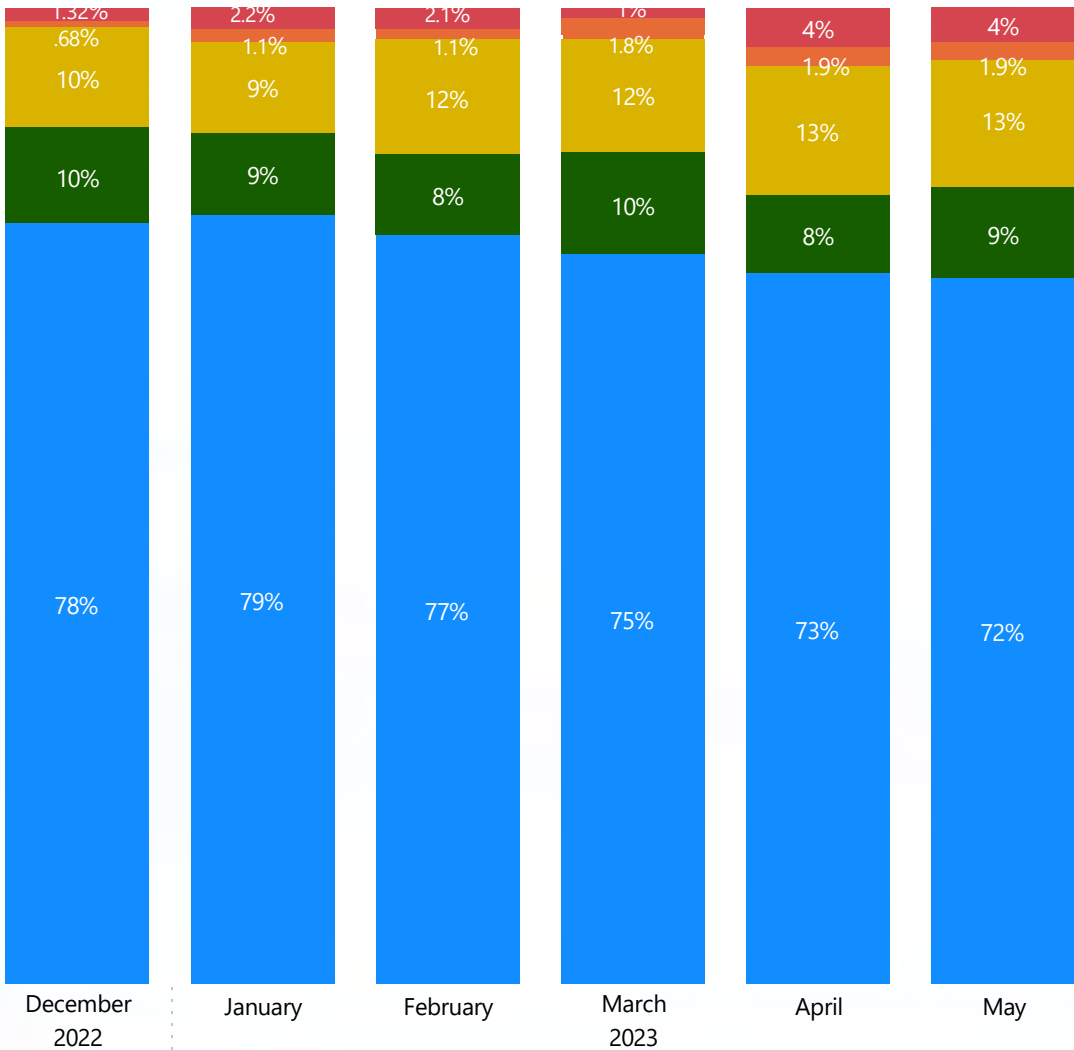
INFORMATION SYSTEMS BUREAU



December 2022 – May 2023

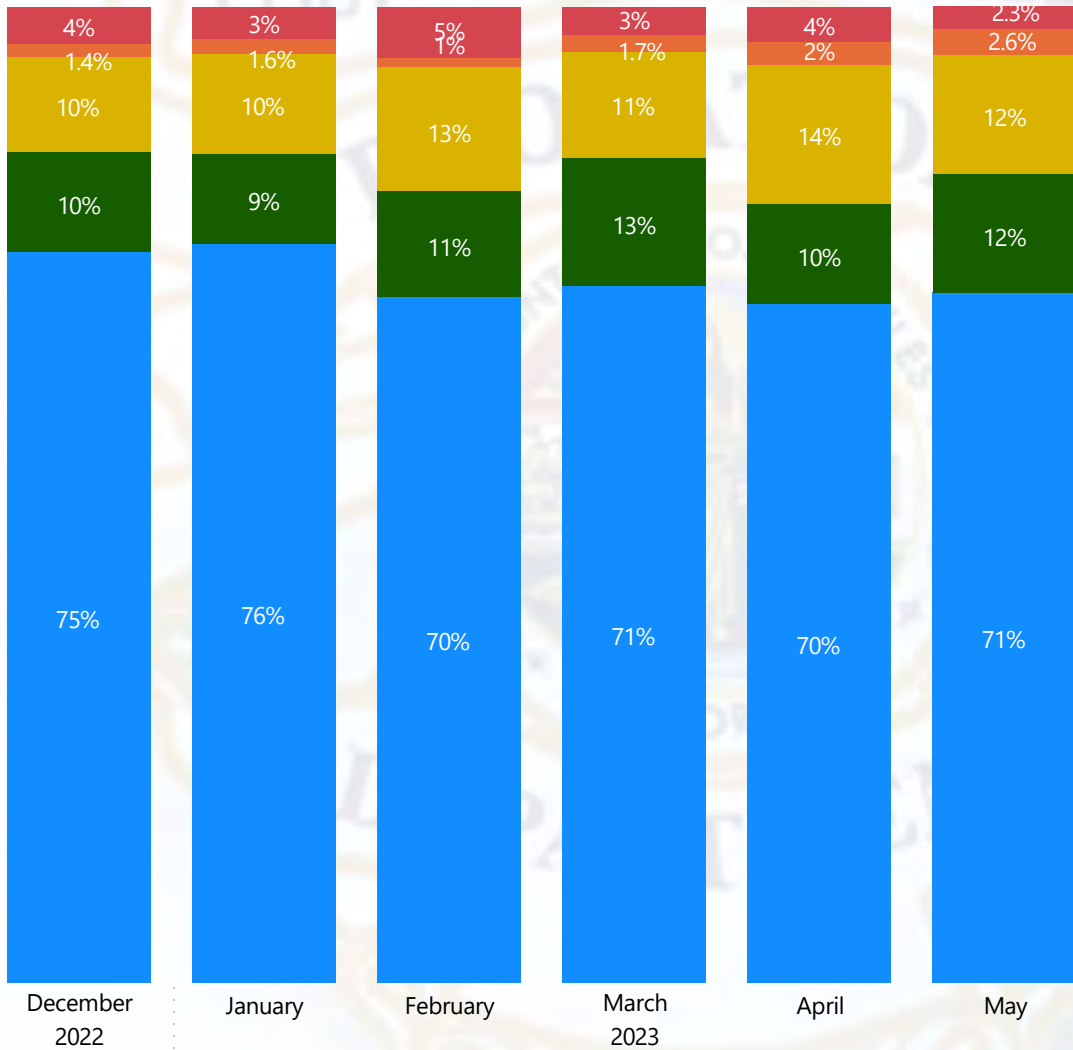
Incidents

0 Days (Same Day) 01-03 Days 04-15 Days 16-30 Days 30+ Days



Service Requests

0 Days (Same Day) 01-03 Days 04-15 Days 16-30 Days 30+ Days

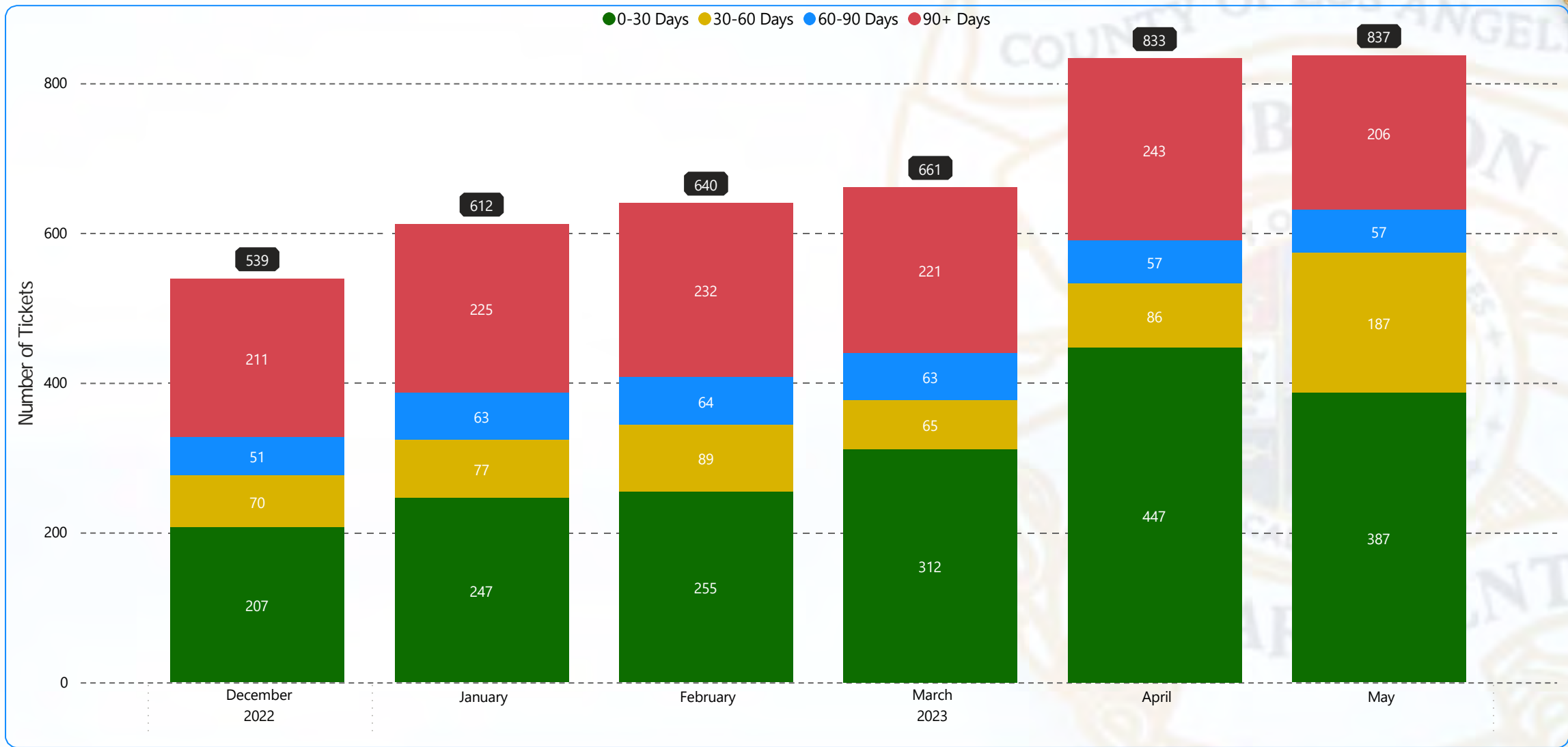


Age of All Open Tickets on the 1st of Each Month

INFORMATION SYSTEMS BUREAU



December 2022 – May 2023





SYSTEMS ACCOUNTABILITY BUREAU

GARY AKOPYAN, BUREAU CHIEF

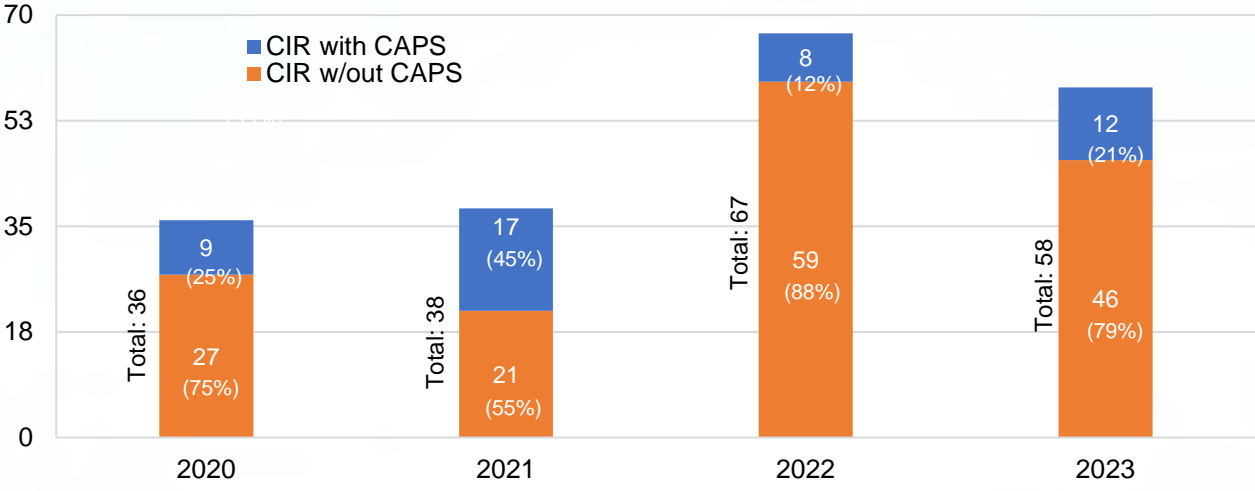
Corrective Action Plan – Critical Incident Reports (CIR)

As of June 30, 2023

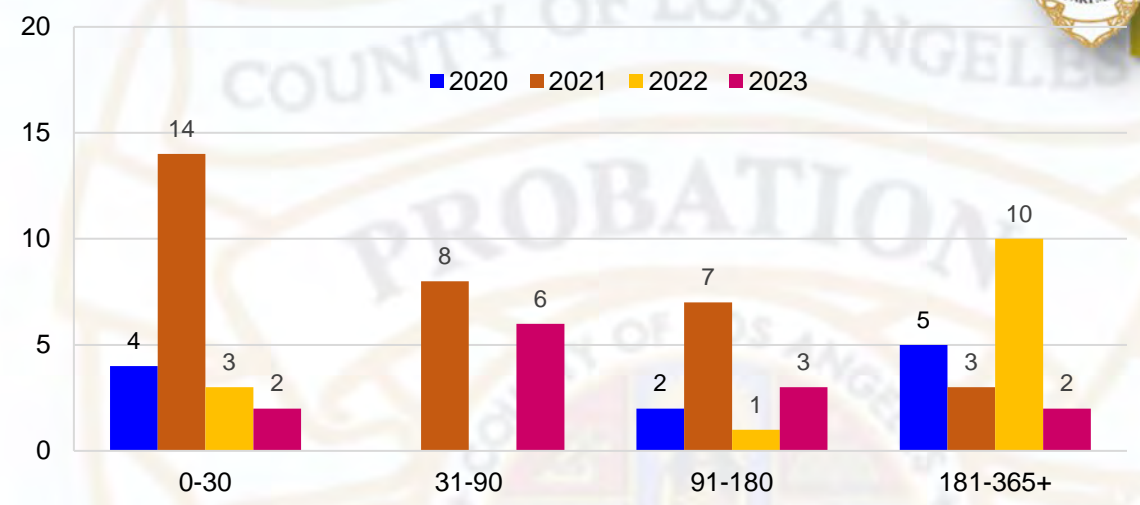
SYSTEMS ACCOUNTABILITY BUREAU



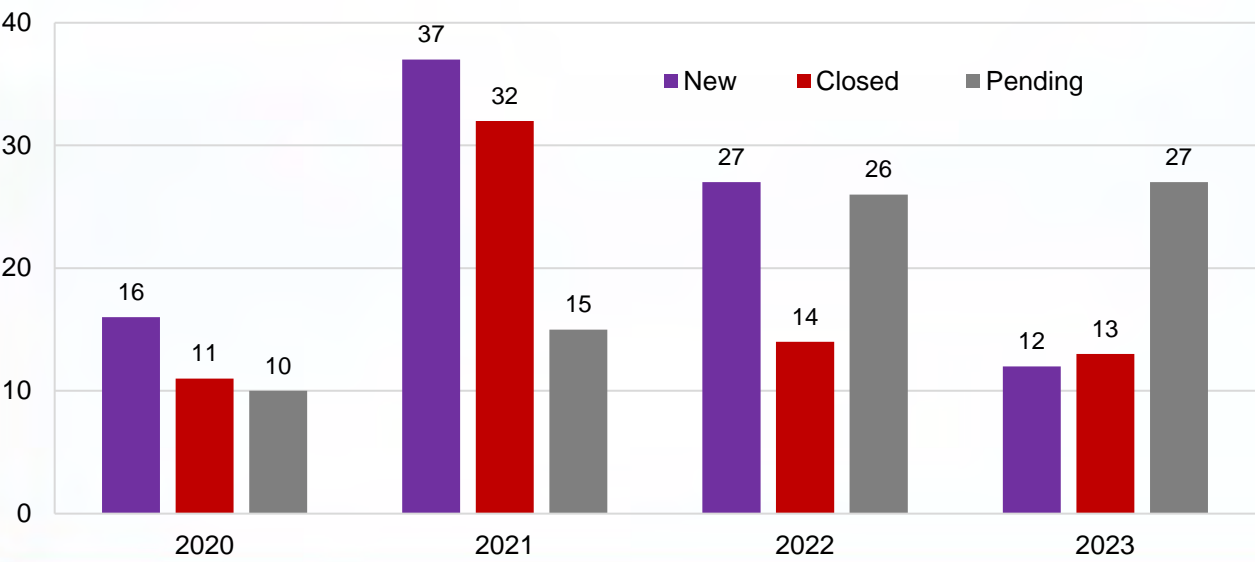
Critical Incidents Reviewed by CIRC Committee



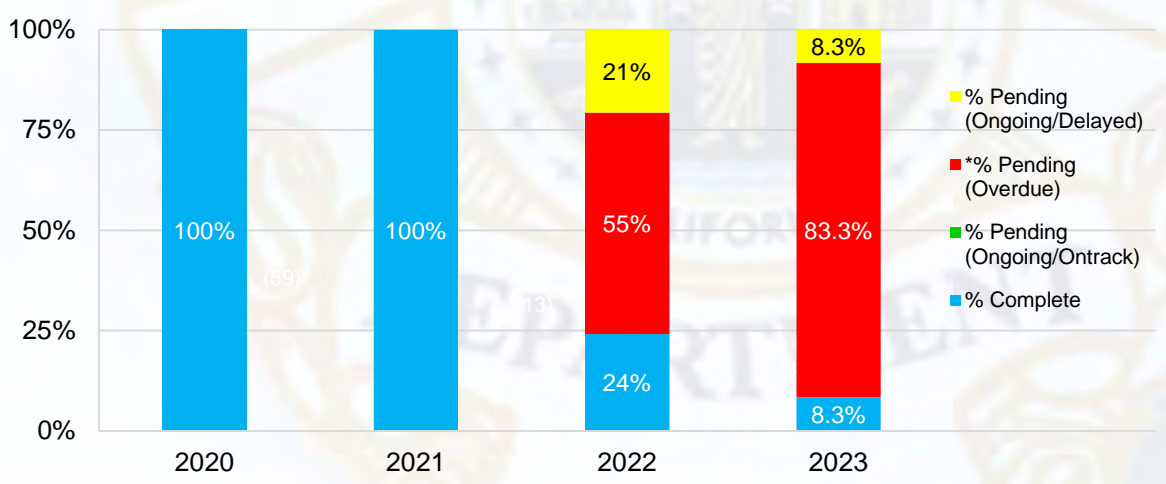
Closed Critical Incident Corrective Actions by Days



Critical Incident Corrective Actions by Status (New, Closed, & Pending)



Completed/Pending Critical Incident Corrective Actions



*Pending Overdue - Incidents in which CIRC requested a corrective action plan but has not been submitted by Bureau and now past due.

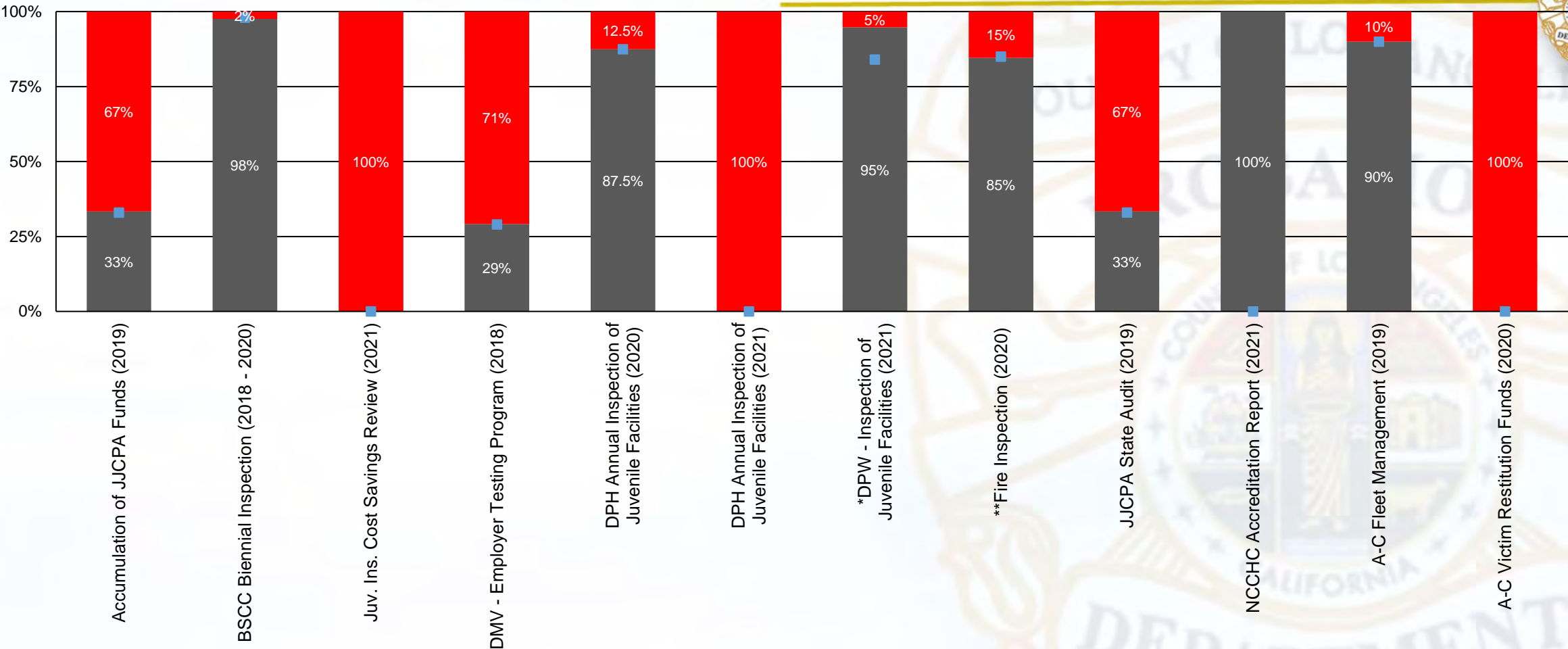
Regulatory & Internal (R&I) Operations Corrective Action Plans

As of June 30, 2023

SYSTEMS ACCOUNTABILITY BUREAU



% Completed/Pending Corrective Actions by Category



- % Critical/Delayed
- % Delayed
- % Ontrack
- % Complete
- % Completed as of 12/31/22

Note: R&I CAPs Completed from January 2023 – June 2023.
• COR/III Audit by the CA Department of Justice (2019), Completed February 2023.
• NCCHC Accreditation Report (2021), Completed April 2023.

*Pending action items from DPW Annual Inspection 2019 & 2020 are consolidated within this CAP.
**Pending action items from Fire Inspection 2019 is consolidated within this CAP.



STAFF TRAINING OFFICE

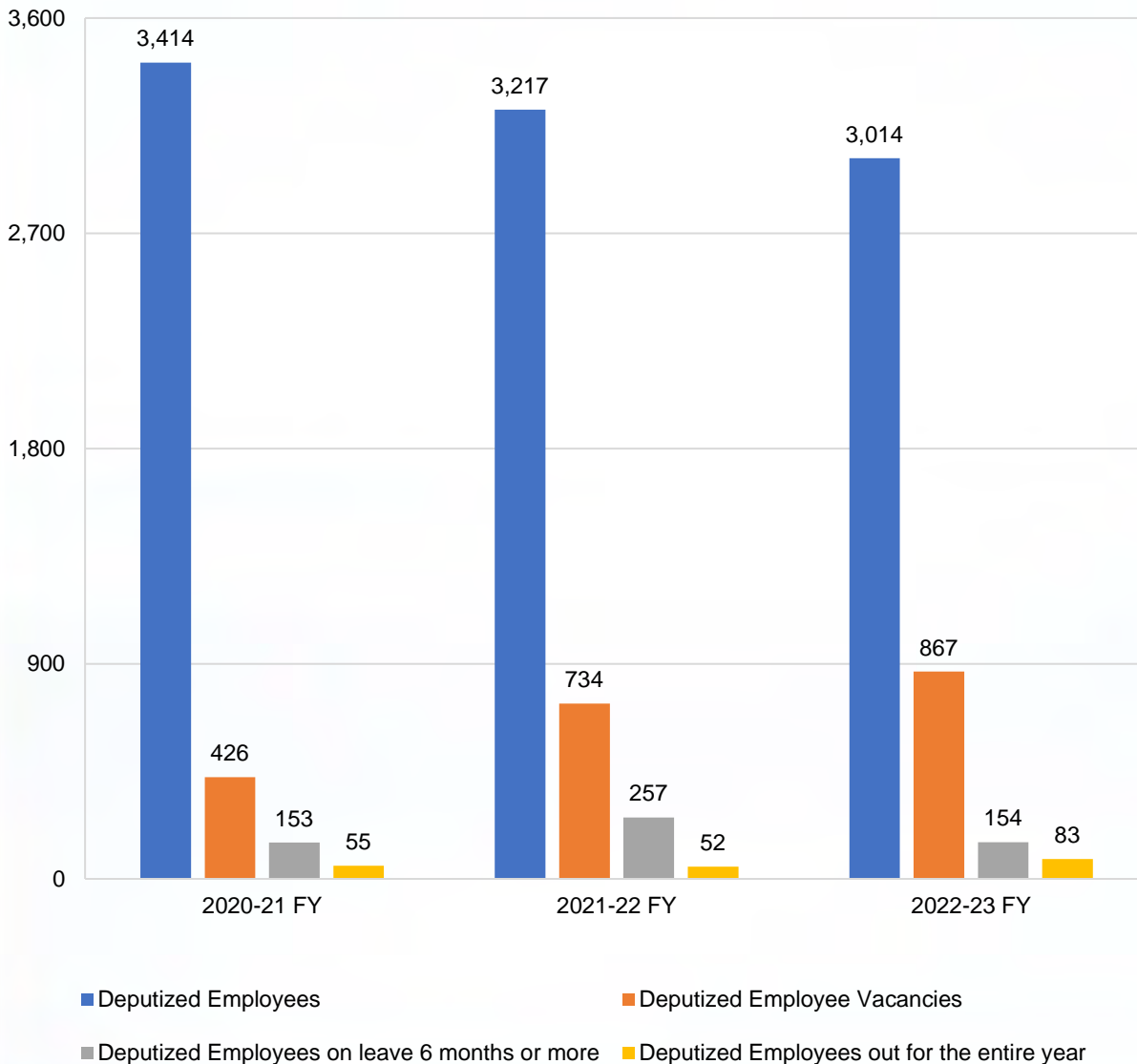
DAVID GRKINICH, BUREAU CHIEF

Staff Training

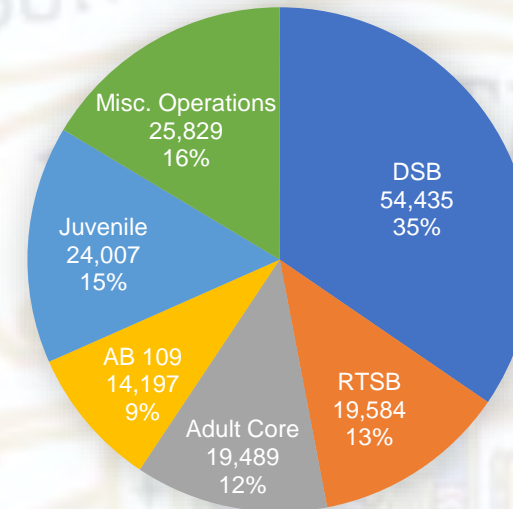
STAFF TRAINING OFFICE



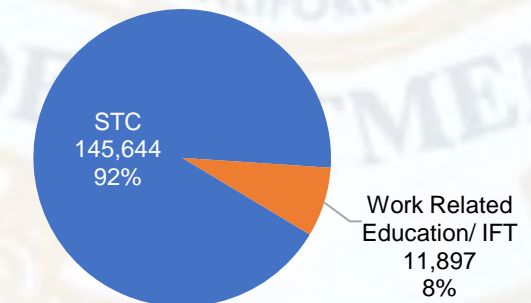
BSCC Annual Training - 3 year



2022-23 Staff Training 157,541 hours



July 1, 2022 through June 30, 2023 Training Hours





INTERNAL AFFAIRS BUREAU

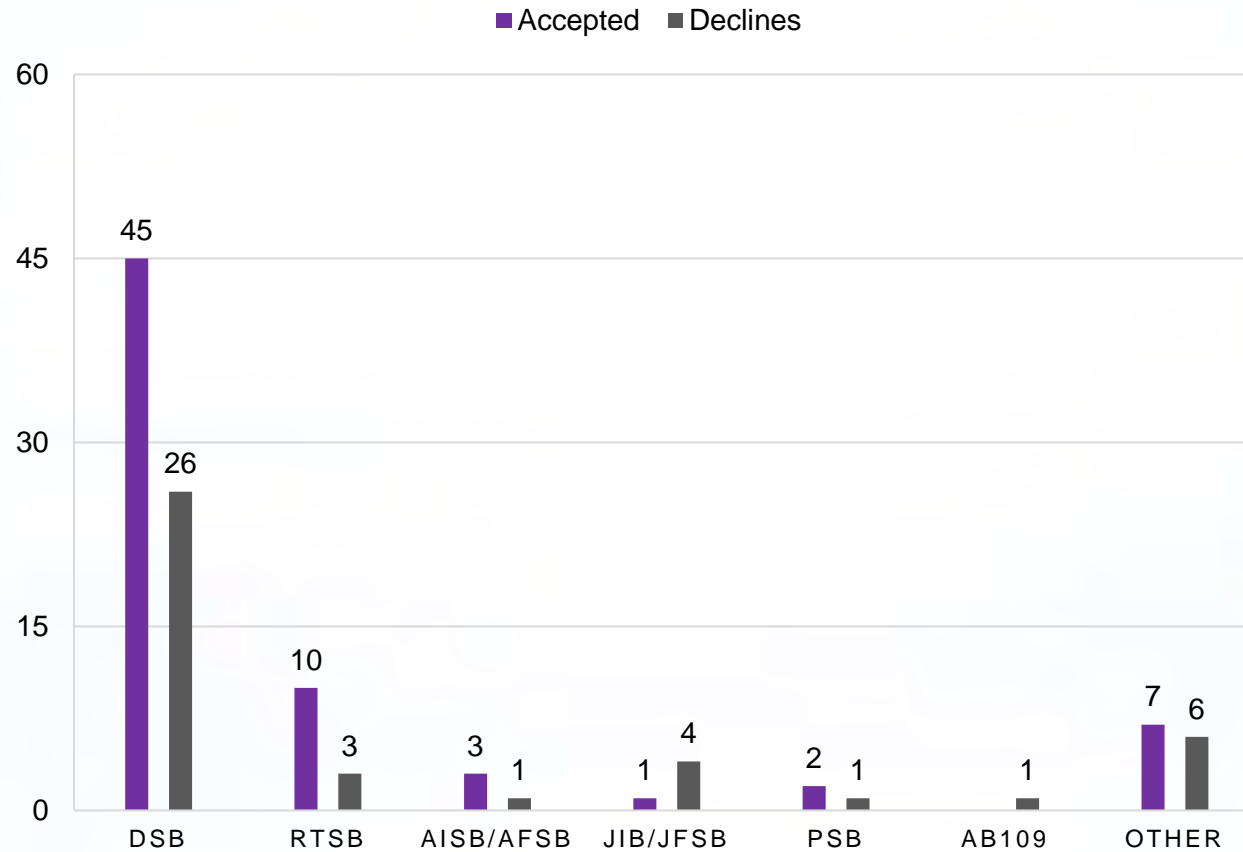
DAVID GRKINICH, BUREAU CHIEF

Internal Affairs Office – Referrals

INTERNAL AFFAIRS BUREAU

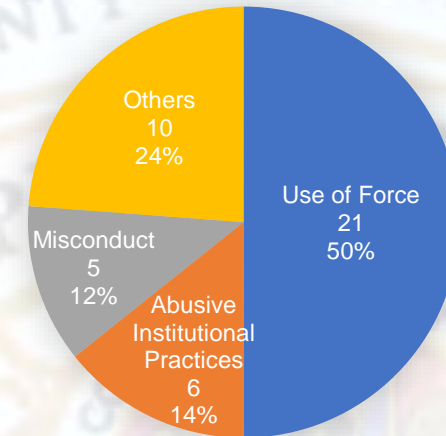


IA REFERRALS TRIAGED BY CENTRAL INTAKE TEAM (CIT) (DEC '22-MAY '23)

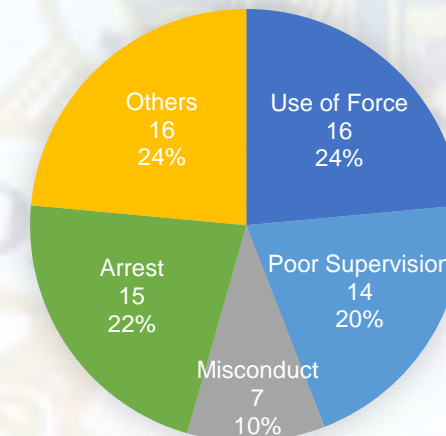


Total Accepted: 68
Total Declines: 42
Total IA Referrals: 110

Declines by Type



Accepted by Type



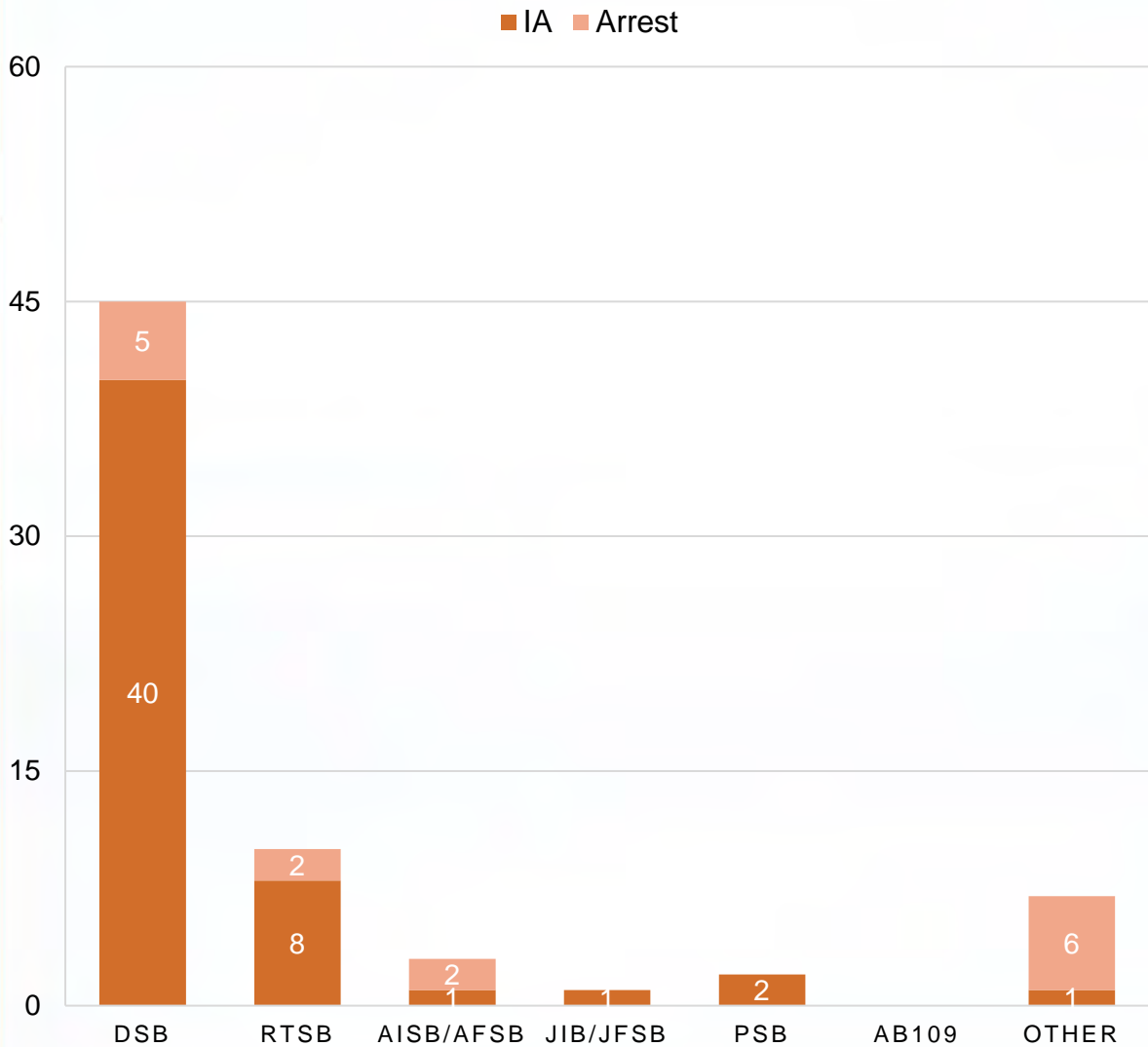
Internal Affairs Office – Open Investigations

December 2022 – May 2023

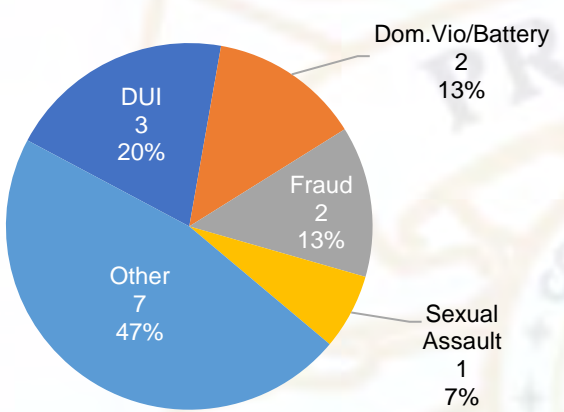
INTERNAL AFFAIRS BUREAU



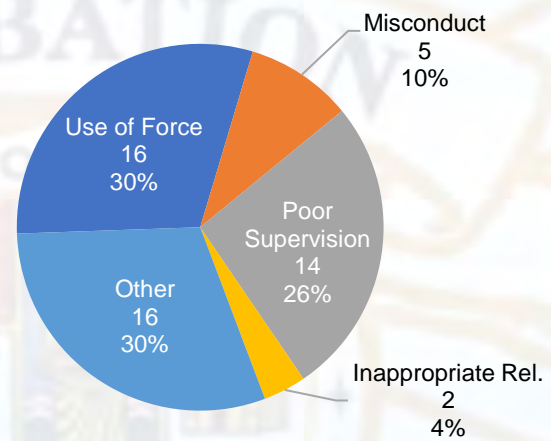
OPEN INVESTIGATIONS BY BUREAU



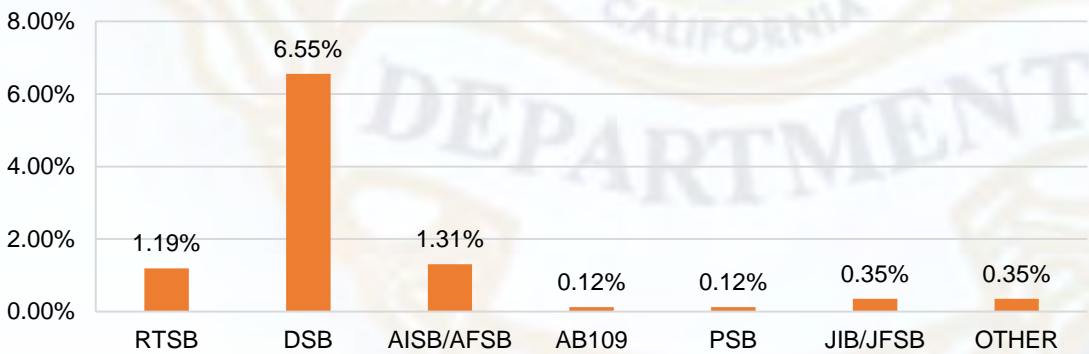
Arrest - Open Investigation by Type



IA - Open Investigation by Type



% Staff w/ Open Investigation

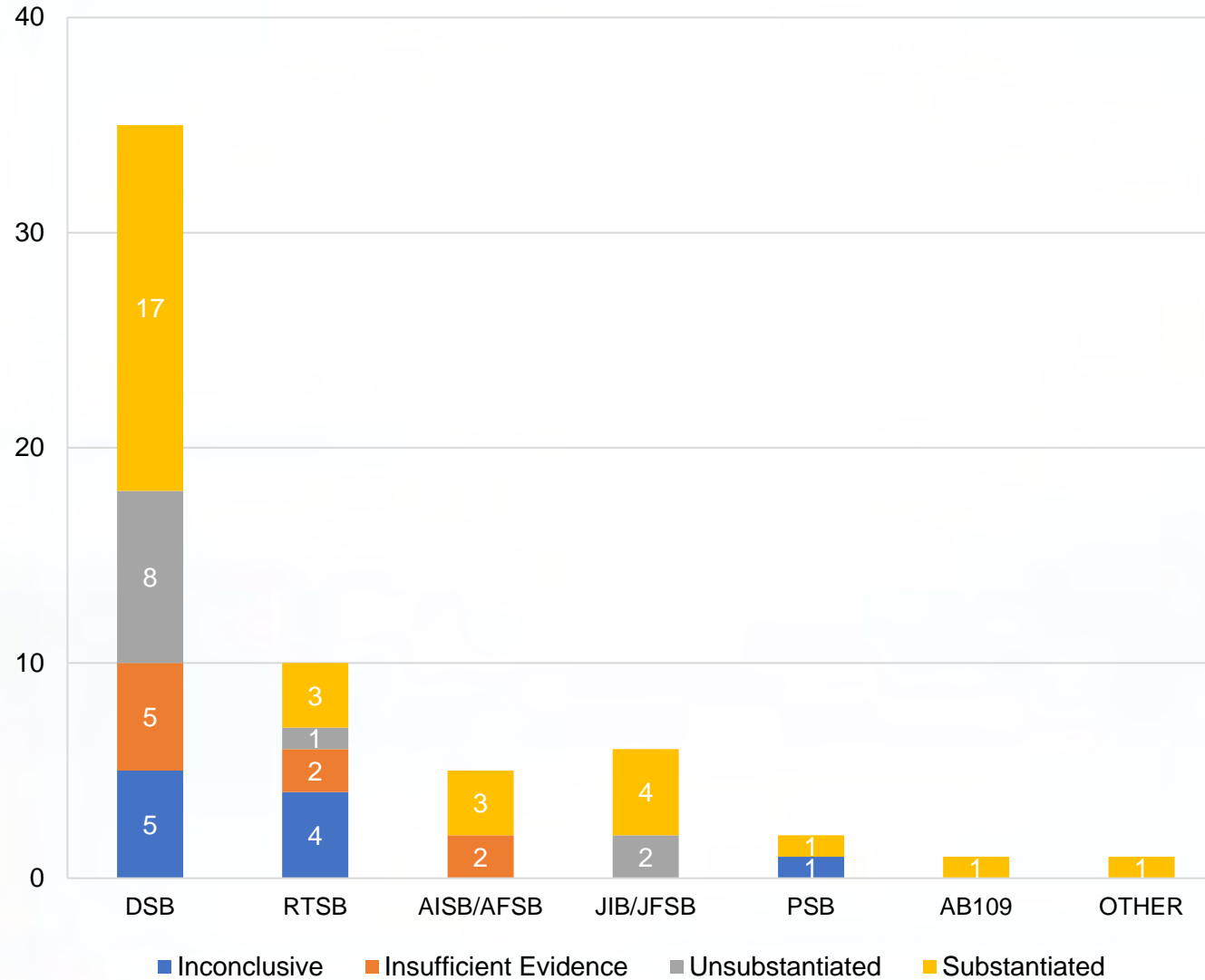


Internal Affairs Office

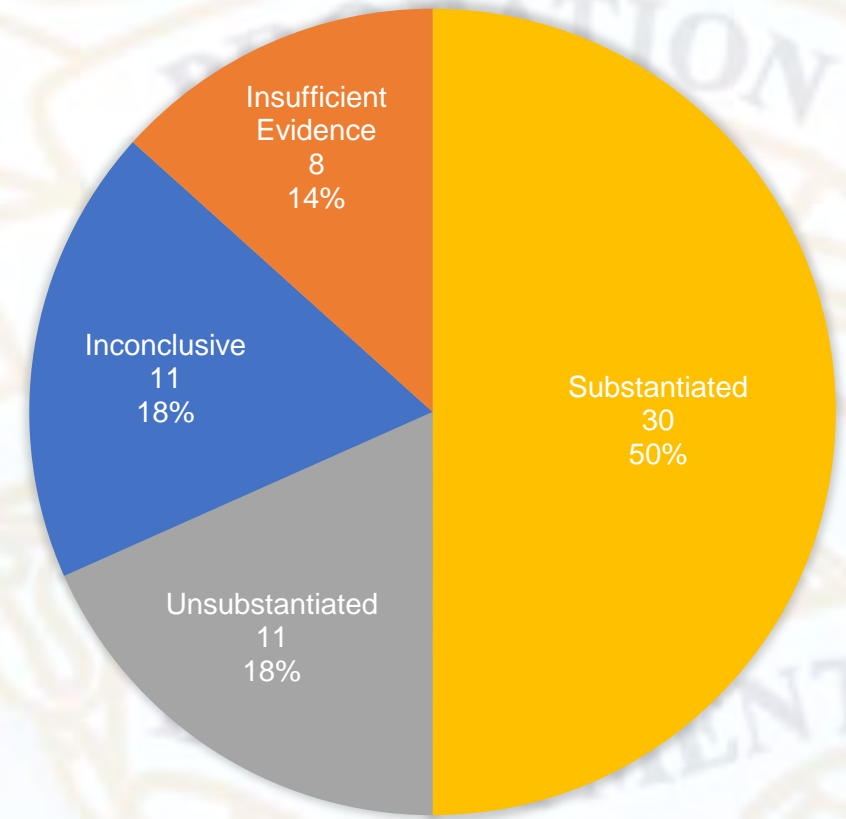
INTERNAL AFFAIRS BUREAU



Closed Investigation by Outcome



Total Investigation Outcome by Type
Dec '22 - May '23

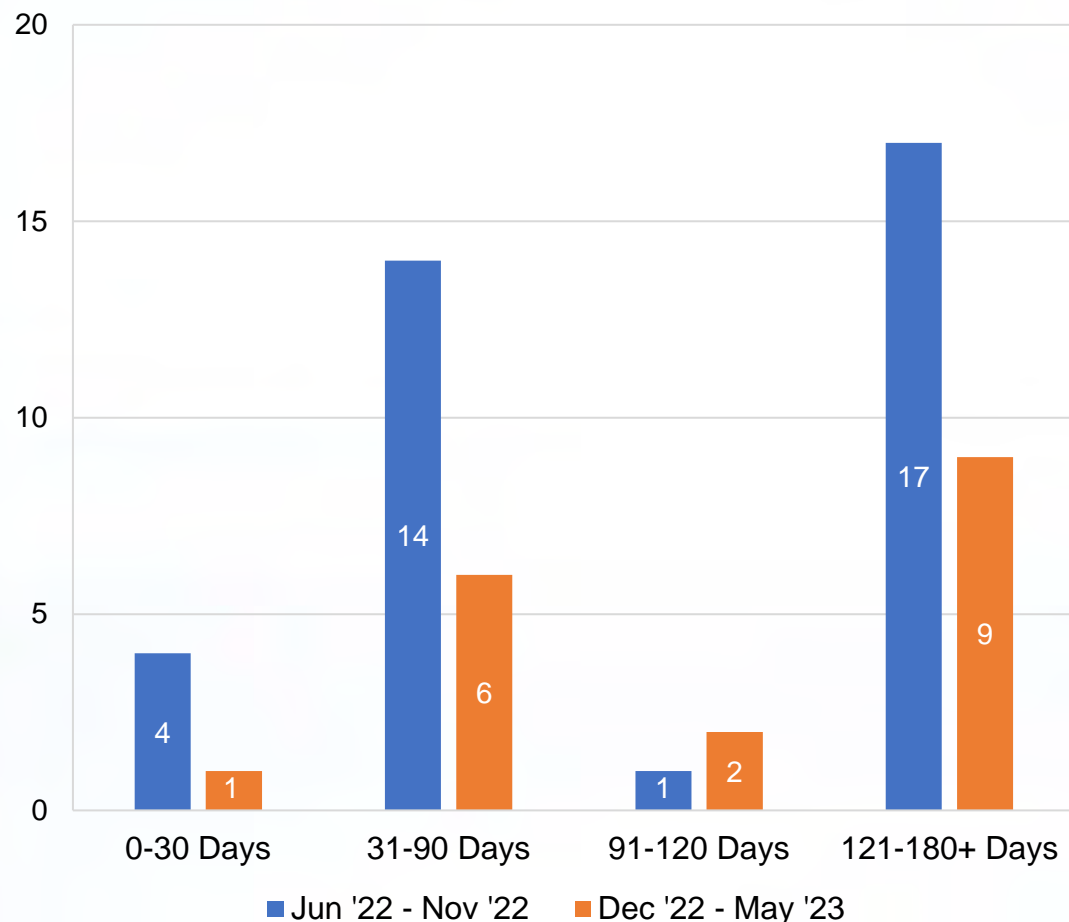


Internal Affairs Investigations

INTERNAL AFFAIRS BUREAU



Cases Submitted to Performance Management Prior to Peace Officers Bill of Rights (POBR) Statute of Limitations



Note: During reporting period **Dec '22 – May '23** there were 5 tolling cases (criminal, misconduct, etc.)

IA Investigations by Type Dec '22 - May '23

